

TDS Telecom/Mahanoy & Mahantango
Telephone Company

Section 6
1st Revised Sheet 46
Cancels Original Sheet 46

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

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TDS Telecom/Mahanoy & Mahantango
Telephone Company

Section 6
1st Revised Sheet 47
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MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

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TDS Telecom/Mahanoy & Mahantango
Telephone Company

Section 6
1st Revised Sheet 48
Cancels Original Sheet 48

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

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1st Revised Sheet 49
Cancels Original Sheet 49

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

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Telephone Company

Section 6
1st Revised Sheet 50
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MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

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MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

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TDS Telecom/Mahanoy & Mahantango
Telephone Company

Section 6
1st Revised Sheet 52
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MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

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Section 6
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MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

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MISCELLANEOUS SERVICE AND EQUIPMENT

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A. DIRECT INWARD DIALING (DID) SERVICE

1. General

The Telephone Company will provide, subject to the availability of facilities, Direct Inward Dialing (DID) Service. DID service provides for the completion of local and toll calls to associated station numbers without intermediate handling by an attendant.

2. Rates

a. The rates and charges for central office trunk associated with Direct Inward Dialing (DID) Service are as found below:

	<u>Monthly Rate</u>	<u>NRC</u>
1. DID Facility Charge, Per Trunk	(1)	(1)
2. DID Software Translation Charge, Per Trunk	N/A	\$50.00
3. DID Number Assignment Charge (Blocks of 10 numbers)	\$5.00	\$50.00 (2)

* Numbers sold in conjunction with DID Service only.

3. Conditions

- a. The service is furnished subject to the availability of Central Office facilities and compatibility of customer-provided equipment.
- b. The service includes central office switching equipment for in-dialing from the exchange and toll network directly to stations associated with customer premises equipment.

- (1) See Section 2 Sheet No. 1 for associated PBX Trunk rate and Section 3 for installation charges.
- (2) Not applicable if installed with initial installation. Subsequent installations are subject to non-recurring costs.

MISCELLANEOUS SERVICE AND EQUIPMENT

A. DIRECT INWARD DIALING (DID) SERVICE (Cont'd)

APPROVED

3. Conditions (Cont'd)

- c. The service must be provided on a minimum of 10 lines in a trunk group arranged for inward service.
- d. The rates herein contemplate the use of standard Telephone Company equipment and serving arrangements and are in addition to rates and charges for the service with which it is furnished. When equipment or service of a special type is requested and provided, rates and charges are related to the costs involved to meet the individual requirements of each case.
- e. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided equipment must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service.
- f. The Telephone Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer, authorized user or joint user obsolete or require modification or alternation of such equipment or system or otherwise affect its use or performance.
- g. Directory listings will be provided in accordance with the regulations of the "Directory Listings" section of this Tariff. DID numbers furnished herein are not entitled to free directory listings.
- h. Customer-provided equipment must be arranged by the customer to provide for the intercepting of assigned but unused station numbers.
- i. The customer being provided DID service will be responsible for all toll calls billed to the DID numbers.
- j. DID numbers will be sold in conjunction with DID service only.

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Section 6
Second Revised Sheet 56
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MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

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*Digital Transport Service has been moved to the Competitive Services 500 Tariff.

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(C) Indicates Change

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TDS Telecom/Mahanoy & Mahantango
Telephone Company

Section 6
Second Revised Sheet 57
Cancels First Revised Sheet 57

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

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Section 6
Third Revised Sheet 58
Cancels Second Revised Sheet 58

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

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*Line Hunting has been moved to the Competitive Services 500 Tariff.

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MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)**911 TARIFF LANGUAGE****APPROVED**

1. GLOSSARY OF TERMS

Host Telephone Company: The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.

Telephone Company: A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with 'service provider'.

Content: The data elements of the MSAG including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:

- A. Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional [where required]
- F. Even (E), odd (O), or all (A) [applied to house numbers]
- G. Low-high range of house numbers
- H. PSAP (Public Safety Answering Point)
- I. LAT/LONG (Latitude/Longitude) [where required]

Formatting, Format: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company's rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

2. REGULATIONS

- A. The Telephone Company will comply with the Protocols as set forth in, and in the form of, Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order (MSAG); Docket No. P-00971203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998.
- B. The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.
- C. The Telephone Company's liability and insurance provisions are fully stated in Pa. P.U.C. No. 5, Section 1, General Regulations.
- D. Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

911 TARIFF LANGUAGE

APPROVED

2. REGULATIONS (cont'd)

- E. The service provider will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.
- F. The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.
- G. The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.
- H. The service provider will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.
- I. The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

APPROVED

CUSTOMIZED 911 (C911)

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A. General

Customized 911 (C911) allows a customer to provide 911 Dispatch Centers (PSAP) with specific information for their PBX station telephone numbers or business lines.

B. Conditions

1. There is no charge for requesting updates to information at the PSAP.
2. A No Record Found (NRF) Charge applies when the Company receives an NRF report from the local authorities when a 911 call is placed and no 911 information was in the database. If a customer receives 3 of these, C911 will be terminated. The customer is required to provide 911 via one (1) ANI with one (1) address, per PRI T1; or via Analog line.
3. The Report Request charge applies when a customer requests a list of their E911 information from the E911 database.
4. Except where caused by the willful misconduct or gross negligence of TDS Telecom, the customer agrees to release, indemnify, defend and save harmless the Company from claims, suits, actions, damages, costs, judgments and actions of any nature or from any person related to the C911 Service provided.
5. The C911 customer agrees to indemnify and hold harmless TDS Telecom for any infringement or invasion of the right to privacy of person or persons, caused or claimed to be caused by acts or omissions of the Customer and their operation or use of C911 Service.

C. Rates

	<u>Monthly Charge</u>	<u>Non-Recurring Charge</u>
1. Initial Set-Up (per number) (not to exceed \$500)		\$1.00
2. Per Number Charge	\$0.05	
3. No Record Found Charge (per number)		\$50.00
4. Report Requests Charge		Variable

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MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

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MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

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MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

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MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

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MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

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MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

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MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

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TDS Telecom/ Mahanoy & Mahantango
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MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

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Supplement No. 163 - Telephone PA P.U.C. No. 5

TDS Telecom/ Mahanoy & Mahantango
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1st Revised Sheet 70
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MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

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MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

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MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

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MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

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