

**WISCONSIN TERMS OF SERVICE**

**TDS TELECOM**  
Wisconsin

Section 2  
First Revised Sheet 1  
Cancels Original Sheet 1

**DEFINITIONS**

**ACCESS LINE**

The wires, frequencies, time slots, or equivalents that connects the Central Office switching facilities with the customer telephone equipment. Also known as subscriber line or subscriber loop.

**BASIC EXCHANGE SERVICE**

Residence and Business Service Access Lines, furnished in accordance with the regulations and charges set forth in the WISCONSIN TERMS OF SERVICE. Except as otherwise noted, Residence Basic Exchange Service includes Touch-Tone Service, Extended Area Service, one white pages directory listing. Business Basic Exchange Service includes Touch-Tone Service, Extended Area Service, one white pages and one yellow pages directory listing.

**BUSINESS SERVICE**

Telephone service furnished to customers where the actual or obvious use is of a business, professional, institutional or occupational nature including clubs or lodges; public, private or parochial schools or colleges; hospitals; libraries; churches; government buildings and other similar institutions. Business Service is furnished only for use by the customer, his/her employees, representatives, patrons, patients or guests.

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**CALL**

An arrangement connecting two or more simultaneous users or stations for the purpose of exchanging voice or data.

**CENTRAL OFFICE**

A switching unit, in a system which provides telecommunications service to the general public, having the necessary facilities and operating arrangements for terminating and interconnecting customer lines and trunks or trunks only. There may be more than one central office in a building or exchange.

**CHANNEL**

A path for communication between two or more stations or central offices furnished in such a manner as the Company may elect, whether by wire, radio or a combination thereof and whether or not by a single physical facility or route.

**CIRCUIT**

A channel used for the transmission of electrical energy in the furnishing of telephone and other communication services.

**CLASS OF SERVICE**

The various categories of service generally available to the customer, such as business, residential, or paystation service.

**COMMISSION**

"Commission" means the public service commission.

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## DEFINITIONS

### COMPANY

The business entity providing telecommunication services to the public under the jurisdiction of this tariff.

### CONNECTING ARRANGEMENT

The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company or of facilities of the Company with other facilities of the Company. Connection between Company facilities and customer provided wiring and equipment is usually accomplished through the network interface device.

### CONNECTING COMPANY

A corporation, association, partnership or individual owning or operating one or more exchanges and with which communications services are interchanged.

### CONNECTING DEVICE (see Network Interface Device)

### CONNECTION

Establishment of telephone service. A move of existing service to a different premises requires a connection.

- A. Acoustic Connection: A connection made by sound.
- B. Direct Electrical Connection: A physical connection of the conductors in the communications path of a telephone system.
- C. Inductive Connection: A connection made by using the electro-magnetic field generated by telephone equipment. "See "Point of Demarcation."

### CONSTRUCTION CHARGE

A separate non-recurring charge applicable for the construction of facilities in excess of that contemplated under the rates quoted in the exchange tariffs.

### CONTIGUOUS EXCHANGES

Adjoining exchanges which share a common boundary.

### CONTINUOUS PROPERTY

The plot of ground, together with any buildings thereon, occupied by the customer, which is not divided by public highways or separated by property occupied by others. Where a customer occupied property on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property provided local wire or cable facilities are used and the customer furnishes all local distribution pole line facilities of underground conduit required in connection therewith.

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## DEFINITIONS

### **CONTRACT**

Refers to the agreement between a customer and the Company under which service facilities are furnished in accordance with the applicable provisions of the tariffs as approved by the Wisconsin Public Service Commission.

### **CUSTOMER (subscriber)**

Any person, firm, partnership, corporation, municipality, governmental agency, or other entity which contracts for telecommunications services, including service provided from a paystation, and is responsible for the payment of charges and compliance with filed tariffs and regulations of this Company.

### **CUSTOMER PREMISES EQUIPMENT (CPE)**

Telecommunications equipment located on the Customer's Premise, which is not provided by the Company under this tariff.

### **DIRECT CONNECTION**

Connection of customer premise equipment to the telecommunications network.

### **DROP WIRE**

That portion of a circuit between the pole line or cable distribution box and the network interface device located at the customer premises.

### **EQUAL ACCESS**

Provides local customers with a choice of who to choose to be their intralata toll provider.

### **ESTABLISHMENT OF SERVICE**

The physical connection of telephone facilities of the telephone company and the customer in order to provide telecommunication services.

### **EXCHANGE**

A geographical area established for the administration of telephone service in a specified area, called the "exchange area", which usually embraces a city, town or village and its environs. It may contain one (1) or more central offices together with the associated plant, equipment and facilities used in furnishing communication service within that area.

## WISCONSIN TERMS OF SERVICE

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### DEFINITIONS

#### **EXCHANGE SERVICE**

The furnishing of facilities for the telephone communication within an exchange area in accordance with the regulations and charges specified in the WISCONSIN TERMS OF SERVICE.

#### **FACILITIES**

Transmission lines, switches and other physical components used to provide telephone service.

#### **FCC**

The Federal Communications Commission (FCC) is an independent United States government agency, directly responsible to Congress. The FCC was established by the Communications Act of 1934 and was given the authority to regulate interstate communications in the United States that is provided by radio, television, wire, satellite and cable. The FCC's jurisdiction covers the 50 states, the District of Columbia, and U.S. possessions.

#### **FLAT-RATE SERVICE**

Service furnished at a fixed monthly charge including Extended Area Service where applicable.

#### **GOVERNMENTAL ENTITY**

The term Government Entity as used in this tariff includes only the following:

- A. Branches, departments, and agencies (and subunits thereof) of the federal, state and local government, created by federal or state statutes, federal or state executive orders, or local ordinances or resolution;
- B. Entities that are 100 percent funded by a government unit, specifically included in the published budget of such unit, subject to the requirement that its budget be approved by both the legislative body and chief executive of such government unit, be required to submit annual reports to both the legislative unit and the chief executive and be organized and operated not for profit;
- C. Organizations that are exempted from federal income or excise taxes on the basis of a written determination by the Internal Revenue Service that they are entitled to exemptions relating to states and their political subdivisions or to instrumentalities of states and their political subdivisions, and
- D. Organizations that are qualified for tax exemption under Section 501(c)(3) of the Internal Revenue Code and amendments thereto and that are organized and operated exclusively to receive, hold, invest, and administer property and to make expenditures to or for the benefit of a specific organization that is a Governmental Entity as defined in Paragraph (A) of this definition.

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ISSUED: November 15, 2002  
AMENDMENT NO.: 1  
BY: Paul E. Pederson, Vice-President

EFFECTIVE: January 13, 2003

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### DEFINITIONS

#### **GOVERNMENTAL ENTITY (Cont'd)**

An entity is not a Governmental Entity merely because it is funded in whole or in part by a Governmental Entity or merely because it performs services under contract for, or in conjunction with, a Governmental Entity.

#### **GRADE of SERVICE**

Refers to the number of customers receiving telephone service from an individual central office access line (e.g. 1-party). Also refers to the measurement of the busy hour traffic capacity of a trunk group.

#### **GUARANTOR**

A Company or person that promises or assures a particular condition or outcome will prevail.

#### **HARM**

Harm consists of hazards to personnel, damage to Company facilities and apparatus, and impairment of service to persons other than the user of the customer-provided equipment. Types of harm include, but shall not be limited to, voltages dangerous to personnel, destruction of or damage to equipment, induced noise or cross talk, incorrect dial pulsing, failure of supervision, false answer, incorrect billing, absence of voice bank transmission path for call progress signals, and loss of capability to answer an incoming call.

#### **INDIVIDUAL LINE**

An access line designed for the connection of one party service (not a PBX or a key trunk line).

#### **INTERCONNECTION**

The method by which telecommunications facilities of the Company are arranged to transmit to, or receive information from, customer-provided equipment. This is usually accomplished through a network interface device.

#### **INTEREXCHANGE CARRIER (IXC)**

A telephone company authorized by the FCC to provide long distance communication services between LATA's and between states and/or a telephone company authorized by the state regulators to provide long distance communication services within the state.

#### **INTEREXCHANGE SERVICES**

Telecommunication Service between two or more central offices furnished in accordance with company tariff provisions.

#### **INTERLATA**

Communications between LATA's.

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## DEFINITIONS

### **INTERSTATE**

Communications between states.

### **INTRALATA**

Communications within a given LATA.

### **INTRASTATE**

Communications within the state.

### **LATA**

Local Access and Transport Area is a distinct geographical area established as a result of the AT & T divestiture. There are a total of 196 different LATA's and the division was based on Communities of Interest in economic terms. The initial intent of establishing these areas was to distinguish local phone service from long-distance service. States that are more densely populated have several LATA's within the state (i.e. CA has 10) while sparsely populated states may only have one (i.e. South Dakota).

### **LOCAL CALLING AREA**

The exchange areas specified in the WISCONSIN TERMS OF SERVICE where customers may place a call without incurring toll charges. Local message charges may apply (ECC).

### **LOCAL EXCHANGE SERVICES**

See Exchange Services

### **LOCAL MESSAGE**

A completed communication between customers located within the same exchange area or local service area.

### **LOCAL SERVICE AREA**

The area where telephone service is furnished to customers under a specific schedule of exchange rates and without toll charges

### **MESSAGE**

A completed telephone call.

### **MEASURED SERVICE**

Service furnished and rated on a usage basis such as per minute or per call.

### **MILEAGE**

A tariff charge, assessed on circuits and channels connecting other services that are auxiliary to local exchange service such as off-premises telephones, foreign exchange, foreign central office, and private line services, tie lines, and other similar services. Unless stated elsewhere in the tariffs, mileage will be calculated based on airline miles.

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## DEFINITIONS

### MINIMUM CONTRACT PERIOD

The minimum length of time for which a customer is obligated to pay for service, and facilities whether or not retained by the customer for such minimum length of time.

### MOBILE TELEPHONE SERVICE

A wireless service also known as cellular service.

### NETWORK INTERFACE DEVICE (NID)

A Company provided device that connects the Company's wiring to the wiring of the customer premise equipment.

### NORMAL WORKING DAY

The established time of day the company normally is open for business.

### PREMISES

The space occupied by customer in a single building or a group of buildings on continuous property of the customer, and which is not divided by a public highway or a natural division (e.g., a river, lake, etc.).

### PRIVATE LINE

A circuit provided to furnish communication between two (2) or more instrumentalities directly connected to it. Such instrumentalities do not have access to the public switch network.

### PUBLIC SWITCH NETWORK

The telephone switching equipment that allows local exchange customers access to call out to the world.

### RATE(S)

The price of a particular service or equipment assessed to subscribers by the Telephone Company. Also known as a "charge".

### REGULATIONS

Specific rules imposed on telecommunication providers by state and federal authorities to govern the provisioning of telecommunication services.

### RESIDENCE SERVICE

Telephone service furnished to customers when the actual or obvious use is for social or domestic purposes including individual apartments, rooms in a boarding house; dormitory rooms or other similar private housing. Residence service is furnished only for use by the customer, his/her family, persons residing in the customer's household, or guests of the customer or a person temporally subleasing a customer's residential premise.

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## DEFINITIONS

### **SAME CUSTOMER**

In order for different services to be considered as furnished to the Same Customer, such services must be billed in the same name.

### **STATION**

A piece of telephone equipment that enables the customer to establish connections, obtain access to the telecommunications network, and utilize the telecommunication services offered by the telephone company.

### **STANDARD NETWORK INTERFACE**

The Standard Network Interface (SNI) is the point of interconnection between the Company's communications facilities and terminal equipment, protective apparatus or wiring at a customer's premises.

### **SUBSCRIBER LINE CHARGE**

An access charge paid directly by the subscriber (customer) to defray fixed costs of providing local exchange access. The amount a telephone company can assess is determined by federal and state regulatory agencies.

### **TARIFF**

The rates, rules, and regulations of the services offered by the telephone company that are filed with and approved by the Wisconsin Public Service Commission.

### **TOLL CHARGES**

The rates for long distance calls assessed to customers who make calls that terminate outside of the local calling area.

### **TOLL MESSAGE**

A completed telephone call between stations in different exchanges for which message toll charges are applicable.

- A. Person-to-Person Toll Message: A toll message in which the user stipulates a desire for communication with a specified person or extension station at a specified location.
- B. Station-to-Station Toll Message: A toll message in which the user stipulates a desire for communication only with a specified telephone or switchboard.
- C. Collect Message: A toll message in which the user stipulates that the called party accept and pay all charges associated with the message.
- D. Third Number Message: A toll message in which associated charges are billed neither to the calling station nor the called station but rather to a station not involved in the message.
- D. Credit Card Message: A toll message in which associated charges are billed to a credit card number assigned by a telephone company and issued to either the called or calling party.

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EFFECTIVE: August 19, 2016

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### DEFINITIONS

#### **TRUNK**

A telecommunications channel between two switching systems. These switching systems may be Central Office types, toll switching systems, PBX's manual or automatic switchboards, concentrators, etc.

#### **WATS (WIDE AREA TELECOMMUNICATIONS SERVICE)**

The furnishing of inward or outward switched telephone communication service between a wide area service line and specified service areas or bands.