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Section XI
Original Sheet 1

ASOTIN TELEPHONE COMPANY

Washington

N 11 SERVICES

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N11 Services

General

Definitions

Conditions and Limitations

Rates and Charges....

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N11 SERVICES (Continued)



A. General

In compliance with FCC Order 00-256 in CC Docket 92-105 and subsequent orders, N11 Service ("N11") establishes a three-digit local dialing arrangement in the Central Office that automatically transfers "N11" calls to another pre-programmed telephone number (point-to number) determined by the N11 Subscriber.

B. Definitions

The Federal Communications Commission (FCC) administers the N11 codes, and has nationally assigned 211, 311, 511, 711 and 811 to the following special services.

"211"

211 is assigned for community information and referral services.

"311"

311 is assigned for non-emergency police and other governmental information.

"511"

511 is assigned for traffic and transportation information.

"711"

711 is assigned for access to Telecommunications Relay Service (TRS).

"811"

811 is assigned for state One Call Services for providing advance notice of excavation activities to underground facility operators.

C Conditions and Limitations

- Only one 7 digit or 10 digit or 800 toll-free number may be used as the lead number per basic local calling area.
- Directory listings may be provided for N11 under the terms, conditions and rates specified in Section IV of this Tariff.

EFFECTIVE: March 15, 2007

TITLE: Director - Rates & Tariffs

ISSUED: February 6, 2007

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Jeffrey Jung

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- C. Conditions and Limitations (Continued)
 - Access to N11 is not available to the following classes of service:
 - 1+
 - 0+, 0- (credit card, third-party billing, collect calls)
 - 101XXXX

In addition, operator assisted calls to the N11 Subscriber will not be completed.

- 4. The N11 Subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to N11 without impairing the Company's general telephone service or telephone plant.
- 5. Calls to N11 will be delivered over existing facilities. If the N11 Subscriber requires different facilities or services; the terms, conditions, and rates for those services found elsewhere in this tariff will apply.
- 6. N11 Service does not provide calling number information in real time to the N11 Subscriber. If the N11 Subscriber needs this type of information, the Subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.
- 7. The Company will provision the Subscriber's order within a reasonable time, given the complexity of the order. The N11 Subscriber will be billed the charges when the service is provisioned by the Company.

If the N11 Subscriber cancels the order or decides to discontinue service, the N11 code will be recalled and the number will be considered available for reassignment. Any non-recurring charges associated with the establishment of service may not be refunded or waived.

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N11 SERVICES (Continued)



- C. Conditions and Limitations (Continued)
 - 8. If the point-to number provided by the N11 Subscriber is disconnected, the Company will route the N11 call to a pre-recorded announcement for 60 days. The announcement will advise the N11 caller that the service is not available.
 - The Company only provides N11 dialing to its own customers. The N11 Subscriber should work separately with other providers of telecommunication services for the arrangement of N11 to their customers.
 - 10. The N11 Subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
 - 11. The N11 Subscriber is restricted from selling or transferring the N11 code to an unaffiliated entity, either directly or indirectly.
 - 12. The Company may take all legal and practical steps to disassociate itself from N11 Subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
 - 13. The Company, its employees, or its agents are not liable to any person for civil damages resulting from or caused by any act or omission in the development, design, installation, operation, maintenance, performance or provision of N11 service, except for willful or wanton misconduct.
 - 14. This service will also be subject to the general regulations of the Company as listed in Section I of this tariff.

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N11 SERVICES (Continued)

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D. Rates and Charges

Nonrecurring Charge

1. Service Order Charge, per point-to number

(1)

2. Central Office Switch Activation Charge Per Central Office Switch Translated or Changed

\$85.00

(1) Service Order Charges as specified in Section V, Sheet 5.E. will apply.

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ISSUED: February 6 2007

BY:

EFFECTIVE: March 15, 2007