

WISCONSIN TERMS OF SERVICE

THE STATE LONG DISTANCE TELEPHONE COMPANY, LLC
d/b/a TDS TELECOM
Wisconsin

Section 36
Eighth Revised Contents Sheet 1
Cancels Seventh Revised Contents Sheet 1

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(N)

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EFFECTIVE: February 27, 2017

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1. PREFACE

A. Exceptions: None

2. DEFINITIONS

A. Exceptions: None

3. GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

(C)

A. Exceptions: None

B. Rates:

Non-Recurring
Charge

Non-Sufficient Funds (NSF)

\$20.00

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4. SERVICE CONNECTION CHARGES

(T)

4.1 Service Descriptions

(T)

(D)

(D)

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4. **SERVICE CONNECTION CHARGES** (Continued) (T)

4.1 **Service Descriptions** (T)

B. Rates:

<u>Service Element</u>	<u>Non-Recurring Charge</u>	<u>Trans. Code</u>	
1) Service Order-Initial	\$35.00	SOC	
2) Service Order-Subsequent	25.00	SOS	
3) Line Connection	15.00	LC	
4) Central Office Work	5.00	COW	(T)
5) Premises Visit	25.00	PVC	
6) Reconnect for Non-Payment	25.00	104	

(M)

(D)

(D)

4.2 **Reserved for Future Use** (T) (D)

(D)

(M) Material now appears on Sheet 1 of Section 36.

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5. LOCAL EXCHANGE SERVICE

5.1 Basic Local Exchange Access Service (BLEAS)

- A. Exceptions: None
- B. Rates: Flat Rate Basis

<u>Service Type</u>	<u>Monthly Rates</u>	<u>WI Teach Assessment</u>	
Residence Line, One Party ¹	\$12.65	\$1.78	(R)
Business Line, (One Party)	21.50	1.78	
System Trunk ²	22.00	1.78	(R)
Trunk Terminations in PBXs ² from Foreign Exchanges	50% of B1 Rate		

¹ Hearing impaired customers who are able and choose to use 2-line voice carry over shall not be charged any intrastate non-recurring charge or monthly rate for the second line.
² This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of June 1, 2021 and to customers that do not have access to fiber-based services.

5.2 Extended Area Service

- A. Exceptions: None
- B. Calling Area: EAS is available for calls to the following exchanges:

<u>Exchange</u>	<u>Additional Exchange Areas included in Local Calling Area</u>
Elkhorn	Delavan, Lake Geneva, Williams Bay

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5. LOCAL EXCHANGE SERVICE (cont'd)

5.3 Extended Community Calling

- A. Exceptions: None
- B. Calling Areas: ECC is available for calls to the following exchanges:

<u>Exchange</u>	<u>ECC Calling Points</u>
Elkhorn	Bohners Lake, Burlington Eagle, East Troy, Darien, Palmyra, Sharon, Walworth, Whitewater and South Sharon, IL

- C. Rates:

Per Minute or Fraction thereof	\$0.05
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5.4 Lifeline Program

- A. Exceptions: None
- B. Rates:

The Company's monthly Lifeline rate is a credit against the regular local service charges (Residence one-party BLEAS rate plus the subscriber line charge).

<u>Exchange</u>	(D)	<u>State R1 Credit</u>	<u>Federal R1 Credit</u>	(D)
Elkhorn		\$.75 (R)	<u>1/</u> (I)	
Trans Code	(D)	LIFSC	LIFE (C)	(D)

1/ Authorized FCC rate per 47 C.F.R 54.403(a). (C)

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5. LOCAL EXCHANGE SERVICE (cont'd)

5.5 Voice Carry Over

A. Exceptions: None

B. Rates:

	<u>Monthly Rate</u>
1) First Line	Residence One-Party BLEAS rate
2) Second Line ¹	No Charge
3) 3-Way Calling on 2 nd Line	No Charge

¹ Non-Recurring charges do not apply.

5.6 Paystation Service²

(C)

A. Exceptions: None

B. Rates:

	<u>Monthly Rate</u>	<u>Monthly NRC</u>
1) Paystation Access Line	(1)	n/a
2) Coin Supervision	\$2.85	n/a
3) Answer Supervision, Line Side, Per Line	Not Available	n/a
4) Selective Class of Call Screening	Not Available	\$55.00

(1) The Business One-Party BLEAS rate and associated non-recurring charges apply.

² This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of June 1, 2021 and to customers that do not have access to fiber-based services.

(C)

|

(C)

5.7 Foreign Exchange Service

A. Exceptions: *Service available under "Concurrence With Other Company Tariffs".*

B. Rates: N/A

5.8 Total Talk Pack

A. Exceptions: *Service Not Available*

B. Rates: N/A

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5. LOCAL EXCHANGE SERVICE (cont'd)

5.9 Safety Line Service²

A. Exceptions: None

B. Rates:

	<u>Monthly Rate</u>
Bundle Base Rate	\$56.20 ¹
Bundle Base Rate	\$56.20 ¹

¹ Other data speeds may be available for an additional charge.

² This Service will be grandfathered to existing customers effective July 26, 2012. This service will not be available to new customers as of this date.

5.10 STAR Packages ¹

A. **Exceptions:** Service Charges will not apply when the STAR package replaces existing Local Exchange Service or if the customer requests a change from the STAR package back to Local Exchange.

New customers that subscribe to one of the STAR Packages will receive a waiver of all installation charges.

B. Rates and Charges

	<u>Rate</u>	
1) Residence		
a) 3 STAR Expanded Package, per line	\$25.49 ² /month	(l)
b) 4 STAR Expanded Package, per line	\$35.49 ² /month	
c) 5 STAR Expanded Package, per line	\$45.49 ² /month	(l)
2) Package Upgrade	\$5.00	

¹ This service is grandfathered to existing customers effective March 1, 2023. This service will not be available to new customers after this date.

² These increases are effective on the Company's March bill cycle date.

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Third Revised Sheet 7.1
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5. **LOCAL EXCHANGE SERVICE** (cont'd)

5.11 **STAR Business Bundles** ²

A. Exceptions: None

B. Rates

		<u>Term Rate Per Month</u>			
		<u>MTM</u>	<u>1 Yr.</u>	<u>2/3 Yr.</u>	
1.	Business, Per Line				
	a) STAR Business Bundle Expanded	\$42.99 ³	\$37.99 ³	\$32.99 ³	(I)
	b) STAR Business Bundle Unlimited Expanded	\$62.99 ³	\$52.99 ^{1,3}	\$42.99 ^{1,3}	(I)
2.	Service Order Charge		<u>Non-Recurring Charge</u> \$10.00		
3.	Overage Rate for Extended Community Calling		<u>Per Minute Rate</u> \$0.05		

¹ This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of March 7, 2020 and to customers that do not have access to fiber-based services.

² This service is grandfathered to existing customers effective May 1, 2023. The service will not be available to new customers after this date.

³ The rate increase is effective on the Company's May bill cycle date.

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Cancels Thirteenth Revised Sheet 7.2

5. **LOCAL EXCHANGE SERVICE** (cont'd)

5.12 **Safety Line Service (Business)**

A. Exceptions: None

B. Rates and Charges

Monthly Rate

1) Bundle Base Rate

a) Business \$59.00¹

¹ Other data speeds may be available for an additional charge.

5.13 **Classic Phone Packages**³

A. Exceptions: None

B. Rates:

Monthly Rate

1) Residence

a) CLASSIC Phone Expanded Package, per line \$25.49⁴ (l)

b) CLASSIC Phone Unlimited Expanded Package, per line \$30.49⁴ (l)

5.14 **Safety Line Express & Security Line Plus**²

A. Exceptions: Safety Line Express Not Available

B. Rates:

Monthly Rate

1) Security Line Plus¹

a) Turbo (15 Mb) \$44.00

b) Extreme (25 Mb) \$54.00

5.15 **Security Line Service**

A. Exceptions: None

B. Rates and Charges

Monthly Rate

Bundle Base Rate – DSL Market A \$53.20¹

Bundle Base Rate – DSL Market B \$53.20¹

¹ Other data speeds may be available for an additional charge.

² Customer must also subscribe to TDS TV monthly service.

³ This service is grandfathered to existing customers effective March 1, 2023. This service will not be available to new customers after this date.

EFFECTIVE: May 1, 2024

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5. **LOCAL EXCHANGE SERVICE** (cont'd)

5.16 **Basic & Unlimited Phone Bundles** ⁽²⁾

(C)

- A. Exceptions: None
- B. Rates and Charges

Monthly Rate ¹

1) Residence			
a) Basic Phone Bundle, per line	\$22.99	⁽³⁾	(I) (T)
b) Unlimited Phone Bundle, per line	\$27.99	⁽³⁾	(I) (T)

- ¹ Rate includes Subscriber Line Charge.
- ⁽²⁾ This service is grandfathered to existing customers effective May 1, 2024. The service will not be available to new customers after this date. (C)
- ⁽³⁾ The rate increase is effective on the Company's May bill cycle date. (C)

5.17 **TDS Business Voice Bundle**

Term Rate Per Month ¹
MTM 1 Yr. 2/3 Yr.

1) Business, Per Line			
a) TDS Business Voice Bundle	\$59.99	\$49.99	\$39.99
b) Service Order Charge		<u>Non-Recurring Charge</u> \$10.00	

- ¹ Rate includes Subscriber Line Charge.

5.18 **Basic 24 & Unlimited 24 Phone Bundles**

(N)

Monthly Rate ¹

1) Residence	
a) Basic 24 Phone Bundle, per line	\$19.99
b) Unlimited 24 Phone Bundle, per line	\$24.99

- ¹ Rate includes the Subscriber Line Charge.

(N)

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Section 36
Original Sheet 8

6. **LOCAL DIGITAL SERVICES**

6.1 **ISDN Service - BRI**

A. Exceptions: *Service Grandfathered as of December 24, 2009*

B. Rates:

	Installation <u>NRC</u>	Monthly <u>Charge</u>
BRI "U" Interface, Single B Channel	\$45.00	\$26.50
Additional B Channel - BRI	n/a	\$10.00
Secondary Directory Number - BRI	n/a	\$2.50
Multiple Call Appearances, each - BRI	n/a	\$2.50
Call Hold – BRI	n/a	\$2.50
PRI four wire Interface, Single D Channel	\$1,500.00	\$150.00

6.2 **ISDN Service - BRI Centrex**

A. Exceptions: *Service Not Available*

B. Rates: N/A

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6. LOCAL DIGITAL SERVICES

6.3 ISDN SERVICE – PRI ⁽³⁾

(C)

A. Exceptions: None

B. Rates

Service Element	MTM Rate	Non-Recurring Charge
ISDN-PRI ACCESS: 1) Access Facility (first mile) 2) Access Facility - (each additional mile)	Included \$20.00	Included Included
COMMUNICATION CHANNELS (CC): 1). B Channels plus D Channel, OR B Channels (Multiple PRI Arrangement) 2) TI/PRI Rearrangement Charge (In lieu of \$1,000.00 Non-Recurring Charges. Charge when the customer already has a TI in place.) 3) D Channel Backup 4) Directory Numbers: a) Primary Directory Number & listing, per arrangement b) Additional Directory Numbers or listings 5) ISDN-PRI Failover Solution	\$610.00 N/A \$100.00 Included \$2.00 (1) No Charge	\$1000.00 \$200.00 \$150.00 Included \$25.00/Request (1) No Charge
CIRCUIT SWITCHED FEATURES: Features: 1) Clear Channel Capability 2) Call -by-Call Capability for the following: a) Public Network Calls (incoming, outgoing or 2-way trunk calls b) DID Numbers c) FX: All existing tariff rates apply to FX facilities between CO's. d) Tie Facility: All existing tariff rates apply to Tie facilities between CO's. 3) Advanced Calling Services (per PRI): a) Caller ID - Basic b) Caller ID – Deluxe	No Charge No Charge (1) \$10.00 \$10.00 No charge \$57.50	No Charge No Charge (1) \$50.00 \$50.00 No charge No charge
Other Charges 1) Move ISDN-PRI Service, per PRI 2) Subsequent Feature Additions/Changes per PRI 3) PRI 4 Wire Interface, Single D Channel ⁽²⁾	None None \$150.00	\$25.00 \$50.00 \$1,500.00

(1) The appropriate charges are listed elsewhere in this tariff.

(2) Grandfathered to existing customers effective December 24, 2009.

(3) This service is grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date.

(C)
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6. LOCAL DIGITAL SERVICES (cont'd)

6.4 Reserved for Future Use

6.5 ISDN - BRI Foreign Exchange

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

6.6 Dedicated DS1 Service ⁽¹⁾

(C)

- A. Exceptions: None
- B. Rates: N/A

The following rates apply on a per customer basis, regardless of the number of terminating locations.

1. Monthly Recurring Rates (rates are per channel)¹

<u>Local Channels</u>	<u>Month -Month</u>	<u>12 Month Term Rate</u>	<u>36 Month Term Rate</u>	<u>60 Month Term Rate</u>
1 Channel ²	\$230.00	\$210.00	\$190.00	\$180.00
2 Local Channels	\$400.00	\$360.00	\$320.00	\$300.00
Each Additional Channel above 2	\$200.00	\$160.00	\$140.00	\$130.00

2. Non-Recurring Charges

	<u>Non-Recurring Charge</u>
a) Design Order Charge, Per Order	\$700.00
b) Installation Charge, First Channel	650.00
c) Installation Charge, Second and Additional Channels, per common end	500.00

⁽¹⁾ This service is grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date.

(C)
 (C)

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Section 36
First Revised Sheet 11
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6. LOCAL DIGITAL SERVICES (cont'd)

6.7 Digital Transport Service

- A. Exceptions: *Service Not Available*
- B. Rates N/A

(C)

(C)

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Section 36
First Revised Sheet 12
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6. **LOCAL DIGITAL SERVICES** (cont'd)

6.7 **Digital Transport Service** (cont'd)

B. Rates: N/A

(C)

(C)

6.8 **Switched Digital Service**

A. Exceptions: *Service Not Available*

B. Rates: N/A

6.9 **Reserved for Future Use**

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First Revised Sheet 13
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7. OPTIONAL SERVICES

7.1 Custom Calling Services

A. Exceptions:

- 1) Basic Choice Package¹ – Allows a customer to subscribe to a bundle of three Custom and/or Advanced Calling Features as follows: (C)

Call Waiting
Caller ID Deluxe
Three Way Calling

- 2) Smart Choice Package¹ – Allows a customer to subscribe to a bundle of five Custom and/or Advanced Calling Features as follows: (C)

Call Waiting
Caller ID Deluxe
Speed Calling - 8

Three Way Calling w/ Call Transfer
Repeat Dialing

- 3) Your Choice Package¹ – Allows a customer to subscribe to the Smart Choice Package plus any additional Custom and/or Advanced Calling Features from the list below for \$1.25 each (C)

Anonymous Call Rejection
Call Forwarding
Call Forwarding – No Answer
Personal Ringing
Preferred Call Forwarding

Call Return
Call Forwarding - Busy
Call Forwarding – Remote Access
Special Call Acceptance
Call Rejection

¹ This service is grandfathered to existing customers effective April 25, 2012 (C)

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7. OPTIONAL SERVICES

7.1 Custom Calling Services

B. Rates:

1) <u>Individual Services</u>	<u>Monthly Rate</u>		<u>Activate</u>	<u>Deactivate</u>
	<u>Res</u>	<u>Bus</u>	<u>Code</u>	<u>Code</u>
Call Forwarding	\$2.50	\$2.50	*72	*73
Call Forward - Busy (Customer Programmable)	\$2.50	\$2.50	*90	*91
Call Forward - Busy (Programmed by Telco)	\$2.50	\$2.50	N/A	N/A
Call Forward - No Answer (Customer Programmable)	\$2.50	\$2.50	*92	*93
Call Forward - No Answer (Programmed by Telco)	\$2.50	\$2.50	N/A	N/A
Call Forwarding - Remote Access	\$2.25	\$2.25	-	-
Call Hold	Not Available		-	-
3-Way Calling w/ Call Transfer	\$2.25	\$2.25	-	-
6-Way Calling	Not Available		-	-
Call Transfer	Not Available		-	-
Call Waiting	\$2.50	\$2.50	*70	
Cancel Call Waiting	Not Available			
Long Distance Call Waiting ¹ (additive to call Waiting)	Not Available		-	-
Home Intercom - Basic	No Charge		-	-
Home Intercom - Enhanced	Not Available		-	-
Warm Line	Not Available		-	-
Personal Ringing	\$2.50	\$2.50	-	-
ea Additional Number	\$1.25	\$1.25	-	-
Speed Call 8	\$2.50	\$2.50	*74	-
Speed Call 30	\$3.25	\$3.25	*75	-
Do-Not-Disturb	-	-		
Call Reminder	N/A	\$2.00		-
Toll Restriction	Not Available			
Toll Restriction With Pin Override	Not Available		-	-
Call Transfer Enhanced	N/A	\$5.00		

(C)

¹ Discount does not apply to these services.

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7. OPTIONAL SERVICES (cont'd)

7.1 Custom Calling Services (cont'd)

B. Rates (cont'd)

	<u>Monthly Discount</u>	<u>Trans. Code</u>
2) <u>Multiple Services Discount, Per Line</u> ¹		
Two Services	Not Available	CFD2
Three Services	Not Available	CFD3
Four Services	Not Available	CFD4
Five Services	Not Available	CFD5
Six Services	Not Available	CFD6
Seven Services	Not Available	CFD7
Eight Services	Not Available	CFD8
Nine Services	Not Available	CFD9
Ten Services	Not Available	CFD1

3) <u>Pay-Per-Use Services</u>	<u>Per Successful Activation</u>	<u>Monthly Cap</u>
3-Way Calling	PPU Service not available	
Call Forwarding	PPU Service not available	

4) <u>Package Pricing</u> ²	<u>Monthly Rate</u>	(C)
Basic Choice Package	\$7.95	
Smart Choice Package	\$9.95	
Your Choice Package		
• Package Price	\$9.95	
• Each Additional Feature Ordered	\$1.25	

¹ This discount will apply to individual Services unless otherwise noted.

² This service is grandfathered to existing customers effective April 25, 2012.

(C)

WISCONSIN TERMS OF SERVICE

THE STATE LONG DISTANCE TELEPHONE COMPANY, LLC
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7. **OPTIONAL SERVICES** (cont'd)

7.2 **Advanced Calling Services**

A. Exceptions:

- 1) Preferred Call Forward – allows subscriber to forward up to a maximum of twenty four (24) pre-selected incoming telephone numbers to another telephone number.
- 2) Special Call Acceptance – enables a subscriber to allow up to a maximum of twenty four (24) pre-selected incoming telephone numbers to be accepted.
- 3) Priority Ringing – allows subscriber to provide up to a maximum of twenty four (24) incoming telephone numbers with a distinctive ring.
- 4) Basic Choice Package¹ – Allows a customer to subscribe to a bundle of three Custom and/or Advanced Calling Features as follows: (C)
 - Call Waiting
 - Caller ID Deluxe
 - Three Way Calling
- 5) Smart Choice Package¹ – Allows a customer to subscribe to a bundle of five Custom and/or Advanced Calling Features as follows: (C)
 - Call Waiting
 - Caller ID Deluxe
 - Speed Calling - 8
 - Three Way Calling w/ Call Transfer
 - Repeat Dialing
- 6) Your Choice Package¹ – Allows a customer to subscribe to the Smart Choice Package plus any additional Custom and/or Advanced Calling Features from the list below for \$1.25 each (C)
 - Anonymous Call Rejection
 - Call Forwarding
 - Call Forwarding – No Answer
 - Personal Ringing
 - Preferred Call Forwarding
 - Call Return
 - Call Forwarding - Busy
 - Call Forwarding – Remote Access
 - Special Call Acceptance
 - Call Rejection

¹ This service is grandfathered to existing customers effective April 25, 2012.

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8. OPTIONAL SERVICES (cont'd)

7.2 Advanced Calling Services

B. Rates:

The rates listed below apply to each feature subscription on a per line basis unless otherwise noted.

1) <u>Individual Services</u>	<u>Monthly Rate</u>		<u>Trans Code</u>
	<u>Res</u>	<u>Bus</u>	
Anonymous Call Rejection	\$2.25	\$2.25	ACSAC
Call Rejection	2.25	2.25	ACSRJ
Call Return	2.25	2.25	ACSRT
Priority Ringing	2.25	2.25	ACSPR
Repeat Dialing	2.25	2.25	ACSRP
Preferred Call Forwarding	2.25	2.25	ACSPF
Special Call Acceptance	2.25	2.25	ACSSC
Caller ID - Basic	7.50	8.50	ACSID
Caller ID - Deluxe	2.50	2.50	ACSUD
(Additive to Caller ID Basic)			
Caller ID/Call Waiting*	No Charge		
(Additive to Caller ID Deluxe)			
Caller ID Blocking			
1) Per Call	No Charge		
2) Per Line	No Charge		
Call Trace ²	4.00	4.00	
• Installation Charge per Order ¹	19.50	19.50	

(C)

* This service is provided at no charge to all customers with Caller ID Deluxe that also request this optional service.

¹ This charge was grandfathered as of December 11, 2009.

² This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of June 1, 2021 and to customers that do not have access to fiber-based services.

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7. **OPTIONAL SERVICES** (cont'd)

7.2 **Advanced Calling Services** (cont'd)

B. Rates (continued):

	<u>Monthly Credit</u>	<u>Trans. Code</u>	
2) <u>Multiple Services Discount¹</u>			
Two Services	Not Available	ACSR2	
Three Services	Not Available	ACSR3	
Four Services	Not Available	ACSR4	
Five Services	Not Available	ACSR5	
Six Services	Not Available	ACSR6	
Seven Services	Not Available	ACSR7	
Eight Services	Not Available	ACSR8	
3) <u>Pay-Per-Use Services</u>	<u>Per Successful Activation</u>	<u>Monthly Cap</u>	
Call Trace	Not Available		
Call Return	Not Available		
Repeat Dialing	Not Available		
4) <u>Packages²</u>	<u>Monthly Rate</u>		(C)
Privacy Pack	Not Available		
Basic Choice Package	\$7.95		
Smart Choice Package	\$9.95		
Your Choice Package			
• Package Price	\$9.95		
• Each Additional Feature Ordered	\$1.25		

7.3 A. Exceptions:

Voice Mail Services are deregulated per approved Docket 5680-TA-100

¹ Note: The credit corresponds to the number of individual services purchased is in addition to each individual service purchased. The credit is not available on Pay Per Use Services.

² This service is grandfathered to existing customers effective April 25, 2012 (C)

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Third Revised Sheet 19
Cancels Second Revised Sheet 19

8. DIRECTORY SERVICES

8.1 Directory Listings

A. Exceptions: None

B. Rates:

	<u>Monthly</u> <u>Rate</u>	<u>Trans</u> <u>Code</u>
1) Additional Listing ¹	\$2.00	DLA
2) Non-published telephone numbers	\$0.50	NPN
3) Non-listed telephone numbers	No Charge	NLN

(I)

¹ Includes Alternate and Cross Reference listings.

8.2 Reserved for Future Use

8.3 Directory Assistance Service

A. Exceptions: None

B. Rates:

<u>DA Type</u>	<u>Per Call</u> <u>Rate</u>
Local	\$1.20
National	\$1.20
Call Completion, per minute	\$0.20

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Original Sheet 19.1

8. DIRECTORY SERVICES (Cont'd)

8.4 **Operator Services**

- A. Exceptions: None
- B. Rates: The rates will be assessed on a per call basis.

	<u>Rate</u>
1) Operator Assisted Call, per call	\$1.20
2) Call Completion, per minute	\$0.20

(N)

(N)

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Section 36
Third Revised Sheet 20
Cancels Second Revised Sheet 20

9. MISCELLANEOUS SERVICES AND CHARGES

9.1 Relocation Forwarding Service (RFS)

A. Exceptions: None

B. Rates:

Per feature	<u>Monthly Rate</u> \$20.00
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9.2 Call Blocking (Toll Restriction)

A. Exceptions: None

B. Rates:

Options 1-4, per line	Non-Recurring <u>Charge</u> \$5.75 ⁽¹⁾
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(1) Applies to second or subsequent blocking orders.

9.3 Direct Inward Dialing (DID)⁽³⁾

(C)

A. Exceptions: None

B. Rates:

	<u>Monthly Rate</u>	<u>NRC</u>
1. DID Facility Charge, Per Trunk	(1)	(1)
2. DID Software Translation Charge, Per Trunk	N/A	\$50.00
3. DID Number Assignment Charge		\$25.00 ⁽²⁾
a. First 20 Number Block	\$30.25	
b. Additional 20 Number Blocks	\$ 2.00	

*Numbers sold in conjunction with DID Service only.

(1) See associated trunk and service connection charge tariffs for the applicable rates.

(2) Not applicable if installed with initial installation. Subsequent installations are subject to non-recurring costs.

(3) This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of June 1, 2021 and to customers that do not have access to fiber-based services.

(C)

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(C)

EFFECTIVE: June 1, 2021

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9. MISCELLANEOUS SERVICES AND CHARGES (cont'd)

9.4 Off-Premises Extensions ⁽¹⁾

(C)

A. Exceptions:

1) GROUP RING

Group Ring Service is an optional service available to business and residential customers that will allow a primary telephone number and up to 4 secondary telephone numbers to be alerted simultaneously when the primary telephone number is called. The first alerted telephone that answers the call is connected to the calling party, while the calls to the other alerted telephone numbers are released. Customers can activate, deactivate, add, delete or modify a Group Ring List by dialing a Company provided access code from their primary line. Customers can also activate or deactivate this service by dialing a Company provided access code from any of the secondary numbers in the Group Ring group.

2) REMOTE ACCESS SERVICE – GROUP RING

Customers that subscribe to this optional feature can maintain their Group Ring group from any touch tone phone by dialing a Company provided remote access number, then dialing their primary line.

B. Rates:

	<u>Monthly Rate</u>	<u>Trans Code</u>
1) Mileage – Talking Channel, per 1/10 mile	\$0.80	MCTC1
2) Mileage – Signal Channel, per 1/10 mile	\$0.35	MCSC1
3) Residential Minimum – Talking Channel, per circuit	\$.80	
4) Residential Minimum - Signal Channel, per circuit	\$.35	
5) Business Minimum – Talking Channel, per circuit	\$1.60	
6) Business Minimum - Signal Channel, per circuit	\$.70	
7) Group Ring Service	\$5.95	
8) Remote Access Service – Group Rings	\$1.25	

⁽¹⁾ Off Premise Extension bridged in or through the Central Office is grandfathered to existing customers effective September 1, 2015. This version of the service will not be available to new customers after this date.

(C)
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(C)

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Cancels First Revised Sheet 22

9. MISCELLANEOUS SERVICES AND CHARGES (cont'd)

9.5 Line Hunting

A. Exceptions: None

B. Rates: N/A

	Monthly <u>Rate</u>	
1) Residential	\$2.75	(l)
2) Business	\$2.75	(l)

9.6 Ground Start

A. Exceptions: *Service Not Available*

B. Rates: N/A

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9. **MISCELLANEOUS SERVICES AND CHARGES** (cont'd)

9.7 **Telephone Number Referral Service**

A. Exceptions: None

B. Rates:

	<u>None-Recurring Charges</u>	<u>Trans Code</u>
1) Per Line	No Charge	TNRS

9.8 **Volume Controlled Handset**

A. Exceptions: *Service Not Available*

(T) (D)

B. Rates: N/A

(T)

(D)

9.9 **Reserved for Future Use**

(T)

A. Exceptions: N/A

(T)

B. Rates: N/A

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9. **MISCELLANEOUS SERVICES AND CHARGES** (cont'd)

9.10 **Reserved for Future Use**

(T)

A. Exceptions: N/A

(T)

B. Rates: N/A

9.11 **Rental of Cable Conductors**

A. Exceptions: *Service Not Available*

(T) (D)

B. Rates: N/A

(T)

(D)

9.12 **Temporary Suspension of Service (Vacation)**

A. Exceptions: None

B. Rates:

Monthly Discount

- | | |
|--|--------|
| 1. Basic Local Exchange Access Service | 50% |
| 2. Personal Greeting Service | \$3.50 |

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9. **MISCELLANEOUS SERVICES AND CHARGES** (cont'd)

9.13 **Joint User Service**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

9.14 **Special Reverse Toll Charge Service**

- A. Exceptions: None
- B. Rates:

	<u>Monthly Rate</u>
1. Special Reversed Charge Toll Service, Per Exchange	\$4.00
2. Per Message (completed call)	(1)

⁽¹⁾ Applicable Sent Paid Operator Handled Station-to-Station Rate

9.15 **Special Toll Billing Numbers**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

(T)
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(T)

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9. **MISCELLANEOUS SERVICES AND CHARGES** (cont'd)

9.16 **Reserved for Future Use**

(T)

A. Exceptions: N/A

(T)

B. Rates: N/A

9.17 **Reserved for Future Use**

(T) (D)

A. Exceptions: N/A

B. Rates: N/A

(T)

(D)

9.18 **Enhanced Emergency Number Service (E911)**

A. Exceptions: *Service Not Available*

B. Rates: N/A

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9. MISCELLANEOUS SERVICES AND CHARGES (cont'd)

9.19 **Reserved for Future Use**

(T)

A. Exceptions: N/A

(T)

B. Rates: N/A

9.20 **Reserved for Future Use**

(T)

A. Exceptions: N/A

(T)

B. Rates: N/A

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9. **MISCELLANEOUS SERVICES AND CHARGES** (cont'd)

9.21 **Local Private Line Service**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

9.22 **Special Service Arrangement**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

9.23 **Yack-Pack Value Packages**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

9.24 **Smart Pack Lite**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

9.25 **N11 Services**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

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9. MISCELLANEOUS SERVICES AND CHARGES (cont'd)

9.26 CUSTOMIZED 911 (C911)

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

9.27 Customer Owned Coin Operated Telephone Service

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

(T)
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(T)

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10. CONSTRUCTION CHARGES

Exceptions: None

(C)

(C)

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10. CONSTRUCTION CHARGES *(Continued)*

(C)

(C)

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11. CONTRACT SERVICE ARRANGEMENTS

(C)

11.1 **Exceptions:** None

(C)

(D)

(D)

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Cancels Original Sheet 33

RESERVED FOR FUTURE USE

(C)

(D)

(D)

EFFECTIVE: December 13, 2013

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RESERVED FOR FUTURE USE

(C)

(D)

(D)

EFFECTIVE: December 13, 2013

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Cancels Seventh Revised Sheet 35

12. PROMOTIONS

12.1 Promotion Service

No Exceptions

12.2 Specific Promotional Offerings

A. No Exceptions

B. No Exceptions

(D) (N)

C. No Exceptions

D. No Exceptions

E. No Exceptions

F. No Exceptions

G. No Exceptions

WISCONSIN TERMS OF SERVICE

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13. **RESALE OF LOCAL SERVICES**

13.1 **Resale at Retail Rates**

- A. Exceptions: *Service Not Available*
- B. Rates N/A

13.2 **Resale at Wholesale Rates**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

13.3 **Reseller or Other Common Carrier (OCC)**
Use of Extended Area Service (EAS) Facilities

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

(T)
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(T)

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14. RESERVED FOR FUTURE USE

(T) (D)

(D)

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 Wisconsin

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 Cancels Second Revised Sheet 38

15. CONCURRENCES WITH OTHER COMPANY TARIFFS

15.1 Services

	<u>Concurring</u>	
A. Universal Emergency Number Service	No	
B. Foreign Exchange Service ⁽¹⁾	Yes	
C. Dedicated Communication Services	No	(C) (T)
D. Private Line Services (Interexchange)	Yes	(T) (C)

15.2 Conditions and Limitations

No Exceptions

(T)
(T)

15.3 Exceptions

A. Rates for Private Line Services 15.1.D above

1) Voice Grade Service	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
Channel Termination, per termination		
-Two-Wire	\$450.00	\$98.31
-Four-Wire	450.00	157.31
Channel Mileage Facility, per mile		7.02
Channel Mileage Termination, per termination		70.39

(T)
(C)
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(C)

(1) This service is grandfathered to existing customers effective August 13, 2015. This service will not be available to new customers after this date.

(2) This service is grandfathered to existing customers effective January 8, 2016. This service will not be available to new customers as of this date.

(T)
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(C)
(C)

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 Original Sheet 38.1

15. CONCURRENCES WITH OTHER COMPANY TARIFFS (cont.)

(T)

15.3 **Exceptions** (cont.)

(T)

A. Rates for Private Line Services 15.1.D above (cont.)

(C)

2) Digital Data Service	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
Channel Termination, per termination		
-2.4, 4.8, 9.6, 19.2, 56.0, & 64.0 Kbps	\$390.00	\$181.45
Channel Mile. Facility, per mile		
-2.4 Kbps		6.68
-4.8 Kbps		6.68
-9.6 Kbps;		6.68
-19.2 Kbps;		6.68
-56.0 Kbps		9.44
-64.0 Kbps		9.44
Channel Mileage Termination, per termination		
-2.4 Kbps		66.86
-4.8 Kbps		66.86
-9.6 Kbps;		66.86
-19.2 Kbps;		66.86
-56.0 Kbps		94.74
-64.0 Kbps		94.74
 3) High Capacity Service		
Channel Termination, per termination		
-1.544 Mbps	\$330.00	\$452.43
-44.736 Mbps	445.00	3,729.95
Channel Mile. Facility, per mile		
-1.544 Mbps		28.00
-44.736 Mbps		243.81
Channel Mileage Termination, per termination		
-1.544 Mbps		145.22
-44.736 Mbps		932.48

(C)

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16. RESERVED FOR FUTURE USE

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(D)

(D)

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Administrative Tariff
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1. **CENTREX RATES**¹

(C)

The rates and charges following are for Centrex Service only and are in addition to the applicable Service Connection Charges, Monthly Rates and Non-recurring Charges for Access Lines, Custom Calling Features and other services or equipment with which they are associated.

1.1 **Establishment of a Centrex Group:**

<u>Group Size</u>	
2 – 50 Lines	\$ 75.00
51 – 100 Lines	120.00
101 – 200 Lines	275.00
201 – 500 Lines	600.00
500 or more Lines	700.00

1.2 **Monthly Recurring Charges:**

Centrex Service	\$ 15.00
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¹ This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of June 1, 2021 and to customers that do not have access to fiber-based services.

(C)
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(C)

WISCONSIN TERMS OF SERVICE

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Administrative Tariff
Section 36
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2. HIGH VOLTAGE PROTECTION SERVICE

2.1 General

High Voltage Protection provides special, high voltage protection equipment for customers who purchase exchange services to be located at or near electric power generating stations, co-generating stations, substations, distributing power stations, and other similar locations. This equipment isolates or neutralizes the hazardous voltage that could appear at telephone network terminating equipment due to Ground Potential Rise (CPR) and or induction resulting from faults in the electric power system.

2.2 Regulations

- A. The rates and charges for High Voltage Protection Service are in addition to the rates and charges for the underlying exchange services.
- B. The Company shall determine from information furnished by the customer the proper level and method of protection to isolate or neutralize the electrical hazards at each location, and will provide the facilities to meet that level of protection.
- C. The high voltage protection equipment will be located at the Network Interface (NI) or demarcation point at customer locations requiring high voltage protection which is either the output termination of the high voltage protection equipment or the output termination of the channel termination equipment if present. The Company will be responsible up to this point for provisioning tariffed channels and or services.
- D. The customer may request to have high voltage equipment moved within the premises or to a different premise within the area served by the Company. All costs incurred due to rearrangement of circuits or equipment associated with High Voltage Protection will be billed to the customer. Applicable monthly rates will continue for the duration of the move.
- E. As a condition to receiving service, customers shall provide the Company, in writing, the technical data necessary to determine the high voltage requirements, at the time of initial application for the initial service, additions to, or changes in the existing service. In addition, the customer shall notify the Company, in writing, prior to making any changes in the electric supply, which will increase the GPR at the location.

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2. HIGH VOLTAGE PROTECTION SERVICE (Continued)

2.2 Regulations (Continued)

- F. The customer shall provide the Service Type and the Service Performance Objective (SPO), along with a forecast of the type and quantity of each telecommunications service required at a given location.
- G. The technical data for the High Voltage Protection Location shall include, but may not be limited to the following:
 - 1) Ground grid area in square feet
 - 2) Ground grid impedance in ohms
 - 3) X / R ration at worst case fault location
 - 4) Maximum fault current in amperes RMS
- H. Minimum protection standards as specified by the Company will be established in accordance with the Service Performance Objectives listed in section 2.3 below.
- I. All special protection equipment must be provided entirely by the Company.
- J. If at any time during the specified period following installation of high voltage protection equipment, such equipment is permanently disconnected as a result of a request by the customer or disconnection of the customer's telephone service in accordance with the Company's applicable tariffs, the customer shall pay to the Company, upon demand, a Termination Charge, as specified in this tariff, less a credit for each full month between installation and disconnection.
- K. The customer releases, indemnifies and holds harmless the Company from any and all losses, claims, demands suits or other action or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury or death of any person or persons, or for any loss, damage or destruction of any property whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of such equipment and services associated herewith.
- L. The minimum service period for High Voltage Protection Service is sixty (60) months.

ISSUED:
AMENDMENT NO.: 777
BY: Joel Dohmeier, Vice President

EFFECTIVE: September 8, 2010

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Wisconsin

Administrative Tariff
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2. **HIGH VOLTAGE PROTECTION SERVICE** (Continued)

2.2 **Regulations** (Continued)

M. A termination charge will apply if the customer does not keep the High Voltage Protection Service in place as provisioned for the minimum service period. The termination charge will be reduced by 1/60 for each full month of service.

2.3 **Technical Features**

Protection Service Types

Type 1 – Services requiring either dc transmission or ac and dc transmission used for Basic Exchange Telephone Service and or Special Access Service.

Type 2 – Services requiring either dc transmission or ac and dc transmission used for pilot wire protective relaying or dc tripping.

Type 3 – Service requiring ac transmission only, used for telemetering, supervisory control, and data.

Type 4 – Services requiring ac transmission only, used for audio tone protective relaying.

Service Performance Objective Classifications

Interruptions or outages of telecommunications circuits serving high voltage protection locations may occur for physical reasons such as cable damage due to extraordinarily heavy storm loading, a vehicle striking and breaking a utility pole, a direct lightning strike, a contractor digging up a cable, or acts of God. Circuit failures caused by such events cannot be prevented and the Company expressly states that provision of the equipment provided in this tariff cannot prevent such service outages as may normally occur due to the preceding circumstances. It is the responsibility of the customer to provide sufficient protection to prevent damage caused by such events.

Interruptions or outages due to the effects of faults at the customer's location or in the customer's power generating, transmission, and or distribution systems are minimized through the installation and maintenance of High Voltage Protection Service which is designed to operate in an electrical environment experiencing a fault condition.

WISCONSIN TERMS OF SERVICE

THE STATE LONG DISTANCE TELEPHONE COMPANY, LLC
d/b/a TDS TELECOM
Wisconsin

Administrative Tariff
Section 36
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2. HIGH VOLTAGE PROTECTION SERVICE (Continued)

2.3 Technical Features (Continued)

Service Performance and Objective Classifications (Continued)

Because of the customer's need for service continuity during power system faults on some types of telecommunication service provided to high voltage protection locations, the following system of Service Performance Classifications has been established for the purpose of permitting the customer to specify the performance objectives for these types of telecommunication services provided to power stations.

- Class A - Non-interruptible service performance (must function before, during and after a fault condition).
- Class B - Self-restoring interruptible service (must function before and after the power fault condition). Class B service can tolerate a service interruption for the duration of a power system fault but service continuity must be restored immediately after the fault without requiring any repair personnel to restore service.

2.4 Rates and Charges

The rates and charges following are for High Voltage Protection Service (HVPS) only and are in addition to the rates and non-recurring charges for the underlying exchange service located elsewhere in this tariff.

	<u>Termination Charge</u>	<u>Monthly Charge</u>
High Voltage Protection Service	\$7,000.00	\$252.47