

## WISCONSIN TERMS OF SERVICE

**RIVERSIDE TELECOM, LLC**  
**d/b/a TDS TELECOM**  
Wisconsin

Section 26  
Eleventh Revised Contents Sheet 1  
Cancels Tenth Revised Contents Sheet 1

### RATES AND EXCEPTIONS

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(N)

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EFFECTIVE: May 1, 2024

## WISCONSIN TERMS OF SERVICE

**RIVERSIDE TELECOM, LLC**  
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EFFECTIVE: February 27, 2017

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EFFECTIVE: August 19, 2016

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EFFECTIVE: June 12, 2020

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Second Revised Sheet 1  
Cancels First Revised Sheet 1

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**RATES AND EXCEPTIONS**

**1. PREFACE**

A. Exceptions: None

**2. DEFINITIONS**

A. Exceptions: None

**3. GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS**

(C)

A. Exceptions: None

B. Rates:	<u>Non-Recurring Charge</u>
Non-Sufficient Funds (NSF)	
Reesville	\$20.00
Johnson Creek Exchange	\$20.00

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**RATES AND EXCEPTIONS**

**4. SERVICE CONNECTION CHARGES**

(T)

**4.1 Service Description**

(T)

A. Exceptions: None

B. Rates:

<u>Service Element</u>	<u>Non-Recurring Charges</u>		
	<u>Reesville</u>	<u>Johnson Creek</u>	<u>Trans Code</u>
1) Service Order-Initial Business Residence	\$25.00 (I) 22.00	\$22.00 22.00	SOCB SOCR
2) Service Order-Subsequent	12.00	12.00	SOS
3) Line Connection	16.00	16.00	LC
4) Central Office Work	5.00	5.00	COW
5) Premises Visit	15.00 (I)	15.00 (I)	PVC
6) Reconnect for Non-Payment	17.00	17.00	104

(D)

(T)

(T)

(M)

**4.2 Reserved for Future Use**

(T) (D)

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(D)

(M) Material now appears on Sheet 1 of Section 26.

WISCONSIN TERMS OF SERVICE

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Sixteenth Revised Sheet 3  
Cancels Fifteenth Revised Sheet 3

RATES AND EXCEPTIONS

5. LOCAL EXCHANGE SERVICE

5.1 Basic Local Exchange Access Service (BLEAS)

- A. Exceptions: None
- B. Rates: Flat Rate Basis

Johnson Creek

<u>Service Type</u>	<u>Monthly Rate</u>	<u>WI Teach Assessment</u>	
Residence, one-party	\$22.00	\$1.48	(l)
One-party auxiliary <sup>1/2</sup>	16.15	1.48	
Business, one-party	29.30	1.48	
System Trunks <sup>3/4</sup>	39.77	1.48	(l)

Reeseville

	<u>Monthly Rate</u>	<u>WI Teach Assessment</u>	
Residence, one-party	\$22.00	\$1.48	(l)
One-party auxiliary <sup>1/2</sup>	16.15	1.48	
Business, one-party	30.40	1.48	
System Trunks <sup>3/4</sup>	38.82	1.48	(l)

<sup>1</sup> The rate for one-party auxiliary Residence service is available only within the base rate area to one-party Residence subscribers, on the same premises as their primary service.

<sup>2</sup> Hearing Impaired Customers who are able and choose to use 2-line voice carry over shall not be charged any intrastate non-recurring charge or monthly rate for the second line.

<sup>3</sup> Ground Start and Line Hunting Services are available under "Miscellaneous Services".

<sup>4</sup> Line Hunting and Ground Start Services are included with Business System Service.

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**RATES AND EXCEPTIONS**

**5. LOCAL EXCHANGE SERVICE (cont'd)**

**5.2 Extended Area Service**

- A. Exceptions: None
- B. Calling Area: EAS is available for calls to the following exchanges:

<u>Exchange</u>	<u>Additional Exchange Areas Included in Local Calling Area</u>
Johnson Creek	Jefferson, Lake Mills, Watertown
Reeseville	Beaver Dam, Watertown

- C. Rates:  
Rates are included in the Basic Local Exchange Access Rates.



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Thirteenth Revised Sheet 5  
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**RATES AND EXCEPTIONS**

**5. LOCAL EXCHANGE SERVICE** (cont'd)

**5.3 Extended Community Calling**

- A. Exceptions: None
- B. Calling Areas: ECC is available for calls to the following exchanges:

<u>Exchange</u>	<u>ECC Calling Points</u>
Johnson Creek	Dousman, Fort Atkinson, Lebanon Oconomowoc, Sullivan, Waterloo
Reeseville	Burnett, Clyman, Columbus, Fall River, Horicon, Hustiford, Juneau, Lebanon, Waterloo

- C. Rates:

Per Minute or Fraction thereof	\$0.05
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**5.4 Lifeline Program**

- A. Exceptions: None
- B. Rates:  
The Company's monthly Lifeline rate is a credit against the regular local service charges (Residence one-party BLEAS rate plus the subscriber line charge).

<u>Exchange</u>	<u>State R1 Credit</u>	<u>Federal R1 Credit</u>
Johnson Creek	\$6.68 (1/)	1/
Reeseville	\$6.75 (1/)	1/
Transcode	LIFSC	LIFE

1/ Authorized FCC rate per 47 C.F.R. 54.403(a).

WISCONSIN TERMS OF SERVICE

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Section 26  
Original Sheet 6

RATES AND EXCEPTIONS

5. **LOCAL EXCHANGE SERVICE** (cont'd)

5.5 **Voice Carry Over**

A. Exceptions: None

B. Rates:

	<u>Monthly Rate</u>
1) First Line	Residence One-Party BLEAS rate
2) Second Line <sup>1</sup>	No Charge
3) 3-Way Calling on 2 <sup>nd</sup> Line	No Charge

<sup>1</sup> Non-Recurring charges do not apply.

5.6 **Paystation Service**

A. Exceptions: None

B. Rates:

	<u>Monthly Rate</u>	<u>Trans Code</u>
1) Paystation Access Line	(1)	COCOT
2) Coin Supervision	\$2.21	COINS
3) Selective Class of Call Screening	Not Available	N/A

(1) The Business One-Party BLEAS rate and associated non-recurring charges apply.

5.7 **Foreign Exchange Service**

A. Exceptions: *Service available under "Concurrence With Other Company Tariffs".*

B. Rates: N/A

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Fifteenth Revised Sheet 7  
Cancels Fourteenth Revised Sheet 7

**RATES AND EXCEPTIONS**

**5. LOCAL EXCHANGE SERVICE** (cont'd)

**5.8 Total Talk Pack**

A. Exceptions: None

B. Rates: <sup>(1)(2)</sup>

	<u>Rate Per Month</u>
1. Residence <sup>(3)(4)</sup>	
a. Johnson Creek Local Bundle, per line	\$37.50
b. Reeseville Local Bundle, per line	\$37.50
2. Business	
a. Johnson Creek Local Bundle, per line	\$44.80
b. Reeseville Local Bundle, per line	\$45.90

- (1) Customers must also subscribe to TDS Long Distance Total Talk Pack to be eligible for this rate.
- (2) Effective February 1, 2006, these rates do not include the TEACH rates that are listed on Sheet 3 of this Section.
- (3) Any customer who subscribes to Total Talk Pack and TDS Long Distance Total Talk Unlimited for one year will received 50% off the monthly rate for the first 6 months of service.
- (4) This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new customers after this date.

**5.9 SAFETY LINE SERVICE**<sup>(2)</sup>

A. Exceptions: None

B. Rates and Charges

	<u>Monthly Rate</u>			
Bundle Base Rate – DSL Market A	\$56.20 <sup>1</sup>		(I)	(C)
Bundle Base Rate – DSL Market B	\$56.20 <sup>1</sup>		(I)	(C)

<sup>1</sup> Other data speeds may be available for an additional charge.

<sup>2</sup> This service is grandfathered to existing customers effective July 26, 2012. This service will not be available to new customers after this date.

(D)

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Fourth Revised Sheet 7.1  
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**RATES AND EXCEPTIONS**

5. **LOCAL EXCHANGE SERVICE** (cont'd)

5.10 **STAR Packages** <sup>1</sup>

A. **Exceptions:** Service Charges will not apply when the STAR package replaces existing Local Exchange Service or if the customer requests a change from the STAR package back to Local Exchange.

New customers that subscribe to one of the STAR Packages will receive a waiver of all installation charges.

B. Rates and Charges

	<u>Rate Per Month</u>	
1) Residence		
a) 3 STAR Expanded Package, per line	\$25.49 <sup>2</sup>	(I)
b) 4 STAR Expanded Package, per line	\$35.49 <sup>2</sup>	I
c) 5 STAR Expanded Package, per line	\$45.49 <sup>2</sup>	(I)
2) Package Upgrade	\$5.00	

<sup>1</sup> This service is grandfathered to existing customers effective March 1, 2023. This service will not be available to new customers after this date.

<sup>2</sup> These increases are effective on the Company's May bill cycle date. (T)

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Second Revised Sheet 7.2  
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**RATES AND EXCEPTIONS**

5. **LOCAL EXCHANGE SERVICE** (cont'd)

5.11 **STAR Business Bundles** <sup>1</sup>

A. Exceptions: None

B. Rates

		<u>Term Rate Per Month</u>			
		<u>MTM</u>	<u>1 Yr.</u>	<u>2/3 Yr.</u>	
1.	Business, Per Line				
	a) STAR Business Bundle Expanded	\$42.99 <sup>2</sup>	\$37.99 <sup>2</sup>	\$32.99 <sup>2</sup>	(I)
	b) STAR Business Bundle Unlimited Expanded	\$62.99 <sup>2</sup>	\$52.99 <sup>2</sup>	\$42.99 <sup>2</sup>	(I)
2.	Service Order Charge		<u>Non-Recurring Charge</u> \$10.00		
3.	Overage Rate for Extended Community Calling		<u>Per Minute Rate</u> \$0.05		

<sup>1</sup> This service is grandfathered to existing customers effective May 1, 2023. The service will not be available to new customers after this date.

<sup>2</sup> The rate increase is effective on the Company's May bill cycle date.

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Fourteenth Revised Sheet 7.3  
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**RATES AND EXCEPTIONS**

5. **LOCAL EXCHANGE SERVICE** (cont'd)

5.12 **Safety Line Service (Business)**

A. Exceptions: None

B. Rates and Charges

	<u>Monthly Rate</u>
1) Bundle Base Rate	
a) Business	\$59.00 <sup>1</sup>
<sup>1</sup> Other data speeds may be available for an additional charge.	

5.13 **Classic Phone Packages** <sup>1</sup>

A. Exceptions: None

B. Rates:

	<u>Monthly Rate</u>	
1) Residence		
a) CLASSIC Phone Expanded Package, per line	\$25.49 <sup>2</sup>	(l)
b) CLASSIC Phone Unlimited Expanded Package, per line	\$30.49 <sup>2</sup>	(l)

<sup>1</sup> This service is grandfathered to existing customers effective March 1, 2023. This service will not be available to new customers after this date.

<sup>2</sup> These increases are effective on the Company's March bill cycle date.

5.14 **Safety Line Express and Security Line Plus Service** <sup>2</sup>

A. Exceptions: Safety Line Express Not Available

B. Rates:

	<u>Monthly Rate</u>
1) Security Line Plus <sup>1</sup>	
a) Turbo (15Mb)	\$44.00
b) Extreme (25 Mb)	\$54.00

5.15. **Security Line Service**

A. Exceptions: None

B. Rates and Charges

	<u>Monthly Rate</u>
Bundle Base Rate – DSL Market A	\$53.20 <sup>1</sup>
Bundle Base Rate – DSL Market B	\$53.20 <sup>1</sup>

<sup>1</sup> Other data speeds may be available for an additional charge.

<sup>2</sup> Customer must also subscribe to TDS TV monthly service.

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 Second Revised Sheet 7.4  
 Cancels First Revised Sheet 7.4

**RATES AND EXCEPTIONS**

5. **LOCAL EXCHANGE SERVICE** (cont'd)

5.16 **Basic & Unlimited Phone Bundles** <sup>(2)</sup>

(C)

- A. Exceptions: None
- B. Rates and Charges

Monthly Rate <sup>1</sup>

- 1) Residence
  - a) Basic Phone Bundle, per line \$22.99 <sup>(3)</sup> (I) (T)
  - b) Unlimited Phone Bundle, per line \$27.99 <sup>(3)</sup> (I) (T)

<sup>1</sup> Rate includes Subscriber Line Charge.  
<sup>(2)</sup> This service is grandfathered to existing customers effective May 1, 2024. The service will not be available to new customers after this date. (C)  
<sup>(3)</sup> The rate increase is effective on the Company's May bill cycle date. (T)

5.17 **TDS Business Voice Bundle**

Term Rate Per Month <sup>1</sup>  
MTM    1 Yr.    2/3 Yr.

- 1) Business, Per Line
  - a) TDS Business Voice Bundle \$59.99    \$49.99    \$39.99
  - b) Service Order Charge Non-Recurring Charge  
\$10.00

<sup>1</sup> Rate includes Subscriber Line Charge.

5.18 **Basic 24 & Unlimited 24 Phone Bundles**

(N)

Monthly Rate <sup>1</sup>

- 1) Residence
  - a) Basic 24 Phone Bundle, per line \$19.99
  - b) Unlimited 24 Phone Bundle, per line \$24.99

<sup>1</sup> Rate includes the Subscriber Line Charge. (N)

EFFECTIVE: May 1, 2024

**WISCONSIN TERMS OF SERVICE**

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 First Revised Sheet 8  
 Original Sheet 8

**RATES AND EXCEPTIONS**

**6. LOCAL DIGITAL SERVICES**

**6.1 ISDN Service – BRI<sup>(2)</sup>**

(C)

- A. Exceptions: (see rate table for service availability)
- B. Rates:

Service Element	Monthly Rate	Non-Recurring Rate
<b>ISDN Line, per line</b>		
Residence	Residence BLEAS	(1)
Business	Business BLEAS	(1)
Circuit Switched Voice Service (CSV), Per "B" Channel	\$15.00	(1)
Circuit Switched Data Service (CSD), Per "B" Channel	\$15.00	(1)
Alternate Circuit Switched Voice/Circuit Switched Data, Per "B" Channel	\$15.00	(1)
<b><u>Circuit Switched Features:</u></b>		
Electronic Key Telephone Service (EKTS):		
1. Multiple Call Appearances of a Directory Number		
a) 0-3 Appearances	Included w/ CSV, CSD	None
b) 4 or More Appearances	\$2.00 each	None
2. Shared Call Appearances	\$1.00 each	None
3. Analog Line Pickup	\$1.00 for First	None
4. Privacy Release (Automatic Exclusion)	Included with CSV	None
5. Manual Exclusion (Privacy)	Included with CSV	None
6. Intercom Calling	\$1.50 each Member	None
7. Bridging	Not Available	None
Primary Directory Number	Included w/CSV, CSD	None
Secondary Telephone Numbers	\$2.00/Number	None
Clear Channel Capability	Included w/CSD	None
Custom Calling Services (CCS) Call Hold, Drop and Transfer	See CCS Tariff Included w/CSV	None None
Advanced Calling Services (ACS) Caller Identification – Basic Caller Identification – Deluxe	See ACS Services Included w/CSV/CSD 50% of Tariffed Rate	None None None

(1) **Non-Recurring Service Connection** charges apply.

(2) This service will be grandfathered to existing customers effective January 1, 2012. The service will not be available to new customers after this date.

(C)  
(C)





**WISCONSIN TERMS OF SERVICE**

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Section 26  
Third Revised Sheet 10  
Cancels Second Revised Sheet 10

**RATES AND EXCEPTIONS**

**6. LOCAL DIGITAL SERVICES** (cont'd)

**6.3 ISDN Service – PRI** <sup>(2)</sup>

(C)

A. Exceptions: Network Name Display

B. Rates:

Service Element	Monthly Rate	Non-Recurring Charge
<b>ISDN-PRI ACCESS:</b>		
1) Access Facility (first mile)	No charge	Included w/each Arrangement
2) Access Facility - (each additional mile)	\$20.00/mile	
<b>COMMUNICATION CHANNELS (CC):</b>		
1). B Channels plus D Channel, OR B Channels (Multiple PRI Arrangement)	\$700.00 \$700.00	\$1000.00 \$1000.00
2) TI/PRI Rearrangement Charge (In lieu of \$1,000.00 Non-Recurring Charges. Charge when the customer already has a TI in place.)	N/A	\$200.00
3) D Channel Backup	\$100.00	\$150.00
4) Directory Numbers:		
a) Primary Directory Number, per arrangement	No Charge	No Charge
b) Additional Directory Numbers	\$2.00/number	\$25.00, per initial request
5) ISDN-PRI Failover Solution	No Charge	No Charge
<b>CIRCUIT SWITCHED FEATURES:</b>		
<u>Features:</u>		
1) Clear Channel Capability	No Charge	No Charge
2) Call -by-Call Capability for the following:		
a) <i>Dedicated Trunk Groups</i>	No Charge	No Charge
b) <i>DID Numbers (1)</i>	No Charge	No Charge
c) <i>FX: All existing tariff rates apply to FX facilities between CO's.</i>	\$10.00	\$50.00
d) <i>Tie Facility: All existing tariff rates apply to Tie facilities between CO's.</i>	\$10.00	\$50.00
e) <i>InWATS: All existing tariff rates apply to measured InWATS.</i>	\$10.00	\$50.00
f) <i>OutWATS: All existing tariff rates apply to measured OutWATS</i>	\$10.00	\$50.00
3) Advanced Calling Services:		
a) Caller ID - Basic (per PRI)	Included	Included
<u>Subsequent Feature Additions/Changes:</u>		
Feature Additions/Changes per PRI	N/A	\$50.00
<u>Move Charge</u>		
To move ISDN-PRI Service, per PRI	N/A	\$25.00

(1) Rates for blocks of numbers are provisioned under the Company's DID Tariff.

(2) This service is grandfathered to existing customers effective December 17, 2019. This service will not be available to new customers after this date.

(C)  
(C)

**WISCONSIN TERMS OF SERVICE**

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**RATES AND EXCEPTIONS**

**6. LOCAL DIGITAL SERVICES (cont'd)**

6.4 [Reserved for Future Use]

**WISCONSIN TERMS OF SERVICE**

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Wisconsin

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Original Sheet 12

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**RATES AND EXCEPTIONS**

**6. LOCAL DIGITAL SERVICES** (cont'd)

**6.5 ISDN - BRI Foreign Exchange**

A. Exceptions: *Service Not Available*

B. Rates: N/A

**WISCONSIN TERMS OF SERVICE**

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Cancels Original Sheet 13

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**RATES AND EXCEPTIONS**

**6. LOCAL DIGITAL SERVICES (cont'd)**

**6.6 Dedicated DS1 Service**

- A. Exceptions: Service Not Available
- B. Rates: N/A

(C)

(C)

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 Wisconsin

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**RATES AND EXCEPTIONS**

**6. LOCAL DIGITAL SERVICES (cont'd)**

**6.7 Digital Transport Service <sup>(2)</sup>**

(C)

A. Exceptions: None

B. Rates:

1) Recurring Rates

<u>Services</u>	<u>Monthly Rate</u>	<u>Trans Code</u>
a) DS1 Facility	(1)	(1)
b) Digital Interface Termination (rates apply per termination)		
<u>Month-to-Month</u>		
1 Termination	\$390.00	DTSM1
2 Terminations	370.00	DTSM2
3 Terminations	350.00	DTSM3
<u>12 Months</u>		
1 Termination	370.00	DTS11
2 Terminations	350.00	DTS12
3 Terminations	330.00	DTS13
<u>36 Months</u>		
1 Termination	350.00	DTS31
2 Terminations	330.00	DTS32
3 Terminations	310.00	DTS33
<u>60 Months</u>		
1 Termination	295.00	DTS51
2 Terminations	275.00	DTS52
3 Terminations	255.00	DTS53
c) Per Trunk Termination (Includes PBX, DID, Toll Terminal and Dedicated 800 Trunks)	4.50	T1T

2) Non-recurring Charges

	<u>Non-recurring Charge</u>	<u>Trans Code</u>
Subsequent Addition/Rearrangement Charge per trunk termination	\$10.00	T1ARC

<sup>(1)</sup> See Dedicated DS1 Service in this section for appropriate charges.

<sup>(2)</sup> This service is grandfathered to existing customers effective December 17, 2019. This service will not be available to new customers after this date.

(C)  
 (C)

WISCONSIN TERMS OF SERVICE

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RATES AND EXCEPTIONS

6. **LOCAL DIGITAL SERVICES** (cont'd)

6.8 **Switched Digital Service**

A. Exceptions: *Service Not Available*

B. Rates: N/A

6.9 **Reserved for Future Use**

(T)

(D)

(D)

**WISCONSIN TERMS OF SERVICE**

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 Cancels Seventh Revised Sheet 16

**RATES AND EXCEPTIONS**

**7. OPTIONAL SERVICES**

**7.1 Custom Calling Services**

A. Exceptions: None

B. Rates:

1) <u>Individual Services</u>	<u>Monthly Rate</u>				<u>Activate Code</u>	<u>Deactivate Code</u>
	<u>Johnson Creek</u>		<u>Reeseville</u>			
	<u>Res</u>	<u>Bus</u>	<u>Res</u>	<u>Bus</u>		
Call Forwarding	\$3.25	3.25	\$3.25	3.25	*72	*73
Call Forward - Busy (Customer Programmable)	\$3.25	3.25	\$3.25	3.25	*90	*91
Call Forward - Busy (Programmed by Telco)	\$3.25	3.25	\$3.25	3.25	-	-
Call Forward - No Answer (Customer Programmable)	\$3.25	3.25	\$3.25	3.25	*92	*93
Call Forward - No Answer (Programmed by Telco)	\$3.25	3.25	\$3.25	3.25	-	-
Call Forwarding - Remote Access <sup>1</sup> (additive to Call Forwarding)	\$1.50	2.00	\$1.50	2.00	-	-
Call Hold	\$2.00	2.00	\$2.00	2.00	*52	-
3-Way Calling	\$3.75	3.75	\$3.75	3.75	-	-
6-Way Calling	\$3.75	3.75	\$3.75	3.75	*41	-
Call Transfer <sup>3</sup>	\$2.00	2.00	\$2.00	2.00	-	-
Call Waiting/Cancel Call Waiting	\$4.75	4.75	\$4.75	4.75	*70	-
Long Distance Call Waiting <sup>1</sup> (additive to call Waiting)	\$1.50	1.50	\$1.50	1.50	-	-
Home Intercom - Basic	\$0.00	0.00	Not Available		-	-
Home Intercom - Enhanced	\$2.50	2.50	Not Available		*52,53,54,55	-
Warm Line	Not Available		Not Available		-	-
Personal Ringing						
Second Directory Number	\$4.00	4.25	\$3.75	3.75	-	-
Third Directory Number <sup>1/2</sup>	\$1.00	1.00	\$1.00	1.00	-	-
Fourth Directory Number <sup>1/2</sup>	\$1.00	1.00	\$1.00	1.00	-	-
Speed Call 8	\$3.25	3.25	\$3.25	3.25	*74	-
Speed Call 30	\$4.25	4.25	\$4.25	4.25	*75	-
Do-Not-Disturb	Not Available		Not Available		-	-
Call Reminder	Not Available		Not Available		-	-
Toll Restriction (see Call Blocking)						
Toll Restriction With Pin Override	\$3.50	3.50	\$3.50	3.50	-	-
Call Transfer Enhanced	\$5.00	5.00	\$5.00	5.00	-	-

(D)

<sup>1</sup> Discounts do not apply to these services.

<sup>2</sup> Rates are incremental

<sup>3</sup> As of April 25, 2005, Call Transfer will no longer be available to new customers. Once current customers disconnect this feature, they will not be able to reestablish it.



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Wisconsin

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**RATES AND EXCEPTIONS**

**7. OPTIONAL SERVICES (cont'd)**

**7.1 Custom Calling Services (cont'd)**

**B. Rates: (cont'd)**

	<u>Monthly Discount</u>	<u>Trans Code</u>
2) <u>Multiple Services Discount, Per Line</u> <sup>1</sup>		
Two Services	(\$0.50)	CFD2
Three Services	(\$1.00)	CFD3
Four Services	(\$1.50)	CFD4
Five Services	(\$2.00)	CFD5
Six Services	(\$2.50)	CFD6
Seven Services	(\$3.00)	CFD7
Eight Services	(\$3.50)	CFD8
Nine Services	(\$4.00)	CFD9
Ten Services	(\$4.50)	CFD1

<sup>1</sup> This discount will apply to Individual Services unless otherwise noted.

3) <u>Pay-Per-Use Services</u>	<u>Per Successful Activation</u>	<u>Monthly Cap</u>
3-Way Calling	\$0.75	\$3.90
Call Forwarding	PPU Service not available	

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**RATES AND EXCEPTIONS**

**7. OPTIONAL SERVICES (cont'd)**

**7.2 Advanced Calling Services**

A. Exceptions: None

B. Rates:

The rates listed below apply to each feature subscription on a per line basis unless otherwise noted.

1) <u>Individual Services</u>	Monthly Rate		Trans Code
	Res	Bus	
Anonymous Call Rejection	\$2.75	3.25	ACSAC
Call Rejection	2.75	3.25	ACSRJ
Call Return	2.75	3.25	ACSRT
Priority Ringing	2.75	3.25	ACSPR
Repeat Dialing	2.75	3.25	ACSRP
Preferred Call Forwarding	2.75	2.75	ACSPF
Special Call Acceptance	2.75	2.75	ACSSC
Caller ID - Basic	8.00	7.50	ACSID
(Includes Anonymous Call Rejection)			
Caller ID - Deluxe	8.50	9.00	ACSUD
(Includes Anonymous Call Rejection)			
Call Trace	[Not available on a Rate Per Month basis]		

(l)

2) <u>Multiple Services Discount<sup>1</sup></u>	Monthly Credit	Trans. Code
	Two Services	\$(2.25)
Three Services	(5.00)	ACSR3
Four Services	(6.50)	ACSR4
Five Services	(8.00)	ACSR5
Six Services	(10.00)	ACSR6
Seven Services	(12.00)	ACSR7
Eight Services	(14.00)	ACSR8

<sup>1</sup> Note: The credit corresponds to the number of individual services purchased and is in addition to each individual service purchased. The service is not available on Pay-Per-Use Services.

3) <u>Packages</u>	Monthly Rate	Trans Code
	Privacy Pack <sup>2</sup>	\$9.95

<sup>2</sup> This service is grandfathered to existing customers effective February 15, 2007. The service will not be available to new customers after this date.

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**RATES AND EXCEPTIONS**

**7. OPTIONAL SERVICES (cont'd)**

**7.2 Advanced Calling Services (cont'd)**

**B. Rates: (cont'd)**

	Per	Monthly
	Successful	Cap
	Activation	
4) <u>Pay-Per-Use Services</u>		
Call Trace	\$4.00	\$12.00
Call Return	0.75	6.00

(D)

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**RATES AND EXCEPTIONS**

**7. OPTIONAL SERVICES** (cont'd)

7.3

Voice Mail Services are deregulated per Order No. 05-TA-101.

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Fifth Revised Sheet 21  
Cancels Fourth Revised Sheet 21

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**RATES AND EXCEPTIONS**

**8. DIRECTORY SERVICES**

**8.1 Directory Listings**

A. Exceptions: None

B. Rates:

	<u>Annual Rate</u>	<u>Monthly Rate</u>	<u>Trans Code</u>	
1) Additional Listing <sup>1</sup>				
Residence	N/A	\$1.50	DLA	
Business	N/A	\$1.50	DLA	
2) Non-published telephone numbers		\$3.25	NPN	(I)
3) Non-listed telephone numbers		\$2.00	NLN	

<sup>1</sup> Includes Alternate and Cross Reference listings.

**8.2 Reserved for Future Use**

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**RATES AND EXCEPTIONS**

**8. DIRECTORY SERVICES (cont'd)**

**8.3 Directory Assistance Service**

A. Exceptions: None

B. Rates:

<u>DA Type</u>	<u>Per Call Rate</u>	(I)	(T)
Local, per call	\$1.20	(I)	(T)
National, per call	\$1.20	(I)	(T)
Call Completion, per minute	\$0.20		(D) (N)

**8.4 Operator Services**

A. Exceptions: None

B. Rates: The rates will be assessed on a per call basis.

	<u>Rate</u>
1) Operator Assisted Call, per call	\$1.20
2) Call Completion, per minute	\$0.20

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Cancels First Revised Sheet 23

RATES AND EXCEPTIONS

9. MISCELLANEOUS SERVICES AND CHARGES

9.1 Relocation Forwarding Service (RFS)

A. Exceptions: None

B. Rates:

	<u>Monthly Rate</u>	<u>Trans Code</u>	
Per feature	\$20.00	CCBRF	(C)

9.2 Call Blocking (Toll Restriction)

A. Exceptions: None

B. Rates:

	<u>Non-Recurring Charge</u>
Options 1-4, per line	(1)

(1) A Subsequent Service Order and a Central Office Connect apply to second or subsequent Blocking orders

9.3 Direct Inward Dialing (DID)

A. Exceptions: None

B. Rates:

<u>Service Element</u>	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>	<u>Trans Code</u>
1) DID Facility Charge	(1)	(1)	(1)
2) Block of 20 Station Numbers	None	\$12.50	DID20
3) Block of 100 Station Numbers	None	\$35.00	DID1

(1) See associated PBX trunk rate and service connection charge tariffs for applicable rates.

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**RATES AND EXCEPTIONS**

**9. MISCELLANEOUS SERVICES AND CHARGES (cont'd)**

**9.4 Off-Premises Extensions <sup>(1)</sup>**

(C)

A. Exceptions: None

B. Rates:

	<u>Monthly Rate</u>		
	<u>Reeseville</u>	<u>Johnson Creek</u>	<u>Trans Code</u>
1) Mileage, per 1/10 mile			
a) Talking Channel	\$0.95	\$0.95	MCTC1
b) Signal Channel	0.60	0.60	MCSC1
2) Minimum Charge, per circuit			
a) Talking Channel	1.60	1.60	MTCM
b) Signal Channel	0.95	1.00	MSCM

**9.5 Line Hunting**

A. Exceptions: None

B. Rates: No charge

**9.6 Ground Start**

A. Exceptions: None

B. Rates: Included with System Trunk Service.

<sup>(1)</sup> Off Premise Extension bridged in or through the Central Office is grandfathered to existing customers effective September 1, 2015. This version of the service will not be available to new customers after this date.

(C)  
|  
(C)



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RATES AND EXCEPTIONS

9. MISCELLANEOUS SERVICES AND CHARGES (cont'd)

9.7 Telephone Number Referral Service

A. Exceptions: None

B. Rates:

Per Line

Monthly Rate  
No Charge

Trans Code  
TNRS

9.8 Volume Controlled Handset

A. Exceptions: *Service Not Available*

B. Rates: N/A

(T) (D)

(T)

(D)

9.9 Reserved for Future Use

A. Exceptions: N/A

B. Rates: N/A

(T)

(T)

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RATES AND EXCEPTIONS

9. MISCELLANEOUS SERVICES AND CHARGES (cont'd)

9.10 Reserved for Future Use

(T)

A. Exceptions: N/A

(T)

B. Rates: N/A

9.11 Rental of cable Conductors

A. Exceptions: *Service Not Available*

B. Rates: N/A

(T) (D)

|  
(T)

(D)

9.12 Temporary Suspension of Service (Vacation)

A. Exceptions: None

B. Rates

Basic Local Exchange Access Service

Monthly Discount

50%

Personal Greeting Service

Monthly Rate

\$3.50

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**RATES AND EXCEPTIONS**

**9. MISCELLANEOUS SERVICES AND CHARGES (cont'd)**

**9.13 Joint User Service**

A. Exceptions: *Service Not Available*

(T) (D)

B. Rates: N/A

(T)

(D)

**9.14 Special Reverse Toll Charge Service**

A. Exceptions: None

B. Rates:

Monthly  
Rate

Trans  
Code

\$5.00

RCTS

**9.15 Special Toll Billing Numbers**

A. Exceptions: *Service Not Available*

(T)

B. Rates: N/A

(T)

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RATES AND EXCEPTIONS

9. **MISCELLANEOUS SERVICES AND CHARGES** (cont'd)

9.16 **Reserved for Future Use** (T)

A. Exceptions: N/A (T)

B. Rates: N/A

9.17 **Reserved for Future Use** (T)

A. Exceptions: N/A (T)

B. Rates: N/A

9.18 **Enhanced Emergency Number Service (E911)**

A. Exceptions: *Service available under "Concurrences With Other Company Tariffs".*

B. Rates: N/A

9.19 **Reserved for Future Use** (T)

A. Exceptions: N/A (T)

B. Rates: N/A

9.20 **Reserved for Future Use** (T)

A. Exceptions: N/A (T)

B. Rates: N/A

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RATES AND EXCEPTIONS

9. **MISCELLANEOUS SERVICES AND CHARGES** (cont'd)

9.21 **Local Private Line Service**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

9.22 **Special Service Arrangement**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

9.23 **Yack-Pack Value Packages**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

9.24 **Smart Pack Lite<sup>(2)</sup>**

- A. Exceptions: None
- B. Rates<sup>1</sup>:

1. Residence

Local Bundle, per line

Exchange

Johnson Creek  
Reeseville

Rate Per Month

\$29.73  
\$28.93

(l)  
(l)

<sup>1</sup> Customers are required to subscribe to TDS Telecom's DSL service to be eligible for this rate. If the customer terminates the bundle prior to 1 year, a \$99.00 termination fee applies.

<sup>2</sup> This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new customers after this date.

9.25 **N11 Services**

- A. Exceptions: None
- B. Rates: N/A

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Cancels Original Sheet 28.2

**RATES AND EXCEPTIONS**

**MISCELLANEOUS SERVICES AND CHARGES** (cont'd)

**9.26 CUSTOMIZED 911 (C911)**

A. Exceptions: None

B. Rates

	<u>Monthly Charge</u>	<u>Non-Recurring Charge</u>
1. Initial Set-Up (per number) (not to exceed \$500)	N/A	\$1.00
2. Updates, per number (not to exceed \$5.00)	\$0.05	N/A
3. No Record Found Charge (per instance)	N/A	\$50.00
4. Report Requests Charge	N/A	(1)

(1) The Report Request charge applies when a customer requests a list of their E911 record information. Rates for Report Requests will be developed on an Individual Case Basis (ICB).

**9.27 Customer Owned Coin Operated Telephone Service**

A. Exceptions: *Service Not Available*

B. Rates: N/A

(T)  
|  
(T)

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**RATES AND EXCEPTIONS**

**10. CONSTRUCTION CHARGES**

Exceptions: None

(C)

(C)

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**RATES AND EXCEPTIONS**

**10. CONSTRUCTION CHARGES**

(C)

(C)



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**RATES AND EXCEPTIONS**

**11. CONTRACT SERVICE ARRANGEMENTS**

(C)

11.1 **Exceptions:** None

**Availability**

(C)

(D)

(D)

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**RATES AND EXCEPTIONS**

RESERVED FOR FUTURE USE

(C)

(D)

(D)

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EFFECTIVE: December 13, 2013

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**RATES AND EXCEPTIONS**

RESERVED FOR FUTURE USE

(C)

(D)

(D)

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Cancels Fourteenth Revised Sheet 34

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**RATES AND EXCEPTIONS**

**12. PROMOTIONS**

**12.1 Promotion Service**

No Exceptions

**12.2 Specific Promotional Offerings**

A. No Exceptions

B. No Exceptions

(C) (N)

C. No Exceptions

D. No Exceptions

E. No Exceptions

F. No Exceptions

G. No Exceptions

(D)

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Cancels Second Revised Sheet 35

RATES AND EXCEPTIONS

13. RESALE OF LOCAL SERVICES

13.1 Resale at Retail Rates

- A. Exceptions: *Not Available*
- B. Rates: N/A

13.2 Resale at Wholesale Rates

- A. Exceptions: None

Discounted  
Rate

- B. Rates:

10.23%

13.3 Reseller or Other Common Carrier (OCC)  
Use of Extended Area Service (EAS) Facilities

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

(T)  
|  
(T)

**WISCONSIN TERMS OF SERVICE**

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**RATES AND EXCEPTIONS**

**14. RESERVED FOR FUTURE USE**

(T) (D)

(D)

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 Cancels Third Revised Sheet 37

**RATES AND EXCEPTIONS**

**15. CONCURRENCES WITH OTHER COMPANY TARIFFS**

15.1 **Services**

	<u>Concurring</u>	
A. Universal Emergency Number Service	Yes	
B. Foreign Exchange Service <sup>(1)</sup>	Yes	
C. Dedicated Communication Services <sup>(2)</sup>	No	(C) (T)
D. Private Line Services (Interexchange)	Yes	(T) (C)

15.2 **Conditions and Limitations**

No Exceptions (T)

15.3 **Exceptions**

(T)  
(D)  
—  
(D)

<sup>(1)</sup> This service is grandfathered to existing customers effective August 13, 2015. This service will not be available to new customers after this date. (T)  
(T)

<sup>(2)</sup> This service is grandfathered to existing customers effective January 8, 2016. This service will not be available to new customers as of this date. (C)  
(C)

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 Original Sheet 37.1

**RATES AND EXCEPTIONS**

**15. CONCURRENCES WITH OTHER COMPANY TARIFFS** (Cont'd)

(T)

15.3 **Exceptions** (Cont'd)

(T)

A. Rates for Private Line Services 15.1.D above

(C)

1) Voice Grade Service	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
Channel Termination, per termination		
-Two-Wire	\$450.00	\$69.16
-Four-Wire	450.00	110.66
Channel Mileage Facility, per mile		4.93
Channel Mileage Termination, per termination		49.51
2) Digital Data Service		
Channel Termination, per termination		
-2.4, 4.8, 9.6, 19.2, 56.0, & 64.0 Kbps	\$390.00	\$127.64
Channel Mile. Facility, per mile		
-2.4 Kbps		4.70
-4.8 Kbps		4.70
-9.6 Kbps;		4.70
-19.2 Kbps;		4.70
-56.0 Kbps		6.63
-64.0 Kbps		6.63
Channel Mileage Termination, per termination		
-2.4 Kbps		47.03
-4.8 Kbps		47.03
-9.6 Kbps;		47.03
-19.2 Kbps;		47.03
-56.0 Kbps		66.64
-64.0 Kbps		66.64

(C)



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RATES AND EXCEPTIONS

15. CONCURRENCES WITH OTHER COMPANY TARIFFS (Cont'd)

(T)

15.3 Exceptions (Cont'd)

(T)

A. Rates for Private Line Services 15.1.D above (Cont'd)

(C)

3) High Capacity Service	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
Channel Termination, per termination		
-1.544 Mbps	\$330.00	\$318.12
-44.736 Mbps	445.00	2,622.61
Channel Mile. Facility, per mile		
-1.544 Mbps		19.68
-44.736 Mbps		171.43
Channel Mileage Termination, per termination		
-1.544 Mbps		102.12
-44.736 Mbps		655.65

(C)

**WISCONSIN TERMS OF SERVICE**

**RIVERSIDE TELECOM, LLC**  
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**RATES AND EXCEPTIONS**

**16. RESERVED FOR FUTURE USE**

(T)

(D)

(D)

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**RATES AND EXCEPTIONS**

**A. CENTREX LINE RATES** <sup>(1)</sup>

(C)

The following per-line Centrex rates apply for contract periods ranging from month-to-month to 60 months. The customer is required to pay for the number of months in the service period selected:

CENTREX LINE RATE SCHEDULE FOR JOHNSON CREEK EXCHANGE						
Number of Centrex Lines	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2*	30.50	29.70	29.00	28.30	27.50	26.80
3-5	27.50	26.80	26.00	25.30	24.60	23.80
6-15	22.70	22.00	21.20	20.50	19.80	19.00
16-25	20.20	19.40	18.70	18.00	17.30	16.50
26-50	17.70	17.00	16.20	15.50	14.80	14.00
51-100	15.30	14.60	13.80	13.10	12.40	11.60
101+	ICB	ICB	ICB	ICB	ICB	ICB

\* Rate also applies to single-line off-premise extensions to primary-site Centrex group.

CENTREX LINE RATE SCHEDULE FOR REESEVILLE EXCHANGE						
Number of Centrex Lines	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2*	31.90	31.10	30.30	29.60	28.80	28.00
3-5	28.70	27.90	27.10	26.40	25.60	24.90
6-15	23.70	22.90	22.10	21.40	20.60	19.80
16-25	20.80	20.00	19.30	18.50	17.70	17.00
26-50	18.00	17.30	16.50	15.70	15.00	14.20
51-100	15.60	14.80	14.00	13.30	12.50	11.70
101+	ICB	ICB	ICB	ICB	ICB	ICB

\* Rate also applies to single-line off-premise extensions to primary-site Centrex group.

<sup>(1)</sup> This service is grandfathered to existing customers effective January 1, 2012. The service will not be available to new customers after this date.

(C)  
(C)

**WISCONSIN TERMS OF SERVICE**

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**RATES AND EXCEPTIONS**

**B. RESERVED FOR FUTURE USE**

(T) (D)

(D)

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EFFECTIVE: June 12, 2020

**WISCONSIN TERMS OF SERVICE**

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**RATES AND EXCEPTIONS**

**B. RESERVED FOR FUTURE USE**

(T) (D)

(D)

**WISCONSIN TERMS OF SERVICE**

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**RATES AND EXCEPTIONS**

**B. RESERVED FOR FUTURE USE**

(T) (D)

(D)

**WISCONSIN TERMS OF SERVICE**

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**RATES AND EXCEPTIONS**

**C. VIRTUAL TELEPHONE NETWORK**

1. Exceptions: None
2. Rates and Charges <sup>1</sup>
  - a) **Line and Channel Rates**

Johnson Creek Exchange

VIRTUAL TELEPHONE NETWORK STANDARD LINE RATES <sup>2</sup>					
VTN TERM PERIOD					
Minimum Total VTN Lines		12 Months	24 Months	36 Months	60 Months
	2+	29.30	22.50	20.30	16.20
	5+	25.70	19.80	17.80	14.20
	20+	21.80	16.80	13.40	10.70
	50+	20.10	15.50	12.40	9.90
	80+	18.20	14.00	11.20	9.00

VIRTUAL TELEPHONE NETWORK DIGITAL KEY LINE RATES <sup>2,3</sup>					
VTN TERM PERIOD					
Minimum Total VTN Lines		12 Months	24 Months	36 Months	60 Months
	2+	29.30	22.50	20.30	16.20
	5+	25.70	19.80	17.80	14.20
	20+	21.80	16.80	13.40	10.70
	50+	20.10	15.50	12.40	9.90
	80+	18.20	14.00	11.20	9.00

(C)

VIRTUAL TELEPHONE NETWORK DIGITAL KEY CHANNEL RATES <sup>3</sup>					
VTN TERM PERIOD					
Minimum Total VTN Lines		12 Months	24 Months	36 Months	60 Months
	2+	10.30	7.90	7.10	5.70
	5+	9.00	6.90	6.30	5.00
	20+	7.60	5.90	5.30	4.30
	50+	7.10	5.50	4.90	3.90
	80+	6.40	4.90	4.40	3.60

(C)

<sup>1</sup> All rates in this section are exclusively offered in conjunction with VTN service.

<sup>2</sup> The total number of VTN Standard and Digital Key lines at all locations served by the VTN Group will be used to determine the discount level. Secondary Directory Numbers, Digital Key Channels, and other features related to directory numbers are not included in determining discount levels.

<sup>3</sup> The Virtual Telephone Network Key Line Service will be grandfathered to existing customers effective January 1, 2012. This service will not be available to new customers after this date.

(C)

(C)

**WISCONSIN TERMS OF SERVICE**

**RIVERSIDE TELECOM, LLC**  
**d/b/a TDS TELECOM**  
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**RATES AND EXCEPTIONS**

**C. VIRTUAL TELEPHONE NETWORK (cont'd)**

1. Exceptions: None
2. Rates and Charges <sup>1</sup>

a) **Line and Channel Rates**

Reeseville Exchange

VIRTUAL TELEPHONE NETWORK STANDARD LINE RATES <sup>2</sup>					
VTN TERM PERIOD					
Minimum Total VTN Lines		12 Months	24 Months	36 Months	60 Months
	2+	29.30	22.50	20.30	16.20
	5+	25.70	19.80	17.80	14.20
	20+	21.80	16.80	15.00	12.10
	50+	20.10	15.50	13.90	11.20
	80+	18.20	14.00	12.60	10.10

VIRTUAL TELEPHONE NETWORK DIGITAL KEY LINE RATES <sup>2,3</sup>					
VTN TERM PERIOD					
Minimum Total VTN Lines		12 Months	24 Months	36 Months	60 Months
	2+	29.30	22.50	20.30	16.20
	5+	25.70	19.80	17.80	14.20
	20+	21.80	16.80	15.00	12.10
	50+	20.10	15.50	13.90	11.20
	80+	18.20	14.00	12.60	10.10

(C)

VIRTUAL TELEPHONE NETWORK DIGITAL KEY CHANNEL RATES <sup>3</sup>					
VTN TERM PERIOD					
Minimum Total VTN Lines		12 Months	24 Months	36 Months	60 Months
	2+	10.30	7.90	7.10	5.70
	5+	9.00	6.90	6.30	5.00
	20+	7.60	5.90	5.30	4.30
	50+	7.10	5.50	4.90	3.90
	80+	6.40	4.90	4.40	3.60

(C)

<sup>1</sup> All rates in this section are exclusively offered in conjunction with VTN service.

<sup>2</sup> The total number of VTN Standard and Digital Key lines at all locations served by the VTN Group will be used to determine the discount level. Secondary Directory Numbers, Digital Key Channels, and other features related to directory numbers are not included in determining discount levels.

<sup>3</sup> The Virtual Telephone Network Key Line Service will be grandfathered to existing customers effective January 1, 2012. This service will not be available to new customers after this date.

(C)

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