

PUC Or. No. 2

Section V

Eleventh Revised Sheet i

Cancels Tenth Revised Sheet i

ASOTIN TELEPHONE COMPANY

Oregon

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

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ISSUED: February 15, 2017
Advice No. 124

EFFECTIVE: February 16, 2017

BY: Joel Dohmeier, Vice-President

ASOTIN TELEPHONE COMPANY

Oregon

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

RELOCATION FORWARDING SERVICE

A. General

Relocation Forwarding Service (RFS) is a voice only application service which allows calls sent to a telephone number programmed in the central office to automatically forward to a customer's terminating premises equipment or voice mail box. The customer's premise equipment or voice mail box may be located in the same or different exchange from the call forwarding location.

B. Conditions and Limitations

1. RFS service is offered subject to availability of suitable facilities.
2. RFS is provided on the condition that the Telephone Company's facilities are able to adequately handle calls to the RFS customer without interfering with or impairing any services offered by the Telephone Company. If in the opinion of the Telephone Company, the facilities are inadequate to handle the calls to the RFS customer, the customer will be required to pay for the cost of additional services and facilities.
3. Only one call will be forwarded at one time. Another call will not be sent through until the previous call is completed.
4. Customers subscribing to this service are responsible for any toll call charges between the call forwarding location and the terminating point.
5. One listing in the white and yellow page directories, covering the exchange in which the call forwarding central office is located, is provided without additional charge.
6. The minimum service period is one month.
7. RFS service is not offered where the terminating station is a coin telephone.
8. Service is not available on ported numbers or to Internet Service Providers.

C. Rates and Charges

	<u>Non-Recurring Charges</u>	<u>Per Month</u>	<u>Trans. Code</u>
Relocation Forwarding, per number	(1)	75% of B1	CCBRF

(1) Subsequent Service Order and Line Connection charges apply. The rates are listed elsewhere in this tariff.

(N)

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MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

LINE HUNTING

A. General

Line Hunting provides customers with more than one line the ability to have incoming calls automatically directed to the next vacant line. The Line Hunting selection process starts at a particular line or directory number and continues in a fixed sequence, until an idle line is found or arrives at the end of the sequence. The service is available with Residential and Business one-party rates.

B. <u>Rates and Charges</u>	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>
Per Line	\$2.00	(1)

(1) Service Connection Charges do not apply when ordered with initial service installation. When ordered separate from initial installation, Service Connection Charges, as found in Section VI, apply.

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MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

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1. OFF-PREMISE EXTENSION/ACCESS LOOP⁽¹⁾

A. Rates

1) Off Premise Extension Circuit

a) Each extension station line exchange station line:

	<u>Monthly Rate</u>	<u>S&E Code</u>	<u>NRC</u>
1. Where the terminals are in different buildings on continuous property, where such buildings are located beyond 200 feet from the primary station:			
Each ¼ mile or fraction thereof	\$1.25	MCXLA	*
2. Where the terminals are on non-continuous property:			
First ¼ mile or fraction thereof	\$2.50	MCXL1	*
Each additional ¼ mile or fraction thereof	\$1.25	MCXL2	*

*See applicable nonrecurring charge elements in Section VI.

B. Conditions

- 1) Off-Premises Extension Circuit applies to each extension located outside the building in which the primary station is located.
- 2) Off-Premises Extension Circuit may be furnished in connection with all classes and grades of local service except public telephone service.
- 3) Off-Premises Extension Circuit may be terminated on the premises of another customer provided the other customer has separate service at the same location.

⁽¹⁾ Off-Premise Extensions provisioned in or through the Central Office are grandfathered to existing customers effective June 7, 2016. This version of the service will not be available to new customers after this date.

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MISCELLANEOUS SERVICE ARRANGEMENTS

1. **OFF-PREMISE EXTENSION/ACCESS LOOP**⁽¹⁾ (Continued)

APPROVED

(C)

B. Conditions (Continued)

- 4) All mileage is measured in circuit route miles.
- 5) No mileage charge applies in those cases where the terminals are in the same building or in different buildings on continuous property within 200 feet from the primary station.

C. Unusual or Special Construction

- 1) A departure from the rates and special conditions specified in this schedule may be made when a line extension involves unusual construction or disproportionately large expenditures when compared with the usual types of plant construction.

⁽¹⁾ Off-Premise Extensions provisioned in or through the Central Office are grandfathered to existing customers effective June 7, 2016. This version of the service will not be available to new customers after this date.

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ASOTIN TELEPHONE COMPANY

MISCELLANEOUS SERVICE ARRANGEMENTS

1. LOCAL PRIVATE LINE SERVICE AND CHANNELS

A. A non-switched line located wholly within an exchange furnished for the customer's use for communication or signaling between points on that line.

2. RATES

	<u>Monthly Rate</u>	<u>S&E Code</u>	<u>NRC</u>	<u>S&E Code</u>
A. First quarter air mile or fraction thereof from central office (minimum charge).....	\$3.00	PLMM	\$30.00	PLMMI
B. Each additional quarter air mile or fraction thereof.....	\$2.20	PLMC	--	

3. CONDITIONS

A. Channels provided are for connection of stations, all of which are in the same exchange and are measured from the central office.

* Applicable nonrecurring charge elements from SECTION VI apply.

Issued October 1, 1990 Effective November 15, 1990

Advice No. 21

Issued By C. W. Ricker, Jr. C.W. Ricker, Jr. Title President

ML

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

1. **DIRECTORY LISTINGS**

A. **General**

The alphabetical section of the telephone directory consists of a list of names of end users in alphabetical order and is designed solely for the purpose of informing calling parties of the telephone numbers of end users and those entitled to use the end user's service as an aid to the use of the telephone service. Any restrictions, changes or additions are provided for in this section.

B. **Conditions and Limitations**

- 1) The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory.
- 2) The company has the right to limit the length of any listing to one line in the directory by the use of abbreviations when the clearness of the listing or the identification of the customer is not impaired thereby.
- 3) A listing must conform to the Company's specifications with respect to its directories.
- 4) Listings are regularly provided in connection with all classes of exchange service except public telephone service.
- 5) The length of the contract period for directory listings where the listing actually appears in the directory is the directory period. The directory period is from the day that the directory is distributed to the customers to the day the succeeding directory is distributed to the customers, unless the listing no longer services the customer because of disconnection, removal, etc., of the service, the minimum contract period will be for at least 30 days. When the listing appears on information records only, the minimum contract period will be for at least 30 days.
- 6) The Telephone Company shall not be liable for damage claimed on account of errors in or omissions from its directories; nor for the result of the publications of such errors in the directory; nor will the Telephone Company be a party to controversies arising between end users or others a result of listing published in its directories.
- 7) In cases of extra listing in the alphabetical section of the directory for which a charge is made, the Telephone Company's liability shall be limited to cancellation of the charges and refunding of any charges to the customer in question.
- 8) Listings are furnished only as specified for the various services mentioned in this section. Listings which, in the opinion of the company, are not necessary in connection with any services or facilities not specifically mentioned in this section are not furnished either with or without charge.

(M)-Material now appears on Sheet 4.4 of this Section.

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MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

1. **DIRECTORY LISTINGS** (Continued)

C. **Primary Listings**

A Primary Listing, which may include the name, address and telephone number of the individual, organization, firm or corporation for whom the service has been contracted will be furnished at no charge.

- 1) Listings will be limited to such information as is necessary for the proper identification of the customer.
- 2) The length of a listing may be limited to the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.
- 3) The Company may refuse to insert any listing, which in its judgment does not facilitate the use of the directory.
- 4) Primary business listings must be the name under which the subscriber is conducting business.
- 5) Business listings may include a designation descriptive of the business or profession if the name does not indicate the nature of the business.
- 6) Titles are permitted in business or residence primary service listings where required for the purpose of identification.

When two or more main station lines or private branch exchange trunk lines are consecutively operated, the first number of the group is considered the primary listing. Where two or more main station lines or private branch exchange trunk lines are consecutively operated, a primary listing may be made for each line. DID trunk numbers and trunk hunting lines listed will be charged the applicable listing charges for regular or additional listings.

D. **Additional Listings**

1) **General**

- a. Additional listings, for which a charge is made, are available to business and residence customers and are subject to the same regulations as Primary listings.
- b. Additional listings must bear the same address and telephone number as the primary or regular listing. An exception to this may be made in the case of off-premises access lines that are located in other premises solely occupied by the customer, in which case, a different address may be listed. This exception is not permitted when the off-premise access line is located in the residence of an employee of the customer.

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MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

1. **DIRECTORY LISTINGS** (Continued)

D. **Additional Listings** (Continued)

1) **General** (Continued)

- c. Additional listings must be contracted for by the customer who is responsible for the charges.
- d. Residence additional listings are available for other persons who are members of the customer's domestic establishment and occupy the same premises.
- e. After insertion of an additional listing in the directory, such listing shall not be discontinued during the life of the directory unless the telephone is also discontinued or the party having the additional listing moves from the premises in which the telephone service is located.
- f. Additional listings may come in various forms. Below are a few examples:
 - Reverse order of the individual names
Primary Listing: Jones, John & Mary 123 Main St.-----123-4567
Additional Listing: Jones, Mary & John 123 Main St.-----123-4567
 - Reference to certain other telephone numbers
Primary Listing: Joe's Garage 12 West Main St.-----555-1212
Additional Listing: After five and weekends-----555-1243
 - Reference to another listing
Primary Listing: Housing, City
Additional Listing: See Government-Planning and Development
 - Other information possibly listed on a separate line
 - Email address -Office Hours
 - Fax Number -Former name of a company
 - Residence number for a doctor, dentist, attorney, etc.

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ASOTIN TELEPHONE COMPANY
Oregon

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

1. **DIRECTORY LISTINGS** (Continued)

E. **Non-Published and Non-Listed Numbers**

1) **General**

At the request of the customer, a listing or listings (including name, address and telephone number) may be omitted or deleted from the telephone directory. The divulgence of the customer's telephone number to the public is dependent upon the type of service provided.

a. **Non-Published Numbers**

The customer listing is omitted or deleted from the telephone directory. Only the name and address of the customer will be carried in the telephone company records, and the number will not be given to any calling party.

b. **Non-Listed Numbers**

The customer listing is omitted or deleted from the telephone directory, but such listings will be carried in the telephone company information records and the number will be given to any calling party upon request.

2) **Regulations**

a. The Company shall not be liable should a non-listed or non-published telephone number be divulged inadvertently. When a non-published or a non-listed number is inadvertently published in a directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges that the customer has incurred for such service.

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ASOTIN TELEPHONE COMPANY
Oregon

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

1. **DIRECTORY LISTINGS** (Continued)

F. Rates

- 1) Listing charges date from the day information records are posted and are payable in the same manner as are charges for exchange service.
- 2) All listing charges are automatically discontinued upon the termination of the main service. Charges for additional listings are also discontinued when, (a) the listed party dies, (b) when the listed party subscribes for similar exchange service, and/or (c) when the listed party moves from the premises at which the exchange service is furnished. The minimum charge for additional listings is the amount of such charges for one full directory period.
- 3) The following monthly charges may apply:

	<u>Monthly Rate</u>
a. Primary Listing	N/C
b. Additional Listing, per listing ¹	\$1.50
c. Non-Published Number, per listing	\$1.75
d. Non-Listed Number, per listing	\$1.75

¹ Includes Alternate listings.

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(M)-Material previously appeared on Sheet 4.0 of this Section.

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

1. TOUCH CALLING SERVICE ¹

(T)

A. Touch Calling Service provides for the origination of telephone calls through the use of telephones equipped with push buttons in lieu of rotary dial.

B. The service is available only with business or residence one-party lines located within the Flora-Troy exchange.

C. All instruments on a line must be equipped for Touch Calling.

(C)

2. RATES

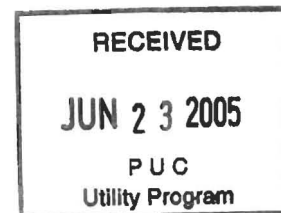
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A. The following rates and charges are in addition to the applicable rates and charges for all the services with which this service is associated:

(T)

	<u>Monthly Rate</u>	
Residence, per line	<u>1/</u>	(C)
Business, per line	<u>1/</u>	(C)



^{1/} Effective August 7, 2005 the Touch Calling Service monthly rate will be included with the Access Line rates listed on Section IV, Sheet 1 of this tariffs.

(N)

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MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

1. **DIRECTORY ASSISTANCE SERVICE**

A. **General**

Directory Assistance Service gives customers access to telephone numbers of individuals or businesses by dialing 555-1212, 4-1-1 or 1-4-1-1.

B. **Definitions**

1. Local numbers are any NPA/NXXs within the customer's local calling area or home NPA.
2. National numbers are any NPA/NXXs within the United States, Canada, Puerto Rico and the U.S. Virgin Islands, but outside the customer's local calling area or home NPA.
3. Call Completion is when a customer requests that a call be completed to the number that was provided during the directory assistance call.

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C. **Regulations**

1. A maximum of two requested telephone numbers is allowed per call.
2. Rates will apply based on the NPA/NXX requested.
3. Charges for Directory Assistance Service for requests of a local or national number are not applicable to calls placed from customers whose physical, visual, or reading handicaps prevent them from using the telephone directory.

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D. **Rates**

The following rates apply for Directory Assistance Service.

	<u>Rate</u>	
1. Local Direct Dialed, per call	\$1.20	(T) (D)
2. National Direct Dialed, per call	\$1.20	(T) (D)
3. Call Completion, per minute	\$0.20	(D) (N)

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EFFECTIVE: May 1, 2015

BY: Joel Dohmeier, Vice President

Received by OPUC
 Utility Division
 3-17-2015

MISCELLANEOUS SERVICE ARRANGEMENTS

1. **COMBINATION MAIN SERVICE**⁽¹⁾

APPROVED

(C)

A. Rates

- 1) The monthly rate and installation charge for a business or residence one-party service at each location.

B. Conditions

- 1) This service provides for serving separate business and residence locations by bridging the one-party lines.
- 2) All locations must be within the same central office area.
- 3) A separate number will be assigned to the station at each of the locations.
- 4) Additional signals may be required at any one or all locations and arranged so that an indication will be received at any one or all locations when one station at another location is being called. There will not be a charge for these signals required to provide this service. Additional signals over the minimum requirement will be charged for at the rate found elsewhere in this section under signals.

⁽¹⁾ This service is grandfathered to existing customers effective June 7, 2016. The service will not be available to new customer after this date.

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PUC Or. No. 2

Section V

First Revised Sheet 8

Cancels Original Sheet 8

ASOTIN TELEPHONE COMPANY

Oregon

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

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ISSUED: September 20, 2016
Advice No. 121

EFFECTIVE: September 21, 2016

BY: Joel Dohmeier, Vice President

TERMS OF SERVICE

ASOTIN TELEPHONE COMPANY
Oregon

Section V
Second Revised Sheet 9
Cancels First Revised Sheet 9

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

SUSPENSION OF SERVICE

A. General

Suspension of Service allows local exchange service to be temporarily suspended by request of the customer. This service is provided to customers whose requirements for telephone service is less than the normal 12-month period within a year.

B. Conditions

- 1. Service can be temporarily suspended for a minimum of one (1) month.
- 2. Suspension of Service is available on all one-party residence lines and up to three one-party business lines subject to the availability of facilities.
- 3. The customer must have at least one month of regular telephone service paid prior to the establishment of Suspension of Service.
- 4. The Company reserves the right to bill charges for the total number of suspended months requested prior to establishment of Suspension of Service.
- 5. Suspension of Service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made.
- 6. The Company will not provide installations, moves, changes, or maintenance during the period when the customer is billed at the reduced rate.

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TERMS OF SERVICE

ASOTIN TELEPHONE COMPANY
Oregon

Section V
Second Revised Sheet 9.1
Cancels First Revised Sheet 9.1

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

SUSPENSION OF SERVICE (Continued)

B. Conditions (Continued)

7. Bills are rendered at the reduced rate at regular billing dates during the period of suspension. (T)
8. The customer's listing will be retained in the directory. (T)
9. The Company assumes no liability for failure of a calling party to reach the customer during the period of suspension. (T)
10. The Company reserves the right to refuse suspension of service in the case of a customer whose account is delinquent. (T)
11. Unless specifically exempted, Suspension of Service shall be subject to all general regulations applicable to the provision of service by the telephone company as stated in the general tariff. (T)

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(D)

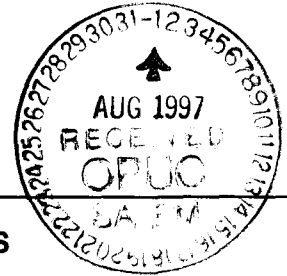
C. Rates and Charges

1. The monthly rate will be based upon 50% of the regular rate for basic local one-party exchange service. All other local services will be zero rated except for the following:
 - a. 911/E911 and all other applicable taxes and surcharges will be billed at the full rate.
 - b. The Federal Subscriber Line Charge will be discounted 50% per the National Exchange Carrier Association FCC Tariff No. 5, Section 4.5.5.
2. Non-recurring charges do not apply for reconnection to regular full service.
3. Personal Greeting Service

This optional service is available for customers who prefer to leave a personalized greeting for incoming calls while they are on Suspension of Service.

Monthly Rate: \$3.50

Section V
Second Revised Sheet 10
Cancels First Revised Sheet 10
ASOTIN TELEPHONE COMPANY
Oregon



MISCELLANEOUS SERVICE ARRANGEMENTS

1. CUSTOM CALLING SERVICE

A. General

- 1) Custom Calling Services are optional services offered in addition to regular exchange service to those customers served by central offices so arranged to provide such services.
- 2) Custom Calling Services are furnished only in connection with individual line service. Semi-Public Telephone Service equipped with a coin collector is excluded from this offering.
- 3) The charges specified below will apply on a per line basis when Custom Calling Services are provided in conjunction with Key or Multi-line Systems. In some instances where rotary hunt feature is present, certain custom calling features might not be available.
- 4) Except as specifically provided herein, Custom Calling Services are subject to the regulations, rates and charges applicable to other types of customer service.
- 5) Other facilities, miscellaneous and supplemental equipment, requested by customers and not detrimental to this service, will be furnished by the Company in accordance with regulations and at the rates specified in the applicable sections of this Tariff.
- 6) Flat rate services equipped for Call Forwarding are assessed regular long distance message charges for each call transferred on a long distance basis.
- 7) Custom Calling features may be provided in connection with Foreign Exchange Service.

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ISSUED: August 1, 1997
Advice No. 33

EFFECTIVE: September 15, 1997

BY: Michael A. LeaVesseur, President

RECEIVED
AUG 24 2000
PUC Utility Program

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

1. CUSTOM CALLING SERVICE (Continued)

A. General (Continued)

10) Custom Calling Services are optional services offered in addition to regular exchange service to those customers served by central offices so arranged to provide such services.

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11) Custom Calling Services are optional telephone service arrangements that provide one or more of the following features:

a) Call Waiting/Cancel Call Waiting

This service alerts a customer who is on the phone that another local or long distance caller wants to get through the line. The customer will receive a tone signal to indicate another incoming call and the caller will receive the usual ringing tone. To place the first call on hold and answer the incoming call, the customer depresses the switchhook once. The customer can then toggle between both calls by depressing the switchhook. If the customer hangs up when a call is still on hold, the customer's line will automatically ring back.

Cancel Call Waiting allows a Call Waiting customer to deactivate the Call Waiting service by dialing a code. When this service is activated, the customer will not be interrupted by the Call Waiting tone and the incoming caller will receive a busy signal. Call Waiting will remain disabled for the rest of the call, but will be automatically restored upon call termination.

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(M) Text previously shown here now appears on Sheet 10.2 of this Section.

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MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

1. **CUSTOM CALLING SERVICE** (Continued)

A. General (Continued)

11) Custom Calling Services are optional telephone service arrangements that provide one or more of the following features: (Continued)

d) Speed Call 8 -

This service allows the customer to keep a list of eight specified telephone numbers which can be dialed by using a one-digit (2 through 9) access code.

e) Speed Call 30 -

This service allows the customer to keep a list of 30 specified telephone numbers which can be dialed by using a two-digit (20 through 49) access code.

f) Toll Restriction -

This service enables customers to restrict all or a combination of 0+ and 1+ toll calls from being placed over their exchange lines/trunks. When a restricted call is attempted from a line/trunk equipped with this service, a dial tone or Company recorded announcement will be heard by the caller.

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MISCELLANEOUS SERVICE ARRANGEMENTS

1. **CUSTOM CALLING SERVICE** (Continued)

APPROVED

A. **General** (Continued)

11) Custom Calling Services are optional telephone service arrangements that provide one or more of the following features: (Continued)

g) Call Transfer¹ -

(T)

This service allows the customer to hold and transfer incoming, out-going and intragroup calls. If the customer has established a three way call, this service will allow the customer to hang up while the other two parties remain connected. Any applicable long distance charges will apply for the duration of the call, even if the customer drops off the call.

h) Call Forwarding-Busy (Customer Programmable) -

(T)

This service routes incoming calls to another telephone number when the customer's dedicated number is busy. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - Busy, a customer must dial a special access code. All calls forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.

i) Call Forward-No Answer (Customer Programmable) -

(T)

This service redirects incoming calls not answered after a predetermined number of rings to another telephone number. The number of rings is determined and set by the Company unless otherwise specified by the customer. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - No Answer, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

¹ As of January 19, 2004, this service will no longer be available to new customers. Once current customers disconnect this service, they will not be able to reestablish it.

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

1. **CUSTOM CALLING SERVICE** (Continued)

A. **General** (Continued)

11) Custom Calling Services are optional telephone service arrangements that provide one or more of the following features: (Continued)

j) Call Hold -

(T)

This service allows a customer to place a current caller on hold, which frees the line so the customer can initiate another call. To activate Call Hold, the customer depresses the switchhook to receive a dial tone and then dials a specific code. Only one call per access line can be placed on hold at a time. The held call cannot be added to another call, however, the customer can toggle between each call.

k) Call Transfer Enhanced -

(T)

This feature enables a customer to transfer multiple incoming or outbound calls to a third party with either a Screened Transfer or a Blind Transfer. A Screened Transfer enables the transferring party to announce a call to the third party prior to completing the transfer. If the third party chooses not to take the call, the transferring party may disconnect the third party and return to the caller. Otherwise, the transferring party may disconnect, completing the transfer and returning the line to an idle state. A Blind Transfer enables the transferring party to immediately disconnect after dialing the third party, prior to the third party answering the call. After disconnecting, the transferring party may either originate or receive a new call, even though the transferred call is still in progress. In addition, this feature enables a customer to establish a 3-way conference call while enabling any party (including the originator of the call) to drop out of the conference while leaving the other two parties connected. The customer is responsible for all applicable long distance charges for originating or terminating calls that will apply for the duration of the call, even if the customer drops off the call.

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

1. **CUSTOM CALLING SERVICE** (Continued)

A. **General** (Continued)

11) Custom Calling Services are optional telephone service arrangements that provide one or more of the following features: (Continued)

l) Call Forward-Busy (Programmed by Telco)

(T)

This service automatically redirects incoming calls to a predesignated telephone number or voice mail service when the customer's line is busy. The customer activates the service by contacting the telephone company and designating the number to which all calls will be forwarded when the line is busy. The telephone company then establishes the fixed forward-to telephone number within the switch. To cancel the service or change the forward-to telephone number, the customer must contact the telephone company. All call forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.

m) Call Forward-No Answer (Programmed by Telco)

(T)

This service automatically redirects incoming calls to another telephone number or voice mail service when the customer's telephone is not answered in a predetermined number or rings. The number of rings is determined and set by the Company unless otherwise specified by the customer. The customer activates the service by contacting the telephone company and designating the number to which all calls will be forwarded when the telephone is not answered within an established period of time. The telephone company then establishes the fixed forward-to telephone number within the switch. To cancel the service or change the forward-to telephone number, the customer must contact the telephone company. All calls forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.

n) Call Forwarding-Remote Access

(T)

This service is an additive to the Call Forwarding service and allows the customer to activate and deactivate Call Forwarding from a telephone in another location. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

MISCELLANEOUS SERVICE ARRANGEMENTS

1. **CUSTOM CALLING SERVICE** (Continued)

APPROVED

A. General (Continued)

11) Custom Calling Services are optional telephone service arrangements that provide one or more of the following features: (Continued)

o) 6-Way Calling (T)

This service allows a customer to call up to five parties and establish a six-way conference call. To activate this service, the customer dials an access code, dials the desired telephone number (calling party must answer), depresses the switchhook to add the calling party to the line, then depresses the switchhook again to receive a new dial tone. If the called party line is busy or there is no answer, the customer must dial a special access code to drop the line. This process needs to be repeated until all parties (up to five) have been connected to the customer's line. All 6-Way Calls are subject to transmission limitations and all applicable local and long distance charges.

p) Long Distance Call Waiting (T)

This service is additive to Call Waiting and uses a special tone signal to indicate to the customer that the incoming call is long distance. The tone is different than the Call Waiting tone signal received for a local call. The long distance caller will receive the usual ringing tone.

q) Home Intercom-Basic (T)

This service allows customers to redial their own directory number in order to talk to another party at a different extension. To activate this service, customers redial their own directory number and then hang-up. After a short interval, the phone will ring back. Once both parties pick-up the phone, they will be able to have a two-way conversation. This service is also known as Revertive Ringing.

r) Home Intercom-Enhanced (T)

This service allows customers to establish a talking path between two or more of their extensions. To activate this service, the customer dials one of the access code numbers predetermined by the Company, receives an announcement, and then hangs up the phone. The phone will ring back in one of the distinctive patterns, depending on the access code dialed. Also included in this package is dialable hold, where one extension can transfer an outside call to another extension.

MISCELLANEOUS SERVICE ARRANGEMENTS

1. **CUSTOM CALLING SERVICE** (Continued)

APPROVED

A. **General** (Continued)

11) Custom Calling Services are optional telephone service arrangements that provide one or more of the following features: (Continued)

s) Personal Ringing

This service allows the customer to have up to four distinct telephone numbers on a single line. The second, third and fourth number will each have a distinctive ringing pattern so the customer can identify which number has been called. If a customer also subscribes to Call Waiting, each phone number will have a distinctive Call Waiting tone. If a customer also subscribes to Call Forward, the main directory number or all four telephone numbers can be forwarded.

t) Call Reminder

This service allows a customer to program a time at which a reminder call is desired. At the programmed time, the customer will receive a call placed by the Central Office Equipment. When the call is answered, the customer will hear a tone or a Company recorded announcement.

u) Toll Restriction with PIN Override

This service enables customers to restrict all or a combination of 0+ and 1+ toll calls from being placed over their exchange lines/trunks. In addition, the customer will have the ability to override the restriction on a per call basis by using a Personal Identification Number (PIN). To activate the override, the customer dials a code, the PIN, waits for a dial tone and then dials the toll number. When a restricted call is attempted without the PIN, from a line/trunk equipped with this service, a dial tone or Company recorded announcement will be heard by the caller.

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Section V
 Seventh Revised Sheet 10.4
 Cancels Sixth Revised Sheet 10.4
ASOTIN TELEPHONE COMPANY
 Oregon

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

1. **CUSTOM CALLING SERVICE** (Continued)

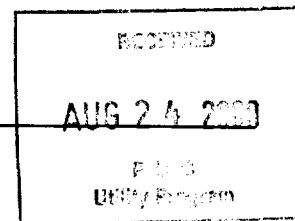
B. Rates

1) The following monthly rates apply to Custom Calling Service features and are in addition to the rates and charges applicable to basic service, and all additional and/or associated equipment and facilities.

	Rate per Month		Trans Code	
	Res	Bus	Res	Bus
a) Individual Services				
1. Call Waiting/Cancel Call Waiting	\$4.00	\$3.25	CWCCR	CWCCB
2. Call Forwarding	3.00	2.75	CCCFR	CCCFB
3. 3-Way Calling	3.50	3.25	CCCCR	CCCCB
4. Speed Calling, per line				
a. 8 Code	2.75	2.75	CCSER	CCSEB
b. 30 Code	3.75	3.75	CCSTR	CCSTB
5. Toll Restriction	2.50	2.50	CCTRR	CCTRB
6. Call Transfer ¹	\$2.25	\$2.25	CCCTR	CCCTB
7. Call Forward – Busy (Customer Programmable)	\$3.00	\$2.75	CCFVR	CCFVB
8. Call Forward - No Answer (Customer Programmable)	\$3.00	\$2.75	CCFNR	CCFNB
9. Call Hold	\$2.00	\$2.00	CCCH	CCCH
10. Call Transfer – Enhanced	\$5.00	\$5.00	CCCTER	CCCTEB
11. Call Forward-Busy (Programmed by Telco)	\$3.00	\$2.25	CCFXR	CCFXB
12. Call Forward-No Answer (Programmed by Telco)	\$3.00	\$2.25	CCFAR	CCFAB
13. Call Forwarding-Remote Access ² (additive to Call Forwarding)	\$1.50	\$1.50	CCFM	CCFM
14. 6-Way Calling	\$3.75	\$3.75	CC6W	CC6W
15. Long Distance Call Waiting ² (additive to Call Waiting)	\$1.50	\$1.50	CWLD	CWLD
16. Home Intercom - Basic	\$1.50	\$1.50	CCHI	CCHI
17. Home Intercom - Enhanced	\$2.50	\$2.50	CCIE	CCIE
18. Personal Ringing				
Second Directory Number	\$3.25	\$3.25	CPR2	CPR2
Third Directory Number ²	\$1.00 (incremental)	\$1.00 (incremental)	CPR3	CPR3
Fourth Directory Number ²	\$1.00 (incremental)	\$1.00 (incremental)	CPR4	CPR4
19. Call Reminder	\$2.00	\$2.00	CCCR	CCCR
20. Toll Restriction with PIN Override	\$3.50	\$3.50	CCTO	CCTO

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¹ As of January 19, 2004, this service will no longer be available to new customers. Once current customers disconnect this service, they will not be able to reestablish it.
² Discounts do not apply to these services.



MISCELLANEOUS SERVICE ARRANGEMENTS

1. CUSTOM CALLING SERVICE (Continued)

B. Rates (Continued)

APPROVED

2) Pay-Per Use Rates

	<u>Per Successful Activation</u>	<u>Monthly Cap</u>
a. Three-Way Calling	\$0.75	\$3.75
b. Call Forwarding	0.75	\$3.75

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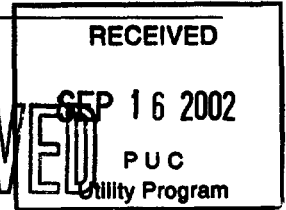
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ASOTIN TELEPHONE COMPANY

Oregon

MISCELLANEOUS SERVICE ARRANGEMENTS



APPROVED

1. CUSTOM CALLING SERVICE (Continued)

B. Rates (Continued)

3. Multi-Service Plan Discount, Per Line

A discount will apply to additional Custom Calling Services subscribed to based on the following:

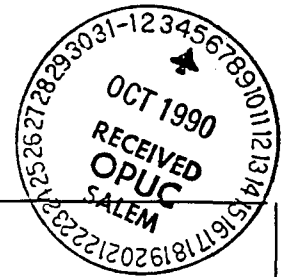
<u>Per Service Credit</u>	<u>Credit Per</u> <u>Month</u>	<u>Trans.</u> <u>Code</u>	
a) Two Services	(1.00)	CFD2	(l)
b) Three Services	(1.50)	CFD3	l
c) Four Services	(2.50)	CFD4	(l)
d) Five Services	(3.00)	CFD5	
e) Six Services	(3.75)	CFD6	
f) Seven Services	(5.25)	CFD7	
g) Eight Services	(6.00)	CFD8	
h) Nine Services	(6.75)	CFD9	
i) Ten Services	(7.50)	CFD1	

ISSUED: September 16, 2002
Advice No. 48

EFFECTIVE: October 31, 2002

BY: Paul E. Pederson, Vice President

ASOTIN TELEPHONE COMPANY



MISCELLANEOUS SERVICE ARRANGEMENTS

1. EMPLOYEES' RATES AND OTHER CONCESSIONS

A. RATES

- 1) Employees subject to call or with 5 years of net credited service: Residence Access Line including touch calling and custom calling service. No Charge.
- 2) All other employees: One-half (½) the rate for the above service.

B. CONDITIONS

- 1) All regular full-time employees are eligible for employees' telephone service.
- 2) The employee's rate is applicable when the telephone service is carried in the name of the employee and is located at the employee's principal residence.
- 3) Employee's rate is not applicable to toll service.
- 4) Qualified employees must reside within the Company's serving area to receive this concession.

Issued October 1, 1990 Effective November 15, 1990

Advice No. 21

Issued By C. W. Ricker, Jr. Charles W. Ricker, Jr. Title President

PUC Or. No. 2

Section V

First Revised Sheet 12

Cancels Original Sheet 12

ASOTIN TELEPHONE COMPANY

Oregon

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

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ISSUED: September 20, 2016
Advice No. 121

EFFECTIVE: September 21, 2016

BY: Joel Dohmeier, Vice President

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MISCELLANEOUS SERVICE ARRANGEMENTS

ADVANCED CALLING SERVICES

APR 09 1996

A. GENERAL

**OPUC
SALEM**

Advanced Calling Services (ACS) are optional services, offered in addition to regular exchange service, which allow customers to efficiently manage the call flow generated over their Exchange Access Line(s). Customers will be able to screen, redirect, or return selected calls. These services offer subscribers convenience, time savings, and a greater degree of control over the use of their telephones. Advanced Calling Services are available to residence and business customers where facilities are available. Individual feature availability may differ by exchange.

B. SERVICE DESCRIPTION

1. ANONYMOUS CALL REJECTION

This service enables a subscriber to reject incoming calls from which a privacy indicator is received. The service is activated by dialing a unique code. When the service is active, the Telephone Company ("Company") will not complete calls to its customer when the calling party has activated Caller ID blocking services. Such calls will be routed to a Company recorded announcement. Anonymous Call Rejection is included with Caller ID at no charge.

2. CALL REJECTION

This service enables a subscriber to reject up to a maximum of six (6) preselected incoming telephone numbers from which he/she does not wish to receive calls. To select a telephone number, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. To add an unknown telephone number to the list, a subscriber can activate a code immediately after receiving an unwanted incoming call. The Company's equipment will screen incoming calls against the subscriber's list and reject those on the list. Callers whose numbers are rejected are directed to a Company recorded announcement. If facilities are unavailable to provide incoming call screening via the subscriber's list, standard call completion will occur.

3. CALL RETURN

This service enables the subscriber to automatically redial the telephone number of the most recent incoming call. The Company's equipment will make repeated attempts to establish the call for approximately a thirty (30) minute period, beginning with the subscriber's activation of Call Return if the most recent incoming call is busy. If the most recent incoming call is blocked, the subscriber will get a Company recorded announcement indicating the number is a private number and the call can not be returned. The service cannot be activated for calls originating from a line that is forwarded or from a line not associated with a telephone number, e.g., multiline hunting groups.

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Effective: May 1, 1996

By: Michael A. LeaVesseur

Title: President

MISCELLANEOUS SERVICE ARRANGEMENTS

ADVANCED CALLING SERVICES (Continued)

APPROVED

B. Service Description (Continued)

3. **CALL RETURN** (Continued)

Call Return is available on a flat monthly rate and a pay-per-use basis. Pay-per-use Call Return will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge.

4. **PREFERRED CALL FORWARDING**

This service enables the subscriber to forward up to a maximum of six (6) preselected incoming telephone numbers to another telephone number. To forward a telephone number, the subscriber dials an activation code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and forward only those telephone numbers on the list. Calls forwarded by this service are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations.

5. **PRIORITY RINGING**

This service allows the subscriber to provide up to a maximum of six (6) preselected incoming telephone numbers with a distinctive alerting signal or ring (or a distinctive Call Waiting tone if the subscriber has subscribed to Call Waiting), when the subscriber receives calls from them. To program a telephone number, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and provide the Priority Ringing service for the preselected telephone numbers on the subscriber's list.

6. **REPEAT DIALING**

This service enables the subscriber to automatically redial the last outgoing telephone number dialed from that line. When the recalled telephone number is busy, the Company's equipment will make repeated attempts to establish the call for approximately a thirty (30) minute period, beginning with the subscriber's activation.

7. **SPECIAL CALL ACCEPTANCE**

This service enables a subscriber to allow up to a maximum of six (6) preselected incoming telephone numbers to be accepted. To select a telephone number to be accepted, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and allow only those calls on the list to be completed. Calls from all other numbers will be routed to a Company recorded announcement.

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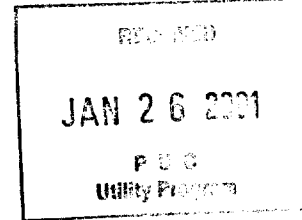
MISCELLANEOUS SERVICE ARRANGEMENTS

ADVANCED CALLING SERVICES

B. SERVICE DESCRIPTION *(continued)*

8. CALLER ID

Caller ID - Basic (Number only) is the available service.



a) **Caller ID - Basic**

This service utilizes specific network capabilities to transmit and display the number associated with an incoming call to the called party's access line. The number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID subscribers must provide, and connect, their own compatible premises equipment in order to process and display the number transmission. The Company will forward all telephone numbers where technically feasible.

If a calling party has activated blocking, the number will not be transmitted to the display equipment of a Caller ID subscriber. Instead, the Caller ID subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID subscriber that the calling party chose to block number delivery. Anonymous Call Rejection is included with Caller ID at no charge.

b) **Caller ID - Deluxe**

This service utilizes specific network capabilities, where technically feasible, to transmit the Name and Number associated with an incoming call to the called party's access line. The name and number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID - Deluxe subscribers must provide, and connect, their own compatible premises equipment in order to process the name and number transmission. The Company will forward all telephone numbers and names where technically feasible.

If a calling party has activated blocking, the name and number will not be transmitted to the display equipment of a Caller ID - Deluxe subscriber. Instead, the Caller ID - Deluxe subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID - Deluxe subscriber that the calling party chose to block name and number delivery.

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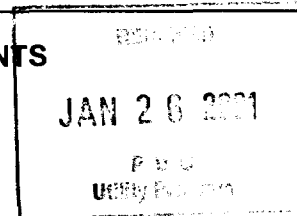
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MISCELLANEOUS SERVICE ARRANGEMENTS

ADVANCED CALLING SERVICES

B. SERVICE DESCRIPTION (continued)



9. CALLER ID BLOCKING

Caller ID Blocking allows the caller to prevent the delivery of his/her calling data to a Caller ID subscriber on a per call basis (Caller ID Blocking - Per Call) or per line basis (Caller ID Blocking - Per Line).

a) Caller ID Blocking - Per Call

This service will block the delivery of the caller's data to a Caller ID subscriber for one call only and may be activated from all single party access lines by dialing *67 (1167 from a rotary phone) prior to placing the call. **Per the FCC Caller ID Order, effective 12/1/95, per call blocking is provided to all customers at no charge.**

As of 1/1/97, per FCC Docket 91-281, per call blocking will be provided on calls originating from public, semi-public or other paystations used by the general public and party lines.

b) Caller ID Blocking - Per Line

This service will automatically block the delivery of the caller's data to a Caller ID subscriber on all calls. This service will be made available to all customers at no charge. Specifically, no charge shall apply to law enforcement agencies and domestic violence programs. Per line blocking can be deactivated on a per call basis by dialing *67 (1167 from a rotary phone) prior to placing the call.

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(M) Text shown here previously appeared on Sheet 15 of this Section.

MISCELLANEOUS SERVICE ARRANGEMENTS

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ADVANCED CALLING SERVICES

APR 09 1996

B. SERVICE DESCRIPTION (continued)

**OPUC
SALEM**

10. CALL TRACE

This service enables the customer to initiate a trace of the last incoming call completed by dialing an activation code immediately after terminating the call. A Call Trace is considered successful when the Company's equipment is able to record the incoming call detail (not the conversation). Incoming call detail includes: the calling number, the time the trace was activated, and in some locations, the time the traced call was received. Upon completion of a successful trace, the customer will be assessed a Call Trace fee that will appear on the customer's next bill. The results of the trace are never provided to the customer directly. Call Trace information will only be given to appropriate law enforcement agencies. For further action to be taken, the customer is required to contact the Company Business Office during normal business hours, which will refer the customer to appropriate law enforcement agencies, or contact the law enforcement agency directly. Call Trace detail will be retained by the company and made available to the local law enforcement for ten (10) business days after the trace has been initiated.

Call Trace may not capture incoming telephone numbers marked "private" or "out of area" .

Only calls from locations with compatible signaling services are traceable using Call Trace.

C. SPECIAL CONDITIONS AND LIMITATIONS

1) Special Conditions for Caller ID:

- a) An originating caller's data may not be displayed to the called party under the following conditions:
 - The caller's data will not be displayed if the called party is off-hook. The called party must be on-hook to receive the caller's data. If the customer subscribes to both Call Waiting and Caller ID, and is on an existing call, the second incoming call information will not be displayed. Instead, the called party will receive the usual Call Waiting tone.
 - The caller's data will not be displayed if the called party answers the incoming call during the first ring interval.
 - Caller ID services cannot be provided with any distinctive ringing lines having a maximum silent interval duration that is not long enough to allow transmission of the date message.

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Advice No. 25

Effective: May 1, 1996

By: Michael A. LeVesseur

Title: President

MISCELLANEOUS SERVICE ARRANGEMENTS

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ADVANCED CALLING SERVICES

APR 09 1996

C. SPECIAL CONDITIONS AND LIMITATIONS *(continued)*

**OPUC
SALEM**

1) Special Conditions for Caller ID: *(continued)*

- Identification of names, specific stations or extensions served by a PBX or Key System is not possible. The main directory number or name and number (if available) of the PBX or Key System will be displayed.
 - Caller ID services cannot be provided if the calling party is from a multi-party line. The called party will receive an "Unavailable" display.
 - The caller's data will be unavailable if it is from another office that is not linked by appropriate facilities with the called party's office.
 - The calling party has activated blocking.
 - Caller ID services do not display a directory number or name and number (if available) for operator assisted calls, calls marked private by the originator or calls originating from coin and party line stations.
- b) The following special conditions apply to Caller ID based on the FCC Caller ID Order effective 12/1/95:
- If a customer dials a "1-800" or other Automatic Number Identification (ANI) Service number, the telephone number that they are calling from will be revealed to the called party through ANI technology. Even if the customer has per line blocking or has activated per call blocking, the 800 number party has the right to obtain this information through ANI.
 - ANI information may not be reused or resold for other purposes without a caller's consent, even where the called party has paid for the call.
 - Caller ID is available on all long distance calls where technically feasible.
 - All calling numbers will be displayed to E911 through ANI technology, even if the customer has per-line blocking or has activated per-call blocking.
 - All calling numbers will be passed, even for customers who do not subscribe to Caller ID.
 - Per Call Blocking will be available to all customers. (The FCC Order overrules all state PUC/PSC decisions on Per Call blocking.)

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Title: President

MISCELLANEOUS SERVICE ARRANGEMENTS

ADVANCED CALLING SERVICES

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C. SPECIAL CONDITIONS AND LIMITATIONS *(continued)*

APR 09 1996

2) **Limitations of Advanced Calling Services:**

**OPUC
SALEM**

The management of these services is possible only:

- Where the calling party's data can be forwarded from the central office originating the call to the terminating central office serving the called party;
- When both the originating customer and the call terminating customer are served from the same central office;
- When both the call originating customer and the call terminating customer are served from different central offices equipped for ACS and are linked by appropriate facilities.

The Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failures, or malfunctions of ACS Services or equipment. Such damages of services after the Company has been notified, and has had reasonable time for repair, shall in no event exceed an amount equivalent to the rates charged for the service affected from the time the customer gives notice until service is restored.

It shall be the responsibility of the Customer to provide customer premise equipment (CPE) compatible with ACS.

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By: Michael A. LeaVesseur

Title: President

ASOTIN TELEPHONE COMPANY

Oregon

MISCELLANEOUS SERVICE ARRANGEMENTS

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ADVANCED CALLING SERVICES

D. Rates, Discounts, and Usage Sensitive ACS

1. Rates

- a. The monthly rates and credits are in addition to basic local exchange service or any other services subscribed to by the customer.
- b. Activation and Deactivation codes listed below apply to touchtone telephones. (Rotary phones use the codes prefaced by a 11. For example, Call Return would be 1169.)

<u>One Service Per Line</u>	<u>Rate Per Month</u>		<u>Trans Code</u>	<u>Activation Code</u>	<u>Deactivation Code</u>	
	<u>Res</u>	<u>Bus</u>				
1) Anonymous Call Rejection	\$3.00	\$3.00	ACSAC	*77	*87	
2) Call Rejection	3.00	3.00	ACSRJ	*60	N/A	
3) Call Return	2.95	2.95	ACSRT	*69	*89	
4) Preferred Call Forwarding	3.00	3.00	ACSPF	*63	N/A	
5) Priority Ringing	3.00	3.00	ACSPR	*61	N/A	
6) Repeat Dialing	3.00	3.00	ACSRP	*66	*86	
7) Special Call Acceptance	3.00	3.00	ACSSC	*64	N/A	
8) Caller ID - Basic	7.00	6.00	ACSZZ	N/A	N/A	(I)
(Includes Anonymous Call Rejection)						
Caller ID-Deluxe	8.50	7.50	ACSXX	N/A	N/A	(I)
(Includes Anonymous Call Rejection)						
9) Caller ID Blocking						
a. Per Call	No Charge	No Charge		*67		
b. Per Line	No Charge	No Charge	BLOCL		*67	

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

ADVANCED CALLING SERVICES (Continued)

D. Rates, Discounts and Usage Sensitive ACS, Non-Recurring Charges and Promotional Language
 (Continued)

2. **MULTIPLE SERVICES DISCOUNT PLAN, Per Line**

A discount will apply to additional Advanced Calling Services subscribed to based on the following:

<u>Per Service Credit (2)</u>	<u>Credit Per Month</u>	<u>Trans. Code</u>
a) Two Services	(1.00)	ACSR2
b) Three Services	(2.00)	ACSR3
c) Four Services	(3.00)	ACSR4
d) Five Services	(4.00)	ACSR5
e) Six Services	(5.00)	ACSR6
f) Seven Services	(6.00)	ACSR7
g) Eight Services	(7.00)	ACSR8

Call Trace and Caller ID Blocking are not offered as part of the above discount package.

3. **PRIVACY PACK** ⁽¹⁾

The Privacy pack combines five (5) previously approved Advanced Calling Services into one package. The package will include the following services: Caller-ID Deluxe, Call Rejection, Anonymous Call Rejection, Preferred Call Forwarding, and Priority Ringing.

Rate Per Month
 \$9.95

4. **USAGE SENSITIVE SERVICE**

	<u>Per Successful Trace</u>	<u>Monthly Cap</u>	<u>Trans Code</u>	<u>Activation Code</u>	<u>Deactivation Code</u>
Call Trace	\$1.00		ACSCT	*57	N/A
Call Return	\$0.50	\$6.00	ACSRT	*69	N/A

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⁽¹⁾ This service is grandfathered to existing customers effective February 15, 2007. The service will not be available to new customers after this date.

TERMS OF SERVICE

ASOTIN TELEPHONE COMPANY
Oregon

Section V
First Revised Sheet 21
Cancels Original Sheet 21

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

VOICE MAIL SERVICE

A. GENERAL

Voice Mail Service (VMS) is a central office based service which provides customers with the capability to receive, send, store, and retrieve voice messages over the telephone network.

VMS answers incoming calls placed to the customer's telephone line, when the called number is busy and/or if the called number does not answer. The service will greet incoming callers with a personal or a company-provided greeting. It then receives and saves the caller's messages for review by the customer. Customers can retrieve messages left for them from any touchtone telephone.

B. SERVICE DESCRIPTIONS

1. General

Voice Mailbox - Incoming calls to existing telephone lines are forwarded to a "mailbox" in the VMS equipment when the line is busy and/or when the call is not answered after a company-defined number of rings. Callers are asked to leave a message in the mailbox. Voice Mail can greet callers with a personal or company-provided greeting and the mailbox receives and saves the caller's message for review by the customer. The Voice Mail customer can thereafter access the mailbox at any time to retrieve stored messages using suitable customer premise equipment (CPE) from any location connected to the telephone network. After listening to each message, the customer has the option to erase or retain the message for future reference.

(T)

Where available, whenever there is a message stored in the mailbox, the customer receives a message waiting indication via a Stutter Dial Tone or Message Lamp Indication. The indicator will continue until the customer has retrieved the message.

TERMS OF SERVICE

ASOTIN TELEPHONE COMPANY
Oregon

Section V
First Revised Sheet 22
Cancels Original Sheet 22

MISCELLANEOUS SERVICE ARRANGEMENTS

VOICE MAIL SERVICE

APPROVED

B. SERVICE DESCRIPTIONS (Continued)

1. General (Continued)

Voice Mailbox options are available to Residential and Business customers. The basic mailbox for each will have the following limits:

	Default Greeting Length	Default Message Length	Minutes of Stored Messages Allowed⁽¹⁾	Days Messages Stored⁽²⁾
Personal Mailbox	4 minutes	4 minutes	100 Minutes	30 days
Business Mailbox ⁽³⁾	4 minutes	4 minutes	100 Minutes	30 days

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(1) When the mailbox limit is reached, no further messages can be stored until existing messages are deleted.

(2) For played messages only. Messages will be erased by the Company, unless erased by the customer first. Unplayed messages will be erased by the Company after 14 days, for all mailboxes. Mailboxes with increased limits are available as listed in the rate section.

(3) Business mailboxes will include Call Transfer. This feature will allow the caller to transfer to a predetermined number by pressing zero (0).

(4) Basic Mailboxes will include local outdialing to a pager number.

(N)

a. **Greeting Only Mailbox** - Greeting Only Mailbox service provides a dedicated telephone number and associated announcement. The Greeting Only Mailbox answers incoming calls with a user-programmable message which is up to four (4) minutes in length. This service does not receive and save caller's messages. Disconnection will occur immediately upon completion of message delivery. The customer may include call transfer with this mailbox. This feature will allow the caller to transfer to a predetermined number by pressing zero (0).

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b. **Family Mailbox** - Family Mailbox provides a residential customer with a Greeting Only Mailbox and up to four (4) Basic Residential Mailboxes. The Greeting Only Mailbox will allow the caller to select which mailbox they would prefer to leave a message at.

TERMS OF SERVICE

ASOTIN TELEPHONE COMPANY
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Cancels Original Sheet 23

MISCELLANEOUS SERVICE ARRANGEMENTS

VOICE MAIL SERVICE



B. SERVICE DESCRIPTIONS (Continued)

1. General (Continued)

c. **Voice Mailbox Plus Pager** - Voice Mailbox Plus Pager is included with the Basic Voice Mailbox and provides 4 minutes of greeting time, 100 minutes of messages, and 30 days of storage. This service will notify the customer's pager when a message is waiting. The customer can choose to be notified immediately when urgent messages are left, or when any message is left. Notification can be either automatic or at the discretion of the caller. This service is limited to Paging Numbers in the local exchange or EAS areas.

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d. **Tree Service** - An optional front-end call routing mailbox that allows callers to make quick connections to a certain mailbox by pressing digits on a touch tone telephone. This is used in conjunction with two or more Business Tree Mailboxes and is a greeting only box.

(T)

e. **Easy Attendant** - A simple auto attendant that provides a message with a menu, then routes calls to individual lines based on the number the caller chooses.

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f. **Premium Attendant** - Similar to the Easy Attendant, with the added functionality of multiple menus and scheduled greetings.

(N)

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MISCELLANEOUS SERVICE ARRANGEMENTS

VOICE MAIL SERVICE

APPROVED

C. CONDITIONS

1. Touchtone Calling Service is required for the provision of VMS. Customers must use a touchtone telephone or similar dual tone multifrequency (DTMF) device to access VMS.
2. Customers must have their lines equipped with Call Forward-Busy/Call Forward After Call Waiting and Call Forward-No Answer to operate Voice Mail.

Call Forward-Busy/Call Forward After Call Waiting Line and Call Forward-No Answer are programmed in the central office and the customer does not control these services. The services are programmed to forward calls only to the mailbox when the line is busy or is not answered. There is no additional charge, to local exchange customers, for Call Forward-Busy/Call Forward After Call Waiting or Call Forward-No Answer when used with Voice Mail Service.

Any additional call forwarding features requested by the Voice Mail subscriber will be provisioned from the Custom Calling Services Tariff.

With Call Waiting (a separate custom calling service), the Voice Mail customer who is already off hook, will receive a Call Waiting signal which is notification that another call is waiting. If the customer does not choose to answer the call which is waiting, the call will be forwarded to the customer's mailbox. To have this capability, Call Waiting must be separately subscribed to at applicable tariff rates and must be able to be provided by the central office.

3. Wake-Up Mailboxes are limited to customers in the local calling area of this telephone company's respective exchanges. "Local" is defined as all local and EAS calls.
4. A message waiting lamp indication may be connected to the line indicating a message has been received. This service is provided where available in the central office to exchange customers only. The customer must provide compatible customer premise equipment (CPE) capable of receiving and displaying the message waiting lamp indication.
5. The Company shall not be liable for any other damages, regardless of the theory, whether direct, indirect, incidental, special or consequential.

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MISCELLANEOUS SERVICE ARRANGEMENTS

VOICE MAIL SERVICE

APPROVED

C. CONDITIONS (Continued)

6. The Company is not responsible for any claimed damage associated with the installation, provision, termination, maintenance, repair or restoration of service. The Company is not responsible for any claimed damage (i.e., lost messages, service interruptions, etc.). The Company makes no warranties to the customer and it expressly excludes and disclaims any implied warranties such as warranties of fitness for a particular purpose or merchantability.
7. The Company may disconnect, without advance notice, any VMS which is used in such a manner as to prevent, obstruct, delay or otherwise interfere with the service of other users.
8. The Company, at its discretion, may change the customers' interface such as the recorded prompts and directions, the length of time available for leaving messages, the number of messages which may be left and other aspects of the service without prior notice to the customer.
9. A one (1) month minimum service period applies to VMS.
10. The rates for VMS are in addition to the rates and charges for all associated services.
11. Non-recurring charges do not apply to Voice Mail Service.

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MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

VOICE MAIL SERVICE

D. RATES

VOICE MAIL RATE SCHEDULE		
SERVICE	MONTHLY CURRENT RATE	TRANS CODE
RESIDENTIAL SERVICE OPTIONS:		
PERSONAL VOICE MAILBOX⁽¹⁾		
<i>4 mins of greeting/4 min message length/50 mins of messages/30 days storage</i>	\$3.95	PRVM1
<i>4 mins of greeting/4 min message length/75 mins of messages/30 days storage</i>	\$4.95	PRVM2
BASIC VOICE MAILBOX		
<i>4 mins of greeting/4 min message length/100 mins of messages/30 days storage</i>	\$5.95	BRSVM
BUSINESS SERVICE OPTIONS:		
STANDARD VOICE MAILBOX⁽¹⁾		
<i>4 mins of greeting/4 min message length/50 mins of messages/30 days storage</i>	\$3.95	VRBS1
<i>4 mins of greeting/4 min message length/75 mins of messages/30 days storage</i>	\$4.95	VRBS2
BASIC VOICE MAILBOX		
<i>4 mins of greeting/4 min message length/100 mins of messages/30 days storage</i>	\$5.95	VRBxB
VTN/CENTREX MAILBOX		
<i>4 mins of greeting/4 min message length/100 mins of messages/30 days storage⁽¹⁾</i>	\$2.45	VRVM2
<i>4 mins of greeting/4 min message length/100 mins of messages/30 days storage⁽¹⁾</i>	\$1.99	VRVM3
<i>4 mins of greeting/4 min message length/100 mins of messages/30 days storage</i>	\$2.95	VRVM1
DID VOICE MAILBOX (Stand Alone Voice Mailbox)		
<i>4 mins of greeting/4 min message length/100 mins of messages/30 days storage</i>	\$6.95	VRDID
FAMILY MAILBOX		
<i>Parent Box (Greeting Only and One Basic Residential Box)</i>	\$7.95	VRFMY
<i>Second Individual Box</i>	\$0.00	VRCH2
<i>Third Individual Box</i>	\$0.00	VRCH3
<i>Fourth Individual Box</i>	\$0.00	VRCH4

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⁽¹⁾ This service is grandfathered to existing customers effective November 9, 2017. The service will not be available to new customers after this date.

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TERMS OF SERVICE

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First Revised Sheet 27
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MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

VOICE MAIL SERVICE

D. **RATES** (Continued)

VOICE MAIL RATE SCHEDULE (Continued)		
GREETING ONLY MAILBOX		
<i>Standard-Residential</i>	\$3.50	VRPGS
<i>Standard-Business</i>	\$3.95	VRGRT
<i>DID Greeting Only</i>	\$3.95	RDIDG
BUSINESS TREE MAIL		
<i>Tree Mail Router Box⁽²⁾</i>	\$3.95	VRBGP
<i>Tree Mail Router Box</i>	\$4.95	VRBGP
VOICEMAIL TREE BOX		
<i>4 mins of greeting/4 min message length/100 mins of messages/30 days storage⁽³⁾</i>	\$2.49	VRBGR
<i>4 mins of greeting/4 min message length/100 mins of messages/30 days storage</i>	\$3.00	VRBGR
AUTO ATTENDANT		
<i>Easy Attendant</i>	\$9.95	VRBEA
<i>Premium Attendant</i>	\$15.95	VRBPA
TOTAL TALK PACK RESIDENCE DISCOUNT^{(1) (2)}	(\$2.00)	TTVMP
TOTAL TALK PACK DISCOUNT for Family Mailbox^{(1) (2)}	(\$4.00)	TTVMF
TOTAL TALK PACK BUSINESS DISCOUNT⁽¹⁾	(\$3.00)	TTVMB

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- (1) Customer must subscribe to Total Talk Pack in Section IV, to be eligible for this discount.
- (2) This discount is grandfathered to existing Residential customers effective January 15, 2009. The discount will not be available to new customers after this date.
- (3) This service is grandfathered to existing customers effective November 9, 2017. The service will not be available to new customers after this date.

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MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

CUSTOMIZED 911 (C911)

(N)

A General

Customized 911 (C911) is an optional service that allows a PBX customer to provide specific information for their PBX station telephone numbers or business lines in addition to the primary number information for 911 call records. The information is sent to the Company. The Company processes the information using the standard 911 process for each county.

B Conditions

- 1 The customer shall provide the Company with accurate, specific address and location information for each number enrolled in C911 in the required format that the Company uses in submitting information to the PSAP.
- 2 The customer is responsible for ensuring their PBX system is able to recognize the 911 digits as a complete dialing code when the station user dials it.
- 3 The customer is responsible for ensuring the ANI associated with the individual station line is passed
- 4 The customer is responsible for notifying the Company of any changes or additions made to the numbers within 48 hours of the changes being made. This includes adding new numbers. If the customer fails to provide any changes or additions to the Company within 48 hours of the change, and the Company receives a "No Record Found" report from the 911 database provider/administrator, a charge will be assessed, as listed in the Rates Section below, for the Company's time and expenses associated with correcting the information. If the Company receives 3 of these "No Record Found" reports within 1 year, the service will be terminated with the customer. At that time, the customer is responsible for providing 911 via the primary number.
- 5 Except where caused by the willful misconduct or gross negligence of TDS Telecom, the customer agrees to release, indemnify, defend and save harmless the Company from claims, suits, actions, damages, costs, judgments and actions of any nature or from any person related to the C911 Service provided.
- 6 The customer agrees to indemnify and hold harmless TDS Telecom for any infringement or invasion of the right to privacy of person or persons, caused or claimed to be caused by acts or omissions of the Customer and their operation or use of C911 Service.

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Utility Program

ISSUED: February 20, 2009
Advice No. 79

EFFECTIVE: February 23, 2009

BY Jeff Jung, Vice President

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Oregon

MISCELLANEOUS SERVICE ARRANGEMENTS

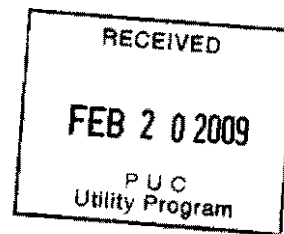
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CUSTOMIZED 911 (C911) (continued)

C Rates

		<u>Monthly Charge</u>	<u>Non-Recurring Charge</u>
1	Initial Set-Up (per number) (not to exceed \$500)	N/A	\$1.00
2	Updates, per number (not to exceed \$5.00)	\$0.05	N/A
3	No Record Found Charge (per instance)	N/A	\$50.00
4	Report Requests Charge	N/A	(1)

(1) The Report Request charge applies when a customer requests a list of their E911 record information. Rates for Report Requests will be developed on an Individual Case Basis (ICB).



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MISCELLANEOUS SERVICE ARRANGEMENTS

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OPERATOR SERVICES

A. General Description

Operator Services allow customers to complete calls within the local calling area with the assistance of an operator. The Customer dials "0" or "0+ NXX LINE" to get the operator. Charges include a per-call rate as well as a per-minute rate.

B. Definition of Calls

1. Billed to Third Number
When the Customer dialing the Operator requests the call to be billed to a third-party. The third party will need to accept the charges before the caller and the called party can be connected.
2. Collect Calls
When the Customer dialing the Operator requests the call to be billed to the called number.
3. Person-to-Person
When the Customer requests the Operator to complete the call to a specific telephone number and in addition requests to speak to a specific person, department, extension of an office, etc. Once the requested person, department, extension, etc. joins the call, the Operator will connect the call.
4. Station-to-Station
When the Customer requests the Operator to complete the call to a specific telephone number and is willing to speak to whoever answers the called number.
5. Call Completion
When the Customer requests the Operator to complete the call to a called number. This charge is in addition to other charges that may be assessed.

C. Terms and Conditions

1. Operator Services are available 24 hours, 7 days a week. Rates apply to any time of the day and any day of the week.
2. Qualified customers with disabilities will not be assessed the charges.
3. This service is not available on payphones.

D. Rates

1. The rates will be assessed on a per call basis.

	<u>Rate</u>
a. Operator Assisted Call, per call	\$1.20
b. Call Completion, per minute	\$0.20

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(N)