

**GENERAL EXCHANGE TARIFF**

**McCLELLANVILLE TELEPHONE COMPANY, INC.**  
d/b/a TDS Telecom  
South Carolina

Section 10  
Fifth Revised Contents Sheet 1  
Cancels Fourth Revised Contents Sheet 1

**MISCELLANEOUS SERVICE ARRANGEMENTS**

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**APPROVED**

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BY: Joel Dohmeier, Vice-President

**GENERAL EXCHANGE TARIFF**

**McCLELLANVILLE TELEPHONE COMPANY, INC.**  
d/b/a TDS Telecom  
South Carolina

Section 10  
Second Revised Sheet 1  
Cancels First Revised Sheet 1

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**MISCELLANEOUS SERVICE ARRANGEMENTS**

**APPROVED**

10.2 **TOUCH CALLING SERVICE**

10.2.1 General

- a. Touch calling service provides for the origination of telephone calls through the use of pushbuttons in lieu of rotary dial.

10.2.2 Application of Charges

- a. Touch calling service is provided as part of basic local exchange service. No additional rates apply.

10.3. **TEMPORARY SUSPENSION OF SERVICE**

10.3.1 General

Suspension of Service allows local exchange service to be temporarily suspended by request of the customer. This service is provided to customers whose requirements for telephone service is less than the normal 12-month period within a year.

10.3.2 Conditions

- a. Service can be temporarily suspended for a minimum of one (1) month
- b. Suspension of Service is available on all one-party residence lines and up to three one-party business lines subject to the availability of facilities.

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BY: Andrew Peterson, Vice-President

GENERAL EXCHANGE TARIFF

McCLELLANVILLE TELEPHONE COMPANY, INC.  
d/b/a TDS Telecom  
South Carolina

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MISCELLANEOUS SERVICE ARRANGEMENTS

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10.3. TEMPORARY SUSPENSION OF SERVICE (Continued)

10.3.2 Conditions (Continued)

- c. The customer must have at least one month of regular telephone service paid prior to the establishment of Suspension of Service.
- d. The Company reserves the right to bill charges for the total number of suspended months requested prior to establishment of Suspension of Service.
- e. Suspension of Service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made.
- f. The Company will not provide installations, moves, changes, or maintenance during the period when the customer is billed at the reduced rate.
- g.
- h. Bills are rendered at the reduced rate at regular billing dates during the period of suspension.
- i. The customer's listing will be retained in the directory.
- j. The Company assumes no liability for failure of a calling party to reach the customer during the period of suspension.
- k. The Company reserves the right to refuse suspension of service in the case of a customer whose account is delinquent.
- l.

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**MISCELLANEOUS SERVICE ARRANGEMENTS**

10.3 **TEMPORARY SUSPENSION OF SERVICE** (Continued)

10.3.2 Rates and Charges

- a. The monthly rate will be based upon 50% of the regular rate for basic local one-party exchange service. All other local services will be zero rated, except for the following:
  - 1) 911/E911 applicable surcharges will be billed at the full rate.
  - 2) The Federal Subscriber Line Charge will be discounted 50% per the National Exchange Carrier Association FCC Tariff No. 5, Section 4.5.5.
  - 3) Dual Party Relay and other similar charges will apply.
- b. Non-recurring charges do not apply for reconnection to regular full service the first time during any 12-month period. Non-recurring charges will apply for subsequent reconnections to regular full service, if reconnection occurs within one calendar year.
- c. Personal Greeting Service

This optional service is available for customers who prefer to leave a personalized greeting for incoming calls while they are on Suspension of Service.

Monthly Rate : \$3.50

10.4 **ROTARY HUNTING**

10.4.1 General

- a. Rotary hunting provides a means whereby calls made to the first number of a rotary group will be automatically completed over the first idle line in the rotary group. If all lines are busy, the calling party will receive a busy signal.
- b. This service is furnished only when the rotary numbers are available and only in connection with individual lines.
- c. See Section 6 for the regulations applicable to directory listings in connection with provision of main services on a rotary basis.

10.4.2 Rates

The following rate for Rotary Hunting applies on a monthly, recurring basis:

	<u>Monthly Rate*</u>
Rotary Hunting	\$5.95

\* Not applicable for Rotary Hunting provided in connection with PBX Trunks.

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BY: Jeff Jung, Vice-President

APR 25 2008

**GENERAL EXCHANGE TARIFF**

**McCLELLANVILLE TELEPHONE COMPANY, INC.**  
d/b/a TDS Telecom  
South Carolina

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**MISCELLANEOUS SERVICE ARRANGEMENTS**

**10.5 GROUND START**

10.5.1 General

Ground Start is a type of signaling on a customer's line in which one side of the two-wire trunk is momentarily grounded to get dialtone. Ground start is an optional service provided with Business One-Party service.

10.5.2 Rates

	<u>Monthly Rate</u>
Per Line	\$3.00

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# GENERAL EXCHANGE TARIFF

McCLELLANVILLE TELEPHONE COMPANY, INC.  
d/b/a TDS Telecom  
South Carolina

Section 10  
Second Revised Sheet 5  
Cancels First Revised Sheet 5

## MISCELLANEOUS SERVICE ARRANGEMENTS

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### 10.6. DIRECTORY ASSISTANCE SERVICE

#### 10.6.1 General

Directory Assistance Service gives customers access to telephone numbers of individuals or businesses by dialing 555-1212, 4-1-1 or 1-4-1-1.

#### 10.6.2 Definitions

1. Local numbers are any NPA/NXXs within the customer's local calling area or home NPA.
2. National numbers are any NPA/NXXs within the United States, Canada, Puerto Rico and the U.S. Virgin Islands, but outside the customer's local calling area or home NPA.
3. Call Completion is when a customer requests that a call be completed to the number that was provided during the directory assistance call.

#### 10.6.3 Regulations

1. A maximum of two requested telephone numbers are allowed per call.
2. Rates will apply based on the NPA/NXX requested.
3. Charges for Directory Assistance Service for requests of a local or national numbers are not applicable to calls placed from customers whose physical, visual or reading handicaps prevent them from using the telephone directory.
4. Charges for Directory Assistance are not applicable to calls originating from a hospital or nursing home patient rooms.

#### 10.6.3 Rates

The following rates apply for Directory Assistance Service.

	<u>Rate</u>		
1. Local Direct Dialed, per call	\$1.20	(T)	(R)
2. National Direct Dialed, per call	\$1.20		(I)
3. Call Completion, per minute	\$0.20		

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BY: Joel Dohmeier, Vice-President

**GENERAL EXCHANGE TARIFF**

**McCLELLANVILLE TELEPHONE COMPANY, INC.**  
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South Carolina

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Original Sheet 6

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**MISCELLANEOUS SERVICE ARRANGEMENTS**

**10.7 DIRECT INWARD DIALING (DID) SERVICE**

10.7.1 General

The Telephone Company will provide, subject to the availability of facilities, Direct Inward Dialing (DID) Service. DID service provides for the completion of local and toll calls to associated station numbers without intermediate handling by an attendant.

10.7.2. Rates

1. The rates and charges for central office trunk associated with Direct Inward Dialing (DID) Service are as found below:

	<u>Monthly Rate</u>	<u>NRC</u>
a. DID Facility Charge, Per Trunk	(1)	(1)
b. DID Software Translation Charge, Per Trunk	N/A	\$50.00
c. DID Number Assignment Charge (per number)	\$0.50	\$5.00 (2)

\*Numbers sold in conjunction with DID Service only.

10.7.3. Conditions

1. The service is furnished subject to the availability of Central Office facilities and compatibility of customer-provided equipment.
  2. The service includes central office switching equipment for in-dialing from the exchange and toll network directly to stations associated with customer premises equipment.
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- (1) See Section 3, Sheet No. 2 for associated Business One-Party rate and Section 4 for the installation charge.
  - (2) Not applicable if installed with initial installation. Subsequent installations are subject to non-recurring costs.

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## GENERAL EXCHANGE TARIFF

McCLELLANVILLE TELEPHONE COMPANY, INC.  
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South Carolina

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### MISCELLANEOUS SERVICE ARRANGEMENTS

#### 10.7 DIRECT INWARD DIALING (DID) SERVICE (Continued)

##### 10.7.3. Conditions (Continued)

3. The rates herein contemplate the use of standard Telephone Company equipment and serving arrangements and are in addition to rates and charges for the service with which it is furnished. When equipment or service of a special type is requested and provided, rates and charges are related to the costs involved to meet the individual requirements of each case.
4. Operational characteristics of interface signals between the Telephone Company provided connecting arrangements and the customer-provided equipment must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service.
5. The Telephone Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provisioning of DID services render any facilities provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance.
6. Directory listings will be provided in accordance with the regulations of the "Directory Listings" section of this Tariff. DID numbers furnished herein are not entitled to free directory listings.
7. Customer-provided equipment must be arranged by the customer to provide for the intercepting of assigned but unused station numbers.
8. The customer being provided DID service will be responsible for all toll calls billed to the DID numbers.
9. DID numbers will be sold in conjunction with DID service only.
10. The assignment of telephone numbers and the sequence of numbers assigned to a DID service is determined by the Company based on the rules established in FCC order 00-104. The customer may request a sequential block of numbers to be placed into service at a later date. Non-Recurring Charges for DID numbers may apply to recover the cost of reserving the numbers. Reserved numbers can only be held for a maximum of six months. After six months, the reserved numbers must be placed in service for that specific customer or the numbers will be categorized as available for use by other customers.

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## GENERAL EXCHANGE TARIFF

McCLELLANVILLE TELEPHONE COMPANY, INC.  
d/b/a TDS Telecom  
South Carolina

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### MISCELLANEOUS SERVICE ARRANGEMENTS

#### 10.8 N11 SERVICES

##### 10.8.1 **General**

In compliance with FCC Order 00-256 in CC Docket 92-105 and subsequent orders, N11 Service ("N11") establishes a three-digit local dialing arrangement in the Central Office that automatically transfers "N11" calls to another pre-programmed telephone number (point-to number) determined by the N11 Subscriber.

##### 10.8.2 **Definitions**

The Federal Communications Commission (FCC) administers the N11 codes, and has nationally assigned 211, 311, 511, 711 and 811 to the following special services.

"211"

211 is assigned for community information and referral services.

"311"

311 is assigned for non-emergency police and other governmental information.

"511"

511 is assigned for traffic and transportation information.

"711"

711 is assigned for access to Telecommunications Relay Service (TRS).

"811"

811 is assigned for state One Call Services for providing advance notice of excavation activities to underground facility operators.

##### 10.8.3 **Conditions and Limitations**

1. Requests for utilization of the N11 dialing code must be submitted in writing to the state regulatory authority, consistent with applicable state law for the assignment of the N11 code.
2. N11 service is provided subject to the availability of the N11 code and where facilities permit.

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## GENERAL EXCHANGE TARIFF

**McCLELLANVILLE TELEPHONE COMPANY, INC.**  
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South Carolina

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### MISCELLANEOUS SERVICE ARRANGEMENTS

#### 10.8 **N11 SERVICES** (Continued)

##### 10.8.3 **Conditions and Limitations** (Continued)

3. Only one 7 digit or 10 digit or 800 toll-free number may be used as the lead number per basic local calling area.
4. Directory listings may be provided for N11 under the terms, conditions and rates specified elsewhere in this Tariff.
5. Access to N11 is not available to the following classes of service:
  - 1+
  - 0+, 0- (credit card, third-party billing, collect calls)
  - 101XXXX

In addition, operator assisted calls to the N11 Subscriber will not be completed.

6. Suspension of N11 Service is not allowed.
7. The N11 Subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to n11 without impairing the Company's general telephone service or telephone plant.
8. The Company will provide both oral and written notification when a N11 Subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other Subscribers of N11. The Company reserves the right once notification is made to institute protective measures up to and including termination at any time and without further notice. The Company may take protective measures when the N11 Subscriber make no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.
9. Calls to N11 will be delivered over existing facilities. If the N11 Subscriber requires different facilities or services; the terms, conditions, and rates for those services found elsewhere in this tariff will apply.
10. N11 Service does not provide calling number information in real time to the N11 Subscriber. If the N11 Subscriber needs this type of information, the Subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.

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## GENERAL EXCHANGE TARIFF

McCLELLANVILLE TELEPHONE COMPANY, INC.  
d/b/a TDS Telecom  
South Carolina

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Original Sheet 10

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### MISCELLANEOUS SERVICE ARRANGEMENTS

#### 10.8 N11 SERVICES (Continued)

##### 10.8.3 **Conditions and Limitations** (Continued)

11. The Company will provision the Subscriber's order within a reasonable time, given the complexity of the order. The N11 Subscriber will be billed the charges when the service is provisioned by the Company.

If the N11 Subscriber cancels the order or decides to discontinued service, the N11 code will be recalled and the number will be considered available for reassignment. Any non-recurring charges associated with the establishment of service may not be refunded or waived.

12. If the point-to number provided by the N11 Subscriber is disconnected, the Company will route the N11 call to a pre-recorded announcement for 60 days. The announcement will advise the N11 caller that the service is not available.
13. The Company only provides N11 dialing to its own customers. The N11 Subscriber should work separately with other providers of telecommunication services for the arrangement of N11 to their customers.
14. The N11 Subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
15. The N11 Subscriber is restricted from selling or transferring the N11 code to an unaffiliated entity, either directly or indirectly.
16. The N11 Subscriber shall abide by all terms and conditions, which may be identified by the FCC in CC Docket 92-105 or subsequent dockets regarding the use and return of the N11 dialing code. The N11 Subscriber will be required to migrate to any access arrangement offered in the Company's tariff within the required notice period. If a recall is ordered, the Company will work with the N11 Subscriber affected by such recall to transfer their service arrangements within the required notice period. The N11 Subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.

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GENERAL EXCHANGE TARIFF

McCLELLANVILLE TELEPHONE COMPANY, INC.  
d/b/a TDS Telecom  
South Carolina

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MISCELLANEOUS SERVICE ARRANGEMENTS

10.8 **N11 SERVICES** (Continued)

10.8.3 **Conditions and Limitations** (Continued)

17. The N11 Subscriber, will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright or resulting from any claim of liable and slander.
18. The Company is not responsible for any and all complaints lodged with any regulatory authority against any service provided via N11.
19. The Company may take all legal and practical steps to disassociate itself from N11 Subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
20. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties in Company facilities and equipment or on equipment owned or leased by the Subscriber.
21. The Company, its employees, or its agents are not liable to any person for civil damages resulting from a caused by any act or omission in the development, design, installation, operation, maintenance, performance or provision of N11 service, except for willful or wanton misconduct.
22. This service will also be subject to the general regulations of the Company as listed elsewhere in this Tariff.

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GENERAL EXCHANGE TARIFF

McCLELLANVILLE TELEPHONE COMPANY, INC.  
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MISCELLANEOUS SERVICE ARRANGEMENTS

10.8 **N11 SERVICES** (Continued)

10.8.4 **Rates and Charges**

N11 Subscribers will pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the N11 Subscriber's designated premises.

	<u>Nonrecurring Charge</u>
1. Service Establishment Charge	
Per basic local calling area	\$389.90
2. Central Office Switch Activation Charge,	
Per Central Office Switch Translated or Changed	\$150.00
3. Change point-to-point number by Subscriber request	
Per central office	\$13.50

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**GENERAL EXCHANGE TARIFF**

**McCLELLANVILLE TELEPHONE COMPANY, INC.**  
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South Carolina

Section 10  
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**MISCELLANEOUS SERVICE ARRANGEMENTS**

**APPROVED**

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GENERAL EXCHANGE TARIFF

McCLELLANVILLE TELEPHONE COMPANY, INC.  
d/b/a TDS Telecom  
South Carolina

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MISCELLANEOUS SERVICE ARRANGEMENTS

10.10 CUSTOMIZED 911 (C911)

APPROVED

(N)

A. General

Customized 911 (C911) allows a customer to provide 911 Dispatch Centers (PSAP) with specific information for their PBX station telephone numbers or business lines.

B. Conditions

1. There is no charge for requesting updates to information at the PSAP.
2. A No Record Found (NRF) Charge applies when the Company receives an NRF report from the local authorities when a 911 call is placed and no 911 information was in the database. If a customer receives 3 of these, C911 will be terminated. The customer is required to provide 911 via one (1) ANI with one (1) address, per PRI T1; or via Analog line.
3. The Report Request charge applies when a customer requests a list of their E911 information from the E911 database.
4. Except where caused by the willful misconduct or gross negligence of TDS Telecom, the customer agrees to release, indemnify, defend and save harmless the Company from claims, suits, actions, damages, costs, judgments and actions of any nature or from any person related to the C911 Service provided.
5. The C911 customer agrees to indemnify and hold harmless TDS Telecom for any infringement or invasion of the right to privacy of person or persons, caused or claimed to be caused by acts or omissions of the Customer and their operation or use of C911 Service.

C. Rates

	<u>Monthly Charge</u>	<u>Non-Recurring Charge</u>
1. Initial Set-Up (per number) (not to exceed \$500)		\$1.00
2. Per Number Charge	\$0.05	
3. No Record Found Charge (per number)		\$50.00
4. Report Requests Charge		Variable

(N)

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South Carolina

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MISCELLANEOUS SERVICE ARRANGEMENTS

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10.11 RELOCATION FORWARDING SERVICE

(N)

A. GENERAL

Relocation Forwarding Service (RFS) is a voice only application service which allows calls sent to a telephone number programmed in the central office to automatically forward to a customer's terminating premises equipment or voice mail box. The customers premise equipment or voice mail box may be located in the same or different exchange from the call forwarding location.

B. CONDITIONS AND LIMITATIONS

1. RFS service is offered subject to availability of suitable facilities.
2. RFS is provided on the condition that the Telephone Company's facilities are able to adequately handle calls to the RFS customer without interfering with or impairing any services offered by the Telephone Company. If in the opinion of the Telephone Company, the facilities are inadequate to handle the calls to the RFS customer, the customer will be required to pay for the cost of additional services and facilities.
3. Only one call will be forwarded at one time. Another call will not be sent through until the previous call is completed.
4. Customers subscribing to this service are responsible for any toll call charges between the call forwarding location and the terminating point.
5. One listing in the white and yellow page directories, covering the exchange in which the call forwarding central office is located, is provided without additional charge.
6. The minimum service period is one month.
7. RFS service is not offered where the terminating station is a coin telephone.
8. Service is not available on ported numbers or to Internet Service Providers.

C. RATES AND CHARGES

	<u>Non-Recurring Charges</u>	<u>Per Month</u>	<u>Trans. Code</u>
Relocation Forwarding, per number	(1)	75% of B1	CCBRF

(1) Subsequent Service Order and Central Office Work charges apply. The rates are listed elsewhere in this tariff.

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GENERAL EXCHANGE TARIFF

McCLELLANVILLE TELEPHONE COMPANY, INC.  
d/b/a TDS Telecom  
South Carolina

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MISCELLANEOUS SERVICE ARRANGEMENTS

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10.12 OPERATOR SERVICES

(N)

A. General Description

Operator Services allow customers to complete calls within the local calling area with the assistance of an operator. The Customer dials "0" or "0+ NXX LINE" to get the operator. Charges include a per-call rate as well as a per-minute rate.

B. Definition of Calls

- 1. Billed to Third Number  
When the Customer dialing the Operator requests the call to be billed to a third-party. The third party will need to accept the charges before the caller and the called party can be connected.
- 2. Collect Calls  
When the Customer dialing the Operator requests the call to be billed to the called number.
- 3. Person-to-Person  
When the Customer requests the Operator to complete the call to a specific telephone number and in addition requests to speak to a specific person, department, extension of an office, etc. Once the requested person, department, extension, etc. joins the call, the Operator will connect the call.
- 4. Station-to-Station  
When the Customer requests the Operator to complete the call to a specific telephone number and is willing to speak to whoever answers the called number.
- 5. Call Completion  
When the Customer requests the Operator to complete the call to a called number. This charge is in addition to other charges that may be assessed.

C. Terms and Conditions

- 1. Operator Services are available 24 hours, 7 days a week. Rates apply to any time of the day and any day of the week
- 2. Qualified customers with disabilities will not be assessed the charges.
- 3. This service is not available on payphones.

D. Rates

- 1. The rates will be assessed on a per call basis.
 

	<u>Rate</u>
a) Operator Assisted Call, per call	\$1.20
b) Call Completion, per minute	\$0.20

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## GENERAL EXCHANGE TARIFF

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South Carolina

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### MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

#### 10.13 OFF PREMISES EXTENSION<sup>1</sup>

##### A. General

Off-Premise Extension (OPX) is a telephone line that connects a station located in a separate building to the main station at the Network Interface Device or at the pedestal. This allows the phone at each location to ring at the same time.

##### B. Conditions and Limitations

1. OPX will only be provided where technically feasible and is subject to the availability of outside plant.
2. Mileage charges will be based upon the airline mileage between the locations of the primary (main station) and secondary line terminations.
3. For multi-point channels, the mileage is the shortest airline distance between each building in which the channel terminates. The charging mileage is the combination of such segments of distance which results in the lowest total mileage for the entire channel.
4. OPX is only provided to locations residing within the same exchange as the main station.
5. OPX may be located on the premises of another customer provided the other customers have a separate access line service at that location.
6. The Telephone Company may limit the number of off premise extensions connected to a line.
7. OPX is limited to voice grade service.
8. Calls made to 9-1-1 from the extension station may only list the main station in the 9-1-1 database.
9. The rates listed below are in addition to the Basic Local Exchange Service.
10. Non-recurring charges as stated in Section 4 apply.
11. If supporting structures are necessary for the purpose of furnishing OPX extensions on the customer's premises or the extension involves unusual construction or disproportionately large expenditures as compared with usual types of construction, the customer may be responsible for the additional costs of construction.

<sup>1</sup> Off Premises Extension provisioned in or through the Central Office is grandfathered to existing customers effective 4/29/16. This service will not be available to new customers after this date.

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McCLELLANVILLE TELEPHONE COMPANY, INC.  
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Original Sheet 18

MISCELLANEOUS SERVICE ARRANGEMENTS

OFF PREMISES EXTENSION<sup>1</sup> - Continued

APPROVED

(T)

C. Rates

The rates below do not apply to terminals that are located in the same building.

Contiguous  
\$.75 per ¼ mile

(M)

Non-Contiguous  
\$.75 per ¼ mile

(M)

(M) Material previously shown on Sheet 1 of this Section

(T)

<sup>1</sup> Off Premises Extension provisioned in or through the Central Office is grandfathered to existing customers effective 4/29/16 service will not be available to new customers after this date.