#### **WILLISTON TELEPHONE COMPANY**

South Carolina

Twelfth Revised Content Sheet 1
Cancels Eleventh Revised Content Sheet 1

# 13. MISCELLANEOUS SERVICE ARRANGEMENTS



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ISSUED: April 10, 2008 EFFECTIVE: April 24, 2008

BY: Jeff Jung, Vice-President

Section 13

### **WILLISTON TELEPHONE COMPANY**

South Carolina

Eighth Revised Contents Sheet 1
Cancels Seventh Revised Contents Sheet 1

#### 13. MISCELLANEOUS SERVICE ARRANGEMENTS

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APPROVED FOR FILING
THE PUBLIC SERVICE COMMISSION
OF SOUTH CAROLINA

APR 0 9 2002

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EXECUTIVE DIRECTOR

ISSUED: February 28, 2002

BY: Paul E. Pederson, Vice-President

EFFECTIVE: March 30, 2002

WILLISTON TELEPHONE COMPANY Williston, South Carolina

ISSUED: March 13, 1987

EFFECTIVE: April 28, 1987

#### 13. MISCELLANEOUS SERVICE ARRANGEMENTS

#### 13.1 Extension Line Mileage

#### 13.1.1 General

- a. The basic rates for extension service are for such stations which are located on the same premises as the main station, PBX switchboard (for manual PBX systems), and PBX dial switching equipment (for Dial PBX systems). In the case of extension stations and PBX stations located on different premises, and for other circuit extensions of similar character, extension line mileage charges are applicable as set forth below, in addition to the basic rates.
- b. Where supporting structure is necessary for the purpose of furnishing extension lines on the customer's premises, such supporting structure is furnished by the customer as provided for in Section 5.
- c. When it is known or realized that the life of all or a part of the outside circuit extensions will be shorter than the normal life of the plant or the cost of providing the plant is such as to render inadequate the mileage charges quoted herein, the plant required to furnish such service will be provided on the basis of one of the following plans at the option of the customer.

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THE PUBLIC SERVICE COMMISSION )
OF SOUTH CAROLINA

APR 14 1987

EXECUTIVE DIRECTOR

An installation charge and a reasonable and proper monthly carrying charge in lieu of mileage. Under this plan, where a portion of the facilities must be replaced at a later date due to having served its useful life, installation charges apply to the replacing facilities as if such facilities were installed new and appropriate adjustments are made in the monthly carrying charges.

- (2) A reasonable and proper monthly carrying charge in lieu of mileage with an initial service period of ten years.
- d. When the practical manner of providing necessary facilities to outside stations requiring two or more extension station lines per station, especially those associated with Key and Pushbutton Telephone Service, is by means of placing cable or multi-pair drop wire, the following monthly rates will apply.

#### WILLISTON TELEPHONE COMPANY

South Carolina

Section 13 Second Revised Sheet 2 Cancels First Revised Sheet 2

### 13. MISCELLANEOUS SERVICE ARRANGEMENTS



# 13.1 EXTENSION LINE MILEAGE (Continued)

#### 13.1.1 General (Continued)

The following monthly rates will apply: (Continued) D.

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- From the common equipment cabinet to the station location
  - First 300 feet (a)

\$2.25

Each additional 200 feet (b)

\$0.75

The monthly rates above are in lieu of mileage charges, and are applicable only where two or more extension station lines per station are required.

Extension Line Mileage Charges:

- Between locations on different premises within the same exchange (1)
  - For each quarter mile or fraction thereof, airline measurement, per month

\$0.75

- Between buildings in different exchanges: (2)
  - Extension stations and PBX stations

Private line mileage charges apply - See Private Line Service and Channels Tariff.

## 13.2 TOUCH CALLING SERVICE (Pushbutton Dialing)

#### 13.2.1 General

Access Lines may be installed, at the customer's request, equipped with a tone dialing capability in lieu of the standard rotary dial.

#### 13.2.2 Rates

Touch Calling Service is provided as part of basic local exchange service. a. No additional rates apply.

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EFFECTIVE: December 28, 1997

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BY: G. R. Barnes, President

ISSUED: November 28, 1997

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#### WILLISTON TELEPHONE COMPANY

South Carolina

Section 13 Second Revised Sheet 3 Cancels First Revised Sheet 3

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#### 13. MISCELLANEOUS SERVICE ARRANGEMENTS

#### 13.3 **Temporary Suspension of Service**

#### 13.3.1 General

Suspension of Service allows local exchange service to be temporarily suspended by request of the customer. This service is provided to customers whose requirements for telephone service is less than the normal 12-month period within a year.

#### 13.3.2 Conditions

- a. Service can be temporarily suspended for a minimum of one (1) month and a maximum of ten (10) months.
- Suspension of Service is available on all one-party residence lines and up to b. three one-party business lines subject to the availability of facilities.
- The customer must have at least one month of regular telephone service paid C. prior to the establishment of Suspension of Service.
- The Company reserves the right to bill charges for the total number of d. suspended months requested prior to establishment of Suspension of Service.
- Suspension of Service may begin and terminate on any day of the month, e. provided notice is given sufficiently in advance for arrangements to be made.
- f. The Company will not provide installations, moves, changes, or maintenance during the period when the customer is billed at the reduced rate.
- Only two suspension periods will be allowed and shall not exceed ten months in g. any one calendar year nor exceed ten continuous months at any time regardless of the year.
- Bills are rendered at the reduced rate at regular billing dates during the period (T)h. of suspension.
- (T) The customer's listing will be retained in the directory. i.
- The Company assumes no liability for failure of a calling party to reach the j. customer during the period of suspension.
- The Company reserves the right to refuse suspension of service in the case of k. a customer whose account is delinquent.
- The ten (10) month maximum does not apply to military personnel who are on ١. active duty.

PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA

EFFECTIVE: April 4, 2005 ISSUED: March 3, 2005

#### WILLISTON TELEPHONE COMPANY

South Carolina

APPROVED FOR FILING THE PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA

Section 13 Fourth Revised Sheet 4 Cancels Third Revised Sheet 4

#### 13. MISCELLANEOUS SERVICE ARRANGEMENTS

#### 13.3 TEMPORARY SUSPENSION OF SERVICE (Continued)

#### 13.3.3 Rates and Charges

- The monthly rate will be based upon 50% of the regular rate for basic local one-party exchange service. All other local services will be zero rated except for the following:
  - 1) 911/E911 applicable surcharges will be billed at the full rate.
  - 2) The Federal Subscriber Line Charge will be discounted 50% per the National Exchange Carrier Association FCC Tariff No. 5, Section 4.5.5.
  - 3) Dual Party Relay and other similar charges will apply.
- Non-recurring charges do not apply for reconnection to regular full service the first time during any 12-month period. Non-recurring charges will apply for subsequent reconnections to regular full service, if reconnection occurs within one calendar year.
- C. Personal Greeting Service

This optional service is available for customers who prefer to leave a personalized greeting for incoming calls while they are on Suspension of Service.

Monthly Rate: \$3.50

#### 13.4 **ROTARY HUNTING**

#### 13.4.1 General

- Rotary Hunting provides a means whereby calls made to the first number of a rotary group will be automatically completed over the first idle line in the rotary group. If all lines are busy the dialing party will receive a busy signal.
- This service is furnished only when the rotary numbers are available and only in b. connection with individual lines.
- See Section 6 for the regulations applicable to directory listings in connection with c. provision of main services on a rotary basis.

#### 13.4.2 Rates

The following rate for Rotary Hunting applies on a monthly recurring basis:

Monthly Rate\* 5.95

Rotary Hunting

\*Not applicable for rotary hunting provided in connection with PBX Trunks.

EFFECTIVE: April 4, 2005

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ISSUED: March 3, 2005

#### **WILLISTON TELEPHONE COMPANY**

South Carolina

Section 13 Fourth Revised Sheet 5 Cancels Third Revised Sheet 5

#### MISCELLANEOUS SERVICE ARRANGEMENTS

### 13.5 DIRECT INWARD DIALING (DID) SERVICE

# APPROVED

#### 13.5.1 General

The Company will provide, subject to the availability of facilities, Direct Inward Dialing (DID) Service. DID service provides for the completion of local and toll calls to associated station numbers without intermediate handling by an attendant.

#### 13.5.2 Rates

a. The rates and charges for central office trunks associated with Direct Inward Dialing (DID) Service are as found below:

		Monthly <u>Rate</u>	NRC
1.	DID Facility Charge, Per Trunk	(1)	(1)
2.	DID Software Translation Charge, Per Trunk	N/A	\$50.00
3.	DID Number Assignment Charge, (Blocks of 10 numbers)	\$5.00	\$50.00 (2)

#### 13.5.3 Conditions

- a. The service is furnished subject to the availability of Central Office facilities and compatibility of customer-provided equipment.
- b. The service includes central office switching equipment for in-dialing from the exchange and toll network directly to stations associated with customer premises equipment.

(1) See Sheet 2 of Section 3 for applicable Business One-Party rates and Section 4 for installation charges.

(2) Not applicable if installed with initial installation. Subsequent installations are subject to non-recurring charges.

ISSUED: August 15, 2006 EFFECTIVE: August 28, 2006

BY: Paul E. Pederson, Vice-President

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#### WILLISTON TELEPHONE COMPANY

South Carolina

Section 13 Fourth Revised Sheet 6 Cancels Third Revised Sheet 6

### 13. MISCELLANEOUS SERVICE ARRANGEMENTS



### 13.5 DIRECT INWARD DIALING (DID) SERVICE (Continued)

#### 13.5.3 Conditions (Continued)

- c. The service must be provided on a minimum of 10 lines in a trunk group arranged for inward service.
- d. The rates herein contemplate the use of standard Company equipment and serving arrangements and are in addition to rates and charges for the service with which it is furnished. When equipment or service of a special type is requested and provided, rates and charges are related to the costs involved to meet the individual requirements of each case.
- e. Operational characteristics of interface signals between the Companyprovided connecting arrangements and the customer-provided equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.
- f. The Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations or procedures of the Company render any facilities provided by a customer, authorized user or joint user obsolete or require modification or alternation of such equipment or system or otherwise affect its use or performance.
- g. Directory listings will be provided in accordance with the regulations of the "Directory Listings" section of this Tariff. DID numbers furnished herein are not entitled to free directory listings.

Customer-provided equipment must be arranged by the customer to provide for the intercepting of assigned but unused station numbers.

The customer being provided DID service will be responsible for all toll calls billed to the DID numbers.

DID numbers will be sold in conjunction with DID service only.

The assignment of telephone numbers and the sequence of numbers assigned to a DID service is determined by the Company based on the rules established in FCC order 00-104. The customer may request a sequential block of numbers to be placed into service at a later date. Non-Recurring Charges for DID numbers may apply to recover the cost of reserving the numbers. Reserved numbers can only be held for a maximum of six months. After six months, the reserved numbers must be placed in service for that specific customer or the numbers will be categorized as available for use by other customers.

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OF SOUTH CAROLINA
SEP 2 4 2002

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ISSUED: September 5, 2002 EFFECTIVE: October 5, 2002

#### WILLISTON TELEPHONE COMPANY

South Carolina

Section 13 Fifth Revised Sheet 7 Cancels Fourth Revised Sheet 7

#### MISCELLANEOUS SERVICE ARRANGEMENTS

#### 13.6 **RELOCATION FORWARDING SERVICE**



13.6.1 General

Relocation Forwarding Service (RFS) is a voice only application service which allows calls sent to a telephone number programmed in the central office to automatically forward to a customer's terminating premises equipment or voice mail box. The customers premise equipment or voice mail box may be located in the same or different exchange from the call forwarding location.

#### 13.6.2 Conditions and Limitations

- 1. RFS service is offered subject to availability of suitable facilities.
- 2. RFS is provided on the condition that the Telephone Company's facilities are able to adequately handle calls to the RFS customer without interfering with or impairing any services offered by the Telephone Company. If in the opinion of the Telephone Company, the facilities are inadequate to handle the calls to the RFS customer, the customer will be required to pay for the cost of additional services and facilities.
- 3. Customers subscribing to this service are responsible for any toll call charges between the call forwarding location and the terminating point.
- 4. One listing in the white and yellow page directories, covering the exchange in which the call forwarding central office is located, is provided without additional charge.
- The minimum service period is one month.
- 6. RFS service is not offered where the terminating station is as coin telephone.

#### 13.6.3 Rates and Charges

	Non-Recurring	Per	Trans
	<u>Charges</u>	<u>Month</u>	<u>Code</u>
Relocation Forwarding, per number	(1)	\$21.53	CCBRF

(1) Subsequent Service Order and Central Office Connect charges apply. The rates are listed elsewhere in this tariff.

EFFECTIVE: April 24, 2008

BY: Jeff Jung, Vice-President

ISSUED: April 10, 2008

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#### WILLISTON TELEPHONE COMPANY

South Carolina

Section 13
Third Revised Sheet 8
Cancels Second Revised Sheet 8

#### 13. MISCELLANEOUS SERVICE ARRANGEMENTS

# 13.6 **SYSTEMS PLUS SERVICE (SP)** (Continued)

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#### 13.6.2 System Features

- a. Feature capabilities may vary depending on the type of central office equipment.
  - (1) Automatic Line

Provides an automatic immediate connection between a calling station that goes off hook and a predetermined location.

(2) Busy Transfer

This feature allows incoming calls to be transferred automatically to a predetermined line within the Systems Plus customer group if the Systems Plus line is busy.

(3) Call Forward

Allows a station user to have all incoming calls to a station automatically forwarded to a predetermined telephone number.

(4) Call Hold

Allows a station user to place a call on hold by flashing the switchhook and dialing a code.

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OF SOUTH CAROLINA

UN 2 0 2006

Effective June 20, 2006, this service will no longer be available to new customers. Once current customers disconnect this service, they will no longer be able to reestablish it.

EFFECTIVE: June 20, 2006

**ISSUED: June 6, 2006** 

#### WILLISTON TELEPHONE COMPANY

South Carolina

Section 13 First Revised Sheet 9 Cancels Original Sheet 9

#### 13. MISCELLANEOUS SERVICE ARRANGEMENTS

#### 13.6 **SYSTEMS PLUS SERVICE (SP)** (Continued)

13.6.2 System Features (Continued)

- Feature capabilities may vary depending on the type of central office equipment. (Cont'd)
  - (5) Warm Line

Provides an automatic connection between a calling station that goes off hook and a predetermined location after a predetermined time lapse.

(6)Call Pick-Up

> Allows a station user to answer incoming calls to another station within a defined call pick-up group by dialing a code.

Call Transfer (7)

> Allows a station user to hold and transfer incoming, outgoing, and intragroup calls.

Call Waiting (8)

> Called busy station may acknowledge the incoming caller and place the existing caller on hold, then alternate the callers or abandon one of the calls. (This feature will not function when Busy Transfer is activated).

(9) Cancel-Call Waiting

> This feature allows the station user to effectively "turn off" the Call Waiting option for the duration of a call. This is achieved by dialing a code. When the station goes back on hook, the Cancel-Call Waiting feature will no longer be in effect. This feature may be used to prevent interruptions of data traffic between a station user and a time-sharing computer as well as prevent interruptions of important telephone calls.

Effective June 20, 2006, this service will no longer be available to new customers. Once current customers disconnect this service, they will no longer be able to reestablish it.

EFFECTIVE: June 20, 2006

ISSUED: June 6, 2006

BY: Paul E. Pederson, Vice-President

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#### WILLISTON TELEPHONE COMPANY

South Carolina

Section 13 First Revised Sheet 10 Cancels Original Sheet 10

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#### 13. MISCELLANEOUS SERVICE ARRANGEMENTS

#### 13.6 **SYSTEMS PLUS SERVICE (SP)** <sup>1</sup> (Continued)



13.6.2 System Features (Continued)

- Feature capabilities may vary depending on the type of central office equipment. (Cont'd)
  - (10) Three Way Conferencing

This feature allows the station user to place an existing call on hold, then originate a call to another party with the party on hold being excluded from the conversation until the subscriber flashes the switchhook and conferences all parties.

(11) Deny Originating

This feature allows the line terminating calls only.

(12) Deny Terminating

This feature allows the line originating calls only.

(13) Directory Number Hunting

This feature allows a call to advance to another number when the original number called is in use.

(14) Distinctive Ringing

This feature distinguishes between intragroup calls and terminating calls from outside the Systems Plus group with different ringing patterns.

(15) Don't Answer Transfer

This feature automatically transfers an incoming call to another predetermined line within the Systems Plus customer group after a specific number of ring attempts at the called Systems Plus line.

Effective June 20, 2006, this service will no longer be available to new customers. Once current customers disconnect this service, they will no longer be able to reestablish it.

EFFECTIVE: June 20, 2006

ISSUED: June 6, 2006

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#### WILLISTON TELEPHONE COMPANY

South Carolina

Section 13 First Revised Sheet 11 Cancels Original Sheet 11

#### 13. MISCELLANEOUS SERVICE ARRANGEMENTS

#### 13.6 **SYSTEMS PLUS SERVICE (SP)** (Continued)

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#### 13.6.2 System Features (Continued)

- Feature capabilities may vary depending on the type of central office equipment.
   (Cont'd)
  - (16) Intercom

This feature provides intra Systems Plus group communications by dialing 1 - to - 5 - digits.

(17) Speed Calling 8

Allows a user to place calls to a previously designated list of 8 frequently dialed numbers.

(18) Speed Calling 30

Allows a user to place calls to a previously designated list of 30 frequently dialed numbers.

(19) Station-To-Station Dialing

This feature allows Systems Plus to operate like a PBX with station-to-station dialing, and requires dial "9" access to place outside calls.

(20) Toll Denied

This feature restricts the station from originating toll calls.

(21) Group Speed Calling

This feature allows the customer to establish a 30 number speed calling list for the group. Any station in the group can access this list of speed calling numbers.

#### 13.6.3 Conditions

Directory listings are offered subject to the provisions set forth in this tariff.

Effective June 20, 2006, this service will no longer be available to new customers. Once current customers disconnect this service, they will no longer be able to reestablish it.

ISSUED: June 6, 2006 EFFECTIVE: June 20, 2006

BY: Paul E. Pederson, Vice-President

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> (N) (N)

### WILLISTON TELEPHONE COMPANY

South Carolina

Section 13 First Revised Sheet 12 Cancels Original Sheet 12

#### 13. MISCELLANEOUS SERVICE ARRANGEMENTS

# 13.6 **SYSTEMS PLUS SERVICE (SP)** 1 (Continued)

# APPROVED

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#### 13.6.3 Conditions (Cont'd)

- b. Other services as provided for in the Tariffs of the Company may be furnished in connection with Systems Plus service at rates and charges specified for such services.
- Rotary dial stations are not capable of accessing all Systems Plus Service features.
- d. Access lines associated with an individual customer service group may be extended to a location outside the same continuous property of the Systems Plus customer to any location within the local exchange area.
- e. Access lines equipped with Systems Plus features are subject to Touch Calling Service rates set forth in this tariff.
- f. Rates for any individual customer service group with more than 20 access lines will be provided on an individual case contract basis.
- g. Customer service groups with six (6) access lines or less may be assigned 1 digit station-to-station dialing within their respective group. Customer service groups of seven (7) or more lines may use 2, 3, or 4 digit dialing for station-to-station dialing.

#### 13.6.4 Liability of the Telephone Company

a. The Liability of the Telephone Company for interruptions in or failure of service provided under the Systems Plus Service Tariff or for any damages arising from the provision of service is limited to the amount paid for the service.

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Effective June 20, 2006, this service will no longer be available to new customers. Once current customers disconnect this service, they will no longer be able to reestablish it.

EFFECTIVE: June 20, 2006

ISSUED: June 6, 2006

#### WILLISTON TELEPHONE COMPANY

South Carolina

Section 13 First Revised Sheet 13 Cancels Original Sheet 13

#### 13. MISCELLANEOUS SERVICE ARRANGEMENTS

#### 13.6 **SYSTEMS PLUS SERVICE (SP)** (Continued)



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13.6.4 Liability of the Telephone Company (Cont'd)

The Telephone Company makes no guarantee and assumes no liability whatsoever for the customer's provision of Systems Plus Features and its associated facilities to its patrons, including the inability of the customer to collect any amount purportedly owed to it by its patrons for any reason whatsoever which amounts include, without limitations, any amount associated with disputed toll calls and/or toll fraud.

#### 13.6.5 Rates and Charges

- Rates and Charges for all individual exchange access lines equipped with a. Systems Plus features are those rates specified in Section 3 of this tariff for individual exchange line Residence, Business and Key service.
- b. Access line rates for exchange access line arranged in a Customer Service group are as follows:

	Residence	Business	Key
1 to 2 lines, each	\$16.50	\$30.50	\$31.00
3 to 6 lines, each	12.40	22.90	23.25
7 to 10 lines, each	N/A	17.20	17.45
11 to 19 lines, each	N/A	12.90	13.10
20 and above, each	Individual Contract E With Termination Agre		

- Customer service group access line includes station-to-station dialing, C. Intercom, Call Pick-Up, Transfer and Call Hold Features.
- The Federal Communications Commission's end user charges apply in d. addition to the previously listed rates.

EFFECTIVE: June 20, 2006

ISSUED: June 6, 2006

Effective June 20, 2006, this service will no longer be available to new customers. Once current customers disconnect this service, they will no longer be able to reestablish it.

Section 13

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WILLISTON TELEPHONE COMPANY

Third Revised Sheet 14

South Carolina

Cancels Second Revised Sheet 14

#### 13. MISCELLANEOUS SERVICE ARRANGEMENTS

## 13.6 **SYSTEMS PLUS SERVICE** 1 (Continued)

APPROVED

13.6.5 Rates and Charges (Continued)

e. Customer Service Group Features, Per Access Line

		Monthly		
		<u>Rate</u>	Pkg. I	<u>Pkg. II</u>
(1)	Automatic Line	\$1.00		
(2)	Busy Transfer	\$1.00		
(3)	Call Forward	\$1.00	X	Χ
(4)	Warm Line	\$1.00		
(5)	Call Waiting	\$2.00		
(6)	Cancel-Call Waiting	\$0.50		
(7)	Three Way Conferencing	\$1.00	X	Χ
(8)	Deny Originating	\$2.00		
(9)	Deny Terminating	\$2.00		
(10)	Directory Number Hunting	\$1.00		
(11)	Distinctive Ringing	\$1.00		
(12)	Don't Answer Transfer	\$1.00		
(13)	Speed Calling 8	\$1.00	Х	
(14)	Speed Calling 30	\$1.50		Х
` '	Toll Denied	\$2.00		
. ,	Group Speed Calling,	\$7.50		
(,	per group	4.700		
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OF SOUTH CAROLINA

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Effective June 20, 2006, this service will no longer be available to new customers. Once current customers disconnect this service, they will no longer be able to reestablish it.

EFFECTIVE: June 20, 2006

ISSUED: June 6, 2006

Section 13

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WILLISTON TELEPHONE COMPANY

Second Revised Sheet 15

South Carolina

Cancels First Revised Sheet 15

#### 13. MISCELLANEOUS SERVICE ARRANGEMENTS

### 13.6 **SYSTEMS PLUS SERVICE (SP)** <sup>1</sup> (Continued)

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### 13.6.5 Rates and Charges (Continued)

- g. Feature Packages
  - (1) Customer Service Group

Package 1	\$2.50
Package 2	\$3.50

#### h. Connection Charges

- (1) In addition to the recurring monthly charges, Service Connection Charges, as specified in Section 4 of this tariff, apply to the connection of one or more lines at the same time and on the same service of the customer, with the following exceptions:
  - (a) No Service Connection charges will apply to any changes requested for a period of ten (10) days immediately following the initial installation of Systems Plus Features. Following the ten (10) day period, charges for any changes or additional requests will apply as described in the Service Connection section of this tariff.

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THE PUBLIC SERVICE COMMISSION
OF SOUTH CAROLINA

JUN 2 0 2006

Effective June 20, 2006, this service will no longer be available to new customers. Once current customers disconnect this service, they will no longer be able to reestablish it.

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ISSUED: June 6, 2006

EFFECTIVE: June 20, 2006

#### **WILLISTON TELEPHONE COMPANY**

South Carolina

Section 13 First Revised Sheet 16 Cancels Original Sheet 16

#### 13. MISCELLANEOUS SERVICE ARRANGEMENTS

### 13.7 PERSONAL RINGING DEFINITIONS AND GENERAL TERMS

See Custom Calling Services, Sheet 15 of Section 13.

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ISSUED: November 28, 1997

BY: G. R. Barnes, President

EFFECTIVE: December 28, 1997

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**WILLISTON TELEPHONE COMPANY** 

South Carolina

Section 13 First Revised Sheet 17 Cancels Original Sheet 17

#### 13. MISCELLANEOUS SERVICE ARRANGEMENTS

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THE PUBLIC COMMESSION OF CHURCAROLINA

ISSUED: November 28, 1997

BY: G. R. Barnes, President

EFFECTIVE: December 28, 1997

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#### GENERAL SUBSCRIBER SERVICES TARIFF

WILLISTON TELEPHONE COMPANY Williston, South Carolina

Issued: April 2, 1996

JUN 0 6 1996

Charles W. Ballerton

#### 13. MISCELLANEOUS SERVICE ARRANGEMENTS

#### 13.8 ADVANCED CALLING SERVICES

#### 13.8.1 GENERAL

Advanced Calling Services (ACS) are optional services, offered in addition to regular exchange service, which allow customers to efficiently manage the call flow generated over their Exchange Access Line(s). Customers will be able to screen, redirect, or return selected calls. These services offer subscribers convenience, time savings, and a greater degree of control over the use of their telephones. Advanced Calling Services are available to residence and business customers where facilities are available. Individual feature availability may differ by exchange.

#### 13.8.2 SERVICE DESCRIPTION

1. ANONYMOUS CALL REJECTION [Feature #99-5E-1275]

This service enables a subscriber to reject incoming calls from which a privacy indicator is received. The service is activated by dialing a unique code. When the service is active, the Telephone Company ("Company") will not complete calls to its customer when the calling party has activated Caller ID Blocking services. Such calls will be routed to a Company recorded announcement. Anonymous Call Rejection is included with Caller ID at no charge.

#### 2. CALL REJECTION [Feature #99-5E-0592]

This service enables a subscriber to reject up to a maximum of six (6) preselected incoming telephone numbers from which he/she does not wish to receive calls. To select a telephone number, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. To add an unknown telephone number to the list, a subscriber can activate a code immediately after receiving an unwanted incoming call. The Company's equipment will screen incoming calls against the subscriber's list and reject those on the list. Callers whose numbers are rejected are directed to a Company recorded announcement. If facilities are unavailable to provide incoming call screening via the subscriber's list, standard call completion will occur.

#### 3. CALL RETURN [Feature #99-5E-0526]

This service enables the subscriber to automatically redial the telephone number of the most recent incoming call. The Company's equipment will make repeated attempts to establish the call for approximately a thirty (30) minute period, beginning with the subscriber's activation of Call Return if the most recent incoming call is busy. If the most recent incoming call is blocked, the subscriber will get a Company recorded announcement indicating the number is a private number and the call can not be returned. The service cannot be activated for calls originating from a line that is forwarded or from a line not associated with a telephone number, e.g., multiline hunting groups.

#### GENERAL SUBSCRIBER SERVICES TARIFF

WILLISTON TELEPHONE COMPANY Williston, South Carolina

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#### 13. MISCELLANEOUS SERVICE ARRANGEMENTS

#### 13.8 ADVANCED CALLING SERVICES

#### 13.8.2 SERVICE DESCRIPTION (continued)

3. CALL RETURN (continued)

Call Return is available on a flat monthly rate basis and a pay-per-use basis (where facilities exist). Pay-Per-Use Call Return will have a per activation rate and a specified number of chargeable activations per month. After the specified number of chargeable activations has been reached, each activation thereafter will be at no charge.

- 4. PREFERRED CALL FORWARDING [Feature #99-5E-0595]

  This service enables the subscriber to forward up to a maximum of six (6) preselected incoming telephone numbers to another telephone number. To forward a telephone number, the subscriber dials an activation code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and forward only those telephone numbers on the list. Calls forwarded by this service are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations.
- 5. PRIORITY RINGING [Feature #99-5E-0596]
  This service allows the subscriber to provide up to a maximum of six (6) preselected telephone numbers with a distinctive alerting signal or ring (or a Call Waiting tone if the subscriber has subscribed to Call Waiting), when the subscriber receives calls from them. To select a telephone number, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and provide the Priority Ringing service for telephone numbers on the subscriber's list.
- 6. REPEAT DIALING [Feature #99-5E-0529]
  This service enables the subscriber to automatically redial the last outgoing telephone number dialed from that line. When the recalled telephone number is busy, the Company's equipment will make repeated attempts to establish the call for a thirty (30) minute period, beginning with the subscriber's activation.

Repeat Dialing is available on a flat monthly rate basis or a pay-per-use basis (where facilities exist). Pay-Per-Use Repeat Dialing will have a per activation rate and a specified number of chargeable activations per month. After the specified number of chargeable activations has been reached, each activation thereafter will be at no charge.

THE PUBLIC SERVICE COMMISSION
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JUN 0 6 1996

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EXECUTIVE DIRECTOR

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#### GENERAL SUBSCRIBER SERVICES TARIFF

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#### 13. MISCELLANEOUS SERVICE ARRANGEMENTS

#### 13.8 ADVANCED CALLING SERVICES

#### 13.8.2 SERVICE DESCRIPTION (continued)

7. SPECIAL CALL ACCEPTANCE [Feature #99-5E-0593]

This service enables a subscriber to allow up to a maximum of six (6) preselected incoming telephone numbers to be accepted. To select a telephone number to be accepted, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and allow only those calls to be completed. Calls from all other numbers will be routed to a Company recorded announcement.

#### 8. CALLER ID

Caller ID - Basic (Number only) and Caller ID - Deluxe (Name and Number) are the available services.

#### a) Caller ID - Basic [Feature #99-5E-0528]

This service utilizes specific network capabilities to transmit and display the number associated with an incoming call to the called party's access line. The number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID subscribers must provide, and connect, their own compatible premises equipment in order to process and display the number transmission. The Company will forward all telephone numbers where technically feasible. If a calling party has activated blocking, the number will not be transmitted to the display equipment of a Caller ID subscriber. Instead, the Caller ID subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID subscriber that the calling party chose to block number delivery. Anonymous Call Rejection is included with Caller ID-Basic at no charge.

#### b) Caller ID - Deluxe [Feature #99-5E-0834]

This service utilizes specific network capabilities, where technically feasible, to transmit and display the name and number associated with an incoming call to the called party's access line. The name and number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID - Deluxe subscribers must provide, and connect, their own compatible premises equipment in order to process the name and number transmission. The Company will forward all telephone numbers and names where technically feasible.

If a calling party has activated blocking, the name and number will not be transmitted to the display equipment of a Caller ID - Deluxe subscriber. Instead, the Caller ID - Deluxe subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID - Deluxe subscriber that the calling party chose to block name and number delivery. Anonymous Call Rejection is included with Caller ID-Deluxe at no charge.

#### GENERAL SUBSCRIBER SERVICES TARIFF

WILLISTON TELEPHONE COMPANY Williston, South Carolina

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#### 13. MISCELLANEOUS SERVICE ARRANGEMENTS

#### 13.8 ADVANCED CALLING SERVICES

#### 13.8.2 SERVICE DESCRIPTION (continued)

9. CALLER ID BLOCKING [Feature # Not Applicable]
Caller ID Blocking allows the caller to prevent the delivery of his/her calling data to a
Caller ID subscriber on a per call basis (Caller ID Blocking - Per Call) and in certain
situations on a per line basis (Caller ID Blocking - Per Line).

a) Caller ID Blocking - Per Call

This service will block the delivery of the caller's data to a Caller ID subscriber for one call only and may be activated from all single party access lines by dialing \*67 (1167 from a rotary phone) prior to placing the call. PER THE FCC CALLER ID ORDER, EFFECTIVE 12/01/95, CALLER ID BLOCKING - PER CALL IS PROVIDED TO ALL CUSTOMERS AT NO CHARGE.

As of 1/1/97, per FCC Docket 91-281, per call blocking will be provided on calls originating from public, semi-public or other paystations used by the general public and partylines.

b) Caller ID Blocking - Per Line

This service will automatically block the delivery of the caller's data to a Caller ID subscriber on all calls. Per line blocking can be deactivated by dialing \*82 (1182 from a rotary phone) prior to placing the call. This service will be made available to law enforcement agencies and domestic violence programs at no charge.

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JUN 0 6 1996

Charles W. Ballerton EXECUTIVE DIRECTOR

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#### GENERAL SUBSCRIBER SERVICES TARIFF

WILLISTON TELEPHONE COMPANY Williston, South Carolina

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Executive DIRECTOR

#### 13. MISCELLANEOUS SERVICE ARRANGEMENTS

#### 13.8 ADVANCED CALLING SERVICES

#### 13.8.2 SERVICE DESCRIPTION (continued)

#### 10. CALL TRACE [Feature #99-5E-0527]

This service enables the customer to initiate a trace of the last incoming call completed by dialing an activation code immediately after terminating the call. A Call Trace is considered successful when the Company's equipment is able to record the incoming call detail (not the conversation). Incoming call detail includes: the calling number, the time the trace was activated, and in some locations, the time the traced call was received. Upon completion of a successful trace, the customer will be assessed a Call Trace fee that will appear on the customer's next bill. The results of the trace are never provided to the customer directly. For further action to be taken, the customer is required to contact the Telephone Company Business Office during normal business hours. The Company will refer the customer to the appropriate law enforcement agency, or contact the law enforcement agency directly. Call Trace detail will be retained by the company and will be available to the local law enforcement for ten (10) business days after the trace has been initiated.

Call Trace may not capture incoming telephone numbers marked "private" or "out of area".

Only calls from locations with compatible signalling services are traceable using Call Trace.

#### 13.8.3 SPECIAL CONDITIONS AND LIMITATIONS

- 1) Special Conditions for Caller ID:
  - a) An originating caller's data may not be displayed to the called party under the following conditions:
    - The caller's data will not be displayed if the called party is off-hook. The
      called party must be on-hook to receive the caller's data. If the customer
      subscribes to both Call Waiting and Caller ID, and is on an existing call, the
      second incoming call information will not be displayed. Instead, the called
      party will receive the usual Call Waiting tone.
    - The caller's data will not be displayed if the called party answers the incoming call during the first ring interval.
    - Caller ID Services cannot be provided with any distinctive ringing lines having a maximum silent interval duration that is not long enough to allow transmission of the data message.

#### GENERAL SUBSCRIBER SERVICES TARIFF

WILLISTON TELEPHONE COMPANY Williston, South Carolina

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#### 13. MISCELLANEOUS SERVICE ARRANGEMENTS

#### 13.8 ADVANCED CALLING SERVICES

#### 13.8.3 SPECIAL CONDITIONS AND LIMITATIONS (continued)

- 1) Special Conditions for Caller ID: (continued)
  - Identification of names, specific stations or extensions served by a PBX or Key System is not possible. The main directory number, or name and number (if available) of the PBX or Key System will be displayed.
  - The caller's data will be unavailable if it is from another office that is not linked by appropriate facilities with the called party's office.
  - The calling party has activated blocking.
  - Caller ID Services do not display a directory number, or name and number (if available) for operator assisted calls, calls marked private by the originator or calls originating from pay and party line stations.
  - b) The following special conditions apply to Caller ID Services based on the FCC Caller ID Order effective 12/1/95:
    - If a customer dials a "1-800" or other Automatic Number Identification (ANI)
      Service number, the telephone number that they are calling from will be
      revealed to the called party through ANI technology. Even if the customer
      has per line blocking or has activated per call blocking, the 800 number party
      has the right to obtain this information through ANI.
    - ANI information may not be reused or resold for other purposes without a caller's consent, even where the called party has paid for the call.
    - Caller ID Services are available on all long distance calls where technically feasible.
    - All calling data will be displayed to E911 through ANI technology, even if the customer has per line blocking or has activated per call blocking.
    - All calling data will be passed, even for customers who do not subscribe to Caller ID.
    - Per Call Blocking will be available to all customers. (The FCC Order overrules all state PUC/PSC decisions on Per Call blocking.)

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Charle W. Backentine
EXECUTIVE DIRECTOR

#### GENERAL SUBSCRIBER SERVICES TARIFF

WILLISTON TELEPHONE COMPANY Williston, South Carolina

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#### 13. MISCELLANEOUS SERVICE ARRANGEMENTS

#### 13.8 ADVANCED CALLING SERVICES

#### 13.8.3 SPECIAL CONDITIONS AND LIMITATIONS (continued)

2) Limitations of Advanced Calling Services:

The management of these services is possible only:

- Where the calling party's data can be forwarded from the central office originating the call to the terminating central office serving the called party;
- When both the originating customer and the call terminating customer are served from the same central office;
- When both the call originating customer and the call terminating customer are served from different central offices equipped for ACS and are linked by appropriate facilities;
- If offering Caller ID Deluxe, the Calling Name will be displayed only where appropriate facilities are available to provide a match of Calling Name to Calling Number.

The Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure, or malfunctions of ACS Services or equipment. Such damages of services after the Company has been notified, and has had reasonable time for repair, shall in no event exceed an amount equivalent to the rate charged for the service affected from the time the customer gives notice until service is restored.

It shall be the responsibility of the Customer to provide customer premise equipment (CPE) compatible with ACS.

THE PUBLIC SERVICE COMMISSION
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JUN 0 6 1996

Charle W. Backerton EXECUTIVE DIRECTOR

#### WILLISTON TELEPHONE COMPANY

South Carolina

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#### 13. MISCELLANEOUS SERVICE ARRANGEMENTS



#### 13.8 ADVANCED CALLING SERVICES

#### 13.8.4 Rates, Discounts, and Pay-Per-Use ACS

#### 1. Rates

- a) The monthly rates and credits are in addition to basic local exchange service or any other services subscribed to by the customer.
- b) Activation and Deactivation codes listed below apply to touchtone telephones. (Rotary phones use the codes prefaced by a 11. For example, Call Return would be 1169.)
- c) The below rates apply to both residential and business customers.

		Rate Per	Trans		Deactivation
		Month	<u>Code</u>	Code	Code
1)	Anonymous Call Rejection	\$3.00	ACSAC	*77	*87
2)	Call Rejection	4.00	ACSRJ	*60	N/A
3)	Call Return	4.00	ACSRT	*69	*89
4)	Preferred Call Forwarding	3.00	ACSPF	*63	N/A
5)	Priority Ringing	3.00	ACSPR	*61	N/A
6)	Repeat Dialing	4.00	ACSRP	*66	*86
7)	Special Call Acceptance	4.00	ACSSC	*64	N/A
8)	a. Caller - Basic (Number only) (includes Anonymous Call Rejection)	6.00	ACSZZ	N/A	N/A
	b. Caller ID - Deluxe (Name & Numb includes Anonymous Call Rejection)	er) 7.50	ACSXX	N/A	N/A
9)	Caller ID Blocking				
	a. Per Call No	o Charge		*67	N/A
	b. Per Line (See Note 1)	2.00	BLOCL	N/A	*82
10)	Call Trace	6.00	ACSN	*57	N/A

Note 1: Per Line Blocking is available free of charge to certain "eligible" customer. Please see Service Description.

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ISSUED: November 28, 1997

BY: G. R. Barnes, President

EFFECTIVE: December 28, 1997

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Section 13

**WILLISTON TELEPHONE COMPANY** 

South Carolina

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#### 13. MISCELLANEOUS SERVICE ARRANGEMENTS

#### 13.8 ADVANCED CALLING SERVICES

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# 13.8.4 Rates, Discounts, and Pay-Per-Use ACS

2. Multiple Services Discount Plan, Per Line

A discount will apply to additional Advanced Calling Services subscribed to based on the following:

	Credit Per	Trans
Per Service Credit	<u>Month</u>	<u>Code</u>
a) Two Services	(1.00)	ACSR2
b) Three Services	(2.00)	ACSR3
c) Four Services	(3.00)	ACSR4
d) Five Services	(4.00)	ACSR5
e) Six Services	(5.00)	ACSR6
f) Seven Services	(6.00)	ACSR7

Call Trace, Caller ID Blocking and pay-Per Use Services are not offered as part of the above package.

### 3. Pay-Per-Use Services

	Per				
	Successful	Monthly	Trans	Activation	Deactivation
	<b>Activation</b>	<u>Cap</u>	<u>Code</u>	<u>Code</u>	<u>Code</u>
a) Call Trace	3.00	12.00	ACSCT	*57	N/A
b) Call Return	0.50	8.00	<b>ACSRM</b>	*69	*89
c) Repeat Dialing	0.50	8.00	ACSDM	*66	*86

# 4. Privacy Pack (1)

The Privacy Pack combines five (5) Advanced Calling Services into one package. The package includes the following services: Caller ID-Deluxe, Call Rejection, Anonymous Call Rejection, Preferred Call Forwarding, and Priority Ringing.

Rate Per Month

\$9.95

This service is grandfathered to existing customers effective February 15, 2007. The service will not be available to new customers after this date.

EFFECTIVE: February 15, 2007

ISSUED: February 1, 2007

BY: Jeff Jung, Vice-President

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Section 13

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South Carolina

Cancels Second Revised Sheet 28

#### MISCELLANEOUS SERVICE ARRANGEMENTS

#### 13.9 CUSTOM CALLING SERVICES

#### Α. General

Custom Calling Services are optional services offered in addition to regular exchange service to those customers served by central offices arranged to provide such services. The number of Custom Calling Services available depends upon the exchange central office providing the service and is subject to the availability of its facilities.

#### B. Service Descriptions

#### Call Forwarding 1.

This service redirects incoming calls to another telephone number. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. When activated, all calls that are forwarded when the line is idle cause a short ring on the forwarded line as a reminder that the service is active. To deactivate Call Forward, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

#### Call Forward-Busy (Customer Programmable)

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This service routes incoming calls to another telephone number when the customer's dedicated number is busy. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward-Busy, a customer must dial a special access code. All calls forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.

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Call Forward-No Answer (Customer Programmable)

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This service redirects incoming calls not answered after a predetermined number of rings to another telephone number. The number of rings is determined and set by the Company unless otherwise specified by the customer. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward-No Answer, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

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WILLISTON TELEPHONE COMPANY

South Carolina

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Section 13

#### MISCELLANEOUS SERVICE ARRANGEMENTS

#### 13.9 **CUSTOM CALLING SERVICES** (Continued)

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- В. Service Descriptions (Continued)
  - 4. Call Forwarding-Remote Access

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This service is an additive to the Call Forwarding service and allows the customer to activate and deactivate Call Forwarding from a telephone in another location. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

5. 3-Way Calling (T)

This service allows a customer to add a third party to an existing telephone call. To add a third party, the customer depresses the switchhook once to place the current party on hold, receives a dial tone, dials the third party's number, and then depresses the switchhook again to establish the three-way connection. All 3-way calls are subject to transmission limitations and all applicable local and long distance charges.

This service is available on a flat monthly rate and a pay-per-use basis. Payper-use 3-Way Calling will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge.

6. Call Waiting/Cancel Call Waiting

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OF SOUTH CAROLINA

This service alerts a customer who is on the phone that another local or long APPROVED FUNCTIONAL distance caller wants to get through the line. The customer will receive a tone

THE PUBLIC SERVICE COMMISSION signal to indicate another incoming and the customer will receive a tone signal to indicate another incoming call and the caller will receive the usual ringing tone. To place the first call on hold and answer the incoming call, the customer depresses the switchhook once. The customer can then toggle between both calls by depressing the switchhook. If the customer hangs up when a call is still on hold, the customer's line will automatically ring back.

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Cancel Call Waiting allows a Call Waiting customer to deactivate the Call Waiting service by dialing a code. When this service is activated, the customer will not be interrupted by the Call Waiting tone and the incoming caller will receive a busy signal. Call Waiting will remain disabled for the rest of the call, but will be automatically restored upon call termination.

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#### **WILLISTON TELEPHONE COMPANY**

South Carolina

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Second Revised Sheet 30
Cancels First Revised Sheet 30

#### **MISCELLANEOUS SERVICE ARRANGEMENTS**

#### 13.9 **CUSTOM CALLING SERVICES** (Continued)

B. Service Descriptions (Continued)

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7. Long Distance Call Waiting

This service is additive to Call Waiting and uses a special tone signal to indicate to the customer that the incoming call is long distance. The tone is different than the Call Waiting tone signal received for a local call. The long distance caller will receive the usual ringing tone.

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8. Home Intercom-Basic

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This service allows customers to redial their own directory number in order to talk to another party at a different extension. To activate this service, customers redial their own directory number and then hang-up. After a short interval, the phone will ring back. Once both parties pick-up the phone, they will be able to have a two-way conversation. This service is also known as Revertive Ringing.

9. Warm Line

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This service allows a call to be automatically placed to a pre-assigned number determined by the customer. The call will be placed once the customer's phone has been off-hook for a predetermined time-out period. The time-out period may be set at 1 to 14 seconds. During the time-out period the customer will receive a normal dial tone and can originate calls. Once the time-out period has expired, a call is automatically placed to the pre-assigned number as programmed by the Company.

10. Hotline

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This service allows a call to be automatically placed to a pre-assigned number determined by the customer as soon as the customer's phone goes off-hook. The Company will program the pre-assigned number for the customer.

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(M)-Material previously appeared on Sheet 29 of this Section.

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WILLISTON TELEPHONE COMPANY

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Section 13

South Carolina

#### MISCELLANEOUS SERVICE ARRANGEMENTS

#### 13.9 **CUSTOM CALLING SERVICES** (Continued)



#### B. <u>Service Descriptions</u> (Continued)

#### 11. Personal Ringing

This service allows the customer to have up to four distinct telephone numbers on a single line. The second, third and fourth number will each have a distinctive ringing pattern so the customer can identify which number has been called. If a customer also subscribes to Call Waiting, each phone number will have a distinctive Call Waiting tone. If a customer also subscribes to Call Forward, the main directory number or all four telephone numbers can be forwarded.

#### 12. Speed Call 8

This service allows the customer to keep a list of eight specified telephone numbers, which can be dialed by using a one-digit (2 through 9) access code.

#### 13. Speed Call 30

This service allows the customer to keep a list of 30 specified telephone numbers, which can be dialed by using a two-digit (20 through 49) access code.

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BY: Jeff Jung, Vice-President

#### MISCELLANEOUS SERVICE ARRANGEMENTS

#### 13.9 **CUSTOM CALLING SERVICES** (Continued)

#### В Service Descriptions (Continued)

#### 14. Toll Restriction

This service enables customers to restrict all or a combination of 0+ and 1+ toll calls from being placed over their exchange lines/trunks. When a restricted call is attempted from a line/trunk equipped with this service, a dial tone or Company recorded announcement will be heard by the caller.

#### Toll Restriction with PIN override 15.

This service enables customers to restrict all or a combination of 0+ and 1+ toll calls from being placed over their exchange lines/trunks. In addition, the customer will have the ability to override the restriction on a per call basis by using a Personal Identification Number (PIN). To activate the override, the customer dials a code, the PIN, waits for a dial tone and then dials the toll number. When a restricted call is attempted without the PIN, from a line/trunk equipped with this service, a dial tone or Company recorded announcement will be heard by the caller.

#### Call Transfer Enhanced

This feature enables a customer to transfer multiple incoming or outbound calls to a third party with either a Screened Transfer or a Blind Transfer. A Screened Transfer enables the transferring party to announce a call to the third party prior to completing the transfer. If the third party chooses not to take the call, the transferring party may disconnect the third party and return to the caller. Otherwise, the transferring party may disconnect, completing the transfer and returning the line to an idle state. A Blind Transfer enables the transferring party to immediately disconnect after dialing the third party, prior to the third party answering the call. After disconnecting, the transferring party may either originate or receive a new call, even though the transferred call is still in progress. In addition, this feature enables a customer to establish a 3-way conference call while enabling any party (including the originator of the call) to drop out of the conference while leaving the other two parties connected. The customer is responsible for all applicable long distance charges for originating or terminating calls that will apply for the duration of the calls, even if the customer drops off the call.

#### C. Limitations

- Custom Calling Services require special central office equipment and will be provided 1. only where facilities are available.
- Custom Calling Services are only available on single-line party service. 2.
- Custom Calling Services will not be provided in connection with Paystation Service 3. (except for the business line extension), Private Branch Exchange Trunk Line Service, or Centrex Service.

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BY: Jeff Jung, Vice-President

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# WILLISTON TELEPHONE COMPANY

South Carolina

# MISCELLANEOUS SERVICE ARRANGEMENTS

# 13.9 **CUSTOM CALLING SERVICES** (Continued)

# D. Rates and Discounts

#### 1. Rates

The following monthly rates apply to Custom Calling Services and are in addition to basic local exchange service and any other service, equipment or facilities subscribed to by the customer.

One Service Per Line	Rate <u>Per Month</u>	Trans <u>Code</u>	Activate <u>Code</u>	Deactivate <u>Code</u>
<ul> <li>a) Call Forwarding</li> <li>b) Call Forward-Busy</li> <li>c) Call Forward-No Answer</li> <li>d) Call Forward-Remote Access<sup>1</sup> <ul> <li>(Additive to Call Forwarding)</li> </ul> </li> </ul>	\$1.25 1.25 1.25 1.00	CCCF CCFBV CCFNV CCFM	*72 *90 *92 N/A	*73 *91 *93 N/A
e) 3-Way Calling	1.25	CCCC	N/A	N/A
f) Call Waiting/Cancel Call Waiting	3.50	CWCCW	N/A/*70	N/A
g) Long Distance Call Waiting <sup>1</sup> (additive to Call Waiting)	1.50	CWLD	N/A	N/A
h) Home Intercom-Basic	1.50	CCHI	N/A	N/A
i) Warm Line	1.00	CCWL	N/A	N/A
•,	1.00	CCHT	N/A	N/A
<ul> <li>j) Hotline</li> <li>k) Personal Ringing</li> <li>1) Second Number</li> <li>2) Third Number<sup>1</sup></li> <li>3) Fourth Number<sup>1</sup></li> <li>I) Speed Call 8</li> <li>m) Speed Call 30</li> </ul>	4.00 1.00 (incremental) 1.00 (incremental) 1.00 1.75	CPR2 CPR3	N/A N/A N/A *74 *75	N/A N/A N/A N/A
n) Toll Restriction o) Toll Restriction with PIN override p) Call Transfer Enhanced	2.00 3.50 \$5.00	CCTR CCTO CCCTE	N/A N/A N/A	N/A N/A N/A

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BY: Jeff Jung, Vice-President

EFFECTIVE: November 30, 2007

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<sup>&</sup>lt;sup>1</sup> Discounts do not apply to these services.

WILLISTON TELEPHONE COMPANY

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Section 13 First Revised Sheet 32.2 Cancels Original Sheet 32.2

#### S13. MISCELLANEOUS SERVICE ARRANGEMENTS

## 13.9 **CUSTOM CALLING SERVICES** (Continued)

D. Rates and Discounts (Continued)

Multi-Service Discount Plan, Per Line

APPROVED

Per	Service Credit	Credit Per Month	Trans Code	
a)	Two Services	\$(0.50)	CFD2	
b)	Three Services	(1.00)	CFD3	
c)	Four Services	(1.50)	CFD4	
d)	Five Services	(2.50)	CFD5	
e)	Six Services	(3.00)	CFD6	
f)	Seven Services	(3.50)	CFD7	
g)	Eight Services	(4.00)	CFD8	
h)	Nine Services	(4.50)	CFD9	
i)	Ten Services	(5.00)	CFD1	(C) (T)

3. Pay-Per-Use Rates

Per Successful Activation	Monthly <u>Cap</u>	
\$0.75	\$3.75	(I)(R)

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Custom Calling Services Discount\*\*

a. Three Way Calling

Custom Calling Sociese

When a customer subscribes to three (3) or more Custom Calling Services a discount will apply.

JAN 3 0 2001

Monthly Discount

(\$1.50)

Hang E. Wolch

This discount will apply to the combined rates of anythree (3) Custom Calling features of the Customer's choice.

\*\*As of January 28, 2001, this package discount will no longer be available to new customers. This discount will only apply to customers who received this credit prior to this date.

(N)

(T)

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(C) (T)

ISSUED: December 28, 2000

EFFECTIVE: January 28, 2001

# WILLISTON TELEPHONE COMPANY

South Carolina

Section 13 Original Sheet 32.3

#### MISCELLANEOUS SERVICE ARRANGEMENTS

13.10 GROUND START

13.10.1

General

Ground Start is a type of signaling on a customer's line in which one side of the two-wire trunk is momentarily grounded to get dialtone. Ground start is an optional service provided with Business One-Party service.

13.10.2 Rates

Monthly Rate

Per Line \$3.00

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Fourth Revised Sheet 33 Cancels Third Revised Sheet 33

## **S13. MISCELLANEOUS SERVICE ARRANGEMENTS**

## 13.11 **DIRECTORY ASSISTANCE SERVICE**



## 13.11.1 General

Directory Assistance Service gives customers access to telephone numbers of individuals or businesses by dialing 555-1212, 4-1-1 or 1-4-1-1.

## 13.11.2 Definitions

- 1. Local numbers are any NPA/NXXs within the customer's local calling area or home NPA.
- National numbers are any NPA/NXXs within the United States, Canada, Puerto Rico and the U.S. Virgin Islands, but outside the customer's local calling area or home NPA.
- 3. International numbers are numbers from outside the United States, Canada, Puerto Rico and the U.S. Virgin Islands.

## 13.11.3 Regulations

- A maximum of two requested telephone numbers are allowed per call.
- 2. Rates will apply based on the NPA/NXX requested.
- 3. Call allowances apply to requests for local numbers only.
- 4. Charges for Directory Assistance Service for requests of a local or national numbers are not applicable to calls placed from customers whose physical, visual or reading handicaps prevent them from using the telephone directory. Calls requesting international numbers will be charged the applicable rate.
- 5. Charges for Directory Assistance Service are not applicable to calls originating from a hospital or nursing home patient rooms.

## 13.11.4 Rates

The following rates apply for Directory Assistance Service.

		<u>Rate</u>
1.	Local Direct Dialed, First two calls	No charge
2.	Local Direct Dialed, Each additional call	\$1.25
3.	Local Direct Dialed, Payphone Providers	\$0.25
4.	National Direct Dialed, per call	\$0.65
5.	International Direct Dialed, per call	\$1.50

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WILLISTON TELEPHONE COMPANY

South Carolina

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## **S13. MISCELLANEOUS SERVICE ARRANGEMENTS**

13.12 RESERVED FOR FUTURE USE

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(M)

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## S13. MISCELLANEOUS SERVICE ARRANGEMENTS



## 13.13 711 DIALING CODE FOR TELECOMMUNICATIONS RELAY SERVICE (TRS)

# (N)

## 13.13.1 General

- 1. 711 Dialing Code ("711") is a three digit local dialing arrangement for telephone voice transmission access to all relay service entities as a toll free call. Pursuant to Order 00-125, issued by the Federal Communications Commission (FCC) in CC Docket 92-105 assigned 711 dialing code for nationwide access to TRS entities, to be implemented not later than October 1, 2001.
- 2. 711 is available from Williston Telephone Company in Williston Telephone Company Territory only.
- 3. This service is subject to the availability of the 711 dialing code.
- 4. 711 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.).
- 5. Limitations and use of service as stated in Section 2 of this tariff apply.
- 6. Directory Listings may be provided for 711 at no charge.
- 7. Access to 711 is not available to the following classes of service:
  - Hotel/Motel/Hospital Service (toll call only)1
  - 1+
  - 0+, 0-, (Credit Card, Third-Party Billing, Collect Calls)
  - Inmate Service
  - 101XXXX
  - Cellular Type 2A<sup>2</sup>
  - Operator assisted calls to the 711 will not be completed, as additional charges may be incurred by the end user.

Hotel/Motel/Hospital equipment may require modification in order for 711 to complete.

Calls will be completed via translations performed by the wireless carrier's switch.

(N)

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# **S13. MISCELLANEOUS SERVICE ARRANGEMENTS**

# 13.13 711 DIALING CODE FOR TELECOMMUNICATIONS RELAY SERVICE (TRS)(Continued)

# 13.13.2 Service Requirements and Conditions

- 1. Requests for 711 Dialing Code must be submitted in writing to the South Carolina Public Service Commission, for the assignment of the 711 code.
- 2. Only one 10-digit toll free number may be used as the lead number per basic local calling area.
- 3. The 711 Dialing Code is provided where facilities permit.
- 4. 711 Dialing Code will be provided under the following conditions.
  - The TRS Service Provider will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to 711.
  - b. The TRS Service Provider is responsible for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connections therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander.
  - c. The Company shall respond promptly to any and all complaints lodged with the South Carolina Public Service Commission, regarding the delivery of a call to the TRS Service Provider via 711.

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## S13. MISCELLANEOUS SERVICE ARRANGEMENTS

## 13.14 **VIRTUAL TELEPHONE NETWORK**

# APPROVED

13.14.1 GENERAL

Virtual Telephone Network (VTN) allows business customers to integrate multiple telephone features and functions by configuring VTN lines into a single VTN Group. The line type and quantity is determined by the customer's need. A customer may provision VTN service on VTN Standard or VTN Digital Key Lines and Channels.

VTN is offered only as a complete, integrated service arrangement. The network access, features, and other components of the service are not provided separately or in conjunction with other exchange services. Any other arrangements are outside the scope of this offering.

## 13.14.2 STANDARD AND OPTIONAL FEATURES

- 1. All VTN systems will have the option to be equipped with the following features at no charge:
  - a. <u>Intercom Dialing</u>
     Allows VTN users to call other stations within their VTN Group using an abbreviated dialing pattern.
  - Distinctive Ringing
     Allows VTN users to listen to the ringing pattern or Call Waiting
     tone to determine the type of call (intergroup, intragroup, recall or
     other feature notification).
  - c. Station Restriction
    - Unrestricted Allows VTN users to place all calls.
    - Toll Restricted Restricts VTN users from placing toll calls.
    - Fully Restricted
       Allows VTN users to only place calls within the VTN Group.
    - 900/976 Call Blocking Restricts VTN users from placing 900/976 calls.
    - 900/976 & International Call Blocking Restricts VTN users from placing 900/976 and international calls.
  - d. Attendant Dial "0"

Allows VTN users to reach an internal attendant by simply pressing "0".

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South Carolina

## S13. MISCELLANEOUS SERVICE ARRANGEMENTS

## 13.14 VIRTUAL TELEPHONE NETWORK



## 13.14.2 STANDARD AND OPTIONAL FEATURES (Continued)

- 1. Continued
  - e. <u>Direct Inward Dialing (DID)</u>

Allows VTN users to directly receive incoming calls without the assistance of an attendant.

f. <u>Direct Outward Dialing (DOD)</u>

Allows VTN users to call outside the VTN Group directly without the assistance of an attendant.

- Gall Forwarding of Call Waiting Calls
   Allows the VTN user to divert all Call Waiting Calls to another directory number.
- h. <u>Station Usage Billing</u>
  Provides for toll bills to be separated by each VTN station.
- Each VTN station will have the option to be equipped with the following features at no charge:
  - a. Call Forwarding Variable

Allows a VTN user to direct all incoming calls to another directory number.

b. Call Forwarding - Busy

Allows all calls to be redirected to an alternate number when the called number is busy.

c. Call Forwarding - Don't Answer

Allows all calls to be redirected to an alternate number after a predetermined number of rings.

d. Call Forwarding - Remote Activation

Allows the VTN user to activate and deactivate Call Forwarding from any location.

e. Call Hold

Allows a VTN user to place a call on hold.

f. Call Park

Allows a VTN user to store a call against their directory number within the VTN Group and retrieve the call from any other number within the group.

g. Deny Incoming Calls

Prevents a VTN user from receiving incoming calls from outside of the VTN Group to their VTN DID station.

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## S13. MISCELLANEOUS SERVICE ARRANGEMENTS

## 13.14 VIRTUAL TELEPHONE NETWORK



## 13.14.2 STANDARD AND OPTIONAL FEATURES (Continued)

#### 2. Continued

# h. <u>Directed Call Park</u>

Allows a VTN user to store a call against any directory number within the VTN Group and retrieve the call from any other number within the group.

# i. Call Pickup - Group

Allows a VTN user to answer a call that is ringing at another station within the group by dialing an access code.

# j. Call Pickup - Directed

Allows a VTN user to answer a call that is ringing at another station within the group by dialing an access code and the ringing station number.

# k. Call Transfer - All Calls

Allows a VTN user to hold and transfer incoming, out-going and intragroup calls outside of their VTN Group.

# I. Call Transfer - Intragroup Only

Allows a VTN user to transfer calls to another station within the VTN Group.

## m. Call Waiting/Cancel Call Waiting

Alerts the VTN user who is on the phone that another call is waiting to be answered. Cancel Call Waiting allows the VTN user to deactivate this feature for one call by dialing a special code.

## n. Call Waiting Intragroup/Cancel Call Waiting

Alerts the VTN user who is on the phone that another call from within the VTN Group is waiting to be answered. Cancel Call Waiting allows the VTN user to deactivate this feature for one call by dialing a special code.

## o. Caller ID - Intragroup Number

Allows for the display of the calling party's telephone number on calls made within the VTN Group. VTN users must provide their own compatible premises equipment in order to process and display the number transmission.

## p. Message Waiting - Stuttered Dial Tone

This is a message waiting indication in the form of an audible interrupted dial tone. This tone is provided by the central office to inform the VTN user that an unplayed message is waiting.

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## **S13. MISCELLANEOUS SERVICE ARRANGEMENTS**

## 13.14 VIRTUAL TELEPHONE NETWORK



## 13.14.2 STANDARD AND OPTIONAL FEATURES (Continued)

#### 2. Continued

## q. Message Waiting Visual/Lamp

This is a message waiting indicator which illuminates a lamp at the customer's premise to inform the VTN user that an unplayed message is waiting. The customer must supply compatible customer premise equipment (CPE) capable of receiving and displaying the message waiting lamp indicator.

## r. Speed Call Short List

Allows the VTN user to call a short list of user programmed directory numbers by dialing one or two digits instead of the directory number.

## s. Station Hunting

Allows calls directed to busy VTN stations to be directed to the next available station in the hunt group.

# t. 3-Way Calling

Allows a VTN user to add a third party to an existing call.

# u. Last Number Redial

Allows a VTN user to automatically redial the last outgoing telephone number dialed.

## v. Call Blocking (per call)

Allows a VTN user to block the delivery of their Caller ID information on a per call basis by dialing a special code prior to placing a call.

## w. Consultation Hold

Allows a VTN user to place a call on hold in order to initiate a second call, answer a waiting call, consult privately with another party, or return to the previously held call.

#### x. Make Set Busy

Allows a VTN user to make a particular station appear busy to incoming calls.

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## S13. MISCELLANEOUS SERVICE ARRANGEMENTS

## 13.14 VIRTUAL TELEPHONE NETWORK



## 13.14.2 STANDARD AND OPTIONAL FEATURES (Continued)

Each VTN Digital Key station will have the option to be equipped with the following features at no charge. VTN users must provide their own compatible premises equipment to utilize these features.

## a. Expansion Modules

Provides the VTN user with a Digital Key telephone to have additional keys for features or call appearances by adding one or two Expansion Modules to their VTN Digital Key station.

## b. Automatic Dial

Provides autodialing of a single directory number via a single key on a Digital Key telephone.

- c. Multiple Call Appearances of a Directory Number Allows the VTN user to have up to five (four additional) appearances of the primary directory number or secondary directory number assigned to the Digital Key telephone, providing the capability of multiple hunting incoming or outgoing calls associated with that directory number.
- d. <u>Shared Call Appearances of a Directory Number</u>
  Allows a directory number(s) from any VTN station to appear on customer-provided sets of other users.
- e. <u>Busy Lamp Field / Direct Station Selection</u>
  Allows the VTN Digital Key station to monitor the busy status of another VTN station line or to directly call another VTN station by depressing the associated BLF/DSS key.
- 4. The following are optional, chargeable individual line features.

#### a. 6-Way Calling

Allows the VTN user to call up to five parties and establish a sixway call.

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#### S13. MISCELLANEOUS SERVICE ARRANGEMENTS

## 13.14 VIRTUAL TELEPHONE NETWORK



## 13.14.2

#### 4. Continued

#### b.. Assume Dial "9"

Enables a VTN line to place outgoing calls without the requirement of a network access "9" digit.

c. Caller ID Number (Standard VTN Line)

Allows the VTN user to see, where technically feasible, the directory number associated with an intergroup incoming call. VTN users must provide their own compatible premises equipment in order to process and display the number transmission.

d. Caller ID Name and Number

Allows the VTN user to see, where technically feasible, the name and directory number associated with an incoming call. VTN users must provide their own compatible premises equipment in order to process and display the number transmission.

e. Direct Connect

Allows a call to be automatically placed to a designated directory number without dialing by lifting the receiver off the switchhook.

f. Ground Start

A type of signaling on the VTN line in which one side of the two-wire trunk is momentarily grounded to receive dial tone.

g. Speed Call 30

Allows the VTN user to call a list of 30 preselected directory numbers by dialing two or three digits instead of the directory number.

h. Warm Line Transfer

Allows a call to be placed to a designated directory number without dialing. The call will be placed once the VTN user's phone has been off-hook for a predetermined amount of time.

Secondary Directory Numbers

An arrangement that allows a Digital Key telephone to have access to an additional telephone number(s). The additional telephone number(s), or Secondary Directory Number(s), may originate or receive calls independent of the Digital Key Telephone's Primary Directory Number.

#### 13.14.3 CONDITIONS AND LIMITATIONS

- A VTN customer must have a minimum of two VTN lines and all lines must 1. be served by the same switch in the same local calling exchange.
- The minimum charge period for services provided under this tariff shall be for 2. twelve months. PRESUMED VALID

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## WILLISTON TELEPHONE COMPANY

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## S13. MISCELLANEOUS SERVICE ARRANGEMENTS

## 13.14 VIRTUAL TELEPHONE NETWORK



## 13.14.3 CONDITIONS AND LIMITATIONS (Continued)

- VTN is offered subject to the availability of outside plant and/or Central Office facilities. Individual feature availability and availability of Digital Key lines may differ by exchange.
- 4. Requests for special feature or service arrangements not listed in this tariff may be subject to additional charges.
- The Customer is responsible for the payment of any additional cost incurred when forwarding or transferring calls over the public switched network between the VTN station and the station at which the call is forwarded or transferred.
- VTN service does not include any terminal equipment which may be required on the customer's premises.
- Unless specifically exempted, VTN service shall be subject to all general regulations applicable to the provision of service by the telephone company as stated in the general tariff.
- 8. Temporary Suspension of Service is not available with VTN Service.
- Each VTN Digital Key line may be provisioned with a maximum of 2 Digital Key Channels.
- 10. Customers are entitled to one directory listing per VTN Group without charge. If the customer chooses not to list their main directory number, a Non-Published Number charge will apply. Additional Business Directory Listings are available. Please refer to Section 6 of this tariff.
- 11. VTN lines are provided in a non-blocking arrangement without trunk equivalents or simulated facility groups.
- VTN Digital Key lines are provisioned for voice-only applications and may not be used for data transmission.
- The local exchange calling area of any VTN line will be determined elsewhere in the Company's tariffs.
- 14. Individual Case Basis (ICB) or Special Pricing may be provided by the Company for VTN customers with 100 or more lines.
- 15. When subscribing to VTN Service customers will be required to commit to a minimum number of lines they will maintain in service throughout the length of the contract. This minimum line commitment will be used to determine the appropriate line rate. Actual lines in service may be higher than the commitment level.

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## WILLISTON TELEPHONE COMPANY

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# S13. MISCELLANEOUS SERVICE ARRANGEMENTS

## 13.14 VIRTUAL TELEPHONE NETWORK

## 13.14.4 RATES AND CHARGES 1

1. Line and Channel Rates

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	VIRTUA	L TELEPHONE NE	TWORK STANDA	RD LINE RATES <sup>2</sup>	
		VTN T	ERM PERIOD		- w-
		12 Months	24 Months	36 Months	60 Months
<b>ΕΖ</b> <sub>∞</sub> [	2+	29.30	22.50	20.30	16.20
E > 8	5+	25.70	19.80	17.80	14.20
Minir Total Lin	20+	21.80	16.80	13.40	10.70
≥ ₽ ~ [	50+	20.10	15.50	12.40	9.90
	<del>8</del> 0+	18.20	14.00	11.20	9.00

VIRTUAL TELEPHONE NETWORK DIGITAL KEY LINE RATES <sup>2</sup>					
VTN TERM PERIOD					
·		12 Months	24 Months	36 Months	60 Months
EZ.	2+	29.30	22.50	20.30	16.20
₹>%	5+	25.70	19.80	17.80	14.20
Minir Total Line	20+	21.80	16.80	13.40	10.70
≥ ₽ ~	50+	20.10	15.50	12.40	9.90
	<del>8</del> 0+	18.20	14.00	11.20	9.00

VIRTUAL TELEPHONE NETWORK DIGITAL KEY CHANNEL RATES					
VTN TERM PERIOD					
		12 Months	24 Months	36 Months	60 Months
E Z.	2+	10.30	7.90	7.10	5.70
⊒. Z. [8]	5+	9.00	6.90	6.30	5.00
Minir Total Lin	20+	7.60	5.90	5.30	4.30
≥₽~	50+	7.10	5.50	4.90	3.90
	80+	6.40	_ 4.90	4.40	3.60

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All rates in this section are exclusively offered in conjunction with VTN service.

The total number of VTN Standard and Digital Key lines at all locations served by the VTN Group will be used to determine the discount level. Secondary Directory Numbers, Digital Key Channels, and other features-related to directory numbers are not included in determining discount levels.

Discount levels are based on the minimum number of lines a customer commits to for the term of the contract. The actual number of lines in service may be higher.

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## WILLISTON TELEPHONE COMPANY

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## S13. MISCELLANEOUS SERVICE ARRANGEMENTS

## 13.14 VIRTUAL TELEPHONE NETWORK

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# 13.14.4 RATES AND CHARGES <sup>1</sup> (Continued)

2. System Charge

A \$5.00 recurring charge applies for each VTN Group established for a customer within the local company's serving territory. This charge does not apply per location when multiple locations are served by the same VTN Group.

3. DID Number Block

A \$0.50 recurring charge will apply for each block of 5 DID numbers utilized by the customer. A customer may only purchase numbers in consecutive blocks of 5.

4. Retained Number Charge

A \$1.50 recurring charge applies for each telephone number within a VTN Group that is a non-consecutive number and independent from a VTN DID Number Block.

5. Extra Bill

Each VTN Group is provided a single monthly bill. Additional monthly bills for specific VTN services will be available for \$2.50 per month.

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## S13. MISCELLANEOUS SERVICE ARRANGEMENTS

## 13.14 VIRTUAL TELEPHONE NETWORK



13.14.4 RATES AND CHARGES <sup>1</sup> (Continued)

6. Number Intercept/Telephone Number Referral Service When customers disconnect a number, the Company will furnish a message that provides information regarding the disconnected number. This service will be available in increments of 90 days and will be limited to 4 such increments. At the initiation of this service the customer will be required to specify the length of time for this service. They will also be obligated to pay the entire service cost in advance.

a.	Primary and Additional Directory Listings First 90 days, per number Each additional 90 days, per number	No Charge \$20.00
b.	All Other VTN Numbers Each 90 day increment, per number	\$20.00

# 7. Optional Individual Line Features

a.	6-Way Calling	\$8.50 per line
b.	Assume Dial "9"	\$10.00 per line
C.	Caller ID Number (Standard VTN Line)	\$2.50 per line
	Caller ID Name and Number	\$3.50 per line
e.	Direct Connect	\$1.00 per line
f.	Ground Start	\$7.50 per line
q.	Speed Call 30	\$0.30 per line
ĥ.	Warm Line Transfer	\$0.50 per line
i.	Secondary Directory Numbers	
	(Digital Channel Service Lines)	\$2.00 per number

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#### S13. MISCELLANEOUS SERVICE ARRANGEMENTS

## 13.14 VIRTUAL TELEPHONE NETWORK

## 13.14.4 RATES AND CHARGES <sup>1</sup> (Continued)



- 8. Service Charges
  - a. <u>Service Order Charge:</u> A \$30.00 non-recurring charge will apply for all service order activity done with the same due date.
  - Establishment Charge: A non-recurring charge will apply for each VTN Group established.

Length of Agreement	Establishment Charge
12 Months	\$200.00
24 Months	\$175.00
36 Months	\$150.00
60 Months	\$100.00

Standard and Digital Key Line Connection Charge: A non-recurring charge will
apply for each Standard and Digital Key Line connected.

Lines Per VTN Group (Per Service Order)	VTN Line Connection Charge (Per Line)
2-5	\$25.00
6-25	\$20.00
26-50	\$15.00
51+	\$10.00

- d. <u>Digital Key Channel Establishment Charge:</u> A \$15.00 non-recurring charge will apply for each Digital Key Channel established.
- e. <u>VTN Secondary Directory Number Establishment Charge:</u> A \$10.00 non-recurring charge will apply for each Secondary Directory Number requested.
- f. <u>VTN Feature Addition or Change:</u> A \$5.00 non-recurring charge will apply for subsequent feature(s) additions or changes.
- g. <u>Premises Visit Charge Normal Business Hours:</u> A \$20.00 non-recurring charge will apply for each visit to a customer's premises required for a VTN installation during normal business hours.
- h. <u>Premises Visit Charge After Hours:</u> A \$30.00 non-recurring charge will apply for each visit to a customer's premises required for a VTN installation during non-business hours.

EFFECTIVE: May 3, 2006

ISSUED: April 19, 2006

PUBLIC SERVICE COMMISSION

BY: Paul E. Pederson, Vice-President

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All rates in this section are exclusively offered in conjunction with VTN service.

South Carolina

#### S13. MISCELLANEOUS SERVICE ARRANGEMENTS

## 13.14 VIRTUAL TELEPHONE NETWORK

# APPROVED

## 13.14.5 TERMINATION LIABILITY

If the Customer cancels VTN Service prior to the completion of the term of the Agreement, the Customer shall be obligated to pay one of the following termination liability charges. Customers who fall below their minimum line commitment will have an option of continuing to pay for the minimum number of lines committed to in the contract until the end of the contract term or terminate the contract. If the Customer terminates the contract, the applicable termination liability charge will apply.

#### 1. 12-Month Term

If the Customer cancels service prior to 12 months of service they will be assessed a liability charge equal to 75 percent of the remaining revenues from the minimum number of lines for the 12-month term.

(Minimum Number of Lines) X (12 Month Line Rate) X (Months to reach 12) X 75%

## Multi-Term (Canceled Prior to 12 Months)

If the Customer cancels service prior to 12 months they will be assessed the 12-Month Term liability charge. In addition, the Customer will also be charged the difference between the price they paid and the price they would have paid if on a 12-month term.

(Minimum Number of Lines) X (12 Month Line Rate) X (Months to reach 12) X 75%

(Number of Lines) X (Difference between billed rate and the 12-month line rate) X (Months in Service)

## Multi-Term (After 12 Months)

If the Customer cancels service after 12 months, but prior to the expiration of the contract, the Customer will be retroactively billed as if the Customer had initially ordered the service at the most recently expired term offered for VTN service.

(Minimum Number of Lines) X (Difference between billed rate and most recently expired line rate) X (Months in Service)

PRESUMED VALID
THE PUBLIC SERVICE COMMISSION
OF SOUTH CAROLINA

MAY 0 3 2006

ISSUED: April 19, 2006 EFFECTIVE: May 3, 2006

BY: Paul E. Pederson, Vice-President

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