

## WISCONSIN TERMS OF SERVICE

THE FARMERS TELEPHONE COMPANY, LLC  
d/b/a TDS TELECOM  
Wisconsin

Section 33  
Eleventh Revised Contents Sheet 1  
Cancels Tenth Revised Contents Sheet 1

### RATES AND EXCEPTIONS

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EFFECTIVE: May 1, 2024

## WISCONSIN TERMS OF SERVICE

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Wisconsin

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Eighth Revised Contents Sheet 2  
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EFFECTIVE: August 19, 2016

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Cancels Second Revised Sheet 1

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**RATES AND EXCEPTIONS**

**1. PREFACE**

A. Exceptions: None

**2. DEFINITIONS**

A. Exceptions: None

**3. GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS**

(C)

A. Exceptions: None

B. Rates:

Non-Recurring  
Charge

Non-Sufficient Funds (NSF)

\$15.00

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**RATES AND EXCEPTIONS**

**4. SERVICE CONNECTION CHARGES**

(T)

**4.1 Service Descriptions**

(T)

A. Exceptions: None

B. Rates

|                              | <u>Non-Recurring<br/>Charge</u> | <u>Trans.<br/>Code</u> |
|------------------------------|---------------------------------|------------------------|
| 1) Service Order-Initial     |                                 |                        |
| a) Residence                 | \$18.25                         | SOCR                   |
| b) Business                  | 28.00                           | SOCB                   |
| 2) Service Order-Subsequent  |                                 |                        |
| a) Residence                 | 9.00                            | SOSR                   |
| b) Business                  | 14.00                           | SOSB                   |
| 3) Central Office Work       | 10.00                           | COW                    |
| 4) Line Connection Charge    | 20.00                           | LC                     |
| 5) Premises Visit            | 16.00                           | PVC                    |
| 6) Reconnect for Non-Payment | 16.00                           | 104                    |

(D)

(T)

(T)

(M)

**4.2 Reserved for Future Use**

(T) (D)

|

(D)

(M) Material now appears on Sheet 1 of Section 33.

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**RATES AND EXCEPTIONS**

**5. LOCAL EXCHANGE SERVICE**

**5.1 Basic Local Exchange Access Service (BLEAS)**

A. Exceptions: None

B. Rates (Flat Rate Basis)

| <u>Class of Service</u>        | <u>Monthly Rate</u> | <u>WI Teach Assessment</u> |
|--------------------------------|---------------------|----------------------------|
| Residence 1-Party              | \$13.14             | \$1.62                     |
| Business 1-Party               | 23.00               | 1.62                       |
| PBX System Trunks <sup>3</sup> | 23.50               | 1.62                       |
| Key System Trunks <sup>3</sup> | 23.52               | 1.62                       |

(I)  
|  
(I)

1 Basic Local Exchange Access Rates listed above includes the Extended Area Service rates.

2 Hearing Impaired Customers who are able and choose to use 2-line voice carry over shall not be charged any intrastate non-recurring charge or monthly rate for the second line.

3 Line Hunting and Ground Start Service are included with Business Key and PBX Trunk Service.

**5.2 Extended Area Service**

A. Exceptions: None

B. Calling Area: EAS is available for calls to the following exchanges:

|              |   |              |   |
|--------------|---|--------------|---|
| Lancaster to | Cassville<br>Potosi<br>Beetown<br>Bloomington<br>Mt. Hope | Cassville to | Lancaster<br>Potosi<br>Beetown<br>Bloomington             |
| Potosi to    | Lancaster<br>Cassville<br>Beetown<br>Dickeyville          | Beetown to   | Cassville<br>Lancaster<br>Potosi<br>Bloomington<br>Bagley |

C. Rates: Rates are included in the Basic Local Exchange Access rates.

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First Revised Sheet 4  
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**RATES AND EXCEPTIONS**

**5. LOCAL EXCHANGE SERVICE (Cont'd)**

**5.3 Extended Community Calling**

- A. Exceptions: None
- B. Calling Areas: ECC is available for calls to the following exchanges:

| <u>Exchange</u> | <u>ECC Calling Points</u>                                     |
|-----------------|---|
| Beetown         | Mt. Hope  |
| Cassville       | Bagley  |
| Lancaster       | Bagley<br>Fennimore<br>Platteville<br>Dickeyville<br>Montfort |
| Potosi          | Platteville<br>Cuba City                                      |

- C. Rates
- |                                |        |
|--------------------------------|--------|
| Per Minute or Fraction thereof | \$0.05 |
|--------------------------------|--------|

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**RATES AND EXCEPTIONS**

**5. LOCAL EXCHANGE SERVICE** (Cont'd)

**5.4 Lifeline Program**

A. Exceptions: None

B. Rates

|                 |     |  |                           |  |                             |  |     |
|-----------------|-----|--|---------------------------|--|-----------------------------|--|-----|
|                 | (D) |  | State<br><u>R1 Credit</u> |  | Federal<br><u>R1 Credit</u> |  | (D) |
| <u>Exchange</u> |     |  |                           |  |                             |  |     |
| Beetown         |     |  | \$.75 (R)                 |  | <u>1/</u> (I)               |  |     |
| Cassville       |     |  | .75                       |  | <u>1/</u>                   |  |     |
| Lancaster       |     |  | .75                       |  | <u>1/</u>                   |  |     |
| Potosi          |     |  | .75 (R)                   |  | <u>1/</u> (I)               |  |     |
| TransCode       | (D) |  | LIFSC                     |  | LIFE (C)                    |  | (D) |

1/ Authorized FCC rate per 47 C.F.R. 54.403(a).

(C)

**5.5 Voice Carry Over**

A. Exceptions: None

B. Rates

|  |  |                                |
|--|--|--------------------------------|
|  |  | <u>Monthly Rate</u>            |
| 1) First Line                            |  | Residence One-Party BLEAS rate |
| 2) Second Line <sup>1</sup>              |  | No Charge                      |
| 3) 3-Way Calling on 2 <sup>nd</sup> Line |  | No Charge                      |

<sup>1</sup> Non-Recurring Charges do not apply.

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Second Revised Sheet 6  
Cancels First Revised Sheet 6

**RATES AND EXCEPTIONS**

**5. LOCAL EXCHANGE SERVICE (Cont'd)**

**5.6 Paystation Service**

**A. Exceptions:**

- 1) Coin Collection and Return is a signal provided by the network that occurs when a call is completed. If the calling party receives a busy signal or there is no answer to the call placed, then the coins are returned to the calling party.
- 2) The Payphone Provider is responsible for complying with the requirements of the Americans with Disabilities Act. The Payphone Provider is responsible for providing terminal equipment that is hearing aid compatible and meets all standards for handicapped users as required by law, including height restrictions.
- 3) It is the responsibility of the Payphone Provider to insure its terminating equipment is properly equipped if it desires the optional feature, Coin Supervision Additive.
- 4) The customer-provided payphone must be registered in compliance with Part 68 of the FCC's Registration Program.
- 5) The Payphone Provider is responsible for providing at no charge to the caller and without depositing coins;
  - a) Access to dial tone,
  - b) Access to 911 emergency services,
  - c) Access to operators,
  - d) Access to 800 numbers,
  - e) Access to 10XXX numbers, and
  - f) Access to telecommunications relay service calls for the hearing disabled.
- 6) The Payphone Provider is responsible for posting and prominently displaying all information required by the FCC, or the WI PSC and any Rules and Regulations related to payphone service and equipment.

**B. Rates**

|                                      | <u>Monthly<br/>Rate</u> | <u>Trans<br/>Code</u> |     |
|--------------------------------------|-------------------------|-----------------------|-----|
| 1) Paystation Access Line            | (1)                     | COCOT                 | (T) |
| 2) Coin Supervision                  | \$2.21                  | COINS                 |     |
| 3) Selective Class of Call Screening | Not Available           | N/A                   |     |

- (1) The Business One-Party BLEAS rate and associated non-recurring charges apply.

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RATES AND EXCEPTIONS

5. LOCAL EXCHANGE SERVICE (Cont'd)

5.7 Foreign Exchange Service

A. Exceptions: *Service Not Available*

(C) (D)

B. Rates: N/A

(C)

(D)

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**RATES AND EXCEPTIONS**

(D)

(D)



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Sixteenth Revised Sheet 9  
Cancels Fifteenth Revised Sheet 9

**RATES AND EXCEPTIONS**

**5. LOCAL EXCHANGE SERVICE (Cont'd)**

**5.8 Total Talk Pack**

A. Exceptions: None

B. Rates <sup>(1)(2)</sup>

|                        | <u>Rate Per Month</u> |
|------------------------|-----------------------|
| 1. Residence           | Not Available         |
| 2. Business            |                       |
| Local Bundle, per line | \$37.50               |

- (1) Customers must also subscribe to TDS Long Distance Total Talk Pack to be eligible for this rate.
- (2) Effective February 3, 2006 these rates do not include the TEACH rates that are listed on Sheet 3 of this Section.

**5.9 Safety Line Service<sup>2</sup>**

A. Exceptions: None

B. Rates and Charges

|                                 | <u>Monthly Rate</u>     |         |
|---------------------------------|-------------------------|---------|
| Bundle Base Rate – DSL Market A | \$56.20 <sup>1, 2</sup> | (I) (C) |
| Bundle Base Rate – DSL Market B | \$56.20 <sup>1, 2</sup> | (I) (C) |

<sup>1</sup> Other data speeds may be available for an additional charge.

<sup>2</sup> This service is grandfathered to existing customers effective July 26, 2012. This service will not be available as this date.

(D)

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Eighth Revised Sheet 10  
Cancels Seventh Revised Sheet 10

**RATES AND EXCEPTIONS**

5. **LOCAL EXCHANGE SERVICE** (cont'd)

5.10 **STAR Packages** <sup>1</sup>

A. Exceptions: Service Charges will not apply when the STAR package replaces existing Local Exchange Service or if the customer requests a change from the STAR package back to Local Exchange.

New customers that subscribe to one of the STAR Packages will receive a waiver of all installation charges.

B. Rates and Charges

|    |                                      | <u>Rate Per Month</u> |     |
|----|--------------------------------------|-----------------------|-----|
| 1) | Residence                            |                       |     |
|    | a) 3 STAR Expanded Package, per line | \$30.49 <sup>2</sup>  | (I) |
|    | b) 4 STAR Expanded Package, per line | \$40.49 <sup>2</sup>  | I   |
|    | c) 5 STAR Expanded Package, per line | \$50.49 <sup>2</sup>  | (I) |
| 2) | Package Upgrade                      | \$5.00                |     |

<sup>1</sup> This service is grandfathered to existing customers effective March 1, 2023. This service will not be available to new customers after this date.

<sup>2</sup> These increases are effective on the Company's May bill cycle date. (T)

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Second Revised Sheet 10.1  
Cancels First Revised Sheet 10.1

**RATES AND EXCEPTIONS**

5. **LOCAL EXCHANGE SERVICE** (cont'd)

5.11 **STAR Business Bundles** <sup>1</sup>

A. Exceptions: None

B. Rates

|    |   | <u>Term Rate Per Month</u> |  |                      |     |
|----|---|----------------------------|--|----------------------|-----|
|    |   | <u>MTM</u>                 | <u>1 Yr.</u>                           | <u>2/3 Yr.</u>       |     |
| 1. | Business, Per Line                          |                            |  |                      |     |
|    | a) STAR Business Bundle Expanded            | \$42.99 <sup>2</sup>       | \$37.99 <sup>2</sup>                   | \$32.99 <sup>2</sup> | (I) |
|    | b) STAR Business Bundle Unlimited Expanded  | \$62.99 <sup>2</sup>       | \$52.99 <sup>2</sup>                   | \$42.99 <sup>2</sup> | (I) |
| 2. | Service Order Charge                        |                            | <u>Non-Recurring Charge</u><br>\$10.00 |                      |     |
| 3. | Overage Rate for Extended Community Calling |                            | <u>Per Minute Rate</u><br>\$0.05       |                      |     |

<sup>1</sup> This service is grandfathered to existing customers effective May 1, 2023. The service will not be available to new customers after this date.

<sup>2</sup> The rate increase is effective on the Company's May bill cycle date.

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Eighth Revised Sheet 10.2  
Cancels Seventh Revised Sheet 10.2

**RATES AND EXCEPTIONS**

5. **LOCAL EXCHANGE SERVICE** (cont'd)

5.12 **Safety Line Service (Business)**

A. Exceptions: None

B. Rates and Charges

|                     | <u>Monthly Rate</u>  |
|---------------------|----------------------|
| 1) Bundle Base Rate |                      |
| a) Business         | \$59.00 <sup>1</sup> |

<sup>1</sup> Other data speeds may be available for an additional charge.

5.13 **Classic Phone Packages** <sup>3</sup>

A. Exceptions: None

B. Rates:

|   | <u>Monthly Rate</u>  |     |
|---|----------------------|-----|
| 1) Residence  |                      |     |
| a) CLASSIC Phone Expanded Package, per line           | \$25.49 <sup>4</sup> | (I) |
| b) CLASSIC Phone Unlimited Expanded Package, per line | \$30.49 <sup>4</sup> | (I) |

5.14 **Safety Line Express & Security Line Plus Service** <sup>2</sup>

A. Exceptions: Safety Line Express Not Available

B. Rates:

|                                    | <u>Monthly Rate</u> |
|------------------------------------|---------------------|
| 1) Security Line Plus <sup>1</sup> |                     |
| a) Turbo (15Mb)                    | \$44.00             |
| b) Extreme (25 Mb)                 | \$54.00             |

<sup>1</sup> Other data speeds may be available for an additional charge.

<sup>2</sup> Customer must also subscribe to TDS TV monthly service.

<sup>3</sup> This service is grandfathered to existing customers effective March 1, 2023. This service will not be available to new customers after this date.

<sup>4</sup> These increases are effective on the Company's May bill cycle date.

(T)

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Ninth Revised Sheet 10.3  
Cancels Eighth Revised Sheet 10.3

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**RATES AND EXCEPTIONS**

5. **LOCAL EXCHANGE SERVICE** (cont'd)

5.15 **SECURITY LINE SERVICE**

A. Exceptions: None

B. Rates and Charges

|                                 | <u>Monthly Rate</u>  |     |     |
|---------------------------------|----------------------|-----|-----|
| Bundle Base Rate – DSL Market A | \$53.20 <sup>1</sup> | (I) | (C) |
| Bundle Base Rate – DSL Market B | \$53.20 <sup>1</sup> | (I) | (C) |

<sup>1</sup> Other data speeds may be available for an additional charge.

(D)

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 Second Revised Sheet 10.4  
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**RATES AND EXCEPTIONS**

5. **LOCAL EXCHANGE SERVICE** (cont'd)

5.16 **Basic & Unlimited Phone Bundles** <sup>(2)</sup>

(C)

- A. Exceptions: None
- B. Rates and Charges

Monthly Rate <sup>1</sup>

|                                     |         |                |         |
|-------------------------------------|---------|----------------|---------|
| 1) Residence                        |         |                |         |
| a) Basic Phone Bundle, per line     | \$22.99 | <sup>(3)</sup> | (I) (T) |
| b) Unlimited Phone Bundle, per line | \$27.99 | <sup>(3)</sup> | (I) (T) |

- <sup>1</sup> Rate includes Subscriber Line Charge.
- <sup>(2)</sup> This service is grandfathered to existing customers effective May 1, 2024. The service will not be available to new customers after this date. (C)
- <sup>(3)</sup> The rate increase is effective on the Company's May bill cycle date. (C)

5.17 **TDS Business Voice Bundle**

Term Rate Per Month <sup>1</sup>  
MTM    1 Yr.    2/3 Yr.

|                              |         |  |         |
|------------------------------|---------|--|---------|
| 1) Business, Per Line        |         |  |         |
| a) TDS Business Voice Bundle | \$59.99 | \$49.99                                | \$39.99 |
| b) Service Order Charge      |         | <u>Non-Recurring Charge</u><br>\$10.00 |         |

- <sup>1</sup> Rate includes Subscriber Line Charge.

5.18 **Basic 24 & Unlimited 24 Phone Bundles**

(N)

Monthly Rate <sup>1</sup>

|  |         |
|--|---------|
| 1) Residence                           |         |
| a) Basic 24 Phone Bundle, per line     | \$19.99 |
| b) Unlimited 24 Phone Bundle, per line | \$24.99 |

- <sup>1</sup> Rate includes the Subscriber Line Charge. (N)

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**RATES AND EXCEPTIONS**

5. **LOCAL EXCHANGE SERVICE** (Cont'd)

(D)

|

(D)

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### RATES AND EXCEPTIONS

#### 6. LOCAL DIGITAL SERVICES

##### 6.1 ISDN Service – BRI <sup>(1)</sup>

(C)

##### A. Exceptions

- 1) Denied Origination – An arrangement that allows specified Customer-Provided Equipment to only receive calls.
- 2) Denied Termination – An arrangement that allows specified Customer-Provided Equipment to only originate calls
- 3) Hunting – an arrangement that allows an incoming call to a busy line to be redirected to a predetermined telephone number to search for an idle line on which to complete the call. This may be another circuit switched voice channel, another ISDN station or analog line.
- 4) Multiple Call Appearances – only 4 appearances available
- 5) Single Call Arrangement (SCA) allows only one customer-provided set to be active (either originating or terminating) on the shared Call Appearance at any given time. Manual exclusion capabilities are available for this arrangement.
- 6) Message Waiting Indicator – provides the ability to indicated to the ISDN station user that they have a voice or electronic message waiting at their Message Storage and Retrieval (MSR) system. The Message Waiting Indicator may be used to present either a visual or audible signal to the user as determined by the customer's equipment.
- 7) Station Controlled Conference – Maximum of six conferences available.
- 8) Provisioning is limited to 8 services, two of which may be "B" channel services.
- 9) Standard transmission parameter is 42 db loop loss.
- 10) Temporary Suspension of Service is not offered with ISDN.

<sup>(1)</sup> This service is grandfathered to existing customers effective August 13, 2012. This service will not be available to new customers after this date.

(C)  
(C)



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### RATES AND EXCEPTIONS

#### 6. LOCAL DIGITAL SERVICES (Cont'd)

##### 6.1 ISDN Service - BRI <sup>(1)</sup> (Cont'd)

(C)

##### A. Exceptions (Cont'd)

- 11) Optional Term Payment Plan (OTPP) is available. Customers may select a 36-Month or 60-Month term payment plan period. The fixed monthly rate will not be subject to rate increases or decreases during the effective dates of the payment plan period. Additional ISDN arrangements may be added under a new OTPP. Termination Liability charges apply when a customer disconnects any or all of the ISDN Arrangements that are under the specific OTPP. The charges which are due upon termination of ISDN Service are assessed as follows:  
*ISDN OPTT Rate x Number of Months Remaining on the OTPP*  
At the end of the term period, the customer will be placed on month-to-month payments unless the customer chooses an OTPP prior to the end of the term period or unless the customer requests termination of service.
- 12) Distance Extensions Service is provided to customers served by the customers normal serving Central Office who exceed the normal transmission parameters set for ISDN-BRI.
- 13) An existing ISDN-BRI arrangement may be moved to another location within the customers normal serving area and still retain the OTPP at the rates in effect at the time of the move if the Central Office capacity and outside plant facilities are available. Otherwise Termination Charges apply.

<sup>(1)</sup> This service is grandfathered to existing customers effective August 13, 2012. This service will not be available to new customers after this date.

(C)  
(C)

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**RATES AND EXCEPTIONS**

**6. LOCAL DIGITAL SERVICES**

**6.1 ISDN Service – BRI<sup>3</sup> (Cont'd)**

**B. Rates**

| Service Element   | Monthly Rate         | Non-Recurring Charge |
|---|----------------------|----------------------|
| <b>ISDN Line, per line<sup>1</sup></b>  |                      |                      |
| Residence   | \$20.15 <sup>2</sup> | \$50.00              |
| Business  | \$23.00 <sup>2</sup> | \$50.00              |
| Circuit Switched Voice Service (CSV),<br>Per "B" Channel <sup>1</sup>                   | \$3.00               | \$15.00              |
| Circuit Switched Data Service (CSD),<br>Per "B" Channel <sup>1</sup>                    | \$8.00               | \$15.00              |
| Alternate Circuit Switched Voice/Circuit<br>Switched Data, Per "B" Channel <sup>1</sup> | \$9.00               | \$15.00              |
| Distance Extension Service, per line  | \$20.75              | N/A                  |
| <b>Circuit Switched Features:</b>   |                      |                      |
| Electronic Key Telephone Service (EKTS):  |                      |                      |
| 1. Multiple Call Appearances of a Directory Number                                      |                      |                      |
| a) 0-3 Appearances  | \$2.00               | \$5.00               |
| b) 4 or More Appearances  | \$2.00               | \$5.00               |
| 2. Shared Call Appearances  | Included w/CSV       | None                 |
| 3. Analog Line Pickup   | Included w/CSV       | None                 |
| 4. Privacy Release (Automatic Exclusion)  | Not Available        | N/A                  |
| 5. Manual Exclusion (Privacy)   | Not Available        | N/A                  |
| 6. Intercom Calling   | \$2.00               | \$5.00               |
| 7. Bridging   | Not Available        | N/A                  |
| 8. Message Waiting Indicator  | \$2.50               | \$5.00               |
| 9. Station Controlled Conference (6 port)   | \$4.50               | \$14.00              |
| 10. Line Hunting  | Included w/CSV, CSD  | None                 |
| 11. Denied Origination  | Included w/CSV, CSD  | None                 |
| 12. Denied Termination  | Included w/CSV, CSD  | None                 |
| Primary Directory Number  | Included w/CSV, CSD  | None                 |
| Secondary Telephone Numbers   | \$2.00/Number        | \$5.00               |
| Clear Channel Capability  | Included w/CSD       | None                 |
| Custom Calling Services (CCS)   | See CCS Tariff       | None                 |
| Call Hold, Drop and Transfer  | Not Available        | None                 |
| Advanced Calling Services (ACS)   | See ACS Services     | None                 |
| Caller Identification – Basic   | Included w/CSV, CSD  | None                 |
| Caller Identification – Deluxe  | See Tariffed Rate    | None                 |

(1)

<sup>1</sup> Optional Term Payment Plan (OTPP) available in 2) following.

<sup>2</sup> Effective February 3, 2006 these rates do not include the TEACH rates that are listed on Sheet 3 of this Section.

<sup>3</sup> This service is grandfathered to existing customers effective August 13, 2012. This service will not be available to new customers after this date.

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**RATES AND EXCEPTIONS**

**6. LOCAL DIGITAL SERVICES (Cont'd)**

**6.1 ISDN Service – BRI<sup>(1)</sup> (Cont'd)**

(C)

**B. Rates (Cont'd)**

| Service Element                                      | Monthly Rate  | Non-Recurring Charge |
|--|---------------|----------------------|
| Intraswitch Packet Switched Data,<br>Per "D" Channel | Not Available | N/A                  |
| <b>Packet Switched Data Features:</b>                |               |                      |
| 1.Flow Control Parameter Negotiation                 | Not Available | N/A                  |
| 2.Throughput Class Negotiation                       | Not Available | N/A                  |
| 3.Logical Channels                                   | Not Available | N/A                  |
| 4.Incoming Calls Barred                              | Not Available | N/A                  |
| 5.Outgoing Calls Barred                              | Not Available | N/A                  |
| 6.Closed User Groups (CUG):                          |               |                      |
| a. Per CUG, per initial set-up                       | Not Available | N/A                  |
| b. Per Member in CUG, each additional member         | Not Available | N/A                  |
| 7.Fast Select  | Not Available | N/A                  |
| 8.Fast Select Acceptance                             | Not Available | N/A                  |

**6.2 ISDN Service - BRI Centrex<sup>(1)</sup>**

(C)

**A. Exceptions: Service Not Available**

**B. Rates: N/A**

<sup>(1)</sup> This service is grandfathered to existing customers effective August 1, 2012. This service will not be available to new customers after this date.

(C)  
(C)

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**RATES AND EXCEPTIONS**

**6. LOCAL DIGITAL SERVICES** (cont'd)

**6.3 ISDN Service – PRI** <sup>(2)</sup>

A. Exceptions: Network Name Display

B. Rates:

| INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE<br>PRIMARY RATE INTERFACE (PRI)<br>ISDN-PRI RATE SCHEDULE                                     |  |   |
|--|--|---|
| ISDN Service   | Monthly Rate   | Service Establishment (Nonrecurring Rates)  |
| <b>1. ISDN-PRI ACCESS:</b>   |  |   |
| <b>a. ISDN-PRI Access Facility</b> (first mile)  | Included in ISDN-PRI Rate<br>(Communication Channels Mo. Rate) | Included in ISDN-PRI Service Establishment<br>(Communications Channels Svc Establishment) |
| <b>b. PRI Access Facility - Mileage Charges</b> (each additional mile)   | \$20.00/each additional mile                                   | Included in ISDN-PRI Service Establishment<br>(Communication Channels Svc Establishment)  |
| <b>2. COMMUNICATION CHANNELS:</b>  |  |   |
| <b>a. B Channels plus D Channel, OR<br/>B Channels (Multiple PRI Arrangement)</b>  | \$700.00<br>\$700.00   | \$1,000.00<br>\$1,000.00  |
| <b>b. T1/PRI Rearrangement Charge</b><br>(In Lieu of \$1,000.00 Service Establishment Charge when the customer re-uses an existing T1 facility.) | N/A  | \$200.00  |
| <b>c. D Channel Backup</b>   | \$100.00   | \$150.00  |
| <b>d. Directory Numbers:</b>   | No Charge  | No Charge   |
| <b>Primary Directory Number</b> (w/each ISDN-PRI)  |  |   |
| <b>Additional Directory Numbers</b>  | \$2.00/Directory Number  | \$25.00/Initial Service Establishment Request   |
| <b>e. ISDN-PRI Failover Solution</b>   | No Charge  | No Charge   |
| <b>3. CIRCUIT SWITCHED FEATURES:</b>   |  |   |
| <b>a. Features:</b>  |  |   |
| <b>1. Clear Channel Capability</b>   | No Charge  | No Charge   |
| <b>2. Call-by-Call Capability for the following:</b>   |  |   |
| <b>a. Public Network Calls</b> (incoming, outgoing or 2-way trunk calls)   | No Charge  | No Charge   |
| <b>b. DID (1)</b>  | No Charge  | Included in ISDN-PRI Service Establishment  |
| <b>c. FX:</b> All existing tariff rates apply to FX facilities between CO's.   | \$10.00  | \$50.00   |
| <b>d. Tie Facility:</b> All existing tariff rates apply to Tie facilities between CO's.  | \$10.00  | \$50.00   |
| <b>3. Advanced Calling Services:</b>   |  |   |
| <b>Caller ID - Basic</b> (per PRI)   | Included w/ISDN-PRI<br>(Communication Channels Mo. Rate)       | Included in ISDN-PRI Service Establishment<br>(Communications Channels Svc Establishment) |
| <b>b. Subsequent Feature Additions/Changes:</b><br>Feature Additions/Changes per PRI   | N/A  | \$50.00   |
| <b>c. Move Charge</b><br>To Move ISDN-PRI Service, per PRI   | N/A  | \$25.00   |

<sup>(1)</sup> Monthly recurring rates for blocks of numbers are provisioned under the Company's DID tariff

<sup>(2)</sup> This service is grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date.

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 (C)

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**RATES AND EXCEPTIONS**

**6. LOCAL DIGITAL SERVICES** (Cont'd)

6.4

**6.5 ISDN - BRI Foreign Exchange**

- A. Exceptions: None
- B. Rates

| <b>Serving Central Office (Dial-tone Provider)</b> |                     |                             |
|--|---------------------|-----------------------------|
| <b>FX Service Element</b>                          | <b>Monthly Rate</b> | <b>Non-Recurring Charge</b> |
| ISDN-BRI Access Line                               | See ISDN-BRI Tariff | \$250.00                    |
| ISDN-BRI Channels (2 B & 1 D)                      | See ISDN-BRI Tariff | No Charge                   |
| Airline Mileage to the Meet Point (64k channel)    | \$3.00/mile         | No Charge                   |
| Interexchange Channel Termination                  | \$25.00/termination | No Charge                   |
| Optional Features                                  | See ISDN-BRI tariff | See ISDN-BRI Tariff         |

| <b>Normal Serving Office (premise location)</b>      |                     |                             |
|--|---------------------|-----------------------------|
| <b>FX Service Element</b>                            | <b>Monthly Rate</b> | <b>Non-Recurring Charge</b> |
| ISDN-BRI Local Channel Distribution (3 64k channels) | \$25.00/channel     | \$250.00                    |
| Airline Mileage to the Meet Point (64k channel)      | \$3.00/mile         | No Charge                   |
| Interexchange Channel Termination                    | \$25.00/termination | No Charge                   |
| Calling Scope Modification                           | Not Applicable      | ICB (cost based)            |

(T) Service in consolidation filed in error.

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**RATES AND EXCEPTIONS**

**6. LOCAL DIGITAL SERVICES** (Cont'd)

**6.6 Dedicated DS1 Service**

A. Exceptions: *Service Not Available*

B. Rates: N/A

(C)

(C)

**6.7 Digital Transport Service**

A. Exceptions: *Service Not Available*

B. Rates: N/A

(C)

(C)

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RATES AND EXCEPTIONS

6. **LOCAL DIGITAL SERVICES** (Cont'd)

6.8 **Switched Digital Service**

A. Exceptions: *Service Not Available*

B. Rates: N/A

6.9 **Reserved for Future Use**

(T)

(D)

(D)

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**RATES AND EXCEPTIONS**

**7. OPTIONAL SERVICES**

**7.1 Custom Calling Services**

A. Exceptions

- 1) THE FARMERS TELEPHONE COMPANY, LLC offers a 30-day trial to customers who want to assess the effectiveness of a feature or a package. The trial may be only tried once per customer, per premise. If the customer requests the feature or package to be disconnected, no charges will be assessed. If the customer retains the feature or package, the monthly rates for the feature or package will apply from the date such a feature or package were initially established.

(D)

(D)



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**RATES AND EXCEPTIONS**

**7. OPTIONAL SERVICES (cont'd)**

**7.1 Custom Calling Services (cont'd)**

**B. Rates**

| 1) <u>Individual Services</u>   | <u>Monthly Rate</u> |            | <u>Activate Code</u> | <u>Deactivate Code</u> |
|---|---------------------|------------|----------------------|------------------------|
|   | <u>Res</u>          | <u>Bus</u> |                      |                        |
| Call Forwarding   | \$2.75              | \$2.75     | *72                  | *73                    |
| Call Forward - Busy<br>(Customer Programmable)                                | \$1.25              | \$1.25     | *90                  | *91                    |
| Call Forward - Busy<br>(Programmed by Telco)                                  | \$1.55              | \$1.55     | -                    | -                      |
| Call Forward - No Answer<br>(Customer Programmable)                           | \$1.25              | \$1.25     | *92                  | *93                    |
| Call Forward - No Answer<br>(Programmed by Telco)                             | \$1.55              | \$1.55     | -                    | -                      |
| Call Forwarding - Remote Access <sup>1</sup><br>(additive to Call Forwarding) | \$1.50              | \$2.00     | -                    | -                      |
| Call Hold   | \$2.00              | \$2.00     | *52                  | N/A                    |
| 3-Way Calling   | \$2.75              | \$2.75     | -                    | -                      |
| 6-Way Calling   | \$4.25              | \$4.25     | *41                  | -                      |
| Call Transfer <sup>3</sup>  | Not Available       |            | -                    | -                      |
| Call Waiting/Cancel Call Waiting  | \$2.70              | \$2.70     | -*70                 | -                      |
| Long Distance Call Waiting <sup>1</sup><br>(additive to call Waiting)         | Not Available       |            | -                    | -                      |
| Home Intercom - Basic <sup>1</sup>  | \$0.00              |            | -                    | -                      |
| Home Intercom - Enhanced  | \$2.50              | \$2.50     | 52, 53,<br>54, 55    |                        |
| Personal Ringing  |                     |            |                      |                        |
| Second Directory Number <sup>1</sup>  | \$3.65              | \$3.65     | -                    | -                      |
| Third Directory Number <sup>1/2</sup>   | \$1.00              | \$1.00     | -                    | -                      |
| Fourth Directory Number <sup>1/2</sup>  | Not Available       |            | -                    | -                      |
| Call Transfer Enhanced  | \$5.00              | \$5.00     | -                    | -                      |

<sup>1</sup> Discounts do not apply to these services.

<sup>2</sup> Incremental Rate

<sup>3</sup> As of April 25, 2005, Call Transfer will no longer be available to new customers.

(D)  
(D)

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**RATES AND EXCEPTIONS**

**7. OPTIONAL SERVICES (Cont'd)**

**7.1 Custom Calling Services (Cont'd)**

**B. Rates (Cont'd)**

| 1) <u>Individual Services</u>      | <u>Monthly Rate</u> |            | <u>Activate Code</u> | <u>Deactivate Code</u> |     |
|------------------------------------|---------------------|------------|----------------------|------------------------|-----|
|                                    | <u>Res</u>          | <u>Bus</u> |                      |                        |     |
| Speed Call 8                       | \$1.95              | \$1.95     | *74                  | -                      | (l) |
| Speed Call 30                      | \$2.50              | \$2.50     | *75                  | -                      | (l) |
| Do-Not-Disturb                     | \$1.75              | \$1.75     | *78                  | *79                    |     |
| Call Reminder                      | Not Available       |            | -                    | -                      |     |
| Toll Restriction                   | (see Call Blocking) |            |                      |                        |     |
| Toll Restriction With Pin Override | \$3.00              | \$3.00     | -                    | -                      |     |
| Call Transfer Enhanced             | \$5.00              | \$5.00     | -                    | -                      |     |

<sup>1</sup> Discounts do not apply to these services.

| 2) <u>Multi-Service Discount, Per Line<sup>2</sup></u> | <u>Monthly Discount</u> | <u>Trans Code</u> |
|--|-------------------------|-------------------|
| Two Services   | (\$0.25)                | CFD2              |
| Three Services   | (\$0.50)                | CFD3              |
| Four Services  | (\$0.75)                | CFD4              |
| Five Services  | (\$1.00)                | CFD5              |
| Six Services   | (\$1.25)                | CFD6              |
| Seven Services   | (\$1.50)                | CFD7              |
| Eight Services   | (\$1.75)                | CFD8              |
| Nine Services  | (\$2.00)                | CFD9              |
| Ten Services   | (\$2.25)                | CFD1              |

<sup>2</sup> This discount will apply to Individual Services unless otherwise noted.

**3) Pay-Per-Use Services**

|                 | <u>Per Successful Activation</u> | <u>Monthly Cap</u> |
|-----------------|----------------------------------|--------------------|
| 3-Way Calling   | PPU Service not available        |                    |
| Call Forwarding | PPU Service not available        |                    |

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**RATES AND EXCEPTIONS**

**7. OPTIONAL SERVICES (Cont'd)**

**7.2 Advanced Calling Services**

A. Exceptions: None

B. Rates

The rates listed below apply to each feature subscription on a per line basis unless otherwise noted.

| 1) <u>Individual Services</u>   | Monthly Rate   |        | Trans Code |     |
|---|----------------|--------|------------|-----|
|   | Res            | Bus    |            |     |
| Anonymous Call Rejection  | \$2.75         | \$3.25 | AC SAC     |     |
| Call Rejection  | 1.00           | 1.30   | ACSRJ      |     |
| Call Return   | 1.00           | 1.30   | ACSRT      |     |
| Priority Ringing  | 1.00           | 1.30   | ACSPR      |     |
| Repeat Dialing  | 1.00           | 1.30   | ACSRP      |     |
| Preferred Call Forwarding   | 1.00           | 1.00   | ACSPF      |     |
| Special Call Acceptance   | 2.75           | 2.75   | ACSSC      |     |
| Caller ID - Basic<br>(Includes Anonymous Call Rejection)  | 6.50           | 6.00   | ACSID      | (I) |
| Caller ID - Deluxe<br>(Includes Anonymous Call Rejection)   | 8.50           | 9.00   | ACSUD      |     |
| Call Trace  | 5.00           | 5.00   |            |     |
|   |                |        |            |     |
| 2) <u>Multiple Services Discount<sup>1</sup></u>  | Monthly Credit |        | Trans Code |     |
| Two Services  | (\$0.75)       |        | ACSR2      |     |
| Three Services  | (\$1.45)       |        | ACSR3      |     |
| Four Services   | (\$2.25)       |        | ACSR4      |     |
| Five Services   | (\$3.00)       |        | ACSR5      |     |
| Six Services  | (\$3.75)       |        | ACSR6      |     |
| Seven Services  | (\$4.50)       |        | ACSR7      |     |
| Eight Services  | (\$5.25)       |        | ACSR8      |     |
|   |                |        |            |     |
| <sup>1</sup> Note: The credit corresponds to the number of individual services purchased and is in addition to each individual service purchased. The service is not available on Pay-Per-Use Services. |                |        |            |     |
|   |                |        |            |     |
| 3) <u>Packages</u>  | Monthly Rate   |        | Trans Code |     |
| Privacy Pack <sup>2</sup>   | \$9.95         |        | PVCY       |     |

<sup>2</sup> This service is grandfathered to existing customers effective February 15, 2007. The service will not be available to new customers after this date.

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**RATES AND EXCEPTIONS**

**7. OPTIONAL SERVICES (Cont'd)**

**7.2 Advanced Calling Services (Cont'd)**

**B. Rates (Cont'd)**

|                                | Per<br>Successful<br>Activation | Monthly<br>Cap |
|--------------------------------|---------------------------------|----------------|
| 4) <u>Pay-Per-Use Services</u> |                                 |                |
| Call Trace                     | \$4.00                          | \$12.00        |
| Call Return                    | \$0.75                          | \$6.00         |

(D)

**7.3 Voice Mail Services**

A. Exceptions: *Service Deregulated*

B. Rates: N/A

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### RATES AND EXCEPTIONS

#### 8. DIRECTORY SERVICES

##### 8.1 Directory Listings

A. Exceptions: None

B. Rates

|                                    | <u>Monthly<br/>Rate</u> | <u>Trans<br/>Code</u> |     |     |
|------------------------------------|-------------------------|-----------------------|-----|-----|
| 1) Additional Listing <sup>1</sup> |                         |                       |     |     |
| a) Business, per listing           | \$1.50                  | DLAB                  |     |     |
| b) Residence, per listing          | 1.50                    | DLAR                  |     |     |
| 2) Non-published telephone numbers | 2.25                    | NPN                   | (T) | (I) |
| 3) Non-listed telephone numbers    | 1.00                    | NLN                   | (T) |     |

<sup>1</sup> Includes Alternate and Cross Reference Listings.

##### 8.2 Reserved for Future Use

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**RATES AND EXCEPTIONS**

**8. DIRECTORY SERVICES (Cont'd)**

**8.3 Directory Assistance Service**

- A. Exceptions: None
- B. Rates

| <u>DA Type</u>              | <u>Per Call Rate</u> | (I) | (T) |
|-----------------------------|----------------------|-----|-----|
| Local, per call             | \$1.20               | (I) | (T) |
| National, per call          | \$1.20               | (I) | (T) |
| Call Completion, per minute | \$0.20               | (D) | (N) |

**8.4 Operator Services**

- A. Exceptions: None
- B. Rates: The rates will be assessed on a per call basis.

|                                     | <u>Rate</u> |
|-------------------------------------|-------------|
| 1) Operator Assisted Call, per call | \$1.20      |
| 2) Call Completion, per minute      | \$0.20      |

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**RATES AND EXCEPTIONS**

**9. MISCELLANEOUS SERVICES AND CHARGES**

**9.1 Relocation Forwarding Service**

A. Exceptions: Available as a service forwarded to a Voicemail box.

B. Rates:

|                      | <u>Monthly<br/>Rate</u> <sup>(1)</sup> | <u>Trans<br/>Code</u> |     |
|----------------------|--|-----------------------|-----|
| Per Number Forwarded | \$20.00                                | CCBRF                 | (l) |

(1) Call Forward and Voicemail rates are in addition to this rate.

**9.2 Call Blocking (Toll Restriction)**

A. Exceptions: None

B. Rates

|                                    |  |
|------------------------------------|--|
| 1) Options 1-4, per line           | <u>Installation<br/>Charge</u> <sup>1</sup><br>\$10.00 |
| <u>Monthly Rate</u>                |  |
| 2) Additional Calling Restrictions |  |
| a) 900 Number Restriction          | N/A  |
| b) 900 + International Restriction | N/A  |
| c) ECC Restriction                 | \$0.00   |
| d) 1+ and 0+ Restriction           | \$0.00   |
| e) 1+, 0+ and 0- Restriction       | \$3.00   |
| f) Complete Calling Restriction    | \$3.00   |
| g) Originating Calling Restriction | \$3.00   |
| h) Terminating Calling Restriction | \$3.00   |

<sup>1</sup> Rate applicable on subsequent requests

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**RATES AND EXCEPTIONS**

**9. MISCELLANEOUS SERVICES AND CHARGES (Cont'd)**

**9.3 Direct Inward Dialing (DID)**

**A. Exceptions**

- 1) Where DID service is requested on more than one trunk, each such trunk shall be considered a separate service.
- 2) Intercept Service on a DID number, with referral to a new directory number will be provided at the request of the customer and at the option of the THE FARMERS TELEPHONE COMPANY, LLC. Special intercept service arrangements will be priced based on Farmers costs plus a contribution.

**B. Rates**

|  | <u>Non-Recurring Charge</u> | <u>Trans Code</u> | <u>Monthly Rate</u> | <u>Trans Code</u> |
|--|-----------------------------|-------------------|---------------------|-------------------|
| 1) DID Trunk, First request  |                             |                   |                     |                   |
| Trunk with 20 DID Numbers  | \$280.00                    | DIDNI             | \$28.50             | DIDN2             |
| 2) DID Trunk, Subsequent requests  | \$210.00                    | DIDAI             | N/A                 | N/A               |
| 3) Each Additional Trunk   | \$35.00                     | DIDTI             | \$25.00             | DIDAT             |
| 4) DID Numbers   |                             |                   |                     |                   |
| Each additional 20   | \$23.00                     | DIDII             | \$8.00              | DIDA2             |
| 4) Temporary removal or restoration<br>of a number from/to an existing<br>DID Number Group | \$14.00                     | DIDAC             | N/A                 | N/A               |



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**RATES AND EXCEPTIONS**

**9. MISCELLANEOUS SERVICES AND CHARGES (Cont'd)**

**9.4 Off-Premises Extensions <sup>(1)</sup>**

(C)

A. Exceptions: None

B. Rates

|                               | <u>Monthly<br/>Rate</u> | <u>Trans<br/>Code</u> |
|-------------------------------|-------------------------|-----------------------|
| 1) Minimum Charge Per Circuit |                         |                       |
| a) Talking Channel            | \$1.40                  | MTCM                  |
| b) Signal Channel             | 1.00                    | MSCM                  |
| 2 Mileage, per 1/10 mile      |                         |                       |
| a) Talking Channel            | \$0.70                  | MCTC1                 |
| b) Signal Channel             | 0.50                    | MCSC1                 |

**9.5 Line Hunting**

A. Exceptions: None

B. Rates: No charge

**9.6 Ground Start**

A. Exceptions: None

B. Rates: Included in Business Key and PBX Trunk Service.

<sup>(1)</sup> Off Premise Extension bridged in or through the Central Office is grandfathered to existing customers effective September 1, 2015. This version of the service will not be available to new customers after this date.

(C)  
|  
(C)

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Cancels First Revised Sheet 29

RATES AND EXCEPTIONS

9. MISCELLANEOUS SERVICES AND CHARGES (Cont'd)

9.7 Telephone Number Referral Service

A. Exceptions: None

B. Rates

|                       | <u>Monthly<br/>Rate</u> | <u>Trans<br/>Code</u> |
|-----------------------|-------------------------|-----------------------|
| Per Line <sup>1</sup> | No Charge               | TNRS                  |

<sup>1</sup> Non-Recurring Charges apply

9.8 Volume Controlled Handset

A. *Service Not Available*

B. Rates: N/A

(T) (D)  
|  
(T)  
|  
(D)



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Cancels Third Revised Sheet 31

RATES AND EXCEPTIONS

9. MISCELLANEOUS SERVICES AND CHARGES (Cont'd)

9.12 Temporary Suspension of Service (Vacation)

A. Exceptions:

None.

B. Rates:

|                                     | <u>Monthly Discount</u> |
|-------------------------------------|-------------------------|
| Basic Local Exchange Access Service | 50%                     |
|                                     | <u>Monthly Rate</u>     |
| Personal Greeting Service           | \$3.50                  |

9.13 Joint User Service

A. Exceptions: *Service Not Available*

(T) (D)

B. Rates: N/A

(T)

(D)

9.14 Special Reverse Toll Charge Service

A. Exceptions: None

B. Rates:<sup>1</sup>

|              | <u>Monthly Rate</u> | <u>Trans Code</u> |
|--------------|---------------------|-------------------|
| Per exchange | \$3.00              | RCTS              |

<sup>1</sup> Each completed call is charged for at the established rate for a completed sent-paid station-to-station call.

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RATES AND EXCEPTIONS

9. **MISCELLANEOUS SERVICES AND CHARGES** (Cont'd)

9.15 **Special Toll Billing Numbers**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

(T)  
|  
(T)

9.16 **Reserved for Future Use**

- A. Exceptions: N/A
- B. Rates: N/A

(T) (D)  
| |  
(T) |  
|  
(D)

9.17 **Reserved for Future Use**

- A. Exceptions: N/A
- B. Rates: N/A

(T) (D)  
| |  
(T) |  
|  
(D)

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**RATES AND EXCEPTIONS**

**9. MISCELLANEOUS SERVICES AND CHARGES (Cont'd)**

**9.18 Enhanced Emergency Number Service (E911)**

A. Exceptions: None

B. Rates: ICB

(C)

(D)

(D)

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**RATES AND EXCEPTIONS**

**9. MISCELLANEOUS SERVICES AND CHARGES (cont'd)**

9.19 **Reserved for Future Use** (T)

A. Exceptions: N/A (T)

B. Rates: N/A

9.20 **Reserved for Future Use** (T)

A. Exceptions: N/A (T)

B. Rates: N/A

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RATES AND EXCEPTIONS

9. **MISCELLANEOUS SERVICES AND CHARGES** (Cont'd)

9.21 **Local Private Line Service**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

9.22 **Special Service Arrangement**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

9.23 **Yack-Pack Value Packages**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

9.24 **Smart Pack Lite**<sup>(2)</sup>

- A. Exceptions: None
- B. Rates: <sup>(1)</sup>

Rate Per Month

1. Residence

Local Bundle, per line

\$19.05

(1)

<sup>(1)</sup> In order to receive this rate, customers must also subscribe to the DSL 1.5M or 4M speed service.

<sup>(2)</sup> This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new customers after this date.

9.25 **N11 Services**

- A. Exceptions: None
- B. Rates: N/A



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**RATES AND EXCEPTIONS**

**MISCELLANEOUS SERVICES AND CHARGES** (cont'd)

**9.26 CUSTOMIZED 911 (C911)**

A. Exceptions: None

B. Rates

|   | <u>Monthly Charge</u> | <u>Non-Recurring Charge</u> |
|---|-----------------------|-----------------------------|
| 1. Initial Set-Up (per number)<br>(not to exceed \$500) | N/A                   | \$1.00                      |
| 2. Updates, per number<br>(not to exceed \$5.00)        | \$0.05                | N/A                         |
| 3. No Record Found Charge (per instance)                | N/A                   | \$50.00                     |
| 4. Report Requests Charge                               | N/A                   | (1)                         |

(1) The Report Request charge applies when a customer requests a list of their E911 record information. Rates for Report Requests will be developed on an Individual Case Basis (ICB).

**9.27 Customer Owned Coin Operated Telephone Service**

A. Exceptions: *Service Not Available*

B. Rates: N/A

(T)  
|  
(T)

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**RATES AND EXCEPTIONS**

**10. CONSTRUCTION CHARGES**

Exceptions: None

(C)

(C)

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**RATES AND EXCEPTIONS**

**11. CONTRACT SERVICE ARRANGEMENTS**

(C)

11.1 **Exceptions:** None

(C)

(D)

(D)

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**RATES AND EXCEPTIONS**

RESERVED FOR FUTURE USE

(C)

(D)

(D)

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EFFECTIVE: December 13, 2013

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**RATES AND EXCEPTIONS**

**12. PROMOTIONS**

12.1. **Promotion Service**

Exceptions

Specific Promotional Packages A, B, C, and D are not offered.

12.2 **Company Promotional Offerings**

A. No Exceptions

B. No Exceptions

(D) (N)

C. No Exceptions

D. No Exceptions

E. No Exceptions

F. No Exceptions

G. No Exceptions

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Cancels Second Revised Sheet 39

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**RATES AND EXCEPTIONS**

**13. RESALE SERVICES**

**13.1 Resale at Retail Rates**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

**13.2 Resale at Wholesale Rates**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

**13.3 Reseller or Other Common Carrier (OCC)  
Use of Extended Area Service (EAS) Facilities**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

(T)

(T)

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**RATES AND EXCEPTIONS**

**14. RESERVED FOR FUTURE USE**

(T) (D)

(D)

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**RATES AND EXCEPTIONS**

**15. CONCURRENCES WITH OTHER COMPANY TARIFFS**

**15.1. Services**

|  | <u>Concurring</u> |            |
|--|-------------------|------------|
| A. Universal Emergency Number Service              | No                |            |
| B. Foreign Exchange Service <sup>(1)</sup>         | No                | (T)        |
| C. Dedicated Communication Services <sup>(2)</sup> | No                | (C)<br>(T) |
| D. Private Line Services                           | Yes               | (T) (C)    |

**15.2 Conditions and Limitations**

No Exceptions (T)

**15.3 Exceptions**

A. Rates for Private Line Services 15.1.D above (T)

|  | <u>Non-Recurring Charge</u> | <u>Monthly Rate</u> |     |
|--|-----------------------------|---------------------|-----|
| 1) Voice Grade Service                       |                             |                     | (D) |
| Channel Termination, per termination         |                             |                     | (D) |
| -Two-Wire                                    | \$450.00                    | \$90.99             |     |
| -Four-Wire                                   | 450.00                      | 145.60              |     |
| Channel Mileage Facility, per mile           |                             | 6.50                |     |
| Channel Mileage Termination, per termination |                             | 65.15               | (C) |

<sup>(1)</sup> This service is grandfathered to existing customers effective August 13, 2015. This service will not be available to new customers after this date. (T)

<sup>(2)</sup> This service is grandfathered to existing customers effective January 8, 2016. This service will not be available to new customers as of this date. (T)



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RATES AND EXCEPTIONS

15. CONCURRENCES WITH OTHER COMPANY TARIFFS (cont.)

(T)

15.3 Exceptions (cont.)

(T)

A. Rates for Private Line Services 15.1.D above (cont.)

(C)

|  | <u>Non-Recurring<br/>Charge</u> | <u>Monthly<br/>Rate</u> |
|--|---------------------------------|-------------------------|
| 2) Digital Data Service                      |                                 |                         |
| Channel Termination, per termination         |                                 |                         |
| -2.4, 4.8, 9.6, 19.2, 56.0, & 64.0 Kbps      | \$390.00                        | \$167.94                |
| Channel Mile. Facility, per mile             |                                 |                         |
| -2.4 Kbps                                    |                                 | 6.18                    |
| -4.8 Kbps                                    |                                 | 6.18                    |
| -9.6 Kbps;                                   |                                 | 6.18                    |
| -19.2 Kbps;                                  |                                 | 6.18                    |
| -56.0 Kbps                                   |                                 | 8.74                    |
| -64.0 Kbps                                   |                                 | 8.74                    |
| Channel Mileage Termination, per termination |                                 |                         |
| -2.4 Kbps                                    |                                 | 61.88                   |
| -4.8 Kbps                                    |                                 | 61.88                   |
| -9.6 Kbps;                                   |                                 | 61.88                   |
| -19.2 Kbps;                                  |                                 | 61.88                   |
| -56.0 Kbps                                   |                                 | 87.69                   |
| -64.0 Kbps                                   |                                 | 87.69                   |
| 3) High Capacity Service                     |                                 |                         |
| Channel Termination, per termination         |                                 |                         |
| -1.544 Mbps                                  | \$330.00                        | \$418.74                |
| -44.736 Mbps                                 | 445.00                          | 3,452.19                |
| Channel Mile. Facility, per mile             |                                 |                         |
| -1.544 Mbps                                  |                                 | 25.92                   |
| -44.736 Mbps                                 |                                 | 225.66                  |
| Channel Mileage Termination, per termination |                                 |                         |
| -1.544 Mbps                                  |                                 | 134.41                  |
| -44.736 Mbps                                 |                                 | 863.04                  |

(C)

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**RATES AND EXCEPTIONS**

**16. ACCESS SERVICES**

(T)

(D)

(D)

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**RATES AND EXCEPTIONS**

**A. RESERVED FOR FUTURE USE**

(T) (D)  
|  
(D)

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**RATES AND EXCEPTIONS**

**B. CENTREX LINE RATES** <sup>(1)</sup>

(C)

1. Exceptions: None
2. Rates

- |    |  |             |
|----|--|-------------|
| a) | Non-Recurring Charges  | <u>Rate</u> |
| 1) | Service Establishment Charge   | \$23.00     |
| 2) | Additions and changes to Individual Features,<br>Lists, Hunting lines per line | \$14.00     |
| 3) | Business Group Dialing Plan  | \$70.00     |
| 4) | Customer Worded Announcement Changes   | \$70.00     |

- b) Centrex Line Rates  
 The following per-line Centrex rates apply for contract periods ranging from month-to-month to 60 months

| CENTREX LINE RATE SCHEDULE FOR EXCHANGE |         |           |           |           |           |           |
|---|---------|-----------|-----------|-----------|-----------|-----------|
| Number of Centrex Lines                 | Monthly | 12 Months | 24 Months | 36 Months | 48 Months | 60 Months |
| 2-5                                     | 16.48   | 16.23     | 15.98     | 15.73     | 15.48     | 15.23     |
| 6-15                                    | 16.28   | 16.03     | 15.78     | 15.53     | 15.28     | 15.03     |
| 16-30                                   | 16.08   | 15.83     | 15.58     | 15.33     | 15.08     | 14.83     |
| 31-50                                   | 15.88   | 15.63     | 15.38     | 15.13     | 14.88     | 14.63     |
| 51-100                                  | 15.68   | 15.43     | 15.18     | 14.93     | 14.68     | 14.43     |
| 101+                                    | 15.48   | 15.23     | 14.98     | 14.73     | 14.48     | 14.23     |

- |    |   |                       |
|----|---|-----------------------|
| c) | Simulated Facilities, per facility              | \$20.00               |
| d) | Non-Chargeable Features, per individual station |                       |
|    | Call Hold                                       | Intercom Dialing      |
|    | Call Pick-up                                    | Touch Tone            |
|    | Call Transfer                                   | 3-Way Calling         |
|    | Direct Inward Dialing                           | Semi Restricted Line  |
|    | Direct Outward Dialing                          | Fully Restricted Line |
|    | Distinctive Ringing                             |                       |

<sup>(1)</sup> This service is grandfathered to existing customers effective August 13, 2012. This service will not be available to new customers after this date.

(C)  
 (C)

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RATES AND EXCEPTIONS

B. CENTREX LINE RATES <sup>(1)</sup> (Cont'd)

(C)

2. Rates (Cont'd)

e) Chargeable Features, per individual station

|                           | <u>Monthly<br/>Rate</u> |
|---------------------------|-------------------------|
| Call Forwarding Variable  | \$0.50                  |
| Call Forwarding Busy      | \$0.50                  |
| Call Forwarding No Answer | \$0.50                  |
| Call Waiting              | \$0.50                  |
| Cancel Call Waiting       | \$0.50                  |
| Do Not Disturb            | \$0.50                  |
| Manual Line               | \$0.50                  |
| Speed Call 30             | \$0.50                  |
| Warm Line                 | \$0.50                  |
| 6-Way Calling             | \$0.50                  |

f) Line Group Features

|                                | <u>Monthly<br/>Rate</u> |
|--------------------------------|-------------------------|
| Call Pick-up                   |                         |
| Per Group                      | \$2.00                  |
| Per Line in a Pick-up Group    | \$0.50                  |
| Code Restriction               |                         |
| Per List                       | \$5.00                  |
| Per Line                       | \$0.50                  |
| Outgoing Call Screening        |                         |
| Per List                       | \$5.00                  |
| Per Line                       | \$0.50                  |
| Paging Access                  | \$20.00                 |
| Special Intercept Announcement |                         |
| Standard Announcement          | \$24.00                 |
| Customer Worded Announcement   | \$75.00                 |
| Announcement Trunk             | \$24.00                 |
| Toll Restriction               |                         |
| Per List                       | \$5.00                  |
| Per Line                       | \$0.50                  |

<sup>(1)</sup> This service is grandfathered to existing customers effective August 13, 2012. This service will not be available to new customers after this date.

(C)  
(C)

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RATES AND EXCEPTIONS

B. CENTREX LINE RATES <sup>(1)</sup> (Cont'd)

(C)

2. Rates (Cont'd)

g) Multiline Hunt Service

1) Arrangements

|                           | Per<br>Hunt<br><u>Group</u> | Per Line<br>in Hunt<br><u>Group</u> | Non-<br>Recurring<br><u>Charge</u> |
|---------------------------|-----------------------------|-------------------------------------|------------------------------------|
| Circle Hunting            | \$6.00                      | \$3.00                              | \$35.50                            |
| Preferential Hunting      | \$6.00                      | \$3.00                              | \$23.00                            |
| Regular Hunting           | \$5.00                      | \$3.00                              | \$23.00                            |
| Series Completion         | \$6.00                      | \$3.00                              | \$23.00                            |
| Uniform Call Distribution | \$7.00                      | \$3.00                              | \$35.50                            |

2) Options

|                                  | Monthly<br><u>Rate</u> |
|----------------------------------|------------------------|
| Delay Announcements-Queued Calls |                        |
| Standard Announcement            | \$24.00                |
| Customer Worded Announcement     | \$75.00                |
| Announcement Trunk               | \$24.00                |
| Queuing for Hunt Groups          | \$20.00                |
| Stop Hunt/Make Busy              |                        |
| Access Code Activation           | \$0.70                 |
| Key/Switch Activation            | \$6.50                 |

<sup>(1)</sup> This service is grandfathered to existing customers effective August 13, 2012. This service will not be available to new customers after this date.

(C)  
(C)

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**RATES AND EXCEPTIONS**

**C. VIRTUAL TELEPHONE NETWORK**

1. Exceptions: None
2. Rates and Charges <sup>1</sup>
  - a) **Line and Channel Rates**

| VIRTUAL TELEPHONE NETWORK STANDARD LINE RATES <sup>2</sup> |     |           |           |           |           |
|--|-----|-----------|-----------|-----------|-----------|
| VTN TERM PERIOD  |     |           |           |           |           |
| Minimum<br>Total VTN<br>Lines                              |     | 12 Months | 24 Months | 36 Months | 60 Months |
|  | 2+  | 29.30     | 22.50     | 20.30     | 16.20     |
|  | 5+  | 25.70     | 19.80     | 17.80     | 14.20     |
|  | 20+ | 21.80     | 16.80     | 13.40     | 10.70     |
|  | 50+ | 20.10     | 15.50     | 12.40     | 9.90      |
|  | 80+ | 18.20     | 14.00     | 11.20     | 9.00      |

| VIRTUAL TELEPHONE NETWORK DIGITAL KEY LINE RATES <sup>2,3</sup> |     |           |           |           |           |
|---|-----|-----------|-----------|-----------|-----------|
| VTN TERM PERIOD   |     |           |           |           |           |
| Minimum<br>Total VTN<br>Lines                                   |     | 12 Months | 24 Months | 36 Months | 60 Months |
|   | 2+  | 29.30     | 22.50     | 20.30     | 16.20     |
|   | 5+  | 25.70     | 19.80     | 17.80     | 14.20     |
|   | 20+ | 21.80     | 16.80     | 13.40     | 10.70     |
|   | 50+ | 20.10     | 15.50     | 12.40     | 9.90      |
|   | 80+ | 18.20     | 14.00     | 11.20     | 9.00      |

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| VIRTUAL TELEPHONE NETWORK DIGITAL KEY CHANNEL RATES <sup>3</sup> |     |           |           |           |           |
|--|-----|-----------|-----------|-----------|-----------|
| VTN TERM PERIOD  |     |           |           |           |           |
| Minimum<br>Total VTN<br>Lines                                    |     | 12 Months | 24 Months | 36 Months | 60 Months |
|  | 2+  | 10.30     | 7.90      | 7.10      | 5.70      |
|  | 5+  | 9.00      | 6.90      | 6.30      | 5.00      |
|  | 20+ | 7.60      | 5.90      | 5.30      | 4.30      |
|  | 50+ | 7.10      | 5.50      | 4.90      | 3.90      |
|  | 80+ | 6.40      | 4.90      | 4.40      | 3.60      |

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- <sup>1</sup> All rates in this section are exclusively offered in conjunction with VTN service.
- <sup>2</sup> The total number of VTN Standard and Digital Key lines at all locations served by the VTN Group will be used to determine the discount level. Secondary Directory Numbers, Digital Key Channels, and other features related to directory numbers are not included in determining discount levels.
- <sup>3</sup> This service is grandfathered to existing customers effective August 13, 2012. This service will not be available to new customers after this date.

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