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**Schedule of Rates and Charges and
Regulations Governing General**

AUXILIARY SERVICES

**Applying in the Exchanges of this Company, in Michigan
as Designated in the Table of Contents
in Tariff M.P.S.C. No. 1**

AUXILIARY SERVICES
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BY: Joel Dohmeier, Vice-President



EFFECTIVE: April 1, 2016

Millington, Michigan

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AUXILIARY SERVICES

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GENERAL

A. Application

This Tariff applies to general Auxiliary Services of the Wolverine Telephone Company – hereinafter referred to as the Telephone Company – in exchanges in Michigan, as designated in the Table of Contents in Tariff M.P.S.C. No. 1.

General Regulations – Tariff M.P.S.C. No. 7 – of the Telephone Company applies to the various Auxiliary Services, in addition to the regulations included in this Tariff.

B. Explanation of Symbols

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment, or regulation.
- (I) Signifies an increased rate or new treatment resulting in an increased rate.
- (N) Signifies a new rate, treatment, or regulation.
- (R) Signifies a reduced rate or new treatment resulting in a reduced rate.

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AUXILIARY SERVICES

TOUCHCALL SERVICE

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A. General

1. Touchcall Service provides for operating a telephone by means of pushbuttons in lieu of a rotary dial.
2. Touchcall Service is offered for all basic classes of service. The service is available where all equipment on the customer's premises is compatible. It is not necessary that all instruments on a line be equipped for Touchcall; however, all lines on the same instrument must be similarly equipped.
3. The rates for those Residential and Business customers who, as of the effective date of this tariff, do not subscribe to touchtone, will be grandfathered. After the effective date of this tariff, new Residential and Business customers will be charged for touchtone service at the tariffed rate.

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AUXILIARY SERVICES
OFF PREMISES EXTENSION¹

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A. General

Off-Premise Extension (OPX) is a telephone line that connects a station located in a separate building to the main station at the Network Interface Device or at the pedestal. This allows the phone at each location to ring at the same time.

B. Conditions and Limitations

1. OPX will only be provided where technically feasible and is subject to the availability of outside plant.
2. Mileage charges will be based upon the airline mileage between the locations of the primary (main station) and secondary line terminations.
3. For multi-point channels, the mileage is the shortest airline distance between each building in which the channel terminates. The charging mileage is the combination of such segments of distance which results in the lowest total mileage for the entire channel.
4. OPX is only provided to locations residing within the same exchange as the main station.
5. OPX may be located on the premises of another customer provided the other customers has a separate access line service at that location.
6. The Telephone Company may limit the number of off premise extensions connected to a line.
7. OPX is limited to voice grade service.
8. Calls made to 9-1-1 from the extension station may only list the main station in the 9-1-1 database.
9. Non-recurring charges as stated in Section 1 apply.
10. If supporting structures are necessary for the purpose of furnishing OPX extensions on the customers premises or the extension involves unusual construction or disproportionately large expenditures as compared with usual types of construction, the customer may be responsible for the additional costs of construction.

¹ Off Premises Extension provisioned in or through the Central Office is grandfathered to existing customers effective 4/1/16. This service will not be available to new customers after this date.

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OFF PREMISES EXTENSION¹ - Continued

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C. Rates

The rates below do not apply to terminals that are located in the same building.

- | | | |
|--|-------|--------|
| 1. Continuous Property not more than 660 feet airline mileage from access line (per channel) | MCXB | \$1.00 |
| 2. Non Continuous Property and over 600 feet (per channel). | | |
| a) First 1/4 airline mile or fraction | MCXLA | \$3.75 |
| b) Each additional 1/4 mile or fraction | MCXLB | \$1.25 |

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DIRECT INWARD DIALING (DID) SERVICE

A. General

The Telephone Company will provide, subject to the availability of facilities, Direct Inward Dialing (DID) Service. DID service provides for the completion of local and toll calls to associated station numbers without intermediate handling by an attendant.

B. Rates

1. The rates and charges for central office trunk associated with Direct Inward Dialing (DID) Service are as found below:

	<u>Monthly Rate</u>	<u>NRC</u>
a. DID Facility Charge, Per Trunk	(1)	(1)
b. DID Software Translation Charge, Per Trunk	N/A	\$50.00
c. DID Number Assignment Charge (Blocks of 10 numbers)	\$5.00	\$50.00 (2)

*Numbers sold in conjunction with DID Service only.

C. Conditions

1. The service is furnished subject to the availability of Central Office facilities and compatibility of customer-provided equipment.
 2. The service includes central office switching equipment for in-dialing from the exchange and toll network directly to stations associated with customer premises equipment.
-
- (1) See M.P.S.C. No. 1, Sheets 6-8 for associated PBX trunk rate and M.P.S.C. No. 1, Sheet 40 for the installation charge.
 - (2) Not applicable if installed with initial installation. Subsequent installations are subject to non-recurring costs.

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DIRECT INWARD DIALING (DID) SERVICE (Continued)

C. Conditions (Continued)

3. The service must be provided on a minimum of 10 lines in a trunk group arranged for inward service.
4. The rates herein contemplate the use of standard Telephone Company equipment and serving arrangements and are in addition to rates and charges for the service with which it is furnished. When equipment or service of a special type is requested and provided, rates and charges are related to the costs involved to meet the individual requirements of each case.
5. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided equipment must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service.
6. The Telephone Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer, authorized user or joint user obsolete or require modification or alternation of such equipment or system or otherwise affect its use or performance.
7. Directory listings will be provided in accordance with the regulations of the "Directory Listings" section of this Tariff. DID number furnished herein are not entitled to free directory listings.
8. Customer-provided equipment must be arranged by the customer to provide for the intercepting of assigned but unused station numbers.
9. The customer being provided DID service will be responsible for all toll calls billed to the DID numbers.
10. DID numbers will be sold in conjunction with DID service only.
11. The assignment of the telephone numbers and the sequence of numbers assigned to a DID service is determined by the Company based on the rules established in FCC order 00-104. The customer may request a sequential block of numbers to be placed into service at a later date. Non-Recurring Charges for DID numbers may apply to recover the cost of reserving the numbers. Reserved numbers can only be held for a maximum of six months. After six months, the reserved numbers must be placed into service for that specific customer or the numbers will be categorized as available for use by other customers.

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DIRECTORY LISTINGS

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A. General

1. Directories are furnished as an aid to the use of the telephone service. The Telephone Company reserves the right to refuse to insert any listing in its directories which does not facilitate directory service.
2. A listing in the alphabetical section of the directory is provided for each customer without charge, under the conditions set forth in this Tariff.

B. Limitations

1. Listings are limited to information which is essential to identification.
2. The length of the listing may be shortened or abbreviated when the clearness of the listing and identification of the customer is not impaired thereby. When more than one line is necessary to properly list the customer, no additional charge is made.
3. A listing must be in the actual name of the customer to whom the service is rendered, or the name of a member, officer, employee or representative thereof, or the name of another business which the customer represents, controls, or owns. Listings other than those specified herein are available only in connection with Joint User Service or as a Combined Given Name Listing. (See Additional Listing – M.P.S.C. No. 2, Sheet 36.2)
4. The following listings are not acceptable and will not be published in the telephone directory:
 - a) An assumed name unless it is registered as required by law.
 - b) A name is likely to mislead or deceive the public or which is inserted for advertising purposes.
 - c) A commodity or trade name.
 - d) Double name listings such as XYZ Manufacturing Company, John Doe, Manager.
 - e) Symbols, as they cannot be properly placed alphabetically.

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DIRECTORY LISTINGS (Continued)

B. Limitations (Continued)

5. When PBX trunk or rotary line users are served by central office equipment, which permits the selection of an idle facility in customers group, only one listing is provided at no charge.
6. In order to assist in locating a listing where the surname may be spelled in ore than one way, the Telephone Company may insert alphabetically a cross reference listing showing the other spelling of the name.
7. Residence listings may include the standard abbreviation for military titles or professional degrees or titles earned by a customer which are an aid to the general public. Standard abbreviations for titles and degrees earned that are of commercial value may be included in the customer's business listing.

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N11 SERVICES

A. General

In compliance with FCC Order 00-256 in CC Docket 92-105 and subsequent orders, N11 Service ("N11") establishes a three-digit local dialing arrangement in the Central Office that automatically transfers "N11" calls to another pre-programmed telephone number (point-to number) determined by the N11 Subscriber.

B. Definitions

The Federal Communications Commission (FCC) administers the N11 codes, and has nationally assigned 211, 311, 511, 711 and 811 to the following special services.

"211"

211 is assigned for community information and referral services.

"311"

311 is assigned for non-emergency police and other governmental information.

"511"

511 is assigned for traffic and transportation information.

"711"

711 is assigned for access to Telecommunications Relay Service (TRS).

"811"

811 is assigned for state One Call Services for providing advance notice of excavation activities to underground facility operators.

C. Conditions and Limitations

1. Requests for utilization of the N11 dialing code must be submitted in writing to the state regulatory authority, consistent with applicable state law for the assignment of the N11 code.
2. N11 service is provided subject to the availability of the N11 code and where facilities permit.
3. Only one 7 digit or 10 digit or 800 toll-free number may be used as the lead number per basic local calling area.
4. Directory listings may be provided for N11 under the terms, conditions and rates specified elsewhere in this M.P.S.C. No. 2 (U) tariff.

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AUXILIARY SERVICES

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N11 SERVICES (Continued)

C. Conditions and Limitations (Continued)

5. Access to N11 is not available to the following classes of service:
- 1+
 - 0+, 0- (credit card, third-party billing, collect calls)
 - 101XXXX

In addition, operator assisted calls to the N11 Subscriber will not be completed.

6. Suspension of N11 Service is not allowed.
7. The N11 Subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to N11 without impairing the Company's general telephone service or telephone plant.
8. The Company will provide both oral and written notification when an N11 Subscriber's service unreasonable interferes with or impairs other services rendered to the public by the Company or by other Subscribers of N11. The Company reserves the right once notification is made to institute protective measures up to and including termination at any time and without further notice. The Company may take protective measures when the N11 Subscriber make no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.
9. Calls to N11 will be delivered over existing facilities. If the N11 Subscriber requires different facilities or services; the terms, conditions, and rates for those services found elsewhere in this tariff will apply.
10. N11 Service does not provide calling number information in real time to the N11 Subscriber. If the N11 Subscriber needs this type of information, the Subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.
11. The Company will provision the Subscriber's order within a reasonable time, given the complexity of the order. The N11 Subscriber will be billed the charges when the service is provisioned by the Company.

If the N11 Subscriber cancels the order or decides to discontinue service, the N11 code will be recalled and the number will be considered available for reassignment. Any non-recurring charges associated with the establishment of service may not be refunded or waived.

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AUXILIARY SERVICES

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N11 SERVICES (Continued)

C. Conditions and Limitations (Continued)

12. If the point-to number provided by the N11 Subscriber is disconnected, the Company will route the N11 call to a pre-recorded announcement for 60 days. The announcement will advise the N11 caller that the service is not available.
13. The Company only provides N11 dialing to its own customers. The N11 Subscriber should work separately with other providers of telecommunication services for the arrangement of N11 to their customers.
14. The N11 Subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
15. The N11 Subscriber is restricted from selling or transferring the N11 code to an affiliated entity, either directly or indirectly.
16. The N11 Subscriber shall abide by all terms and conditions, which may be identified by the FCC in CC Docket 92-105 or subsequent dockets regarding the use and return of the N11 dialing code. The N11 Subscriber will be required to migrate to any access arrangement offered in the Company's tariff within the required notice period. If a recall is ordered, the company will work with the N11 Subscriber affected by such recall to transfer their service arrangements within the required notice period. The N11 Subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.
17. The N11 Subscriber, will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.
18. The Company is not responsible for any and all complaints lodged with any regulatory authority against any service provided via N11.

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N11 SERVICES (Continued)

C. Conditions and Limitations (Continued)

19. The Company may take all legal and practical steps to disassociate itself from N11 Subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
20. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties in Company facilities and equipment or on equipment owned or leased by the Subscriber.
21. The Company, its employees, or its agents are not liable to any person for civil damages resulting from or caused by any act or omission in the development, design, installation, operation, maintenance, performance or provision of N11 service, except for willful or wanton misconduct.
22. This service will also be subject to the general regulations of the Company as listed in M.P.S.C. No. 7 of this tariff.

D. Rates and Charges

N11 Subscribers will pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the N11 Subscriber's designated premises.

	<u>Nonrecurring Charge</u>
1. Service Order Charge, per point-to number	(1)
2. Central Office Switch Activation Charge, Per Central Office Switch Translated or Changed	\$110.00
3. Change point-to number per Subscriber request Per central office	\$15.00

(1) Service Order Charges as specified in M.P.S.C. No. 1 will apply.

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