

GENERAL EXCHANGE TARIFF

WILLISTON TELEPHONE COMPANY, INC.  
South Carolina

Section 8  
Fourth Revised Contents Sheet 1  
Cancels Third Revised Contents Sheet 1

8. N11 SERVICES

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**GENERAL EXCHANGE TARIFF**

**WILLISTON TELEPHONE COMPANY, INC.**  
South Carolina

Section 8  
First Revised Sheet 1  
Cancels Original Sheet 1

**8. N11 SERVICES**

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**WILLISTON TELEPHONE COMPANY, INC.**  
South Carolina

Section 8  
First Revised Sheet 2  
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**8. N11 SERVICES**



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**WILLISTON TELEPHONE COMPANY, INC.**  
South Carolina

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First Revised Sheet 3  
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**8. N11 SERVICES**

ALL SERVICES  
AND CHARGES  
ARE SUBJECT TO  
THE TARIFFS  
ON FILED WITH  
THE SOUTH CAROLINA  
PUBLIC SERVICE  
COMMISSION

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**WILLISTON TELEPHONE COMPANY, INC.**  
South Carolina

Section 8  
First Revised Sheet 4  
Cancels Original Sheet 4

**8. N11 SERVICES**

REMOVED  
BY ORDER

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**GENERAL EXCHANGE TARIFF**

**WILLISTON TELEPHONE COMPANY, INC.**  
South Carolina

Section 8  
First Revised Sheet 5  
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**8. N11 SERVICES**

APPROVED  
BY THE BOARD

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# GENERAL EXCHANGE TARIFF

**WILLISTON TELEPHONE COMPANY, INC.**  
South Carolina

Section 8  
First Revised Sheet 6  
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## 8.2 **N11 SERVICES**

### 8.2.1 **General**

In compliance with FCC Order 00-256 in CC Docket 92-105 and subsequent orders, N11 Service ("N11") establishes a three-digit local dialing arrangement in the Central Office that automatically transfers "N11" calls to another pre-programmed telephone number (point-to number) determined by the N11 Subscriber.

### 8.2.2 **Definitions**

The Federal Communications Commission (FCC) administers the N11 codes, and has nationally assigned 211, 311, 511, 711 and 811 to the following special services.

#### "211"

211 is assigned for community information and referral services.

#### "311"

311 is assigned for non-emergency police and other governmental information.

#### "511"

511 is assigned for traffic and transportation information.

#### "711"

711 is assigned for access to Telecommunications Relay Service (TRS).

#### "811"

811 is assigned for state One Call Services for providing advance notice of excavation activities to underground facility operators.

### 8.2.3 **Conditions and Limitations**

1. Requests for utilization of the N11 dialing code must be submitted in writing to the state regulatory authority, consistent with applicable state law for the assignment of the N11 code.
2. N11 service is provided subject to the availability of the N11 code and where facilities permit.

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8.2 **N11 SERVICES** (Continued)

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8.2.3 **Conditions and Limitations** (Continued)

3. Only one 7 digit or 10 digit or 800 toll-free number may be used as the lead number per basic local calling area.
4. Directory listings may be provided for N11 under the terms, conditions, and rates specified elsewhere in this Tariff.
5. Access to N11 is not available to the following classes of service:
  - 1+
  - 0+, 0- (credit card, third-party billing, collect calls)
  - 101XXXX

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In addition, operator assisted calls to the N11 Subscriber will not be completed.

6. Suspension of N11 Service is not allowed.
7. The N11 Subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to N11 without impairing the Company's general telephone service or telephone plant.
8. The Company will provide both oral and written notification when a N11 Subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other Subscribers of N11. The Company reserves the right once notification is made to institute protective measures up to and including termination at any time and without further notice. The Company may take protective measures when the N11 Subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.
9. Calls to N11 will be delivered over existing facilities. If the N11 Subscriber requires different facilities or services; the terms, conditions and rates for those services found elsewhere in this tariff will apply.
10. N11 Service does not provide calling number information in real time to the N11 Subscriber. If the N11 Subscriber needs this type of information, the Subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.

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South Carolina

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## 8.2 **N11 SERVICES** (Continued)

### 8.2.3 **Conditions and Limitations** (Continued)

11. The Company will provision the Subscriber's order within a reasonable time, given the complexity of the order. The N11 Subscriber will be billed the charges when the service is provisioned by the Company.

If the N11 Subscriber cancels the order or decides to discontinue service, the N11 code will be recalled and the number will be considered available for reassignment. Any non-recurring charges associated with the establishment of service may not be refunded or waived.

12. If the point-to number provided by the N11 Subscriber is disconnected, the Company will route the N11 call to a pre-recorded announcement for 60 days. The announcement will advise the N11 caller that the service is not available.
13. The Company only provides N11 dialing to its own customers. The N11 Subscriber should work separately with other providers of telecommunication services for the arrangement of N11 to their customers.
14. The N11 Subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
15. The N11 Subscriber is restricted from selling or transferring the N11 code to an unaffiliated entity, either directly or indirectly.
16. The N11 Subscriber shall abide by all terms and conditions, which may be identified by the FCC in CC Docket 92-105 or subsequent dockets regarding the use and return of the N11 dialing code. The N11 Subscriber will be required to migrate to any access arrangement offered in the Company's tariff within the required notice period. If a recall is ordered, the company will work with the N11 Subscriber affected by such recall to transfer their service arrangements within the required notice period. The N11 Subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.

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First Revised Sheet 9  
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8.2 **N11 SERVICES** (Continued)

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8.2.3 **Conditions and Limitations** (Continued)

17. The N11 Subscriber will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright or resulting from any claim of libel and slander.
18. The Company is not responsible for any and all complaints lodged with any regulatory authority against any service provided via N11.
19. The Company may take all legal and practical steps to disassociate itself from N11 Subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
20. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties in Company facilities and equipment or on equipment owned or leased by the Subscriber.
21. The Company, its employees or its agents are not liable to any person for civil damages resulting from or caused by any act or omission in the development, design, installation, operation, maintenance, performance or provision of N11 service, except for willful or wanton misconduct.
22. This service will also be subject to the general regulations of the Company as listed elsewhere in this tariff.

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South Carolina

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First Revised Sheet 10  
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8.2 **N11 SERVICES** (Continued)

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8.2.4 **Rates and Charges**

N11 Subscribers will pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the N11 Subscriber's designated premises.

	<u>Nonrecurring Charge</u>
1. Service Establishment Charge	
Per basic local calling area	\$389.90
2. Central Office Switch Activation Charge	
Per Central Office Switch Translated or Changed	\$150.00
3. Change point-to point number by Subscriber request	
Per central office	\$13.50

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First Revised Sheet 11  
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**8. N11 SERVICES**



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