
GENERAL SERVICE AND RATE INFORMATION

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(M) Material now appears in Section IV, Sheet 24.

Effective: July 1, 2017

GENERAL SERVICE AND RATE INFORMATION

3.1 GENERAL

3.1.1 Rates and timing of calls may vary by product type, access method, or call duration. Calls are billed individually and on a monthly basis. Usage is billed in arrears.

3.1.2 Intrastate services are offered in conjunction with interstate services.

3.2 TIMING OF CALLS

3.2.1 Billing for calls placed over the network is based in part on the duration of the call as follows, unless otherwise specified in this document:

- (A) Call timing begins when the called party answers the call (i.e., when two-way communications are established).
- (B) Chargeable time for calls ends when one of the parties disconnects from the call.
- (C) Minimum call duration periods for billing purposes may vary by service option.
- (D) For billing purposes, usage after the initial period varies by service and is specified by service in this document.
- (E) The Carrier will not bill for unanswered calls.

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(M) Material now appears in Section IV, Sheet 24.

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3.3 TELECOMMUNICATIONS RELAY SERVICE (T)

3.3.1 Qualified Telephone Relay Service customers will receive a 70 percent discount on all direct dialed station-to-station intrastate calls. (T)

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