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LOCAL EXCHANGE SERVICES

Contents

	<u>Sheet</u>
5.1 Basic Local Exchange Access Service	1-2
A. General	1
B. Service Descriptions	1
C. Conditions and Limitations	2
D. Rate Application	2
5.2 Extended Area Service	2
A. General	2
B. Rate Application	2
5.3 Extended Community Calling Service	3
A. General	3
B. Scope	3
C. Rate Application	3
5.4 Lifeline Program	4-6
A. Description	4
B. Conditions and Limitations	4-5
C. Rate Application	6
5.5 Voice Carry Over	7
A. General	7
B. Description	7
C. Regulations and Conditions	
5.6 Paystation Service	8-9
A. General	8
B. Definitions	8
C. Conditions and Limitations	9

---

**LOCAL EXCHANGE SERVICES**

**Contents**

	<u>Sheet</u>
5.7 Foreign Exchange Service	10-12
A. Foreign Exchange Service - Basic Local Exchange Access Line	10
1. Description	10
2. Conditions and Limitations	10
3. Rate Application	10
B. Foreign Exchange Service - Extension/Station Line	11-12
1. Description	11
2. Conditions and Limitations	11
3. Rate Application	12
C. Construction Charges	12
5.8 Total Talk Pack	13-14
5.9 Safety Line Service	15
A. General	15
B. Terms and Conditions	15
5.10 STAR Packages	16-17
A. General	16
B. Conditions & Limitations	17
5.11 STAR Business Bundles	18-19
A. General	18
B. Conditions and Limitations	19

**WISCONSIN TERMS OF SERVICE**

**TDS TELECOM**  
Wisconsin

Section 5  
Fifth Revised Contents Sheet 3  
Cancels Fourth Revised Contents Sheet 3

---

**LOCAL EXCHANGE SERVICES**

**Contents**

	<u>Sheet</u>	
5.12 Safety Line Service (Business)	20	
A. General	20	
B. Terms and Conditions	20	
5.13 Classic Phone Packages	21-22	
A. General	21	
B. Conditions and Limitations	22	
5.14 Safety Line Express & Security Line Plus Service	23	
A. General	23	
B. Terms and Conditions	23	
5.15 Security Line Service	24	
A. General	24	
B. Conditions and Limitations	24	
5.16 Basic & Unlimited Phone Bundle	25-26	
A. General	25	
B. Conditions and Limitations	25-26	
C. Rates	26	
5.17 TDS Business Voice Bundle	27-28	
A. General	27	
B. Conditions and Limitations	27-28	
C. Rates	28	
5.18 Basic 24 & Unlimited 24 Phone Bundles	29-30	(N)
A. General	29	
B. Conditions and Limitations	29-30	
C. Rates	30	(N)

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**LOCAL EXCHANGE SERVICES****5.1 BASIC LOCAL EXCHANGE ACCESS SERVICE****A. General**

Basic Local Exchange Access Service (BLEAS) provides a customer with one or more analog, voice grade telephone communications channel that connects the customer premises equipment to the Company's switching equipment (access line). The communication channel is used to place or receive a call using the public switch network located at the Company's Central Office. This also allows customers to have access to interexchange services.

**B. Service Descriptions**

- 1) Auxiliary Access Line (2<sup>ND</sup> Line)  
Auxiliary Line refers to an access line that is subscribed to by a residence customer, which is in addition to the primary access line.
- 2) Key Access Line  
Key Access Line refers to an access line that is connected to a key telephone at the customer premises. Key telephones allow all incoming calls to be redirected by an operator to the appropriate station by pressing the desired button on the key telephone.
- 3) One-Party  
One-Party means each customer has their own communication channel between the switching equipment and the customer's premises. It is not shared with any other customer.
- 4) Primary Access Line (1<sup>ST</sup> Line)  
Primary Access Line is the first or main telephone communication channel between the Company's switching equipment and the customer's premises that is subscribed to by a customer.
- 5) PBX Trunk  
PBX Trunk is a communications medium between the Company's switching equipment and the switching equipment (PBX) at the customer's premises.

**WISCONSIN TERMS OF SERVICE**

**TDS TELECOM**  
Wisconsin

Section 5  
First Revised Sheet 2  
Cancels Original Sheet 2

**LOCAL EXCHANGE SERVICES**

**5.1 BASIC LOCAL EXCHANGE ACCESS SERVICE (Cont'd)**

C. Conditions and Limitations

- 1) The rate for one-party auxiliary Residence service is available to one-party Residence subscribers on the same premises as their primary access line.
- 2) Hearing impaired customers who are able and choose to use 2-line Voice Carry Over shall not be charged any intrastate non-recurring charge or monthly rate for the second line.
- 3) Message rate charges on measured local plans will not apply to calls to the company business office, repair center, Emergency 911 Service, or for Long Distance calls.
- 4) Detailed billing on measured plans may be provided by the local company. If available, this service must be ordered prior to the commencement of the billing period for which the billing detail is requested.

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D. Rate Application

- 1) Local calling may be offered on a flat rate or measured basis.
  - a) Flat Rate Basis: All calls originating and terminating within the local calling area are included in the rate.
  - b) Measure Rate Basis: All calls originating and terminating within the local calling area are billed at a per message or per minute rate.
- 2) Rates for Basic Local Exchange Access service are billed monthly and on a per line or per trunk basis. Service Charges specified in Section 4 will apply.

**5.2 EXTENDED AREA SERVICE (EAS)**

A. General

Extended Area Service (EAS) allows a customer in one exchange to call a customer in another exchange without incurring toll charges. The EAS exchange(s) then become a part of the local calling area.

B. Rate Application

Rates for Extended Area Service are billed monthly on a per line or per trunk basis. The rate may be included in the BLEAS rates.

## WISCONSIN TERMS OF SERVICE

TDS TELECOM  
Wisconsin

Section 5  
First Revised Sheet 3  
Cancels Original Sheet 3

### LOCAL EXCHANGE SERVICES

#### 5.3 EXTENDED COMMUNITY CALLING SERVICE (ECC)

A. General

Extended Community Calling (ECC) Service provides for the completion of local messages between a customer located in an Exchange operated by the Company and customers located in different Exchanges in accordance with the regulations and rates set forth in the following.

B. Scope

Except as provided in each company's tariff, the ECC area for a Company Exchange consists of all other Exchanges within the State of Wisconsin within the same LATA, including those of other Local Exchange Companies, not included in the Extended Area Service area of the Exchange, that are either adjacent to the Exchange or are within 15 airline miles of the exchange.

C. Rate Application<sup>(1)</sup>

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- 1) Rates for ECC Messages consist of a charge per minute. The per minute charge applies for each minute with a fraction of a minute being charged as a full minute of call duration. Call duration begins when the connection is established between the calling party and the called party. Call duration ends when the calling party hangs up thereby releasing the network connection. If the called party hangs up, but the calling party does not, call duration ends when the network connection is released by either automatic timing equipment in the telephone network or by the Operator.
- 2) Customers will receive an itemized list of their ECC calls with their monthly telephone bill with a summary page showing the total minutes and total charge.
- 3) Extended Community Calling Service is not available for WATS, 800, and Cellular Service.

<sup>(1)</sup> ECC calls are included at no charge when a customer chooses a Total Talk Unlimited plan.

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**WISCONSIN TERMS OF SERVICE**

**TDS TELECOM**  
Wisconsin

Section 5  
Second Revised Sheet 4  
Cancels First Revised Sheet 4

---

**LOCAL EXCHANGE SERVICES**

**5.4 LIFELINE PROGRAM**

A. Description

Lifeline is a program designed to provide telephone service at a monthly discounted rate to low income customers, as defined in s. PSC 160, Wis. Adm. Code. Lifeline rates are established according to s. PSC 160 and Wis. Adm. Code and are available to all qualified low-income customers. Extended Community Calling (ECC) Service is not included in Lifeline Service.

B. Conditions and Limitations

- 1) The Lifeline Program is available only to qualifying low-income residential customers with a single telephone line per household.
- 2) Customers may not be disconnected from Lifeline service for non-payment of toll charges.
- 3) Call Blocking Services, as described in Section IX of this tariff, are available at no charge to Lifeline customers.
- 4) Local service deposit requirements will be waived for customers who voluntarily receive Toll Blocking.
- 5) Participation in the specified programs must be verified by the telephone company through the Wisconsin Department of Health Services (DHS)/Division of Medicaid Services (DMS), Department's Client Assistance for Re-employment and Economic Support (CARES) database or completing an application and providing proof of eligibility documents. (T)  
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- 6) Customers shall complete and remit any query authorization forms or forfeit eligibility. Verification of eligibility will be deemed to be the finding of the Social Security Number (SSN) and name of the listed customer in the active records of CARES for at least one of the specified income assistance programs. (T)  
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(T)
- 7) Reconfirmation of eligibility for Lifeline Service will be done at least once each year
- 8) Credits will appear on an eligible Customer's bill on the bill date next following the date of application for the Lifeline Program. In cases where a Customer's eligibility date as found in CARES records precedes the last bill date prior to application, credit will also be given on one month's prior bill. (T)

WISCONSIN TERMS OF SERVICE

TDS TELECOM  
Wisconsin

Section 5  
First Revised Sheet 5  
Cancels Original Sheet 5

LOCAL EXCHANGE SERVICES

5.4 LIFELINE PROGRAM (Cont'd)

B. Conditions and Limitations (Cont'd)

9) The Lifeline Program is not available to Customers who are dependents for federal income tax purposes as defined in 26 U.S.C. Section 152 (1986) unless the Customer is more than 60 years of age.

10) The obligation to file this tariff and the charges and conditions under which the Lifeline Service waiver described herein are provided, are to be the subject of a request to the Public Service Commission of Wisconsin for a declaratory ruling on the application and validity of several provisions of Wis. Adm. Code Ch. PSC 160. The Company reserves the right:

- a) to modify this tariff,
- b) to discontinue or modify the conditions under which the service described herein are provided; and
- c) to modify the charges for the service described herein, effective as of the date such service is provided

based on a declaratory ruling by the Public Service Commission of Wisconsin or any decision by court of appropriate jurisdiction reviewing the Commission's declaratory ruling the validity and application of Wis. Adm. Code Ch. PSC 160.

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WISCONSIN TERMS OF SERVICE

TDS TELECOM  
Wisconsin

Section 5  
First Revised Sheet 6  
Cancels Original Sheet 6

LOCAL EXCHANGE SERVICES

5.4 LIFELINE PROGRAM (Cont'd)

C. Rate Application

- 1) The Lifeline monthly charge includes single-party residential service, touch tone service, 9-1-1, and Police/Fire Protection fee charges billed on the telephone bill, the Federal Subscriber Line charge, WI State USF Surcharge, and 120 local calls, excluding extended community calling calls. (C)  
| (C)
- 2) The Lifeline monthly credit calculation shall be as follows: (C)
  - a) If the total residential service charge is \$25.00 or less, the customer will receive a Lifeline credit of \$10.00.
  - b) If the total residential service charge is greater than \$25.00, the credit will be the LESSER of:
    1. the amount needed to reduce the residential rate to \$15.00; or
    2. the maximum available reimbursement under 47 CFR 54.403, plus \$9.25. (C)
- 3) The Lifeline monthly rate may appear as a credit against the full standard tariffed rate on a customer's bill or as a special rate designation. Whenever possible, the Lifeline rate shall begin to appear on an eligible customer's bill on the next bill date following the date of application for Lifeline assistance. If the rate does not begin to appear on the next bill date, when it does appear back credit will be given. In cases where a customer's eligibility date as found in the records of the Wisconsin department of workforce development, the Wisconsin department of revenue, or other state agencies precedes the last bill date prior to application, credit shall also be given for one month's prior bill. (T)

**LOCAL EXCHANGE SERVICES**

**5.5 VOICE CARRY OVER**

A. General

Two-line Voice Carry Over (VCO) makes it possible for a person who is deaf or hard of hearing and a person who is hearing to communicate with each other over telecommunications services.

B. Description

This service requires two access lines where one of the access lines has three-way calling installed. The deaf or hard of hearing person reads what the hearing person says on one telephone line (the relay operator uses this line to type on the TTY). The deaf or hard of hearing and hearing person talk to each other on the other telephone line (the relay operator listens only).

C. Regulations and Conditions

The obligation to file this tariff, and the charges and conditions under which the service described herein are provided, are to be the subject of a request to the Public Service Commission of Wisconsin for a declaratory ruling on the application and validity of several provisions of Wis. Adm. Code Ch. PSC 160. The Company reserves the right:

- 1) to modify this tariff,
- 2) to discontinue or modify the conditions under which the service described herein are provided; and
- 3) to modify the charges for the service described herein, effective as of the date such service is provided

based on a declaratory ruling by the Public Service Commission of Wisconsin or any decision by court of appropriate jurisdiction reviewing the Commission's declaratory ruling the validity and application of Wis. Adm. Code Ch. PSC 160.

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**LOCAL EXCHANGE SERVICES****5.6 PAYSTATION SERVICE**A. General

Paystation Service provides basic local exchange telephone service via analog, voice grade channels to a customer-leased or owned paystation. The Paystation may or may not have coin collecting devices. A Paystation Access Line permits providers of such service to provide pay telephone service to the public.

B. DefinitionsCoin Supervision

Provides signaling capability from the central office for paystations that do not have signaling capability within the telephone. This signaling capability provides operators and/or operator systems coin control.

Customer

For the purposes of this tariff, the customer is the Paystation Service Provider.

Network Interface Device

A company-provided jack or its equivalent. It is the point of connection between the Company owned wiring and wiring owned by the customer. For the purposes of this tariff, the network interface device will be installed at a location mutually agreed upon by the customer and the Company.

Originating Line Screening (OLS)

Enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned paystations, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available.

Paystation Access Line

A basic coin transmission dial tone line. It is a line side connection from the local exchange switch to the point of demarcation at the customer premises.

Selective Class of Call Screening

Enables the customer to restrict outgoing operator-handled calls, placed over the Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card. Selective Class of Call Screening will be provided at the customer's option, where such facilities are available.

## WISCONSIN TERMS OF SERVICE

TDS TELECOM  
Wisconsin

Section 5  
First Revised Sheet 9  
Cancels Original Sheet 9

---

### LOCAL EXCHANGE SERVICES

#### 5.6 PAYSTATION SERVICE (Cont'd)

##### C. Conditions and Limitations

- 1) Paystation Service will be considered a business service for the purpose of applying the terms, rates and conditions found elsewhere in this tariff.
- 2) Only one paystation instrument may be connected to each Paystation Access Line. Off-Premises Extensions are not permitted.
- 3) The customer shall be responsible for the installation, operation and maintenance of any paystation instrument used in connection with this service.
- 4) Requests to Directory Assistance Service originated from paystations will be charged the applicable rate of the Directory Assistance Service Provider.
- 5) Directory listings may be provided under the regulations that govern the furnishing of listings for business customers.
- 6) Coin-free operator and emergency 911 access must be available from all paystations.
- 7) One directory will be distributed to the customer without charge for each paystation business exchange line.
- 8) The customer is responsible for the provision of booths, shelves, directories and all other ancillary equipment.
- 9) The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls. The Company shall not be liable for shortages of coins collected and deposited at the customer's paystation instrument.
- 10) The Company reserves the right to disconnect service when the customer does not comply with the F.C.C. and state rules and regulations related to paystation service and equipment.
- 11) The Multiline Business Subscriber Line Charge, found in the interstate access tariff, is applicable to all paystation access lines.
- 12) Installation, move and change charges will be those applicable to business service.
- 13) Non-Published Number charges do not apply to Paystation Service.

(N)

## WISCONSIN TERMS OF SERVICE

TDS TELECOM  
Wisconsin

Section 5  
First Revised Sheet 10  
Cancels Original Sheet 10

### LOCAL EXCHANGE SERVICES

#### 5.7 FOREIGN EXCHANGE SERVICE <sup>(1)</sup>

(C)

##### A. Foreign Exchange Service Network Access Line

###### 1) Description

- a) Foreign Exchange Service (FXCB) is a Network Access Line Service furnished from a Central Office of an exchange other than the exchange normally serving the area in which the customer is located.
- b) Foreign Exchange Service may be furnished between two exchanges of the same company or between the exchanges of two different companies within a LATA and within the state, when the other company is willing to concur in arrangements for the furnishing of such service. In those cases where a portion of the service is furnished by another company, the rates and regulations of the other company apply to the part of the service it furnishes.

###### 2) Conditions and Limitations

- a) Foreign Exchange Service will be provided between exchanges through facilities the Company deems most economical.
- b) If special construction is required construction charges in Section 10 apply.
- c) Foreign Exchange Service customers have the same Basic Exchange Services and Local Calling Area, the same rates for Message Toll Service and the same Rules and Regulations as apply in the foreign exchange from which the service is furnished.
- d) Foreign Exchange Service is prohibited: 1) between exchanges located within each company's defined Local Calling Area, and 2) between exchanges that are located within each company's Extended Area Service (EAS) or Extended Community Calling (ECC) Areas.
- e) FX is not available in connection with Paystation service.

###### 3) Rate Application

The rates for Foreign Exchange service are in addition to the normal Local rates for the Class of Service furnished to the Customer in the serving foreign exchange.

<sup>(1)</sup> This service is grandfathered to existing customers effective August 13, 2015. This service will not be available to new customers after this date.

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## WISCONSIN TERMS OF SERVICE

TDS TELECOM  
Wisconsin

Section 5  
First Revised Sheet 11  
Cancels Original Sheet 11

### LOCAL EXCHANGE SERVICES

#### 5.7 FOREIGN EXCHANGE SERVICE <sup>(1)</sup> (Cont'd)

(C)

##### B. Foreign Exchange Extension/Station Line Service

###### 1) Description

- a) Extension/Station Line service consists of Company provided outside plant facilities that provide Telecommunications Services between the location where Network Access Line service is provided and customer premises on either continuous or non-continuous property.
- b) Extension/Station Line service may be furnished between two exchanges of the Company or between an exchange of the Company and another company in the State of Wisconsin, when the other company is willing to concur in arrangements for the furnishing of such service. In those cases where a portion of the service is furnished by another company, the rates and regulations of the other company apply to the part of the service it furnishes.

###### 2) Conditions and Limitations

- a) Extension/Station Line service may be either Extension or Station Line service provided with Foreign Exchange service or Extension or Station lines located in an Exchange adjacent to the Customer's serving Exchange.
- b) Extension/Station line service is furnished only where facilities will permit satisfactory transmission. Construction charges as described in Section 18 apply if additional equipment is required to improve transmission or signaling.
- c) The amount and nature of the telecommunications equipment which may be permanently bridged to the Network Access Line is limited to such as will not, in the judgement of the Company, adversely affect the quality of the Telecommunications Services provided.
- d) Extension/Station Line service may not be provided with Centrex Service.
- E Extension/Station Line service terminations must be located where use can be restricted to those entitled to use of the Customer's service.
- F Extension/Station Line service will be provided between exchanges through facilities the Company deems most economical.

<sup>(1)</sup> This service is grandfathered to existing customers effective August 13, 2015. This service will not be available to new customers after this date.

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**WISCONSIN TERMS OF SERVICE**

**TDS TELECOM**  
Wisconsin

Section 5  
First Revised Sheet 12  
Cancels Original Sheet 12

---

**LOCAL EXCHANGE SERVICES**

**5.7 FOREIGN EXCHANGE SERVICE <sup>(1)</sup> (Cont'd)**

(C)

**B. Extension/Station Line Service (Cont'd)**

**3) Rate Application**

The rates for Extension/Station Line service are in addition to the applicable rates of this tariff for the portion of the extension or station line in the normal serving exchange.

**C. Construction Charges**

Rates, rules and regulations governing construction charges as set forth in Section 10 of this tariff, apply to any construction necessary within the foreign serving central office area. Such rates, rules, and regulations also apply for construction necessary between the exchange area boundary of the foreign serving central office and the foreign exchange customer's premises, or for extension/station lines.

**D. Non-Recurring Charges**

- 1) Service charges for connection and change are those applicable in the serving exchange, except where private branch exchange, button telephone or key system service is furnished.
- 2) A service establishment charge for foreign exchange service is required. This is in addition to applicable multi-element service charges and appropriate construction charges.

<sup>(1)</sup> This service is grandfathered to existing customers effective August 13, 2015. This service will not be available to new customers after this date.

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## WISCONSIN TERMS OF SERVICE

TDS TELECOM  
Wisconsin

Section 5  
Fifth Revised Sheet 13  
Cancels Fourth Revised Sheet 13

### LOCAL EXCHANGE SERVICES

#### 5.8 TOTAL TALK PACK

##### A. General

1. Total Talk Pack is an optional service package. The package permits a customer to receive services and features for a flat monthly rate, for each Total Talk Pack subscriber line provided. Total Talk Pack includes the following services.<sup>1</sup>
  - a. Residential<sup>2</sup> or Business<sup>3</sup> One-Party Line (includes Touch Tone capability) (T)
  - b. Three-Way Calling & Call Waiting (Custom Calling Services)
  - c. Caller ID Deluxe, Anonymous Call Rejection & Priority Ringing (Advanced Calling Services)
  - d. Inside Wire Protection Plan (deregulated service)

##### B. Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this bundle.
2. Total Talk Pack customers may terminate their enrollment in the Plan at any time upon notice to the company.
3. Unless terminated by the Total Talk Pack customer or the Company, a customer will remain enrolled in the Plan, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
4. Service Charges, as described in Section 4 of this tariff, apply to additional Total Talk Pack lines, and moves of existing lines. Service Charges will not apply when the Total Talk Pack replaces existing Local Exchange Service or if the customer requests a change from the Total Talk Pack back to Local Exchange Service. (D)
5. Total Talk Pack customers are not eligible for discounts or promotional offerings (outside of this bundle) associated with the Custom Calling and Advanced Calling Services included in the Plan, unless specifically provided for in a promotional offering.

<sup>1</sup> Customers must also subscribe to TDS Long Distance Total Talk Pack. (D)

<sup>2</sup> This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new customers after this date. (D)  
(T)

<sup>3</sup> This service is grandfathered to existing Business customers effective December 30, 2010. This service will not be available to new customers after this date. (T)



**WISCONSIN TERMS OF SERVICE**

**TDS TELECOM**  
Wisconsin

Section 5  
Third Revised Sheet 14  
Cancels Second Revised Sheet 14

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**LOCAL EXCHANGE SERVICES**

**5.8 TOTAL TALK PACK** (Continued)

B. Conditions and Limitations (Continued)

6. The Plan may not be combined with any other optional toll calling plan service, except for those specified in this offering.<sup>(1)</sup>
7. Customers enrolled in the Plan, who fail to pay the entire rate per month, will have all existing Total Talk Pack services converted to the applicable tariff rates. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

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<sup>(1)</sup> Extended Community Calling Service (ECC) minutes are included at no charge when a customer chooses a Total Talk unlimited long distance plan.

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## WISCONSIN TERMS OF SERVICE

TDS TELECOM  
Wisconsin

Section 5  
Fifth Revised Sheet 15  
Cancels Sixth Revised Sheet 15

### LOCAL EXCHANGE SERVICES

#### 5.9 **SAFETY LINE SERVICE**<sup>1</sup>

(C)

##### A. **GENERAL**

Safety Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider but require a basic access line for back-up and high speed data.

The bundle includes a Residential One-Party Line and 1.5 Mbps high speed data.

##### B. **TERMS AND CONDITIONS**

1. Safety Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers and Non Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
5. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
6. Any toll calls will be billed at TDS Long Distance toll rates.
7. Service Connection Charges will not apply.
8. Optional Call plans are not available with this bundle.
9. Seasonal Service is not available with this bundle.

<sup>1</sup> This Service is grandfathered to existing customers as of July 26, 2012. This service will not be available to new customers as of this date.

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**LOCAL EXCHANGE SERVICES**

**5.10 STAR PACKAGES** <sup>1</sup>

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**A. General**

1. The STAR Packages are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each STAR Package subscriber line provided. The STAR Package options include the following services:

- a) 3 STAR Expanded Package  
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding and Preferred Call Forwarding. <sup>2</sup>

The 3 STAR Package can be upgraded to include Anonymous Call Rejection, Three-Way Calling, Priority Ringing, Special Call Acceptance, and Personal Voicemail. The charge for this upgrade is listed with the individual company rates.

- b) 4 STAR Expanded Package  
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, Preferred Call Forwarding, Anonymous Call Rejection, and 300 Minutes of Extended Community Calling and/or Long Distance<sup>1</sup> calling.

The 4 STAR Package can be upgraded to include Three-Way Calling, Priority Ringing, Special Call Acceptance and Personal Voicemail. The charge for this upgrade is listed with the individual company rates.

- c) 5 STAR Expanded Package  
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, 3-Way Calling, Anonymous Call Rejection, Priority Ringing, Special Call Acceptance, Preferred Call Forwarding, Personal Voice Mail, Unlimited Extended Community Calling and Long Distance<sup>1</sup> calling.

1 Customers must also subscribe to the corresponding TDS Long Distance STAR Plan.  
 2 Customers who subscribe to TDS Long Distance STAR Plan will receive 30 minutes of Extended Community Calling and/or Long Distance calling.  
 3 This service is grandfathered to existing customers effective March 1, 2023. This service will not be available to new customers after this date.

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## WISCONSIN TERMS OF SERVICE

TDS TELECOM  
Wisconsin

Section 5  
Fourth Revised Sheet 17  
Cancels Third Revised Sheet 17

### LOCAL EXCHANGE SERVICES

#### **STAR PACKAGES**<sup>1</sup> (Continued)

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#### B. Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Package.
2. STAR Package customers may terminate their Package at any time upon notice to the company.
3. Unless terminated by the STAR Package customer or the Company, a customer will remain enrolled in the Package, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
4. Service Charges, as described in Section 4 of this tariff, apply to requests for new and additional STAR Package lines, and moves of existing lines. Service Charges will not apply when the STAR Package replaces existing Local Exchange Service or if the customer requests a change from the STAR Package back to Local Exchange Service.
5. STAR Package customers are not eligible for discounts or promotional offerings outside of this Package, unless specifically provided for in a promotional offering.
6. The Package may not be combined with any other optional toll calling plan service, except for those specified in this offering.
7. Customers may upgrade their Voice Mail Service package for an additional fee.
8. Customers who fail to pay the entire Package rate per month will have all STAR Package optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this any of the Packages until such time as all associated unpaid balances are satisfactorily paid in full.

<sup>1</sup> This service is grandfathered to existing customers effective March 1, 2023. This service will not be available to new customers after this date.

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## WISCONSIN TERMS OF SERVICE

TDS TELECOM  
Wisconsin

Section 5  
Sixth Revised Sheet 18  
Cancels Fifth Revised Sheet 18

### LOCAL EXCHANGE SERVICES

#### 5.11 STAR BUSINESS BUNDLES<sup>3</sup>

(C)

##### A. General

1. The STAR Business Bundles are optional offerings that package services and features together for a flat monthly rate that is applicable to each STAR Business Bundle subscriber line provided. There are 2 STAR Business Bundle options.
  - a) STAR Business Bundle – Expanded<sup>1</sup>  
Includes: Business One-Party Line, the following features: Caller ID Deluxe, Call Forwarding, Call Forward Remote Access, Call Waiting/Cancel Call Waiting, 3-Way Calling, or Voice Mail, and 200 Minutes of Extended Community Calling and TDS Long Distance<sup>2</sup> calling.
  - b) STAR Business Bundle Unlimited – Expanded<sup>1</sup>  
Includes: Business One-Party Line, the following features: Caller ID Deluxe, Call Forwarding, Call Forward Remote Access, Call Waiting/Cancel Call Waiting, 3-Way Calling, or Voice Mail, and Unlimited Extended Community Calling and TDS Long Distance<sup>2</sup> calling.

<sup>1</sup> Customers must also subscribe to TDS Telecom's high speed data.

<sup>2</sup> Customers must also subscribe to the corresponding TDS Long Distance STAR Business Bundle.

<sup>3</sup> This service is grandfathered to existing customers effective May 1, 2023. The service will not be available to new customers after this date.

(C)

(C)

## WISCONSIN TERMS OF SERVICE

TDS TELECOM  
Wisconsin

Section 5  
Third Revised Sheet 19  
Cancels Second Revised Sheet 19

### LOCAL EXCHANGE SERVICES

#### 5.11 **STAR BUSINESS BUNDLES**<sup>1</sup> (Continued)

(C)

##### B. Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply.
2. The Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.
3. Discounts or promotions outside of this Bundle are not available, unless specifically provided for in the discount or promotional offering.
4. Service Connection Charges, as described in Section 4 of this tariff, apply to requests for new and additional lines or moves of existing lines except in the following situation.

New Customers that subscribe to one of the STAR Business Bundles under a 1, 2, or 3 Year Contract will receive a waiver of all installation charges.

5. The Service Order Charge listed under the "Rates" section below will apply if the customer requests a change to their STAR Business Bundle offering (i.e. a request to change features or downgrade) or requests to change from the STAR Business Bundle back to Local Exchange Service. The charge will not apply when the STAR Business Bundle replaces existing Local Exchange Service or the customer would like to upgrade their STAR Business Bundle.
6. STAR Business Bundle customers may terminate their package at any time upon notice to the company. Early Termination Fees may apply for those customers under a 1, 2, or 3 Year Contract if they terminate before the end of their contract period.

If a customer terminates their bundle prior to the expiration of the subscribed term period (1, 2, or 3 Year), the customer may pay an early termination fee equal to the difference between the subscribed term rate and the shorter term rate (MTM, 1 Year, or 2 Year). That difference would apply to each month that the customer received the service prior to the termination.

Example: Customer signs a 24 month contract and terminates after 14 months

12 month rate (\$34.99) – 24 month rate (\$29.99) = \$5.00 x 14 months = \$70.00

7. Customers who fail to pay the entire package rate per month will have all STAR Business Bundle optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to a la carte tariff rates. Such customers will not be permitted to re-enroll in any of the packages until such time as all associated unpaid balances are satisfactorily paid in full.

<sup>1</sup> This service is grandfathered to existing customers effective May 1, 2023. The service will not be available to new customers after this date.

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(C)

**WISCONSIN TERMS OF SERVICE**

**TDS TELECOM**  
Wisconsin

Section 5  
Second Revised Sheet 20  
Cancels First Revised Sheet 20

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**LOCAL EXCHANGE SERVICES**

**5.12 BUSINESS SAFETY LINE SERVICE**

(N)

A. General

Business Safety Line Service is a bundle for business customers who have their main telecommunications service with a wireless provider, but require a basic access line for back-up and emergency service along with high speed data.

The bundle includes a Basic Access Line, and 1.5 Mbps high speed data.

B. Terms and Conditions

1. Safety Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers can not be pre-subscribed to an interexchange carrier. Customers can still make long distance calls via dial-around services.
5. Service Connection Charges will be waived if a customer signs a one year or greater contract.
6. Optional Call plans are not available with this bundle.
7. Seasonal Service/Suspension of Service is not available with this bundle.

(N)

## WISCONSIN TERMS OF SERVICE

TDS TELECOM  
Wisconsin

Section 5  
Third Revised Sheet 21  
Cancels Second Revised Sheet 21

### LOCAL EXCHANGE SERVICES

#### 5.13 CLASSIC PHONE PACKAGES

##### A. General

1. The CLASSIC Phone Packages are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each CLASSIC Phone Package subscriber line provided. The CLASSIC Phone Package options include the following services:
  - a) CLASSIC Expanded Package<sup>1</sup>  
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Caller ID on Call Waiting, Basic Voice Mail, and 30 Minutes of Extended Community Calling and/or Long Distance<sup>3</sup> calling.
  - b) CLASSIC PHONE UNLIMITED Expanded Package<sup>1</sup>  
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Caller ID on Call Waiting, Basic Voice Mail, Call Forwarding, Preferred Call Forwarding, Anonymous Call Rejection, Per Call Caller ID Blocking, 3-Way Calling, Priority Ringing, Special Call Acceptance, and Unlimited Extended Community Calling and/or Long Distance<sup>2</sup> calling.

<sup>1</sup> Customers must also subscribe to TDS TV video services.

<sup>2</sup> Customers must also subscribe to the corresponding TDS Long Distance Classic Plan.

<sup>3</sup> If the Customer subscribes to TDS Long Distance Classic Plan, the 30 minutes of free calling may be applied to long distance as well.

<sup>4</sup> This service is grandfathered to existing customers effective March 1, 2023. This service will not be available to new customers after this date.

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## WISCONSIN TERMS OF SERVICE

TDS TELECOM  
Wisconsin

Section 5  
Fourth Revised Sheet 22  
Cancels Third Revised Sheet 22

### LOCAL EXCHANGE SERVICES

#### 5.13 CLASSIC PHONE PACKAGES<sup>1</sup> (Continued)

(C)

##### B. Conditions and Limitations

1. CLASSIC Phone Packages will be provisioned only where facilities and IPTV are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Package.
3. CLASSIC Phone Package customers may terminate their Package at any time upon notice to the company.
4. Unless terminated by the CLASSIC Phone Package customer or the Company, a customer will remain enrolled in the Package, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
5. New Customers that subscribe to one of the CLASSIC Phone Packages will receive a waiver of all installation charges. Service Charges will not apply when the CLASSIC Phone Package replaces existing Local Exchange Service or if the customer requests a change from the CLASSIC Package back to Local Exchange Service.
6. CLASSIC Phone Package customers are not eligible for discounts or promotional offerings outside of this Package, unless specifically provided for in a promotional offering.
7. The Package may not be combined with any other optional toll calling plan service, except for those specified in this offering.
8. Customers may upgrade their Voice Mail Service package for an additional fee.
9. Customers who fail to pay the entire Package rate per month will have all CLASSIC Package optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this any of the Packages until such time as all associated unpaid balances are satisfactorily paid in full.

<sup>1</sup> This service is grandfathered to existing customers effective March 1, 2023. This service will not be available to new customers after this date.

(C)  
(C)

**WISCONSIN TERMS OF SERVICE**

**TDS TELECOM**  
Wisconsin

Section 5  
Third Revised Sheet 23  
Cancels Second Revised Sheet 23

**LOCAL EXCHANGE SERVICES**

**5.14 SAFETY LINE EXPRESS<sup>2</sup> & SECURITY LINE PLUS SERVICE**

(C)

A. General

Safety Line Express and Security Line Plus is a bundle for residential customers who have their main telecommunications service with a wireless provider, but require a basic access line for back-up and emergency service along with their high speed data<sup>1</sup>.

(T)

B. Terms and Conditions

1. Safety Line Express and Security Line Plus will be provisioned where facilities are available. (T)
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
5. Any toll calls will be billed at TDS Long Distance toll rates.
6. Service Connection Charges will not apply.
7. Optional Call plans are not available with this bundle.
8. Seasonal Service is not available with this bundle.

<sup>1</sup> Customer must also subscribe to TDS TV monthly service.

<sup>2</sup> This Service is grandfathered to existing customers as of July 26, 2012. This service will not be available to new customers as of this date.

(C)

(C)

**WISCONSIN TERMS OF SERVICE**

**TDS TELECOM**  
Wisconsin

Section 5  
Second Revised Sheet 24  
Cancels First Revised Sheet 24

**LOCAL EXCHANGE SERVICES**

**5.15 SECURITY LINE SERVICE**

(T)

**A. GENERAL**

(N)

Security Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider, but require a basic access line for back-up and emergency service along with their high speed data.

The bundle includes a Residential One-Party Line, Touch Tone, and up to 1 Mbps high speed data.

**B. TERMS AND CONDITIONS**

1. Security Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
5. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
6. Any toll calls will be billed at TDS Long Distance toll rates.
7. Service Connection Charges will not apply.
8. Optional Call plans are not available with this bundle.
9. Seasonal Service is not available with this bundle.

(N)

**LOCAL EXCHANGE SERVICES**

**5.16 BASIC & UNLIMITED PHONE BUNDLES**

(N)

A. General

The Basic and Unlimited Phone Bundles are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each Basic or Unlimited Phone Bundle subscriber line provided. The Bundles include the following services:

1. Basic Phone Bundle<sup>(1)</sup>

Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, and Basic Voice Mail

2. Unlimited Phone Bundle<sup>(1)</sup>

Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, Call Return, Repeat Dialing, Speed Call 8, Anonymous Call Rejection, Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection, Call Forward-Busy (Variable), Call Forward-No Answer (Variable), Call Hold, Call Waiting/Cancel Call Waiting, and Basic Voice Mail

B. Conditions and Limitations

1. Basic and Unlimited Phone Bundles will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Bundle.
3. Feature availability is dependent on Central Office Facilities.
4. Basic & Unlimited Phone Bundle customers may terminate their Bundle at any time upon notice to the company without incurring a charge.
5. Service charges as described in Section 4 will not apply.
6. Customers may change their bundle without incurring a charge.
7. Seasonal Service is available with these bundles.

<sup>(1)</sup> Customers must also subscribe to the corresponding TDS Long Distance Basic or Unlimited Plans.

(N)

WISCONSIN TERMS OF SERVICE

TDS TELECOM  
Wisconsin

Section 5  
Second Revised Sheet 26  
Cancels First Revised Sheet 26

LOCAL EXCHANGE SERVICES

5.16 **BASIC & UNLIMITED PHONE BUNDLES** (Continued)

(N)

B. Conditions and Limitations (Continued)

- 8. Basic or Unlimited Phone Bundle customers are not eligible for discounts or promotional offerings outside of this Bundle, unless specifically provided for in a promotional offering.
- 9. The Basic or Unlimited Phone Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.
- 10. Customers who fail to pay the entire Bundle rate per month will have all Basic or Unlimited optional features removed. The customer will then be converted to the tariffed basic local exchange service rate. Service charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in these bundles until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

	<u>Rate Per Month</u> <sup>1</sup>
1. Residence	
a. Basic Phone Bundle, per line	\$20.00
b. Unlimited Phone Bundle, per line	\$25.00

<sup>1</sup> Rate includes Subscriber Line Charge.

(N)

**LOCAL EXCHANGE SERVICES**

**5.17 TDS BUSINESS VOICE BUNDLE**

(N)

A. General

1. The TDS Business Voice Bundle is an optional offering that packages services and features together for a flat monthly rate that is applicable to each TDS Business Voice subscriber line provided.

a) TDS Business Voice Bundle<sup>(1)</sup>

Includes: Business One-Party Line and the following features: Caller ID Deluxe, Call Forwarding, Call Forward Remote Access, Call Waiting/Cancel Call Waiting, 3-Way Calling, Hunting, Selective Call Acceptance, Voice Mail, and Unlimited Minutes of TDS Long Distance<sup>(2)</sup> calling.

B. Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply.
2. The Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.
3. Discounts or promotions outside of this Bundle are not available, unless specifically provided for in the discount or promotional offering.
4. Service Connection Charges, as described in Section 6 of this tariff, apply to requests for new and additional TDS Business Voice Bundle lines, and moves of existing lines.
5. The Service Order Charge listed under the "Rates" section below will apply if the customer requests a change to their TDS Business Voice Bundle offering (i.e. a request to change features or downgrade) or requests to change from the TDS Business Voice Bundle back to Local Exchange Service. The charge will not apply when the TDS Business Voice Bundle replaces existing Local Exchange Service or the customer would like to upgrade their TDS Business Voice Bundle.

<sup>1</sup> Customers must also subscribe to TDS Telecom's high speed data.

<sup>2</sup> Customers must also subscribe to the corresponding TDS Long Distance Business Voice Plan.

(N)

WISCONSIN TERMS OF SERVICE

TDS TELECOM  
Wisconsin

Section 5  
Original Sheet 28

LOCAL EXCHANGE SERVICES

5.17 TDS BUSINESS VOICE BUNDLE (Continued)

(N)

B. Conditions and Limitations (Continued)

- 6. TDS Business Voice Bundle customers may terminate their package at any time upon notice to the company.
- 7. Customers who fail to pay the entire package rate per month will have all TDS Business Voice Bundle optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to a la carte tariff rates. Such customers will not be permitted to re-enroll in any of the packages until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

		<u>Rate Per Month</u> <sup>(1)(2)</sup>
1. Business, Per Line		
a) TDS Business Voice Bundle		\$59.99
		<u>Non-Recurring Charge</u>
b) Service Order Charge		\$10.00

(1) One, Two, and Three-Year contract rates are also available.  
(2) Rate includes the Subscriber Line Charge.

(N)

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**LOCAL EXCHANGE SERVICES****5.18 BASIC 24 & UNLIMITED 24 PHONE BUNDLES**

(N)

**A. General**

The Basic 24 and Unlimited 24 Phone Bundles are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each Basic 24 or Unlimited 24 Phone Bundle subscriber line provided. The Bundles include the following services:

**1. Basic 24 Phone Bundle<sup>(1)</sup>**

Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, Speed Call 8, and Basic Voice Mail

**2. Unlimited 24 Phone Bundle<sup>(1)</sup>**

Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, Repeat Dialing, Speed Call 8, Anonymous Call Rejection, Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection, Call Forward-Busy (Variable), Call Forward-No Answer (Variable), Call Hold, Call Waiting/Cancel Call Waiting, and Basic Voice Mail

**B. Conditions and Limitations**

1. Basic 24 and Unlimited 24 Phone Bundles will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Bundle.
3. Feature availability is dependent on Central Office Facilities.
4. Basic 24 & Unlimited 24 Phone Bundle customers may terminate their Bundle at any time upon notice to the company without incurring a charge.
5. Service charges as described in Section 4 will not apply.
6. Customers may change their bundle without incurring a charge.
7. Suspension of Service is available with these bundles.

<sup>(1)</sup> Customers must also subscribe to the corresponding TDS Long Distance Basic or Unlimited Plans.

(N)



WISCONSIN TERMS OF SERVICE

TDS TELECOM  
Wisconsin

Section 5  
Original Sheet 30

LOCAL EXCHANGE SERVICES

5.18 **BASIC 24 & UNLIMITED 24 PHONE BUNDLES** (Continued)

(N)

B. Conditions and Limitations (Continued)

- 8. Basic 24 or Unlimited 24 Phone Bundle customers are not eligible for discounts or promotional offerings outside of this Bundle, unless specifically provided for in a promotional offering.
- 9. The Basic 24 or Unlimited 24 Phone Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.
- 10. Customers who fail to pay the entire Bundle rate per month will have all Basic or Unlimited optional features removed. The customer will then be converted to the tariffed basic local exchange service rate. Service charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in these bundles until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

	<u>Rate Per Month</u> <sup>(1)</sup>
1. Residence	
a) Basic 24 Phone Bundle, per line	\$19.99
b) Unlimited 24 Phone Bundle, per line	\$24.99

<sup>(1)</sup> Rate includes the Subscriber Line Charge.

(N)