

MAINE TERMS OF SERVICE

WEST PENOBSCOT TELEPHONE COMPANY
Maine

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WEST PENOBSCOT TELEPHONE COMPANY
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GENERAL REGULATIONS

CONCURRENCE

West Penobscot Telephone Company hereby assents to, adopts and concurs in the rates, rules and regulations governing the services listed below as they are set forth in Section 1 of Somerset Telephone Company's Terms of Conditions, and makes itself a party thereto and obligates itself to observe the provisions therein with the exceptions listed below.

SERVICES AND EXCEPTIONS

- 1.1 Application of Tariff – No Exceptions
- 1.2 Limitations and Use of Service – No Exceptions
- 1.3 Power Supply – No Exceptions
- 1.4 Classification of Service – No Exceptions
- 1.5 Payment for Service – No Exceptions
- 1.6 Termination of Service and Minimum Charges – No Exceptions
- 1.7 Change in Telephone Numbers – No Exceptions
- 1.8 Service Interruptions – No Exceptions
- 1.9 Promotional Sales Campaign – No Exceptions
- 1.10 Bundled Service Tariff – No Exceptions

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MAIN TELEPHONE EXCHANGE SERVICE

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MAIN TELEPHONE EXCHANGE SERVICE

2.1 **BASIC SERVICE CALLING AREA**

The Basic Service Calling Area can be found in West Penobscot Telephone Company's Provider of Last Resort (POLR) Tariff No. 8, which is located on TDS Telecom's website.

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MAIN TELEPHONE EXCHANGE SERVICE

2.3 **LOCAL EXCHANGE ACCESS LINE RATES**

The Local Exchange Access Line Rates can be found in West Penobscot Telephone Company's Provider of Last Resort (POLR) Tariff No. 8, which is located on TDS Telecom's website.

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MAIN TELEPHONE EXCHANGE SERVICE

2.4 **MUNICIPAL CALLING**

Information on Municipal Calling can be found in West Penobscot Telephone Company's Provider of Last Resort (POLR) Tariff No. 8, which is located on TDS Telecom's website.

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MAIN TELEPHONE EXCHANGE SERVICE

2.5 **LOW INCOME**

West Penobscot Telephone Company hereby assents to, adopts and concurs in the rates, rules and regulations governing Low Income services as they are set forth in Section 2 of Somerset Telephone Company's Terms of Service, and makes itself a party thereto and obligates itself to observe the provisions therein.

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2.6 **LINE HUNTING**

A. General

Line Hunting provides customers with more than one line the ability to have incoming calls automatically directed to the next vacant line. The Line Hunting selection process starts at a particular line or directory number and continues in a fixed sequence, until an idle line is found or arrives at the end of the sequence. The service is available with Residential and Business one-party rates.

B. <u>Rates and Charges</u>	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>
Per Line	\$3.00	(1)

(1) Service Connection Charges do not apply when ordered with initial service installation. When ordered separate from initial installation, Service Connection Charges, as found in Section 5, apply.

2.7 **MAINE TELECOMMUNICATIONS EDUCATION ACCESS FUND (MTEAF)**

Information on the Maine Telecommunications Education Access Fund (MTEAF) surcharge can be found in West Penobscot Telephone Company's Provider of Last Resort (POLR) Tariff No. 8, which is located on TDS Telecom's website.

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2.8 **MAINE UNIVERSAL SERVICE FUND (MUSF) SURCHARGE**

Information on the Maine Universal Service Fund (MUSF) surcharge can be found in West Penobscot Telephone Company's Provider of Last Resort (POLR) Tariff No. 8, which is located on TDS Telecom's website.

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MAIN TELEPHONE EXCHANGE SERVICE

2.9 TOTAL TALK PACK

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West Penobscot Telephone Company hereby assents to, adopts and concurs in the rates, rules and regulations governing Total Talk Pack as they are set forth in Section 2 of Somerset Telephone Company's Terms of Service, and makes itself a party thereto and obligates itself to observe the provisions therein.

Exceptions

C. RATES¹

	<u>Rate Per Month</u>
1. Residence (Premium) ² Local Bundle, per line	\$32.05
2. Residence (Economy) ² Local Bundle, per line	30.05
3. Business (Premium) ³ Local Bundle, per line	51.05
4. Business (Economy) ³ Local Bundle, per line	48.05

¹ Customers must also subscribe to TDS Long Distance's Total Talk Pack to be eligible for this rate.

² This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new Residential customers after this date.

³ This service is grandfathered to existing Business customers effective December 30, 2010. The service will not be available to new Business customers after this date.

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2.10 SERVICE PROVIDER TAX

Information on the Service Provider Tax surcharge can be found in West Penobscot Telephone Company's Provider of Last Resort (POLR) Tariff No. 8, which is located on TDS Telecom's website.

(M)-Material previously appeared in the Company's Catalog of Interexchange Services.

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MAIN TELEPHONE EXCHANGE SERVICE

2.11 **SMART PACK LITE**

West Penobscot Telephone Company hereby assents to, adopts and concurs in the rates, rules and regulations governing the Smart Pack Lite as they are set forth in Section 2 of Somerset Telephone Company's Terms of Service, and makes itself a party thereto and obligates itself to observe the provisions therein.

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2.12 **CONNECTME FUND ASSESSMENT**

Information on the ConnectME Fund Assessment can be found in West Penobscot Telephone Company's Provider of Last Resort (POLR) Tariff No. 8, which is located on TDS Telecom's website.

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2.13 **SAFETY LINE SERVICE**¹

West Penobscot Telephone Company hereby assents to, adopts and concurs in the rates, rules and regulations governing the Safety Line Service as they are set forth in Section 2 of Somerset Telephone Company's Terms of Service, and makes itself a party thereto and obligates itself to observe the provisions therein.

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¹ This service is grandfathered to existing customers effective August 1, 2012. This service is not available to new customers as of this date.

2.14 **BUSINESS SAFETY LINE SERVICE**

West Penobscot Telephone Company hereby assents to, adopts and concurs in the rates, rules and regulations governing the Business Safety Line Service as they are set forth in Section 2 of Somerset Telephone Company's Terms of Service, and makes itself a party thereto and obligates itself to observe the provisions therein.

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2.15 **SECURITY LINE SERVICE**

West Penobscot Telephone Company, hereby assents to, adopts and concurs in the rates, rules and regulations governing the Security Line Service as they are set forth in Section 2 of Somerset Telephone Company's Terms of Service, and makes itself a party thereto and obligates itself to observe the provisions therein.

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MAIN TELEPHONE EXCHANGE SERVICE

2.16 **STAR PACKAGES**

West Penobscot Telephone Company, hereby assents to, adopts and concurs in the rates, rules and regulations governing STAR Packages as they are set forth in Section 2 of Somerset Telephone Company's Terms of Service, and makes itself a party thereto and obligates itself to observe the provisions therein.

2.17 **STAR BUSINESS BUNDLES**

West Penobscot Telephone Company, hereby assents to, adopts and concurs in the rates, rules and regulations governing STAR Business Bundles as they are set forth in Section 2 of Somerset Telephone Company's Terms of Service, and makes itself a party thereto and obligates itself to observe the provisions therein.

2.18 **BASIC & UNLIMITED PHONE BUNDLES**

West Penobscot Telephone Company, hereby assents to, adopts and concurs in the rates, rules and regulations governing Basic & Unlimited Phone Bundles as they are set forth in Section 2 of Somerset Telephone Company's Terms of Service, and makes itself a party thereto and obligates itself to observe the provisions therein.

2.19 **TDS BUSINESS VOICE BUNDLE**

West Penobscot Telephone Company, hereby assents to, adopts and concurs in the rates, rules and regulations governing TDS Business Voice Bundles as they are set forth in Section 2 of Somerset Telephone Company's Terms of Service, and makes itself a party thereto and obligates itself to observe the provisions therein.

2.20 **BASIC 24 & UNLIMITED 24 PHONE BUNDLES**

West Penobscot Telephone Company, hereby assents to, adopts and concurs in the rates, rules and regulations governing TDS Basic 24 & Unlimited 24 Phone Bundles as they are set forth in Section 2 of Somerset Telephone Company's Terms of Service, and makes itself a party thereto and obligates itself to observe the provisions therein.

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SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

CONCURRENCE

West Penobscot Telephone Company hereby assents to, adopts and concurs in the rates, rules and regulations governing the services listed below as they are set forth in Section 3 of Somerset Telephone Company's Terms of Service, and makes itself a party thereto and obligates itself to observe the provisions therein with the exceptions listed below.

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3.1 **PAYSTATION**

No Exceptions

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SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.2A RESERVED FOR FUTURE USE

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SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.2B **INTEGRATED SERVICES DIGITAL NETWORK – PRIMARY RATE INTERFACE (ISDN-PRI)**

No Exceptions

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SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.3 **DEDICATED DS1 SERVICE**

No Exceptions

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SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.4 **DIGITAL TRANSPORT SERVICE**

No Exceptions

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SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.5 CENTREX

B. Rates and Charges

1. Centrex Line Rates

- a. **Monthly Centrex Line Rates:** The following per-line Centrex rates apply for contract periods ranging from month-to-month to 60 months. The customer is required to pay for the number of months in the service period selected:

CENTREX LINE RATE SCHEDULE FOR CORINNA EXCHANGE (For Premium Calling)						
Number of Centrex Lines	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2*	21.90	21.40	20.80	20.30	19.80	19.30
3-5	20.20	19.70	19.10	18.60	18.10	17.60
6-15	18.50	18.00	17.40	16.90	16.40	15.80
16-25	16.80	16.20	15.70	15.20	14.70	14.10
26-50	15.10	14.50	14.00	13.50	12.90	12.40
51-100	13.30	12.80	12.30	11.80	11.20	10.70
101+	ICB	ICB	ICB	ICB	ICB	ICB

CENTREX LINE RATE SCHEDULE FOR EXETER EXCHANGE (For Premium Calling)						
Number of Centrex Lines	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2*	32.30	31.60	30.80	30.00	29.20	28.50
3-5	29.10	28.30	27.50	26.80	26.00	25.20
6-15	25.90	25.10	24.30	23.50	22.70	22.00
16-25	22.60	21.80	21.10	20.30	19.50	18.70
26-50	19.40	18.60	17.80	17.00	16.30	15.50
51-100	16.10	15.30	14.60	13.80	13.00	12.20
101+	ICB	ICB	ICB	ICB	ICB	ICB

CENTREX LINE RATE SCHEDULE FOR EXETER EXCHANGE (For Economy Calling)						
Number of Centrex Lines	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2*	25.40	24.80	24.20	23.60	23.00	22.40
3-5	23.20	22.60	22.00	21.40	20.80	20.10
6-15	21.00	20.40	19.70	19.10	18.50	17.90
16-25	18.70	18.10	17.50	16.90	16.30	15.70
26-50	16.50	15.90	15.30	14.70	14.10	13.50
51-100	14.30	13.70	13.10	12.40	11.80	11.20
101+	ICB	ICB	ICB	ICB	ICB	ICB

* Rate also applies to single-line off-premise extensions to primary-site Centrex group.

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Section 3
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SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.5 CENTREX (Continued)

B. RATES AND CHARGES (Continued)

1. Centrex Line Rates (Continued)

CENTREX LINE RATE SCHEDULE FOR JONESBORO EXCHANGE (For Premium Calling)						
Number of Centrex Lines	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2*	23.70	23.10	22.50	21.90	21.40	20.80
3-5	21.70	21.10	20.50	20.00	19.40	18.80
6-15	19.70	19.10	18.60	18.00	17.40	16.90
16-25	17.70	17.20	16.60	16.00	15.50	14.90
26-50	15.80	15.20	14.60	14.10	13.50	12.90
51-100	13.80	13.20	12.70	12.10	11.50	11.00
101+	ICB	ICB	ICB	ICB	ICB	ICB

CENTREX LINE RATE SCHEDULE FOR JONESBORO EXCHANGE (For Economy Calling)						
Number of Centrex Lines	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2*	20.80	20.30	19.80	19.30	18.80	18.30
3-5	19.30	18.80	18.30	17.80	17.30	16.80
6-15	17.70	17.20	16.70	16.20	15.70	15.20
16-25	16.20	15.70	15.20	14.70	14.20	13.70
26-50	14.60	14.10	13.60	13.10	12.60	12.10
51-100	13.10	12.60	12.10	11.60	11.10	10.60
101+	ICB	ICB	ICB	ICB	ICB	ICB

CENTREX LINE RATE SCHEDULE FOR STETSON EXCHANGE (For Premium Calling)						
Number of Centrex Lines	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2*	25.30	24.70	24.10	23.50	22.90	22.30
3-5	23.10	22.50	21.90	21.30	20.70	20.10
6-15	20.90	20.30	19.70	19.10	18.50	17.90
16-25	18.70	18.10	17.50	16.90	16.20	15.60
26-50	16.50	15.90	15.20	14.60	14.00	13.40
51-100	14.30	13.60	13.00	12.40	11.80	11.20
101+	ICB	ICB	ICB	ICB	ICB	ICB

* Rate also applies to single-line off-premise extensions to primary-site Centrex group.

EFFECTIVE: June 4, 2001

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SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.5 CENTREX (Continued)

B. RATES AND CHARGES (Continued)

1. Centrex Line Rates (Continued)

CENTREX LINE RATE SCHEDULE FOR STETSON EXCHANGE (For Economy Calling)						
Number of Centrex Lines	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2*	22.50	22.00	21.40	20.90	20.30	19.80
3-5	20.70	20.20	19.60	19.10	18.50	18.00
6-15	18.90	18.40	17.80	17.30	16.70	16.20
16-25	17.10	16.60	16.00	15.50	14.90	14.40
26-50	15.30	14.80	14.20	13.70	13.10	12.60
51-100	13.50	13.00	12.40	11.90	11.30	10.80
101+	ICB	ICB	ICB	ICB	ICB	ICB

* Rate also applies to single-line off-premise extensions to primary-site Centrex group.

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Section 4
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OPTIONAL SERVICES

CONCURRENCE

West Penobscot Telephone Company hereby assents to, adopts and concurs in the rates, rules and regulations governing the services listed below as they are set forth in Section 4 of Somerset Telephone Company's Terms of Service, and makes itself a party thereto and obligates itself to observe the provisions therein with the exceptions listed below.

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4.1 **CALL BLOCKING**

No Exceptions

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OPTIONAL SERVICES

4.2 CUSTOM CALLING SERVICES

D. Rates and Discounts

1. Rates

The following monthly rates apply to Custom Calling Services and are in addition to basic local exchange service and any other service, equipment or facilities subscribed to by the customer.

<u>One Service Per Line</u>	<u>Rate</u> <u>Per Month</u>	<u>Trans</u> <u>Code</u>	<u>Activate</u> <u>Code</u>	<u>Deactivate</u> <u>Code</u>	
a) Call Forwarding	\$2.00	CCCF	*72	*73	
b) Call Forward – Busy (Customer Programmable)	\$2.00	CCFBV	*90	*91	
c) Call Forward-Busy (Programmed by Telco)	\$2.00	CCFBF	N/A	N/A	
d) Call Forward-No Answer (Customer Programmable)	\$2.00	CCFNV	*92	*93	
e) Call Forward - No Answer (Programmed by Telco)	\$2.00	CCFNF	N/A	N/A	
f) Call Forwarding - Remote Access ¹ (additive to Call Forwarding)	\$1.50	CCFM	N/A	N/A	
g) Call Hold	\$1.30	CCCH	*52	N/A	
h) 3-Way Calling	\$2.00	CCCC	N/A	N/A	
i) 6-Way Calling	Not Available	CC6W	*41	N/A	
j) Call Transfer	\$2.00	CCCT			
k) Call Waiting/Cancel Call Waiting	\$2.00	CWCCW	N/A/*70	N/A	
l) Long Distance Call Waiting ¹ (additive to Call Waiting)	\$1.50	CWLD	N/A	N/A	
m) Home Intercom - Basic	\$1.50	CCHI	N/A	N/A	
n) Home Intercom - Enhanced	\$3.00	CCIE	*52, 53, 54, 55	N/A	
o) Warm Line	Not Available	CCWL	N/A	N/A	(C)
p) Hotline	Not Available	CCHT	N/A	N/A	(C)
q) Personal Ringing					
1) Second Directory Number	\$3.00	CPR2	N/A	N/A	
2) Third Directory Number ¹	\$1.00 (incremental)	CPR3	N/A	N/A	
3) Fourth Directory Number ¹	\$1.00 (incremental)	CPR4	N/A	N/A	
r) Speed Call 8	\$2.00	CCSE	*74	N/A	
s) Speed Call 30	\$2.50	CCST	*75	N/A	
t) Do-Not-Disturb	\$2.00	CCDD	*78	*79	
			(*48 for Override)		
u) Call Reminder	\$2.50	CCCR	*76	*77	
v) Toll Restriction	\$2.50	CCTR	N/A	N/A	
w) Toll Restriction With PIN Override	\$2.50	CCTO	N/A	N/A	

¹ Discounts do not apply to these services.

Non-recurring charges do not apply to the establishment of Custom Calling Services.

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OPTIONAL SERVICES

4.2 **CUSTOM CALLING SERVICES** (Continued)

D. Rates and Discounts

2. Multi-Service Plan Discount, Per Line

<u>Per Service Credit</u>	<u>Credit Per Month</u>	<u>Trans Code</u>
a) Two Services	\$(0.50)	CFD2
b) Three Services	(1.00)	CFD3
c) Four Services	(1.50)	CFD4
d) Five Services	(2.00)	CFD5
e) Six Services	(2.50)	CFD6
f) Seven Services	(3.00)	CFD7
g) Eight Services	(3.50)	CFD8
h) Nine Services	(4.00)	CFD9
i) Ten Services and up	(4.50)	CFD1

E. Pay-Per Use Rates

	<u>Per Successful Activation</u>	<u>Monthly Cap</u>
a. Three-Way Calling	\$0.75	\$3.75
b. Call Forwarding	0.75	3.75

(N)

(N)

MAINE TERMS OF SERVICE

WEST PENOBSCOT TELEPHONE COMPANY
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Section 4
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OPTIONAL SERVICES

4.3 ADVANCED CALLING SERVICES

B. Service Description

8. Caller ID

- a. Caller ID-Basic
This service does not include Anonymous Call Rejection.
- b. Caller ID-Deluxe
This service does not include Anonymous Call Rejection.

D. Rates, Discounts, and Pay-Per-Use Services

1. Rates

- a) The monthly rates and credits are in addition to basic local exchange service or any other services subscribed to by the customer.
- b) Activation and Deactivation codes listed below apply to touchtone telephones. (Rotary phones use the codes prefaced by a 11. For example, Call Return would be 1169.)
- c) The below rates apply to both residential and business customers.

<u>One Service Per Line</u>	<u>Rate Per Month</u>	<u>Trans Code</u>	<u>Activation Code</u>	<u>Deactivation Code</u>
1) Anonymous Call Rejection	\$2.25	ACSAC	*77	*87
2) Call Rejection	\$2.25	ACSRJ	*60	N/A
3) Call Return	\$2.25	ACSRT	*69	*89
4) Preferred Call Forwarding	\$2.25	ACSPF	*63	N/A
5) Priority Ringing	\$2.25	ACSPR	*61	N/A
6) Repeat Dialing	Not Available	ACSRP	N/A	N/A
7) Special Call Acceptance	\$2.25	ACSSC	*64	N/A
8) a. Caller ID - Basic	\$4.95	ACSZZ	N/A	N/A
b. Caller ID - Deluxe	\$6.95	ACSXX	N/A	N/A
(both Name & Number)				
9) Caller ID Blocking				
a. Per Call	No Charge		*67	
b. Per Line	No Charge	BLOCL		*82
10) Call Trace (Per Month)	\$4.00	ACSN	*57	N/A

(C)

Non-recurring charges do not apply to the establishment of Advanced Calling Services.

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OPTIONAL SERVICES

4.3 ADVANCED CALLING SERVICES (Continued)

D. Rates, Discounts, and Pay-Per-Use Services (Continued)

2. Multiple Services Discount Plan, Per Line

A discount will apply to additional Advanced Calling Services subscribed to based on the following:

<u>Per Service Credit</u>	<u>Credit Per Month</u>	<u>Trans Code</u>
a) Two Services	(\$0.75)	ACSR2
b) Three Services	(\$1.75)	ACSR3
c) Four Services	(\$2.75)	ACSR4
d) Five Services	(\$3.75)	ACSR5
e) Six Services	(\$4.75)	ACSR6
f) Seven Services	(\$5.75)	ACSR7
g) Eight Services	(\$6.75)	ACSR8

Caller ID Blocking and Pay-Per-Use Services are not offered as part of the above discount package.

3. Privacy Pack¹

The Privacy Pack combines five (5) Advanced Calling Services into one package. The package includes the following services: Caller ID - Deluxe, Call Rejection, Anonymous Call Rejection, Preferred Call Forwarding, and Priority Ringing.

Rate Per Month
\$9.95

4. Pay-Per-Use Service

	<u>Successful Activation</u>	<u>Monthly Cap</u>	<u>Per Activation Code</u>	<u>Deactivation Code</u>
Call Trace	\$4.00	\$12.00	*57	N/A
Call Return	\$0.75	\$4.50	*69	N/A
Repeat Dialing	Not Available		N/A	N/A

(C)

¹ This service is grandfathered to existing customers effective February 15, 2007. The service will not be available to new customers after this date.

MAINE TERMS OF SERVICE

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Maine

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OPTIONAL SERVICES

4.4 **VOICE MAIL SERVICE** (Grandfathered) (T)

No Exceptions

4.5 **VOICE MAIL SERVICE** (N)

No Exceptions (N)

MAINE TERMS OF SERVICE

WEST PENOBSCOT TELEPHONE COMPANY
Maine

Section 5
First Revised Sheet 1
Cancels Original Sheet 1

NON-RECURRING CHARGES

Non-Recurring Charges can be found in West Penobscot Telephone Company's Provider of Last Resort (POLR) Tariff No. 8, which is located on TDS Telecom's website.

(C)
(C)

MAINE TERMS OF SERVICE

WEST PENOBSCOT TELEPHONE COMPANY
Maine

Section 6
Sixth Revised Sheet 1
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DIRECTORY LISTINGS

CONCURRENCE

West Penobscot Telephone Company hereby assents to, adopts and concurs in the rates, rules and regulations governing the services listed below as they are set forth in Section 6 of Somerset Telephone Company's Terms of Service, and makes itself a party thereto and obligates itself to observe the provisions therein with the exceptions listed below.

6.1 DIRECTORY LISTINGS

	<u>Monthly Rate</u>
Additional Listings, each	\$1.00
Additional Lines	\$1.00

(T)

(T)

6.2 DIRECTORY ASSISTANCE SERVICE

No exceptions

(T)

6.3 OPERATOR SERVICES

No exceptions

(T)

MAINE TERMS OF SERVICE

WEST PENOBSCOT TELEPHONE COMPANY
Maine

Section 7
First Revised Sheet 1
Cancels Original Sheet 1

CONSTRUCTION CHARGES

CONCURRENCE

West Penobscot Telephone Company hereby assents to, adopts and concurs in the rates, rules and regulations governing the services listed below as they are set forth in Section 7 of Somerset Telephone Company's Terms of Service, makes itself a party thereto and obligates itself to observe the provisions therein with the exceptions listed below.

(T)

7.1 **CONSTRUCTION CHARGES**

(T)

No Exceptions

MAINE TERMS OF SERVICE

WEST PENOBSCOT TELEPHONE COMPANY
Maine

Section 8
Third Revised Sheet 1
Cancels Second Revised Sheet 1

MISCELLANEOUS SERVICES

CONCURRENCE

West Penobscot Telephone Company hereby assents to, adopts and concurs in the rates, rules and regulations governing the services listed below as they are set forth in Section 8 of Somerset Telephone Company's Terms of Service, and makes itself a party thereto and obligates itself to observe the provisions therein with the exceptions listed below.

(T)

8.1 **CONNECTION WITH CUSTOMER PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS**

Not Available

8.2 **DIRECT INWARD DIALING (DID)**

No Exceptions

8.3 **RESERVED FOR FUTURE USE**

8.4 **RESERVED FOR FUTURE USE**

MAINE TERMS OF SERVICE

WEST PENOBSCOT TELEPHONE COMPANY
Maine

Section 8
Third Revised Sheet 2
Cancels Second Revised Sheet 2

MISCELLANEOUS SERVICES

8.5 **RESERVED FOR FUTURE USE** (T) (D)
(D)

8.6 **DEDICATED ETHERNET SERVICE**

Not Available

8.7 **MISCELLANEOUS CIRCUITS, EXTENSION AND TIE LINES**

No Exceptions

8.8 **OFF PREMISE EXTENSION**

Not Available

8.9 **PUBLIC EMERGENCY CALL RECEIVING SERVICE**

No Exceptions

MAINE TERMS OF SERVICE

WEST PENOBSCOT TELEPHONE COMPANY
Maine

Section 8
Sixth Revised Sheet 3
Cancels Fifth Revised Sheet 3

MISCELLANEOUS SERVICES

8.10 **SUSPENSION OF SERVICE**

The capability for maintaining home monitoring systems is unavailable.

8.11 **UNIVERSAL EMERGENCY NUMBER SERVICE -911**

Not Available

8.12 **RELOCATION FORWARDING SERVICE**

(C)

No Exceptions

8.13 **RESERVED FOR FUTURE USE**

8.14 **RADIO TELEPHONE SERVICE**

Not Available

8.15 **ACCOUNT RETENTION**

Not Available

8.16 **CUSTOMIZED 911 (C911)**

No Exceptions

MAINE TERMS OF SERVICE

WEST PENOBSCOT TELEPHONE COMPANY
Maine

Section 9
Third Revised Contents Sheet 1
Cancels Second Revised Contents Sheet 1

PROMOTIONS

	<u>Sheet</u>	(T)
Concurrence	1	(N)
Exceptions	1	(N)

MAINE TERMS OF SERVICE

WEST PENOBSCOT TELEPHONE COMPANY
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Section 9
Eighth Revised Sheet 1
Cancels Seventh Revised Sheet 1

PROMOTIONS

CONCURRENCE

West Penobscot Telephone Company hereby assents to, adopts and concurs in the rates, rules and regulations governing the services listed below as they are set forth in Section 9 of Somerset Telephone Company's Terms of Service, and makes itself a party thereto and obligates itself to observe the provisions therein with the exceptions listed below.

EXCEPTIONS

9.1 STAR Business Unlimited Bundle Promotion

No Exceptions

(T) (D)

(T)

9.2 TDS Business Voice Bundle Promotion

No Exceptions

(N)

(D)

(N)

(D)

(D)

MAINE TERMS OF SERVICE

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Maine

Section 9
First Revised Sheet 2
Cancels Original Sheet 2

RESERVED FOR FUTURE USE

(T)

(D)

(D)

EFFECTIVE: March 14, 2008

MAINE TERMS OF SERVICE

WEST PENOBSCOT TELEPHONE COMPANY
Maine

Section 9
First Revised Sheet 3
Cancels Original Sheet 3

RESERVED FOR FUTURE USE

(T)

(D)

(D)

EFFECTIVE: March 14, 2008

MAINE TERMS OF SERVICE

WEST PENOBSCOT TELEPHONE COMPANY
Maine

Section 9
First Revised Sheet 4
Cancels Original Sheet 4

RESERVED FOR FUTURE USE

(T)

(D)

(D)