

WISCONSIN TERMS OF SERVICE

MT. VERNON TELEPHONE COMPANY, LLC
d/b/a TDS TELECOM
Wisconsin

Section 25
Eleventh Revised Contents Sheet 1
Cancels Tenth Revised Contents Sheet 1

RATES AND EXCEPTIONS

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EFFECTIVE: May 1, 2024

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Section 25
Third Revised Sheet 1
Cancels Second Revised Sheet 1

RATES AND EXCEPTIONS

1. PREFACE

A. Exceptions: None

2. DEFINITIONS

A. Exceptions: None

3. GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

(C)

A. Exceptions: None

B. Rates:

Non-Recurring
Charge

Non-Sufficient Funds (NSF)

\$15.00

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Section 25
Third Revised Sheet 2
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RATES AND EXCEPTIONS

4. SERVICE CONNECTION CHARGES

(T)

4.1 Service Descriptions

(T)

A. Exceptions: None

B. Rates

<u>Service Element</u>	<u>Non-Recurring Charge</u>	<u>Trans. Code</u>
1) Service Order-Initial		
a) Business	\$25.00	SOCB
b) Residence	22.00	SOCR
2) Service Order-Subsequent	12.00	SOS
3) Line Connection	20.00	LCB
4) Central Office Work	5.00	COW
5) Premises Visit	15.00	PVC
6) Reconnect for Non-Payment	20.00	104

(T)

(M)

4.2 Reserved for Future Use

(T) (D)
|
(D)

(M) Material now appears on Sheet 1 of Section 25.

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Section 25
 Sixteenth Revised Sheet 3
 Cancels Fifteenth Revised Sheet 3

RATES AND EXCEPTIONS

5. LOCAL EXCHANGE SERVICE

5.1 **Basic Local Exchange Access Service** (BLEAS)

- A. Exceptions: None
- B. Rates (Flat Rate Basis)

	<u>Monthly Rates</u>	<u>WI Teach Assessment</u>	
<u>Mt. Vernon</u>			
Residence, one-party ^{2/}	\$15.25	\$1.61	(l)
One-party Auxiliary ^{1/2/4}	15.25	1.61	
Business, one-party ³	26.04	1.61	
System Trunks ³	26.04	1.61	(l)
 <u>New Glarus</u>			
Residence, one-party ^{2/}	\$15.00	\$1.61	(l)
One-party Auxiliary ^{1/2/4}	15.00	1.61	
Business, one-party ³	26.04	1.61	
System Trunks ³	26.04	1.61	(l)
 <u>Verona</u>			
Residence, one-party ^{2/}	\$16.00	\$1.61	(l)
One-party Auxiliary ^{1/2/4}	16.00	1.61	
Business, one-party ^{3/}	26.04	1.61	
System Trunks ³	26.04	1.61	(l)

¹ The rate for one-party auxiliary Residence service is available only within the base rate area to one-party Residence subscribers, on the same premises as the primary service.
² Hearing Impaired Customers who are able and choose to use 2-line voice carry over shall not be charged any intrastate non-recurring charge or monthly rate for the second line.
³ See 9.5 and 9.6 of this section for Ground Start and Line Hunting.
⁴ This service is grandfathered to existing Residential customers effective November 22, 2014. This service will not be available to new customers after this date.
⁵ This service is only available where facilities are available. As the company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of April 26, 2019 as to customer that do not have access to fiber-based services.

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Section 25
First Revised Sheet 4
Cancels Original Sheet 4

RATES AND EXCEPTIONS

5. LOCAL EXCHANGE SERVICE (cont'd)

5.2 Extended Area Service

- A. Exceptions: None
- B. Calling Area - EAS is available for calls to the following exchanges:

<u>Exchange</u>	<u>EAS Calling Point</u>
New Glarus	Mt. Vernon Verona Belleville Monticello
Mt. Vernon	Mt. Horeb New Glarus Verona Madison
Verona	Mt. Horeb New Glarus Mt. Vernon Madison Middleton

- C. Rates: Rates are included in the Basic Local Exchange Access Rates.

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Section 25
First Revised Sheet 5
Cancels Original Sheet 5

RATES AND EXCEPTIONS

5. LOCAL EXCHANGE SERVICE (cont'd)

5.3 Extended Community Calling

- A. Exceptions: None
- B. Calling Areas - ECC is available for calls to the following exchanges:

<u>Exchange</u>	<u>ECC Calling Points</u>
Mt. Vernon	Cross Plains Middleton Black Earth Blanchardville Monticello Hollandale Belleville Oregon
New Glarus	Albany Blanchardville Monroe Argyle Hollandale Mt. Horeb Oregon Brooklyn
Verona	Black Earth Cross Plains McFarland Waunakee Belleville Brooklyn Oregon

- C. Rates

Per Minute or fraction thereof \$0.05

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Section 25
Third Revised Sheet 6
Cancels Second Revised Sheet 6

RATES AND EXCEPTIONS

5. LOCAL EXCHANGE SERVICE (cont'd)

5.4 Lifeline Program

A. Exceptions: None

B. Rates

The Company's monthly Lifeline rate is a credit against the regular local service charges (Residence one-party BLEAS rate plus the subscriber line charge).

<u>Exchange</u>	<u>State R1 Credit</u>	<u>Federal R1 Credit</u>
Mt. Vernon	\$.75	<u>1/</u>
New Glarus	.75	<u>1/</u>
Verona	.78 (I)	<u>1/</u>
Transcode	LIFSC	LIFE

1/ Authorized FCC Rate per 47 C.F.R. 54.403(a).

5.5 Voice Carry Over

A. Exceptions: None

B. Rates

	<u>Monthly Rate</u>
1) First Line	See R1 rate
2) Second Line ¹	NA
3) 3-Way Calling on 2 nd line	NA

¹ Non-Recurring Charges do not apply.

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Section 25
Tenth Revised Sheet 7
Cancels Ninth Revised Sheet 7

RATES AND EXCEPTIONS

5. LOCAL EXCHANGE SERVICE (cont'd)

5.6 **Paystation Service** ⁽⁶⁾

A. Exceptions: None

B. Rates	<u>Monthly Rate</u>	<u>Trans Code</u>
1) Paystation Access Line	(1)	COCOT
2) Coin Supervision	\$2.21	COINS
3) Selective Class of Call Screening	Not Available	N/A

1 The Business One-Party BLEAS rate and associated non-recurring charges apply.

5.7 **Foreign Exchange Service** ⁽⁵⁾

A. Exceptions: *Service Not Available at Mt. Vernon and Verona*

B. Rates:

New Glarus

1. Residence \$14.00

5.8 **Total Talk Pack**

A. Exceptions: None

B. Rates: ⁽¹⁾⁽²⁾

	<u>Rate Per Month</u>
1. Residence ⁽³⁾⁽⁴⁾	
a. Mt. Vernon Local Bundle, per line	\$31.25
b. New Glarus Local Bundle, per line	\$31.00
c. Verona Local Bundle, per line	\$32.00
2. Business	
Local Bundle, per line	\$42.04

⁽¹⁾ Customers must also subscribe to TDS Long Distance Total Talk Pack to be eligible for this rate.

⁽²⁾ Effective February 22, 2006, these rates do not include the TEACH rates that are listed on Sheet 3 of this Section.

⁽³⁾ Any customer who subscribes to Total Talk Pack and TDS Long Distance Total Talk Unlimited for one year will receive 50% off the monthly rate for the first 6 months of service.

⁽⁴⁾ This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new customers after this date.

⁽⁵⁾ This service is grandfathered to existing customers effective August 13, 2015. This service will not be available to new customers after this date.

⁽⁶⁾ This service is only available where facilities are available. As the company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of April 26, 2019 as to customer that do not have access to fiber-based services.

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Section 25
Eleventh Revised Sheet 7.1
Cancels Tenth Revised Sheet 7.1

RATES AND EXCEPTIONS

5. LOCAL EXCHANGE SERVICE (cont'd)

5.9. SAFETY LINE SERVICE ²

- A. Exceptions: None
- B. Rates and Charges

	<u>Monthly Rate</u>
Bundle Base Rate – DSL Market A	\$56.20 ¹
Bundle Base Rate – DSL Market B	\$56.20 ¹

¹ Other data speeds may be available for an additional charge.

² This service is grandfathered to existing customers effective July 26, 2012. This service will not be available to new customers as of this date.

5.10 STAR Packages ¹

- A. Exceptions: Service Charges will not apply when the STAR package replaces existing Local Exchange Service or if the customer requests a change from the STAR package back to Local Exchange.

New customers that subscribe to one of the STAR Packages will receive a waiver of all installation charges.

- B. Rates and Charges

	<u>Rate Per Month</u>	
1) Residence		
a) 3 STAR Expanded Package, per line	\$25.49 ²	(I)
b) 4 STAR Expanded Package, per line	\$34.49 ²	
c) 5 STAR Expanded Package, per line	\$45.49 ²	(I)
2) Package Upgrade	\$5.00	

¹ This service is grandfathered to existing customers effective March 1, 2023. This service will not be available to new customers after this date.

² These increases are effective on the Company's May bill cycle date. (T)

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Section 25
Fourth Revised Sheet 7.2
Cancels Third Revised Sheet 7.2

RATES AND EXCEPTIONS

5. **LOCAL EXCHANGE SERVICE** (cont'd)

5.11 **STAR Business Bundles** ²

A. Exceptions: None

B. Rates

		<u>Term Rate Per Month</u>			
		<u>MTM</u>	<u>1 Yr.</u>	<u>2/3 Yr.</u>	
1.	Business, Per Line				
	a) STAR Business Bundle Expanded	\$42.99 ³	\$37.99 ³	\$32.99 ³	(I)
	b) STAR Business Bundle Unlimited Expanded	\$62.99 ³	\$52.99 ^{1,3}	\$42.99 ^{1,3}	(I)
		<u>Non-Recurring Charge</u>			
2.	Service Order Charge		\$10.00		
		<u>Per Minute Rate</u>			
3.	Overage Rate for Extended Community Calling		\$0.05		

¹ This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of March 7, 2020 and to customers that do not have access to fiber-based services.

² This service is grandfathered to existing customers effective May 1, 2023. The service will not be available to new customers after this date.

³ The rate increase is effective on the Company's May bill cycle date.

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Section 25
Tenth Revised Sheet 7.3
Cancels Ninth Revised Sheet 7.3

RATES AND EXCEPTIONS

5. **LOCAL EXCHANGE SERVICE** (cont'd)

5.12 **Safety Line Service (Business)** ⁽⁵⁾

A. Exceptions: None

B. Rates and Charges

Monthly Rate

1) Bundle Base Rate

a) Business \$59.00¹

¹ Other data speeds may be available for an additional charge.

5.13 **Classic Phone Packages** ¹

A. Exceptions: None

B. Rates

1. Residence

Monthly Rate

a) CLASSIC Phone Expanded Package, per line \$25.49 ² (l)

b) CLASSIC Phone Unlimited Expanded Package, per line \$30.49 ² (l)

¹ This service is grandfathered to existing customers effective March 1, 2023. This service will not be available to new customers after this date.

² These increases are effective on the Company's March bill cycle date.

5.14 **Safety Line Express & Security Line Plus Service**⁽¹⁾

A. Exceptions: None

B. Rates and Charges

Monthly Rate

1. Safety Line Express⁽²⁾

a) Express Prime (5 Mb) \$42.00

b) Extreme Prime Plus (25 Mb) \$52.00

2. Security Line Plus⁽³⁾

a) Express (5 Mb) \$44.00⁽⁴⁾

b) Extreme (25 Mb) \$54.00

c) Turbo (15 Mb) \$44.00

⁽¹⁾ Customer must also subscribe to TDS TV monthly service.

⁽²⁾ This service is grandfathered to existing customers as of July 26, 2012. This service will not be available to new customers as of this date.

⁽³⁾ Higher DSL speeds may be available for an additional charge.

⁽⁴⁾ This service is grandfathered to existing customers as of January 17, 2013. This service will not be available to new customers as of this date.

⁽⁵⁾ This service is only available where facilities are available. As the company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of April 26, 2019 as to customer that do not have access to fiber-based services.

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Section 25
Ninth Revised Sheet 7.4
Cancels Eighth Revised Sheet 7.4

RATES AND EXCEPTIONS

5. **LOCAL EXCHANGE SERVICE** (cont'd)

5.15 **Security Line Service**

A. Exceptions: None

B. Rates:

	<u>Monthly Rate</u>	
1) Bundle Base Rate – DSL Market A	\$53.20 ¹	(I) (C)
2) Bundle Base Rate – DSL Market B	\$53.20 ¹	(I) (C)

¹ Other data speeds may be available for an additional charge. (D)

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Section 25
Second Revised Sheet 7.5
Cancels First Revised Sheet 7.5

RATES AND EXCEPTIONS

5. **LOCAL EXCHANGE SERVICE** (cont'd)

5.16 **Basic & Unlimited Phone Bundles** ⁽²⁾

(C)

- A. Exceptions: None
- B. Rates and Charges

Monthly Rate ¹

1) Residence

- | | | | |
|----|----------------------------------|------------------------|---------|
| a) | Basic Phone Bundle, per line | \$22.99 ⁽³⁾ | (I) (T) |
| b) | Unlimited Phone Bundle, per line | \$27.99 ⁽³⁾ | (I) (T) |

- ¹ Rate includes Subscriber Line Charge.
- ⁽²⁾ This service is grandfathered to existing customers effective May 1, 2024. The service will not be available to new customers after this date. (C)
- ⁽³⁾ The rate increase is effective on the Company's May bill cycle date. (T)

5.17 **TDS Business Voice Bundle**

Term Rate Per Month ¹
MTM 1 Yr. 2/3 Yr.

1) Business, Per Line

- | | | | | |
|----|---------------------------|---------|---------|---------|
| a) | TDS Business Voice Bundle | \$59.99 | \$49.99 | \$39.99 |
|----|---------------------------|---------|---------|---------|

- | | | |
|----|----------------------|--|
| b) | Service Order Charge | <u>Non-Recurring Charge</u>
\$10.00 |
|----|----------------------|--|

- ¹ Rate includes Subscriber Line Charge.

5.18 **Basic 24 & Unlimited 24 Phone Bundles**

(N)

Monthly Rate ¹

1) Residence

- | | | |
|----|-------------------------------------|---------|
| a) | Basic 24 Phone Bundle, per line | \$19.99 |
| b) | Unlimited 24 Phone Bundle, per line | \$24.99 |

- ¹ Rate includes the Subscriber Line Charge.

(N)

WISCONSIN TERMS OF SERVICE

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Section 25
 Second Revised Sheet 8
 Cancels First Revised Sheet 8

RATES AND EXCEPTIONS

6. LOCAL DIGITAL SERVICES

6.1 ISDN Service – BRI ⁽²⁾

(C)

A. Exceptions

- 1) Electronic Key Telephone Service (EKTS) - Bridging is not available.

B. Rates

Service Element	Monthly Rate	Non-Recurring Rate
ISDN Line, per line		
Residence	Residence BLEAS	(1)
Business	Business BLEAS	(1)
Circuit Switched Voice Service (CSV), Per "B" Channel	\$15.00	(1)
Circuit Switched Data Service (CSD), Per "B" Channel	\$15.00	(1)
Alternate Circuit Switched Voice/Circuit Switched Data, Per "B" Channel	\$15.00	(1)
Circuit Switched Features:		
Electronic Key Telephone Service (EKTS):		
1. Multiple Call Appearances of a Directory Number		
a) 0-3 Appearances	Included w/ CSV, CSD	None
b) 4 or More Appearances	\$2.00 each	None
2. Shared Call Appearances	\$1.00 each	None
3. Analog Line Pickup	\$1.00 for First	None
4. Privacy Release (Automatic Exclusion)	Included with CSV	None
5. Manual Exclusion (Privacy)	Included with CSV	None
6. Intercom Calling	\$1.50 each Member	None
7. Bridging	\$Not Available	None
Primary Directory Number	Included w/CSV, CSD	None
Secondary Telephone Numbers	\$2.00/Number	None
Clear Channel Capability	Included w/CSD	None
Custom Calling Services (CCS) Call Hold, Drop and Transfer	See CCS Tariff Included w/CSV	None None
Advanced Calling Services (ACS) Caller Identification – Basic Caller Identification – Deluxe	See ACS Services Included w/CSV/CSD 50% of Tariffed Rate	None None None

(1) **Non-Recurring Service Connection** charges apply.

(2) This service will be grandfathered to existing customers effective June 1, 2012. The service will not be available to new customers after this date.

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Section 25
 Second Revised Sheet 9
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RATES AND EXCEPTIONS

6. LOCAL DIGITAL SERVICES (cont'd)

6.1 ISDN Service - BRI ⁽²⁾ (cont'd)

(C)

B. Rates - (cont'd)

Service Element	Monthly Rate	Non-Recurring Rate
Intraswitch Packet Switched Data, Per "D" Channel	\$10.00	(1)
Packet Switched Data Features:		
1.Flow Control Parameter Negotiation	Included w/D-Channel	None
2.Throughput Class Negotiation	Included w/D-Channel	None
3.Logical Channels	Included w/D-Channel	None
4.Incoming Calls Barred	Included w/D-Channel	None
5.Outgoing Calls Barred	Included w/D-Channel	None
6.Closed User Groups (CUG):	Included w/D-Channel	
a. Per CUG, per initial set-up		\$25.00
b. Per Member in CUG, each additional member		\$1.00
7.Fast Select	Included w/D-Channel	None
8.Fast Select Acceptance	Included w/D-Channel	None

(1) Non-Recurring Service Connection charges apply.

(T)

6.2 ISDN Service - BRI Centrex ⁽²⁾

(C)

A. Exceptions: None

B. Rates

	<u>Monthly Rate</u>	<u>Non-Recurring Charges</u>
1) Centrex Service		
a) Line Rate	Contract Rates	Contract Rates
b) Optional Features	Contract Rates	Contract Rates
2) ISDN-BRI		
a) Channels	See ISDN Tariff	None
b) Optional Features	See ISDN Tariff	See ISDN Tariff

⁽²⁾ This service will be grandfathered to existing customers effective June 1, 2012. The service will not be available to new customers after this date.

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Section 25
 Fifth Revised Sheet 10
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RATES AND EXCEPTIONS

6. LOCAL DIGITAL SERVICES (cont'd)

6.3 ISDN Service – PRI ⁽¹⁾

(C)

A. Exceptions: None

B. Rates

Service Element	Monthly Rate	Non-Recurring Charge
ISDN-PRI ACCESS:		
1) Access Facility (first mile)	No charge	Included w/each
2) Access Facility - (each additional mile)	\$20.00/mile	Arrangement
COMMUNICATION CHANNELS (CC):		
1) B Channels plus D Channel, OR B Channels (Multiple PRI Arrangement)	\$700.00 \$700.00	\$1000.00 \$1000.00
2) TI/PRI Rearrangement Charge (In lieu of \$1,000.00 Non-Recurring Charges. Charge when the customer already has a TI in place.)	N/A	\$200.00
3) D Channel Backup	\$100.00	\$150.00
4) Directory Numbers:		
a) Primary Directory Number, per arrangement	No Charge	No Charge
b) Additional Directory Numbers	\$2.00/number	\$25.00, per initial request
5) ISDN-PRI Failover Solution	No Charge	No Charge
CIRCUIT SWITCHED FEATURES:		
<u>Features:</u>		
1) Clear Channel Capability	No Charge	No Charge
2) Call -by-Call Capability for the following:		
a) <i>Dedicated Trunk Groups</i>	No Charge	No Charge
b) <i>DID Numbers</i>	No Charge	No Charge
c) <i>FX</i> : All existing tariff rates apply to FX facilities between CO's.	\$10.00	\$50.00
d) <i>Tie Facility</i> : All existing tariff rates apply to Tie facilities between CO's.	\$10.00	\$50.00
e) <i>InWATS</i> : All existing tariff rates apply to measured InWATS.	\$10.00	\$50.00
f) <i>OutWATS</i> : All existing tariff rates apply to measured OutWATS	\$10.00	\$50.00
3) Advanced Calling Services:		
a) Caller ID - Basic (per PRI)	Included	Included
b) Caller ID-Deluxe	\$46.00	No Charge
4) Network Name Display Per trunk group	\$75.00	\$400.00
<u>Subsequent Feature Additions/Changes:</u>		
Feature Additions/Changes per PRI	N/A	\$50.00
<u>Move Charge</u> To move ISDN-PRI Service, per PRI	N/A	\$25.00

⁽¹⁾ This service is grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date.

(C)
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WISCONSIN TERMS OF SERVICE

MT. VERNON TELEPHONE COMPANY, LLC
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Wisconsin

Section 25
Second Revised Sheet 11
Cancels First Revised Sheet 11

RATES AND EXCEPTIONS

6. **LOCAL DIGITAL SERVICES** (cont'd)

6.4

6.5 **ISDN - BRI Foreign Exchange**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

WISCONSIN TERMS OF SERVICE

MT. VERNON TELEPHONE COMPANY, LLC
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Section 25
Second Revised Sheet 12
Cancels First Revised Sheet 12

RATES AND EXCEPTIONS

6. LOCAL DIGITAL SERVICES (cont'd)

6.6 Dedicated DS1 Service

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

(C)

(C)

EFFECTIVE: May 1, 2018

WISCONSIN TERMS OF SERVICE

MT. VERNON TELEPHONE COMPANY, LLC
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Section 25
Second Revised Sheet 13
Cancels First Revised Sheet 13

RATES AND EXCEPTIONS

6. LOCAL DIGITAL SERVICES (cont'd)

6.7 Digital Transport Service

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

(C)

(C)

WISCONSIN TERMS OF SERVICE

MT. VERNON TELEPHONE COMPANY, LLC
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Section 25
Third Revised Sheet 14
Cancels Second Revised Sheet 14

RATES AND EXCEPTIONS

6. **LOCAL DIGITAL SERVICES** (cont'd)

6.8 **Switched Digital Service**

A. Exceptions: *Service Not Available*

B. Rates: N/A

6.9 **Reserved for Future Use**

(T)

(D)

(D)

WISCONSIN TERMS OF SERVICE

MT. VERNON TELEPHONE COMPANY, LLC
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 Wisconsin

Section 25
 Eleventh Revised Sheet 15
 Cancels Tenth Revised Sheet 15

RATES AND EXCEPTIONS

7. OPTIONAL SERVICES

7.1 Custom Calling Services

A. Exceptions: None

B. Rates

1) <u>Individual Services</u>	<u>Monthly Rate</u>		<u>Activate Code</u>	<u>Deactivate Code</u>
	<u>Res</u>	<u>Bus</u>		
Call Forwarding	\$3.25	\$3.25	*72	*73
Call Forward - Busy (Customer Programmable)	\$3.25	\$3.25	*90	*91
Call Forward - Busy (Programmed by Telco)	\$3.25	\$3.25	-	-
Call Forward - No Answer (Customer Programmable)	\$3.25	\$3.25	*92	*93
Call Forward - No Answer (Programmed by Telco)	\$3.25	\$3.25	-	-
Call Forwarding - Remote Access ¹	\$0.50	\$0.65	-	-
(additive to Call Forwarding)				
Call Hold	Not available		-	-
Three Way Calling	\$3.75	\$3.75	N/A	-
Six Way Calling	Not available		-	-
Call Transfer* ^{3 4}	\$2.75	\$2.75		
Call Waiting/Cancel Call Waiting	\$4.75	\$4.65	*70	-
Long Distance Call Waiting** ¹	Not available		-	-
(additive to call Waiting)				
Home Intercom - Basic** ¹	\$0.00		-	-
Home Intercom – Enhanced ⁴	Not available		-	-
 Personal Ringing				
Second Directory Number	\$3.25	\$3.25	-	-
Third Directory Number ^{1 2}	\$0.25	\$0.25	-	-
Fourth Directory Number ^{1/2}	\$0.25	\$0.25	-	-

¹ Discounts do not apply to these services.

² Incremental Rate

³ As of April 25, 2005, Call Transfer will no longer be available to new customers. Once current customers disconnect this feature, they will not be able to reestablish it.

⁴ This service is only available where facilities are available. As the company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of April 26, 2019 as to customer that do not have access to fiber-based services.

* Not Available in New Glarus.

** Available only in New Glarus.

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WISCONSIN TERMS OF SERVICE

MT. VERNON TELEPHONE COMPANY, LLC
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 Wisconsin

Section 25
 Seventh Revised Sheet 16
 Cancels Sixth Revised Sheet 16

RATES AND EXCEPTIONS

7. OPTIONAL SERVICES (cont'd)

7.1 Custom Calling Services (cont'd)

B. Rates

1) <u>Individual Services</u> (cont'd)	<u>Monthly Rate</u>		<u>Activate Code</u>	<u>Deactivate Code</u>
	<u>Res</u>	<u>Bus</u>		
	Speed Call 8	\$3.75	\$3.75	*74
Speed Call 30	\$4.75	\$4.75	*75	-
Do-Not-Disturb	Not available		-	-
Call Reminder	\$2.00	\$2.00	-	-
Toll Restriction (see Call Blocking)				
Toll Restriction With Pin Override ⁽¹⁾	\$3.00	\$3.00	-	-
Call Transfer Enhanced	\$5.00	\$5.00	-	-

2) Custom Calling Service Discount

When a customer subscribes to three (3) or more Custom Calling Services a discount will apply.

<u>Per Line</u>	<u>Monthly Discount</u>	<u>Trans Code</u>
	(\$1.50)	CCS3R

This discount will apply to the combined rates of three (3) previously approved Custom Calling features of the customer's choice.

3) Pay-Per-Use Services

	<u>Per Successful Activation</u>	<u>Monthly Cap</u>
a) Call Forwarding	\$0.75	\$6.00
b) 3-Way Calling	PPU Service Not Available	

* Not available in New Glarus.

⁽¹⁾ This service is only available where facilities are available. As the company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of April 26, 2019 as to customer that do not have access to fiber-based services.

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WISCONSIN TERMS OF SERVICE

MT. VERNON TELEPHONE COMPANY, LLC
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Wisconsin

Section 25
Second Revised Sheet 18
Cancels First Revised Sheet 18

RATES AND EXCEPTIONS

7. OPTIONAL SERVICES (Cont'd)

7.2 Advanced Calling Services (cont'd)

B. Rates (cont'd)

	Per Successful Activation	Monthly Cap
4) <u>Pay-Per-Use Services</u>		
Call Trace	\$4.00	\$12.00
Call Return	\$0.50	5.50

(D)

WISCONSIN TERMS OF SERVICE

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Section 25
Second Revised Sheet 19
Cancels First Revised Sheet 19

RATES AND EXCEPTIONS

7. **OPTIONAL SERVICES** (cont'd)

7.3

WISCONSIN TERMS OF SERVICE

MT. VERNON TELEPHONE COMPANY, LLC
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Wisconsin

Section 25
Second Revised Sheet 20
Cancels First Revised Sheet 20

RATES AND EXCEPTIONS

7. **OPTIONAL SERVICES** (cont'd)

7.3

WISCONSIN TERMS OF SERVICE

MT. VERNON TELEPHONE COMPANY, LLC
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Wisconsin

Section 25
Second Revised Sheet 21
Cancels First Revised Sheet 21

RATES AND EXCEPTIONS

7. **OPTIONAL SERVICES** (cont'd)

7.3

WISCONSIN TERMS OF SERVICE

MT. VERNON TELEPHONE COMPANY, LLC
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Wisconsin

Section 25
Fifth Revised Sheet 22
Cancels Fourth Revised Sheet 22

RATES AND EXCEPTIONS

8. DIRECTORY SERVICES

8.1 Directory Listings

A. Exceptions: None

B. Rates

	<u>Monthly Rate</u>	<u>Trans Code</u>
1) Additional Listing ¹	\$1.50	DLA
2) Non-published telephone numbers	3.25	NPN
3) Non-listed telephone numbers	1.65	NLN

(l)

¹ Includes Alternate and Cross Reference Listings.

8.2 Reserved for Future Use

WISCONSIN TERMS OF SERVICE

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Wisconsin

Section 25
Fifth Revised Sheet 23
Cancels Fourth Revised Sheet 23

RATES AND EXCEPTIONS

8. DIRECTORY SERVICES (cont'd)

8.3 Directory Assistance Service

A. Exceptions: None

B. Rates

<u>DA Type</u>	<u>Per Call Rate</u>		(T)
Local, per call	\$1.20	(I)	
National, per call	\$1.20	(I)	(T)
Call Completion, per minute	\$0.20		(D) (N)

8.4 Operator Services

A. Exceptions: None

B. Rates: The rates will be assessed on a per call basis.

	<u>Rate</u>
1) Operator Assisted Call, per call	\$1.20
2) Call Completion, per minute	\$0.20

WISCONSIN TERMS OF SERVICE

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Section 25
Fifth Revised Sheet 24
Cancels Fourth Revised Sheet 24

RATES AND EXCEPTIONS

9. MISCELLANEOUS SERVICES AND CHARGES

9.1 Relocation Forwarding Service (RFS)

A. Exceptions: None

B. Rates

	<u>Monthly Rate</u>	<u>Trans Code</u>
Per feature	\$18.00	CCBRF

9.2 Call Blocking (Toll Restriction)

A. Exceptions: None

B. Rates

	<u>Non-Recurring Charge</u>
Options 1-4, per line	(2)

(2) A Subsequent Service Order and a Central Office Connect applies to second or subsequent blocking requests.

9.3 Direct Inward Dialing (DID) ⁽¹⁾

A. Exceptions: None

B. Rates

	<u>Monthly Rate</u>	<u>Trans Code</u>
1) DID Trunk Unit	\$20.00	DIDTC
2) Blocks of 10 Station Numbers	\$5.00	DID10
3) First 100 Station Numbers	\$22.50	DID1
4) Each Additional 100 Station Number Groups	\$22.50	DID2

⁽¹⁾ This service is only available where facilities are available. As the company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of April 26, 2019 as to customer that do not have access to fiber-based services.

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WISCONSIN TERMS OF SERVICE

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Wisconsin

Section 25
Fourth Revised Sheet 25
Cancels Third Revised Sheet 25

RATES AND EXCEPTIONS

9. MISCELLANEOUS SERVICES AND CHARGES (cont'd)

9.4 Off-Premises Extensions ^{(1) (2)}

A. Exceptions: None

B. Rates

	<u>Monthly Rate</u>	<u>Trans Code</u>
1) Mileage - Talking Channel, per 1/10 mile	\$0.95	MCTC1
2) Mileage - Signal Channel, per 1/10 mile	0.50	MCSC1
3) Business Minimum, per circuit	1.95	MCTMB
4) Residence Minimum, per circuit	0.95	MCTMR

9.5 Line Hunting

A. Exceptions: None

B. Rates

<u>Monthly Rate</u>	<u>Trans Code</u>
Per Line \$4.00	LINEH

9.6 Ground Start

A. Exceptions: None

B. Rates

<u>Monthly Rate</u>	<u>Trans Code</u>
Per Business Line \$6.00	GS

(1) Off Premise Extension bridged in or through the Central Office is grandfathered to existing customers effective September 1, 2015. This version of the service will not be available to new customers after this date.

(2) This service is only available where facilities are available. As the company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of April 26, 2019 as to customer that do not have access to fiber-based services.

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WISCONSIN TERMS OF SERVICE

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Section 25
Second Revised Sheet 26
Cancels First Revised Sheet 26

RATES AND EXCEPTIONS

9. MISCELLANEOUS SERVICES AND CHARGES (cont'd)

9.7 Telephone Number Referral Service

A. Exceptions: None

B. Rates

Per Line

Monthly
Rate
No Charge

Trans
Code
TNRS

9.8 Volume Controlled Handset

A. Exceptions: None

B. Rates: N/A

(T) (D)

(T)

(D)

9.9 Reserved for Future Use

A. Exceptions: N/A

B. Rates: N/A

(T)

(T)

WISCONSIN TERMS OF SERVICE

MT. VERNON TELEPHONE COMPANY, LLC
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Wisconsin

Section 25
Third Revised Sheet 27
Cancels Second Revised Sheet 27

RATES AND EXCEPTIONS

9. MISCELLANEOUS SERVICES AND CHARGES (cont'd)

9.10 Reserved for Future Use

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

(T) (D)
|
(T)
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(D)

9.11 Rental of Cable Circuits

- A. Exceptions: Grandfathered 8/22/99
- B. Rates

	<u>Monthly</u>	
	<u>Rate</u>	<u>Trans Code</u>
Per Circuit, per 1/10 mile	\$1.50	CABRA

9.12 Temporary Suspension of Service (Vacation)

- A. Exceptions: None
- B. Rates

	<u>Monthly Discount</u>
Basic Local Exchange Access Service	50%
	<u>Monthly Rate</u>
Personal Greeting Service	\$3.50

WISCONSIN TERMS OF SERVICE

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Wisconsin

Section 25
Third Revised Sheet 28
Cancels Second Revised Sheet 28

RATES AND EXCEPTIONS

9. MISCELLANEOUS SERVICES AND CHARGES (cont'd)

9.13 Joint User Service

A. Exceptions: *Service Not Available*

(T) (D)

B. Rates: N/A

(T)

(D)

9.14 Special Reverse Toll Charge Service

A. Exceptions: None

B. Rates

	<u>Monthly</u> <u>Rate</u>	<u>Trans</u> <u>Code</u>
Per line	\$4.00	RCTS

WISCONSIN TERMS OF SERVICE

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Section 25
Third Revised Sheet 29
Cancels Second Revised Sheet 29

RATES AND EXCEPTIONS

9. MISCELLANEOUS SERVICES AND CHARGES (cont'd)

9.15 Special Toll Billing Numbers

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

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(T)

WISCONSIN TERMS OF SERVICE

MT. VERNON TELEPHONE COMPANY, LLC
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Wisconsin

Section 25
Third Revised Sheet 30
Cancels Second Revised Sheet 30

RATES AND EXCEPTIONS

9. **MISCELLANEOUS SERVICES AND CHARGES** (cont'd)

9.16 **Reserved for Future Use** (T)

A. Exceptions: N/A (T)

B. Rates: N/A

9.17 **Reserved for Future Use** (T)

A. Exceptions: N/A (T)

B. Rates: N/A

9.18 **Enhanced Emergency Number Service (E911)**

A. Exceptions: *Service Not Available*

B. Rates: N/A

9.19 **Reserved for Future Use** (T)

A. Exceptions: N/A (T)

B. Rates: N/A

9.20 **Reserved for Future Use** (T)

A. Exceptions: N/A (T)

B. Rates: N/A

WISCONSIN TERMS OF SERVICE

MT. VERNON TELEPHONE COMPANY, LLC
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Section 25
Second Revised Sheet 30.1
Cancels First Revised Sheet 30.1

RATES AND EXCEPTIONS

9. MISCELLANEOUS SERVICES AND CHARGES (cont'd)

9.21 Local Private Line Service

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

9.22 Special Service Arrangement

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

9.23 Yack-Pack Value Packages⁽¹⁾

(C)

- A. Exceptions: None
- B. Rates:

The rates and charges following are for Yack-Pack Value Packages only and are in addition to the applicable Service Connection Charges, monthly rates and non-recurring charges for Network Access Line(s) and other service or equipment with which they are associated.

	Per Month <u>Per Line Equipped</u>
Yack-Pack Pick One Value Package	\$ 7.75
Yack-Pack Pick Two Value Package	9.25
Yack-Pack Pick Three Value Package	10.50
Yack-Pack Pick Four Value Package	12.00

⁽¹⁾ This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new customers after this date.

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WISCONSIN TERMS OF SERVICE

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Section 25
Tenth Revised Sheet 30.2
Cancels Ninth Revised Sheet 30.2

RATES AND EXCEPTIONS

9. MISCELLANEOUS SERVICES AND CHARGES (cont'd)

9.24 Smart Pack Lite ⁽³⁾

A. Exceptions: None

B. Rates⁽¹⁾

	<u>Rate Per Month</u>
1. Residence (Mt. Vernon)	
Local Bundle, per line	\$20.21 ²
2. Residence (New Glarus)	
Local Bundle, per line	\$21.01 ²
3. Residence (Verona)	
Local Bundle, per line	\$20.96 ²

9.25 N11 Services ⁽⁴⁾

A. Exceptions: None

B. Rates: N/A

⁽¹⁾ In order to receive these rates, customers must also subscribe to TDS's DSL Service.

⁽²⁾ The TEACH surcharge has been removed as an included component of the local line rate and is now billed separately.

⁽³⁾ This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new customers after this date.

⁽⁴⁾ This service is only available where facilities are available. As the company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of April 26, 2019 as to customer that do not have access to fiber-based services.

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WISCONSIN TERMS OF SERVICE

MT. VERNON TELEPHONE COMPANY, LLC
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Wisconsin

Section 25
First Revised Sheet 30.3
Cancels Original Sheet 30.0

RATES AND EXCEPTIONS

MISCELLANEOUS SERVICES AND CHARGES (cont'd)

9.26 CUSTOMIZED 911 (C911)

A. Exceptions: None

B. Rates

	<u>Monthly Charge</u>	<u>Non-Recurring Charge</u>
1. Initial Set-Up (per number) (not to exceed \$500)	N/A	\$1.00
2. Updates, per number (not to exceed \$5.00)	\$0.05	N/A
3. No Record Found Charge (per instance)	N/A	\$50.00
4. Report Requests Charge	N/A	(1)

(1) The Report Request charge applies when a customer requests a list of their E911 record information. Rates for Report Requests will be developed on an Individual Case Basis (ICB).

9.27 Customer Owned Coin Operated Telephone Service

A. Exceptions: *Service Not Available*

B. Rates: N/A

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WISCONSIN TERMS OF SERVICE

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Section 25
Second Revised Sheet 31
Cancels First Revised Sheet 31

RATES AND EXCEPTIONS

10. CONSTRUCTION CHARGES

Exceptions: None

(C)

(C)

WISCONSIN TERMS OF SERVICE

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Section 25
Third Revised Sheet 32
Cancels Second Revised Sheet 32

RATES AND EXCEPTIONS

10. CONSTRUCTION CHARGES (cont'd)

(C)

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WISCONSIN TERMS OF SERVICE

MT. VERNON TELEPHONE COMPANY, LLC
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Wisconsin

Section 25
Second Revised Sheet 33
Cancels First Revised Sheet 33

RATES AND EXCEPTIONS

11. CONTRACT SERVICE ARRANGEMENTS

(C)

11.1 **Exceptions:** None

(C)

(D)

(D)

WISCONSIN TERMS OF SERVICE

MT. VERNON TELEPHONE COMPANY, LLC
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Wisconsin

Section 25
Fifth Revised Sheet 34
Cancels Fourth Revised Sheet 34

RATES AND EXCEPTIONS

RESERVED FOR FUTURE USE

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WISCONSIN TERMS OF SERVICE

MT. VERNON TELEPHONE COMPANY, LLC
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Wisconsin

Section 25
Sixteenth Revised Sheet 35
Cancels Fifteenth Revised Sheet 35

RATES AND EXCEPTIONS

12. PROMOTIONS

12.1 **Promotion Service**

No Exceptions

12.2 **Company Promotional Offerings**

A. No Exceptions

B. No Exceptions

(D) (N)

C. No Exceptions

D. No Exceptions

E. No Exceptions

F. No Exceptions

G. No Exceptions

WISCONSIN TERMS OF SERVICE

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Section 25
Third Revised Sheet 36
Cancels Second Revised Sheet 36

RATES AND EXCEPTIONS

13. **RESALE SERVICES**

13.1 **Resale at Retail Rates**

- A. Exceptions: Not Available
- B. Rates: N/A

13.2 **Resale at Wholesale Rates**

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

13.3 **Reseller or Other Common Carrier (OCC)**
Use of Extended Area Service (EAS) Facilities

- A. Exceptions: *Service Not Available*
- B. Rates: N/A

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WISCONSIN TERMS OF SERVICE

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Cancels Second Revised Sheet 37

RATES AND EXCEPTIONS

14. RESERVED FOR FUTURE USE

(T) (D)

(D)

EFFECTIVE: March 24, 2016

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Section 25
 Fourth Revised Sheet 38
 Cancels Third Revised Sheet 38

RATES AND EXCEPTIONS

15. CONCURRENCES WITH OTHER COMPANY TARIFFS

15.1	<u>Services</u>	<u>Concurring</u>	
	A. Universal Emergency Number Service	Yes	
	B. Foreign Exchange Service ⁽¹⁾	Yes	
	C. Dedicated Communication Services ⁽²⁾	Yes	(C) (T)
	D. Private Line Services (Interexchange)	Yes	(T) (C)

15.2	<u>Conditions and Limitations</u>		(T)
	No Exceptions		(T)

15.3	<u>Exceptions</u>		(T)
	The Company concurs with Ameritech for Dedicated Digital Service (DDS) at the Verona exchange. ²		(T)
	A. Rates for Private Line Services 15.1.D above		(C)
	1) Voice Grade Service	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
	Channel Termination, per termination		
	-Two-Wire	\$226.60	\$30.28
	-Four-Wire	226.60	48.48
	Channel Mileage Facility, per mile		2.16
	Channel Mileage Termination, per termination		21.69

(1)	This service is grandfathered to existing customers effective August 13, 2015. This service will not be available to new customers after this date.	(T) (T)
(2)	This service is grandfathered to existing customers effective January 8, 2016. This service will not be available to new customers as of this date.	(C) (C)

WISCONSIN TERMS OF SERVICE

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 Wisconsin

Section 25
 Original Sheet 38.1

RATES AND EXCEPTIONS

15. CONCURRENCES WITH OTHER COMPANY TARIFFS (cont.)

(T)

15.3 Exceptions (cont.)

(T)

A. Rates for Private Line Services 15.1.D above (cont.)

(C)

2) Digital Data Service	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
Channel Termination, per termination		
-2.4, 4.8, 9.6, 19.2, 56.0, & 64.0 Kbps	\$269.73	\$55.90
Channel Mile. Facility, per mile		
-2.4 Kbps		2.05
-4.8 Kbps		2.05
-9.6 Kbps;		2.05
-19.2 Kbps;		2.05
-56.0 Kbps		2.91
-64.0 Kbps		2.91
Channel Mileage Termination, per termination		
-2.4 Kbps		20.60
-4.8 Kbps		20.60
-9.6 Kbps;		20.60
-19.2 Kbps;		20.60
-56.0 Kbps		29.19
-64.0 Kbps		29.19
 3) High Capacity Service		
Channel Termination, per termination		
-1.544 Mbps	\$273.63	\$129.51
-44.736 Mbps	346.56	1,502.30
Channel Mile. Facility, per mile		
-1.544 Mbps		14.02
-44.736 Mbps		96.51
Channel Mileage Termination, per termination		
-1.544 Mbps		69.13
-44.736 Mbps		384.98

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EFFECTIVE: January 8, 2016

WISCONSIN TERMS OF SERVICE

MT. VERNON TELEPHONE COMPANY, LLC
d/b/a TDS TELECOM
Wisconsin

Section 25
Fifth Revised Sheet 39
Cancels Fourth Revised Sheet 39

RATES AND EXCEPTIONS

16. RESERVED FOR FUTURE USE

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EFFECTIVE: August 1, 2014

WISCONSIN TERMS OF SERVICE

MT. VERNON TELEPHONE COMPANY, LLC
d/b/a TDS TELECOM
Wisconsin

Administrative Tariff
Section 25
Fourth Revised Sheet 40
Cancels Third Revised Sheet 40

RATES AND EXCEPTIONS

A. CENTREX LINE RATES ^{(1) (2)}

The following per-line Centrex rates apply for contract periods ranging from month-to-month to 60 months. The customer is required to pay for the number of months in the service period selected:

CENTREX LINE RATE SCHEDULE FOR MT. VERNON EXCHANGE						
Number of Centrex Lines	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2*	25.50	24.70	24.00	23.30	22.50	21.80
3-5	23.30	22.60	21.90	21.10	20.40	19.70
6-15	21.20	20.50	19.70	19.00	18.30	17.50
16-25	19.10	18.30	17.60	16.90	16.10	15.40
26-50	16.90	16.20	15.50	14.70	14.00	13.30
51-100	14.80	14.10	13.30	12.60	11.90	11.10
101+	ICB	ICB	ICB	ICB	ICB	ICB

* Rate also applies to single-line off-premise extensions to primary-site Centrex group.

(1) This service is grandfathered to existing customers effective June 1, 2012. The service will not be available to new customers after this date.

(2) This service is only available where facilities are available. As the company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of April 26, 2019 as to customer that do not have access to fiber-based services.

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WISCONSIN TERMS OF SERVICE

MT. VERNON TELEPHONE COMPANY, LLC
d/b/a TDS TELECOM
Wisconsin

Administrative Tariff
Section 25
Third Revised Sheet 41
Cancels Second Revised Sheet 41

RATES AND EXCEPTIONS

B. RESERVED FOR FUTURE USE

(T) (D)

(D)

WISCONSIN TERMS OF SERVICE

MT. VERNON TELEPHONE COMPANY, LLC
d/b/a TDS TELECOM
Wisconsin

Administrative Tariff
Section 25
Third Revised Sheet 42
Cancels Second Revised Sheet 42

RATES AND EXCEPTIONS

B. RESERVED FOR FUTURE USE

(T) (D)

(D)

WISCONSIN TERMS OF SERVICE

MT. VERNON TELEPHONE COMPANY, LLC
d/b/a TDS TELECOM
Wisconsin

Administrative Tariff
Section 25
Third Revised Sheet 43
Cancels Second Revised Sheet 43

RATES AND EXCEPTIONS

B. RESERVED FOR FUTURE USE

(T) (D)

(D)

EFFECTIVE: June 12, 2020

WISCONSIN TERMS OF SERVICE

MT. VERNON TELEPHONE COMPANY, LLC
d/b/a TDS TELECOM
Wisconsin

Administrative Tariff
Section 25
First Revised Sheet 44
Cancels Original Sheet 44

RATES AND EXCEPTIONS

B. RESERVED FOR FUTURE USE

(T) (D)

(D)

WISCONSIN TERMS OF SERVICE

MT. VERNON TELEPHONE COMPANY, LLC
d/b/a TDS TELECOM
 Wisconsin

Administrative Tariff
 Section 25
 First Revised Sheet 45
 Cancels Original Sheet 45

RATES AND EXCEPTIONS

C. VIRTUAL TELEPHONE NETWORK

1. Exceptions: None
2. Rates and Charges ¹

a) **Line and Channel Rates**

VIRTUAL TELEPHONE NETWORK STANDARD LINE RATES ²					
VTN TERM PERIOD					
Minimum Total VTN Lines		12 Months	24 Months	36 Months	60 Months
	2+	29.30	22.50	20.30	16.20
	5+	25.70	19.80	17.80	14.20
	20+	21.80	16.80	13.40	10.70
	50+	20.10	15.50	12.40	9.90
	80+	18.20	14.00	11.20	9.00

VIRTUAL TELEPHONE NETWORK DIGITAL KEY LINE RATES ^{2,3}					
VTN TERM PERIOD					
Minimum Total VTN Lines		12 Months	24 Months	36 Months	60 Months
	2+	29.30	22.50	20.30	16.20
	5+	25.70	19.80	17.80	14.20
	20+	21.80	16.80	13.40	10.70
	50+	20.10	15.50	12.40	9.90
	80+	18.20	14.00	11.20	9.00

(C)

VIRTUAL TELEPHONE NETWORK DIGITAL KEY CHANNEL RATES ³					
VTN TERM PERIOD					
Minimum Total VTN Lines		12 Months	24 Months	36 Months	60 Months
	2+	10.30	7.90	7.10	5.70
	5+	9.00	6.90	6.30	5.00
	20+	7.60	5.90	5.30	4.30
	50+	7.10	5.50	4.90	3.90
	80+	6.40	4.90	4.40	3.60

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¹ All rates in this section are exclusively offered in conjunction with VTN service.

² The total number of VTN Standard and Digital Key lines at all locations served by the VTN Group will be used to determine the discount level. Secondary Directory Numbers, Digital Key Channels, and other features related to directory numbers are not included in determining discount levels.

³ The Virtual Telephone Network Key Line Service will be grandfathered to existing customers effective June 1, 2012. This service will not be available to new customers after this date.

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