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WN U-4 McDANIEL TELEPHONE COMPANY Washington

First Revised Sheet 30 Cancels Original Sheet 30

	RULES AND REGULATIONS	
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ISSUED: September 4, 2009

1. P. Theman BY: Joel Dohmeier

EFFECTIVE: October 16, 2009

TITLE: Vice-President

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MASH. UT. & TRANS. COMM.

McDaniel Telephone Co.

For Commission's Receipt Stamp

RULES AND REGULATIONS

1. General

The telephone communication service rendered by this Utility is governed by the rates, charges, rules and conditions contained in this tariff. No representative of the Utility has authority to waive, alter or amend any of these provisions in administering the tariff.

2. Application for Service

All applications for service are to be made at the office of the Utility in writing. An application does not bind the Utility to serve except under reasonable conditions nor does it bind the applicant to take service. If the prospective subscriber requests cancellation of an application, it will be done without charge unless instrumentalities have been installed. The Utility may cancel the application if the prospective subscriber refuses to comply with tariff provisions. In such event, no installation charges will apply.

3. Service Connections

The interior wiring in buildings necessary to provide telephone service to the occupants may be furnished and installed by the utility or by the occupants. The utility will not maintain inside wiring installed by the occupant.

Where concealed telephone wiring is required on the subscriber's premises, the subscriber shall furnish the necessary outlet boxes.

BY AUTHORITY OF ORDER OF THE WASH. UTILITIES **a transpo**rtation comm., cause no. U^{-} 85-38

Issued....

January 30, 1987 Effective M

<u>March 1,1987</u>

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McDaniel Telephone Co.

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RULES AND REGULATIONS (CONTINUED)

3. Service Connections (continued)

Any special structural work required for supporting telephone equipment or telephone wiring on the subscriber's premises shall be provided at the expense of the subscriber.

Where the applicant, at his expense, installs conduit or digs a trench, all work and materials must be acceptable to the Utility. The Utility will then make the connection at the regular service connection charge.

4. Use of Service

The application of business or residence rates to telephone service is governed by the actual or obvious use made of the service by the subscriber. If residence service is found to be used largely and principally for business purposes, the Utility will provide business service, except in cases where the subscriber will thereafter use the service for social or domestic purposes.

If it is found that the subscriber is permitting public use of service furnished him for his private use, the Utility will request that the facilities be so located as to be inaccessible to the public or that the subscriber permit no further use by the public after the matter has been called to his attention. No charge will be made for the relocation of a telephone under such circumstances.

5. Responsibility For, And Maintenance Of Service

The Utility shall own, furnish and maintain all facilities, excluding instruments and inside wiring, but including protective apparatus and other equipment necessary to provide telephone service, except as may otherwise be specified in this tariff. All facilities provided shall conform to the established construction standards of the Utility.

BY AUTHORITY OF ORDER OF THE WASH. UTILITIES **a TRANSPO**RTATION COMM. CAUSE NO U-85.38

January 30, 1987 Issued...

Effective

March 1,1987

McDaniel Telephone Co. Issued by! By

President Title.

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JAN 30 1987

WASH, UT. & TRANS, COMM.

McDaniel Telephone Co.

For Commission's Receipt Stamp

RULES AND REGULATIONS (CONTINUED)

Responsibility For, And Maintenance Of Service (continued) 5.

All facilities furnished by the Utility in connection with a subscriber's service shall be carefully used and only duly authorized employees of the Utility shall be allowed to connect, disconnect, move, change or alter in any manner, any or all such facilities.

The subscriber will be held responsible for loss of or damage to any equipment furnished by the Utility, unless such loss or damage is due to causes beyond his control.

6. Bills

Bills to subscribers shall be rendered regularly and clearly list all charges. Each bill shall indicate the date it becomes delinguent and note the means by which the subscriber can contact the nearest business office of the Utility.

All bills for service within jurisdictions where taxes are applicable will clearly delineate the amount, or the percentage rate at which said tax is computed; which represents municipal occupation, business and excise taxes that have been levied by a municipality against said Utility, the effect of which is passed on as a part of the charge for telephone service.

Subscribers requesting by telephone, letter or office visit an itemized statement of all charges shall be furnished same. An itemized statement is meant to include separately, the total for exchange service, mileage charges, taxes, credits, miscellaneous or special services and toll charges, the latter showing at least date, place called and charge for each call.

BY AUTHORITY OF ORDER OF THE WASH. UTILITIES A TRANSPORTATION COMM CAUSE NO. U-85-38

Issued January 30, 1987 Effective

March 1,1987

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Second Revised Sheet 34 Cancels First Revised Sheet 34

McDANIEL TELEPHONE COMPANY Washington

RULES AND REGULATIONS (CONTINUED)





Upon showing of good cause, a subscriber may request to be allowed to pay by a certain date which is not normally designated his payment date. Good cause shall include, but not limited to, adjustment of the payment schedule to parallel receipt of income. A utility may be exempt from this adjustment requirement by the Commission.

7.a. Subscriber Billing

The subscriber is responsible for all charges in conjunction with the services furnished him including collect toll messages which have been accepted at the subscriber's telephone.

Monthly recurring charges are billed in advance and toll charges are billed in arrears. Special billing arrangements may be established for services provided governmental agencies.

Bills are due when rendered unless otherwise specified on the bill and may be paid to the utility or at any agency authorized to receive such payment.

For billing purposes, each month is presumed to have thirty days.

7.b. Checks Returned by Bank

A service charge of \$10.00 will be made and collected by the utility for each time a check is returned by a bank to the utility for the reason of non-sufficient funds.

7.c. Late Payment Charges

- 1) A Late Payment charge of 1% per month applies to all past due balances.
- 2) The late payment charge will be uniformly applied to all exchange customers
- 3) Final collection procedures, temporary disconnection of service, and the requirements for deposit are unaffected by the application of a late charge. The late payment charge does not extend the time for payment or otherwise enlarge or change the rights of the customer. Notice of intention to pay late will not avoid this charge.

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ISSUED: September 4, 2009

vel P. Phonen BY:

EFFECTIVE: October 16, 2009

TITLE: Vice-President

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Original Sheet 34.1

McDANIEL TELEPHONE COMPANY Washington

RULES AND REGULATIONS (CONTINUED)

7.C Late Payment Charges - Continued

- 4) For those billing amounts purchased from other carriers, the late payment charge will be applied by the billing Company. Duplication of late payment charges for billing amounts done on behalf of others is prohibited.
- 5) Customers with past due balances who sign up for electronic payments will receive a one-time waiver of the late payment charge.
- 6) The Company will waive late payment charges for customers who establish a preferred payment date, and whose payment is made by the scheduled date, as provided by WAC 480-120-161. If payments not made by the scheduled date, late payment charges shall apply.
- 7) The Company will accommodate customers who have a medical emergency as provided for by WAC 480-120-172. In the case of certified medical emergency under these rules, the Company will waive the late payment charges for the length of time provided for in WAC 480-120-172(6)(c).
- 8) When the customer contacts the Company to question certain charges made to the customer's billing and the customer and the Company work together to resolve the concern, if the Company agrees to credit the customer's account, the Company will also credit the customer's account for any late payment charges associated with the credited amount.
- 9) When a complaint involving disputed charges is referred to the Commission for resolution, the Company will waive the late payment charges associated with the disputed amount for the period of time the complaint is open with the Commission, provided that charges not in dispute are paid when due. Late payment charges associated with disputed charges will be treated the same as the disputed charges under WAC 480-120-172.
- 10) Nonpayment of late payment charges associated with billing made by the Company on behalf of information providers shall not be grounds for discontinuance of service in whole or in part. Late payment charges associated with information provider services shall be treated the same as information providers service charges under WAC 480-120-172.
- 11) Nonpayment of late payment charges associated with interexchange carrier charges shall not be grounds for disconnection of local service. Late payment charges associated with interexchange carrier charges shall be treated the same as interexchange carrier charges under WAC 480-120-172.

ISSUED: September 4, 2009

BY: ______Joel [] Ofmeier

EFFECTIVE: October 16, 2009

TITLE: Vice-President

(N)

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McDaniel Telephone Co. RULES AND REGULATIONS (CONTINUED) 8. Bill for Undercharge and Refund for Overcharge Undercharges and overcharges by the Utility to a subscriber shall be billed (undercharge) or refunded (overcharge) to the subscriber retroactive to such time as the undercharge or overcharge was applied or to the time such charges can be documented either by the Utility or the subscriber. 9. Minimum Contract Period Except as specified elsewhere in this tariff, the minimum contract period is one month from the date service or additions to service are established. The minimum charge is the established rate for one month. 10. Abuse or Fraudulent Use of Service The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service in cludes, but is not limited to: the use of service or facilities of the Utility to transmit a message or to locate a person or otherwise to give or obtain information without payment of the charge applicable for service; the obtain or to attempt to obtain, or assisting another to obtain, or attempt to obtain service, by rearranging, tampering with, or making connection with any facilities of the Utility, or by any trick, scheme, false representation, or false credit device, or by through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole, or in part, of the regular charge for such service; the use of service in facilities of the Utility for a call or calls, anonymous or otherwise, if in a manner reasonably expected to frighten, abuse, torment, or harass another; the use of profane or obscene language; the use of the service in such a manner as to interfere unreasonably			
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McDANIEL TELEPHONE COMPANY Washington

RULES AND REGULATIONS (CONTINUED)

11. Credit, Deposits and Discontinuance of Service

Rules relating to telephone companies are provided in Chapter 480-120, of the Washington Administrative Code (WAC). Rules covering Credit and Deposits are published as WAC 490-120-122, DEPOSITS. Rules covering Discontinuance of Service are published as WAC 480-120-087, DISCONTINUANCE OF SERVICE. Both are available upon request.

The Company does not take deposits or advanced payments unless stated elsewhere in this tariff.

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12. Complaints and Disputes

Rules (as in 11 above) covering Complaints and Disputes are published as WAC 480-120-165, COMPLAINTS AND DISPUTES, and are available upon request.

13. Access to Premises

Access to subscriber's premises, during normal business hours, will be given to representatives of the Utility for the purpose of inspecting, repairing, testing or removing any part of the Utility's facilities.

14. Allowance for Interruptions

The Telephone Company cannot guarantee the uninterrupted working of its services and facilities. In the event of an interruption, which is not due to the negligence or willful act of the customer or force majeure, a credit in accordance with state rules will be provided at a minimum from the time the interruption is reported or detected by the company, whichever comes first.

ISSUED:	March 2, 2020
	Grel P. Polimer
BY:	1
	Joel Dohmeier

EFFECTIVE: April 3, 2020

TITLE: Vice-President BY AUTH. OR ORDER OF WASH. UTILITIES & TRANSPORTATION COMM. DOCKET NO. UT-200146. RECEIVED DEC. 16, 2013 WA. UT. & TRANS COMM. ORIGINAL UT-132273

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Second Revised Sheet 36.1 Cancels First Revised Sheet 36.1

McDANIEL TELEPHONE COMPANY Washington

RULES AND REGULATIONS (CONTINUED)

ISSUED: December 16, 2013 Junur BY: _______Joe Dohmeier EFFECTIVE: January 15, 2014 TITLE: Vice-President (D)

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RULES AND REGULATIONS (CONTINUED)

15. Telephone Numbers

The subscriber has no property right to the telephone number nor any right to continuance of service through any particular central office of an exchange. Should the subscriber want to be served from a particular central office, or prefix area, from that which he would normally be served, he will be required to pay a mileage rate between the particular central office and that from which he would normally be served.

The Utility reserves the right to change the subscriber's telephone number or serving central office associated with such number, or both, as may be required for the proper conduct of its business.

16. Directories

The Utility will furnish to its subscribers, without charge, such directories as are necessary for the efficient use of the service. Copies of other directories may be provided at a nominal charge.

Directories regularly furnished to subscribers shall remain the property of the Utility. No binder, holder, or auxiliary cover, except as provided or authorized by the Utility shall be used in conjunction with any directory furnished by the Utility.

The Utility is not liable for damages arising from errors in or omissions of directory listings for which there is no charge, or listings obtained from the "Directory Assistance". In the case of listings for which a charge is made, its liability shall be limited to the monthly rate for each such listing for the charge period during which the error or omission continues.

BY AUTHORITY OF ORDER OF THE WASH. UTILITIES TRANSPORTATION COMM., CAUSE NOU-85-38

Issued January 30, 1987

Effective March 1,1987

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Title President

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For Commission's Recaipt Stamp

McDaniel Telephone Co.

RULES AND REGULATIONS (CONTINUED)

17. Obligation of the Utility

Furnishing of Service

The Utility's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.

When a subscriber orders installations, moves or changes which cannot be completed during scheduled working hours, he may be required to pay overtime charges. Such overtime charges will be the actual overtime rate of pay of the installer, and will be in addition to the normal installation, move or change charge. The subscriber must agree to this provision before such overtime work will be performed.

When construction of certain facilities is necessary for the furnishing of service, the ownership of such facilities will be vested in the Utility, even though all or part of the cost of construction is borne by the subscriber. The Utility will determine the type of facilities to be provided for the furnishing of service.

The Utility will be reimbursed for the costs associated with subscriber request for relocation or rearrangement of facilities.

Maintenance and Repair

All costs associated with the maintenance and repair of services furnished by the Utility will be borne by the Utility except as specified elsewhere in this tariff.

The Utility will be reimbursed for any loss or damage to its facilities on the subscriber's premises resulting from intentional destruction or any other cause except fire or unavoidable accidents.

BY AUTHORITY OF ORDER OF THE WASH. UTILITIES W TRANSPORTATION COMM. CAUSE NO. 0-85-38

Issued January	30,	<u>1987</u>	
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Effective March 1,1987

Issued by McDaniel Telephone Co.

Title President

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RULES AND REGULATIONS (CONTINUED)	
18. Special Installations	
The Utility may require a contract period long month at the same location for unusual constru- necessary to meet special demands, and involvi costs.	uction,
Service may be terminated prior to the expirat initial contract period upon notice being give Utility and upon payment of the termination ch addition to all charges due for service which furnished.	en to the harge in
The termination charge will be based upon the circumstances in each case as agreed upon at installation.	individual the time of
19. Special Construction	
For subscriber-requested construction other the subscriber will pay the normal charge, if app the cost above normal cost.	han normal, the licable, plus
For changing from one type of construction to the subscriber's property, when done at the s request or when required by law, the subscrib costs of constructing the new and removing th construction, less salvage.	er will pay the
For moving existing construction, on the subs property, when done at the subscriber's reque required by law, the subscriber will pay the less salvage.	est or when
BY AUTHORITY OF ORDER OF THE WASH. UTILITIES	
a trans portation comm. cause no. U-85-38	
Issued January 30, 1987 Effective	March 1,1987
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By Fift A-huffang Tit	President

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RULES AND REGULATIONS (CONTINUED)

19. Special Construction (continued)

For construction to serve a project or subdivision which in the opinion of the Utility is speculative or involves risk or delay in use of facilities provided, the Utility may require a written agreement setting forth the amount and conditions for prepayment of the cost of construction or for refunding portions of the initial payment, if applicable, as the facilities are placed in service or other requirements as set forth in the agreement.

20. Normal Installations and Construction

Except where required by law, the type of construction (direct burial, underground conduit or aerial) is the prerogative of the Utility.

Interior wiring in buildings necessary to provide telephone service may be furnished by the Utility.

If the subscriber requests underground conduit or direct burial construction to his property line, and the Utility would normally provide aerial construction, he will be required to pay the difference between the cost of providing such underground facilities and the estimated cost of constructing equivalent aerial facilities.

If underground construction is required on the property of the subscriber he may participate to the extent of excavating and backfilling to the specifications of the Utility. It will be the subscriber's responsibility to replace lawn, shrubbery, pavement, walkways or other items removed or damaged in the process of construction.

BY AUTHORITY OF ORDER OF THE WASH. UTILITIES & TRANSPORTATION COMM., CAUSE NO. <u>1-85-38</u>

January 30, 1987

Issued...

___ Effective____

March 1,1987

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RULES AND REGULATIONS (CONTINUED)

20. Normal Installations And Construction (continued)

If underground construction is used to the property line of the subscriber by requirement of law or at the subscriber's request, the subscriber will be required to excavate and backfill the trench on his property, or be charged the actual cost for such work performed by the Utility. It shall be the subscriber's responsibility to replace the lawn, shrubbery, pavement, walkways or other items removed or damaged in the process of construction.

The Utility is not liable for any defacement of or damage to the subscriber's premises resulting from the furnishing of facilities, or from the installation or removal thereof when such defacement or damage is not the result of gross negligence of the Utility or its agents.

When it is necessary to relocate underground wire or cable on the subscriber's property, at the subscriber's request, the subscriber will be charged the actual labor and material cost, less salvage.

Where underground construction will not be within a utility strip or other designated right-of-way and where the Utility requires adequate rights for construction, operation and maintenance of such construction, the subscriber, or tract owner or developer in the case of real estate sub-divisions, will provide the Utility, at their expense, if any, with easements, deed restrictions or other appropriate covenants for these rights.

BY AUTHORITY OF ORDER OF THE WASH, UTILITIES & TRANSPORTATION COMM., CAUSE NO. U^{-} 85-38

Issued January 30, 1987

Effective March 1,1987

Issued by McDaniel Telephone Co.

Title President

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RULES AND REGULATIONS (CONTINUED)

21. Recorded Public Announcements

For purposes of identification, subscribers to telephone service who transmit or permit the transmission of recorded public announcements over facilities provided by the Utility must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.

Subscribers transmitting factual public announcements, such as stock market quotations, airline schedules and similar information, are exempt from the application of the above.

Failure to comply with the above shall be cause for termination of the service.

BY AUTHORITY OF ORDER OF THE WASH. UTILITIES & TRANSPORTATION COMM. CAUSE NO 12-85-38

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January 3	30,	198 7
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McDANIEL TELEPHONE COMPANY Washington

RULES AND REGULATIONS

22. Utility Liability



The liability of the Utility for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing a service and not caused by the negligence of the subscriber shall in no event exceed an amount equivalent to the proportionate charge to the subscriber for the period of service during which such mistake, omission, interruption, delay, or error or defect in transmission occurs.

When the facilities of other companies are used in establishing connections to points not reached by the Utility's facilities, the Utility is not liable for any act or omission of the other company or companies.

The Utility is not liable for any damage to the subscriber's premises resulting from the attachment of its equipment and associated wiring on such premises, or from the installation or removal thereof, unless such damage is the result of the sole negligence of the Utility or its employees.

The Company will make best efforts unless commercially impracticable to cure any material failure to provide service caused solely by year 2000 defects in the Company hardware, software or systems. Due to the interdependence among telecommunications providers and the interrelationship with non-Company processes, equipment and systems, the Company is not responsible for failures caused by circumstances beyond its control, including, but not limited to, failures caused by: 1) the Customer; 2) other telecommunications providers; or 3) customer premises equipment. In addition, the Company does not ensure compatibility between the Company and non-Company services used by the Customer. (N)

To the extent required by **law** or judicial precedent, this tariff shall not be construed to limit the Company's liability, if any, for its gross negligence or willful misconduct.

(N)

(N)

23. Washington Utilities and Transportation Commission Rules

The rules of the Washington Utilities and Transportation Commission now in effect, or hereafter issued, are by reference made a part hereof as though fully set forth herein.

ISSUED: September 30, 1999 BY: ______ Paul E. Péderson

EFFECTIVE: October 30, 1999 TITLE: Vice President