

LOCAL EXCHANGE SERVICES

BASIC LOCAL EXCHANGE TELEPHONE SERVICE

Unlimited Service

Monthly Rates (1)(2)

In the exchanges of Alton, Barnstead, Center Barnstead, Gilmanton Iron Works, and New Durham

	<u>Rate</u>
Residence	\$14.21 ⁽³⁾
Business	33.33

- (1) Monthly exchange rates include a \$0.06 charge for Telecommunications Relay Services.
- (2) The monthly New Hampshire Enhanced 911 Surcharge of \$0.75 also applies.
- (3) A surcharge of \$0.19 per customer bill will be added to the above residential rate in order to recover municipal property taxes that are assessed on poles and conduits owned by the Company. Lifeline customers will not be assessed this charge.

LOCAL SERVICE AREA

- Home Area: The Local Service area of each exchange includes all central offices of the exchange.
- Extended Calling Area: The Local Service Area of certain exchanges and localities are as indicated below:

<u>Exchange</u>	<u>Additional Exchanges in the Local Service Area</u>
Alton	Alton, Barnstead, Center Barnstead, Gilmanton Iron Works, New Durham, Laconia*, Wolfeboro*
Barnstead	Barnstead, Alton, Center Barnstead, Gilmanton Iron Works, New Durham, Pittsfield*, Rochester*
Center Barnstead	Center Barnstead, Alton, Barnstead, Gilmanton Iron Works, New Durham, Barrington*, Northwood*, Pittsfield*, Rochester*
Gilmanton Iron Works	Gilmanton Iron Works, Alton, Barnstead, Center Barnstead, New Durham, Belmont*, Laconia*, Pittsfield*
New Durham	New Durham, Alton, Barnstead, Center Barnstead, Gilmanton Iron Works, Farmington*, Milton Mills*, Rochester*, Wolfeboro*

*Exchanges of New England Telephone and Telegraph Company.

(D)

(D)

LOCAL EXCHANGE SERVICES

PAYPHONE SERVICE

- | | <u>Monthly Rate</u> |
|---|----------------------|
| • Paystation Access Line ¹ | B1 Rate ² |
| ⁽¹⁾ Installation, move and change charges will be those applicable to business service.
⁽²⁾ A surcharge of \$0.75 per telephone access line will be added to the above business rate in order to fund the New Hampshire Enhanced 911 System. | |

LINE HUNTING

- | | <u>Monthly Rate</u> | <u>Non-Recurring Charge</u> |
|------------|---------------------|-----------------------------|
| • Per Line | \$3.00 | (1) |

(1) Service Connection Charges do not apply when ordered with initial service installation. When ordered separate from initial installation, service connection charges as found in Section 2 of this Rate Schedule apply.

LIFELINE PROGRAM

The Company shall provide Lifeline Service as defined in FCC 47 C.F.R. 54.401 (a) on a non-discriminatory basis to all qualifying low-income customers. The Company's Lifeline service offering shall comply with all applicable federal laws, including but not limited to, 47 C.F.R. Part 54; the FCC's Lifeline Reform Order (Report and Order released February 6, 2012, WC Docket No. 11-42, et. al.), the FCC's Lifeline Modernization Order (Third Report and Order released on April 27, 2016, WC Docket No. 11-42, FCC 16-38, et. al.), and any subsequent orders.

- | | | |
|---------------------------------------|------------------------------|---|
| • Federal Lifeline Assistance Benefit | <u>Monthly Credit</u>
(1) | (T)

(T)

(T)(C)

(C) |
| (1) FCC Authorized Rate | | |

SUSPENSION OF SERVICE

- | | <u>Discount</u> |
|--|-----------------|
| • Basic Local Exchange Telephone Service | 50% |
| • Features | 100% |

LOCAL EXCHANGE SERVICES

SEVEN DIGIT BLOCKING SERVICE

	<u>Non-Recurring Charge</u>
• Up to 60 Days from Date of Initial Installation	Free of Charge
• Subsequent Changes, Per Line Equipped	
• Residence and Single-Line Business	\$8.00
• Multi-Line Business & Foreign Exchange	8.00
• Business PBX	8.00

SELECTIVE BLOCKING SERVICE

	<u>Service & Equipment Charge</u>	<u>Non-Recurring Charge</u>
• With Initial Installation	N/A	Free of Charge
• Subsequent Changes, Per Line Equipped		
• Residence and Single-Line Business	N/A	\$8.00
• Multi-Line Business & Foreign Exchange	\$8.00	\$30.00*

*Not to exceed \$180.00 at a single location and billed to the same account

• Business PBX		
• Selective Blocking Service, Per Trunk Lines equipped	\$8.00	
• Per Customer, Per Serving Central Office, per system		\$175.00

BLOCK-A-CHARGE SERVICE

	<u>Service & Equipment Charge</u>	<u>Non-Recurring Charge</u>
• With Initial Installation	N/A	Free of Charge

	<u>Service & Equipment Charge</u>	<u>Monthly Rate</u>
• Originating Number Screening		
• Operator Screening, per line equipped	\$8.00	\$1.03
• Direct-Dialed Screening, per line equipped	\$8.00	\$1.03
• Terminating Number Screening, per line equipped	\$8.00	\$1.03

LOCAL EXCHANGE SERVICES

CUSTOM BLOCKING SERVICE

APPROVED

	<u>Service & Equipment Charge</u>	<u>Non-Recurring Charge</u>
• With Initial Installation	N/A	Free of Charge
• Subsequent Changes, Per Line Equipped		
• Residence and Single-Line Business	N/A	\$8.00
• Multi-Line Business & Foreign Exchange	\$8.00	\$30.00*
*Not to exceed \$180.00 at a single location and billed to the same account		
• Business PBX		
• Selective Blocking Service, Per Trunk Lines equipped	\$8.00	
• Per Customer, Per Serving Central Office, per system		\$175.00

DIGITAL TRANSPORT SERVICE

• DS1 Facility	<u>Monthly Rate</u> (1)
(1) See Private Line Concurrence in Section 4.	
• Digital Interface Termination, per DS1	
	<u>Monthly Rate</u>
Contract Term:	<u>None</u> <u>12 Months</u> <u>36 Months</u> <u>60 Months</u>
• 1 DS1 Channel	\$390.00 \$370.00 \$350.00 \$295.00
• 2 DS1 Channels	370.00 350.00 330.00 275.00
• 3+ DS1 Channels	350.00 330.00 310.00 255.00
• Per Trunk Termination (Includes PBX, DID, Toll Terminal and Dedicated 800 Trunks)	<u>Monthly Rate</u> \$4.50
• Subsequent Addition/Rearrangement Charge per trunk termination	<u>Non-Recurring Charge</u> \$10.00

(N)

(N)

LOCAL EXCHANGE SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE

APPROVED

PRIMARY RATE INTERFACE (PRI)

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>	
• PRI Access – per facility	\$450.00	N/A	
• Circuit-Switched Communication Channels			
• 23 B Channels plus D Channel	\$890.00	\$660.00	
• Additional 24 B Channels (multiple PRI Facility Arrangement)	\$890.00	\$660.00	
• D Channel Backup (maximum one per PRI Service Arrangement)	\$100.00	\$50.00	
• Directory Numbers			
• Primary Directory Number (one with each PRI facility)	No Charge	No Charge	
• Additional DID Directory Numbers (per 10 number group)	\$25.00	\$3.50	
• ISDN-PRI Failover Solution	No Charge	No Charge	(N)
• Circuit Switched Features			
• Clear Channel Capability	No Charge	No Charge	
• Call-by-Call Capability	No Charge	No Charge	
• Advanced Calling Services			
• Caller ID – Number	No Charge	No Charge	
• Caller ID – Name (per B Channel in ISDN-PRI)	No Charge	\$1.45	
• Custom Calling Services (applies for each B Channel in PRI facility)	See CCS Tariff	See CCS Tariff	
• Subsequent Feature Additions & Charges	\$50.00	N/A	

LOCAL EXCHANGE SERVICES

CENTREX SERVICE

	<u>One-time</u>	
	<u>Charges</u>	
• Service Establishment Charges		
• Initial Installation – per line	\$26.19	
• Subsequent Additions – per line	\$26.19	
• Subsequent Changes – per line	\$26.19	
• Central Office Common Equipment		
• Schedule A – per system	\$218.28	
• Schedule B – per system	\$1.31*	
		<u>Monthly Rate*</u>
• Main Station Lines including Central Office Facilities Charges and Outside Plant Facilities Charges		
• Schedule B – per unrestricted line	B1 Rate*	
• Schedule B – per partially or fully restricted line	\$8.20*	
		<u>Service & Equipment</u>
		<u>Charges</u>
• Selective Blocking of Centrex Lines		
• Initial Installation	No Charge	
• Subsequent Change – after system installation (per line equipped)	\$8.00	
• Seven Digit Blocking of Centrex Lines		
• Initial Installation	No Charge	
• Subsequent Change – after system installation (per line equipped)	\$8.00	
• Custom Blocking of Centrex Lines (International, 809, and/or 800 area code)		
• Initial Installation	No Charge	
• Subsequent Change – after system installation (per line equipped)	\$8.00	
	<u>Service & Equipment</u>	<u>Monthly</u>
	<u>Charges</u>	<u>Rate</u>
• DCP Barge-In	\$8.00	\$2.00
• DCP Non Barge-In	8.00	2.00
• DCP Barge-In Exempt	8.00	2.00
• DCP Exempt	8.00	2.00
• Ring Again	8.00	2.00
• Ring Again Denied	8.00	2.00
• Call Forward, Busy-Intragroup	8.00	2.00
• Automatic Line	8.00	8.20
• Stop Hunting	8.00	8.20
• Stop Hunting – Random	8.00	8.20
• Custom Intercept Service	8.00	8.20

*The monthly New Hampshire Enhanced 911 Surcharge also applies.

LOCAL EXCHANGE SERVICES

CENTREX SERVICE (Continued)

- Package I – When 3 features are provided on one line, you pay the full rate only on the first feature. A 50% discount applies to all other features.
- Package II - When 6 or more features are provided on one line, you pay the full rate on only two features. A 50% discount applies on all other features.

- Choice of features includes: DCP Barge-In, DCP Non Barge-In, DCP Barge-In Exempt, DCP Exempt, Ring Again, Ring Again Denied, Call Forward, Busy-Intragroup

SIMPLICITY PACKAGES

RATES*

	<u>Rate Per Month</u>
1. Residence	
a) Simplicity Plus Package	
1) With 125 Long Distance Minutes	\$35.06
2) With 375 Long Distance Minutes	\$40.06
3) With 625 Long Distance Minutes	\$45.06
b) Student Simplicity 3.0 Package	
1) With 125 Long Distance Minutes	\$63.01
2) With 375 Long Distance Minutes	\$68.01
3) With 625 Long Distance Minutes	\$73.01
c) Complete Simplicity 7.0 Package	
1) With 125 Long Distance Minutes	\$75.01
2) With 375 Long Distance Minutes	\$80.01
3) With 625 Long Distance Minutes	\$85.01

*Rates include a \$0.06 charge for Telecommunications Relay Services.

LOCAL EXCHANGE SERVICES

STAR PACKAGES⁽¹⁾

APPROVED

RATES

	<u>Rate Per Month</u>	
1. Residence		
a) 3 STAR Standard Package, per line	\$30.49 ⁽²⁾	(I)
b) 4 STAR Standard Package, per line	\$40.49 ⁽²⁾	
c) 5 STAR Standard Package, per line	\$50.49 ⁽²⁾	(I)
2. Package Upgrade	\$5.00	
3. Non-Recurring Charge for New Customers	\$0.00	
(1) This service is grandfathered to existing customers effective March 1, 2023. The service will not be available to new customers after this date.		
(2) The rate increase is effective on the Company's May bill cycle date.		(T)

SAFETY LINE SERVICE⁽²⁾

This Bundle includes a Residential One-Party Line and 1.5 Mbps high speed data.

RATES

	<u>Rate Per Month</u>
Bundle Base Rate – DSL Market A	\$61.20 ⁽¹⁾
Bundle Base Rate – DSL Market B	61.20 ⁽¹⁾
(1) Other data speeds may be available for an additional charge.	
(2) This service is grandfathered to existing customers effective August 1, 2012. The service will not be available to new customers after this date.	

STAR BUSINESS BUNDLES⁽¹⁾

RATES

	<u>Term Rate Per Month</u>			
	<u>MTM</u>	<u>1 Yr.</u>	<u>2/3 Yr.</u>	
1. Business, Per Line				
a) STAR Business Bundle - Standard	\$42.99 ⁽²⁾	\$37.99 ⁽²⁾	\$32.99 ⁽²⁾	(I)
b) STAR Business Bundle Unlimited - Standard	\$62.99 ⁽²⁾	\$52.99 ⁽²⁾	\$42.99 ⁽²⁾	(I)
	<u>Non-Recurring Charge</u>			
2. Service Order Charge	\$10.00			
(1) This service is grandfathered to existing customers effective May 1, 2023. The service will not be available to new customers after this date.				
(2) The rate increase is effective on the Company's May bill cycle date.				

BUSINESS SAFETY LINE SERVICE

	<u>Rate Per Month</u>
Bundle Base Rate Business	\$59.00 ¹
(1) Other data speeds may be available for an additional charge.	

LOCAL EXCHANGE SERVICES

SECURITY LINE SERVICE

APPROVED

This Bundle includes a Residential One-Party Line and up to 1 Mbps high speed data.

RATES

	<u>Rate Per Month</u>
Bundle Base Rate – DSL Market A	\$53.20 ⁽¹⁾
Bundle Base Rate – DSL Market B	\$53.20 ⁽¹⁾

⁽¹⁾ Other data speeds may be available for an additional charge.

SECURITY LINE PLUS⁽¹⁾⁽²⁾

These bundles include a Residential One-Party Line and 15 or 25 Mbps high speed data.

RATES AND CHARGES

	<u>Monthly Rate</u>
Turbo (15 Mb)	\$44.00
Extreme (25 Mb)	\$54.00

⁽¹⁾ Customer must also subscribe to TDS TV monthly service.

⁽²⁾ Customer must have TDS Long Distance as their long distance provider.

CLASSIC PACKAGES⁽¹⁾⁽⁴⁾

These bundles permit residential customers to receive services and features for a flat monthly rate.

RATES

	<u>Rate Per Month</u>	
1. Residence		
a) CLASSIC Phone Standard Package, per line ⁽²⁾	\$25.49 ⁽⁵⁾	(I)
b) CLASSIC Phone Unlimited Standard Package, per line ⁽³⁾	\$30.49 ⁽⁵⁾	(I)

⁽¹⁾ Customers must also subscribe to TDS TV video services.

⁽²⁾ Customers who subscribe to the TDS Long Distance Classic Plan will receive 30 minutes of calling at no charge.

⁽³⁾ Customers must also subscribe to the corresponding TDS Long Distance Classic Plan.

⁽⁴⁾ This service is grandfathered to existing customers effective March 1, 2023. The service will not be available to new customers after this date.

⁽⁵⁾ The rate increase is effective on the Company's May bill cycle date. (T)

LOCAL EXCHANGE SERVICES

BASIC AND UNLIMITED PHONE BUNDLES⁽²⁾⁽³⁾

APPROVED

(C)

RATES

Rate Per Month⁽¹⁾

1. Residence

a) Basic Phone Bundle, per line	\$22.99 ⁽⁴⁾	(I)(T)
b) Unlimited Phone Bundle, per line	\$27.99 ⁽⁴⁾	(I)(T)

(1) Rate includes the Subscriber Line Charge.

(2) Customers must also subscribe to the TDS Long Distance Basic or Unlimited Phone Plan.

(3) This service is grandfathered to existing customers effective May 1, 2024. The service will not be available to new customers after this date.

(C)

(C)

(4) The rate increase is effective on the Company's May bill cycle date.

(T)

TDS BUSINESS VOICE BUNDLE

RATES

Term Rate Per Month⁽¹⁾
MTM 1 Yr. 2/3 Yr.

1. Business

a) TDS Business Voice Bundle, per line	\$59.99	\$49.99	\$39.99
--	---------	---------	---------

Non-Recurring Charge

b) Service Order Charge	\$10.00
-------------------------	---------

(1) Rate includes the Subscriber Line Charge.

BASIC 24 AND UNLIMITED 24 PHONE BUNDLES⁽²⁾

(N)

RATES

Rate Per Month⁽¹⁾

1. Residence

a) Basic Phone Bundle, per line	\$19.99
b) Unlimited Phone Bundle, per line	\$24.99

(1) Rate includes the Subscriber Line Charge.

(2) Customers must also subscribe to the TDS Long Distance Basic or Unlimited Phone Plan.

(N)