
NON-RECURRING CHARGES

SERVICE CONNECTION CHARGES

	<u>Non-Recurring Charges</u>	
• Initial Service Order	\$10.00	
• Subsequent Service Order	8.00	
• Central Office Work	5.00	(D)
• Line Connection	5.00	(N)
• Premise Visit	13.00	(R)
• Reconnect for Non-Payment	15.00	

LINK-UP PROGRAM

- Per FCC Order 12-11 (Lifeline/Link-Up Order), Lifeline Connection Assistance (Link-Up) support is eliminated effective April 2, 2012.

NON-SUFFICIENT FUNDS CHARGE

- A Non-Sufficient Funds Charge of \$15.00 applies when a customer's payment for service or deposit becomes dishonored, is not valid, or is rejected.

LATE PAYMENT CHARGES

- A Late Payment charge of 1.5% per month applies to all past due balances.
- Customers with past due balances who sign up for electronic payments will receive a one-time waiver of the late payment charge.
- Final collection procedures, temporary disconnection of service, and the requirements for deposit are unaffected by the application of a late charge. The late payment charge does not extend the time for payment or otherwise enlarge or change the rights of the customer. Notice of intention to pay late will not avoid this charge.

NON-RECURRING CHARGES

CONSTRUCTION CHARGES

	<u>Non-Recurring Charge</u>
• Residential Line Extension Allowance	1000 ft. (max of 300 ft. on Private Property)
• Residential Line Extension Above Allowance	Actual Costs
• Extraordinary Construction, maintenance, or replacement of current facilities	Actual Costs
• Special type of Construction, route, installation, equipment, quantity, etc. not normally provided	Actual Costs
• Overtime work at the request of the Customer	Actual Costs
• Easements and Right of Way	Actual Costs
• Trenching and backfill	Actual Costs
• Unusual conditions such as hazardous and/or inaccessible locations	Actual Costs
• Temporary, Speculative, or Seasonal Service	Actual Costs
• Relocation, Replacement, or Rearrangement of existing facilities after service has commenced	Actual Costs

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