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**Regulations and Schedule of Intrastate Charges
Applying to Local End-User Telecommunications Service
Within the State of Washington**

**525 Junction Road
Madison, WI 53717
1.888.callTDS
www.tdstelecom.com**

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LOCAL EXCHANGE SERVICES PRICE LIST

TDS Metrocom LLC - Washington
Price List No. 1

Section 1
Original Sheet 1

APPLICATION OF PRICE LIST

A. APPLICATION

This Price List sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate end-user telecommunications service by TDS METROCOM, herein after referred to as the Company, to customers within the State of Washington.

Except as may otherwise be specified in this Price List, service is provided on the basis of a minimum period of at least one month, 24 hours per day, seven days a week. For the purpose of computing charges in this price list, a month is considered to have 30 days.

B. PRICE LIST FORMAT

Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially in each Section. When a new page is added between existing pages with whole numbers, a decimal is added. For example, a new page added between pages 4 and 5 would be 4.1

Revision numbers also appear in the upper right hand corner of the page. These numbers are used to determine the most current page on file. For example, a 4th Revised sheet cancels a 3rd Revised sheet.

These Price List revision symbols will appear in the right hand margin, when applicable.

- (C) To signify changed regulation
- (D) To signify discontinued material
- (I) To signify rate increase
- (M) To signify material moved from or to another part of the Price List with no change, unless there is another symbol present
- (N) To signify new material
- (R) To signify rate reduction
- (T) To signify a change in text but not change in rate or regulation

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DEFINITIONS

Access Lines – Telephone facilities which permits access to and from the Customer's premises and the telephone exchange or serving central office.

Authorized User - A person, firm, corporation or other entity who is authorized by the Customer to be connected to the service of the Customer under the terms and regulations of this Price List.

Business Service - A switched network service that provides for dial station communications that is described as a business or commercial rate.

Business Customer - A Business Customer is a Customer who subscribes to the Company's Service(s) and whose primary use of the Service is of a business, professional, institutional, or otherwise occupational nature.

Central Office – A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting Customer lines and trunks or trunks only. There may be more than one central office in a building or exchange.

Company - Used throughout this Price List to refer to TDS METROCOM, unless otherwise clearly indicated by the context.

Contiguous Property – Contiguous property is defined as plot of ground, together with any buildings thereon, occupied by the Customer; which is not separated by public thoroughfares or by property occupied by others.

Contract – The agreement between a Customer and the Company under which service and facilities are furnished in accordance with the applicable provisions of the Price List.

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DEFINITIONS

Exchange – One or more contiguous central offices and all associated facilities within a geographic area in which local exchange telecommunication services are offered.

Holidays - Holidays observed by the Company as specified in this Price List.

Premises – The buildings, portion of portions of a building on continuous property used and/or occupied at one time by the customer in the conduct of their business or as a residence. Where floor space in adjoining buildings is made continuous at one or more floor levels, all floor space in both buildings is considered as the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

Price List– The rates, charges, rules and regulations adopted and filed by the Company with the Public Service Commission.

Residential Customer - A Residential Customer is a person to whom telecommunications services are furnished predominantly for personal or domestic purposes at the person's dwelling.

Service Area – The area in which the Company provides service as identified in Section 4 of this Price List.

Switched Access - A method for reaching the Company through the local switched network whereby the End User uses standard business or residential local lines.

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

1. ESTABLISHMENT OF SERVICE

A. General

The general terms and conditions of this Price List apply to local voice services and facilities furnished by TDS Metrocom LLC, hereinafter referred to as the Telephone Company or Company, or in part by other companies. Failure to observe these terms and conditions could result in discontinuance of service.

The Terms of Service policy can be found at www.tdstelecom.com

Voice services for both residential and business customers are only offered in bundles with non-voice related services. Prices and service offerings can be located at www.tdstelecom.com. A valid service address must be provided in order to check availability on-line.

B. Applications

- 1) Requests for telephone service and facilities made verbally, in writing, or electronically will become contracts upon the establishment of the service or facilities.
- 2) An application shall be deemed to be a notice to the Company that the applicant desires service and an expression of a willingness to conform to the terms and conditions set forth in this Price List.
- 3) The Company reserves the right to refuse service to an applicant or customer who has not paid for prior telephone service rendered by a telephone company in the same or different location, and furnished to the same person, member of the same household, or legal entity until satisfactory arrangements have been made for payment of the indebtedness.
- 4) The Company reserves the right to refuse to furnish or continue to furnish service when service is applied for in the name of another person or legal entity, or a fictitious name of other member of the same household, for the purpose of avoiding payment of or for illegal purposes.
- 5) The Company does not take deposits or advanced payments unless stated elsewhere in this Price List.
- 6) Any change in the service terms, conditions, offerings, and/or rates modifies the terms of contracts to the extent of such change.
- 7) Although, in general, business rates apply at business locations and residence rates apply at residence locations, the determination as to whether customer service should be classified as business or residence is based on the character of use to be made of the service.
- 8) Where special conditions or special requirements of the customer involve unusual construction or installation costs, the customer may be required to pay a reasonable portion of such costs.

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

1. **ESTABLISHMENT OF SERVICE** (cont'd)

(N)

C. Business Use

- 1) Business rates apply whenever the use of service is primarily or substantially for any business, trade or professional use including, but not limited to, clubs or lodges, public or parochial schools and colleges, hospitals, libraries, churches, municipal emergency fire and police, government building and other similar institutions.

D. Residence Use

- 1) Residence rates apply when the use of service will be primarily for personal, social and domestic purposes and only incidental for business purposes. Residence rates apply to an individual or family, (such as single residence), or a private dwelling, apartment, rooming or boarding or sorority house, college dorm rooms, or a trailer, where service will be used by the customer or members of the customer's family.

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

1. ESTABLISHMENT OF SERVICE (Cont'd)

(N)

E. Minimum Contract Period

- 1) Unless otherwise specified elsewhere in the Company's Price List, the minimum contract period for voice service offerings is one month from the date service is established at the same location.
- 2) The Company may require a contract period longer than one (1) month at the same location in connection with special facilities, or for unusual construction necessary to meet special demands, and involving extra costs.
- 3) Customer termination of service prior to the expiration of the minimum contract period of service may result in payment for work already began to provide service and/or termination charges.

F. Provisioning of Telecommunication Service

- 1) The Telephone Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary company facilities such as pole lines, buried lines, circuits and other equipment.
- 2) The Company will determine the type of outside plant facilities to be provided for the furnishing of service.
- 3) The Company will provide and install a connecting device as part of telephone service at no additional charge that will be installed on the customer's premises in a location determined by the Company that is accessible to the customer and the Company as a part of telecommunications service, unless specified elsewhere in this Price List.
- 4) The rates and charges listed in this Price List provide for the furnishing of service and facilities where suitable facilities are available or when the construction of the necessary facilities does not involve excessive costs.
- 5) The customer may be required to provide suitable housing or other protective measures where equipment is to be installed in locations exposed to weather or other hazards.

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

1. ESTABLISHMENT OF SERVICE (Cont'd)

(N)

F. Provisioning of Telecommunication Service (cont'd)

6) The Company shall make the following services available to all its customers where technically feasible:

- a) Access to the public switched network including unlimited minutes for local service at no charge
- b) Access to 911 emergency service and 9-1-1 operating ability where requested by local authorities.

G. Installation in Hazardous Locations

If the installation and maintenance of service are requested at locations which are or may be hazardous or dangerous to the Telephone Company's employees or to the public or to property, the Company may refuse to install and maintain such service and, if such service is furnished, may require the customer to indemnify and hold the Company harmless from any claims, loss or damage by reason of the installations and maintenance of such service.

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

2. USE AND CARE OF COMPANY FACILITIES

(N)

A. General

- 1) The Company shall be responsible for the installation, operations, and maintenance of any company facilities.
- 2) The Company will be responsible for testing the circuit from the main frame to the connecting device on the customer premises.
- 3) The Company does not undertake to transmit messages but offers the use of its facilities when available for communications between its customers.

B. Ownership of Facilities

All facilities up to and including the point of termination on the customer's premises will be owned by the Company, except where such facilities are situated, in the judgement of the Company, in hazardous or inaccessible locations.

C. Access to Customer Premises

Company employees and agents shall be allowed access to company facilities located on customer premises at any reasonable hour for the purpose of installing, inspecting, testing, maintaining, repairing, or upgrading the lines and facilities.

Customers may be required to furnish, at no charge, equipment space and electrical power for Company facilities located inside the customer's building in order to provide services.

D. Installation, Maintenance, and Repairs

- 1) All work associated with installation, relocation, changing, repairing, and maintenance of Company provided equipment and facilities on the Customer's premises is performed by the Company or an authorized agent unless agreed upon by the Company.
- 2) The Company will maintain and repair the equipment and facilities which it furnishes to customers, for as long a period as replacement components are available from the manufacturer or from stock. When the manufacturer will no longer provide the required components, and none are available from stock, components required will be provided at charges based on cost when the Company is able, by special manufacture or procurement from outside sources, to procure the required components.
- 3) The Company will be reimbursed for any loss or damage to its facilities on the customer's premise resulting from intentional destruction or negligence of the customer.

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

2. USE AND CARE OF COMPANY FACILITIES (Cont'd)

(N)

E. Service Interruptions

- 1) The Company cannot guarantee the uninterrupted working of its services and facilities. The Company will make reasonable effort to notify customers of any known service interruptions.
- 2) The Company will make reasonable effort to re-establish service within the shortest possible time when service interruptions occur. In the event of national emergency or local disaster resulting in disruption of service, the Company will give priority based on instructions or requests from duly authorized emergency agencies.
- 3) When there is a general interruption of service, which is not due to the negligence or willful act of the customer or force majeure; a credit may be provided to the Customer for services rendered inoperative.
- 4) The Company will adhere to ID Rules 500-502 as it relates to Quality of Service, Services Outages and Repair Service requirements and Standards.

F. Telephone Numbers

- 1) The customer has no property right in telephone numbers or any right to the establishment of continuous service through any particular central office.
- 2) The Company reserves the right to, and may at its sole discretion, change either the customer's telephone number, the central office associated with such number, or both as may be required for the proper conduct of its business in compliance with state and/or federal requirements, and not as an accommodation to another customer.

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

3. USE OF SERVICE

(N)

A. General

- 1) Service is furnished for use by the customer as long as the following conditions do not exist:
 - a). When there is danger to company facilities, company employees, or to other customers; service;
 - b). When service is used for any unlawful purpose presented by:
 - (1) A government law enforcement agency, acting within its jurisdiction, advises the Company that such service is being used or will be used unlawfully or for an unlawful purpose, or
 - (2) A court order; or
 - (3) A regulatory authority order; or
 - (4) The Company having other information, which reasonably causes it to believe that such service is being used or will be used unlawfully or for an unlawful purpose.
 - c). When a customer uses equipment in a manner that adversely affects the company's equipment, or interferes with another customer's service, or prevents another person from using the service, or otherwise impairs the quality of service to other customers.
 - d). When a customer tampers with company facilities.
 - e). When service is obtained fraudulently or without authorization or is used in a fraudulent manner or with malicious intent.
 - f). When a customer does not comply with the terms and conditions of the Company or with contractual obligations.
 - g). When a customer does not allow the Company reasonable access to its equipment and property for the purpose of installation, maintenance, repair, and upgrades.
- 2) If any of the above conditions exist, the Company may refuse to furnish service to an applicant or may disconnect the service of a customer.
- 3) The Company reserves the right to limit the length of communication when necessary because of a shortage of facilities caused by emergency conditions.

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

3. USE OF SERVICE (cont'd)

(N)

B. Customer Responsibility

- 1) The customer subscribing to telephone service is responsible for its use and for the payment of all charges in connection therewith, and shall exercise such control as may be necessary to insure that it is not improperly used.
- 2) The customer or authorized user may not rearrange, disconnect, remove or attempt to repair any company provided facilities except upon the written consent of the Company. The customer agrees to notify the Company at least 90 days in advance to request rearrangement of Company's facilities located on the customer's premises. The customer may be charged for such changes.
- 3) The customer shall be responsible for damages to facilities of the Company caused by the negligence or willful act of the customer or authorized user.
- 4) The customer will be solely responsible for any loss or damage, or for any impairment or failure of the service, arising from or in connection with the use of customer-premise equipment or facilities.
- 5) The Company does not monitor recordings of telephone conversations between its subscribers and other end-users or the use of automatic recording devices. Any customer recording telephone conversations or using automatic recording devices is responsible for the proper use and for adhering to the regulations governing such use.

C. Customer Provided Equipment and Inside Wire

- 1) The customer shall be responsible for the installation, operation, or maintenance of any customer-provided equipment and inside wire. The customer-premises equipment and inside wire would be connected to the general exchange network facilities of the Company by means of suitable connecting arrangements.
- 2) Any customer-premises equipment connected to the Company's facilities shall not interfere with any of the services offered by the Company.
- 3) The use of customer-premises equipment shall not
 - a) endanger the safety of the Company employees or the public
 - b) damage, require changes, or alter the equipment or facilities of the Company
 - c) interfere with the proper functioning of such equipment or facilities
 - d) impair the operation of the telecommunications system
 - e) injure the public in its use of the Company's services

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

3. USE OF SERVICE (cont'd)

(N)

C. Customer Provided Equipment and Inside Wire (cont'd)

- 4) Upon notice from the Company that the customer-premises equipment is causing or is likely to cause hazard or interference, the customer shall make the necessary change(s) to remove or prevent such hazard or interference or be subject to temporary discontinuance of service as long as the condition exists.
- 5) Except as otherwise provided in this Price List nothing herein shall be construed to permit the use of a device to interconnect any line or channel of the Company with any other communication line or channel of the Company or of any other person.
- 6) Customer Premises Equipment is not to be used for performing any part of the work of transmitting, delivering or collecting any messages where any toll or consideration has been or is to be paid any party other than the Telephone Company, without the written consent of the Telephone Company. Customers, who furnish telephone service to guests or patients, may recover billed charges of the Telephone Company for local and toll messages placed by guests or patients.

D. Change in Responsibility or Occupancy

- 1) At least 3 working days advance notice must be provided to the Company to discontinue service or to change occupancy or to change account responsibility.
- 2) The customer whose service is being rendered shall be responsible for all Company services provided and/or consumed up to the scheduled date of service discontinuance.
- 3) Existing service may be transferred for a new subscriber only if the former subscriber consents and an agreement acceptable to the Company is made to pay all outstanding charges against the service.
- 4) Change of responsibility on an account shall occur only in those cases where both parties previously shared service or when it is mutually agreed upon and acceptable to the Company.

E. Customer Complaints

- 1) When there is a customer complaint, the Company will do the following:
 - a) Promptly investigate each customer complaint it receives;
 - b) Report the findings of the investigation to the customer within a reasonable time;
 - c) Make a good faith effort to resolve the complaint within a reasonable time dependent on the urgency of the complaint; and
 - d) Retain a record of the complaint for 1 year.
 - e) The Company will inform the customer of the right to escalate the resolution to a Supervisor and to appeal the results of the investigation with the appropriate regulatory authority.

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

3. USE OF SERVICE (cont'd)

(N)

F. Company Liability

- 1) The Company is not responsible for the actions of one end-user customer upon another end-user customer. Such actions will be left for the legal authorities to handle.
- 2) The Company shall be indemnified and saved harmless by the customer or customers against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof; against claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the Company, apparatus and systems of the customer; and against all other claims arising out of any act of omission of the customer in connection with the facilities provided by the Company.
- 3) The Company is not liable for damages for any accident, injury, or death from its facilities and apparatus when such accident, injury, or death is not due to the negligence of the Company.
- 4) When suitable arrangements can be made, the Company will connect with other companies to provide service outside the local exchange area. The Company is not liable, for the operations of other companies with which its facilities are connected in order to provide service to the customer.
- 5) The Company's liability, if any, with respect to any other claims or suits by a Customer or by any others for damages associated with the installation, provision, termination, maintenance, repair, or restoration of service, shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the service for the period during which the service was affected. This liability shall be in addition to any amounts that may other-wise be due the Customer under this Price List as an allowance for interruptions.
- 6) The Company is not liable for any defacement or damage to the customer's premises or claims for infringement of patents arising or resulting from the furnishing of service or the attachment of its equipment and associated wiring furnished by the Company on such premises.
- 7) The Company shall not be responsible to the customer or otherwise if changes in the criteria or in any of the facilities, operations or procedures of the Company render any customer provided facilities obsolete or require modification or alteration of such facilities or otherwise affect its use or performance.

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

3. USE OF SERVICE (cont'd)

(N)

F. Company Liability (cont'd)

- 8) The customer indemnifies and saves the Company harmless against any accident, injury or death caused through the use of telephone apparatus which fail to meet the dielectric requirements as established by the Company when such apparatus is provided by the customer. The Company has the right of refusing to, or ceasing to, render telephone service to a customer if at any time any of the telephones, appliances, lines or apparatus on the customer's premises shall be considered unsafe by Company personnel, or if the use of the service shall be prohibited by or forbidden under any law, ordinance or regulation.
- 9) The customer also agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion to use of E911 service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including but not limited to, the identification of the telephone number, address or name associated with the telephone used by persons accessing 911 service thereunder, and which arises out of the negligence or other wrongful act of the customer, its user, agencies or municipalities, or the employees or agents of any one of them.
- 10) Under no circumstances shall the Company or its officers, directors, employees or agents have any liability to the county, a person placing an emergency call on the system or to any other person or entity for any loss, damage, injury or liability which they may suffer, sustain, incur or become subject to, arising out of, based upon or resulting from any negligence on the part of the telco or its officers, directors, employees or agents in preparing or furnishing, or any delay in preparing or furnishing any E911 listings and/or updates to the county and/or in responding to an emergency call, including but not limited to any death or bodily injury or any direct, indirect, incidental, special, consequential or other damages.
- 11) The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service and not caused by negligence of the customer, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistakes, omissions, interruptions, delays or errors or defects in transmission occur.
- 12) The Company shall not be liable for damages or statutory penalties in any cases where a claim is not presented in writing within thirty days after the alleged delinquency occurs.
- 13) The included Price List language does not constitute a determination by the Commission that a limitation of liability imposed by the Company should be upheld in a court of law. Acceptance for filing by the Commission recognizes that it is a court's responsibility to adjudicate negligence and consequential damage claims. It is also the court's responsibility to determine the validity of the exculpatory clause.

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

4. CUSTOMER BILLING AND PAYMENTS

(N)

A. General

- 1) Charges for service commence when the service is installed and connection is made, whether used or not.
- 2) The Company will collect from the customer the prevailing amount of taxes, surcharges, and other imposed fees upon them by local, state, or federal governments and regulatory authorities.
- 3) All service connection charges, recurring monthly charges, taxes, surcharges, fees, etc. will be billed in one month in advance. All long distance per message and per minute charges (if applicable) will be billed in arrears.
- 4) Charges for a fractional part of a month are prorated and computed on the basis of a 30-day month.
- 5) Bills to customers will be rendered monthly and will contain a clear listing of charges.
- 6) The customer is responsible for all charges in conjunction with the services furnished including originating toll calls and accepted collect calls at the customer's access line. Failure to receive bills or notices which have been properly sent shall not prevent such bills from becoming delinquent nor relieve the customer of the obligations therein.
- 7) Customers will not be held responsible for the nonpayment of another customer's bill unless the customer superseded the service or was a co-applicant or guarantor for the service of the nonpaid account.
- 8) Bills are due when rendered unless otherwise specified and are payable to the Company or to any agency duly authorized to receive such payments.
- 9) The Company will not bill the customer for delinquency in payments by a previous occupant of the premises other than a member of the same household residing at the same premises.

B. Overtime Work or Work Performed Outside Regular Working Hours

Unless specified elsewhere in this Price List, the rates and charges contemplate that all work for installations, moves or changes of service, equipment, facilities, or instrumentalities is performed during regular business hours. If the customer requests the work to be performed during non-business hours or the time allowed is insufficient to permit completion during regular business hours or the customer interrupts work once it's begun, the customer may be required to bear any additional costs incurred.

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

4. CUSTOMER BILLING AND PAYMENTS (Cont'd)

(N)

C. Promotions

From time-to-time, the Company, may offer temporary price reductions on monthly charges or waive non-recurring charges to promote certain services.

D. Notice of Service Changes and Rate Increases

The Company will follow the applicable rules for notifying customers of service changes and rate increases.

E. Electronic Billing

Customers may elect to view and pay their monthly telephone bill electronically via the Internet. The bill will include a summary of the current charges as well as totals by section/service. Customers who choose this option will stop receiving paper bills after two months. They may choose to resume receiving paper bills.

F. Billing Errors and Adjustments

- 1) If the Company determines that the character of use of a service is not in accordance with the class of service contracted for, the Company may require the customer to contract for the proper class of service and retroactively bill for the appropriate class of service.
- 2) When billing errors are brought to the attention of the Company, the Company will provide retroactive billing adjustments to customers as follows:
 - a) *Over billed:* The Company will provide, at the option of the customer, either a credit applied to the next available bill or a reimbursement for charges (if more than \$25) that were over billed to the customer, including any applicable taxes, surcharges, etc. from the preceding 6 months that the billing error had occurred.
 - b) *Under billed:* The Company will add the additional charges that were under billed or missing, including any applicable taxes, surcharges, etc. from the preceding 6 months that the billing error had occurred to the customer's next available bill. The Company may provide an option to pay the additional charges in equal monthly installments not to exceed 2 months.

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

4. CUSTOMER BILLING AND PAYMENTS (Cont'd)

(N)

G. Billing Disputes

- 1) Unless the Company receives a dispute within 60 days of the bill date, the items and charges appearing on the bill shall be deemed to be correct and binding upon the customer.
- 2) When a customer disputes a charge or charges on the bill, in no way does this relieve the customer from obligation of paying the undisputed charges.
- 3) The Company will do the following:
 - a) Promptly investigate each customer complaint it receives;
 - b) Report the findings of the investigation to the customer within a reasonable time;
 - c) Make a good faith effort to resolve the complaint within a reasonable time dependent on the urgency of the complaint; and
 - d) Retain a record of the complaint for 1 year.
 - e) The Company will inform the customer of the right to escalate the resolution to a Supervisor and to appeal the results of the investigation with the appropriate regulatory authority.
- 4) If the results of the Company investigation indicate the customer is obligated to pay, the customer shall submit payment within five (5) working days to the Company or its duly authorized agents for the disputed amounts. Failure to make full payment shall be grounds for termination of service.
- 5) If the results of the Company investigation indicate the Company is obligated to credit the customer for any portion of the disputed bill, the Company will apply the appropriate adjustment on next available bill.

H. Non-Sufficient Funds (NSF) Charge

A charge of \$15 per incident will be assessed when a customer's payment for service becomes dishonored, is not valid, or is rejected.

(N)

LOCAL EXCHANGE SERVICES PRICE LIST

TDS Metrocom LLC - Washington
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Original Sheet 15

GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

4. CUSTOMER BILLING AND PAYMENTS (Cont'd)

(N)

I. Service Restoration

The Company will restore service that has been temporarily disconnected for non-payment upon payment of all applicable charges including a Reconnect for Non-Payment Charge. Service that has been fully disconnected will be restored upon payment of applicable charges and on the basis of a new application.

J. Deferred Payment Arrangements

- 1) A Deferred Payment Agreement is available to residential customers unable to pay an outstanding bill in full. The terms include a reasonable initial payment and installment payments to be paid over an agreed upon number of months not to exceed 6 months.
- 2) Any payment made by a customer in compliance with a Deferred Payment Agreement will be applied to payment of the previous outstanding bill with any remainder credited to the current bill.
- 3) If a customer fails to fulfill the terms of a Deferred Payment Agreement, the Company shall have the right to disconnect service upon at least five (5) calendar days written notice and under such circumstances the Company shall not be required to offer subsequent negotiation of a Deferred Payment Agreement prior to disconnection.

K. Contractual Service Arrangements

- 1) The Company may offer unique Contract Service Arrangements for services not available through this Price List or for deviations to the rates or conditions for services contained in this Price List.
- 2) Unless specified differently in the contract, the regulations listed in this Price List will apply.
- 3) Specific rates, charges, and terms may be provided at a Company standard or developed on a non-discriminatory individual case basis.

(N)

LOCAL EXCHANGE SERVICES PRICE LIST

TDS Metrocom LLC - Washington
Price List No. 1

Section 3
Original Sheet 16

GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

4. **CUSTOMER BILLING AND PAYMENTS** (Cont'd)

(N)

L. Late Payment Charges

1) A late payment charge applies to all past due balances & charges will be uniformly applied to all exchange customers.

2 Charges

Per Month

a) Residential

\$10.00

(N)

LOCAL EXCHANGE SERVICES PRICE LIST

Section 3

TDS Metrocom LLC - Washington
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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

5. TERMINATION OF SERVICE

(N)

A. Termination By the Customer

A customer terminating service must notify the Company prior to the termination date. If the customer cancels service before the end of their billing period, full month charges will apply.

B. Termination By the Company For Cause

- 1) Except in case of danger to life or property, no disconnection shall be accomplished on a Friday, Saturday, Sunday, Holiday, or before a Holiday after 12 PM.
- 2) The Company may terminate service to a customer *without* providing a written notice in the following instances:
 - a) When there is existence of immediate danger or a condition that is hazardous to life, physical safety, or property.
 - b) When a customer tampers with company facilities.
 - c) When there is knowledge that the service is being or will be used for unlawful purposes, or upon order by any court, the Commission, or any other duly authorized public authority.
 - d) Obtains service fraudulently or without authorization or uses services and/or facilities for fraudulent purposes such as, but not limited to, avoiding payment.
 - e) Engages in unauthorized resale of equipment or service.
 - f) Unable to contact customer.
- 3) The Company may either temporarily deny service or terminate service to a customer after the Company provides the first notice (written and 7+ days before termination) and a 2nd notice (phone call w/in 24 hours of termination) to the customer to comply with the violation listed below, but the customer does not comply:
 - a) When a customer uses equipment in such manner as to adversely affect the company's equipment or the company's service to others.
 - b) Fails to provide the Company reasonable access to its equipment and property.
 - c) Fails to comply with the terms and conditions of service offerings and/or violation of Commission rules.
 - d) Fails to comply with contractual obligations.
 - e) Non-payment of disputed bill.
 - f) Failure to abide by Payment Arrangement Terms.
 - g) If customer is a minor.

(N)

LOCAL EXCHANGE SERVICES PRICE LIST

TDS Metrocom LLC - Washington
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Section 3
Original Sheet 18

GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

5. TERMINATION OF SERVICE (Cont'd)

(N)

C. Disconnect for Non-Payment

- 1) When a customer does not pay an entire bill by the due date, excluding charges that are in the process of being disputed, or made payment that was rejected for insufficient funds, the Company will temporarily disconnect service and send a written notice regarding full disconnect. To avoid termination of service, a customer must pay all charges due including Non-Sufficient Funds charge, Late Payment Fee plus any applicable Reconnection charges or negotiate a Deferred Payment Arrangement within 15 days after the date of the written notice.
- 2) The Company may attempt to make at least one telephone call to the customer prior to disconnecting service.
- 3) If the customer does not pay the entire bill or contact the company to make payment arrangements by the termination date, service will be fully terminated. Any payment received after service has been fully terminated, will be considered a new application for service and installation charges may apply.

D. Contract Termination

- 1) Unless specified elsewhere, contracts for service or facilities may not be terminated except upon advance notice, written or verbal, to the Telephone Company, at which time all unpaid charges or guarantees for the period the service or facilities have been furnished plus all applicable minimum and termination charges are due and payable.
- 2) The customer is required to pay only the charges for the period during which service or facilities have been furnished. Minimum or termination charges will not apply when the use of the service or facilities is terminated because of the condemnation, destruction, or damage or property by fire or other cause beyond the control of the customer which renders the premises unfit for occupancy.

E. Medical Emergency

The Company will postpone disconnecting local exchange residential service for 30 days for non-payment, if the customer submits certification from a qualified medical professional, who is licensed to practice in the state, stating that disconnection would create a life threatening situation for the customer or other permanent resident of the customer's household.

(N)

LOCAL EXCHANGE SERVICES PRICE LIST

TDS Metrocom LLC - Washington
Price List No. 1

Section 3
Original Sheet 19

GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

5. TERMINATION OF SERVICE (Cont'd)

(N)

F. Prohibitions Against Disconnection

- 1) In the event of a dispute involving a customer's bill, the customer's service will not be disconnected for non-payment of that portion of the bill under dispute pending completion of the dispute. Customers are required to pay all charges, which are not in dispute.
- 2) Service may not be refused because of a delinquent account (Under \$30) if the customer or applicant agrees to a Deferred Payment Agreement.
- 3) The Company may not disconnect or refuse service for the following reasons:
 - a) Failure to pay the account of another customer as guarantor thereof.
 - b) Nonpayment of a delinquent account over 4 years old where collection efforts have not been made within that period of time unless the passage of additional time results from other provisions here or from good faith negotiations or arrangements made with the customer, Per ID Rule 308.01.d.
- 4) The Company may not terminate on Friday or prior to a holiday after 12 pm or on any Saturday, Sunday or legal holiday. Termination of service is only allowed between 8 am to 4 pm.

(N)

LOCAL EXCHANGE SERVICES PRICE LIST

**TDS Metrocom LLC - Washington
Price List No. 1**

Section 4
Original Sheet 1

SERVICE AREAS

Intrastate end-user local exchange services are provided, subject to availability of facilities and equipment, in the state of Washington.

(N)
|
(N)

LOCAL EXCHANGE SERVICES PRICE LIST

TDS Metrocom LLC - Washington
Price List No. 1

Section 5
Original Sheet 1

DIRECTORY INFO

The Company will provide access to directory information to its customers. The directory information will include listings of names, addresses and telephone numbers of customers. The Primary Listing is included w/ voice bundles.

The Company, except as provided herein, assumes no liability for damages claimed on account of errors or omission from the directories and, in accepting listings as prescribed by applicants or customers, will not assume responsibility for the result of the publication in the directory.

Rates

The following monthly charges may apply:

	<u>Monthly Rate</u>
Non-Published Number, per listing	\$3.00
Non-Listed Number, per listing	\$1.65

(N)

(N)

LOCAL EXCHANGE SERVICES PRICE LIST

TDS Metrocom LLC - Washington
Price List No. 1

Section 6
Original Sheet 1

SERVICE ORDER/LABOR CHARGES

A. GENERAL

1. Service Connection Charges are non-recurring charges for work performed by the Telephone Company in connection with customer-initiated requests for voice services. They apply to ordering, connecting, moving, changing, or rearranging of voice services.
2. Changes initiated and made by the Company for the convenience of the customer, changes of service and facilities for continuation of satisfactory service, changes stemming from Company errors, or normal repair and maintenance performed on general voice services and associated equipment will be done at the expense of the Company.

B. SERVICE DESCRIPTIONS

1. Service Order Charge
Service Order charge applies to Company representative's time required in making changes to already established billing records due to a customer's service request. This charge is applicable to phone number changes, or when a customer requests their service be moved to a new location.
2. Central Office Work Charge:
Central Office Work charge applies to Company representative's time required in making changes in the switch or with central office systems and equipment at the request of the customer. Work would include, but is not limited to adding or changing features, changing a telephone number, and moves and Relocation Forwarding Service.
3. Line Connection Charge:
A Line Connection charge would apply to Company representative's time working on the line between the central office and up to the pedestal, or the demarcation point such as the network interface device (NID) or Optical Network Terminal (ONT); or on a circuit between premises traversing company distribution plant. This charge is applicable to Relocation forwarding Service or Trouble Isolation. Also see Conditions and Limitations number 5.
4. Premise Visit Charge:
A premise visit charge applies for a Company vehicle deployment when a company representative is required to isolate trouble at the request of the customer. Also see Conditions and Limitations number 5.
5. Reconnect for Non-Payment:
This charge applies to work performed by the telephone company to reestablish service that has been disconnected for non-payment and where satisfactory arrangements were not made prior to the preparation of the disconnect.
6. Rearrangement/Repair
When the Company is requested to relocate or rearrange existing facilities, the customer requesting such relocation or rearrangement may be required to pay labor charges listed in Section 6.D. Repair service applies for work performed by the telephone company as requested by the customer, or to repair damaged company facilities caused by the customer's neglect or abuse. Labor charges listed in Section 6. D. may apply.

(N)

(N)

LOCAL EXCHANGE SERVICES PRICE LIST

**TDS Metrocom LLC - Washington
Price List No. 1**

Section 6
Original Sheet 2

SERVICE ORDER/LABOR CHARGES

C. CONDITIONS AND LIMITATIONS

(N)

1. Service Connection Charges contemplate work performed by the Telephone Company during normal work hours. Additional charges may apply to work performed outside of normal work hours at the request of the customer.
2. Service Connection Charges are in addition to recurring rates and any other charges applicable for voice services subscribed to by the customer. Service Connection Charges may apply in addition to special installation charges as set forth elsewhere in Company's Price List.
3. Service Connection Charges are non-refundable unless the order is cancelled before work is begun or unless specified elsewhere in the Company's Price List.
4. One Service Order Charge applies for all services requested at the same time for the same customer at the same premises.
5. A Line Connection and a Premises Visit charge will apply to service trouble that is determined to be in customer-provided equipment or inside wire, and the customer does not subscribe to Inside Wire Maintenance. No other Service Connection Charges apply.
6. The charges in this Price List do not include work related to the installation or repair of customer owned equipment or inside wiring.
7. A Premise Visit charge will apply for Relocation Forwarding Service, Trouble Isolation, and when a customer requests their service be moved to a new location.
8. The Company may waive Service Connection Charges from time-to-time as part of a promotion for new or existing products and services
9. Service Connection Charges DO NOT apply to the following customer requests:
 - a. When a change is made and initiated by the Company, for the convenience of the Company, such as a change in grade of service, change in customer's telephone number, or in changes of service and facilities for continuation of satisfactory service.
 - b. Changes stemming from Company errors or to normal repair and maintenance performed on general voice service and associated equipment.
 - c. Re-establishing voice service at a secondary location immediately following the rendering of a customer's primary location as unfit for occupancy due to fire, flood, etc. At the option of the Company, a different telephone number may be used.

(N)

LOCAL EXCHANGE SERVICES PRICE LIST

TDS Metrocom LLC - Washington
Price List No. 1

Section 6
Original Sheet 3

SERVICE ORDER/LABOR CHARGES

C. CONDITIONS AND LIMITATIONS (Continued)

(N)

10. Service Connection Charges DO NOT apply to the following customer requests:
(continued)

a. Changing the billing person's name

D. RATES

Non-Recurring Rates

1. Service Order Charge	\$12.00
2. Central Office Connect	\$5.00
3. Line Connection	\$20.00
4. Premise Visit	\$15.00
5. Reconnect for Non-Payment	\$20.00

Labor Charges

Normal Hours – First Hour (1 Hour minimum)	\$60.00
Each additional ¼ hour	\$15.00
After Hours – First Hour (1 Hour minimum)	\$90.00
Each additional ¼ hour	\$22.50

(N)

LOCAL EXCHANGE SERVICES PRICE LIST

TDS Metrocom LLC - Washington
Price List No. 1

Section 7
Original Sheet 1

OPTIONAL SERVICES

CUSTOM CALLING SERVICES

(N)

A. GENERAL

Custom Calling Services are optional services offered to those Business customers served by central offices arranged to provide such services. The number of Custom Calling Services available depends upon the exchange central office providing the service and is subject to the availability of its facilities.

Residential bundles include some but not all of the features in this section. Optional features are not available to residential customers.

B. SERVICE DESCRIPTIONS

1) **CALL FORWARDING**

This service redirects incoming calls to another telephone number. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. When activated, all calls that are forwarded when the line is idle cause a short ring on the forwarded line as a reminder that the service is active. To deactivate Call Forward, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

2) **CALL FORWARD – BUSY –(Fixed & Variable)**

This service routes incoming calls to another telephone number when the customer's dedicated number is busy.

(Variable – Programmed by Customer) The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - Busy, a customer must dial a special access code. All calls forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.

(Fixed – Programmed by Telco) This service automatically redirects incoming calls to a predesignated telephone number or voice mail service when the customer's line is busy. The customer activates the service by contacting the telephone company and designating the number to which all calls will be forwarded when the line is busy. The telephone company then establishes the fixed forward-to telephone number within the switch. To cancel the service or change the forward-to telephone number, the customer must contact the telephone company. All call forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.

(N)

LOCAL EXCHANGE SERVICES PRICE LIST

OPTIONAL SERVICES

CUSTOM CALLING SERVICES

(N)

B. SERVICE DESCRIPTIONS (Continued)

3) CALL FORWARD - NO ANSWER (Fixed & Variable)

This service redirects incoming calls not answered after a predetermined number of rings to another telephone number. The number of rings is determined and set by the Company unless otherwise specified by the customer. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - No Answer, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

(Variable – Programmed by Customer) This service redirects incoming calls not answered after a predetermined number of rings to another telephone number. The number of rings is determined and set by the Company unless otherwise specified by the customer. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - No Answer, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

(Fixed – Programmed by Telco) This service automatically redirects incoming calls to another telephone number or voice mail service when the customer's telephone is not answered in a pre-determined number of rings. The number of rings is determined and set by the Company unless otherwise specified by the customer. The customer activates the service by contacting the telephone company and designating the number to which all calls will be forwarded when the telephone is not answered within an established period of time. The telephone company then establishes the fixed forward-to telephone number within the switch. To cancel the service or change the forward-to telephone number, the customer must contact the telephone company. All calls forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.

4) 3-WAY CALLING

This service allows a customer to add a third party to an existing telephone call. To add a third party, the customer depresses the switchhook once to place the current party on hold, receives a dial tone, dials the third party's number, and then depresses the switchhook again to establish the three-way connection. All 3-way calls are subject to transmission limitations and all applicable local and long distance charges.

(N)

LOCAL EXCHANGE SERVICES PRICE LIST

TDS Metrocom LLC - Washington
Price List No. 1

Section 7
Original Sheet 3

OPTIONAL SERVICES

CUSTOM CALLING SERVICES

(N)

B. SERVICE DESCRIPTIONS (Continued)

5) **CALL WAITING/CANCEL CALL WAITING**

This service alerts a customer who is on the phone that another local or long distance caller wants to get through the line. The customer will receive a tone signal to indicate another incoming call and the caller will receive the usual ringing tone. To place the first call on hold and answer the incoming call, the customer depresses the switchhook once. The customer can then toggle between both calls by depressing the switchhook. If the customer hangs up when a call is still on hold, the customer's line will automatically ring back.

Cancel Call Waiting allows a Call Waiting customer to deactivate the Call Waiting service by dialing a code. When this service is activated, the customer will not be interrupted by the Call Waiting tone and the incoming caller will receive a busy signal. Call Waiting will remain disabled for the rest of the call, but will be automatically restored upon call termination.

6) **PERSONAL RINGING**

This service allows the customer to have up to four distinct telephone numbers on a single line. The second, third and fourth number will each have a distinctive ringing pattern so the customer can identify which number has been called. If a customer also subscribes to Call Waiting, each phone number will have a distinctive Call Waiting tone. If a customer also subscribes to Call Forward, the main directory number or all four telephone numbers can be forwarded.

7) **SPEED CALL 8**

This service allows the customer to keep a list of eight specified telephone numbers which can be dialed by using a one-digit (2 through 9) access code.

8) **SPEED CALL 30**

This service allows the customer to keep a list of 30 specified telephone numbers which can be dialed by using a two-digit (20 through 49) access code.

(N)

LOCAL EXCHANGE SERVICES PRICE LIST

TDS Metrocom LLC - Washington
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Section 7
Original Sheet 4

OPTIONAL SERVICES

CUSTOM CALLING SERVICES

(N)

B. SERVICE DESCRIPTIONS (Continued)

9) TOLL RESTRICTION WITH PIN OVERRIDE

This service enables customers to restrict all or a combination of 0+ and 1+ toll calls from being placed over their exchange lines/trunks. In addition, the customer will have the ability to override the restriction on a per call basis by using a Personal Identification Number (PIN). To activate the override, the customer dials a code, the PIN, waits for a dial tone and then dials the toll number. When a restricted call is attempted without the PIN, from a line/trunk equipped with this service, a dial tone or Company recorded announcement will be heard by the caller.

10) CALL TRANSFER ENHANCED

This feature enables a customer to transfer multiple incoming or outbound calls to a third party with either a Screened Transfer or a Blind Transfer. A Screened Transfer enables the transferring party to announce a call to the third party prior to completing the transfer. If the third party chooses not to take the call, the transferring party may disconnect the third party and return to the caller.

11) CALL TRANSFER ENHANCED - Continued

Otherwise, the transferring party may disconnect, completing the transfer and returning the line to an idle state. A Blind Transfer enables the transferring party to immediately disconnect after dialing the third party, prior to the third party answering the call. After disconnecting, the transferring party may either originate or receive a new call, even though the transferred call is still in progress. In addition, this feature enables a customer to establish a 3-way conference call while enabling any party (including the originator of the call) to drop out of the conference while leaving the other two parties connected. The customer is responsible for all applicable long distance charges for originating or terminating calls that will apply for the duration of the call, even if the customer drops off the call.

C. LIMITATIONS

1. Custom Calling Services require special central office equipment and will be provided only where facilities are available.

(N)

LOCAL EXCHANGE SERVICES PRICE LIST

TDS Metrocom LLC - Washington
Price List No. 1

Section 7
Original Sheet 5

OPTIONAL SERVICES

CUSTOM CALLING SERVICES

(N)

D. RATES AND DISCOUNTS

1. RATES

The following monthly rates apply to Custom Calling Services and are in addition to basic local exchange service and any other service, equipment or facilities subscribed to by the customer. The rates apply per line.

	Rate Per Month <u>Business</u>
Call Forwarding	\$3.25
Call Forward - Busy	\$3.25
Call Forward - No Answer	\$3.25
Speed Calling	
8 codes	\$3.25
30 codes	\$4.25
3-Way Calling	\$3.75
Call Waiting/Cancel Call Waiting	\$4.75
Personal Ringing	
2 nd Directory Number	\$1.75
3 rd Directory Number ¹	\$0.75 (Incremental)
4 th Directory Number ¹	\$0.50 (Incremental)
Toll Restriction w/PIN	
Override	\$3.00
Call Transfer Enhanced	\$5.00

1. Discounts do not apply to these services.

(N)

LOCAL EXCHANGE SERVICES PRICE LIST

TDS Metrocom LLC - Washington
Price List No. 1

Section 7
Original Sheet 6

OPTIONAL SERVICES

ADVANCED CALLING SERVICES

(N)

A. GENERAL

Advanced Calling Services (ACS) are optional services which allow customers to efficiently manage the call flow. Customers will be able to screen, redirect, or return selected calls. These services offer Customers convenience, time savings, and a greater degree of control over the use of their telephones. Advanced Calling Services are available to business customers where facilities are available. Individual feature availability may differ by exchange.

Residential bundles include some but not all of the features in this section. Optional features are not available to residential customers.

B. SERVICE DESCRIPTION

1. ANONYMOUS CALL REJECTION

This service enables a Customer to reject incoming calls from which a privacy indicator is received. The service is activated by dialing a unique code. When the service is active, the Telephone Company ("Company") will not complete calls to its customer when the calling party has activated Caller ID blocking services. Such calls will be routed to a Company recorded announcement. Anonymous Call Rejection is included with Caller ID at no charge.

2. CALL REJECTION

This service enables a Customer to reject up to a maximum of six (6) preselected incoming telephone numbers from which he/she does not wish to receive calls. To select a telephone number, the Customer dials a unique code and then constructs or modifies a telephone number screening list. To add an unknown telephone number to the list, a Customer can activate a code immediately after receiving an unwanted incoming call. The Company's equipment will screen incoming calls against the Customer's list and reject those on the list. Callers whose numbers are rejected are directed to a Company recorded announcement. If facilities are unavailable to provide incoming call screening via the Customer's list, standard call completion will occur.

(N)

LOCAL EXCHANGE SERVICES PRICE LIST

TDS Metrocom LLC - Washington
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Section 7
Original Sheet 7

OPTIONAL SERVICES

ADVANCED CALLING SERVICES

(N)

B. SERVICE DESCRIPTION (continued)

3. CALL RETURN

This service enables the Customer to automatically redial the telephone number of the most recent incoming call. The Company's equipment will make repeated attempts to establish the call for approximately a thirty (30) minute period, beginning with the Customer's activation of Call Return if the most recent incoming call is busy. If the most recent incoming call is blocked, the Customer will get a Company recorded announcement indicating the number is a private number and the call cannot be returned. The service cannot be activated for calls originating from a line that is forwarded or from a line not associated with a telephone number, e.g., multiline hunting groups.

Call Return is available on a per usage or flat rate basis. This service will have a per activation rate and a specified number of chargeable activations. After the specified number of chargeable activations, each activation thereafter will be at no charge.

4. PREFERRED CALL FORWARDING

This service enables the Customer to forward up to a maximum of six (6) preselected incoming telephone numbers to another telephone number. To forward a telephone number, the Customer dials an activation code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the Customer's list and forward only those telephone numbers on the list. Calls forwarded by this service are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations.

5. PRIORITY RINGING

This service allows the subscriber to provide up to a maximum of six (6) preselected incoming telephone numbers with a distinctive alerting signal or ring (or a distinctive Call Waiting tone if the Customer has subscribed to Call Waiting), when the Customer receives calls from them. To program a telephone number, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the Customer's list and provide the Priority Ringing service for the preselected telephone numbers on the Customer's list.

(N)

LOCAL EXCHANGE SERVICES PRICE LIST

TDS Metrocom LLC - Washington
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Original Sheet 8

OPTIONAL SERVICES

ADVANCED CALLING SERVICES

B. SERVICE DESCRIPTION (continued)

6. SPECIAL CALL ACCEPTANCE

This service enables a Customer to allow up to a maximum of six (6) preselected incoming telephone numbers to be accepted. To select a telephone number to be accepted, the Customer dials a unique code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the Customer's list and allow only those calls to be completed. Calls from all other numbers will be routed to a Company recorded announcement.

7. CALLER ID

Caller ID - Basic (Number only) and Caller ID-Deluxe (Name and Number) are the available services.

a) Caller ID - Basic

This service utilizes specific network capabilities to transmit and display the number associated with an incoming call to the called party's access line. The number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID Customers must provide, and connect, their own compatible premises equipment in order to process and display the number transmission. The Company will forward all telephone numbers where technically feasible.

If a calling party has activated blocking, the number will not be transmitted to the display equipment of a Caller ID subscriber. Instead, the Caller ID Customer will receive a privacy indicator. This privacy indicator notifies the Caller ID Customer that the calling party chose to block number delivery.

(N)

(N)

LOCAL EXCHANGE SERVICES PRICE LIST

TDS Metrocom LLC - Washington
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Original Sheet 9

OPTIONAL SERVICES

ADVANCED CALLING SERVICES

B. SERVICE DESCRIPTION (continued)

7. **CALLER ID** (continued)

b) **Caller ID - Deluxe**

This service utilizes specific network capabilities, where technically feasible, to transmit the Name and Number associated with an incoming call to the called party's access line. The name and number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID - Deluxe Customers must provide, and connect, their own compatible premises equipment in order to process the name and number transmission. The Company will forward all telephone numbers and names where technically feasible.

If a calling party has activated blocking, the name and number will not be transmitted to the display equipment of a Caller ID - Deluxe Customer. Instead, the Caller ID - Deluxe Customer will receive a privacy indicator. This privacy indicator notifies the Caller ID - Deluxe Customer that the calling party chose to block name and number delivery.

(N)

(N)

LOCAL EXCHANGE SERVICES PRICE LIST

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Original Sheet 10

OPTIONAL SERVICES

ADVANCED CALLING SERVICES

(N)

B. SERVICE DESCRIPTION (continued)

8. **CALLER ID BLOCKING**

Caller ID Blocking allows the caller to prevent the delivery of his/her calling data to a Caller ID Customer on a per call basis (Caller ID Blocking - Per Call) or per line basis (Caller ID Blocking - Per Line).

a) **Caller ID Blocking - Per Call**

This service will block the delivery of the caller's data to a Caller ID Customer for one call only and may be activated from all single party access lines by dialing *67 (1167 from a rotary phone) prior to placing the call. **PER THE FCC CALLER ID ORDER, EFFECTIVE 12/1/95, CALLER ID BLOCKING - PER CALL IS PROVIDED TO ALL CUSTOMERS AT NO CHARGE.**

As of 1/1/97, per FCC Docket 91-281, per call blocking will be provided on calls originating from public, semi-public or other paystations used by the general public and party lines.

b) **Caller ID Blocking - Per Line**

This service will automatically block the delivery of the caller's data to a Caller ID Customer on all calls and will be made available or offered, at no charge, to all customers, including law enforcement agencies and domestic violence programs. Per line blocking can be deactivated by dialing *82 (1182 from a rotary phone) prior to placing the call.

(N)

LOCAL EXCHANGE SERVICES PRICE LIST

TDS Metrocom LLC - Washington
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Original Sheet 11

OPTIONAL SERVICES

ADVANCED CALLING SERVICES

(N)

B. SERVICE DESCRIPTION (continued)

9). **CALL TRACE**

This service enables the customer to initiate a trace of the last incoming call completed by dialing an activation code immediately after terminating the call. A Call Trace is considered successful when the Company's equipment is able to record the incoming call detail (not the conversation). Incoming call detail includes: the calling number, the time the trace was activated, and in some locations, the time the traced call was received. Upon completion of a successful trace, the customer will be assessed a Call Trace fee that will appear on the customer's next bill. The results of the trace are never provided to the customer directly. Call Trace information will only be given to appropriate law enforcement agencies. For further action to be taken, the customer is required to contact the Telephone Company Business Office during normal business hours, which will refer the customer to appropriate law enforcement agencies, or contact the law enforcement agency directly. Call Trace detail will be retained by the company and made available to the local law enforcement for ten business days after the trace has been initiated.

Call Trace may not capture incoming telephone numbers marked "private" or "out of area".

Only calls from locations with compatible signaling services are traceable using Call Trace.

(N)

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OPTIONAL SERVICES

ADVANCED CALLING SERVICES

(N)

C. SPECIAL CONDITIONS AND LIMITATIONS

1) Special Conditions for Caller ID:

- a) An originating caller's data may not be displayed to the called party under the following conditions:
 - The caller's data will not be displayed if the called party is off-hook. The called party must be on-hook to receive the caller's data. If the customer subscribes to both Call Waiting and Caller ID, and is on an existing call, the second incoming call information will not be displayed. Instead, the called party will receive the usual Call Waiting tone.
 - The caller's data will not be displayed if the called party answers the incoming call during the first ring interval.
 - Caller ID services cannot be provided with any distinctive ringing lines having a maximum silent interval duration that is not long enough to allow transmission of the date message.
 - Identification of names, specific stations or extensions served by a PBX or Key System is not possible. The main directory number or name and number (if available) of the PBX or Key System will be displayed.
 - Caller ID services cannot be provided if the calling party is from a multi-party line. The called party will receive an "Unavailable" display.
 - The caller's data will be unavailable if it is from another office that is not linked by appropriate facilities with the called party's office.
 - The calling party has activated blocking.
 - Caller ID services do not display a directory number or name and number (if available) for operator assisted calls, calls marked private by the originator or calls originating from pay and party line stations.

(N)

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OPTIONAL SERVICES

ADVANCED CALLING SERVICES

(N)

C. SPECIAL CONDITIONS AND LIMITATIONS (continued)

1) **Special Conditions for Caller ID:** (continued)

- b) The following special conditions apply to Caller ID services based on the FCC Caller ID Order effective 12/1/95:
- If a customer dials a "1-800" or other Automatic Number Identification (ANI) Service number, the telephone number that they are calling from will be revealed to the called party through ANI technology. Even if the customer has per line blocking or has activated per call blocking, the 800 number party has the right to obtain this information through ANI.
 - ANI information may not be reused or resold for other purposes without a caller's consent, even where the called party has paid for the call.
 - Caller ID services are available on all long distance calls where technically feasible.
 - All calling data will be displayed to E911 through ANI technology, even if the customer has per line blocking or has activated per call blocking.
 - All calling data will be passed, even for customers who do not subscribe to Caller ID.
 - Per Call Blocking will be available to all customers. (The FCC Order overrules all state PUC/PSC decisions on Per Call blocking.)

(N)

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OPTIONAL SERVICES

ADVANCED CALLING SERVICES

(N)

C. SPECIAL CONDITIONS AND LIMITATIONS (continued)

2) **Limitations of Advanced Calling Services:**

The management of these services is possible only:

- Where the calling party's data can be forwarded from the central office originating the call to the terminating central office serving the called party;
- When both the originating customer and the call terminating customer are served from the same central office;
- When both the call originating customer and the call terminating customer are served from different central offices equipped for ACS and are linked by appropriate facilities;
- If offering Caller ID - Deluxe, the Calling Name will be displayed only where appropriate facilities are available to provide a match of Calling Name to Calling Number.

The Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failures, or malfunctions of ACS Services or equipment. Such damages of services after the Company has been notified, and has had reasonable time for repair, shall in no event exceed an amount equivalent to the rates charged for the service affected from the time the customer gives notice until service is restored.

It shall be the responsibility of the Customer to provide customer premise equipment (CPE) compatible with ACS.

(N)

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OPTIONAL SERVICES

ADVANCED CALLING SERVICES

(N)

D. RATES, DISCOUNTS, AND PAY-PER-USE SERVICES

1. RATES

- a) The monthly rates and credits are in addition to basic local exchange service or any other services subscribed to by the customer.
- b) Activation and Deactivation codes listed below apply to touchtone telephones. (Rotary phones use the codes prefaced by a 11. For example, Call Return would be 1169.)
- c) The below rates apply to both residential and business customers.

<u>One Service Per Line</u>	<u>Bus Rate Per Month</u>
1) Anonymous Call Rejection	\$3.25
2) Call Rejection	3.25
3) Call Return N/A	3.25
4) Preferred Call Forwarding	2.75
5) Priority Ringing	3.75
6) Special Call Acceptance	2.75
7) a. Caller ID - Basic	7.50
b. Caller ID - Deluxe	9.00
8) Caller ID Blocking	
a. Per Call	No Charge
b. Per Line	No Charge

(N)

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OPTIONAL SERVICES

ADVANCED CALLING SERVICES

(N)

D. RATES AND PAY-PER-USE SERVICES (continued)

2. **PAY-PER-USE SERVICES**

	<u>Per Successful Activation</u>	<u>Monthly Cap</u>
Call Trace	\$ 3.00	N/A
Call Return	\$0.75	N/A

(N)

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MISCELLANEOUS CHARGES

BILL COPY REQUEST

Additional copies of bills will be provided per customer request.

	<u>Rate</u>
Per Copy/Per Bill	\$5.00

(N)

(N)