

**STATE OF MAINE  
PUBLIC UTILITIES COMMISSION**

Schedule No. 8

**WEST PENOBSCOT TELEPHONE COMPANY**

SCHEDULE and REGULATIONS

of

RATES AND CHARGES

For

**PROVIDER OF LAST RESORT RETAIL SERVICE**

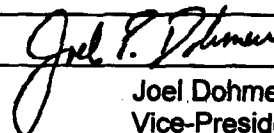
(Cancels Sections 1-9 of Schedule No. 7)

No supplement will be issued.  
Changes will be made by revised or additional sheets.

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Joel Dohmeier  
Vice-President

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**DEFINITIONS**

**Access Line** - The facilities from the Telephone Company's Central Office up to and including the Company-provided Network Interface or First Point of Connection located on the Customer's Premises.

**Authorized User** - The term "Authorized User," as used in connection with retail Provider of Last Resort Service, denotes those individuals authorized by the Telephone Company to use a Customer's telephone service. It includes the members of the same household, employees or agents of the Customer, and residential tenants of hotels, clubs, etc.

**Central Office** - A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting Customer lines and Trunks or Trunks only. There may be more than one Central Office in a building or Exchange.

**Class of Service** - The various categories of service generally available to the Customer, such as Business or Residential service.

**Commission** - The Maine Public Utilities Commission

**Company** - West Penobscot Telephone Company, as applicable, corporations engaged in the business of furnishing telephone service to the public under the jurisdiction of the Maine Public Utilities Commission.

**Connection Charge** - See "Service Connection Charge."

**Continuous Property** - The plot of ground, together with any buildings thereon, occupied by the Customer, which is not divided by public highways or separated by property occupied by others. Where a Customer occupies property on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are treated as Continuous Property provided local wire or cable facilities are used and the Customer furnishes all local distribution pole line facilities or underground conduit required in connection therewith.

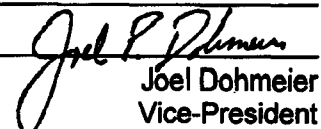
**Contract** - Refers to the agreement, either written or verbal, between a Customer and the Company under which service and facilities are furnished in accordance with the applicable provisions of the Schedules as approved by the Maine Public Utilities Commission.

**Customer** - The individual, partnership, association, corporation or other entity which contracts for telephone service and is responsible for the payment of charges and compliance with the terms and conditions of the Company.

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DEFINITIONS

**Demarcation Point** - The point of interconnection or demarcation between Telephone Company communication facilities and customer-premises wire or Terminal Equipment at a Subscriber's Premises. The demarcation point between Company facilities and Customer premise wire on the Subscriber's side of the Company's protector (or the equivalent thereof in cases where a protector is not employed) at the Network Interface, or if there is no Network Interface, at, but not including, the protector or equivalent.

**Exchange** - A basic geographical unit established for the administration of telephone service in a specific area, called the "Exchange Area", which usually embraces a city, town or village, and its environs. It may consist of one or more Central Offices, together with the associated plant, equipment, and facilities used in furnishing communication service within the area.

**Exchange Area** - The territory served by an Exchange.

**Home Exchange** - The Exchange in which the customer is located and service is provided.

**Initial Service Period** - The minimum length of time for which a Customer is obligated to pay for service, facilities, and equipment, whether or not retained by the Customer for such minimum length of time.

**Installation Charge** - See Service Connection Charge.

**Local Service Area** - The area within which telephone service is furnished under a specific schedule of rates without the application of specific charges for each Message.

**Message** - A completed communication between two telephone numbers.

**Minimum Contract Period** - The minimum length of time for which a Customer is obligated to pay for service, facilities and equipment, whether or not retained by the Customer for such minimum length of time.

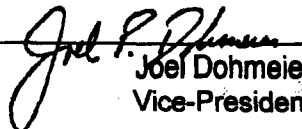
**Move Charge** - Service charges a Customer is required to pay when, at the Customer's request, the Customer's service is continued under the same or superseding Contract at a different location on the same Premises.

**Network Interface** - A specifically designated standard FCC Registration Program jack that is installed by the Telephone Company as part of the Access Line on a Customer's Premises at a location determined by the Company which is accessible to the Customer; or similar device provided by the Customer on the Customer's side of the protector in the vicinity of the protector and accessible to the Customer. The Network Interface is located on the Customer's Premises and serves as the point of connection for all Premises services to the telecommunications network.

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**DEFINITIONS**

**Premises** - The buildings, portion or portions of a building or buildings on Continuous Property used and/or occupied at one time by the Customer in the conduct of this business or as a residence.

**Provider of Last Resort Retail Service** - A retail service taken by a customer of the Company that consists of Residential Economy Service, Residential Premium Service, Business Economy Service, or Business Premium Service as set forth in this Schedule.

**Schedule** - The rates, charges, rules, regulations, and separately filed franchise area maps adopted and filed by the Company and approved by the Maine Public Utilities Commission.

**Service Connection Charge** - The charge or charges that apply to the establishment of telephone service or subsequent modifications to that service. For example, Service Connection Charges include: 1) Initial Service Order Charge, 2) Subsequent Service Order Charge, 3) Central Office Connect Charge, and 4) Line Connection Charge (see Section 3).

**Serving Exchange** -The Exchange in which the serving Central Office is located.

**Subscriber** - See Customer.

**Switch** - A unit of dial switching equipment which provides interconnection between Station lines or Trunks.

**Tariff** - See Schedule.

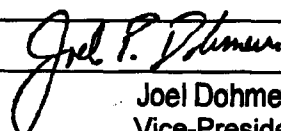
**Telephone Company**-See Company.

**Termination Charge** - A charge applied under certain conditions, when a Contract for service is terminated by the Customer before the expiration of the Minimum Contract Period.

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**GENERAL PROVISIONS**

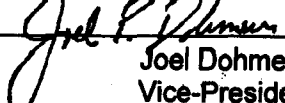
**2.1 COMPLIANCE WITH COMMISSION RULES**

West Penobscot Telephone Company agrees to comply with all Rules of the Maine Public Utilities Commission to the extent they apply to Provider of Last Resort service, including but not limited to:

- Chapter 110: Rules of Practice and Procedure;
- Chapter 120: Filing Requirements for Rates, Terms and Conditions;
- Chapter 130: Safety and Accident Reporting;
- Chapter 140: Utility Service Area and Infrastructure Maps;
- Chapter 200: Reporting Requirements for Telecommunications Carrier's Service Outages;
- Chapter 210: Uniform System of Accounts for Telephone Utilities;
- Chapter 285: Maine Telecommunications Education Access Fund;
- Chapter 288: High Cost Universal Service Fund;
- Chapter 290: Standards for Billing, Credit and Collection and Customer Information;
- Chapter 296: Selection of Preferred Telecommunications Carriers and the Imposition of Preferred Carrier Freezes;
- Chapter 297: Anti-Cramming Rule;
- Chapter 870: Late Payment Charges, Interest Rates to be Paid on Customer Deposits, and Charges for Returned Checks;
- Chapter 880: Attachment to Joint-Use Utility Poles; Determination and Allocation of Costs; Procedure;
- Chapter 89: Confidentiality of Customer Records;
- Chapter 895: Underground Facility Damage Prevention Requirements.

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**GENERAL PROVISIONS**

**2.2 APPLICATION OF TERMS AND CONDITIONS**

- A. The terms and conditions set forth herein apply to intrastate retail provider of last resort service furnished within the State of Maine by West Penobscot Telephone Company hereinafter referred to as the Company, subject to the jurisdiction of the Maine Public Utilities Commission.

**Exchanges Served by West Penobscot Telephone Company**

**CORINNA, EXETER, JONESBORO, STETSON**

- B. When services are provided in part by Company and in part by other companies, the terms and conditions of the Company apply to that portion of the service furnished by the Company.

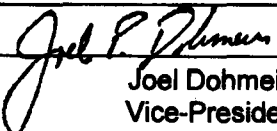
**2.3 EQUIPMENT PROVISION**

- A. Company shall own the Network Interface and any associated facilities for provisioning service to a customer location.
- B. No equipment, apparatus, Circuit, or device not furnished by the Company shall be directly attached or connected electrically with the facilities furnished by the Company, except as provided in this Schedule, or otherwise authorized in writing by the Maine Public Utilities Commission. In no event may any equipment, apparatus, or device be connected in any manner with the facilities furnished by the Company unless the connection of such equipment, apparatus, or device complies with the provisions of Part 68 of the Rules of the Federal Communications Commission. In case any such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same, or to terminate the service.
- C. The provisions of the preceding shall not be construed or applied to bar a Customer from using devices which serve the Customer's convenience in the Customer's use of the facilities of the Company provided any such device so used does not:
1. Endanger the safety of the Company employees or the public;
  2. Damage, require change in or alteration of, or involve direct electrical connection to, the equipment or other facilities of the Company, unless as provided for elsewhere in this Schedule;
  3. Interfere with the proper functioning of such equipment or facilities;

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**GENERAL PROVISIONS**

**2.3 EQUIPMENT PROVISION (Continued)**

- C. The provisions of the preceding shall not be construed or applied to bar a Customer from using devices which serve the Customer's convenience in the Customer's use of the facilities of the Company provided any such device so used does not: (Continued)
  - 4. Impair the operation of the communication system;
  - 5. Otherwise injure the public in its use of the Company's services.
- D. Except as otherwise provided in this Schedule, nothing herein shall be construed to permit the use of a recording device, or of a device to interconnect any line or Channel of the Company with any other communication line or Channel of the Company or of any other person.

**2.4 MINIMUM CONTRACT PERIOD**

- A. Except as specified elsewhere in this Schedule, the Minimum Contract Period is one month from the date service or additions to service are established and the minimum charge is the authorized rate for one month. For purposes of rate administration each month is considered to have 30 days.
- B. The Company may require a Contract period longer than one month at the same location in connection with special types or arrangements of equipment or for unusual construction necessary to meet specific demands for service.

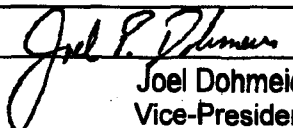
**2.5 ABUSE OR FRAUDULENT USE OF THE SERVICE**

- A. The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:
  - 1. The use of service or facilities of the Company to transmit a Message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable for such service;
  - 2. The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain service, by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service;

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**GENERAL PROVISIONS**

**2.5 ABUSE OR FRAUDULENT USE OF THE SERVICE (Continued)**

- A. The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:  
(Continued)
3. The use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another;
  4. The use of the service in such manner as to interfere unreasonably with the use of the service by one or more other Customers; and/or
  5. The impersonation of another.
- B. Service may be discontinued if there is abuse or fraudulent use of service as outlined in 2.5.A.

**2.6 USE OF THE SERVICE FOR UNLAWFUL PURPOSES**

The service is furnished subject to the condition that it shall not be used for any unlawful purposes. If Company determines that customer is using service provided by the Company for unlawful purposes, Company reserves the right to disconnect Customer's service. Any Customer whose service is to be discontinued will be notified by the Company of that Customer's or applicant's right to bring a complaint before the Maine Public Utilities Commission to determine whether or not such service is being used in violation of this rule. Upon complaint to the Commission by any applicant or Customer who is affected by the refusal of discontinuance of service in accordance with this rule, such service shall be provided, continued or restored if the Commission shall determine that the service has not been used in violation of this rule.

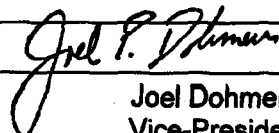
**2.7 TELEPHONE NUMBERS**

- A. Customer has no ownership right for, or property right to, the telephone number associated with the service provided pursuant to this Schedule nor any right to continuance of service through any particular Central Office.
- B. Company reserves the right to change the Customer's telephone number or the Central Office associated with such number, or both, upon 30 days written notice, as may be required for the proper conduct of its business.

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**GENERAL PROVISIONS**

**2.8 MAINTENANCE AND REPAIR OBLIGATIONS**

- A. Whenever it is determined that the Customer is responsible for damage to or loss of Telephone Company-provided equipment, the Customer will be billed for the Cost of such equipment. Customer shall not be deemed responsible for acts of God or unavoidable accidents.
- B. Access to Customer's Premises, at any reasonable hour, will be given to representatives of the Company for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

**2.9 DIRECTORY LISTINGS**

If the Company publishes a telephone directory, the Company will include a single listing within the published directory indicating the name, address, and telephone number of each Provider of Last Resort Retail Service customer. Customers who do not wish to be listed in the Company's published directory or who wish to be listed in a manner other than the standard format provided by the Company may obtain a modification of their directory listing by entering into an alternate listing agreement with the Company pursuant to the Rates, Terms and Conditions set forth on the Company's publicly accessible web site.

**2.10 LINE EXTENSIONS**

In the event a customer location requires a line extension to connect the customer location to the public switched telephone network, Company shall provide such a line extension pursuant to the Rates, Terms and Conditions for Line Extensions set forth on the Company's publicly accessible web site.

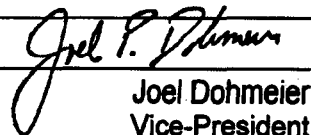
**2.11 INTEREST RATES**

The Company shall charge the maximum interest rate authorized pursuant to Chapter 870 of the Commission's Rules for any Deposits, Late Payments, or Returned Checks associated with a customer's Provider of Last Resort Retail Service.

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**GENERAL PROVISIONS**

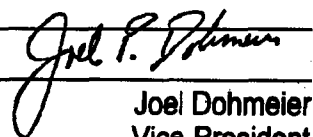
**2.12 LIMITATION OF LIABILITY**

- A. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission occurring in the course of furnishing service and not caused by negligence of the Customer shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays or errors or defects in transmission occur, based upon these factors being reported to the Company's Repair Department and allowance of 24 hours for repairs.
- B. The Customer indemnifies and saves the Company harmless against the following:
1. Acts or omissions of other companies when their facilities are used in connection with the Company's facilities to provide service.
  2. Any defacement or damage to the Customer's Premises resulting from the existence of the Company's instruments, apparatus and associated wire on such Premises, or from the installation or removal thereof, when such defacement or damage is not the result of the negligence of the Company or its employees.
  3. Any accident, injury or death occasioned by its equipment or facilities, when such is not due to negligence of the Company.
  4. Claims for libel, slander, or infringement of copyright arising from the material transmitted or recorded over its facilities; claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus and systems of the Customer; and against all other claims arising out of any act or omission of the Customer in connection with facilities provided by the Company.
  5. Liability for failure to provide service (as per Section 2.12.A).

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**GENERAL PROVISIONS**

**2.13 INTRASTATE SURCHARGES AND TAXES**

Company shall charge and collect all applicable taxes and surcharges on intrastate retail services offered pursuant to this Schedule, including but not limited to the following:

A. Enhanced Universal Emergency Number Service

E911 Surcharge as provided in 25 MRSA Section 2927 applies per month on each Residence and Business provider of last resort service accounts.

B. Maine Telecommunications Education Access Fund Surcharge

A Maine Telecommunications Education Access Fund (MTEAF) surcharge as provided in 35-A MRSA section 7104-B applies per month as a percentage, established by the Commission, of each Residence and Business Customer's bill for all intrastate retail charges for telecommunications service.

C. Maine Universal Service Fund (MUSF) Surcharge

A surcharge for the Maine Universal Service Fund (MUSF) applies to all intrastate services billed to a retail Customer for bills rendered after May 15, 2003. The surcharge shall not apply to surcharges such as those for Enhanced 911, the Maine Telecommunications Education Access Fund, or similar funds. The surcharge shall be equal to the Revenue Percentage established quarterly by the Administrator of the MUSF.

D. Service Provider Tax Surcharge

Consistent with Title 36MRSA c. 358, Section 2552, a Service Provider Tax surcharge will be applied monthly on the value of telecommunications services billed, and identified as such beginning with bills rendered on or after July 1, 2004. The amount of the surcharge is an equivalent pass-through of the charges assessed to the Company pursuant to Title 36MRSA c. 358, Section 2552.

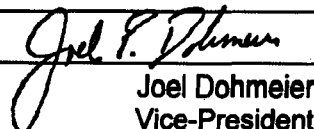
E. ConnectME Surcharge

The ConnectME surcharge applies to retail Customer bills rendered after September 15, 2007. The surcharge shall be equal to a percentage, established by the ConnectME Fund Administrator, of communications services as defined by Chapter 101 of the Rules of the ConnectME Authority.

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**SERVICE CONNECTION CHARGES**

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**A. GENERAL**

(T)

1. **Service Connection Charges** are non-recurring charges for work performed by the Telephone Company in connection with customer-initiated requests for voice services. They apply to ordering, connecting, moving, changing, or rearranging of voice services.

**B. SERVICE DESCRIPTIONS**

1. **Service Order Charge – Initial:**  
Initial Service Order charge applies to Company representative's time required to establish a new customer into the billing system.
2. **Service Order Charge – Subsequent:**  
Subsequent Service Order charge applies to Company representative's time required in making changes to already established billing records due to a customer's service request.
3. **Central Office Work Charge:**  
Central Office Work charge applies to Company representative's time required in making changes in the switch or with central office systems and equipment at the request of the customer. Work would include, but is not limited to establishment of service, adding lines, adding features, changing a telephone number, and moves.
4. **Line Connection Charge:**  
A Line Connection charge would apply to Company representative's time working on the line between the central office and up to the pedestal, or the demarcation point such as the network interface device (NID) or Optical Network Terminal (ONT); or on a circuit between premises traversing company distribution plant.
5. **Premise Visit Charge:**  
A premise visit charge applies for a Company vehicle deployment when a company representative is required to install lines or isolate trouble at the request of the customer. Also see Conditions and Limitations number 5.
6. **Reconnect for Non-Payment:**  
This charge applies to work performed by the telephone company to reestablish service that has been disconnected for non-payment and where satisfactory arrangements were not made prior to the preparation of the disconnect.

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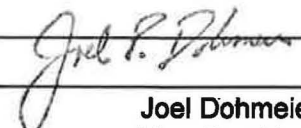
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Vice-President

**SERVICE CONNECTION CHARGES**

**C. CONDITIONS AND LIMITATIONS**

1. Service Connection Charges contemplate work performed by the Telephone Company during normal work hours. Additional charges may apply to work performed outside of normal work hours at the request of the customer.
2. Service Connection Charges are in addition to recurring rates and any other charges applicable for voice services subscribed to by the customer. Service Connection Charges may apply in addition to special installation charges or construction charges as set forth elsewhere in Company's tariff.
3. Service Connection Charges are non-refundable unless the order is cancelled before work is begun or unless specified elsewhere in the Company's tariff.
4. One Service Order Charge (Initial or Subsequent) applies for all services requested at the same time for the same customer at the same premises.
5. A Line Connection and a Premises Visit will apply to service trouble that is determined to be in customer-provided equipment or inside wire, and the customer does not subscribe to Inside Wire Maintenance. No other Service Connection Charges apply.
6. The charges in this tariff do not include work related to the installation or repair of customer owned equipment or inside wiring.
7. The Company may waive Service Connection Charges from time-to-time as part of a promotion for new or existing products and services.
8. Service Connection Charges DO NOT apply to the following customer requests:
  - a. When a change is made and initiated by the Company, for the convenience of the Company, such as a change in grade of service, change in customer's telephone number, or in changes of service and facilities for continuation of satisfactory service.
  - b. Changes stemming from Company errors or to normal repair and maintenance performed on general voice service and associated equipment.
  - c. Re-establishing voice service at a secondary location immediately following the rendering of a customer's primary location as unfit for occupancy, due fire, flood, etc. At the option of the Company, a different telephone number may be used.

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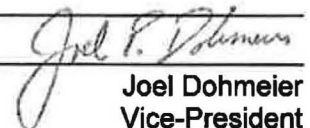
(T)

(M)-Material now appears on Sheet 3 of this Section.

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**SERVICE CONNECTION CHARGES**

**C. CONDITIONS AND LIMITATIONS (Continued)**

6. Service Connection Charges DO NOT apply to the following customer requests:  
(Continued)
- d. Adding or changing custom calling services, advanced calling services, directory listings, non-published numbers and non-listed numbers.
  - e. Changing the billing person's name
  - f. Suspension of Service requested by the customer and subsequent reconnect to full service.
  - g. If a product or service has its own specific Service Connection Charges listed.

**D. RATES**

	<u>Non-Recurring Rates</u>	
1. Initial Service Order	\$15.00	(T)
2. Subsequent Service Order	\$5.00	
3. Central Office Work	\$5.00	(T)
4. Line Connection	\$10.00	
5. Premise Visit	\$15.00	
6. Reconnect for Non-Payment	\$15.00	(M)

**E. SERVICE CONNECTION CHARGE WAIVER**

1. Customers returning to TDS Telecom service will receive a waiver of all installation charges. In order to receive the waiver, customers must not have any outstanding charges from the Company.

(M)-Material previously appeared on Sheet 2 of this section.

ISSUED DATE: September 25, 2017

ISSUED BY: \_\_\_\_\_

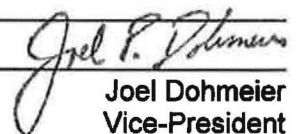
PROPOSED EFFECTIVE DATE: October 25, 2017

EFFECTIVE DATE:

EFFECTIVE DATE: 10/25/2017

DOCKET NO.:

DOCKET NUMBER: 2017-00261

  
Joel Dohmeier  
Vice-President

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**RESIDENTIAL ECONOMY SERVICE**

**4.1 ELIGIBILITY**

- A. Residential service rates shall apply if the service is primarily for domestic purposes and the telephone number associated with the service is not included in any form of advertising for any business purpose.
- B. Business rates shall apply for any service that does not qualify for residential service rates as set forth in Section 4.1.A. Customers to whom business rates apply are not eligible to take Residential Economy Service.

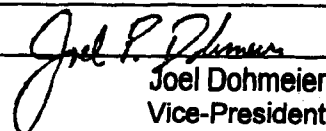
**4.2 DEFINITIONS**

- A. Basic Service Calling Area – (BSCA) is the local (non-interexchange) calling area of the “home exchange” of a customer of West Penobscot Telephone Company. The BSCA includes all exchanges that were in the BSCA prior to the amendments effective in December 2002 plus all exchanges that are contiguous to the home exchange that were not included prior to the December 2002 amendments. Within a BSCA, there may be Economy and Premium calling options with flat-rate and per-minute pricing as specified in the definitions of those options. For all options, the BSCA includes all of the exchanges that are included in the calling option with the largest flat-rate calling area.
- B. Home Exchange – is the Exchange of the Company where the Customer receives dial tone.
- C. Economy Calling Area is the Customer’s basic-service calling area that has a flat monthly rate for unlimited calling within the Customer’ Home Exchange and the list of Exchanges identified in connection with the particular Home Exchange in Section 4.4.A and a per-minute rate for calling to the list of Exchanges identified in connection with the Home exchange in Section 4.4.C of this Tariff.
- D. Provider of last resort service – is a flat- rate service with voice grade access to the public switched telephone network; local usage within the basic service calling areas of incumbent local exchange carriers as of January 1, 2012; dual-tone multifrequency signaling or its functional equivalent; single-party service or its functional equivalent; access to emergency services; access to operator services; access to interexchange service; access to directory assistance; toll limitation for qualifying low-income customers; and the capacity to maintain uninterrupted voice service during a power failure, either through the incorporation into the network or network interface devices of suitable battery backup or through electric current. For purposes of this Schedule, all terms included within the definition of provider of last resort service have the same meanings as set forth in 35-A MRSA § 7201.
- E. Residential Economy Service – is provider of last resort service offered to residential customers on a retail basis with the Economy Service Area as the Customer’s Basic Service Calling Area.

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ISSUED DATE: July 31, 2012  
PROPOSED EFFECTIVE DATE: August 30, 2012  
EFFECTIVE DATE:  
DOCKET NO.:

ISSUED BY:

  
Joel Dohmeier  
Vice-President

EFFECTIVE BY OPERATION OF LAW  
DOCKET NO 2012-00389



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**RESIDENTIAL ECONOMY SERVICE**

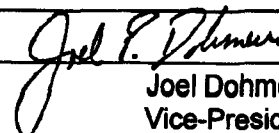
**4.3 REGULATIONS CONCERNING RESIDENTIAL ECONOMY SERVICE**

- A. **Calls Outside the Economy Calling Area – Residential Economy Service** customers may make local calls from their Home Exchange to the additional Exchanges included in Section 4.4.C at a per-minute rate. The per-minute rate for such calls is set forth in Section 4.4.D of this Tariff. Calls made from the Home Exchange to locations within the State of Maine, other than those listed in Section 4.4 are billed to the Customer at the applicable intrastate toll rates of the carrier used to provide Customer's intrastate toll service.
- B. **Municipal Calling Service – Customer shall receive toll free calling to any other customer of a Provider of Last Resort within the municipality in which the Customer resides where practicable so long as the Customer is utilizing an intralata toll provider for whom the Company provides billing to the Customer. In the event that the Customer is charged by an intralata toll provider for whom the Company provides billing to the Customer for a call to a Provider of Last Resort customer within the municipality in which the Customer resides, the Company shall remove any charges associated with any such municipal calling from the customer's bill when notified by the customer.**
- C. **Changes in Calling Areas – The Customer's initial selection of either the Economy Calling Area Service offering or the Premium Calling Area Service offering is without charge. Subsequent changes by the Customer are subject to the applicable Service Order Charge as identified in this Tariff. If only one Calling Area Service offering is available for an Exchange, the Customer will automatically be classified under the available service offering and no charge will apply.**
- D. **Rates – The applicable rates for the Company's Residential Economy Service are listed in Sections 4.4.B and 4.4.D of this Tariff.**
- E. **Lifeline – Company complies with all provisions set forth in Part 54 of the Rules of the Federal Communications Commission and shall offer all applicable State and Federal discounts to customers who have been properly certified as qualifying for Lifeline service pursuant to Part 54 of the Rules of the Federal Communications Commission.**

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ISSUED DATE: July 31, 2012  
PROPOSED EFFECTIVE DATE: August 30, 2012  
EFFECTIVE DATE:  
DOCKET NO.:

ISSUED BY:



Joel Dohmeier  
Vice-President

EFFECTIVE BY OPERATION OF LAW  
DOCKET NO 2012-00389

**RESIDENTIAL ECONOMY SERVICE**

**4.4 CALLING AREA RATES AND LIST OF EXCHANGES**

**A. List of Exchanges Where Flat-Rated Calling Applies**

<u>Home Exchange</u>	<u>Unlimited Flat-Rated Calling to the Following Exchanges</u>
Corinna	Corinna, Exeter, Stetson
Exeter	Exeter, Corinna, Stetson
Jonesboro	Jonesboro
Stetson	Stetson, Corinna, Exeter

**B. Monthly Rates for Unlimited Flat-Rated Calling**

<u>Home Exchange</u>	<u>Rate</u>
Corinna, Exeter, Jonesboro, & Stetson	\$17.58

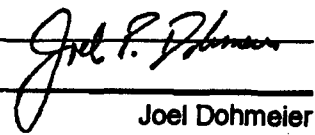
**C. List of Exchanges Where Per-Minute Charges Apply**

<u>Home Exchange</u>	<u>Per-Minute Rated Calling to the Following Exchanges</u>	
Corinna	Dexter, Hartland, Newport	
Exeter	Bangor (including the Brewer Wire Center), Corinth, Dexter, Levant	(T) (T)
Jonesboro	Machias, Columbia, Jonesport	
Stetson	Bangor (including the Brewer Wire Center), Etna, Hermon, Levant, Newport	(T)

D. The per-minute rate for calls made from Customer's Home Exchange to the applicable Exchanges listed in Section 4.4.C above is \$0.05 per minute.

ISSUED DATE: February 8, 2013  
PROPOSED EFFECTIVE DATE: March 10, 2013  
EFFECTIVE DATE: EFFECTIVE 3/10/13  
DOCKET NO.: DOCKET NO. 2013-146

ISSUED BY: \_\_\_\_\_

  
Joel Dohmeier  
Vice-President

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**RESIDENTIAL PREMIUM SERVICE**

**5.1 ELIGIBILITY**

- A. Residential service rates shall apply if the service is primarily for domestic purposes and the telephone number associated with the service is not included in any form of advertising for any business purpose.
- B. Business rates shall apply for any service that does not qualify for residential service rates as set forth in Section 5.1.A. Customers to whom business rates apply are not eligible to take Residential Premium Service.

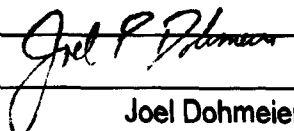
**5.2 DEFINITIONS**

- A. Basic Service Calling Area – (BSCA) is the local (non-interexchange) calling area of the "home exchange" of a customer of West Penobscot Telephone Company. The BSCA includes all exchanges that were in the BSCA prior to the amendments effective in December 2002 plus all exchanges that are contiguous to the home exchange that were not included prior to the December 2002 amendments. Within a BSCA, there may be Economy and Premium calling options with flat-rate and per-minute pricing as specified in the definitions of those options. For all options, the BSCA includes all of the exchanges that are included in the calling option with the largest flat-rate calling area.
- B. Home Exchange – is the Exchange of the Company where the Customer receives dial tone.
- C. Premium Calling Area is the Customer's basic-service calling area that has a flat monthly rate for unlimited calling within the Customer' Home Exchange and the list of Exchanges identified in connection with the particular Home Exchange in Section 5.4.A of this Tariff.
- D. Provider of last resort service – is a flat- rate service with voice grade access to the public switched telephone network; local usage within the basic service calling areas of incumbent local exchange carriers as of January 1, 2012; dual-tone multifrequency signaling or its functional equivalent; single-party service or its functional equivalent; access to emergency services; access to operator services; access to interexchange service; access to directory assistance; toll limitation for qualifying low-income customers; and the capacity to maintain uninterrupted voice service during a power failure, either through the incorporation into the network or network interface devices of suitable battery backup or through electric current. For purposes of this Schedule, all terms included within the definition of provider of last resort service have the same meanings as set forth in 35-A MRSA § 7201.
- E. Residential Premium Service – is provider of last resort service offered to residential customers on a retail basis with the Premium Service Area as the Customer's Basic Service Calling Area.

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ISSUED DATE: July 31, 2012  
PROPOSED EFFECTIVE DATE: August 30, 2012  
EFFECTIVE DATE:  
DOCKET NO.:

ISSUED BY: \_\_\_\_\_

  
Joel Dohmeier  
Vice-President

EFFECTIVE BY OPERATION OF LAW  
DOCKET NO 2012-00389

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**RESIDENTIAL PREMIUM SERVICE**

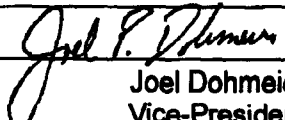
**5.3 REGULATIONS CONCERNING RESIDENTIAL PREMIUM SERVICE**

- A. Calls Outside the Premium Calling Area – Calls made from the Home Exchange to locations within the State of Maine, other than those listed in Section 5.4 are billed to the Customer at the applicable intrastate toll rates of the carrier used to provide Customer's intrastate toll service.
- B. Municipal Calling Service – Customer shall receive toll free calling to any other customer of a Provider of Last Resort within the municipality in which the Customer resides where practicable so long as the Customer is utilizing an intralata toll provider for whom the Company provides billing to the Customer. In the event that the Customer is charged by an intralata toll provider for whom the Company provides billing to the Customer for a call to a Provider of Last Resort customer within the municipality in which the Customer resides, the Company shall remove any charges associated with any such municipal calling from the customer's bill when notified by the customer.
- C. Changes in Calling Areas – The Customer's initial selection of either the Economy Calling Area Service offering or the Premium Calling Area Service offering is without charge. Subsequent changes by the Customer are subject to the applicable Service Order Charge as identified in this Tariff. If only one Calling Area Service offering is available for an Exchange, the Customer will automatically be classified under the available service offering and no charge will apply.
- D. Rates – The applicable rates for the Company's Residential Premium Service are listed in Section 5.4.B of this Tariff.
- E. Lifeline – Company complies with all provisions set forth in Part 54 of the Rules of the Federal Communications Commission and shall offer all applicable State and Federal discounts to customers who have been properly certified as qualifying for Lifeline service pursuant to Part 54 of the Rules of the Federal Communications Commission.

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ISSUED DATE: July 31, 2012  
PROPOSED EFFECTIVE DATE: August 30, 2012  
EFFECTIVE DATE:  
DOCKET NO.:

ISSUED BY:

  
Joel Dohmeier  
Vice-President

EFFECTIVE BY OPERATION OF LAW  
DOCKET NO 2012-00389

**RESIDENTIAL PREMIUM SERVICE**

**5.4 CALLING AREA RATES AND LIST OF EXCHANGES**

**A. List of Exchanges Where Flat-Rated Calling Applies**

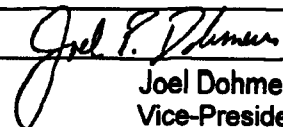
<u>Home Exchange</u>	<u>Unlimited Flat-Rated Calling to the Following Exchanges</u>	
Corinna	Corinna, Exeter, Stetson, Dexter, Hartland, Newport	
Exeter	Exeter, Corinna, Stetson, Bangor (including the Brewer Wire Center), Corinth, Dexter, Levant	(T) (T)
Jonesboro	Jonesboro, Machias, Columbia, Jonesport	
Stetson	Stetson, Corinna, Exeter, Bangor (including the Brewer Wire Center), Etna, Hermon, Levant, Newport	(T) (T)

**B. Monthly Rates for Unlimited Flat-Rated Calling**

<u>Home Exchange</u>	<u>Rate</u>
Corinna, Exeter, Jonesboro, & Stetson	\$19.08

ISSUED DATE: February 8, 2013  
PROPOSED EFFECTIVE DATE: March 10, 2013  
EFFECTIVE DATE: EFFECTIVE 3/10/13  
DOCKET NO.: DOCKET NO. 2013-146

ISSUED BY:

  
Joel Dohmeier  
Vice-President

**BUSINESS ECONOMY SERVICE**

**6.1 ELIGIBILITY**

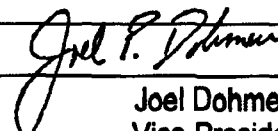
- A. Residential service rates shall apply if the service is primarily for domestic purposes and the telephone number associated with the service is not included in any form of advertising for any business purpose. Customers to whom residential rates apply are not eligible to take Business Economy Service.
- B. Business rates shall apply for any service that does not qualify for residential service rates as set forth in Section 6.1.A.

**6.2 DEFINITIONS**

- A. Basic Service Calling Area – (BSCA) is the local (non-interexchange) calling area of the "home exchange" of a customer of West Penobscot Telephone Company. The BSCA includes all exchanges that were in the BSCA prior to the amendments effective in December 2002 plus all exchanges that are contiguous to the home exchange that were not included prior to the December 2002 amendments. Within a BSCA, there may be Economy and Premium calling options with flat-rate and per-minute pricing as specified in the definitions of those options. For all options, the BSCA includes all of the exchanges that are included in the calling option with the largest flat-rate calling area.
- B. Home Exchange – is the Exchange of the Company where the Customer receives dial tone.
- C. Economy Calling Area is the Customer's basic-service calling area that has a flat monthly rate for unlimited calling within the Customer' Home Exchange and the list of Exchanges identified in connection with the particular Home Exchange in Section 6.4.A and a per-minute rate for calling to the list of Exchanges identified in connection with the Home exchange in Section 6.4.C of this Tariff.
- D. Provider of last resort service – is a flat-rate service with voice grade access to the public switched telephone network; local usage within the basic service calling areas of incumbent local exchange carriers as of January 1, 2012; dual-tone multifrequency signaling or its functional equivalent; single-party service or its functional equivalent; access to emergency services; access to operator services; access to interexchange service; access to directory assistance; toll limitation for qualifying low-income customers; and the capacity to maintain uninterrupted voice service during a power failure, either through the incorporation into the network or network interface devices of suitable battery backup or through electric current. For purposes of this Schedule, all terms included within the definition of provider of last resort service have the same meanings as set forth in 35-A MRSA § 7201.
- E. Business Economy Service – is provider of last resort service offered to business customers on a retail basis with the Economy Service Area as the Customer's Basic Service Calling Area.

ISSUED DATE: July 31, 2012  
PROPOSED EFFECTIVE DATE: August 30, 2012  
EFFECTIVE DATE:  
DOCKET NO.:

ISSUED BY:



Joel Dohmeier  
Vice-President

EFFECTIVE BY OPERATION OF LAW  
DOCKET NO 2012-00389

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**BUSINESS ECONOMY SERVICE**

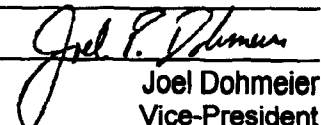
**6.3 REGULATIONS CONCERNING BUSINESS ECONOMY SERVICE**

- A. **Calls Outside the Economy Calling Area – Business Economy Service customers may make local calls from their Home Exchange to the additional Exchanges included in Section 6.4.C at a per-minute rate. The per-minute rate for such calls is set forth in Section 6.4.D of this Tariff. Calls made from the Home Exchange to locations within the State of Maine, other than those listed in Section 6.4 are billed to the Customer at the applicable intrastate toll rates of the carrier used to provide Customer's intrastate toll service.**
- B. **Municipal Calling Service – Customer shall receive toll free calling to any other customer of a Provider of Last Resort within the municipality in which the Customer resides where practicable so long as the Customer is utilizing an intralata toll provider for whom the Company provides billing to the Customer. In the event that the Customer is charged by an intralata toll provider for whom the Company provides billing to the Customer for a call to a Provider of Last Resort customer within the municipality in which the Customer resides, the Company shall remove any charges associated with any such municipal calling from the customer's bill when notified by the customer.**
- C. **Changes in Calling Areas – The Customer's initial selection of either the Economy Calling Area Service offering or the Premium Calling Area Service offering is without charge. Subsequent changes by the Customer are subject to the applicable Service Order Charge as identified in this Tariff. If only one Calling Area Service offering is available for an Exchange, the Customer will automatically be classified under the available service offering and no charge will apply.**
- D. **Rates – The applicable rates for the Company's Residential Economy Service are listed in Sections 6.4.B and 6.4.D of this Tariff.**
- E. **Lifeline – Company complies with all provisions set forth in Part 54 of the Rules of the Federal Communications Commission and shall offer all applicable State and Federal discounts to customers who have been properly certified as qualifying for Lifeline service pursuant to Part 54 of the Rules of the Federal Communications Commission.**

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ISSUED DATE: July 31, 2012  
PROPOSED EFFECTIVE DATE: August 30, 2012  
EFFECTIVE DATE:  
DOCKET NO.:

ISSUED BY:

  
Joel Dohmeier  
Vice-President

**EFFECTIVE BY OPERATION OF LAW**  
**DOCKET NO 2012-00389**

**BUSINESS ECONOMY SERVICE**

**6.4 CALLING AREA RATES AND LIST OF EXCHANGES**

**A. List of Exchanges Where Flat-Rated Calling Applies**

<u>Home Exchange</u>	<u>Unlimited Flat-Rated Calling to the Following Exchanges</u>
Corinna	Corinna, Exeter, Stetson
Exeter	Exeter, Corinna, Stetson
Jonesboro	Jonesboro
Stetson	Stetson, Corinna, Exeter

**B. Monthly Rates for Unlimited Flat-Rated Calling**

<u>Home Exchange</u>	<u>Rate</u>
Corinna, Exeter, Jonesboro, & Stetson	\$35.17

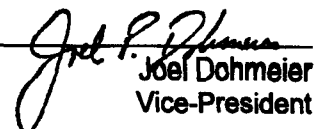
**C. List of Exchanges Where Per-Minute Charges Apply**

<u>Home Exchange</u>	<u>Per-Minute Rated Calling to the Following Exchanges</u>	
Corinna	Dexter, Hartland, Newport	
Exeter	Bangor (including the Brewer Wire Center), Corinth, Dexter, Levant	(T) (T)
Jonesboro	Machias, Columbia, Jonesport	
Stetson	Bangor (including the Brewer Wire Center), Etna, Hermon, Levant, Newport	(T)

D. The per-minute rate for calls made from Customer's Home Exchange to the applicable Exchanges listed in Section 6.4.C above is \$0.05 per minute.

ISSUED DATE: February 8, 2013  
PROPOSED EFFECTIVE DATE: March 10, 2013  
EFFECTIVE DATE:  
DOCKET NO.: EFFECTIVE 3/10/13  
DOCKET NO. 2013-146

ISSUED BY:

  
Joel Dohmeier  
Vice-President



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**BUSINESS PREMIUM SERVICE**

**7.1 ELIGIBILITY**

- A. Residential service rates shall apply if the service is primarily for domestic purposes and the telephone number associated with the service is not included in any form of advertising for any business purpose.
- B. Business rates shall apply for any service that does not qualify for residential service rates as set forth in Section 7.1.A. Customers to whom residential rates apply are not eligible to take Business Premium Service.

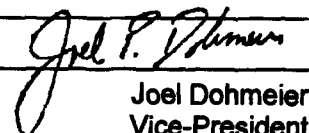
**7.2 DEFINITIONS**

- A. Basic Service Calling Area – (BSCA) is the local (non-interexchange) calling area of the “home exchange” of a customer of West Penobscot Telephone Company. The BSCA includes all exchanges that were in the BSCA prior to the amendments effective in December 2002 plus all exchanges that are contiguous to the home exchange that were not included prior to the December 2002 amendments. Within a BSCA, there may be Economy and Premium calling options with flat-rate and per-minute pricing as specified in the definitions of those options. For all options, the BSCA includes all of the exchanges that are included in the calling option with the largest flat-rate calling area.
- B. Home Exchange – is the Exchange of the Company where the Customer receives dial tone.
- C. Premium Calling Area is the Customer’s basic-service calling area that has a flat monthly rate for unlimited calling within the Customer’ Home Exchange and the list of Exchanges identified in connection with the particular Home Exchange in Section 7.4.A of this Tariff.
- D. Provider of last resort service – is a flat- rate service with voice grade access to the public switched telephone network; local usage within the basic service calling areas of incumbent local exchange carriers as of January 1, 2012; dual-tone multifrequency signaling or its functional equivalent; single-party service or its functional equivalent; access to emergency services; access to operator services; access to interexchange service; access to directory assistance; toll limitation for qualifying low-income customers; and the capacity to maintain uninterrupted voice service during a power failure, either through the incorporation into the network or network interface devices of suitable battery backup or through electric current. For purposes of this Schedule, all terms included within the definition of provider of last resort service have the same meanings as set forth in 35-A MRSA § 7201.
- E. Business Premium Service – is provider of last resort service offered to business customers on a retail basis with the Premium Service Area as the Customer’s Basic Service Calling Area.

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ISSUED DATE: July 31, 2012  
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Joel Dohmeier  
Vice-President

EFFECTIVE BY OPERATION OF LAW  
DOCKET NO 2012-00389

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**BUSINESS PREMIUM SERVICE**

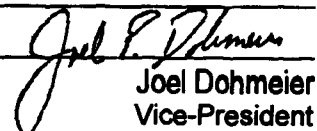
**7.3 REGULATIONS CONCERNING BUSINESS PREMIUM SERVICE**

- A. **Calls Outside the Premium Calling Area – Calls made from the Home Exchange to locations within the State of Maine, other than those listed in Section 7.4 are billed to the Customer at the applicable intrastate toll rates of the carrier used to provide Customer's intrastate toll service.**
- B. **Municipal Calling Service – Customer shall receive toll free calling to any other customer of a Provider of Last Resort within the municipality in which the Customer resides where practicable so long as the Customer is utilizing an intralata toll provider for whom the Company provides billing to the Customer. In the event that the Customer is charged by an intralata toll provider for whom the Company provides billing to the Customer for a call to a Provider of Last Resort customer within the municipality in which the Customer resides, the Company shall remove any charges associated with any such municipal calling from the customer's bill when notified by the customer.**
- C. **Changes in Calling Areas – The Customer's initial selection of either the Economy Calling Area Service offering or the Premium Calling Area Service offering is without charge. Subsequent changes by the Customer are subject to the applicable Service Order Charge as identified in this Tariff. If only one Calling Area Service offering is available for an Exchange, the Customer will automatically be classified under the available service offering and no charge will apply.**
- D. **Rates – The applicable rates for the Company's Business Premium Service are listed in Section 7.4.B of this Tariff.**
- E. **Lifeline – Company complies with all provisions set forth in Part 54 of the Rules of the Federal Communications Commission and shall offer all applicable State and Federal discounts to customers who have been properly certified as qualifying for Lifeline service pursuant to Part 54 of the Rules of the Federal Communications Commission.**

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ISSUED DATE: July 31, 2012  
PROPOSED EFFECTIVE DATE: August 30, 2012  
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DOCKET NO.:

ISSUED BY:

  
Joel Dohmeier  
Vice-President

**EFFECTIVE BY OPERATION OF LAW**  
**DOCKET NO 2012-00389**

**BUSINESS PREMIUM SERVICE**

**7.4 CALLING AREA RATES AND LIST OF EXCHANGES**

**A. List of Exchanges Where Flat-Rated Calling Applies**

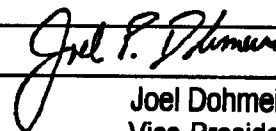
<u>Home Exchange</u>	<u>Unlimited Flat-Rated Calling to the Following Exchanges</u>	
Corinna	Corinna, Exeter, Stetson, Dexter, Hartland, Newport	
Exeter	Exeter, Corinna, Stetson, Bangor (including the Brewer Wire Center), Corinth, Dexter, Levant	(T) (T)
Jonesboro	Jonesboro, Machias, Columbia, Jonesport	
Stetson	Stetson, Corinna, Exeter, Bangor (including the Brewer Wire Center), Etna, Hermon, Levant, Newport	(T) (T)

**B. Monthly Rates for Unlimited Flat-Rated Calling**

<u>Home Exchange</u>	<u>Rate</u>
Corinna, Exeter, Jonesboro, & Stetson	\$38.28

ISSUED DATE: February 8, 2013  
PROPOSED EFFECTIVE DATE: March 10, 2013  
EFFECTIVE DATE:  
DOCKET NO.: EFFECTIVE 3/10/13  
DOCKET NO. 2013-146

ISSUED BY:



Joel Dohmeier  
Vice-President