

WISCONSIN TERMS OF SERVICE

TDS TELECOM
Wisconsin

Section 7
Second Revised Contents Sheet 1
Cancels First Revised Contents Sheet 1

(D)

OPTIONAL SERVICES

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OPTIONAL SERVICES

7.1 **CUSTOM CALLING SERVICES**

A. General

Custom Calling Services are optional services offered in addition to basic local exchange access service to those customers served by central offices arranged to provide such services. The number of Custom Calling Services available depends upon the exchange central office providing the service and is subject to the availability of its facilities.

B. Service Descriptions

1) **Call Forwarding**

This service redirects incoming calls to another telephone number. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. When activated, all calls that are forwarded when the line is idle cause a short ring on the forwarded line as a reminder that the service is active. To deactivate Call Forward, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

This service is available on a flat monthly rate and a pay-per-use basis. Pay-per-use Call Forwarding will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at not charge.

2) **Call Forward - Busy (Customer Programmable) (Variable)**

This service routes incoming calls to another telephone number when the customer's dedicated number is busy. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - Busy, a customer must dial a special access code. All calls forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.

3) **Call Forward - Busy (Programmed by Telco) (Fixed)**

This service automatically redirects incoming calls to a predesignated telephone number or voice mail service when the customer's line is busy. The customer activates the service by contacting the telephone company and designating the number to which all calls will be forwarded when the line is busy. The telephone company then establishes the fixed forward-to-telephone number within the switch. To cancel the service or change the forward-to telephone number, the customer must contact the telephone company. All calls forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.

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OPTIONAL SERVICES

7.1 **CUSTOM CALLING SERVICES** (Cont'd)

B. Service Descriptions (Cont'd)

- 4) **Call Forward - No Answer (Customer Programmed) (Variable)**
This service redirects incoming calls not answered after a predetermined number of rings to another telephone number. The number of rings is determined and set by the Company unless otherwise specified by the customer. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - No Answer, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.
- 5) **Call Forward - No Answer (Programmed by Telco) (Fixed)**
This service automatically redirects incoming calls to another telephone number or voice mail service when the customer's telephone is not answered in a predetermined number of rings. The number of rings is determined and set by the Company unless otherwise specified by the customer. The customer activates the service by contacting the telephone company and designating the number to which all calls will be forwarded when the telephone is not answered within an established period of time. The telephone company then establishes the fixed forward-to Telephone number within the switch. To cancel the service or change the forward-to telephone number, the customer must contact the telephone company. All calls forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.
- 6) **Call Forwarding - Remote Access**
This service is an additive to the Call Forwarding service and allows the customer to activate and deactivate Call Forwarding from a telephone in another location. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.
- 7) **Call Hold**
This service allows a customer to place a current caller on hold, which frees the line so the customer can initiate another call. To activate Call Hold, the customer depresses the switchhook to receive a dial tone and then dials a specific code. Only one call per access line can be placed on hold at a time. The held call cannot be added to another call, however, the customer can toggle between each call.

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OPTIONAL SERVICES

7.1 **CUSTOM CALLING SERVICES** (Cont'd)

B. Service Descriptions (Cont'd)

8) **3-Way Calling**

This service allows a customer to add a third party to an existing telephone call. To add a third party, the customer depresses the switchhook once to place the current party on hold, receives a dial tone, dials the third party's number, and then depresses the switchhook again to establish the three-way connection. All 3-way calls are subject to transmission limitations and all applicable local and long distance charges.

This service is available on a flat monthly rate and a pay-per-use basis. Pay-per-use 3-Way Calling will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge.

9) **6-Way Calling**

This service allows a customer to call up to five parties and establish a six-way conference call. To activate this service, the customer dials an access code, dials the desired telephone number (calling party must answer), depresses the switchhook to add the calling party to the line, then depresses the switchhook again to receive a new dial tone. If the called party line is busy or there is no answer, the customer must dial a special access code to drop the line. This process needs to be repeated until all parties (up to five) have been connected to the customer's line. All 6-Way Calls are subject to transmission limitations and all applicable local and long distance charges.

10) **Call Transfer**

This service allows the customer to hold and transfer incoming, out-going and intragroup calls. If the customer has established a three way call, this service will allow the customer to hang up while and the other two parties remain connected. Any applicable long distance charges will apply for the duration of the call, even if the customer drops off the call.

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OPTIONAL SERVICES

7.1 **CUSTOM CALLING SERVICES** (Cont'd)

B. Service Descriptions (Cont'd)

11) **Call Waiting/Cancel Call Waiting**

This service alerts a customer who is on the phone that another local or long distance caller wants to get through the line. The customer will receive a tone signal to indicate another incoming call and the caller will receive the usual ringing tone. To place the first call on hold and answer the incoming call, the customer depresses the switchhook once. The customer can then toggle between both calls by depressing the switchhook. If the customer hangs up when a call is still on hold, the customer's line will automatically ring back.

Cancel Call Waiting allows a Call Waiting customer to deactivate the Call Waiting service by dialing a code. When this service is activated, the customer will not be interrupted by the Call Waiting tone and the incoming caller will receive a busy signal. Call Waiting will remain disabled for the rest of the call, but will be automatically restored upon call termination.

12) **Long Distance Call Waiting**

This service is additive to Call Waiting and uses a special tone signal to indicate to the customer that the incoming call is long distance. The tone is different than the Call Waiting tone signal received for a local call. The long distance caller will receive the usual ringing tone.

13) **Home Intercom - Basic**

This service allows customers to redial their own directory number in order to talk to another party at a different extension. To activate this service, customers redial their own directory number and then hang-up. After a short interval, the phone will ring back. Once both parties pick-up the phone, they will be able to have a two-way conversation. This service is also known as Revertive Ringing.

14) **Home Intercom - Enhanced**

This service allows customers to establish a talking path between two or more of their extensions. To activate this service, the customer dials one of the access code numbers predetermined by the Company, receives an announcement, and then hangs up the phone. The phone will ring back in one of the distinctive patterns, depending on the access code dialed. Also included in this package is dialable hold, where one extension can transfer an outside call to another extension.

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OPTIONAL SERVICES

7.1 CUSTOM CALLING SERVICES (Cont'd)

B. Service Descriptions (Cont'd)

15) **Personal Ringing**

This service allows the customer to have up to four distinct telephone numbers on a single line. The second, third and fourth number will each have a distinctive ringing pattern so the customer can identify which number has been called. If a customer also subscribes to Call Waiting, each phone number will have a distinctive Call Waiting tone. If a customer also subscribes to Call Forward, the main directory number or all four telephone numbers can be forwarded.

Customers of this service are entitled to one white page directory listing, at no additional charge, with each Personal Ring number. All telephone numbers associated with this service must have an NXX (prefix) identical to the dominant number.

16) **Speed Call 8**

This service allows the customer to keep a list of eight specified telephone numbers which can be dialed by using a one-digit (2 through 9) access code.

17) **Speed Call 30**

This service allows the customer to keep a list of 30 specified telephone numbers which can be dialed by using a two-digit (20 through 49) access code.

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OPTIONAL SERVICES

7.1 CUSTOM CALLING SERVICES (Cont'd)

B. Service Descriptions (Cont'd)

- 18) **Do-Not-Disturb** (T)
This service prevents incoming calls from ringing at the customer's premises. Callers will reach a recording which states that the number they have dialed is not accepting calls at this time and to try again later.
- 19) **Call Reminder** (T)
This service allows a customer to program a time at which a reminder call is desired. At the programmed time, the customer will receive a call placed by the Central Office Equipment. When the call is answered, the customer will hear a tone or a Company recorded announcement.
- 20) **Toll Restriction** (T)
(See Call Blocking in Section 9)
- 21) **Toll Restriction With Pin Override** (T)
This service enables customers to restrict all or a combination of 0+ and 1+ toll calls from being placed over their exchange lines/trunks. In addition, the customer will have the ability to override the restriction on a per call basis by using a Personal Identification Number (PIN). To activate the override, the customer dials a code, the PIN, waits for a dial tone and then dials the toll number. When a restricted call is attempted without the IN, from a line/trunk equipped with this service, a dial tone or Company recorded announcement will be heard by the caller.
- 22) **Call Transfer Enhanced** (T)
This feature enables a customer to transfer multiple incoming or outbound calls to a third party with either a Screened Transfer or a Blind Transfer. A Screened Transfer enables the transferring party to announce a call to the third party prior to completing the transfer. If the third party chooses not to take the call, the transferring party may disconnect the third party and return to the caller. Otherwise, the transferring party may disconnect, completing the transfer and returning the line to an idle state. A Blind Transfer enables the transferring party to immediately disconnect after dialing the third party, prior to the third party answering the call. After disconnecting, the transferring party may either originate or receive a new call, even though the transferred call is still in progress. In addition, this feature enables a customer to establish a 3-way conference call while enabling any party (including the originator of the call) to drop out of the conference while leaving the other two parties connected. The customer is responsible for all applicable long distance charges for originating or terminating calls that will apply for the duration of the call, even if the customer drops off the call.

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OPTIONAL SERVICES

7.1 CUSTOM CALLING SERVICES (Cont'd)

C. Conditions and Limitations

- 1) Custom Calling Services require special central office equipment and will be provided only where facilities are available.
- 2) Custom Calling Services are only available on a single-line party service.
- 3) Custom Calling Services will not be provided in connection with Paystation Service (except for the business line extension), or Private Branch Exchange Trunk Line Service, or Centrex Service.
- 4) Rates are in addition to basic local exchange access service and any other service, equipment, or facilities subscribed to by the customer.
- 5) Non-recurring charges do not apply to the establishment or changes to Custom Calling Services.
- 6) Additional charges may apply to calls made outside of the local calling area. (N)

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OPTIONAL SERVICES

7.1 CUSTOM CALLING SERVICES (Cont'd)

D. Disability Waiver

- 1) Customers with certified disabilities who deem one or more Custom Calling Services essential in order to receive service that is useful and comparable to the essential service provided to other customers shall receive those services without charge.
- 2) Disability is defined as a physical or sensory impairment that limits or curtails an individual's access to or usage of telecommunications service. "Disability" includes a speech, vision, hearing or motion impairment that limits an individual's ability to handle telecommunications equipment
- 3) The obligation to file this tariff, and the rates, charges and conditions under which the service describe herein are provided, are to be the subject of a request to the Public Service Commission of Wisconsin for a declaratory ruling on the application and validity of several provisions of Wis. Code Ch. PSC 160.

THE TELEPHONE COMPANY reserves the right to:

- (i) to withdraw or modify this tariff
- (ii) to discontinue or modify the conditions under which the services described herein are provided; and
- (iii) to modify the rates, tolls and charges for the services described herein, effective as of the date such services are provided; based on any declaratory ruling by the Public Service Commission or any decision by court of appropriate jurisdiction reviewing the Commission's declaratory ruling or the validity and application of Wis. Adm. Code Ch. Psc 160.

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OPTIONAL SERVICES

7.2 ADVANCED CALLING SERVICES

A. General

Advanced Calling Services (ACS) are optional services, offered in addition to basic local exchange access service, which allow customers to efficiently manage the call flow generated over their Exchange Access Line(s). Customers will be able to screen, redirect, or return selected calls. These services offer subscribers convenience, time savings, and a greater degree of control over the use of their telephones. Advanced Calling Services are available to residence and business customers where facilities are available. Individual feature availability may differ by exchange. (T)

B. Service Descriptions

1) **Anonymous Call Rejection**

This service enables a subscriber to reject incoming calls from which a privacy indicator is received. The service is activated by dialing a unique code. When the service is active, the Telephone Company ("Company") will not complete calls to its customer when the calling party has activated Caller ID blocking services. Such calls will be routed to a Company recorded announcement.

2) **Call Rejection**

This service enables a subscriber to reject up to a maximum of six (6) preselected incoming telephone numbers from which he/she does not wish to receive calls. To select a telephone number, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. To add an unknown telephone number to the list, a subscriber can activate a code immediately after receiving an unwanted incoming call. The Company's equipment will screen incoming calls against the subscriber's list and reject those on the list. Callers whose numbers are rejected are directed to a Company recorded announcement. If facilities are unavailable to provide incoming call screening via the subscriber's list, standard call completion will occur.

OPTIONAL SERVICES

7.2 **ADVANCED CALLING SERVICES** (Cont'd)

B. **Service Descriptions** (Cont'd)

3) **Call Return**

This service enables the subscriber to automatically redial the telephone number of the most recent incoming call. The Company's equipment will make repeated attempts to establish the call for approximately a thirty (30) minute period, beginning with the subscriber's activation of Call Return if the most recent incoming call is busy. If the most recent incoming call is blocked, the subscriber will get a Company recorded announcement indicating the number is a private number and the call can not be returned. The service cannot be activated for calls originating from a line that is forwarded or from a line not associated with a telephone number, e.g., multiline hunting groups.

Call Return is available on a flat monthly rate and a pay-per-use basis. Pay-per-use Call Return will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge.

4) **Preferred Call Forwarding**

This service enables the subscriber to forward up to a maximum of six (6) preselected incoming telephone numbers to another telephone number. To forward a telephone number, the subscriber dials an activation code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and forward only those telephone numbers on the list. Calls forwarded by this service are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations.

5) **Priority Ringing**

This service allows the subscriber to provide up to a maximum of six (6) preselected incoming telephone numbers with a distinctive alerting signal or ring (or a distinctive Call Waiting tone if the subscriber has subscribed to Call Waiting), when the subscriber receives calls from them. To program a telephone number, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and provide the Priority Ringing service for the preselected telephone numbers on the subscriber's list.

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OPTIONAL SERVICES

7.2 ADVANCED CALLING SERVICES (Cont'd)

B. Service Descriptions (Cont'd)

6) **Repeat Dialing**

This service enables the subscriber to automatically redial the last outgoing telephone number dialed from that line. When the recalled telephone number is busy, the Company's equipment will make repeated attempts to establish the call for approximately a thirty (30) minute period, beginning with the subscriber's activation. Repeat Dialing is available on a flat monthly rate basis.

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7) **Special Call Acceptance**

This service enables a subscriber to allow up to a maximum of six (6) preselected incoming telephone numbers to be accepted. To select a telephone number to be accepted, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and allow only those calls to be completed. Calls from all other numbers will be routed to a Company recorded announcement.

8) **Caller ID**

Caller ID - Basic (Number only) and Caller ID-Deluxe (Name and Number) are the available services.

a) **Caller ID - Basic**

This service utilizes specific network capabilities to transmit and display the number associated with an incoming call to the called party's access line. The number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID subscribers must provide, and connect, their own compatible premises equipment in order to process and display the number transmission. The Company will forward all telephone numbers where technically feasible.

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OPTIONAL SERVICES

7.2 ADVANCED CALLING SERVICES (Cont'd)

B. Service Descriptions (Cont'd)

8) **Caller ID** (Cont'd)

a) **Caller ID - Basic** (Cont'd)

If a calling party has activated blocking, the number will not be transmitted to the display equipment of a Caller ID subscriber. Instead, the Caller ID subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID subscriber that the calling party chose to block number delivery.

b) **Caller ID - Deluxe**

This service utilizes specific network capabilities, where technically feasible, to transmit the Name and Number associated with an incoming call to the called party's access line. The name and number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID - Deluxe subscribers must provide, and connect, their own compatible premises equipment in order to process the name and number transmission. The Company will forward all telephone numbers and names where technically feasible.

If a calling party has activated blocking, the name and number will not be transmitted to the display equipment of a Caller ID - Deluxe subscriber. Instead, the Caller ID - Deluxe subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID - Deluxe subscriber that the calling party chose to block name and number delivery.

c) **Caller ID on Call Waiting**

Caller ID on Call Waiting allows a customer to receive identifying information about an incoming calling party through the Caller ID service, while talking with another party on an existing call. The information may consist of the calling party's name and/or number, depending on the Calling Identity delivery features assigned to the customer's line. The customer is alerted with a tone that an incoming call is waiting and the caller's identification information is downloaded to the customer's compatible display unit. The customer then has the option of answering the new call or ignoring it. This service is available at no charge to customers subscribing to both Caller ID Deluxe and Call Waiting.

9) **Caller ID Blocking Services**

Caller ID Blocking allows the caller to prevent the delivery of his/her calling data to a Caller ID subscriber on a per call basis (Caller ID Blocking - Per Call) or per line basis (Caller ID Blocking - Per Line).

a) **Caller ID Blocking - Per Call**

This service will block the delivery of the caller's data to a Caller ID subscriber for one call only and may be activated from all single party subscriber for one call only and may be activated from all single party access lines by dialing *67 (1167 from a rotary phone) prior to placing the call. Caller ID Blocking - per call is provided to all customers at no charge.

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OPTIONAL SERVICES

7.2 ADVANCED CALLING SERVICES (Cont'd)

B. Service Descriptions (Cont'd)

9) **Caller ID Blocking** (Cont'd)

a) **Caller ID Blocking - Per Call** (Cont'd)

Per Call Blocking is provided at no charge to Residence and Business customers who activate the service and who are serviced from a central office that is appropriately equipped to provide the service.

Per Call Blocking will be provided on calls originating from paystations used by the general public and party lines.

b) **Caller ID Blocking - Per Line**

This service will automatically block the delivery of the caller's data to a Caller ID subscriber on all calls and will be made available or offered, at no charge, to law enforcement agencies and domestic violence programs. Per line blocking can be deactivated by dialing *82 (1182 from a rotary phone) prior to placing the call.

Per Line Blocking Service will be available, where technically feasible, at no charge to the following customers:

- (i) Any person protected by an injunction, temporary restraining order, or other court order relating to domestic abuse, harassment, or child abuse issued by any magistrate or judge in any jurisdiction in the United States.
- (ii) Upon written request to the Company, to domestic violence victim's service programs; battered women's shelters or other organizations that provide a safe haven for victims of domestic violence; and any municipal, county, state or federal law enforcement agency, fire department, public social service agency or parole office within an area where Caller ID is offered.

Per Line Blocking eligible individuals may order Per Line Blocking for any access line, regardless of whether or not he or she is the listed subscriber for that access line, with a simple statement to the Company, either orally or in writing, to the effect that the access line will be used by the eligible person.

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OPTIONAL SERVICES

7.2 ADVANCED CALLING SERVICES (Cont'd)

B. Service Descriptions (Cont'd)

9) Caller ID Blocking (Cont'd)

With a written request to the Company, free Per Line Blocking should be made available for the residential access line of any staff member employed by an eligible organization, or any residential access line designated by an eligible organization as serving a victim of domestic violence.

An eligible public safety agency may obtain free Per Line Blocking for any access line it designates, regardless of whether the agency is the listed subscriber, with a written request to the Company to the effect that the access line will be used by that eligible agency for its official purposes. (T)

An eligible agency April also obtain free Per Line Blocking for any individual where the agency determines Per Line Blocking is necessary to prevent a threat of violence, or protect the safety of any person in that subscriber's household.

Per Line Blocking is not available with Paystations, Customer Owned Coin Operated Telephone Service or Direct Inward Dialing. (T)
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10) Call Trace

This service enables the customer to initiate a trace of the last incoming call completed by dialing an activation code immediately after terminating the call. A Call Trace is considered successful when the Company's equipment is able to record the incoming call detail (not the conversation). Incoming call detail includes: the calling number, the time the trace was activated, and in some locations, the time the traced call was received. The results of the trace are never provided to the customer directly. Call Trace information will only be given to appropriate law enforcement agencies. For further action to be taken, the customer is required to contact the Telephone Company Business Office during normal business hours, which will refer the customer to appropriate law enforcement agencies, or contact the law enforcement agency directly. Call Trace detail will be retained by the company and made available to the local law enforcement for ten business days after the trace has been initiated.

Call Trace may not capture incoming telephone numbers marked "private" or "out of area". (T)

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OPTIONAL SERVICES

7.2 ADVANCED CALLING SERVICES (Cont'd)

B. Service Descriptions (Cont'd)

10) **Call Trace** (cont'd)

Only calls from locations with compatible signaling services are traceable using Call Trace.

Call Trace is available on a flat monthly rate basis and/or a pay-per-use basis. Pay-per-use Call Trace will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge. The customer will be assessed the Call Trace fee, that will appear on the customer's next bill, upon completion of a successful trace.

11) **Privacy Pack** ⁽¹⁾

The Privacy Pack combines five (5) Advanced Calling Services into one package. The package includes the following services:

- Caller ID Deluxe
- Call rejection
- Anonymous Call Rejection
- Preferred Call Forwarding
- Priority Ringing

C. Special Conditions and Limitations

1) **Special Conditions for Caller ID:**

- a) An originating caller's data may not be displayed to the called party under the following conditions: (T)
- The caller's data will not be displayed if the called party is off-hook. The called party must be on-hook to receive the caller's data.
 - The caller's data will not be displayed if the called party answers the incoming call during the first ring interval.
 - Caller ID services cannot be provided with any distinctive ringing lines having a maximum silent interval duration that is not long enough to allow transmission of the data message.

⁽¹⁾ This service is grandfathered to existing customers effective February 15, 2007. The service will not be available to new customers after this date.

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OPTIONAL SERVICES

7.2 ADVANCED CALLING SERVICES (Cont'd)

C. Special Conditions and Limitations (cont'd)

1) **Special Conditions for Caller ID: (cont'd)**

a) (cont'd)

- Identification of names, specific stations or extensions served by a PBX or Key System is not possible. The main directory number or name and number (if available) of the PBX or Key System will be displayed.
- Caller ID services cannot be provided if the calling party is from a multi-party line. The called party will receive an "Unavailable" display.
- The caller's data will be unavailable if it is from another office that is not linked by appropriate facilities with the called party's office.
- The calling party has activated blocking.
- Caller ID services do not display a directory number or name and number (if available) for operator assisted calls, calls marked private by the originator or calls originating from pay and party line stations.

b) The following special conditions apply to Caller ID services based on the FCC Caller ID Order effective 12/1/95:

- If a customer dials a "1-800" or other Automatic Number Identification (ANI) Service number, the telephone number that they are calling from will be revealed to the called party through ANI technology. Even if the customer has per line blocking or has activated per call blocking, the 800 number party has the right to obtain this information through ANI.
- ANI information April not be reused or resold for other purposes without a caller's consent, even where the called party has paid for the call.

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OPTIONAL SERVICES

7.2 ADVANCED CALLING SERVICES (Cont'd)

C. Special Conditions and Limitations (Cont'd)

1) **Special Conditions for Caller ID:** (Cont'd)

b) (cont'd)

- Caller ID services are available on all long distance calls where technically feasible.
- All calling data will be displayed to E911 through ANI technology, even if the customer has per line blocking or has activated per call blocking.
- All calling data will be passed, even for customers who do not subscribe to Caller ID.
- Per Call Blocking will be available to all customers.

2) **Other Conditions and Limitations of Advanced Calling Services:**

a) The management of these services is possible only:

- Where the calling party's data can be forwarded from the central office originating the call to the terminating central office serving the called party;
- When both the originating customer and the call terminating customer are served from the same central office;
- When both the call originating customer and the call terminating customer are served from different central offices equipped for ACS and are linked by appropriate facilities;
- If offering Caller ID - Deluxe, the Calling Name will be displayed only where appropriate facilities are available to provide a match of Calling Name to Calling Number.

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OPTIONAL SERVICES

7.2 ADVANCED CALLING SERVICES (Cont'd)

C. Special Conditions and Limitations (Cont'd)

2) Other Conditions and Limitations of Advanced Calling Services: (cont'd)

- b) The Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failures, or malfunctions of ACS Services or equipment. Such damages of services after the Company has been notified, and has had reasonable time for repair, shall in no event exceed an amount equivalent to the rates charged for the service affected from the time the customer gives notice until service is restored.
- c) It shall be the responsibility of the customer to provide customer premise equipment (CPE) compatible with ACS.
- d) Rates will be in addition to basic local exchange access service and any other service, equipment, or facilities.
- e) Non-recurring charges do not apply to Advanced Calling Services.
- f) Call Return and Repeat Dialing features cannot be activated for number with an 800 or 900 prefix, or PABX station lines equipped with Direct Inward Dialing (DID) Service.
- g) Variations in Central Office equipment and the activation of other Central Office features by the called and/or calling party may cause differences in the operation of Advanced Custom Calling Features.

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OPTIONAL SERVICES

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(C) Voice Mail Services are deregulated per Order No. 05-TA-101.

ISSUED: April 1, 2003
AMENDMENT NO:
BY: Paul E. Pederson, Vice - President

EFFECTIVE: April 1, 2003

WISCONSIN TERMS OF SERVICE

TDS TELECOM
Wisconsin

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OPTIONAL SERVICES

7.3

(C)

(C)

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OPTIONAL SERVICES

7.3

(C)

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OPTIONAL SERVICES

7.3

(C)

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WISCONSIN TERMS OF SERVICE

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OPTIONAL SERVICES

7.3

(C)

(C)

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WISCONSIN TERMS OF SERVICE

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Wisconsin

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OPTIONAL SERVICES

7.3

(C)

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(C)

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WISCONSIN TERMS OF SERVICE

TDS TELECOM
Wisconsin

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OPTIONAL SERVICES

7.3

(C)

(C) Voice Mail Services are deregulated per Order No. 05-TA-101.

(C)

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EFFECTIVE: April 1, 2003

WISCONSIN TERMS OF SERVICE

TDS TELECOM
Wisconsin

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OPTIONAL SERVICES

7.3

(C)

(C)

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ISSUED: April 1, 2003
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WISCONSIN TERMS OF SERVICE

TDS TELECOM
Wisconsin

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OPTIONAL SERVICES

7.3

(C)

(C)

(C) Voice Mail Services are deregulated per Order No. 05-TA-101.

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WISCONSIN TERMS OF SERVICE

TDS TELECOM
Wisconsin

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OPTIONAL SERVICES

7.3

(C)

(C)

(C) Voice Mail Services are deregulated per Order No. 05-TA-101.

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WISCONSIN TERMS OF SERVICE

TDS TELECOM
Wisconsin

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Cancels Original Sheet 28

OPTIONAL SERVICES

7.3

(C)

(C)

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BY: Paul E. Pederson, Vice - President

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ISSUED: November 15, 2002
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BY: Paul E. Pederson, Vice - President

EFFECTIVE: January 13, 2003