

525 Junction Road Madison, WI 53717

#### **CATALOG OF TOLL SERVICES**

This Catalog contains the description of the services offered, the terms and conditions under which each of the services are provided and all effective rates and charges applicable to the furnishing of toll services within the State of Ohio for the following exchanges.

Company	<u>Exchange</u>
Arcadia Continental	Arcadia Continental
	Grover Hill Miller City
Little Miami	Fayetteville
Little Miami	Butlerville
Oakwood	Oakwood
Vanlue Vanlue	

Customers have certain rights and responsibilities under the minimum Telephone Service Standards (Ohio Adm. Code 4901:1-5). These safe guards can be found in the appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of services, and disconnection and reconnection of service.

If you have any questions or concerns, contact TDS Telecom at 1-888-Call TDS.

# Catalog of Toll Services Effective: March 1, 2023

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#### **EXPLANATION OF SYMBOLS**

- 1. (A) Add new information
- 2. (D) Delete information
- 3. (R) Revise information

#### **TERMS AND ABBREVIATIONS**

- "Access" as used in this Catalog, mean an arrangement, which connects the Customer's, or Subscriber's telecommunications service to the Underlying Carrier's designated point of presence or network switching center.
- "Business Customer" means a customer who is subscribed to business services of the local exchange carrier.
- "Commission" means the Public Utilities Commission of Ohio.
- "Carrier" means the Interexchange Service Provider referred to on the title page of this Catalog, unless otherwise indicated by the context.

(R)

- "Customer" means any person, partnership, cooperative corporation, corporation, or lawful entity provided service from an entity reselling intrastate telecommunications services.
- "Exchange" means a geographic area established and approved by the Commission for the administration of local telephone service in a specified area which usually embraces a city, town, or village and its environs. It may consist of one or more central offices together with associated plant used in furnishing communication service in that area.
- "Facilities Based Seller" means an entity that provisions services over its own network and/or equipment.
- "IXC" means interexchange carrier or interexchange company, which is a carrier, or company authorized by the Commission to provide long distance communications services, but not local exchange services, within the State of Ohio.
- "Intrastate call" means any call which is originated and terminated within the boundaries of the State of Ohio, regardless of whether such call crosses state boundaries prior to reaching its termination point.
- "LEC" means a local exchange company, which is a company authorized by the Commission to provide local exchange service within the State of Ohio.
- "Large Business Customer" means a business customer who subscribes to three or more access lines.

State of Ohio

#### **Catalog of Toll Services**

Effective: 01/02/08

#### TERMS AND ABBREVIATIONS

"Reseller" means a Company offering message telecommunications services to the public through the use of the facilities of an underlying carrier or a combination of its own facilities and the facilities of an underlying carrier for resale to the public for profit. A Customer who offers the service(s) it obtains from a Reseller to the public for profit shall also be deemed a Reseller.

"Small Business Customer" means a business customer who is subscribing to one or two access lines.

"Underlying Carrier" means the provider of telecommunications services whose network is being utilized to transmit and receive the Customer's telecommunications traffic.

"Vacation Service" means the same as specified in the Customer's local service provider's Catalog.

Effective: 01/02/08

#### **UNDERTAKING OF CARRIER**

- 1 Carrier provides long distance message telecommunications service to customers within the state of Ohio under the terms and conditions of this Catalog.
- The Carrier's services are provided on a monthly basis, and are available twenty-four (24) hours per day, seven (7) days per week.

#### **LIMITATIONS**

- Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this Catalog.
- 2 Carrier reserves the right to discontinue or limit services when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this Catalog, or in violation of the law.
- 3 Carrier does not undertake to transmit messages, and will not be liable for errors in transmission or for failure to establish connections.

#### **USE OF SERVICE**

- Service is provided for use by the Customer and may be used by others, when so authorized by the Customer, provided that all such usage shall be subject to the provisions of this Catalog, and shall not affect the Customer's responsibility for all payments required under this Catalog.
- Service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of the law, or if the Carrier receives other evidence that such service is or will be used for such purposes.

State of Ohio

## Catalog of Toll Services Effective: 01/02/08

#### LIABILITIES OF THE CARRIER

- The Carrier's liability for damages arising out of mistakes, interruptions, omissions, delays, errors or defects in transmission which occur in the course of furnishing service(s) or facilities in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.
- The Carrier shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error omission, or defect in any service, facility or transmission provided under this Catalog, if caused by any person or entity other than the Carrier, by any malfunction of any service or facility provided by an underlying carrier, by an Act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Carrier's direct control.
- The Carrier will make no refund of overpayment by a Customer unless the claim for overpayment, together with proper evidence, is submitted within one (1) year from the date of alleged overpayment unless billing records prepared by the Carrier can be produced which would justify a credit beyond one year.
- The Carrier shall not be liable for any claim, loss, or refund as a result of loss or theft of Customer-specific identifying codes issued for use with the Carrier's services.
- The Carrier shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service(s), which is not the direct result of the Carrier's negligence.

State of Ohio

### Catalog of Toll Services

Effective: 04/22/08

#### **DEPOSITS AND INTEREST**

[Deposit information is located in the Company tariff.]

(R)

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#### **TAXES**

- All stated charges in this Catalog are computed by the Carrier exclusive of any federal, state, or local use, excise, gross receipts, sales or privileges taxes, duties fees, or similar liabilities (other than general income or property taxes) whether charged to or against the Carrier or its Customer.
- The Customer is responsible for payment of any sales, use, gross receipts, excise or other local, state and federal taxes, charges or assessments, however designated (excluding taxes on the Carrier's net income) imposed on or based upon the provision, sale or use of the Carrier's services.
- 3 All state and local sales taxes are listed as separate line items on the Customer's bill.
- 4 Other taxes, charges and regulatory assessment shall be identified in the aggregate on the Customer's bill.

Effective: 4/22/08

#### **PAYMENT FOR SERVICE**

- All charges due by the Customer are payable to any agency duly authorized to receive such payments. The billing agency may be a LEC, credit card company, or other billing service. The terms and conditions for billing, payment and collection, including without limitation, any late payment charge, specified in the LEC's local exchange service Catalog shall apply to charges of the Carrier when the LEC serves as the billing agent for the Carrier or buys the Carrier's accounts receivables. Terms of payment shall be according to the rules and regulations of the agency, but must comply with the Commission's rules and regulations.
- Adjustments to the Customer's bills shall be made to the extent that circumstances exist which reasonably indicates that such changes are appropriate.

#### REFUNDS OR CREDITS FOR INTERRUPTION OF SERVICE

The Customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the service affected for each hour or major fraction thereof that the interruption continues. Calculations of the credit shall be made in accordance with the following formula:

"A" = outage time in hours

"B" = total monthly charge for affected facility, where applicable

#### **RETURN CHECK CHARGE**

(A)

[Return Check Charge or Non-Sufficient Funds Charge information is located in the Company tariff.]

State of Ohio

#### Catalog of Toll Services Effective: 01/02/08

#### **BILLING AND BILLING DISPUTES**

- Billing to Customers will be scheduled monthly. Usage charges are billed in arrears. Recurring fixed charges are billed monthly in advance. A bill will be considered rendered to the Customer when deposited in the United States mail with postage prepaid. If the delivery is by other than United States mail, the bill will be considered rendered when delivered to the last known address of the party responsible for payment.
- The Customer is responsible for payment of all charges for services furnished to the Customer or its joint or authorized users. This responsibility is not changed due to any use, misuse, or abuse of the Customer's Service or Customer provided equipment by third parties, the Customer's employees, or the public. This responsibility includes payment for calls or services that originate at the Customer's number(s), that are accepted at the Customer's number(s) (e.g., collect calls), that are billed to the Customer number(s) via Third Number Billing if the Customer is found to be responsible for such call or service, the use of a Calling Card, or the use of a Company-assigned Special Billing Number and incurred at the specific request of the Customer.
- Payment is due by the date printed on the bill. Payments are sent to the address listed on the bill.
- If a Customer's bill is not paid by the due date printed on the bill, the Carrier may impose a late charge on past due amounts at the maximum lawful rate under applicable state law.
- 5. In the event of a dispute concerning an invoice, the Customer must pay a sum equal to the amount of the undisputed portion of the bill. The Customer must notify the LEC business office of the disputed portion in writing within 3 months from the date the invoice was rendered or such invoice would be deemed to be correct and binding on the Customer.
- 6. In the event suit is brought or an attorney is retained by the Carrier to enforce the terms of this Catalog, the Carrier shall be entitled to recover, in addition to any other remedy, reimbursement for reasonable attorneys' fees, court costs, costs of investigation and other related expenses incurred in connection therewith.

State of Ohio

#### Catalog of Toll Services Effective: 01/02/08

#### CANCELLATION OF SERVICE BY CUSTOMER

A Customer may cancel service by providing written or verbal notice to the Carrier or its agents.

#### **DENIAL OR CANCELLATION OF SERVICE BY THE CARRIER**

- Carrier, upon written notice to the customer, may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:
  - (A) Non-payment of any sum due to Carrier for service;
  - (B) A violation of any regulation governing the service under this Catalog;
  - (C) A violation of any law, rule, or regulation of any government authority having jurisdiction over the service; or
  - (D) Carrier is prohibited from furnishing services by order of a court or other government authority having jurisdiction.
- 2 The notice shall contain the reason(s) for denial or termination of service.
- The Carrier shall not be required to give the written notice provided for situations where the Carrier has evidence of fraudulent or illegal use of the Carrier's services.
- The discontinuance of service by the Carrier pursuant to this Section does not relieve the Customer of any obligations to pay the Carrier for charges due and owing for service(s) furnished up to the time of discontinuance.

State of Ohio

#### Catalog of Toll Services Effective: 01/02/08

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#### TOLL BLOCKING FOR NON-PAYMENT OF TOLL CHARGES

TDS Long Distance Corporation may cause to have blocked, access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1+ presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy.

Under the terms of the Selective Access Policy, TDS Long Distance Corporation may not deny establishment of 1+ presubscribed toll service on the grounds that the customer has failed to establish creditworthiness, if:

- (A) The customer is able to establish creditworthiness using one of the means for doing so available under the Public Utilities Commission of Ohio's (PUCO) rules, or
- (B) TDS Long Distance Corporation, exercising its own discretion, does not require the customer to establish creditworthiness (through any of the means available for doing so under the PUCO's rules), or
- (C) TDS Long Distance Corporation attempts to require the customer to establish creditworthiness using credit to establish procedures which do not comport with the PUCO's credit establishment policies and/or are not set forth within a PUCO approved Catalog.

When a prospective customer, who has previously been universally blocked for nonpayment of toll charges by another carrier, seeks to select TDS Long Distance Corporation as his or her 1+ carrier of choice, TDS Long Distance Corporation may, subject to our Cataloged toll deposit policies and the Commission's rules on establishment of service (See Rules 4901:1-5 and 4901:1-5, Ohio Administrative Code, [O.A.C.]), require a deposit for toll service. This deposit shall be in accordance with Rule 4901:1-5, O.A.C., but TDS Long Distance Corporation may negotiate a lower deposit.

TDS Long Distance Corporation may furnish credit information, acquired from TDS Long Distance Corporation's own experiences with the customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. TDS Long Distance Corporation will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Credit Reporting Act.

Upon payment by the customer of all past due toll debt to TDS Long Distance Corporation, TDS Long Distance Corporation will notify the customer's local carrier that the block can be lifted and all 1+ dialing capabilities, including 10-XXX, will be restored.

In addition to the above language, all references to dePlCing must be removed.

State of Ohio

#### Catalog of Toll Services

Effective: 01/02/08

#### GENERAL SERVICE OFFERING INFORMATION

- 1 Rates and timing of calls may vary by product type, access method, or call duration. Calls are billed individually and on a monthly basis. Usage is billed in arrears.
- 2 Intrastate services are offered in conjunction with interstate services.
- 3. Billing for calls placed over the network is based in part on the duration of the call as follows, unless otherwise specified in this Catalog:
  - (A) Call timing begins when the called party answers the call (i.e., when two-way communications are established).
  - (B) Chargeable time for calls ends when one of the parties disconnects from the call.
  - (C) Minimum call duration periods for billing purposes may vary by service option.
  - (D) For billing purposes, usage after the initial period varies by service and is specified by service in this Catalog.
  - (E) The Carrier will not bill for unanswered calls.

#### **PROMOTIONAL OFFERINGS**

The Carrier may from time to time engage in promotional trial service offerings of limited duration, designed to attract new subscribers or to increase subscriber awareness of a particular service offering. Such promotional offerings will be limited to specific dates, times, and locations. Except for the rates charged under such promotions, all other terms and conditions of service contained in this Catalog will apply to the Carrier's promotional service offerings.

Effective: July 2, 2013

#### RESIDENTIAL OUTBOUND SERVICE

#### **General Description**

Outbound Service allows customers to directly dial telephone numbers that are not a part of local calling area.

#### **Conditions and Limitations**

Outbound Service is available to residential customers, unless noted elsewhere in the plans listed below,

#### Rates

(1)

Calls are billed in one- (1) minute increments, (fractional minutes are rounded to next higher minute) after a minimum call duration of one (1) minute. Monthly flat rates will not apply during "vacation service".

1. True Talk Advantage Plan

Per Minute Rate:

\$0.20

2. True Talk Discount Plan

This plan is only available to customers who are enrolled in TDS Long Distance's Interstate True Talk Advantage Plus, Value and Value Plus Toll Message Plan.

[The True Talk Value and Value Plus plans are not available to new customers effective February 26, 2004.]

Per Minute Rate:

\$0.10

#### 3. True Talk Plans

Customers must also be subscribed to TDS Long Distance Interstate True Talk plans. The number of minutes in each plan applies on interstate and intrastate calls.

	No. of	Minimum	Overtime
	Minutes	Monthly	Per Minute
Plan Name	<u>In Plan</u>	Rate	<u>Rate</u>
True Talk 75 (3)	75	\$8.90	\$0.10
True Talk 150 <sup>(3)</sup>	150	\$14.90	\$0.10
True Talk 300 (2)(3)	300	\$26.90	\$0.10
True Talk 500 (2)(3)	500	\$36.90	\$0.10

(2) Service includes a Toll Free Number.

This service is grandfathered to existing customers effective January 7, 2009. The service will not be available to new customers after this date.

Effective: 05/01/15

#### **BUSINESS OUTBOUND SERVICE**

#### **General Description**

Outbound Service allows customers to directly dial telephone numbers that are not a part of local calling area.

#### **Conditions and Limitations**

Outbound Service is available to business customers, unless noted elsewhere in the plans listed below,

#### Rates

Calls are billed in one- (1) minute increments (fractional minutes are rounded to next higher minute) after a minimum call duration of one (1) minute. Monthly flat rates will not apply during "vacation service".

True Talk Advantage (Default Plan)
 This plan is for customers who have chosen TDS Long Distance as their Primary
 Interexchange Carrier, but have not chosen a specific toll plan offered in this tariff.

Minimum Monthly Billing: \$0.00 Per Minute Rate: \$0.20

2. True Talk Advantage Plus (1)

This rate is available only to customers who are enrolled in TDS Long Distance's Interstate True Talk Advantage Plus Toll Message Plan.

These plans will be grandfathered to existing customers effective May 1, 2015.

#### **BUSINESS OUTBOUND SERVICE** (continued)

#### Rates (continued)

#### 4. True Talk Discount Plan

These plans are available only to customers who are enrolled in TDS Long Distance's Interstate Business Preferred (195) Toll Message Plan. This plan is not available to new customers effective November 2, 2004.

(T)

a. Business Preferred

Calls are billed in six- (6) second increments, (fractional seconds are rounded to next six-second increment) after a minimum call duration of thirty- (30) seconds. Monthly flat rates will not apply during "vacation service".

Minimum Monthly Billing:

\$0.00

Per Minute Rate:

\$0.099

(D)

5. True Talk Plans <sup>(1)</sup>
Customers must also be subscribed to TDS Long Distance Interstate True Talk plans. The number of minutes in each plan applies on interstate and intrastate calls.

	No. of	Minimum	Overtime
	Minutes	Monthly	Per Minute
<u>Plan Name</u>	<u>In Plan</u>	Rate	Rate
True Talk 75	75	\$6.90	\$0.10
True Talk 150	150	\$12.90	\$0.10
True Talk 300 <sup>(2)</sup>	300	\$24.90	\$0.10
True Talk 500 <sup>(2)</sup>	500	\$34.90	\$0.10
True Talk 1000 <sup>(2)</sup>	1000	\$64.90	\$0.10

These services will be grandfathered to existing customers effective May 1, 2015.

Service includes a Toll Free Number.

#### **BUSINESS OUTBOUND SERVICE** (continued)

6. True Talk Plans (Available only to Large Business Customers) (1)(2)

(C)

Calls are billed in six (6) second increments, (fractional seconds are rounded to the next six-second increment) after a minimum call duration of six (6) seconds.

	Minutes Included in Package	Monthly <u>Rate</u>	Overtime Rate Per Min
Month to Month	N/A	N/A	\$0.09
Month to Month	2,000	\$130.00	\$0.09
Month to Month	4,000	\$240.00	\$0.09
Month to Month	7, 000	\$385.00	\$0.09
Month to Month	10,000	\$550.00	\$0.09
Month to Month	20,000	\$1,000.00	\$0.05
1 Year Contract*	N/A	N/A	\$0.08
1 Year Contract*	2,000	\$120.00	\$0.08
1 Year Contract*	4,000	\$220.00	\$0.08
1 Year Contract*	7,000	\$350.00	\$0.08
1 Year Contract*	10,000	\$500.00	\$0.08
1 Year Contract*	20,000	\$800.00	\$0.04
0.1/0	NIZA	N1/A	<b>60.07</b>
3 Year Contract*	N/A	N/A	\$0.07
3 Year Contract*	2,000	\$110.00	\$0.07
3 Year Contract*	4,000	\$200.00	\$0.07
3 Year Contract*	7, 000	\$315.00	\$0.07
3 Year Contract*	10,000	\$400.00	\$0.07
3 Year Contract*	20,000	\$600.00	\$0.03

<sup>\*</sup> An early termination fee of \$200.00 applies to the 1 and 3 year contract plans.

<sup>(1)</sup> Service includes a Toll Free Number.

<sup>&</sup>lt;sup>(2)</sup> These plans are grandfathered to existing customers effective May 1, 2015.

#### **BUSINESS OUTBOUND SERVICE** (continued)

#### 7. Enhanced Long Distance Flex Plan

(N)

The Enhanced Long Distance Flex Plan is a volume plan that provides discounts based on usage and contract term. The base rate with this plan is as shown for intraLATA and interLATA usage. The discount tiers are shown below:

Month to Month (\$0.109 per minute Base Rate)

	Percent	Rate
<u>Minutes</u>	<u>Discount</u>	Per Minute
0-1,999	0.00%	\$0.109
2,000-9,999	(9.17)%	\$0.099
10,000-29,999	(18.35)%	\$0.089
30,000-299,999	(27.52)%	\$0.079
300,000+	(36.70)%	\$0.069

#### 12-24 Months (\$0.069 per minute Base Rate)

	Percent	Rate
<u>Minutes</u>	<u>Discount</u>	Per Minute
0-1,999	0.00%	\$0.069
2,000-9,999	(5.80)%	\$0.065
10,000-29,999	(20.29)%	\$0.055
30,000-299,999	(36.23)%	\$0.044
300,000+	(43.48)%	\$0.039

#### 36-60 Months (\$0.039 per minute Base Rate)

	Percent	Rate
<u>Minutes</u>	<u>Discount</u>	Per Minute
0-1,999	0.00%	\$0.039
2,000-9,999	(7.69)%	\$0.036
10,000-29,999	(10.26)%	\$0.035
30,000-99,999	(12.82)%	\$0.034
100,000- 299,999	(23.08)%	\$0.030
300,000+	(25.64)%	\$0.029

VI)

#### Catalog of Toll Services Effective: January 7, 2009

#### RESIDENTIAL TOLL FREE SERVICE

#### General Description

Inbound Toll-Free Number Service is an 8XX number that allows callers to originate direct dialed calls to the 8XX number without incurring a toll charge. The charge for using a toll free number is paid by the called party instead of the calling party. The service is available for use twenty-four (24) hours a day, seven (7) days a week. Service is terminated over standard Customer-provided switched access lines.

#### Conditions and Limitations

- Intrastate service is offered in conjunction with Interstate service.
- 2 The Carrier will make every effort to reserve toll-free vanity numbers on behalf of Customers, but makes no guarantee or warranty that the requested toll-free number(s) will be available or assigned to the Customer requesting the number.
- 3 If a Customer accumulates undisputed delinquent charges, the Carrier reserves the right not to honor that Customer's request for a change in service until such charges are paid in full.
- 4 The Customer does not retain rights in toll-free numbers, which are shared with other Customers of the Carrier. Shared toll-free numbers are not portable. Toll free directory listing will not be provided.
- These plans are available only to residence and small business customers who 5 are enrolled in TDS Long Distance's Interstate Toll Free Service Plans.

#### Rates

Calls are billed in one- (1) minute increments (fractional minutes are rounded to next higher minute) after a minimum call duration of one (1) minute.

1	Preferred [Plan(s) are no longer available to new cust	\$0.20 comers effective February 26, 2004.]
2	Advantage <sup>(1)</sup>	\$0.17

Per Minute Rate

- \$0.10 3. Advantage Plus [Customers must subscribe to True Talk Advantage Plus, True Talk 75 or True Talk 150.]
- This service is grandfathered to existing customers effective January 7, 2009. The (R) service will not be available to new customers after this date.

(R)

#### **BUSINESS TOLL FREE SERVICE**

#### **General Description**

Regular Toll Free Service is the basic switched 8XX number established for a customer's callers.

#### **Conditions and Limitations**

Only available to large business customers.

#### Rates

Calls are billed in six- (6) second increments (fractional minutes are rounded to next six second increment) after a minimum call duration of thirty (30) second.

1.	Business Preferred (1) (month to month service)	Per Minute Rate \$0.1090	(T)
2.	Business Edge (1) (applicable for 3 year contracts only	() \$0.0890	(T)

<sup>(1)</sup> Service is not available to new customers effective November 2, 2004.

#### **BUSINESS TOLL FREE SERVICE** (Continued)

Enhanced Toll Free Flex Plan

(N)

The Enhanced Toll Free Flex Plan is a volume inbound long distance plan that provides discounts based on usage and contract term. The base rate with this plan is as shown for intrastate and interstate usage. The discount tiers are shown below:

#### (1) Month to Month

Minutes of	Percent	Rate
<u>Usage</u>	<u>Discount</u>	Per Minute
0-1,999	0.00%	\$0.109
2,000-9,999	(9.17)%	\$0.099
10,000-29,999	(18.35)%	\$0.089
30,000-299,999	(27.52)%	\$0.079
300,000+	(36.70)%	\$0.069

#### (2) 12-24 Months

Minutes of	Percent	Rate
<u>Usage</u>	<u>Discount</u>	Per Minute
0-1,999	0.00%	\$0.069
2,000-9,999	(5.80)%	\$0.065
10,000-29,999	(20.29)%	\$0.055
30,000-299,999	(36.23)%	\$0.044
300,000+	(43.48)%	\$0.039

#### (3) 36-60 Months

Minutes of	Percent	Rate
<u>Usage</u>	<u>Discount</u>	Per Minute
0-1,999	0.00%	\$0.039
2,000-9,999	(7.69)%	\$0.036
10,000-29,999	(10.26)%	\$0.035
30,000-99,999	(12.82)%	\$0.034
100,000-299,999	(23.08)%	\$0.030
300,000+	(25.64)%	\$0.029

M) |

State of Ohio

#### Catalog of Toll Services Effective: 07/15/14

#### **DEDICATED 800/INBOUND TOLL FREE SERVICE**

[This service is not available to new customers effective November 2, 2004]

#### **General Description**

Dedicated 800/Toll Free Service allows callers to originate direct dialed calls over dedicated T-1 facilities without being charged for the call. The T-1 is provided directly between the Point of Presence (POP) and the end-user's premise. The charge for using a toll free number is paid by the called party instead of the calling party (the called party is the toll free subscriber).

#### **Conditions and Limitations**

These plans are available only to large business customers who are enrolled in TDS Long Distance's Interstate Dedicated 800/Toll Free Service Plan.

#### Rates

1. Business Select (applicable for 1 year contracts only)

Per minute rate:

\$0.0690

2. Business Premier (applicable for 3 year contracts only)

Per minute rate:

\$0.0490

#### **TOLL-FREE FEATURES/INBOUND TOLL FREE SERVICE**

**Directory Assistance Publishing** 

Toll-Free Directory Assistance Publishing is a business service where a customer's toll-free number is listed in the Toll-Free Directory Assistance Database. This information may be obtained by anyone by calling 1-800-555-1212, or by accessing www.tollfreeda.com.

Per Number

Monthly Rate \$15.00

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State of Ohio

#### Catalog of Toll Services Effective: 09/30/14

#### TOLL-FREE FEATURES/INBOUND TOLL FREE SERVICE (Continued)

Geographic Routing

The toll-free number is routed to different local telephone numbers or T1s depending on where the call originates (can be by State, LATA, NPA, or even as detailed as NPA-NXX). If any of the terminating numbers is a non-TDS number, the customer will be charged a month to month basic rate of (\$0.10/minute) for all usage.

Per Number

Monthly Rate \$25.00

Time of Day Routing

The toll-free number is routed to different local telephone numbers or T1s depending on time of day. If any of the terminating numbers is a non-TDS number, the customer will be charged a month to month basic rate of (\$0.10/minute) for all usage.

Per Number

Monthly Rate \$25.00

Day of Week Routing

The toll-free number is routed to different local telephone numbers or T1s depending on the day of the week. If any of the terminating numbers is a non-TDS number, the customer will be charged a month to month basic rate of (\$0.10/minute) for all usage.

Per Number

Monthly Rate \$25.00

Day of Year Routing

The toll-free number is routed to different local telephone numbers or T1s depending on the day of the year. If any of the terminating numbers is a non-TDS number, the customer will be charged a month to month basic rate of (\$0.10/minute) for all usage.

Per Number

Monthly Rate \$25.00

(N)

(N)

State of Ohio

## Catalog of Toll Services Effective: 09/30/14

#### TOLL-FREE FEATURES/INBOUND TOLL FREE SERVICE (Continued)

(N)

Percent Allocation Routing

The toll-free number is routed to two or more telephone numbers or T1s based on customer-specified percentages. If any of the terminating numbers is a non-TDS number, the customer will be charged a month to month basic rate of (\$0.10/minute) for all usage.

Per Number

Monthly Rate \$25.00

Call Area Selection

The toll-free number that includes or excludes more than 2 Area Codes, or more than 3 LATAs, or more than 3 States in addition to the standard area of service selected.

Per Number

Monthly Rate \$25.00

Toll Free Vanity Number Request

A vanity number is a toll-free number for which a subscriber requests an easily remembered sequence of numbers typically for marketing purposes. While many of these are "phonewords" (such as 1-800-Flowers or 1-800-Taxicab), occasionally all-numeric numbers are used.

Per Number

Non-Recurring Charge \$25.00

(NI)

State of Ohio

## Catalog of Toll Services Effective: 04/01/15

#### **DIRECTORY ASSISTANCE**

#### **General Description**

A Directory Assistance charge applies per intrastate directory assistance calls made from points within the State. The customer may make <u>one request</u> for a telephone number per call. The Directory Assistance charge applies regardless of whether the operator is able to supply the requested number. Discounts are not applicable to Directory Assistance charges. Directory Assistance charges are not included in usage commitments or computed in any discount calculations.

#### Rates

Per call to directory assistance:

\$1.20

(i)

State of Ohio

## Catalog of Toll Services Effective: 04/01/15

#### **OPERATOR SERVICE**

#### General Description

Operator Services allow Subscribers to place specified types of subscriber-dialed and operator-assisted calls via local telephone access lines or via dedicated facilities.

The appropriate surcharge will be assessed on a per call basis. For calls made using a telephone company card or a commercial credit card, acceptance of the card will be dependent upon the Carrier's ability to verify the card as valid. Only those cards accepted by the Carrier may be used for Operator Services.

#### Types of Calls and Rates

The following per call and per minute charges apply in all rate periods. Calls are billed in one- (1) minute increments with fractional minutes rounded to next higher minute. Per Minute rates apply to calls lasting at least one (1) minute. The per-minute charge applies in all rate periods.

	Per Call	Per Minute	
Operator Assisted	\$1.20	\$0.20	(I)
Billed to Third Party	\$1.20	\$0.20	
Person to Person	\$1.20	\$0.20	(1)

State of Ohio

# Catalog of Toll Services Effective: January 1, 2012

#### **Reserved for Future Use**

(T)

(D)

(D)

				E11000170. 12/10/0	•		
	-			PRIVATE LINE SERV	CES	APPROVED	(A)
netw rates	ork. T	These ilities	are n	rovides dedicated circuits which con on-switched point-to-point services of fered in numerous configurations to	ver fully ded	licated lines at fixed monthly	(A)
A.	DED	ICATI	ED 1+	SERVICE			(R)
	1.	<u>Gen</u>	eral D	escription			(R)
		who	origin	1+ service is an outbound service late direct dialed calls over dedicativeen the Point of Presence (POP) a	ted T-1 facil	lities. The T-1 is provided	
	2.	Cond	ditions	and Limitations			(R)
		a.	Intra	state services are offered in conjunct	tion with Inte	rstate Services.	(R)
		b.		e plans are available only to cust ince's Interstate Dedicated 1+ Servic		are enrolled in TDS Long	(R)
	3.	. Rates			(R)		
		a.	Resid	dential Service Offerings and Rates	•		(R)
			[Not available at this time]				
		b.		ness Service Offering and Rates plan is not available to new custome	ers effective	November 2, 2004]	(R)
			1.	Business Select (applicable for 1 ye Calls are billed in six- (6) secon rounded to next six-second increme (6) seconds. Monthly flat rates will	d increment ent) after a m	ts, (fractional seconds are ninimum call duration of six-	(R)
				Monthly Recurring charge: Per minute rate:	\$0.00 \$0.069		
			2.	Business Premier (applicable for 3 y Calls are billed in six- (6) secon rounded to next six-second increme (6) seconds. Monthly flat rates will	d increment ent) after a m	ts, (fractional seconds are ninimum call duration of six-	(R)
				Monthly Recurring charge: Per minute rate:	\$0.00 \$0.049		

#### PRIVATE LINE SERVICES (Continued)



#### B. <u>DEDICATED MPLS-VPN SERVICE</u>

#### General

Dedicated MPLS-VPN Service is a packet-switched network that provides a point-topoint or multi-point service arrangement for customers requiring special high bandwidth data applications. This service is offered with various transport speeds ranging from 1.5 Mbps to 1 Gbps from one customer premise location to another customer premise location or multiple locations within the state.

#### 2. Conditions and Limitations

- a. The service is offered subject to the availability of central office equipment and appropriate outside plant facilities. The service may not be available to all customers and/or at all speeds due to loop length, line conditioning and/or facility availability.
- b. Customers must subscribe to this service for a minimum of twelve months.
- c. Rates are based on term agreements. The rates are in effect from the time the service is installed until the end of the term agreement period. Upon expiration of the term agreement period, the customer may keep the same term agreement period or select a new term agreement period. Whichever term agreement the customer chooses, the rates for that term agreement will be at the rates in effect at that time.
- d. Rates will not be increased by the Company until the term agreement period expires.
- e. If the service is canceled by the customer prior to the completion of the term agreement period, the customer will be obligated to pay a termination charge. The applicable termination charge will be equal to the number of months remaining in the term agreement period times the monthly rate provided under the term agreement. Termination charges will not apply, if the customer replaces the service with comparable service and a term length that is equal to or greater than the original term agreement period.
- f. If the applicant requests a different type of construction, equipment or facilities other than what is normally provided, the applicant may be assessed the costs of such arrangement.

(A)

State of Ohio

#### Catalog of Toll Services Effective: 12/15/09

#### PRIVATE LINE SERVICES (Continued)



(A)

#### B. <u>DEDICATED MPLS-VPN SERVICE</u> (Continued)

- 3. Rates and Charges
  - a. Port Charges

T1 (1.5M)	\$300.00	\$400.00	\$600.00
3M Mmb	\$450.00	\$550.00	\$750.00
4.5M Mmb	\$600.00	\$750.00	\$1,000.00
6M Mmb	\$750.00	\$900.00	\$1,150.00
9M Mmb	\$1,000.00	\$1,200.00	\$1,500.00
12M Mmb	\$1,250.00	\$1,450.00	\$1,750.00
6M FDS3	\$1,250.00	\$1,450.00	\$1,750.00
9M FDS3	\$1,350.00	\$1,550.00	\$1,850.00
12M FDS3	\$1,450.00	\$1,650.00	\$1,950.00
15M FDS3	\$1,550.00	\$1,750.00	\$2,050.00
18M FDS3	\$1,650.00	\$1,850.00	\$2,150.00
22M FDS3	\$1,750.00	\$1,950.00	\$2,250.00
25M FDS3	\$1,850.00	\$2,050.00	\$2,350.00
28M FDS3	\$1,950.00	\$2,150.00	\$2,450.00
31M FDS3	\$2,050.00	\$2,250.00	\$2,550.00
34M FDS3	\$2,150.00	\$2,350.00	\$2,650.00
DS3 (45M)	\$2,250.00	\$2,450.00	\$2,750.00
50 Mbps Frac 0C3	\$3,500.00	\$3,750.00	\$4,100.00
100 Mbps Frac OC3	\$5,000.00	\$5,250.00	\$5,600.00
OC3 (155M)	\$5,500.00	\$6,000.00	\$6,600.00
10M Ethernet	\$900.00	\$1,100.00	\$1,400.00
50M Frac FastE	\$2,700.00	\$3,200.00	\$3,800.00
FastE (100M)	\$3,500.00	\$4,100.00	\$4,800.00
GigE	\$20,000.00	\$23,000.00	\$27,000.00

#### b. Transport Charges

Transport Charges will be based on individual arrangements that are dependent upon speed, distance, facilities required, and term of contract.

c. Administrative Charges

Non-Recurring Charge speed \$500.00

1. Changes

2. Early Termination Fee

\$1,000.00

Non-Recurring Charges will be waived when customers sign a 36 Month Contract.

State of Ohio

#### Catalog of Toll Services Effective: 12/15/09

#### 4.6 **PRIVATE LINE SERVICES** (Continued)

# APPROVED

- 4.6.2 <u>Dedicated MPLS-VPN Service</u> (Continued)
  - C. Rates and Charges (Continued)
    - 4. Installation Charges

T1 (1.5M)	\$1,000.00
3M Mmb	\$2,000.00
4.5M Mmb	\$2,000.00
6M Mmb	\$2,000.00
9M Mmb	\$2,000.00
12M Mmb	\$2,000.00
6M FDS3	\$6,000.00
9M FDS3	\$6,000.00
12M FDS3	\$6,000.00
15M FDS3	\$6,000.00
18M FDS3	\$6,000.00
22M FDS3	\$6,000.00
25 M FDS3	\$6,000.00
28M FDS3	\$6,000.00
31M FDS3	\$6,000.00
34M FDS3	\$6,000.00
DS3 (45M)	\$6,000.00
50 Mbps Frac OC3	\$12,000.00
100 Mbps Frac 0C3	\$12,000.00
OC3 (155M)	\$12,000.00
10M Ethernet	\$6,000.00
50M Frac FastE	\$12,000.00
FastE (100M)	\$12,000.00
GigE	\$24,000.00

(Å)

#### Catalog of Toll Services Effective: July 2, 2013

#### **BUNDLED OFFERINGS**

#### A. TOTAL TALK PACK

#### 1. General

A customer who subscribes to the Bundle Offering pays a monthly recurring charge each month for a predetermined number of interstate and/or intrastate minutes.

#### 2. Conditions and Limitations

- Customers must have TDS Long Distance for both their IntraLATA and InterLATA carrier.
- b. Any usage above the predetermined minutes will be charged a per-minute rate.
- c. Unused minutes cannot be carried over to the next month.
- d. Calls are billed in one-minute increments. Fractional minutes are rounded up to the next minute.
- e. Monthly bills must be paid in full to remain subscribed to Bundles.
- f. When a customer switches from another carrier to TDS Long Distance's Bundled Offering, TDS Long Distance will be responsible for all PIC charges.
- g. The Unlimited option will be billed on a per line basis.
- h. The customer must also subscribe to a local bundle package as offered by the TDS Telecom in the Local exchange tariff or catalogs.

#### 3. Rates

a. These plans are not available to new customers effective February 26, 2004.

	Rale	Overtime Rate	
Block of Minutes, Per Line	Per Month	Per Minute	
60	\$6.90	\$0.10	(1)
250	\$21.90	\$0.09	(1)

#### Catalog of Toll Services Effective: July 2, 2013

#### **BUNDLED OFFERINGS** (Continued)

#### A. TOTAL TALK PACK (Continued)

#### 3. Rates (Continued)

#### b. Residential

Block of Minutes, Per Line	Monthly <u>Rate</u>	Overtime Rate Per Minute	
100 Block <sup>(5)</sup> 200 Block <sup>(5)</sup>	\$8.90 \$14.90	\$0.10 \$0.10	(1)
400 Block <sup>(2)(5)</sup>	\$26.90	\$0.10	
600 Block (2)(5)	\$36.90	\$0.10	(İ)
Unlimited <sup>,(3)(4)(5)</sup>	\$36.90	N/A	

(1)

<sup>(2)</sup> Service includes a Toll Free Number.

This plan provides unlimited minutes of use for residential voice service only. If it is determined that usage is not consistent with residential voice applications, such as for Internet access services, commercial facsimile or auto-dialing, permanent call forwarding, three-way calling, resale, telemarketing, or other non-residential uses, TDS Long Distance may immediately suspend, restrict or cancel your service without prior notice.

In order to receive these rates, the customer must also subscribe to "Total Talk Smart Pack" local bundle package located in the Local Exchange Catalogs for TDS Telecom Companies. Customers are required to keep the local and long distance bundle for 1 year. If the customer terminates the local/long distance bundle prior to one year, a one-time non-recurring fee of \$99.00 applies.

This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new Residential customers after this date.

State of Ohio

#### **Catalog of Toll Services**

Effective: 04/26/12

#### **BUNDLED OFFERINGS (Continued)**

## A. TOTAL TALK PACK (Continued)

- 3. Rates (Continued)
  - c. Business

(D)	
(D)	

Block of Minutes, Per Line	Monthly <u>Rate</u>	Overtime Rate Per Minute	
100 Block <sup>(1)</sup>	\$6.90	\$0.10	(T) (D) (D)
600 Block <sup>(1)(2)</sup> 1200 Block <sup>(1)(2)</sup>	\$34.90 \$64.90	\$0.10 \$0.10	(T) (T)

(1) (2)	Service includes a Toll Free Number. This service is grandfathered to existing Business customers effective December 30, 2010. The	(T) (T)
(-)	service is grandfathered to existing Business customers effective December 30, 2010. The service will not be available to new Business customers after this date.	(T)

Effective: March 1, 2023

#### **BUNDLED OFFERINGS** (Continued)

#### B. STAR PACKAGES<sup>(5)</sup>

#### General

A customer who subscribes to one of the STAR Packages pays a monthly recurring charge each month for a predetermined number of interstate and/or intrastate minutes.

#### 2. Conditions

- a. Customers must have TDS Long Distance for both their IntraLATA and InterLATA carrier.
- b. The block of minutes includes intraLATA and InterLATA minutes. Any usage above the predetermined block of minutes will be charged a per-minute rate.
- c. Unused minutes cannot be carried over to the next month.
- Calls are billed in one-minute increments. Fractional minutes are rounded up to the next minute.
- e. Monthly bills must be paid in full to remain subscribed to the STAR Bundles.
- f. When a customer switches from another carrier to TDS Long Distance's STAR Package, TDS Long Distance will be responsible for all PIC charges.
- g. STAR Packages will be billed on a per line basis.

#### 3. <u>Ra</u>tes<sup>(1)</sup>

	Block Of	Rate	Overtime Rate	
<u>Package</u>	<u>Minutes</u>	Per Month	Per Minute	
3 STAR (standard)	30	\$1.35	\$0.10	(R)
3 STAR (expanded)	30 <sup>(2)</sup>	\$1.35	\$0.10	1
4 STAR (standard)	300	\$3.40	\$0.10	
4 STAR (expanded)	300 <sup>(2)</sup>	\$3.40	\$0.10	
5 STAR (standard)	Unlimited(4)	\$5.00	N/A	
5 STAR (expanded)	Unlimited(3)(4)	\$5.00	N/A	(R)

<sup>(1)</sup> In order to receive these rates, the customer must also subscribe to the corresponding STAR Package located in the Local exchange tariffs for TDS Telecom companies.

<sup>(2)</sup> The block of 30 and 300 minutes is shared with TDS LD Plus Calling to Clermont, Little Miami, & Newtonsville.

<sup>(3)</sup> This rate is only available to customers who have TDS LD Plus Calling to Clermont, Little Miami, & Newtonsville.

<sup>(4)</sup> This plan provides unlimited minutes of use for residential voice service only. If it is determined that usage is not consistent with residential voice applications, such as for Internet access services, commercial facsimile or auto-dialing, permanent call forwarding, three-way calling, resale, telemarketing, or other non-residential uses, TDS Long Distance may immediately suspend, restrict or cancel your service without prior notice.

<sup>(5)</sup> This service is grandfathered to existing customers effective March 1, 2023. The service will not be available to new customers after this date.

Effective: May 1, 2023

#### **BUNDLED OFFERINGS** (Continued)

#### C. STAR BUSINESS BUNDLES (5)

(C)

#### 1. General

A customer who subscribes to one of the STAR Business Bundles pays a recurring charge each month for a predetermined number of interstate and/or intrastate minutes.

#### 2. Conditions

- a. Customers must have TDS Long Distance for both their IntraLATA and InterLATA carrier.
- b. When a customer switches from another carrier to TDS Long Distance's STAR Business Bundles, TDS Long Distance will be responsible for all PIC charges.
- c. Both bundle options are available under a Month-to-Month rate or a 1, 2, or 3 Year Term rate.
- d. STAR Business Bundles will be billed on a per line basis.
- Any usage above the predetermined block of minutes will be charged a per-minute rate.
- f. Unused minutes cannot be carried over to the next month.
- g. Calls are billed in one-minute increments. Fractional minutes are rounded up to the next minute.
- h. Monthly bills must be paid in full to remain subscribed to the STAR Business Bundles.

3.	Rates <sup>(1)</sup>		Terr	m Rate	
		Block Of	Per Month		Overtime Rate
	<u>Package</u>	<u>Minutes</u>	MTM	<u>1/2/3 Yr.</u>	Per Minute
	STAR (standard)	200	\$2.80	\$2.80	\$0.10
	STAR (expanded)	200(2)	\$2.80	\$2.80	\$0.10
	STAR Unlimited (standard)	Unlimited <sup>(4)</sup>	\$6.00	\$6.00	N/A
	STAR Unlimited (expanded)	Unlimited(3)(4)	\$6.00	\$6.00	N/A

Rate Per Minute \$0.07

Toll Free Service (Available with 1, 2, & 3 Yr Terms)

(C

<sup>(1)</sup> In order to receive these rates, the customer must also subscribe to the corresponding STAR Business Bundle located in the Local exchange tariffs for TDS Telecom companies.

<sup>(2)</sup> The block of 200 minutes is shared with Extended Local Calling to Clermont, Little Miami, & Newtonsville.

<sup>(3)</sup> This rate is only available to customers who have Extended Local Calling to Clermont, Little Miami, & Newtonsville.

<sup>(4)</sup> Any unlimited service is being provided based on reasonable usage. Use of the service for auto dialers, long distance dialup access to the Internet or other information services, call centers, certain switching applications or other high volume calling applications is not permitted and will entitle TDS to terminate the Service upon written notice of the violation. TDS reserves the right to monitor a customer's usage to determine compliance with these limitations.

<sup>(5)</sup> This service is grandfathered to existing customers effective May 1, 2023. The service will not be available to new customers after this date.

Catalog of Toll Services Effective: August 1, 2012

#### **BUNDLED OFFERINGS** (Continued)

#### D. SECURITY LINE

(N)

#### General

A customer who subscribes to Security Line plan pays a monthly recurring charge each month and a rate for each minute of use. Calling includes the contiguous U.S., Hawaii, Alaska, American Samoa, Guam, Northern Marianna Island, Puerto Rico, & U.S. Virgin Islands.

#### 2. Conditions

- a. Customers must have TDS Long Distance for both their IntraLATA and InterLATA carrier.
- b. Calls are billed in one-minute increments. Fractional minutes are rounded up to the next minute.
- c. Monthly bills must be paid in full to remain subscribed to the plan.
- d. When a customer switches from another carrier to TDS Long Distance's Security Line plan, TDS Long Distance will be responsible for all PIC Change charges.
- e. Security Line will be billed on a per line basis.

#### 3. Rates<sup>(1)</sup>

,	Monthly <u>Rate</u>	Per Minute <u>Rate</u>
Per Line	\$1.00	\$0.25

In order to receive these rates, the customer must also subscribe to the corresponding local Security Line offering provided by TDS Telecom companies.

Effective: March 1, 2023

#### **BUNDLED OFFERINGS** (Continued)

#### E. BASIC & UNLIMITED PHONE BUNDLES

(N)(M)

(M)

#### 1. General

A customer who subscribes to one of the Basic or Unlimited Phone Packages pays either a per minute rate or a monthly recurring charge each month for a predetermined number of minutes. Calling includes the contiguous U.S., Hawaii, Alaska, Canada, American Samoa, Guam, Northern Marianna Islands, Puerto Rico, & U.S. Virgin Islands.

#### 2. Conditions

- a. Customers must have TDS Long Distance for both their IntraLATA and InterLATA carrier.
- b. The unlimited block of minutes includes intraLATA and InterLATA minutes.
- c. Calls are billed in one-minute increments. Fractional minutes are rounded up to the next minute.
- Monthly bills must be paid in full to remain subscribed to the Basic & Unlimited Phone Bundles.
- e. When a customer switches from another carrier to TDS Long Distance's Basic or Unlimited Phone Package, TDS Long Distance will be responsible for all PIC charges.
- f. Basic & Unlimited Phone Packages will be billed on a per line basis.

#### 3. Rates<sup>(1)</sup>

	DIOCK OI	Rate	Rate
<u>Package</u>	<u>Minutes</u>	Per Month	Per Minute
Basic Phone	N/A	N/A	\$0.05
Unlimited Phone	Unlimited <sup>(2)</sup>	\$5.00	N/A

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(M) Material now appears on Page 33 of this Catalog.

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<sup>(1)</sup> In order to receive these rates, the customer must also subscribe to the corresponding Basic or Unlimited Phone Package located in the Local exchange tariffs for TDS Telecom companies.

<sup>(2)</sup> This plan provides unlimited minutes of use for residential voice service only. If it is determined that usage is not consistent with residential voice applications, such as for Internet access services, commercial facsimile or auto-dialing, permanent call forwarding, three-way calling, resale, telemarketing, or other non-residential uses, TDS Long Distance may immediately suspend, restrict or cancel your service without prior notice.

Effective: March 1, 2023

#### **BUNDLED OFFERINGS** (Continued)

#### F. TDS BUSINESS VOICE UNLIMITED BUNDLE

(N) (M)

(M)

#### 1. General

A customer who subscribes to the TDS Business Voice Unlimited Bundle pays a recurring charge each month for an unlimited number of interstate and/or intrastate minutes.

#### 2. Conditions

- Customers must have TDS Long Distance for both their IntraLATA and InterLATA carrier.
- b. When a customer switches from another carrier to TDS Long Distance's TDS Business Voice Unlimited Bundle, TDS Long Distance will be responsible for all PIC charges.
- The bundle option is available under a Month-to-Month rate or a 1, 2, or 3 Year Term C. rate.
- d. The TDS Business Voice Unlimited Bundle will be billed on a per line basis.
- Monthly bills must be paid in full to remain subscribed to the TDS Business Voice e. Unlimited Bundle.

Rates(1) 3. Term Rate Block Of Per Month Package Minutes MTM 1/2/3 Yr. TDS Business Voice Unlimited Unlimited<sup>(2)</sup> \$6.00 \$6.00

Rate Per Minute

Toll Free Service (Available with 1, 2, & 3 Yr. Terms)

\$0.07

(M) Material now appears on Page 34 of this Catalog. (N)

<sup>(1)</sup> In order to receive these rates, the customer must also subscribe to the corresponding TDS Business Voice Bundle located in the Local exchange tariffs for TDS Telecom companies.

<sup>(2)</sup> Any unlimited service is being provided based on reasonable usage. Use of the service for auto dialers, long distance dialup access to the Internet or other information services, call centers, certain switching applications or other high volume calling applications is not permitted and will entitle TDS to terminate the Service upon written notice of the violation. TDS reserves the right to monitor a customer's usage to determine compliance with these limitations.

State of Ohio

#### Catalog of Toll Services Effective: March 1, 2023

#### **DIRECTORY ASSISTANCE CALL COMPLETION**

(M)

#### <u>General</u>

A customer calling Directory Assistance service, as offered in the local exchange company Catalogs, may request the completion of a number that was provided during the directory assistance call.

#### **Terms and Conditions**

- 1. Call Completion applies to residence and business customers.
- 2. Call allowances do not apply to Call Completion.
- 3. Calls are billed in one-minute increments. Fractional minutes are rounded up to the next minute.
- 4. Customers with disabilities, as described in the local Directory Assistance Catalogs, will be exempt from the Call Completion charge for numbers requested within their NPA and local calling area.

#### Rates

Call Completion per minute \$0.20 (M)

(M)-Material previously appeared on Page 31 of this Catalog.

State of Ohio

#### **Catalog of Toll Services**

Effective: March 1, 2023

PROMOTIONS (M)

#### A. Double Play

For the period of July 1, 2017 through September 30, 2017, residential customers who subscribe to unlimited long distance will receive the service at a discounted monthly rate for 3 years. (1)

Block of Minutes, Per Line Unlimited Expanded (2)(3) Unlimited Standard (2)(3) Monthly Rate \$6.90 \$10.00

- (1) In order to receive this promotion, the customer must also subscribe to the corresponding local exchange promotion for TDS Telecom companies.
- This plan provides unlimited minutes of use for residential voice service only. If it is determined that usage is not consistent with residential voice applications, such as for Internet access services, commercial facsimile or auto-dialing, permanent call forwarding, three-way calling, resale, telemarketing, or other non-residential uses, TDS Long Distance may immediately suspend, restrict or cancel your service without prior notice.
- Calling includes the contiguous U.S., Hawaii, Alaska, Canada, America Samoa, Guam, Northern Marianna Islands, Puerto Rico, & U.S. Virgin Islands. (M)

(M)-Material previously appeared on Page 32 of this Catalog.