

## WISCONSIN TERMS OF SERVICE

**SCANDINAVIA TELEPHONE COMPANY, LLC**  
**d/b/a TDS TELECOM**  
Wisconsin

Section 27  
Eleventh Revised Contents Sheet 1  
Cancels Tenth Revised Contents Sheet 1

### RATES AND EXCEPTIONS

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EFFECTIVE: May 1, 2024

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Eighth Revised Contents Sheet 2  
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(T)

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EFFECTIVE: August 19, 2016

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EFFECTIVE: June 12, 2020

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Section 27  
Second Revised Sheet 1  
Cancels First Revised Sheet 1

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**RATES AND EXCEPTIONS**

**1. PREFACE**

A. Exceptions: None

**2. DEFINITIONS**

A. Exceptions: None

**3. GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS**

(C)

A. Exceptions: None

B. Rates:

Non-Recurring  
Charge

Non-Sufficient Funds (NSF)

\$20.00

**WISCONSIN TERMS OF SERVICE**

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Section 27  
Fourth Revised Sheet 2  
Cancels Third Revised Sheet 2

**RATES AND EXCEPTIONS**

**4. SERVICE CONNECTION CHARGES**

(T)

**4.2 Service Descriptions**

(T)

**A. Rates**

<u>Service Element</u>	<u>Non-Recurring Charge</u>	<u>Trans. Code</u>
1) Service Order-Initial	\$20.00	SOC
2) Service Order-Subsequent	5.00	SOS
3) Line Connection	15.00	LC
4) Central Office Work	5.00	COW
5) Premises Visit	15.00	PVC
6) Reconnect for Non-Payment	18.00	104

(T)

(M)

**4.4 Reserved for Future Use**

(T) (D)  
|  
(D)

(M) Material now appears on Sheet 1 of Section 27.

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Section 27  
Thirteenth Revised Sheet 3  
Cancels Twelfth Revised Sheet 3

RATES AND EXCEPTIONS

5. LOCAL EXCHANGE SERVICE

5.1 Basic Local Exchange Access Service (BLEAS)

- A. Exceptions: None
- B. Rates: Flat Rate Basis

Scandinavia

<u>Service Type</u>	<u>Monthly Rate<sup>1/</sup></u>	<u>WI Teach Assessment</u>
Residence, one-party	\$23.29	\$1.60
One-party auxiliary <sup>2/3/</sup>	19.32	1.60
Business, one-party <sup>4/</sup>	38.89	1.60
PBX System Trunk <sup>4/</sup>	38.89	1.60
Key System Trunk <sup>4/</sup>	38.89	1.60

(l)  
|  
(l)

Iola

<u>Service Type</u>	<u>Monthly Rate<sup>1/</sup></u>	<u>WI Teach Assessment</u>
Residence, one-party	\$22.29	\$1.60
One-party auxiliary <sup>2/3/</sup>	16.72	1.60
Business, one-party <sup>4/</sup>	34.29	1.60
PBX System Trunk <sup>4/</sup>	34.29	1.60
Key System Trunk <sup>4/</sup>	34.29	1.60

(l)  
|  
(l)

<sup>1/</sup> Basic Local Exchange Access Rates listed above include the Extended Area Service.  
<sup>2/</sup> The rate for one-party auxiliary Residence service is available only within the base rate area to one-party Residence subscribers, on the same premises as their primary service.  
<sup>3/</sup> Hearing Impaired Customers who are able and choose to use 2-line voice carry over shall not be charged any intrastate non-recurring charge or monthly rate for the second line.  
<sup>4/</sup> See Miscellaneous Services for applicable Ground Start and Line Hunting charges.

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Original Sheet 4

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RATES AND EXCEPTIONS

5. **LOCAL EXCHANGE SERVICE** (cont'd)

5.2 **Extended Area Service**

- A. Exceptions: None
- B. Calling Area: EAS is available for calls to the following exchanges:

<u>Exchange</u>	<u>Additional Exchange Areas Included in Local Calling Area</u>
Scandinavia	Iola, Waupaca
Iola	Scandinavia

- C. Rates:  
Rates are included in the Basic Local Exchange Access Rates.



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Twelfth Revised Sheet 5  
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**RATES AND EXCEPTIONS**

**5. LOCAL EXCHANGE SERVICE** (cont'd)

**5.3 Extended Community Calling**

- A. Exceptions: None
- B. Calling Areas: ECC is available for calls to the following exchanges:

<u>Exchange</u>	<u>ECC Calling Points</u>
Iola	Amherst, Manawa, Marion, Plonia, Ogdensburg, Rosholt, Waupaca
Scandinavia	Amherst, Manawa, Ogdensburg, Pionia, Rosholt, Weyauwega

- C. Rates:

Per Minute or Fraction thereof	\$0.05
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**5.4 Lifeline Program**

- A. Exceptions: None
- B. Rates:  
The Company's monthly Lifeline rate is a credit against the regular local service charges (Residence one-party BLEAS rate plus the subscriber line charge).

<u>Exchange</u>	<u>State R1 Credit</u>	<u>Federal R1 Credit</u>
Iola	\$7.16 (I)	<u>1/</u>
Scandinavia	8.16 (I)	<u>1/</u>
Trans Code	LIFSC	LIFE

1/ Authorized FCC rate per 47 C.F.R. 54.403(a).

WISCONSIN TERMS OF SERVICE

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RATES AND EXCEPTIONS

5. **LOCAL EXCHANGE SERVICE** (cont'd)

5.5 **Voice Carry Over**

A. Exceptions: None

B. Rates:

	<u>Monthly Rate</u>
1) First Line	Residence One-Party BLEAS rate
2) Second Line <sup>1</sup>	No Charge
3) 3-Way Calling on 2 <sup>nd</sup> Line	No Charge

<sup>1</sup> Non-Recurring charges do not apply.

5.6 **Paystation Service**

A. Exceptions: None

B. Rates:

	<u>Monthly Rate</u>	<u>Trans Code</u>
1) Paystation Access Line	(1)	COCOT
2) Coin Supervision	\$2.21	COINS
3) Selective Class of Call Screening	Not Available	N/A

(1) The Business One-Party BLEAS rate and associated non-recurring charges apply.

5.7 **Foreign Exchange Service**

A. Exceptions: *Service available under "Concurrence With Other Company Tariffs".*

B. Rates: N/A

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Fifteenth Revised Sheet 7  
Cancels Fourteenth Revised Sheet 7

**RATES AND EXCEPTIONS**

**5. LOCAL EXCHANGE SERVICE (cont'd)**

**5.8 Total Talk Pack**

A. Exceptions: The footnote associated with Condition B.4 does not apply to Scandinavia customers.

B. Rates: <sup>(1)(2)</sup>

	<u>Rate Per Month</u>
1. Residence <sup>(3)</sup>	
a. Iola Local Bundle, per line	\$37.79
b. Scandinavia Local Bundle, per line	\$38.79
2. Business	Not Available

- (1) Customers must also subscribe to TDS Long Distance Total Talk Pack to be eligible for this rate.
- (2) Effective February 10, 2006, these rates do not include the TEACH rates that are listed on Sheet 3 of this Section.
- (3) This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new customers after this date.

**5.9 Safety Line Service<sup>2</sup>**

A. Exceptions: None

B. Rates

	<u>Monthly Rate</u>		
Bundle Base Rate – DSL Market A	\$66.20 <sup>1</sup>	(I)	(C)
Bundle Base Rate – DSL Market B	\$61.20 <sup>1</sup>	(I)	(C)

<sup>1</sup> Other data speeds may be available for an additional charge.

<sup>2</sup> This service will be grandfathered to existing customers effective July 26, 2012. This service will not be available to new customers as of this date.

(D)

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Section 27  
Third Revised Sheet 7.1  
Cancels Second Revised Sheet 7.1

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**RATES AND EXCEPTIONS**

5. **LOCAL EXCHANGE SERVICE** (cont'd)

5.10 **STAR Packages** <sup>1</sup>

- A. Exceptions: None
- B. Rates and Charges

	<u>Rate Per Month</u>	
1) Residence		
a) 3 STAR Expanded Package, per line	\$35.49 <sup>2</sup>	(I)
b) 4 STAR Expanded Package, per line	\$45.49 <sup>2</sup>	I
c) 5 STAR Expanded Package, per line	\$55.49 <sup>2</sup>	(I)
2) Package Upgrade	\$5.00	

<sup>1</sup> This service is grandfathered to existing customers effective March 1, 2023. This service will not be available to new customers after this date.

<sup>2</sup> These increases are effective on the Company's May bill cycle date. (T)

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Cancels First Revised Sheet 7.2

**RATES AND EXCEPTIONS**

5. **LOCAL EXCHANGE SERVICE** (cont'd)

5.11 **STAR Business Bundles** <sup>1</sup>

A. Exceptions: None

B. Rates

	<u>Term Rate Per Month</u>			
	<u>MTM</u>	<u>1 Yr.</u>	<u>2/3 Yr.</u>	
1. Business, Per Line				
a) STAR Business Bundle Expanded	\$42.99 <sup>2</sup>	\$37.99 <sup>2</sup>	\$32.99 <sup>2</sup>	(I)
b) STAR Business Bundle Unlimited Expanded	\$62.99 <sup>2</sup>	\$52.99 <sup>2</sup>	\$42.99 <sup>2</sup>	(I)
2. Service Order Charge			<u>Non-Recurring Charge</u> \$10.00	
3. Overage Rate for Extended Community Calling			<u>Per Minute Rate</u> \$0.05	

<sup>1</sup> This service is grandfathered to existing customers effective May 1, 2023. The service will not be available to new customers after this date.

<sup>2</sup> The rate increase is effective on the Company's May bill cycle date.

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Eleventh Revised Sheet 7.3  
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**RATES AND EXCEPTIONS**

5. **LOCAL EXCHANGE SERVICE** (cont'd)

5.12 **Safety Line Service (Business)**

- A. Exceptions: None
- B. Rates and Charges

Monthly Rate

- 1) Bundle Base Rate
  - a) Business \$59.00<sup>1</sup>

<sup>1</sup> Other data speeds may be available for an additional charge.

5.13 **Classic Phone Packages**

- A. Exceptions: Service Not Available
- B. Rates: N/A

5.14 **Safety Line Express & Security Line Plus**

- A. Exceptions: Service Not Available
- B. Rates: N/A

5.15 **Security Line Service**

- A. Exceptions: None
- B. Rates:

Monthly Rate

- 1) Bundle Base Rate – DSL Market A \$58.20<sup>1</sup> (I) (C)
- 2) Bundle Base Rate – DSL Market B \$58.20<sup>1</sup> (I) (C)

<sup>1</sup> Other data speeds may be available for an additional charge.

(D)

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RATES AND EXCEPTIONS

5. LOCAL EXCHANGE SERVICE (cont'd)

5.16 Basic & Unlimited Phone Bundles (2)

(C)

- A. Exceptions: None
- B. Rates and Charges

Monthly Rate <sup>1</sup>

1) Residence

- a) Basic Phone Bundle, per line \$22.99 (3) (I) (T)
- b) Unlimited Phone Bundle, per line \$27.99 (3) (I) (T)

<sup>1</sup> Rate includes Subscriber Line Charge.  
<sup>(2)</sup> This service is grandfathered to existing customers effective May 1, 2024. The service will not be available to new customers after this date. (C)  
<sup>(3)</sup> The rate increase is effective on the Company's May bill cycle date. (T)

5.17 TDS Business Voice Bundle

Term Rate Per Month <sup>1</sup>

MTM	1 Yr.	2/3 Yr.
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1) Business, Per Line

- a) TDS Business Voice Bundle \$59.99 \$49.99 \$39.99
- b) Service Order Charge Non-Recurring Charge  
\$10.00

<sup>1</sup> Rate includes Subscriber Line Charge.

5.18 Basic 24 & Unlimited 24 Phone Bundles

(N)

Monthly Rate <sup>1</sup>

1) Residence

- a) Basic 24 Phone Bundle, per line \$19.99
- b) Unlimited 24 Phone Bundle, per line \$24.99

<sup>1</sup> Rate includes the Subscriber Line Charge. (N)

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 Second Revised Sheet 8  
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**RATES AND EXCEPTIONS**

**6. LOCAL DIGITAL SERVICES**

**6.1 ISDN Service – BRI <sup>(1)</sup>**

(C)

A. Exceptions: None

B. Rates:

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE BASIC RATE INTERFACE ISDN-BRI RATE SCHEDULE		
ISDN Service	Monthly Rate	Non-Recurring Charges
<b>ISDN LINE, PER LINE</b> Residence Business	Residential One-Party Rate Business One-Party Rate	See Service Connection See Service Connection
<b>CIRCUIT SWITCHED VOICE SERVICE, PER "B" CHANNEL (BUSINESS AND RESIDENCE)</b>	\$15.00	See Service Connection
<b>CIRCUIT SWITCHED DATA SERVICE, PER "B" CHANNEL (BUSINESS AND RESIDENCE)</b>	\$15.00	See Service Connection
<b>ALTERNATE CIRCUIT SWITCHED VOICE/CIRCUIT SWITCHED DATA, PER "B" CHANNEL (BUSINESS AND RESIDENCE)</b>	\$15.00	See Service Connection
<b>CIRCUIT SWITCHED FEATURES: (BUSINESS AND RESIDENCE)</b> Electronic Key Telephone Service (EKTS): 1. Multiple Call Appearances of a Directory Number (up to 3) Fourth/Subsequent Call Appearances of a Directory Number 2. Shared Call Appearances 3. Analog Line Pickups 4. Privacy Release (Automatic Exclusion) 5. Manual Exclusion (Privacy) 6. Intercom Calling 7. Bridging  Primary Directory Number Secondary Telephone Numbers Clear Channel Capability  Custom Calling Services Call Hold, Drop and Transfer  Advanced Calling Services Caller Identification - Basic (where available) Caller Identification - Deluxe (where available)	Included w/CSV, CSD \$2.00 p/Call Appearance \$1.00 p/Shared Call Appearance \$1.00 p/First Analog Set Included with CSV Included with CSV \$1.50 p/Each Member Included with CSV  Included w/CSV, CSD \$2.00 p/Telephone Number Included w/CSD  Custom Calling Svc (CCS) Tariff Included w/CSV  Advanced Calling Svc (ACS) Tariff Included w/CSV, CSD 50% of ACS Tariffed Rate	None None None None None None None  None None None  None None  None None None

<sup>(1)</sup> This service is grandfathered to existing customers effective March 1, 2013. This service will not be available to new customers after this date.

(C)  
 (C)



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**RATES AND EXCEPTIONS**

**6. LOCAL DIGITAL SERVICES** (cont'd)

**6.1 ISDN Service – BRI** <sup>(1)</sup> (cont'd)

(C)

**B. Rates:** (cont'd)

<b>INTRASWITCH PACKET SWITCHED DATA, PER "D" CHANNEL (BUSINESS AND RESIDENCE)</b>	\$10.00	See Service Connection
<b>PACKET SWITCHED DATA FEATURES:</b> (BUSINESS AND RESIDENCE)		
1. Flow Control Parameter Negotiation	Inc w/Packet Data "D" Channel	None
2. Throughput Class Negotiation	Inc w/Packet Data "D" Channel	None
3. Logical Channels	Inc w/Packet Data "D" Channel	None
4. Incoming Calls Barred	Inc w/Packet Data "D" Channel	None
5. Outgoing Calls Barred	Inc w/Packet Data "D" Channel	None
6. Closed User Groups (CUG):	Inc w/Packet Data "D" Channel	\$25.00 p/CUG initial set-up
a. Per CUG		\$1.00 Add'l Member
b. Per Member in CUG		None
7. Fast Select	Inc w/Packet Data "D" Channel	None
8. Fast Select Acceptance	Inc w/Packet Data "D" Channel	None
<b>SERVICE CONNECTION CHARGES</b> apply for ISDN-BRI Service based upon existing Service Connection charges. See Service Connection Section of this tariff.		

<sup>(1)</sup> This service is grandfathered to existing customers effective March 1, 2013. This service will not be available to new customers after this date.

(C)

(C)

WISCONSIN TERMS OF SERVICE

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Wisconsin

Section 27  
Original Sheet 8.2

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RATES AND EXCEPTIONS

6. LOCAL DIGITAL SERVICES (cont'd)

6.2 ISDN Service - BRI Centrex

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

(M)

(M)

(M) Text shown here previously appeared on Sheet 8 of this Section.

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 Third Revised Sheet 8.3  
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**RATES AND EXCEPTIONS**

**6. LOCAL DIGITAL SERVICES** (cont'd)

**6.3 ISDN Service – PRI** <sup>(2)</sup>

(C)

A. Exceptions: Network Name Display

B. Rates:

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE PRIMARY RATE INTERFACE (PRI) ISDN-PRI RATE SCHEDULE		
ISDN Service	Monthly Rate	Service Establishment (Nonrecurring Rates)
<b>1. ISDN-PRI ACCESS:</b>		
<b>a. ISDN-PRI Access Facility</b> (first mile)	Included in ISDN-PRI Rate (Communication Channels Mo. Rate)	Included in ISDN-PRI Service Establishment (Communications Channels Svc Establishment)
<b>b. PRI Access Facility - Mileage Charges</b> (each additional mile)	\$20.00/each additional mile	Included in ISDN-PRI Service Establishment (Communication Channels Svc Establishment)
<b>2. COMMUNICATION CHANNELS:</b>		
<b>a. B Channels plus D Channel, OR B Channels (Multiple PRI Arrangement)</b>	\$700.00 \$700.00	\$1,000.00 \$1,000.00
<b>b. T1/PRI Rearrangement Charge</b> (In Lieu of \$1,000.00 Service Establishment Charge when the customer re-uses an existing T1 facility.)	N/A	\$200.00
<b>c. D Channel Backup</b>	\$100.00	\$150.00
<b>d. Directory Numbers:</b>	No Charge	No Charge
<b>Primary Directory Number</b> (w/each ISDN-PRI)	\$2.00/Directory Number	\$25.00/Initial Service Establishment Request
<b>Additional Directory Numbers</b>		
<b>e. ISDN-PRI Failover Solution</b>	No Charge	No Charge
<b>3. CIRCUIT SWITCHED FEATURES:</b>		
<b>a. Features:</b>		
<b>1. Clear Channel Capability</b>	No Charge	No Charge
<b>2. Call-by-Call Capability for the following:</b>		
<b>a. Public Network Calls</b> (incoming, outgoing or 2-way trunk calls)	No Charge	No Charge
<b>b. DID (1)</b>	No Charge	Included in ISDN-PRI Service Establishment
<b>c. FX:</b> All existing tariff rates apply to FX facilities between CO's.	\$10.00	\$50.00
<b>d. Tie Facility:</b> All existing tariff rates apply to Tie facilities between CO's.	\$10.00	\$50.00
<b>3. Advanced Calling Services:</b>		
<b>Caller ID - Basic</b> (per PRI)	Included w/ISDN-PRI (Communication Channels Mo. Rate)	Included in ISDN-PRI Service Establishment (Communications Channels Svc Establishment)
<b>b. Subsequent Feature Additions/Changes:</b> Feature Additions/Changes per PRI	N/A	\$50.00
<b>c. Move Charge</b> To Move ISDN-PRI Service, per PRI	N/A	\$25.00

<sup>(1)</sup> Monthly recurring rates for blocks of numbers are provisioned under the Company's DID tariff.

<sup>(2)</sup> This service is grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date.

(C)  
(C)

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Wisconsin

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Original Sheet 8.4

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RATES AND EXCEPTIONS

6. **LOCAL DIGITAL SERVICES** (cont'd)

6.4 [Reserved for Future Use]

(M)

6.5 **ISDN - BRI Foreign Exchange**

A. Exceptions: *Service Not Available*

B. Rates: N/A

(M)

(M)

(M) Text shown here previously appeared on Sheet 8 of this Section.

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**RATES AND EXCEPTIONS**

**6. LOCAL DIGITAL SERVICES (cont'd)**

**6.6 Dedicated DS1 Service**

A. Exceptions: *Service Not Available*

B. Rates: N/A

(C)

(C)

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**RATES AND EXCEPTIONS**

**6. LOCAL DIGITAL SERVICES** (cont'd)

**6.7 Digital Transport Service**

A. Exceptions: *Service Not Available*

B: Rates: N/A

(C)

(C)

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EFFECTIVE: May 1, 2018

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RATES AND EXCEPTIONS

6. **LOCAL DIGITAL SERVICES** (cont'd)

6.8 **Switched Digital Service**

A. Exceptions: *Service Not Available*

B. Rates: N/A

6.9 **Reserved for Future Use**

(T)

(D)

(D)

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 Cancels Fourth Revised Sheet 12

**RATES AND EXCEPTIONS**

**7. OPTIONAL SERVICES**

**7.1 Custom Calling Services**

A. Exceptions: None

B. Rates:

1) <u>Individual Services</u>	<u>Monthly Rate</u>		<u>Activate Code</u>	<u>Deactivate Code</u>
	<u>Res</u>	<u>Bus</u>		
Call Forwarding	\$3.25	3.25	*72	*73
Call Forward - Busy (Customer Programmable)	\$3.25	3.25	*90	*91
Call Forward - Busy (Programmed by Telco)	Not Available		-	-
Call Forward - No Answer (Customer Programmable)	\$3.25	3.25	*92	*93
Call Forward - No Answer (Programmed by Telco)	Not Available		-	-
Call Forwarding - Remote Access <sup>1,4</sup> (additive to Call Forwarding)	\$1.50	2.00	-	-
Call Hold	\$2.00	2.00	*52	-
3-Way Calling	\$3.75	3.75	-	-
6-Way Calling	Not Available		-	-
Call Transfer <sup>3</sup>	Not Available		-	-
Call Waiting/Cancel Call Waiting	\$4.75	4.75	*70	-
Long Distance Call Waiting <sup>1</sup> (additive to call Waiting)	Not Available		-	-
Home Intercom - Basic	Not Available		-	-
Home Intercom - Enhanced	Not Available		-	-
Warm Line	Not Available		-	-
Hotline	Not Available		-	-
Personal Ringing				
Second Directory Number	\$3.75	3.75	-	-
Third Directory Number <sup>1/2</sup>	\$1.00	1.00	-	-
Fourth Directory Number <sup>1/2</sup>	\$1.00	1.00	-	-
Speed Call 8	\$3.25	3.25	*74	-
Speed Call 30	\$4.25	4.25	*75	-
Do-Not-Disturb	Not Available		-	-
Call Reminder	Not Available		-	-
Toll Restriction (see Call Blocking)				
Toll Restriction With Pin Override	\$3.50	3.50	-	-
Call Transfer Enhanced	\$5.00	5.00	-	-

(C)

<sup>1</sup> Discounts do not apply to these services.

<sup>2</sup> Rates are incremental

<sup>3</sup> As of April 25, 2005, Call Transfer will no longer be available to new customers.

<sup>4</sup> Rates are applicable where facilities are available.

(C)



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**RATES AND EXCEPTIONS**

**7. OPTIONAL SERVICES** (cont'd)

**7.1 Custom Calling Services** (cont'd)

**B. Rates:** (cont'd)

	<u>Monthly</u> <u>Discount</u>	<u>Trans.</u> <u>Code</u>
2) <u>Multiple Services Discount, Per Line</u> <sup>1</sup>		
Two Services	(\$0.50)	CFD2
Three Services	(\$1.00)	CFD3
Four Services	(\$1.50)	CFD4
Five Services	(\$2.00)	CFD5
Six Services	(\$2.50)	CFD6
Seven Services	(\$3.00)	CFD7
Eight Services	(\$3.50)	CFD8
Nine Services	(\$4.00)	CFD9
Ten Services	(\$4.50)	CFD1

<sup>1</sup> This discount will apply to Individual Services unless otherwise noted.

3) <u>Pay-Per-Use Services</u>	<u>Per Successful</u> <u>Activation</u>	<u>Monthly</u> <u>Cap</u>	
3-Way Calling	\$0.75	\$6.00	
Call Forwarding	PPU Service not available		(I)

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**RATES AND EXCEPTIONS**

**7. OPTIONAL SERVICES (cont'd)**

**7.2 Advanced Calling Services**

A. Exceptions: None

B. Rates:

The rates listed below apply to each feature subscription on a per line basis unless otherwise noted.

1) <u>Individual Services</u>	<u>Monthly Rate</u>		<u>Trans Code</u>
	<u>Res</u>	<u>Bus</u>	
Anonymous Call Rejection	\$2.75	3.25	ACSAC
Call Rejection	2.75	3.25	ACSRJ
Call Return	2.75	3.25	ACSRT
Priority Ringing	2.75	3.25	ACSPR
Repeat Dialing	Not Available		ACSRP
Preferred Call Forwarding	2.75	2.75	ACSPF
Special Call Acceptance	2.75	2.75	ACSSC
Caller ID - Basic	8.00	7.50	ACSID
(Includes Anonymous Call Rejection)			
Caller ID - Deluxe	8.50	9.00	ACSUD
(Includes Anonymous Call Rejection)			
Caller ID Blocking			
Per Call	No Charge	No Charge	
Per Line <sup>1</sup>	No Charge	No Charge	BLCOL
Call Trace	[Not available on a Rate Per Month basis]		

(T)

<sup>1</sup> Service is only available to certain eligible customers.

2) <u>Multiple Services Discount<sup>1</sup></u>	<u>Monthly Credit</u>	<u>Trans. Code</u>
Two Services	\$(2.25)	ACSR2
Three Services	(5.00)	ACSR3
Four Services	(6.50)	ACSR4
Five Services	(8.00)	ACSR5
Six Services	(10.00)	ACSR6
Seven Services	(12.00)	ACSR7
Eight Services	(14.00)	ACSR8

<sup>1</sup> Note: The credit corresponds to the number of individual services purchased and is in addition to each individual service purchased. The service is not available on Pay-Per-Use Services.

3) <u>Packages</u>	<u>Monthly Rate</u>	<u>Trans Code</u>
Privacy Pack	Not Available	

EFFECTIVE: July 25, 2013

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**RATES AND EXCEPTIONS**

**7. OPTIONAL SERVICES (cont'd)**

**7.2 Advanced Calling Services (cont'd)**

**B. Rates: (cont'd)**

	Per	Monthly
	Successful	Cap
	<u>Activation</u>	
4) <u>Pay-Per-Use Services</u>		
Call Trace	\$4.00	\$12.00
Call Return	\$0.75	6.00
Repeat Dialing	Not Available	

(T)

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**RATES AND EXCEPTIONS**

**7. OPTIONAL SERVICES** (cont'd)

**7.3 Voice Mail Services**

- A. Exceptions: Voice Mail Service is deregulated
- B. Rates: N/A

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### RATES AND EXCEPTIONS

#### 8. DIRECTORY SERVICES

##### 8.1 Directory Listings

A. Exceptions: None

B. Rates:

	<u>Monthly Rate</u>	<u>Trans Code</u>	
1) Additional Listing <sup>1</sup>	\$1.50	DLA	
2) Non-published telephone numbers	3.25	NPN	(I)
3) Non-listed telephone numbers	2.00	NLN	

<sup>1</sup> Includes Alternate and Cross Reference listings.

##### 8.2 Reserved for Future Use

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**RATES AND EXCEPTIONS**

**8. DIRECTORY SERVICES (cont'd)**

**8.3 Directory Assistance Service**

A. Exceptions: None

B. Rates:

<u>DA Type</u>	<u>Per Call Rate</u>	(T)
Local, per call	\$1.20	(I)   (T)
National, per call	\$1.20	(I)   (T)
Call Completion, per minute	\$0.20	(D)   (N)

**8.4 Operator Services**

A. Exceptions: None

B. Rates: The rates will be assessed on a per call basis.

	<u>Rate</u>
1) Operator Assisted Call, per call	\$1.20
2) Call Completion, per minute	\$0.20

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**RATES AND EXCEPTIONS**

**9. MISCELLANEOUS SERVICES AND CHARGES**

**9.1 Relocation Forwarding Service (RFS)**

A. Exceptions: None

B. Rates:

	<u>Monthly Rate</u>	<u>Trans Code</u>
Per feature		
Iola Exchange	\$22.25	CCBRF
Scandinavia Exchange	25.25	CCBRF

(C)

**9.2 Call Blocking (Toll Restriction)**

A. Exceptions: None

B. Rates:

	<u>Non-Recurring Charge</u>
Options 1-4, per line	(1)

(1) A Subsequent Service Order and a Central Office Connect apply to second or subsequent Blocking orders

**9.3 Direct Inward Dialing (DID)**

A. Exceptions: None

B. Rates:

The rates and charges for central office trunks associated with Direct Inward Dialing service are found elsewhere in this tariff.

	<u>Monthly Rate</u>	<u>NRC</u>
DID Facility Charge, Per Trunk	(1)	(1)
DID Software Translation Charge, Per Trunk	N/A	\$50.00
DID Number Assignment Charge Blocks of 10 directory numbers	\$5.00	\$50.00 (2)

(1) See associated PBX trunk rate and installation charges.

(2) Not applicable if installed with initial installation. Subsequent installations are subject to non-recurring costs.

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RATES AND EXCEPTIONS

9. MISCELLANEOUS SERVICES AND CHARGES (cont'd)

9.4 Off-Premises Extensions <sup>(1)</sup>

(C)

A. Exceptions: None

B. Rates:

	<u>Monthly Rate</u>	<u>Trans Code</u>
1) Mileage – Talking Channel, per 1/10 mile	\$1.50	MCTC1
2) Mileage – Signal Channel, per 1/10 mile	0.75	MCSC1
3) Business Minimum - Talking Channel, per circuit	1.50	MTCMB
4) Business Minimum, - Signal Channel, per circuit	0.75	MSCMB

9.5 Line Hunting <sup>1</sup>

A. Exceptions: None

B. Rates:

<u>Per Line</u>	<u>Monthly Rate</u>	<u>Trans Code</u>
	\$4.00	LINEH

<sup>1</sup> Service Connection charges do not apply when ordered with initial service installation. When ordered separate from initial installation, Service Connection charges apply.

9.6 Ground Start <sup>1</sup>

A. Exceptions: None

B. Rates

<u>Per Business Line</u>	<u>Monthly Rate</u>	<u>Trans Code</u>
	\$6.00	GS

<sup>1</sup> Service Connection charges do not apply when ordered with initial service installation. When ordered separate from initial installation, Service Connection charges apply.

<sup>(1)</sup> Off Premise Extension bridged in or through the Central Office is grandfathered to existing customers effective September 1, 2015. This version of the service will not be available to new customers after this date.

(C)  
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(C)



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RATES AND EXCEPTIONS

9. MISCELLANEOUS SERVICES AND CHARGES (cont'd)

9.7 Telephone Number Referral Service

A. Exceptions: None

B. Rates:

Per Line

Monthly Rate  
No Charge

Trans Code  
TNRS

9.8 Volume Controlled Handset

A. Exceptions: *Service Not Available*

B. Rates: N/A

(T) (D)

(T)

|

(D)

9.9 Reserved for Future Use

A. Exceptions: N/A

B. Rates: N/A

(T)

(T)

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**RATES AND EXCEPTIONS**

**9. MISCELLANEOUS SERVICES AND CHARGES (cont'd)**

**9.10 Reserved for Future Use**

(T)

A. Exceptions: N/A

(T)

B. Rates: N/A

**9.11 Rental of cable Conductors**

A. Exceptions: *Service Not Available*

B. Rates: N/A

**9.12 Temporary Suspension of Service (Vacation)**

A. Exceptions: None

B. Rates:

	<u>Monthly Discount</u>
Basic Local Exchange Access Service	50%

	<u>Monthly Rate</u>
Personal Ringing Service	\$3.50

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**RATES AND EXCEPTIONS**

**9. MISCELLANEOUS SERVICES AND CHARGES (cont'd)**

**9.13 Joint User Service**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

**9.14 Special Reverse Toll Charge Service**

- A. Exceptions: None
- B. Rates:

<u>Monthly Rate</u>	<u>Trans Code</u>
\$3.00	RCTS

**9.15 Special Toll Billing Numbers**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

(T)  
|  
(T)

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RATES AND EXCEPTIONS

9. **MISCELLANEOUS SERVICES AND CHARGES** (cont'd)

9.16 **Reserved for Future Use** (T)

A. Exceptions: N/A (T)

B. Rates: N/A

9.17 **Reserved for Future Use** (T)

A. Exceptions: N/A (T)

B. Rates: N/A

9.18 **Enhanced Emergency Number Service (E911)**

A. Exceptions: *Service available under "Concurrences With Other Company Tariffs".*

B. Rates: N/A

9.19 **Reserved for Future Use** (T)

A. Exceptions: N/A (T)

B. Rates: N/A

9.20 **Reserved for Future Use** (T)

A. Exceptions: N/A (T)

B. Rates: N/A

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RATES AND EXCEPTIONS

9. **MISCELLANEOUS SERVICES AND CHARGES** (cont'd)

9.21 **Local Private Line Service**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

9.22 **Special Service Arrangement**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

9.23 **Yack-Pack Value Packages**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

9.24 **Smart Pack Lite**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

9.25 **N11 Services**

- A. Exceptions: None
- B. Rates: N/A

(N)  
|  
(N)

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**RATES AND EXCEPTIONS**

**MISCELLANEOUS SERVICES AND CHARGES** (cont'd)

**9.26 CUSTOMIZED 911 (C911)**

A. Exceptions: None

B. Rates

	<u>Monthly Charge</u>	<u>Non-Recurring Charge</u>
1. Initial Set-Up (per number) (not to exceed \$500)	N/A	\$1.00
2. Updates, per number (not to exceed \$5.00)	\$0.05	N/A
3. No Record Found Charge (per instance)	N/A	\$50.00
4. Report Requests Charge	N/A	(1)

(1) The Report Request charge applies when a customer requests a list of their E911 record information. Rates for Report Requests will be developed on an Individual Case Basis (ICB).

**9.27 Customer Owned Coin Operated Telephone Service**

A. Exceptions: *Service Not Available*

B. Rates: N/A

(T)  
|  
(T)

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**RATES AND EXCEPTIONS**

**10. CONSTRUCTION CHARGES**

Exceptions: None

(C)

(C)

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**RATES AND EXCEPTIONS**

**10. CONSTRUCTION CHARGES**

(C)

(C)



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**RATES AND EXCEPTIONS**

**11. CONTRACT SERVICE ARRANGEMENTS**

(C)

11.1 **Exceptions:** None

(C)

(D)

(D)

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**RATES AND EXCEPTIONS**

RESEVED FOR FUTURE USE

(C)

(D)

(D)

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**RATES AND EXCEPTIONS**

RESERVED FOR FUTURE USE

(C)

(D)

(D)

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**RATES AND EXCEPTIONS**

**12. PROMOTIONS**

**12.1 Promotion Service**

No Exceptions

**12.2 Specific Promotional Offerings**

A. No Exceptions

B. No Exceptions

(C) (N)

(D)

C. No Exceptions

D. No Exceptions

E. Not Available

F. Not Available

G. No Exceptions

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RATES AND EXCEPTIONS

13. RESALE OF LOCAL SERVICES

13.1 Resale at Retail Rates

- A. Exceptions: *Not Available*
- B. Rates: N/A

13.2 Resale at Wholesale Rates

- A. Exceptions: None

Discounted  
Rate

- B. Rates:

15.73%

13.3 Reseller or Other Common Carrier (OCC)  
Use of Extended Area Service (EAS) Facilities

- A. Exceptions: *Not Available*
- B. Rates: N/A

(T)  
|  
(T)

**WISCONSIN TERMS OF SERVICE**

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**RATES AND EXCEPTIONS**

**14. RESERVED FOR FUTURE USE**

(T) (D)

(D)

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**RATES AND EXCEPTIONS**

**15. CONCURRENCES WITH OTHER COMPANY TARIFFS**

**15.1 Services**

	<u>Concurring</u>	
A. Universal Emergency Number Service	Yes	
B. Foreign Exchange Service <sup>(1)</sup>	Yes	
C. Dedicated Communication Services <sup>(2)</sup>	Yes	(C) (T)
D. Private Line Services (Interexchange)	Yes	(T) (C)

**15.2 Conditions and Limitations**

No Exceptions (T)

**15.3 Exceptions**

A. Dedicated Communication Services <sup>(2)</sup> (T) (C)  
 (Private Line and Channel Service)

(D)  
 \_\_\_\_\_  
 (D)

Bell Channel Service-2006 INTEREXCHANGE-SUBSEQUENT MILES \$6.85

<sup>(1)</sup> This service is grandfathered to existing customers effective August 13, 2015. This service will not be available to new customers after this date. (T)  
(T)

<sup>(2)</sup> This service is grandfathered to existing customers effective January 8, 2016. This service will not be available to new customers as of this date. (C)  
(C)

**EFFECTIVE: January 8, 2016**

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**RATES AND EXCEPTIONS**

**15. CONCURRENCES WITH OTHER COMPANY TARIFFS (Cont'd)**

(T)

**15.3 Exceptions (Cont'd)**

(T)

**B. Rates for Private Line Services 15.1.D above**

(C)

1) Voice Grade Service	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
Channel Termination, per termination		
-Two-Wire	\$450.00	\$98.31
-Four-Wire	450.00	157.31
Channel Mileage Facility, per mile		7.02
Channel Mileage Termination, per termination		70.39
2) Digital Data Service		
Channel Termination, per termination		
-2.4, 4.8, 9.6, 19.2, 56.0, & 64.0 Kbps	\$390.00	\$181.45
Channel Mile. Facility, per mile		
-2.4 Kbps		6.68
-4.8 Kbps		6.68
-9.6 Kbps;		6.68
-19.2 Kbps;		6.68
-56.0 Kbps		9.44
-64.0 Kbps		9.44
Channel Mileage Termination, per termination		
-2.4 Kbps		66.86
-4.8 Kbps		66.86
-9.6 Kbps;		66.86
-19.2 Kbps;		66.86
-56.0 Kbps		94.74
-64.0 Kbps		94.74

(C)



WISCONSIN TERMS OF SERVICE

SCANDINAVIA TELEPHONE COMPANY, LLC  
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Wisconsin

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RATES AND EXCEPTIONS

15. CONCURRENCES WITH OTHER COMPANY TARIFFS (Cont'd)

(T)

15.3 Exceptions (Cont'd)

(T)

B. Rates for Private Line Services 15.1.D above (Cont'd)

(C)

3) High Capacity Service	Non-Recurring <u>Charge</u>	Monthly <u>Rate</u>
Channel Termination, per termination		
-1.544 Mbps	\$330.00	\$452.43
-44.736 Mbps	445.00	3,729.95
Channel Mile. Facility, per mile		
-1.544 Mbps		28.00
-44.736 Mbps		243.81
Channel Mileage Termination, per termination		
-1.544 Mbps		145.22
-44.736 Mbps		932.48

(C)

**WISCONSIN TERMS OF SERVICE**

**SCANDINAVIA TELEPHONE COMPANY, LLC**  
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Wisconsin

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Third Revised Sheet 34  
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**RATES AND EXCEPTIONS**

**16. RESERVED FOR FUTURE USE**

(T)

(D)

(D)

**WISCONSIN TERMS OF SERVICE**

**SCANDINAVIA TELEPHONE COMPANY, LLC**  
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Wisconsin

*Administrative Tariff*  
Section 27  
First Revised Sheet 35  
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**RATES AND EXCEPTIONS**

**A. CENTREX LINE RATES <sup>(1)</sup>**

(C)

The following per-line Centrex rates apply for contract periods ranging from month-to-month to 60 months. The customer is required to pay for the number of months in the service period selected:

CENTREX LINE RATE SCHEDULE FOR SCANDINAVIA EXCHANGE						
Number of Centrex Lines	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2*	36.40	35.30	34.20	33.10	32.00	30.90
3-5	32.80	31.70	30.60	29.50	28.40	27.30
6-15	29.10	28.00	26.90	25.80	24.70	23.60
16-25	25.50	24.40	23.30	22.20	21.10	20.00
26-50	21.80	20.70	19.60	18.50	17.40	16.30
51-100	18.20	17.10	16.00	14.90	13.80	12.70
101+	ICB	ICB	ICB	ICB	ICB	ICB

\* Rate also applies to single-line off-premise extensions to primary-site Centrex group.

CENTREX LINE RATE SCHEDULE FOR IOLA EXCHANGE						
Number of Centrex Lines	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2*	38.70	37.80	36.80	35.90	35.00	34.00
3-5	34.50	33.60	32.70	31.70	30.80	29.90
6-15	30.30	29.40	28.50	27.60	26.60	25.70
16-25	26.20	25.20	24.30	23.40	22.50	21.50
26-50	22.00	21.10	20.10	19.20	18.30	17.30
51-100	17.80	16.90	16.00	15.00	14.10	13.20
101+	ICB	ICB	ICB	ICB	ICB	ICB

\* Rate also applies to single-line off-premise extensions to primary-site Centrex group.

<sup>(1)</sup> This service is grandfathered to existing customers effective March 1, 2013. This service will not be available to new customers after this date.

(C)  
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**WISCONSIN TERMS OF SERVICE**

**SCANDINAVIA TELEPHONE COMPANY, LLC**  
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**RATES AND EXCEPTIONS**

**B. RESERVED FOR FUTURE USE**

(T) (D)

(D)

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EFFECTIVE: June 12, 2020

**WISCONSIN TERMS OF SERVICE**

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First Revised Sheet 36.1  
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**RATES AND EXCEPTIONS**

**B. RESERVED FOR FUTURE USE**

(T) (D)

(D)

**WISCONSIN TERMS OF SERVICE**

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**RATES AND EXCEPTIONS**

**C. VIRTUAL TELEPHONE NETWORK**

1. Exceptions: None
2. Rates and Charges <sup>1</sup>
  - a) **Line and Channel Rates**

VIRTUAL TELEPHONE NETWORK STANDARD LINE RATES <sup>2</sup>					
VTN TERM PERIOD					
Minimum Total VTN Lines		12 Months	24 Months	36 Months	60 Months
	2+	29.30	22.50	20.30	16.20
	5+	25.70	19.80	17.80	14.20
	20+	21.80	16.80	15.00	12.10
	50+	20.10	15.50	13.90	11.20
	80+	18.20	14.00	12.60	10.10

VIRTUAL TELEPHONE NETWORK DIGITAL KEY LINE RATES <sup>2,3</sup>					
VTN TERM PERIOD					
Minimum Total VTN Lines		12 Months	24 Months	36 Months	60 Months
	2+	29.30	22.50	20.30	16.20
	5+	25.70	19.80	17.80	14.20
	20+	21.80	16.80	15.00	12.10
	50+	20.10	15.50	13.90	11.20
	80+	18.20	14.00	12.60	10.10

(C)

VIRTUAL TELEPHONE NETWORK DIGITAL KEY CHANNEL RATES <sup>3</sup>					
VTN TERM PERIOD					
Minimum Total VTN Lines		12 Months	24 Months	36 Months	60 Months
	2+	10.30	7.90	7.10	5.70
	5+	9.00	6.90	6.30	5.00
	20+	7.60	5.90	5.30	4.30
	50+	7.10	5.50	4.90	3.90
	80+	6.40	4.90	4.40	3.60

(C)

<sup>1</sup> All rates in this section are exclusively offered in conjunction with VTN service.

<sup>2</sup> The total number of VTN Standard and Digital Key lines at all locations served by the VTN Group will be used to determine the discount level. Secondary Directory Numbers, Digital Key Channels, and other features related to directory numbers are not included in determining discount levels.

<sup>3</sup> This service is grandfathered to existing customers effective March 1, 2013. This service will not be available to new customers after this date.

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