

**GENERAL EXCHANGE TARIFF**

**McCLELLANVILLE TELEPHONE COMPANY, INC.**  
d/b/a TDS Telecom  
South Carolina

Section 4  
Original Contents Sheet 1

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**SERVICE CONNECTION CHARGES**

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BY: Jeff Jung, Vice-President

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### SERVICE CONNECTION CHARGES

#### 4.1 GENERAL

Service Connection Charges are non-recurring charges that are associated with work performed by the Telephone Company in connection with the provision of telephone service for a customer. They apply to ordering, connecting, moving, changing or rearranging of telephone service.

#### 4.2 SERVICE DESCRIPTION

1. Service Order Charge - Initial  
Initial Service Order charge applies to the work performed by the telephone company to establish a new customer into the billing system.
2. Service Order Charge - Subsequent  
Subsequent Service Order charge applies to the work performed by the telephone company to change already established billing records.
3. Central Office Work Charge  
Central Office Work charge applies to work performed by the telephone company to connect or reconnect lines on the main distribution frame. This would include changing plant records and updating the switch. A Central Office Work charge may also apply to testing, if requested by the customer.
4. Line Connection Charge  
A Line Connection Charge would apply to work performed on the circuit between the central office main distribution frame up to the pedestal or on an outside circuit between premises or between locations on the same premises. This charge would include cable pair splicing.
5. Premise Visit Charge  
A Premise Visit Charge represents the labor for a telephone company representative to go to the customer premise to establish a drop to the NID.
6. Rearrangement/Repair Charge  
Rearrangement or repair service applies to work performed by the telephone company to move the protector or NID to a different location as requested by the customer, or to repair the protector or NID due to damage caused by the customer's neglect or abuse.

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### SERVICE CONNECTION CHARGES

#### 4.2 SERVICE DESCRIPTION (Continued)

7. Reconnect for Non-Payment

This charge applies to work performed by the telephone company to reestablish service that has been disconnected for non-payment and where satisfactory arrangements were not made prior to the preparation of the disconnect.

8. NSF Charge

This charge applies when any negotiable instrument presented for payment of service or deposit becomes dishonored, and is returned to the Telephone Company from the bank.

#### 4.3 CONDITIONS AND LIMITATIONS

1. Service Connection Charges contemplate work performed by the Telephone Company during normal work hours. Additional charges may apply to work performed outside of normal work hours at the request of the customer.
2. Service Connection Charges are in addition to scheduled rates and any other charges applying under the tariffs. They may apply in addition to special installation charges, or construction charges, as set forth in other sections of this tariff.
3. Service Connection Charges are non-refundable, unless the order is cancelled before work is begun or unless specified elsewhere in the Company's tariff.
4. One Service Order Charge (Initial or Subsequent) applies per all requests made at one time for the same customer at the same premises. Service Order Charges apply separately when business and residence service are located on the same premises.

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### SERVICE CONNECTION CHARGES

#### 4.3 CONDITIONS AND LIMITATIONS (Continued)

5. When business or residence service is established for a different customer and all of the facilities are reconnected in place without any change, only the applicable service connection charge(s) will apply to the entire service.
6. Service Connection charges apply to residence or business premises for:
  - a. Establishing Service;
  - b. Reconnections or re-establishment of service;
  - c. Move of service from one premise to another;
  - d. Assumption of service with a change in responsibility or ownership;
  - e. Number change or grade of service change request by the customer;
  - f. Adding access lines or extension lines.
7. Service Connection Charges DO NOT apply to the following situations:
  - a. When a change is made and initiated by the Company, for the convenience of the Company, such as a change in grade of service, change in customer's telephone number, or in changes of service and facilities for continuation of satisfactory service.
  - b. To changes stemming from Company errors or to normal repair and maintenance performed on general telephone service and equipment.
  - c. When telephone service is re-established at a secondary location immediately following the rendering of a customer's primary location as unfit for occupancy, due to fire, flood, etc. At the option of the Company, a different telephone number may be used.
  - d. To termination of total service or removal of a service, unless specified elsewhere in the tariff.
  - e. Establishing or changing non-access line services, such as Custom Calling Services, Advanced Calling Services and Directory Listings service.
  - f. To Suspension of Service requested by the customer and subsequent reconnect to full service.

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## SERVICE CONNECTION CHARGES

### 4.4 RATES

	<u>Non-Recurring Rates</u>
1. Initial Service Order	\$15.00
2. Subsequent Service Order	\$5.00
3. Central Office Work	\$5.00
4. Line Connection	\$10.00
5. Premise Visit	\$20.00
6. Rearrangement/Repair	
During normal business hours, per hour	\$60.00
After normal business hours, per hour	\$80.00
7. Reconnect for Non-Payment	\$20.00
8. NSF Charge	\$25.00

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