

TITLE PAGE
SCHEDULE OF RATES, RULES AND REGULATIONS
GOVERNING THE FURNISHING OF TELEPHONE SERVICE APPLYING
TO THE FOLLOWING TERRITORIES:

<u>EXCHANGE</u>	<u>COUNTY</u>	<u>TOWNSHIPS</u>	<u>INCORPORATED CITIES AND VILLAGES</u>
AUGUSTA	KALAMAZOO	CHARLESTON ROSS	AUGUSTA
	CALHOUN	BEDFORD	
CLAYTON	LENAWEE	DOVER HUDSON MEDINA SENECA	CLAYTON
HICKORY CORNERS	BARRY	BARRY PRAIRIEVILLE JOHNSTOWN RICHLAND	
	KALAMAZOO	AUGUSTA	



ISSUED: 03/12/93

EFFECTIVE: 03/22/93

Issued under the authority of the Michigan Public Service
Commission Order dated December 22, 1992, in Case No. U-10064.

BY: James A. Bubar, President

Augusta, Michigan

LOCAL EXCHANGE SERVICE

APPROVED

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MPSC No 1R
See sheet
1 to 3*

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ISSUED: February 21, 2006

EFFECTIVE: April 1, 2006

BY: Paul E. Pederson, Vice President

Augusta, Michigan



LOCAL EXCHANGE SERVICE

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		(D)
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By seawrightp at 10:10 am, Jun 30, 2009

COMMUNICATION CORPORATION OF MICHIGAN
TARIFF NO. 1 (U)

Check Sheet
Nineteenth Revised Sheet 4
Cancels Eighteenth Revised Sheet 4

LOCAL EXCHANGE SERVICE

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By seawrightp at 10:10 am, Jun 30, 2009

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ISSUED: June 22, 2009

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BY: Jeff Jung, Vice President

Augusta, Michigan

COMMUNICATION CORPORATION OF MICHIGAN
TARIFF NO. 1 (U)

Check Sheet
Thirteenth Revised Sheet 5
Cancels Twelfth Revised Sheet 5

LOCAL EXCHANGE SERVICE

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By seawrightp at 10:10 am, Jun 30, 2009

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ISSUED: June 22, 2009

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BY: Jeff Jung, Vice President

Augusta, Michigan

LOCAL EXCHANGE SERVICE

Exchange: AUGUSTA

REFERENCE TO RULES:

The provisions of service at the rates shown below are subject to the General Rules, Regulations, and Rates as filed with this Tariff.

The rates shown below entitle the customer to messages without toll charges to all access lines bearing the designation of a central office of the following exchange which comprise the Local Service Area:¹

AUGUSTA	HICKORY CORNERS RICHLAND	BATTLE CREEK GALESBURG	KALAMAZOO BANFIELD CLIMAX
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LOCAL EXCHANGE SERVICE¹

A. General

The local exchange access line provides for the connection of the central office switching equipment with the customer premises.

Business and residential individual line service is available through the exchange.

The rates for local exchange access line service do not include the telephone station set.

B. Rates

<u>Class of Service</u>	<u>Transaction Code</u>	<u>Monthly Rate</u>	
*Business:			
One-Party and Key Multiline			
(6 or fewer lines)	B1, TKKSB	\$34.65	
(7 or more lines)	B17, TKKS7	32.15	
PBX Trunk Multiline			
(6 or fewer lines)	TKCS	48.45	
(7 or more lines)	TKCS7	45.95	
*Residence			
One-Party	R1	23.00	(l)
Key Line (<i>grandfathered as September 1, 2003</i>)	TKKSR	17.30	(l)

The rates for those residential and business customers who, as of the effective date of this tariff, do not have touch tone service shall have their monthly rate reduced by \$1.90.

Calls made to a telephone number with an NPA NXX that is associated with a rate center that is within the originating customer's local calling area are classified as local calls, pursuant to the distinction created in MCL 484.2304(9). If the Company incurs additional cost to transport a local call beyond the Company's exchange boundary, the Company, effective beginning January 1, 2008, will charge the customer, in addition to all other applicable local service charges, a \$0.03 per minute of use (MOU) surcharge for such calls and all such MOU will count toward any applicable monthly MOU allowance. Prior to the imposition of the \$0.03 per MOU local charge, the Company will provide the customer at least 30 days notice of its intention to do so, and the notice will include information enabling the customer to determine the affected telephone number(s).

ISSUED: December 21, 2012

EFFECTIVE: January 1, 2013

In accordance with House Bill FC 2012-11-121

BY: Joel Dohmeier, Vice-President
525 Junction Rd, Madison, WI 53717

RECEIVED
By Patti Witte at 2:45 pm, Jan 17, 2013

LOCAL EXCHANGE SERVICE

Exchange: CLAYTON

REFERENCE TO RULES:

The provisions of service at the rates shown below are subject to the General Rules, Regulations, and Rates as filed with this Tariff.

The rates shown below entitle the customer to messages without toll charges to all access lines bearing the designation of a central office of the following exchange which comprise the Local Service Area:¹

CLAYTON HUDSON	SAND CREEK MORENCI	ADDISON	ADRIAN
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LOCAL EXCHANGE SERVICE¹

A. General

The local exchange access line provides for the connection of the central office switching equipment with the customer premises.

Business and residential individual line service is available through the exchange.

The rates for local exchange access line service do not include the telephone station set.

B. Rates

<u>Class of Service</u>	<u>Transaction Code</u>	<u>Monthly Rate</u>
*Business:		
One-Party and Key Multiline		
(6 or fewer lines)	B1, TKKSB	\$23.00
(7 or more lines)	B17, TKKS7	20.50
PBX Trunk Multiline		
(6 or fewer lines)	TKCS	31.65
(7 or more lines)	TKCS7	29.15
*Residence		
One-Party	R1	21.81

(l)

* The rates for those residential and business customers who, as of the effective date of this tariff, do not have touch tone service shall have their monthly rate reduced by \$1.90.

¹ Calls made to a telephone number with an NPA NXX that is associated with a rate center that is within the originating customer's local calling area are classified as local calls, pursuant to the distinction created in MCL 484.2304(9). If the Company incurs additional cost to transport a local call beyond the Company's exchange boundary, the Company, effective beginning January 1, 2008, will charge the customer, in addition to all other applicable local service charges, a \$0.03 per minute of use (MOU) surcharge for such calls and all such MOU will count toward any applicable monthly MOU allowance. Prior to the imposition of the \$0.03 per MOU local charge, the Company will provide the customer at least 30 days notice of its intention to do so, and the notice will include information enabling the customer to determine the affected telephone number(s).

ISSUED: June 27, 2012

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Issued under the authority of the Michigan Telecommunications Commission as amended.
BY: Joel Dohmeier, Vice-President

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By Patti Witte at 5:21 pm, Jul 11, 2012

LOCAL EXCHANGE SERVICE

Exchange: HICKORY CORNERS

REFERENCE TO RULES:

The provisions of service at the rates shown below are subject to the General Rules, Regulations, and Rates as filed with this Tariff.

The rates shown below entitle the customer to messages without toll charges to all access lines bearing the designation of a central office of the following exchange which comprise the Local Service Area.⁷

HICKORY CORNERS AUGUSTA	DELTON KALAMAZOO	BANFIELD BATTLE CREEK	RICHLAND
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LOCAL EXCHANGE SERVICE⁷

A. General

The local exchange access line provides for the connection of the central office switching equipment with the customer premises.

Business and residential individual line service is available through the exchange.

The rates for local exchange access line service do not include the telephone station set.

B. Rates

<u>Class of Service</u>	<u>Transaction Code</u>	<u>Monthly Rate</u>
*Business:		
One-Party and Key Multiline		
(6 or fewer lines)	B1, TKKSB	\$30.50
(7 or more lines)	B17, TKKS7	28.00
PBX Trunk Multiline		
(6 or fewer lines)	TKCS	39.50
(7 or more lines)	TKCS7	37.00
*Residence		
One-Party	R1	23.00
One-Party, Metered Svc. ^{1/}	R1M	15.63

(l)
(l)

⁷ Calls made to a telephone number with an NPA NXX that is associated with a rate center that is within the originating customer's local calling area are classified as local calls, pursuant to the distinction created in MCL 484.2304(9). If the Company incurs additional cost to transport a local call beyond the Company's exchange boundary, the Company, effective beginning January 1, 2008, will charge the customer, in addition to all other applicable local service charges, a \$0.03 per minute of use (MOU) surcharge for such calls and all such MOU will count toward any applicable monthly MOU allowance. Prior to the imposition of the \$0.03 per MOU local charge, the Company will provide the customer at least 30 days notice of its intention to do so, and the notice will include information enabling the customer to determine the affected telephone number(s).

* The rates for those residential and business customers who, as of the effective date of this tariff, do not have touch tone service shall have their monthly rate reduced by \$1.90.

^{1/} No additional charge for the first 20 completed outgoing messages within the local service area per month. For messages in excess of 20, there is an additional charge of \$.15 for each message.

ISSUED: December 21, 2013

EFFECTIVE: January 1, 2013

In Accordance with House Bill

BY: Joel Dohmeier, Vice-President
525 Junction Rd, Madison, WI 53717

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LOCAL EXCHANGE SERVICE

This service is grandfathered to existing customers effective March 1, 2012. This service will not be available to new customers after this date.

PRIMARY BASIC LOCAL EXCHANGE SERVICE³

A. General

Primary Basic Local Exchange Service (PBLES) provides residential customers a voice only access line with the following local calling areas and conditions:

B. Local Calling Areas

Exchange
Augusta

Exchanges in the Local Calling Area
Augusta, Hickory Corners, Battle Creek,
Kalamazoo, Richland, Galesburg, Banfield,
Climax

Clayton

Clayton, Sand Creek, Addison, Adrian,
Hudson and Morenci

Hickory Corners

Hickory Corners, Delton, Banfield, Richland,
Augusta, Kalamazoo, Battle Creek

C. Conditions

1. PBLES includes a call allowance of 100 outgoing local calls, 12,000 outgoing local minutes and unlimited incoming calls at no additional charge.
2. For all outgoing local calls in excess of 100, an additional per call charge will apply.
3. The outgoing call allowance is applied per access line per month. Unused calls may not be carried over to another month.
4. Qualified customers with disabilities and authorized volunteers of non-profit organizations, or volunteers of chartered veterans organizations will be exempt from the 100 call limitation and shall receive unlimited outgoing local calls.

D. Rates

Local Residential Access Line

Augusta	\$21.61 ¹	(I)
Clayton	\$19.20 ^{1 2}	
Hickory Corners	\$18.88 ¹	(I)
Per Call (after monthly call allowance)	\$0.06	

¹ This rate includes the End User Common Line and Touchtone charges.

² This rate change is being made in compliance with M.P.S.C. Case No. U-15079.

³ Calls made to a telephone number with an NPA NXX that is associated with the rate center that is within the originating customer's local calling area, are classified as local calls, pursuant to the distinction created in MCL 484.2304(9). If the Company incurs additional cost to transport a local call beyond the Company's exchange boundary, the Company, effective beginning January 1, 2008, will charge the customer, in addition to all other applicable local service charges, a \$0.03 per minute of use (MOU) surcharge for such calls and all such MOU will count toward any applicable monthly MOU allowance. Prior to the imposition of the \$0.03 per MOU local charge, the Company will provide the customer at least 30 days notice of its intention to do so, and the notice will include information enabling the customer to determine the affected telephone number(s).

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In accordance with House Bill FC
BY: Joel Dohmeier, Vice-President
525 Junction Rd, Madison, WI 53717

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By Patti Witte at 2:45 pm, Jan 17, 2013

LOCAL EXCHANGE SERVICE

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dated December 22, 1992, in Case No. U-10064

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LOCAL EXCHANGE SERVICE

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ISSUED: February 28, 1997

EFFECTIVE: April 15, 1997

BY: Louis D. Reilly, President

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LOCAL EXCHANGE SERVICE

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LOCAL EXCHANGE SERVICE

APPROVED

CUSTOMIZED 911 (C911)

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A. General

Customized 911 (C911) allows a customer to provide 911 Dispatch Centers (PSAP) with specific information for their PBX station telephone numbers or business lines.

B. Conditions

1. There is no charge for requesting updates to information at the PSAP.
2. A No Record Found (NRF) Charge applies when the Company receives an NRF report from the local authorities when a 911 call is placed and no 911 information was in the database. If a customer receives 3 of these, C911 will be terminated. The customer is required to provide 911 via one (1) ANI with one (1) address, per PRI T1; or via Analog line.
3. The Report Request charge applies when a customer requests a list of their E911 information from the E911 database.
4. Except where caused by the willful misconduct or gross negligence of TDS Telecom, the customer agrees to release, indemnify, defend and save harmless the Company from claims, suits, actions, damages, costs, judgments and actions of any nature or from any person related to the C911 Service provided.
5. The C911 customer agrees to indemnify and hold harmless TDS Telecom for any infringement or invasion of the right to privacy of person or persons, caused or claimed to be caused by acts or omissions of the Customer and their operation or use of C911 Service.

C. Rates

	<u>Monthly Charge</u>	<u>Non-Recurring Charge</u>
1. Initial Set-Up (per number) (not to exceed \$500)		\$1.00
2. Per Number Charge	\$0.05	
3. No Record Found Charge (per number)		\$50.00
4. Report Requests Charge		Variable

(N)

ISSUED: August 4, 2008

EFFECTIVE: August 5, 2008

BY: Jeff Jung, Vice President

Augusta, Michigan

LOCAL TELEPHONE EXCHANGE SERVICE

UNIVERSAL EMERGENCY NUMBER SERVICE (911)



A. GENERAL

1. This tariff provides for Universal Emergency Number Service (911) as provided under the conditions set forth in the Emergency Telephone Service Act., 1986 PA 32; MCL 484.1101 et seq. The provisions of PA-32, as enacted or amended, supersede this tariff.
2. Universal Emergency Number Service (911), is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911 from service users within a 911 service district.
3. Under the provision of PA-32, the county is the agency that is empowered to establish an emergency telephone district or a 911 service district. The county, upon adoption of the resolution, must act on behalf of the public agencies located within the 911 service district.
4. As soon as it is feasible, after receipt of a written application from a county requesting 911 service within a 911 service district described in a final 911 service plan adopted pursuant to PA-32, the service supplier will make the central office facilities available to provide 911 service and options.
5. Two types of 911 service are offered: Basic 911 (B911) and Enhanced 911 Service (E911).
 - a. Basic 911 Service provides for routing all 911 calls originated by telephones having telephone number beginning with a given central office prefix code or codes to a single PSAP equipped to receive those calls.
 - b. Enhanced 911 Service provides additional features; such as selective routing of 911 calls to a specific PSAP that is selected from the various PSAP's serving customers within that central office area; E911 Trunks, Automatic Number Identification and PSAP Data Base Establishment and Update Service.
6. Pursuant to PA-32, the 911 calling party waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, address and name associated with the originating access line location are furnished to the PSAP.

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BY: James A. Bubar, President

Augusta, Michigan

LOCAL TELEPHONE EXCHANGE SERVICE

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

B. DEFINITION OF TERMS

1. Automatic Location Identification (ALI) - an E911 feature that provides the name and address or both associated with the calling party's telephone number (identified by ANI as defined below) to the PSAP for display. Additional telephone with the same number as the calling party's (secondary locations, off-premise extensions, etc.) are identified with the address of the telephone number at the main location.
2. Automatic Number Identification (ANI) - provides for the telephone number of the calling party to be forwarded to the PSAP.
3. 911 Trunks - trunks between a serving central office and a PSAP or between two central offices, except where one of the central offices is a remote unit. In instances where one of the central office is a remote unit, nonrecurring charges and monthly rates apply to that segment of the 911 trunk.
4. Emergency Service Number ESN - an ESN is a Selective Routing (SR) code assigned to each telephone number in an exchange where SR is provided to route E911 calls to an appropriate PSAP. The ESN defines the set of emergency services (e.g., police, fire, medical) within a particular serving area. An ESN is associated with primary PSAP and possible one or more secondary PSAP'S.
5. Emergency Telephone Service Charge - a charge for the network start-up costs, customer notification costs, billing costs including an allowance for uncollectibles, and network nonrecurring and recurring installation, maintenance, service and equipment network charges of a service supplier providing 911 service pursuant to PA-32.
6. 911 Service Area - the geographic area in which the customer will respond to all 911 calls and dispatch appropriate emergency assistance.
7. PSAP Data Base Establishment and Update Service - provides the PSAP with the initial list, as well as periodic updates of customer name, telephone number and addresses for ALI.



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BY: James A. Bubar, President

Augusta, Michigan

LOCAL TELEPHONE EXCHANGE SERVICE

UNIVERSAL EMERGENCY NUMBER SERVICE (911)



B. DEFINITION OF TERMS (Continued)

8. Public Safety Answering Point (PSAP) - a communications facility operated or answered on a 24-hour basis, ~~assigned~~ responsibility by a public agency or county to receive 911 calls and, as appropriate, to directly dispatch emergency response services, or to transfer or relay emergency 911 calls to other public safety agencies. It is the first point of reception by a public safety agency of a 911 call, and services the jurisdictions in which it is located and other participation jurisdictions, if any.
9. Selective Routing Service - a feature that routes an E911 call from a central office to the designated primary PSAP based upon the identified number of the calling party.
10. Service Supplier - any provider of regulated telephone service to a service user in the state.
11. Serving Central Office - the central office from which a PSAP, either primary or secondary, is served.
12. Universal Emergency Number Service - a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911. The 911 service includes lines and equipment necessary for transferring an dispatching public emergency telephone calls originated by persons within the telephone central office areas arranged for 911 calling.
13. Universal Emergency Number Service Customer (Customer) the board of county commissioners is designated as the customer that is legally authorized to subscribe to service and have public safety responsibility by law to respond to telephone calls from the public or emergency police, fire or other emergency services within the telephone central office areas arranged for 911 calling. A customer or group of customers may authorize an agent to subscribe to the service but the agent is not the customer.

C. RATES AND CHARGES

1. Appropriate recurring and nonrecurring service charges and rates apply as set forth in the applicable MPSC tariffs of the telephone company or by concurrence with other telephone company tariffs or by special contractual agreements between the telephone company and the appropriate governmental agency.

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BY: James A. Bubar, President

Augusta, Michigan

LOCAL TELEPHONE EXCHANGE SERVICE

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

D. EMERGENCY TELEPHONE SERVICE CHARGE

1. PA-32 mandates that the telephone company be permitted to recover costs incurred for providing 911 service through the Emergency Telephone Service Charge.
2. For any Emergency Telephone District (911 service) wishing to recover costs pursuant to PA-32, the following shall apply:
 - a. The Emergency Telephone Service Charge shall be determined by the designated coordinator of the 911 service district based on the costs and charges submitted by the service suppliers.
 - 1) The amount of the Emergency Service Charge payable monthly by a service user for recurring costs and charges shall not exceed the amount authorized by PA-32 based on the highest monthly local service rate charged by the service supplier for a residential 1-party unlimited calling service within the 911 service district.
 - 2) The amount of the Emergency Telephone Service Charge payable monthly by a service user for nonrecurring costs and charges shall not exceed the amount authorized by PA-32 based on the highest monthly service rate charged by the service suppliers for a residential 1-party unlimited calling service within the 911 service district. This portion of the Emergency Telephone Service Charge shall be amortized over a period authorized by PA-32, as approved by the Public Service Commission, and shall be billed and collected from all service users only until such amounts are fully recovered by the service suppliers.
 - b. Because the service supplier serving boundaries and political subdivisions and 911 service district boundaries may not coincide the Emergency Telephone Service Charge will be payable by all service users served by a central office providing 911 service.



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BY: James A. Bubar, President

Augusta, Michigan

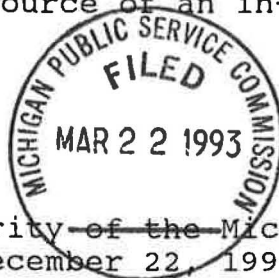
LOCAL TELEPHONE EXCHANGE SERVICE

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

E. RULES AND REGULATIONS

1. This service is limited to the use of central office telephone number 911 as the universal emergency telephone number.
2. The service supplier shall not be required to provide 911 service to less than a entire central office (switching entity).
3. The service supplier will not provide both Basic 911 and Enhanced 911 service within a given central office (switching entity).
4. 911 service is furnished to the customer only for the purpose of receiving reports or emergencies from the public.
5. Intercept service for the seven-digit emergency number replaced by 911 will be provided, upon request, for up to one year or until the next customer directory issuance, whichever is longer, at no charge.
6. 911 service lines are arranged for one-way incoming service to the appropriate PSAP. These lines cannot be used to originate calls from a PSAP.
7. 911 service lines are provided solely for the benefit of the customer operating the PSAP. The provision of 911 service by the service supplies shall not be interpreted, construed or regarded as being for the benefit of or creating any service supplier obligation, either expressed or implied, toward any third person or legal entity other than the customer.
8. The service supplier does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the service users to have the ability to access the PSAP.
9. Any terminal equipment (PSAP) used in connection with 911 service, whether such equipment is provided by the service supplier or the customer, shall not be permitted to be used to extract any information from the Date Management System, other than information relating to number identified as the source of an in-progress 911 call.

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BY: James A. Bubar, President

Augusta, Michigan

LOCAL TELEPHONE EXCHANGE SERVICE

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

E. RULES AND REGULATIONS (Continued)

10. E911 information consisting of the names, address and telephone numbers of telephone customers whose listings are not published in directories or listed in Directory Assistance Offices is confidential. Information will be provided on a call-by-call basis only for the purpose of responding to emergency calls and is not to be used or disclosed by the customer, its agents or employees for any other purpose.
11. ANI/ALI may not be displayed on calls placed over party lines.
12. The service supplier's entire liability to any person for interruption or failure of 911 service shall be limited to the terms specified in this and other tariffs.
13. The rates charged for 911 service do not include the monitoring of facilities to discover errors, defects and malfunctions in the service, nor does the service supplier undertake such responsibility. The customer shall be responsible for making such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the service supplier in the event the system is not functioning properly.
14. The service supplier's liability to the customer, the 911 calling party or any other party or persons for any loss or damage arising from errors, interruptions, omissions, delays, defects, failures or malfunctions of this service or any part thereof whether caused by the negligence of the service supplier or otherwise shall not exceed an amount equivalent to the pro-rate charges for the service affected during the period of time that the service was fully or partially inoperative. These limited damages shall be in addition to any credits that may be given for an out-of-service condition.



ISSUED: 03/12/93

EFFECTIVE: 03/22/93

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Commission Order dated December 22, 1992, in Case No. U-10064.

BY: James A. Bubar, President

Augusta, Michigan

LOCAL TELEPHONE EXCHANGE SERVICE

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

E. RULES AND REGULATIONS (Continued)

15. The customer and participating governmental units and agencies each agree to release, indemnify, defend and hold harmless, the service supplier from any and all loss, claims, demands, suits, or other action, of any liability whatsoever, other than the service supplier's sole negligence, arising out of the customer's use of 911 service whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property whether owned by the customer or other; and the customer and participating governmental units and agencies agree to purchase and maintain adequate insurance against such liability.
16. The customer also agrees to release, indemnify, defend and hold harmless the service supplier from any infringement or invasion of the right of privacy or confidentiality of any person or person, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or by use of 911 services furnished by the service supplier in connection therewith, including but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 service hereunder, and that arise out of the negligence or other wrongful act of the customer, its user agencies or municipalities, or the employees or agents or any one of them.
17. The installation of initial or subsequent 911 exchange lines to maintain applicable service supplier service standards will be provided, at the appropriate charges, by the service supplier.
18. Because the service supplier's telephone exchange boundaries and political subdivisions and 911 service district boundaries may not coincide, as a condition of 911 service, the customer must handle or make arrangements to handle all 911 calls that originate from telephones served by central offices in the local service area whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.



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EFFECTIVE: 03/22/93

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BY: James A. Bubar, President

Augusta, Michigan

LOCAL TELEPHONE EXCHANGE SERVICE

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

E. RULES AND REGULATIONS (Continued)

19. Application for 911 service must be made in writing by the customer. If application for service is made by an agent, the service supplier must be provided with satisfactory written proof of authority of the agent by the customer.
20. The customer shall:
 - a. Subscribe to local exchange service at the PSAP location for administrative purposes, for placing outgoing calls, for receiving non-911 calls and for operator-forwarded calls.
 - b. Subscriber to or provide telephone equipment with a capacity adequate to handle the number of incoming 911 lines recommended by the service supplier.
 - c. Appoint a coordinator who will be responsible for the implementation of the final 911 service plan and the determination of the Emergency Telephone service Charge, who will oversee the annual auditing process, and who will negotiate call handling situations where central office overlap situations exist with other agencies or counties.



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EFFECTIVE: 03/22/93

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Commission Order dated December 22, 1992, in Case No. U-10064.

BY: James A. Bubar, President

Augusta, Michigan

LOCAL EXCHANGE SERVICE
SERVICE CONNECTION CHARGES

APPROVED

A. GENERAL

1. Service Connection Charges are non-recurring charges for work performed by the Telephone Company in connection with customer-initiated requests for voice services. They apply to ordering, connecting, moving, changing, or rearranging of voice services.

B. SERVICE DESCRIPTIONS

1. **Service Order Charge – Initial:**
Initial Service Order charge applies to Company representative's time required to establish a new customer into the billing system.
2. **Service Order Charge – Subsequent:**
Subsequent Service Order charge applies to Company representative's time required in making changes to already established billing records due to a customer's service request.
3. **Central Office Work Charge:**
Central Office Work charge applies to Company representative's time required in making changes in the switch or with central office systems and equipment at the request of the customer. Work would include, but is not limited to establishment of service, adding lines, adding features, changing a telephone number, and moves.
4. **Line Connection Charge:**
A Line Connection charge would apply to Company representative's time working on the line between the central office and up to the pedestal, or the demarcation point such as the network interface device (NID) or Optical Network Terminal (ONT); or on a circuit between premises traversing company distribution plant.
5. **Premise Visit Charge:**
A premise visit charge applies for a Company vehicle deployment when a company representative is required to install lines or isolate trouble at the request of the customer. Also see Conditions and Limitations number 5.
6. **Reconnect for Non-Payment:**
This charge applies to work performed by the telephone company to reestablish service that has been disconnected for non-payment and where satisfactory arrangements were not made prior to the preparation of the disconnect.

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Michigan Public Service
Commission
Nov 03, 2017
Received

LOCAL EXCHANGE SERVICE
SERVICE CONNECTION CHARGES

APPROVED

C. **CONDITIONS AND LIMITATIONS**

1. Service Connection Charges contemplate work performed by the Telephone Company during normal work hours. Additional charges may apply to work performed outside of normal work hours at the request of the customer.
2. Service Connection Charges are in addition to recurring rates and any other charges applicable for voice services subscribed to by the customer. Service Connection Charges may apply in addition to special installation charges or construction charges as set forth elsewhere in Company's tariff.
3. Service Connection Charges are non-refundable unless the order is cancelled before work is begun or unless specified elsewhere in the Company's tariff.
4. One Service Order Charge (Initial or Subsequent) applies for all services requested at the same time for the same customer at the same premises.
5. A Line Connection and a Premises Visit will apply to service trouble that is determined to be in customer-provided equipment or inside wire, and the customer does not subscribe to Inside Wire Maintenance. No other Service Connection Charges apply.
6. The charges in this tariff do not include work related to the installation or repair of customer owned equipment or inside wiring.
7. The Company may waive Service Connection Charges from time-to-time as part of a promotion for new or existing products and services. The promotion will be for a limited period of time.
8. Service Connection Charges DO NOT apply to the following customer requests:
 - a. When a change is made and initiated by the Company, for the convenience of the Company, such as a change in grade of service, change in customer's telephone number, or in changes of service and facilities for continuation of satisfactory service.
 - b. Changes stemming from Company errors or to normal repair and maintenance performed on general voice service and associated equipment.
 - c. Re-establishing voice service at a secondary location immediately following the rendering of a customer's primary location as unfit for occupancy, due fire, flood, etc. At the option of the Company, a different telephone number may be used.

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Michigan Public Service
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LOCAL EXCHANGE SERVICE
SERVICE CONNECTION CHARGES

APPROVED

C. CONDITIONS AND LIMITATIONS (Continued)

6. Service Connection Charges DO NOT apply to the following customer requests:
(continued)
- d. Adding or changing custom calling services, advanced calling services, directory listings, non-published numbers and non-listed numbers.
 - e. Changing the billing person's name
 - f. Suspension of Service requested by the customer and subsequent reconnect to full service.

D. RATES

Non-Recurring Rates

1. Initial Service Order	\$16.50
2. Subsequent Service Order	\$8.00
3. Central Office Work	\$5.00
4. Line Connection	\$23.50
5. Premise Visit	\$11.50
6. Reconnect for Non-Payment	\$20.00

E. WAIVERS

1. Residential customers returning to Communication Corporation of Michigan (CCM) for telephone service will receive a waiver of the installation or service connection charges. The customer must not have any outstanding balances with the Company to be eligible for the waiver.

(M) Material previously shown on Sheet 39 of this Section.

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Michigan Public Service
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LOCAL EXCHANGE SERVICE
RESERVED FOR FUTURE USE

APPROVED

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LOCAL EXCHANGE SERVICE

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**Michigan Public Service
Commission**

Nov 03, 2017

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LOCAL EXCHANGE SERVICE
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(M) Material now shown on Sheet 32 of this Section

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LOCAL EXCHANGE SERVICE
SERVICE CONNECTION CHARGES

APPROVED

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LOCAL EXCHANGE SERVICE

LIFELINE SERVICE

(C)

Effective June 19, 2019, the Company concurs in the Telecommunications Association of Michigan's(TAM) Lifeline Tariff M.P.S.C. 9R

(C)

LINK UP PROGRAM

Per FCC Order 12-11 (Lifeline/Link-Up Order), Lifeline Connection Assistance (Link-Up) support is eliminated effective April 2, 2012.

(M) (D)
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(M) Material previously shown on Sheet 43 of this Section

ISSUED: June 18, 2019

EFFECTIVE: June 19, 2019

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Joel Dohmeier, Vice President
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Michigan Public Service
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Sep 12, 2019

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LOCAL EXCHANGE SERVICE

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ISSUED: June 18, 2019

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Michigan Public Service
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Sep 12, 2019

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LOCAL EXCHANGE SERVICE

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(M) Material now shown on Sheet 41 of this section

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Commission

Sep 12, 2019

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LOCAL EXCHANGE SERVICE

APPROVED

FEDERAL PROGRAMS

1. UNIVERSAL SERVICE SUPPORT FOR LIBRARIES AND SCHOOLS

- a. In accordance with 1997 PA 95 of the Michigan Telecommunications Act, and 47 CFR 54.500 *et seq.*, eligible elementary and secondary schools shall receive intrastate services at discounts equal to the discounts applicable for eligible interstate services if the Company receives federal universal support for such telecommunications services.
- b. In accordance with 1997 PA 96 of the Michigan Telecommunications Act, and 47 CFR 54.500 *et seq.*, eligible libraries shall receive intrastate services at discounts equal to the discounts applicable for eligible interstate services if the Company receives federal universal support for such telecommunication services.
- c. Eligibility for discounts shall be determined in accordance with 47 CFR 54.500 *et seq.*

2. UNIVERSAL SERVICE SUPPORT FOR HEALTH CARE PROVIDERS

- a. In accordance with 47 CFR 54.601 *et seq.*, the Company shall offer services to eligible health care providers to the extent that facilities and services are available.
- b. Eligibility qualifications, provider selection, etc. shall be determined in accordance with 47 CFR 54.601 *et seq.*
- c. Services to eligible health care providers at reduced rates will be offered in accordance with 47 CFR 54.601 *et seq.*
- d. Reduced rates to eligible health care providers are available only to the extent that adequate funding is available from the federal universal support fund.

(N)

(N)



ISSUED: November 29, 1999

EFFECTIVE: December 1, 1999

Issued under authority of 1991 PA 179 as amended.

BY: Paul E. Pederson, Vice President

Augusta, Michigan

LOCAL EXCHANGE SERVICE

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RECEIVED

By seawrightp at 10:10 am, Jun 30, 2009

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LOCAL EXCHANGE SERVICE

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By seawrightp at 10:10 am, Jun 30, 2009

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ISSUED: June 23, 2009

EFFECTIVE: June 24, 2009

BY: Jeff Jung, Vice President

Augusta, Michigan

LOCAL EXCHANGE SERVICE

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ISSUED: June 23, 2009

EFFECTIVE: June 24, 2009

BY: Jeff Jung, Vice President

Augusta, Michigan

LOCAL EXCHANGE SERVICE

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By seawrightp at 10:10 am, Jun 30, 2009

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LOCAL TELEPHONE EXCHANGE SERVICE

CENTREX SERVICE

(N)

A. General

1. Centrex Service is a central office-based, flat rate, communications service which provides capabilities similar to those offered on a Private Branch Exchange, but without requiring switching equipment on the customer's premises. Centrex integrates all customer lines into a single telecommunications system.
2. Centrex Service is a local exchange telecommunications service provided from suitably equipped Telephone Company central offices with available outside plant.
3. Centrex permits the direct dialing between lines connected to the service and the direct dialing of outgoing calls. Incoming calls are received by direct inward dialing from the calling party to the station line or through an attendant console.
4. The Centrex station line includes a local loop (which includes dial tone and a telephone number) and the unregulated basic features package. Unregulated optional features and services are available.
5. Centrex is offered only as a complete service. The local loop is not provided without unregulated basic features or vice versa.



ISSUED: November 18, 1994

EFFECTIVE: December 1, 1994

Issued under the Authority of the
Michigan Telecommunications Act, 1991 PA 179.

By: James A. Bubar, President

Augusta, Michigan

**LOCAL EXCHANGE SERVICE
CENTREX SERVICE**

APPROVED

B. RATES AND CHARGES

1. The following per line Centrex rates and charges apply for contract periods ranging from month-to-month to 60 months.

CENTREX LINE RATE SCHEDULE FOR THE AUGUSTA AND CLAYTON EXCHANGES						
Number of Centrex Lines	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2-6	22.70	20.80	19.85	18.90	18.00	17.05
7-15	15.50	14.05	13.35	12.65	11.95	11.25
16-30	11.70	10.65	10.15	9.65	9.10	8.60
31-50	10.20	9.30	8.85	8.45	8.00	7.55
51-100	9.05	8.30	7.90	7.50	7.15	6.75
101+	8.50	7.80	7.45	7.05	6.70	6.35

(T)

CENTREX LINE RATE SCHEDULE FOR THE HICKORY CORNERS EXCHANGE						
Number of Centrex Lines	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2-6 ¹	22.35	20.47	19.52	18.58	17.64	16.70
7-15 ²	15.14	13.72	13.02	12.31	11.60	10.90
16-30 ²	11.37	10.33	9.81	9.29	8.78	8.26
31-50 ²	9.86	8.97	8.53	8.09	7.64	7.20
51-100 ²	8.73	7.96	7.57	7.18	6.80	6.41
101+ ²	8.16	7.45	7.09	6.73	6.37	6.01

(T)

Service Establishment Charges

Per System
Per Line

Non-Recurring Charges

\$50.00
10.00

2. The above rates and non-recurring charges are in addition to the applicable service ordering charges as provided in M.P.S.C. No. 1 of this Tariff.
3. The station line is provided as a complete service. Neither the local loop portion, nor the unregulated basic features package will be provided as a separate entity.

¹ This rate does not exceed the aggregate of rates in effect as of May 1, 2000 as follows (a) basic Centrex Line charge, (b) End User Common Line (EUCL) Charge of \$3.50 or for Educational lines a EUCL of \$1.00, (c) Touchtone charge of \$0.00, and (d) dialing parity charge of \$0.00.

² This rate does not exceed the aggregate of rates in effect as of May 1, 2000 as follows (a) basic Centrex Line charge, (b) End User Common Line (EUCL) Charge of \$1.00, (c) Touchtone charge of \$0.00 and (d) dialing parity charge of \$0.00.

LOCAL TELEPHONE EXCHANGE SERVICE
CENTREX SERVICE

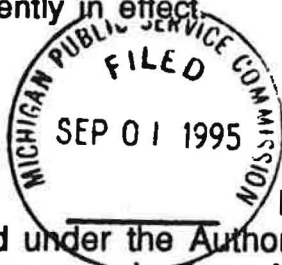
B. Rates and Charges (Continued)

4. Centrex lines that terminate in key system common equipment or other CPE that performs pooling or switching functions must be provided in a "squared" arrangement in order to retain Centrex tariff rates. A "squared" arrangement is one in which the number of Centrex lines equals the number of stations/lines served by the key system common equipment or the CPE switching/pooling equipment. If the number of stations served by the key system common equipment or the CPE switching/pooling equipment exceeds the number of Centrex lines, the Centrex lines will be rated at the appropriate Key Trunk or PBX Trunk rates as found in Tariff M.P.S.C. No. 1 of this Tariff.
5. End User Common Line Charge (EUCL)

The FCC End User Common Line Charge (EUCL) will be assessed based upon the total number of Centrex lines to which the customer subscribes. This amount will be collected by the Telephone Company and forwarded to the National Exchange Carrier Association. Intrastate Subscriber Line Charges will also be assessed, based on the total number of Centrex Lines.

C. Regulations and Conditions

1. A Centrex customer must have a minimum of two (2) Centrex lines.
2. The minimum charge period for services provided under this Tariff shall be for one (1) month.
3. Centrex is offered subject to the availability of outside plant and/or central office facilities.
4. All Centrex lines shall be equipped with Touchcall service.
5. One (1) directory listing/line of information will be provided without charge for each Centrex line provided the customer. The customer will not be assessed a nonlisted/nonpublished charge if the listing is not put in the directory. (C)
6. The Centrex customer may choose to pay for the service on a month-to-month basis or under a service contract plan. A month-to-month Centrex customer may, at any time, convert to a service contract plan by paying the applicable service period plan rate currently in effect. (C)



ISSUED: August 4, 1995

EFFECTIVE: September 1, 1995

Issued under the Authority of the
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By: Michael A. Pandow, President

Augusta, Michigan

LOCAL TELEPHONE EXCHANGE SERVICE

CENTREX SERVICE



C. Regulations and Conditions (Continued)

7. The monthly rate for customers choosing the service period plan is guaranteed against Telephone Company initiated changes during the selected service contract period.
8. Subsequent line additions/deletions to the original service contract period are stipulated as follows:
 - a. Subsequent additions will be rated under a new contract or added to an existing contract, based upon the remaining period of the initial contract. The additional lines will be billed for at the tiered rates for the service period selected, as specified in B.1. above.
 - b. Subsequent line deletions, resulting in reductions equal to or exceeding 20% of the initial quantity of lines under contract, will be considered a termination liability and treated as specified in C.9. below. The remaining lines will be billed at the tiered rates for the smaller line size group, as specified in B.1. above.
9. Termination Liabilities shall be treated as follows:
 - a. If the service is cancelled by the customer after installation of the service but prior to the completion of the service period, the customer shall be obligated to pay a termination liability charge. The charge is calculated by multiplying the monthly rate by the remaining months in the contract period times fifty percent (50%).
 - b. A customer who reduces the quantity of Centrex lines under contract has the following options for the duration of contract period:
 - 1) Continue to pay an amount equal to the monthly rate for the number of Centrex station lines that are disconnected under contract, or;
 - 2) Pay termination charges as described in b.1) above on the number of Centrex station lines disconnected.

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EFFECTIVE: December 1, 1994

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By: James A. Bubar, President

Augusta, Michigan

LOCAL TELEPHONE EXCHANGE SERVICE

CENTREX SERVICE

(N)

C. Regulations and Conditions (Continued)

10. Reduction/waiver of service establishment charges may be offered as follows.

At the Telephone Company's discretion, the following non-recurring service establishment charges may be reduced or waived during promotional campaigns and/or as a part of customer negotiations:

- a. Non-recurring service establishment charges (per-system and per-line charges) as provided in paragraph B.1.
11. All exchange items in a Centrex group must have the same billing arrangement, either flat-rate or measured service (where offered).
12. When used with Call Forwarding or Call Transfer, the Centrex customer is responsible for the payment of the applicable toll charges for each billable call connected over the public network between the Centrex station and the station at which the call is answered. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.
13. The Centrex lines for a Centrex customer may terminate at multiple locations; however, all Centrex lines in the same group must be served by the same central office.
14. Terminal equipment may be offered by the Telephone Company under contract or may be provided by the customer.
15. Unless specifically exempted, Centrex service shall be subject to all general regulations applicable to the provision of service by the Telephone Company in the general tariff.



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