

APPROVED

Schedule of Rates, Rules and
Regulations Governing

AUXILIARY SERVICES AND EQUIPMENT

Applying in the exchanges of this
Company, in Michigan, as designated
in the Table of contents of
Tariff M.P.S.C. No. 1

ISSUED: January 25, 2007

EFFECTIVE: January 26, 2007

BY: Jeff Jung, Vice-President

Perry, Michigan

AUXILIARY SERVICES

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AUXILIARY SERVICES AND EQUIPMENT

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APPLICATION AND EXPLANATION OF SYMBOLS

A. Application

This Tariff applies to General Exchange Services of the Shiawassee Telephone Company, hereinafter referred to as the Telephone Company, in Exchanges of the Telephone Company in Michigan.

The provision of service and facilities, as provided herein, is subject to the General Rules and Regulations of the Telephone Company, which General Rules and Regulations as they now exist or as they may be revised, added to or supplemented by superseding issues are hereby made a part of these General Exchange Service Tariffs.

B. Explanation of Symbols

The nature and extent of revisions of these tariffs is indicated on the right hand margin by the following symbols:

- (C) Signifies a changed regulation or change in text (C)
- (D) Signifies a discontinued rate, treatment, or regulation.
- (I) Signifies an increased rate or new treatment resulting in an increased rate.
- (M) Signifies information has moved. (N)
- (N) Signifies a new rate, treatment, or regulation.
- (R) Signifies a reduced rate or new treatment resulting in a reduced rate.

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TOUCHCALL SERVICE

A. General

1. Touchcall Service provides for operating a telephone by means of pushbuttons in lieu of a rotary dial.
2. Touchcall Service is offered for all basic classes of service. The service is available where all equipment on the customer's premises is compatible. It is not necessary that all instruments on a line be equipped for Touchcall; however, all lines on the same instrument must be similarly equipped.
3. The rates for those Residential and Business customers who, as of the effective date of this tariff, do not subscribe to touchtone, will be grandfathered. After the effective date of this tariff, new Residential and Business customers will be charged for touchtone service at the tariffed rate.

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AUXILIARY SERVICES AND EQUIPMENT
PRIVATE BRANCH EXCHANGE SERVICE

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A. General

1. Private Branch Exchange Service may be provided by the Company under a separate contract when, in its opinion, the service will be fully compensatory to the Company.
2. The Company will provide the service on a special assembly basis to meet the needs of the customer at rates and charges agreed to with the customer. The Company will annually review its cost associated with providing this service (maintenance, administration, etc.) and provision will be contained in the contract for periodic adjustments in rates.
3. PBX trunks will be provided at rates set forth in the tariffs of the Company.

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DIRECTORY LISTINGS

A. General

1. Directory Listing regulations apply to listings in the regular alphabetical list of names of customers, commonly referred to as "white pages".
2. A listing in the alphabetical section of the directory is provided to a customer without extra charge. Listings are intended primarily for the purpose of identification and are limited to information which is essential to such identification. Directories are furnished only as an aid to the use of the telephone service and the Telephone Company reserves the right to refuse to insert any listing in its directories which does not facilitate directory service.
3. The length of any listing is limited to one line by the use of abbreviations when the clearness of the listing and the identification of the customer are not impaired thereby. When more than one line is required to properly list the customer, no additional charge is made.
4. The Telephone Company will refuse to list in the alphabetical section of the telephone directory any listing which does not constitute a legally authorized and adopted name and/or name which is likely to mislead or deceive the public as to the identity of the customer, or consisting of figures and symbols, or which is inserted for advertising purposes, or which is more elaborate than is reasonable necessary to identify the customer. The Telephone Company will withdraw any listing which is found to violate the above rule.
5. When a customer contracts for more than one individual line of the same class and at the same location, consecutive telephone numbers may be assigned to such lines and in such cases, the use of more than one listing is unnecessary for the efficient handling of the service. Therefore, only one listing is provided at no charge.

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DIRECTORY LISTINGS (Continued)

B. Business Listings

1. A listing must be the name of the individual, partnership corporation, firm, association, institution, etc., to whom service is furnished; or the name of a member, officer, employee or representative thereof; or the name of another business house which the customer represents; controls or owns. Listings other than those specified herein are available only in connection with Joint User Service.
2. The listing of a service, commodity, or trade name – such as “Oil; 317 Michigan Street; 437-6720” – appearing in sequence of alphabetical names is not permitted.
3. When a customer is engaged in more than one line of business, only the business by which he is best known will ordinarily be included in the business designation.
4. Double name listings or the use of titles such as “Pres.,” “V-Pres.,” “Mgr.” etc., are not permitted – for example, “Harley Retail Co., John Smith Manager; 647-3862.
5. Listings of telephone in churches will not include in the same listing, the name of the church and also that of its pastor or of organizations or societies associated therewith.
6. A caption listing – for example, the listing Masonic Temple under which is indented Auditorium, Banquet Room, Chapter floor, each with telephone number – is provided only if necessary for the efficient use of the service; no additional charge is made for the caption listing. The caption must be an essential part of the listings which follow. The name of individuals are not inserted under a caption, but will be shown in their proper alphabetical sequence in the directory. Indented listings which do not materially add to the information contained in the caption or which are designed to advertise the extent of the customer’s business are not permitted.

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AUXILIARY SERVICES AND EQUIPMENT
DIRECTORY LISTINGS (Continued)

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C. Residence Listings

1. A listing must be the name of the customer to whom service is furnished or the name of a member of the customer's domestic establishment.
2. A listing for residence service may appear as an indented listing. In such cases, the designation "res", "residence", "cottage", or "farm" will appear before the customer's address or telephone number.
3. The listing of a telephone in the residence of a professional person may include his or her professional degree provided, however, the listing of only an individual name is desired.
4. The listing of a telephone in a clergyman's residence or church study may include the abbreviation "Rev." following the clergyman's name, except when the listing includes the professional degree "DD", the abbreviation "Rev." is not shown.
5. Dual listings are available for residential customers whereby the given names of two persons with the same surname and same address are included in one listing without additional charge.

D. Service Charges

1. Service charges are applicable for changes or additions of directory listings in accordance with the Service Charges section of Tariff M.P.S.C. No. 1, except that Service Charges are not applicable for changes to dual listings.

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AUXILIARY SERVICES
INTRAEXCHANGE CHANNELS

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A. General

1. Intraexchange channels for additional access lines, tie lines, Private Line Telephone Service, Private Line Teletypewriter Service, circuits for Remote Metering, Supervisor Control, Telewriting, or other non-telephone purposes may be provided, if facilities are available.
2. The rates specified herein contemplate regular voice grade circuits of the same type used for normal telephone communications. The company will provide better grade circuits only if practical to do so at additional rates based on cost.

B. Rates

1. Monthly – per channel

a) For private line services not connected to the network:

	<u>Transaction Code</u>	<u>Monthly Rate</u>
1) Inter-building channel - same premises - within 660 feet	MCXB	\$1.20
2) Inter-building channel - different premises or over 660 feet		
(a) First 1/4 mile or fraction (airline measurement)	MCXL1	\$4.50
(b) Each additional 1/4 mile or fraction (airline measurement)	MCXL2	\$1.50

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AUXILIARY SERVICES

INTRAEXCHANGE CHANNELS (Continued)

B. Rates (Continued)

1. Monthly – per channel (Continued)

	<u>Transaction Code</u>	<u>Monthly Rate</u>
b) For additional access lines		
1) Different building - same premises within 660' of main access line	MCXB	\$1.20
2) Different building different premises or in excess of 660' from main access line		
(a) First 1/4 airline mile, or fraction	MXCL1	\$4.50
(b) Each additional 1/4 airline mile, or fraction	MCXL2	\$1.50

2. Channels for off-premise⁽¹⁾ access lines (where facilities are available) may either be provided by extending the circuit from the main station location to the off-premises access line or by extending the circuit from central office to the additional access line at the option of the Telephone Company. When channels for additional off-premises access lines or private lines are routed from a customer location through the central office to another customer location, the mileage distance will be the total of the distance from one customer's location to the central office and from the central office to the other customer location. (C)

3. Channels for Private Line Telephone Services do not include provisions for transmission, signaling or terminating instruments.

4. Service charges, as set forth in Tariff M.P.S.C. No. 1, apply for the installation or move of intra-exchange channel.

⁽¹⁾ Off Premise Extension provisioned in or through the Central Office is grandfathered to existing customers effective November 1, 2015. This service will not be available after this date. (C)

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Michigan Public Service
Commission

Oct 26, 2015

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DIRECT INWARD DIALING (DID) SERVICE

A. General

The Telephone Company will provide, subject to the availability of facilities, Direct Inward Dialing (DID) Service. DID service provides for the completion of local and toll calls to associated station numbers without intermediate handling by an attendant.

B. Rates

1. The rates and charges for central office trunk associated with Direct Inward Dialing (DID) Service are as found below:

	<u>Monthly Rate</u>	<u>NRC</u>
a. DID Facility Charge, Per Trunk	(1)	(1)
b. DID Software Translation Charge, Per Trunk	N/A	\$50.00
c. DID Number Assignment Charge (Blocks of 10 numbers)	\$5.00	\$50.00 (2)

*Numbers sold in conjunction with DID Service only.

C. Conditions

1. The service is furnished subject to the availability of Central Office facilities and compatibility of customer-provided equipment.
2. The service includes central office switching equipment for in-dialing from the exchange and toll network directly to stations associated with customer premises equipment.

- (1) See M.P.S.C. No. 1, Sheets 6-8 for associated PBX trunk rate and M.P.S.C. No. 1, Sheet 40 for the installation charge.
- (2) Not applicable if installed with initial installation. Subsequent installations are subject to non-recurring costs.

AUXILIARY SERVICES

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DIRECT INWARD DIALING (DID) SERVICE (Continued)

C. Conditions (Continued)

3. The service must be provided on a minimum of 10 lines in a trunk group arranged for inward service.
4. The rates herein contemplate the use of standard Telephone Company equipment and serving arrangements and are in addition to rates and charges for the service with which it is furnished. When equipment or service of a special type is requested and provided, rates and charges are related to the costs involved to meet the individual requirements of each case.
5. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided equipment must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service.
6. The Telephone Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer, authorized user or joint user obsolete or require modification or alternation of such equipment or system or otherwise affect its use or performance.
7. Directory listings will be provided in accordance with the regulations of the "Directory Listings" section of this Tariff. DID number furnished herein are not entitled to free directory listings.
8. Customer-provided equipment must be arranged by the customer to provide for the intercepting of assigned but unused station numbers.
9. The customer being provided DID service will be responsible for all toll calls billed to the DID numbers.
10. DID numbers will be sold in conjunction with DID service only.
11. The assignment of the telephone numbers and the sequence of numbers assigned to a DID service is determined by the Company based on the rules established in FCC order 00-104. The customer may request a sequential block of numbers to be placed into service at a later date. Non-Recurring Charges for DID numbers may apply to recover the cost of reserving the numbers. Reserved numbers can only be held for a maximum of six months. After six months, the reserved numbers must be placed into service for that specific customer or the numbers will be categorized as available for use by other customers.

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N11 SERVICES

A. General

In compliance with FCC Order 00-256 in CC Docket 92-105 and subsequent orders, N11 Service ("N11") establishes a three-digit local dialing arrangement in the Central Office that automatically transfers "N11" calls to another pre-programmed telephone number (point-to number) determined by the N11 Subscriber.

B. Definitions

The Federal Communications Commission (FCC) administers the N11 codes, and has nationally assigned 211, 311, 511, 711 and 811 to the following special services.

"211"

211 is assigned for community information and referral services.

"311"

311 is assigned for non-emergency police and other governmental information.

"511"

511 is assigned for traffic and transportation information.

"711"

711 is assigned for access to Telecommunications Relay Service (TRS).

"811"

811 is assigned for state One Call Services for providing advance notice of excavation activities to underground facility operators.

C. Conditions and Limitations

1. Requests for utilization of the N11 dialing code must be submitted in writing to the state regulatory authority, consistent with applicable state law for the assignment of the N11 code.
2. N11 service is provided subject to the availability of the N11 code and where facilities permit.
3. Only one 7 digit or 10 digit or 800 toll-free number may be used as the lead number per basic local calling area.
4. Directory listings may be provided for N11 under the terms, conditions and rates specified elsewhere in this M.P.S.C. No. 2 (U) tariff.

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AUXILIARY SERVICES

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N11 SERVICES (Continued)

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C. Conditions and Limitations (Continued)

5. Access to N11 is not available to the following classes of service:
- 1+
 - 0+, 0- (credit card, third-party billing, collect calls)
 - 101XXXX

In addition, operator assisted calls to the N11 Subscriber will not be completed.

6. Suspension of N11 Service is not allowed.
7. The N11 Subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to N11 without impairing the Company's general telephone service or telephone plant.
8. The Company will provide both oral and written notification when an N11 Subscriber's service unreasonable interferes with or impairs other services rendered to the public by the Company or by other Subscribers of N11. The Company reserves the right once notification is made to institute protective measures up to and including termination at any time and without further notice. The Company may take protective measures when the N11 Subscriber make no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.
9. Calls to N11 will be delivered over existing facilities. If the N11 Subscriber requires different facilities or services; the terms, conditions, and rates for those services found elsewhere in this tariff will apply.
10. N11 Service does not provide calling number information in real time to the N11 Subscriber. If the N11 Subscriber needs this type of information, the Subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.
11. The Company will provision the Subscriber's order within a reasonable time, given the complexity of the order. The N11 Subscriber will be billed the charges when the service is provisioned by the Company.

If the N11 Subscriber cancels the order or decides to discontinue service, the N11 code will be recalled and the number will be considered available for reassignment. Any non-recurring charges associated with the establishment of service may not be refunded or waived.

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N11 SERVICES (Continued)

C. Conditions and Limitations (Continued)

12. If the point-to number provided by the N11 Subscriber is disconnected, the Company will route the N11 call to a pre-recorded announcement for 60 days. The announcement will advise the N11 caller that the service is not available.
13. The Company only provides N11 dialing to its own customers. The N11 Subscriber should work separately with other providers of telecommunication services for the arrangement of N11 to their customers.
14. The N11 Subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
15. The N11 Subscriber is restricted from selling or transferring the N11 code to an affiliated entity, either directly or indirectly.
16. The N11 Subscriber shall abide by all terms and conditions, which may be identified by the FCC in CC Docket 92-105 or subsequent dockets regarding the use and return of the N11 dialing code. The N11 Subscriber will be required to migrate to any access arrangement offered in the Company's tariff within the required notice period. If a recall is ordered, the company will work with the N11 Subscriber affected by such recall to transfer their service arrangements within the required notice period. The N11 Subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.
17. The N11 Subscriber, will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.
18. The Company is not responsible for any and all complaints lodged with any regulatory authority against any service provided via N11.

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N11 SERVICES (Continued)

C. Conditions and Limitations (Continued)

19. The Company may take all legal and practical steps to disassociate itself from N11 Subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
20. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties in Company facilities and equipment or on equipment owned or leased by the Subscriber.
21. The Company, its employees, or its agents are not liable to any person for civil damages resulting from or caused by any act or omission in the development, design, installation, operation, maintenance, performance or provision of N11 service, except for willful or wanton misconduct.
22. This service will also be subject to the general regulations of the Company as listed in M.P.S.C. No. 7 of this tariff.

D. Rates and Charges

N11 Subscribers will pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the N11 Subscriber's designated premises.

	<u>Nonrecurring Charge</u>
1. Service Order Charge, per point-to number	(1)
2. Central Office Switch Activation Charge, Per Central Office Switch Translated or Changed	\$110.00
3. Change point-to number per Subscriber request Per central office	\$15.00

(1) Service Order Charges as specified in M.P.S.C. No. 1 will apply.

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