

GENERAL EXCHANGE TARIFF

McCLELLANVILLE TELEPHONE COMPANY, INC.  
d/b/a TDS Telecom  
South Carolina

Section 7  
Original Contents Sheet 1

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SPECIAL DIAL TONE ARRANGEMENTS

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### SPECIAL DIAL TONE ARRANGEMENTS

#### 7.1 PAYSTATION SERVICE

##### 7.1.1 General

Paystation Service provides telephone service to a customer-leased or owned paystation with or without coin collecting devices. A Paystation Access Line permits providers of such service to provide pay telephone service to the public.

##### 7.1.2 Definitions

**Billed Number Screening** - Provides automatic blocking via validation data bases of third number billing, collect billing or both to the line.

**Coin Supervision** - Provides signaling capability from the central office for paystations that do not have signaling capability within the telephone. This signaling capability provides operators and/or operator systems coin control.

**Customer** - For the purpose of this tariff, the customer is the Paystation Service Provider.

**Network Interface Device** - A company-provided jack or its equivalent. It is the point of connection between the Company owned wiring and wiring owned by the customer. For the purposes of this tariff, the network interface device will be installed at a location mutually agreed upon by the customer and the Company,

**Originating Line Screening (OLS)** - Enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned paystations, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available.

**Paystation Access Line** - A basic coin transmission dial tone line. It is a line side connection from the local exchange switch to the point of demarcation at the customer premises.

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### SPECIAL DIAL TONE ARRANGEMENTS

#### 7.1 PAYSTATION SERVICE (Continued)

##### 7.1.3 Rules and Regulations

1. Paystation Service will be considered a business service for the purpose of applying the terms, rates and conditions found elsewhere in this tariff.
2. Only one paystation instrument may be connected to each Paystation Access Line. Off-Premise Extensions are not permitted.
3. The customer shall be responsible for the installation, operation and maintenance of any paystation instrument used in connection with this service.
4. Requests to Directory Assistance Service originated from paystations will be charged the applicable rate of the Directory Assistance Service Provider.
5. Directory listings may be provided under the regulations that govern the furnishing of listings for business customers.
6. Coin-free operator and emergency 911 access must be available from all paystations.
7. One directory will be distributed to the customer without charge for each paystation business exchange line.
8. The customer is responsible for the provision of booths, shelves, directories and all other ancillary equipment.
9. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls. The Company shall not be liable for shortages of coins collected and deposited at the customer's paystation instrument.
10. The Company reserves the right to disconnect service when the customer does not comply with the F.C.C. and state rules and regulations related to paystation service and equipment.
11. The Multiline Business Subscriber Line Charge, found in the interstate access tariff, is applicable to all paystation access lines.

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## SPECIAL DIAL TONE ARRANGEMENTS

### 7.1 PAYSTATION SERVICE (Continued)

#### 7.1.4 Rates and Charges

	<u>Monthly Rate</u>
1. Paystation Access Line	<u>1/</u>
2. Coin Supervision	\$0.00*
3. Billed Number Screening	\$0.00*

1/ The Business One-Party rate and associated non-recurring charges apply.

4. The following features will be available at no charge:

- a. Answer Supervision
- b. Selective Class of Call Screening
- c. Coin Signaling
- d. Central Office Blocking with Operator Screening

5. The Subscriber Line Charge, regulatory fees and charges and charges for features of general applicability to single-line business customers will not be eliminated and will be charged in addition to the Paystation line rate.

\* Reductions to these rates have been process to comply with SCPSC, Docket No. 1997-175-C.

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## SPECIAL DIAL TONE ARRANGEMENTS

### 7.2 VIRTUAL TELEPHONE NETWORK

#### 7.2.1 General

Basic Virtual Telephone Network (VTN) allows business customers to integrate multiple telephone features and functions by configuring VTN lines into a single VTN Group. The line type and quantity is determined by the customer's need.

VTN is offered only as a complete, integrated service arrangement. The network access, features, and other components of the service are not provided separately or in conjunction with other exchange services. Any other arrangements are outside the scope of this offering.

#### 7.2.2 Standard and Optional Features

1. All VTN systems will have the option to be equipped with the following features at no charge:
  - a. Intercom Dialing  
Allows VTN users to call other stations within their VTN Group using an abbreviated dialing pattern.
  - b. Distinctive Ringing  
Allows VTN users to listen to the ringing pattern or Call Waiting tone to determine the type of call (intergroup, intragroup, recall, or other feature notification).
  - c. Station Restriction
    - Unrestricted  
Allows VTN users to place all calls.
    - Toll Restricted  
Restricts VTN users from placing toll calls.
    - Fully Restricted  
Allows VTN users to only place calls within the VTN Group.
    - 900/976 Call Blocking  
Restricts VTN users from placing 900/976 calls.
    - 900/976 & International Call Blocking  
Restricts VTN users from placing 900/976 and international calls.
  - d. Attendant Dial "0"  
Allows VTN users to reach an internal attendant by simply pressing "0".
  - e. Direct Inward Dialing (DID)  
Allows VTN users to directly receive incoming calls without the assistance of an attendant.

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### SPECIAL DIAL TONE ARRANGEMENTS

#### 7.2 VIRTUAL TELEPHONE NETWORK (Continued)

##### 7.2.2 Standard and Optional Features (Continued)

1. (Continued)

- f. Direct Outward Dialing (DOD)  
Allows VTN users to call outside the VTN Group directly without the assistance of an attendant.
- g. Call Forwarding of Call Waiting Calls  
Allows the VTN user to divert all Call Waiting Calls to another directory number.
- h. Station Usage Billing  
Provides for toll bills to be separated by each VTN station.

2. Each VTN station will have the option to be equipped with the following features at no charge:

- a. Call Forwarding - Variable  
Allows a VTN user to direct all incoming calls to another directory number.
- b. Call Forwarding - Busy  
Allows all calls to be redirected to an alternate number when the called number is busy.
- c. Call Forwarding - Don't Answer  
Allows all calls to be redirected to an alternate number after a predetermined number of rings.
- d. Call Forwarding - Remote Activation  
Allows the VTN user to activate and deactivate Call Forwarding from any location.
- e. Call Hold  
Allows a VTN user to place a call on hold.
- f. Call Park  
Allows a VTN user to store a call against their directory number within the VTN Group and retrieve the call from any other number within the group.
- g. Deny Incoming Calls  
Prevents a VTN user from receiving incoming calls from outside of the VTN Group to their VTN DID station.
- h. Directed Call Park  
Allows a VTN user to store a call against any directory number within the VTN Group and retrieve the call from any other number within the group.

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## SPECIAL DIAL TONE ARRANGEMENTS

### 7.2 VIRTUAL TELEPHONE NETWORK (Continued)

#### 7.2.2 Standard and Optional Features (Continued)

2 (Continued)

- i. Call Pickup - Group  
Allows a VTN user to answer a call that is ringing at another station within the group by dialing an access code.
- j. Call Pickup - Directed  
Allows a VTN user to answer a call that is ringing at another station within the group by dialing an access code and the ringing station number.
- k. Call Transfer - All Calls  
Allows a VTN user to hold and transfer incoming, out-going and intragroup calls outside of their VTN Group.
- l. Call Transfer - Intragroup Only  
Allows a VTN user to transfer calls to another station within the VTN Group.
- m. Call Waiting/Cancel Call Waiting  
Alerts the VTN user who is on the phone that another call is waiting to be answered. Cancel Call Waiting allows the VTN user to deactivate this feature for one call by dialing a special code.
- n. Call Waiting Intragroup/Cancel Call Waiting  
Alerts the VTN user, who is on the phone, that another call from within the VTN Group is waiting to be answered. Cancel Call Waiting allows the VTN user to deactivate this feature for one call by dialing a special code.
- o. Caller ID - Intragroup Number  
Allows for the display of the calling party's telephone number on calls made within the VTN Group. VTN users must provide their own compatible premises equipment in order to process and display the number transmission.
- p. Message Waiting - Stuttered Dial Tone  
This is a message waiting indication in the form of an audible interrupted dial tone. This tone is provided by the central office to inform the VTN user that an unplayed message is waiting.
- q. Message Waiting Visual/Lamp  
This is a message waiting indicator, which illuminates a lamp at the customer's premise to inform the VTN user that an unplayed message is waiting. The customer must supply compatible customer premise equipment (CPE) capable of receiving and displaying the message waiting lamp indicator.

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### SPECIAL DIAL TONE ARRANGEMENTS

#### 7.2 VIRTUAL TELEPHONE NETWORK (Continued)

##### 7.2.2 Standard and Optional Features (Continued)

2 (Continued)

- r. Speed Call Short List  
Allows the VTN user to call a short list of user programmed directory numbers by dialing one or two digits instead of the directory number.
- s. Station Hunting  
Allows calls directed to busy VTN stations to be directed to the next available station in the hunt group.
- t. 3-Way Calling  
Allows a VTN user to add a third party to an existing call.
- u. Last Number Redial  
Allows a VTN user to automatically redial the last outgoing telephone number dialed.
- v. Call Blocking (per call)  
Allows a VTN user to block the delivery of their Caller ID information on a per call basis by dialing a special code prior to placing a call.
- w. Consultation Hold  
Allows a VTN user to place a call on hold in order to initiate a second call, answer a waiting call, consult privately with another party, or return to the previously held call.
- x. Make Set Busy  
Allows a VTN user to make a particular station appear busy to incoming calls.

3. The following are optional, chargeable individual line features.

- a. 6-Way Calling  
Allows the VTN user to call up to five parties and establish a six-way call.
- b. Assume Dial "9"  
Enables a VTN line to place outgoing calls without the requirement of a network access "9" digit.
- c. Caller ID Number (Standard VTN Line)  
Allows the VTN user to see, where technically feasible, the directory number associated with an intergroup incoming call. VTN users must provide their own compatible premises equipment in order to process and display the number transmission.

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## SPECIAL DIAL TONE ARRANGEMENTS

### 7.2 VIRTUAL TELEPHONE NETWORK (Continued)

#### 7.2.2 Standard and Optional Features (Continued)

##### 3. (Continued)

##### d. Caller ID Name and Number

Allows the VTN user to see, where technically feasible, the name and directory number associated with an incoming call. VTN users must provide their own compatible premises equipment in order to process and display the number transmission.

##### e. Direct Connect

Allows a call to be automatically placed to a designated directory number without dialing by lifting the receiver off the switchhook.

##### f. Ground Start

A type of signaling on the VTN line in which one side of the two-wire trunk is momentarily grounded to receive dial tone.

##### g. Speed Call 30

Allows the VTN user to call a list of 30 preselected directory numbers by dialing two or three digits instead of the directory number.

##### h. Warm Line Transfer

Allows a call to be placed to a designated directory number without dialing. The call will be placed once the VTN user's phone has been off-hook for a predetermined amount of time.

#### 7.2.3 Conditions and Limitations

1. A VTN customer must have a minimum of two VTN lines and all lines must be served by the same switch in the same local calling exchange.
2. The minimum charge period for services provided under this tariff shall be for twelve months.
3. VTN is offered subject to the availability of outside plant and/or Central Office facilities. Individual feature availability may differ by exchange.
4. Requests for special feature or service arrangements not listed in this tariff may be subject to additional charges.
5. The Customer is responsible for the payment of any additional cost incurred when forwarding or transferring calls over the public switched network between the VTN station and the station at which the call is forwarded or transferred.

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### SPECIAL DIAL TONE ARRANGEMENTS

#### 7.2 VIRTUAL TELEPHONE NETWORK (Continued)

##### 7.2.3 Conditions and Limitations (Continued)

6. VTN service does not include any terminal equipment which may be required on the customer's premises.
7. Unless specifically exempted, VTN service shall be subject to all general regulations applicable to the provision of service by the telephone company as stated in the general tariff.
8. Temporary Suspension of Service is not available with VTN Service.
9. Customers are entitled to one directory listing per VTN Group without charge. If the customer chooses not to list their main directory number, a Non-Published Number charge will apply. Additional Business Directory Listings are available. Please refer to Section 6 of this tariff.
10. VTN lines are provided in a non-blocking arrangement without trunk equivalents or simulated facility groups.
11. The local exchange calling area of any VTN line will be determined elsewhere in the Company's tariffs.
12. Individual Case Basis (ICB) or Special Pricing may be provided by the Company for VTN customers with 100 or more lines.
13. When subscribing to VTN Service, customers will be required to commit to a minimum number of lines they will maintain in service throughout the length of the contract. This minimum line commitment will be used to determine the appropriate line rate. Actual lines in service may be higher than the commitment level.

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## SPECIAL DIAL TONE ARRANGEMENTS

### 7.2 VIRTUAL TELEPHONE NETWORK (Continued)

#### 7.2.4. Rates and Charges<sup>1</sup>

##### 1. Line and Channel Rates

VIRTUAL TELEPHONE NETWORK STANDARD LINE RATES <sup>2</sup>					
VTN TERM PERIOD					
Minimum Total VTN Lines <sup>3</sup>		12 Months	24 Months	36 Months	60 Months
	2+	29.30	22.50	20.30	16.20
	5+	25.70	19.80	17.80	14.20
	20+	21.80	16.80	13.40	10.70
	50+	20.10	15.50	12.40	9.90
	80+	18.20	14.00	11.20	9.00

##### 2. System Charge

A \$5.00 recurring charge applies for each VTN Group established for a customer within the local company's serving territory. This charge does not apply per location when multiple locations are served by the same VTN Group.

##### 3. DID Number Block

A \$0.50 recurring charge will apply for each block of 5 DID numbers utilized by the customer. A customer may only purchase numbers in consecutive blocks of 5.

##### 4. Retained Number Charge

A \$1.50 recurring charge applies for each telephone number within a VTN Group that is a non-consecutive number and independent from a VTN DID Number Block.

##### 5. Extra Bill

Each VTN Group is provided a single monthly bill. Additional monthly bills for specific VTN services will be available for \$2.50 per month.

<sup>1</sup> All rates in this section are exclusively offered in conjunction with VTN service.

<sup>2</sup> The total number of VTN Standard lines at all locations served by the VTN Group will be used to determine the discount level. Other feature-related directory numbers are not included in determining discount levels.

<sup>3</sup> Discount levels are based on the minimum number of lines a customer commits to for the term of the contract. The actual number of lines in service may be higher.

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## SPECIAL DIAL TONE ARRANGEMENTS

### 7.2 VIRTUAL TELEPHONE NETWORK (Continued)

#### 7.2.4 Rates and Charges<sup>1</sup> (Continued)

6. Number Intercept/Telephone Number Referral Service  
When customers disconnect a number, the Company will furnish a message that provides information regarding the disconnected number. This service will be available in increments of 90 days and will be limited to 4 such increments. At the initiation of this service the customer will be required to specify the length of time for this service. They will also be obligated to pay the entire service cost in advance.

- |    |   |           |
|----|---|-----------|
| a. | Primary and Additional Directory Listings |           |
|    | First 90 days, per number                 | No Charge |
|    | Each additional 90 days, per number       | \$20.00   |
| b. | All Other VTN Numbers                     |           |
|    | Each 90 day treatment, per number         | \$20.00   |

#### 7. Optional Individual Line Features

- |    |                                      |                  |
|----|--------------------------------------|------------------|
| a. | 6-Way Calling                        | \$8.50 per line  |
| b. | Assume Dial "9"                      | \$10.00 per line |
| c. | Caller ID Number (Standard VTN line) | \$2.50 per line  |
| d. | Caller ID Name and Number            | \$3.50 per line  |
| e. | Direct Connect                       | \$1.00 per line  |
| f. | Ground Start                         | \$7.50 per line  |
| g. | Speed Call 30                        | \$0.30 per line  |
| h. | Warm Line Transfer                   | \$0.50 per line  |

<sup>1</sup> All rates in this section are exclusively offered in conjunction with VTN service.

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SPECIAL DIAL TONE ARRANGEMENTS

7.2 VIRTUAL TELEPHONE NETWORK (Continued)

7.2.4. Rates and Charges<sup>1</sup> (Continued)

8. Service Charges

- a. Service Order Charge: A \$30.00 non-recurring charge will apply for all service order activity done with the same due date.
- b. Establishment Charge: A non-recurring charge will apply for each VTN Group established.

Length of Agreement	Establishment Charge
12 Months	\$200.00
24 Months	\$175.00
36 Months	\$150.00
60 Months	\$100.00

- c. Standard Line Connection Charge: A non-recurring charge will apply for each Standard Line connected.

Lines Per VTN Group (Per Service Order)	VTN Line Connection Charge (Per Line)
2-5	\$25.00
6-25	\$20.00
26-50	\$15.00
51+	\$10.00

- d. VTN Feature Addition or Change: A \$5.00 non-recurring charge will apply for subsequent feature(s) additions or changes.
- e. Premises Visit Charge - Normal Business Hours: A \$20.00 non-recurring charge will apply for each visit to a customer's premises required for a VTN installation during normal business hours.
- f. Premises Visit Charge - After Hours: A \$30.00 non-recurring charge will apply for each visit to a customer's premises required for a VTN installation during non-business hours.

<sup>1</sup> All rates in this section are exclusively offered in conjunction with VTN service.

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### SPECIAL DIAL TONE ARRANGEMENTS

#### 7.2 VIRTUAL TELEPHONE NETWORK (Continued)

##### 7.2.4. Termination Liability

If the Customer cancels VTN Service prior to the completion of the term of the Agreement, the Customer shall be obligated to pay one of the following termination liability charges. Customers who fall below their minimum line commitment will have an option of continuing to pay for the minimum number of lines committed to in the contract until the end of the contract term or terminate the contract. If the Customer terminates the contract, the applicable termination liability charge will apply.

##### 1. 12-Month Term

If the Customer cancels service prior to 12 months of service, they will be assessed a liability charge equal to 75 percent of the remaining revenues from the minimum number of lines of the 12-month term.

*(Minimum Number of Lines) X (12 Month Line Rate) X (Months to reach 12) X 75%*

##### 2. Multi-Term (Canceled Prior to 12 Months)

If the Customer cancels service prior to 12 months, they will be assessed the 12-Month Term liability charge. In addition, the Customer will also be charged the difference between the price they paid and the price they would have paid if on a 12-month term.

*(Minimum Number of Lines) X (12 Month Line Rate) X (Months to reach 12) X 75%*

*(Number of Lines) X (Difference between billed rate and the 12-month line rate) X (Months in Service)*

##### 3. Multi-Term (After 12 Months)

If the Customer cancels service after 12 months, but prior to the expiration of the contract, the Customer will be retroactively billed as if the Customer had initially ordered the service at the most recently expired term offered for VTN service.

*(Minimum Number of Lines) X (Difference between billed rate and most recently expired line rate) X (Months in Service)*

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