

WISCONSIN TERMS OF SERVICE

SOUTHEAST TELEPHONE CO. OF WISCONSIN, LLC
d/b/a TDS TELECOM
Wisconsin

Section 32
Eleventh Revised Contents Sheet 1
Cancels Tenth Revised Contents Sheet 1

RATES AND EXCEPTIONS

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(N)

EFFECTIVE: May 1, 2024

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Eighth Revised Contents Sheet 2
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(T)

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EFFECTIVE: August 19, 2016

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Section 32
Second Revised Sheet 1
Cancels First Revised Sheet 1

RATES AND EXCEPTIONS

1. PREFACE

A. Exceptions: None

2. DEFINITIONS

A. Exceptions: None

3. GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

(C)

A. Exceptions: None

B. Rates:

Non-Recurring
Charge

Non-Sufficient Funds (NSF)

\$15.00

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Section 32
 Second Revised Sheet 2
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RATES AND EXCEPTIONS

4. SERVICE CONNECTION CHARGES (T)

4.1 Service Descriptions (T)

A. Exceptions: None

B. Rates:

<u>Service Element</u>	<u>Non-Recurring Charge</u>	<u>Trans. Code</u>	
1) Service Order-Initial			
Business	\$35.00	SOCB	
Residence	26.00	SOCR	
2) Service Order-Subsequent	14.00	SOS	(D)
3) Line Connection	13.00	LC	(T)
4) Central Office Work	7.00	COW	
5) Premises Visit	17.00	PVC	(I)
6) Reconnect for Non-Payment	21.00	104	(T)
			(M)

4.2 Reserved for Future Use (T) (D)
 |
 (D)

(M) Material now appears on Sheet 1 of Section 32.

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Section 32
 Nineteenth Revised Sheet 3
 Cancels Eighteenth Revised Sheet 3

RATES AND EXCEPTIONS

5. LOCAL EXCHANGE SERVICE

5.1 **Basic Local Exchange Access Service** (BLEAS)

- A. Exceptions: None
- B. Rates: Flat Rate Basis

Waterford Exchange

<u>Service Type</u>	<u>Monthly Rate</u> ²	<u>WI Teach Assessment</u>	
Residence, one-party <u>1/</u>	\$17.75	\$1.36	(I)
Business, one-party	20.65	1.36	
PBX Trunks <u>3/4/</u>	34.72	1.36	
Key System lines <u>3/</u>	25.97	1.36	(I)

Wind Lake Exchange

<u>Service Type</u>	<u>Monthly Rate</u> ²	<u>WI Teach Assessment</u>	
Residence, one-party	\$17.75	\$1.36	(I)
Business, one-party	29.65	1.36	
PBX Trunks <u>3/4/</u>	63.67	1.36	
Key System Lines <u>3/</u>	42.77	1.36	(I)

1/ Hearing impaired customers who are able and choose to use 2-line voice carry over shall not be charged any intrastate non-recurring charge or monthly rate for the second line.

2 Rate includes Extended Area Service and MetroPlan Service.

3/ Line Hunting Service is included with Business Key and PBX Trunk Service.

4/ Ground Start is included with PBX Trunk Service.

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RATES AND EXCEPTIONS

5. LOCAL EXCHANGE SERVICE (cont'd)

5.2 **Extended Area Service**

A. Exceptions: None

B. Calling Area:

Waterford

Burlington, Wind Lake

Wind Lake

Waterford

C. Metroplan Service

Metroplan Service provides unlimited calling to the Milwaukee Metropolitan Area (MMA) at no additional charge. Exchanges of the MMA include Milwaukee, Big Bend, Caledonia, Cedarburg/Grafton, Hartland, Menomonee Falls, Merton, Muskego, North Lake, Pewaukee, Sussex, Thiensville and Waukesha.

(C)

(C)

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Ninth Revised Sheet 6
Cancels Eighth Revised Sheet 6

RATES AND EXCEPTIONS

5. LOCAL EXCHANGE SERVICE (cont'd)

5.4 Lifeline Program

A. Exceptions: None

B. Rates:

The Company's monthly Lifeline rate is a credit against the regular local service charges (Residence one-party BLEAS rate plus the subscriber line charge).

<u>Exchange</u>	<u>State R1 Credit</u>	<u>Federal R1 Credit</u>
Waterford	\$2.27 (1)	<u>1/</u>
Wind Lake	2.27 (1)	<u>1/</u>
Trans Code	LIFSC	LIFE

1/ Authorized FCC rate per 47 C.F.R. 54.403(a).

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Original Sheet 7

RATES AND EXCEPTIONS

5. LOCAL EXCHANGE SERVICE (cont'd)

5.5 Voice Carry Over

A. Exceptions: None

B. Rates:

	<u>Monthly Rate</u>
1) First Line	Residence One-Party BLEAS rate
2) Second Line ¹	No Charge
3) 3-Way Calling on 2 nd Line	No Charge

¹ Non-Recurring charges do not apply.

5.6 Paystation Service

A. Exceptions: None

B. Rates:

	<u>Monthly Rate</u>	<u>Trans Code</u>
1) Paystation Access Line	(1)	COCOT
2) Coin Supervision	\$2.21	COINS
3) Selective Class of Call Screening	Not Available	Not Available

(1) The Business One-Party BLEAS rate and associated non-recurring charge.

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Section 32
First Revised Sheet 8
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RATES AND EXCEPTIONS

5. LOCAL EXCHANGE SERVICE (cont'd)

5.7 Foreign Exchange Service ⁽¹⁾

(C)

A. Exceptions: Construction charges shall be done at cost to the customer.

B. Rates:

	<u>Monthly Rate</u>
1) Local Channel, per ¼ of fraction thereof	\$0.75
2) Interexchange Channel per ¼ mile of fraction thereof	\$3.00

⁽¹⁾ This service is grandfathered to existing customers effective August 13, 2015. This service will not be available to new customers after this date.

(C)
(C)

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Section 32
Fifteenth Revised Sheet 9
Cancels Fourteenth Revised Sheet 9

RATES AND EXCEPTIONS

5. LOCAL EXCHANGE SERVICE (cont'd)

5.8 Total Talk Pack

A. Exceptions: None

B. Rates: ⁽¹⁾⁽²⁾

	<u>Rate Per Month</u>
1. Residence ⁽³⁾⁽⁴⁾	
a. Waterford Local Bundle, per line	\$30.75
b. Wind Lake Local Bundle, per line	\$30.75
2. Business	
a. Waterford Local Bundle, per line	\$35.40
b. Wind Lake Local Bundle, per line	\$44.40

- (1) Customers must also subscribe to TDS Long Distance Total Talk Pack to be eligible for this rate.
- (2) Effective February 3, 2006 these rates do not include the TEACH rates that are listed on Sheet 3 of this Section.
- (3) Any customer who subscribes to Total Talk pack and TDS Long Distance Total Talk Unlimited for one year will receive 50% off the monthly rate for the first 6 months of service.
- (4) This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new customers after this date.

5.9 SAFETY LINE SERVICE²

A. Exceptions: None

B. Rates and Charges

	<u>Monthly Rate</u>			
Bundle Base Rate – DSL Market A	\$56.20 ¹		(I)	(C)
Bundle Base Rate – DSL Market B	\$56.20 ¹		(I)	(C)

¹ Other data speeds may be available for an additional charge.

² This service will be grandfathered to existing customers effective July 26, 2012. This service will not be available to new customers as of this date.

(D)

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Section 32
Fifth Revised Sheet 9.1
Cancels Fourth Revised Sheet 9.1

RATES AND EXCEPTIONS

5. **LOCAL EXCHANGE SERVICE** (cont'd)

5.10 **STAR Packages** ¹

A. **Exceptions:** Service Charges will not apply when the STAR package replaces existing Local Exchange Service or if the customer requests a change from the STAR package back to Local Exchange.

New customers that subscribe to one of the STAR Packages will receive a waiver of all installation charges.

B. Rates and Charges

	<u>Rate Per Month</u>	
1) Residence		
a) 3 STAR Expanded Package, per line	\$25.49 ²	(I)
b) 4 STAR Expanded Package, per line	\$25.49 ²	I
c) 5 STAR Expanded Package, per line	\$45.49 ²	(I)
2) Package Upgrade	\$5.00	

¹ This service is grandfathered to existing customers effective March 1, 2023. This service will not be available to new customers after this date.

² These increases are effective on the Company's May bill cycle date. (T)

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Second Revised Sheet 9.2
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RATES AND EXCEPTIONS

5. **LOCAL EXCHANGE SERVICE** (cont'd)

5.11 **STAR Business Bundles** ¹

A. Exceptions: None

B. Rates

		<u>Term Rate Per Month</u>			
		<u>MTM</u>	<u>1 Yr.</u>	<u>2/3 Yr.</u>	
1.	Business, Per Line				
	a) STAR Business Bundle Expanded	\$42.99 ²	\$37.99 ²	\$32.99 ²	(I)
	b) STAR Business Bundle Unlimited Expanded	\$62.99 ²	\$52.99 ²	\$42.99 ²	(I)
2.	Service Order Charge		<u>Non-Recurring Charge</u> \$10.00		
3.	Overage Rate for Extended Community Calling		<u>Per Minute Rate</u> \$0.05		

¹ This service is grandfathered to existing customers effective May 1, 2023. The service will not be available to new customers after this date.

² The rate increase is effective on the Company's May bill cycle date.

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Section 32
Thirteenth Revised Sheet 9.3
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RATES AND EXCEPTIONS

5. **LOCAL EXCHANGE SERVICE** (cont'd)

5.12 **Safety Line Service (Business)**

- A. Exceptions: None
- B. Rates and Charges

Monthly Rate

- 1) Bundle Base Rate
 - a) Business \$59.00¹
- ¹ Other data speeds may be available for an additional charge.

5.13 **Classic Phone Packages** ³

- A. Exceptions: None
- B. Rates:

Monthly Rate

- 1) Residence
 - a) CLASSIC Phone Expanded Package, per line \$25.49 ⁴ (I)
 - b) CLASSIC Phone Unlimited Expanded Package, per line \$30.49 ⁴ (I)

5.14 **Safety Line Express & Security Line Plus** ²

- A. Exceptions: Safety Line Express Not Available
- B. Rates:

Monthly Rate

- 1) Security Line Plus ¹
 - a) Turbo (15 Mb) \$44.00
 - b) Extreme (25 Mb) \$54.00

5.15 **Security Line Service**

- A. Exceptions: None
- B. Rates and Charges

Monthly Rate

- Bundle Base Rate – DSL Market A \$49.20¹
- Bundle Base Rate – DSL Market B \$49.20¹

¹ Other data speeds may be available for an additional charge.

² Customer must also subscribe to TDS TV monthly service.

³ This service is grandfathered to existing customers effective March 1, 2023. This service will not be available to new customers after this date.

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Section 32
Second Revised Sheet 9.4
Cancels First Revised Sheet 9.4

RATES AND EXCEPTIONS

5. **LOCAL EXCHANGE SERVICE** (cont'd)

5.16 **Basic & Unlimited Phone Bundles** ⁽²⁾

(C)

- A. Exceptions: None
- B. Rates and Charges

Monthly Rate ¹

1) Residence

- | | | | | |
|----|----------------------------------|------------------------|--|---------|
| a) | Basic Phone Bundle, per line | \$22.99 ⁽³⁾ | | (I) (T) |
| b) | Unlimited Phone Bundle, per line | \$27.99 ⁽³⁾ | | (I) (T) |

¹ Rate includes Subscriber Line Charge.

⁽²⁾ This service is grandfathered to existing customers effective May 1, 2024. The service will not be available to new customers after this date. (C)

⁽³⁾ The rate increase is effective on the Company's May bill cycle date. (T)

5.17 **TDS Business Voice Bundle**

Term Rate Per Month ¹
MTM 1 Yr. 2/3 Yr.

1) Business, Per Line

- | | | | | |
|----|---------------------------|---------|---------|---------|
| a) | TDS Business Voice Bundle | \$59.99 | \$49.99 | \$39.99 |
|----|---------------------------|---------|---------|---------|

- | | | | | |
|----|----------------------|--|--|--|
| b) | Service Order Charge | <u>Non-Recurring Charge</u>
\$10.00 | | |
|----|----------------------|--|--|--|

¹ Rate includes Subscriber Line Charge.

5.18 **Basic 24 & Unlimited 24 Phone Bundles**

(N)

Monthly Rate ¹

1) Residence

- | | | | | |
|----|-------------------------------------|---------|--|--|
| a) | Basic 24 Phone Bundle, per line | \$19.99 | | |
| b) | Unlimited 24 Phone Bundle, per line | \$24.99 | | |

¹ Rate includes the Subscriber Line Charge.

(N)

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Section 32
 First Revised Sheet 10
 Cancels Original Sheet 10

RATES AND EXCEPTIONS

6. LOCAL DIGITAL SERVICES

6.1 ISDN Service – BRI ⁽²⁾

(C)

A. Exceptions: (see rate table for service availability)

B. Rates:

Service Element	Monthly Rate	Non-Recurring Rate
ISDN Line, per line		
Residence	Residence BLEAS	(1)
Business	Business BLEAS	(1)
Circuit Switched Voice Service (CSV), Per "B" Channel	\$15.00	(1)
Circuit Switched Data Service (CSD), Per "B" Channel	\$15.00	(1)
Alternate Circuit Switched Voice/Circuit Switched Data, Per "B" Channel	\$15.00	(1)
<u>Circuit Switched Features:</u>		
Electronic Key Telephone Service (EKTS):		
1. Multiple Call Appearances of a Directory Number		
a) 0-3 Appearances	Included w/ CSV, CSD	None
b) 4 or More Appearances	\$2.00 each	None
2. Shared Call Appearances	\$1.00 each	None
3. Analog Line Pickup	\$1.00 for First	None
4. Privacy Release (Automatic Exclusion)	Included with CSV	None
5. Manual Exclusion (Privacy)	Included with CSV	None
6. Intercom Calling	\$1.50 each Member	None
7. Bridging	Included with CSV	None
Primary Directory Number	Included w/CSV, CSD	None
Secondary Telephone Numbers	\$2.00/Number	None
Clear Channel Capability	Included w/CSD	None
Custom Calling Services (CCS) Call Hold, Drop and Transfer	See CCS Tariff Included w/CSV	None None
Advanced Calling Services (ACS) Caller Identification – Basic Caller Identification – Deluxe	See ACS Services Included w/CSV/CSD 50% of Tariffed Rate	None None None

⁽¹⁾ **Non-Recurring Service Connection** charges apply.

⁽²⁾ This service is grandfathered to existing customers effective August 13, 2012. This service will not be available to new customers after this date.

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RATES AND EXCEPTIONS

6. LOCAL DIGITAL SERVICES (cont'd)

6.1 ISDN Service – BRI ⁽²⁾ (cont'd)

(C)

B. Rates: (cont'd)

Service Element	Monthly Rate	Non-Recurring Rate
Intrawitch Packet Switched Data, Per "D" Channel	\$10.00	(1)
Packet Switched Data Features:		
1.Flow Control Parameter Negotiation	Included w/D-Channel	None
2.Throughput Class Negotiation	Included w/D-Channel	None
3.Logical Channels	Included w/D-Channel	None
4.Incoming Calls Barred	Included w/D-Channel	None
5.Outgoing Calls Barred	Included w/D-Channel	None
6.Closed User Groups (CUG):	Included w/D-Channel	
a.Per CUG, per initial set-up		\$25.00
b.Per Member in CUG, each additional member		\$1.00
7.Fast Select	Included w/D-Channel	None
8.Fast Select Acceptance	Included w/D-Channel	None

(1) **Non-Recurring Service Connection** charges apply.

6.2 ISDN Service - BRI Centrex ⁽²⁾

(C)

A. Exceptions: None

B. Rates:

	<u>Monthly Rate</u>	<u>Non-Recurring Charges</u>
1) Centrex Service		
a) Line Rate	Contract Rates	Contract Rates
b) Optional Features	Contract Rates	Contract Rates
2) ISDN-BRI		
a) Channels	See ISDN Tariff	None
b) Optional Features	See ISDN Tariff	See ISDN Tariff

⁽²⁾ This service is grandfathered to existing customers effective August 13, 2012. This service will not be available to new customers after this date.

(C)

(C)

EFFECTIVE: August 13, 2012

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Section 32
 Third Revised Sheet 12
 Cancels Second Revised Sheet 12

RATES AND EXCEPTIONS

6. LOCAL DIGITAL SERVICES (cont'd)

6.3 ISDN Service – PRI ⁽²⁾

(C)

A. Exceptions: Network Name Display

B. Rates:

Service Element	Monthly Rate	Non-Recurring Charge
ISDN-PRI ACCESS:		
1) Access Facility (first mile)	No charge	Included w/each
2) Access Facility - (each additional mile)	\$20.00/mile	Arrangement
COMMUNICATION CHANNELS (CC):		
1). B Channels plus D Channel, OR B Channels (Multiple PRI Arrangement)	\$700.00 \$700.00	\$1000.00 \$1000.00
2) TI/PRI Rearrangement Charge (In lieu of \$1,000.00 Non-Recurring Charges. Charge when the customer already has a TI in place.)	N/A	\$200.00
3) D Channel Backup	\$100.00	\$150.00
4) Directory Numbers:		
a) Primary Directory Number, per arrangement	No Charge	No Charge
b) Additional Directory Numbers	\$2.00/number	\$25.00, per initial request
5) ISDN-PRI Failover Solution	No Charge	No Charge
CIRCUIT SWITCHED FEATURES:		
<u>Features:</u>		
1) Clear Channel Capability	No Charge	No Charge
2) Call -by-Call Capability for the following:		
a) <i>Dedicated Trunk Groups</i>	No Charge	No Charge
b) <i>DID Numbers</i> ⁽¹⁾	No Charge	No Charge
c) <i>FX</i> : All existing tariff rates apply to FX facilities between CO's.	\$10.00	\$50.00
d) <i>Tie Facility</i> : All existing tariff rates apply to Tie facilities between CO's.	\$10.00	\$50.00
e) <i>InWATS</i> : All existing tariff rates apply to measured InWATS.	\$10.00	\$50.00
f) <i>OutWATS</i> : All existing tariff rates apply to measured OutWATS	\$10.00	\$50.00
3) Advanced Calling Services:		
a) Caller ID - Basic (per PRI)	Included	Included
<u>Subsequent Feature Additions/Changes:</u>		
Feature Additions/Changes per PRI	N/A	\$50.00
<u>Move Charge</u>		
To move ISDN-PRI Service, per PRI	N/A	\$25.00

⁽¹⁾ Rates for blocks of numbers are provisioned under the DID tariff.

⁽²⁾ This service is grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date.

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WISCONSIN TERMS OF SERVICE

SOUTHEAST TELEPHONE CO. OF WISCONSIN, LLC
d/b/a TDS TELECOM
Wisconsin

Section 32
Original Sheet 13

RATES AND EXCEPTIONS

6. LOCAL DIGITAL SERVICES

6.4 [Reserved for Future Use]

6.5 ISDN - BRI Foreign Exchange

A. Exceptions: *Service Not Available*

B. Rates: N/A

WISCONSIN TERMS OF SERVICE

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 Wisconsin

Section 32
 First Revised Sheet 14
 Cancels Original Sheet 14

RATES AND EXCEPTIONS

6. LOCAL DIGITAL SERVICES (cont'd)

6.6 Dedicated DS1 Service ⁽¹⁾

(C)

A. Exceptions: None

B. Rates:

The following rates apply on a per customer basis, regardless of the number of terminating locations.

1) Recurring Rates (rates per channel)

	<u>Monthly Rate</u>	<u>Trans Code</u>
a) Local Channel Distribution (rates apply per channel)		
<u>Month to Month</u>		
1 Channel	\$230.00	T1MM1
2+ Channels	200.00	T1MM2
<u>12 Months</u>		
1 Channel	210.00	T1L11
2 Channels	180.00	T1L12
3+ Channels	160.00	T1L13
<u>36 Months</u>		
1 Channel	190.00	T1L31
2 Channels	160.00	T1L32
3+ Channels	140.00	T1L33
<u>60 Months</u>		
1 Channel	180.00	T1L51
2 Channels	150.00	T1L52
3+ Channels	130.00	T1L53

2) Non-recurring Charges

	<u>Non-recurring Charge</u>	<u>Trans Code</u>
a) Design Order Charge, Per Order	\$700.00	T1DOC
b) Installation Charge, First Channel	650.00	T1C1
c) Installation Charge, Second and Additional Channels, per common end	500.00	T1C2A
d) Clear Channel Capability	350.00	T1CCC

⁽¹⁾ This service is grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date.

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WISCONSIN TERMS OF SERVICE

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First Revised Sheet 15
Cancels Original Sheet 15

RATES AND EXCEPTIONS

6. LOCAL DIGITAL SERVICES (cont'd)

6.7 Digital Transport Service

A. Exceptions: *Service Not Available*

B: Rates: N/A

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EFFECTIVE: May 1, 2018

WISCONSIN TERMS OF SERVICE

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Second Revised Sheet 16
Cancels First Revised Sheet 16

RATES AND EXCEPTIONS

6. **LOCAL DIGITAL SERVICES** (cont'd)

6.8 **Switched Digital Service**

A. Exceptions: *Service Not Available*

B. Rates: N/A

6.9 **Reserved for Future Use**

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WISCONSIN TERMS OF SERVICE

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 Wisconsin

Section 32
 Sixth Revised Sheet 17
 Cancels Fifth Revised Sheet 17

RATES AND EXCEPTIONS

7. OPTIONAL SERVICES

7.1 Custom Calling Services

A. Exceptions: None

B. Rates:

	<u>Monthly Rate</u>		<u>Activate</u>	<u>Deactivate</u>
1) <u>Individual Services</u>	<u>Residence</u>	<u>Business</u>	<u>Code</u>	<u>Code</u>
Call Forwarding	\$2.50	\$2.50	*72	*73
Call Forward - Busy (Customer Programmable)	\$4.00	\$4.25	*90	*91
Call Forward - Busy (Programmed by Telco)	\$0.75	\$0.75	-	-
Call Forward - No Answer (Customer Programmable)	\$4.00	\$4.25	*92	*93
Call Forward - No Answer (Programmed by Telco)	\$0.75	\$0.75	-	-
Call Forwarding - Remote Access ¹ (additive to Call Forwarding)	Not Available	Not Available	-	-
Call Hold	Not Available	Not Available	-	-
3-Way Calling	\$2.50	2.50	-	-
6-Way Calling	Not Available	Not Available	-	-
Call Transfer ³	Not Available	Not Available	-	-
Call Waiting/Cancel Call Waiting	\$2.75	\$2.75	*70	-
Long Distance Call Waiting ¹ (additive to call Waiting)	Not Available	Not Available	-	-
Home Intercom - Basic	Not Available	Not Available	-	-
Home Intercom - Enhanced	Not Available	Not Available	-	-
Personal Ringing				
Second Directory Number	\$3.75	\$3.75	-	-
Third Directory Number ^{1/2}	\$1.00	\$1.00	-	-
Fourth Directory Number ^{1/2}	\$1.00	\$1.00	-	-
Speed Call 8	\$2.50	\$2.50	*74	-
Speed Call 30	\$3.25	\$3.25	*75	-
Do-Not-Disturb	\$3.00	\$4.00	-	-
Call Reminder	Not Available	Not Available	-	-
Toll Restriction (see Call Blocking)				
Toll Restriction With Pin Override	\$3.50	\$3.50	-	-
Call Transfer Enhanced	\$5.00	\$5.00	-	-

¹ Discounts do not apply to these services.

² Rates are incremental

³ As of April 25, 2005, Call Transfer will no longer be available to new customers.

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WISCONSIN TERMS OF SERVICE

SOUTHEAST TELEPHONE CO. OF WISCONSIN, LLC
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RATES AND EXCEPTIONS

7. OPTIONAL SERVICES (cont'd)

7.1 Custom Calling Services (cont'd)

B. Rates (cont'd)

2)	<u>Multiple Services Discount, Per Line</u> ¹	<u>Discount</u>	<u>Code</u>
	Two Services	(\$0.50)	CFD2
	Three Services	(\$1.00)	CFD3
	Four Services	(\$1.50)	CFD4
	Five Services	(\$2.00)	CFD5
	Six Services	(\$2.50)	CFD6
	Seven Services	(\$3.00)	CFD7
	Eight Services	(\$3.50)	CFD8
	Nine Services	(\$4.00)	CFD9
	Ten Services	(\$4.50)	CFD1

¹ This discount will apply to Individual Services unless otherwise noted.

3)	<u>Pay-Per-Use Services</u>	<u>Per Successful Activation</u>	<u>Monthly Cap</u>
	a) Call Forwarding	\$0.75	\$6.00
	b) 3-Way Calling	\$0.75	\$6.00

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 Fourth Revised Sheet 19
 Cancels Third Revised Sheet 19

RATES AND EXCEPTIONS

7. OPTIONAL SERVICES (cont'd)

7.2 Advanced Calling Services

A. Exceptions: None

B. Rates:

The rates listed below apply to each feature subscription on a per line basis unless otherwise noted.

		<u>Monthly Rate</u>		<u>Trans</u>
		<u>Residence</u>	<u>Business</u>	<u>Code</u>
1)	<u>Individual Services</u>			
	Anonymous Call Rejection	\$3.00	\$4.00	ACSAC
	Call Rejection	3.00	4.00	ACSRJ
	Call Return	3.00	4.00	ACSRT
	Priority Ringing	3.00	4.00	ACSPR
	Repeat Dialing	3.00	4.00	ACSPF
	Special Call Acceptance	2.75	2.75	ACSSC
	Caller ID - Basic	8.00	7.50	ACSID
	(Includes Anonymous Call Rejection)			
	Caller ID - Deluxe	8.50	9.00	ACSUD
	(Includes Anonymous Call Rejection)			
	Preferred Call Forwarding	3.00	4.00	ACSF
	Caller ID Blocking			
	1) Per Call		No Charge	
	2) Per Line		No Charge	
	Call Trace	3.00	4.00	ACSN
			<u>Monthly</u>	<u>Trans.</u>
			<u>Credit</u>	<u>Code</u>
2)	<u>Multiple Services Discount</u> ¹			
	Two Services		(\$2.25)	ACSR2
	Three Services		(\$4.45)	ACSR3
	Four Services		(\$6.50)	ACSR4
	Five Services		(\$8.00)	ACSR5
	Six Services		(\$10.00)	ACSR6
	Seven Services		(\$12.00)	ACSR7
	Eight Services		(\$14.00)	ACSR8
	¹ Note: The credit corresponds to the number of individual services purchased and is in addition to each individual service purchased. The service is not available on Pay-Per-Use Services.			
			<u>Monthly</u>	<u>Trans</u>
			<u>Rate</u>	<u>Code</u>
3)	<u>Packages</u>			
	Privacy Pack ²		\$9.95	PVCY

² This service is grandfathered to existing customers effective February 15, 2007. The service will not be available to new customers after this date.

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Wisconsin

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RATES AND EXCEPTIONS

7. OPTIONAL SERVICES (cont'd)

7.2 Advanced Calling Services (cont'd)

B. Rates: (cont'd)

	<u>Per</u>	<u>Monthly</u>
	<u>Successful</u>	<u>Cap</u>
4) <u>Pay-Per-Use Services</u>	<u>Activation</u>	
Call Trace	\$4.00	\$12.00
Call Return	\$0.75	6.00

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WISCONSIN TERMS OF SERVICE

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RATES AND EXCEPTIONS

7. **OPTIONAL SERVICES** (cont'd)

7.3

Voice Mail Services are deregulated per Order No. 05-TA-101.

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Wisconsin

Section 32
Fifth Revised Sheet 22
Cancels Fourth Revised Sheet 22

RATES AND EXCEPTIONS

8. DIRECTORY SERVICES

8.1 Directory Listings

A. Exceptions: None

B. Rates:

	<u>Monthly Rate</u>	<u>Trans Code</u>	
1) Additional Listing ¹			
Business, per listing	\$1.50	DLAB	
Residence, per listing	1.50	DLAR	
2) Non-published telephone numbers	2.85	NPN	(I)
3) Non-listed telephone numbers	1.30	NLN	(T)

¹ Includes Alternate and Cross Reference listings.

8.2 Reserved for Future Use

WISCONSIN TERMS OF SERVICE

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Cancels Third Revised Sheet 23

RATES AND EXCEPTIONS

8. DIRECTORY SERVICES (cont'd)

8.3 Directory Assistance Service

A. Exceptions: None

B. Rates:

<u>DA Type</u>	<u>Per Call Rate</u>	
Local, per call	\$1.20	(I) (T)
National, per call	\$1.20	(I) (T)
Call Completion, per minute	\$0.20	(D) (N)

8.4 Operator Services

A. Exceptions: None

B. Rates: The rates will be assessed on a per call basis.

	<u>Rate</u>
1) Operator Assisted Call, per call	\$1.20
2) Call Completion, per minute	\$0.20

WISCONSIN TERMS OF SERVICE

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Section 32
Third Revised Sheet 24
Cancels Second Revised Sheet 24

RATES AND EXCEPTIONS

9. MISCELLANEOUS SERVICES AND CHARGES

9.1 Relocation Forwarding Service (RFS)

A. Exceptions: Only one call appearance is provided for each Relocation Forwarding Service.

B. Rates:	Monthly <u>Rate</u>	Trans <u>Code</u>
-----------	------------------------	----------------------

Per feature

(C)

Waterford	\$11.95	CCBRF
Wind Lake	\$18.65	CCBRF

9.2 Call Blocking (Toll Restriction)

A. Exceptions: None

B. Rates:

Non-Recurring
Charge
\$10.00⁽¹⁾

Options 1-4, per line

(1) Applies to second and subsequent requests.

9.3 Direct Inward Dialing (DID)

A. Exceptions: None

B. Rates:

The rates and charges for central office trunks associated with Direct Inward Dialing service are found elsewhere in this tariff.

Monthly

	<u>Rate</u>	<u>NRC</u>
DID Facility Charge, Per Trunk	(1)	(1)
DID Software Translation Charge, Per Trunk	N/A	\$50.00
DID Number Assignment Charge*		\$25.00 (2)
1-100 numbers, per number rate	\$0.50	
101+ numbers, per number rate	\$0.25 (3)	

* Numbers sold in conjunction with DID Service only.

(1) See associated PBX trunk rate and installation charges. Effective February 3, 2006 these rates do not include the TEACH rates that are listed on Sheet 3 of this Section.

(2) Not applicable if installed with initial installation. Subsequent installations are subject to non-recurring costs.

(3) The \$0.25 rate is applicable only on the 101+ numbers. The \$0.50 rate still applies to the first 100 numbers.

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RATES AND EXCEPTIONS

9. MISCELLANEOUS SERVICES AND CHARGES (cont'd)

9.4 Off-Premises Extensions ⁽¹⁾

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A. Exceptions: None

B. Rates:

	<u>Monthly Rate</u>	<u>Trans Code</u>
1) Mileage – Talking Channel, per 1/10 mile	\$0.50	MCTC1
2) Mileage – Signal Channel, per 1/10 mile	0.25	MCSC1
3) Minimum – Talking Channel, per circuit		
Business	1.00	MCTMB
Residence	0.50	MCTMR
4) Minimum - Signal Channel, per circuit		
Business	0.50	MSCMB
Residence	0.25	MSCMR

9.5 Line Hunting

A. Exceptions: None

B. Rates:

	<u>Monthly Rate</u>	<u>Trans Code</u>
Per Line	\$4.00	LINEH

9.6 Ground Start

A. Exceptions: None

B. Rates: Included with PBX Trunk Service.

⁽¹⁾ Off Premise Extension bridged in or through the Central Office is grandfathered to existing customers effective September 1, 2015. This version of the service will not be available to new customers after this date.

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WISCONSIN TERMS OF SERVICE

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First Revised Sheet 26
Cancels Original Sheet 26

RATES AND EXCEPTIONS

9. **MISCELLANEOUS SERVICES AND CHARGES** (cont'd)

9.7 **Telephone Number Referral Service**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

9.8 **Volume Controlled Handset**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

(T) (D)

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9.9 **Reserved for Future Use**

- A. Exceptions: N/A
- B. Rates: N/A

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WISCONSIN TERMS OF SERVICE

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Third Revised Sheet 27
Cancels Second Revised Sheet 27

RATES AND EXCEPTIONS

9. MISCELLANEOUS SERVICES AND CHARGES (cont'd)

9.10 Reserved for Future Use

(T)

A. Exceptions: N/A

(T)

B. Rates: N/A

9.11 Rental of Cable Conductors

A. Exceptions: *Service Not Available*

(T) (D)

B. Rates: N/A

(T)

(D)

9.12 Temporary Suspension of Service (Vacation)

A. Exceptions: None

B. Rates:

Monthly Discount

Basic Local Exchange Access Service

50%

Personal Greeting Service

Monthly Rate

\$3.50

WISCONSIN TERMS OF SERVICE

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RATES AND EXCEPTIONS

9. MISCELLANEOUS SERVICES AND CHARGES (cont'd)

9.13 Joint User Service

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

9.14 Special Reverse Toll Charge Service

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

9.15 Special Toll Billing Numbers

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

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WISCONSIN TERMS OF SERVICE

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Cancels Original Sheet 29

RATES AND EXCEPTIONS

9. **MISCELLANEOUS SERVICES AND CHARGES** (cont'd)

9.16 **Reserved for Future Use** (T)

A. Exceptions: N/A (T)

B. Rates: N/A

9.17 **Reserved for Future Use** (T)

A. Exceptions: N/A (T)

B. Rates: N/A

9.18 **Enhanced Emergency Number Service (E911)**

A. Exceptions: *Service Available under Concurrences in Section 15.*

B. Rates: N/A

9.19 **Reserved for Future Use** (T)

A. Exceptions: N/A (T)

B. Rates: N/A

9.20 **Reserved for Future Use** (T)

A. Exceptions: N/A (T)

B. Rates: N/A

WISCONSIN TERMS OF SERVICE

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RATES AND EXCEPTIONS

9. MISCELLANEOUS SERVICES AND CHARGES (cont'd)

9.21 Local Private Line

A. Exceptions: None

B. Rates:

	<u>Monthly Rate</u>
1) Telephone Service	
a) Channel Mileage per 1/10 mile of fraction thereof	\$0.50
b) Minimum Charge per Channel	\$1.00
c) Additional point of termination in each building	\$0.50
2) Signal Service – Low Frequencies	
a) Channel mileage per 1/10 mile or fraction thereof	\$0.25
b) Minimum charge per Channel	\$0.60
c) Additional point of termination in each building	\$0.30
3) Signal Service – Telephone Grade	
a) Channel Mileage per 1/10 mile of fraction thereof	\$0.50
b) Minimum Charge per Channel	\$1.00
c) Additional point of termination in each building	\$0.50

WISCONSIN TERMS OF SERVICE

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Cancels Eighth Revised Sheet 31

RATES AND EXCEPTIONS

9. MISCELLANEOUS SERVICES AND CHARGES (cont'd)

9.22 Special Service Arrangement

A. Exceptions: None

B. Rates:

- | | |
|---|---------|
| 1) Special Service Arrangement
Charge, per request | \$50.00 |
|---|---------|

9.23 Yack-Pack Value Packages

A. Exceptions: *Service Not Available*

B. Rates: N/A

9.24 Smart Pack Lite⁽²⁾

A. Exceptions: None

B. Rates: ⁽¹⁾

	<u>Rate Per Month</u>	
1. Residence (Waterford Exchange)		
Local Bundle, per line	\$24.75	(l)
Residence (Wind Lake Exchange)		
Local Bundle, per line	\$21.71	(l)

⁽¹⁾ In order to receive this rate, customers must also subscribe to TDS's DSL Service.

⁽²⁾ This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new customers after this date.

9.25 N11 Services

A. Exceptions: None

B. Rates: N/A

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First Revised Sheet 31.1
Cancels Original Sheet 31.1

RATES AND EXCEPTIONS

MISCELLANEOUS SERVICES AND CHARGES (cont'd)

9.26 CUSTOMIZED 911 (C911)

A. Exceptions: None

B. Rates

	<u>Monthly Charge</u>	<u>Non-Recurring Charge</u>
1. Initial Set-Up (per number) (not to exceed \$500)	N/A	\$1.00
2. Updates, per number (not to exceed \$5.00)	\$0.05	N/A
3. No Record Found Charge (per instance)	N/A	\$50.00
4. Report Requests Charge	N/A	(1)

(1) The Report Request charge applies when a customer requests a list of their E911 record information. Rates for Report Requests will be developed on an Individual Case Basis (ICB).

9.27 Customer Owned Coin Operated Telephone Service

A. Exceptions: *Service Not Available*

B. Rates: N/A

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WISCONSIN TERMS OF SERVICE

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RATES AND EXCEPTIONS

10. CONSTRUCTION CHARGES

Exceptions: None

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WISCONSIN TERMS OF SERVICE

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RATES AND EXCEPTIONS

10. CONSTRUCTION CHARGES

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WISCONSIN TERMS OF SERVICE

SOUTHEAST TELEPHONE CO. OF WISCONSIN, LLC
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Wisconsin

Section 32
Original Sheet 33

RATES AND EXCEPTIONS

10. CONSTRUCTION SERVICES (cont'd)

10.2 Rural Line Extensions (cont'd)

A. Exceptions: (cont'd)

5) Refunds on Contributions for Extensions

a) When a new applicant within ½ mile desires service, within 3 years after completion, from a pole line or wire plant extension for which subscribers have contributed part of the cost, the company will compute the amount of contribution required as if the applicant had been one of the original subscribers who contributed to the extension. If the applicant accepts service, the company will refund to each original subscriber an amount based upon the contribution which would have been required from each if the new applicant had been one of the original subscribers.

b) When a new applicant located more than ½ mile from the beginning of a pole line extension, or more than one mile from the beginning of a wire plant extension desires service, within 3 years after completion, the applicant shall pay to the company a pro rate share of the total contribution for the extension, calculated on the basis of the new applicant having been one of the original subscribers. If the applicant accepts service, the company will refund to each original subscriber an amount based upon the contribution which would have been requested from each if the new applicant had been one of the original subscribers.

6)

<u>Pole Line Extension</u>	<u>Wire Extension on Company Pole Line</u>	<u>Initial Contract Period</u>
One pole or less	Two spans or less	One month
More than one pole but not to exceed one-quarter mile	More than two spans, but not to exceed ¾ of a mile	One year
Over ¼ mile but not to Exceed ½ mile	Over ¾ of a mile, but not to exceed 1-1/2 miles	Two years
Over ½ mile	Over 1-1/2 miles	Three years

B. Rates: Based on costs.

ISSUED: November 3, 2003
AMENDMENT NO.: 61
BY: Paul E. Pederson, Vice President

EFFECTIVE: November 12, 2003

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RATES AND EXCEPTIONS

10. CONSTRUCTION SERVICES

10.3 Special Facilities and Service Arrangements

A. Exceptions: *Not Available*

10.4 Special Construction Arrangements

A. Exceptions: None

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RATES AND EXCEPTIONS

11. CONTRACT SERVICE ARRANGEMENTS

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11.1 **Exceptions:** None

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WISCONSIN TERMS OF SERVICE

SOUTHEAST TELEPHONE CO. OF WISCONSIN, LLC
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RATES AND EXCEPTIONS

RESERVED FOR FUTURE USE

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EFFECTIVE: December 13, 2013

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RATES AND EXCEPTIONS

RESERVED FOR FUTURE USE

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WISCONSIN TERMS OF SERVICE

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Wisconsin

Section 32
Seventeenth Revised Sheet 38
Cancels Sixteenth Revised Sheet 38

RATES AND EXCEPTIONS

12. PROMOTIONS

12.1 Promotion Service

No Exceptions

12.2 Specific Promotional Offerings

A. No Exceptions

B. No Exceptions

(D) (N)

C. No Exceptions

D. No Exceptions

E. No Exceptions

F. No Exceptions

G. No Exceptions

WISCONSIN TERMS OF SERVICE

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Cancels First Revised Sheet 39

RATES AND EXCEPTIONS

13. **RESALE OF LOCAL SERVICES**

13.1 **Resale at Retail Rates**

- A. Exceptions: Not Available
- B. Rates: N/A

13.2 **Resale at Wholesale Rates**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

13.3 **Reseller or Other Common Carrier (OCC)**
Use of Extended Area Service (EAS) Facilities

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

(T)
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(T)

WISCONSIN TERMS OF SERVICE

SOUTHEAST TELEPHONE CO. OF WISCONSIN, LLC
d/b/a TDS TELECOM
Wisconsin

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Original Sheet 40

RATES AND EXCEPTIONS

14. RESERVED FOR FUTURE USE

WISCONSIN TERMS OF SERVICE

SOUTHEAST TELEPHONE CO. OF WISCONSIN, LLC
d/b/a TDS TELECOM
Wisconsin

Section 32
Fourth Revised Sheet 41
Cancels Third Revised Sheet 41

RATES AND EXCEPTIONS

15. CONCURRENCES WITH OTHER COMPANY TARIFFS

15.1 Services

	<u>Concurring</u>	
A. Universal Emergency Number Service	Yes	
B. Foreign Exchange Service ⁽¹⁾	Yes	
C. Dedicated Communication Services ⁽²⁾	No	(C) (T)
D. Private Line Services (Interexchange)	Yes	(T) (C)

15.2 Conditions and Limitations

No Exceptions (T)

15.3 Exceptions

(T)
(D)
|
(D)

⁽¹⁾ This service is grandfathered to existing customers effective August 13, 2015. This service will not be available to new customers after this date. (T)
⁽²⁾ This service is grandfathered to existing customers effective January 8, 2016. This service will not be available to new customers as of this date. (C)
(C)

WISCONSIN TERMS OF SERVICE

SOUTHEAST TELEPHONE CO. OF WISCONSIN, LLC
d/b/a TDS TELECOM
 Wisconsin

Section 32
 Original Sheet 41.1

RATES AND EXCEPTIONS

15. CONCURRENCES WITH OTHER COMPANY TARIFFS (Cont'd)

(T)

15.3 **Exceptions** (Cont'd)

(T)

A. Rates for Private Line Services 15.1.D above

(C)

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
1) Voice Grade Service		
Channel Termination, per termination		
-Two-Wire	\$450.00	\$98.31
-Four-Wire	450.00	157.31
Channel Mileage Facility, per mile		7.02
Channel Mileage Termination, per termination		70.39
2) Digital Data Service		
Channel Termination, per termination		
-2.4, 4.8, 9.6, 19.2, 56.0, & 64.0 Kbps	\$390.00	\$181.45
Channel Mile. Facility, per mile		
-2.4 Kbps		6.68
-4.8 Kbps		6.68
-9.6 Kbps;		6.68
-19.2 Kbps;		6.68
-56.0 Kbps		9.44
-64.0 Kbps		9.44
Channel Mileage Termination, per termination		
-2.4 Kbps		66.86
-4.8 Kbps		66.86
-9.6 Kbps;		66.86
-19.2 Kbps;		66.86
-56.0 Kbps		94.74
-64.0 Kbps		94.74

(C)

WISCONSIN TERMS OF SERVICE

SOUTHEAST TELEPHONE CO. OF WISCONSIN, LLC
d/b/a TDS TELECOM
Wisconsin

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Original Sheet 41.2

RATES AND EXCEPTIONS

15. CONCURRENCES WITH OTHER COMPANY TARIFFS (Cont'd)

(T)

15.3 Exceptions (Cont'd)

(T)

A. Rates for Private Line Services 15.1.D above (Cont'd)

(C)

3) High Capacity Service	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
Channel Termination, per termination		
-1.544 Mbps	\$330.00	\$452.43
-44.736 Mbps	445.00	3,729.95
Channel Mile. Facility, per mile		
-1.544 Mbps		28.00
-44.736 Mbps		243.81
Channel Mileage Termination, per termination		
-1.544 Mbps		145.22
-44.736 Mbps		932.48

(C)

WISCONSIN TERMS OF SERVICE

SOUTHEAST TELEPHONE CO. OF WISCONSIN, LLC
d/b/a TDS TELECOM
Wisconsin

Section 32
Second Revised Sheet 42
Cancels First Revised Sheet 42

RATES AND EXCEPTIONS

16. RESERVED FOR FUTURE USE

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WISCONSIN TERMS OF SERVICE

SOUTHEAST TELEPHONE CO. OF WISCONSIN, LLC
d/b/a TDS TELECOM
 Wisconsin

Administrative Tariff
 Section 32
 Second Revised Sheet 43
 Cancels First Revised Sheet 43

RATES AND EXCEPTIONS

A. CENTREX LINE RATES ⁽¹⁾

(C)

The following per-line Centrex rates apply for contract periods ranging from month-to-month to 60 months. The customer is required to pay for the number of months in the service period selected:

CENTREX LINE RATE SCHEDULE FOR WATERFORD EXCHANGE (INCLUDES METRO)						
Number of Centrex Lines	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2*	20.20	19.70	19.20	18.70	18.20	17.70
3-5	19.10	18.60	18.10	17.60	17.10	16.70
6-15	15.80	15.30	14.90	14.40	13.90	13.40
16-25	14.70	14.30	13.80	13.30	12.80	12.30
26-50	13.60	13.20	12.70	12.20	11.70	11.20
51-100	12.60	12.10	11.60	11.10	10.60	10.10
101+	ICB	ICB	ICB	ICB	ICB	ICB

* Rate also applies to single-line off-premise extensions to primary-site Centrex group.

CENTREX LINE RATE SCHEDULE FOR WIND LAKE EXCHANGE (INCLUDES METRO)						
Number of Centrex Lines	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2*	31.40	30.70	29.90	29.20	28.40	27.60
3-5	28.70	28.00	27.20	26.50	25.70	25.00
6-15	23.60	22.80	22.10	21.30	20.60	19.80
16-25	20.90	20.20	19.40	18.60	17.90	17.10
26-50	18.20	17.50	16.70	16.00	15.20	14.50
51-100	15.60	14.80	14.10	13.30	12.60	11.80
101+	ICB	ICB	ICB	ICB	ICB	ICB

* Rate also applies to single-line off-premise extensions to primary-site Centrex group.

⁽¹⁾ This service is grandfathered to existing customers effective August 13, 2012. This service will not be available to new customers after this date.

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(C)

WISCONSIN TERMS OF SERVICE

SOUTHEAST TELEPHONE CO. OF WISCONSIN, LLC
d/b/a TDS TELECOM
Wisconsin

Administrative Tariff
Section 32
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RATES AND EXCEPTIONS

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(D)

WISCONSIN TERMS OF SERVICE

SOUTHEAST TELEPHONE CO. OF WISCONSIN, LLC
d/b/a TDS TELECOM
Wisconsin

Administrative Tariff
Section 32
First Revised Sheet 45
Cancels Original Sheet 45

RATES AND EXCEPTIONS

B. RESERVED FOR FUTURE USE

(D)

(D)

WISCONSIN TERMS OF SERVICE

SOUTHEAST TELEPHONE CO. OF WISCONSIN, LLC
d/b/a TDS TELECOM
Wisconsin

Administrative Tariff
Section 32
First Revised Sheet 45.1
Cancels Original Sheet 45.1

RATES AND EXCEPTIONS

B. RESERVED FOR FUTURE USE

(T) (D)

(D)

WISCONSIN TERMS OF SERVICE

SOUTHEAST TELEPHONE CO. OF WISCONSIN, LLC
d/b/a TDS TELECOM
Wisconsin

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Section 32
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RATES AND EXCEPTIONS

C. MESSAGE WAITING TONE SERVICE

(C)

1. Rates:

- a) Service Connection Charges are not applicable when adding Message Waiting Tone Service to an existing Network Access Line.
- b) The following rates and charges are for Message Waiting Tone Service only and are in addition to the rates and charges for any other services required to furnish a communications system.

	<u>Non-recurring Charge</u>	<u>Per Month</u>
Message Waiting Tone Service Per Access Line	NO	\$0.25

(C)

(C) Voice Mail Services are deregulated per Order No. 05-TA-101.

ISSUED:
AMENDMENT NO.: 61
BY: Paul E. Pederson, Vice President

EFFECTIVE: November 12, 2003

WISCONSIN TERMS OF SERVICE

SOUTHEAST TELEPHONE CO. OF WISCONSIN, LLC
d/b/a TDS TELECOM
 Wisconsin

Administrative Tariff
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 Second Revised Sheet 47
 Cancels First Revised Sheet 47

RATES AND EXCEPTIONS

C. VIRTUAL TELEPHONE NETWORK

1. Exceptions: None

2. Rates and Charges ¹

a) **Line and Channel Rates**

VIRTUAL TELEPHONE NETWORK STANDARD LINE RATES ²					
VTN TERM PERIOD					
Minimum Total VTN Lines		12 Months	24 Months	36 Months	60 Months
	2+	29.30	22.50	20.30	16.20
	5+	25.70	19.80	17.80	14.20
	20+	21.80	16.80	13.40	10.70
	50+	20.10	15.50	12.40	9.90
	80+	18.20	14.00	11.20	9.00

VIRTUAL TELEPHONE NETWORK DIGITAL KEY LINE RATES ^{2,3}					
VTN TERM PERIOD					
Minimum Total VTN Lines		12 Months	24 Months	36 Months	60 Months
	2+	29.30	22.50	20.30	16.20
	5+	25.70	19.80	17.80	14.20
	20+	21.80	16.80	13.40	10.70
	50+	20.10	15.50	12.40	9.90
	80+	18.20	14.00	11.20	9.00

(C)

VIRTUAL TELEPHONE NETWORK DIGITAL KEY CHANNEL RATES ³					
VTN TERM PERIOD					
Minimum Total VTN Lines		12 Months	24 Months	36 Months	60 Months
	2+	10.30	7.90	7.10	5.70
	5+	9.00	6.90	6.30	5.00
	20+	7.60	5.90	5.30	4.30
	50+	7.10	5.50	4.90	3.90
	80+	6.40	4.90	4.40	3.60

(C)

¹ All rates in this section are exclusively offered in conjunction with VTN service.

² The total number of VTN Standard and Digital Key lines at all locations served by the VTN Group will be used to determine the discount level. Secondary Directory Numbers, Digital Key Channels, and other features related to directory numbers are not included in determining discount levels.

³ This service is grandfathered to existing customers effective August 13, 2012. This service will not be available to new customers after this date.

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(C)