

OAKWOOD TELEPHONE COMPANY
State of Ohio

Catalog of Local Services, Bundles, and Toll Services
Effective: February 27, 2017

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EXPLANATION OF SYMBOLS

1. (A) - Add new information
2. (D) - Delete information
3. (R) - Revise information

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Effective: May 20, 2011

(R)

ADVANCED CALLING SERVICES

(R)

General Description

Advanced Calling Services (ACS) allows customers to efficiently manage the call flow generated over their Exchange Access Line(s). This management is possible only where the calling party's telephone number can be forwarded from the central office serving the called party. ACS features are optional services offered in addition to regular exchange service. These features are also known as Custom Local Area Signaling Service (CLASS).

Conditions and Limitations

1. ACS features will be functional under the following conditions:
 - a. When both the originating customer and the call terminating customer are served by the same central office.
 - b. When both the call originating customer and the call terminating customer are served from different central offices equipped for ACS and are linked by appropriate facilities.
 - c. Where the calling party's data can be forwarded from the central office originating the call to the terminating central office serving the called party.
 - d. If offering Caller ID - Deluxe, the Calling Name will be displayed only where the appropriate facilities are available to provide a match of Calling Name to Calling Number.
2. The provision of ACS by the Telephone Company is subject to the availability of facilities and the requirements of the local network. Individual feature availability may differ by exchange. In no event will the Telephone Company be liable for any losses or damages of any kind resulting from the unavailability or failure of its equipment or facilities unless caused by the gross negligence or willful misconduct of the Company. Nor will the Company be liable for losses or damages arising out of any act, omission or failure to perform by the Telephone Company, its employees or agents in connection with this service, unless caused by the gross negligence or willful misconduct of the Company, its employees or agents. The Telephone Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on the Telephone Company facilities and equipment, nor on equipment provided by the customer.
3. Service Connection Charges do not apply to ACS features.

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ADVANCED CALLING SERVICES

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Conditions and Limitations (Continued)

4. Special Conditions for Caller ID (Continued)

- a) An originating caller's data may not be displayed at the called party under the following conditions:
- When the called party answers the incoming call during the first ring interval.
 - When the called party is already using the telephone. The called party must not be using the telephone unless the called party has subscribed to both Call Waiting and Caller ID. If the customer subscribes to both Call Waiting and Caller ID, the second incoming call information will not be displayed. Instead, the called party will receive the usual Call Waiting tone.
 - If the called party has distinctive ringing lines with a maximum silent interval duration that is not long enough to allow transmission of the data message.
 - When a calling party is served by a PBX or Key System only the main directory number of the PBX or Key System will be displayed. The identification of names, specific stations or extensions served by a PBX or Key System is not possible.
 - When the calling party is from a multi-party line. The called party will receive an "Unavailable" display.
 - When the Caller's data is from another office that is not linked by appropriate facilities with the called party's office.
 - When the calling party has activated blocking.
 - On operator assisted calls that are marked private by the originator or calls originating from Paystation and party line stations.
- b) The following special conditions apply to Caller ID services based on the FCC Caller ID Order effective 12/1/95:
- If a customer dials a "1-800" or other Automatic Number Identification (ANI) Service number, the calling data will be revealed to the called party. Even if the customer has per line blocking or has activated per call blocking, the 800 number party has the right to obtain this information.
 - Caller ID data may not be reused or resold for other purposes without a caller's consent, even where the called party has paid for the call.
 - Caller ID services are available on all long distance calls where technically feasible.
 - All calling data will be displayed to E911 even if the customer has per line blocking or has activated per call blocking.
 - All calling data will be passed, even for customer who does not subscribe to Caller ID.
 - Per call blocking will be available to all customers. (The FCC Order overrules all state PUC/PSC decisions on Per call blocking.)

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ADVANCED CALLING SERVICES

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Service Descriptions

1. Anonymous Call Rejection

This service enables a subscriber to reject incoming calls from which a privacy indicator is received. The service is activated by dialing a unique code. When the service is active, the Telephone Company ("Company") will not complete calls to its customer when the calling party has activated Caller ID blocking services. Such calls will be routed to a Company recorded announcement.

2. Call Rejection

This service enables a subscriber to reject up to a maximum of six (6) preselected incoming telephone numbers from which he/she does not wish to receive calls. To select a telephone number, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. To add an unknown telephone number to the list, a subscriber can activate a code immediately after receiving an unwanted incoming call. The Company's equipment will screen incoming calls against the subscriber's list and reject those on the list. Callers whose numbers are rejected are directed to a Company recorded announcement. If facilities are unavailable to provide incoming call screening via the subscriber's list, standard call completion will occur.

3. Call Return

This service enables the customer to automatically redial the telephone number of the most recent incoming call only, whether or not the call was answered. The Telephone Company's equipment will make repeated attempts to establish the call, for a thirty (30) minute period beginning with the customer's activation of Call Return, if the most recent incoming called telephone number is busy. After activation, the originating and terminating customers may place other calls without affecting the Call Return service status. The feature cannot be activated for calls originating from a line that is forwarded or from a line not associated with the telephone number, e.g., multiline hunting groups. The callbacks may be to areas where a toll charge would be applicable. If the most recent incoming call is blocked, the subscriber will get a Company recorded announcement indicating the number is a private number and the call cannot be returned. (Activation by *69 from a touchtone phone or 1169 from a rotary phone. Deactivation by *89 from a touchtone phone or 1189 from a rotary phone.)

Call Return is available on a per usage or flat rate basis. This service will have a per activation rate and a specified number of chargeable activations. After the specified number of chargeable activations, each activation thereafter will be at no charge. A pay-per-use activation is considered successful when the customer dials "1", after the announcement, to activate the service.

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ADVANCED CALLING SERVICES

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Service Descriptions (Continued)

4. Caller ID - Deluxe (Name and Number)

This service utilizes specific network capabilities, where technically feasible, to transmit the Name and Number associated with an incoming call to the called party's access line. The name and number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID - Deluxe subscribers must provide, and connect, their own compatible premises equipment in order to process the name and number transmission. The Company will forward all telephone numbers where technically feasible.

If a calling party has activated blocking or subscribes to per line blocking, the name and number will not be transmitted to the display equipment of a Caller ID - Deluxe subscriber. Instead, the Caller ID - Deluxe subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID - Deluxe subscriber that the calling party chose to block name and number delivery.

5. Preferred Call Forwarding

This service enables the subscriber to forward up to a maximum of six (6) preselected incoming telephone numbers to another telephone number. To forward a telephone number, the subscriber dials an activation code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and forward only those telephone numbers on the list. Calls forwarded by this service are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations.

6. Priority Ringing

This service allows the subscriber to provide up to a maximum of six (6) preselected incoming telephone numbers with a distinctive alerting signal or ring (or a distinctive Call Waiting tone if the subscriber has subscribed to Call Waiting), when the subscriber receives calls from them. To program a telephone number, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and provide the Priority Ringing service for the preselected telephone numbers on the subscriber's list.

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ADVANCED CALLING SERVICES

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Service Descriptions (Continued)

7. Repeat Dialing

This service enables the customer to automatically redial the last outgoing telephone number dialed. When the re-called telephone number is busy, the Telephone Company's equipment will make repeated attempts to establish the call for a thirty (30) minute period beginning with the customer's activation. (Activation by *66 from a touchtone phone or 1166 from a rotary phone. Deactivation by *86 from a touchtone phone or 1186 from a rotary phone.) After activation, the originating and terminating customers may place other calls without affecting the Repeat Dialing service status.

Repeat Dialing is available on a per usage or flat rate basis. This service will have a per activation rate and a specified number of chargeable activations. After the specified number of chargeable activations, each activation thereafter will be at no charge. A pay-per-use activation is considered successful when the customer chooses to dial "1", after the announcement, to activate the service.

8. Special Call Acceptance

This service enables a customer to designate a maximum of six (6) telephone numbers from which calls will be accepted. The customer can construct or modify a telephone number screening list by dialing a unique code. The Telephone Company equipment will screen incoming calls against the customer's list and complete calls from numbers on the customer's list. Calls from all other numbers will be routed to a recorded announcement. (Activation by *64 from a touchtone phone or 1164 from a rotary phone. Deactivation by *84 from a touchtone phone or 1184 from a rotary phone.)

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ADVANCED CALLING SERVICES

RATES

2. Features rates:

a. Monthly rates, per feature, per line:

	Residence Monthly <u>Rate</u>	Business Monthly <u>Rate</u>
1) Anonymous Call Rejection	\$2.75	\$3.25
2) Call Rejection	2.75	3.25
3) Call Return	3.50	4.00
4) Call Trace	4.00	4.00
5) Preferred Call Forwarding	2.75	2.75
6) Priority Ringing	2.75	3.25
7) Repeat Dialing	3.50	4.00
8) Special Call Acceptance	2.75	2.75
9) Caller ID-Deluxe (Name and Number) Includes Anonymous Call Rejection)	9.00	9.00
10) Caller ID-Basic (Number only) (Includes Anonymous Call Rejection)	7.50	7.50

b. Pay-Per-Use Services

	Per Successful <u>Activation</u>	Monthly <u>Cap</u>	Activation <u>Code</u>	Deactivation <u>Code</u>
1) Call Return ¹	\$0.50	\$7.00	*69	*89

(D)

3. Discounts, Per Line: ⁽¹⁾

(Caller ID Blocking and Pay-Per-Use Services are not offered as part of the discounts below.)

	<u>Monthly Discount</u>
a. <u>Individual Features</u>	
1) Two Services	(1.00)
2) Three Services	(2.00)
3) Four Services	(3.00)
4) Five Services	(4.00)
5) Six Services	(5.00)
6) Seven Services	(6.00)
7) Eight Services	(7.00)

b. Bundle:

Privacy Pack ⁽²⁾ Includes the following services: Caller-ID Deluxe, Call Rejection, Anonymous Call Rejection, Preferred Call Forwarding, and Priority Ringing. This service is grandfathered to existing customers effective February 15, 2007. The service will not be available to new customers after this date.

Monthly Rate
\$9.95

⁽¹⁾ The multi-service plan discount applies to Caller ID Number as found in the Company's Local Tariff.

⁽²⁾ At the request of a customer that does not subscribe to the service on a monthly basis, access to this service on a Pay-Per-Use basis may be blocked. Such blocking will be provided at no charge to the customer.

⁽³⁾ Call Trace will be offered on a subscription basis to all customers within the local service area. The customer will incur a usage charge each time Call Trace is successfully activated.

CENTREX SERVICE (Business)

General Description

Centrex Service is a central office-based, flat rate, business communications service which provides capabilities similar to those offered on Private Branch Exchange, but without requiring switching equipment on the customer's premises. Centrex integrates all of a business customer's lines to a single telecommunications system. Centrex is not provided with Paystation service.

Conditions and limitations

1. Centrex requires a minimum of two (2) Centrex lines.
2. Each Centrex line will include touch call signaling and the standard features.
3. Suspension of Service is not available with Centrex Service.
4. The Company will furnish one (1) alphabetical directory listing for each Centrex summary account, without charge. Additional listing(s) are offered subject to the provisions set forth under Directory Listings found elsewhere in this Catalog.
5. Exchange lines terminating at different locations of the customer may be combined into a Centrex Service group arrangement; however, all exchange lines terminating in the group must be served by the same central office.
6. Centrex lines that terminate in a key system common equipment or other CPE that performs pooling or switching functions must be provided in a squared arrangement in order to retain Centrex tariff rates. A squared arrangement is one in which the number of Centrex lines equals the number of stations/lines served by the key system common equipment or the CPE switched/pooling equipment.
7. The business customer may choose to pay for the service on a month-to-month basis or under a service contract plan for the periods of 12, 24, 36, 48, or 60 months. A month-to-month business customer may, at any time, convert to a service contract plan by paying the applicable service period plan rate currently in effect.
8. The monthly rate for customers choosing the service period plan is guaranteed against Telephone Company initiated charges during the selected service contract period.
9. The liability of the Telephone Company for interruptions in or failure of service provided under the Centrex Service Tariff or for any damages arising from the provision of service is provided for in the General Rules and Regulations of the Company found in the Company's local tariff.

CENTREX SERVICE (Business)

Conditions and Limitations (continued)

10. Subsequent line additions/ to the original service contract period will be added to an existing contract, based upon the remaining period of the initial contract. If the line additions cause the customer's total Centex line count to exceed the threshold of the line count previously contracted, all lines will be billed at the rate for the larger line count.
11. Subsequent line deletions to the original service contract period resulting in reductions equal to or exceeding 20% of the initial quantity of lines under contract will be considered a termination liability and treated as specified in Termination. If the reduction causes the total number of lines to fall into a different line size group, all remaining lines will be billed at rates for the smaller line size group.

Standard Features Provided Per Line:

All Centrex lines will be equipped with the following standard features:

a. Call Hold

Allows a station user to place a call on hold in order to initiate a second call, answer a waiting call, consult privately with another party, or return to the previously held call.

b. Call Pick-up

Allows a station user to answer incoming calls to another station within a defined call pick-up group by dialing a code.

c. Call Transfer

Allows a station user to hold and transfer incoming, outgoing, and intra-group calls to another station by flashing the switch-hook and dialing the transfer-to number.

d. Intercom Dialing

Allows a station user to call other stations within their Centrex groups by dialing abbreviated codes.

e. Station-To-Station Dialing

Allows Centrex to operate like a PABX/PBX with station-to-station dialing, and required "9" access to place outside calls.

f. Direct Inward Dialing

Allows a station user to directly receive incoming calls without the assistance of an attendant.

CENTREX SERVICE (Business)

Standard Features Provided Per Line (continued):

g. Direct Outward Dialing

Enables a station user to call outside the Centrex group directly without the assistance of an attendant.

h. Business Group Automatic Identified Outward Dialing

Provides identification of the calling line or the Centrex Group billing/pilot number on billable calls directed to the public network.

i. 3-Way Calling

Allows a station user to add a third party to an existing call, and thus enables a simultaneous conference between parties at multiple locations.

j. Group Speed Dial 30

Allows the Centrex Group to establish a 30-number speed call list. It is group assignable and accessed by line. Group Speed Call can be accessed by anyone in the group.

k. Call Forwarding - Busy Line

Causes all calls to be redirected to an alternate station when the called station is busy.

l. Call Forwarding - No Answer

Allows all calls that terminate to a user's station to be redirected to an alternate station after a predetermined number of rings.

m. Regular Hunting

Is performed in a sequential fashion across all members of Multiline Group. The search for an idle station starts with the pilot number. If the first station is busy, the group is sequentially hunted until an idle station is found. If there are no idle stations available, the caller receives a busy signal.

n. Distinctive Ringing/Call Waiting Indication

Allows ringing patterns and tones to be used to distinguish between calls coming from inside the Business Group and calls coming from outside the Group. For example, with the Distinctive Call Waiting capability, one (1) Call Waiting tone would indicate that the waiting call is from inside the Business Group, while two (2) tones would indicate that the call is coming in on an outside line.

CENTREX SERVICE (Business)

Standard Features Provided Per Line (continued):

o. Semi-Restricted Line

Prevents the line from making calls to and/or receiving calls from stations outside the Centrex group. It may, however, make and/or receive outside calls indirectly via the attendant, Call Forwarding, Call Transfer, and Call Pick-Up features.

p. Full Restricted Line

Prevents the line from making calls to and/or receiving calls from stations outside the Centrex group. It is also prevented from making calls to and/or receiving calls from the attendant, thereby denying it indirect access to/from outside the Centrex group.

q. Toll Restriction

Blocks the completion of calls that are directed to the outside operator or to numbers outside the local calling area. A Toll Restriction list may be assigned to either an individual line or shared by multiple lines.

Optional Features Available Per Line:

The following features are available for purchase on per line basis.

a. Call Forward Variable -- All Calls

Allows a station user to have all incoming calls to a directory number. Activation, deactivation and the forward-to destination are controlled by the station user.

b. Call Waiting/Cancel Call Waiting

Provides a burst of tone to inform a station user with a call already in progress that another call is waiting to be answered. The station user may answer the waiting call by hanging up or flashing the switch-hook.

The customer also has the option, when initiating a call from their line, not to be interrupted by the call waiting tone signal for the duration of that call. The calling party would receive a tone.

c. Voice-Data Protection

Allows a station user to inhibit intrusion features, such as Call Waiting and Operator Verification, which are directed to that line when it is busy.

d. Speed Calling 8-Code

Enables a station user to call a list of up to 8 pre-selected directory numbers by dialing one-digit codes instead of the directory numbers.

CENTREX SERVICE (Business)

Optional Features Available Per Line: (continued)

e. Speed Calling 30-Code

Enables a station user to call a list of up to 30 pre-selected directory numbers by dialing one-digit codes instead of the directory numbers.

f. Direct Connect Service

Allows a station user to automatically place a call to a pre-selected directory number by lifting the receiver off the switch-hook. No dialing is required for the calling party to reach the specified destination.

g. Warm Line

Provides a time-out option with either Direct Connect Service or Manual Line Service. The timeout interval may be set at 1 to 14 seconds. During the time-out interval, a station user will receive normal dial tone and can originate calls. However, after the time-out interval expires, a call is automatically set up and routed to the specified destination.

Optional Features Available Per Group:

The following services are selected for use by the entire Centrex Group:

a. Intercept Announcements

Allows a special intercept recording to which members of the business Group are routed when they dial invalid and/or restricted codes.

b. Access Restrictions

Allows specific restrictions that are optionally imposed on the members of the Business Group, such as limited authorized access to WATS lines or limited access to the public telephone network.

c. Paging Access

Allows selected stations to have dial access to customer-provided loudspeaker paging equipment. A line or a tie-trunk is required to support the customer's paging equipment.

d. OutWATS Access

A form of Direct Distance Dialing service that allows a station user to place long distance calls to specified geographical areas at reduced rates. Each OutWATS call is screened to ensure that the call destination is within the band limits of the OutWATS station user.

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CENTREX SERVICE (Business)

Rates

1. Line Rates

a. Month-To-Month

	<u>Monthly Rate</u>
2-6 lines, per line	\$15.42
7-12 lines, per line	13.88
13-24 lines, per line	12.34
24 lines or more, per line	10.79

b. Contract Rate Plans

	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>	<u>48 Month</u>	<u>60 Month</u>
2-6 lines, per line	\$15.11	14.65	14.03	13.26	12.51
7-12 lines, per line	13.30	12.45	11.37	10.08	8.88
13-24 lines, per line	11.79	10.99	9.96	8.75	7.63
24 lines or more, per line	10.28	9.52	8.56	7.43	6.38

2. Optional Features will be provided in addition to the standard features included with Centrex on a per line, per month, basis.

	<u>Monthly Rate</u>
a. Call Forward Variable – All Calls	\$ 1.50
b. Call Waiting/Cancel Call Waiting	1.75
c. Voice-Data Protection	.75
d. Speed Calling 8-Code	1.75
e. Speed Calling 30-Code	1.75
f. Direct Connect Service	2.25
g. Warm Line	1.25

3. Optional Feature Package, Per Line: 1/

This package allows the customer to design their own package by selecting any of the optional features in 2 above.

1/ The customer pays full rate for the first feature and receives fifty cents (50¢) off the regular monthly rate for each additional feature selected.

4. Group Features:

	<u>Monthly Rate</u>
a. Intercept Announcements	\$5.00
b. Access Restrictions	5.00
c. Paging Access	5.00
d. OutWATS Access	5.00

CENTREX SERVICE (Business)

Rates

5. Service Connection Charges (non-recurring)

- a. Service Connection Charges may apply to feature changes made after the first 30 days of initial Centrex Service establishment.
- b. Service Connection Charges, as found under "Service Connection Charges", apply to the connection of one or more lines at the same time and on the same service of the customer, with the following exceptions:
 - 1) Service Connection Charges will not apply to changes requested for a period of thirty (30) days immediately following the initial installation of system services. Following the thirty (30) day period, charges for any changes or additional requests will apply as described under Service Connection Charges..
 - 2) At the Telephone Company's discretion, the Service Connection Charges may be reduced or waived during promotional campaigns and/or as a part of customer negotiation.

6. Service Contract Plan

- a. The monthly rate for Centrex service under the term payment plan for the periods of 12, 24, 36, 48, or 60 months is subject to Company initiated rate increases. The Public Service Commission of Ohio ordered rate changes supersede the rates, terms, and conditions of this Tariff.
- b. Centrex station line additions under the term payment plan may be made at contracted rates for the duration of the contract period. If this election is made, the additions would be subject to termination liabilities.

Upon expiration of the term payment plan, the customer must select a new contract period as offered in the current tariff, or revert to current tariff rates for the month-to-month payment option.

CENTREX SERVICE (Business)

Termination Liability *

Termination liability for all or part of Centrex Service is as follows:

1. Full Termination

Discontinuance of entire Centrex service within the initial service contract period will be calculated as the lesser amount of the following:

- a. The difference between the amount the customer would be charged for the period the service was installed, had the one (1) month rate been selected and what was charged under the selected service contract plan period from the date the system was installed; or,
- b. The remaining number of months times the originally selected contract period monthly rate times fifty percent.

Under either of the above options, the termination calculation applies only to the Centrex line rate and the number of lines the customer has selected under the service contract plan.

2. Partial Terminations

Failure to maintain the contracted for Centrex Lines on a monthly basis, as specified in the Service Contract Plan selected by the customer, will result in billing to the customer for unused lines. This billing will be based on the contracted for number of Centrex lines, less the number of lines in service at the end of the month, times the lesser or:

- a. The difference between the amount the customer would be charged had the one (1) month rate been selected and what would have been charged under the selected service contract plan payment period for the line; or,
- b. The originally selected Service Contract Period monthly rate times fifty percent.

3. Moves

Moves of the primary location within the LATA will be subject to termination liability except when the move is within the same serving wire center area and the customer subscribes to the same or greater number of lines.

Moves of secondary locations to a non-continuous property location do not constitute termination of the Centrex Service Agreement.

- *. Commission approval of the above termination liability language is not intended to indicate that the Commission has approved or sanctioned any terms or provisions contained therein. Signatories to such contracts shall be free to pursue whatever legal remedies they have, should a dispute arise.

CUSTOM CALLING SERVICE

General Description

Custom Calling Service is a group of special services available in the central office switch that allows a customer to efficiently manage incoming and outgoing calls.

Service Descriptions

1. Call Forwarding

This service redirects incoming calls to another telephone number. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. When activated, all calls that are forwarded when the line is idle cause a short ring on the forwarded line as a reminder that the service is active. To deactivate Call Forward, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

2. Call Forwarding-Busy (Customer Programmable)

This service routes incoming calls to another telephone number when the customer's dedicated number is busy. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - Busy, a customer must dial a special access code. All calls forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.

3. Call Forward-No Answer (Customer Programmable)

This service redirects incoming calls not answered after a predetermined number of rings to another telephone number. The number of rings is determined and set by the Company unless otherwise specified by the customer. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - No Answer, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

4. Call Forwarding-Remote Access

This service is an additive to the Call Forwarding service and allows the customer to activate and deactivate Call Forwarding from a telephone in another location. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

5. Call Hold

This service allows a customer to place a current caller on hold, which frees the line so the customer can initiate another call. To activate Call Hold, the customer depresses the switch-hook to receive a dial tone and then dials a specific code. Only one call per access line can be placed on hold at a time. The held call cannot be added to another call, however, the customer can toggle between each call.

CUSTOM CALLING SERVICE

Service Descriptions (Continued)

6. Call Reminder

This service allows a customer to program a time at which a reminder call is desired. At the programmed time, the customer will receive a call placed by the Central Office Equipment. When the call is answered, the customer will hear a tone or a Company recorded announcement.

7. Call Transfer¹

This service allows the customer to hold and transfer incoming, out-going and intra-group calls. If the customer has established a three way call, this service will allow the customer to hang up while the other two parties remain connected. Any applicable long distance charges will apply for the duration of the call, even if the customer drops off the call.

¹ As of January 23, 2004, this service will no longer be available to new customers. Once current customers disconnect this service, they will not be able to reestablish it.

8. Call Transfer Enhanced

This service enables a customer to transfer multiple incoming or outbound calls to a third party with either a Screened Transfer or a Blind Transfer. A Screened Transfer enables the transferring party to announce a call to the third party prior to completing the transfer. If the third party chooses not to take the call, the transferring party may disconnect the third party and return to the caller. Otherwise, the transferring party may disconnect, completing the transfer and returning the line to an idle state. A Blind Transfer enables the transferring party to immediately disconnect after dialing the third party, prior to the third party answering the call. After disconnecting, the transferring party may either originate or receive a new call, even though the transferred call is still in progress. In addition, this feature enables a customer to establish a 3-way conference call while enabling any party (including the originator of the call) to drop out of the conference while leaving the other two parties connected. The customer is responsible for all applicable long distance charges for originating or terminating calls that will apply for the duration of the call, even if the customer drops off the call.

9. Do-Not-Disturb

This service prevents incoming calls from ringing at the customer's premises. Callers will reach a recording which states that the number they have dialed is not accepting calls at this time and to try again later. A personal identification number (PIN) is available to allow selected callers the ability to override this service in order to reach the customer.

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Effective: July 7, 2016

CUSTOM CALLING SERVICE

Feature Descriptions (Continued)

10. Home Intercom - Basic

This service allows customers to redial their own directory number in order to talk to another party at a different extension. To activate this service, customers redial their own directory number and then hang-up. After a short interval, the phone will ring back. Once both parties pick-up the phone, they will be able to have a two-way conversation. This service is also known as Revertive Ringing.

11. Home Intercom-Enhanced

This service allows customers to establish a talking path between two or more of their extensions. To activate this service, the customer dials one of the access code numbers predetermined by the Company, receives an announcement, and then hangs up the phone. The phone will ring back in one of the distinctive patterns, depending on the access code dialed. Also included in this package is dialable hold, where one extension can transfer an outside call to another extension.

12. Personal Ringing

This service allows the customer to have up to four distinct telephone numbers on a single line. The second, third and fourth number will each have a distinctive ringing pattern so the customer can identify which number has been called. If a customer also subscribes to Call Waiting, each phone number will have a distinctive Call Waiting tone. If a customer also subscribes to Call Forward, the main directory number or all four telephone numbers can be forwarded.

13. Speed Call 8

This service allows the customer to keep a list of eight specified telephone numbers which can be dialed by using a one-digit (2 through 9) access code.

14. Speed Call 30

This service allows the customer to keep a list of 30 specified telephone numbers which can be dialed by using a two-digit (20 through 49) access code.

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Effective: July 7, 2016

CUSTOM CALLING SERVICE

Service Descriptions (Continued)

15. 3-Way Calling (R)

This service allows a customer to add a third party to an existing telephone call. To add a third party, the customer depresses the switch-hook once to place the current party on hold, receives a dial tone, dials the third party's number, and then depresses the switch-hook again to establish the three-way connection. All 3-way calls are subject to transmission limitations and all applicable local and long distance charges.

16. 6-Way Calling (R)

This service allows a customer to call up to five parties and establish a six-way conference call. To activate this service, the customer dials an access code, dials the desired telephone number (calling party must answer), depresses the switch-hook to add the calling party to the line, then depresses the switch-hook again to receive a new dial tone. If the called party line is busy or there is no answer, the customer must dial a special access code to drop the line. This process needs to be repeated until all parties (up to five) have been connected to the customer's line. All 6-Way Calls are subject to transmission limitations and all applicable local and long distance charges.

17. Toll Restriction (R)

This service enables customers to restrict all or a combination of 0+ and 1+ toll calls from being placed over their exchange lines/trunks. When a restricted call is attempted from a line/trunk equipped with this service, a dial tone or Company recorded announcement will be heard by the caller.

18. Toll Restriction with PIN override (R)

This service enables customers to restrict all or a combination of 0+ and 1+ toll calls from being placed over their exchange lines/trunks. In addition, the customer will have the ability to override the restriction on a per call basis by using a Personal Identification Number (PIN). To activate the override, the customer dials a code, the PIN, waits for a dial tone and then dials the toll number. When a restricted call is attempted without the PIN, from a line/trunk equipped with this service, a dial tone or Company recorded announcement will be heard by the caller.

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CUSTOM CALLING SERVICE

Conditions and Limitations

1. Custom Calling Features are offered where facilities permit and capacity is available in the serving central office.
2. The service is available on individual line(s), excluding Paystation Service (except for the business line extension), PBX Service, or Centrex Service.

Rates

1. Individual Services

The following monthly rates are in addition to basic local exchange service* and any other service, equipment or facilities subscribed to by the customer.

	Residence Monthly Rate	Business Monthly Rate	
a. Call Forwarding	\$2.50	\$2.25	
b. Call Forwarding-Busy	\$2.50	\$2.25	
c. Call Forward-No Answer	\$2.50	\$2.25	
d. Call Forwarding-Remote Access ¹ (additive to Call Forwarding)	\$1.50	\$2.00	
e. Call Hold	\$1.25	\$1.25	
f. Call Reminder	\$2.00	\$2.00	
g. Call Transfer ²	\$2.25	\$2.25	
h. Call Transfer – Enhanced	\$5.00	\$5.00	
i. Call Waiting/Cancel Call Waiting	\$2.00	\$2.00	
j. Do-Not-Disturb	\$1.25	\$1.25	
k. Home Intercom-Basic	\$1.50	\$1.50	
l. Home Intercom-Enhanced	\$2.50	\$2.50	
m. Personal Ringing			(D)
• Second Directory Number	\$3.75	\$3.75	(R)
• Third Directory Number ¹ (incremental)	\$1.00	\$1.00	
• Fourth Directory Number ¹ (incremental)	\$1.00	\$1.00	
n. Speed Call 8	\$2.50	\$2.50	(R)
o. Speed Call 30	\$3.00	\$3.00	
p. 3-Way Calling	\$2.50	\$2.25	
q. 6-Way Calling	\$3.75	\$3.75	
r. Toll Restriction	\$5.00	\$5.00	
s. Toll Restriction with PIN Override	\$5.00	\$5.00	(R) (D)

¹ Discounts do not apply to these services.

² As of January 23, 2004, this service will no longer be available to new customers. Once current customers disconnect this service, they will not be able to reestablish it.

* The rates, terms, and conditions for basic local exchange service can be found elsewhere in this catalog (4 or more lines) or in the Company's local tariff (1-3 lines).

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Effective: May 20, 2011

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CUSTOM CALLING SERVICE

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Rates (continued)

2. Multi-Service Plan Discount, Per Line⁽¹⁾

<u>Per Service Credit</u>	<u>Monthly Discount</u>
a) Two Services	(\$0.50)
b) Three Services	(\$1.00)
c) Four Services	(\$1.50)
d) Five Services	(\$2.00)
e) Six Services	(\$2.50)
f) Seven Services	(\$3.00)
g) Eight Services	(\$3.50)
h) Nine Services	(\$4.00)
i) Ten Services and up	(\$4.50)

(1) The multi-service plan discount also applies to Call Waiting as found in the Company's Local Tariff.

3. Pay-Per-Use Services, per line

	<u>Per Successful Activations</u>	<u>Monthly Cap</u>
3-Way Calling	\$0.75	\$3.75
Call Forwarding	\$0.75	\$3.75

Catalog of Local Services, Bundles, and Toll Services
Effective: May 20, 2011

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DIRECT INWARD DIALING (DID) SERVICE (Business)

General Description

DID service provides for the completion of local and toll calls to associated station numbers without intermediate handling by an attendant.

Rates

	<u>Monthly Rate</u>	<u>Set-up Charge</u>
DID Facility Charge, Per Trunk	(1)	(2)
DID Software Translation Charge, Per Trunk	N/A	\$50.00
DID Number Assignment Charge (Blocks of 10 numbers)	\$5.00	\$50.00 (3)

* Numbers sold in conjunction with DID Service only.

Conditions and Limitations

1. The service is furnished subject to the availability of Central Office facilities and compatibility of customer-provided equipment.
2. The service includes central office switching equipment for in-dialing from the exchange and toll network directly to stations associated with customer premises equipment.
3. The service must be provided on a minimum of 10 lines in a trunk group arranged for inward service.
4. The rates herein contemplate the use of standard Telephone Company equipment and serving arrangements and are in addition to rates and charges for the service with which it is furnished. When equipment or service of a special type is requested and provided, rates and charges are related to the costs involved to meet the individual requirements of each case.
5. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided equipment must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service.

- (1) The PBX trunk rate is located in the Company's local tariff.
- (2) See the Company's Local Tariff for associated PBX installation charges for 1-3 trunks. Service Connection Charges for 4 or more trunks are listed under "Service Connection Charges" in this Catalog
- (3) Not applicable if installed with initial installation of local service.

DIRECT INWARD DIALING (DID) SERVICE (Business)

Conditions and Limitations (continued)

6. The Telephone Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer, authorized user or joint user obsolete or require modification or alternation of such equipment or system or otherwise affect its use or performance.
7. Directory listings will be provided in accordance with the regulations of the "Directory Listings" section of this Catalog. DID numbers furnished herein are not entitled to free directory listings.
8. Customer-provided equipment must be arranged by the customer to provide for the intercepting of assigned but unused station numbers.
9. The customer being provided DID service will be responsible for all toll calls billed to the DID numbers.
10. DID numbers will be sold in conjunction with DID service only.
11. The assignment of the telephone numbers and the sequence of numbers assigned to a DID service is determined by the Company based on the rules established in FCC order 00-104. The customer may request a sequential block of numbers to be placed into service at a later date. Service Connection Charges for DID numbers may apply to recover the cost of reserving the numbers. Reserved numbers can only be held for a maximum of six months. After six months, the reserved numbers must be placed into service for that specific customer or the numbers will be categorized as available for use by other customers.

OAKWOOD TELEPHONE COMPANY

State of Ohio

Catalog of Local Services, Bundles, and Toll Services

Effective: February 27, 2017

DIRECTORY LISTINGS

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General

The alphabetical section of the telephone directory consists of a list of names of end users in alphabetical order and is designed solely for the purpose of informing calling parties of the telephone numbers of end users and those entitled to use the end user's service as an aid to the use of the telephone service. Any restrictions, changes or additions are provided for in this section.

Conditions and Limitations

1. The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory.
2. The company has the right to limit the length of any listing to one line in the directory by the use of abbreviations when the clearness of the listing or the identification of the customer is not impaired thereby.
3. A listing must conform to the Company's specifications with respect to its directories.
4. Listings are regularly provided in connection with all classes of exchange service except public telephone service.
5. The length of the contract period for directory listings where the listing actually appears in the directory is the directory period. The directory period is from the day that the directory is distributed to the customers to the day the succeeding directory is distributed to the customers, unless the listing no longer services the customer because of disconnection, removal, etc., of the service, the minimum contract period will be for at least 30 days. When the listing appears on information records only, the minimum contract period will be for at least 30 days.
6. The Telephone Company shall not be liable for damage claimed on account of errors in or omissions from its directories; nor for the result of the publications of such errors in the directory; nor will the Telephone Company be a party to controversies arising between end users or others as a result of listing published in its directories.
7. In cases of extra listing in the alphabetical section of the directory for which a charge is made, the Telephone Company's liability shall be limited to cancellation of the charges and refunding of any charges to the customer in question.
8. Listings are furnished only as specified for the various services mentioned in this section. Listings which, in the opinion of the company, are not necessary in connection with any services or facilities not specifically mentioned in this section are not furnished either with or without charge.

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OAKWOOD TELEPHONE COMPANY

State of Ohio

Catalog of Local Services, Bundles, and Toll Services

Effective: February 27, 2017

DIRECTORY LISTINGS

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Primary Listings

A Primary Listing, which may include the name, address and telephone number of the individual, organization, firm or corporation for whom the service has been contracted will be furnished at no charge.

1. Listings will be limited to such information as is necessary for the proper identification for the customer.
2. The length of a listing may be limited to the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.
3. The Company may refuse to insert any listing, which in its judgment does not facilitate the use of the directory.
4. Primary business listings must be the name under which the subscriber is conducting business.
5. Business listings may include a designation descriptive of the business or profession if the name does not indicate the nature of the business.
6. Titles are permitted in business or residence primary service listings where required for the purpose of identification.

When two or more main station lines or private branch exchange trunk lines are consecutively operated, the first number of the group is considered the primary listing. Where two or more main station lines or private branch exchange trunk lines are consecutively operated, a primary listing may be made for each line. DID trunk numbers and trunk hunting lines listed will be charged the applicable listing charges for regular or additional listings.

Additional Listings

1. General
 - a. Additional listings for which a charge is made, are available to business and residence customers and are subject to the same regulations as Primary listings.
 - b. Additional listings must bear the same address and telephone number as the primary or regular listing. An exception to this may be made in the case of off-premises access lines that are located in other premises solely occupied by the customer, in which case, a different address may be listed. This exception is not permitted when the off-premise access line is located in the residence of an employee of the customer.

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OAKWOOD TELEPHONE COMPANY

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DIRECTORY LISTINGS

Additional Listings (Continued)

1. General (Continued)

- c. Additional listings must be contracted for by the customer who is responsible for the charges.
- d. Residence additional listings are available for other persons who are members of the customer's domestic establishment and occupy the same premises.
- e. After insertion of an additional listing in the directory, such listing shall not be discontinued during the life of the directory unless the telephone is also discontinued or the party having the additional listing moves from the premises in which the telephone service is located.
- f. Additional listings may come in various forms. Below are a few examples:
- Reverse order of the individual names
Primary Listing: Jones, John & Mary 123 Main St.-----123-4567
Additional Listing: Jones, Mary & John 123 Main St.-----123-4567
 - Reference to certain other telephone numbers
Primary Listing: Joe's Garage 12 West Main St.-----555-1212
Additional Listing: After five and weekends-----555-1243
 - Reference to another listing
Primary Listing: Housing, City
Additional Listing: See Government-Planning and Development
 - Other information possibly listed on a separate line
 - Email address -Office Hours
 - Fax Number -Former name of a company
 - Residence number for a doctor, dentist, attorney, etc.

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DIRECTORY LISTINGS

Non-Published and Non-Listed Numbers

1. General

At the request of the customer, a listing or listings (including name, address and telephone number) may be omitted or deleted from the telephone directory. The divulgence of the customer's telephone number to the public is dependent upon the type of service provided.

a. Non-Published Numbers

The customer listing is omitted or deleted from the telephone directory. Only the name and address of the customer will be carried in the telephone company records, and the number will not be given to any calling party.

b. Non-Listed Numbers

The customer listing is omitted or deleted from the telephone directory, but such listings will be carried in the telephone company information records and the number will be given to any calling party upon request.

2. Regulations

a. The Company shall not be liable should a non-listed or non-published telephone number be divulged inadvertently. When a non-published or a non-listed number is inadvertently published in a directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges that the customer has incurred for such service.

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DIRECTORY LISTINGS

Rates

1. Listing charges date from the day information records are posted and are payable in the same manner as are charges for exchange service.
2. All listing charges are automatically discontinued upon the termination of the main service. Charges for additional listings are also discontinued when, (a) the listed party dies, (b) when the listed party subscribes for similar exchange service, and/or (c) when the listed party moves from the premises at which the exchange service is furnished. The minimum charge for additional listings is the amount of such charges for one full directory period.
3. The following monthly charges may apply:

	<u>Monthly Rate</u>	<u>NRC</u>	
a. Additional Listing, per listing ⁽²⁾	\$1.00	(1)	
b. Non-Published Number, per listing	\$3.00		(R)
c. Non-Listed Number, per listing	\$2.25	(1)	

⁽¹⁾ May include Service Connection Charges.

⁽²⁾ Includes Alternate listings, Duplicated or Cross Reference, and Office Hour Listing.

Catalog of Local Services, Bundles, and Toll Services
Effective: September 30, 2015

RESERVED FOR FUTURE USE

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Catalog of Local Services, Bundles, and Toll Services
Effective: July 7, 2016

RESERVED FOR FUTURE USE

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Catalog of Local Services, Bundles, and Toll Services
Effective: May 1, 2018

**INTEGRATED SERVICES DIGITAL NETWORK (ISDN)
PRIMARY RATE INTERFACE (PRI) ⁽¹⁾ (Business)**

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General Description

Integrated Services Digital Network (ISDN) is a public network-based set of communications services that make it possible to send, receive, and modify information using regular telephone facilities. ISDN provides end-to-end digital communications and gives the ability to transmit data and voice over the same telephone line simultaneously. This functionality is provided via channelized transport facilities. The ISDN architecture provides for Primary Rate Interface (PRI) which is typically used when a customer wants to connect large quantities of digital trunks to the network.

ISDN-PRI uses the ISDN architecture to provide the customer with the capability to transmit voice and data simultaneously over the same digital facility. Under various optional arrangements, PRI provides the customer with access to Circuit-Switched Voice Services and Circuit-Switched Data Services.

Primary Rate Interface (Pri) Service Arrangement

An ISDN-PRI arrangement connects an ISDN-capable Telephone Company central office switch to ISDN-capable customer premise equipment (CPE). Depending on the application, that CPE might be a PBX, a router, a multiplexer, or other PRI compatible equipment. The PRI ISDN arrangement provides a total of twenty-four digital communications channels within a single physical facility. Twenty-three of these channels are called Bearer, or B Channels and they carry the actual voice or data. Another channel, called the Delta or D Channel, is used to transport signaling for the other 23 channels. This standard PRI configuration is referred to as 23B+D.

- a. B Channel - The B Channel is a bi-directional synchronous channel capable of supporting digital transmission speeds of 64 kilobits per second (kbps). Each B Channel of a PRI may carry:
 - (1) Circuit-Switched Voice
 - (2) Circuit-Switched Data
- b. D Channel - The D Channel is a 64 kbps digital signaling channel that carries signaling and control for the B Channels associated with a PRI arrangement.

⁽¹⁾ This service is grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date.

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**INTEGRATED SERVICES DIGITAL NETWORK (ISDN)
PRIMARY RATE INTERFACE (PRI) ⁽¹⁾ (Business)**

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Primary Rate Interface (Pri) Service Arrangement (Continued)

Primary Rate Access Facility provides a high capacity digital link over which the Primary Rate services are delivered. This facility is based on a 1.544 Mbps DS1 carrier (T1 facility).

Multiple PRI Arrangement is available for applications which require more than 23 B Channels, multiple PRI facilities can be assigned to a PRI arrangement. With a multiple PRI arrangement, the D Channel in the first PRI facility is used for signaling for all PRI facilities. The first PRI would be configured as 23B+D and the other PRIs would be configured as 24B. This use of Non-Facility Associated Signaling (NFAS) allows the overhead of the D Channel to be distributed over multiple PRI facilities, thereby increasing channel efficiency.

D Channel Backup allows a second D Channel to be assigned (where available) as an automatic backup to the primary D Channel. This is available when more than one PRI is provided to the same customer in order to provide redundancy of the signaling channel.

ISDN-PRI Failover Solution - Allows a customer's incoming ISDN-PRI traffic to overflow to a predetermined alternate route in an out-of-service situation. The incoming traffic is forwarded to a remote call forward number and then forwarded to one or more basic access lines in a hunt group.

Service Descriptions

Circuit Switching is a switching arrangement in which an entire circuit or B Channel is dedicated to a given call. The circuit is connected on a per call basis and can carry circuit-switched voice or circuit-switched data. Circuit switched related services include:

1. Clear Channel Capability

This service allows the full bandwidth on the "B" channel, 64 kbps, to be available to the customer. However, ISDN interconnection to non-ISDN equipped central offices will be potentially subjected to analog transmission or sub-rated to 56 kbps.

2. Dedicated Trunk Groups

This service allows the B Channels of a PRI can be dedicated for calls to and from the public network including: Incoming, Outgoing, 2-way, Direct Outward Dialing (DOD) or Direct Inward Dialing (DID).

3. Primary Rate Call-By-Call Service

This service offers access to additional services such as Foreign Exchange and Tie Trunks via the B Channels of an ISDN-PRI. With this feature, any B Channel on the PRI can be used to offer the above services on a per-call basis in addition to trunk calls to/from the public network (i.e., DOD/DID).

⁽¹⁾ This service is grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date.

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**INTEGRATED SERVICES DIGITAL NETWORK (ISDN)
PRIMARY RATE INTERFACE (PRI) ⁽¹⁾ (Business)**

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Service Descriptions (Continued)

4. Multiple Directory Numbers

Each PRI includes an individual directory number. Additional directory numbers, a range of Direct Inward Dial (DID) directory numbers, or several ranges of DID directory numbers can be optionally added.

5. Advanced Calling Services for ISDN-PRI can support access to the following Advanced Calling Services (also called CLASS services) from suitably equipped CPE:

- a. Caller ID - Basic- This feature allows the central office and the customer's equipment to communicate the calling party's directory number on calls carried by the Primary Rate service. The number can then be made available to be displayed on a properly equipped telephone set or adjunct equipment.

Conditions And Limitations

1. Transmission specifications for Primary Rate Access Facility provide a high capacity digital link over which the Primary Rate services are delivered. This facility is based on a 1.544 Mbps DS1 carrier (T1 facility) whose characteristics are as follows:

- Line Code = Bipolar 8 Zero Substitution (B8ZS)
- Framing Format = Extended Super Frame (ESF)
- Signaling = Q.931 Signaling
- Data Rate = 64 kbps clear or kbps restricted
- D Channel = 24th channel on the T1 facility

2. Compatible Customer Premises Equipment (CPE) and Facilities is required to utilize ISDN-PRI. All equipment used to interface with these services is required to conform with ISDN guidelines as referenced in the following Bellcore (Telcordia) specifications:

<u>Document Number</u>	<u>Description</u>
TR-NWT-001268	ISDN Primary Rate Interface Call Control Switching and Signaling Generic Requirements for Class II Equipment
SR-NWT-002343	ISDN Primary Rate Interface Generic Guidelines for Customer Premises Equipment

⁽¹⁾ This service is grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date.

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**INTEGRATED SERVICES DIGITAL NETWORK (ISDN)
PRIMARY RATE INTERFACE (PRI) ⁽¹⁾ (Business)**

(R)

Conditions And Limitations (continued)

3. The Telephone Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provisioning of ISDN services render any facilities provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance.
4. Unless specifically exempted, ISDN services shall be subject to all general regulations applicable to the provision of service by the Telephone Company as stated in the general tariff.
5. ISDN-PRI is provided at the option of the Company. These services are furnished subject to central office switching capacity, capability, and the availability of outside plant facilities. The availability, functionality, and capabilities of ISDN-PRI may vary, or may not be available, dependent upon type of serving central office switch, related software controlling that switch and associated outside plant.
 - (a) Where facilities are not available, or unusual expenditures are involved in making them available, the customer may be required to pay additional charges to cover the unusual expenditure, or to contract for services beyond the normal service term, or both.
 - (b) Mileage Charges: Provision of the underlying PRI Access facility (T1) is mileage sensitive. As such, additional mileage charges may apply.
 - (c) If a customer requests a special service or feature not specified in this tariff, additional rates for that service or feature may apply.
6. The minimum charge period for services provided under this tariff is one month.
7. The customer may choose to pay for the service on a month-to-month basis.
8. Suspension of service is not allowed.
9. One directory listing is provided without charge for each ISDN-PRI arrangement. Additional listings may be provided as specified for Additional Listing Service in the Rates & Charges section of this ISDN-PRI tariff.
10. Normal toll charges shall apply to calls that are made outside of the Local Service Area.

⁽¹⁾ This service is grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date.

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Effective: May 1, 2018

**INTEGRATED SERVICES DIGITAL NETWORK (ISDN)
PRIMARY RATE INTERFACE (PRI) ⁽¹⁾ (Business)**

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Conditions And Limitations (continued)

11. This tariff does not include terminal equipment on the customer's premises. Terminal equipment may be covered under a separate tariff, sold or leased separately by the Telephone Company (under a separate contract), or may be provided by the customer.
12. The customer is responsible for providing the power required for any and all CPE connected to an ISDN-PRI.
13. The Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure, or malfunctions of ISDN services or associated equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Telephone Company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.
14. Service Establishment Charges do not apply for the establishment of the Communication Channels when the customer signs an agreement to subscribe to ISDN-PRI for a minimum of 3 years. If the customer discontinues service prior to the conclusion of the 3 or 5 year agreement, the customer will incur a disconnection charge equal to the Service Establishment Charges. The disconnection charge will not apply if the customer purchases other services from the Company which replaces ISDN-PRI service.

⁽¹⁾ This service is grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date.

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Catalog of Local Services, Bundles, and Toll Services
Effective: May 1, 2018

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE
PRIMARY RATE INTERFACE (PRI) ⁽²⁾ (Business)

(R)

Rates

	<u>Monthly Rate</u>	<u>Set-up Charge (Nonrecurring)</u>
1. ISDN-PRI ACCESS:		
a. ISDN-PRI Access Facility (first mile)	Included	Included
b. PRI Access Facility - Mileage Charges, each additional mile	\$20.00	Included
2. COMMUNICATION CHANNELS:		
a. B Channels plus D Channel, OR	\$700.00	\$1,000.00
B Channels (Multiple PRI Arrangement)	\$700.00	\$1,000.00
b. T1/PRI Rearrangement Charge (In Lieu of \$1,000.00 Service Establishment Charge when the customer re-uses an existing T1 facility.)	N/A	\$200.00
c. D Channel Backup	\$100.00	\$150.00
d. Directory Numbers:		
Primary Directory Number (w/each ISDN-PRI)	No Charge	No Charge
Additional Directory Numbers, per number NRC – per initial request	\$2.00	\$25.00
e. ISDN-PRI Failover Solution	No Charge	No Charge
3. CIRCUIT SWITCHED FEATURES:		
a. Features:		
1. Clear Channel Capability	No Charge	No Charge
2. Call-by-Call Capability for the following:		
a. <i>Public Network Calls</i> (incoming, outgoing or 2-way trunk calls)	No Charge	No Charge
b. <i>DID (1)</i>	No Charge	Included
c. <i>FX</i> : All existing tariff rates apply to FX facilities between CO's.	\$10.00	\$50.00
d. <i>Tie Facility</i> : All existing tariff rates apply to Tie facilities between CO's.	\$10.00	\$50.00
e. <i>InWATS</i> : All existing tariff rates apply to measured InWATS		
f. <i>OutWats</i> : All existing tariff rates apply to measured OutWATS	\$10.00	\$50.00
3. Advanced Calling Services:	\$10.00	\$50.00
Caller ID - Basic (per PRI)	Included	Included
b. Subsequent Feature Additions/Changes:		
Feature Additions/Changes per PRI	N/A	\$50.00
c. Move Charge		
To Move ISDN-PRI Service, per PRI	N/A	\$25.00

(1) Monthly recurring rates for blocks of numbers are provisioned under the Company's DID tariff.

(2) This service is grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date.

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Catalog of Local Services, Bundles, and Toll Services
Effective: May 20, 2011

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LOCAL EXCHANGE ACCESS LINE SERVICE
(Business – 4 or more lines)

General Description

Local Exchange Access Line Service* is a telephone line that extends from the telephone company's central office to the customer premises. The line gives the customer access to the public switch telephone network and associated features.

Rates

	<u>Monthly Rate</u>
Single Party Access Lines - 4 or more, each	\$21.07
PBX System, per trunk	\$32.32

Service Connection Charges apply as found elsewhere in this catalog or in the Company's local tariff.

* Rates, terms, and conditions for 1-3 Single Party access lines can be found in the Company's local tariff.

Catalog of Local Services, Bundles, and Toll Services
Effective: August 2, 2016

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900 SERVICES CALL BLOCKING (Business and Residence)

General Description

900 Services Call Blocking is an optional service providing customers with the capability to block the origination of direct dialed calls to all 900 services.

Conditions and Limitations

1. Call blocking of 900 services is provided where Telephone Company facilities permit.
2. 900 services blocking is provided to business customers at the Service Connection Charges listed in the tariff.
3. 900 services blocking is provided to residential customers at no charge for initial requests.
4. Charges associated with residential customers' subsequent requests for 900 services blocking will not exceed the company's service order charge.
5. Business customers obtaining service at a new location shall be afforded blocking of 900 services at no charge during a 60-day period after the inception of service, even if they exercised an option to block 900 services at a previous location at no charge.
6. Residential customers obtaining service at a new location shall be afforded blocking of 900 services at no charge, even if they exercised an option to block services at a previous location at no charge.
7. Customers may elect to remove 900 services blocking free of charge. Requests by customers to remove 900 services blocking must be in writing.

Catalog of Local Services, Bundles, and Toll Services
Effective: April 8, 2016

PRIVATE LINE SERVICES (Interexchange)
(Business)

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General Description

Interexchange Private Line Services (PLS) is telecommunications service between two or more termination points within the LATA where one termination point is located within the Company's local exchange area and the other termination point is located in another local exchange area. PLS is not connected to, or otherwise made available to, any local exchange switching facility.

Interexchange Services

1. Concurrence Statement

The Company concurs in its interstate special access service tariff for terms and conditions, together with any amendments and successive issues, for the purpose of providing interexchange private line services and channels.

This concurrence is limited to services that are at or below a speed of 44.736 Mbps. Any service requiring speeds above 44.736 Mbps will be provided on an ICB basis.

The Company hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of the company.

Requests for Private Line Services will be furnished subject to the availability of central office equipment and appropriate outside plant facilities.

2. Rates and Charges

a. Voice Grade Service	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
Channel Termination, per termination		
-Two-Wire	\$450.00	\$98.31
-Four-Wire	450.00	157.31
Channel Mileage Facility, per mile		7.02
Channel Mileage Termination, per termination		70.39

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OAKWOOD TELEPHONE COMPANY

State of Ohio

Catalog of Local Services, Bundles, and Toll Services

Effective: April 8, 2016

PRIVATE LINE SERVICES (Interexchange) (Continued)
(Business)

(R)

Interexchange Services (cont.'d)

2. Rates and Charges (cont'd)

b. Digital Data Circuits	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
Channel Termination, per termination		
-2.4, 4.8, 9.6, 19.2, 56.0, & 64.0 Kbps	\$390.00	\$181.45
Channel Mile. Facility, per mile		
-2.4 Kbps		6.68
-4.8 Kbps		6.68
-9.6 Kbps;		6.68
-19.2 Kbps;		6.68
-56.0 Kbps		9.44
-64.0 Kbps		9.44
Channel Mileage Termination, per termination		
-2.4 Kbps		66.86
-4.8 Kbps		66.86
-9.6 Kbps;		66.86
-19.2 Kbps;		66.86
-56.0 Kbps		94.74
-64.0 Kbps		94.74
 c. High Capacity		
Channel Termination, per termination		
- 1.544 Mbps	\$330.00	\$452.43
- 44.736 Mbps	445.00	3,729.95
- All other transmission rates	ICB	ICB
Channel Mile. Facility, per mile		
- 1.544 Mbps		28.00
- 44.736 Mbps		243.81
- All other transmission rates		ICB
Channel Mileage Termination, per termination		
-1.544 Mbps		145.22
- 44.736 Mbps		932.48
- All other transmission rates		ICB

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RESALE AND SHARING (Business)

General

1. Except where specifically noted herein, this arrangement is not intended to apply to the resale of local exchange service by a Facilities-Based Local Exchange Carrier.
2. This arrangement does not permit, by a Facilities-Based Local Exchange Carrier or any other entity, the purchase of local residential service for resale as business service. Such resale is prohibited.
3. The Telephone Company will permit the resale or sharing of local exchange service. Resale or sharing of local exchange service is provided on a non-residence individual lines or trunks. The customer's service may be extended to:
 - a. Tenants and guests of nursing homes, retirement homes or villages, apartments and/or apartment complex and other developments for residential use (i.e. Mobile Home Parks),
 - b. Persons temporarily subleasing a customer's residential premises,
 - c. Patrons of non-residence customer's who resell or share their service or equipment.

For the purpose of this catalog "resale and sharing of local exchange service" shall be interpreted in the following manner:

- a. RESALE - The reselling by a customer of the customer's service to others for profit.
 - b. SHARING - The shared use by a customer with others on a shared cost basis of the customer's service.
 - c. LOCAL EXCHANGE SERVICE - Telecommunications service provided within local exchange service areas in accordance with the catalogs. It includes the use of exchange facilities required to establish connections between stations within the exchange and between stations and the toll facilities serving the exchange.
 - d. Other applicable interpretations are those set forth under title "Definitions" Chapter 4901:1-5 of the Code of Rules and Regulations.
4. The Telephone Company will continue to offer Local Exchange Service to subscribers of the reseller/sharer customer at applicable rates and charges as filed under the General Exchange Catalog then on file with the Public Utilities Commission of Ohio.
 5. The Telephone Company will not be responsible for the manner in which the use of service or charges are allocated to others by a customer who resells or shares service. All applicable rates and charges for such service will be billed to the customer.
 6. Service orders will be accepted by the Telephone Company only from the customer; provided, however, that the Telephone Company will respond to repair and maintenance requests from others and, in such circumstances, the customer is responsible for any maintenance of service charge that may be billed by the Telephone Company.

RESALE AND SHARING (Business)

General (continued)

7. Resale or STS access line service will be provided on a measured rate basis pursuant to rates set forth in the local exchange catalog. Where measured (or message) service is not available, the reseller or STS provider shall pay the appropriate flat business individual or trunk rate. Should the Company acquire the capability to offer measured (or message) rate service, it will file an application pursuant to Section 4909.18 Revised Code, to institute measured (or message) service charges for resellers and STS providers.

Conditions and Limitations

1. Resale and Sharing of local exchange service shall be provided on a Non-Residence Access Line or trunks basis only.
2. Interconnection of the resale/sharing facilities with the Telephone Company network shall be in accordance of FCC's Part 68 Standards for interconnection.
3. CPE and intrasystem wiring used in the reseller/sharing operation shall meet FCC Part 68 Standards.
4. A reseller/sharer may provide service only within a single building, or a contiguous complex of buildings under common ownership or management (such complex may be intersected by public thoroughfares provided that the property segments created would be continuous in the absence of the thoroughfares);
5. Where separate buildings are involved, they must have a related business purpose (e.g., industrial park, shopping center, university, etc.).

ROTARY SERVICE (Business)

General Description

Rotary Service provides for incoming calls to be directed to the next available line, when previous line(s) in the line group are busy.

Rates

	<u>Monthly Rate</u>
Each Line	\$3.00

Service Connection Charges apply per the local Company tariff.

Conditions and Limitations

1. Rotary Service applies to each line equipped in the rotary group.
2. Rotary Service is not available on PBX.

Catalog of Local Services, Bundles, and Toll Services
 Effective: August 8, 2018

SERVICE CONNECTION CHARGES
 (Business-4 or more lines)

General Description

Service Connection Charges* are non-recurring charges (NCR) for work performed by the Telephone Company due to a customer's request. These charges apply unless otherwise stated or the service has its own set-up charges.

Definitions

"Service Order Charge" applies to work performed on billing records.

"Premises Visit" applies to required trips to the subscriber's premises to establish or rearrange service.

"Line Connection Charge" applies to work performed on the line between the central office up to and including the protector on the customer's premises or on an outside circuit between the premises or between locations on the same premises. This charge also applies to work performed in the central office

"Restoration of Service" applies to work performed in restoring a customer's service due to temporary suspension of service.

Rates

	<u>Non-Recurring Charge</u>	
1. Service Order Charge, per order		(R)
a. Initial Request:		
4 or more Access Lines	\$15.00	
b. Subsequent Requests:		
4 or more Access Lines	5.00	(R)
2. Premises Visit Charge, each visit		(R)
4 or more Access Lines	20.00	(R)
3. Line Connection Charge, per line		
4 or more Access Lines	10.00	(R)
4. Reconnect for Non-Payment		(R)
4 or more Access Lines	15.00	(R)
		(D)
		(D)
5. Central Office Work Charge, per line		(A)
4 or more Access Lines	5.00	(A)

* Rates, terms, and conditions for NRC applicable to 1-3 Single Party access lines can be found in the Company's local tariff.

SPECIAL SERVICE AND FACILITIES (Business)

General Description

Special service and facilities, not ordinarily used in furnishing of telephone service and not otherwise mentioned in, provided for or contemplated by the tariff or catalog schedules of the Telephone Company, may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon, not to exceed one year, provided such special service or facility or the use made thereof is not unlawful and does not interfere with the telephone service furnished by the Telephone Company.

Catalog of Local Services, Bundles, and Toll Services

Effective: January 15, 2024

SUSPENSION OF SERVICE

General

Suspension of Service allows local exchange service to be temporarily suspended by request of the customer. This service is provided to customers whose requirements for telephone service is less than the normal 12-month period within a year.

Rates

1. The monthly rate will be based upon 50% of the regular rate for basic local single-party exchange service. All other local services will be zero rated except for the following:
 - a) 911/E911 applicable surcharges will be billed at the full rate.
 - b) The Federal Subscriber Line Charge will be discounted 50% per the National Exchange Carrier Association FCC Tariff No. 5.
2. Service Connection Charges do not apply for reconnection to regular full service.
3. Personal Greeting Service

This optional service is available for customers who prefer to leave a personalized greeting for incoming calls while they are on Suspension of Service.

Monthly Rate: \$3.50

Conditions and Limitations

1. Service can be temporarily suspended for a minimum of one (1) month. (T)
2. Suspension of Service is available on all One-Party Residence lines and one to three single-party Business lines subject to the availability of facilities. (T)
3. The customer must have at least one month of regular telephone service paid prior to the establishment of Suspension of Service.
4. The Company reserves the right to bill charges for the total number of suspended months requested prior to establishment of Suspension of Service.
5. Suspension of Service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made.
6. The Company will not provide installations, moves, changes, or maintenance during the period when the customer is billed at the reduced rate.

Catalog of Local Services, Bundles, and Toll Services
Effective: January 15, 2024

SUSPENSION OF SERVICE

Conditions and Limitations (Continued)

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- 7. Bills are rendered at the reduced rate at regular billing dates during the period of suspension. (T)
- 8. The customer's listing will be retained in the directory. (T)
- 9. The Company assumes no liability for failure of a calling party to reach the customer during the period of suspension. (T)
- 10. The Company reserves the right to refuse suspension of service in the case of a customer whose account is delinquent. (T)
- 11. Unless specifically exempted, Suspension of Service shall be subject to all general regulations applicable to the provision of service by the telephone company as stated in this catalog and in the Company's local tariff. (T)
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Catalog of Local Services, Bundles, and Toll Services

Effective: May 20, 2011

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TELEPHONE NUMBER REFERRAL SERVICE

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General Description

When customers move to a new location outside the Telephone Company's service territory, the Company provides, without charge, a message that informs the caller to a disconnected number that the number has been disconnected or changed, and that the caller should consult the directory or call the operator.

Telephone Number Referral Service will provide a service to customers whose telephone service is being disconnected and are moving to a new location outside the Company's service territory. Dialing the customer's former number results in a prerecorded message which announces the new number.

Rates

1. The charge applies to each 90-day increment of service that is requested by the customer.
2. Customers will be billed in advance for this service.

	<u>Set-up Charge</u>
Each 90-day increment of service	\$20.00

Conditions and Limitations

1. Telephone Number Referral Service will be offered where facilities and conditions permit.
2. Telephone number Referral Service may be cancelled by the customer at any time during the 90-day period.

Catalog of Local Services, Bundles, and Toll Services
Effective: January 7, 2017

TOTAL TALK PACK (Business³ and Residence²)

General Description

Total Talk Pack is an optional service package. The package permits a customer to receive services and features for a flat monthly rate, for each Total Talk Pack subscriber line provided. Total Talk Pack includes the following services:

- a. Single-Party Line (includes Touch Tone capability)
- b. Three-Way Calling & Call Waiting (Custom Calling Services)
- c. Caller ID Deluxe, Anonymous Call Rejection, & Priority Ringing (Advanced Calling Services)
- d. Inside Wire Protection Plan
- e. TDS Long Distance Total Talk Plan

Rates

	<u>Monthly Rate</u>	
1. Total Talk Basic Package		
Business, per line ³	\$37.30	(l)
Residence, per line ²	\$28.05	(l)
2. Total Talk Smart Pack (residence only) ²		
a. Smart Pack 200, per line	\$32.95 ¹	(l)
(rate includes TDS Long Distance 200 Minute plan),		
b. Smart Pack Unlimited	\$48.95 ¹	(l)
(rate includes TDS Long Distance Unlimited Minute plan),		

Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in the Company's catalogs for each individual service will apply as part of this bundle.
2. Total Talk Pack customers may terminate their enrollment in the Plan at any time upon notice to the company.
3. Unless terminated by the Total Talk Pack customer or the Company, a customer will remain enrolled in the Plan, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.

¹ Customers must agree to keep this bundle for one-year to receive this discounted rate. If the customer terminates the bundle prior to 1 year, a \$99.00 termination fee applies.

² This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new Residential customers after this date.

³ This service is grandfathered to existing Business customers effective December 30, 2010. The service will not be available to new Business customers after this date.

Catalog of Local Services, Bundles, and Toll Services

Effective: May 20, 2011

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TOTAL TALK PACK (Business² and Residence¹)

Conditions and Limitations (Continued)

4. Service Charges apply to requests for new and additional Total Talk Pack lines, and moves of existing lines. Service Charges will not apply when the Total Talk Pack replaces existing Local Exchange Service or if the customer requests a change from the Total Talk Pack back to Local Exchange Service.
5. Total Talk Pack customers are not eligible for discounts or promotional offerings (outside of this bundle) associated with the Custom Calling and Advanced Calling Services included in the Plan, unless specifically provided for in a promotional offering.
6. The Plan may not be combined with any other optional toll calling plan service, except for those specified in this offering.
7. If a customer fails to submit timely payment sufficient to cover the entire amount of the regulated and unregulated bundled packaged rate, the Company may discontinue the provision of any regulated and unregulated services, other than basic local exchange service, if payment is sufficient to cover the rate for basic local exchange service. The rate for basic local exchange service shall be the cataloged rate for stand-alone basic local exchange service.

¹ This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new Residential customers after this date.

² This service is grandfathered to existing Business customers effective December 30, 2010. The service will not be available to new Business customers after this date.

Catalog of Local Services, Bundles, and Toll Services
Effective: January 7, 2017

SMART PACK LITE (Residence)²

General Description

Smart Pack Lite is an optional service package. The package permits a customer to receive services and features for a flat monthly rate, for each Smart Pack Lite subscriber line provided. Smart Pack Lite includes the following services:

- a. Residential One-Party Line
- b. Caller ID Deluxe
- c. One CCS or ACS feature of the customer's choice
- d. Inside Wire Maintenance (deregulated service)

Conditions and Limitations

- 1. Rules, regulations and limitations, as specified elsewhere in the Company's tariffs for each individual service, will apply as part of this bundle.
- 2. Customers must sign a one-year contract in order to subscribe to Smart Pack Lite.
- 3. Customers will incur an early termination fee if they disconnect Smart Pack Lite prior to the end of their one-year commitment.
- 4. Unless terminated by the Smart Pack Lite customer or the Company, a customer will remain enrolled in the Plan, as amended from time to time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
- 5. Smart Pack Lite customers are not eligible for discounts or promotional offerings (outside of this bundle) associated with the Custom Calling and Advanced Calling Services included in the Plan, unless specifically provided for in a promotional offering.
- 6. Customers enrolled in the Plan, who fail to pay the entire rate per month, will be subject to having all existing Smart Pack Lite services converted to the applicable tariff rates. Service Charges will not apply for converting services back to the tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

Rates¹

	<u>Rate Per Month</u>	
1. Residence Local bundle, per line	\$19.05	(l)

¹ Customers are required to subscribe to TDS Telecom's DSL Service to be eligible for this rate. If the customer terminates the bundle prior to 1 year, a \$99.00 termination fee applies.

² This service is grandfathered to existing customers effective January 7, 2009. The service will not be available to new customers after this date.

Catalog of Local Services, Bundles, and Toll Services

Effective: January 7, 2024

SAFETY LINE SERVICE ² (Residence)

A. GENERAL

Safety Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider but require a basic access line for back-up and high speed data.

The bundle includes a Residential One-Party Line and 1.5 Mbps high speed data.

B. TERMS AND CONDITIONS

1. Safety Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
5. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
6. Any toll calls will be billed at TDS Long Distance toll rates.
7. Service Connection Charges will not apply.
8. Optional Call plans are not available with this bundle.
9. Seasonal Service is not available with this bundle.

C. RATES AND CHARGES

	<u>Monthly Rate</u>	
Bundle Base Rate – DSL Market A	\$63.20 ¹	(R)
Bundle Base Rate – DSL Market B	\$68.20 ¹	(R)

¹ Other data speeds may be available for an additional charge.

² This service is grandfathered to existing customers effective August 1, 2012. This service will not be available to new customers as of this date.

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Catalog of Local Services, Bundles, and Toll Services

Effective: March 1, 2023

STAR PACKAGES³ (Residence)

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A. GENERAL

1. The STAR Packages are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each STAR Package subscriber line provided. The STAR Package options include the following services:

- a) 3 STAR Standard Package
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, and Preferred Call Forwarding²

The 3 STAR Package can be upgraded to include Anonymous Call Rejection, Three-Way Calling, Priority Ringing, Special Call Acceptance, and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.

- b) 4 STAR Standard Package
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, Preferred Call Forwarding, Anonymous Call Rejection, and 300 Minutes of TDS Long Distance¹ Calling

The 4 STAR Package can be upgraded to include Three-Way Calling, Priority Ringing, Special Call Acceptance, and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.

- c) 5 STAR Standard Package
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, 3-Way Calling, Anonymous Call Rejection, Priority Ringing, Special Call Acceptance, Preferred Call Forwarding, Personal Voicemail, and Unlimited TDS Long Distance¹ Calling

¹ Customers must also subscribe to the corresponding TDS Long Distance STAR Plan.

² Customers subscribing to the TDS Long Distance 3 STAR Plan will receive 30 minutes of Long Distance calling at no charge.

³ This service is grandfathered to existing customers effective March 1, 2023. This service will not be available to new customers after this date.

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Catalog of Local Services, Bundles, and Toll Services
Effective: May 1, 2024

STAR PACKAGES ¹ (Residence)

B. CONDITIONS AND LIMITATIONS

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Package.
2. STAR Package customers may terminate their Package at any time upon notice to the company.
3. Unless terminated by the STAR Package customer or the Company, a customer will remain enrolled in the Package, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
4. New Customers that subscribe to one of the STAR Packages will receive a waiver of all installation charges.

Service Charges will not apply when the STAR Package replaces existing Local Exchange Service or if the customer requests a change from the STAR Package back to Local Exchange Service.

5. STAR Package customers are not eligible for discounts or promotional offerings outside of this Package, unless specifically provided for in a promotional offering.
6. The Package may not be combined with any other optional toll calling plan service, except for those specified in this offering.
7. Customers may upgrade their Voice Mail Service package for an additional fee.
8. Customers who fail to pay the entire Package rate per month will have all STAR Package optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this any of the Packages until such time as all associated unpaid balances are satisfactorily paid in full.

C. RATES

	<u>Rate Per Month</u>	
1. Residence		
a) 3 STAR Standard Package, per line	\$30.49 ²	(R)
b) 4 STAR Standard Package, per line	\$40.49 ²	
c) 5 STAR Standard Package, per line	\$50.49 ²	(R)
2. Package Upgrade	\$5.00	

¹ This service is grandfathered to existing customers effective March 1, 2023. This service will not be available to new customers after this date.

² These increases are effective on the Company's May bill cycle date. (R)

OAKWOOD TELEPHONE COMPANY

State of Ohio

Catalog of Local Services, Bundles, and Toll Services

Effective: July 7, 2016

MILEAGE: OFF-PREMISES EXTENSION SERVICE ⁽¹⁾
(Business)

(R)

General Description

Mileage for Off-Premises Extension Service allows a customer to extend service from the primary station or PBX to another location either on the same premises (continuous property) or on other premises (non-continuous property).

Rates

	<u>Monthly Rate</u>
Off-Premises Access Line Service, first ¼ mile or fraction of facility provided	\$3.60
On Continuous Property of same customer - not in the same building, Per ¼ mile or fraction	1.20
Not on continuous property of same customer – not in same building Per ¼ mile or fraction	1.80

Conditions and Limitations

1. Mileage for off-premise station line service as set forth above is applicable to all classes and grades of service provided in the exchange, except public and coin-box type telephone service.
2. Mileage Charges are based upon the air-line mileage between the locations of the of the main and the off-premise line, or from the central office to the off-premise line, whichever is the least distance.
3. Tie lines are provided to connect two PBX/PABX systems for intercommunication. When PBX/PABX systems are not provided to the same customer, firm or corporation, both systems must be additionally connected to central office facilities by exchange trunks. (See Channels)

⁽¹⁾ Off Premises Extension provisioned in or through the Central Office is grandfathered to existing customers effective July 7, 2016. This service will not be available to new customers after this date.

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Catalog of Local Services, Bundles, and Toll Services

Effective: May 1, 2023

STAR BUSINESS BUNDLES ¹ (Business)

(C)

A. **GENERAL**

1. The STAR Business Bundles are optional offerings that package services and features together for a flat monthly rate that is applicable to each STAR Business Bundle subscriber line provided. There are 2 STAR Business Bundle options.
 - a) STAR Business Bundle – Standard¹
Includes: Business One-Party Line, the following features: Caller ID Deluxe, Call Forwarding, Call Forward Remote Access, Call Waiting/Cancel Call Waiting, 3-Way Calling, or Voice Mail, and 200 Minutes of TDS Long Distance² calling.
 - b) STAR Business Bundle Unlimited – Standard¹
Includes: Business One-Party Line, the following features: Caller ID Deluxe, Call Forwarding, Call Forward Remote Access, Call Waiting/Cancel Call Waiting, 3-Way Calling, or Voice Mail, and Unlimited TDS Long Distance² calling.

¹ Customers must also subscribe to TDS Telecom's high speed data.

² Customers must also subscribe to the corresponding TDS Long Distance STAR Business Bundle.

³ This service is grandfathered to existing customers effective May 1, 2023. The service will not be available to new customers after this date.

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Catalog of Local Services, Bundles, and Toll Services

Effective: May 1, 2023

STAR BUSINESS BUNDLES ¹ (Business)

(C)

B. CONDITIONS AND LIMITATIONS

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply.
2. The Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.
3. Discounts or promotions outside of this Bundle are not available, unless specifically provided for in the discount or promotional offering.
4. Service Connection Charges, as described in Section 1 of the regulated tariff, apply to requests for new and additional lines or moves of existing lines except in the following situation.

New Customers that subscribe to one of the STAR Business Bundles under a 1, 2, or 3 Year Contract will receive a waiver of all installation charges.

5. The Service Order Charge listed under the "Rates" section below will apply if the customer requests a change to their STAR Business Bundle offering (i.e. a request to change features or downgrade) or requests to change from the STAR Business Bundle back to Local Exchange Service. The charge will not apply when the STAR Business Bundle replaces existing Local Exchange Service or the customer would like to upgrade their STAR Business Bundle.
6. STAR Business Bundle customers may terminate their package at any time upon notice to the company. Early Termination Fees may apply for those customers under a 1, 2, or 3 Year Contract if they terminate before the end of their contract period.

If a customer terminates their bundle prior to the expiration of the subscribed term period (1, 2, or 3 Year), the customer may pay an early termination fee equal to the difference between the subscribed term rate and the shorter term rate (MTM, 1 Year, or 2 Year). That difference would apply to each month that the customer received the service prior to the termination.

7. Customers who fail to pay the entire package rate per month will have all STAR Business Bundle optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to a la carte tariff rates. Such customers will not be permitted to re-enroll in any of the packages until such time as all associated unpaid balances are satisfactorily paid in full.

¹ This service is grandfathered to existing customers effective May 1, 2023. The service will not be available to new customers after this date.

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Catalog of Local Services, Bundles, and Toll Service

Effective: May 1, 2024

STAR BUSINESS BUNDLES ¹ (Business)

C. **RATES**

	<u>Term Rate Per Month</u>			
	<u>MTM</u>	<u>1 Yr.</u>	<u>2/3 Yr.</u>	
1. Business, Per Line				
a) STAR Business Bundle – Standard	\$42.99 ²	\$37.99 ²	\$32.99 ²	(R)
b) STAR Business Bundle Unlimited - Standard	\$63.99 ²	\$52.99 ²	\$42.99 ²	(R)
		<u>Non-Recurring Charge</u>		
2. Service Order Charge		\$10.00		

¹ This service is grandfathered to existing customers effective May 1, 2023. The service will not be available to new customers after this date.
² The rate increase is effective on the Company's May bill cycle date.

Catalog of Local Services, Bundles, and Toll Services

Effective: May 20, 2011

(R)

BUSINESS SAFETY LINE SERVICE (Business)

A. **GENERAL**

Business Safety Line Service is a bundle for business customers who have their main telecommunications service with a wireless provider, but require a basic access line for back-up and emergency service along with high speed data.

The bundle includes a Basic Access Line and 1.5 Mbps high speed data.

B. **TERMS AND CONDITIONS**

1. Safety Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
5. Any toll calls will be billed at TDS Long Distance default toll rates.
6. Service Connection Charges will be waived if a customer signs a one year or greater contract.
7. Optional Call plans are not available with this bundle.
8. Seasonal Service/Suspension of Service is not available with this bundle.

C. **RATES AND CHARGES**

Monthly Rate

Bundle Base Rate
Business

\$59.00¹

¹ Other data speeds may be available for an additional charge.

Catalog of Local Services, Bundles, and Toll Services

Effective: May 20, 2011

NSF CHECK CHARGE

A. **GENERAL**

There will be a non-recurring charge for each check received in payment for Local Exchange billing, Toll Service billing and Charges for other service, when returned to the Company by the Banking Institution marked "Insufficient Funds".

If restitution in the amount of the returned check is not made by the fourteenth day from the date of the postmark on the subscriber's bill, the subscriber's bill becomes past due. As a past due bill, it is subject to disconnection procedures for non-payment.

B. **RATE**

Non-Recurring Charge, each check returned	\$10.00
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Catalog of Local Services, Bundles, and Toll Services

Effective: May 20, 2011

PER LINE BLOCKING

A. **GENERAL**

1. Customers may prevent the disclosure of their telephone number or directory name and number when placing calls to a party with service that reveals the calling party's number or name and number, by subscribing to Per Line Blocking.
2. Per Line Blocking is provided according to the availability of facilities, features and central office equipment in locations determined by the Company. The features described will only operate on calls originating and terminating within suitably-equipped offices, or similarly equipped offices of interconnecting Local Exchange Companies.

B. **DESCRIPTION**

Per Line Blocking

Enables customers to prevent the disclosure of their telephone number or name and number to the called party. Per Line Blocking is applicable on all outgoing calls placed from the customer's line. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number or name and number.

Per Line Blocking will be provided at no monthly charge on an optional basis to customers of non-published service.

Per Line Blocking will be available for subscription to all eligible customers at the rates in D following.

Law enforcement, domestic shelters and other special agencies will be offered free per line blocking.

Per Line Blocking can be deactivate by dialing *82 (1182 from a rotary phone prior to placing the call. This will unblock number delivery for one call only.

C. **REGULATIONS**

1. Per Line Blocking will not be available to paystations and multi-party service customers.
2. Per Line Blocking will be provided when requested by the customer to all non-published service customers at no monthly charge. The customer must specify each line to be equipped with the specific blocking service desired. Customers subscribing to non-published service will be advised by Company personnel of the availability of Per Line Blocking.
3. Telemarketers are prohibited from blocking the disclosure of their telephone number when placing calls. Upon receiving complaints that a telemarketer is blocking the disclosure of its telephone number, the Company will investigate the complaints and terminate the number privacy service where appropriate.

Catalog of Local Services, Bundles, and Toll Services

Effective: May 20, 2011

PER LINE BLOCKING

D. RATES AND CHARGES

1. Per Line Blocking will be provided at the applicable as shown below.
2. Non-published customers may subscribe to Per Line Blocking without a monthly or non-recurring charge. All other customers may subscriber to Per Line Blocking at a monthly rate.

		Monthly Rate		Trans	(NRC)
		<u>Current</u>	<u>Maximum</u>	<u>Code</u>	
b)	Per Line Blocking <u>2/</u>	N/C		N/A	<u>1/</u>
	1) Each line associated with non-published service (customer must request service)	N/C	NC	ACSBL	N/C
	2) Each line associated with other than non-published service, i.e., non-listed service	\$2.75	\$5.50	ACSBL	N/C

1/ Provided automatically to each line free-of-charge.

2/ Not eligible for discount.

Catalog of Local Services, Bundles, and Toll Services

Effective: May 20, 2011

TEMPORARY INTERCEPTION OF SERVICE

A. **GENERAL**

1. At the request of the subscriber and where equipment arrangements will permit, any grade of business or residence service will be intercepted temporarily without termination of contract. Calling persons will be informed that the service is being temporarily intercepted at the request of the subscriber and, if desired by the subscriber, the telephone number at which they may be reached or the telephone number at which their calls will be received during the period of interception. In view of the possibility of errors, such arrangements are made with the understanding that the subscriber assumes all risk in connection therewith, and that no liability attaches to the Telephone Company by reason of failure to complete any call.
2. The service is furnished subject to receipt of the subscriber's request in sufficient time to permit the Telephone Company to effect the necessary arrangement.
3. No outward or inward service is contemplated during the period of interception.
4. Regular service charges are applicable during the period of interception.

Catalog of Local Services, Bundles, and Toll Services
Effective: January 7, 2024

SECURITY LINE SERVICE (Residence)

A. **GENERAL**

Security Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider, but require a basic access line for back-up and emergency service along with their high speed data.

The bundle includes a Residential One-Party Line, and up to 1 Mbps high speed data.

B. **TERMS AND CONDITIONS**

1. Security Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
5. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
6. Any toll calls will be billed at TDS Long Distance toll rates.
7. Service Connection Charges will not apply.
8. Optional Call plans are not available with this bundle.
9. Seasonal Service is not available with this bundle.

C. **RATES AND CHARGES**

	<u>Monthly Rate</u>	
Bundle Base Rate – DSL Market A	\$49.95 ¹	(R)
Bundle Base Rate – DSL Market B	\$55.20 ¹	(R)

¹ Other data speeds may be available for an additional charge. (D)

Catalog of Local Services, Bundles, and Toll Services
Effective: December 15, 2014

RELOCATION FORWARDING SERVICE (Residence and Business)

(A)

A. GENERAL

Relocation Forwarding Service (RFS) is a voice only application service which allows calls sent to a telephone number programmed in the central office to automatically forward to a customer's terminating premises equipment or voice mail box. The customer's premise equipment or voice mail box may be located in the same or different exchange from the call forwarding location.

B. CONDITIONS AND LIMITATIONS

1. RFS service is offered subject to availability of suitable facilities.
2. RFS is provided on the condition that the Telephone Company's facilities are able to adequately handle calls to the RFS customer without interfering with or impairing any services offered by the Telephone Company. If in the opinion of the Telephone Company, the facilities are inadequate to handle the calls to the RFS customer, the customer will be required to pay for the cost of additional services and facilities.
3. Only one call will be forwarded at one time. Another call will not be sent through until the previous call is completed.
4. Customers subscribing to this service are responsible for any toll call charges between the call forwarding location and the terminating point.
5. One listing in the white and yellow page directories, covering the exchange in which the call forwarding central office is located, is provided without additional charge.
6. The minimum service period is one month.
7. RFS service is not offered where the terminating station is a coin telephone.
8. Service is not available on ported numbers or to Internet Service Providers.

C. RATES AND CHARGES

	<u>Non-Recurring Charges</u>	<u>Per Month</u>	<u>Trans. Code</u>
Relocation Forwarding, per number	(1)	75% of Bus Basic Rate	CCBRF

(1) Subsequent Service Order and Central Office Connect charges apply. The rates are listed elsewhere in this tariff.

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Catalog of Local Services, Bundles, and Toll Services
Effective: March 1, 2015

OPERATOR SERVICES

(A)

A. **GENERAL DESCRIPTION**

Operator Services allow customers to complete calls within the local calling area with the assistance of an operator. The Customer dials "0" or "0+ NXX LINE" to get the operator. Charges include a per-call rate as well as a per-minute rate.

B. **DEFINITION OF CALLS**

1. **Billed to Third Number**
When the Customer dialing the Operator requests the call to be billed to a third-party. The third party will need to accept the charges before the caller and the called party can be connected.
2. **Collect Calls**
When the Customer dialing the Operator requests the call to be billed to the called number.
3. **Person-to-Person**
When the Customer requests the Operator to complete the call to a specific telephone number and in addition requests to speak to a specific person, department, extension of an office, etc. Once the requested person, department, extension, etc. joins the call, the Operator will connect the call.
4. **Station-to-Station**
When the Customer requests the Operator to complete the call to a specific telephone number and is willing to speak to whoever answers the called number.
5. **Call Completion**
When the Customer requests the Operator to complete the call to a called number. This charge is in addition to other charges that may be assessed.

C. **TERMS AND CONDITIONS**

1. Operator Services are available 24 hours, 7 days a week. Rates apply to any time of the day and any day of the week
2. Qualified customers with disabilities will not be assessed the charges.
3. This service is not available on payphones.

D. **RATES**

1. The rates will be assessed on a per call basis.

	<u>Rate</u>
a) Operator Assisted Call, per call	\$1.20
b) Call Completion, per minute	\$0.20

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Catalog of Local Services, Bundles, and Toll Services
Effective: May 1, 2015

DIRECTORY ASSISTANCE SERVICE

(A)

A. **GENERAL**

1. Directory Assistance Service gives customers access to telephone numbers of individuals or businesses by dialing 555-1212, 4-1-1 or 1-4-1-1.

B. **DEFINITIONS**

1. Local numbers are any NPA/NXXs within the customer's local calling area or home NPA.
2. National numbers are any NPA/NXXs within the United States, Canada, Puerto Rico and the U.S. Virgin Islands, but outside the customer's local calling area or home NPA.
3. Call Completion is when a customer requests that a call be completed to the number that was provided during the directory assistance call.

C. **REGULATIONS**

1. A maximum of two requested telephone numbers is allowed per call.
2. Rates will apply based on the NPA/NXX requested.
3. Charges for Directory Assistance Service for requests of a local or national number are not applicable to calls placed from customers whose physical, visual, or reading handicaps prevent them from using the telephone directory.

D. **RATES**

The following rates apply for Directory Assistance Service.

	<u>Rate</u>
1. Local Direct Dialed, per call	\$1.20
2. National Direct Dialed, per call	\$1.20
3. Call Completion, per minute	\$0.20

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Catalog of Local Services, Bundles, and Toll Services

Effective: March 1, 2024

PROMOTIONS

STAR BUSINESS UNLIMITED BUNDLE PROMOTION

- A. Beginning November 15, 2022 through April 30, 2023, qualifying business customers who subscribe to the STAR Business Unlimited Bundle for 24 months will receive 6-Way Calling and the bundle for \$19.99 per month. Qualifying business customers are defined as customers who are new or returning to the Company (establishes a new account) or customers who have existing internet service and want to add a voice line to their service. New or returning customers must also agree to subscribe to the Company's Internet Service. The qualifying business customer must not have an outstanding debt with the Company. A contract will not be required and there will be no Early Termination Fee.

TDS BUSINESS VOICE BUNDLE PROMOTION

- A. Beginning March 1, 2024 through August 31, 2024, qualifying business customers who subscribe to the TDS Business Voice Bundle for 24 months will receive the bundle and 6-Way Calling for \$17.99 per month. Qualifying business customers are defined as customers who are new or returning to the Company (establishes a new account) or customers who want to add a voice line to their service. The qualifying business customer must not have an outstanding debt with the Company. A contract will not be required and there will be no Early Termination Fee.

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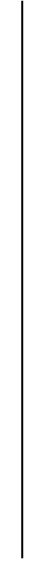
Catalog of Local Services, Bundles, and Toll Services

Effective: March 1, 2023

PROMOTIONS

RESERVED FOR FUTURE USE

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Catalog of Local Services, Bundles, and Toll Services

Effective: May 1, 2024

BASIC & UNLIMITED PHONE BUNDLES ⁽²⁾(Residence)

(R)

A. General

The Basic and Unlimited Phone Bundles are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each Basic or Unlimited Phone Bundle subscriber line provided. The Bundles include the following services:

1. Basic Phone Bundle⁽¹⁾

Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, and Basic Voice Mail

2. Unlimited Phone Bundle⁽¹⁾

Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, Call Return, Repeat Dialing, Speed Call 8, Anonymous Call Rejection, Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection, Call Forward-Busy (Variable), Call Forward-No Answer (Variable), Call Hold, Call Waiting/Cancel Call Waiting, and Basic Voice Mail

B. Conditions and Limitations

1. Basic and Unlimited Phone Bundles will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Bundle.
3. Feature availability is dependent on Central Office Facilities.
4. Basic & Unlimited Phone Bundle customers may terminate their Bundle at any time upon notice to the company without incurring a charge.
5. Service charges as described in Section 4 will not apply.
6. Customers may change their bundle without incurring a charge.
7. Seasonal Service is available with these bundles.

⁽¹⁾ Customers must also subscribe to the corresponding TDS Long Distance Basic or Unlimited Plans.

⁽²⁾ This service is grandfathered to existing customers effective May 1, 2024. The service will not be available to new customers after this date.

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Catalog of Local Services, Bundles, and Toll Services

Effective: May 1, 2024

BASIC & UNLIMITED PHONE BUNDLES ⁽²⁾ (Continued) (Residence)

(R)

B. Conditions and Limitations (Continued)

8. Basic or Unlimited Phone Bundle customers are not eligible for discounts or promotional offerings outside of this Bundle, unless specifically provided for in a promotional offering.
9. The Basic or Unlimited Phone Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.
10. Customers who fail to pay the entire Bundle rate per month will have all Basic or Unlimited optional features removed. The customer will then be converted to the tariffed basic local exchange service rate. Service charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in these bundles until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

	<u>Rate Per Month</u> ¹	
1. Residence		
a. Basic Phone Bundle, per line	\$22.99 ⁽³⁾	(R)
b. Unlimited Phone Bundle, per line	\$27.99 ⁽³⁾	(R)

⁽¹⁾ Rate includes Subscriber Line Charge.

⁽²⁾ This service is grandfathered to existing customers effective May 1, 2024. The service will not be available to new customers after this date.

⁽³⁾ The rate increase is effective on the Company's May bill cycle date.

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Catalog of Local Services, Bundles, and Toll Services

Effective: June 15, 2022

TDS BUSINESS VOICE BUNDLE

(A)

A. General

1. The TDS Business Voice Bundle is an optional offering that packages services and features together for a flat monthly rate that is applicable to each TDS Business Voice subscriber line provided.

- a) TDS Business Voice Bundle⁽¹⁾

Includes: Business One-Party Line and the following features: Caller ID Deluxe, Call Forwarding, Call Forward Remote Access, Call Waiting/Cancel Call Waiting, 3-Way Calling, Hunting, Selective Call Acceptance, Voice Mail, and Unlimited Minutes of TDS Long Distance⁽²⁾ calling.

B. Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply.
2. The Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.
3. Discounts or promotions outside of this Bundle are not available, unless specifically provided for in the discount or promotional offering.
4. Service Connection Charges, as described in Section 6 of this tariff, apply to requests for new and additional TDS Business Voice Bundle lines, and moves of existing lines.
5. The Service Order Charge listed under the "Rates" section below will apply if the customer requests a change to their TDS Business Voice Bundle offering (i.e. a request to change features or downgrade) or requests to change from the TDS Business Voice Bundle back to Local Exchange Service. The charge will not apply when the TDS Business Voice Bundle replaces existing Local Exchange Service or the customer would like to upgrade their TDS Business Voice Bundle.

⁽¹⁾ Customers must also subscribe to TDS Telecom's high speed data.

⁽²⁾ Customers must also subscribe to the corresponding TDS Long Distance Business Voice Plan.

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Catalog of Local Services, Bundles, and Toll Services

Effective: June 15, 2022

TDS BUSINESS VOICE BUNDLE (Continued)

(A)

B. Conditions and Limitations (Continued)

6. TDS Business Voice Bundle customers may terminate their package at any time upon notice to the company.
7. Customers who fail to pay the entire package rate per month will have all TDS Business Voice Bundle optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to a la carte tariff rates. Such customers will not be permitted to re-enroll in any of the packages until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

	<u>Rate Per Month</u> ⁽¹⁾⁽²⁾
1. Business, Per Line	
a) TDS Business Voice Bundle	\$59.99
b) Service Order Charge	<u>Non-Recurring Charge</u> \$10.00

⁽¹⁾ One, Two, and Three-Year contract rates are also available.

⁽²⁾ Rate includes the Subscriber Line Charge.

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Catalog of Local Services, Bundles, and Toll Services

Effective: May 1, 2024

BASIC 24 & UNLIMITED 24 PHONE BUNDLES

(A)

A. General

The Basic 24 and Unlimited 24 Phone Bundles are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each Basic 24 or Unlimited 24 Phone Bundle subscriber line provided. The Bundles include the following services:

1. Basic 24 Phone Bundle⁽¹⁾

Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, Speed Call 8, and Basic Voice Mail

2. Unlimited 24 Phone Bundle⁽¹⁾

Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, Repeat Dialing, Speed Call 8, Anonymous Call Rejection, Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection, Call Forward-Busy (Variable), Call Forward-No Answer (Variable), Call Hold, Call Waiting/Cancel Call Waiting, and Basic Voice Mail

B. Conditions and Limitations

1. Basic 24 and Unlimited 24 Phone Bundles will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Bundle.
3. Feature availability is dependent on Central Office Facilities.
4. Basic 24 & Unlimited 24 Phone Bundle customers may terminate their Bundle at any time upon notice to the company without incurring a charge.
5. Service charges as described in the Company's Tariff Section 2 will not apply.
6. Customers may change their bundle without incurring a charge.
7. Suspension of Service is available with these bundles.

⁽¹⁾ Customers must also subscribe to the corresponding TDS Long Distance Basic or Unlimited Plans.

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Catalog of Local Services, Bundles, and Toll Services

Effective: May 1, 2024

BASIC 24 & UNLIMITED 24 PHONE BUNDLES (Continued)

(A)

BASIC 24 & UNLIMITED 24 PHONE BUNDLES (Continued)

B. Conditions and Limitations (Continued)

8. Basic 24 or Unlimited 24 Phone Bundle customers are not eligible for discounts or promotional offerings outside of this Bundle, unless specifically provided for in a promotional offering.
9. The Basic 24 or Unlimited 24 Phone Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.
10. Customers who fail to pay the entire Bundle rate per month will have all Basic or Unlimited optional features removed. The customer will then be converted to the tariffed basic local exchange service rate. Service charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in these bundles until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

	<u>Rate Per Month</u> ⁽¹⁾
1. Residence	
a) Basic 24 Phone Bundle, per line	\$19.99
b) Unlimited 24 Phone Bundle, per line	\$24.99

⁽¹⁾ Rate includes the Subscriber Line Charge.

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