

WISCONSIN TERMS OF SERVICE

UTELCO, LLC
d/b/a TDS TELECOM
Wisconsin

Section 30
Eleventh Revised Contents Sheet 1
Cancels Tenth Revised Contents Sheet 1

RATES AND EXCEPTIONS

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EFFECTIVE: May 1, 2024

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(T)

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EFFECTIVE: August 19, 2016

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EFFECTIVE: June 12, 2020

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Section 30
Third Revised Sheet 1
Cancels Second Revised Sheet 1

RATES AND EXCEPTIONS

1. PREFACE

A. Exceptions: None

2. DEFINITIONS

A. Exceptions: None

3. GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

(C)

A. Exceptions: None

B. Rates:

Non-Recurring
Charge

Non-Sufficient Funds (NSF)

\$15.00

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Section 30
Third Revised Sheet 2
Cancels Second Revised Sheet 2

RATES AND EXCEPTIONS

4. SERVICE CONNECTION CHARGES (T)

4.1 Service Descriptions (T)

A. Exceptions: None

B. Rates

<u>Service Element</u>	<u>Non-Recurring Charge</u>	<u>Trans. Code</u>	
1) Service Order-Initial	\$20.00	SOC	
2) Service Order-Subsequent	5.00	SOS	
3) Line Connection	15.00	LC	(I)
4) Central Office Work	7.00	COW	(T)
5) Premises Visit	15.00	PVC	
6) Reconnect for Non-Payment	20.00	104	(M)

4.2 Reserved for Future Use (T) (D)
|
(D)

(M) Material now appears on Sheet 1 of Section 30.

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Section 30
 Nineteenth Revised Sheet 3
 Cancels Eighteenth Revised Sheet 3

RATES AND EXCEPTIONS

5. LOCAL EXCHANGE SERVICE

5.1 Basic Local Exchange Access Service (BLEAS)

- A. Exceptions: None
- B. Rates (Flat Rate Basis)

<u>Service Type</u>	<u>R1 Monthly Rates</u>	<u>WI Teach Assessment</u>	
<u>Residence, one-party²</u>			
Albany	\$22.50	\$1.56	(R) (R)
Blanchardville	22.50	\$1.56	
Browntown	22.50	\$1.56	
Juda	22.50	\$1.56	
Monroe	22.50	\$1.56	
Monticello	22.50	\$1.56	
South Wayne	22.50	\$1.56	
Woodford	22.50	\$1.56	
	<u>Monthly Rates¹</u>	<u>WI Teach Assessment</u>	
Business, one-party	27.50	1.56	(R)
PBX System Trunk ^{3,4}	41.30	1.56	
Key System Trunk ^{3,4}	41.30	1.56	(R)

¹ Basic Local Exchange Access Rates listed above includes the Extended Area Service.
² Hearing Impaired Customers who are able and choose to use 2-line voice carry over shall not be charged any intrastate non-recurring charge or monthly rate for the second line.
³ Line Hunting and Ground Start Services are included with Business Key and PBX Trunk Service.
⁴ This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of February 28, 2020 and to customers that do not have access to fiber-based services.

5.2 Extended Area Service

- A. Exceptions: None
- B. Calling Area: EAS is available for calls to the following exchanges:

<u>Exchange</u>	<u>EAS Calling Point</u>	<u>Exchange</u>	<u>EAS Calling Point</u>
Albany	Monroe	Monroe	Blanchardville
Blanchardville	Monroe	Monroe	Browntown
Browntown	Monroe	Monroe	Juda
Browntown	South Wayne	Monroe	Monticello
Browntown	Woodford	Monroe	South Wayne
Juda	Monroe	Monroe	Woodford
Monroe	Albany		

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RATES AND EXCEPTIONS

5. LOCAL EXCHANGE SERVICE (cont'd)

5.2 Extended Area Service (cont'd)

B. Calling Area (cont'd):

<u>Exchange</u>	<u>EAS Calling Points</u>	<u>Exchange</u>	<u>EAS Calling Points</u>
Monticello	Monroe	South Wayne	Wiota
Monticello	New Glarus	South Wayne	Woodford
South Wayne	Browntown	Woodford	Browntown
South Wayne	Gratiot	Woodford	Monroe
South Wayne	Monroe	Woodford	South Wayne

C. Rates: Rates are included in the Basic Local Exchange Access Rates.

5.3 Extended Community Calling

A. Exceptions: None

B. Calling Areas: ECC is available for calls to the following exchanges:

<u>Albany to:</u>	<u>Blanchardville to:</u>	<u>Monticello to:</u>
Belleville	Argyle	Albany
Brodhead	Darlington	Argyle
Brooklyn	Hollandale	Belleville
Evansville	Monticello	Blanchardville
Footville	Mount Horeb	Brodhead
Juda	Mount Vernon	Brooklyn
Monticello	New Glarus	Evansville
New Glarus	Ridgeway	Juda
Oregon	Wiota	Mount Vernon
Orfordville	Woodford	Woodford

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 Fourteenth Revised Sheet 5
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RATES AND EXCEPTIONS

5. LOCAL EXCHANGE SERVICE (cont'd)

5.3 Extended Community Calling (cont'd)

B. Calling Areas (cont'd)

<u>Browntown to:</u>	<u>Juda to:</u>	<u>Monroe to:</u>
Argyle	Albany	Argyle
Gratiot	Brodhead	Brodhead
Juda	Browntown	New Glarus
Wiota	Monticello	
	Orfordville	

<u>South Wayne to:</u>	<u>Woodford to:</u>
Argyle	Argyle
Darlington	Blanchardville
	Darlington
	Gratiot
	Monticello
	Wiota

C. Rates

- | | |
|---------------------------------------------------------------------------------------|--------|
| 1) Per Minute or fraction thereof | \$0.05 |
| 2) Detailed Listing on the bill, per message
(Non-Recurring service charges apply) | \$0.01 |

5.5 Lifeline Program

A. Exceptions: None

B. Rates

The Company's monthly Lifeline rate is a credit against the regular local service charges (Residence one-party BLEAS rate plus the subscriber line charge).

	<u>Credit</u>	<u>Trans. Code</u>
1) Federal Reduction in Residence One-Party	1/	LIFE
2) State Reduction in Residence One-Party		
Monroe	\$7.22 (R)	LIFSC
South Wayne	\$7.46	LIFSC
Woodford	\$7.46	LIFSC
Blanchardville	\$7.46	LIFSC
Albany	\$7.22	LIFSC
Juda	\$7.22	LIFSC
Monticello	\$7.22	LIFSC
Browntown	\$7.22 (R)	LIFSC

1/ Authorized FFC rate per 47 C.F.R. 54.403(a).

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Section 30
Third Revised Sheet 6
Cancels Second Revised Sheet 6

RATES AND EXCEPTIONS

5. LOCAL EXCHANGE SERVICE (cont'd)

5.5 Voice Carry Over

A. Exceptions: None

B. Rates

	<u>Monthly Rate</u>
1) First Line	Residence One-Party BLEAS rate
2) Second Line ¹	No Charge
3) 3-Way Calling on 2 nd Line	No Charge

¹ Non-recurring charges do not apply.

5.6 Paystation Service²

A. Exceptions: None

B. Rates

	<u>Monthly Rate</u>	<u>Trans Code</u>
1) Paystation Access Line	(1)	COCOT
2) Coin Supervision	\$2.21	COINS
3) Selective Class of Call Screening	Not Available	N/A

(1) The Business One-Party BLEAS Rate and associated non-recurring charges apply.

² This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of February 28, 2020 and to customers that do not have access to fiber-based services.

(C)
|
(C)

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Section 30
Second Revised Sheet 7
Cancels First Revised Sheet 7

RATES AND EXCEPTIONS

5. LOCAL EXCHANGE SERVICE (cont'd)

5.7 Foreign Exchange Service ⁽¹⁾

(C)

A. Exceptions: None

B. Rates

Monthly rates for each Foreign Exchange Network Access Line are the sum of (1) and (2) following:

1) Normal Exchange – Mileage between the Customer's premises location and the nearest point on the exchange area boundary between the normal exchange and the foreign exchange.

	<u>Rate</u>	<u>Trans Code</u>
Foreign Exchange Mileage, first ¼ mile	\$6.50	FXCB
Foreign Exchange Mileage, each additional ¼ mile	\$5.00	FXCBA

2) Foreign Exchange – The exchange providing dial tone service.

	<u>Rate</u>	<u>Trans Code</u>
Foreign Exchange Access Line	(1)	(1)
Non-recurring Set-Up Charge, Per Exchange	\$50.00	FXCBI

(1) The Basic Local Exchange Access rate and other associated local rates apply in addition to non-recurring establishment charges.

3) Extension/Station Line - Between the termination of the extension/station line in the adjacent exchange and the nearest point on the exchange boundary or between the location of the Basic Local Exchange Access line service and the extension or station location, if the service is Foreign Exchange service.

	<u>Rate</u>	<u>Trans Code</u>
Foreign Exchange Mileage, First ¼ Mile	\$6.50	FXEM1
Foreign Exchange Mileage, each additional ¼ mile	\$5.00	FXEMA

⁽¹⁾ This service is grandfathered to existing customer effective August 13, 2015. This service will not be available to new customers after this date.

(C)

(C)

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Section 30
Seventeenth Revised Sheet 8
Cancels Sixteenth Revised Sheet 8

RATES AND EXCEPTIONS

5. LOCAL EXCHANGE SERVICE (continued)

5.8 Total Talk Pack

- A. Exceptions: None
- B. Rates: ⁽¹⁾⁽²⁾
 - 1. Residence⁽³⁾⁽⁴⁾

Local Bundle, per line

<u>Exchange:</u>	<u>Monthly Rate</u>
Albany	\$38.00
Blanchardville	38.00
Browntown	38.00
Juda	38.00
Monroe	38.00
Monticello	38.00
South Wayne	38.00
Woodford	38.00

- 2. Business Rate Per Month
 - Local Bundle, per line \$43.00

- (1) Customers must also subscribe to TDS Long Distance Total Talk Pack to be eligible for this rate.
- (2) Effective February 10, 2006, these rates do not include the TEACH rates that are listed on Sheet 3 of this Section.
- (3) Any customer who subscribes to Total Talk Pack and TDS Long Distance Total Talk Unlimited for one year will received 50% off the monthly rate for the first 6 months of service.
- (4) This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new customers after this date.

5.9 SAFETY LINE SERVICE²

- A. Exceptions: None
- B. Rates and Charges

	<u>Monthly Rate</u>	
Bundle Base Rate – DSL Market A	\$56.20 ¹	(I) (C)
Bundle Base Rate – DSL Market B	\$56.20 ¹	(I) (C)

¹ Other data speeds may be available for an additional charge.

² This service will be grandfathered to existing customers effective July 26, 2012. This service will not be available to new customers as of this date.

(D)

WISCONSIN TERMS OF SERVICE

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Section 30
Fifth Revised Sheet 8.1
Cancels Fourth Revised Sheet 8.1

RATES AND EXCEPTIONS

5. **LOCAL EXCHANGE SERVICE** (cont'd)

5.10 **STAR Packages** ¹

A. Exceptions: Service Charges will not apply when the STAR package replaces existing Local Exchange Service or if the customer requests a change from the STAR package back to Local Exchange.

New customers that subscribe to one of the STAR Packages will receive a waiver of all installation charges.

B. Rates and Charges

		<u>Rate Per Month</u>	
1)	Residence		
a)	3 STAR Expanded Package, per line	\$25.49 ²	(I)
b)	4 STAR Expanded Package, per line	\$35.49 ²	I
c)	5 STAR Expanded Package, per line	\$45.49 ²	(I)
2)	Package Upgrade	\$5.00	

¹ This service is grandfathered to existing customers effective March 1, 2023. This service will not be available to new customers after this date.

² These increases are effective on the Company's May bill cycle date. (T)

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Section 30
Fourth Revised Sheet 8.2
Cancels Third Revised Sheet 8.2

RATES AND EXCEPTIONS

5. **LOCAL EXCHANGE SERVICE** (cont'd)

5.11 **STAR Business Bundles** ²

A. Exceptions: None

B. Rates

		<u>Term Rate Per Month</u>			
		<u>MTM</u>	<u>1 Yr.</u>	<u>2/3 Yr.</u>	
1.	Business, Per Line				
	a) STAR Business Bundle Expanded	\$42.99 ³	\$37.99 ³	\$32.99 ³	(I)
	b) STAR Business Bundle Unlimited Expanded	\$62.99 ³	\$52.99 ^{1,3}	\$42.99 ^{1,3}	(I)
		<u>Non-Recurring Charge</u>			
2.	Service Order Charge		\$10.00		
		<u>Per Minute Rate</u>			
3.	Overage Rate for Extended Community Calling		\$0.05		

¹ This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of March 7, 2020 and to customers that do not have access to fiber-based services.

² This service is grandfathered to existing customers effective May 1, 2023. The service will not be available to new customers after this date.

³ The rate increase is effective on the Company's May bill cycle date.

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Section 30
Tenth Revised Sheet 8.3
Cancels Ninth Revised Sheet 8.3

RATES AND EXCEPTIONS

5. **LOCAL EXCHANGE SERVICE** (cont'd)

5.12 **Safety Line Service (Business)**²

A. Exceptions: None

B. Rates and Charges

		<u>Monthly Rate</u>
1)	Bundle Base Rate	
a)	Business	\$59.00 ¹

¹ Other data speeds may be available for an additional charge.

² This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of February 28, 2020 and to customers that do not have access to fiber-based services.

5.13 **Classic Phone Packages**⁵

A. Exceptions: None

B. Rates

		<u>Monthly Rate</u>	
1.	Residence		
a)	CLASSIC Phone Expanded Package, per line	\$25.49 ⁶	(I)
b)	CLASSIC Phone Unlimited Expanded Package, per line	\$28.49 ⁶	(I)

5.14 **Safety Line Express & Security Line Plus Service**¹

A. Exceptions: None

B. Rates and Charges

		<u>Monthly Rate</u>	
1.	Safety Line Express ⁽²⁾		
(a)	Express Prime (5 Mb)	\$42.00	
(b)	Extreme Prime Plus (25 Mb)	\$52.00	
2.	Security Line Plus ⁽³⁾		
(a)	Express (5 Mb)	\$44.00 ⁽⁴⁾	
(b)	Extreme (25 Mb)	\$54.00	
(c)	Turbo (15 Mb)	\$44.00	

(1) Customer must also subscribe to TDS TV monthly service.

(2) This service is grandfathered to existing customers as of July 26, 2012. This service will not be available to new customers as of this date.

(3) Higher DSL speeds may be available for an additional charge.

(4) This service is grandfathered to existing customers as of January 17, 2013. This service will not be available to new customers as of this date.

(5) This service is grandfathered to existing customers effective March 1, 2023. This service will not be available to new customers after this date.

(6) These increases are effective on the Company's May bill cycle date.

(T)

EFFECTIVE: May 1, 2024

WISCONSIN TERMS OF SERVICE

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Section 30
Ninth Revised Sheet 8.4
Cancels Eighth Revised Sheet 8.4

RATES AND EXCEPTIONS

5. **LOCAL EXCHANGE SERVICE** (cont'd)

5.15. **SECURITY LINE SERVICE**

- A. Exceptions: None
- B. Rates and Charges

	<u>Monthly Rate</u>		
Bundle Base Rate – DSL Market A	\$53.20 ¹	(I)	(C)
Bundle Base Rate – DSL Market B	\$53.20 ¹	(I)	(C)

¹ Other data speeds may be available for an additional charge.

(D)

WISCONSIN TERMS OF SERVICE

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Section 30
 Second Revised Sheet 8.5
 Cancels First Revised Sheet 8.5

RATES AND EXCEPTIONS

5. **LOCAL EXCHANGE SERVICE** (cont'd)

5.16 **Basic & Unlimited Phone Bundles** ⁽²⁾

(C)

- A. Exceptions: None
- B. Rates and Charges

Monthly Rate ¹

1) Residence

- | | | |
|-------------------------------------|------------------------|---------|
| a) Basic Phone Bundle, per line | \$22.99 ⁽³⁾ | (I) (T) |
| b) Unlimited Phone Bundle, per line | \$27.99 ⁽³⁾ | (I) (T) |

- ¹ Rate includes Subscriber Line Charge.
- ⁽²⁾ This service is grandfathered to existing customers effective May 1, 2024. The service will not be available to new customers after this date. (C)
- ⁽³⁾ The rate increase is effective on the Company's May bill cycle date. (T)

5.17 **TDS Business Voice Bundle**

Term Rate Per Month ¹
MTM 1 Yr. 2/3 Yr.

1) Business, Per Line

- | | | | |
|------------------------------|----------------------------------------|---------|---------|
| a) TDS Business Voice Bundle | \$59.99 | \$49.99 | \$39.99 |
| b) Service Order Charge | <u>Non-Recurring Charge</u>
\$10.00 | | |

- ¹ Rate includes Subscriber Line Charge.

5.18 **Basic 24 & Unlimited 24 Phone Bundles**

(N)

Monthly Rate ¹

1) Residence

- | | |
|----------------------------------------|---------|
| a) Basic 24 Phone Bundle, per line | \$19.99 |
| b) Unlimited 24 Phone Bundle, per line | \$24.99 |

- ¹ Rate includes the Subscriber Line Charge.

(N)

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Section 30
 Second Revised Sheet 9
 Cancels First Revised Sheet 9

RATES AND EXCEPTIONS

6. LOCAL DIGITAL SERVICES

6.1 ISDN Service – BRI ⁽²⁾

(C)

A. Exceptions

B. Rates

Service Element	Monthly Rate	Non-Recurring Rate
ISDN Line, per line		
Residence	Residence BLEAS	(1)
Business	Business BLEAS	(1)
Circuit Switched Voice Service (CSV), Per "B" Channel	\$15.00	(1)
Circuit Switched Data Service (CSD), Per "B" Channel	\$15.00	(1)
Alternate Circuit Switched Voice/Circuit Switched Data, Per "B" Channel	\$15.00	(1)
Circuit Switched Features:		
Electronic Key Telephone Service (EKTS):		
1. Multiple Call Appearances of a Directory Number		
a) 0-3 Appearances	Included w/ CSV, CSD	None
b) 4 or More Appearances	\$2.00 each	None
2. Shared Call Appearances	\$1.00 each	None
3. Analog Line Pickup	\$1.00 for First	None
4. Privacy Release (Automatic Exclusion)	Included with CSV	None
5. Manual Exclusion (Privacy)	Included with CSV	None
6. Intercom Calling	\$1.50 each Member	None
7. Bridging	\$Not Available	None
Primary Directory Number	Included w/CSV, CSD	None
Secondary Telephone Numbers	\$2.00/Number	None
Clear Channel Capability	Included w/CSD	None
Custom Calling Services (CCS)	See CCS Tariff	None
Call Hold, Drop and Transfer	Included w/CSV	None
Advanced Calling Services (ACS)	See ACS Services	None
Caller Identification – Basic	Included w/CSV/CSD	None
Caller Identification – Deluxe	50% of Tariffed Rate	None

(1) **Non-Recurring Service** charges apply.

(2) This service will be grandfathered to existing customers effective June 1, 2012. The service will not be available to new customers after this date.

(C)
 (C)

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RATES AND EXCEPTIONS

6. LOCAL DIGITAL SERVICES (cont'd)

6.1 ISDN Service - BRI ⁽²⁾ (cont'd)

(C)

B. Rates (cont'd)

Service Element	Monthly Rate	Non-Recurring Rate
Intrawitch Packet Switched Data, Per "D" Channel	\$10.00	(1)
Packet Switched Data Features:		
1.Flow Control Parameter Negotiation	Included w/D-Channel	None
2.Throughput Class Negotiation	Included w/D-Channel	None
3.Logical Channels	Included w/D-Channel	None
4.Incoming Calls Barred	Included w/D-Channel	None
5.Outgoing Calls Barred	Included w/D-Channel	None
6.Closed User Groups (CUG):	Included w/D-Channel	
a.Per CUG, per initial set-up		\$25.00
b.Per Member in CUG, each additional member		\$1.00
7.Fast Select	Included w/D-Channel	None
8.Fast Select Acceptance	Included w/D-Channel	None

(1) **Non-Recurring Service** charges apply.

6.2 ISDN Service – BRI Centrex ⁽²⁾

(C)

A. Exceptions: None

B. Rates

	<u>Monthly Rate</u>	<u>Non-Recurring Charges</u>
1) Centrex Service		
a) Line Rate	See Centrex Tariff	See Centrex Tariff
b) Optional Features	See Centrex Tariff	See Centrex Tariff
2) ISDN-BRI		
a) Channels	See ISDN Tariff	None
b) Optional Features	See ISDN Tariff	See ISDN Tariff

⁽²⁾ This service is grandfathered to existing customers effective June 1, 2012. The service will not be available to new customers after this date.

(C)
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RATES AND EXCEPTIONS

6. LOCAL DIGITAL SERVICES (cont'd)

6.3 ISDN Service - PRI ⁽¹⁾

(C)

A. Exceptions: Network Name Display

B. Rates

Service Element	Monthly Rate	Non-Recurring Charges
ISDN-PRI ACCESS:		
1) DS1 Facility (first mile)	Included PRI Arrangement	Included PRI Arrangement
2) DS1 Facility Mileage Charge, each additional mile	\$20/each additional mile	Included PRI Arrangement
COMMUNICATION CHANNELS (CC):		
1). B Channels plus D Channel, OR B Channels (Multiple PRI Arrangement)	\$700.00 \$700.00	\$1000.00 \$1000.00
2) T1/PRI Rearrangement Charge (In lieu of \$1,000.00 Non-Recurring Charges. Charge when the customer already has a T1 in place.)	N/A	\$200.00
3) D Channel Backup	\$100.00	\$150.00
4) Directory Numbers:		
a) Primary Directory Number, per arrangement	No Charge	No Charge
b) Additional Directory Numbers	\$2.00/number	\$25.00, per initial request
5) ISDN-PRI Failover Solution	No Charge	No Charge
CIRCUIT SWITCHED FEATURES:		
<u>Features:</u>		
1) Clear Channel Capability	No Charge	No Charge
2) Call -by-Call Capability for the following:		
a) <i>Dedicated Trunk Groups</i>	No Charge	No Charge
b) <i>DID Numbers</i>	No Charge	No Charge
c) <i>FX</i> : All existing tariff rates apply to FX facilities between CO's.	\$10.00	\$50.00
d) <i>Tie Facility</i> : All existing tariff rates apply to Tie facilities between CO's.	\$10.00	\$50.00
e) <i>InWATS</i> : All existing tariff rates apply to measured InWATS.	\$10.00	\$50.00
f) <i>OutWATS</i> : All existing tariff rates apply to measured OutWATS	\$10.00	\$50.00
3) Advanced Calling Services:		
a) Caller ID - Basic (per PRI)	Included	Included
b) Caller ID - Deluxe	\$57.50	No Charge
<u>Subsequent Feature Additions/Changes:</u>		
Feature Additions/Changes per PRI	N/A	\$50.00
Move Charge		
To move ISDN-PRI Service, per PRI	N/A	\$25.00

⁽¹⁾ This service is grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date.

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RATES AND EXCEPTIONS

6. LOCAL DIGITAL SERVICES (cont'd)

6.4

(D)

ISSUED: October 3, 2003
AMENDMENT NO.:
BY: Paul E. Pederson, Vice President

EFFECTIVE: October 6, 2003

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RATES AND EXCEPTIONS

6. **LOCAL DIGITAL SERVICES** (cont'd)

6.5 **ISDN - BRI Foreign Exchange**

- A. Exceptions: *Service Not Available*
- B. Rates N/A

ISSUED: October 3, 2003
AMENDMENT NO.:
BY: Paul E. Pederson, Vice President

EFFECTIVE: October 6, 2003

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RATES AND EXCEPTIONS

6. LOCAL DIGITAL SERVICES (cont'd)

6.6 Dedicated DS1 Service ⁽¹⁾

(C)

A. Exceptions: None

B. Rates

The following rates apply on a per customer basis, regardless of the number of terminating locations.

1) Recurring Rates

a) Local Channel Distribution (rates per channel)

	<u>Monthly Rate</u>	<u>Trans Code</u>
<u>Month to Month</u>		
1 Channel	\$230.00	T1MM1
2+ Channels	200.00	T1MM2
<u>12 Months</u>		
1 Channel	210.00	T1L11
2 Channels	180.00	T1L12
3+ Channels	160.00	T1L13
<u>36 Months</u>		
1 Channel	190.00	T1L31
2 Channels	160.00	T1L32
3+ Channels	140.00	T1L33
<u>60 Months</u>		
1 Channel	180.00	T1L51
2 Channels	150.00	T1L52
3+ Channels	130.00	T1L53

2) Non-recurring Charges

	<u>Non-recurring Charge</u>	<u>Trans Code</u>
a) Design Order Charge, Per Order	\$700.00	T1DOC
b) Installation Charge, First Channel	650.00	T1C1
c) Installation Charge, Second and Additional Channels, per common end	500.00	T1C2A
d) Clear Channel Capability	350.00	T1CCC

⁽¹⁾ This service is grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date.

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RATES AND EXCEPTIONS

6. LOCAL DIGITAL SERVICES (cont'd)

6.7 Digital Transport Service ⁽¹⁾

(C)

A. Exceptions: None

B. Rates

1) Recurring Rates

	<u>Monthly Rate</u>	<u>Trans Code</u>
a) DS1 Facility	(1)	(1)
b) Digital Interface Termination (rates per termination)		
<u>Month-to-Month</u>		
1 Termination	\$390.00	DTSM1
2 Terminations	370.00	DTSM2
3 Terminations	350.00	DTSM3
<u>12 Months</u>		
1 Termination	370.00	DTS11
2 Terminations	350.00	DTS12
3 Terminations	330.00	DTS13
<u>36 Months</u>		
1 Termination	350.00	DTS31
2 Terminations	330.00	DTS32
3 Terminations	310.00	DTS33
<u>60 Months</u>		
1 Termination	295.00	DTS51
2 Terminations	275.00	DTS52
3 Terminations	255.00	DTS53
c) Per Trunk Termination (Includes PBX, DID, Toll Terminal and Dedicated 800 Trunks)	4.50	T1T

2) Non-recurring Charges

	<u>Non-recurring Charge</u>	<u>Trans Code</u>
Subsequent Addition/Rearrangement Charge per trunk termination	\$10.00	T1ARC

⁽¹⁾ See Dedicated DS1 Service in this section for appropriate charges.

⁽²⁾ This service is grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date.

(C)

(C)

EFFECTIVE: May 1, 2018

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Cancels Second Revised Sheet 16

RATES AND EXCEPTIONS

6. **DIGITAL SERVICES** (cont'd)

6.8 **Switched Digital Service**

A. Exceptions: None

B. Rates

	<u>Non-Recurring Charge</u>	<u>Trans Code</u>	<u>Monthly Rate</u>	<u>Trans Code</u>
SDS Network Access Line	\$200.00	SDSNI	\$45.00	SDSNT

6.9 **Reserved for Future Use**

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RATES AND EXCEPTIONS

7 OPTIONAL SERVICES

7.1 Custom Calling Services

A. Exceptions: See "Rates" below for available services.

B. Rates

1) <u>Individual Services</u>	<u>Monthly Rate</u>		<u>Activate Code</u>	<u>Deactivate Code</u>
	<u>Res</u>	<u>Bus</u>		
Call Forwarding	\$3.25	3.25	*72	*73
Call Forward - Busy (Customer Programmable)	Not Available		-	-
Call Forward - Busy (Programmed by Telco)	\$3.25	3.25	-	-
Call Forward - No Answer (Customer Programmable)	Not Available		-	-
Call Forward - No Answer (Programmed by Telco)	\$3.25	3.25	-	-
Call Forwarding - Remote Access ¹ (additive to Call Forwarding)	\$1.50	2.00	N/A	N/A
Call Hold	Not Available		-	-
3-Way Calling	\$3.75	3.75	-	-
6-Way Calling	Not Available			
Call Transfer ³	\$2.25	2.25	-	-
Call Waiting/Cancel Call Waiting	\$4.75	4.75	*70	-
Long Distance Call Waiting ¹ (additive to call Waiting)	Not Available			
Home Intercom - Basic ¹	0.00		-	-
Home Intercom - Enhanced	Not Available			
Warm Line	Not Available		-	-
Hotline	Not Available		-	-
Personal Ringing				
Second Directory Number	\$4.25	4.25	-	-
Third Directory Number ^{1/2}	\$1.00	1.00	-	-
Fourth Directory Number ^{1/2}	\$1.00	1.00	-	-

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¹ Discounts do not apply to these services.

² Rates are incremental.

³ As of April 25, 2005, Call Transfer will no longer be available to new customers. Once current customers disconnect this feature, they will not be able to reestablish it.

EFFECTIVE: July 18, 2013

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RATES AND EXCEPTIONS

7. OPTIONAL SERVICES (Cont'd)

7.1 Custom Calling Services (Cont'd)

1) <u>Individual Services</u>	<u>Monthly Rate</u>		<u>Activate Code</u>	<u>Deactivate Code</u>	
	<u>Res</u>	<u>Bus</u>			
Speed Call 8	\$3.25	3.25	*74	-	
Speed Call 30	\$4.25	4.25	*75	-	
Do-Not-Disturb	Not Available				
Call Reminder (Business)	Not Available				
Toll Restriction	(see Call Blocking)				(C)
Toll Restriction With Pin Override	Not Available				
Call Transfer Enhanced	\$5.00	5.00	-	-	

2) <u>Multi-Service Discount, Per Line¹</u>	<u>Monthly Discount</u>	<u>Trans Code</u>
Two Services	(\$0.50)	CFD2
Three Services	(\$1.00)	CFD3
Four Services	(\$1.50)	CFD4
Five Services	(\$2.00)	CFD5
Six Services	(\$2.50)	CFD6
Seven Services	(\$3.00)	CFD7
Eight Services	(\$3.50)	CFD8
Nine Services	(\$4.00)	CFD9
Ten Services	(\$4.50)	CFD1
Eleven Services	Not Available	
Twelve Services	Not Available	

¹ This discount will apply to Individual Services unless otherwise noted.

3) <u>Pay-Per-Use Services</u>	<u>Per Successful Activation</u>	<u>Monthly Cap</u>
3-Way Calling	PPU Service not available	
Call Forwarding	PPU Service not available	

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 Cancels Fifth Revised Sheet 19

RATES AND EXCEPTIONS

7. OPTIONAL SERVICES (cont'd)

7.2 Advanced Calling Services

A. Exceptions: See "Rates" below for services available.

B. Rates

The rates listed below apply to each feature subscription on a per line basis unless otherwise noted.

1) <u>Individual Services</u>	<u>Monthly Rate</u>		<u>Trans Code</u>
	<u>Res</u>	<u>Bus</u>	
Anonymous Call Rejection	\$2.75	3.25	ACSAC
Call Rejection	2.75	3.25	ACSRJ
Call Return	2.75	3.25	ACSRT
Priority Ringing	2.75	3.25	ACSPR
Repeat Dialing	Not Available		ACSRP
Preferred Call Forwarding	2.75	2.75	ACSPF
Special Call Acceptance	2.75	2.75	ACSSC
Caller ID - Basic (Includes Anonymous Call Rejection)	8.00	7.50	ACSID
Caller ID - Deluxe (Includes Anonymous Call Rejection)	8.50	9.00	ACSUD
Call Trace	[Not available on a Rate Per Month basis]		

(T)

2) <u>Multiple Services Discount¹</u>	<u>Monthly Credit</u>	<u>Trans Code</u>
	Two Services	\$(2.25)
Three Services	(5.00)	ACSR3
Four Services	(6.50)	ACSR4
Five Services	(8.00)	ACSR5
Six Services	(10.00)	ACSR6
Seven Services	(12.00)	ACSR7
Eight Services	(14.00)	ACSR8

¹ The credit corresponds to the number of individual service purchased and is in addition to each individual service purchased. The discounts are no available on Pay-Per-Use Services.

3) <u>Packages</u>	<u>Monthly Rate</u>	<u>Trans Code</u>
	Privacy Pack ²	\$9.95

² This service is grandfathered to existing customers effective February 15, 2007. The service will not be available to new customers after this date.

EFFECTIVE: July 18, 2013

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RATES AND EXCEPTIONS

7. **OPTIONAL SERVICES** (cont'd)

7.2 **Advanced Calling Services** (cont'd)

	Per	Monthly
	Successful	Cap
	<u>Activation</u>	<u>Cap</u>
4) <u>Pay-Per-Use Services</u>		
Call Trace	\$4.00	\$12.00
Call Return	\$0.75	6.00
Repeat Dialing	Not Available	

(T)

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RATES AND EXCEPTIONS

7. **OPTIONAL SERVICES** (Cont'd)

7.3

(D)

ISSUED: October 3, 2003
AMENDMENT NO.:
BY: Paul E. Pederson, Vice President

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RATES AND EXCEPTIONS

7. **OPTIONAL SERVICES** (Cont'd)

7.3

(D)

ISSUED: October 3, 2003
AMENDMENT NO.:
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RATES AND EXCEPTIONS

8. DIRECTORY SERVICES

8.1 Directory Listings

A. Exceptions: None

B. Rates

	<u>Monthly Rate</u>	<u>Trans Code</u>	
1) Additional Listing ¹	\$1.50	DLA	
2) Non-published telephone numbers	3.25	NPN	(I)
3) Non-listed telephone numbers	2.00	NLN	

¹ Includes Alternate and Cross Reference Listings.

8.2 Non-Published Numbers and Non-Listed Numbers

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RATES AND EXCEPTIONS

8. DIRECTORY SERVICES

8.3 Directory Assistance Service

A. Exceptions: None

B. Rates

<u>DA Type</u>	<u>Per Call Rate</u>		(T)
Local, per call	\$1.20	(I)	
National, per call	\$1.20	(I)	(T)
Call Completion, per minute	\$0.20		(D)
			(N)

8.4 Operator Services

A. Exceptions: None

B. Rates: The rates will be assessed on a per call basis.

	<u>Rate</u>
1) Operator Assisted Call, per call	\$1.20
2) Call Completion, per minute	\$0.20

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RATES AND EXCEPTIONS

9. MISCELLANEOUS SERVICES AND CHARGES

9.1 Relocation Forwarding Service (RFS)

A. Exceptions: None

B. Rates

Per feature	<u>Monthly Rate</u> \$16.00	<u>Trans Code</u> CCBRF	(C)
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9.2 Call Blocking (Toll Restriction)

A. Exceptions: None

B. Rates

Options 1-4, per line	Non-Recurring <u>Charge</u> ¹ (2)
-----------------------	----------------------------------------------------

¹ Applies to second or subsequent Blocking orders.

⁽²⁾ A Subsequent Service Order and a Central Office Connect apply.

9.3 Direct Inward Dialing (DID)

A. Exceptions: None

B. Rates

	<u>Non-Recurring Charge</u>	<u>Trans Code</u>	<u>Monthly Rate</u>	<u>Trans Code</u>
1) DID Trunk Facility	(1)	(1)	(1)	(1)
2) DID Software Translation	\$50.00	DIDST	No Charge	
3) DID Number Assignment, Block of 10 numbers	\$50.00 ⁽²⁾	DIDNA	\$5.00	DID10

⁽¹⁾ The PBX trunk BLEAS rate applies and the associated Non-Recurring Service Charges.

⁽²⁾ Charge not applicable, if ordered with initial telephone service. Subsequent installations are subject to Non-Recurring Service Charges.

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RATES AND EXCEPTIONS

9. MISCELLANEOUS SERVICES AND CHARGES

9.4 Off-Premises Extensions ⁽¹⁾

(C)

A. Exceptions: None

B. Rates

	<u>Monthly Rate</u>	<u>Trans Code</u>
1) Extension on Contiguous Property, Per Channel	\$2.50	OPXCP
2) Extension on Non-Contiguous Property, Per Channel	6.50	OPXNP

9.5 Line Hunting

A. Exceptions: None

B. Rates: No charge

9.6 Ground Start

A. Exceptions: None

B. Rates: Included with Key and PBX Trunk Service.

⁽¹⁾ Off Premise Extension bridged in or through the Central Office is grandfathered to existing customers effective September 1, 2015. This version of the service will not be available to new customers after this date.

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RATES AND EXCEPTIONS

9. MISCELLANEOUS SERVICES AND CHARGES (cont'd)

9.7 Telephone Number Referral Service

A. Exceptions: None

B. Rates

Per Line

Monthly Rate
No Charge

Trans Code
TNRS

9.8 Volume Controlled Handset

A. Exceptions: *Service Not Available*

B. Rates : N/A

(T) (D)
|
(D)

9.9 Reserved for Future Use

A. Exceptions: N/A

B. Rates: N/A

(T)
(T)

9.10 Reserved for Future Use

A. Exceptions: N/A

B. Rates: N/A

(T) (D)
| |
(T) |
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(D)

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Cancels Third Revised Sheet 28

RATES AND EXCEPTIONS

9. MISCELLANEOUS SERVICES AND CHARGES (cont'd)

9.11 Rental of Cable Circuits

- A. Exceptions- *Service Not Available*
- B. Rates: N/A

9.12 Temporary Suspension of Service (Vacation)

- A. Exceptions: None
- B. Rates

	<u>Monthly Discount</u>
Basic Local Exchange Access Service	50%
	<u>Monthly Rate</u>
Personal Greeting Service	\$3.50

9.13 Joint User Service

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

9.14 Special Reverse Toll Charge Service¹

- A. Exceptions: None
- B. Rates: N/A

¹ This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of February 28, 2020 and to customers that do not have access to fiber-based services.

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RATES AND EXCEPTIONS

9. MISCELLANEOUS SERVICES AND CHARGES (cont'd)

9.15 Special Toll Billing Numbers

A. Exceptions: *Service Not Available*

B. Rates: N/A

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9.16 Reserved for Future Use

A. Exceptions: N/A

B. Rates: N/A

(T)

(T)

9.17 Reserved for Future Use

A. Exceptions: N/A

B. Rates: N/A

(T)

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RATES AND EXCEPTIONS

9. **MISCELLANEOUS SERVICES AND CHARGES** (cont'd)

9.18 **Enhanced Emergency Number Service (E911)**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

9.19 **Reserved for Future Use**

(T)

- A. Exceptions: N/A
- B. Rates: N/A

(T)

9.20 **Reserved for Future Use**

(T)

- A. Exceptions: N/A
- B. Rates: N/A

(T)

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Ninth Revised Sheet 30.1
Cancels Eighth Revised Sheet 30.1

RATES AND EXCEPTIONS

9. **MISCELLANEOUS SERVICES AND CHARGES** (cont'd)

9.21 **Local Private Line Service**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

9.22 **Special Service Arrangement**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

9.23 **Yack-Pack Value Packages**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

9.24 **Smart Pack Lite**⁽²⁾

- A. Exceptions: None
- B. Rates: ⁽¹⁾

Rate Per Month

1. Residence

Local Bundle, per line

\$25.11

- (1) In order to receive this rate, customers must also subscribe to the DSL 1.5M or 4M speed service.
- (2) This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new customers after this date.

9.25 **N11 Services**¹

- A. Exceptions: None
- B. Rates: N/A

¹ This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of February 28, 2020 and to customers that do not have access to fiber-based services.

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RATES AND EXCEPTIONS

MISCELLANEOUS SERVICES AND CHARGES (cont'd)

9.26 CUSTOMIZED 911 (C911)

A. Exceptions: None

B. Rates

	<u>Monthly Charge</u>	<u>Non-Recurring Charge</u>
1. Initial Set-Up (per number) (not to exceed \$500)	N/A	\$1.00
2. Updates, per number (not to exceed \$5.00)	\$0.05	N/A
3. No Record Found Charge (per instance)	N/A	\$50.00
4. Report Requests Charge	N/A	(1)

- (1) The Report Request charge applies when a customer requests a list of their E911 record information. Rates for Report Requests will be developed on an Individual Case Basis (ICB).

9.27 Customer Owned Coin Operated Telephone Service

A. Exceptions: *Service Not Available*

B. Rates: N/A

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RATES AND EXCEPTIONS

10. CONSTRUCTION CHARGES

Exceptions: None

(C)

(C)

EFFECTIVE: October 10, 2014

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RATES AND EXCEPTIONS

11. CONTRACT SERVICE ARRANGEMENTS

(C)

11.1 Exceptions: None

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WISCONSIN TERMS OF SERVICE

UTELCO, LLC
d/b/a TDS TELECOM
Wisconsin

Section 30
Fifth Revised Sheet 33
Cancels Fourth Revised Sheet 33

RATES AND EXCEPTIONS

RESERVED FOR FUTURE USE

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WISCONSIN TERMS OF SERVICE

UTELCO, LLC
d/b/a TDS TELECOM
Wisconsin

Section 30
Twentieth Revised Sheet 34
Cancels Nineteenth Revised Sheet 34

RATES AND EXCEPTIONS

12. PROMOTIONS

12.1 Promotion Service

Exceptions

Specific Promotional Packages A, B, C, and D are not offered.

12.2 Specific Promotional Offerings

A. No Exceptions

B. No Exceptions

(D) (N)

C. No Exceptions

D. No Exceptions

E. No Exceptions

F. No Exceptions

G. No Exceptions

WISCONSIN TERMS OF SERVICE

UTELCO, LLC
d/b/a TDS TELECOM
Wisconsin

Section 30
Fourth Revised Sheet 35
Cancels Third Revised Sheet 35

RATES AND EXCEPTIONS

13. **RESALE OF LOCAL SERVICES**

13.1 **Resale at Retail Rates**

- A. Exceptions: *Not Available*
- B. Rates: N/A

13.2 **Resale at Wholesale Rates**

- A. Exceptions: None

Discounted
Rate

- B. Rates:

17.32%

13.3 **Reseller or Other Common Carrier (OCC)
Use of Extended Area Service (EAS) Facilities**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

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WISCONSIN TERMS OF SERVICE

UTELCO, LLC
d/b/a TDS TELECOM
Wisconsin

Section 30
Third Revised Sheet 36
Cancels Second Revised Sheet 36

RATES AND EXCEPTIONS

14. RESERVED FOR FUTURE USE

(T) (D)

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WISCONSIN TERMS OF SERVICE

UTELCO, LLC
d/b/a TDS TELECOM
Wisconsin

Section 30
Second Revised Sheet 37
Cancels First Revised Sheet 37

RATES AND EXCEPTIONS

15. CONCURRENCES WITH OTHER COMPANY TARIFFS

15.1. **Services**

	<u>Concurring</u>	
A. Universal Emergency Number Service	No	
B. Foreign Exchange Service	No	
C. Dedicated Communication Services (Private Line and Channel Service)	No	(D)
D. Special Services	No	(T)

15.2 **Exceptions to Conditions and Limitations**

None

15.3 **Exceptions to the Exceptions**

None

WISCONSIN TERMS OF SERVICE

UTELCO, LLC
d/b/a TDS TELECOM
Wisconsin

Section 30
Third Revised Sheet 38
Cancels Second Revised Sheet 38

RATES AND EXCEPTIONS

16. **ACCESS SERVICES**

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WISCONSIN TERMS OF SERVICE

UTELCO, LLC
d/b/a TDS TELECOM
Wisconsin

Administrative Tariff
Section 30
Third Revised Sheet 39
Cancels Second Revised Sheet 39

RATES AND EXCEPTIONS

A. RESERVED FOR FUTURE USE

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(D)

EFFECTIVE: June 12, 2020

WISCONSIN TERMS OF SERVICE

UTELCO, LLC
d/b/a TDS TELECOM
Wisconsin

Administrative Tariff
Section 30
Third Revised Sheet 40
Cancels Second Revised Sheet 40

RATES AND EXCEPTIONS

A. **RESERVED FOR FUTURE USE**

(T) (D)

(D)

WISCONSIN TERMS OF SERVICE

UTELCO, LLC
d/b/a TDS TELECOM
Wisconsin

Administrative Tariff
Section 30
First Revised Sheet 40.1
Cancels Original Sheet 40.1

RATES AND EXCEPTIONS

A. RESERVED FOR FUTURE USE

(T) (D)

(D)

WISCONSIN TERMS OF SERVICE

UTELCO, LLC
d/b/a TDS TELECOM
Wisconsin

Administrative Tariff
Section 30
First Revised Sheet 41
Cancels Original Sheet 41

RATES AND EXCEPTIONS

B. CENTREX SERVICE ⁽²⁾

(C)

1. Exceptions: None

2. Rates:

	<u>Monthly Rate</u>
a) Common Equipment Charges:	
1) Per Trunk Termination	\$16.40
2) Line Termination	\$9.15
3) Speed Call 8 and 30	See 7.1 in this Section
4) Speed Call 10	\$2.00
5) Speed Call 50	\$5.50
6) Speed Call 70	\$7.00
b) Trunk Charges:	
1) Per 2-Way Trunk	(1)
2) Per 1-Way Trunk	(1)

(1) System trunk charge as set forth in Section 5 of this tariff.

⁽²⁾ This service is grandfathered to existing customers effective June 1, 2012. The service will not be available to new customers after this date.

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WISCONSIN TERMS OF SERVICE

UTELCO, LLC
d/b/a TDS TELECOM
 Wisconsin

Administrative Tariff
 Section 30
 Frist Revised Sheet 42
 Cancels Original Sheet 42

RATES AND EXCEPTIONS

C. VIRTUAL TELEPHONE NETWORK

1. Exceptions: None
2. Rates and Charges ¹

a) **Line and Channel Rates**

VIRTUAL TELEPHONE NETWORK STANDARD LINE RATES ²					
VTN TERM PERIOD					
Minimum Total VTN Lines		12 Months	24 Months	36 Months	60 Months
	2+	29.30	22.50	20.30	16.20
	5+	25.70	19.80	17.80	14.20
	20+	21.80	16.80	13.40	10.70
	50+	20.10	15.50	12.40	9.90
	80+	18.20	14.00	11.20	9.00

VIRTUAL TELEPHONE NETWORK DIGITAL KEY LINE RATES ^{2,3}					
VTN TERM PERIOD					
Minimum Total VTN Lines		12 Months	24 Months	36 Months	60 Months
		29.30	22.50	20.30	16.20
		25.70	19.80	17.80	14.20
		21.80	16.80	13.40	10.70
		20.10	15.50	12.40	9.90
		18.20	14.00	11.20	9.00

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VIRTUAL TELEPHONE NETWORK DIGITAL KEY CHANNEL RATES ³					
VTN TERM PERIOD					
Minimum Total VTN Lines		12 Months	24 Months	36 Months	60 Months
	2+	10.30	7.90	7.10	5.70
	5+	9.00	6.90	6.30	5.00
	20+	7.60	5.90	5.30	4.30
	50+	7.10	5.50	4.90	3.90
	80+	6.40	4.90	4.40	3.60

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¹ All rates in this section are exclusively offered in conjunction with VTN service.

² The total number of VTN Standard and Digital Key lines at all locations served by the VTN Group will be used to determine the discount level. Secondary Directory Numbers, Digital Key Channels, and other features related to directory numbers are not included in determining discount levels.

³ The Virtual Telephone Network Key Line Service will be grandfathered to existing customers effective June 1, 2012. This service will not be available to new customers after this date.

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