

WISCONSIN TERMS OF SERVICE

STOCKBRIDGE & SHERWOOD TELEPHONE COMPANY, LLC
d/b/a TDS TELECOM
Wisconsin

Section 28
Eleventh Revised Contents Sheet 1
Cancels Tenth Revised Contents Sheet 1

RATES AND EXCEPTIONS

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(N)

EFFECTIVE: May 1, 2024

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EFFECTIVE: August 19, 2016

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Section 28
Second Revised Sheet 1
Cancels First Revised Sheet 1

RATES AND EXCEPTIONS

1. PREFACE

A. Exceptions: None

2. DEFINITIONS

A. Exceptions: None

3. GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

(C)

A. Exceptions: None

B. Rates:

Non-Recurring
Charge

Non-Sufficient Funds (NSF)

\$20.00

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RATES AND EXCEPTIONS

4. SERVICE CONNECTION CHARGES (T)

4.1 Service Descriptions (T)

A. Exceptions: None

B. Rates

<u>Service Element</u>	<u>Non-Recurring Charge</u>	<u>Trans. Code</u>	
1) Service Order-Initial	\$20.00	SOC	
2) Service Order-Subsequent	7.00	SOS	
3) Line Connection	15.00	LC	
4) Central Office Work	5.00	COW	(T)
5) Premises Visit	15.00	PVC	
6) Reconnect for Non-Payment	20.00	104	

(M)

4.2 Reserved for Future Use (T) (D)
|
(D)

(M) Material now appears on Sheet 1 of Section 28.

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RATES AND EXCEPTIONS

5. LOCAL EXCHANGE SERVICE

5.1 Basic Local Exchange Access Service (BLEAS)

A. Exceptions: None

B. Rates: Flat Rate Basis

	<u>Monthly Rates</u>	<u>WI Teach Assessment</u>	
<u>Hilbert</u>			
Business, one-party ^{3/}	\$38.15	\$1.34	(I)
Residence, one-party	22.77	1.34	
One-party auxiliary ^{1/2/}	19.55	1.34	
<u>Sherwood</u>			
Business, one-party ^{3/}	\$38.20	\$1.34	(I)
Residence, one-party	25.00	1.34	
One-party auxiliary ^{1/2/}	21.75	1.34	
<u>Stockbridge</u>			
Business, one-party ^{3/}	\$34.00	\$1.34	(I)
Residence, one-party	22.15	1.34	
One-party auxiliary ^{1/2/}	19.55	1.34	
<u>Tisch Mills</u>			
Business, one-party ^{3/}	\$34.00	\$1.34	(I)
Residence, one-party	22.15	1.34	
One-party auxiliary ^{1/2/}	19.55	1.34	

^{1/} The rate for one-party auxiliary Residence service is available only within the base rate area to one-party Residence subscribers, on the same premises as their primary service.

^{2/} Hearing impaired customers who are able and choose to use 2-line voice carry over shall not be charged any intrastate non-recurring charge or monthly rate for the second line.

^{3/} See Miscellaneous Services for applicable Ground Start and Line Hunting Charges.

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RATES AND EXCEPTIONS

5. LOCAL EXCHANGE SERVICE (cont'd)

5.2 Extended Area Service

- A. Exceptions: None
- B. Calling Area: EAS is available for calls to the following exchanges:

<u>Exchange</u>	<u>Additional Exchange Areas included in Local Calling Area</u>
Sherwood	Kaukauna, Hilbert, Appleton, Stockbridge
Stockbridge	Chilton, Sherwood
Tisch Mills	Kewaunee, Mishicot
Hilbert	Brillion, Chilton, Sherwood

(N)

5.3 Extended Community Calling

- A. Exceptions: None
- B. Calling Areas: ECC is available for calls to the following exchanges:

<u>Exchange</u>	<u>ECC Calling Points</u>
Sherwood	Little Chute, Neenah, Wayside, Wrightstown
Stockbridge	Appleton, Kaukauna, Little Chute, Neenah
Tisch Mills	Denmark, Two Rivers, Whitelaw
Hilbert	Collins, New Holstein, Reedsville, St. Nazianz, Valders

- C. Rates:

Per Minute or Fraction thereof	\$0.05
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RATES AND EXCEPTIONS

5. LOCAL EXCHANGE SERVICE (cont'd)

5.4 Lifeline Program

A. Exceptions: None

B. Rates:

The Company's monthly Lifeline rate is a credit against the regular local service charges (Residence one-party BLEAS rate plus the subscriber line charge).

<u>Exchange</u>	<u>State R1 Rate</u>	<u>Federal R1 Credit</u>
Hilbert	\$7.46 (I)	<u>1/</u>
Sherwood	9.25	<u>1/</u>
Stockbridge	6.89 (I)	<u>1/</u>
Tisch Mills	6.95 (I)	<u>1/</u>
Transcode	LIFSC	LIFE

1/ Authorized FCC rate per 47 C.F.R. 54.403(a).

5.5 Voice Carry Over

1. Exceptions: None

B. Rates:

	<u>Monthly Rate</u>
1) First Line	Residence One-Party BLEAS rate
2) Second Line ¹	No Charge
3) 3-Way Calling on 2 nd Line	No Charge

1 Non-Recurring charges do not apply.

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RATES AND EXCEPTIONS

5. LOCAL EXCHANGE SERVICE (cont'd)

5.6 Paystation Service

A. Exceptions: None

B. Rates

	<u>Monthly Rate</u>	<u>Trans Code</u>
1) Paystation Access Line	(1)	COCOT
2) Coin Supervision	\$2.21	COINS
3) Selective Class of Call Screening	Not Available	N/A

(1) The Business One-Party BLEAS rate and associated non-recurring charges apply.

5.7 Foreign Exchange Service

A. Exceptions: Service available under "Concurrence With Other Company Tariffs".

B. Rates: N/A

5.8 Total Talk Pack

A. Exceptions: None

B. Rates:

	<u>Rate Per Month</u>	(C)
1. Residence	Not Available	
2. Business	Not Available	

(C) (D)
|
(D)

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RATES AND EXCEPTIONS

5. LOCAL EXCHANGE SERVICE (cont'd)

5.9. SAFETY LINE SERVICE²

A. Exceptions: None

B. Rates and Charges

	<u>Monthly Rate</u>
Bundle Base Rate – DSL Market A	\$56.20 ¹
Bundle Base Rate – DSL Market B	\$56.20 ¹

¹ Other data speeds may be available for an additional charge.

² This service is grandfathered to existing customers effective July 26, 2012. This service will not be available to new customers after this date.

5.10 STAR PACKAGES ¹

A. Exceptions: Service Charges will not apply when the STAR package replaces existing Local Exchange Service or if the customer requests a change from the STAR package back to Local Exchange.

New customers that subscribe to one of the STAR Packages will receive a waiver of all installation charges.

STAR Packages are not available at the Hilbert Exchange.

B. Rates

	<u>Rate Per Month</u>	
1) Residence		
a) 3 STAR Expanded Package, per line	\$25.49 ²	(I)
b) 4 STAR Expanded Package, per line	\$35.49 ²	
c) 5 STAR Expanded Package, per line	\$45.49 ²	(I)
2) Package Upgrade	\$5.00	

¹ This service is grandfathered to existing customers effective March 1, 2023. This service will not be available to new customers after this date.

² These increases are effective on the Company's May bill cycle date.

(I)
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(I)

(T)

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RATES AND EXCEPTIONS

5. **LOCAL EXCHANGE SERVICE** (cont'd)

5.11 **STAR Business Bundles** ¹

A. Exceptions: None

B. Rates

		<u>Term Rate Per Month</u>			
		<u>MTM</u>	<u>1 Yr.</u>	<u>2/3 Yr.</u>	
1.	Business, Per Line				
	a) STAR Business Bundle Expanded	\$42.99 ²	\$37.99 ²	\$32.99 ²	(I)
	b) STAR Business Bundle Unlimited Expanded	\$62.99 ²	\$52.99 ²	\$42.99 ²	(I)
2.	Service Order Charge		<u>Non-Recurring Charge</u>		
			\$10.00		
3.	Overage Rate for Extended Community Calling		<u>Per Minute Rate</u>		
			\$0.05		

¹ This service is grandfathered to existing customers effective May 1, 2023. The service will not be available to new customers after this date.

² The rate increase is effective on the Company's May bill cycle date.

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RATES AND EXCEPTIONS

5. **LOCAL EXCHANGE SERVICE** (cont'd)

5.12 **Safety Line Service (Business)**

- A. Exceptions: None
- B. Rates and Charges

Monthly Rate

1) Bundle Base Rate

a) Business \$59.00¹

¹ Other data speeds may be available for an additional charge.

5.13 **Classic Phone Packages**

- A. Exceptions: Service Not Available
- B. Rates: N/A

5.14 **Safety Line Express and Security Line Plus Service**

- A. Exceptions: Service Not Available
- B. Rates: N/A

5.15. **Security Line Service**

- A. Exceptions: None
- B. Rates and Charges

Monthly Rate

Bundle Base Rate – DSL Market A	\$53.20 ¹	(I)	(C)
Bundle Base Rate – DSL Market B	\$53.20 ¹	(I)	(C)

¹ Other data speeds may be available for an additional charge.

(D)

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RATES AND EXCEPTIONS

5. **LOCAL EXCHANGE SERVICE** (cont'd)

5.16 **Basic & Unlimited Phone Bundles** ⁽²⁾

(C)

- A. Exceptions: None
- B. Rates and Charges

Monthly Rate ¹

1) Residence			
a) Basic Phone Bundle, per line		\$22.99 ⁽³⁾	(I) (T)
b) Unlimited Phone Bundle, per line		\$27.99 ⁽³⁾	(I) (T)

- ¹ Rate includes Subscriber Line Charge.
- ⁽²⁾ This service is grandfathered to existing customers effective May 1, 2024. The service will not be available to new customers after this date. (C)
- ⁽³⁾ The rate increase is effective on the Company's May bill cycle date. (T)

5.17 **TDS Business Voice Bundle**

Term Rate Per Month ¹
MTM 1 Yr. 2/3 Yr.

1) Business, Per Line			
a) TDS Business Voice Bundle		\$59.99	\$49.99 \$39.99
b) Service Order Charge		<u>Non-Recurring Charge</u> \$10.00	

- ¹ Rate includes Subscriber Line Charge.

5.18 **Basic 24 & Unlimited 24 Phone Bundles**

(N)

Monthly Rate ¹

1) Residence		
a) Basic 24 Phone Bundle, per line		\$19.99
b) Unlimited 24 Phone Bundle, per line		\$24.99

- ¹ Rate includes the Subscriber Line Charge.

(N)

EFFECTIVE: May 1, 2024

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Original Sheet 7

RATES AND EXCEPTIONS

6. **LOCAL DIGITAL SERVICES**

6.1 **ISDN Service - BRI**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

6.2 **ISDN Service - BRI Centrex**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

6.3 **ISDN Service - PRI**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

6.4 [Reserved for Future Use]

6.5 **ISDN - BRI Foreign Exchange**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

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Original Sheet 8

RATES AND EXCEPTIONS

6. LOCAL DIGITAL SERVICES (cont'd)

6.6 Dedicated DS1 Service

A. Exceptions: None

B. Rates:

The following rates apply on a per customer basis, regardless of the number of terminating locations.

1) Recurring Rates (rates per channel)

	<u>Monthly Rate</u>	<u>Trans Code</u>
a) Local Channel Distribution (rates apply per channel)		
<u>Month to Month</u>		
1 Channel	\$230.00	T1MM1
2+ Channels	200.00	T1MM2
<u>12 Months</u>		
1 Channel	210.00	T1L11
2 Channels	180.00	T1L12
3+ Channels	160.00	T1L13
<u>36 Months</u>		
1 Channel	190.00	T1L31
2 Channels	160.00	T1L32
3+ Channels	140.00	T1L33
<u>60 Months</u>		
1 Channel	180.00	T1L51
2 Channels	150.00	T1L52
3+ Channels	130.00	T1L53

2) Non-recurring Charges

	<u>Non-recurring Charge</u>	<u>Trans Code</u>
a) Design Order Charge, Per Order	\$700.00	T1DOC
b) Installation Charge, First Channel	650.00	T1C1
c) Installation Charge, Second and Additional Channels, per common end	500.00	T1C2A
d) Clear Channel Capability	350.00	T1CCC

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Original Sheet 9

RATES AND EXCEPTIONS

6. LOCAL DIGITAL SERVICES (cont'd)

6.7 Digital Transport Service

A. Exceptions: None

B: Rates

1) Recurring Rates

<u>Services</u>	<u>Monthly Rate</u>	<u>Trans Code</u>
a) DS1 Facility	(1)	(1)

b) Digital Interface Termination (rates apply per termination)

Month-to-Month

1 Termination	\$390.00	DTSM1
2 Terminations	370.00	DTSM2
3 Terminations	350.00	DTSM3

12 Months

1 Termination	370.00	DTS11
2 Terminations	350.00	DTS12
3 Terminations	330.00	DTS13

36 Months

1 Termination	350.00	DTS31
2 Terminations	330.00	DTS32
3 Terminations	310.00	DTS33

60 Months

1 Termination	295.00	DTS51
2 Terminations	275.00	DTS52
3 Terminations	255.00	DTS53

c) Per Trunk Termination (Includes PBX, DID, Toll Terminal and Dedicated 800 Trunks)	4.50	T1T
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2) Non-recurring Charges

	<u>Non-recurring Charge</u>	<u>Trans Code</u>
Subsequent Addition/Rearrangement Charge per trunk termination	\$10.00	T1ARC

(1) See Dedicated DS1 Service in this section for appropriate charges

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RATES AND EXCEPTIONS

6. LOCAL DIGITAL SERVICES (cont'd)

6.8 Switched Digital Service

A. Exceptions: *Service Not Available*

B. Rates: N/A

6.9 Reserved for Future Use

(T)

(D)

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(D)

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Section 28
 Sixth Revised Sheet 11
 Cancels Fifth Revised Sheet 11

RATES AND EXCEPTIONS

7. OPTIONAL SERVICES

7.1 Custom Calling Services

A. Exceptions: None

B. Rates:

1) <u>Individual Services</u>	<u>Monthly Rate</u>				<u>Activate Code</u>	<u>Deactivate Code</u>	
	<u>Hilbert Exchange</u>		<u>All other Exchanges</u>				
	<u>Res</u>	<u>Bus</u>	<u>Res</u>	<u>Bus</u>			
Call Forwarding	\$5.25	5.25	\$3.25	3.25	*72	*73	(l)
Call Forward - Busy (Customer Programmable)	\$3.25	3.25	\$3.25	3.25	*90	*91	
Call Forward - Busy (Programmed by Telco)	\$3.25	3.25	3.25	3.25	-	-	
Call Forward - No Answer (Customer Programmable)	\$3.25	3.25	\$3.25	3.25	*92	*93	
Call Forward - No Answer (Programmed by Telco)	\$3.25	3.25	\$3.25	3.25	-	-	(l)
Call Forwarding - Remote Access ¹ (additive to Call Forwarding)	Not Available		3.00		-	-	
Call Hold	Not Available				-	-	
3-Way Calling	\$6.00	6.00	\$3.75	3.75	-	-	(l)
6-Way Calling	Not Available				-	-	
Call Transfer ³	Not Available				-	-	
Call Waiting/Cancel Call Waiting	\$6.50	6.50	\$4.75	4.75	*70	-	(l)
Long Distance Call Waiting ¹ (additive to call Waiting)	Not Available				-	-	
Home Intercom - Basic	Not Available				-	-	
Home Intercom - Enhanced	Not Available				-	-	
Warm Line	Not Available				-	-	
Hotline	Not Available				-	-	
Personal Ringing	Not Available				-	-	
Second Directory Number	Not Available				-	-	
Third Directory Number ^{1/2}	Not Available				-	-	
Fourth Directory Number ^{1/2}	Not Available				-	-	
Speed Call 8	\$5.25	5.25	\$3.25	3.25	*74	-	(l)
Speed Call 30	\$5.75	5.75	\$4.25	4.25	*75	-	(l)
Do-Not-Disturb	Not Available				-	-	
Call Reminder	Not Available				-	-	
Toll Restriction (see Call Blocking)	Not Available				-	-	
Toll Restriction With Pin Override	Not Available				-	-	
Call Transfer Enhanced	\$5.00	5.00	\$5.00	5.00	-	-	

¹ Discounts do not apply to these services.

² Rates are incremental

³ As of April 25, 2005, Call Transfer will no longer be available to new customers.

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RATES AND EXCEPTIONS

7. OPTIONAL SERVICES (cont'd)

7.1 Custom Calling Services (cont'd)

B. Rates: (cont'd)

	<u>Monthly Discount</u>	<u>Trans. Code</u>
2) <u>Multiple Services Discount, Per Line</u> ¹		
Two Services	(\$0.50)	CFD2
Three Services	(\$1.00)	CFD3
Four Services	(\$1.50)	CFD4
Five Services	(\$2.00)	CFD5
Six Services	(\$2.50)	CFD6
Seven Services	(\$3.00)	CFD7
Eight Services	(\$3.50)	CFD8
Nine Services	(\$4.00)	CFD9
Ten Services	(\$4.50)	CFD1

¹ This discount will apply to Individual Services unless otherwise noted.

3) <u>Pay-Per-Use Services</u>	<u>Per Successful Activation</u>	<u>Monthly Cap</u>
3-Way Calling ^{1/}	PPU Service not available	
Call Forwarding	PPU Service not available	

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RATES AND EXCEPTIONS

7. OPTIONAL SERVICES (cont'd)

7.2 Advanced Calling Services

A. Exceptions: None

B. Rates

The rates listed below apply to each feature subscription on a per line basis unless otherwise noted.

1) <u>Individual Services</u> ^{2/}	<u>Monthly Rate</u>		<u>Trans Code</u>
	<u>Res</u>	<u>Bus</u>	
Anonymous Call Rejection	\$2.75	3.25	ACSAC
Call Rejection	2.75	3.25	ACSRJ
Call Return	2.75	3.25	ACSRT
Priority Ringing	2.75	3.25	ACSPR
Repeat Dialing	Not Available		ACSRP
Preferred Call Forwarding	2.75	2.75	ACSPF
Special Call Acceptance	2.75	2.75	ACSSC
Caller ID - Basic	8.00	7.50	ACSID
(Includes Anonymous Call Rejection)			
Caller ID - Deluxe	8.50	9.00	ACSUD
(Includes Anonymous Call Rejection)			
Call Trace	[Not available on a Rate Per Month basis]		

(T)

^{2/} All exchanges except Hilbert.

2) <u>Multiple Services Discount</u> ^{1/}	<u>Monthly Credit</u>	<u>Trans. Code</u>
	Two Services	\$(2.25)
Three Services	(5.00)	ACSR3
Four Services	(6.50)	ACSR4
Five Services	(8.00)	ACSR5
Six Services	(10.00)	ACSR6
Seven Services	(12.00)	ACSR7
Eight Services	(14.00)	ACSR8

^{1/} Note: The credit corresponds to the number of individual services purchased and is in addition to each individual service purchased. The service is not available on Pay-Per-Use Services.

3) <u>Packages</u>	<u>Monthly Rate</u>	<u>Trans Code</u>
	Privacy Pack ^{2/}	\$9.95

^{2/} This service is grandfathered to existing customers effective February 15, 2007. The service will not be available to new customers after this date.

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RATES AND EXCEPTIONS

7. OPTIONAL SERVICES (cont'd)

7.2 Advanced Calling Services (cont'd)

B. Rates: (cont'd)

		Per Successful <u>Activation</u>	Monthly <u>Cap</u>	
4)	<u>Pay-Per-Use Services</u> ^{1/}			
	Call Trace	\$4.00	\$12.00	
	Call Return	\$0.75	6.00	
	Repeat Dialing	Not Available		(T)
		Per Successful <u>Activation</u>	Monthly <u>Cap</u>	
	<u>Pay-Per-Use Services</u> ^{2/}			
	Call Trace	\$5.25	\$12.00	
	Call Return	\$0.95	14.25	
	Repeat Dialing	Not Available		(T)

5) Monthly Subscription Per Line (Hilbert Exchange only)

	<u>Monthly Business Rate</u>	<u>Business Trans Code</u>	<u>Monthly Residence Rate</u>	<u>Residence Trans Code</u>
<u>One Feature Per Line*</u>				
Call Block (Call Rejection)	\$4.00	ACSJB	\$4.00	ACSJR
VIP Alert (Priority Ringing)	5.00	ACSYB	5.00	ACSYR
Automatic Call Return (Call Return)	6.00	ACSCB	5.25	ACSCR
Automatic Busy Redial (Repeat Dialing)	6.00	ACSDB	5.25	ACSDR
Special Call Forwarding (Preferred Call Forwarding)	6.00	ACSFb	5.25	ACSFR
Special Call Acceptance (Special Call Acceptance)	4.00	ACSSB	3.00	ACSAR
Anonymous Call Rejection	1.00	ACSAB	2.00	ACSAR
Caller ID – Number (Caller ID – Basic)	10.00	ACSIB	8.25	ACSIR
Caller ID – Name and Number (Caller ID – Deluxe)	11.50	ACSUB	9.25	ACSUR
Call Tracing Service (Call Trace) Per Call	6.00	ACSLB	5.00	ACSNR

Note: The feature names listed above are used by GTE, while the names in parentheses are used by TDS Telecom (STOCKBRIDGE & SHERWOOD TELEPHONE COMPANY, LLC).

^{1/} All exchanges except Hilbert.
^{2/} Hilbert exchange only.

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RATES AND EXCEPTIONS

7. **OPTIONAL SERVICES** (cont'd)

7.3

Voice Mail Services are deregulated per Order No. 05-TA-101.

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RATES AND EXCEPTIONS

8. DIRECTORY SERVICES

8.1 Directory Listings

A. Exceptions: None

B. Rates:

	<u>Monthly Rate</u>	<u>Trans Code</u>
1) Additional Listing ¹	\$1.50	DLA
2) Non-published telephone numbers	3.25	NPN
3) Non-listed telephone numbers	2.00	NLN

(I)

¹ Includes Alternate and Cross Reference listings.

8.2 Reserved for Future Use

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RATES AND EXCEPTIONS

8. DIRECTORY SERVICES (cont'd)

8.3 Local Directory Assistance Service

A. Exceptions: None

B. Rates:

<u>DA Type</u>	<u>Per Call Rate</u>		(T)
Local, per call	\$1.20	(I)	
National, per call	\$1.20	(I)	(T)
Call Completion, per minute	\$0.20		(D)
			(N)

8.4 Operator Services

A. Exceptions: None

B. Rates: The rates will be assessed on a per call basis.

	<u>Rate</u>
1) Operator Assisted Call, per call	\$1.20
2) Call Completion, per minute	\$0.20

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RATES AND EXCEPTIONS

9. MISCELLANEOUS SERVICES AND CHARGES

9.1 Relocation Forwarding Service (RFS)

A. Exceptions: None

B. Rates:

	<u>Monthly Rate</u>	<u>Trans Code</u>
Per feature		
Hilbert Exchange	\$22.10	CCBRF
All Other Exchanges	19.35	CCBRF

(C)

9.2 Call Blocking (Toll Restriction)

A. Exceptions: None

B. Rates:

	<u>Non-Recurring Charge</u>
Options 1-4, per line	(1)

(2) A Subsequent Service Order and a Central Office Connect apply to second or subsequent Blocking orders

9.3 Direct Inward Dialing (DID)

A. Exceptions: None

B. Rates:

The rates and charges for central office trunks associated with Direct Inward Dialing service are found elsewhere in this tariff.

	<u>Monthly Rate</u>	<u>NRC</u>
DID Facility Charge, Per Trunk	(1)	(1)
DID Software Translation Charge, Per Trunk	N/A	\$50.00
DID Number Assignment Charge Blocks of 10 directory numbers	\$5.00	\$50.00 (2)

(1) See associated PBX trunk rate and installation charges.

(2) Not applicable if installed with initial installation. Subsequent installations are subject to non-recurring costs.

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RATES AND EXCEPTIONS

9. MISCELLANEOUS SERVICES AND CHARGES (cont'd)

9.4 Off-Premises Extensions ⁽¹⁾

(C)

A. Exceptions: None

B. Rates:

	<u>Monthly Rate</u>	<u>Trans Code</u>
1) Mileage – Talking Channel, per 1/10 mile	\$1.50	MCTC1
2) Mileage – Signal Channel, per 1/10 mile	1.50	MCSC1
3) Business Minimum, per circuit	2.00	MCTMB
4) Residence Minimum, per circuit	2.00	MCTMR

9.5 Line Hunting (1)

A. Exceptions: None

B. Rates:

<u>Per Line</u>	<u>Monthly Rate</u>	<u>Trans Code</u>
	\$3.00	LINEH

(1) Service Connection Charges don't apply when ordered with initial service installation. When ordered separate, service connection charges do apply.

9.6 Ground Start (1)

A. Exceptions: None

B. Rates:

<u>Per Business Line</u>	<u>Monthly Rate</u>	<u>Trans Code</u>
	\$4.00	GS

(1) Service Connection Charges don't apply when ordered with initial service installation. When ordered separate, service connection charges do apply.

⁽¹⁾ Off Premise Extension bridged in or through the Central Office is grandfathered to existing customers effective September 1, 2015. This version of the service will not be available to new customers after this date.

(C)
|
(C)

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RATES AND EXCEPTIONS

9. MISCELLANEOUS SERVICES AND CHARGES (cont'd)

9.7 Telephone Number Referral Service

A. Exceptions: None

B. Rates:

Per Line

Monthly Rate
No Charge

Trans Code
TNRS

9.8 Volume Controlled Handset

A. Exceptions: *Service Not Available*

B. Rates: N/A

(T) (D)

(T)

(D)

9.9 Reserved for Future Use

A. Exceptions: N/A

B. Rates: N/A

(T)

(T)

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RATES AND EXCEPTIONS

9. MISCELLANEOUS SERVICES AND CHARGES (cont'd)

9.10 Reserved for Future Use

(T)

A. Exceptions: N/A

(T)

B. Rates: N/A

9.11 Rental of cable Conductors

A. Exceptions: *Service Not Available*

(T) (D)

B. Rates: N/A

(T)

(D)

9.12 Temporary Suspension of Service (Vacation)

A. Exceptions: None

B. Rates:

	<u>Monthly Discount</u>
Basic Local Exchange Access Service	50%
	<u>Monthly Rate</u>
Personal Greeting Service	\$3.50

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RATES AND EXCEPTIONS

9. MISCELLANEOUS SERVICES AND CHARGES (cont'd)

9.13 Joint User Service

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

(T) (D)
|
(T)
|
(D)

9.14 Special Reverse Toll Charge Service

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

9.15 Special Toll Billing Numbers

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

(T)
|
(T)

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RATES AND EXCEPTIONS

9. MISCELLANEOUS SERVICES AND CHARGES (cont'd)

9.16 **Reserved for Future Use** (T)

A. Exceptions: N/A (T)

B. Rates: N/A

9.17 **Reserved for Future Use** (T)

A. Exceptions: N/A (T)

B. Rates: N/A

9.18 **Enhanced Emergency Number Service (E911)**

A. Exceptions: *Service available under "Concurrences With Other Company Tariffs".*

B. Rates: N/A

9.19 **Reserved for Future Use** (T)

A. Exceptions: N/A (T)

B. Rates: N/A

9.20 **Reserved for Future Use** (T)

A. Exceptions: N/A (T)

B. Rates: N/A

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RATES AND EXCEPTIONS

9. **MISCELLANEOUS SERVICES AND CHARGES** (cont'd)

9.21 **Local Private Line Service**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

9.22 **Special Service Arrangement**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

9.23 **Yack-Pack Value Packages**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

9.24 **Smart Pack Lite**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

(C)
(C)
(C)

(D)
|
(D)

9.25 **N11 Services**

- A. Exceptions: None
- B. Rates: N/A

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Cancels Original Sheet 23.2

RATES AND EXCEPTIONS

MISCELLANEOUS SERVICES AND CHARGES (cont'd)

9.26 CUSTOMIZED 911 (C911)

A. Exceptions: None

B. Rates

	<u>Monthly Charge</u>	<u>Non-Recurring Charge</u>
1. Initial Set-Up (per number) (not to exceed \$500)	N/A	\$1.00
2. Updates, per number (not to exceed \$5.00)	\$0.05	N/A
3. No Record Found Charge (per instance)	N/A	\$50.00
4. Report Requests Charge	N/A	(1)

(1) The Report Request charge applies when a customer requests a list of their E911 record information. Rates for Report Requests will be developed on an Individual Case Basis (ICB).

9.27 Customer Owned Coin Operated Telephone Service

A. Exceptions: *Service Not Available*

B. Rates: N/A

(T)
|
(T)

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RATES AND EXCEPTIONS

10. CONSTRUCTION CHARGES

Exceptions: None

(C)

(C)

EFFECTIVE: October 10, 2014

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RATES AND EXCEPTIONS

10. CONSTRUCTION CHARGES

(C)

(C)

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RATES AND EXCEPTIONS

11. CONTRACT SERVICE ARRANGEMENTS

(C)

11.1 **Exceptions:** None

(C)

(D)

(D)

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Cancels Original Sheet 27

RATES AND EXCEPTIONS

RESERVED FOR FUTURE USE

(C)

(D)

(D)

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Fifth Revised Sheet 28
Cancels Fourth Revised Sheet 28

RATES AND EXCEPTIONS

RESERVED FOR FUTURE USE

(C)

(D)

(D)

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Cancels Seventeenth Revised Sheet 29

RATES AND EXCEPTIONS

12. PROMOTIONS

12.1 Promotion Service

Exceptions

Specific Promotional Offering H. is not offered.

12.2 Specific Promotional Offerings

A. No Exceptions

B. No Exceptions

(D) (N)

C. No Exceptions

D. No Exceptions

E. Not Available

F. Not Available

G. No Exceptions

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RATES AND EXCEPTIONS

13. RESALE OF LOCAL SERVICES

13.1 Resale at Retail Rates

- A. Exceptions: *Not Available*
- B. Rates: N/A

13.2 Resale at Wholesale Rates

- A. Exceptions: None

Discounted
Rate

- B. Rates:

12.57%

**13.3 Reseller or Other Common Carrier (OCC)
Use of Extended Area Service (EAS) Facilities**

- A. Exceptions: *Not Available*
- B. Rates: N/A

(T)
|
(T)

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RATES AND EXCEPTIONS

14. RESERVED FOR FUTURE USE

(T) (D)

(D)

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RATES AND EXCEPTIONS

15. CONCURRENCES WITH OTHER COMPANY TARIFFS

15.1 Services

	<u>Concurring</u>	
A. Universal Emergency Number Service	No	
B. Foreign Exchange Service ⁽¹⁾	Yes	
C. Dedicated Communication Services ⁽²⁾	No	(C) (T)
D. Private Line Services (Interexchange)	Yes	(T) (C)

15.2 Conditions and Limitations

No Exceptions (T)
(T)

15.3 Exceptions

A. Rates for Private Line Services 15.1.D above (T)
(C)

1) Voice Grade Service	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>	
Channel Termination, per termination			(C)
-Two-Wire	\$527.49	\$37.71	
-Four-Wire	527.49	60.33	
Channel Mileage Facility, per mile		2.68	
Channel Mileage Termination, per termination		26.99	

⁽¹⁾ This service is grandfathered to existing customers effective August 13, 2015. This service will not be available to new customers after this date. (T)
(T)

⁽²⁾ This service is grandfathered to existing customers effective January 8, 2016. This service will not be available to new customers as of this date. (C)
(C)

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RATES AND EXCEPTIONS

15. CONCURRENCES WITH OTHER COMPANY TARIFFS (cont.)

(T)

15.3 Exceptions (cont.)

(T)

A. Rates for Private Line Services 15.1.D above (cont.)

(C)

2) Digital Data Service	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
Channel Termination, per termination		
-2.4, 4.8, 9.6, 19.2, 56.0, & 64.0 Kbps	\$457.16	\$69.58
Channel Mile. Facility, per mile		
-2.4 Kbps		2.56
-4.8 Kbps		2.56
-9.6 Kbps;		2.56
-19.2 Kbps;		2.56
-56.0 Kbps		3.62
-64.0 Kbps		3.62
Channel Mileage Termination, per termination		
-2.4 Kbps		25.64
-4.8 Kbps		25.64
-9.6 Kbps;		25.64
-19.2 Kbps;		25.64
-56.0 Kbps		36.33
-64.0 Kbps		36.33
 3) High Capacity Service		
Channel Termination, per termination		
-1.544 Mbps	\$386.83	\$179.32
-44.736 Mbps	521.63	1,478.36
Channel Mile. Facility, per mile		
-1.544 Mbps		11.09
-44.736 Mbps		96.64
Channel Mileage Termination, per termination		
-1.544 Mbps		57.56
-44.736 Mbps		369.57

(C)

WISCONSIN TERMS OF SERVICE

STOCKBRIDGE & SHERWOOD TELEPHONE COMPANY, LLC
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Wisconsin

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RATES AND EXCEPTIONS

16. RESERVED FOR FUTURE USE

(T)

(D)

(D)

WISCONSIN TERMS OF SERVICE

STOCKBRIDGE & SHERWOOD TELEPHONE COMPANY, LLC
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RATES AND EXCEPTIONS

A. CENTREX LINE RATES

The following per-line Centrex rates apply for contract periods ranging from month-to-month to 60 months. The customer is required to pay for the number of months in the service period selected:

CENTREX LINE RATE SCHEDULE FOR HILBERT EXCHANGE						
Number of Centrex Lines	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2*	36.60	35.50	34.50	33.40	32.40	31.30
3-5	32.80	31.80	30.80	29.70	28.70	27.60
6-15	29.10	28.10	27.00	26.00	24.90	23.90
16-25	25.40	24.40	23.30	22.30	21.20	20.20
26-50	21.70	20.60	19.60	18.50	17.50	16.40
51-100	17.90	16.90	15.90	14.80	13.80	12.70
101+	ICB	ICB	ICB	ICB	ICB	ICB

* Rate also applies to single-line off-premise extensions to primary-site Centrex group.

CENTREX LINE RATE SCHEDULE FOR SHERWOOD EXCHANGE						
Number of Centrex Lines	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2*	37.70	36.60	35.50	34.40	33.40	32.30
3-5	33.80	32.70	31.60	30.60	29.50	28.40
6-15	29.90	28.80	27.80	26.70	25.60	24.50
16-25	26.00	25.00	23.90	22.80	21.70	20.60
26-50	22.10	21.10	20.00	18.90	17.80	16.80
51-100	18.30	17.20	16.10	15.00	14.00	12.90
101+	ICB	ICB	ICB	ICB	ICB	ICB

* Rate also applies to single-line off-premise extensions to primary-site Centrex group.

ISSUED:
AMENDMENT NO.:
BY: Paul E. Pederson, Vice President

EFFECTIVE: March 31, 2003

WISCONSIN TERMS OF SERVICE

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RATES AND EXCEPTIONS

A. CENTREX LINE RATES (cont'd)

The following per-line Centrex rates apply for contract periods ranging from month-to-month to 60 months. The customer is required to pay for the number of months in the service period selected:

CENTREX LINE RATE SCHEDULE FOR STOCKBRIDGE AND TISCH MILLS EXCHANGE						
Number of Centrex Lines	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2*	32.20	31.30	30.40	29.50	28.50	27.60
3-5	29.10	28.20	27.30	26.40	25.40	24.50
6-15	26.00	25.10	24.20	23.20	22.30	21.40
16-25	22.90	22.00	21.10	20.10	19.20	18.30
26-50	19.80	18.90	18.00	17.00	16.10	15.20
51-100	16.70	15.80	14.90	13.90	13.00	12.10
101+	ICB	ICB	ICB	ICB	ICB	ICB

* Rate also applies to single-line off-premise extensions to primary-site Centrex group.

ISSUED:
AMENDMENT NO.:
BY: Paul E. Pederson, Vice President

EFFECTIVE: March 31, 2003

WISCONSIN TERMS OF SERVICE

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RATES AND EXCEPTIONS

B. RESERVED FOR FUTURE USE

(T) (D)

(D)

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RATES AND EXCEPTIONS

B. RESERVED FOR FUTURE USE

(T) (D)

(D)

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RATES AND EXCEPTIONS

B. RESERVED FOR FUTURE USE

(T) (D)

(D)

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Administrative Tariff
 Section 28
 First Revised Sheet 39
 Cancels Original Sheet 39

RATES AND EXCEPTIONS

C. VIRTUAL TELEPHONE NETWORK

1. Exceptions: None
2. Rates and Charges ¹
 - a) **Line and Channel Rates**

VIRTUAL TELEPHONE NETWORK STANDARD LINE RATES ²					
VTN TERM PERIOD					
Minimum Total VTN Lines		12 Months	24 Months	36 Months	60 Months
	2+	29.30	22.50	20.30	16.20
	5+	25.70	19.80	17.80	14.20
	20+	21.80	16.80	15.00	12.10
	50+	20.10	15.50	13.90	11.20
	80+	18.20	14.00	12.60	10.10

VIRTUAL TELEPHONE NETWORK DIGITAL KEY LINE RATES ^{2, 3}					
VTN TERM PERIOD					
Minimum Total VTN Lines		12 Months	24 Months	36 Months	60 Months
	2+	29.30	22.50	20.30	16.20
	5+	25.70	19.80	17.80	14.20
	20+	21.80	16.80	15.00	12.10
	50+	20.10	15.50	13.90	11.20
	80+	18.20	14.00	12.60	10.10

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VIRTUAL TELEPHONE NETWORK DIGITAL KEY CHANNEL RATES ³					
VTN TERM PERIOD					
Minimum Total VTN Lines		12 Months	24 Months	36 Months	60 Months
	2+	10.30	7.90	7.10	5.70
	5+	9.00	6.90	6.30	5.00
	20+	7.60	5.90	5.30	4.30
	50+	7.10	5.50	4.90	3.90
	80+	6.40	4.90	4.40	3.60

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¹ All rates in this section are exclusively offered in conjunction with VTN service.

² The total number of VTN Standard and Digital Key lines at all locations served by the VTN Group will be used to determine the discount level. Secondary Directory Numbers, Digital Key Channels, and other features related to directory numbers are not included in determining discount levels.

³ This service will be grandfathered to existing customers effective September 1, 2015. This service will not be available to new customers after this date.

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