

SUGAR VALLEY TELEPHONE COMPANY

Section 6  
Preface  
First Revised Preface  
Canceling Original Preface

MISCELLANEOUS SERVICE AND EQUIPMENT

PREFACE

The terms and conditions detailed in this Tariff do not apply to Customer Premise Equipment purchased by the Sugar Valley Telephone Company after January 1, 1983 with the exception of overvoltage equipment, inside wiring, coin telephones and multiplexing equipment.

The Sugar Valley Telephone Company, after January 1, 1983, may at its option provide Customer Premise Equipment on a non-Tariffed basis, either through direct (C) sale or on a leased arrangement, at rates not governed by this Tariff. Leased equipment in service at a particular location on December 31, 1982 will continue to be leased to the customer at that location and will be governed by this Tariff until service to that customer at that locations is terminated for any reason. The Telephone Company may lease embedded equipment (equipment in Rate Base prior to January 1, 1983) at the rates in this Tariff at its discretion, while inventory lasts.

Sugar Valley Telephone Company will continue to maintain embedded equipment as long as replacement parts are readily available. (C)

TDS Telecom/Sugar Valley  
Telephone Company

Section 6  
Twelfth Revised Sheet 1  
Cancels Eleventh Revised Sheet 1

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

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APPROVED

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\*Directory Listings including Non-Published Numbers, Alternate Listings and Additional Lines of Information Listings have been moved to the Competitive Services 500 Tariff. (C)

(C) Indicates Change

Issued: April 4, 2016

Effective: April 5, 2016

Supplement No. 211 – Telephone – Pa. P.U.C. No. 3

TDS Telecom/Sugar Valley  
Telephone Company

Section 6  
Sixth Revised Sheet 2  
Cancels Fifth Revised Sheet 2

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

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\*Directory Listings including Non-Published Numbers, Alternate Listings and Additional Lines of Information Listings have been moved to the Competitive Services 500 Tariff. (C)

(C) Indicates Change

Issued: April 4, 2016

Effective: April 5, 2016

Sugar Valley Telephone Company

Section 6  
Second Revised Sheet 3  
Canceling First Revised Sheet 3

MISCELLANEOUS SERVICE AND EQUIPMENT (Cont'd)

Information appearing on this page  
can now be found in Section 3.

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(C) Indicates Change

Supplement No. 60 - Telephone - PA P.U.C. No. 3

Sugar Valley Telephone Company

Section 6  
Second Revised Sheet 4  
Canceling First Revised Sheet 4

Information previously contained on this page is no longer regulated.

Supplement No. 60 - Telephone - PA P.U.C. No. 3

Sugar Valley Telephone Company

Section 6  
Second Revised Sheet 5  
Canceling First Revised Sheet 5

Information previously contained on this page is no longer regulated.

Supplement No. 60 - Telephone - PA P.U.C. No. 3

Sugar Valley Telephone Company

Section 6  
Second Revised Sheet 6  
Canceling First Revised Sheet 6

Information previously contained on this page is no longer regulated.

Supplement No. 60 - Telephone - PA P.U.C. No. 3

Sugar Valley Telephone Company

Section 6  
Second Revised Sheet 7  
Canceling First Revised Sheet 7

Information previously contained on this page is no longer regulated.



Supplement No. 60 - Telephone - PA P.U.C. No. 3

Sugar Valley Telephone Company

Section 6  
Second Revised Sheet 8  
Canceling First Revised Sheet 8

Information previously contained on this page is no longer regulated.

Supplement No. 60 - Telephone - PA P.U.C. No. 3

Sugar Valley Telephone Company

Section 6  
Second Revised Sheet 9  
Canceling First Revised Sheet 9

Information previously contained on this page is no longer regulated.

Supplement No. 128 - Telephone - PA P.U.C. No. 3

TDS Telecom/  
Sugar Valley Telephone Company

Section 6  
Second Revised Sheet 10  
Canceling First Revised Sheet 10

MISCELLANEOUS SERVICE AND EQUIPMENT  
TOUCH CALLING SERVICE

**APPROVED**

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(C) Indicates Change

Issued: February 26, 1998

Effective: March 28, 1998

Supplement No. 67 - Telephone - PA P.U.C. No. 3

Sugar Valley Telephone Company

Section 6  
Second Revised Sheet 11  
Superseding First Revised Sheet 11

Information previously on this page is no longer regulated.

SUGAR VALLEY TELEPHONE COMPANY

Section 6  
Sheet 12  
Original

MISCELLANEOUS SERVICE AND EQUIPMENT

The terms and conditions detailed in this Tariff do not apply to Customer Premise Equipment purchased by the Sugar Valley Telephone Company before January 1, 1983 with the exception of overvoltage equipment, inside wiring, coin telephones and multiplexing equipment.

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Sugar Valley Telephone Company will continue to maintain embedded equipment as long as replacement parts are readily available. (C)

(C) Indicates Change

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Issued: September 26, 1983

Effective: October 17, 1983

In Compliance with Order No. R-820334, dated August 29, 1983.

Supplement No. 123 - Telephone - PA P.U.C. No. 3

TDS Telecom/Sugar Valley Telephone Company

Section 6  
2<sup>nd</sup> Revised Sheet 13  
Cancels 1<sup>st</sup> Revised Sheet 13

**APPROVED**

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(C) Indicates Change

Issued: March 18, 1997

Effective: April 15, 1997

TDS Telecom/Sugar Valley  
Telephone Company

Section 6  
1 Revised Sheet 14  
Cancels Original Sheet 14

**APPROVED**

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MISCELLANEOUS SERVICE AND EQUIPMENT (Cont'd)

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Supplement No. 208 - Telephone – PA P.U.C. No. 3

TDS Telecom/Sugar Valley  
Telephone Company

Section 6  
Third Revised Sheet 16  
Cancels Second Revised Sheet 16

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(C) Indicates Change

Issued: March 26, 2015

Effective: March 27, 2015

MISCELLANEOUS SERVICE AND EQUIPMENT

**APPROVED**

PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE

A. GENERAL

The Pennsylvania Telecommunications Relay Service is a Relay telecommunication service for the deaf, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company’s switching equipment is arranged to translate the “711” calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission’s Order entered on February 4, 2000 at Docket No. M-00900239.

B. SURCHARGE

In addition to the charges provided in this tariff and other intrastate toll tariffs in which this Company concurs, a surcharge will apply to all residence and business access lines served by this Company. This surcharge applies regardless of whether or not the access line uses the Pennsylvania Telecommunications Relay Service.

This surcharge serves as the funding vehicle for the operation of the Pennsylvania Telecommunications Relay Service, and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the Pennsylvania Telecommunications Relay Service Surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all bills issued on or after August 1, 2022: (C)

Per residence access line, per month	<u>\$0.00</u>	(D)
Per business access line, per month	<u>\$0.00</u>	(D)

Centrex lines will be charged on an equivalency basis as determined by the Commission.

(C) Indicates Change (D) Indicated Decrease

TDS Telecom/Sugar Valley Telephone Company

Section 6  
Third Revised Sheet 18  
Cancels Second Sheet 18

MISCELLANEOUS SERVICE AND EQUIPMENT

**APPROVED**

PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE

C. RATES

Local calls will be charged at the applicable local flat rate or local measured service rate. Local calls originating from pay telephone lines shall be completed free of charge. All (C) intraLATA toll calls, placed through the Pennsylvania Telecommunications Relay Service, will be rated according to the Rates Applicable on Messages Placed By Certified Speech and/or Hearing Disabled in the Pennsylvania Telephone Association Toll Tariff Pa. P.U.C. No. 10. This Company concurs in this tariff.

The company will make available to the Telecommunications Relay Service (TRS) user a calling card. The rates for the calling card shall not exceed those that would apply to identical calls for non-TRS users of coin sent-paid service.

Please refer to the appropriate Interexchange Carrier tariff for interstate charges.

(C) Indicates Change

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Issued: March 18, 1997

Effective: April 15, 1997

TDS Telecom/Sugar Valley  
Telephone Company

Section 6  
2<sup>nd</sup> Revised Sheet 19  
Canceling 1<sup>st</sup> Revised Sheet 19

**MISCELLANEOUS SERVICE AND EQUIPMENT**

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TDS Telecom/Sugar Valley  
Telephone Company

Section 6  
2<sup>nd</sup> Revised Sheet 20  
Canceling 1<sup>st</sup> Revised Sheet 20

**MISCELLANEOUS SERVICE AND EQUIPMENT**

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TDS Telecom/Sugar Valley  
Telephone Company

Section 6  
5<sup>th</sup> Revised Sheet 21  
Canceling 4<sup>th</sup> Revised Sheet 21

**MISCELLANEOUS SERVICE AND EQUIPMENT**

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TDS Telecom/Sugar Valley  
Telephone Company

Section 6  
5<sup>th</sup> Revised Sheet 22  
Canceling 4<sup>th</sup> Revised Sheet 22

**MISCELLANEOUS SERVICE AND EQUIPMENT**

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TDS Telecom/Sugar Valley  
Telephone Company

Section 6  
1<sup>st</sup> Revised Sheet 22.a  
Canceling Original Sheet 22.a

**MISCELLANEOUS SERVICE AND EQUIPMENT**

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TDS Telecom/Sugar Valley  
Telephone Company

Section 6  
2<sup>nd</sup> Revised Sheet 23  
Canceling 1<sup>st</sup> Revised Sheet 23

MISCELLANEOUS SERVICE AND EQUIPMENT

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TDS Telecom/Sugar Valley  
Telephone Company

Section 6  
1<sup>st</sup> Revised Sheet 24  
Canceling Original Sheet 24

MISCELLANEOUS SERVICE AND EQUIPMENT

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TDS Telecom/Sugar Valley  
Telephone Company

Section 6  
2<sup>nd</sup> Revised Sheet 25  
Canceling 1<sup>st</sup> Revised Sheet 25

**MISCELLANEOUS SERVICE AND EQUIPMENT**

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TDS Telecom/Sugar Valley  
Telephone Company

Section 6  
2<sup>nd</sup> Revised Sheet 26  
Canceling 1<sup>st</sup> Revised Sheet 26

**MISCELLANEOUS SERVICE AND EQUIPMENT**

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TDS Telecom/Sugar Valley  
Telephone Company

Section 6  
1<sup>st</sup> Revised Sheet 26.1  
Canceling Original Sheet 26.1

MISCELLANEOUS SERVICE AND EQUIPMENT

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TDS Telecom/Sugar Valley  
Telephone Company

Section 6  
3<sup>rd</sup> Revised Sheet 27  
Canceling 2<sup>nd</sup> Revised Sheet 27

**MISCELLANEOUS SERVICE AND EQUIPMENT**

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TDS Telecom/Sugar Valley  
Telephone Company

Section 6  
1<sup>st</sup> Revised Sheet 27.1  
Cancels Original Sheet 27.1

**MISCELLANEOUS SERVICE AND EQUIPMENT**

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TDS Telecom/Sugar Valley Telephone Company

Section 6  
2<sup>nd</sup> Revised Sheet 28  
Cancels 1<sup>st</sup> Revised Sheet 28

**MISCELLANEOUS SERVICE AND EQUIPMENT**

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Sugar Valley Telephone Company

Section 6  
1<sup>st</sup> Revised Sheet 29  
Cancels Original Sheet 29

**MISCELLANEOUS SERVICE AND EQUIPMENT**

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Sugar Valley Telephone Company

Section 6  
1<sup>st</sup> Revised Sheet 30  
Cancels Original Sheet 30

**MISCELLANEOUS SERVICE AND EQUIPMENT**

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TDS Telecom/Sugar Valley  
Telephone Company

Section 6  
4<sup>th</sup> Revised Sheet 31  
Canceling 3<sup>rd</sup> Revised Sheet 31

**MISCELLANEOUS SERVICE AND EQUIPMENT**

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PA P.U.C. NO. 500  
REVISED

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TDS Telecom/Sugar Valley  
Telephone Company

Section 6  
3<sup>rd</sup> Revised Sheet 32  
Canceling 2<sup>nd</sup> Revised Sheet 32

**MISCELLANEOUS SERVICE AND EQUIPMENT**

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MISCELLANEOUS SERVICE AND EQUIPMENT

**APPROVED**

CENTREX SERVICE

A. GENERAL

1. Centrex is a central office-based business communications service which provides capabilities similar to those offered on a Private Branch Exchange, but without requiring switching equipment on the customer's premises. Centrex integrates all of a business customer's lines into a single telecommunications system.
2. All Centrex station lines will be equipped with standard features. Additional optional features may also be selected and generally result in additional charges.

B. RATES AND CHARGES

1. Centrex Line Rates

- a. Monthly Centrex Line Rates: The following per-line Centrex rates apply for contract periods ranging from month-to-month to 60 months. The customer is required to pay for the number of months in the service period selected:

CENTREX LINE RATE SCHEDULE FOR LOGANTON EXCHANGE						
Number of Centrex Lines	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2*	33.30	32.50	31.70	30.90	30.10	29.30
3-5	29.30	28.50	27.70	26.90	26.10	25.30
6-15	22.60	21.80	21.00	20.20	19.40	18.60
16-25	18.60	17.80	17.00	16.20	15.40	14.60
26-50	14.60	13.80	13.00	12.20	11.40	10.60
51-100	12.00	11.20	10.40	9.60	8.80	8.00
100+	10.10	9.30	8.50	7.70	6.90	6.10

\* Rate also applies to single-line off-premise extensions to primary-site Centrex group.

MISCELLANEOUS SERVICE AND EQUIPMENT

CENTREX SERVICE (cont'd)

**APPROVED**

B. RATES AND CHARGES (cont'd)

1. Centrex Line Rates (cont'd)

- b. Service Establishment Charge Per Line: A non-recurring service Establishment charge will apply per each Centrex line established: \$10.00 non-recurring
- c. Additions/Changes to Individual Station Features: A non-recurring additions/changes charge will apply to each Centrex line arranged: \$5.00 non-recurring
- d. Standard, Non-Chargeable Individual Station Features: The following are standard, non-chargeable individual station features which are included with the Centrex line rate at no charge.
  - (1) Business Group Automatic Identified Outward Dialing
  - (2) Call Park Features:
    - (a) Call Park - Directed
    - (b) Call Park - Local
  - (3) Call Pick-Up Features:
    - (a) Call Pick-Up (non-recurring charge for reprogramming charges only)
    - (b) Call Pick-Up - Directed (non-recurring charge for reprogramming charges only)
  - (4) Call Transfer - Internal Only
  - (5) Centrex Repeat Dialing - Internal Only
  - (6) Direct Inward Dialing (capabilities may be limited by Simulated Facilities)
  - (7) Direct Outward Dialing (capabilities may be limited by Simulated Facilities)
  - (8) Distinctive Ringing/Call Waiting Indication
  - (9) Do Not Disturb
  - (10) Intercom Dialing
  - (11) 3-Way Calling
  - (12) Touchtone
  - (13) Voice/Data Protection

MISCELLANEOUS SERVICE AND EQUIPMENT

CENTREX SERVICE (cont'd)

B. RATES AND CHARGES (cont'd)

**APPROVED**

1. Centrex Line Rates (cont'd)

e. Optional, Non-Chargeable Individual Station Features: The following are optional, non-chargeable individual station features which may be added to a Centrex line at no charge:

- (1) Call Forwarding Features:
  - (a) Call Forwarding - All Calls (Variable)
  - (b) Call Forwarding - Busy Line
  - (c) Call Forwarding - Don't Answer
  - (d) Call Forwarding - Incoming Only [Option available with (a)-(c)]
  - (e) Call Forwarding - Within Group Only [Option available with (a)-(c)]
- (2) Call Hold
- (3) Caller Identification Number - Internal Only
- (4) Call Transfer - Attendant
- (5) Call Waiting Features:
  - (a) Call Waiting (Terminating) (may include Cancel Call Waiting)
  - (b) Call Waiting - Incoming Only (may include Cancel Call Waiting)
- (6) Class of Service Restrictions
  - (a) Fully-Restricted Line
  - (b) Semi-Restricted Line
- (7) Off-Premises Station (appropriate Centrex line rates will apply)
- (8) Single-Digit Dialing
- (9) Speed Call 8 (customer changeable)

2. Discount Package Plan: A Centrex customer subscribing to multiple optional, chargeable individual station features is eligible to participate in the Discount Package Plan. The Discount Package Plan applies to those optional line features described in Sections 3 and 5:

<i>Number of Features Subscribed to Per Centrex Line</i>	<i>Number of Features Included When Purchasing Multiple Individual Station Line Features</i>
Greater than or equal to 3 features	1 feature of same or lesser value included
Greater than or equal to 6 features	2 features of same or lesser value included
Greater than or equal to 9 features	3 features of same or lesser value included
Greater than or equal to 12 features	4 features of same or lesser value included

## MISCELLANEOUS SERVICE AND EQUIPMENT

CENTREX SERVICE (cont'd)**APPROVED**

## B. RATES AND CHARGES (cont'd)

3. Optional, Chargeable Individual Station Features: The following are optional, chargeable individual station features which may be provisioned on any Centrex line at the established monthly tariff rates:
- a. Call Transfer - Individual  
- All Calls \$ .30 per line
  - b. Class of Service Restrictions:
    - (1) Toll Restriction \$ .30 per line
    - (2) Code Restriction & Diversion \$ .30 per line
    - (3) Outgoing Call Screening \$ .30 per line
  - c. Direct Connect Service (a/k/a Hot Line)  
\$ .30 per line
  - d. Manual Line Service \$ .30 per line
  - e. Night Service \$ .30 per line
  - f. Warm Line \$ .30 per line
  - g. Advanced Calling Services:  
(For availability and conditions, see Company's Advanced Calling Services Tariff)
    - (1) Caller ID-Basic-External  
25% off ACS Tariff Rates
    - (2) Other ACS Services  
(excludes Call Trace and Caller ID-Deluxe)  
25% off ACS Tariff Rates
    - (3) Caller ID - Deluxe  
(For rate, see Company's Advanced Calling Services Tariff)
    - (4) Call Trace  
(For rate, see Company's Advanced Calling Services Tariff)
  - h. Attendant Camp-On \$1.00 per line
  - i. Call Forwarding - Remote Activation  
\$1.00 per line  
(Add-on to Call Forwarding)
  - j. Call Waiting Features:
    - (1) Call Waiting - Dial \$1.00 per line
    - (2) Call Waiting - Originating \$1.00 per line
  - k. 6-Way Calling or Conference-Attendant  
\$3.00 per line
  - l. Speed Calling 30-Code  
(Customer changeable) \$1.00 per line



MISCELLANEOUS SERVICE AND EQUIPMENT

CENTREX SERVICE (cont'd)

**APPROVED**

B. RATES AND CHARGES (cont'd)

4. Optional, Chargeable Features Associated with Groups of Lines or Centrex Systems: The following are optional, chargeable features/services which may be provisioned on Centrex Groups of Lines or Centrex Systems at the established tariff rates:
  - a. Account Codes ICB
  - b. Authorization Codes ICB
  - c. Automatic Route Selection Features:
    - (1) Automatic Route Selection ICB
    - (2) Time-of-Day/Day-of-Week Routing Control ICB
    - (3) Expensive Route Warning Tone ICB
    - (4) Outgoing Queuing ICB
  - d. Business Group Dialing Plan:
    - (1) Standard Dialing Plan No Charge
    - (2) Customized Dialing Plan \$80.00 non-recurring
  - e. Centralized Attendant Service ICB
  - f. Centrex Complex ICB
  - g. Customer Control ICB
  - h. Main Satellite Service ICB
  - i. Music/Message on Hold:
    - (1) Standard Music Audio \$25.00 per month  
(audio source resides at telco)
    - (2) Customer Music/Message Audio \$50.00 per month  
(audio source resides at telco)
    - (3) Custom Music/Message Audio \$25.00 per month  
+ line/trunk circuit tariff rate  
(audio source resides at customer)
  - j. Special Customer Provided Equipment  
(CPE) Interface Circuits:
    - (1) Code Calling \$5.00 + line/trunk circuit tariff rate
    - (2) Improved Radio Paging \$5.00 + line/trunk circuit tariff rate
    - (3) Loudspeaker Paging \$5.00 + line/trunk circuit tariff rate
    - (4) Paging Access \$5.00 + line/trunk circuit tariff rate
    - (5) Recorded Telephone Dictation \$5.00 + line/trunk circuit tariff rate
  - k. Special Intercept Announcement:
    - (1) Standard Announcement \$25.00 per month  
(audio source resides at telco)
    - (2) Customer Worded Announcement \$50.00 per month  
(audio source resides at telco)
    - (3) Customer Worded Announcement \$25.00 per month  
+ line/trunk circuit tariff rate  
(audio source resides at customer)
    - (4) Changes to Customer Worded Announcement \$30.00 non-recurring
  - l. Station Message Detail Recording ICB

ICB = Individual Case Basis - Price will be derived from actual cost.

MISCELLANEOUS SERVICE AND EQUIPMENT

CENTREX SERVICE (cont'd)

**APPROVED**

B. RATES AND CHARGES (cont'd)

5. Hunting Service

- a. Optional, Chargeable Hunting Arrangements: The following are optional, chargeable hunting arrangement features/services which may be provisioned with Centrex Service at the established rates:

	Per Line in Hunt <u>Group</u>	Non-Recurring <u>Charges</u>
(1) Circle Hunting*	\$.50	\$10.00 per hunt group
(2) Regular Hunting*	\$.50	\$10.00 per hunt group
(3) Preferential Hunting*	\$1.00	\$10.00 per hunt group
(4) Series Completion*	\$.50	\$10.00 per hunt group
(5) Uniform Call Distribution*	\$1.00	\$10.00 per hunt group

- b. Changes to Hunting Group Arrangements/patterns  
(Additional Lines/Change Hunting Order)  
\$10.00 non-recurring

c. Hunt Group Options:

- (1) Queuing for Hunt Group  
\$5.00 ea. queue slot/monthly
- (2) Delay Announcement for Queued Calls:
- (a) Standard Announcement  
(audio source resides at telco)  
\$25.00 per month
  - (b) Customer Worded Announcement\*\*  
(audio source resides at telco)  
\$50.00 per month
  - (c) Customer Worded Announcement\*\*  
(audio source resides at customer)  
\$25.00 per month  
+ line/trunk circuit tariff rate
  - (d) Changes to Customer Worded  
Announcement  
\$30.00 non-recurring
- (3) Stop Hunt/Make Busy
- (a) Access Code Activation  
\$.70 per line per month
  - (b) Key/Switch Activation  
\$6.50 per circuit per month

\* Features are included in the Discount Package Plan.

\*\* More than one announcement per UCD group will be charged on an individual case basis.

MISCELLANEOUS SERVICE AND EQUIPMENT

CENTREX SERVICE (cont'd)

**APPROVED**

B. RATES AND CHARGES (cont'd)

6. Simulated Facility Groups (SFGs):

a. Simulated Facility Group Arrangements:

	<u>Monthly Rate</u>	<u>Non- Recurring Charge</u>
(1) Each Simulated Facility (OutWATS, INWATS)	Business One-Party Tariff Rate	
(2) Rearrangements and changes to Simulated Facilities and routing patterns		\$15.00
b. Normal OutWATS rates (measured time or full business day) will be charged for OutWATS calls.		
c. Normal INWATS rates will be charged for INWATS calls.		
d. Normal Tie Facility rates will be charged for the use of tie facilities.		

C. REGULATIONS AND CONDITIONS

1. A Centrex customer must have a minimum of two Centrex lines terminating to a primary customer site.
2. The minimum charge period for services provided under this tariff shall be for one month except when the provision of the service requires the construction of additional facilities and/or equipment. The customer will be required to pay all or a portion of the construction and installation charges and/or contract for service beyond the minimum service period in an arrangement agreeable to both the Telephone Company and the customer.

MISCELLANEOUS SERVICE AND EQUIPMENT

CENTREX SERVICE (cont'd)

**APPROVED**

C. REGULATIONS AND CONDITIONS (cont'd)

3. Centrex is offered subject to the availability of outside plant and/or Central Office facilities. Individual feature availability may differ by exchange.
4. One directory listing is provided without charge for each Centrex line.
5. The customer may choose to pay for the service on a month-to-month basis or under a service contract plan. A month-to-month customer may, at any time, convert to a service contract plan by paying the applicable service period plan rate currently in effect.
6. The monthly rate for customers choosing the service period plan is guaranteed against telephone company initiated changes during the selected service contract period.
7. Subsequent line additions/deletions to the original service contract period are stipulated as follows:
  - a. Subsequent additions will be rated under a new contract or added to an existing contract, based upon the remaining period of the initial contract. If the line addition causes the customer's total Centrex line count at the primary customer location to exceed the threshold of the line count previously contracted, all lines will be billed at the rate for the larger line count.
  - b. Subsequent line deletions, resulting in reductions equal to or exceeding 30% of the initial quantity of lines under contract, will be considered a termination liability and treated as specified in paragraph C8 below. If the reduction causes the total number of lines to fall into a different line size group, all remaining lines will be billed at rates for the smaller line size group.

MISCELLANEOUS SERVICE AND EQUIPMENT

CENTREX SERVICE (cont'd)

**APPROVED**

C. REGULATIONS AND CONDITIONS (cont'd)

8. Termination Liabilities shall be treated as follows:
  - a. If the service is canceled by the customer after installation of the service, but prior to the completion of the service period, the customer shall be obligated to pay a termination liability charge. The charge is calculated by multiplying the monthly rate by the remaining months in the contract period times fifty percent.
  - b. A customer who reduces the quantity of Centrex lines under contract has the following options for the duration of the contract period:
    1. Continue to pay an amount equal to the monthly rate for the number of Centrex station lines that are disconnected under contract, or
    2. Pay termination charges as described in a. above on the number of Centrex station lines disconnected.
9. All exchange lines in a Centrex Group must have the same billing arrangement, either flat-rate or measured service (where offered).
10. Intercom calls between lines in a Centrex Group are not subject to local measured service.
11. When used with Call Forwarding or Call Transfer, the Centrex customer is responsible for the payment of the applicable toll charge for each billable call connected over the public network between the Centrex station and the station at which the call is answered. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.
12. This tariffed Centrex service does not include terminal equipment on the customer's premises. Terminal Equipment may be covered under a separate tariff, contract, or may be provided by the customer.
13. Unless specifically exempted, Centrex service shall be subject to all general regulations applicable to the provision of service by the telephone company as stated in the general tariff.
14. It is at the Company's discretion to offer temporary suspension of Centrex Service.

MISCELLANEOUS SERVICE AND EQUIPMENT

**APPROVED**

CENTEX SERVICE (cont'd)

- D. DEFINITIONS: The following definition section defines all standard and optional features which either are or may be provided as a part of the Centrex service.

The following are standard, non-chargeable individual station features which are included with the Centrex line rate at no charge:

1. Business Group Automatic Identified Outward Dialing  
Business Group Automatic Identified Outward Dialing provides identification of the calling line or the Centrex Group billing/pilot number on billable calls directed to the public network.
2. Call Park Features:
  - a. Call Park - Directed  
Call Park - Directed allows a Centrex user to park (or store) a call against any directory number within the business group and unpark (or retrieve) the call from any other directory number within the business group.
  - b. Call Park - Local  
Call Park - Local allows a Centrex user to park (or store) a call against his/her directory number within the business group and unpark (or retrieve) the call from any other directory number within the business group.
3. Call Pick-Up Features:
  - a. Call Pick-Up  
Call Pick-Up enables a station user to answer a call that is ringing at another station within the Centrex Group by dialing an access code.
  - b. Call Pick-Up - Directed  
Call Pick-Up - Directed enables a station user to answer a call that is ringing at another station within the Centrex Group by dialing an access code and the ringing station number.

## MISCELLANEOUS SERVICE AND EQUIPMENT

CENTREX SERVICE (cont'd)**APPROVED**

## D. DEFINITIONS: (cont'd)

4. Call Transfer - Internal Only  
Call Transfer - Internal Only allows a station user to transfer calls to another station within the Centrex Group by flashing the switchhook and dialing the transfer-to-number.
5. Centrex Repeat Dialing - Internal Only  
Centrex Repeat Dialing - Internal Only allows the customer to automatically redial the last intercom number dialed. When the recalled telephone number is busy, the Company's equipment will make repeated attempts to establish the call for a thirty (30) minute period beginning with the customer's activation.
6. Direct Inward Dialing  
Direct Inward Dialing allows Centrex station users to directly receive incoming calls without the assistance of an attendant.
7. Direct Outward Dialing  
Direct Outward Dialing enables Centrex station user to call outside the Centrex Group directly without the assistance of an attendant.
8. Distinctive Ringing/Call Waiting Indication  
Distinctive Ringing/Call Waiting Indication allows a Centrex station user to listen to the cadence of the ringing pattern or Call Waiting tone to determine whether a call is coming from within the business or from outside the business. Distinctive Ringing and Call Waiting tones are applied under the following conditions: 1) Pattern A: (normal ringing and Call Waiting tones) is used with intercom calls. These are internal calls that originate within the business; 2) Pattern B: (two short rings or Call Waiting tones) is used with Direct Inward Dialing calls. These are incoming calls that originate outside the business. Pattern B is also used for calls completed by way of the attendant and calls incoming from a tie facility; 3) Pattern C: (short-short-long ringing or three short Call Waiting tones) is used with Dial Call Waiting, Call Waiting-Originating, and Night Service calls.

MISCELLANEOUS SERVICE AND EQUIPMENT

CENTREX SERVICE (cont'd)

**APPROVED**

D. DEFINITIONS: (cont'd)

9. Do Not Disturb  
Do Not Disturb allows a station user to prevent incoming calls from ringing at his/her station by diverting them to a tone or recorded announcement. This feature can be offered with a Personal Identification Number (PIN) override option that selected caller can dial to override Do Not Disturb.
10. Intercom Dialing  
Intercom Dialing allows Centrex station users to call other stations within their Centrex Groups by dialing abbreviated codes.
11. 3-Way Calling  
3-Way Calling allows a station user to add a third party to an existing call, and thus enables a simultaneous conference between parties at multiple locations.
12. Touchtone  
Where Central Office facilities are available, a type of high-speed address signaling (dialing) in which buttons in a bank of twelve can be depressed to give one of a group of audio tone pairs for signaling directly over the circuit.
13. Voice/Data Protection  
Voice/Data Protection allows a station user to inhibit intrusion features such as Call Waiting and Operator Verification which are directed to that line when it is busy.



## MISCELLANEOUS SERVICE AND EQUIPMENT

CENTREX SERVICE (cont'd)

## D. DEFINITIONS: (cont'd)

The following are optional, non-chargeable individual station features which may be added to a Centrex line at no charge:

## 14. Call Forwarding Features:

- a. Call Forwarding - All Calls (Variable)  
Call Forwarding - All Calls (Variable) enables a station user to divert all incoming calls to another directory number. Activation, deactivation and the forward-to destination are controlled by the station user.
- b. Call Forwarding - Busy  
Call Forwarding - Busy causes all calls to be redirected to an alternate station when the called station is busy.
- c. Call Forwarding - Don't Answer  
Call Forward - Don't Answer allows all calls that terminate to a user's station to be redirected to an alternate station after a predetermined number of rings.
- d. Call Forwarding - Incoming Only (Add-on to Call Forwarding)  
Call Forwarding - Incoming Only is an option that can be used with any of the Call Forwarding features (Call Forwarding - All Calls (Variable), Busy, and Don't Answer) and allows only incoming calls (calls that originate outside the Centrex Group) to be forwarded. Calls from within the group or a private facility are not forwarded.
- e. Call Forwarding - Within Group Only (Add-on to Call Forwarding)  
Call Forwarding - Within Group Only is an option that can be used with any of the Call Forwarding features (Call Forwarding Variable, Don't Answer, and Busy Line) and restricts call forwarding to only directory numbers within the same Centrex group, thus preventing the station user from forwarding calls outside the Centrex group.

**APPROVED**

## MISCELLANEOUS SERVICE AND EQUIPMENT

CENTREX SERVICE (cont'd)**APPROVED**

## D. DEFINITIONS: (cont'd)

15. Call Hold  
Call Hold allows a station user to place a call on hold in order to initiate a second call, answer a waiting call, consult privately with another party, or return to the previously held call.
16. Caller Identification-Number - Internal Only  
Caller Identification-Number - Internal Only allows for the display of the calling party's telephone number (intercom number) on calls made within the Centrex Group. This feature requires a special customer-provided display device which may be either attached to the telephone or built into the telephone.  
Caller Identification-Basic - External (calls from outside the Centrex Group) can be subscribed to at rates established in this tariff.
17. Call Transfer - Attendant  
Call Transfer - Attendant allows members of a customer group, who do not have station-controlled call transfer capability, to transfer calls with the aid of the attendant. During a call incoming to the customer group via direct distance dialing, the called party can reach the attendant to request the transfer by flashing and dialing the access code to the attendant.  
The attendant can only transfer the incoming call to another station within the customer group.
18. Call Waiting Features:
- a. Call Waiting (Terminating)  
Call Waiting provides a burst of tone to inform a station user with a call already in progress that another call is waiting to be answered. The station user may answer the waiting call by hanging up or flashing the switchhook. This feature may include Cancel Call Waiting.
- b. Call Waiting - Incoming Only  
Call Waiting - Incoming Only gives the Centrex user a call waiting tone only for calls incoming to his/her group from outside the business. All other calls receive busy tone, and no call waiting tone is provided to the called party. This feature may include Cancel Call Waiting.

## MISCELLANEOUS SERVICE AND EQUIPMENT

CENTREX SERVICE (cont'd)**APPROVED**

## D. DEFINITIONS: (cont'd)

19. Class of Service Restrictions:
- a. Fully-Restricted Line  
A Fully-Restricted Line is prevented from making calls to and/or receiving calls from stations outside the Centrex Group. It is also prevented from making calls to and/or receiving calls from the attendant, thereby denying it indirect access to/from outside the Centrex Group. Blocked calls may be routed to reorder tone or a recorded announcement.
  - b. Semi-Restricted Line  
A Semi-Restricted Line is prevented from making calls to and/or receiving calls from stations outside the Centrex Group. It may, however, make and/or receive outside calls indirectly via the attendant, Call Forwarding, Call Transfer, and Call Pick-Up features. Blocked calls may be routed to reorder tone or a recorded announcement.
20. Off-Premises Stations  
Off-Premises Stations enable a secondary business location to access the same centrex features and services as the main business location. The secondary locations must be served by the same Digital Central Office as the primary location. Appropriate Centrex line rates will be applied to Off-Premises Stations.
21. Single-Digit Dialing  
Single-Digit Dialing permits a Centrex station user to reach a line or facility, or to access a feature by dialing a single-digit code. The Single-Digit Dialing codes are shared by all users in a Centrex Group and are preprogrammed by the Telephone Company.
22. Speed Calling 8-Code (Customer Changeable)  
Speed Calling 8-Code enables a station user to call a list of up to 8 preselected directory numbers by dialing one-digit codes instead of the directory numbers. This list may be programmed from the Centrex user's telephone set.

## MISCELLANEOUS SERVICE AND EQUIPMENT

CENTREX SERVICE (cont'd)

## D. DEFINITIONS (cont'd)

The following are optional, chargeable individual station features which may be provisioned on any Centrex line at established tariff rates:

23. **Advanced Calling Services**  
Advanced Calling Services are offered as optional, chargeable features and are outlined in the Advanced Calling Services' section of this Company's tariff. Advanced Calling Services are a group of features which allow customers to efficiently manage the call flow generated over exchange access lines. The rates for Advanced Calling Services for Centrex users are defined in this Centrex tariff.
24. **Attendant Camp-On**  
Attendant Camp-On allows an attendant attempting to transfer a call to a busy station within the Centrex Group to place the call in waiting until the station becomes available. The busy station receives a special call waiting indication and may either flash the switchhook or hang up to answer the camped-on call.
25. **Call Forwarding - Remote Activation**  
Call Forwarding - Remote Activation allows the Centrex user to activate and deactivate Call Forwarding from any location.
26. **Call Transfer - Individual - All Calls**  
Call Transfer - Individual - All Calls allows the Centrex user to transfer any established call to another person. Calls may be transferred to other parties both within and outside the business. The Centrex user may transfer a call by flashing the switchhook and dialing that station to which the call is to be transferred. When the Centrex user hangs up, the call will be transferred. In addition, this feature may be used to transfer calls to Tie Facilities.

**APPROVED**

MISCELLANEOUS SERVICE AND EQUIPMENT

CENTREX SERVICE (cont'd)

**APPROVED**

D. DEFINITIONS: (cont'd)

27. Call Waiting Features:

- a. Call Waiting - Dial  
Call Waiting - Dial allows the Centrex user to dial a special code prior to calling another station in the Centrex Group and cause a Call Waiting tone to be applied to the station if it is busy (regardless of whether it has Call Waiting). Once alerted, the station called can either flash the switchhook or hang up to answer the waiting call.
- b. Call Waiting - Originating  
Call Waiting - Originating allows the Centrex user to automatically apply Call Waiting tones whenever he/she calls another station in the Centrex Group and the line is busy, even if the station called does not have the Call Waiting feature. Once alerted, the station called can either flash the switchhook or hang up to answer the waiting call. In contrast to Dial Call Waiting, this feature does not require the Centrex user to dial an access code prior to making the call.

28. Class of Service Restrictions:

- a. Toll Restriction  
Toll Restriction blocks the completion of calls that are directed to the outside operator or to numbers outside the local calling area. Blocked calls may be routed to reorder tone, a recorded announcement or to a designated station (e.g. the attendant).
- b. Code Restriction & Diversion  
Code Restriction blocks the completion of calls that are directed to customer specified area codes (NPAs) and/or central office codes (NXXs). Blocked calls may be routed to reorder tone, a recorded announcement or to a designated station (e.g. the attendant).

MISCELLANEOUS SERVICE AND EQUIPMENT

CENTREX SERVICE (cont'd)

APPROVED

D. DEFINITIONS: (cont'd)

28. Class of Service Restrictions: (cont'd)
- c. Outgoing Call Screening  
Outgoing Call Screening blocks the completion of calls to specific directory numbers (3,6,7, or 10 digit basis). Blocked calls may be routed to reorder tone, a recorded announcement or to a designated station (e.g. the attendant).
29. Conference - Attendant  
Conference - Attendant allows an attendant to initiate a conference call of up to six parties (including the attendant). The selection of a special Conference Attendant can be done from any subscribing station within the same customer group by dialing a specific access code.
30. Direct Connect Service (a/k/a Hot Line)  
Direct Connect Service allows a station user to automatically place a call to a preselected directory number by lifting the receiver off the switchhook. No dialing is required for the calling party to reach the specified destination.
31. Manual Line Service  
Manual Line Service automatically places a call to the operator when the station user lifts the receiver off the switchhook.
32. Night Service  
Night Service allows calls directed to the attendant to be re-routed to predesignated station lines within the same Centrex Group when the attendant position is not staffed (i.e., evening hours, weekends).
33. 6-Way Calling  
6-Way Calling allows the Centrex user to sequentially call up to five other people and add them together to make up a six-way call. The Centrex user must first dial an access code to implement this feature.

MISCELLANEOUS SERVICE AND EQUIPMENT

CENTREX SERVICE (cont'd)

APPROVED

D. DEFINITIONS: (cont'd)

34. Speed Calling 30-Code (Customer Changeable)  
Speed Calling 30-Code enables a station user to call a list of up to 30 preselected directory numbers by dialing one-digit codes instead of the directory numbers. This list may be programmed from the Centrex user's telephone set. In addition, Speed Calling 30 lists may be shared by multiple users within a Centrex Group. When the list is shared, only one user is allowed to change the list.
35. Warm Line  
Warm Line provides a time-out option with either Direct Connect Service or Manual Line Service. The time-out interval may be set at 1 to 14 seconds. During the time-out interval, a station user will receive normal dial tone and can originate calls. However, after the time-out interval expires, a call is automatically set up and routed to the specified destination.

MISCELLANEOUS SERVICE AND EQUIPMENT

APPROVED

CENTREX SERVICE (cont'd)

D. DEFINITIONS: (cont'd)

The following are optional, chargeable features/services which may be provisioned on Centrex Groups of lines or Centrex Systems at established tariff rates:

- 36. Account Codes  
Account Codes allow the Centrex user to add an account code for allocating charges. These charges can be printed out on a report or made part of the monthly phone bill.
- 37. Authorization Codes  
Authorization Codes allow the Centrex user to dial a special code prior to making a call and override the dialing restrictions at a particular station.
- 38. Automatic Route Selection Features:
  - a. Automatic Route Selection  
Automatic Route Selection provides a list of route choices (OutWATS, tie facilities, public carriers, direct distance dialing and foreign exchange) for each outgoing call. The routes on the list are searched sequentially and automatically for idle facilities until an idle facility is found or all route selections are determined unavailable.
  - b. Time-of-Day/Day-of-Week Routing Control  
Time-of-Day/Day-of-Week Routing Control allows the list of facility groups over which the Automatic Route Selection feature hunts to complete a given call to be manually altered based on Time-of-Day and/or Day-of-Week considerations.
  - c. Expensive Route Warning Tone  
Expensive Route Warning Tone provides a per-call method of cost control by giving the Centrex user a tone when a call is being routed over the most expensive facility in the group.



MISCELLANEOUS SERVICE AND EQUIPMENT

CENTREX SERVICE (cont'd)

APPROVED

D. DEFINITIONS: (cont'd)

38. Automatic Route Selection Features: (cont'd)

d. Outgoing Queuing  
Outgoing Queuing allows outgoing calls to be placed into a queue and wait for an available facility when all allowed/available facilities are in use. When a facility becomes idle, the call can be made. This feature allows callers to automatically be placed in waiting for an outgoing facility on either an on-hook or off-hook basis.

39. Business Group Dialing Plan  
A Business Group Dialing Plan enables a Centrex Group to have a unique dialing scheme which includes Intercom Dialing; access to an attendant, private network and/or special facilities using 1 to 5 digit codes; Single-Digit Dialing; and customized feature activation/deactivation codes. Each Centrex Group may use either a standardized or a customized Business Group Dialing Plan.

40. Centralized Attendant Service  
Centralized Attendant Service provides a centralized attendant group for the business which is distributed over geographically separate switching systems. Attendants are normally located at one location and all calls requiring attendant assistance (for all locations) are routed to the attendant location.

41. Centrex Complex  
Centrex Complex allows the association of multiple Centrex Groups in a single system. All Centrex Groups within the Complex share intercom calling privileges, but may have separate private facility groups or separate dialing plans.

42. Customer Control  
Customer Control allows for the ability to change the operation of certain features via the attendant console. The features which may be changed are Time-of-Day/Day-of-Week Routing Control, Outgoing Queuing and Authorization Codes.

## MISCELLANEOUS SERVICE AND EQUIPMENT

CENTREX SERVICE (cont'd)**APPROVED**

## D. DEFINITIONS: (cont'd)

43. Main Satellite Service  
Main Satellite Service allows the Centrex user to tie together several business locations which may be serviced from different central office switches. All attendant services are normally provided from the "main" location, and this location is the only one with a listed directory number. Tie trunks connect all locations for intercom calling.
44. Music/Message on Hold  
Music/Message on Hold provides music/message for calls put on call hold (or parked) by Centrex subscribers. The music/message and audio source may be telephone company provided or customer provided.
- a. Standard Music Audio - Standard Music and audio source is provided by the telephone company. Music is only available for Standard.
- b. Custom Music/Message Audio (audio source resides at telco) - The production of the Custom Music/Message is provided by the customer. The telephone company reserves the right to refuse any audio source equipment in or on the telephone company's premises due to physical size, electronic emissions, safety concerns, etc.
- c. Custom Music/Message Audio (audio source resides at customer) - The production of the Custom Music/Message is provided by the customer. The audio is located at the customer's premises and a line/trunk tariff will apply and be necessary to supply the Music/Message to the telephone company.
45. OutWATS, INWATS, and Tie Facilities:
- a. OutWATS  
OutWATS is a form of Direct Distance Dialing service that allows a station user to place long distance calls to specified geographical areas at reduced rates. Each OutWATS call is screened to ensure that the call destination is within the band limits of the OutWATS station user. Simulated Facility Groups may be used to control the number of simultaneous OutWATS calls that can be made from a business.

## MISCELLANEOUS SERVICE AND EQUIPMENT

CENTREX SERVICE (cont'd)**APPROVED**

## D. DEFINITIONS: (cont'd)

## 45. OutWATS, INWATS, and Tie Facilities: (cont'd)

## b. INWATS

INWATS service provides the ability to receive calls which would be dialed as 800-type numbers. This allows individuals calling a business to do so without incurring toll charges. Simulated Facility Groups may be used to control the number of simultaneous INWATS calls that can be made to the business.

## c. Tie Facilities

Tie Facility Access allows the Centrex user to make and receive calls to other switches via Tie Facilities. For outgoing Tie Facilities, stations in the business dial a special access code. Access to Tie Facilities can be controlled or restricted by Simulated Facility Groups.

## 46. Special Customer Premise Equipment (CPE) Interface Circuits:

Special CPE Interface Circuits provide access to special customer-owned equipment, such as paging equipment, code calling equipment, dictation and radio paging equipment by dialing an intercom or access code. Depending upon the customer-owned equipment used, either line circuits or trunk circuits will be required:

## a. Code Calling

Code Calling allows for dial access via an access code to connect to a customer-provided signaling device using a bell or some other audible signal. During the time that the user is on the line to the device, the person called can pick up any line within the Centrex Group and dial a code to automatically connect to the user.

## b. Improved Radio Paging

Improved Radio Paging allows attendants and other users to page other people in the business using radio paging equipment. Anyone receiving a page can establish a connection by dialing a code from a Centrex phone.

MISCELLANEOUS SERVICE AND EQUIPMENT

CENTREX SERVICE (cont'd)

APPROVED

D. DEFINITIONS: (cont'd)

46. Special Customer Premise Equipment (CPE) Interface Circuits: (cont'd)
- c. Loudspeaker Paging  
Loudspeaker Paging allows dial access via an access code to page someone on the business' premises. The user can use this feature when someone is on hold, but the person on hold cannot be transferred to the paging device.
  - d. Paging Access  
Paging Access allows selected stations to have dial access to customer-provided loudspeaker paging equipment. A line or a tie-trunk is required to support the customer's paging equipment.
  - e. Recorded Telephone Dictation  
Recorded Telephone Dictation allows the Centrex user to connect a telephone dictation machine so that users can dial an access code and dictate information.
47. Special Intercept Announcement  
A Special Intercept Announcement may optionally be used to address the following conditions: a) If a Centrex station user dials a code which is not defined or assigned in the Business Group Dialing Plan, or b) if the call is restricted due to various restriction arrangements (i.e. Semi-Restricted, etc.).
48. Station Message Detail Recording (SMDR)  
SMDR provides detailed call information on billable and non-billable calls made from the Centrex Group. This feature requires special equipment which must be located on the customer's premises.

## MISCELLANEOUS SERVICE AND EQUIPMENT

CENTREX SERVICE (cont'd)

## D. DEFINITIONS: (cont'd)

The following are optional, chargeable hunting features which may be provisioned with Centrex Service at established tariff rates:

**APPROVED**

## 49. Hunting Arrangements:

- a. Circle Hunting  
Circle Hunting allows calls directed to busy stations in the middle of the hunt group to search through to the end of the hunt group and then return to the beginning of the hunt list in search of an idle station. The caller is connected to the first idle station encountered.
- b. Preferential Hunting  
Preferential Hunting allows any station in a Hunt Group to have its own (preferential) hunting list. If a call is made to a station with a Preferential Hunting list assigned to it, and that station is busy, the preferential list is first hunted until an idle station is found. If an idle station is not found on the preferential list, the hunt will proceed to the entire hunt group.
- c. Regular Hunting  
Regular Hunting or Linear Hunting is performed in a sequential fashion across all members of a Multiline Hunt Group. The search for an idle station starts with the pilot number. If the first station is busy, the group is sequentially hunted until an idle station is found. If there are no idle stations available, the caller receives a busy signal.
- d. Series Completion  
Series Completion is a hunting arrangement in which individual stations always have their own directory numbers and classes of service. Two different hunting arrangements can be selected with Series Completion: linear or circle.
- e. Uniform Call Distribution  
Uniform Call Distribution is intended to distribute calls evenly among the stations in a Hunt Group. When a caller is connected to an idle station, the location of the next station is marked as the starting point for hunting when the next incoming call is received. Once hunting begins, it proceeds in a circular manner until an idle station is found.

MISCELLANEOUS SERVICE AND EQUIPMENT

CENTREX SERVICE (cont'd)

APPROVED

D. DEFINITIONS: (cont'd)

50. Delay Announcements for Queued Calls  
Delay Announcements can optionally be used to inform a caller that his or her call has been placed in a queue. The delay announcement can be repeated at regular intervals until an idle station becomes available.
51. Make Busy Features:
- a. Make Busy  
Make Busy can be used to temporarily make a particular station in a Hunt Group appear busy to incoming callers. Make Busy causes the hunt to skip over a station during the search for an idle station.
  - b. Group Make Busy  
Make Busy can be used to temporarily make a group of stations or an entire Hunt Group appear busy to incoming callers. Make Busy causes the hunt to skip over a group of stations during the search for an idle station and is operated via a physical switch.
52. Queuing for Hunt Groups  
Queuing may optionally be used when all stations in a Hunt Group are busy. When this occurs, a call is placed into a queue. The call remains in the queue until an idle station is located. Up to ten calls can be in queue for a Multiline Hunt Group. Queuing cannot be provided for Preferential Hunt Groups or Series Completion Groups.
53. Stop Hunt  
Stop Hunt allows a station user to stop the normal hunting process at a predetermined point. Activating this feature at a particular station in a Hunt Group will cause the search for an idle line to stop there.

MISCELLANEOUS SERVICE AND EQUIPMENT

A. DIRECT INWARD DIALING (DID) SERVICE

APPROVED

1. General

The Telephone Company will provide, subject to the availability of facilities, Direct Inward Dialing (DID) Service. DID service provides for the completion of local and toll calls to associated station numbers without intermediate handling by an attendant.

2. Rates

a. The rates and charges for central office trunk associated with Direct Inward Dialing (DID) Service are as found below:

	Monthly Rate	NRC
1. DID Facility Charge, Per Trunk	(1)	(1)
2. DID Software Translation Charge, Per Trunk	N/A	\$50.00
3. DID Number Assignment Charge (Blocks of 10 numbers)	\$5.00	\$50.00 (2)

\* Numbers sold in conjunction with DID Service only.

3. Conditions

a. The service is furnished subject to the availability of Central Office facilities and compatibility of customer-provided equipment.

b. The service includes central office switching equipment for in-dialing from the exchange and toll network directly to stations associated with customer premises equipment.

(1) See Section 2 Sheet No. 2 for associated PBX Trunk rate and Section 3 for installation charges.

(2) Not applicable if installed with initial installation. Subsequent installations are subject to non-recurring costs.

MISCELLANEOUS SERVICE AND EQUIPMENT

APPROVED

A. DIRECT INWARD DIALING (DID) SERVICE (Cont'd)

3. Conditions (Cont'd)

- c. The service must be provided on a minimum of 10 lines in a trunk group arranged for inward service.
- d. The rates herein contemplate the use of standard Telephone Company equipment and serving arrangements and are in addition to rates and charges for the service with which it is furnished. When equipment or service of a special type is requested and provided, rates and charges are related to the costs involved to meet the individual requirements of each case.
- e. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided equipment must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service.
- f. The Telephone Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer, authorized user or joint user obsolete or require modification or alternation of such equipment or system or otherwise affect its use or performance.
- g. Directory listings will be provided in accordance with the regulations of the "Directory Listings" section of this Tariff. DID numbers furnished herein are not entitled to free directory listings.
- h. Customer-provided equipment must be arranged by the customer to provide for the intercepting of assigned but unused station numbers.
- i. The customer being provided DID service will be responsible for all toll calls billed to the DID numbers.
- j. DID numbers will be sold in conjunction with DID service only.



TDS Telecom/Sugar Valley  
Telephone Company

Section 6  
Second Revised Sheet 61  
Cancels First Revised Sheet 61

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

\* \* \*

APPROVED

(C)

\*Digital Transport Service has been moved to the Competitive Services 500 Tariff.

(C)

(C) Indicates Change

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Telephone Company

Section 6  
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MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

\* \* \*

APPROVED

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Section 6  
1<sup>st</sup> Revised Sheet 63  
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**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

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TDS Telecom/Sugar Valley  
Telephone Company

Section 6  
Original Sheet 64

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

**APPROVED**

**Voice/Data Protection**

This feature allows the customer to dial a code to inhibit intrusions while the line is in use.

**MONTHLY RATES**

<u>Residence</u>	<u>Business</u>
\$1.75	\$1.75

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**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)**911 TARIFF LANGUAGE****APPROVED**

## 1. GLOSSARY OF TERMS

**Host Telephone Company:** The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.

**Telephone Company:** A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with 'service provider'.

**Content:** The data elements of the MSAG including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:

- A. Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional [where required]
- F. Even (E), odd (O), or all (A) [applied to house numbers]
- G. Low-high range of house numbers
- H. PSAP (Public Safety Answering Point)
- I. LAT/LONG (Latitude/Longitude) [where required]

**Formatting. Format:** Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company's rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

## 2. REGULATIONS

- A. The Telephone Company will comply with the Protocols as set forth in, and in the form of, Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order (MSAG); Docket No. P-00971203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998.
- B. The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.
- C. The Telephone Company's liability and insurance provisions are fully stated in Pa. P.U.C. No. 3, Section 1, General Regulations.
- D. Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)**911 TARIFF LANGUAGE****APPROVED**

## 2. REGULATIONS (cont'd)

- E. The service provider will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.
- F. The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.
- G. The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.
- H. The service provider will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.
- I. The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

**APPROVED**

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**CUSTOMIZED 911 (C911)**

A. General

Customized 911 (C911) allows a customer to provide 911 Dispatch Centers (PSAP) with specific information for their PBX station telephone numbers or business lines.

B. Conditions

1. There is no charge for requesting updates to information at the PSAP.
2. A No Record Found (NRF) Charge applies when the Company receives an NRF report from the local authorities when a 911 call is placed and no 911 information was in the database. If a customer receives 3 of these, C911 will be terminated. The customer is required to provide 911 via one (1) ANI with one (1) address, per PRI T1; or via Analog line.
3. The Report Request charge applies when a customer requests a list of their E911 information from the E911 database.
4. Except where caused by the willful misconduct or gross negligence of TDS Telecom, the customer agrees to release, indemnify, defend and save harmless the Company from claims, suits, actions, damages, costs, judgments and actions of any nature or from any person related to the C911 Service provided.
5. The C911 customer agrees to indemnify and hold harmless TDS Telecom for any infringement or invasion of the right to privacy of person or persons, caused or claimed to be caused by acts or omissions of the Customer and their operation or use of C911 Service.

C. Rates

	<u>Monthly Charge</u>	<u>Non-Recurring Charge</u>
1. Initial Set-Up (per number) (not to exceed \$500)		\$1.00
2. Per Number Charge	\$0.05	
3. No Record Found Charge (per number)		\$50.00
4. Report Requests Charge		Variable

(C) Indicates Change

TDS Telecom/Sugar Valley  
Telephone Company

Section 6  
Third Revised Sheet 68  
Cancels Second Revised Sheet 68

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

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APPROVED

(C)

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**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

**APPROVED**

Reserved For Future Use

(C)

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(C) Indicates Change

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

Reserved For Future Use

**APPROVED**

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(C) Indicates Change

**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

**APPROVED**

Reserved For Future Use

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TDS Telecom/Sugar Valley  
Telephone Company

Section 6  
Second Revised Sheet 72  
Cancels First Revised Sheet 72

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**MISCELLANEOUS SERVICE AND EQUIPMENT** (cont'd)

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