

TDS Telecom/Deposit
Telephone Company, Inc.

SECTION 6
Twelfth Revised Sheet 1
Cancels Eleventh Revised Sheet 1

MISCELLANEOUS SERVICE AND EQUIPMENT

APPROVED

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EXTENSION STATIONS⁽¹⁾

Extension stations and PBX extension stations are provided (where facilities are available) at the following monthly rates:

Business.....	\$2.80
Residence.....	\$1.90

When an extension station is located in a separate building from that of its main station, a mileage charge applies as shown in Section 4.

Extension stations without dials may be provided at pay telephone lines to receive calls only, at the regular business extension rate.

When either the main or extension station is at a business location, business rates apply to both stations.

The number of extension stations connected to any line may be limited by operating conditions.

Permanently connected one-party line extension stations may be located on any premises of the customer, and, in connection with business service, on the premises of the customer's agents or representative. Party line extension stations must be located on the main station premises.

⁽¹⁾ Extension Station provisioned in or through the Central Office is grandfathered to existing customers effective June 6, 2016. This service will not be available to new customers after this date.

(C) Indicates Change

Issued: March 17, 2017

Effective: April 17, 2017

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)**DIRECTORY LISTINGS****APPROVED**

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A. General

The alphabetical section of the telephone directory consists of a list of names of end users in alphabetical order and is designed solely for the purpose of informing calling parties of the telephone numbers of end users and those entitled to use the end user's service as an aid to the use of the telephone service. Any restrictions, changes or additions are provided for in this section.

B. Conditions and Limitations

1. The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory
2. The company has the right to limit the length of any listing to one line in the directory by the use of abbreviations when the clearness of the listing or the identification of the customer is not impaired thereby.
3. A listing must conform to the Company's specifications with respect to its directories.
4. Listings are regularly provided in connection with all classes of exchange service except public telephone service.
5. The length of the contract period for directory listings where the listing actually appears in the directory is the directory period. The directory period is from the day that the directory is distributed to the customers to the day the succeeding directory is distributed to the customers, unless the listing no longer services the customer because of disconnection, removal, etc. of the service, the minimum contract period will be for at least 30 days. When the listing appears on information records only, the minimum contract period will be for at least 30 days.
6. The Telephone Company shall not be liable for damage claimed on account of errors in or omissions from its directories; nor for the result of the publications of such errors in the directory; nor will the Telephone Company be a party to controversies arising between end users or others as a result of listing published in its directories.
7. In cases of extra listing in the alphabetical section of the directory for which a charge is made, the Telephone Company's liability shall be limited to cancellation of the charges and refunding of any charges to the customer in question.
8. Listings are furnished only as specified for the various services mentioned in this section. Listings which, in the opinion of the company, are not necessary in connection with any services or facilities not specifically mentioned in the section are not furnished either with or without charge.

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TDS Telecom/Deposit
Telephone Company, Inc.

SECTION 6
Third Revised Sheet 3
Cancels Second Revised Sheet 3

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

DIRECTORY LISTINGS (cont'd)

APPROVED

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C. Primary Listings

A Primary Listing, which may include the name, address and telephone number of the individual, organization, firm or corporation for whom the service has been contracted will be furnished at no charge.

1. Listings will be limited to such information as is necessary for the proper identification of the customer.
2. The length of a listing may be limited to the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.
3. The Company may refuse to insert any listing, which in its judgment does not facilitate the use of the directory.
4. Primary business listings must be the name under which the subscriber is conducting business.
5. Business listings may include a designation descriptive of the business or profession if the name does not indicate the nature of the business.
6. Titles are permitted in business or residence primary service listings where required for the purpose of identification.

When two or more main station lines or private branch exchange trunk lines are consecutively operated, the first number of the group is considered the primary listing. Where two or more main station lines or private branch exchange trunk lines are consecutively operated, a primary listing may be made for each line. DID trunk numbers and trunk hunting lines listed will be charged the applicable listing charges for regular or additional listings.

(C) Indicates Change

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MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

DIRECTORY LISTINGS (cont'd)

APPROVED

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D. Additional Listings

1. General

- a. Additional listings for which a charge is made, are available to business and residence customers and are subject to the same regulations as Primary listings.
- b. Additional listings must bear the same address and telephone number as the primary or regular listing. An exception to this may be made in the case of off-premises access lines that are located in other premises solely occupied by the customer, in which case, a different address may be listed. This exception is not permitted when the off-premise access line is located in the residence of an employee of the customer.
- c. Additional listings must be contracted for by the customer who is responsible for the charges.
- d. Residence additional listings are available for other persons who are members of the customer's domestic establishment and occupy the same premises.
- e. After insertion of an additional listing in the directory, such listing shall not be discontinued during the life of the directory unless the telephone is also discontinued or the party having the additional listing moves from the premises in which the telephone service is located.
- f. Additional listings may come in various forms. Below are a few examples
 - Reverse order of the individual names
Primary Listing: Jones, John & Mary 123 Main St.-----123-4567
Additional Listing: Jones, Mary & John 123 Main St.-----123-4567
 - Reference to certain other telephone numbers
Primary Listing: Joe's Garage 12 West Main St.-----555-1212
Additional Listing: After five and weekends-----555-1243
 - Reference to another listing
Primary Listing: Housing, City
Additional Listing: See Government-Planning and Development
 - Other information possibly listed on a separate line
-Email Address -Office Hours
-Former name of a company - Fax Number
-Residence number for a doctor, dentist, attorney,
etc.

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

DIRECTORY LISTINGS (cont'd)

APPROVED

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E. Non-Published and Non-Listed Numbers

1. General

At the request of the customer, a listing or listings (including name, address and telephone number) may be omitted or deleted from the telephone directory. The divulgence of the customer's telephone number to the public is dependent upon the type of service provided.

a. Non-Published Numbers

The customer listing is omitted or deleted from the telephone directory. Only the name and address of the customer will be carried in the telephone company records, and the number will not be given to any calling party.

b. Non-Listed Numbers

The customer listing is omitted or deleted from the telephone directory, but such listings will be carried in the telephone company information records and the number will be given to any calling party upon request.

2. Regulations

a. The Company shall not be liable should a non-listed or non-published telephone number be divulged inadvertently. When a non-published or a non-listed number is inadvertently published in a directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges that the customer has incurred for such service.

F. Rates

1. Listing charges date from the day information records are posted and are payable in the same manner as are charges for exchange service.

2. All listing charges are automatically discontinued upon the termination of the main service. Charges for additional listings are also discontinued when, (a) the listed party dies, (b) when the listed party subscribes for similar exchange service, and/or (c) when the listed party moves from the premises at which the exchange service is furnished. The minimum charge for additional listings is the amount of such charges for one full directory period.

3. The following monthly charges may apply:

	<u>Monthly Rate</u>
a. Additional Listing, per listing	\$.85
b. Non-Published Number, per listing	\$1.28

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

APPROVED

DIRECTORY ASSISTANCE SERVICE

- I. **General**
Directory Assistance Service is furnished upon customer request for assistance in determining telephone numbers.

2. **Definitions**
 - a. Local Numbers are any NPA/NXXs within the customer's local calling area or home NPA.
 - b. National numbers are any NPA/NXXs within the United States, Canada, Puerto Rico and the U.S. Virgin Islands, but outside the customer's local calling area or home NPA.
 - c. International numbers are numbers from outside the United States, Canada, Puerto Rico, and the U.S. Virgin Islands.

3. **Regulations**
 - a. **Monthly Call Allowance**
An allowance of two direct dialed Directory Assistance calls per month without charge is permitted for each: residence exchange service line, residence dormitory line and residence trunk line. Call allowances or calls are not transferable between separate accounts of the same customer.

 - b. **Exceptions**
Charges for Local or National Directory Assistance Service are not applicable to the following types of calls of Directory Assistance:
 1. Calls placed from residence telephones where a member of the customer's household has been certified by a registered physician or a designated agency as unable to use a directory because of a visual or physical handicap, or for the business telephone of a certified handicapped customer where assistance is otherwise not available.

Calls from patients in hospitals, skilled nursing homes and convalescent homes which have been properly licensed by the Commonwealth of Pennsylvania and which have as their predominant undertaking the surgical, medical and nursing care of the sick and disabled requesting national and international numbers will be charged the applicable rate.

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Calls requesting international numbers will be charged the applicable rate. (C)

 - c. **Multiple Number Request**
A maximum of two requested telephone numbers per call are permitted.

4. **Rates**

	<u>Per Call</u>
a. Where the customer direct dials Directory Assistance.....	\$.35
b. Where the customer places a call to the Directory Assistance attendant via a Telephone Company Operator	\$.35*
c. Where the customer direct dials Directory Assistance from a Telephone Company Pay Telephone Line.....	\$.25
d. Where the customer originates a Directory Assistance call from a Telephone Company Pay Telephone Line via a Telephone Company Operator.....	\$.25
e. National Direct Dialed.....	\$.65
f. International Direct Dialed.....	\$1.50

*Plus the applicable operator handled rate.

(C) Indicates Change

TDS Telecom/Deposit
Telephone Company

Section 6
Second Revised Sheet 7
Cancels First Revised Sheet 7

MISCELLANEOUS SERVICE AND EQUIPMENT

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A. OPERATOR CALLS

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Calls placed through the operator to a station in the same Local Calling Area, are charged at the following rates:

Calling Card	Operator	All Types
<u>Customer Dialed</u>	<u>Station-to-Station</u> (C)	<u>Person-to-Person</u>
\$.35	\$.90	\$2.50

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(C) Indicates Change

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MISCELLANEOUS SERVICE AND EQUIPMENT

APPROVED

PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE

1. General

The Pennsylvania Telecommunications Relay Service is a Relay telecommunication service for the deaf, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission's Order entered on February 4, 2000 at Docket No. M-00900239.

2. Surcharge

In addition to the charges provided in this tariff and other intrastate toll tariffs in which this Company concurs, a surcharge will apply to all residence and business access lines served by this Company. This surcharge applies regardless of whether or not the access line uses the Pennsylvania Telecommunications Relay Service.

This surcharge serves as the funding vehicle for the operation of the Pennsylvania Telecommunications Relay Service, and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the Pennsylvania Telecommunications Relay Service Surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all bills issued on or after August 1, 2022:

Per residence access line, per month	<u>\$0.00</u>	(C)
Per business access line, per month	<u>\$0.00</u>	(D)

Centrex lines will be charged on an equivalency basis as determined by the Commission.

(C) Indicates Change

(D) Indicates Decrease

Deposit Telephone
Company, Inc.

SECTION 6
3rd Revised Sheet 9
Cancels 2nd Revised Sheet 9

MISCELLANEOUS SERVICE AND EQUIPMENT

APPROVED

PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE

3. Rates

Local calls will be charged at the applicable local flat rate or local measured service rate. Local calls originating from pay telephone lines shall be completed free of charge. All intraLATA toll calls, placed through the Pennsylvania Telecommunications Relay Service, will be rated according to the Rates Applicable on Messages Placed By Certified Speech and/or Hearing Disabled in the Pennsylvania Telephone Association Toll Tariff Pa. P.U.C. No. 10. This Company concurs in this tariff.

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The company will make available to the Telecommunications Relay Service (TRS) user a calling card. The rates for the calling card shall not exceed those that would apply to identical calls for non-TRS users of coin sent-paid service.

Please refer to the appropriate Interexchange Carrier tariff for interstate charges.

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT

911 TARIFF LANGUAGE

APPROVED

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1. GLOSSARY OF TERMS

Host Telephone Company: The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.

Telephone Company: A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with 'service provider'.

Content: The data elements of the MSAG including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:

- A. Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional [where required]
- F. Even (E), odd (O), or all (A) [applied to house numbers]
- G. Low-high range of house numbers
- H. PSAP (Public Safety Answering Point)
- I. LAT/LONG (Latitude/Longitude) [where required]

Formatting, Format: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company's rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

2. REGULATIONS

- A. The Telephone Company will comply with the Protocols as set forth in, and in the form of, Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order (MSAG); Docket No. P-00971203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998.
- B. The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.
- C. The Telephone Company's liability and insurance provisions are fully stated in Pa. P.U.C. No. 1, Section 1, General Regulations.
- D. Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.

MISCELLANEOUS SERVICE AND EQUIPMENT

911 TARIFF LANGUAGE

APPROVED

2. REGULATIONS (cont'd)

- E. The service provider will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.
- F. The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.
- G. The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.
- H. The service provider will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.
- I. The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

APPROVED

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CUSTOMIZED 911 (C911)

A. General

Customized 911 (C911) allows a customer to provide 911 Dispatch Centers (PSAP) with specific information for their PBX station telephone numbers or business lines.

B. Conditions

1. There is no charge for requesting updates to information at the PSAP.
2. A No Record Found (NRF) Charge applies when the Company receives an NRF report from the local authorities when a 911 call is placed and no 911 information was in the database. If a customer receives 3 of these, C911 will be terminated. The customer is required to provide 911 via one (1) ANI with one (1) address, per PRI T1; or via Analog line.
3. The Report Request charge applies when a customer requests a list of their E911 information from the E911 database.
4. Except where caused by the willful misconduct or gross negligence of TDS Telecom, the customer agrees to release, indemnify, defend and save harmless the Company from claims, suits, actions, damages, costs, judgments and actions of any nature or from any person related to the C911 Service provided.
5. The C911 customer agrees to indemnify and hold harmless TDS Telecom for any infringement or invasion of the right to privacy of person or persons, caused or claimed to be caused by acts or omissions of the Customer and their operation or use of C911 Service.

C. Rates

	<u>Monthly Charge</u>	<u>Non-Recurring Charge</u>
1. Initial Set-Up (per number) (not to exceed \$500)		\$1.00
2. Per Number Charge	\$0.05	
3. No Record Found Charge (per number)		\$50.00
4. Report Requests Charge		Variable

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT**CUSTOM CALLING SERVICES****A. General**

Custom Calling Services are optional services offered in addition to regular exchange service to those customers served by central offices arranged to provide such services. The number of Custom Calling Services available depends upon the exchange central office providing the service and is subject to the availability of its facilities.

B. Service Descriptions**1. Call Forwarding**

This service redirects incoming calls to another telephone number. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. When activated, all calls that are forwarded when the line is idle cause a short ring on the forwarded line as a reminder that the service is active. To deactivate Call Forward, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

2. Call Forwarding-Busy (Customer Programmable)

This service routes incoming calls to another telephone number when the customer's dedicated number is busy. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - Busy, a customer must dial a special access code. All calls forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.

3. Call Forward-No Answer (Customer Programmable)

This service redirects incoming calls not answered after a predetermined number of rings to another telephone number. The number of rings is determined and set by the Company unless otherwise specified by the customer. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - No Answer, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

MISCELLANEOUS SERVICE AND EQUIPMENT**CUSTOM CALLING SERVICES** (Continued)**B. Service Descriptions** (Continued)

4. Call Forwarding-Remote Access

This service allows the customer to activate and deactivate Call Forwarding from a telephone in another location. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

5. 3-Way Calling

This service allows a customer to add a third party to an existing telephone call. To add a third party, the customer depresses the switchhook once to place the current party on hold, receives a dial tone, dials the third party's number, and then depresses the switchhook again to establish the three-way connection. All 3-way calls are subject to transmission limitations and all applicable local and long distance charges.

6. Call Transfer

This service allows the customer to hold and transfer incoming, out-going and intragroup calls. If the customer has established a three way call, this service will allow the customer to hang up while the other two parties remain connected. Any applicable long distance charges will apply for the duration of the call, even if the customer drops off the call.

7. Call Waiting/Cancel Call Waiting

This service alerts a customer who is on the phone that another local or long distance caller wants to get through the line. The customer will receive a tone signal to indicate another incoming call and the caller will receive the usual ringing tone. To place the first call on hold and answer the incoming call, the customer depresses the switchhook once. The customer can then toggle between both calls by depressing the switchhook. If the customer hangs up when a call is still on hold, the customer's line will automatically ring back.

Cancel Call Waiting allows a Call Waiting customer to deactivate the Call Waiting service by dialing a code. When this service is activated, the customer will not be interrupted by the Call Waiting tone and the incoming caller will receive a busy signal. Call Waiting will remain disabled for the rest of the call, but will be automatically restored upon call termination.

MISCELLANEOUS SERVICE AND EQUIPMENT

APPROVED

CUSTOM CALLING SERVICES (Continued)

B. Service Descriptions (Continued)

8. Home Intercom-Basic

This service allows customers to redial their own directory number in order to talk to another party at a different extension. To activate this service, customers redial their own directory number and then hang-up. After a short interval, the phone will ring back. Once both parties pick-up the phone, they will be able to have a two-way conversation. This service is also known as Revertive Ringing.

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9. Personal Ringing

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This service allows the customer to have up to two distinct telephone numbers on a single line. The second number will have a distinctive ringing pattern so the customer can identify which number has been called. If a customer also subscribes to Call Waiting, each phone number will have a distinctive Call Waiting tone. If a customer also subscribes to Call Forward, the main directory number or all four telephone numbers can be forwarded.

10. Speed Call 8

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This service allows the customer to keep a list of eight specified telephone numbers which can be dialed by using a one-digit (2 through 9) access code.

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT

CUSTOM CALLING SERVICES (Continued)

APPROVED

B. Service Descriptions (Continued)

11. Speed Call 30

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This service allows the customer to keep a list of 30 specified telephone numbers which can be dialed by using a two-digit (20 through 49) access code.

12. Toll Restriction

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This service enables customers to restrict all or a combination of 0+ and 1+ toll calls from being placed over their exchange lines/trunks. When a restricted call is attempted from a line/trunk equipped with this service, a dial tone or Company recorded announcement will be heard by the caller.

C. Limitations

1. Custom Calling Services require special central office equipment and will be provided only where facilities are available.
2. Custom Calling Services are only available on single-line party service.
3. Custom Calling Services will not be provided in connection with Paystation Service (except for the business line extension) or Private Branch Exchange Trunk Line Service.

(C) Indicates Change

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MISCELLANEOUS SERVICE AND EQUIPMENT

CUSTOM CALLING SERVICES (Continued)

APPROVED

D. Rates and Discounts

1. Rates

The following monthly rates apply to Custom Calling Services and are in addition to basic local exchange service and any other service, equipment or facilities subscribed to by the customer.

	<u>One Service Per Line</u>	<u>Resident</u>	<u>Business</u>	<u>Activate Code</u>	<u>Deactivate Code</u>	
a)	Call Forwarding	\$1.99	\$3.99	*72	*73	
b)	Call Forward-Busy (Customer Programmable)	\$1.49	\$3.99	*90	*91	
c)	Call Forward-No Answer (Customer Programmable)	\$1.49	\$3.99	*92	*93	
d)	Call Forwarding-Remote Access ¹	\$2.99	\$5.99	N/A	N/A	
e)	3-Way Calling	\$1.99	\$3.99	N/A	N/A	
f)	Call Transfer	\$3.41	\$5.02			
g)	Call Waiting/Cancel Call Waiting	\$2.99	\$6.99	N/A/*70	N/A	
h)	Home Intercom-Basic	\$1.50	\$1.50	N/A	N/A	(C)
	* * *					(C)
	* * *					(C)
i)	Personal Ringing					(C)
	1) Second Directory Number	\$3.00	\$4.00	N/A	N/A	
j)	Speed Call 8	\$0.99	\$1.99	*74	N/A	(C)
k)	Speed Call 30	\$1.49	\$2.49	*75	N/A	(C)
l)	Toll Restriction	\$4.84	\$9.67	N/A	N/A	(C)

¹ Discounts do not apply to these services.

Non-recurring charges do not apply to the establishment of Custom Calling Services.

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT**CUSTOM CALLING SERVICES** (Continued)D. Rates and Discounts (Continued)

2. Multi-Service Plan Discount, Per Line

<u>Per Service Credit</u>	<u>Credit Per Month</u>
a) Two Services	\$(1.00)
b) Three Services	(1.75)
c) Four Services	(2.50)
d) Five Services	(3.00)
e) Six Services	(3.75)
f) Seven Services	(5.25)
g) Eight Services	(6.00)
h) Nine Services	(6.75)
i) Ten Services and up	(7.75)

MISCELLANEOUS SERVICE AND EQUIPMENT**ADVANCED CALLING SERVICES****A. GENERAL**

Advanced Calling Services (ACS) are optional services, offered in addition to regular exchange service, which allow customers to efficiently manage the call flow generated over their Exchange Access Line(s). Customers will be able to screen, redirect, or return selected calls. These services offer subscribers convenience, time savings, and a greater degree of control over the use of their telephones. Advanced Calling Services are available to residence and business customers where facilities are available. Individual feature availability may differ by exchange.

B. SERVICE DESCRIPTION**1. ANONYMOUS CALL REJECTION**

This service enables a subscriber to reject incoming calls from which a privacy indicator is received. The service is activated by dialing a unique code. When the service is active, the Telephone Company ("Company") will not complete calls to its customer when the calling party has activated Caller ID blocking services. Such calls will be routed to a Company recorded announcement.

2. CALL REJECTION

This service enables a subscriber to reject up to a maximum of six (6) preselected incoming telephone numbers from which he/she does not wish to receive calls. To select a telephone number, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. To add an unknown telephone number to the list, a subscriber can activate a code immediately after receiving an unwanted incoming call. The Company's equipment will screen incoming calls against the subscriber's list and reject those on the list. Callers whose numbers are rejected are directed to a Company recorded announcement. If facilities are unavailable to provide incoming call screening via the subscriber's list, standard call completion will occur.

MISCELLANEOUS SERVICE AND EQUIPMENT**ADVANCED CALLING SERVICES** (Continued)**B. SERVICE DESCRIPTION** (Continued)

3. CALL RETURN

This service enables the subscriber to automatically redial the telephone number of the most recent incoming call. The Company's equipment will make repeated attempts to establish the call for approximately a thirty (30) minute period, beginning with the subscriber's activation of Call Return if the most recent incoming call is busy. If the most recent incoming call is blocked, the subscriber will get a Company recorded announcement indicating the number is a private number and the call can not be returned. The service cannot be activated for calls originating from a line that is forwarded or from a line not associated with a telephone number, e.g., multiline hunting groups.

Call Return is available on a flat monthly rate and a pay-per-use basis. Pay-per-use Call Return will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge.

4. PREFERRED CALL FORWARDING

This service enables the subscriber to forward up to a maximum of six (6) preselected incoming telephone numbers to another telephone number. To forward a telephone number, the subscriber dials an activation code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and forward only those telephone numbers on the list. Calls forwarded by this service are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations.

5. PRIORITY RINGING

This service allows the subscriber to provide up to a maximum of six (6) preselected incoming telephone numbers with a distinctive alerting signal or ring (or a distinctive Call Waiting tone if the subscriber has subscribed to Call Waiting), when the subscriber receives calls from them. To program a telephone number, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and provide the Priority Ringing service for the preselected telephone numbers on the subscriber's list.

MISCELLANEOUS SERVICE AND EQUIPMENT

ADVANCED CALLING SERVICES (Continued)

APPROVED

B. **SERVICE DESCRIPTION** (Continued)

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6. **SPECIAL CALL ACCEPTANCE**

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This service enables a subscriber to allow up to a maximum of six (6) preselected incoming telephone numbers to be accepted. To select a telephone number to be accepted, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and allow only those calls to be completed. Calls from all other numbers will be routed to a Company recorded announcement.

(C) Indicates Change

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MISCELLANEOUS SERVICE AND EQUIPMENT

ADVANCED CALLING SERVICES (Continued)

APPROVED

B. SERVICE DESCRIPTION (Continued)

7. **CALLER ID**

Caller ID - Basic (Number only) and Caller ID-Deluxe (Name and Number) are the available services. (C)

a) **Caller ID-Basic**

This service utilizes specific network capabilities to transmit and display the number associated with an incoming call to the called party's access line. The number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID subscribers must provide, and connect, their own compatible premises equipment in order to process and display the number transmission. The Company will forward all telephone numbers where technically feasible.

If a calling party has activated blocking, the number will not be transmitted to the display equipment of a Caller ID subscriber. Instead, the Caller ID subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID subscriber that the calling party chose to block number delivery.

b) **Caller ID-Deluxe**

This service utilizes specific network capabilities, where technically feasible, to transmit the Name and Number associated with an incoming call to the called party's access line. The name and number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID - Deluxe subscribers must provide, and connect, their own compatible premises equipment in order to process the name and number transmission. The Company will forward all telephone numbers and names where technically feasible.

If a calling party has activated blocking, the name and number will not be transmitted to the display equipment of a Caller ID - Deluxe subscriber. Instead, the Caller ID - Deluxe subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID - Deluxe subscriber that the calling party chose to block name and number delivery.

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT

ADVANCED CALLING SERVICES (Continued)

APPROVED

B. **SERVICE DESCRIPTION** (Continued)

8. **CALLER ID BLOCKING**

Caller ID Blocking allows the caller to prevent the delivery of his/her calling data to a Caller ID subscriber on a per call basis (Caller ID Blocking - Per Call) or per line basis (Caller ID Blocking - Per Line).

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a) **Caller ID Blocking - Per Call**

This service will block the delivery of the caller's data to a Caller ID subscriber for one call only and may be activated from all single party access lines by dialing *67 (1167 from a rotary phone) prior to placing the call. Caller ID Blocking - per call is provided to all customers at no charge.

Per call blocking will be provided on calls originating from public, semi-public or other paystations used by the general public and party lines.

b) **Caller ID Blocking - Per Line**

This service will automatically block the delivery of the caller's data to a Caller ID subscriber on all calls and will be made available or offered, at no charge, to law enforcement agencies and domestic violence programs. Per line blocking can be deactivated by dialing *82 (1182 from a rotary phone) prior to placing the call.

To complete a call to a Caller ID or Caller ID Deluxe subscriber that has activated Anonymous Call Rejection:

- 1) Place the call by unblocking the telephone number; or
- 2) Place the call through an operator which may involve charges in addition to the cost of the call

The live operator surcharge will be waived for victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs). If the operator surcharge cannot be waived when the call is being placed, the Company will, upon notification, credit the live operator surcharge amount to the aforementioned party's telephone bill. Furthermore, should alternative methods become available in the future which permit the aforementioned to access the ACR party without revealing the caller's telephone number, the Company will waive any additional charges associated with such methods.

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT

ADVANCED CALLING SERVICES (Continued)

APPROVED

B. **SERVICE DESCRIPTION** (Continued)

9. **CALL TRACE**

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This service enables the customer to initiate a trace of the last incoming call completed by dialing an activation code immediately after terminating the call. A Call Trace is considered successful when the Company's equipment is able to record the incoming call detail (not the conversation). Incoming call detail includes: the calling number, the time the trace was activated, and in some locations, the time the traced call was received. The results of the trace are never provided to the customer directly. Call Trace information will only be given to appropriate law enforcement agencies. For further action to be taken, the customer is required to contact the Telephone Company Business Office during normal business hours, which will refer the customer to appropriate law enforcement agencies, or contact the law enforcement agency directly. Call Trace detail will be retained by the company and made available to the local law enforcement for ten business days after the trace has been initiated.

Call Trace may not capture incoming telephone numbers marked "private" or "out of area".

Only calls from locations with compatible signaling services are traceable using Call Trace.

Call Trace is available on a pay-per-use basis with a per activation rate. Upon completion of a successful trace the customer will be assessed the Call Trace fee that will appear on the customer's next bill.

C. **SPECIAL CONDITIONS AND LIMITATIONS**

1. **Special Conditions for Caller ID:**

a) An originating caller's data may not be displayed to the called party under the following conditions:

- The caller's data will not be displayed if the called party is off-hook. The called party must be on-hook to receive the caller's data.
- The caller's data will not be displayed if the called party answers the incoming call during the first ring interval.
- Caller ID services cannot be provided with any distinctive ringing lines having a maximum silent interval duration that is not long enough to allow transmission of the data message.

(C) Indicates Change

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MISCELLANEOUS SERVICE AND EQUIPMENT

ADVANCED CALLING SERVICES (Continued)

APPROVED

C. **SPECIAL CONDITIONS AND LIMITATIONS** (Continued)

1) Special Conditions for Caller ID: (Continued)

- Identification of names, specific stations or extensions served by a PBX or Key System is not possible. The main directory number or name and number (if available) of the PBX or Key System will be displayed.
 - Caller ID services cannot be provided if the calling party is from a multi-party line. The called party will receive an “Unavailable” display.
 - The caller’s data will be unavailable if it is from another office that is not linked by appropriate facilities with the called party’s office.
 - The calling party has activated blocking.
 - Caller ID services do not display a directory number or name and number (if available) for operator assisted calls, calls marked private by the originator or calls originating from pay and party line stations.
- b) The following special conditions apply to Caller ID services based on the FCC Caller ID Order effective 12/1/95:
- If a customer dials a "1-800" or other Automatic Number Identification (ANI) Service number, the telephone number that they are calling from will be revealed to the called party through ANI technology. Even if the customer has per line blocking or has activated per call blocking, the 800 number party has the right to obtain this information through ANI.
 - ANI information may not be reused or resold for other purposes without a caller’s consent, even where the called party has paid for the call.
 - Caller ID services are available on all long distance calls where technically feasible.
 - All calling data will be displayed to E911 through ANI technology, even if the customer has per line blocking or has activated per call blocking.
 - All calling data will be passed, even for customers who do not subscribe to Caller ID.
 - Per Call Blocking will be available to all customers.

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MISCELLANEOUS SERVICE AND EQUIPMENT**ADVANCED CALLING SERVICES** (Continued)C. **SPECIAL CONDITIONS AND LIMITATIONS** (Continued)

2) Limitations of Advanced Calling Services:

The management of these services is possible only:

- Where the calling party's data can be forwarded from the central office originating the call to the terminating central office serving the called party;
- When both the originating customer and the call terminating customer are served from the same central office;
- When both the call originating customer and the call terminating customer are served from different central offices equipped for ACS and are linked by appropriate facilities;
- If offering Caller ID - Deluxe, the Calling Name will be displayed only where appropriate facilities are available to provide a match of Calling Name to Calling Number.

The Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failures, or malfunctions of ACS Services or equipment. Such damages of services after the Company has been notified, and has had reasonable time for repair, shall in no event exceed an amount equivalent to the rates charged for the service affected from the time the customer gives notice until service is restored.

It shall be the responsibility of the customer to provide customer premise equipment (CPE) compatible with ACS.

MISCELLANEOUS SERVICE AND EQUIPMENT

ADVANCED CALLING SERVICES (Continued)

APPROVED

D. **RATES, DISCOUNTS, AND PAY-PER-USE SERVICES**

1. RATES

a) The monthly rates and credits are in addition to basic local exchange service or any other services subscribed to by the customer.

b) Activation and Deactivation codes listed below apply to touchtone telephones. (Rotary phones use the codes prefaced by a 11. For example, Call Return would be 1169.)

c) The below rates apply to both residential and business customers.

<u>One Service Per Line</u>	<u>Resident</u>	<u>Business</u>	<u>Activation Code</u>	<u>Deactivation Code</u>	
1) Anonymous Call Rejection	\$0.00	\$0.00	*77	*87	
2) Call Rejection	\$3.50	\$3.50	*60	N/A	
3) Call Return	\$1.99	\$1.99	*69	*89	
4) Preferred Call Forwarding	\$3.50	\$3.50	*63	N/A	
5) Priority Ringing	\$3.50	\$3.50	*61	N/A	
* * *					(C)
6) Special Call Acceptance	\$3.50	\$3.50	*64	N/A	(C)
7) a. Caller ID - Basic	\$4.99	\$7.99	N/A	N/A	(C)
b. Caller ID - Deluxe	\$6.99	\$9.99	N/A	N/A	
(both Name & Number)					
8) Caller ID Blocking					(C)
a. Per Call	No Charge		*67		
b. Per Line	No Charge			*82	

Non-recurring charges do not apply to the establishment of Advanced Calling Services.

(C) Indicates Change

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MISCELLANEOUS SERVICE AND EQUIPMENT

ADVANCED CALLING SERVICES (Continued)

APPROVED

D. **RATES, DISCOUNTS, AND PAY-PER-USE SERVICES** (Continued)

2. **MULTIPLE SERVICES DISCOUNT PLAN, Per Line**
A discount will apply to additional Advanced Calling Services subscribed to based on the following:

<u>Per Service Credit</u>	<u>Credit Per Month</u>	<u>Trans Code</u>
a) Two Services	\$0.50	ACSR2
b) Three Services	\$1.00	ACSR3
c) Four Services	\$1.50	ACSR4
d) Five Services	\$2.00	ACSR5
e) Six Services	\$2.50	ACSR6
f) Seven Services	\$3.00	ACSR7
g) Eight Services	\$3.50	ACSR8

Caller ID Blocking and Pay-Per-Use Services are not offered as part of the above discount package.

3. **PAY-PER-USE SERVICES**

	<u>Successful Activation</u>	<u>Monthly Cap</u>	<u>Per Activation Code</u>	<u>Deactivation Code</u>
Call Trace	\$0.99	N/A	*57	N/A
Call Return	\$0.50	\$4.00	*69	N/A
* * *				

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4. **PRIVACY PACK⁽¹⁾**
The Privacy Pack combines five (5) Advanced Calling Services into one package. The package includes the following services: Caller ID – Deluxe, Call Rejection, Anonymous Call Rejection, Preferred Call Forwarding, and Priority Ringing.

Rate Per Month
\$9.95

⁽¹⁾This service is grandfathered to existing customers effective February 15, 2007. This service will not be available to new customers after this date.

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT

RELOCATION FORWARDING SERVICE

APPROVED

A. GENERAL

Relocation Forwarding Service (RFS) is a voice only application service which allows calls sent to a telephone number programmed in the central office to automatically forward to a customer's terminating premises equipment or voice mail box. The customer's premise equipment or voice mail box may be located in the same or different exchange from the call forwarding location.

B. CONDITIONS AND LIMITATIONS

1. RFS service is offered subject to availability of suitable facilities.
2. RFS is provided on the condition that the Telephone Company's facilities are able to adequately handle calls to the RFS customer without interfering with or impairing any services offered by the Telephone Company. If in the opinion of the Telephone Company, the facilities are inadequate to handle the calls to the RFS customer, the customer will be required to pay for the cost of additional services and facilities.
3. Customers subscribing to this service are responsible for any toll call charges between the call forwarding location and the terminating point.
4. One listing in the white and yellow page directories, covering the exchange in which the call forwarding central office is located, is provided without additional charge.
5. The minimum service period is one month.
6. RFS service is not offered where the terminating station is a coin telephone.

C. RATES AND CHARGES

	Non-Recurring <u>Charges</u>	Per <u>Month</u>	Trans. <u>Code</u>
Relocation Forwarding, per number	(1)	\$14.89	CCBRF

(1) Order and Central Office Work charges listed in Section 3 will apply.

TDS Telecom/Deposit
Telephone Company

Section 6
Second Revised Sheet 30
Cancels First Revised Sheet 30

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

APPROVED

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LINE HUNTING

A. General

Line Hunting provides customers with more than one line the ability to have incoming calls automatically directed to the next vacant line. The Line Hunting selection process starts at a particular line or directory number and continues in a fixed sequence, until an idle line is found or arrives at the end of the sequence. The service is available with Residential and Business one-party rates.

B. <u>Rates and Charges</u>	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>
Per Line	\$3.00	(1)

(1) Service Connection Charges do not apply when ordered with initial service installation. When ordered separate from initial installation, Service Connection Charges, as found in Section 3, apply.

(C) Indicates Change

TDS Telecom/Deposit
Telephone Company

Section 6
First Revised Sheet 31
Cancels Original Sheet 31

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

APPROVED

Reserved For Future Use

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TDS Telecom/Deposit
Telephone Company

Section 6
First Revised Sheet 32
Cancels Original Sheet 32

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

APPROVED

Reserved For Future Use

(C)

(C) Indicates Change

TDS Telecom/Deposit
Telephone Company

Section 6
First Revised Sheet 33
Cancels Original Sheet 33

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

APPROVED

Reserved For Future Use

(C)

(C) Indicates Change

TDS Telecom/Deposit
Telephone Company

Section 6
First Revised Sheet 34
Cancels Original Sheet 34

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

APPROVED

Reserved For Future Use

(C)

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TDS Telecom/Deposit
Telephone Company

Section 6
Third Revised Sheet 35
Cancels Second Revised Sheet 35

APPROVED

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

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(C)

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MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

PROMOTIONAL OFFERINGS

APPROVED

Caller ID Promotion

For the period of July 15, 2007 through October 13, 2007, the Company will offer to all new and existing business customers three (3) months free of Caller ID service when they sign up for 12 months of service.