
LOCAL EXCHANGE SERVICES

BASIC LOCAL EXCHANGE TELEPHONE SERVICE

Unlimited Service

All the rates include a \$0.06 charge for Telecommunications Relay Service

	<u>Monthly Rate¹</u>
• Residence One Party Access Line	\$7.44 ²
• Business One Party Access Line	\$16.85
• Business PBX Trunk	\$23.02
• Semi-Public Line	\$18.06

¹ A surcharge of \$0.75 per telephone access line will be added to the above residential and business rates in order to fund the New Hampshire Enhanced 911 System.

² A surcharge of \$0.83 per telephone access line will be added to the above residential rates in order to recover municipal property taxes that are assessed on poles and conduit owned by the Company. Lifeline customers will not be assessed this charge.

LOCAL SERVING AREA

- Home Area: Wilton exchange
- Extended Area Service (EAS): Greenfield, Greenville, Milford, New Boston, and Peterborough

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LIFELINE PROGRAM

The Company shall provide Lifeline Service as defined in FCC 47 C.F.R. 54.401 (a) on a non-discriminatory basis to all qualifying low-income customers. The Company's Lifeline service offering shall comply with all applicable federal laws, including but not limited to, 47 C.F.R. Part 54; the FCC's Lifeline Reform Order (Report and Order released February 6, 2012, WC Docket No. 11-42, et. al.), the FCC's Lifeline Modernization Order (Third Report and Order released on April 27, 2016, WC Docket No. 11-42, FCC 16-38, et. al.), and any subsequent orders.

- | | <u>Monthly Credit</u> |
|---------------------------------------|-----------------------|
| • Federal Lifeline Assistance Benefit | (1) |

(1) FCC Authorized Rate

LOCAL EXCHANGE SERVICES

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SUSPENSION OF SERVICE

	<u>Discount</u>
• Basic local Exchange Service	50%
• Features	100%
	<u>Monthly Rate</u>
• Personal Greeting, Per Voice Mail Box	\$3.50

FOREIGN EXCHANGE SERVICE

- The rate for foreign exchange service is the rate in effect in the foreign exchange for the class of service furnished and other services subscribed to by the customer.
- Mileage charges and local channel charges between the normal and serving exchange apply as listed under Private Line Services

TOTAL TALK PACK

	<u>Monthly Rate</u> ⁽¹⁾⁽²⁾
• Business ⁽³⁾ Unlimited, per line	29.54

- (1) Customers must also subscribe one of TDS Long Distance's Total Talk Pack Plans.
 (2) New customers subscribing to Total Talk Pack and TDS Long Distance's Total Talk Unlimited plan for 1 year will receive a waiver of all installation charges.
 (3) This service is grandfathered to existing Business customers effective January 3, 2011. The service will not be available to new Business customers after this date.

SAFETY LINE SERVICE⁽²⁾

This bundle includes a Residential One-Party Line and 1.5 Mbps high speed data.

	<u>Monthly Rate</u>		
• Bundle Base Rate, each line – DSL Market A	\$53.20 ⁽¹⁾⁽³⁾	(I)	(T)
• Bundle Base Rate, each line – DSL Market B	\$53.20 ⁽¹⁾⁽³⁾	(I)	(T)

- (1) Other data speeds may be available for an additional charge.
 (2) This service is grandfathered to existing customers effective August 1, 2012. The service will not be available to new customers after this date.
 (3) The rate increase will be effective on the Company's March bill cycle date.

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LOCAL EXCHANGE SERVICES

CENTREX SERVICE

Line Rates:

<u>Lines Per Location</u>	<u>Monthly Rates¹</u>					
	<u>No Term</u>	<u>12 Mos</u>	<u>24 Mos</u>	<u>36 Mos</u>	<u>48 Mos</u>	<u>60 Mos</u>
2*	\$17.60	\$17.20	\$16.70	\$16.30	\$15.80	\$15.30
3-5	15.70	15.20	14.70	14.30	13.80	13.30
6-15	13.70	13.20	12.70	12.30	11.80	11.40
16-25	12.40	12.00	11.50	11.10	10.60	10.10
26-50	11.80	11.30	10.80	10.40	9.90	9.40
51-100	11.30	10.80	10.40	9.90	9.50	9.00
101+	ICB	ICB	ICB	ICB	ICB	ICB

¹ If a customer reduces the quantity of Centrex lines under contract to a lower line size group, all the remaining lines will be billed at the rate for that lower line size group.

Establishment Charge: Refer to the service charges in Section 2 for applicable premise work charges.

<u>Lines Per Location</u>	<u>Non-Recurring Charge, Per line</u>
2-5*	\$25.00
6-25	20.00
26-50	15.00
51+	10.00

* Rate also applies to single-line off premise extensions to primary-site Centrex group.

Additions/Changes to Individual Station Features: A \$5.00 non-recurring

Location Charge: An \$8.95 recurring charge

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CENTREX SERVICE (continued)

Standard, Non-Chargeable Individual Station Features:

- Business Group Automatic Identified Outward Dialing
- Call Park - Directed
- Call Park - Local
- Call Pick-Up (non-recurring charge for reprogramming charges only)
- Call Pick-Up - Directed (non-recurring charge for reprogramming charges only)
- Call Transfer - Internal Only
- Centrex Repeat Dialing - Internal Only
- Direct Inward Dialing (capabilities may be limited by Simulated Facilities)
- Direct Outward Dialing (capabilities may be limited by Simulated Facilities)
- Distinctive Ringing/Call Waiting Indication
- Do Not Disturb
- Intercom Dialing
- 3-Way Calling
- Touchtone
- Voice/Data Protection

Optional, Non-Chargeable Individual Station Features:

- Call Forwarding - All Calls (Variable)
- Call Forwarding - Busy Line
- Call Forwarding - Don't Answer
- Call Forwarding - Incoming Only [Option available with (a)-(c)]
- Call Forwarding - Within Group Only [Option available with (a)-(c)]
- Call Hold
- Caller Identification-Number - Internal Only
- Call Transfer - Attendant
- Call Waiting (Terminating) (may include Cancel Call Waiting)
- Call Waiting - Incoming Only (may include Cancel Call Waiting)
- Fully-Restricted Line
- Semi-Restricted Line
- Off-Premises Station (appropriate Centrex line rates will apply)
- Single-Digit Dialing
- Speed Call 8 (customer changeable)

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CENTREX SERVICE (continued)

Optional, Chargeable Individual Station Features:

• Advanced Calling Services	See Advanced Calling Services
• Attendant Camp-On	\$1.00 per line
• Call Forwarding - Remote Activation (Add on to Call Forwarding)	\$1.00 per line
• Call Transfer - Individual - All Calls	\$.30 per line
• Call Waiting - Dial	\$1.00 per line
• Call Waiting - Originating	\$1.00 per line
• Code Restriction & Diversion	\$.30 per line
• Direct Connect Service (a/k/a Hot Line)	\$.30 per line
• Manual Line Service	\$.30 per line
• Night Service	\$.30 per line
• Outgoing Call Screening	\$.30 per line
• 6-Way Calling or Conference-Attendant	\$3.00 per line
• Speed Calling 30-Code (customer changeable)	\$1.00 per line
• Toll Restriction	\$.30 per line
• Warm Line	\$.30 per line

Optional, Chargeable Features Associated with Groups of Lines or Centrex Systems:

• Account Codes	Actual Cost
• Authorization Codes	Actual Cost
• Automatic Route Selection	Actual Cost
• Automatic Route Selection, Time-of-Day/Day-of-Week Routing Control	Actual Cost
• Automatic Route Selection, Expensive Route Warning Tone	Actual Cost
• Automatic Route Selection, Outgoing Queuing	Actual Cost
• Business Group, Standard Dialing Plan	No Charge
• Business Group, Customized Dialing Plan	\$80.00 non-recurring
• Centralized Attendant Service	Actual Cost
• Centrex Complex	Actual Cost
• Customer Control	Actual Cost
• CPE Interface Circuits, Code Calling	\$5.00 + Centrex line rate
• CPE Interface Circuits, Improved Radio Paging	\$5.00 + Centrex line rate
• CPE Interface Circuits, Loudspeaker Paging	\$5.00 + Centrex line rate
• CPE Interface Circuits, Paging Access	\$5.00 + Centrex line rate
• CPE Interface Circuits, Recorded Telephone Dictation	\$5.00 + Centrex line rate
• Main Satellite Service	Actual Cost
• Music/Message on Hold,	
– Standard (audio source resides at telco)	\$25.00 per month
– Customized Audio (audio source resides at telco)	\$50.00 per month
– Customized Audio (audio source resides at customer)	\$25.00 per month
	+ line/trunk circuit rate
• Intercept Announcement,	
– Standard (audio source resides at telco)	\$25.00 per month
– Customized (audio source resides at telco)	\$50.00 per month
– Customized (audio source resides at customer)	\$25.00 per month
	+ line/trunk circuit rate
• Intercept Announcement, Changes to Customer Worded Announcement	\$30.00 non-recurring
• Station Message Detail Recording	*

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CENTREX SERVICE (continued)

Hunting Service

	<u>Per Line in Hunt Group</u>	<u>Non-Recurring Charges</u>
• Circle Hunting *	\$0.50	\$10.00 per hunt group
• Regular Hunting *	\$0.50	\$10.00 per hunt group
• Preferential Hunting *	\$1.00	\$10.00 per hunt group
• Series Completion *	\$0.50	\$10.00 per hunt group
• Uniform Call Distribution *	\$1.00	\$10.00 per hunt group
• Changes to Hunting Group Arrangements/patterns (Additional Lines/Change Hunting Order)		\$10.00 non-recurring
• Delay Announcement,		
- Standard (audio source resides at telco)		\$25.00 per month
- Customized (audio source resides at telco)**		\$50.00 per month
- Customized (audio source resides at customer)**		\$25.00 per month
- Customized Changes		+ line/trunk circuit rate \$30.00 non-recurring
• Queuing for Hunt Group		\$ 5.00 each queue/monthly
• Stop Hunt/Make Busy – Access Code Activation		\$.70 per line per month
• Stop Hunt/Make Busy – Key/Switch Activation		\$6.50 per circuit per month

* Features are included in the Discount Package Plan.

** More than one announcement per UCD group will be charged on an individual case basis.

Discount Package Plan:

<u>Number of Features Subscribed to Per Centrex Line</u>	<u>Number of Features Included When Purchasing Multiple Individual Station Line Features</u>
Greater than or equal to 3 features	1 feature of same or lesser value included
Greater than or equal to 6 features	2 features of same or lesser value included
Greater than or equal to 9 features	3 features of same or lesser value included
Greater than or equal to 12 features	4 features of same or lesser value included

OUTWATS Arrangements:

	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>
• Each Simulated Facility (OutWATS, INWATS)	Business One Party	N/A
• Simulated Facilities Rearrangements/changes	N/A	\$15.00
• Normal OutWATS rates (measured time or full business day) will be charged for OutWATS calls.		
• Normal INWATS rates will be charged for INWATS calls.		
• Normal Tie Facility rates will be charged for the use of tie facilities.		

LOCAL EXCHANGE SERVICES



INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE

Basic Rate Interface (BRI)⁽¹⁾

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<u>ISDN Service</u>	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>
ISDN LINE, PER LINE		
Residence	Residential One-Party Rate	See Service Connection
Business	Business One-Party Rate	See Service Connection
CIRCUIT SWITCHED VOICE SERVICE, PER "B" CHANNEL (Business And Residence)	\$15.00	See Service Connection
CIRCUIT SWITCHED DATA SERVICE, PER "B" CHANNEL (Business And Residence))	\$15.00	See Service Connection
ALTERNATE CIRCUIT SWITCHED VOICE/CIRCUIT SWITCHED DATA, PER "B" CHANNEL (Business And Residence)	\$15.00	See Service Connection
CIRCUIT SWITCHED FEATURES: (Business And Residence) Electronic Key Telephone Service (EKTS):		
1. Multiple Call Appearances of a Directory Number (up to 3) Fourth/Subsequent Call Appearances of a Directory Number	Included w/CSV, CSD \$2.00 p/Call Appearance	None None
2. Shared Call Appearances	\$1.00 p/Shared Call Appearance	None
3. Analog Line Pickups	\$1.00 p/First Analog Set	None
4. Privacy Release (Automatic Exclusion)	Included with CSV	None
5. Manual Exclusion (Privacy)	Included with CSV	None
6. Intercom Calling	\$1.50 p/Each Member	None
7. Bridging	Included with CSV	None
Primary Directory Number	Included w/CSV, CSD	None
Secondary Telephone Numbers	\$2.00 p/Telephone Number	None
Clear Channel Capability	Included w/CSD	None
Custom Calling Services	f	None
• Call Hold, Drop and Transfer	Included w/CSV	None
Advanced Calling Services	f	None
• Caller Identification - Basic (where available)	Included w/CSV, CSD	None
• Caller Identification - Deluxe (where available)	50% of ACS Rate	None
INTRASWITCH PACKET SWITCHED DATA, PER "D" CHANNEL (Business And Residence))	\$10.00	See Service Connection
PACKET SWITCHED DATA FEATURES: (Business And Residence)		
1. Flow Control Parameter Negotiation	Inc w/Packet Data "D" Channel	None
2. Throughput Class Negotiation	Inc w/Packet Data "D" Channel	None
3. Logical Channels	Inc w/Packet Data "D" Channel	None
4. Incoming Calls Barred	Inc w/Packet Data "D" Channel	None
5. Outgoing Calls Barred	Inc w/Packet Data "D" Channel	None
6. Closed User Groups (CUG):	Inc w/Packet Data "D" Channel	\$25.00 p/CUG initial set-up
a. Per CUG		\$1.00 Add'l Member
b. Per Member in CUG		None
7. Fast Select	Inc w/Packet Data "D" Channel	None
8. Fast Select Acceptance	Inc w/Packet Data "D" Channel	None

SERVICE CONNECTION CHARGES apply for ISDN-BRI Service based upon existing Service Connection charges.

⁽¹⁾ This service is grandfathered to existing customers effective August 10, 2012. The service will not be available to new customers after this date.

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LOCAL EXCHANGE SERVICES

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LOCAL EXCHANGE SERVICES

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STAR PACKAGES⁽¹⁾

C. Rates

	<u>Rate Per Month</u>	
1. Residence		
a) 3 STAR Standard Package, per line	\$25.49 ⁽²⁾	(I)
b) 4 STAR Standard Package, per line	\$35.49 ⁽²⁾	
c) 5 STAR Standard Package, per line	\$45.49 ⁽²⁾	(I)
2. Package Upgrade	\$5.00	
3. Non Recurring Charge for New Customers	\$0.00	
⁽¹⁾ This service is grandfathered to existing customers effective March 1, 2023. The service will not be available to new customers after this date.		
⁽²⁾ The rate increase is effective on the Company's May bill cycle date. (T)		

LOCAL EXCHANGE SERVICES

STAR BUSINESS BUNDLES⁽¹⁾

APPROVED

Rates

	<u>Term Rate Per Month</u>			
	<u>MTM</u>	<u>1 Yr.</u>	<u>2/3 Yr.</u>	
1. Business, Per Line				
a) STAR Business Bundle - Standard	\$42.99 ⁽²⁾	\$37.99 ⁽²⁾	\$32.99 ⁽²⁾	(I)
b) STAR Business Bundle Unlimited - Standard	\$62.99 ⁽²⁾	\$52.99 ⁽²⁾	\$42.99 ⁽²⁾	(I)
		<u>Non-Recurring Charge</u>		
2. Service Order Charge		\$10.00		

- (1) This service is grandfathered to existing customers effective May 1, 2023. The service will not be available to new customers after this date.
 (2) The rate increase is effective on the Company's May bill cycle date.

BUSINESS SAFETY LINE SERVICE

	<u>Rate Per Month</u>
Bundle Base Rate Business	\$59.00 ¹

- ¹ Other data speeds may be available for an additional charge.

LINE HUNTING

	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>
• Per Line	\$3.00	(1)

- (1) Service Connection Charges do not apply when ordered with initial service installation. When ordered separate from initial installation, service connection charges as found in Section 2 of this Rate Schedule apply.

SECURITY LINE SERVICE

This Bundle includes a Residential One-Party Line and up to 1 Mbps high speed data.

Rates

	<u>Rate Per Month</u>
Bundle Base Rate – DSL Market A	\$53.20 ⁽¹⁾
Bundle Base Rate – DSL Market B	\$53.20 ⁽¹⁾

- (1) Other data speeds may be available for an additional charge.

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SECURITY LINE PLUS⁽¹⁾⁽²⁾

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These bundles include a Residential One-Party Line and 15 or 25 Mbps high speed data.

RATES

	<u>Rate Per Month</u>
Turbo (15 Mbps)	\$44.00
Extreme (25 Mbps)	\$54.00

- (1) Customer must also subscribe to TDS TV monthly service.
- (2) Customer must have TDS Long Distance as their long distance provider.

CLASSIC PACKAGES⁽¹⁾⁽⁴⁾

These bundles permit residential customers to receive services and features for a flat monthly rate.

RATES

	<u>Rate Per Month</u>	
CLASSIC Phone Standard Package, per line ⁽²⁾	\$25.49 ⁽⁵⁾	(I)
CLASSIC Phone Unlimited Standard Package, per line ⁽³⁾	\$30.49 ⁽⁵⁾	(I)

- (1) Customers must also subscribe to TDS TV video services.
- (2) Customers who subscribe to the TDS Long Distance Classic Plan will receive 30 minutes of calling at no charge.
- (3) Customers must also subscribe to the corresponding TDS Long Distance Classic Plan.
- (4) This service is grandfathered to existing customers effective March 1, 2023. The service will not be available to new customers after this date.
- (5) The rate increase is effective on the Company's May bill cycle date. (T)

BASIC AND UNLIMITED PHONE BUNDLES⁽²⁾⁽³⁾ (C)

RATES

1. Residence	<u>Rate Per Month⁽¹⁾</u>	
a) Basic Phone Bundle, per line	\$22.99 ⁽⁴⁾	(I)(T)
b) Unlimited Phone Bundle, per line	\$27.99 ⁽⁴⁾	(I)(T)

- (1) Rate includes the Subscriber Line Charge.
- (2) Customers must also subscribe to the TDS Long Distance Basic or Unlimited Phone Plan.
- (3) This service is grandfathered to existing customers effective May 1, 2024. The service will not be available to new customers after this date. (C)
- (4) The rate increase is effective on the Company's May bill cycle date. (C)
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LOCAL EXCHANGE SERVICES

TDS BUSINESS VOICE BUNDLE

APPROVED

RATES

		<u>Term Rate Per Month⁽¹⁾</u>		
		<u>MTM</u>	<u>1 Yr.</u>	<u>2/3 Yr.</u>
1.	Business			
	a) TDS Business Voice Bundle, per line	\$59.99	\$49.99	\$39.99
	b) Service Order Charge			<u>Non-Recurring Charge</u> \$10.00

⁽¹⁾ Rate includes the Subscriber Line Charge.

BASIC 24 AND UNLIMITED 24 PHONE BUNDLES⁽²⁾

RATES

		<u>Rate Per Month⁽¹⁾</u>
1.	Residence	
	a) Basic Phone Bundle, per line	\$19.99
	b) Unlimited Phone Bundle, per line	\$24.99

⁽¹⁾ Rate includes the Subscriber Line Charge.

⁽²⁾ Customers must also subscribe to the TDS Long Distance Basic or Unlimited Phone Plan.

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