

CUSTOMER SERVICE GUIDE

PORT BYRON TELEPHONE COMPANY
New York

Section 8
Tenth Revised Sheet 1
Cancels Ninth Revised Sheet 1

PROMOTIONS

APPROVED

A. STAR BUSINESS UNLIMITED BUNDLE

Beginning November 15, 2022 through April 30, 2023, qualifying business customers who subscribe to the STAR Business Unlimited Bundle for 24 months will receive 6-Way Calling and the bundle for \$19.99 per month. Qualifying business customers are defined as customers who are new or returning to the Company (establishes a new account) or customers who have existing internet service and want to add a voice line to their service. New or returning customers must also agree to subscribe to the Company's Internet Service. The qualifying business customer must not have an outstanding debt with the Company. A contract will not be required and there will be no Early Termination Fee.

(D)

(D)

B. TDS BUSINESS VOICE BUNDLE

Beginning March 1, 2024 through August 31, 2024, qualifying business customers who subscribe to the TDS Business Voice Bundle for 24 months will receive the bundle and 6-Way Calling for \$17.99 per month. Qualifying business customers are defined as customers who are new or returning to the Company (establishes a new account) or customers who want to add a voice line to their service. The qualifying business customer must not have an outstanding debt with the Company. A contract will not be required and there will be no Early Termination Fee.

(T)

(T)