

ISLAND TELEPHONE COMPANY

SCHEDULE OF CHARGES AND REGULATIONS GOVERNING

DIRECTORY ASSISTANCE SERVICE

Applying to Intrastate Service in Michigan

ISSUED: January 25, 2007 EFFECTIVE: January 26, 2007

BY: Jeff Jung, Vice-President Millington, Michigan





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Checklist

Sheet No.	<u>Revision</u>	
1	First Revised	
2	Second Revised	(C)
_ 3	Second Revised	(C)
4	First Revised	
5	Second Revised	(C)
6	Second Revised	(C)
7	Second Revised	(C)

ISSUED: April 16, 2015

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A. Application of Tariff

This Tariff applies to Directory Assistance Service furnished in Michigan by ISLAND TELEPHONE COMPANY, hereinafter referred to as the Company.

- B. Explanation of Symbols
 - (C) Signifies a changed regulation.
 - (D) Signifies a discontinued rate, treatment, or regulation.
 - (I) Signifies an increased rate or new treatment resulting in an increased rate.
 - (N) Signifies a new rate, treatment, or regulation.
 - (R) Signifies a reduced rate or new treatment resulting in reduced rate.

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APPROVED

A. General

Directory Assistance Service gives customers access to telephone numbers of individuals or businesses by dialing 555-1212, 4-1-1 or 1-4-1-1.

B. Definitions

- Local numbers are any NPA/NXXs within the customer's local calling area or home NPA.
- National numbers are any NPA/NXXs within the United States, Canada, Puerto Rico and the U.S. Virgin Islands, but outside the customer's local calling area or home NPA.
- 3. Call Completion is when a customer requests that a call be completed to the number that was provided during the directory assistance call.

C. Regulations

- 1. A maximum of two requested telephone numbers is allowed per call.
- 2. Rates will apply based on the NPA/NXX requested.

(T)

(T)

(T)

 A customer who cannot use telephone directories because of physical or mental limitations may obtain an exemption from Directory Assistance Service charges.

(D)

(D)

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Issued under the authority of the Michigan Public Service Commission Order Dated December 22, 1992, in Case No. U-10064.

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DIRECTORY ASSISTANCE SERVICE (Continued)

APPROVED (

D. Rates

(D) (E)

The following rates apply for Directory Assistance Service for all exchanges:

(T)

Rate

(T)

1. Local Direct Dialed, per call

Call Completion, per minute

\$1.20

\$0.20

(T)(l) (N)

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2.

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DIRECTORY ASSISTANCE SERVICE (Continued)

(D)

(T)

E. Exemptions

- Residence and business service (including a Centrex or AIOD equipped PBX station) are exempt from the charge and allowance portions of the Directory Assistance Service plan when a user (or the principal user of a business service) is unable to use a telephone directory because of physical or mental limitations.
- To obtain an exemption, the customer provides the name, address, telephone number and nature of the limitation for the individual requiring the exemption. A certificate of Directory Assistance Charge Exemption is required for each residence or business line to be exempted.
- 3. Information contained on the exemption certificate will be treated as confidential by the Company.
- 4. The customer shall notify the Company when the need for an exemption no longer exists.

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