

LOCAL EXCHANGE SERVICES

BASIC LOCAL EXCHANGE TELEPHONE SERVICE



Unlimited Service

	<u>Monthly Rate^{1,5}</u>	
• Residence One Party Access Line	\$15.63 ⁶	(I)
• Residence Key Access Line	\$21.74 ⁶	
• Business One Party Access Line	\$26.06	(I)
• Business Key Access Line	\$32.81	
• Business Access Trunk	\$45.66	
• Semi-Public Line	\$16.88	

Economy Service⁷

	<u>Monthly Rate^{1,2,5}</u>
• Residence One Party Access Line	\$9.00 ⁶
• Business One Party Access Line	\$16.11
• Business Key Access Line	\$16.92
• Business Access Trunk	\$27.46

Exchange Only Service (residence only)⁷

	<u>Monthly Rate^{1,3,5}</u>
• Residence One Party Access Line	\$11.66 ⁶

Usage Charges⁴ – Per Minute (or fraction thereof)

	Day Monday-Friday <u>8AM-5PM</u>	Evening - Sunday-Friday <u>(5PM-11PM)</u>	Night/Weekend Sunday-Saturday <u>Rest of Hours</u>
• Calling to Milford			
– 1 st Minute	\$0.07	35% Discount	60% Discount
– Each Additional Minute	\$0.03	35% Discount	60% Discount
• Calling to Nashua			
– 1 st Minute	\$0.09	35% Discount	60% Discount
– Each Additional Minute	\$0.04	35% Discount	60% Discount

¹ All the rates include Touch Calling Service as well as \$0.06 charge for Telecommunications Relay Service
² Per minute usage charges apply
³ Per minute usage charges apply to the extended local calling areas
⁴ Usage pricing does not apply to calls to the Company, Repair Service, Directory Assistance, or emergency 911 calls.
⁵ A surcharge of \$0.75 per telephone access line will be added to the above residential and business rates in order to fund the New Hampshire Enhanced 911 System.
⁶ A surcharge of \$1.61 per customer bill will be added to the above residential rates in order to recover municipal property taxes that are assessed on poles and conduit owned by the Company. Lifeline customers will not be assessed this charge.
⁷ This service is grandfathered to existing customers effective January 24, 2014. The service will not be available to new customers after this date.

LOCAL EXCHANGE SERVICES

BASIC LOCAL EXCHANGE TELEPHONE SERVICE

Allowance Service– *Obsolete*

	<u>Monthly Rate</u>
• Residence Access Line, \$3.00 allowance	\$9.00 ¹
• Residence Access Line, 30 message allowance	\$10.26 ¹
• Business Access Line, \$3.00 allowance	\$16.56

*Rates include Touch Calling Service as well as a \$0.06 charge for Telecommunications Relay Service.

¹A surcharge of \$1.46 per customer bill will be added to the above residential rates in order to recover municipal property taxes that are assessed on poles and conduit owned by the Company. Lifeline customers will not be assessed this charge.

	<u>Rate Per Message</u>
• Calling to Milford	\$0.10
• Calling to Nashua	\$0.10

LOCAL SERVICE AREA

- Home Area: Hollis exchange
- Extended Calling Area: Milford and Nashua

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LIFELINE PROGRAM

The Company shall provide Lifeline Service as defined in FCC 47 C.F.R. 54.401 (a) on a non-discriminatory basis to all qualifying low-income customers. The Company's Lifeline service offering shall comply with all applicable federal laws, including but not limited to, 47 C.F.R. Part 54; the FCC's Lifeline Reform Order (Report and Order released February 6, 2012, WC Docket No. 11-42, et. al.), the FCC's Lifeline Modernization Order (Third Report and Order released on April 27, 2016, WC Docket No. 11-42, FCC 16-38, et. al.), and any subsequent orders.

• Federal Lifeline Assistance Benefit	<u>Monthly Credit</u> (1)
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(1) FCC Authorized Rate

LOCAL EXCHANGE SERVICES

TOTAL TALK PACK¹

	<u>Monthly Rate</u>
• Residential Unlimited, per line ^{3,4}	\$28.05
• Residential Economy, per line ^{2,4}	\$21.42
• Residential Exchange, per line ^{2,4}	\$24.08

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- ¹ Customers must also subscribe one of TDS Long Distance's Total Talk Pack Plans.
² Usage charges listed under Basic Local Exchange Telephone Service are in addition to the bundle rate.
³ New residence customers who subscribe to this package and TDS Long Distance Total Talk 200 minute plan or Total Talk Unlimited minute plan for 1 year will receive a waiver of the install charges.
⁴ This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new customers after this date.

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SUSPENSION OF SERVICE

• Basic Local Exchange Telephone Service	<u>Discount</u> 50%
• Features	100%
• Personal Greeting, Per Voice Mail Box	<u>Monthly Rate</u> \$3.50

LOCAL EXCHANGE SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE



Basic Rate Interface (BRI)⁽¹⁾

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
• Existing Lines	\$135.00	\$31.50
• New Lines	\$182.70	\$31.50

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⁽¹⁾ This service is grandfathered to existing customers effective August 10, 2012. The service will not be available to new customers after this date.

CENTREX SERVICE

Line Charge

<u>Lines Per Location</u>	<u>Monthly Rates</u>					
	<u>No Term</u>	<u>12 Mos</u>	<u>24 Mos</u>	<u>36 Mos</u>	<u>48 Mos</u>	<u>60 Mos</u>
2*	\$26.30	\$25.60	\$25.00	\$24.30	\$23.60	\$22.90
3-5	22.70	22.00	21.30	20.60	20.00	19.30
6-15	19.50	18.80	18.20	17.50	16.80	16.10
16-25	16.60	15.90	15.20	14.50	13.80	13.20
26-50	14.60	13.90	13.20	12.50	11.80	11.10
51-100	12.40	11.70	11.10	10.40	9.70	9.00
101+	ICB	ICB	ICB	ICB	ICB	ICB

Establishment Charge: (per Centrex line)

<u>Lines Per Location</u>	<u>Non-Recurring Charge, Per line</u>
2-5*	\$25.00
6-25	20.00
26-50	15.00
51+	10.00

Additions/Changes to Individual Station Features: \$5.00 non-recurring charge

Location Charge: An \$8.95 recurring

* Rate also applies to single-line off premise extensions to primary-site Centrex group.

LOCAL EXCHANGE SERVICES

CENTREX SERVICE (continued)

Standard, Non-Chargeable Individual Station Features:

- Business Group Automatic Identified Outward Dialing
- Call Park - Directed
- Call Park - Local
- Call Pick-Up (non-recurring charge for reprogramming charges only)
- Call Pick-Up - Directed (non-recurring charge for reprogramming charges only)
- Call Transfer - Internal Only
- Centrex Repeat Dialing - Internal Only
- Direct Inward Dialing (capabilities may be limited by Simulated Facilities)
- Direct Outward Dialing (capabilities may be limited by Simulated Facilities)
- Distinctive Ringing/Call Waiting Indication
- Do Not Disturb
- Intercom Dialing
- 3-Way Calling
- Touchtone
- Voice/Data Protection

Optional, Non-Chargeable Individual Station Features:

- Call Forwarding - All Calls (Variable)
- Call Forwarding - Busy Line
- Call Forwarding - Don't Answer
- Call Forwarding - Incoming Only [Option available with (a)-(c)]
- Call Forwarding - Within Group Only [Option available with (a)-(c)]
- Call Hold
- Caller Identification-Number - Internal Only
- Call Transfer - Attendant
- Call Waiting (Terminating) (may include Cancel Call Waiting)
- Call Waiting - Incoming Only (may include Cancel Call Waiting)
- Fully-Restricted Line
- Semi-Restricted Line
- Off-Premises Station (appropriate Centrex line rates will apply)
- Single-Digit Dialing
- Speed Call 8 (customer changeable)

LOCAL EXCHANGE SERVICES

CENTREX SERVICE (continued)

Optional, Chargeable Individual Station Features:

• Advanced Calling Services	See Advanced Calling Services
• Attendant Camp-On	\$1.00 per line
• Call Forwarding - Remote Activation (Add on to Call Forwarding)	\$1.00 per line
• Call Transfer - Individual - All Calls	\$.30 per line
• Call Waiting - Dial	\$1.00 per line
• Call Waiting - Originating	\$1.00 per line
• Code Restriction & Diversion	\$.30 per line
• Direct Connect Service (a/k/a Hot Line)	\$.30 per line
• Manual Line Service	\$.30 per line
• Night Service	\$.30 per line
• Outgoing Call Screening	\$.30 per line
• 6-Way Calling or Conference-Attendant	\$3.00 per line
• Speed Calling 30-Code (customer changeable)	\$1.00 per line
• Toll Restriction	\$.30 per line
• Warm Line	\$.30 per line

Optional, Chargeable Features Associated with Groups of Lines or Centrex Systems:

• Account Codes	Actual Cost
• Authorization Codes	Actual Cost
• Automatic Route Selection	Actual Cost
• Automatic Route Selection, Time-of-Day/Day-of-Week Routing Control	Actual Cost
• Automatic Route Selection, Expensive Route Warning Tone	Actual Cost
• Automatic Route Selection, Outgoing Queuing	Actual Cost
• Business Group, Standard Dialing Plan	No Charge
• Business Group, Customized Dialing Plan	\$80.00 non-recurring
• Centralized Attendant Service	Actual Cost
• Centrex Complex	Actual Cost
• Customer Control	Actual Cost
• CPE Interface Circuits, Code Calling	\$5.00 + Centrex line rate
• CPE Interface Circuits, Improved Radio Paging	\$5.00 + Centrex line rate
• CPE Interface Circuits, Loudspeaker Paging	\$5.00 + Centrex line rate
• CPE Interface Circuits, Paging Access	\$5.00 + Centrex line rate
• CPE Interface Circuits, Recorded Telephone Dictation	\$5.00 + Centrex line rate
• Main Satellite Service	Actual Cost
• Music/Message on Hold,	
- Standard (audio source resides at telco)	\$25.00 per month
- Customized Audio (audio source resides at telco)	\$50.00 per month
- Customized Audio (audio source resides at customer)	\$25.00 per month
	+ line/trunk circuit rate
• Intercept Announcement,	
- Standard (audio source resides at telco)	\$25.00 per month
- Customized (audio source resides at telco)	\$50.00 per month
- Customized (audio source resides at customer)	\$25.00 per month
	+ line/trunk circuit rate
• Intercept Announcement, Changes to Customer Worded Announcement	\$30.00 non-recurring
• Station Message Detail Recording	Actual Cost

LOCAL EXCHANGE SERVICES

CENTREX SERVICE (continued)

Hunting Service

	<u>Per Line in Hunt Group</u>	<u>Non-Recurring Charges</u>
• Circle Hunting *	\$0.50	\$10.00 per hunt group
• Regular Hunting *	\$0.50	\$10.00 per hunt group
• Preferential Hunting *	\$1.00	\$10.00 per hunt group
• Series Completion *	\$0.50	\$10.00 per hunt group
• Uniform Call Distribution *	\$1.00	\$10.00 per hunt group
• Changes to Hunting Group Arrangements/patterns (Additional Lines/Change Hunting Order)		\$10.00 non-recurring
• Delay Announcement:		
– Standard (audio source resides at telco)		\$25.00 per month
– Customized (audio source resides at telco)**		\$50.00 per month
– Customized (audio source resides at customer)**		\$25.00 per month + line/trunk circuit rate
– Customized Changes		\$30.00 non-recurring
• Queuing for Hunt Group		\$ 5.00 each queue/monthly
• Stop Hunt/Make Busy – Access Code Activation		\$.70 per line per month
• Stop Hunt/Make Busy – Key/Switch Activation		\$6.50 per circuit per month

* Features are included in the Discount Package Plan.

** More than one announcement per UCD group will be charged on an individual case basis.

Discount Package Plan:

<u>Number of Features Subscribed to Per Centrex Line</u>	<u>Number of Features Included When Purchasing Multiple Individual Station Line Features</u>
Greater than or equal to 3 features	1 feature of same or lesser value included
Greater than or equal to 6 features	2 features of same or lesser value included
Greater than or equal to 9 features	3 features of same or lesser value included
Greater than or equal to 12 features	4 features of same or lesser value included

OUTWATS Arrangements:

	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>
• Each Simulated Facility (OutWATS, INWATS)	Business One Party	N/A
• Simulated Facilities Rearrangements/changes	N/A	\$15.00
• Normal OutWATS rates (measured time or full business day) will be charged for OutWATS calls.		
• Normal INWATS rates will be charged for INWATS calls.		
• Normal Tie Facility rates will be charged for the use of tie facilities.		

LOCAL EXCHANGE SERVICES

APPROVED

STAR PACKAGES⁽¹⁾

RATES

	<u>Rate Per Month</u>	
1. Residence		
a) 3 STAR Standard Package, per line	\$30.49 ⁽²⁾	(I)
b) 4 STAR Standard Package, per line	\$40.49 ⁽²⁾	
c) 5 STAR Standard Package, per line	\$50.49 ⁽²⁾	(I)
2. Package Upgrade	\$5.00	
3. Non-Recurring Charge for New Customers	\$0.00	
(1) This service is grandfathered to existing customers effective March 1, 2023. The service will not be available to new customers after this date.		
(2) The rate increase is effective on the Company's May bill cycle date. (T)		

SAFETY LINE SERVICE⁽³⁾

This Bundle includes an Economy Service Residential One-Party Line and 1.5 Mbps high speed data.

RATES

	<u>Rate Per Month</u>
Bundle Base Rate – DSL Market A	\$61.20 ⁽¹⁾⁽²⁾
Bundle Base Rate – DSL Market B	\$61.20 ⁽¹⁾⁽²⁾
(1) Other data speeds may be available for an additional charge.	
(2) Regular usage rates apply as stated under Basic Local Exchange Service.	
(3) This service is grandfathered to existing customers effective August 1, 2012. The service will not be available to new customers after this date.	

STAR BUSINESS BUNDLES⁽¹⁾

RATES

	<u>Term Rate Per Month</u>			
	<u>MTM</u>	<u>1 Yr.</u>	<u>2/3 Yr.</u>	
1. Business, Per Line				
a) STAR Business Bundle - Standard	\$42.99 ⁽²⁾	\$37.99 ⁽²⁾	\$32.99 ⁽²⁾	(I)
b) STAR Business Bundle Unlimited - Standard	\$62.99 ⁽²⁾	\$52.99 ⁽²⁾	\$42.99 ⁽²⁾	(I)
2. Service Order Charge	<u>Non-Recurring Charge</u>			
	\$10.00			
(1) This service is grandfathered to existing customers effective May 1, 2023. The service will not be available to new customers after this date.				
(2) The rate increase is effective on the Company's May bill cycle date.				

BUSINESS SAFETY LINE SERVICE

	<u>Rate Per Month</u>
Bundle Base Rate Business	\$59.00 ¹
(1) Other data speeds may be available for an additional charge.	

LOCAL EXCHANGE SERVICES

LINE HUNTING

APPROVED

	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>
• Per Line	\$3.00	(1)

(1) Service Connection Charges do not apply when ordered with initial service installation. When ordered separate from initial installation, service connection charges as found in Section 2 of this Rate Schedule apply.

SECURITY LINE

This Bundle includes an Economy Service Residential One-Party Line and up to 1 Mbps high speed data.

RATES

	<u>Rate Per Month</u>		
Bundle Base Rate – DSL Market A	\$53.20 ⁽¹⁾⁽²⁾	(I)	(T)
Bundle Base Rate – DSL Market B	\$53.20 ⁽¹⁾⁽²⁾	(I)	(T)

(1) Other data speeds may be available for an additional charge.
 (2) Regular usage rates apply as stated under Basic Local Exchange Service.

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SECURITY LINE PLUS⁽¹⁾⁽²⁾

These bundles include an Economy Service Residential One-Party Line and 15 or 25 Mbps high speed data.

RATES AND CHARGES

	<u>Monthly Rate</u>		
Turbo (15 Mb)	\$44.00 ⁽³⁾	(I)	(T)
Extreme (25 Mb)	\$54.00 ⁽³⁾	(I)	(T)

(1) Customer must also subscribe to TDS TV monthly service.
 (2) Customer must have TDS Long Distance as their long distance provider.
 (3) Regular usage rates apply as stated under Basic Local Exchange Service.

(D)

LOCAL EXCHANGE SERVICES

CLASSIC PACKAGES⁽¹⁾⁽⁴⁾

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These bundles permit residential customers to receive services and features for a flat monthly rate.

RATES

	<u>Rate Per Month</u>	
1. Residence		
a) CLASSIC Phone Standard Package, per line ⁽²⁾	\$25.49 ⁽⁵⁾	(I)
b) CLASSIC Phone Unlimited Standard Package, per line ⁽³⁾	\$30.49 ⁽⁵⁾	(I)
(1)	Customers must also subscribe to TDS TV video services.	
(2)	Customers who subscribe to the TDS Long Distance Classic Plan will receive 30 minutes of calling at no charge.	
(3)	Customers must also subscribe to the corresponding TDS Long Distance Classic Plan.	
(4)	This service is grandfathered to existing customers effective March 1, 2023. The service will not be available to new customers after this date.	
(5)	The rate increase is effective on the Company's May bill cycle date.	(T)

BASIC AND UNLIMITED PHONE BUNDLES⁽²⁾⁽³⁾

(C)

RATES

	<u>Rate Per Month⁽¹⁾</u>	
1. Residence		
a) Basic Phone Bundle, per line	\$22.99 ⁽⁴⁾	(I)(T)
b) Unlimited Phone Bundle, per line	\$27.99 ⁽⁴⁾	(I)(T)
(1)	Rate includes the Subscriber Line Charge.	
(2)	Customers must also subscribe to the TDS Long Distance Basic or Unlimited Phone Plan.	
(3)	This service is grandfathered to existing customers effective May 1, 2024. The service will not be available to new customers after this date.	(C)
(4)	The rate increase is effective on the Company's May bill cycle date.	(C) (T)

TDS BUSINESS VOICE BUNDLE

RATES

	<u>Term Rate Per Month⁽¹⁾</u>		
	<u>MTM</u>	<u>1 Yr.</u>	<u>2/3 Yr.</u>
1. Business			
a) TDS Business Voice Bundle, per line	\$59.99	\$49.99	\$39.99
b) Service Order Charge	<u>Non-Recurring Charge</u> \$10.00		

(1) Rate includes the Subscriber Line Charge.

LOCAL EXCHANGE SERVICES

BASIC 24 AND UNLIMITED 24 PHONE BUNDLES⁽²⁾

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RATES

Rate Per Month⁽¹⁾

1. Residence

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|-------------------------------------|---------|
| a) Basic Phone Bundle, per line | \$19.99 |
| b) Unlimited Phone Bundle, per line | \$24.99 |

⁽¹⁾ Rate includes the Subscriber Line Charge.

⁽²⁾ Customers must also subscribe to the TDS Long Distance Basic or Unlimited Phone Plan.

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