

**WISCONSIN TERMS OF SERVICE**

**MID-PLAINS, LLC**  
**d/b/a TDS TELECOM**  
Wisconsin

Section 37  
Third Revised Contents Sheet 1  
Cancels Second Revised Contents Sheet 1

**RATES AND EXCEPTIONS**

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EFFECTIVE: March 1, 2023

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EFFECTIVE: August 23, 2016

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EFFECTIVE: June 12, 2020

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**RATES AND EXCEPTIONS**

**1. PREFACE**

A. Exceptions: None

**2. DEFINITIONS**

A. Exceptions: None

**3. GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS**

(C)

A. Exceptions: None

B. Rates:

Non-Recurring  
Charge

Non-Sufficient Funds (NSF)

\$15.00

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**RATES AND EXCEPTIONS**

**4. SERVICE CONNECTION CHARGES** (T)

**4.1 Service Descriptions** (T)

A. Exceptions: None

B. Rates <sup>(1)</sup>

| <u>Service Element</u>       | <u>Non-Recurring Charge</u> |                 |                               |
|------------------------------|-----------------------------|-----------------|-------------------------------|
|                              | <u>Residential</u>          | <u>Business</u> |                               |
| 1) Service Order-Initial     | \$12.00                     | \$28.00         |                               |
| 2) Service Order-Subsequent  | 9.00                        | 14.00           |                               |
| 3) Line Connection           | \$20.00                     | \$20.00         | (T)<br>(D)<br> <br>(D)<br>(D) |
| 4) Central Office Work       | \$10.00                     | \$10.00         | (T)<br>(D)<br> <br>(D)        |
| 5) Premises Visit            | \$16.00                     | \$16.00         | (T)<br>(D)<br> <br>(D)        |
| 6) Reconnect for Non-Payment | 11.00                       | \$11.00         | (T)<br>(M)                    |

<sup>(1)</sup> Service Order Charges: Residential customers returning to Mid Plains telephone service, and who do not have any outstanding charges with the company will receive a waiver of the install charges.

(M) Material now appears on Sheet 1 of Section 37.

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**RATES AND EXCEPTIONS**

**4. SERVICE CONNECTION CHARGES**

(T)

**4.2 Reserved for Future Use**

(D) (T)

|  
(D)

**WISCONSIN TERMS OF SERVICE**

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**RATES AND EXCEPTIONS**

**5. LOCAL EXCHANGE SERVICE**

**5.1 Basic Local Exchange Access Service (BLEAS)**

- A. Exceptions: None
- B. Rates: Flat Rate Basis

Middleton and West Towne

| <u>Service Type</u>                   | <u>Monthly Rate</u> | <u>WI Teach Assessment</u> |     |
|---------------------------------------|---------------------|----------------------------|-----|
| Residence, one-party                  | \$15.65             | \$2.05                     | (I) |
| Business, one-party                   | 23.60               | 2.05                       |     |
| PBX System Trunk <sup>(3)(4)(5)</sup> | 26.50               | 2.05                       |     |
| Key System Trunk <sup>(4)(5)</sup>    | 24.50               | 2.05                       | (I) |

Cross Plains

| <u>Service Type</u>                   | <u>Monthly Rate</u> | <u>WI Teach Assessment</u> |     |
|---------------------------------------|---------------------|----------------------------|-----|
| Residence, one-party                  | \$15.65             | \$2.05                     | (I) |
| Business, one-party                   | 23.60               | 2.05                       |     |
| PBX System Trunk <sup>(3)(4)(5)</sup> | 26.50               | 2.05                       |     |
| Key System Trunk <sup>(4)(5)</sup>    | 24.50               | 2.05                       | (I) |

NOTE 1: Public Schools, Private Schools and Public Libraries will receive an 80% discount on 1 Party Business Lines. The discount will apply to all such lines in service as of May 24, 1996 plus any additional lines up to 100% increase for each school or library.

Telecommunications service provided under this arrangement cannot be resold, shared, sold or otherwise transferred to any other party.

NOTE 2: Touch Calling Service is included in the rate(s) for Network Access Line(s).

NOTE 3: Ground Start is included with Business PBX Trunk Service.

NOTE 4: Line Hunting is included with Business Multiline and PBX Trunk Service.

NOTE 5: This service is available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of August 30, 2020 and to customers that do not have access to fiber-based facilities.

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EFFECTIVE: January 16, 2022



## WISCONSIN TERMS OF SERVICE

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### RATES AND EXCEPTIONS

#### 5. LOCAL EXCHANGE SERVICE

##### 5.2 Extended Area Service

- A. Exceptions: None
- B. Calling Area: EAS is available for calls to the following exchanges:

Middleton and West Towne

- Madison
- Cross Plains
- Verona
- Waunakee

Cross Plains

- Madison
- Middleton
- Mt. Horeb
- Black Earth

- C. Rates  
Rates are included in the Basic Local Exchange Access Rates.

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**RATES AND EXCEPTIONS**

**5. LOCAL EXCHANGE SERVICE** (cont'd)

**5.3 Extended Community Calling**

- A. Exceptions: None
- B. Calling Areas: ECC is available for calls to the following exchanges:

| <u>Calling Points</u>       |   |
|-----------------------------|---|
| Middleton and<br>West Towne | Black Earth, Cottage Grove,<br>DeForest, Mazomaine, McFarland, Mt. Horeb,<br>Mt. Vernon, Oregon and Sun Prairie |
| Cross Plains                | Arena, Lodi, Mazomanie, Mt. Vernon,<br>Sauk City, Verona, and Waunakee  |

- C. Rates

|                                |        |
|--------------------------------|--------|
| Per Minute or Fraction thereof | \$0.05 |
|--------------------------------|--------|

**5.4 Lifeline Program**

- A. Exceptions: None
- B. Rates  
The Company's monthly Lifeline rate is a credit against the regular local service charges (Residence one-party BLEAS rate plus the subscriber line charge).

|   | <u>Credit</u> |     |
|---|---------------|-----|
| 1) Federal Reduction in Residence One-Party | <u>1/</u>     |     |
| 2) State Reduction in Residence One-Party   | \$.87         | (I) |

1/ Authorized FCC rate per 47 C.F.R. 54.403(a).

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RATES AND EXCEPTIONS

5. LOCAL EXCHANGE SERVICE (cont'd)

5.5 Voice Carry Over

- A. Exceptions: None
- B. Rates

|  | <u>Monthly Rate</u>            |
|--|--------------------------------|
| 1) First Line                            | Residence One-Party BLEAS rate |
| 2) Second Line <sup>1</sup>              | No Charge                      |
| 3) 3-Way Calling on 2 <sup>nd</sup> Line | No Charge                      |

<sup>1</sup> Non-Recurring charges do not apply.

5.6 Paystation Service<sup>(2)</sup>

(C)

- A. Exceptions: None
- B. Rates

|                                      | <u>Monthly Rate</u> | <u>Non-Recurring Charge</u> |
|--------------------------------------|---------------------|-----------------------------|
| 1) Paystation Access Line            | (1)                 |                             |
| 2) Coin Supervision                  | \$2.21              |                             |
| 3) Selective Class of Call Screening |                     | \$35.00                     |

(1) The Business One-Party BLEAS rate and associated non-recurring charges apply.

(2) This service is grandfathered to existing Middleton exchange business customers that are served over fiber facilities, effective June 29, 2019. This service will not be available to new Middleton exchange business customers who are serviced over fiber facilities after this date. This service will continue to be available to all business customers who are served over other facilities, like copper.

(C)

(C)

5.7 Foreign Exchange Service

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

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**RATES AND EXCEPTIONS**

**5. LOCAL EXCHANGE SERVICE (cont'd)**

**5.8 Total Talk Pack**

A. Exceptions: None

B. Rates: <sup>(3)</sup>(<sup>4</sup>)

|  | <u>Rate Per Month</u> |
|--|-----------------------|
| 1) Residence <sup>(1)</sup> ( <sup>5</sup> )( <sup>6</sup> )<br>Local Bundle, per line | \$26.65               |
| 2) Business <sup>(2)</sup><br>Local Bundle, per line                                   | \$34.60               |

- (1) This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new customers after this date.
- (2) The service is grandfathered to existing Business customers effective December 30, 2010. The service will not be available to new customers after this date.
- (3) Extended Community Calling Service (ECC) minutes are included at no charge when a customer chooses a Total Talk unlimited long distance plan.
- (4) Effective February 16, 2006, these rates do not include the TEACH rates that are listed on Sheet 4.
- (5) New customers who subscribe to the Total Talk Pack and TDS Long Distance Total Talk 200 minute plan or Total Talk Unlimited minute plan for 1 year will receive a waiver of all install charges.
- (6) Any customer who subscribes to the Total Talk Pack and TDS Long Distance Total Talk Unlimited for 1 year will receive 50% off the monthly rate for the first 6 months of service.

**5.9 Safety Line Service<sup>2</sup>**

A. Exceptions: None

B. Rates

|                                    | <u>Monthly Rate</u>  |     |     |
|------------------------------------|----------------------|-----|-----|
| 1) Bundle Base Rate – DSL Market A | \$56.20 <sup>1</sup> | (I) | (C) |
| 2) Bundle Base Rate – DSL Market B | \$56.20 <sup>1</sup> | (I) | (C) |

<sup>1</sup> Other data speeds may be available for an additional charge.

<sup>2</sup> This service will be grandfathered to existing customers effective July 26, 2012. This service will not be available to new customers as of this date.

(D)

**WISCONSIN TERMS OF SERVICE**

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 Seventh Revised Sheet 9  
 Cancels Sixth Revised Sheet 9

**RATES AND EXCEPTIONS**

**5. LOCAL EXCHANGE SERVICE** (cont'd)

5.10 **Star Packages** <sup>1</sup>

A. Exceptions: Service Charges will not apply when the STAR package replaces existing Local Exchange Service or if the customer requests a change from the STAR package back to Local Exchange.

New customers that subscribe to one of the STAR Packages will receive a waiver of all installation charges.

B. Rates

Rate Per Month

1) Residence

|    |                                   |                      |
|----|-----------------------------------|----------------------|
| a) | 3 STAR Expanded Package, per line | \$22.49 <sup>2</sup> |
| b) | 4 STAR Expanded Package, per line | \$32.49 <sup>2</sup> |
| c) | 5 STAR Expanded Package, per line | \$42.49 <sup>2</sup> |

2) Package Upgrade \$5.00

<sup>1</sup> This service is grandfathered to existing customers effective March 1, 2023. This service will not be available to new customers after this date.

<sup>2</sup> These increases are effective on the Company's March bill cycle date.

5.11 **STAR Business Bundles** <sup>(2)</sup>

(C)

A. Exceptions: None

B. Rates:

Term Rate Per Month  
MTM    1 Yr.    2/3 Yr.

1. Business, Per Line

|    |   |                      |                        |                        |     |     |
|----|---|----------------------|------------------------|------------------------|-----|-----|
| a) | STAR Business Bundle Expanded           | \$41.99 <sup>3</sup> | \$36.99 <sup>3</sup>   | \$31.99 <sup>3</sup>   | (I) | (C) |
| b) | STAR Business Bundle Unlimited Expanded | \$61.99 <sup>3</sup> | \$51.99 <sup>1,3</sup> | \$41.99 <sup>1,3</sup> | (I) | (C) |

Non-Recurring Charge  
 \$10.00

2. Service Order Charge

Per Minute Rate  
 \$0.05

3. Overage Rate for Extended Community Calling

<sup>1</sup> This service is available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of August 30, 2020 and to customers that do not have access to fiber-based facilities.

<sup>2</sup> This service is grandfathered to existing customers effective May 1, 2023. The service will not be available to new customers after this date.

<sup>3</sup> The rate increase is effective on the Company's May bill cycle date.

(C)  
 |  
 (C)

EFFECTIVE: May 1, 2023

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Cancels Fourth Revised Sheet 10

**RATES AND EXCEPTIONS**

5. **LOCAL EXCHANGE SERVICE** (cont'd)

5.12 **Safety Line Service (Business)** <sup>(2)</sup>

A. Exceptions: None

B. Rates:

Monthly Rate

1) Bundle Base Rate

a) Business \$59.00 <sup>(1)</sup>

<sup>(1)</sup> Other data speeds may be available for an additional charge.

<sup>(2)</sup> This service is available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of August 30, 2020 and to customers that do not have access to fiber-based facilities.

5.13 **Classic Phone Packages** <sup>1</sup>

(C)

A. Exceptions: None

B. Rates:

1) Residence

Monthly Rate

a) CLASSIC Phone Expanded Package, per line \$22.49 <sup>2</sup> (I) (C)

b) CLASSIC Phone Unlimited Expanded Package, per line \$27.49 <sup>2</sup> (I) (C)

<sup>1</sup> This service is grandfathered to existing customers effective March 1, 2023. This service will not be available to new customers after this date.

(C)

<sup>2</sup> These increases are effective on the Company's March bill cycle date.

(C)

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**RATES AND EXCEPTIONS**

5. **LOCAL EXCHANGE SERVICE** (cont'd)

5.14 **Safety Line Express & Security Line Plus Service** <sup>(1)</sup>

A. Exceptions: None

B. Rates

|                                       | <u>Monthly Rate</u>    |  |         |
|---------------------------------------|------------------------|--|---------|
| 1) Safety Line Express <sup>(2)</sup> |                        |  |         |
| a) Express Prime (5 Mb)               | \$42.00                |  | (I) (C) |
| b) Extreme Prime Plus (25 Mb)         | \$52.00                |  | (C)     |
| 2) Security Line Plus <sup>(3)</sup>  |                        |  |         |
| a) Express (5 Mb)                     | \$44.00 <sup>(4)</sup> |  |         |
| b) Extreme (25 Mb)                    | \$54.00                |  |         |
| c) Turbo (15 Mb)                      | \$44.00                |  | (I) (C) |

(1) Customer must also subscribe to TDS TV monthly service.

(2) This service is grandfathered to existing customers as of July 26, 2012. This service will not be available to new customers as of this date.

(3) Higher DSL speeds may be available for an additional charge.

(4) This service is grandfathered to existing customers as of January 17, 2013. This service will not be available to new customers as of this date.

(D)

5.15. **SECURITY LINE SERVICE**

A. Exceptions: None

B. Rates

|                                    | <u>Monthly Rate</u>    |  |         |
|------------------------------------|------------------------|--|---------|
| 1) Bundle Base Rate – DSL Market A | \$53.20 <sup>(1)</sup> |  | (I) (C) |
| 2) Bundle Base Rate – DSL Market B | \$53.20 <sup>(1)</sup> |  | (I) (C) |

(1) Other data speeds may be available for an additional charge.

(D)

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Cancels Original Sheet 11.1

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**RATES AND EXCEPTIONS**

5. **LOCAL EXCHANGE SERVICE** (cont'd)

5.16 **Basic & Unlimited Phone Bundles**

- A. Exceptions: None
- B. Rates and Charges

|    |                                     | <u>Monthly Rate</u> <sup>1</sup> |     |
|----|-------------------------------------|----------------------------------|-----|
| 1) | Residence                           |                                  |     |
|    | a) Basic Phone Bundle, per line     | \$19.99                          | (R) |
|    | b) Unlimited Phone Bundle, per line | \$24.99                          | (R) |

<sup>1</sup> Rate includes Subscriber Line Charge.

5.17 **TDS Business Voice Bundle**

- A. Exceptions: None
- B. Rates and Charges

|    |                              | <u>Term Rate Per Month</u> <sup>1</sup> |  |                |
|----|------------------------------|---|--|----------------|
|    |                              | <u>MTM</u>                              | <u>1 Yr.</u>                           | <u>2/3 Yr.</u> |
| 1) | Business, Per Line           |   |  |                |
|    | a) TDS Business Voice Bundle | \$59.99                                 | \$49.99                                | \$39.99        |
|    | b) Service Order Charge      |   | <u>Non-Recurring Charge</u><br>\$10.00 |                |

<sup>1</sup> Rate includes Subscriber Line Charge.



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**RATES AND EXCEPTIONS**

**6. LOCAL DIGITAL SERVICES**

**6.1 ISDN Service – BRI <sup>(3)</sup>**

A. Exceptions: Services offered under contract for discounted rates; Denied Origination (DID) and Termination (DOD) available; Message Waiting Indicator available, Packet Switched Data Features not available (see rates below for further exceptions)

B. Rates

| Service Element   | Monthly Rate             | Non-Recurring Rate |
|---|--------------------------|--------------------|
| <b>ISDN Line, per line</b>  |                          |                    |
| Residence   | Not Available            | N/A                |
| Business  |                          |                    |
| 1) Month-to-Month   | \$23.60 <sup>2</sup>     | (1)                |
| 2) 36 Month Contract  | \$18.20                  | (1)                |
| 3) 60 Month Contract  | \$16.40                  | (1)                |
| 4) 60 Month Contract (4+ lines)   | \$13.80                  | (1)                |
| 5) 60 Month Contract (with Centrex)   | \$26.50                  | (1)                |
| <b>Circuit Switched Service: Voice (CSV), or Data (CSD), or Alternate Voice/Data, Per "B" Channel</b> |                          |                    |
| 1) Month-to-Month   | \$15.00                  | (1)                |
| 2) 36 Month Contract  | \$4.60                   | (1)                |
| 3) 60 Month Contract  | \$4.20                   | (1)                |
| <b>Usage Charges for CSD, per B Channel</b>   | \$0.03                   | None               |
| First Minute  | \$0.015                  | None               |
| Each Additional Minute  |                          |                    |
| <b>Electronic Key Telephone Service (EKTS) Features:</b>  |                          |                    |
| 1. Multiple Call Appearances of a Directory Number, Each Appearance                                   | \$2.00 each<br>No Charge | None<br>None       |
| 2. Shared Call Appearances  | No Charge                | None               |
| 3. Analog Line Pickup (Line Hunting)  | Not Available            | N/A                |
| 4. Privacy Release (Automatic Exclusion)  | Not Available            | N/A                |
| 5. Manual Exclusion (Privacy)   | Not Available            | N/A                |
| 6. Intercom Calling   | \$20.00                  | \$30.00            |
| 7. Bridging (Extended Conference)   |                          |                    |

(1)

(1) Non-Recurring Service Connection charges apply.  
 (2) Effective February 16, 2006 these rates do not include the TEACH rates that are listed elsewhere in the Company tariff.  
 (3) This service will be grandfathered to existing customers effective June 1, 2012. The service will not be available to new customers after this date.

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**RATES AND EXCEPTIONS**

**6. LOCAL DIGITAL SERVICES** (cont'd)

**6.1 ISDN Service – BRI** <sup>(2)</sup> (cont'd)

B. Rates (cont'd)

| Service Element   | Monthly Rate   | Non-Recurring Rate   |
|---|--|--|
| <b>Primary Directory Number</b><br><b>Secondary Telephone Numbers</b> , per number<br><b>Miscellaneous Features</b><br>1) Clear Channel Capability<br>2) Denied Origination (DID)<br>3) Denied Termination (DOD)<br>4) Message Waiting Indicator<br><i>(see next page for more features)</i>  | No Charge<br>\$2.00<br><br>No Charge<br>No Charge<br>No Charge<br>No Charge  | None<br>None<br><br>None<br>None<br>None<br>None                 |
| <b>Custom Calling Services (CCS)</b><br>Three Way Calling, Call Forward-Don't Answer, Variable, or Busy, and Speed Dialing (8 or 30)  | [See CCS located elsewhere in the Terms of Service]  | [See CCS located elsewhere in the Terms of Service]              |
| <b>Advanced Calling Services (ACS)</b><br>Caller ID – Basic, Caller ID – Deluxe, Call Screening, Selective Call Acceptance, and Preferred Call Forwarding   | [See ACS located elsewhere in the Terms of Service]  | See ACS located elsewhere in the Terms of Service]               |
| Intraswitch Packet Switched Data, Per "D" Channel   | Included   | (1)  |
| <b>Packet Switched Data Features:</b><br>1.Flow Control Parameter Negotiation<br>2.Throughput Class Negotiation<br>3.Logical Channels<br>4.Incoming Calls Barred<br>5.Outgoing Calls Barred<br>6.Closed User Groups (CUG):<br>a. Per CUG, per initial set-up<br>b. Per Member in CUG, each additional member<br>7.Fast Select<br>8.Fast Select Acceptance | Not Available<br>Not Available<br>Not Available<br>Not Available<br>Not Available<br>Not Available<br><br>Not Available<br>Not Available | None<br>None<br>None<br>None<br>None<br>None<br><br>None<br>None |

<sup>(1)</sup> Non-Recurring Service Connection charges apply.

<sup>(2)</sup> This service will be grandfathered to existing customers effective June 1, 2012. The service will not be available to new customers after this date.

**6.2 ISDN Service - BRI Centrex**

A. Exceptions: *Service Not Available*

B. Rates: N/A

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**RATES AND EXCEPTIONS**

**6. LOCAL DIGITAL SERVICES (cont'd)**

**6.3 ISDN Service – PRI <sup>(2)</sup>**

(C)

A. Exceptions: PRI Access Facility available with DS1 or higher speeds; Usage rates apply to Circuit Switched Data; Service includes Network Ring Again feature

B. Rates

| Service Element  | Monthly Rate           | Non-Recurring Charge   |
|--|------------------------|------------------------|
| <b>LOCAL CHANNEL DISTRIBUTION:</b>   | (1)                    | (1)                    |
| <b>COMMUNICATION CHANNELS (CC):</b>  |                        |                        |
| 1). B Channels plus D Channel  |                        |                        |
| Month-To-Month   | \$428.00               | \$1,800.00             |
| 3 Year Term Payment Plan   | \$300.00               | \$800.00               |
| 5 Year Term Payment Plan   | \$225.00               | \$400.00               |
| 2) Multiple PRI Arrangement, per trunk group   | \$35.00                | \$150.00               |
| 3) Changes or additions of one or more channels to exiting trunk groups on a single ISDN PRI Service | No Charge              | \$50.00                |
| 5) D Channel Backup  |                        |                        |
| Month-To-Month   | \$120.00               | \$200.00               |
| 3 Year Term Payment Plan   | \$115.00               | \$200.00               |
| 5 Year Term Payment Plan   | \$110.00               | \$200.00               |
| 6) Directory Numbers:  |                        |                        |
| a) Primary Directory Number, per arrangement   | No Charge              | No Charge              |
| b) Additional Directory Numbers  | See Directory Listings | See Directory Listings |
| 7) ISDN-PRI Failover Solution  | No Charge              | No Charge              |
| <b>CIRCUIT SWITCHED FEATURES:</b>  |                        |                        |
| 1) Clear Channel Capability  | No Charge              | No Charge              |
| 2) Call -by-Call Capability for the following:   |                        |                        |
| a) Dedicated Trunk Groups  | No Charge              | No Charge              |
| b) DID Numbers, per group of 20 numbers  | \$1.95                 | No Charge              |
| c) FX Trunk Group: All existing tariff rates apply to FX facilities between CO's.                    | \$25.00                | \$75.00                |
| d) Tie Trunk Group: All existing tariff rates apply to Tie facilities between CO's.                  |                        |                        |
| Month-To-Month   | \$25.00                | \$75.00                |
| 3 Year Term Payment Plan   | \$20.00                | \$75.00                |
| 5 Year Term Payment Plan   | \$17.50                | \$75.00                |
| e) InWATS & OutWATS: All existing tariff rates apply to measured                                     | Not Available          | Not Available          |
| <i>(see next page for more features)</i>   |                        |                        |

(1) Effective August 19, 2016 the Local Channel Distribution rate listed in the Wisconsin Bell Tariff is grandfathered. New customers will be billed the DS1 rates found elsewhere in the Company's tariff section for the Local Channel Distribution.

(2) This service is grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date.

(C)  
 (C)

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**RATES AND EXCEPTIONS**

**6. LOCAL DIGITAL SERVICES** (cont'd)

**6.3 ISDN Service – PRI** <sup>(1)</sup> (cont'd)

(C)

**B. Rates** (cont'd)

| <b>Service Element</b>                 | <b>Monthly Rate</b> | <b>Non-Recurring Charge</b> |
|--|---------------------|-----------------------------|
| <b>CIRCUIT SWITCHED FEATURES:</b>      |                     |                             |
| 3) Advanced Calling Services:          |                     |                             |
| a) Caller ID - Basic (per PRI)         | Included            | Included                    |
| b) Caller ID – Deluxe                  |                     |                             |
| Month-To-Month                         | \$75.00             | \$400.00                    |
| 3 Year Term Payment Plan               | \$65.00             | \$400.00                    |
| 5 Year Term Payment Plan               | \$55.00             | \$400.00                    |
| 4) Network Ring Again, per trunk group |                     |                             |
| Month-To-Month                         | \$75.00             | \$400.00                    |
| 3 Year Term Payment Plan               | \$65.00             | \$400.00                    |
| 5 Year Term Payment Plan               | \$55.00             | \$400.00                    |

<sup>(1)</sup> This service is grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date.

(C)  
(C)

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**RATES AND EXCEPTIONS**

**6. LOCAL DIGITAL SERVICES (cont'd)**

**6.4 Reserved for Future Use**

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RATES AND EXCEPTIONS

6. **LOCAL DIGITAL SERVICES** (cont'd)

6.5 **ISDN - BRI Foreign Exchange**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

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**RATES AND EXCEPTIONS**

**6. LOCAL DIGITAL SERVICES** (cont'd)

**6.6 Dedicated DS1 Service** <sup>(1)</sup>

(C)

A. Exceptions: None

B. Rates

The following rates apply on a per customer basis, regardless of the number of terminating locations.

1) Recurring Rates (rates per channel)

|   | <u>Monthly<br/>Rate</u> |
|---|-------------------------|
| a) Local Channel Distribution (rates apply per channel) |                         |
| <u>Month to Month</u>                                   |                         |
| 1 Channel   | \$225.00                |
| 2+ Channels   | 225.00                  |
| <u>12 Months</u>  |                         |
| 1 Channel   | 141.00                  |
| 2+ Channels   | 141.00                  |
| <u>36 Months</u>  |                         |
| 1 Channel   | 113.00                  |
| 2+ Channels   | 113.00                  |
| <u>60 Months</u>  |                         |
| 1 Channel   | 106.00                  |
| 2+ Channels   | 106.00                  |

2) Non-recurring Charges

|   | <u>Non-recurring<br/>Charge</u> |
|---|---------------------------------|
| a) Design Order Charge, Per Order   | \$700.00                        |
| b) Installation Charge, First Channel                                     | 650.00                          |
| c) Installation Charge, Second and<br>Additional Channels, per common end | 500.00                          |
| d) Clear Channel Capability   | 350.00                          |

<sup>(1)</sup> This service is grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date.

(C)  
(C)

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**RATES AND EXCEPTIONS**

**6. LOCAL DIGITAL SERVICES (cont'd)**

**6.7 Digital Transport Service**

A. Exceptions: *Service Not Available*

B: Rates: N/A

(C)

(C)



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**RATES AND EXCEPTIONS**

**6. LOCAL DIGITAL SERVICES (cont'd)**

**6.8 Switched Digital Service**

A. Exceptions: None

B. Rates

|                                   | <u>Monthly<br/>Rate</u> | <u>Install<br/>Charge</u> |
|-----------------------------------|-------------------------|---------------------------|
| SDS Calling Arrangement, Per Line | \$31.35                 | \$200.00                  |

**6.9 Reserved for Future Use**

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### RATES AND EXCEPTIONS

#### 7. OPTIONAL SERVICES

##### 7.1 Custom Calling Services

A. Exceptions: None

B. Rates

| 1) <u>Individual Services</u>   | <u>Monthly Rate</u> |            | <u>Activate Code</u> | <u>Deactivate Code</u> |
|---|---------------------|------------|----------------------|------------------------|
|   | <u>Res</u>          | <u>Bus</u> |                      |                        |
| Call Forwarding   | \$3.25              | 3.25       | *72                  | *73                    |
| Call Forward - Busy<br>(Customer Programmable)                                | \$3.25              | 3.25       | *90                  | *91                    |
| Call Forward - Busy<br>(Programmed by Telco)                                  | \$3.25              | 3.25       | -                    | -                      |
| Call Forward - No Answer<br>(Customer Programmable)                           | \$3.25              | 3.25       | *92                  | *93                    |
| Call Forward - No Answer<br>(Programmed by Telco)                             | \$3.25              | 3.25       | -                    | -                      |
| Call Forwarding - Remote Access <sup>1</sup><br>(additive to Call Forwarding) | \$1.50              | 2.00       | -                    | -                      |
| Call Hold   | \$2.00              | 2.00       | *52                  | -                      |
| 3-Way Calling   | \$3.75              | 3.75       | -                    | -                      |
| 6-Way Calling   | Not Available       |            | *41                  | -                      |
| Call Transfer <sup>(1)</sup>  | \$2.25              | 2.25       | -                    | -                      |
| Call Waiting/Cancel Call Waiting  | \$4.75              | 4.75       | *70                  | -                      |
| Long Distance Call Waiting<br>(additive to call Waiting)                      | Not Available       |            | -                    | -                      |
| Home Intercom - Basic   | Not Available       |            | -                    | -                      |
| Home Intercom - Enhanced  | Not Available       |            | *52,53,54,55         | -                      |
| Warm Line   | Not Available       |            | -                    | -                      |
| Hotline   | Not Available       |            | -                    | -                      |
| Personal Ringing  |                     |            |                      |                        |
| Second Directory Number   | \$1.75              | 1.75       | -                    | -                      |
| Third Directory Number  | \$0.75              | 0.75       | -                    | -                      |
| Fourth Directory Number   | \$0.50              | 0.50       | -                    | -                      |
| Speed Call 8  | \$3.25              | 3.25       | *74                  | -                      |
| Speed Call 30   | \$4.25              | 4.25       | *75                  | -                      |
| Do-Not-Disturb  | Not Available       |            | -                    | -                      |
| Call Reminder   | \$2.00              | 2.00       | *76                  | *77                    |
| Toll Restriction (see Call Blocking)  |                     |            |                      |                        |
| Toll Restriction With Pin Override  | Not Available       |            | -                    | -                      |
| Call Transfer Enhanced  | \$5.00              | 5.00       | -                    | -                      |

<sup>(1)</sup> As of March 28, 2005, Call Transfer will no longer be available to new customers. Once current customers disconnect this feature, they will not be able to reestablish it.

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**RATES AND EXCEPTIONS**

**7. OPTIONAL SERVICES (cont'd)**

**7.1 Custom Calling Services (cont'd)**

**B. Rates (cont'd)**

|    |  |                                     |                       |
|----|--|-------------------------------------|-----------------------|
| 2) | <u>Multiline Services Discount, Per Line</u> | Monthly<br>Discount                 |                       |
|    | Two Services                                 | Not Available                       |                       |
|    | Three Services                               | Not Available                       |                       |
|    | Four Services                                | Not Available                       |                       |
|    | Five Services                                | Not Available                       |                       |
|    | Six Services                                 | Not Available                       |                       |
|    | Seven Services                               | Not Available                       |                       |
|    | Eight Services                               | Not Available                       |                       |
|    | Nine Services                                | Not Available                       |                       |
|    | Ten Services                                 | Not Available                       |                       |
| 3) | <u>Pay-Per-Use Services</u>                  | Per Successful<br><u>Activation</u> | Monthly<br><u>Cap</u> |
|    | 3-Way Calling                                | PPU Service not available           |                       |
|    | Call Forwarding                              | PPU Service not available           |                       |

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### RATES AND EXCEPTIONS

#### 7. OPTIONAL SERVICES (cont'd)

##### 7.2 Advanced Calling Services

A. Exceptions: None

B. Rates

The rates listed below apply to each feature subscription on a per line basis unless otherwise noted.

| 1) <u>Individual Services</u>       | Monthly<br>Rate |            |
|-------------------------------------|-----------------|------------|
|                                     | <u>Res</u>      | <u>Bus</u> |
| Anonymous Call Rejection            | \$2.75          | 3.25       |
| Call Rejection                      | 2.75            | 3.25       |
| Call Return                         | 2.75            | 3.25       |
| Priority Ringing                    | 3.25            | 3.75       |
| Preferred Call Forwarding           | 2.75            | 2.75       |
| Special Call Acceptance             | 2.75            | 2.75       |
| Caller ID - Basic                   | 8.00            | 7.50       |
| (Includes Anonymous Call Rejection) |                 |            |
| Caller ID with Name <sup>(1)</sup>  | .50             | 2.00       |

<sup>(1)</sup> Customers subscribing to Caller ID with Name Service must also subscribe to Caller ID Number Delivery Service.

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RATES AND EXCEPTIONS

8. **OPTIONAL SERVICES** (cont'd)

7.2 **Advanced Calling Services** (cont'd)

B. Rates: (cont'd)

|    |  |                                 |
|----|--|---------------------------------|
| 2) | <u>Multiline Services Discount, Per Line</u> | Monthly<br>Discount             |
|    | Two Services                                 | Not Available                   |
|    | Three Services                               | Not Available                   |
|    | Four Services                                | Not Available                   |
|    | Five Services                                | Not Available                   |
|    | Six Services                                 | Not Available                   |
|    | Seven Services                               | Not Available                   |
|    | Eight Services                               | Not Available                   |
|    | Nine Services                                | Not Available                   |
|    | Ten Services                                 | Not Available                   |
| 3) | Packages                                     |                                 |
|    | Privacy Pack                                 | Not Available                   |
| 4) | <u>Pay-Per-Use Services</u>                  | Per<br>Successful<br>Activation |
|    | Call Trace                                   | \$3.00                          |
|    | Call Return                                  | 0.75                            |

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**RATES AND EXCEPTIONS**

7. **OPTIONAL SERVICES** (cont'd)

7.3

Voice Mail Services are deregulated per Order No. 05-TA-101.

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**RATES AND EXCEPTIONS**

**8. DIRECTORY SERVICES**

**8.1 Directory Listings**

A. Exceptions: Does not include Residential Listings

B. Rates

|                                      | <u>Monthly<br/>Rate</u> |     |
|--------------------------------------|-------------------------|-----|
| 1) Additional Listing <sup>(1)</sup> | \$2.00                  |     |
| 2) Non-published telephone numbers   | 2.85                    | (I) |
| 3) Non-listed telephone numbers      | 1.30                    |     |

<sup>(1)</sup> Includes Alternate and Cross Reference listings.

**8.2 Reserved for Future Use**

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**RATES AND EXCEPTIONS**

**8. DIRECTORY SERVICES** (cont'd)

**8.3 Directory Assistance Service**

A. Exceptions: None

B. Rates

| <u>DA Type</u>                 | <u>Per Call Rate</u> |
|--------------------------------|----------------------|
| 1) Local, per call             | \$1.20               |
| 2) National, per call          | \$1.20               |
| 3) Call Completion, per minute | \$0.20               |

**8.4 Operator Services**

A. Exceptions: None

B. Rates: The rates will be assessed on a per call basis.

|                                     | <u>Rate</u> |
|-------------------------------------|-------------|
| 1) Operator Assisted Call, per call | \$1.20      |
| 2) Call Completion, per minute      | \$0.20      |

EFFECTIVE: August 23, 2016



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**RATES AND EXCEPTIONS**

**9. MISCELLANEOUS SERVICES AND CHARGES**

**9.1 Relocation Forwarding Service (RFS)**

A. Exceptions: None

B. Rates

|                |                                |
|----------------|--------------------------------|
| 1) Per feature | <u>Monthly Rate</u><br>\$18.00 |
|----------------|--------------------------------|

**9.2 Call Blocking (Toll Restriction)**

A. Exceptions: None

B. Rates

|                          |                                    |
|--------------------------|------------------------------------|
| 1) Options 1-4, per line | <u>Non-Recurring Charge</u><br>(1) |
|--------------------------|------------------------------------|

(1) A Subsequent Service Order and a Central Office Connect apply to second or subsequent Blocking orders

**9.3 Direct Inward Dialing (DID) <sup>(2)</sup>**

A. Exceptions: None

B. Rates:

The rates and charges for central office trunks associated with Direct Inward Dialing service are found elsewhere in this tariff.

|  | <u>Installation Charge</u> | <u>Monthly Rate</u> |
|--|----------------------------|---------------------|
| 1) First Group of 20 DID Station Numbers           | \$70.00                    | \$1.95              |
| 2) Each Additional Group of 20 DID Station Numbers | 27.00                      | 1.95                |
| 3) Each DID Trunk Unit                             | 17.50                      | 5.00                |

(2) This service is available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of August 30, 2020 and to customers that do not have access to fiber-based facilities.

(C)  
|  
(C)

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**RATES AND EXCEPTIONS**

**9. MISCELLANEOUS SERVICES AND CHARGES** (cont'd)

**9.4 Off-Premises Extensions** <sup>(1)</sup>

A. Exceptions: None

B. Rates

|                              | <u>Monthly<br/>Rate</u> |
|------------------------------|-------------------------|
| 1) First 250 feet            | No Charge               |
| 2) Each additional 1/10 mile | 1.75                    |

<sup>(1)</sup> Off Premise Extension bridged in or through the Central Office is grandfathered to existing customers effective September 1, 2015. This version of the service will not be available to new customers after this date.

**9.5 Line Hunting**

A. Exceptions: None

B. Rates

|             | <u>Monthly<br/>Rate</u> |
|-------------|-------------------------|
| 1) Per Line | \$0.50                  |

**9.6 Ground Start**

A. Exceptions: None

B. Rates

|             | <u>Monthly<br/>Rate</u>            |
|-------------|------------------------------------|
| 1) Per Line | Included with PBX<br>Trunk Service |

EFFECTIVE: August 23, 2016

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RATES AND EXCEPTIONS

9. **MISCELLANEOUS SERVICES AND CHARGES** (cont'd)

9.7 **Telephone Number Referral Service**

A. Exceptions: None

B. Rates

1) Per Line

Monthly Rate  
No Charge

9.8 **Volume Controlled Handset**

A. Exceptions: *Service Not Available*

B. Rates: N/A

9.9 **Reserved for Future Use**

A. Exceptions: N/A

B. Rates: N/A

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RATES AND EXCEPTIONS

9. **MISCELLANEOUS SERVICES AND CHARGES** (cont'd)

9.10 **Reserved for Future Use**

- A. Exceptions: N/A
- B. Rates: N/A

9.11 **Rental of cable Conductors**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

9.12 **Temporary Suspension of Service (Vacation)**

- A. Exceptions: None
- B. Rates

|  |                                |
|--|--------------------------------|
| 1) Basic Local Exchange Access Service | <u>Monthly Discount</u><br>50% |
|--|--------------------------------|

|                              |                               |
|------------------------------|-------------------------------|
| 2) Personal Greeting Service | <u>Monthly Rate</u><br>\$3.50 |
|------------------------------|-------------------------------|

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**RATES AND EXCEPTIONS**

**9. MISCELLANEOUS SERVICES AND CHARGES (cont'd)**

**9.13 Joint User Service**

A. Exceptions: None

B. Rates

Monthly  
Rate

1) One Party Business Service \$9.40

**9.14 Special Reverse Toll Charge Service**

A. Exceptions: None

B. Rates

Monthly  
Rate

1) Special Reversed Charge Toll Service, Per Exchange \$4.00

2) Per Message (completed call) Applicable  
Sent Paid Operator Handled  
Station-to-Station Rate

**9.15 Special Toll Billing Numbers**

A. Exceptions: None

B. Rates

Monthly  
Rate

1) Each group of 25 numbers or fraction thereof \$3.68 <sup>(1)</sup>

<sup>(1)</sup> Service Order Charge(s) to establish, add or rearrange this service apply in addition to the monthly rate.

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RATES AND EXCEPTIONS

9. **MISCELLANEOUS SERVICES AND CHARGES** (cont'd)

9.16 **Reserved for Future Use**

- A. Exceptions: N/A
- B. Rates: N/A

9.17 **Reserved for Future Use**

- A. Exceptions: N/A
- B. Rates: N/A

9.18 **Enhanced Emergency Number Service (E911)**

- A. Exceptions: *Service available under "Concurrences With Other Company Tariffs".*
- B. Rates: N/A

9.19 **Reserved for Future Use**

- A. Exceptions: N/A
- B. Rates: N/A

9.20 **Reserved for Future Use**

- A. Exceptions: N/A
- B. Rates: N/A

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**RATES AND EXCEPTIONS**

**9. MISCELLANEOUS SERVICES AND CHARGES** (cont'd)

**9.21 Local Private Line Service**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

**9.22 Special Service Arrangement**

- A. Exceptions: None
- B. Rates
  - 1) Special Service Arrangement Charge  
Per Request \$50.00

**9.23 Yack-Pack Value Packages**<sup>(1)</sup>

- A. Exceptions: None.
- B. Rates

The rates and charges following are for Yack-Pack Value Packages only and are in addition to the applicable Service Connection Charges, monthly rates and non-recurring charges for Network Access Line(s) and other services or equipment with which they are associated.

|                                    | <u>Per Month</u><br><u>Per Line Equipped</u> |
|------------------------------------|--|
| Yack-Pack Pick One Value Package   | \$7.75                                       |
| Yack-Pack Pick Two Value Package   | 9.25   |
| Yack-Pack Pick Three Value Package | 10.50  |
| Yack-Pack Pick Four Value Package  | 11.00  |

<sup>(1)</sup> This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new customers after this date.

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**RATES AND EXCEPTIONS**

**9. MISCELLANEOUS SERVICES AND CHARGES (cont'd)**

**9.24 Smart Pack Lite<sup>(1)(2)(3)</sup>**

A. Exceptions: None.

B. Rates

Rate Per Month

1) Residence

a) Local Bundle, per line

\$21.05<sup>(4)</sup>

<sup>(1)</sup> Subscription to DSL is required as a part of this package.

<sup>(2)</sup> New customers who subscribe to this package for 1 year will receive a waiver of the install charges.

<sup>(3)</sup> This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new customers after this date.

<sup>(4)</sup> The TEACH surcharge has been removed as an included component of the local line rate and is now billed separately.

**9.25 N11 Services<sup>(5)</sup>**

A. Exceptions: None

B. Rates: N/A

<sup>(5)</sup> This service is available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of August 30, 2020 and to customers that do not have access to fiber-based facilities.

(C)  
|  
(C)



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### RATES AND EXCEPTIONS

#### MISCELLANEOUS SERVICES AND CHARGES (cont'd)

##### 9.26 CUSTOMIZED 911 (C911)

A. Exceptions: None

B. Rates:

|   | <u>Monthly<br/>Rate</u> | <u>Non-Recurring<br/>Charge</u> |
|---|-------------------------|---------------------------------|
| 1) Initial Set-Up (per number)<br>(not to exceed \$500) | N/A                     | \$1.00                          |
| 2) Updates, per number                                  | \$0.05                  | N/A                             |
| 3) No Record Found Charge (per instance)                | N/A                     | \$50.00                         |
| 4) Report Requests Charge                               | N/A                     | (1)                             |

(1) The Report Request charge applies when a customer requests a list of their E911 record information. Rates for Report Requests will be developed on an Individual Case Basis (ICB).

##### 9.27 Customer Owned Coin Operated Telephone Service

A. Exceptions: None

B. Rates

|  | <u>Monthly<br/>Rate</u> | <u>Non-Recurring<br/>Charge</u> |
|--|-------------------------|---------------------------------|
| 1) Network Access Line, per Access Line    | (1)                     | (2)                             |
| 2) Optional ANI Screening, per Access Line |                         | \$35.00                         |

(1) The Business, One-Party Basic Local Exchange Access Service rate as specified in Section 5 applies for each Network Access Line.

(2) The Service Connection charges for business as specified in Section 4 apply.

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**RATES AND EXCEPTIONS**

**10. CONSTRUCTION CHARGES**

Exceptions: None

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**RATES AND EXCEPTIONS**

**11. CONTRACT SERVICE ARRANGEMENTS**

11.1 **Exceptions:** None

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**RATES AND EXCEPTIONS**

**12. PROMOTIONS**

**12.1 Promotion Service**

No Exceptions

**12.2 Specific Promotional Offerings**

A. No Exceptions

B. No Exceptions

(D) (N)

C. No Exceptions

D. No Exceptions

E. No Exceptions

F. No Exceptions

G. No Exceptions

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RATES AND EXCEPTIONS

13. **RESALE OF LOCAL SERVICES**

13.1 **Resale at Retail Rates**

- A. Exceptions: *Not Available*
- B. Rates: N/A

13.2 **Resale at Wholesale Rates**

- A. Exceptions: None
- B. Rates: 

|                           |
|---------------------------|
| Discounted<br><u>Rate</u> |
| 17.56%                    |

13.3 **Reseller or Other Common Carrier (OCC)**  
**Use of Extended Area Service (EAS) Facilities**

- A. Exceptions: None
- B. Rates: 

|                        |            |
|------------------------|------------|
| Monthly<br><u>Rate</u> |            |
| 1) Per Message         | \$0.005465 |
| 2) Per Minute          | \$0.002670 |

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**RATES AND EXCEPTIONS**

**14. Reserved for Future Use**

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**RATES AND EXCEPTIONS**

**15. CONCURRENCES WITH OTHER COMPANY TARIFFS**

**15.1 Services**

|  | <u>Concurring</u> |
|--|-------------------|
| A. Universal Emergency Number Service              | Yes               |
| B. Foreign Exchange Service <sup>(1)</sup>         | Yes               |
| C. Dedicated Communication Services <sup>(2)</sup> | Yes               |
| D. Private Line Services (Interexchange)           | Yes               |

**15.2 Conditions and Limitations**

No Exceptions

**15.3 Exceptions**

A. Rates for Private Line Services 15.1.D above

| 1) Voice Grade Service                       | <u>Non-Recurring Charge</u> | <u>Monthly Rate</u> |
|--|-----------------------------|---------------------|
| Channel Termination, per termination         |                             |                     |
| -Two-Wire                                    | \$527.49                    | \$37.71             |
| -Four-Wire                                   | 527.49                      | 60.33               |
| Channel Mileage Facility, per mile           |                             | 2.68                |
| Channel Mileage Termination, per termination |                             | 26.99               |

<sup>(1)</sup> This service is grandfathered to existing customers effective August 13, 2015. This service will not be available to new customers after this date.

<sup>(2)</sup> This service is grandfathered to existing customers effective January 8, 2016. This service will not be available to new customers as of this date.

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### RATES AND EXCEPTIONS

#### 15. CONCURRENCES WITH OTHER COMPANY TARIFFS (cont.)

##### 15.3 Exceptions (cont.)

##### A. Rates for Private Line Services 15.1.D above (cont.)

| 2) Digital Data Service                      | Non-Recurring<br><u>Charge</u> | Monthly<br><u>Rate</u> |
|--|--------------------------------|------------------------|
| Channel Termination, per termination         |                                |                        |
| -2.4, 4.8, 9.6, 19.2, 56.0, & 64.0 Kbps      | \$457.16                       | \$69.58                |
| Channel Mile. Facility, per mile             |                                |                        |
| -2.4 Kbps                                    |                                | 2.56                   |
| -4.8 Kbps                                    |                                | 2.56                   |
| -9.6 Kbps;                                   |                                | 2.56                   |
| -19.2 Kbps;                                  |                                | 2.56                   |
| -56.0 Kbps                                   |                                | 3.62                   |
| -64.0 Kbps                                   |                                | 3.62                   |
| Channel Mileage Termination, per termination |                                |                        |
| -2.4 Kbps                                    |                                | 25.64                  |
| -4.8 Kbps                                    |                                | 25.64                  |
| -9.6 Kbps;                                   |                                | 25.64                  |
| -19.2 Kbps;                                  |                                | 25.64                  |
| -56.0 Kbps                                   |                                | 36.33                  |
| -64.0 Kbps                                   |                                | 36.33                  |
| 3) High Capacity Service                     |                                |                        |
| Channel Termination, per termination         |                                |                        |
| -1.544 Mbps                                  | \$386.83                       | \$179.32               |
| -44.736 Mbps                                 | 521.63                         | 1,478.36               |
| Channel Mile. Facility, per mile             |                                |                        |
| -1.544 Mbps                                  |                                | 11.09                  |
| -44.736 Mbps                                 |                                | 96.64                  |
| Channel Mileage Termination, per termination |                                |                        |
| -1.544 Mbps                                  |                                | 57.56                  |
| -44.736 Mbps                                 |                                | 369.57                 |

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**RATES AND EXCEPTIONS**

16. Reserved for Future Use

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**RATES AND EXCEPTIONS**

**A. CENTREX SERVICES <sup>(1)</sup>**

- 1. The following per-line Centrex rates apply for contract periods ranging from 12 month to 60 months. The customer is required to pay for the number of months in the service period selected:

| CENTREX LINE RATE SCHEDULE FOR<br>MIDDLETON EXCHANGE |         |           |           |           |           |           |
|--|---------|-----------|-----------|-----------|-----------|-----------|
| Number of<br>Centrex Lines                           | Monthly | 12 Months | 24 Months | 36 Months | 48 Months | 60 Months |
| 2-24   | N/A     | 17.75     | 15.75     | 14.75     | N/A       | 12.75     |
| 25-49  | N/A     | 17.25     | 15.25     | 14.25     | N/A       | 12.25     |
| 50-99  | N/A     | 16.75     | 14.75     | 13.75     | N/A       | 11.75     |
| 100+   | N/A     | 16.25     | 14.25     | 13.25     | N/A       | 11.25     |

\* Rate also applies to single-line off-premise extensions to primary-site Centrex group.

- 2. Standard Features: The following features are included with each line at no charge.

- a. Touch Tone
- b. Call Hold
- c. Call Forwarding All Variable
- d. Call Transfer
- e. Call Pickup
- f. Intercom Calling
- g. Three-Way Calling

- 3. Optional Features: The following features are optional

4.

|   | Monthly<br>Rate |
|---|-----------------|
| a. Call Waiting                         | \$1.50          |
| b. Speed Calling (8 code)               | 1.50            |
| c. Speed Calling (30 code)              | 2.25            |
| d. Call Reminder                        | 1.50            |
| e. Do Not Disturb                       | .64             |
| f. Stop Hunt                            | 1.95            |
| g. Make Set Busy                        | 1.50            |
| h. Remote Activation of Call Forwarding | 2.50            |
| i. Phantom Numbers                      | 1.00            |
| j. Business Set Capability              | 3.00            |

<sup>(1)</sup> This service is grandfathered to existing customers effective June 1, 2012. The service will not be available to new customers after this date.

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**RATES AND EXCEPTIONS**

**B. RESERVED FOR FUTURE USE**

(T) (D)

(D)

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**RATES AND EXCEPTIONS**

**B. RESERVED FOR FUTURE USE**

(T) (D)

(D)

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**RATES AND EXCEPTIONS**

**C. VIRTUAL TELEPHONE NETWORK**

1. Exceptions: None
2. Rates and Charges <sup>1</sup>
  - a) **Line and Channel Rates**

| VIRTUAL TELEPHONE NETWORK STANDARD LINE RATES <sup>2</sup> |     |           |           |           |           |
|--|-----|-----------|-----------|-----------|-----------|
| VTN TERM PERIOD  |     |           |           |           |           |
| Minimum<br>Total VTN<br>Lines                              |     | 12 Months | 24 Months | 36 Months | 60 Months |
|  | 2+  | 29.30     | 22.50     | 20.30     | 16.20     |
|  | 5+  | 25.70     | 19.80     | 17.80     | 14.20     |
|  | 20+ | 21.80     | 16.80     | 13.40     | 10.70     |
|  | 50+ | 20.10     | 15.50     | 12.40     | 9.90      |
|  | 80+ | 18.20     | 14.00     | 11.20     | 9.00      |

| VIRTUAL TELEPHONE NETWORK DIGITAL KEY LINE RATES <sup>2,3</sup> |     |           |           |           |           |
|---|-----|-----------|-----------|-----------|-----------|
| VTN TERM PERIOD   |     |           |           |           |           |
| Minimum<br>Total VTN<br>Lines                                   |     | 12 Months | 24 Months | 36 Months | 60 Months |
|   | 2+  | 29.30     | 22.50     | 20.30     | 16.20     |
|   | 5+  | 25.70     | 19.80     | 17.80     | 14.20     |
|   | 20+ | 21.80     | 16.80     | 13.40     | 10.70     |
|   | 50+ | 20.10     | 15.50     | 12.40     | 9.90      |
|   | 80+ | 18.20     | 14.00     | 11.20     | 9.00      |

| VIRTUAL TELEPHONE NETWORK DIGITAL KEY CHANNEL RATES <sup>3</sup> |     |           |           |           |           |
|--|-----|-----------|-----------|-----------|-----------|
| VTN TERM PERIOD  |     |           |           |           |           |
| Minimum<br>Total VTN<br>Lines                                    |     | 12 Months | 24 Months | 36 Months | 60 Months |
|  | 2+  | 10.30     | 7.90      | 7.10      | 5.70      |
|  | 5+  | 9.00      | 6.90      | 6.30      | 5.00      |
|  | 20+ | 7.60      | 5.90      | 5.30      | 4.30      |
|  | 50+ | 7.10      | 5.50      | 4.90      | 3.90      |
|  | 80+ | 6.40      | 4.90      | 4.40      | 3.60      |

<sup>1</sup> All rates in this section are exclusively offered in conjunction with VTN service.

<sup>2</sup> The total number of VTN Standard and Digital Key lines at all locations served by the VTN Group will be used to determine the discount level. Secondary Directory Numbers, Digital Key Channels, and other features related to directory numbers are not included in determining discount levels.

<sup>3</sup> The Virtual Telephone Network Key Line Service will be grandfathered to existing customers effective June 1, 2012. This service will not be available to new customers after this date.