

## WISCONSIN TERMS OF SERVICE

**MOSINEE TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
Wisconsin

Section 35  
Eighth Revised Contents Sheet 1  
Cancels Seventh Revised Contents Sheet 1

---

| <u>TABLE OF CONTENTS</u>                                | <u>SHEET</u> |     |
|---|--------------|-----|
| 1. PREFACE  | 1            |     |
| 2. DEFINITIONS  | 1            |     |
| 3. GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS | 1            |     |
| 4. SERVICE CONNECTION CHARGES                           | 2            |     |
| 4.1 SERVICE DESCRIPTIONS                                | 2-3          |     |
| 4.2 RESERVED FOR FUTURE USE                             | 3            |     |
| 5. LOCAL EXCHANGE SERVICE                               | 4-7          |     |
| 5.1 BASIC LOCAL EXCHANGE ACCESS SERVICE                 | 4            |     |
| 5.2 EXTENDED AREA SERVICE                               | 4            |     |
| 5.3 EXTENDED COMMUNITY CALLING                          | 5            |     |
| 5.4 LIFELINE PROGRAM                                    | 5            |     |
| 5.5 VOICE CARRY OVER                                    | 6            |     |
| 5.6 PAYSTATION SERVICE                                  | 6            |     |
| 5.7 FOREIGN EXCHANGE SERVICE                            | 6            |     |
| 5.8 TOTAL TALK PACK                                     | 6            |     |
| 5.9 SAFETY LINE SERVICE                                 | 7            |     |
| 5.10 STAR PACKAGES                                      | 7            |     |
| 5.11 STAR BUSINESS BUNDLES                              | 7.1          |     |
| 5.12 SAFETY LINE SERVICE (BUNDLES)                      | 7.2          |     |
| 5.13 CLASSIC PHONE PACKAGES                             | 7.2          |     |
| 5.14 SAFETY LINE EXPRESS & SECURITY LINE PLUS SERVICE   | 7.2          |     |
| 5.15 SECURITY LINE SERVICE                              | 7.3          |     |
| 5.16 BASIC & UNLIMITED PHONE BUNDLES                    | 7.4          |     |
| 5.17 TDS BUSINESS VOICE BUNDLE                          | 7.4          |     |
| 5.18 BASIC 24 & UNLIMITED 24 PHONE BUNDLES              | 7.4          | (N) |

---

EFFECTIVE: May 1, 2024

## WISCONSIN TERMS OF SERVICE

**MOSINEE TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
Wisconsin

Section 35  
Fourth Revised Contents Sheet 2  
Cancels Third Revised Contents Sheet 2

---

| <u>TABLE OF CONTENTS</u> (cont'd)       | <u>SHEET</u> |
|---|--------------|
| 6. LOCAL DIGITAL SERVICES               | 8-15         |
| 6.1 ISDN-BRI                            | 8-10         |
| 6.2 ISDN SERVICE – BRI CENTREX          | 10           |
| 6.3 ISDN SERVICE – PRI                  | 11-12        |
| 6.4 RESERVED FOR FUTURE USE             | 13           |
| 6.5 ISDN – BRI FOREIGN EXCHANGE         | 13           |
| 6.6 DEDICATED DS1 SERVICE               | 13           |
| 6.7 DIGITAL TRANSPORT SERVICE           | 14-15        |
| 6.8 SWITCHED DIGITAL SERVICE            | 15           |
| 6.9 RESERVED FOR FUTURE USE             | 15           |
| 7. OPTIONAL SERVICES                    | 16-19        |
| 7.1 CUSTOM CALLING SERVICES             | 16-17        |
| 7.2 ADVANCED CALLING SERVICES           | 18-19        |
| 7.3 RESERVED FOR FUTURE USE             | 19           |
| 8. DIRECTORY SERVICES                   | 20           |
| 8.1 DIRECTORY LISTINGS                  | 20           |
| 8.2 RESERVED FOR FUTURE USE             | 20           |
| 8.3 DIRECTORY ASSISTANCE SERVICE        | 20           |
| 8.4 OPERATOR SERVICES                   | 20.1         |
| 9. MISCELLANEOUS SERVICES AND CHARGES   | 21-28        |
| 9.1 RELOCATION FORWARDING SERVICE (RFS) | 21           |
| 9.2 CALL BLOCKING (TOLL RESTRICTION)    | 21           |
| 9.3 DIRECT INWARD DIALING (DID)         | 21           |
| 9.4 OFF-PREMISES EXTENSIONS             | 22           |
| 9.5 LINE HUNTING                        | 22           |

(T)

**WISCONSIN TERMS OF SERVICE**

**MOSINEE TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
Wisconsin

Section 35  
Second Revised Contents Sheet 3  
Cancels First Revised Contents Sheet 3

---

| <u>TABLE OF CONTENTS</u> (cont'd)                   | <u>SHEET</u> |     |
|---|--------------|-----|
| 9. MISCELLANEOUS SERVICES AND CHARGES (cont'd)      | 21-28        |     |
| 9.6 GROUND START                                    | 22           |     |
| 9.7 TELEPHONE NUMBER REFERRAL SERVICE               | 23           |     |
| 9.8 VOLUME CONTROLLED HANDSET                       | 23           |     |
| 9.9 RESERVED FOR FUTURE USE                         | 23           | (T) |
| 9.10 RESERVED FOR FUTURE USE                        | 24           | (T) |
| 9.11 RENTAL OF CABLE CONDUCTORS                     | 24           |     |
| 9.12 TEMPORARY SUSPENSION OF SERVICE (VACATION)     | 24           |     |
| 9.13 JOINT USER SERVICE                             | 25           |     |
| 9.14 SPECIAL REVERSE TOLL CHARGE SERVICE            | 25           |     |
| 9.15 SPECIAL TOLL BILLING NUMBERS                   | 25           | (T) |
| 9.16 RESERVED FOR FUTURE USE                        | 26           |     |
| 9.17 RESERVED FOR FUTURE USE                        | 26           | (T) |
| 9.18 ENHANCED EMERGENCY NUMBER SERVICE (E911)       | 26           |     |
| 9.19 RESERVED FOR FUTURE USE                        | 26           | (T) |
| 9.20 RESERVED FOR FUTURE USE                        | 26           | (T) |
| 9.21 LOCAL PRIVATE LINE SERVICE                     | 27           |     |
| 9.22 SPECIAL SERVICE ARRANGEMENT                    | 27           |     |
| 9.23 YACK-PACK VALUE PACKAGES                       | 27           |     |
| 9.24 SMART PACK LITE                                | 27           |     |
| 9.25 N11 SERVICES                                   | 27           |     |
| 9.26 CUSTOMIZED 911 (C911) SERVICES                 | 28           |     |
| 9.27 CUSTOMER OWNED COIN OPERATED TELEPHONE SERVICE | 28           | (T) |

---

EFFECTIVE: August 19, 2016

## WISCONSIN TERMS OF SERVICE

**MOSINEE TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
Wisconsin

Section 35  
Fifth Revised Contents Sheet 4  
Cancels Fourth Revised Contents Sheet 4

---

| <u>TABLE OF CONTENTS (cont'd)</u>  | <u>SHEET</u> |            |
|--|--------------|------------|
| 10. CONSTRUCTION CHARGES   | 29-30        |            |
| 11. CONTRACT SERVICE ARRANGEMENTS  | 31           |            |
| 11.1 EXCEPTIONS  | 31           |            |
| 12. PROMOTIONS   | 34-35        |            |
| 12.1 EXCEPTIONS  | 34           |            |
| 12.2 COMPANY SPECIFIC OFFERINGS  | 34-35        |            |
| 13. RESALE OF LOCAL SERVICES   | 36-37        |            |
| 13.1 RESALE AT RETAIL RATES  | 36           |            |
| 13.2 RESALE AT WHOLESALE RATES   | 37           |            |
| 13.3 RESELLER OR OTHER COMMON CARRIER (OCC)<br>USE OF EXTENDED AREA SERVICE (EAS) FACILITIES | 37           | (T)<br>(T) |
| 14. RESERVED FOR FUTURE USE  | 38           |            |
| 15. CONCURRENCES WITH OTHER COMPANY TARIFFS  | 39-40        |            |
| 15.1 SERVICES  | 39           |            |
| 15.2 EXCEPTIONS TO CONDITIONS AND LIMITATIONS  | 39           |            |
| 15.3 EXCEPTIONS TO THE EXCEPTIONS  | 40           |            |
| 16. RESERVED FOR FUTURE USE  | 41           |            |

**WISCONSIN TERMS OF SERVICE**

**MOSINEE TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
Wisconsin

Section 35  
Second Revised Sheet 1  
Cancels First Revised Sheet 1

---

**1. PREFACE**

A. Exceptions: None

**2. DEFINITIONS**

A. Exceptions: None

**3. GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS**

(C)

A. Exceptions: None

B. Rates:

Non-Recurring  
Charge

Non-Sufficient Funds (NSF)

\$15.00

**WISCONSIN TERMS OF SERVICE**

**MOSINEE TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
Wisconsin

Section 35  
First Revised Sheet 2  
Cancels Original Sheet 2

---

**4. SERVICE CONNECTION CHARGES**

(T)

**4.1 Service Descriptions**

(T)

(D)

(D)

**WISCONSIN TERMS OF SERVICE**

**MOSINEE TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
Wisconsin

Section 35  
Second Revised Sheet 3  
Cancels First Revised Sheet 3

**4. SERVICE CONNECTION CHARGES (Continued) (T)**

**4.1 Service Descriptions (T)**

B. Rates:

| <u>Service Element</u>            | <u>Non-Recurring Charge</u> | <u>Trans. Code</u> |         |
|-----------------------------------|-----------------------------|--------------------|---------|
| 1) Service Order-Initial          | \$20.00                     | SOC                | (R)     |
| 2) Service Order-Subsequent       | 5.00                        | SOS                | (R)     |
| 3) Line Connection <sup>(1)</sup> | 20.00                       | LC                 |         |
| 4) Central Office Work            | 5.00                        | COW                | (T) (R) |
| 5) Premises Visit                 | 25.00                       | PVC                |         |
| 6) Reconnect for Non-Payment      | 25.00                       | 104                |         |

(M)

(D)

<sup>(1)</sup> After normal hours and Holidays the rate is \$22.50

**4.2 Reserved for Future Use (T) (D)**  
|  
(D)

(M) Material now appears on Sheet 1 of Section 35.

EFFECTIVE: September 13, 2017

**WISCONSIN TERMS OF SERVICE**

**MOSINEE TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
Wisconsin

Section 35  
Twelfth Revised Sheet 4  
Cancels Eleventh Revised Sheet 4

**5. LOCAL EXCHANGE SERVICE**

**5.1 Basic Local Exchange Access Service (BLEAS)**

- A. Exceptions: None
- B. Rates: Flat Rate Basis

Mosinee

|    | <u>Service Type</u>                    | <u>Monthly Rates</u> | <u>WI Teach Assessment</u> |     |
|----|--|----------------------|----------------------------|-----|
| 1. | Residence Line, One Party <sup>1</sup> | \$17.25              | \$1.48                     | (R) |
| 2. | Business Line, (One Party)             | 28.00                | 1.48                       |     |
| 3. | Key Line <sup>2</sup>                  | 31.50                | 1.48                       |     |
| 4. | PBX Trunk, each <sup>2</sup>           | 42.50                | 1.48                       | (R) |

<sup>1</sup> Hearing impaired customers who are able and choose to use 2-line voice carry over shall not be charged any intrastate non-recurring charge or monthly rate for the second line.

<sup>2</sup> This service is only available where facilities are available. As the company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of November 29, 2019 as to customer that do not have access to fiber-based services.

**5.2 Extended Area Service**

- A. Exceptions: None
- B. Calling Area: EAS is available for calls to the following exchanges:

| <u>Exchange</u> | <u>Additional Exchange Areas included in Local Calling Area</u> |
|-----------------|---|
| Mosinee         | Wausau  |



**WISCONSIN TERMS OF SERVICE**

**MOSINEE TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
Wisconsin

Section 35  
Ninth Revised Sheet 5  
Cancels Eighth Revised Sheet 5

---

**5. LOCAL EXCHANGE SERVICE (cont'd)**

**5.3 Extended Community Calling**

- A. Exceptions: None
- B. Calling Areas: ECC is available for calls to the following exchanges:

| <u>Exchange</u> | <u>ECC Calling Points</u>  |
|-----------------|--|
| Mosinee         | Junction City, Stevens Point,<br>Edgar, Hatley, Marathon,<br>Marshfield, Stratford, Mill Creek |

- C. Rates:

|                                |        |
|--------------------------------|--------|
| Per Minute or Fraction thereof | \$0.05 |
|--------------------------------|--------|

**5.4 Lifeline Program**

- A. Exceptions: None
- B. Rates:  
The Company's monthly Lifeline rate is a credit against the regular local service charges (Residence one-party BLEAS rate plus the subscriber line charge).

| <u>Exchange</u> | <u>State<br/>R1 Credit</u> | <u>Federal<br/>R1 Credit</u> |
|-----------------|----------------------------|------------------------------|
| Mosinee         | \$2.01 (R)                 | <u>1/</u>                    |
| Trans Code      | LIFSC                      | LIFE                         |

1/ Authorized FCC rate per 47 C.F.R. 54.403(a).

**WISCONSIN TERMS OF SERVICE**

**MOSINEE TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
Wisconsin

Section 35  
Third Revised Sheet 6  
Cancels Second Revised Sheet 6

---

**5. LOCAL EXCHANGE SERVICE** (cont'd)

**5.5 Voice Carry Over**

A. Exceptions: None

B. Rates:

|  | <u>Monthly Rate</u>            |
|--|--------------------------------|
| 1) First Line                            | Residence One-Party BLEAS rate |
| 2) Second Line <sup>1</sup>              | No Charge                      |
| 3) 3-Way Calling on 2 <sup>nd</sup> Line | No Charge                      |

<sup>1</sup> Non-Recurring charges do not apply.

**5.6 Paystation Service**<sup>(2)</sup>

A. Exceptions: None

B. Rates:

|                                      | <u>Monthly Rate</u> | <u>Trans Code</u> |
|--------------------------------------|---------------------|-------------------|
| 1) Paystation Access Line            | (1)                 | COCOT             |
| 2) Coin Supervision                  | \$2.21              | COINS             |
| 3) Selective Class of Call Screening | Not Available       | N/A               |

<sup>(1)</sup> The Business One-Party BLEAS rate and associated non-recurring charges apply.

<sup>(2)</sup> This service is only available where facilities are available. As the company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of November 29, 2019 as to customer that do not have access to fiber-based services.

(C)  
|  
(C)

**5.7 Foreign Exchange Service**

A. Exceptions: *Service Not Available*

B. Rates: N/A

**5.8 Total Talk Pack**

A. Exceptions: *Service Not Available*

B. Rates: N/A

**WISCONSIN TERMS OF SERVICE**

**MOSINEE TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
Wisconsin

Section 35  
Tenth Revised Sheet 7  
Cancels Ninth Revised Sheet 7

---

**5. LOCAL EXCHANGE SERVICE (cont'd)**

**5.9 Safety Line Service<sup>2</sup>**

A. Exceptions: None

B. Rates:

|                                 | <u>Monthly Rate</u>  |
|---------------------------------|----------------------|
| Bundle Base Rate – DSL Market A | \$61.20 <sup>1</sup> |
| Bundle Base Rate – DSL Market B | \$61.20 <sup>1</sup> |

<sup>1</sup> Other data speeds may be available for an additional charge.

<sup>2</sup> This service is grandfathered to existing customers effective July 25, 2012. This service will not be available to new customers as of this date.

**5.10 STAR Packages<sup>1</sup>**

A. Exceptions: Service Charges will not apply when the STAR package replaces existing Local Exchange Service or if the customer requests a change from the STAR package back to Local Exchange.

New customers that subscribe to one of the STAR Packages will receive a waiver of all installation charges.

B. Rates and Charges

|                                      | <u>Rate Per Month</u> |     |
|--------------------------------------|-----------------------|-----|
| 1) Residence                         |                       |     |
| a) 3 STAR Expanded Package, per line | \$30.49 <sup>2</sup>  | (I) |
| b) 4 STAR Expanded Package, per line | \$40.49 <sup>2</sup>  |     |
| c) 5 STAR Expanded Package, per line | \$50.49 <sup>2</sup>  | (I) |
| 2) Package Upgrade                   | \$5.00                |     |

<sup>1</sup> This service is grandfathered to existing customers effective March 1, 2023. This service will not be available to new customers after this date.

<sup>2</sup> These increases are effective on the Company's May bill cycle date. (T)

**WISCONSIN TERMS OF SERVICE**

**MOSINEE TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
Wisconsin

Section 35  
Fourth Revised Sheet 7.1  
Cancels Third Revised Sheet 7.1

---

5. **LOCAL EXCHANGE SERVICE** (cont'd)

5.11 **STAR Business Bundles** <sup>2</sup>

A. Exceptions: None

B. Rates

|   | <u>Term Rate Per Month</u> |                             |                        |     |
|---|----------------------------|-----------------------------|------------------------|-----|
|   | <u>MTM</u>                 | <u>1 Yr.</u>                | <u>2/3 Yr.</u>         |     |
| 1. Business, Per Line                             |                            |                             |                        |     |
| a) STAR Business Bundle Expanded                  | \$42.99 <sup>3</sup>       | \$37.99 <sup>3</sup>        | \$32.99 <sup>3</sup>   | (I) |
| b) STAR Business Bundle<br>Unlimited Expanded     | \$62.99 <sup>3</sup>       | \$52.99 <sup>1,3</sup>      | \$42.99 <sup>1,3</sup> | (I) |
|   |                            |                             |                        |     |
|   |                            | <u>Non-Recurring Charge</u> |                        |     |
| 2. Service Order Charge                           |                            | \$10.00                     |                        |     |
|   |                            |                             |                        |     |
|   |                            | <u>Per Minute Rate</u>      |                        |     |
| 3. Overage Rate for Extended Community<br>Calling |                            | \$0.05                      |                        |     |

<sup>1</sup> This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of March 7, 2020 and to customers that do not have access to fiber-based services.

<sup>2</sup> This service is grandfathered to existing customers effective May 1, 2023. The service will not be available to new customers after this date.

<sup>3</sup> The rate increase is effective on the Company's May bill cycle date.

**WISCONSIN TERMS OF SERVICE**

**MOSINEE TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
Wisconsin

Section 35  
Ninth Revised Sheet 7.2  
Cancels Eighth Revised Sheet 7.2

---

5. **LOCAL EXCHANGE SERVICE** (cont'd)

5.12 **Safety Line Service (Business)**<sup>(2)</sup>

A. Exceptions: None

B. Rates and Charges

Monthly Rate

1) Bundle Base Rate

a) Business \$59.00<sup>(1)</sup>

<sup>(1)</sup> Other data speeds may be available for an additional charge.

<sup>(2)</sup> This service is only available where facilities are available. As the company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of November 29, 2019 as to customer that do not have access to fiber-based services.

5.13 **Classic Phone Packages** <sup>(2)</sup>

A. Exceptions: None

B. Rates:

Monthly Rate

1) Residence

a) CLASSIC Phone Expanded Package, per line \$25.49 <sup>(2)</sup> (1)

b) CLASSIC Phone Unlimited Expanded Package, per line \$30.49 <sup>(2)</sup> (1)

<sup>(1)</sup> This service is grandfathered to existing customers effective March 1, 2023. This service will not be available to new customers after this date.

<sup>(2)</sup> These increases are effective on the Company's March bill cycle date.

5.14 **Safety Line Express & Security Line Plus Service** <sup>(2)</sup>

A. Exceptions: Safety Line Express Not Available

B. Rates:

Monthly Rate

1) Security Line Plus <sup>(1)</sup>

a) Turbo (15Mb) \$44.00

b) Extreme (25 Mb) \$53.00

<sup>(1)</sup> Other data speeds may be available for an additional charge.

<sup>(2)</sup> Customer must also subscribe to TDS TV monthly service.

**WISCONSIN TERMS OF SERVICE**

**MOSINEE TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
Wisconsin

Section 35  
Ninth Revised Sheet 7.3  
Cancels Eighth Revised Sheet 7.3

---

5. **LOCAL EXCHANGE SERVICE** (cont'd)

5.15 **Security Line Service**

A. Exceptions: None

B. Rates:

|                                    | <u>Monthly Rate</u>  |         |
|------------------------------------|----------------------|---------|
| 1) Bundle Base Rate – DSL Market A | \$53.20 <sup>1</sup> | (I) (C) |
| 2) Bundle Base Rate – DSL Market B | \$53.20 <sup>1</sup> | (I) (C) |

<sup>1</sup> Other data speeds may be available for an additional charge.

(D)

**WISCONSIN TERMS OF SERVICE**

**MOSINEE TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
 Wisconsin

Section 35  
 Second Revised Sheet 7.4  
 Cancels First Revised Sheet 7.4

5. **LOCAL EXCHANGE SERVICE** (cont'd)

5.16 **Basic & Unlimited Phone Bundles** <sup>(2)</sup>

(C)

- A. Exceptions: None
- B. Rates and Charges

Monthly Rate <sup>1</sup>

1) Residence

- |                                     |                        |         |
|-------------------------------------|------------------------|---------|
| a) Basic Phone Bundle, per line     | \$22.99 <sup>(3)</sup> | (I) (T) |
| b) Unlimited Phone Bundle, per line | \$27.99 <sup>(3)</sup> | (I) (T) |

<sup>1</sup> Rate includes Subscriber Line Charge.

<sup>(2)</sup> This service is grandfathered to existing customers effective May 1, 2024. The service will not be available to new customers after this date. (C)

<sup>(3)</sup> The rate increase is effective on the Company's May bill cycle date. (T)

5.17 **TDS Business Voice Bundle**

Term Rate Per Month <sup>1</sup>  
MTM    1 Yr.    2/3 Yr.

1) Business, Per Line

- |                              |         |         |         |
|------------------------------|---------|---------|---------|
| a) TDS Business Voice Bundle | \$59.99 | \$49.99 | \$39.99 |
|------------------------------|---------|---------|---------|

Non-Recurring Charge  
 \$10.00

- b) Service Order Charge

<sup>1</sup> Rate includes Subscriber Line Charge.

5.18 **Basic 24 & Unlimited 24 Phone Bundles**

(N)

Monthly Rate <sup>1</sup>

1) Residence

- |  |         |
|--|---------|
| a) Basic 24 Phone Bundle, per line     | \$19.99 |
| b) Unlimited 24 Phone Bundle, per line | \$24.99 |

<sup>1</sup> Rate includes the Subscriber Line Charge.

(N)

## WISCONSIN TERMS OF SERVICE

MOSINEE TELEPHONE COMPANY, LLC  
d/b/a TDS TELECOM  
Wisconsin

Section 35  
First Revised Sheet 8  
Cancels Original Sheet 8

---

### 6. LOCAL DIGITAL SERVICES

#### 6.1 ISDN Service – BRI <sup>(1)</sup>

(C)

##### A. Exceptions:

- 1) Features (limited to 8 services, per ISDN line):
  - a) The following features are not available:
    - Bridging (EKTS)
    - Call Drop
    - Closed User Groups (5 features)
    - Fast Select
    - Fast Select Acceptance
    - Flow Control Parameter Negotiation
    - Logical Channels (Data Service)
    - Privacy Release (Automatic Exclusion)
    - Throughput Class Negotiation (Data Service)
  - b) The following features are specific to Mosinee
    - Additional Call Offering
    - Alternative Answering
    - Call Conference-3 Way (CCS)
    - Call Conference-6 Way (CCS)
    - Call Forwarding-Busy (CCS)
    - Call Forwarding-Variable (CCS)
    - Call Number Display
    - Call Rejection (ACS)
    - Call Return (ACS)
    - Hunting
    - Personal Ringing
    - Repeat Dialing
    - Speed Calling
- 2) Regulations:
  - a) Transmission Specifications are at a maximum of 42 db loop loss
  - b) Distance Extension Service applies to customers whose premise is beyond the normal transmission parameters.
  - c) Call Rejection blocks a maximum of ten telephone numbers
  - d) Where available, a maximum of eight services, two of which may be "B" Channel Services, are permitted for each ISDN BRI Service line.

<sup>(1)</sup> This service is grandfathered to existing customers effective September 30, 2014. This service will not be available to new customers after this date.

(C)  
(C)



**WISCONSIN TERMS OF SERVICE**

**MOSINEE TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
 Wisconsin

Section 35  
 First Revised Sheet 9  
 Cancels Original Sheet 9

**6. LOCAL DIGITAL SERVICES** (continued)

**6.1 ISDN Service – BRI** <sup>(2)</sup> (continued)

(C)

**B. Rates:**

| Service Element   | Monthly Rate      | Non-Recurring Rate |
|---|-------------------|--------------------|
| <b>ISDN Arrangement</b>   |                   |                    |
| 1. Residence Line, per line   | Residence BLEAS   | \$50.00(1)         |
| 2. Business Line, per line  | Business BLEAS    | \$50.00(1)         |
| 3. Circuit Switched Voice Service (CSV),<br>Per "B" Channel                   | \$9.00            | \$15.00            |
| 4. Circuit Switched Data Service (CSD), Per<br>"B" Channel                    | \$9.00            | \$15.00            |
| 5. Alternate Circuit Switched Voice/Circuit<br>Switched Data, Per "B" Channel | \$11.00           | \$15.00            |
| 6. Distance Extension Service   | \$20.75           | (1)                |
| <b>Additions, Deletions, Rearrangements, and<br/>Changes, per request</b>     |                   |                    |
| 1. Circuit Switched Voice or Data Service                                     | None              | (1)                |
| <b>Circuit Switched Features:</b>   |                   |                    |
| Electronic Key Telephone Service (EKTS):                                      |                   |                    |
| 1. Multiple Call Appearances of a Directory<br>Number                         |                   |                    |
| a) 0-4 Appearances  | None              | None               |
| b) 5 or More Appearances  | \$2.00            | (1)                |
| 2. Shared Call Appearances (SCA)  | None              | None               |
| 3. Analog Line Appearance   | None              | None               |
| 4. Bridging   | Not Available     | Not Available      |
| 5. Intercom Calling   | \$1.50 per member | (1)                |
| 6. Manual Exclusion   | Included w/ SCA   | Included w/ SCA    |
| 7. Privacy Release (Automatic Exclusion)                                      | N/A               | N/A                |
| <b>Other Features</b>   |                   |                    |
| 1. Additional Call Offering   | \$2.50            | (1)                |
| 2. Alternative Answering  | (1)               | (1)                |
| 3. Denied Origination   | None              | None               |
| 4. Denied Termination   | None              | None               |
| 5. Hunting  | None              | None               |
| 6. Message Waiting Indicator  | \$2.50            | (1)                |
| <b>Directory Numbers</b>  |                   |                    |
| 1. Primary Directory Number   | Included          | None               |
| 2. Secondary Telephone Numbers  | \$2.50/Number     | (1)                |
| Clear Channel Capability  | None              | None               |

<sup>(1)</sup> Charges listed elsewhere in this tariff apply.

<sup>(2)</sup> This service is grandfathered to existing customer effective September 30, 2014. This service will not be available to new customers after this date.

(C)  
 (C)

**WISCONSIN TERMS OF SERVICE**

**MOSINEE TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
 Wisconsin

Section 35  
 First Revised Sheet 10  
 Cancels Original Sheet 10

**6. LOCAL DIGITAL SERVICES** (continued)

**6.1 ISDN Service – BRI** <sup>(2)</sup> (continued)

(C)

B. Rates (continued):

| Service Element                                       | Monthly Rate  | Non-Recurring Rate |
|---|---------------|--------------------|
| <b>Custom Calling Services (CCS)</b>                  |               |                    |
| 1. Call Conference (3-Way)                            | None          | None               |
| 2. Call Conference (6-Way)                            | \$15.00       | \$15.00            |
| 3. Call Drop  | Not Available | Not Available      |
| 4. Call Forwarding-Busy                               | (1)           | (1)                |
| 5. Call Forwarding-Variable                           | (1)           | (1)                |
| 6. Call Hold  | None          | None               |
| 7. Call Transfer                                      | None          | None               |
| 8. Personal Ringing                                   | (1)           | (1)                |
| 9. Speed Calling                                      | (1)           | (1)                |
| <b>Advanced Calling Services (ACS)</b>                |               |                    |
| 1. Caller Identification – Basic                      | None          | None               |
| 2. Caller Identification – Deluxe                     | (1)           | (1)                |
| 3. Called Number Display                              | None          | None               |
| 4. Call Rejection                                     | (1)           | (1)                |
| 5. Call Return  | (1)           | (1)                |
| 6. Repeat Dialing                                     | (1)           | (1)                |
| Intrastwitch Packet Switched Data,<br>Per "D" Channel | Not Available | Not Available      |
| <b>Packet Switched Data Features:</b>                 |               |                    |
| 1. Flow Control Parameter Negotiation                 | Not Available | Not Available      |
| 2. Throughput Class Negotiation                       | Not Available | Not Available      |
| 3. Logical Channels                                   | Not Available | Not Available      |
| 4. Closed User Groups (CUG)                           | Not Available | Not Available      |
| 5. Fast Select  | Not Available | Not Available      |
| 6. Fast Select Acceptance                             | Not Available | Not Available      |

**6.2 ISDN Service - BRI Centrex**

A. Exceptions: *Service Not Available*

B. Rates: N/A

<sup>(1)</sup> Charges listed elsewhere in this tariff apply.

<sup>(2)</sup> This service is grandfathered to existing customers effective September 30, 2014. This service will not be available to new customers after this date.

(C)  
 (C)

## WISCONSIN TERMS OF SERVICE

MOSINEE TELEPHONE COMPANY, LLC  
d/b/a TDS TELECOM  
Wisconsin

Section 35  
First Revised Sheet 11  
Cancels Original Sheet 11

---

### 6. LOCAL DIGITAL SERVICES (cont'd)

#### 6.3 ISDN Service – PRI <sup>(1)</sup>

(C)

##### A. Exceptions:

- 1) PRI is also available in 12B+D interface configuration, channel capability, while still being provisioned over a T1 facility.
- 2) The following features are specific to Mosinee
  - System Intercommunications Service – allows the ISDN Prime Service “B” Channels to connect to a Centrex System or to another ISDN Prime Service Interface that is located in the same Central Office. This optional feature is only available on a per trunk basis.

---

<sup>(1)</sup> This service is grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date.

(C)  
(C)

**WISCONSIN TERMS OF SERVICE**

**MOSINEE TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
 Wisconsin

Section 35  
 Second Revised Sheet 12  
 Cancels First Revised Sheet 12

**6. LOCAL DIGITAL SERVICES (cont'd)**

**6.3 ISDN Service – PRI <sup>(4)</sup>**

**B. Rates:**

(C)

| Service Element  | MTM Rate  | 36 Mo Rate | 60 Mo Rate | Non-Recurring Charge   |
|--|-----------|------------|------------|------------------------|
| <b>ISDN-PRI ACCESS:</b>  |           |            |            |                        |
| 1) Access Facility (first mile)  | (1)       | (1)        | (1)        | (1)                    |
| 2) Access Facility - (each additional mile)  | No Charge | No Charge  | No Charge  | No Charge              |
| <b>COMMUNICATION CHANNELS (CC):</b>  |           |            |            |                        |
| 1). B Channels plus D Channel, OR<br>B Channels (Multiple PRI Arrangement)   | \$400.00  | \$357.00   | \$310.00   | \$1800.00              |
| 2) TI/PRI Rearrangement Charge<br>(In lieu of \$1,000.00 Non-Recurring Charges. Charge when the customer already has a TI in place.) | Not Avail | Not Avail  | Not Avail  | Not Avail              |
| 3) D Channel Backup  | \$120.00  | \$115.00   | \$110.00   | \$200.00               |
| 4) Directory Numbers:  |           |            |            |                        |
| a) Primary Directory Number & listing, per arrangement   | Included  | Included   | Included   | No Charge              |
| b) Additional Directory Numbers or listings  | (2)       | (2)        | (2)        | (2)                    |
| 5) ISDN-PRI Failover Solution  | No Charge | No Charge  | No Charge  | No Charge              |
| <b>CIRCUIT SWITCHED FEATURES:</b>  |           |            |            |                        |
| <b>Features:</b>   |           |            |            |                        |
| 1) Clear Channel Capability  | No Charge | No Charge  | No Charge  | No Charge              |
| 2) Call -by-Call Capability for the following:   |           |            |            |                        |
| a) Dedicated Trunk Groups  | \$50.00   | \$35.00    | \$35.00    | \$75.00                |
| b) DID Numbers   | No Charge | (2)        | (2)        | (2)                    |
| c) FX: All existing tariff rates apply to FX facilities between CO's.  | \$25.00   | \$20.00    | \$17.50    | \$75.00                |
| d) Tie Facility: All existing tariff rates apply to Tie facilities between CO's.   | \$25.00   | \$20.00    | \$17.50    | \$75.00                |
| e) InWATS:   | Not Avail | Not Avail  | Not Avail  | Not Avail              |
| f) OutWATS:  | Not Avail | Not Avail  | Not Avail  | Not Avail              |
| 3) Advanced Calling Services (per PRI):  |           |            |            |                        |
| a) Caller ID - Basic   | Included  | Included   | Included   | No charge              |
| b) Caller ID – Deluxe  | \$75.00   | \$65.00    | \$55.00    | \$400.00               |
| c) Repeat Dialing  | \$75.00   | \$65.00    | \$55.00    | \$400.00               |
| <b>Other Charges</b>   |           |            |            |                        |
| 1) Move ISDN-PRI Service, per PRI  | None      | None       | None       | \$25.00                |
| 2) System Intercommunications Service, per Circuit Switch Voice or Data Trunk Group  | \$35.00   | Not Avail  | Not Avail  | \$150.00               |
| 3) Changes or additions to one or more channels on existing trunk groups on a single PRI, per trunk group                            | None      | None       | None       | \$50.00                |
| 4) E911 Changes, Rearrangements, Record Maintenance  |           |            |            |                        |
| a) Per 100 DID Station Numbers   | Not Avail | Not Avail  | Not Avail  | \$22.50 <sup>(3)</sup> |
| b) Per Access Line/Trunk Number  | Not Avail | Not Avail  | Not Avail  | \$1.20 <sup>(3)</sup>  |

- (1) The appropriate charges and rates for Access Facility are specified in SBC (d/b/a AT&T) Tariff WI PSC No. 20, Part 15, Section 3
- (2) The appropriate charges are listed elsewhere in this tariff.
- (3) The Subsequent Service Order Charge as specified elsewhere in this tariff is also applicable.
- (4) This service is grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date.

(C)  
(C)

WISCONSIN TERMS OF SERVICE

MOSINEE TELEPHONE COMPANY, LLC  
d/b/a TDS TELECOM  
Wisconsin

Section 35  
First Revised Sheet 13  
Cancels Original Sheet 13

---

6. **LOCAL DIGITAL SERVICES** (cont'd)

6.4 [Reserved for Future Use]

6.5 **ISDN - BRI Foreign Exchange**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

6.6 **Dedicated DS1 Service** <sup>(1)</sup>

(C)

- A. Exceptions: *Service available under "Concurrence With Other Company Tariffs".*
- B. Rates: N/A

<sup>(1)</sup> This service is grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date.

(C)  
(C)

**WISCONSIN TERMS OF SERVICE**

**MOSINEE TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
Wisconsin

Section 35  
First Revised Sheet 14  
Cancels Original Sheet 14

---

**6. LOCAL DIGITAL SERVICES** (cont'd)

**6.7 Digital Transport Service**

- A. Exceptions: *Service Not Available*
- B. Rates N/A

(C)

(C)

**WISCONSIN TERMS OF SERVICE**

**MOSINEE TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
Wisconsin

Section 35  
Original Sheet 15

**6. LOCAL DIGITAL SERVICES (cont'd)**

**6.7 Digital Transport Service (cont'd)**

B. Rates (continued)

60 Months

|                                |        |
|--------------------------------|--------|
| DID Trunk Connection , each    | \$2.00 |
| DOD Trunk Connection, each     | 2.00   |
| Two-way Trunk Connection, each | 2.00   |

|                               |         |
|-------------------------------|---------|
| Additional Trunk Groups, each | \$10.00 |
|-------------------------------|---------|

2) Non-recurring Charges

|   | <u>Non-recurring<br/>Charge</u> | <u>Trans<br/>Code</u> |
|---|---------------------------------|-----------------------|
| Subsequent Addition/Rearrangement<br>Charge per trunk termination | \$75.00                         | T1ARC                 |

(1) Rates and Charge for DS1 Service are specified in the Wisconsin Bell Tariff No. 20 (AT&T/SBC/Ameritech)

**6.8 Switched Digital Service**

A. Exceptions: *Service Not Available*

B. Rates: N/A

**6.9 Reserved for Future Use**

**WISCONSIN TERMS OF SERVICE**

**MOSINEE TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
 Wisconsin

Section 35  
 Second Revised Sheet 16  
 Cancels First Revised Sheet 16

**7. OPTIONAL SERVICES**

**7.1 Custom Calling Services**

A. Exceptions: None

B. Rates:

| 1) <u>Individual Services</u>   | <u>Monthly Rate</u> |            | <u>Activate Code</u> | <u>Deactivate Code</u> |     |
|---|---------------------|------------|----------------------|------------------------|-----|
|   | <u>Res</u>          | <u>Bus</u> |                      |                        |     |
| Call Forwarding   | \$2.75              | \$2.75     | *72                  | *73                    |     |
| Call Forward - Busy<br>(Customer Programmable)                        | \$2.75              | \$2.75     | *90                  | *91                    |     |
| Call Forward - Busy<br>(Programmed by Telco)                          | \$1.20              | \$1.20     | N/A                  | N/A                    |     |
| Call Forward - No Answer<br>(Customer Programmable)                   | \$2.75              | \$2.75     | *92                  | *93                    |     |
| Call Forward - No Answer<br>(Programmed by Telco)                     | \$1.20              | \$1.20     | N/A                  | N/A                    |     |
| Call Forwarding - Remote Access<br>(additive to Call Forwarding)      | Not Available       |            | -                    | -                      |     |
| Call Hold   | Not Available       |            | -                    | -                      |     |
| 3-Way Calling   | \$2.75              | \$2.75     | -                    | -                      |     |
| 6-Way Calling   | Not Available       |            | -                    | -                      |     |
| Call Transfer   | Not Available       |            | -                    | -                      |     |
| Call Waiting/<br>Cancel Call Waiting                                  | \$2.75              | \$2.75     | *70                  |                        |     |
| Long Distance Call Waiting <sup>1</sup><br>(additive to call Waiting) | Not Available       |            | -                    | -                      |     |
| Home Intercom - Basic   | Not Available       |            | -                    | -                      |     |
| Home Intercom - Enhanced  | Not Available       |            | -                    | -                      |     |
| Warm Line   | Not Available       |            | -                    | -                      |     |
| Hotline   | Not Available       |            | -                    | -                      |     |
| Personal Ringing  | Not Available       |            | -                    | -                      |     |
| Speed Call 8  | \$2.75              | \$2.75     | *74                  | -                      |     |
| Speed Call 30   | \$4.25              | \$4.25     | *75                  | -                      |     |
| Do-Not-Disturb  | Not Available       |            | -                    | -                      |     |
| Call Reminder (Business)  | N/A                 | \$2.00     | -                    | -                      | (C) |
| Toll Restriction  | Not Available       |            | -                    | -                      |     |
| Toll Restriction With Pin Override                                    | Not Available       |            | -                    | -                      |     |
| Call Transfer Enhanced (Business)                                     | N/A                 | \$5.00     | -                    | -                      | (C) |

<sup>1</sup> Discount does not apply to these services.



**WISCONSIN TERMS OF SERVICE**

**MOSINEE TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
Wisconsin

Section 35  
Original Sheet 17

**7. OPTIONAL SERVICES** (cont'd)

**7.1 Custom Calling Services** (cont'd)

**B. Rates** (cont'd)

|   | <u>Monthly<br/>Discount</u> | <u>Trans.<br/>Code</u> |
|---|-----------------------------|------------------------|
| 2) <u>Multiple Services Discount, Per Line</u> <sup>1</sup> |                             |                        |
| Two Services  | (\$0.50)                    | CFD2                   |
| Three Services  | (\$1.50)                    | CFD3                   |
| Four Services   | (\$2.00)                    | CFD4                   |
| Five Services   | (\$2.50)                    | CFD5                   |
| Six Services  | (\$3.00)                    | CFD6                   |
| Seven Services  | (\$3.50)                    | CFD7                   |
| Eight Services  | (\$4.00)                    | CFD8                   |
| Nine Services   | (\$4.50)                    | CFD9                   |
| Ten Services  | (\$5.00)                    | CFD1                   |

<sup>1</sup> This discount will apply to Individual Services unless otherwise noted.

| 3) <u>Pay-Per-Use Services</u> | <u>Per Successful<br/>Activation</u> | <u>Monthly<br/>Cap</u> |
|--------------------------------|--------------------------------------|------------------------|
| 3-Way Calling                  | PPU Service not available            |                        |
| Call Forwarding                | PPU Service not available            |                        |

**WISCONSIN TERMS OF SERVICE**

**MOSINEE TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
 Wisconsin

Section 35  
 Third Revised Sheet 18  
 Cancels Second Revised Sheet 18

**7. OPTIONAL SERVICES (cont'd)**

**7.2 Advanced Calling Services**

**A. Exceptions:**

- Caller ID does not include Anonymous Call Rejection
- Caller ID with Name Service  
 An arrangement that provides for the display of an incoming name on a Customer provided display device attached to the Customer's access line or on a telephone or answering machine equipped with a built-in display screen. Unless blocking is activated, the names associated with all calls originating from appropriately equipped Central Offices will be displayed including private listing numbers.

Monthly Rate

|            |            |
|------------|------------|
| <u>Res</u> | <u>Bus</u> |
| \$6.00     | \$6.00     |

**B. Rates:**

The rates listed below apply to each feature subscription on a per line basis unless otherwise noted.

| 1) <u>Individual Services</u> | <u>Monthly Rate</u> |            | <u>Trans Code</u> |
|-------------------------------|---------------------|------------|-------------------|
|                               | <u>Res</u>          | <u>Bus</u> |                   |
| Anonymous Call Rejection      | \$2.50              | \$2.50     | ACSAC             |
| Call Rejection                | 2.50                | 2.50       | ACSRJ             |
| Call Return                   | 2.50                | 2.50       | ACSRT             |
| Priority Ringing              | 9.00                | 12.75      | ACSPR             |
| Repeat Dialing                | 2.50                | 2.50       | ACSRP             |
| Preferred Call Forwarding     | 2.00                | 2.00       | ACSPF             |
| Special Call Acceptance       | 2.00                | 2.00       | ACSSC             |
| Caller ID - Basic             | 6.00                | 5.50       | ACSID             |
| Caller ID - Deluxe            | 8.50                | 8.50       | ACSUD             |
| Caller ID Blocking            | No Charge           |            |                   |
| 1) Per Call                   | No Charge           |            |                   |
| 2) Per Line                   | No Charge           |            |                   |
| Caller ID – Call Waiting      | 1.20                | 1.20       |                   |
| Call Trace <sup>(2)</sup>     | 3.00                | 3.00       |                   |

| 2) <u>Multiple Services Discount<sup>(1)</sup></u> | <u>Monthly Credit</u> | <u>Trans. Code</u> |
|--|-----------------------|--------------------|
|  | Two Services          | N/A                |
| Three Services                                     | N/A                   | ACSR3              |
| Four Services                                      | N/A                   | ACSR4              |
| Five Services                                      | N/A                   | ACSR5              |
| Six Services                                       | N/A                   | ACSR6              |
| Seven Services                                     | N/A                   | ACSR7              |
| Eight Services                                     | N/A                   | ACSR8              |

<sup>(1)</sup> Note: The credit corresponds to the number of individual services purchased and is in addition to each individual service purchased. The credit is not available on Pay-Per-Use Services.

<sup>(2)</sup> This service is only available where facilities are available. As the company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of November 29, 2019 as to customer that do not have access to fiber-based services.

(C)  
 I  
 (C)

**WISCONSIN TERMS OF SERVICE**

**MOSINEE TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
Wisconsin

Section 35  
Original Sheet 19

---

**7. OPTIONAL SERVICES** (cont'd)

**7.2 Advanced Calling Services** (cont'd)

**B. Rates (continued):**

|    |                             |                   |             |
|----|-----------------------------|-------------------|-------------|
| 3) | <u>Pay-Per-Use Services</u> | Per Successful    | Monthly     |
|    | Call Trace                  | <u>Activation</u> | <u>Cap</u>  |
|    | Call Return                 | Not Available     |             |
|    | Repeat Dialing              | Not Available     |             |
| 4) | <u>Packages</u>             | Monthly           | Trans       |
|    | Privacy Pack                | <u>Rate</u>       | <u>Code</u> |
|    |                             | Not Available     |             |

**7.3 A. Exceptions:**

Voice Mail Services are deregulated per approved Docket 3900-TA-100

**WISCONSIN TERMS OF SERVICE**

**MOSINEE TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
Wisconsin

Section 35  
Third Revised Sheet 20  
Cancels Second Revised Sheet 20

---

**8. DIRECTORY SERVICES**

**8.1 Directory Listings**

A. Exceptions: None

B. Rates:

|                                    | <u>Monthly<br/>Rate</u> | <u>Trans<br/>Code</u> |
|------------------------------------|-------------------------|-----------------------|
| 1) Additional Listing <sup>1</sup> | \$1.00                  | DLA                   |
| 2) Foreign Listing                 | Not Available           | FDLL                  |
| 2) Non-published telephone numbers | 2.25                    | NPN                   |
| 3) Non-listed telephone numbers    | 1.00                    | NLN                   |

(I)

<sup>1</sup> Includes Alternate and Cross Reference listings.

**8.2 Reserved for Future Use**

**8.3 Directory Assistance Service**

A. Exceptions: None

B. Rates:

| <u>DA Type</u>              | <u>Per Call<br/>Rate</u> |
|-----------------------------|--------------------------|
| Local, per call             | \$1.20                   |
| National, per call          | \$1.20                   |
| Call Completion, per minute | \$0.20                   |

**WISCONSIN TERMS OF SERVICE**

**MOSINEE TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
Wisconsin

Section 35  
Original Sheet 20.1

---

**8. DIRECTORY SERVICES (Cont'd)**

**8.4 Operator Services**

- A. Exceptions: None
- B. Rates: The rates will be assessed on a per call basis.

|                                     | <u>Rate</u> |
|-------------------------------------|-------------|
| 1) Operator Assisted Call, per call | \$1.20      |
| 2) Call Completion, per minute      | \$0.20      |

(N)

(N)

**WISCONSIN TERMS OF SERVICE**

**MOSINEE TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
Wisconsin

Section 35  
Second Revised Sheet 21  
Cancels First Revised Sheet 21

**9. MISCELLANEOUS SERVICES AND CHARGES**

**9.1 Relocation Forwarding Service (RFS)**

A. Exceptions: None

B. Rates:

|                                   | <u>Non-Recurring<br/>Charges</u> | <u>Per<br/>Month</u> | <u>Trans.<br/>Code</u> |
|-----------------------------------|----------------------------------|----------------------|------------------------|
| Relocation Forwarding, per number | (1)                              | \$19.50              | CCBRF                  |

(1) Non-recurring charges apply as found elsewhere in this tariff.

**9.2 Call Blocking (Toll Restriction)**

A. Exceptions: None

B. Rates:

|                       | <u>Non-Recurring<br/>Charge</u> |
|-----------------------|---------------------------------|
| Options 1-4, per line | \$10.00 <sup>(1)</sup>          |

(1) Applies to second or subsequent blocking orders.

**9.3 Direct Inward Dialing (DID)<sup>(2)</sup>**

A. Exceptions: None

B. Rates:

|   | <u>Installation<br/>Charge</u> | <u>Monthly<br/>Rate</u> |
|---|--------------------------------|-------------------------|
| Each Group of 100 DID Station Numbers                               | (1)                            | \$22.50                 |
| Initial DID Trunk Termination                                       | \$750.00                       | 40.00                   |
| Each Additional DID Trunk Termination                               | 60.00                          | 20.00                   |
| Subsequent Additional DID Trunk Termination(s) per Customer request | 100.00                         | N/A                     |

(1) The Central Office Connection/Rearrangement Charge, as specified in Section 4 of this Tariff is also applicable for establishing Each Group of 100 DID Station Numbers.

(2) This service is only available where facilities are available. As the company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of November 29, 2019 as to customer that do not have access to fiber-based services.

(C)  
|  
(C)

EFFECTIVE: October 28, 2020

WISCONSIN TERMS OF SERVICE

MOSINEE TELEPHONE COMPANY, LLC  
d/b/a TDS TELECOM  
Wisconsin

Section 35  
Second Revised Sheet 22  
Cancels First Revised Sheet 22

9. **MISCELLANEOUS SERVICES AND CHARGES** (cont'd)

9.4 **Off-Premises Extensions** <sup>(1)</sup>

(C)

A. Exceptions: None

B. Rates:

|   | <u>Monthly<br/>Rate</u> | <u>Trans<br/>Code</u> |
|---|-------------------------|-----------------------|
| 1) Mileage – Talking Channel, per 1/10 mile | \$0.75                  | MCTC1                 |
| 2) Mileage – Signal Channel, per 1/10 mile  | \$0.50                  | MCSC1                 |
| 3) Minimum – Talking Channel, per circuit   | \$1.50                  | MCTM                  |
| 4) Minimum - Signal Channel, per circuit    | \$0.75                  | MSCM                  |

9.5 **Line Hunting**

A. Exceptions: None

B. Rates: \$2.25/Month

9.6 **Ground Start**

A. Exceptions: *Service Not Available*

B. Rates: N/A

<sup>(1)</sup> Off Premise Extension bridged in or through the Central Office is grandfathered to existing customers effective September 1, 2015. This version of the service will not be available to new customers after this date.

(C)  
|  
(C)

WISCONSIN TERMS OF SERVICE

MOSINEE TELEPHONE COMPANY, LLC  
d/b/a TDS TELECOM  
Wisconsin

Section 35  
First Revised Sheet 23  
Cancels Original Sheet 23

---

9. **MISCELLANEOUS SERVICES AND CHARGES** (cont'd)

9.7 **Telephone Number Referral Service**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

9.8 **Volume Controlled Handset**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

(T) (D)  
(T)

9.9 **Reserved for Future Use**

- A. Exceptions: N/A
- B. Rates: N/A

(D)  
(T)  
(T)



**WISCONSIN TERMS OF SERVICE**

**MOSINEE TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
Wisconsin

Section 35  
First Revised Sheet 24  
Cancels Original Sheet 24

---

**9. MISCELLANEOUS SERVICES AND CHARGES (cont'd)**

**9.10 Reserved for Future Use**

(T)

A. Exceptions: N/A

(T)

B. Rates: N/A

**9.11 Rental of Cable Conductors**

A. Exceptions: *Service Not Available*

B. Rates: N/A

**9.12 Temporary Suspension of Service (Vacation)**

A. Exceptions: None

B. Rates:

|  | <u>Monthly Discount</u> |
|--|-------------------------|
| 1. Basic Local Exchange Access Service | 50%                     |
| 2. Personal Greeting Service           | \$3.50                  |

**WISCONSIN TERMS OF SERVICE**

**MOSINEE TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
Wisconsin

Section 35  
Third Revised Sheet 25  
Cancels Second Revised Sheet 25

---

**9. MISCELLANEOUS SERVICES AND CHARGES (cont'd)**

**9.13 Joint User Service**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

**9.14 Special Reverse Toll Charge Service<sup>(2)</sup>**

- A. Exceptions: None
- B. Rates:

|   | <u>Monthly Rate</u> |
|---|---------------------|
| 1. Special Reversed Charge Toll Service, Per Exchange | \$4.00              |
| 2. Per Message (completed call)                       | (1)                 |

<sup>(1)</sup> Applicable Sent Paid Operator Handled Station-to-Station Rate.

<sup>(2)</sup> This service is only available where facilities are available. As the company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of November 29, 2019 as to customer that do not have access to fiber-based services.

(C)  
|  
(C)

**9.15 Special Toll Billing Numbers**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

WISCONSIN TERMS OF SERVICE

MOSINEE TELEPHONE COMPANY, LLC  
d/b/a TDS TELECOM  
Wisconsin

Section 35  
First Revised Sheet 26  
Cancels Original Sheet 26

---

9. **MISCELLANEOUS SERVICES AND CHARGES** (cont'd)

9.16 **Reserved for Future Use** (T)

A. Exceptions: N/A (T)

B. Rates: N/A

9.17 **Reserved for Future Use** (T)

A. Exceptions: N/A (T)

B. Rates: N/A

9.18 **Enhanced Emergency Number Service (E911)**

A. Exceptions: *Service available under "Concurrences With Other Company Tariffs".*

B. Rates: N/A

9.19 **Reserved for Future Use** (T)

A. Exceptions: N/A (T)

B. Rates: N/A

9.20 **Reserved for Future Use** (T)

A. Exceptions: N/A (T)

B. Rates: N/A

## WISCONSIN TERMS OF SERVICE

MOSINEE TELEPHONE COMPANY, LLC  
d/b/a TDS TELECOM  
Wisconsin

Section 35  
Original Sheet 27

---

### 9. **MISCELLANEOUS SERVICES AND CHARGES** (cont'd)

#### 9.21 **Local Private Line Service**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

#### 9.22 **Special Service Arrangement**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

#### 9.23 **Yack-Pack Value Packages**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

#### 9.24 **Smart Pack Lite**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

#### 9.25 **N11 Services**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

**WISCONSIN TERMS OF SERVICE**

**MOSINEE TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
Wisconsin

Section 35  
First Revised Sheet 28  
Cancels Original Sheet 28

**9. MISCELLANEOUS SERVICES AND CHARGES (cont'd)**

**9.26 CUSTOMIZED 911 (C911)**

A. Exceptions: None

B. Rates

|   | <u>Monthly<br/>Charge</u> | <u>Non-Recurring<br/>Charge</u> |
|---|---------------------------|---------------------------------|
| 1) Initial Set-Up (per number)<br>(not to exceed \$500) | N/A                       | \$1.00                          |
| 2) Updates, per number<br>(not to exceed \$5.00)        | \$0.05                    | N/A                             |
| 3) No Record Found Charge (per instance)                | N/A                       | \$50.00                         |
| 4) Report Requests Charge                               | N/A                       | (1)                             |

<sup>(1)</sup> The Report Request charge applies when a customer requests a list of their E911 record information. Rates for Report Requests will be developed on an Individual Case Basis (ICB).

**9.27 Customer Owned Coin Operated Telephone Service**

A. Exceptions: *Service Not Available*

B. Rates: N/A

(T)  
|  
(T)

**WISCONSIN TERMS OF SERVICE**

**MOSINEE TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
Wisconsin

Section 35  
First Revised Sheet 29  
Cancels Original Sheet 29

---

**10. CONSTRUCTION CHARGES**

Exceptions: None

(C)

(C)

**WISCONSIN TERMS OF SERVICE**

**MOSINEE TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
Wisconsin

Section 35  
First Revised Sheet 30  
Cancels Original Sheet 30

---

**10. CONSTRUCTION CHARGES (Continued)**

(C)

(C)

**WISCONSIN TERMS OF SERVICE**

**MOSINEE TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
Wisconsin

Section 35  
First Revised Sheet 31  
Cancels Original Sheet 31

---

**11. CONTRACT SERVICE ARRANGEMENTS**

(C)

11.1 **Exceptions**: None

(C)

(D)

(D)



**WISCONSIN TERMS OF SERVICE**

**MOSINEE TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
Wisconsin

Section 35  
First Revised Sheet 32  
Cancels Original Sheet 32

---

RESERVED FOR FUTURE USE

(C)

(D)

(D)

---

EFFECTIVE: December 13, 2013

**WISCONSIN TERMS OF SERVICE**

**MOSINEE TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
Wisconsin

Section 35  
First Revised Sheet 33  
Cancels Original Sheet 33

---

RESERVED FOR FUTURE USE

(C)

(D)

(D)

---

EFFECTIVE: December 13, 2013

**WISCONSIN TERMS OF SERVICE**

**MOSINEE TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
Wisconsin

Section 35  
Seventh Revised Sheet 34  
Cancels Sixth Revised Sheet 34

---

**12. PROMOTIONS**

**12.1 Promotion Service**

No Exceptions

**12.2 Specific Promotional Offerings**

A. No Exceptions

B. No Exceptions

(C) (N)

C. No Exceptions

D. No Exceptions

E. Not Available

F. Not Available

G. No Exceptions

(D)

**WISCONSIN TERMS OF SERVICE**

**THE STATE LONG DISTANCE TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
Wisconsin

Section 36  
Third Revised Sheet 35  
Cancels Second Revised Sheet 35

---

**12. PROMOTIONS**

**12.1 Promotion Service**

No Exceptions

**12.2 Specific Promotional Offerings**

A. No Exceptions

B. No Exceptions

C. No Exceptions

D. No Exceptions

(N)

WISCONSIN TERMS OF SERVICE

MOSINEE TELEPHONE COMPANY, LLC  
d/b/a TDS TELECOM  
Wisconsin

Section 35  
Original Sheet 35.1

12. **PROMOTIONS** (cont'd)

12.2 **Specific Promotional Offerings** (cont'd)

C. Field Trials (cont'd)

(T) (M)

Regulations (cont'd)

3) The Company will provide the following information for field trials:

- a) A description of the field trial.
- b) The purpose or objective statement of the field trial.
- c) The duration of the field trial.
- d) The number and/or types of customers to be included in the field trial
- e) The intended rates/charges for the field trial offering unless ICB rates/charges are used.
- f) The rates/charges being waived if the field trial is a promotion.

4) Customers participating in a field trial will be advised of the terms and conditions of payment, if any, prior to the commencement of the field trial.

5) Following the completion of a field trial, in the event that the service subject of the field trial is not offered under a general tariff, customers participating in the field trial may be allowed to continue to receive the service where discontinuance of service would be disruptive to the customer's operations. Where applicable, the right to post-trial continuing service in the absence of a general tariff offering will be established with the customer at the inception of the field trial. Rates for service subject to trial promotional discounts not adopted as a general tariff offering will revert to the standard tariff rates at the conclusion of the field trials.

6) Field trial promotions involving discounts from tariffed rates or waivers of tariffed non-recurring charges will be limited in scope to that level necessary to allow evaluation of the parameters being tested.

(M)

(M) Material previously appeared on Sheet 35.

## WISCONSIN TERMS OF SERVICE

MOSINEE TELEPHONE COMPANY, LLC  
d/b/a TDS TELECOM  
Wisconsin

Section 35  
Original Sheet 36

---

### 13. RESALE OF LOCAL SERVICES

#### 13.1 Resale at Retail Rates

##### A. Exceptions:

###### Customer of Record Change Charge

A Customer of Record Change Charge applies each time an End User Client changes Customer of Record. This charge is designed to cover administrative costs of changing the Customer of Record in the billing systems and switching systems where needed. The receiving Customer of Record is assessed this charge. This change applies when moving from one Customer of record to another.

###### Unauthorized Order Charge

In the event an End User Client is changed from one service provider to another without the approval of the End User client, the Customer of Record initiating the change shall be levied a charge per End User Client. The Customer of Record initiating the change shall have the onus of proving that the change was authorized by the End User Client.

##### B. Rates:

|                                  | Non-Recurring<br><u>Charge</u> |
|----------------------------------|--------------------------------|
| Customer of Record Change Charge | \$20.00                        |
| Unauthorized Order Charge        | \$35.00                        |

WISCONSIN TERMS OF SERVICE

MOSINEE TELEPHONE COMPANY, LLC  
d/b/a TDS TELECOM  
Wisconsin

Section 35  
First Revised Sheet 37  
Cancels Original Sheet 37

---

13. **RESALE OF LOCAL SERVICES** - Continued

13.2 **Resale at Wholesale Rates**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

13.3 **Reseller or Other Common Carrier (OCC)**  
**Use of Extended Area Service (EAS) Facilities**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

(T)  
—  
(T)

**WISCONSIN TERMS OF SERVICE**

**MOSINEE TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
Wisconsin

Section 35  
First Revised Sheet 38  
Cancels Original Sheet 38

---

14. **RESERVED FOR FUTURE USE**

(T) (D)

(D)



**WISCONSIN TERMS OF SERVICE**

**MOSINEE TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
 Wisconsin

Section 35  
 Second Revised Sheet 39  
 Cancels First Revised Sheet 39

**15. CONCURRENCES WITH OTHER COMPANY TARIFFS**

**15.1 Services**

|  | <u>Concurring</u> |                |
|--|-------------------|----------------|
| A. Universal Emergency Number Service              | No                |                |
| B. Foreign Exchange Service <sup>(1)</sup>         | No                | (T)<br>(D)     |
| C. Dedicated Communication Services <sup>(2)</sup> | No                | (T) (C)<br>(T) |
| D. Private Line Services                           | Yes               | (T)            |

**15.2 Conditions and Limitations**

No Exceptions

(C)  
(C)

**15.3 Exceptions**

A. Rates for Private Line Services 15.1.D above

(T)  
(C)

| 1) Voice Grade Service                       | <u>Non-Recurring Charge</u> | <u>Monthly Rate</u> |
|--|-----------------------------|---------------------|
| Channel Termination, per termination         |                             |                     |
| -Two-Wire                                    | \$450.00                    | \$98.31             |
| -Four-Wire                                   | 450.00                      | 157.31              |
| Channel Mileage Facility, per mile           |                             | 7.02                |
| Channel Mileage Termination, per termination |                             | 70.39               |

(C)

<sup>(1)</sup> This service is grandfathered to existing customers effective August 13, 2015. This service will not be available to new customers after this date.

(T)  
(T)

<sup>(2)</sup> This service is grandfathered to existing customers effective January 8, 2016. This service will not be available to new customers as of this date.

(C)  
(C)

**WISCONSIN TERMS OF SERVICE**

**MOSINEE TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
 Wisconsin

Section 35  
 Second Revised Sheet 40  
 Cancels First Revised Sheet 40

**15. CONCURRENCES WITH OTHER COMPANY TARIFFS (cont.)**

(T)

**15.3 Exceptions (cont.)**

(T)

**A. Rates for Private Line Services 15.1.D above (cont.)**

(C) (D)

| 2) Digital Data Service                      | <u>Non-Recurring Charge</u> | <u>Monthly Rate</u> |
|--|-----------------------------|---------------------|
| Channel Termination, per termination         |                             |                     |
| -2.4, 4.8, 9.6, 19.2, 56.0, & 64.0 Kbps      | \$390.00                    | \$181.45            |
| Channel Mile. Facility, per mile             |                             |                     |
| -2.4 Kbps                                    |                             | 6.68                |
| -4.8 Kbps                                    |                             | 6.68                |
| -9.6 Kbps;                                   |                             | 6.68                |
| -19.2 Kbps;                                  |                             | 6.68                |
| -56.0 Kbps                                   |                             | 9.44                |
| -64.0 Kbps                                   |                             | 9.44                |
| Channel Mileage Termination, per termination |                             |                     |
| -2.4 Kbps                                    |                             | 66.86               |
| -4.8 Kbps                                    |                             | 66.86               |
| -9.6 Kbps;                                   |                             | 66.86               |
| -19.2 Kbps;                                  |                             | 66.86               |
| -56.0 Kbps                                   |                             | 94.74               |
| -64.0 Kbps                                   |                             | 94.74               |
| <br>3) High Capacity Service                 |                             |                     |
| Channel Termination, per termination         |                             |                     |
| -1.544 Mbps                                  | \$330.00                    | \$452.43            |
| -44.736 Mbps                                 | 445.00                      | 3,729.95            |
| Channel Mile. Facility, per mile             |                             |                     |
| -1.544 Mbps                                  |                             | 28.00               |
| -44.736 Mbps                                 |                             | 243.81              |
| Channel Mileage Termination, per termination |                             |                     |
| -1.544 Mbps                                  |                             | 145.22              |
| -44.736 Mbps                                 |                             | 932.48              |

(D)

(C)

**WISCONSIN TERMS OF SERVICE**

**MOSINEE TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
Wisconsin

Section 35  
First Revised Sheet 41  
Cancels Original Sheet 41

---

**16. RESERVED FOR FUTURE USE**

(T)

(D)

(D)