

APPROVED

Shiawasse Telephone Company

SCHEDULE OF CHARGES AND
REGULATIONS GOVERNING

DIRECTORY ASSISTANCE SERVICE

Applying to Intrastate Service in Michigan

ISSUED: January 25, 2007

EFFECTIVE: January 26, 2007

BY: Jeff Jung, Vice-President

Perry, Michigan

DIRECTORY ASSISTANCE SERVICE
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Checklist

<u>Sheet No.</u>	<u>Revision</u>	
1	First Revised	
2	Second Revised	(C)
3	Second Revised	(C)
4	First Revised	
5	Second Revised	(C)
6	Second Revised	(C)
7	Second Revised	(C)

ISSUED: April 16, 2015

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DIRECTORY ASSISTANCE SERVICE
SUBJECT INDEX

APPROVED

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DIRECTORY ASSISTANCE SERVICE

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A. Application of Tariff

This Tariff applies to Directory Assistance Service furnished in Michigan by Shiawassee Telephone Company, hereinafter referred to as the Company.

B. Explanation of Symbols

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment, or regulation.
- (I) Signifies an increased rate or new treatment resulting in an increased rate.
- (N) Signifies a new rate, treatment, or regulation.
- (R) Signifies a reduced rate or new treatment resulting in reduced rate.

DIRECTORY ASSISTANCE SERVICE

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A. General

Directory Assistance Service gives customers access to telephone numbers of individuals or businesses by dialing 555-1212, 4-1-1 or 1-4-1-1.

B. Definitions

1. Local numbers are any NPA/NXXs within the customer's local calling area or home NPA.
2. National numbers are any NPA/NXXs within the United States, Canada, Puerto Rico and the U.S. Virgin Islands, but outside the customer's local calling area or home NPA.
3. Call Completion is when a customer requests that a call be completed to the number that was provided during the directory assistance call.

C. Regulations

1. A maximum of two requested telephone numbers is allowed per call.
2. Rates will apply based on the NPA/NXX requested.
3. A customer who cannot use telephone directories because of physical or mental limitations may obtain an exemption from Directory Assistance Service charges.

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(D)

(D)

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Issued under the authority of the Michigan Public Service Commission Order
Dated December 22, 1992, in Case No. U-10064.

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D. Rates

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The following rates apply for Directory Assistance Service for all exchanges:

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	<u>Rate</u>		
1. Local Direct Dialed, per call	\$1.20	(T)	(I)
2. Call Completion, per minute	\$0.20	(T)	(N)

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DIRECTORY ASSISTANCE SERVICE (Continued)

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E. Exemptions

1. Residence and business service (including a Centrex or AIOD equipped PBX station) are exempt from the charge and allowance portions of the Directory Assistance Service plan when a user (or the principal user of a business service) is unable to use a telephone directory because of physical or mental limitations.
2. To obtain an exemption, the customer provides the name, address, telephone number and nature of the limitation for the individual requiring the exemption. A certificate of Directory Assistance Charge Exemption is required for each residence or business line to be exempted.
3. Information contained on the exemption certificate will be treated as confidential by the Company.
4. The customer shall notify the Company when the need for an exemption no longer exists.

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