

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Index
Eleventh Revised Sheet 1
Cancels Tenth Revised Sheet 1

INDEX

	<u>SECTION</u>	<u>SHEET</u>	
Account Retention	8	33	
Application of Tariff	1	1	
Advanced Calling Services	4	11	
Base Rate Area	2	1	
Basic Exchange Telephone Radio Service	2	9	
Basic Service Calling Area	2	2	
Basic & Unlimited Phone Bundles	2	32-33	
Basic 24 & Unlimited 24 Phone Bundles	2	36-37	(N)
Bundled Service Tariff	1	8	
Business Voice Bundle	2	34-35	
Call Blocking Services	4	1	
Centrex	3	25	
Change in Telephone Numbers	1	5	
Classification of Service	1	4	
Connection with Customer Provided Terminal Equipment	8	1	
Construction Charges	7	1	
Custom Calling Services	4	2	
Customized 911 (C911) Service	8	35	
Dedicated DS1 Service	3	19	
Dedicated Ethernet Service	8	11	
Digital Transport Service	3	22	
Direct Inward Dialing (DID)	8	5	
Directory Assistance Service	6	4	
Directory Listings	6	1	
Foreign Exchange Service	8	8	
Intrastate Access Tariff	10	1	
ISDN-BRI	3	4	
ISDN-PRI	3	12	
Limitations and Use of Service	1	1	
Line Hunting	2	17	
Local Exchange Access Line Rates	2	4	

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Index
Sixteenth Revised Sheet 2
Cancels Fifteenth Revised Sheet 2

INDEX

	<u>SECTION</u>	<u>SHEET</u>
Local Income Assistance Programs	2	14
Maine Telecommunications Education Access Fund	2	17
Maine Universal Service Fund (MUSF) Surcharge	2	17
Miscellaneous Circuits, Extension and Tie Lines	8	13
Municipal Calling Service Intra-Municipality Toll Charge Exemption	2	7
Non-Published and Non-Listed Numbers	6	2
Off Premise Extension	8	15
Operator Services	6	5
Payment for Service	1	4
Paystation	3	1
Power Supply	1	4
Promotional Sales Campaign (Special Promotions)	1	7
Public Emergency Call Receiving Service	8	16
Relocation Forwarding Service	8	20
Radio Telephone Service	8	23
Safety Line Service	2	24
Safety Line Service (Business)	2	25
Security Line Service	2	26
Service Connection Charges	5	1
Service Interruptions	1	6
Service Provider Tax	2	20
Smart Pack Lite	2	21
Suspension of Service	8	17
Termination of Service and Minimum Charges	1	5
Universal Emergency Number Service - 911	8	18
Voice Mail Service (Grandfathered)	4	22
Voice Mail Service	4	34

(D)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Table of Contents
Tenth Revised Sheet 1
Cancels Ninth Revised Sheet 1

TABLE OF CONTENTS

	<u>Sheet</u>	
SECTION 1: GENERAL REGULATIONS		
1.1 Application of Tariff	1	
1.2 Limitations and Use of Service	1	
1.3 Power Supply	4	
1.4 Classification of Service	4	
1.5 Payment for Service	4	
1.6 Termination of Service and Minimum Charges	5	
1.7 Change in Telephone Numbers	5	
1.8 Service Interruptions	6	(T)
1.9 Promotional Sales Campaign (Special Promotions)	7	
1.10 Bundled Service Tariff	8	
SECTION 2: MAIN TELEPHONE EXCHANGE SERVICE		
2.1 Base Rate Area	1	
2.2 Basic Service Calling Area	2	
2.3 Local Exchange Access Line Rates	4	
2.4 Municipal Calling Service Intra-Municipality Toll Charge Exemption	7	
2.5 Basic Exchange Telephone Radio Service	9	
2.6 Low Income Assistance Programs	14	
2.7 Line Hunting	17	
2.8 Maine Telecommunications Education Access Fund (MTEAF)	17	
2.9 Maine Universal Service Fund (MUSF) Surcharge	17	
2.10 Reserved For Future Use	18	
2.11 Service Provider Tax	18	
2.12 Smart Pack Lite	21	
2.13 ConnectME Fund Assessment	23	
2.14 Safety Line Service	24	
SECTION 3: SPECIAL DIAL-TONE SERVICE ARRANGEMENTS		
3.1 Paystation	1	
3.2 Integrated Services Digital Network Services		
A. Basic Rate Interface (ISDN-BRI)	4	
B. Primary Rate Interface (ISDN-PRI)	12	
3.3 Dedicated DS1 Service	19	
3.4 Digital Transport Service	22	
3.5 Centrex	25	
SECTION 4: OPTIONAL SERVICES		
4.1 Call Blocking Services	1	
4.2 Custom Calling Services	2	
4.3 Advanced Calling Services	11	
4.4 Voice Mail Service (Grandfathered)	22	
4.5 Voice Mail Service	34	

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Table of Contents
Eighth Revised Sheet 2
Cancels Seventh Revised Sheet 2

TABLE OF CONTENTS

	<u>Sheet</u>	
SECTION 5: NONRECURRING CHARGES		
5.1 Service Connection Charges	1	
SECTION 6: DIRECTORY SERVICES		
6.1 Directory Listings	1	
6.2 National Directory Assistance	4	
6.3 Operator Services	5	
SECTION 7: CONSTRUCTION CHARGES		
7.1 Construction Charges	1	
SECTION 8: MISCELLANEOUS SERVICES		
8.1 Connection with Customer Provided Terminal Equipment and Communication Systems	1	
8.2 Direct Inward Dialing (DID)	5	
8.3 Reserved For Future Use	7	
8.4 Reserved For Future Use	8	
8.5 Reserved For Future Use	9	(T) (D)
8.6 Reserved For Future Use	11	
8.7 Miscellaneous Circuits, Extension and Tie Lines	13	
8.8 Off Premise Extension	15	
8.9 Public Emergency Call Receiving Service	16	
8.10 Suspension of Service	17	
8.11 Universal Emergency Number Service - 911	18	
8.12 Relocation Forwarding Service	20	
8.13 Reserved For Future Use	22	
8.14 Radio Telephone Service	23	
8.15 Account Retention	33	
8.16 Customized 911 (C911) Service	35	
SECTION 9: RESERVED FOR FUTURE USE		
SECTION 10: INTRASTATE ACCESS TARIFF		

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 1
First Revised Contents Sheet 1
Cancels Original Contents Sheet 1

GENERAL REGULATIONS

Contents

	<u>SHEET</u>	
1.1	1	APPLICATION OF TARIFF
1.2	1	LIMITATIONS AND USE OF SERVICE
1.3	4	POWER SUPPLY
1.4	4	CLASSIFICATION OF SERVICE
1.5	4	PAYMENT FOR SERVICE
1.6	5	TERMINATION OF SERVICE AND MINIMUM CHARGES
1.7	5	CHANGE IN TELEPHONE NUMBERS
1.8	6	SERVICE INTERRUPTIONS
1.9	7	PROMOTIONAL SALES CAMPAIGN (SPECIAL PROMOTIONS)
1.10	8	BUNDLED SERVICE TARIFF

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 1
Original Sheet 1

GENERAL REGULATIONS

1.1 APPLICATION OF TARIFF

The regulations specified herein are in addition to the regulations contained in other sections of this Schedule of Rates and Charges and govern the furnishing of telephone service to customers generally. Continued failure to comply with one or more of the applicable provisions of the Tariff or regulations resulting in injury to the Telephone Company, its property, or its service will result in termination of service.

Regulations and rules in this Tariff apply to telephone service furnished within the State of Maine (including service to telephone located in Maine connected to and served from a central office in another State).

1.2 LIMITATIONS AND USE OF SERVICE

- A. Equipment and lines furnished by the Telephone Company on the premises of a customer, authorized user or agent of the Telephone Company are the property of the Telephone Company except as otherwise specifically provided in its tariffs and are provided upon the condition that such equipment, instruments and lines must be installed, relocated and maintained by the Telephone Company and that the Company's employees or designees may be on said premises at any reasonable hour to install, inspect or maintain the equipment and lines, and upon termination or cancellation of the service, to remove the equipment and lines.
- B. Equipment and facilities furnished through the regulated operations of the Telephone Company shall, upon termination of service from any cause whatsoever, be returned to it in good condition, reasonable wear and tear thereof expected. The Subscriber is required to reimburse the Telephone Company for any loss of, or damage to the facilities or equipment provided through regulated operations on the subscriber's premises from any cause whatsoever, other than by fire or by accident unavoidable by the subscriber or any third person.
- C. Except as provided by Chapter 280, service shall not be used in competition with the business of the Telephone Company.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 1
Original Sheet 2

GENERAL REGULATIONS

1.2 LIMITATIONS AND USE OF SERVICE (Continued)

- D. The Company reserves the right to restrict the amount of extension or auxiliary service furnished in connection with any particular class of service in order to prevent any impairment in the quality of service furnished.
- E. The use of unlimited business exchange service is restricted to the customer, his agents and employees when engaged in his business and to joint users as arranged for. The use of unlimited residence exchange service is restricted to the customer and members of his household.
- F. The Telephone Company may terminate telephone service to any subscriber who uses or permits the use of foul, abusive, or profane language or impersonates or permits another to impersonate any other individual with fraudulent, malicious or mischievous intent and may deny telephone service to others who have used the facilities of any Telephone Company for such purpose. Upon the request of an appropriated law enforcement agency, the Telephone Company may use appropriate electronic or mechanical devices in an attempt to identify the source or telephone from which malicious, threatening, foul, abusive, or obscene calls originate. Such identification will normally be made at least twice, but in case of calls threatening life or destruction of property by explosives a single identification may be made. Under no condition will the company attempt to provide identification to any customer or individual that is not a qualified law enforcement officer or agency.
- G. The Company reserves the right to discontinue or refuse service because of abuse or fraudulent use of service. Abuse or fraudulent use of service includes the intentional use of service or facilities of the Telephone Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of a message toll charge.
- H. The Telephone Company may refuse to furnish or may deny telephone service to any person, firm, or corporation who utilizes any telephone equipment owned by the Telephone Company which shows any evidence of tampering, manipulating, operating, or using any device, for the purpose of obtaining telephone service without payment for the charges applicable to the service rendered.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 1
Original Sheet 3

GENERAL REGULATIONS

1.2 LIMITATIONS AND USE OF SERVICE (Continued)

- I. Service shall not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of law. If the Telephone Company receives other evidence that such service is being or will be used, it will either discontinue or deny the service or refer the matter to the appropriate law enforcement agency.
- J. Resale and sharing of Telephone Company services is limited to Message Telecommunication Service (MTS), Wide Area Telecommunication Service (WATS), FX Service and Paystation Service for use with customer-owned coin operated telephones subject to the following.
 1. The customer of record is responsible for allocating the charges for resold or shared service.
 2. The Telephone Company bills only the customer of record who is at all times responsible for payment of the full amount of all charges incurred.
 3. Applications for service as well as requests for additions, rearrangements, or discontinuance of service will be accepted only from the customer of record.
 4. Whenever customer notification is required, the Telephone Company is responsible for notification only to the customer of record.
 5. The Telephone Company retains the right to serve the ultimate user of telephone service directly if that user so desires and provides service to a reseller or sharer only on this condition.
 6. Directory listings for patrons or resellers or sharers are subject to the rates and regulations for business additional listings.
 7. Joint user charges do not apply to patrons of resellers and sharers.
 8. Pursuant to Chapter 280 resellers must be certified by the Maine Public Utilities Commission.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 1
First Revised Sheet 4
Cancels Original Sheet 4

GENERAL REGULATIONS

1.3 POWER SUPPLY

The customer is responsible for providing suitable electric power at a convenient outlet when and where required.

1.4 CLASSIFICATION OF SERVICE

- A. Service is furnished at business rates if the use of the service is primarily or substantially for business purposes, or if the service is furnished at a business location, or if the service is advertised for business purposes.
- B. Service is furnished at residence rates if the use of the service is primarily for social or domestic purposes.

1.5 PAYMENT FOR SERVICE

- A. Bills are rendered at least monthly in arrears. They are due when rendered and payable at a payment office of the Telephone Company.
- B. The customer is required to pay, in accordance with the Telephone Company's established collection and billing practice, all charges for exchange service and equipment and for all toll messages, including charges for messenger service originating at or accepted by the subscriber's station. The customer is responsible for all charges to telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been collect. If an objection in writing is not received by the Telephone Company within thirty (30) days after the bill is rendered, such bill shall be deemed to be correct and binding upon the customer.
- C. In order to safeguard it against loss of charges or tolls due at the time service may be terminated, the Telephone Company may require a customer or applicant for telephone service to make a deposit equal to the estimated amount of exchange and toll service charges for the two highest billing periods. The exchange service charges may include any applicable minimum service charge. The receipt of such a deposit by the Telephone Company shall in no way relieve the customer or applicant from compliance with the Telephone Company's regulations as to advance payments "if any" and the prompt payment of bills, nor constitute a waiver or modification of the practices of the Telephone Company for the discontinuance of service for nonpayment of any sums due for service rendered. Interest will be at the currently effective rate under the applicable Commission rule.

(T)

If the customer making the above mentioned deposit pays his or her monthly statement, consisting of exchange and toll service charges, plus all state and federal taxes, on or before the due date of each month in which he or she is billed for twelve (12) consecutive months, the Telephone Company shall return the deposit including interest in full to the customer.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 1
Second Revised Sheet 5
Cancels First Revised Sheet 5

GENERAL REGULATIONS

1.5 **PAYMENT FOR SERVICE** (Continued)

- D. The Company's disconnection and deposit policies for residential customers shall be governed by Chapter 290 of the Commission's Rules and Regulations. (T)

Except to the extent identified below, the Company's disconnection deposit policies for non-residential customers shall be governed by Chapter 290 of the Commission's Rules and Regulations. (T)

1. Section 3 (A) (4), 4 (E) (4), 4 (F), 5 (F), 7 (B), 7 (C), 10, 11, 15 and 17 shall not apply.
2. The Company may require a deposit from any non-residential customer as precondition of service. The deposit shall not exceed an amount based upon the highest two months estimated billings. The customer may elect to pay the required deposit in at least two equal installments, however, the customer's failure to pay any portion of the deposit will subject the customer to disconnection procedures.

E. **Late Payment Charges**

1. A Late Payment charge per month applies to all past due balances. The late payment charge assessed by the Company will not exceed the maximum monthly rate specified in MPUC Chapter 870 as updated annually by the Commission.
2. Customers with past due balances that sign up for electronic payments will receive a one-time waiver of the late payment charge.
3. Final collection procedures, temporary disconnection of service, and the requirements for deposits are unaffected by the application of a late charge. The late payment charge does not extend the time for payment or otherwise enlarge or change the rights of the customer. Notice of intention to pay late will not avoid this charge.

1.6 **TERMINATION OF SERVICE AND MINIMUM CHARGES**

- A. The right is reserved to require notice of not less than seven (7) days of the customer's desire to terminate the service. Charges at suspended service rates may apply until reasonable access is provided for removal of equipment.
- B. The minimum charge for service at any premises, except as otherwise stated elsewhere in this schedule, is one month's service charge. The right is reserved to require a minimum charge in excess of one month's service charge in connection with special equipment.

1.7 **CHANGE IN TELEPHONE NUMBERS**

A telephone number is subject to change at any time.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 1
Second Revised Sheet 6
Cancels First Revised Sheet 6

GENERAL REGULATIONS

1.8 SERVICE INTERRUPTIONS

- A. The Telephone Company cannot guarantee the uninterrupted working of its services and facilities. In the event of an interruption, which is not due to the negligence or willful act of the customer, a credit may be provided for the time service(s) were interrupted.

(T)

(N)

|
(N)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 1
Third Revised Sheet 7
Cancels Second Revised Sheet 7

GENERAL REGULATIONS

1.9 PROMOTIONAL SALES CAMPAIGN

- A. From time-to-time without further approval by the Public Utilities Commission, the Company may elect to offer promotional programs which shall waive, for a specified period of time not to exceed six (6) months, in whole or in part: (1) any installation fee; and/or (2) any recurring or nonrecurring fees for any services other than local exchange service or intrastate toll service. A promotional program may not waive any surcharge the Company is required to assess by Rule adopted by a State Agency or by Statute. Promotional programs offered under this tariff shall not alter any term or condition of any service except with regard to the rate charged for the service.

(T)

(T)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 1
Original Sheet 8

GENERAL REGULATIONS

1.10 **BUNDLED SERVICE TARIFF**

- A. The Company may opt, at its discretion, to bundle any services as a single offering without further approval by the Public Utilities Commission of the rate sheet containing the bundled offerings. The pricing of any bundled service offering shall not exceed the sum of the tariffed rates for each individual service. The Company shall notify the Commission of any bundled service offerings on or before the date when such bundled service offering is made available to customers at the Company.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 2
Twelfth Revised Contents Sheet 1
Cancels Eleventh Revised Contents Sheet 1

MAIN TELEPHONE EXCHANGE SERVICE

Contents

	<u>SHEET</u>	
2.1	BASE RATE AREA	1
2.2	BASIC SERVICE CALLING AREA	2
2.3	LOCAL EXCHANGE ACCESS LINE RATES	4
2.4	MUNICIPAL CALLING SERVICE INTRA-MUNICIPALITY TOLL CHARGE EXEMPTION	7
2.5	BASIC EXCHANGE TELEPHONE RADIO SERVICE	9
2.6	LOW-INCOME ASSISTANCE PROGRAMS	14
2.7	LINE HUNTING	17
2.8	MAINE TELECOMMUNICATIONS EDUCATION ACCESS FUND	17
2.9	MAINE UNIVERSAL SERVICE FUND (MUSF) SURCHARGE	17
2.10	TOTAL TALK PACK	18
2.11	SERVICE PROVIDER TAX	20
2.12	SMART PACK LITE	21
2.13	CONNECTME FUND ASSESSMENT	23
2.14	SAFETY LINE SERVICE	24
2.15	BUSINESS SAFETY LINE SERVICE	25
2.16	SECURITY LINE SERVICE	26
2.17	STAR PACKAGES	27-28
2.18	STAR BUSINESS BUNDLES	29-31
2.19	BASIC & UNLIMITED PHONE BUNDLES	32-33
2.20	TDS BUSINESS VOICE BUNDLE	34-35
2.21	BASIC 24 & UNLIMITED 24 PHONE BUNDLES	36-37

(N)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 2
First Revised Sheet 1
Cancels Original Sheet 1

MAIN TELEPHONE EXCHANGE SERVICE

2.1 **BASE RATE AREA**

The Base Rate Area can be found in Somerset Telephone Company's Provider of Last Resort (POLR) Tariff No. 6, which is located on TDS Telecom's website.

(C)

(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 2
First Revised Sheet 2
Cancels Original Sheet 2

MAIN TELEPHONE EXCHANGE SERVICE

2.2 **BASIC SERVICE CALLING AREA**

The Basic Service Calling Area can be found in Somerset Telephone Company's Provider of Last Resort (POLR) Tariff No. 6, which is located on TDS Telecom's website.

(C)
|
(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 2
Second Revised Sheet 3
Cancels First Revised Sheet 3

EFFECTIVE: August 30, 2012

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 2
First Revised Sheet 4
Cancels Original Sheet 4

MAIN TELEPHONE EXCHANGE SERVICE

2.3 **LOCAL EXCHANGE ACCESS LINE RATES**

The Local Exchange Access Line Rates can be found in Somerset Telephone Company's Provider of Last Resort (POLR) Tariff No. 6, which is located on TDS Telecom's website.

(C)
|
(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 2
Third Revised Sheet 5
Cancels Second Revised Sheet 5

EFFECTIVE: August 30, 2012

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 2
Third Revised Sheet 6
Cancels Second Revised Sheet 6

EFFECTIVE: August 30, 2012

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 2
First Revised Sheet 7
Cancels Original Sheet 7

MAIN TELEPHONE EXCHANGE SERVICE

2.4 **MUNICIPAL CALLING SERVICE INTRA-MUNICIPALITY TOLL CHARGE EXEMPTION**

The Municipal Calling Service information can be found in Somerset Telephone Company's Provider of Last Resort (POLR) Tariff No. 6, which is located on TDS Telecom's website.

(C)
|
(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 2
First Revised Sheet 8
Cancels Original Sheet 8

EFFECTIVE: August 30, 2012

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 2
Original Sheet 9

MAIN TELEPHONE EXCHANGE SERVICE

2.5 BASIC EXCHANGE TELEPHONE RADIO SERVICE (BETRS)

A. Definition

Somerset Telephone Company will provide BETRS from transmitters located within the service territory of Somerset Telephone Company as described in subsection B1 below. BETRS service is a wireless form of providing basic telephone service to rural areas. Due to technical limitations service areas listed in Section C below may not be served in their entirety by the BETRS system. Somerset Telephone Company will be solely responsible for determining qualifying areas.

B. Regulations

1. BETRS requires line of site transmission capability from the radio tower to the customer's location. Somerset Telephone Company will make the determination of whether a customer qualifies for BETRS based on internal Quality-Of-Service standards.
2. BETRS is not compatible with multi-party service. Only one-party service is available with BETRS. Municipal Calling is not offered in conjunction with BETRS service.
3. Customers subscribing to BETRS will be required to maintain service for a minimum period of 24 months.
4. Existing customers of Fixed Mobile Radio Service will be tested for BETRS, and upon qualification be provided service through the following BETRS equipment, designated as "Basic". If necessary, Somerset Telephone Company will also provide to existing Fixed Mobile Customers, as part of the basic installation rate, the following "Alternative" equipment to provide BETRS.
 1. Subscriber Unit (Basic)
 2. Power Supply (Basic)
 3. Battery Set (Basic)
 4. Single Yagi Antennae (Basic)
 5. Installation Material (Basic)
 6. Telephone Pole (up to 45 feet) (Alternative)
 7. Quad Antennae (Alternative)
 8. Parabolic Antennae (Alternative)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 2
Original Sheet 10

MAIN TELEPHONE EXCHANGE SERVICE

2.5 BASIC EXCHANGE TELEPHONE RADIO SERVICE (BETRS) (Continued)

B. Regulations (Continued)

5. All new customers to Somerset Telephone Company, located in an area not reasonably served by wire, and not an existing customer of Fixed Mobile Radio, that request BETRS, will be tested and upon qualification, served via the BETRS equipment identified as "Basic" in subsection B4 above. Should the customer still not receive radio signals sufficient to qualify for BETRS, the customer may choose to pursue service via the means described in subsection B6 below.
6. In the event the measures described in subsections B4 and B5 above fail to gain radio signals sufficient to provide high-quality telephone service, the company will not install BETRS equipment. The customer may, at their option and expense, pursue other means of gaining radio signals strong enough to support the following:
 - A. Construction of a Radio Tower
 - B. Relocation of Antennae site (plus the cost of cable and any necessary Right-Of-Way)
 - C. Land Use Regulation Commission ("LURC") Permits
7. BETRS customers are responsible for supplying power to the radio unit for a minimum period of sixteen (16) hours a day, or long enough to maintain the life of the battery on a daily basis. Customer sites without sufficient power will not be provided service via BETRS.
8. No seasonal discounts will apply to BETRS. Customers leaving the service location for a prolonged period of time (See subsection B7 above) are responsible for the BETRS unit while not in use. Particularly the battery must be removed and, at the customer's option, delivered to the business office or picked up by the company. Somerset Telephone Company will pick up the battery at the customer's location at the rates specified in subsections D5A&B below.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 2
Original Sheet 11

MAIN TELEPHONE EXCHANGE SERVICE

2.5 BASIC EXCHANGE TELEPHONE RADIO SERVICE (BETRS) (Continued)

C. Service Territory

1. Subject to the technical, operational, and equipment limitations of BETRS as described in sections A and B above, and the determination by Somerset Telephone Company, pursuant to testing described in section B above, that the BETRS system will provide adequate service to the customer's location, BETRS will be made available to all exchanges of Somerset Telephone Company, including Moosehorn Exchange, where service is not available by wire, or where the provision of wire service would be substantially more expensive to the customer.
2. Subject to the technical, operational, and equipment limitations of BETRS as described in sections A and B above, and the determination by Somerset Telephone Company, pursuant to the testing described in section B above, that the BETRS system will provide adequate service to the customer's location, BETRS will be made available in areas of the State of Maine that are not part of the service territory of Somerset Telephone Company as described in subsection C1 above, or of another telephone company. The charges for maintenance of BETRS equipment, as provided in subsection D4 below, shall commence when the service vehicle leaves the territory of Somerset Telephone Company described in subsection C1 above. The municipalities and unorganized territories which may potentially be served pursuant to this provision include, but are not limited to:

Kingsbury, Mayfield, South Arm, Upper Enchanted, King & Bartlett, Spring Lake, Flagstaff, West Carry Pond, East Carry Pond, Middle Carry Pond, Pierce Pond, Big Island, Jim Pond, Tim Pond, Upper Richardson, Lower Richardson, West Richardson, and Tea Pond.
3. Subject to the technical, operational, and equipment limitations of BETRS as described in section A and B above, and the determination by Somerset Telephone Company, pursuant to testing described in section B above, that the BETRS system will provide adequate service to the customer's location, BETRS will be made available to locations within the municipalities designated below which are part of the designated service territories of New England Telephone and Telegraph Company, Contel of Maine (GTE of Maine), Hartland & St. Albans Telephone Company, and Community Service Telephone Company, subject to the conditions and limitations described herein.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 2
Original Sheet 12

MAIN TELEPHONE EXCHANGE SERVICE

2.5 BASIC EXCHANGE TELEPHONE RADIO SERVICE (BETRS) (Continued)

C. Service Territory (Continued)

3. (Continued)

Somerset Telephone Company will, at its option, provide BETRS to such locations only where it has determined, after consultation with the other authorized telephone company, that it is not technically feasible, or would be substantially more costly to the customer for the other authorized telephone company to provide adequate service by wire, by BETRS, or other radio system, until such time as the service can be feasibly provided (both technically and financially), to the customer, by the other authorized telephone company. Provision of BETRS by Somerset Telephone Company is subject to the same technical and equipment conditions and limitations described and referenced in subsection C1 above. The local calling area for service pursuant to this provision is provided in subsection D1 below. The charges for maintenance of BETRS equipment, as provided in subsection D4 below, shall commence when the service vehicle leaves the territory of Somerset Telephone Company described in subsection C1 above. The municipalities and unorganized territories which may potentially be served pursuant to this provision include, but are not limited to:

Allen Mills, Andover, Bemis, Berry Mills, Bingham, Bryon, Cartunk, Carthage, Cornville, Dallas, Dixfield, Dryden, East Andover, East Wilton, East Dixfield, East Madison, Fairbanks, Farmington Falls, The Forks, Jay, Madison, Mexico, Moscow, New Sharon, North Jay, North Chesterville, Oquossoc, Riley, Roxbury, Rumford, Ranglely, Skowhegan, South Andover, Starks, Temple, Weeks Mills, Wellington, West Farmington, West Mills, and Wilson Mills.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 2
Original Sheet 13

MAIN TELEPHONE EXCHANGE SERVICE

2.5 **BASIC EXCHANGE TELEPHONE RADIO SERVICE (BETRS)** (Continued)

D. Rates and Charges

1. The monthly rates and local calling area (excluding Municipal Calling) for BETRS are equivalent to the tariffed one-party access line rate applicable to the Somerset Telephone Company exchange in which the customer is located. For customers not located in the service territory of Somerset Telephone Company, as described in C1 above, rates will be based on the tariffed one-party rate and local calling area (excluding Municipal Calling) of the closest Somerset Telephone Company exchange (as measured in airline miles). Local rates and calling areas are specified in Sections 2.3 and 2.4.

In addition to these monthly rates, customers are responsible for the Installation Charges as defined in D2 below.

2. Customers will be charged a \$900.00 Installation Fee, to be paid over a 12-month period, in equal monthly installments of \$75.00.
3. Existing customers of Fixed Mobile Radio Service will be charged their current Fixed Mobile Radio monthly rate for a period of twelve (12) months from the effective date of this tariff, in lieu of the installation fee described in subsection D2 above, at which point the monthly charge will be reduced to the rates described in D1 above, contingent upon the termination of the Fixed Mobile Radio Service.
4. Customers tested for BETRS, at locations where BETRS is determined to be infeasible, will be billed for the testing at the rates specified in section D5 below.
5. Testing and Maintenance of BETRS equipment, including re-charging batteries, is billed on a Time and Material basis, at rates equivalent to Inside Wire Maintenance, as shown in section 8 of this Tariff.
 - A. Half-hour \$30.00
 - B. Materials- The customer will be billed for the cost of all materials in addition to the per half-hour rates.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 2
Second Revised Sheet 14
Cancels First Revised Sheet 14

MAIN TELEPHONE EXCHANGE SERVICE

2.6 LOW-INCOME ASSISTANCE PROGRAM (LIFELINE)

Lifeline Assistance was developed to reduce rates for low income customers. The Company participates in this assistance program to increase the availability of telecommunications services to all consumers in its serving areas.

(T)

A Lifeline Assistance

The Company shall provide Lifeline Service as defined in FCC 47 C.F.R. 54.401 (a) on a non-discriminatory basis to all qualifying low-income customers. The Company's Lifeline service offering shall comply with all applicable federal laws, including but not limited to, 47 C.F.R. Part 54; the FCC's Lifeline Reform Order (Report and Order released February 6, 2012, WC Docket No. 11-42, et. al.), the FCC's Lifeline Modernization Order (Third Report and Order released on April 27, 2016, WC Docket No. 11-42, FCC 16-38, et. al.), and any subsequent orders.

(C)

(C)

1. Credits

(M)

The following credits* will apply for each customer eligible for Lifeline Assistance:

	<u>Monthly Credit*</u>
a) Federal Lifeline Assistance Benefit	(1)
b) State Lifeline Assistance Benefit	\$3.50

(T)

(M)(T)

* Credit amount will not exceed the total of the Subscriber Line Charge and the Residential Local Exchange rate.

(1) Authorized FCC rate.

(M) Material previously appeared on Sheet 15 of this Section.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 2
Third Revised Sheet 15
Cancels Second Revised Sheet 15

MAIN TELEPHONE EXCHANGE SERVICE

(D)

(D)

(M)

(M)

(M) Material now appears on Sheet 14 of this Section.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 2
First Revised Sheet 16
Cancels Original Sheet 16

MAIN TELEPHONE EXCHANGE SERVICE

2.6 **LOW-INCOME ASSISTANCE PROGRAMS** (Continued)

B. Lifeline Connection Assistance (Link-Up)

Per FCC Order 12-11 (Lifeline/Link-Up Order), Lifeline Connection Assistance (Link-Up) support is eliminated effective April 2, 2012.

(C)
(C)
(D)

(D)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 2
Third Revised Sheet 17
Cancels Second Revised Sheet 17

MAIN TELEPHONE EXCHANGE SERVICE

2.7 **LINE HUNTING**

A. General

Line Hunting provides customers with more than one line the ability to have incoming calls automatically directed to the next vacant line. The Line Hunting selection process starts at a particular line or directory number and continues in a fixed sequence, until an idle line is found or arrives at the end of the sequence. The service is available with Residential and Business one-party rates.

B. <u>Rates and Charges</u>	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>
Per Line	\$3.00	(1)

(1) Service Connection Charges do not apply when ordered with initial service installation. When ordered separate from initial installation, Service Connection Charges, as found in Section 5, apply.

2.8 **MAINE TELECOMMUNICATIONS EDUCATION ACCESS FUND (MTEAF)**

Information on the Maine Telecommunications Education Access Fund (MTEAF) surcharge can be found in Somerset Telephone Company's Provider of Last Resort (POLR) Tariff No. 6, which is located on TDS Telecom's website.

2.9 **MAINE UNIVERSAL SERVICE FUND (MUSF) SURCHARGE**

Information on the Maine Universal Service Fund (MUSF) surcharge can be found in Somerset Telephone Company's Provider of Last Resort (POLR) Tariff No. 6, which is located on TDS Telecom's website.

(C)
|
(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 2
Third Revised Sheet 18
Cancels Second Revised Sheet 18

MAIN TELEPHONE EXCHANGE SERVICE

2.10 **TOTAL TALK PACK**

(T) (M)

A. **GENERAL**

1. Total Talk Pack is an optional service package. The package permits a customer to receive services and features for a flat monthly rate, for each Total Talk Pack subscriber line provided. Total Talk Pack includes the following services:¹
 - a. Residential² or Business³ One-Party Line (includes Touch Tone capability)
 - b. Three-Way Calling & Call Waiting (Custom Calling Services)
 - c. Caller ID Deluxe, Anonymous Call Rejection, & Priority Ringing (Advanced Calling Services)
 - d. Inside Wire Protection Plan

B. **CONDITIONS AND LIMITATIONS**

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this bundle.
2. Total Talk Pack customers may terminate their enrollment in the Plan at any time upon notice to the company.
3. Unless terminated by the Total Talk Pack customer or the Company, a customer will remain enrolled in the Plan, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
4. Service Charges, as described in Section 5 of this tariff, apply to requests for new and additional Total Talk Pack lines, and moves of existing lines. Service Charges will not apply when the Total Talk Pack replaces existing Local Exchange Service or if the customer requests a change from the Total Talk Pack back to Local Exchange Service.
5. Total Talk Pack customers are not eligible for discounts or promotional offerings (outside of this bundle) associated with the Custom Calling and Advanced Calling Services included in the Plan, unless specifically provided for in a promotional offering.

¹ Customers must also subscribe to TDS Long Distance's Total Talk Pack.

² This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new Residential customers after this date.

³ This service is grandfathered to existing Business customers effective December 30, 2010. The service will not be available to new Business customers after this date.

(M) Material previously appeared in the Company's Catalog of Interexchange Services.

(M)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 2
Third Revised Sheet 19
Cancels Second Revised Sheet 19

MAIN TELEPHONE EXCHANGE SERVICE

2.10 TOTAL TALK PACK (Continued)

(T) (M)

B. CONDITIONS AND LIMITATIONS (Continued)

- 6. The Plan may not be combined with any other optional toll calling plan service, except for those specified in this offering.
- 7. Customers enrolled in the Plan, who fail to pay the entire rate per month, will have all existing Total Talk Pack services converted to the applicable tariff rates. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

C. RATES¹

	<u>Rate Per Month</u>
1. Residence (Premium) ² Local Bundle, per line All Exchanges	\$30.05
2. Residence (Economy) ² Local Bundle, per line All Exchanges (Not Available in the Bigelow, Coburn Gore & Kingfield Exchanges)	29.05
3. Business (Premium) ³ Local Bundle, per line All Exchanges	49.05
4. Business (Economy) ³ Local Bundle, per line All Exchanges (Not Available in the Bigelow, Coburn Gore, & Kingfield Exchanges)	46.05

¹ Customers must also subscribe to TDS Long Distance's Total Talk Pack to be eligible for this rate.

² This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new Residential customers after this date.

³ This service is grandfathered to existing Business customers effective December 30, 2010. The service will not be available to new Business customers after this date.

(M) Material previously appeared in the Company's Catalog of Interexchange Services.

(M)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 2
Second Revised Sheet 19.1
Cancels First Revised Sheet 19.1

MAIN TELEPHONE EXCHANGE SERVICE

(D)

(D)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 2
First Revised Sheet 20
Cancels Original Sheet 20

MAIN TELEPHONE EXCHANGE SERVICE

2.11 **SERVICE PROVIDER TAX**

Information on the Service Provider Tax surcharge can be found in Somerset Telephone Company's Provider of Last Resort (POLR) Tariff No. 6, which is located on TDS Telecom's website.

(C)
|
(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 2
First Revised Sheet 21
Cancels Original Sheet 21

MAIN TELEPHONE EXCHANGE SERVICE

2.12 SMART PACK LITE^{1, 2}

(C)

A. General

Smart Pack Lite is an optional service package. The package permits a customer to receive services and features for a flat monthly rate, for each Smart Pack Lite subscriber line provided. Smart Pack Lite includes the following services:

1. Residential One-Party Line
2. Caller ID Deluxe
3. One CCS or ACS feature of the customer's choice
4. Inside Wire Maintenance

B. Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this bundle.
2. Customers must sign a one-year contract in order to subscribe to Smart Pack Lite.
3. Customers will incur an early termination fee if they disconnect Smart Pack Lite prior to the end of their one-year commitment.
4. Unless terminated by the Smart Pack Lite customer or the Company, a customer will remain enrolled in the Plan, as amended from time to time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
5. Smart Pack Lite customers are not eligible for discounts or promotional offerings (outside of this bundle) associated with the Custom Calling and Advanced Calling Services included in the Plan, unless specifically provided for in a promotional offering.

¹ This service will not be offered in the Moosehorn Exchange. Caller ID Deluxe Service is not available in this exchange at this time.

² This service is grandfathered to existing customers effective January 29, 2009. The service will not be available to new customers after this date.

(C)
(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 2
First Revised Sheet 22
Cancels Original Sheet 22

MAIN TELEPHONE EXCHANGE SERVICE

2.12 SMART PACK LITE² (Continued)

(C)

B. Conditions and Limitations

- 6. Customers enrolled in the Plan, who fail to pay the entire rate per month, will be subject to having all existing Smart Pack Lite services converted to the applicable tariff rates. Service Charges will not apply for converting services back to the tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates¹

	<u>Rate Per Month</u>
1. Residence (Economy)	
Local Bundle, per line	\$25.53
2. Residence (Premium)	
Local Bundle, per line	\$27.03
3. Early Termination Fee	\$99.00

¹ Customers must also subscribe to TDS Telecom's DSL Service to be eligible for this rate.

² This service is grandfathered to existing customers effective January 29, 2009. The service will not be available to new customers after this date.

(C)
(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 2
First Revised Sheet 23
Cancels Original Sheet 23

MAIN TELEPHONE EXCHANGE SERVICE

2.13 **CONNECTME FUND ASSESSMENT**

Information on the *ConnectME Fund Assessment* can be found in Somerset Telephone Company's Provider of Last Resort (POLR) Tariff No. 6, which is located on TDS Telecom's website.

(C)
|
(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 2
Sixth Revised Sheet 24
Cancels Fifth Revised Sheet 24

MAIN TELEPHONE EXCHANGE SERVICE

2.14 SAFETY LINE SERVICE³

A. General

Safety Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider but require a basic access line for back-up and high speed data.

The bundle includes a Residential Economy¹ One-Party Line, and 1.5 Mbps high speed data.

B. Terms and Conditions

1. Safety Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rates listed elsewhere in the tariff.
4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
5. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
6. Any toll calls will be billed at TDS Long Distance toll rates.
7. Service Connection Charges will not apply.
8. Optional Call plans are not available with this bundle.
9. Seasonal Service is not available with this bundle.

C. Rates and Charges

	<u>Monthly Rate</u>		
Bundle Base Rate – DSL Market A	\$50.95 ^{2,4}	(I)	(C)
Bundle Base Rate – DSL Market B	\$56.20 ^{2,4}	(I)	(C)

¹ The Residential Premium One-Party Rate will be included for the exchanges of Bigelow and Kingfield.

² Other data speeds may be available for an additional charge.

³ This service is grandfathered to existing customers effective August 1, 2012. This service will not be available to new customers as of this date.

(D)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 2
Original Sheet 25

MAIN TELEPHONE EXCHANGE SERVICE

2.15 BUSINESS SAFETY LINE SERVICE

(N)

A. General

Business Safety Line Service is a bundle for business customers who have their main telecommunications service with a wireless provider, but require a basic access line for back-up and emergency service along with high speed data.

The bundle includes a Business Economy¹ One-Party Line and 1.5 Mbps high speed data.

B. Terms and Conditions

1. Safety Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
5. Any toll calls will be billed at TDS Long Distance default toll rates.
6. Service Connection Charges will be waived if a customer signs a one year or greater contract.
7. Optional Call plans are not available with this bundle.
8. Seasonal Service/Suspension of Service is not available with this bundle.

C. Rates and Charges

	<u>Monthly Rate</u>
Bundle Base Rate	
Business	\$59.00 ²

¹ The Business Premium One-Party Rate will be included for the exchanges of Bigelow, Coburn Gore, and Kingfield.

² Other data speeds may be available for an additional charge.

(N)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 2
Ninth Revised Sheet 26
Cancels Eighth Revised Sheet 26

MAIN TELEPHONE EXCHANGE SERVICE

2.16 SECURITY LINE SERVICE

A. General

Security Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider, but require a basic access line for back-up and emergency service along with their high speed data.

The bundle includes a Residential Economy¹, and up to 1 Mbps high speed data.

B. Terms and Conditions

1. Security Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
5. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
6. Any toll calls will be billed at TDS Long Distance toll rates.
7. Service Connection Charges will not apply.
8. Optional Call plans are not available with this bundle.
9. Seasonal Service is not available with this bundle.

C. Rates and Charges

	<u>Monthly Rate</u>		
Bundle Base Rate – DSL Market A	\$53.20 ^{1,2}	(I)	(C)
Bundle Base Rate – DSL Market B	\$53.20 ^{1,2}	(I)	(C)

¹ The Residential Premium One-Party Rate will be included for the exchanges of Bigelow and Kingfield.

² Other data speeds may be available for an additional charge.

(D)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 2
First Revised Sheet 27
Cancels Original Sheet 27

MAIN TELEPHONE EXCHANGE SERVICE

2.17 **STAR PACKAGES** ³(*STAR Packages are not available in the Moosehorn Exchange*)

(C)

A. General

1. The STAR Packages are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each STAR Package subscriber line provided. The STAR Package options include the following services:

- a) 3 STAR Expanded Package

Includes: Residential Premium One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, and Preferred Call Forwarding²

The 3 STAR Package can be upgraded to include Anonymous Call Rejection, Three-Way Calling, Priority Ringing, Special Call Acceptance, and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.

- b) 4 STAR Expanded Package

Includes: Residential Premium One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, Preferred Call Forwarding, Anonymous Call Rejection, and 300 Minutes of TDS Long Distance¹ calling.

The 4 STAR Package can be upgraded to include Three-Way Calling, Priority Ringing, Special Call Acceptance and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.

- c) 5 STAR Expanded Package

Includes: Residential Premium One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, 3-Way Calling, Anonymous Call Rejection, Priority Ringing, Special Call Acceptance, Preferred Call Forwarding, Personal Voice Mail, and Unlimited TDS Long Distance¹ calling.

¹ Customers must also subscribe to the corresponding TDS Long Distance STAR Plan.

² Customers subscribing to the TDS Long Distance 3 STAR Plan will receive 30 minutes of Long Distance calling at no charge.

³ This service is grandfathered to existing customers effective March 1, 2023. The service will not be available to new customers after this date.

(C)

(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 2
Third Revised Sheet 28
Cancels Second Revised Sheet 28

MAIN TELEPHONE EXCHANGE SERVICE

2.17 **STAR PACKAGES** ¹ (*STAR Packages are not available in the Moosehorn Exchange*)
(Continued)

B. Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Package.
2. STAR Package customers may terminate their Package at any time upon notice to the company.
3. Unless terminated by the STAR Package customer or the Company, a customer will remain enrolled in the Package, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
4. New Customers that subscribe to one of the STAR Packages will receive a waiver of all installation charges.

Service Charges will not apply when the STAR Package replaces existing Local Exchange Service or if the customer requests a change from the STAR Package back to Local Exchange Service.

5. STAR Package customers are not eligible for discounts or promotional offerings outside of this Package, unless specifically provided for in a promotional offering.
6. The Package may not be combined with any other optional toll calling plan service, except for those specified in this offering.
7. Customers may upgrade their Voice Mail Service package for an additional fee.
8. Customers who fail to pay the entire Package rate per month will have all STAR Package optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this any of the Packages until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

		<u>Rate Per Month</u>	
1.	Residence		
	a) 3 STAR Expanded Package, per line	\$25.49 ²	(I)
	b) 4 STAR Expanded Package, per line	\$35.49 ²	I
	c) 5 STAR Expanded Package, per line	\$45.49 ²	(I)
2.	Package Upgrade	\$5.00	

¹ This service is grandfathered to existing customers effective March 1, 2023. The service will not be available to new customers after this date.

² These increases are effective on the Company's May bill cycle date. (T)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 2
Third Revised Sheet 29
Cancels Second Revised Sheet 29

MAIN TELEPHONE EXCHANGE SERVICE

2.18 **STAR BUSINESS BUNDLES**³ (*STAR Business Bundles are not available in the Moosehorn Exchange*) (C)

A. General

1. The STAR Business Bundles are optional offerings that package services and features together for a flat monthly rate that is applicable to each STAR Business Bundle subscriber line provided. There are 2 STAR Business Bundle options.
 - a) STAR Business Bundle – Expanded¹
Includes: Business Premium One-Party Line, the following features: Caller ID Deluxe, Call Forwarding, Call Forward Remote Access, Call Waiting/Cancel Call Waiting, 3-Way Calling, or Voice Mail, and 200 Minutes of TDS Long Distance² calling.
 - b) STAR Business Bundle Unlimited – Expanded¹
Includes: Business Premium One-Party Line, the following features: Caller ID Deluxe, Call Forwarding, Call Forward Remote Access, Call Waiting/Cancel Call Waiting, 3-Way Calling, or Voice Mail, and Unlimited TDS Long Distance² calling.

¹ Customers must also subscribe to TDS Telecom's high speed data.

² Customers must also subscribe to the corresponding TDS Long Distance STAR Business Bundle.

³ This service is grandfathered to existing customers effective May 1, 2023. The service will not be available to new customers after this date. (C)
(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 2
First Revised Sheet 30
Cancels Original Sheet 30

MAIN TELEPHONE EXCHANGE SERVICE

2.18 **STAR BUSINESS BUNDLES** ¹ (*STAR Business Bundles are not available in the Moosehorn Exchange*) (Continued) (C)

B. Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply.
2. The Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.
3. Discounts or promotions outside of this Bundle are not available, unless specifically provided for in the discount or promotional offering.
4. Service Connection Charges, as described in Section 5 of the regulated tariff, apply to requests for new and additional lines or moves of existing lines except in the following situation.

New Customers that subscribe to one of the STAR Business Bundles under a 1, 2, or 3 Year Contract will receive a waiver of all installation charges.

5. The Service Order Charge listed under the "Rates" section below will apply if the customer requests a change to their STAR Business Bundle offering (i.e. a request to change features or downgrade) or requests to change from the STAR Business Bundle back to Local Exchange Service. The charge will not apply when the STAR Business Bundle replaces existing Local Exchange Service or the customer would like to upgrade their STAR Business Bundle.
6. STAR Business Bundle customers may terminate their package at any time upon notice to the company. Early Termination Fees may apply for those customers under a 1, 2, or 3 Year Contract if they terminate before the end of their contract period.

If a customer terminates their bundle prior to the expiration of the subscribed term period (1, 2, or 3 Year), the customer may pay an early termination fee equal to the difference between the subscribed term rate and the shorter term rate (MTM, 1 Year, or 2 Year). That difference would apply to each month that the customer received the service prior to the termination.

7. Customers who fail to pay the entire package rate per month will have all STAR Business Bundle optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to a la carte tariff rates. Such customers will not be permitted to re-enroll in any of the packages until such time as all associated unpaid balances are satisfactorily paid in full.

¹ This service is grandfathered to existing customers effective May 1, 2023. The service will not be available to new customers after this date. (C)
(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 2
Second Revised Sheet 31
Cancels First Revised Sheet 31

MAIN TELEPHONE EXCHANGE SERVICE

2.18 **STAR BUSINESS BUNDLES** ¹ (*STAR Business Bundles are not available in the Moosehorn Exchange*) (Continued)

C. **RATES**

		<u>Term Rate Per Month</u>			
		<u>MTM</u>	<u>1 Yr.</u>	<u>2/3 Yr.</u>	
1.	Business, Per Line				
	a) STAR Business Bundle - Expanded	\$42.99 ²	\$37.99 ²	\$32.99 ²	(l)
	b) STAR Business Bundle Unlimited - Expanded	\$62.99 ²	\$52.99 ²	\$42.99 ²	(l)
		<u>Non-Recurring Charge</u>			
2.	Service Order Charge	\$10.00			

¹ This service is grandfathered to existing customers effective May 1, 2023. The service will not be available to new customers after this date.

² The rate increase is effective on the Company's May bill cycle date.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 2
First Revised Sheet 32
Cancels Original Sheet 32

MAIN TELEPHONE EXCHANGE SERVICE

2.19 **BASIC & UNLIMITED PHONE BUNDLES** ⁽²⁾

(C)

A. **General**

The Basic and Unlimited Phone Bundles are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each Basic or Unlimited Phone Bundle subscriber line provided. The Bundles include the following services:

1. **Basic Phone Bundle**⁽¹⁾

Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, and Basic Voice Mail

2. **Unlimited Phone Bundle**⁽¹⁾

Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, Call Return, Repeat Dialing, Speed Call 8, Anonymous Call Rejection, Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection, Call Forward-Busy (Variable), Call Forward-No Answer (Variable), Call Hold, Call Waiting/Cancel Call Waiting, and Basic Voice Mail

B. **Conditions and Limitations**

1. Basic and Unlimited Phone Bundles will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Bundle.
3. Feature availability is dependent on Central Office Facilities.
4. Basic & Unlimited Phone Bundle customers may terminate their Bundle at any time upon notice to the company without incurring a charge.
5. Service charges as described in Section 3 will not apply.
6. Customers may change their bundle without incurring a charge.
7. Account Retention is available with these bundles.

⁽¹⁾ Customers must also subscribe to the corresponding TDS Long Distance Basic or Unlimited Plans.

⁽²⁾ This service is grandfathered to existing customers effective May 1, 2024. The service will not be available to new customers after this date.

(C)
(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 2
Second Revised Sheet 33
Cancels First Revised Sheet 33

MAIN TELEPHONE EXCHANGE SERVICE

2.19 **BASIC & UNLIMITED PHONE BUNDLES** ⁽²⁾ (Continued) (C)

B. **Conditions and Limitations** (Continued)

- 8. Basic or Unlimited Phone Bundle customers are not eligible for discounts or promotional offerings outside of this Bundle, unless specifically provided for in a promotional offering.
- 9. The Basic or Unlimited Phone Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.
- 10. Customers who fail to pay the entire Bundle rate per month will have all Basic or Unlimited optional features removed. The customer will then be converted to the tariffed basic local exchange service rate. Service charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in these bundles until such time as all associated unpaid balances are satisfactorily paid in full.

C. **Rates**

	<u>Rate Per Month</u> ⁽¹⁾		
1. Residence			
a) Basic Phone Bundle, per line	\$22.99 ⁽³⁾	(I)	(T)
b) Unlimited Phone Bundle, per line	\$27.99 ⁽³⁾	(I)	(T)

⁽¹⁾ Rate includes the Subscriber Line Charge.

⁽²⁾ This service is grandfathered to existing customers effective May 1, 2024. The service will not be available to new customers after this date.

⁽³⁾ The rate increase is effective on the Company's May bill cycle date.

(C)
(C)
(T)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 2
Original Sheet 34

MAIN TELEPHONE EXCHANGE SERVICE

2.20 TDS BUSINESS VOICE BUNDLE

(N)

A. General

1. The TDS Business Voice Bundle is an optional offering that packages services and features together for a flat monthly rate that is applicable to each TDS Business Voice subscriber line provided.

- a) TDS Business Voice Bundle⁽¹⁾

Includes: Business One-Party Line and the following features: Caller ID Deluxe, Call Forwarding, Call Forward Remote Access, Call Waiting/Cancel Call Waiting, 3-Way Calling, Hunting, Selective Call Acceptance, Voice Mail, and Unlimited Minutes of TDS Long Distance⁽²⁾ calling.

B. Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply.
2. The Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.
3. Discounts or promotions outside of this Bundle are not available, unless specifically provided for in the discount or promotional offering.
4. Service Connection Charges, as described in Section 6 of this tariff, apply to requests for new and additional TDS Business Voice Bundle lines, and moves of existing lines.
5. The Service Order Charge listed under the "Rates" section below will apply if the customer requests a change to their TDS Business Voice Bundle offering (i.e. a request to change features or downgrade) or requests to change from the TDS Business Voice Bundle back to Local Exchange Service. The charge will not apply when the TDS Business Voice Bundle replaces existing Local Exchange Service or the customer would like to upgrade their TDS Business Voice Bundle.

⁽¹⁾ Customers must also subscribe to TDS Telecom's high speed data.

⁽²⁾ Customers must also subscribe to the corresponding TDS Long Distance Business Voice Plan.

(N)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 2
Original Sheet 35

MAIN TELEPHONE EXCHANGE SERVICE

2.20 TDS BUSINESS VOICE BUNDLE (Continued)

(N)

B. Conditions and Limitations (Continued)

- 6. TDS Business Voice Bundle customers may terminate their package at any time upon notice to the company.
- 7. Customers who fail to pay the entire package rate per month will have all TDS Business Voice Bundle optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to a la carte tariff rates. Such customers will not be permitted to re-enroll in any of the packages until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

1. Business, Per Line	<u>Rate Per Month</u> ⁽¹⁾⁽²⁾
a) TDS Business Voice Bundle	\$59.99
b) Service Order Charge	<u>Non-Recurring Charge</u> \$10.00

(1) One, Two, and Three-Year contract rates are also available.
 (2) Rate includes the Subscriber Line Charge.

(N)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 2
Original Sheet 36

MAIN TELEPHONE EXCHANGE SERVICE

2.21 BASIC 24 & UNLIMITED 24 PHONE BUNDLES

(N)

A. General

The Basic 24 and Unlimited 24 Phone Bundles are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each Basic 24 or Unlimited 24 Phone Bundle subscriber line provided. The Bundles include the following services:

1. Basic 24 Phone Bundle⁽¹⁾

Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, Speed Call 8, and Basic Voice Mail

2. Unlimited 24 Phone Bundle⁽¹⁾

Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, Repeat Dialing, Speed Call 8, Anonymous Call Rejection, Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection, Call Forward-Busy (Variable), Call Forward-No Answer (Variable), Call Hold, Call Waiting/Cancel Call Waiting, and Basic Voice Mail

B. Conditions and Limitations

1. Basic 24 and Unlimited 24 Phone Bundles will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Bundle.
3. Feature availability is dependent on Central Office Facilities.
4. Basic 24 & Unlimited 24 Phone Bundle customers may terminate their Bundle at any time upon notice to the company without incurring a charge.
5. Service charges as described in the Company's POLR Tariff Section 3 will not apply.
6. Customers may change their bundle without incurring a charge.
7. Account Retention is available with these bundles.

⁽¹⁾ Customers must also subscribe to the corresponding TDS Long Distance Basic or Unlimited Plans.

(N)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 2
Original Sheet 37

MAIN TELEPHONE EXCHANGE SERVICE

2.21 **BASIC 24 & UNLIMITED 24 PHONE BUNDLES** (Continued)

(N)

B. Conditions and Limitations (Continued)

- 8. Basic 24 or Unlimited 24 Phone Bundle customers are not eligible for discounts or promotional offerings outside of this Bundle, unless specifically provided for in a promotional offering.
- 9. The Basic 24 or Unlimited 24 Phone Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.
- 10. Customers who fail to pay the entire Bundle rate per month will have all Basic or Unlimited optional features removed. The customer will then be converted to the tariffed basic local exchange service rate. Service charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in these bundles until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

	<u>Rate Per Month</u> ⁽¹⁾
1. Residence	
a) Basic 24 Phone Bundle, per line	\$19.99
b) Unlimited 24 Phone Bundle, per line	\$24.99

⁽¹⁾ Rate includes the Subscriber Line Charge.

(N)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
Original Contents Sheet 1

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

Contents

	<u>Sheet</u>
3.1 PAYSTATION	1
3.2 INTEGRATED SERVICES DIGITAL NETWORK SERVICES	
A. BASIC RATE INTERFACE (ISDN - BRI)	4
B. PRIMARY RATE INTERFACE (ISDN - PRI)	12
3.3 DEDICATED DS1 SERVICE	19
3.4 DIGITAL TRANSPORT SERVICE	22
3.5 CENTREX	25

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
Original Sheet 1

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.1 PAYSTATION SERVICE

A. General

Paystation Service provides telephone service to a customer-leased or owned paystation with or without coin collecting devices. A Paystation Access Line permits providers of such service to provide pay telephone service to the public.

B. Definitions

Coin Supervision - Provides signaling capability from the central office for paystations that do not have signaling capability within the telephone. This signaling capability provides operators and/or operator systems coin control.

Customer - For the purposes of this tariff, the customer is the Paystation Service Provider.

Network Interface Device - A company-provided jack or its equivalent. It is the point of connection between the Company owned wiring and wiring owned by the customer. For the purposes of this tariff, the network interface device will be installed at a location mutually agreed upon by the customer and the Company.

Originating Line Screening (OLS) - Enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned paystations, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available.

Paystation Access Line - A basic coin transmission dial tone line. It is a line side connection from the local exchange switch to the point of demarcation at the customer premises.

Selective Class of Call Screening - Enables the customer to restrict outgoing operator-handled calls, placed over the Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card. Selective Class of Call Screening will be provided at the customer's option, where such facilities are available.

C. Rules and Regulations

1. Paystation Service will be considered a business service for the purpose of applying the terms, rates and conditions found elsewhere in this tariff.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
Original Sheet 2

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.1 PAYSTATION SERVICE (Continued)

C. Rules and Regulations (Continued)

2. Only one paystation instrument may be connected to each Paystation Access Line. Off-Premise Extensions are not permitted.
3. The customer shall be responsible for the installation, operation and maintenance of any paystation instrument used in connection with this service.
4. Requests to Directory Assistance Service originated from paystations will be charged the applicable rate of the Directory Assistance Service Provider.
5. Directory listings may be provided under the regulations that govern the furnishing of listings for business customers.
6. Coin-free operator and emergency 911 access must be available from all paystations.
7. One directory will be distributed to the customer without charge for each paystation business exchange line.
8. The customer is responsible for the provision of booths, shelves, directories and all other ancillary equipment.
9. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls. The Company shall not be liable for shortages of coins collected and deposited at the customer's paystation instrument.
10. The Company reserves the right to disconnect service when the customer does not comply with the F.C.C. and state rules and regulations related to paystation service and equipment.
11. The Multiline Business Subscriber Line Charge, found in the interstate access tariff, is applicable to all paystation access lines.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
Original Sheet 3

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.1 PAYSTATION SERVICE (Continued)

D. Rates and Charges

	<u>Monthly Rate</u>
1. Paystation Access Line ¹	B1 Rate
2. Coin Supervision	\$2.21

¹ Installation, move and change charges will be those applicable to business service.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
First Revised Sheet 4
Cancels Original Sheet 4

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.2 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE INDIVIDUAL LINE BUSINESS AND RESIDENCE BASIC RATE INTERFACE (BRI) ⁽¹⁾

(C)

A. General

Integrated Services Digital Network (ISDN) describes the end-to-end digital telecommunications network architecture which provides for the simultaneous access, transmission and switching of voice, data, and video services. These functions are provided via channelized transport facilities. The ISDN architecture consists of digital switching systems which connect Basic Rate Interface (BRI) lines to their serving central office. Caller ID - Basic is included with this service.

BRI is an optional service arrangement which can be used in conjunction with a customer's Individual Line Business or Residence service. It uses the ISDN architecture to provide the customer with the capabilities of simultaneous access, transmission, and switching of voice, data, and video services via channelized transport. In addition, BRI provides the customer with access to Circuit Switched Voice (CSV) Service, Circuit Switched Data (CSD) Service, and Packet Switched Data Service.

A BRI arrangement obtains its capabilities from a properly equipped telephone company central office switch. The BRI arrangement may consist of up to two "B" channels and one "D" channel (2B+D).

"B" Channel: The "B" Channel is a bi-directional synchronous channel capable of supporting 64 kilobit per second (kbps) of digital transmission of information between users. The "B" Channel will be configured to offer voice service, data service or voice/data service. One Primary Directory Number is provided with each "B" Channel. One Primary Directory Listing is provided per ISDN-BRI arrangement. Additional listings may be provided as specified for Additional Listing Service in the Directory Listings section of this Company's tariff.

"D" Channel: The "D" Channel is a 16 kbps digital signaling channel that carries signaling and control for the "B" channel and has maximum packet transmission throughput of 9.6 kbps.

All ISDN Service lines consist of central office facilities, including the outside plant facilities, extended from the Company's switching equipment to the customer's demarcation point.

⁽¹⁾ This service is grandfathered to existing customers effective November 1, 2015. This service will not be available to new customers after this date.

(C)
(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
First Revised Sheet 5
Cancels Original Sheet 5

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.2 **INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE INDIVIDUAL LINE BUSINESS AND RESIDENCE BASIC RATE INTERFACE (BRI)** ⁽¹⁾ (Continued)

(C)

A. General (Continued)

ISDN Service is provided at the option of the Company, and is furnished subject to central office switching capacity and the availability of outside plant facilities. The availability, functionality and capabilities of the ISDN Service features may vary, or may not be available dependent upon type of serving central office switch, related software controlling that switch and associated outside plant.

The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of ISDN Service render any facilities provided by the customer obsolete or require modification or alteration of such customer's equipment or systems, or otherwise affect its use or performance.

B. Service Description

CIRCUIT SWITCHING - Circuit Switching is a switching technique in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of time slots is dedicated to a given call. Circuit Switched Service provides the ability to originate and receive circuit switched voice, data and voice/data calls over a 64 kbps "B" channel. Usage charges for Circuit Switched Voice and Data calls are applicable on each "B" channel and are outlined in the ISDN-BRI Rate Schedule. The customer may choose among the following Circuit Switched features based upon application needs.

(1) **Electronic Key Telephone Service (EKTS) Features:** Electronic Key Features provide the customer with the ability to access the following features where available:

(a) **Multiple Call Appearances of a Directory Number** - An arrangement that allows the user to have appearances of the directory number assigned to the customer-provided set, providing the capability of multiple incoming or outgoing calls associated with that directory number. Multiple incoming calls to this directory number or secondary telephone number (if purchased) can be terminated to the telephone if one or more idle calls appearances are available to accept the calls. In certain central offices, this arrangement may impact the use of the Shared Call Appearance feature.

(1) This service is grandfathered to existing customers effective November 1, 2015. This service will not be available to new customers after this date.

(C)
(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
First Revised Sheet 6
Cancels Original Sheet 6

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.2 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE INDIVIDUAL LINE BUSINESS AND RESIDENCE BASIC RATE INTERFACE (BRI) ⁽¹⁾ (Continued) (C)

B. Service Description (Continued)

□ (1) Electronic Key Telephone Service (EKTS) Features: (Continued)

(1) Electronic Key Telephone Service (EKTS) Features: (Continued)

- (b) Shared Call Appearances of a Directory Number - An arrangement that allows a directory number(s) from one customer-provided set to appear as a call appearance(s) on the customer-provided sets of other users. Bridging, an arrangement that allows the user to connect onto a currently active call, is included.
 - (c) Analog Line Pickups - An arrangement that allows an ISDN set to provide coverage for an analog number(s). This arrangement is limited to analog numbers that are terminated in the same central office switch. This feature may limit the use of other features and/or functionality on the analog line. Bridging, an arrangement that allows the analog user to connect onto a currently active call, is included.
 - (d) Privacy Release (Automatic Exclusion) - An arrangement that allows a customer to specify that no other user can bridge onto an existing call(s). On a call by call basis, this feature can be disabled to allow bridging to occur.
 - (e) Manual Exclusion (Privacy) - An arrangement (opposite of Privacy Release) that allows the customer to restrict other stations from picking up an existing call on hold or bridging onto an existing call that is active at that station.
 - (f) Intercom Calling - An arrangement that allows for ISDN station-to-station calls.
 - (g) Bridging - An arrangement that allows the user to join an active call by pressing the active call appearance button. Bridging is inhibited if Manual Exclusion is activated on the terminal engaged in the active call.
- (2) Secondary Telephone Numbers - An arrangement that allows a customer-provided set to have access to an additional telephone number(s). The additional telephone number(s), or Secondary Telephone Number(s), may originate or receive calls independent of the customer-provided set's Primary Directory Telephone Number.

⁽¹⁾ This service is grandfathered to existing customers effective November 1, 2015. This service will not be available to new customers after this date. (C)
(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
First Revised Sheet 7
Cancels Original Sheet 7

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.2 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE INDIVIDUAL LINE BUSINESS AND RESIDENCE BASIC RATE INTERFACE (BRI) ⁽¹⁾ (Continued)

(C)

B. Service Description (Continued)

- (3) **Clear Channel Capability** - A characteristic of the transmission paths on the "B" channel that allows the full bandwidth on the "B" channel, 64 kbps, to be available to the customer. However, ISDN interconnection to non-ISDN equipped central offices will be potentially subjected to analog transmission or sub-rated to 56 kbps.
- (4) **Custom Calling Services** - Available at rates and charges specified elsewhere in the Custom Calling Services section of this tariff. Custom Calling Service features found specifically in this ISDN tariff will be charged for at rates found on the ISDN Rate Schedule.

Call Hold, Drop and Transfer -

Call Hold - Allows the user to place a call on hold by pressing a programmed button on a customer-provided set.

Call Drop - This central office based feature allows the user to disconnect the last party added to a conference call.

Call Transfer - This feature allows the user to transfer a call to another directory number. This feature is for use with Circuit Switched voice only.

- (5) **Advanced Calling Services** - Available at rates and charges specified elsewhere in the Advanced Calling Services section of this tariff. Advanced Calling Service features found specifically in this ISDN tariff will be charged for at rates found on the ISDN Rate Schedule.

Caller Identification - Deluxe - An Advanced Calling Service feature that provides the caller's name and number to be displayed on properly equipped customer-provided equipment (where available).

Caller Identification - Basic - An Advanced Calling Service feature that provides the caller's telephone number to be displayed on properly equipped customer-provided equipment (where available).

⁽¹⁾ This service is grandfathered to existing customers effective November 1, 2015. This service will not be available to new customers after this date.

(C)
(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
First Revised Sheet 8
Cancels Original Sheet 8

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.2 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE INDIVIDUAL LINE BUSINESS AND RESIDENCE BASIC RATE INTERFACE (BRI) ⁽¹⁾ (Continued)

(C)

B. Service Description (Continued)

ALTERNATE CIRCUIT SWITCHED VOICE SERVICE/CIRCUIT SWITCHED DATA SERVICE- Alternate Circuit Switched Voice Service/Circuit Switched Data Service provides the ability to originate and receive either Circuit Switched Voice calls or Circuit Switched Data calls over a single "B" channel but not simultaneously. This arrangement is available where technology permits. The features applicable to Circuit Switching Service are also applicable to this service.

C. Intraswitch Packet Switched Data "D" Channel Service

Packet Switching is a technique in which packets of data are individually addressed and combined on a transmission path with other addressed packets. Packet Switched Data "D" Channel Service provides the ability to originate and receive X.25 packet data calls on an intraswitch basis. This arrangement provides a maximum throughput of 9.6 kbps. Each "D" channel packet terminal will provide logical channel up to the technical capabilities of the serving central office. Multiple packet calls can be active simultaneously by a user on a single "D" channel. Up to eight data terminals can be supported per Basic Rate Interface. Service includes one data telephone number.

- (1) **Flow Control Parameter Negotiation** - An arrangement that permits negotiation on per call basis of the flow control parameters. This feature automatically negotiates the maximum packet size and window size for each direction of data transmission. This can be presubscribed (fixed) or it can be established on a per call basis.
- (2) **Throughput Class Negotiation** - An arrangement that allows the calling data terminal to request specific throughput classes (bits/second) in the call request packet for both directions of data transmission.
- (3) **Logical Channels** - An arrangement that is a virtual circuit, offering multiple logical connections at the packet level of X.25. ISDN packet data service offers the ability to send and/or receive packet data calls on separate logical channels within one ISDN "D" channel. The logical channels can be assigned as permanent virtual circuits, incoming only, outgoing only, or two-way (incoming and outgoing).

⁽¹⁾ This service is grandfathered to existing customers effective November 1, 2015. This service will not be available to new customers after this date.

(C)
(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
First Revised Sheet 9
Cancels Original Sheet 9

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.2 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE INDIVIDUAL LINE BUSINESS AND RESIDENCE BASIC RATE INTERFACE (BRI) ⁽¹⁾ (Continued)

(C)

C. Intraswitch Packet Switched Data "D" Channel Service (Continued)

- (4) **Incoming Calls Barred** - An arrangement that prohibits a data terminal from terminating an incoming call.
- (5) **Outgoing Calls Barred** - An arrangement that prohibits a data terminal from originating outgoing calls.
- (6) **Closed User Groups** - An arrangement that allows ISDN users to establish subnetworks of ISDN packet switching data users from which members can communicate with each other. The Closed User Group is established on a per line basis. The first member of a Closed User Group is included. Additional members are charged at the rate established in the rate schedule. Each data terminal in a Closed User Group can be arranged in one of the following modes:
 - (a) **Closed User Group with Outgoing Access** - The data terminal makes outgoing calls only.
 - (b) **Closed User Group with Incoming Access** - The data terminal receives incoming calls only.
 - (c) **Incoming Calls Barred Within a Closed User Group** - The data terminal makes outgoing calls only to the data terminal in the Closed User Group with which it is associated.
 - (d) **Outgoing Calls Barred Within a Closed User Group** - The data terminal receives incoming calls only to the data terminals in the Closed User Group with which it is associated.
 - (e) **Unrestricted Access** - The data terminal receives and makes both incoming and outgoing calls.
- (7) **Fast Select** - An arrangement that allows a sending data terminal to forward up to 128 bytes of data along with the call setup and clearing packets.
- (8) **Fast Select Acceptance** - An arrangement that allows the switch to transmit incoming call packets with the Fast Select facility to a destination terminal that has this feature.

⁽¹⁾ This service is grandfathered to existing customers effective November 1, 2015. This service will not be available to new customers after this date.

(C)
(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
First Revised Sheet 10
Cancels Original Sheet 10

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.2 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE INDIVIDUAL LINE BUSINESS AND RESIDENCE BASIC RATE INTERFACE (BRI) ⁽¹⁾ (Continued)

(C)

D. Transmission Specifications

The Standard Transmission parameters for an ISDN Service line utilizing an ISDN Basic Rate Interface (BRI) consists of: A maximum of 38.5db loop loss at a 40Kz test tone terminate into a 135 ohm impedance. The 38.5db loss includes all central office facilities, outside plant facilities and inside wiring.

E. Customer Premise Equipment and Facilities:

The customer is responsible for providing compatible premises equipment in order to utilize the ISDN offering. All customer-provided equipment used to interface with ISDN Service is required to conform with the Technical Reference Specification as used by the Company and is found in the following Technical References:

<u>Subject</u>	<u>Technical Reference</u>	<u>Voice Contact Available</u>
Basic Rate Interface	AT&T 235-900-341	1-800-432-6600
Customer Premises Planning Guide	AT&T 533-700-100	1-800-432-6600

The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of ISDN Service render any facilities provided by the customer obsolete or require modification or alternation of such equipment or system, or otherwise affect its use or performance.

F. Special Construction

An average amount of entrance and distribution facilities may be furnished by the Company provided the facilities are of the standard type normally furnished for the particular location or kind of service. If additional entrance or distribution facilities are required; if the conditions are such as to require special equipment; if the installation is for temporary or semi-permanent purpose or if for any other reason the construction costs are excessive, the applicant shall be required to pay the costs over and above those applicable for a normal installation. Each special construction situation will be evaluated on an individual case basis.

⁽¹⁾ This service is grandfathered to existing customers effective November 1, 2015. This service will not be available to new customers after this date.

(C)
(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
First Revised Sheet 11
Cancels Original Sheet 11

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.2 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE INDIVIDUAL LINE BUSINESS AND RESIDENCE BASIC RATE INTERFACE (BRI) ⁽¹⁾ (Continued)

(C)

G. Rates and Charges

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE BASIC RATE INTERFACE ISDN-BRI RATE SCHEDULE		
ISDN Service	Monthly Rate	Non-Recurring Charges
ISDN LINE, PER LINE		
Residence	Residential One-Party Rate	See Service Connection
Business	Business One-Party Rate	See Service Connection
CIRCUIT SWITCHED VOICE SERVICE, PER "B" CHANNEL (BUSINESS AND RESIDENCE)	\$15.00	See Service Connection
CIRCUIT SWITCHED DATA SERVICE, PER "B" CHANNEL (BUSINESS AND RESIDENCE)	\$15.00	See Service Connection
ALTERNATE CIRCUIT SWITCHED VOICE/CIRCUIT SWITCHED DATA, PER "B" CHANNEL (BUSINESS AND RESIDENCE)	\$15.00	See Service Connection
CIRCUIT SWITCHED FEATURES: (BUSINESS AND RESIDENCE)		
Electronic Key Telephone Service (EKTS):		
1. Multiple Call Appearances of a Directory Number (up to 3) Fourth/Subsequent Call Appearances of a Directory Number	Included w/CSV, CSD \$2.00 p/Call Appearance	None
2. Shared Call Appearances	\$1.00 p/Shared Call Appearance	None
3. Analog Line Pickups	\$1.00 p/First Analog Set	None
4. Privacy Release (Automatic Exclusion)	Included with CSV	None
5. Manual Exclusion (Privacy)	Included with CSV	None
6. Intercom Calling	\$1.50 p/Each Member	None
7. Bridging	Included with CSV	None
Primary Directory Number	Included w/CSV, CSD	None
Secondary Telephone Numbers	\$2.00 p/Telephone Number	None
Clear Channel Capability	Included w/CSD	None
Custom Calling Services Call Hold, Drop and Transfer	Custom Calling Svc (CCS) Tariff Included w/CSV	None None
Advanced Calling Services Caller Identification - Basic (where available) Caller Identification - Deluxe (where available)	Advanced Calling Svc (ACS) Tariff Included w/CSV, CSD 50% of ACS Tariffed Rate	None None None
INTRASWITCH PACKET SWITCHED DATA, PER "D" CHANNEL (BUSINESS AND RESIDENCE)	\$10.00	See Service Connection
PACKET SWITCHED DATA FEATURES: (BUSINESS AND RESIDENCE)		
1. Flow Control Parameter Negotiation	Inc w/Packet Data "D" Channel	None
2. Throughput Class Negotiation	Inc w/Packet Data "D" Channel	None
3. Logical Channels	Inc w/Packet Data "D" Channel	None
4. Incoming Calls Barred	Inc w/Packet Data "D" Channel	None
5. Outgoing Calls Barred	Inc w/Packet Data "D" Channel	None
6. Closed User Groups (CUG):	Inc w/Packet Data "D" Channel	\$25.00 p/CUG initial set-up
a. Per CUG		\$1.00 Add'l Member
b. Per Member in CUG		None
7. Fast Select	Inc w/Packet Data "D" Channel	None
8. Fast Select Acceptance	Inc w/Packet Data "D" Channel	None
SERVICE CONNECTION CHARGES apply for ISDN-BRI Service based upon existing Service Connection charges. See Service Connection Section of this tariff.		

⁽¹⁾ This service is grandfathered to existing customers effective November 1, 2015. This service will not be available to new customers after this date.

(C)
(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
First Revised Sheet 12
Cancels Original Sheet 12

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.3 INTEGRATED SERVICES DIGITAL NETWORK - PRIMARY RATE INTERFACE (ISDN-PRI) ⁽¹⁾

(C)

A. General Description

1. Integrated Services Digital Network (ISDN) is a public network-based set of communications services that make it possible to send, receive, and modify information using regular telephone facilities. ISDN provides end-to-end digital communications and gives the ability to transmit data and voice over the same telephone line simultaneously. This functionality is provided via channelized transport facilities. The ISDN architecture provides for Primary Rate Interface (PRI) which is typically used when a customer wants to connect large quantities of digital lines to the network.
2. ISDN-PRI uses the ISDN architecture to provide the customer with the capability to transmit voice and data simultaneously over the same digital facility. Under various optional arrangements, PRI provides the customer with access to Circuit-Switched Voice Services and Circuit-Switched Data Services.

B. Primary Rate Interface (PRI) Service Arrangement

1. An ISDN-PRI arrangement connects an ISDN-capable Telephone Company central office switch to ISDN-capable customer premise equipment (CPE). Depending on the application, that CPE might be a PBX, a router, a multiplexer, etc. The PRI ISDN arrangement provides a total of twenty-four digital communications channels within a single physical facility. Twenty-three of these channels are called Bearer, or B Channels and they carry the actual voice or data. Another channel, called the Delta or D Channel, is used to transport signaling for the other 23 channels. This configuration is known as 23B+D.
 - a. **B Channel** - The B Channel is a bi-directional synchronous channel capable of supporting digital transmission speeds of 64 kilobits per second (kbps). Each B Channel of a PRI may carry:
 - (1) Circuit-Switched Voice
 - (2) Circuit-Switched Data
 - b. **D Channel** - The D Channel is a 64 kbps digital signaling channel that carries signaling and control for the B Channels.

⁽¹⁾ This service is grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date.

(C)
(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
Second Revised Sheet 13
Cancels First Revised Sheet 13

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.3 INTEGRATED SERVICES DIGITAL NETWORK - PRIMARY RATE INTERFACE (ISDN-PRI) ⁽¹⁾ (Continued)

(C)

B. Primary Rate Interface (PRI) Service Arrangement (Continued)

2. **Primary Rate Access Facility** - The Primary Rate Access Facility provides a high capacity digital link over which the Primary Rate services are delivered. This facility is based on a 1.544 mbps DS1 carrier (T1 facility).
3. **Multiple PRI Arrangement** - There may be situations where more than 23 B Channels are needed at a particular customer premise. In those situations, multiple PRI facilities can be assigned to a PRI arrangement. With the multiple PRI arrangement, the D Channel in the first PRI facility is used to transport signaling for additional PRI facilities. The first PRI would be configured as 23B+D and the other PRIs would be configured as 24B. This use of Non-Facility Associated Signaling (NFAS) allows the overhead of the D Channel to be distributed over multiple PRI facilities, thereby increasing channel efficiency.
4. **D Channel Backup** - In Multiple PRI Arrangements, a second D Channel can be assigned (where available) as an automatic backup to the primary D Channel. This can be offered when more than one PRI is provided to the same customer in order to provide redundancy of the signaling channel.
5. **ISDN-PRI Failover Solution** - Allows a customer's incoming ISDN-PRI traffic to overflow to a predetermined alternate route in an out-of-service situation. The incoming traffic is forwarded to a remote call forward number and then forwarded to one or more basic access lines in a hunt group.

C. Circuit Switched Service Descriptions

Circuit Switching is a switching arrangement in which an entire circuit or B Channel is dedicated to a given call. The circuit is connected on a per call basis and can carry circuit-switched voice or circuit-switched data. Circuit switched related services include:

1. **Clear Channel Capability** - A characteristic of the transmission paths on the "B" channel that allows the full bandwidth on the "B" channel, 64 kbps, to be available to the customer. However, ISDN interconnection to non-ISDN equipped central offices will be potentially subjected to analog transmission or sub-rated to 56 kbps.
2. **Dedicated Trunk Groups** - The B Channels of a PRI can be dedicated for calls to and from the public network: Incoming, Outgoing, 2-way, Direct Outward Dialing (DOD) or Direct Inward Dialing (DID).

⁽¹⁾ This service is grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date.

(C)
(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
First Revised Sheet 14
Cancels Original Sheet 14

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.3 INTEGRATED SERVICES DIGITAL NETWORK - PRIMARY RATE INTERFACE (ISDN-PRI) ⁽¹⁾ (Continued)

(C)

C. Circuit Switched Service Descriptions (Continued)

3. **Primary Rate Call-By-Call Service** - The Primary Rate Call-By-Call (CBC) feature offers access to additional services such as:

- Foreign Exchange,
- Tie Trunk,
- InWATS,
- and OutWATS

via the B Channels of an ISDN-PRI. With this feature, any B Channel on the PRI can be used to offer the above services on a per-call basis in addition to trunk calls to/from the public network (i.e., DOD/DID).

4. **Multiple Directory Numbers** - Each PRI includes an individual directory number. Additional directory numbers, a range of directory numbers, or several ranges of directory numbers can be optionally added.

5. **Advanced Calling Services** - ISDN-PRI can support access to the following Advanced Calling Services (also called CLASS services) from suitably equipped CPE:

- a. **Caller ID - Basic**- This feature allows the central office and the customer's equipment to communicate the calling party's directory number on calls carried by the Primary Rate service. The number can then be made available to be displayed on a properly equipped telephone set or adjunct equipment.

⁽¹⁾ This service is grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date.

(C)
(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
First Revised Sheet 15
Cancels Original Sheet 15

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.3 INTEGRATED SERVICES DIGITAL NETWORK - PRIMARY RATE INTERFACE (ISDN-PRI) ⁽¹⁾ (Continued)

(C)

D. Technical Specifications

1. **Transmission Specifications** - The Primary Rate Access Facility provides a high capacity digital link over which the Primary Rate services are delivered. This facility is based on a 1.544 Mbps DS1 carrier (T1 facility) whose characteristics are as follows:

- Line Code = Bipolar 8 Zero Substitution (B8ZS)
- Framing Format = Extended Super Frame (ESF)
- Signaling = Q.931 Signaling
- Data Rate = 64 kbps clear or kbps restricted
- D Channel = 24th channel on the T1 facility

2. **Customer Premise Equipment (CPE) and Facilities** - Compatible CPE is required to utilize ISDN-PRI. All equipment used to interface with these services is required to conform with ISDN guidelines as referenced in the following Bellcore specifications:

<u>Document Number</u>	<u>Description</u>
TR-NWT-001268	ISDN Primary Rate Interface Call Control Switching and Signaling Generic Requirements for Class II Equipment
SR-NWT-002343	ISDN Primary Rate Interface Generic Guidelines for Customer Premises Equipment

The Telephone Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provisioning of ISDN services render any facilities provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance.

⁽¹⁾ This service is grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date.

(C)
(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
First Revised Sheet 16
Cancels Original Sheet 16

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.3 **INTEGRATED SERVICES DIGITAL NETWORK - PRIMARY RATE INTERFACE (ISDN-PRI)** ⁽¹⁾ (Continued)

(C)

E. Regulations and Conditions

1. Unless specifically exempted, ISDN services shall be subject to all general regulations applicable to the provision of service by the Telephone Company as stated in the general tariff.
2. ISDN-PRI is provided at the option of the Company. These services are furnished subject to central office switching capacity, capability, and the availability of outside plant facilities.
 - a. The availability, functionality, and capabilities of ISDN-PRI may vary, or may not be available, dependent upon type of serving central office switch, related software controlling that switch and associated outside plant.
 - (1) Where facilities are not available, or unusual expenditures are involved in making them available, the customer may be required to pay additional charges to cover the unusual expenditure, or to contract for services beyond the normal service term, or both.
 - (2) Mileage Charges: Provision of the underlying PRI Access facility (T1) is mileage sensitive. As such, additional mileage charges may apply.
3. Payment for Service:
 - a. The minimum charge period for services provided under this tariff is one month.
 - b. The customer may choose to pay for the service on a month-to-month basis.
 - c. Suspension of service is not allowed.
4. Directory Listings: One directory listing is provided without charge for each ISDN-PRI customer. Additional listings may be provided as specified for Additional Listing Service in the Rates & Charges section of this ISDN-PRI tariff.

⁽¹⁾ This service is grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date.

(C)
(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
First Revised Sheet 17
Cancels Original Sheet 17

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.3 INTEGRATED SERVICES DIGITAL NETWORK - PRIMARY RATE INTERFACE (ISDN-PRI) ⁽¹⁾ (Continued)

(C)

E. Regulations and Conditions (Continued)

5. Billable Call Treatment: Normal toll charges (including InWATS and OutWATS charges) shall apply to calls that are made outside of the Local Service Area.
6. Customer Premise Equipment (CPE):
 - a. This tariff does not include terminal equipment on the customer's premises. Terminal equipment may be covered under a separate tariff, sold or leased separately by the Telephone Company (under a separate contract), or may be provided by the customer.
 - b. The customer is responsible for providing the power required for any and all CPE connected to an ISDN-PRI.
7. The Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure, or malfunctions of ISDN services or associated equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Telephone Company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.
8. Service Establishment Charges do not apply for the establishment of the Communication Channels when the customer signs an agreement to subscribe to ISDN-PRI for a minimum of 3 years. If the customer discontinues service prior to the conclusion of the 3 year agreement, the customer will incur a disconnection charge equal to the Service Establishment Charges. The disconnection charge will not apply if the customer purchases other services from the Company which replace ISDN-PRI service.

⁽¹⁾ This service is grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date.

(C)
(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
Second Revised Sheet 18
Cancels First Revised Sheet 18

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.3 INTEGRATED SERVICES DIGITAL NETWORK - PRIMARY RATE INTERFACE (ISDN-PRI) ⁽¹⁾ (C)
(Continued)

F. Rates and Charges

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE PRIMARY RATE INTERFACE (PRI) ⁽¹⁾ ISDN-PRI RATE SCHEDULE		
ISDN Service	Monthly Rate	Service Establishment (Nonrecurring Rates)
1. ISDN-PRI ACCESS:		
a. ISDN-PRI Access Facility (first mile)	Included in ISDN-PRI Rate (Communication Channels Mo. Rate)	Included in ISDN-PRI Service Establishment (Communications Channels Svc Establishment)
b. PRI Access Facility - Mileage Charges (each additional mile)	\$20.00/each additional mile	Included in ISDN-PRI Service Establishment (Communication Channels Svc Establishment)
2. COMMUNICATION CHANNELS:		
a. B Channels plus D Channel, OR B Channels (Multiple PRI Arrangement)	\$700.00 \$700.00	\$1,000.00 \$1,000.00
b. T1/PRI Rearrangement Charge (In Lieu of \$1,000.00 Service Establishment Charge when the customer already has a T1 in place)	N/A	\$200.00
c. D Channel Backup	\$100.00	\$150.00
d. Directory Numbers: Primary Directory Number (w/each ISDN-PRI)	No Charge	No Charge
Additional Directory Numbers	\$2.00/Directory Number	\$25.00/Initial Service Establishment Request
e. ISDN-PRI Fallover Solution	No Charge	No Charge
3. CIRCUIT SWITCHED FEATURES:		
a. Features:		
1. Clear Channel Capability	No Charge	No Charge
2. Call-by-Call Capability for the following:		
a. Public Network Calls (incoming, outgoing or 2-way trunk calls)	No Charge	No Charge
b. DID (1)	No Charge	No Charge
c. FX: All existing tariff rates apply to FX facilities between CO's.	\$10.00	\$50.00
d. Tie Facility: All existing tariff rates apply to Tie facilities between CO's.	\$10.00	\$50.00
e. InWATS: All existing tariff rates apply to measured InWATS.	\$10.00	\$50.00
f. OutWATS: All existing tariff rates apply to measured OutWATS.	\$10.00	\$50.00
3. Advanced Calling Services: Caller ID - Basic (per PRI)	Included w/ISDN-PRI (Communication Channels Mo. Rate)	Included in ISDN-PRI Service Establishment (Communications Channels Svc Establishment)
b. Subsequent Feature Additions/Changes: Feature Additions/Changes per PRI	N/A	\$50.00
c. Move Charge To Move ISDN-PRI Service, per PRI	N/A	\$25.00

⁽¹⁾ This service is grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date. (C)
(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
First Revised Sheet 19
Cancels Original Sheet 19

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.4. DEDICATED DS1 SERVICE ⁽¹⁾

(C)

A. General

Dedicated DS1 Service is a point-to-point intraexchange service that provides for simultaneous two-way transmission at 1.544 Megabits per second (Mbps). This service only transmits digital signals and uses only digital transmission facilities. Dedicated DS1 service and its features are offered subject to the availability of central office equipment and appropriate outside plant facilities. This service is specifically designed for customers that require DS1 facilities from their location to another location within the same exchange or from their location to the Central Office for channelization.

B. Definitions

Clear Channel Capability - An optional feature of DTS that allows a customer to transport 1.536 Mbps on a 1.544 Mbps line with no constraint on quantity or bit sequence.

DS1 - Digital facility that is equivalent to 24 DS0s. Total transmission speed is 1.544 Mbps.

Digital Local Channel - A transmission path for Dedicated DS1 Service furnished from the Central Office to the demarcation point on the customer's premises.

C. Regulations

1. Dedicated DS1 Service is available for a minimum service period of one month.
2. Dedicated DS1 Service is available on a month-to month basis or under variable rate periods, with rates based on lengths of 12 months, 36 months and 60 months.
3. Rates for Dedicated DS1 under contract will not be increased by Company initiative until the contract period expires. Rates in effect at the time the service is installed will be applicable until the contract expires. Upon expiration of the customer's current payment period option, the customer may select a new payment period option at current rates or revert to current rates on a month-to-month basis.
4. For channelization of Dedicated DS1 Service, please see Digital Transport Service in Section 3.

⁽¹⁾ This service is grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date.

(C)
(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
First Revised Sheet 20
Cancels Original Sheet 20

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.4 DEDICATED DS1 SERVICE ⁽¹⁾ (Continued)

(C)

C. Regulations (Continued)

5. If the service is canceled by the customer prior to the completion of the service period, the customer will be obligated to pay a termination charge. The applicable termination charge will be equal to the number of months remaining in the contract times the monthly rate provided under the contract. Termination charges will not apply, however, if the customer replaces the service with comparable service and a contract length that is equal to or greater than the original contract period.
6. The rates listed in Paragraph D., following, assume the provision of a digital quality facility that uses existing exchange cable facilities compatible with this service. If such equipment, new facilities or changes to existing facilities are required for the provision of this service, a special construction charge based on the cost incurred to make the changes will apply in addition to the rates for Dedicated DS1 Service.
7. The two types of non-recurring charges associated with Dedicated DS1 Service include a Design Order Charge and an Installation Charge. The Design Order Charge applies once per order while the Installation Charge will apply for each Digital Local Channel installed.
8. The Installation Charge and Design Order Charge will not apply for the establishment of Dedicated DS1 Service when the customer signs an agreement to subscribe to the service for a minimum of 3 years. If the customer discontinues service prior to the conclusion of the 3 year agreement, the customer will incur a disconnection charge equal to the Design Order Charge and applicable Installation Charges. The disconnection charge will not apply if the customer purchases other services from the Company which replace Dedicated DS1 Service.

⁽¹⁾ This service is grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date.

(C)
(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
First Revised Sheet 21
Cancels Original Sheet 21

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.4 DEDICATED DS1 SERVICE ⁽¹⁾ (Continued)

(C)

D. Rates and Charges

The following rates apply on a per customer basis, regardless of the number of terminating locations.

1. Recurring Rates

	<u>Monthly Rate</u>	<u>Trans Code</u>
a) <u>Month to Month</u>		
1 Channel	\$230.00	T1MM1
2 Channels	200.00	T1MM2
3+ Channels	200.00	T1MM3
b) <u>12 Months</u>		
1 Channel	210.00	T1L11
2 Channels	180.00	T1L12
3+ Channels	160.00	T1L13
c) <u>36 Months</u>		
1 Channel	190.00	T1L31
2 Channels	160.00	T1L32
3+ Channels	140.00	T1L33
d) <u>60 Months</u>		
1 Channel	180.00	T1L51
2 Channels	150.00	T1L52
3+ Channels	130.00	T1L53

2. Non-recurring Charges

	<u>Non-recurring Charge</u>	<u>Trans Code</u>
a) Design Order Charge, Per Order	\$700.00	T1DOC
b) Installation Charge, First Channel	650.00	T1C1
c) Installation Charge, Second and Additional Channels, per common end	500.00	T1C2A
d) Clear Channel Capability	350.00	T1CCC

⁽¹⁾ This service is grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date.

(C)
(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
Second Revised Sheet 22
Cancels First Revised Sheet 22

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.5 DIGITAL TRANSPORT SERVICE ⁽¹⁾

(C)

A. General

Digital Transport Service (DTS) provides customers with a cost effective option to deliver voice grade service from the serving Central Office to a customer's premises. DTS is only provided with a DS1 Channel (1.544 Mbps) as provisioned in the Local Private Line tariff. DTS supports Direct Inward Dialing (DID) Service, Dedicated 800 Service, and Local Exchange Business Trunks. The primary users of this service include Internet Service Providers and owners of PBX Systems.

B. Definitions

DS0 - One voice grade circuit. This circuit generally has a 64 Kbps transmission speed.

DS1 - Digital facility that is equivalent to 24 DS0s. Total transmission speed is 1.544 Mbps.

C. Regulations

1. DTS is subject to the availability of central office equipment and appropriate outside plant facilities.
2. The rate structure for DTS requires charges for Trunk Terminations, DS1 facility, Digital Interface Termination and Subscriber Line Charges (SLC).
3. The Digital Interface Termination rate is available on a month to month basis or under variable rate periods with rates based on lengths of 12 months, 36 months and 60 months.
4. The total number of Trunk Terminations activated by the customer may not exceed the capacity of each DS1 facility.
5. Applicable F.C.C. charges will be assessed per the NECA F.C.C. Access Tariff No. 5.
6. Additional charges for Central Office services and features, such as telephone numbers associated with Direct Inward Dialing (DID) Service, are applicable when appropriate, as specified elsewhere in this tariff.

⁽¹⁾ This service is grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date.

(C)
(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
First Revised Sheet 23
Cancels Original Sheet 23

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.5 DIGITAL TRANSPORT SERVICE ⁽²⁾ (Continued)

(C)

C. Regulations (Continued)

- 7. Calls will be subject to any applicable usage charges for services provisioned on the DTS channels. Message Telecommunications charges will apply to calls outside the Local Service Area.
- 8. Touch-tone signaling is required for DTS.
- 9. Unless specifically exempted, DTS is subject to all general regulations applicable to the provision of service by the Company as stated in the general tariff.
- 10. As a result of any interface or technical changes required of the Company due to the possible future adoption of FCC rules under Part 68, the Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provision of DTS render any customer premises equipment provided by a customer obsolete or require modification or alteration of such equipment or systems or otherwise affect its use or performance.

D. Rates and Charges

1. Recurring Rates

	<u>Monthly Rate</u>	<u>Trans Code</u>
a) DS1 Facility ⁽¹⁾		
b) Digital Interface Termination		
1. <u>Month-to-Month</u>		
1 Termination	\$390.00	DTSM1
2 Terminations	370.00	DTSM2
3 Terminations	350.00	DTSM3
2. <u>12 Months</u>		
1 Termination	370.00	DTS11
2 Terminations	350.00	DTS12
3 Terminations	330.00	DTS13

⁽¹⁾ See Dedicated DS1 Service in Section 3.

⁽²⁾ This service is grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date.

(C)

(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
First Revised Sheet 24
Cancels Original Sheet 24

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.5 DIGITAL TRANSPORT SERVICE ⁽¹⁾ (Continued) (C)

D. Rates and Charges (Continued)

1. Recurring Rates (Continued)

	<u>Monthly Rate</u>	<u>Trans Code</u>
b) Digital Interface Termination (Continued)		
3. <u>36 Months</u>		
1 Termination	\$350.00	DTS31
2 Terminations	330.00	DTS32
3 Terminations	310.00	DTS33
4. <u>60 Months</u>		
1 Termination	295.00	DTS51
2 Terminations	275.00	DTS52
3 Terminations	255.00	DTS53
c) Per Trunk Termination (Includes PBX, DID, Toll Terminal and Dedicated 800 Trunks)	4.50	T1T
d) See Paragraph C.5. above for SLC Charge application.		

2. Non-recurring Charges

	<u>Non-recurring Charge</u>	<u>Trans Code</u>
a) Subsequent Addition/Rearrangement Charge per trunk termination	10.00	T1ARC

⁽¹⁾ This service is grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date. (C)
(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
Original Sheet 25

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.6 CENTREX SERVICE

A. General

1. Centrex is a central office-based business communications service which provides capabilities similar to those offered on a Private Branch Exchange, but without requiring switching equipment on the customer's premises. Centrex integrates all of a business customer's lines into a single telecommunications system.
2. All Centrex station lines will be equipped with standard features. Additional optional features may also be selected and generally result in additional charges.

B. Rates and Charges

1. Centrex Line Rates

- a. The following per-line Centrex rates apply for contract periods ranging from month-to-month to 60 months, and are applicable to Economy and Premium Calling Service as outlined in Section 2 of this tariff. The customer is required to pay for the number of months in the service period selected:

CENTREX LINE RATE SCHEDULE FOR CAFFABASSETT, STRATTON, SMITHFIELD, SALEM, PHILLIPS, NEW PORTLAND, MERCER, KINGFIELD, BIGELOW, MOOSEHORN, AND ROME EXCHANGES (For Premium Calling)						
Number of Centrex Lines	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2*	22.50	22.00	21.40	20.90	20.30	19.80
3-5	20.70	20.20	19.60	19.10	18.50	18.00
6-15	18.90	18.40	17.80	17.30	16.70	16.20
16-25	17.10	16.60	16.00	15.50	14.90	14.40
26-50	15.30	14.80	14.20	13.70	13.10	12.60
51-100	13.50	13.00	12.40	11.90	11.30	10.80
101+	ICB	ICB	ICB	ICB	ICB	ICB

* Rate also applies to single-line off-premise extensions to primary-site Centrex group.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
Original Sheet 26

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.6 **CENTREX SERVICE** (Continued)

B. **Rates and Charges** (Continued)

1. **Centrex Line Rates** (Continued)

CENTREX LINE RATE SCHEDULE FOR NEW VINYARD, SOLON, STRONG AND ATHENS EXCHANGES (For Premium Calling)						
Number of Centrex Lines	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2*	26.50	25.90	25.30	24.60	24.00	23.40
3-5	24.10	23.50	22.90	22.20	21.60	21.00
6-15	21.80	21.10	20.50	19.80	19.20	18.60
16-25	19.40	18.70	18.10	17.50	16.80	16.20
26-50	17.00	16.30	15.70	15.10	14.40	13.80
51-100	14.60	13.90	13.30	12.70	12.00	11.40
101+	ICB	ICB	ICB	ICB	ICB	ICB

CENTREX LINE RATE SCHEDULE FOR NEW VINYARD, SOLONG, STRONG AND ATHENS EXCHANGES (For Economy Calling)						
Number of Centrex Lines	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2*	22.80	22.30	21.70	21.20	20.60	20.10
3-5	21.00	20.40	19.90	19.30	18.80	18.20
6-15	19.10	18.60	18.00	17.50	16.90	16.40
16-25	17.30	16.70	16.20	15.60	15.10	14.50
26-50	15.40	14.90	14.30	13.80	13.20	12.70
51-100	13.60	13.00	12.50	11.90	11.40	10.80
101+	ICB	ICB	ICB	ICB	ICB	ICB

CENTREX LINE RATE SCHEDULE FOR EMDEN LAKE AND NORTH ANSON EXCHANGES (For Premium Calling)						
Number of Centrex Lines	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2*	26.90	26.30	25.60	25.00	24.30	23.70
3-5	24.50	23.80	23.20	22.50	21.90	21.20
6-15	22.00	21.40	20.70	20.10	19.40	18.80
16-25	19.60	18.90	18.30	17.60	17.00	16.30
26-50	17.10	16.50	15.80	15.20	14.50	13.90
51-100	14.70	14.00	13.40	12.70	12.10	11.40
101+	ICB	ICB	ICB	ICB	ICB	ICB

* Rate also applies to single-line off-premise extensions to primary-site Centrex group.

EFFECTIVE: June 4, 2001

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
Original Sheet 27

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.6 **CENTREX SERVICE** (Continued)

B. **Rates and Charges** (Continued)

1. **Centrex Line Rates** (Continued)

CENTREX LINE RATE SCHEDULE FOR EMDEN LAKE AND NORTH ANSON EXCHANGES (For Economy Calling)						
Number of Centrex Lines	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2*	23.20	22.60	22.10	21.50	21.00	20.40
3-5	21.30	20.70	20.20	19.60	19.10	18.50
6-15	19.40	18.80	18.30	17.70	17.20	16.60
16-25	17.50	16.90	16.40	15.80	15.30	14.70
26-50	15.60	15.00	14.50	13.90	13.40	12.80
51-100	13.70	13.10	12.60	12.00	11.50	10.90
101+	ICB	ICB	ICB	ICB	ICB	ICB

CENTREX LINE RATE SCHEDULE FOR NORRIDWOCK EXCHANGE (For Premium Calling)						
Number of Centrex Lines	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2*	28.20	27.50	26.80	26.20	25.50	24.80
3-5	25.60	24.90	24.20	23.50	22.80	22.20
6-15	22.90	22.20	21.60	20.90	20.20	19.50
16-25	20.30	19.60	18.90	18.30	17.60	16.90
26-50	17.70	17.00	16.30	15.60	14.90	14.30
51-100	15.00	14.30	13.70	13.00	12.30	11.60
101+	ICB	ICB	ICB	ICB	ICB	ICB

CENTREX LINE RATE SCHEDULE FOR NORRIDWOCK EXCHANGE (For Economy Calling)						
Number of Centrex Lines	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2*	22.50	22.00	21.40	20.90	20.30	19.80
3-5	20.70	20.20	19.60	19.10	18.50	18.00
6-15	18.90	18.40	17.80	17.30	16.70	16.20
16-25	17.10	16.60	16.00	15.50	14.90	14.40
26-50	15.30	14.80	14.20	13.70	13.10	12.60
51-100	13.50	13.00	12.40	11.90	11.30	10.80
101+	ICB	ICB	ICB	ICB	ICB	ICB

* Rate also applies to single-line off-premise extensions to primary-site Centrex group.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
Original Sheet 28

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.6 **CENTREX SERVICE** (Continued)

B. **Rates and Charges** (Continued)

1. **Centrex Line Rates** (Continued)

CENTREX LINE RATE SCHEDULE FOR WELD EXCHANGE (For Premium Calling)						
Number of Centrex Lines	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2*	27.40	26.70	26.10	25.40	24.80	24.10
3-5	24.90	24.20	23.60	22.90	22.30	21.60
6-15	22.40	21.70	21.00	20.40	19.70	19.10
16-25	19.80	19.20	18.50	17.90	17.20	16.60
26-50	17.30	16.70	16.00	15.40	14.70	14.00
51-100	14.80	14.10	13.50	12.80	12.20	11.50
101+	ICB	ICB	ICB	ICB	ICB	ICB

CENTREX LINE RATE SCHEDULE FOR WELD EXCHANGE (For Economy Calling)						
Number of Centrex Lines	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2*	20.80	20.30	19.80	19.30	18.80	18.30
3-5	19.30	18.80	18.30	17.80	17.30	16.80
6-15	17.70	17.20	16.70	16.20	15.70	15.20
16-25	16.20	15.70	15.20	14.70	14.20	13.70
26-50	14.60	14.10	13.60	13.10	12.60	12.10
51-100	13.10	12.60	12.10	11.60	11.10	10.60
101+	ICB	ICB	ICB	ICB	ICB	ICB

CENTREX LINE RATE SCHEDULE FOR COBURN GORE EXCHANGE (For Premium Calling)						
Number of Centrex Lines	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2*	22.10	21.50	21.00	20.50	19.90	19.40
3-5	20.30	19.80	19.30	18.70	18.20	17.70
6-15	18.60	18.10	17.50	17.00	16.50	15.90
16-25	16.80	16.30	15.80	15.80	14.70	14.20
26-50	15.10	14.60	14.10	13.50	13.00	12.50
51-100	13.40	12.90	12.30	11.80	11.30	10.70
101+	ICB	ICB	ICB	ICB	ICB	ICB

* Rate also applies to single-line off-premise extensions to primary-site Centrex group.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
Original Sheet 29

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.6 **CENTREX SERVICE** (Continued)

B. Rates and Charges (Continued)

1. **Centrex Line Rates** (Continued)

b. **Service Charges**

- 1) Establishment Charge: A non-recurring service charge will apply for each Centrex line established. These are the only applicable non-recurring charges that apply for the establishment of Centrex lines unless premise work is required. Refer to the service charges section of this tariff for applicable premise work charges.

Lines Per Location	Service Charge Per Line (Non-recurring Charge)
2 - 5 *	\$25.00
6 - 25	\$20.00
26 - 50	\$15.00
51 +	\$10.00

* Rate also applies to single-line off premise extensions to primary-site Centrex group.

- 2) Additions/Changes to Individual Station Features: A **\$5.00** non-recurring additions/changes charge will apply to each Centrex line arranged except for changes or additions to Advanced Calling and Custom Calling Services assigned to each line.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
Original Sheet 30

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.6 CENTREX SERVICE (Continued)

B. Rates and Charges (Continued)

1. **Centrex Line Rates** (Continued)

- c. **Location Charge:** A \$8.95 recurring charge will apply for each additional location a customer has in a Centrex group. A location is defined as a demarcation point.
- d. **Standard, Non-Chargeable Individual Station Features:** The following are standard, non-chargeable individual station features which are included with the Centrex line rate at no charge:
 - (1) Business Group Automatic Identified Outward Dialing
 - (2) Call Park Features:
 - (a) Call Park - Directed
 - (b) Call Park - Local
 - (3) Call Pick-Up Features:
 - (a) Call Pick-Up (non-recurring charge for reprogramming charges only)
 - (b) Call Pick-Up - Directed (non-recurring charge for reprogramming charges only)
 - (4) Call Transfer - Internal Only
 - (5) Centrex Repeat Dialing - Internal Only
 - (6) Direct Inward Dialing (capabilities may be limited by Simulated Facilities)
 - (7) Direct Outward Dialing (capabilities may be limited by Simulated Facilities)
 - (8) Distinctive Ringing/Call Waiting Indication
 - (9) Do Not Disturb
 - (10) Intercom Dialing
 - (11) 3-Way Calling
 - (12) Touchtone
 - (13) Voice/Data Protection

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
Original Sheet 31

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.6 **CENTREX SERVICE** (Continued)

B. **Rates and Charges** (Continued)

1. **Centrex Line Rates** (Continued)

e. **Optional, Non-Chargeable Individual Station Features:** The following are optional, non-chargeable individual station features which may be added to a Centrex line at no charge:

- (1) Call Forwarding Features:
 - (a) Call Forwarding - All Calls (Variable)
 - (b) Call Forwarding - Busy Line
 - (c) Call Forwarding - Don't Answer
 - (d) Call Forwarding - Incoming Only [Option available with (a)-(c)]
 - (e) Call Forwarding - Within Group Only [Option available with (a)-(c)]
- (2) Call Hold
- (3) Caller Identification-Number - Internal Only
- (4) Call Transfer - Attendant
- (5) Call Waiting Features:
 - (a) Call Waiting (Terminating) (may include Cancel Call Waiting)
 - (b) Call Waiting - Incoming Only (may include Cancel Call Waiting)
- (6) Class of Service Restrictions:
 - (a) Fully-Restricted Line
 - (b) Semi-Restricted Line
- (7) Off-Premises Station (appropriate Centrex line rates will apply)
- (8) Single-Digit Dialing
- (9) Speed Call 8 (customer changeable)

2. **Discount Package Plan:** A Centrex customer subscribing to multiple optional, chargeable individual station features is eligible to participate in the Discount Package Plan. The Discount Package Plan applies to those optional line features described in Sections 3 and 5:

<i>Number of Features Subscribed to Per Centrex Line</i>	<i>Number of Features Included When Purchasing Multiple Individual Station Line Features</i>
---	---

Greater than or equal to 3 features	1 feature of same or lesser value included
Greater than or equal to 6 features	2 features of same or lesser value included
Greater than or equal to 9 features	3 features of same or lesser value included
Greater than or equal to 12 features	4 features of same or lesser value included

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
Second Revised Sheet 32
Cancels First Revised Sheet 32

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.6 **CENTREX SERVICE** (Continued)

B. Rates and Charges (Continued)

3. **Optional, Chargeable Individual Station Features:** The following are optional, chargeable individual station features which may be provisioned on any Centrex line at the established monthly tariff rates:

- a. Call Transfer - Individual - All Calls \$.30 per line
- b. Class of Service Restrictions:
 - (1) Toll Restriction
 - (2) Code Restriction & Diversion \$.30 per line
 - (3) Outgoing Call Screening \$.30 per line
- c. Direct Connect Service (a/k/a Hot Line) \$.30 per line
- d. Manual Line Service \$.30 per line
- e. Night Service \$.30 per line
- f. Warm Line \$.30 per line
- g. Advanced Calling Services:
 - (For availability, rates, and conditions) See Company's Advanced Calling Services Tariff
- h. Assume Dial "9" \$10.00 per line
- i. Attendant Camp-On \$1.00 per line
- j. Call Forwarding - Remote Activation \$1.00 per line
(Add-on to Call Forwarding)
- k. Call Waiting Features:
 - (1) Call Waiting - Dial \$1.00 per line
 - (2) Call Waiting - Originating \$1.00 per line
- l. 6-Way Calling or Conference-Attendant \$3.00 per line
- m. Speed Calling 30-Code (customer changeable) \$1.00 per line
- n. Voice Mail Service
 - (1) Centrex Standard Mail (3 minute greeting/30 messages/21 day storage)
 - (a) 1-19 Mailboxes \$2.95 per box
 - (b) 20-49 Mailboxes \$2.45 per box
 - (c) 50-99 Mailboxes \$1.95 per box
 - (d) 100+ Mailboxes ICB
 - (2) Centrex Mail Elite (5 minute greeting/50 messages/28 day storage) \$7.95 per box

(N)
(T)
|
(T)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
Original Sheet 33

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.6 CENTREX SERVICE (Continued)

B. Rates and Charges (Continued)

4. **Optional, Chargeable Features Associated with Groups of Lines or Centrex Systems:** The following are optional, chargeable features/services which may be provisioned on Centrex Groups of Lines or Centrex Systems at the established tariff rates:

- a. Account Codes *
- b. Authorization Codes *
- c. Automatic Route Selection Features:
 - (1) Automatic Route Selection *
 - (2) Time-of-Day/Day-of-Week Routing Control *
 - (3) Expensive Route Warning Tone *
 - (4) Outgoing Queuing *
- d. Business Group Dialing Plan:
 - (1) Standard Dialing Plan No Charge
 - (2) Customized Dialing Plan \$80.00 non-recurring
- e. Centralized Attendant Service *
- f. Centrex Complex *
- g. Customer Control *
- h. Main Satellite Service *
- i. Music/Message on Hold:
 - (1) Standard Music Audio (audio source resides at telco) \$25.00 per month
 - (2) Custom Music/Message Audio \$50.00 per month
(audio source resides at telco)
 - (3) Custom Music/Message Audio \$25.00 per month
(audio source resides at customer) + line/trunk circuit tariff rate
- j. Special Customer Provided Equipment
(CPE) Interface Circuits:
 - (1) Code Calling \$5.00 + Centrex line rate
 - (2) Improved Radio Paging \$5.00 + Centrex line rate
 - (3) Loudspeaker Paging \$5.00 + Centrex line rate
 - (4) Paging Access \$5.00 + Centrex line rate
 - (5) Recorded Telephone Dictation \$5.00 + Centrex line rate
- k. Special Intercept Announcement:
 - (1) Standard Announcement (audio source resides at telco) \$25.00 per month
 - (2) Customer Worded Announcement \$50.00 per month
(audio source resides at telco)
 - (3) Customer Worded Announcement \$25.00 per month
(audio source resides at customer) + line/trunk circuit tariff rate
 - (4) Changes to Customer Worded Announcement \$30.00 non-recurring
- l. Station Message Detail Recording *

* Rate will be derived from actual cost and filed with the Commission for approval when the Telephone Company receives a request.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
Original Sheet 34

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.6 CENTREX SERVICE (Continued)

B. Rates and Charges (Continued)

5. **Hunting Service**

a. **Optional, Chargeable Hunting Arrangements:** The following are optional, chargeable hunting arrangement features/services which may be provisioned with Centrex Service at the established rates:

	<u>Per Line in Hunt Group</u>	<u>Non-Recurring Charges</u>
(1) Circle Hunting *	\$.50	\$10.00 per hunt group
(2) Regular Hunting *	\$.50	\$10.00 per hunt group
(3) Preferential Hunting *	\$ 1.00	\$10.00 per hunt group
(4) Series Completion *	\$.50	\$10.00 per hunt group
(5) Uniform Call Distribution *	\$ 1.00	\$10.00 per hunt group
b. Changes to Hunting Group Arrangements/patterns (Additional Lines/Change Hunting Order)		\$10.00 non-recurring
c. Hunt Group Options:		
(1) Queuing for Hunt Group		\$5.00 each queue/monthly
(2) Delay Announcements for Queued Calls:		
(a) Standard Announcement (audio source resides at telco)		\$25.00 per month
(b) Customer Worded Announcement ** (audio source resides at telco)		\$50.00 per month
(c) Customer Worded Announcement ** (audio source resides at customer)		\$25.00 per month + line/trunk circuit tariff rate
(d) Changes to Customer Worded Announcement		\$30.00 non-recurring
(3) Stop Hunt/Make Busy		
(a) Access Code Activation		\$.70 per line per month
(b) Key/Switch Activation		\$6.50 per circuit per month

* Features are included in the Discount Package Plan.

** More than one announcement per UCD group will be charged on an individual case basis.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
Original Sheet 35

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.6 CENTREX SERVICE (Continued)

B. Rates and Charges (Continued)

6. **OUTWATS Arrangements:**

a. Simulated Facility Group Arrangements:

	<u>Monthly Rate</u>	<u>Non- Recurring Charge</u>
(1) Each Simulated Facility (OutWATS, INWATS)	Business One-Party Tariff Rate	N/A
(2) Rearrangements and changes to Simulated Facilities and routing patterns	N/A	\$15.00

- b. Normal OutWATS rates (measured time or full business day) will be charged for OutWATS calls.
- c. Normal INWATS rates will be charged for INWATS calls.
- d. Normal Tie Facility rates will be charged for the use of tie facilities.

C. Regulations and Conditions

- 1. A Centrex customer must have a minimum of two Centrex lines terminating to a primary customer site.
- 2. The minimum charge period for services provided under this tariff shall be for one month except when the provision of the service requires the construction of additional facilities and/or equipment. The customer will be required to pay all or a portion of the construction and installation charges and/or contract for service beyond the minimum service period in an arrangement agreeable to both the Telephone Company and the customer.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
Original Sheet 36

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.6 CENTREX SERVICE (Continued)

C. Regulations and Conditions (Continued)

3. Centrex is offered subject to the availability of outside plant and/or Central Office facilities. Individual feature availability may differ by exchange.
4. One directory listing is provided without charge for each Centrex line.
5. The customer may choose to pay for the service on a month-to-month basis or under a service contract plan. A month-to-month customer may, at any time, convert to a service contract plan by paying the applicable service period plan rate currently in effect.
6. The monthly rate for customers choosing the service period plan is guaranteed against the telephone company's initiated changes during the selected service contract period.
7. **Subsequent line additions/deletions to the original service contract period are stipulated as follows:**
 - a. Subsequent additions will be rated under a new contract or added to an existing contract, based upon the remaining period of the initial contract. If the line addition causes the customer's total Centrex line count at the primary customer location to exceed the threshold of the line count previously contracted, all lines will be billed at the rate for the larger line count.
 - b. Subsequent line deletions, resulting in reductions equal to or exceeding 30% of the initial quantity of lines under contract, will be considered a termination liability and treated as specified in paragraph C8 below. If the reduction is less than 30% and causes the total number of lines to fall into a different line size group, all remaining lines will be billed at rates for the smaller line size group.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
Original Sheet 37

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.6 CENTREX SERVICE (Continued)

C. Regulations and Conditions (Continued)

8. **Termination Liabilities shall be treated as follows:**

- a. If the Customer cancels the service after installation of the service, but prior to the completion of the term of the Agreement, the Customer shall be obligated to pay a termination liability charge. Customer will be retroactively billed for such termination charge as if the Customer had initially ordered the service at the most recently expired term offered for such Service. Customer's account will be accordingly adjusted to reflect the higher Service Charge rate applicable to such shorter term. Termination charges may not apply, however, if the Customer replaces the service with a new contract whose term is equal to or greater than the original contract period.
- b. A customer who reduces the quantity of Centrex lines under contract has the following options for the duration of the contract period:
 1. Continue to pay an amount equal to the monthly rate for the number of Centrex station lines that are disconnected under contract, or
 2. Pay termination charges as described in a. above on the number of Centrex station lines disconnected. If the reduction causes the total number of lines to fall into a different line size group, all remaining lines will be billed at rates for the smaller line size group.
9. Exchange lines within a Centrex Group may have different billing arrangements. Where measured service is available, the Centrex Group may have a combination of flat-rate and measured service.
10. Intercom calls between lines in a Centrex Group are not subject to local measured service.
11. When used with Call Forwarding or Call Transfer, the Centrex customer is responsible for the payment of the applicable toll charge for each billable call connected over the public network between the Centrex station and the station at which the call is answered. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.
12. This tariffed Centrex service does not include terminal equipment on the customer's premises. Terminal equipment may be covered under a separate tariff, contract, or may be provided by the customer.
13. Unless specifically exempted, Centrex service shall be subject to all general regulations applicable to the provision of service by the telephone company as stated in the general tariff.
14. It is at the Company's discretion to offer temporary suspension of Centrex Service.

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.6 **CENTREX SERVICE** (Continued)

D. Definitions

The following definition section defines all standard and optional features, which either are or may be provided as a part of the Centrex service.

The following are **standard, non-chargeable individual station features** which are included with the Centrex line rate at no charge:

1. **Business Group Automatic Identified Outward Dialing**
Business Group Automatic Identified Outward Dialing provides identification of the calling line or the Centrex Group billing/pilot number on billable calls directed to the public network.
2. **Call Park Features:**
 - a. **Call Park - Directed**
Call Park - Directed allows a Centrex user to park (or store) a call against any directory number within the business group and unpark (or retrieve) the call from any other directory number within the business group.
 - b. **Call Park - Local**
Call Park - Local allows a Centrex user to park (or store) a call against his/her directory number within the business group and unpark (or retrieve) the call from any other directory number within the business group.
3. **Call Pick-Up Features:**
 - a. **Call Pick-Up**
Call Pick-Up enables a station user to answer a call that is ringing at another station within the Centrex Group by dialing an access code.
 - b. **Call Pick-Up - Directed**
Call Pick-Up - Directed enables a station user to answer a call that is ringing at another station within the Centrex Group by dialing an access code and the ringing station number.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
Original Sheet 39

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.6 **CENTREX SERVICE** (Continued)

D. Definitions (Continued)

4. **Call Transfer - Internal Only**
Call Transfer - Internal Only allows a station user to transfer calls to another station within the Centrex Group by flashing the switchhook and dialing the transfer-to number.
5. **Centrex Repeat Dialing - Internal Only**
Centrex Repeat Dialing - Internal Only allows the customer to automatically redial the last intercom number dialed. When the recalled telephone number is busy, the Company's equipment will make repeated attempts to establish the call for a thirty (30) minute period beginning with the customer's activation.
6. **Direct Inward Dialing**
Direct Inward Dialing allows Centrex station users to directly receive incoming calls without the assistance of an attendant.
7. **Direct Outward Dialing**
Direct Outward Dialing enables Centrex station user to call outside the Centrex Group directly without the assistance of an attendant.
8. **Distinctive Ringing/Call Waiting Indication**
Distinctive Ringing/Call Waiting Indication allows a Centrex station user to listen to the cadence of the ringing pattern or Call Waiting tone to determine whether a call is coming from within the business or from outside the business. Distinctive Ringing and Call Waiting tones are applied under the following conditions: 1) Pattern A: (normal ringing and Call Waiting tones) is used with intercom calls. These are internal calls that originate within the business; 2) Pattern B: (two short rings or Call Waiting tones) is used with Direct Inward Dialing calls. These are incoming calls that originate outside the business. Pattern B is also used for calls completed by way of the attendant and calls incoming from a tie facility; 3) Pattern C: (short-short-long ringing or three short Call Waiting tones) is used with Dial Call Waiting, Call Waiting-Originating, and Night Service calls.

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.6 **CENTREX SERVICE** (Continued)

D. **Definitions** (Continued)

9. **Do Not Disturb**

Do Not Disturb allows a station user to prevent incoming calls from ringing at his/her station by diverting them to a tone or recorded announcement. This feature can be offered with a Personal Identification Number (PIN) override option that selected callers can dial to override Do Not Disturb.

10. **Intercom Dialing**

Intercom Dialing allows Centrex station users to call other stations within their Centrex Groups by dialing abbreviated codes.

11. **3-Way Calling**

3-Way Calling allows a station user to add a third party to an existing call, and thus enables a simultaneous conference between parties at multiple locations.

12. **Touchtone**

Where Central Office facilities are available, a type of high-speed address signaling (dialing) in which buttons in a bank of twelve can be depressed to give one of a group of audio tone pairs for signaling directly over the circuit.

13. **Voice/Data Protection**

Voice/Data Protection allows a station user to inhibit intrusion features such as Call Waiting and Operator Verification which are directed to that line when it is busy.

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.6 **CENTREX SERVICE** (Continued)

D. **Definitions** (Continued)

The following are **optional, non-chargeable individual station features** which may be added to a Centrex line at no charge:

14. **Call Forwarding Features:**

- a. **Call Forwarding - All Calls (Variable)**
Call Forwarding - All Calls (Variable) enables a station user to divert all incoming calls to another directory number. Activation, deactivation and the forward-to destination are controlled by the station user.
- b. **Call Forwarding - Busy**
Call Forwarding - Busy causes all calls to be redirected to an alternate station when the called station is busy.
- c. **Call Forwarding - Don't Answer**
Call Forward - Don't Answer allows all calls that terminate to a user's station to be redirected to an alternate station after a predetermined number of rings.
- d. **Call Forwarding - Incoming Only (Add-on to Call Forwarding)**
Call Forwarding - Incoming Only is an option that can be used with any of the Call Forwarding features (Call Forwarding - All Calls (Variable), Busy, and Don't Answer) and allows only incoming calls (calls that originate outside the Centrex Group) to be forwarded. Calls from within the group or a private facility are not forwarded.
- e. **Call Forwarding - Within Group Only (Add-on to Call Forwarding)**
Call Forwarding - Within Group Only is an option that can be used with any of the Call Forwarding features (Call Forwarding Variable, Don't Answer, and Busy Line) and restricts call forwarding to only directory numbers within the same Centrex group, thus preventing the station user from forwarding calls outside the Centrex group.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
Original Sheet 42

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.6 CENTREX SERVICE (Continued)

D. Definitions (Continued)

15. **Call Hold**

Call Hold allows a station user to place a call on hold in order to initiate a second call, answer a waiting call, consult privately with another party, or return to the previously held call.

16. **Caller Identification-Number - Internal Only**

Caller Identification-Number - Internal Only allows for the display of the calling party's telephone number (intercom number) on calls made within the Centrex Group. This feature requires a special customer-provided display device which may be either attached to the telephone or built into the telephone. Caller Identification-Basic - External (calls from outside the Centrex Group) can be subscribed to at rates established in this tariff.

17. **Call Transfer - Attendant**

Call Transfer - Attendant allows members of a customer group, who do not have station-controlled call transfer capability, to transfer calls with the aid of the attendant. During a call incoming to the customer group via direct distance dialing, the called party can reach the attendant to request the transfer by flashing and dialing the access code to the attendant. The attendant can only transfer the incoming call to another station within the customer group.

18. **Call Waiting Features:**

a. **Call Waiting (Terminating)**

Call Waiting provides a burst of tone to inform a station user with a call already in progress that another call is waiting to be answered. The station user may answer the waiting call by hanging up or flashing the switchhook. **This feature may include Cancel Call Waiting.**

b. **Call Waiting - Incoming Only**

Call Waiting - Incoming Only gives the Centrex user a call waiting tone only for calls incoming to his/her group from outside the business. All other calls receive busy tone, and no call waiting tone is provided to the called party. **This feature may include Cancel Call Waiting.**

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
Original Sheet 43

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.6 **CENTREX SERVICE** (Continued)

D. **Definitions** (Continued)

19. **Class of Service Restrictions:**

a. **Fully-Restricted Line**

A Fully-Restricted Line is prevented from making calls to and/or receiving calls from stations outside the Centrex Group. It is also prevented from making calls to and/or receiving calls from the attendant, thereby denying it indirect access to/from outside the Centrex Group. Blocked calls may be routed to reorder tone or a recorded announcement.

b. **Semi-Restricted Line**

A Semi-Restricted Line is prevented from making calls to and/or receiving calls from stations outside the Centrex Group. It may, however, make and/or receive outside calls indirectly via the attendant, Call Forwarding, Call Transfer, and Call Pick-Up features. Blocked calls may be routed to reorder tone or a recorded announcement.

20. **Off-Premises Stations**

Off-Premises Stations enable a secondary business location to access the same Centrex features and services as the main business location. The secondary locations must be served by the same Digital Central Office as the primary location. Appropriate Centrex line rates will be applied to Off-Premises Stations.

21. **Single-Digit Dialing**

Single-Digit Dialing permits a Centrex station user to reach a line or facility, or to access a feature by dialing a single-digit code. The Single-Digit Dialing codes are shared by all users in a Centrex Group and are preprogrammed by the Telephone Company.

22. **Speed Calling 8-Code (Customer Changeable)**

Speed Calling 8-Code enables a station user to call a list of up to 8 preselected directory numbers by dialing one-digit codes instead of the directory numbers. This list may be programmed from the Centrex user's telephone set.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
First Revised Sheet 44
Cancels Original Sheet 44

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.6 **CENTREX SERVICE** (Continued)

D. Definitions (Continued)

The following are **optional, chargeable individual station features** which may be provisioned on any Centrex line at established tariff rates:

23. **Advanced Calling Services**

Advanced Calling Services are offered as optional, chargeable features and are outlined in the Advanced Calling Services' section of this Company's tariff. Advanced Calling Services are a group of features which allow customers to efficiently manage the call flow generated over exchange access lines. The rates for Advanced Calling Services for Centrex users are defined in this Centrex tariff.

24. **Assume Dial "9"**

Enables a Centrex line to place outgoing calls without the requirement of a network access "9" digit.

(N)
|
(N)

25. **Attendant Camp-On**

Attendant Camp-On allows an attendant attempting to transfer a call to a busy station within the Centrex Group to place the call in waiting until the station becomes available. The busy station receives a special call waiting indication and may either flash the switchhook or hang up to answer the camped-on call.

(T)

26. **Call Forwarding - Remote Activation**

Call Forwarding - Remote Activation allows the Centrex user to activate and deactivate Call Forwarding from any location.

(T)

27. **Call Transfer - Individual - All Calls**

Call Transfer - Individual - All Calls allows the Centrex user to transfer any established call to another person. Calls may be transferred to other parties both within and outside the business. The Centrex user may transfer a call by flashing the switchhook and dialing the station to which the call is to be transferred. When the Centrex user hangs up, the call will be transferred. In addition, this feature may be used to transfer calls to Tie Facilities.

(T)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
First Revised Sheet 45
Cancels Original Sheet 45

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.6 **CENTREX SERVICE** (Continued)

D. Definitions (Continued)

28. **Call Waiting Features:**

(T)

a. **Call Waiting - Dial**

Call Waiting - Dial allows the Centrex user to dial a special code prior to calling another station in the Centrex Group and cause a Call Waiting tone to be applied to the station if it is busy (regardless of whether it has Call Waiting). Once alerted, the station called can either flash the switchhook or hang up to answer the waiting call.

b. **Call Waiting - Originating**

Call Waiting - Originating allows the Centrex user to automatically apply Call Waiting tones whenever he/she calls another station in the Centrex Group and the line is busy, even if the station called does not have the Call Waiting feature. Once alerted, the station called can either flash the switchhook or hang up to answer the waiting call. In contrast to Dial Call Waiting, this feature does not require the Centrex user to dial an access code prior to making the call.

29. **Class of Service Restrictions:**

(T)

a. **Toll Restriction**

Toll Restriction blocks the completion of calls that are directed to the outside operator or to numbers outside the local calling area. Blocked calls may be routed to reorder tone, a recorded announcement or to a designated station (e.g. the attendant).

b. **Code Restriction & Diversion**

Code Restriction blocks the completion of calls that are directed to customer specified area codes (NPAs) and/or central office codes (NXXs). Blocked calls may be routed to reorder tone, a recorded announcement or to a designated station (e.g. the attendant).

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
First Revised Sheet 46
Cancels Original Sheet 46

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.6 **CENTREX SERVICE** (Continued)

D. **Definitions** (Continued)

29. **Class of Service Restrictions:** (Continued) (T)
- c. **Outgoing Call Screening**
Outgoing Call Screening blocks the completion of calls to specific directory numbers (3, 6, 7, or 10 digit basis). Blocked calls may be routed to reorder tone, a recorded announcement or to a designated station (e.g. the attendant).
30. **Conference - Attendant** (T)
Conference - Attendant allows an attendant to initiate a conference call of up to six parties (including the attendant). The selection of a special Conference Attendant can be done from any subscribing station within the same customer group by dialing a specific access code.
31. **Direct Connect Service (a/k/a Hot Line)** (T)
Direct Connect Service allows a station user to automatically place a call to a preselected directory number by lifting the receiver off the switchhook. No dialing is required for the calling party to reach the specified destination.
32. **Manual Line Service** (T)
Manual Line Service automatically places a call to the operator when the station user lifts the receiver off the switchhook.
33. **Night Service** (T)
Night Service allows calls directed to the attendant to be re-routed to predesignated station lines within the same Centrex Group when the attendant position is not staffed (i.e., evening hours, weekends).
34. **6-Way Calling** (T)
6-Way Calling allows the Centrex user to sequentially call up to five other people and add them together to make up a six-way call. The Centrex user must first dial an access code to implement this feature.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
First Revised Sheet 47
Cancels Original Sheet 47

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.6 **CENTREX SERVICE** (Continued)

D. **Definitions** (Continued)

35. **Speed Calling 30-Code (Customer Changeable)**

(T)

Speed Calling 30-Code enables a station user to call a list of up to 30 preselected directory numbers by dialing one or two digit codes instead of the directory numbers. This list may be programmed from the Centrex user's telephone set. In addition, Speed Calling 30 lists may be shared by multiple users within a Centrex Group. When the list is shared, only one user is allowed to change the list.

36. **Warm Line**

(T)

Warm Line provides a time-out option with either Direct Connect Service or Manual Line Service. The time-out interval may be set at 1 to 14 seconds. During the time-out interval, a station user will receive normal dial tone and can originate calls. However, after the time-out interval expires, a call is automatically set up and routed to the specified destination.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
First Revised Sheet 48
Cancels Original Sheet 48

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.6 **CENTREX SERVICE** (Continued)

D. Definitions (Continued)

The following are **optional, chargeable features/services** which may be provisioned on Centrex Groups of lines or Centrex Systems at established tariff rates:

- 37. **Account Codes** (T)
Account Codes allow the Centrex user to add an account code for allocating charges. These charges can be printed out on a report or made part of the monthly phone bill.
- 38. **Authorization Codes** (T)
Authorization Codes allow the Centrex user to dial a special code prior to making a call and override the dialing restrictions at a particular station.
- 39. **Automatic Route Selection Features:** (T)
 - a. **Automatic Route Selection**
Automatic Route Selection provides a list of route choices (OutWATS, tie facilities, public carriers, direct distance dialing and foreign exchange) for each outgoing call. The routes on the list are searched sequentially and automatically for idle facilities until an idle facility is found or all route selections are determined unavailable.
 - b. **Time-of-Day/Day-of-Week Routing Control**
Time-of-Day/Day-of-Week Routing Control allows the list of facility groups over which the Automatic Route Selection feature hunts to complete a given call to be manually altered based on Time-of-Day and/or Day-of-Week considerations.
 - c. **Expensive Route Warning Tone**
Expensive Route Warning Tone provides a per-call method of cost control by giving the Centrex user a tone when a call is being routed over the most expensive facility in the group.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
First Revised Sheet 49
Cancels Original Sheet 49

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.6 **CENTREX SERVICE** (Continued)

D. Definitions (Continued)

39. **Automatic Route Selection Features:** (Continued) (T)
- d. **Outgoing Queuing**
Outgoing Queuing allows outgoing calls to be placed into a queue and wait for an available facility when all allowed/available facilities are in use. When a facility becomes idle, the call can be made. This feature allows callers to automatically be placed in waiting for an outgoing facility on either an on-hook or off-hook basis.
40. **Business Group Dialing Plan** (T)
A Business Group Dialing Plan enables a Centrex Group to have a unique dialing scheme which includes Intercom Dialing; access to an attendant, private network and/or special facilities using 1 to 5 digit codes; Single-Digit Dialing; and customized feature activation/deactivation codes. Each Centrex Group may use either a standardized or a customized Business Group Dialing Plan.
41. **Centralized Attendant Service** (T)
Centralized Attendant Service provides a centralized attendant group for the business which is distributed over geographically separate switching systems. Attendants are normally located at one location and all calls requiring attendant assistance (for all locations) are routed to the attendant location.
42. **Centrex Complex** (T)
Centrex Complex allows the association of multiple Centrex Groups in a single system. All Centrex Groups within the Complex share intercom calling privileges, but may have separate private facility groups or separate dialing plans.
43. **Customer Control** (T)
Customer Control allows for the ability to change the operation of certain features via the attendant console. The features which may be changed are Time-of-Day/Day-of-Week Routing Control, Outgoing Queuing and Authorization Codes.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
First Revised Sheet 50
Cancels Original Sheet 50

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.6 CENTREX SERVICE (Continued)

D. Definitions (Continued)

44. **Main Satellite Service** (T)
Main Satellite Service allows the Centrex user to tie together several business locations which may be serviced from different central office switches. All attendant services are normally provided from the "main" location, and this location is the only one with a listed directory number. Tie trunks connect all locations for intercom calling.
45. **Music/Message on Hold** (T)
Music/Message on Hold provides music/message for calls put on call hold (or parked) by Centrex subscribers. The music/message and audio source may be telephone company provided or customer provided.
- a. **Standard Music Audio** - Standard Music and audio source is provided by the telephone company-Music is only available for Standard.
- b. **Custom Music/Message Audio (audio source resides at telco)** - The production of the Custom Music/Message is provided by the customer. The telephone company reserves the right to refuse any audio source equipment in or on the telephone company's premises due to physical size, electronic emissions, safety concerns, etc.
- c. **Custom Music/Message Audio (audio source resides at customer)** - The production of the Custom Music/Message is provided by the customer. The audio is located at the customer's premises and a line/trunk tariff will apply and be necessary to supply the Music/Message to the telephone company.
46. **OutWATS, INWATS, and Tie Facilities:** (T)
- a. **OutWATS**
OutWATS is a form of Direct Distance Dialing service that allows a station user to place long distance calls to specified geographical areas at reduced rates. Each OutWATS call is screened to ensure that the call destination is within the band limits of the OutWATS station user. Simulated Facility Groups may be used to control the number of simultaneous OutWATS calls that can be made from a business.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
First Revised Sheet 51
Cancels Original Sheet 51

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.6 **CENTREX SERVICE** (Continued)

D. Definitions (Continued)

46. **OutWATS, INWATS, and Tie Facilities:** (Continued) (T)

b. **INWATS**

INWATS service provides the ability to receive calls which would be dialed as 800-type numbers. This allows individuals calling a business to do so without incurring toll charges. Simulated Facility Groups may be used to control the number of simultaneous INWATS calls that can be made to the business.

c. **Tie Facilities**

Tie Facility Access allows the Centrex user to make and receive calls to other switches via Tie Facilities. For outgoing Tie Facilities, stations in the business dial a special access code. Access to Tie Facilities can be controlled or restricted by Simulated Facility Groups.

47. **Special Customer Premise Equipment (CPE) Interface Circuits:** (T)

Special CPE Interface Circuits provide access to special customer-owned equipment, such as paging equipment, code calling equipment, dictation and radio paging equipment by dialing an intercom or access code. Depending upon the customer-owned equipment used, either line circuits or trunk circuits will be required:

a. **Code Calling**

Code Calling allows for dial access via an access code to connect to a customer-provided signaling device using a bell or some other audible signal. During the time that the user is on the line to the device, the person called can pick up any line within the Centrex Group and dial a code to automatically connect to the user.

b. **Improved Radio Paging**

Improved Radio Paging allows attendants and other users to page other people in the business using radio paging equipment. Anyone receiving a page can establish a connection by dialing a code from a Centrex phone.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
First Revised Sheet 52
Cancels Original Sheet 52

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.6 **CENTREX SERVICE** (Continued)

D. **Definitions** (Continued)

47. **Special Customer Premise Equipment (CPE) Interface Circuits:** (T)
(Continued)
- c. **Loudspeaker Paging**
Loudspeaker Paging allows dial access via an access code to page someone on the business' premises. The user can use this feature when someone is on hold, but the person on hold cannot be transferred to the paging device.
 - d. **Paging Access**
Paging Access allows selected stations to have dial access to customer-provided loudspeaker paging equipment. A line or a tie-trunk is required to support the customer's paging equipment.
 - e. **Recorded Telephone Dictation**
Recorded Telephone Dictation allows the Centrex user to connect a telephone dictation machine so that users can dial an access code and dictate information.
48. **Special Intercept Announcement** (T)
A Special Intercept Announcement may optionally be used to address the following conditions: a) If a Centrex station user dials a code which is not defined or assigned in the Business Group Dialing Plan, or b) If the call is restricted due to various restriction arrangements (i.e., Semi-Restricted, etc.).
49. **Station Message Detail Recording (SMDR)** (T)
SMDR provides detailed call information on billable and non-billable calls made from the Centrex Group. This feature requires special equipment which must be located on the customer's premises.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
First Revised Sheet 53
Cancels Original Sheet 53

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.6 **CENTREX SERVICE** (Continued)

D. **Definitions** (Continued)

The following are **optional, chargeable hunting features** which may be provisioned with Centrex Service at established tariff rates:

50. **Hunting Arrangements:**

(T)

a. **Circle Hunting**

Circle Hunting allows calls directed to busy stations in the middle of the hunt group to search through to the end of the hunt group and then return to the beginning of the hunt list in search of an idle station. The caller is connected to the first idle station encountered.

b. **Preferential Hunting**

Preferential Hunting allows any station in a Hunt Group to have its own (preferential) hunting list. If a call is made to a station with a Preferential Hunting list assigned to it, and that station is busy, the preferential list is first hunted until an idle station is found. If an idle station is not found on the preferential list, the hunt will proceed to the entire hunt group.

c. **Regular Hunting**

Regular Hunting or Linear Hunting is performed in a sequential fashion across all members of a Multiline Hunt Group. The search for an idle station starts with the pilot number. If the first station is busy, the group is sequentially hunted until an idle station is found. If there are no idle stations available, the caller receives a busy signal.

d. **Series Completion**

Series Completion is a hunting arrangement in which individual stations always have their own directory numbers and classes of service. Two different hunting arrangements can be selected with Series Completion: linear or circle.

e. **Uniform Call Distribution**

Uniform Call Distribution is intended to distribute calls evenly among the stations in a Hunt Group. When a caller is connected to an idle station, the location of the next station is marked as the starting point for hunting when the next incoming call is received. Once hunting begins, it proceeds in a circular manner until an idle station is found.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 3
First Revised Sheet 54
Cancels Original Sheet 54

SPECIAL DIAL-TONE SERVICE ARRANGEMENTS

3.6 **CENTREX SERVICE** (Continued)

D. Definitions (Continued)

51. **Delay Announcements for Queued Calls** (T)
Delay Announcements can optionally be used to inform a caller that his or her call has been placed in a queue. The delay announcement can be repeated at regular intervals until an idle station becomes available.
52. **Make Busy Features:** (T)
- a. **Make Busy**
Make Busy can be used to temporarily make a particular station in a Hunt Group appear busy to incoming callers. Make Busy causes the hunt to skip over a station during the search for an idle station.
 - b. **Group Make Busy**
Make Busy can be used to temporarily make a group of stations or an entire Hunt Group appear busy to incoming callers. Make Busy causes the hunt to skip over a group of stations during the search for an idle station and is operated via a physical switch.
53. **Queuing for Hunt Groups** (T)
Queuing may optionally be used when all stations in a Hunt Group are busy. When this occurs, a call is placed into a queue. The call remains in the queue until an idle station is located. Up to ten calls can be in queue for a Multiline Hunt Group. Queuing cannot be provided for Preferential Hunt Groups or Series Completion Groups.
54. **Stop Hunt** (T)
Stop Hunt allows a station user to stop the normal hunting process at a predetermined point. Activating this feature at a particular station in a Hunt Group will cause the search for an idle line to stop there.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 4
First Revised Contents Sheet 1
Cancels Original Contents Sheet 1

OPTIONAL SERVICES

Contents

		<u>Sheet</u>	
4.1	CALL BLOCKING SERVICES	1	
4.2	CUSTOM CALLING SERVICES	2	
4.3	ADVANCED CALLING SERVICES	11	
4.4	VOICE MAIL SERVICE (Grandfathered)	22	(T)
4.5	VOICE MAIL SERVICE	34	(N)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 4
Original Sheet 1

OPTIONAL SERVICES

4.1 CALL BLOCKING SERVICES

A. Description

Call Blocking of 1+900/976 "Audiotext Services" or international services is an optional feature provided by the telephone company. With 900/976 or International Call Blocking, all originating direct-dialed calls to 1+900/976 or international numbers will be blocked. Customers subscribing to either of these blocking services who subsequently dial 1+900, 1+976 or an international number from the restricted line will reach a company-provided intercept announcement.

B. Regulations

1. Blocking is available on business and residential private lines.
2. Blocking is offered on a comprehensive basis only. Blocking of selective 900/976 or international calls is not available.
3. When 900/976 or International Call Blocking is activated, all direct-dialed calls to 900/976 or international services respectively are blocked. Operator assisted and credit card calls may be still completed.
4. Call Blocking is provided upon customer request at the rates and charges provided in this section.
5. Customers may choose to block either 900/976 numbers or international numbers. Both blocking options can be applied only to a private line.

C. Rates and Charges

1. The following charges are one-time (nonrecurring) charges established for 900/976 Blocking Services.

a.	First Request for blocking	No Charge
b.	First Request for unblocking	No Charge
c.	Each subsequent request for blocking or unblocking	\$5.00
2. The following charges are one-time (nonrecurring) charges established for International Blocking Services.

a.	First Request for blocking	No Charge
b.	First Request for unblocking	No Charge
c.	Each subsequent request for blocking or unblocking	\$5.00

OPTIONAL SERVICES

4.2 CUSTOM CALLING SERVICES

A. General

Custom Calling Services are optional services offered in addition to regular exchange service to those customers served by central offices arranged to provide such services. The number of Custom Calling Services available depends upon the exchange central office providing the service and is subject to the availability of its facilities.

B. Service Descriptions

1. Call Forwarding

This service redirects incoming calls to another telephone number. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. When activated, all calls that are forwarded when the line is idle cause a short ring on the forwarded line as a reminder that the service is active. To deactivate Call Forward, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

This service is available on a flat monthly rate and a pay-per-use basis. Pay-per-use Call Forwarding will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge.

2. Call Forwarding-Busy (Customer Programmable)

This service routes incoming calls to another telephone number when the customer's dedicated number is busy. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - Busy, a customer must dial a special access code. All calls forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 4
Original Sheet 3

OPTIONAL SERVICES

4.2 CUSTOM CALLING SERVICES (Continued)

B. Service Descriptions (Continued)

3. Call Forward-Busy (Programmed by Telco)

This service automatically redirects incoming calls to a predesignated telephone number or voice mail service when the customer's line is busy. The customer activates the service by contacting the telephone company and designating the number to which all calls will be forwarded when the line is busy. The telephone company then establishes the fixed forward-to telephone number within the switch. To cancel the service or change the forward-to telephone number, the customer must contact the telephone company. All call forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.

4. Call Forward-No Answer (Customer Programmable)

This service redirects incoming calls not answered after a predetermined number of rings to another telephone number. The number of rings is determined and set by the Company unless otherwise specified by the customer. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - No Answer, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

5. Call Forward-No Answer (Programmed by Telco)

This service automatically redirects incoming calls to another telephone number or voice mail service when the customer's telephone is not answered in a pre-determined number of rings. The number of rings is determined and set by the Company unless otherwise specified by the customer. The customer activates the service by contacting the telephone company and designating the number to which all calls will be forwarded when the telephone is not answered within an established period of time. The telephone company then establishes the fixed forward-to telephone number within the switch. To cancel the service or change the forward-to telephone number, the customer must contact the telephone company. All calls forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 4
Original Sheet 4

OPTIONAL SERVICES

4.2 CUSTOM CALLING SERVICES (Continued)

B. Service Descriptions (Continued)

6. Call Forwarding-Remote Access

This service is an additive to the Call Forwarding service and allows the customer to activate and deactivate Call Forwarding from a telephone in another location. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

7. Call Hold

This service allows a customer to place a current caller on hold, which frees the line so the customer can initiate another call. To activate Call Hold, the customer depresses the switchhook to receive a dial tone and then dials a specific code. Only one call per access line can be placed on hold at a time. The held call cannot be added to another call, however, the customer can toggle between each call.

8. 3-Way Calling

This service allows a customer to add a third party to an existing telephone call. To add a third party, the customer depresses the switchhook once to place the current party on hold, receives a dial tone, dials the third party's number, and then depresses the switchhook again to establish the three-way connection. All 3-way calls are subject to transmission limitations and all applicable local and long distance charges.

This service is available on a flat monthly rate and a pay-per-use basis. Pay-per-use 3-Way Calling will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge.

9. 6-Way Calling

This service allows a customer to call up to five parties and establish a six-way conference call. To activate this service, the customer dials an access code, dials the desired telephone number (calling party must answer), depresses the switchhook to add the calling party to the line, then depresses the switchhook again to receive a new dial tone. If the called party line is busy or there is no answer, the customer must dial a special access code to drop the line. This process needs to be repeated until all parties (up to five) have been connected to the customer's line. All 6-Way Calls are subject to transmission limitations and all applicable local and long distance charges.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 4
Original Sheet 5

OPTIONAL SERVICES

4.2 CUSTOM CALLING SERVICES (Continued)

B. Service Descriptions (Continued)

10. Call Transfer

This service allows the customer to hold and transfer incoming, out-going and intragroup calls. If the customer has established a three way call, this service will allow the customer to hang up while the other two parties remain connected. Any applicable long distance charges will apply for the duration of the call, even if the customer drops off the call.

11. Call Waiting/Cancel Call Waiting

This service alerts a customer who is on the phone that another local or long distance caller wants to get through the line. The customer will receive a tone signal to indicate another incoming call and the caller will receive the usual ringing tone. To place the first call on hold and answer the incoming call, the customer depresses the switchhook once. The customer can then toggle between both calls by depressing the switchhook. If the customer hangs up when a call is still on hold, the customer's line will automatically ring back.

Cancel Call Waiting allows a Call Waiting customer to deactivate the Call Waiting service by dialing a code. When this service is activated, the customer will not be interrupted by the Call Waiting tone and the incoming caller will receive a busy signal. Call Waiting will remain disabled for the rest of the call, but will be automatically restored upon call termination.

12. Long Distance Call Waiting

This service is additive to Call Waiting and uses a special tone signal to indicate to the customer that the incoming call is long distance. The tone is different than the Call Waiting tone signal received for a local call. The long distance caller will receive the usual ringing tone.

13. Home Intercom-Basic

This service allows customers to redial their own directory number in order to talk to another party at a different extension. To activate this service, customers redial their own directory number and then hang-up. After a short interval, the phone will ring back. Once both parties pick-up the phone, they will be able to have a two-way conversation. This service is also known as Revertive Ringing.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 4
First Revised Sheet 6
Cancels Original Sheet 6

OPTIONAL SERVICES

4.2 CUSTOM CALLING SERVICES (Continued)

B. Service Descriptions (Continued)

14. Home Intercom-Enhanced

This service allows customers to establish a talking path between two or more of their extensions. To activate this service, the customer dials one of the access code numbers predetermined by the Company, receives an announcement, and then hangs up the phone. The phone will ring back in one of the distinctive patterns, depending on the access code dialed. Also included in this package is dialable hold, where one extension can transfer an outside call to another extension.

(D)

(D)

15. Personal Ringing

This service allows the customer to have up to four distinct telephone numbers on a single line. The second, third and fourth number will each have a distinctive ringing pattern so the customer can identify which number has been called. If a customer also subscribes to Call Waiting, each phone number will have a distinctive Call Waiting tone. If a customer also subscribes to Call Forward, the main directory number or all four telephone numbers can be forwarded.

(T)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 4
First Revised Sheet 7
Cancels Original Sheet 7

OPTIONAL SERVICES

4.2 CUSTOM CALLING SERVICES (Continued)

B. Service Descriptions (Continued)

16. Speed Call 8 (T)
- This service allows the customer to keep a list of eight specified telephone numbers which can be dialed by using a one-digit (2 through 9) access code.
17. Speed Call 30 (T)
- This service allows the customer to keep a list of 30 specified telephone numbers which can be dialed by using a two-digit (20 through 49) access code.
18. Do-Not-Disturb (T)
- This service prevents incoming calls from ringing at the customer's premises. Callers will reach a recording which states that the number they have dialed is not accepting calls at this time and to try again later. A personal identification number (PIN) is available to allow selected callers the ability to override this service in order the reach the customer.
19. Call Reminder (T)
- This service allows a customer to program a time at which a reminder call is desired. At the programmed time, the customer will receive a call placed by the Central Office Equipment. When the call is answered, the customer will hear a tone or a Company recorded announcement.
20. Toll Restriction (T)
- This service enables customers to restrict all or a combination of 0+ and 1+ toll calls from being placed over their exchange lines/trunks. When a restricted call is attempted from a line/trunk equipped with this service, a dial tone or Company recorded announcement will be heard by the caller.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 4
First Revised Sheet 8
Cancels Original Sheet 8

OPTIONAL SERVICES

4.2 CUSTOM CALLING SERVICES (Continued)

B. Service Descriptions (Continued)

21. Toll Restriction with PIN override

(T)

This service enables customers to restrict all or a combination of 0+ and 1+ toll calls from being placed over their exchange lines/trunks. In addition, the customer will have the ability to override the restriction on a per call basis by using a Personal Identification Number (PIN). To activate the override, the customer dials a code, the PIN, waits for a dial tone and then dials the toll number. When a restricted call is attempted without the PIN, from a line/trunk equipped with this service, a dial tone or Company recorded announcement will be heard by the caller.

C. Limitations

1. Custom Calling Services require special central office equipment and will be provided only where facilities are available.
2. Custom Calling Services are only available on single-line party service.
3. Custom Calling Services will not be provided in connection with Paystation Service (except for the business line extension) or Private Branch Exchange Trunk Line Service.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 4
First Revised Sheet 9
Cancels Original Sheet 9

OPTIONAL SERVICES

4.2 CUSTOM CALLING SERVICES (Continued)

D. Rates and Discounts

1. Rates

The following monthly rates apply to Custom Calling Services and are in addition to basic local exchange service and any other service, equipment or facilities subscribed to by the customer.

<u>One Service Per Line</u>	<u>Rate Per Month</u>	<u>Trans Code</u>	<u>Activate Code</u>	<u>Deactivate Code</u>
a) Call Forwarding	\$2.00	CCCF	*72	*73
b) Call Forward – Busy (Customer Programmable)	\$2.50	CCFBV	*90	*91
c) Call Forward-Busy (Programmed by Telco)	\$2.50	CCFBF	N/A	N/A
d) Call Forward-No Answer (Customer Programmable)	\$2.50	CCFNV	*92	*93
e) Call Forward - No Answer (Programmed by Telco)	\$2.50	CCFNF	N/A	N/A
f) Call Forwarding - Remote Access ¹ (additive to Call Forwarding)	\$2.00	CCFM	N/A	N/A
g) Call Hold	\$2.00	CCCH	*52	N/A
h) 3-Way Calling	\$2.00	CCCC	N/A	N/A
i) 6-Way Calling	Not Available	CC6W	*41	N/A
j) Call Transfer	\$2.00	CCCT		
k) Call Waiting/Cancel Call Waiting	\$2.00	CWCCW	N/A/*70	N/A
l) Long Distance Call Waiting ¹ (additive to Call Waiting)	\$1.50	CWLD	N/A	N/A
m) Home Intercom - Basic	\$1.50	CCHI	N/A	N/A
n) Home Intercom - Enhanced	\$3.00	CCIE	*52, 53, 54, 55	N/A
o) Personal Ringing				
1) Second Directory Number	\$3.00	CPR2	N/A	N/A
2) Third Directory Number ¹	\$1.00 (Incremental)	CPR3	N/A	N/A
3) Fourth Directory Number ¹	\$1.00 (Incremental)	CPR4	N/A	N/A
p) Speed Call 8	\$2.00	CCSE	*74	N/A
q) Speed Call 30	\$2.50	CCST	*75	N/A
r) Do-Not-Disturb	\$2.00	CCDD	*78	*79
			(*48 for Override)	
s) Call Reminder	Not Available	CCCR	*76	*77
t) Toll Restriction	\$2.50	CCTR	N/A	N/A
u) Toll Restriction With PIN Override	\$2.50	CCTO	N/A	N/A

¹ Discounts do not apply to these services.
Non-recurring charges do not apply to the establishment of Custom Calling Services.

(D)
(D)
(T)

(T)

(T)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 4
First Revised Sheet 10
Cancels Original Sheet 10

OPTIONAL SERVICES

4.2 **CUSTOM CALLING SERVICES** (Continued)

D. Rates and Discounts (Continued)

2. Multi-Service Plan Discount, Per Line

<u>Per Service Credit</u>	<u>Credit Per Month</u>	<u>Trans Code</u>
a) Two Services	\$(0.50)	CFD2
b) Three Services	(1.00)	CFD3
c) Four Services	(1.50)	CFD4
d) Five Services	(2.00)	CFD5
e) Six Services	(2.50)	CFD6
f) Seven Services	(3.00)	CFD7
g) Eight Services	(3.50)	CFD8
h) Nine Services	(4.00)	CFD9
i) Ten Services and up	(4.50)	CFD1

E. Pay-Per Use Rates

	<u>Per Successful Activation</u>	<u>Monthly Cap</u>
a. Three-Way Calling	\$0.75	\$3.75
b. Call Forwarding	0.75	3.75

(N)
|
(N)

OPTIONAL SERVICES

4.3 **ADVANCED CALLING SERVICES**

A. General

Advanced Calling Services (ACS) are optional services, offered in addition to regular exchange service, which allow customers to efficiently manage the call flow generated over their Exchange Access Line(s). Customers will be able to screen, redirect, or return selected calls. These services offer subscribers convenience, time savings, and a greater degree of control over the use of their telephones. Advanced Calling Services are available to residence and business customers where facilities are available. Individual feature availability may differ by exchange.

B. Service Description

1. Anonymous Call Rejection

This service enables a subscriber to reject incoming calls from which a privacy indicator is received. The service is activated by dialing a unique code. When the service is active, the Telephone Company ("Company") will not complete calls to its customer when the calling party has activated Caller ID blocking services. Such calls will be routed to a Company recorded announcement. Anonymous Call Rejection is included with Caller ID at no charge.

2. Call Rejection

This service enables a subscriber to reject up to a maximum of six (6) preselected incoming telephone numbers from which he/she does not wish to receive calls. To select a telephone number, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. To add an unknown telephone number to the list, a subscriber can activate a code immediately after receiving an unwanted incoming call. The Company's equipment will screen incoming calls against the subscriber's list and reject those on the list. Callers whose numbers are rejected are directed to a Company recorded announcement. If facilities are unavailable to provide incoming call screening via the subscriber's list, standard call completion will occur.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 4
Original Sheet 12

OPTIONAL SERVICES

4.3 ADVANCED CALLING SERVICES (Continued)

B. Service Description (Continued)

3. Call Return

This service enables the subscriber to automatically redial the telephone number of the most recent incoming call. The Company's equipment will make repeated attempts to establish the call for approximately a thirty (30) minute period, beginning with the subscriber's activation of Call Return if the most recent incoming call is busy. If the most recent incoming call is blocked, the subscriber will get a Company recorded announcement indicating the number is a private number and the call can not be returned. The service cannot be activated for calls originating from a line that is forwarded or from a line not associated with a telephone number, e.g., multiline hunting groups.

Call Return is available on a flat monthly rate and a pay-per-use basis. Pay-per-use Call Return will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge.

4. Preferred Call Forwarding

This service enables the subscriber to forward up to a maximum of six (6) preselected incoming telephone numbers to another telephone number. To forward a telephone number, the subscriber dials an activation code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and forward only those telephone numbers on the list. Calls forwarded by this service are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 4
Original Sheet 13

OPTIONAL SERVICES

4.3 ADVANCED CALLING SERVICES (Continued)

B. Service Description (Continued)

5. Priority Ringing

This service allows the subscriber to provide up to a maximum of six (6) preselected incoming telephone numbers with a distinctive alerting signal or ring (or a distinctive Call Waiting tone if the subscriber has subscribed to Call Waiting), when the subscriber receives calls from them. To program a telephone number, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and provide the Priority Ringing service for the preselected telephone numbers on the subscriber's list.

6. Repeat Dialing

This service enables the subscriber to automatically redial the last outgoing telephone number dialed from that line. When the recalled telephone number is busy, the Company's equipment will make repeated attempts to establish the call for approximately a thirty (30) minute period, beginning with the subscriber's activation.

Repeat Dialing is available on a flat monthly rate basis and a pay-per-use basis. Pay-per-use Repeat Dialing will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge.

7. Special Call Acceptance

This service enables a subscriber to allow up to a maximum of six (6) preselected incoming telephone numbers to be accepted. To select a telephone number to be accepted, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and allow only those calls to be completed. Calls from all other numbers will be routed to a Company recorded announcement.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 4
Original Sheet 14

OPTIONAL SERVICES

4.3 ADVANCED CALLING SERVICES (Continued)

B. Service Description (Continued)

8. Caller ID

Caller ID - Basic (Number only) and Caller ID-Deluxe (Name and Number) are the available services.

a) Caller ID - Basic

This service utilizes specific network capabilities to transmit and display the number associated with an incoming call to the called party's access line. The number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID subscribers must provide, and connect, their own compatible premises equipment in order to process and display the number transmission. The Company will forward all telephone numbers where technically feasible.

If a calling party has activated blocking, the number will not be transmitted to the display equipment of a Caller ID subscriber. Instead, the Caller ID subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID subscriber that the calling party chose to block number delivery. Anonymous Call Rejection is included with Caller ID at no charge.

b) Caller ID - Deluxe

This service utilizes specific network capabilities, where technically feasible, to transmit the Name and Number associated with an incoming call to the called party's access line. The name and number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID - Deluxe subscribers must provide, and connect, their own compatible premises equipment in order to process the name and number transmission. The Company will forward all telephone numbers and names where technically feasible.

If a calling party has activated blocking, the name and number will not be transmitted to the display equipment of a Caller ID - Deluxe subscriber. Instead, the Caller ID - Deluxe subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID - Deluxe subscriber that the calling party chose to block name and number delivery. Anonymous Call Rejection is included with Caller ID at no charge.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 4
Original Sheet 15

OPTIONAL SERVICES

4.3 ADVANCED CALLING SERVICES (Continued)

B. Service Description (Continued)

9. Caller ID Blocking

Caller ID Blocking allows the caller to prevent the delivery of his/her calling data to a Caller ID subscriber on a per call basis (Caller ID Blocking - Per Call) or per line basis (Caller ID Blocking - Per Line).

a) Caller ID Blocking - Per Call

This service will block the delivery of the caller's data to a Caller ID subscriber for one call only and may be activated from all single party access lines by dialing *67 (1167 from a rotary phone) prior to placing the call. PER THE FCC CALLER ID ORDER, EFFECTIVE 12/01/95, CALLER ID BLOCKING - PER CALL IS PROVIDED TO ALL CUSTOMERS AT NO CHARGE.

As of 1/1/97, per FCC Docket 91-281, per call blocking will be provided on calls originating from public, semi-public or other paystations used by the general public and partylines.

b) Caller ID Blocking - Per Line

This service will automatically block the delivery of the caller's data to a Caller ID subscriber on all calls.

Per line blocking will be made available to all customers and individuals, agencies and groups at no charge, upon request to the Company. New subscribers establishing service will be given the option of selecting either per line blocking or per call blocking, when applying for service.

There will not be a charge assessed for the first application of per line blocking to a customer's line. A Subsequent Service Order Charge (as shown in Section 404 of this tariff) will be applied for the second or subsequent application of line blocking to a customer's line.

A customer having Caller ID Blocking - Per Line has the option to unlock his/her line or allow his/her CPN to be delivered, for one call only and may be activated by dialing *82 prior to placing the call.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 4
Original Sheet 16

OPTIONAL SERVICES

4.3 ADVANCED CALLING SERVICES (Continued)

B. Service Description (Continued)

10. Call Trace

This service enables the customer to initiate a trace of the last incoming call completed by dialing an activation code immediately after terminating the call. A Call Trace is considered successful when the Company's equipment is able to record the incoming call detail (not the conversation). Incoming call detail includes: the calling number, the time the trace was activated, and in some locations, the time the traced call was received. The results of the trace are never provided to the customer directly. Call Trace information will only be given to appropriate law enforcement agencies. For further action to be taken, the customer is required to contact the Telephone Company Business Office during normal business hours, which will refer the customer to appropriate law enforcement agencies, or contact the law enforcement agency directly. Call Trace detail will be retained by the company and made available to the local law enforcement for ten business days after the trace has been initiated.

Call Trace may not capture incoming telephone numbers marked "private" or "out of area".

Only calls from locations with compatible signaling services are traceable using Call Trace.

Call Trace is available on a flat monthly rate basis and/or on a pay-per-use basis. Pay-per-use Call Trace will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge. The customer will be assessed the Call Trace fee, that will appear on the customer's next bill, upon completion of a successful trace.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 4
Original Sheet 17

OPTIONAL SERVICES

4.3 ADVANCED CALLING SERVICES (Continued)

C. Special Conditions and Limitations

1) Special Conditions for Caller ID:

- a) An originating caller's data may not be displayed to the called party under the following conditions:
 - The caller's data will not be displayed if the called party is off-hook. The called party must be on-hook to receive the caller's data.
 - The caller's data will not be displayed if the called party answers the incoming call during the first ring interval.
 - Caller ID services cannot be provided with any distinctive ringing lines having a maximum silent interval duration that is not long enough to allow transmission of the data message.
 - Identification of names, specific stations or extensions served by a PBX or Key System is not possible. The main directory number or name and number (if available) of the PBX or Key System will be displayed.
 - Caller ID services cannot be provided if the calling party is from a multi-party line. The called party will receive an "Unavailable" display.
 - The caller's data will be unavailable if it is from another office that is not linked by appropriate facilities with the called party's office.
 - The calling party has activated blocking.
 - Caller ID services do not display a directory number or name and number (if available) for operator assisted calls, calls marked private by the originator or calls originating from pay and party line stations.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 4
Original Sheet 18

OPTIONAL SERVICES

4.3 ADVANCED CALLING SERVICES (Continued)

C. Special Conditions and Limitations (Continued)

1) Special Conditions for Caller ID: (Continued)

b) The following special conditions apply to Caller ID services based on the FCC Caller ID Order effective 12/1/95:

- If a customer dials a "1-800" or other Automatic Number Identification (ANI) Service number, the telephone number that they are calling from will be revealed to the called party through ANI technology. Even if the customer has per line blocking or has activated per call blocking, the 800 number party has the right to obtain this information through ANI.
- ANI information may not be reused or resold for other purposes without a caller's consent, even where the called party has paid for the call.
- Caller ID services are available on all long distance calls where technically feasible.
- All calling data will be displayed to E911 through ANI technology, even if the customer has per line blocking or has activated per call blocking.
- All calling data will be passed, even for customers who do not subscribe to Caller ID.
- Per Call Blocking will be available to all customers.

2) Limitations of Advanced Calling Services:

The management of these services is possible only:

- Where the calling party's data can be forwarded from the central office originating the call to the terminating central office serving the called party;
- When both the originating customer and the call terminating customer are served from the same central office;
- When both the call originating customer and the call terminating customer are served from different central offices equipped for ACS and are linked by appropriate facilities;

OPTIONAL SERVICES

4.3 **ADVANCED CALLING SERVICES** (Continued)

C. Special Conditions and Limitations (Continued)

2) Limitations of Advanced Calling Services: (Continued)

- If offering Caller ID - Deluxe, the Calling Name will be displayed only where appropriate facilities are available to provide a match of Calling Name to Calling Number.

The Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failures, or malfunctions of ACS Services or equipment. Such damages of services after the Company has been notified, and has had reasonable time for repair, shall in no event exceed an amount equivalent to the rates charged for the service affected from the time the customer gives notice until service is restored.

It shall be the responsibility of the customer to provide customer premise equipment (CPE) compatible with ACS.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 4
Original Sheet 20

OPTIONAL SERVICES

4.3 **ADVANCED CALLING SERVICES** (Continued)

D. Rates, Discounts, and Pay-Per-Use Services

1. Rates

- a) The monthly rates and credits are in addition to basic local exchange service or any other services subscribed to by the customer.
- b) Activation and Deactivation codes listed below apply to touchtone telephones. (Rotary phones use the codes prefaced by a 11. For example, Call Return would be 1169.)
- c) The below rates apply to both residential and business customers.

<u>One Service Per Line</u>	<u>Rate Per Deactivation Month</u>	<u>Trans Code</u>	<u>Activation Code</u>	<u>Code</u>
1) Anonymous Call Rejection	\$2.25	ACSAC	*77	*87
2) Call Rejection	\$2.25	ACSRJ	*60	N/A
3) Call Return	\$2.25	ACSRT	*69	*89
4) Preferred Call Forwarding	\$2.25	ACSPF	*63	N/A
5) Priority Ringing	\$2.25	ACSPR	*61	N/A
6) Repeat Dialing	\$2.25	ACSRP	*66	*86
7) Special Call Acceptance	\$2.25	ACSSC	*64	N/A
8) a. Caller ID - Basic	\$4.95	ACSZZ	N/A	N/A
b. Caller ID - Deluxe (both Name & Number)	\$6.95	ACSXX	N/A	N/A
9) Caller ID Blocking				
a. Per Call	No Charge		*67	
b. Per Line	No Charge	BLOCL		*82
10) Call Trace (Per Month) (Per Call)	Not Available \$4.00	ACSN	*57	N/A

Non-recurring charges do not apply to the establishment of Advanced Calling Services.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 4
Second Revised Sheet 21
Cancels First Revised Sheet 21

OPTIONAL SERVICES

4.3 ADVANCED CALLING SERVICES (Continued)

D. Rates, Discounts, and Pay-Per-Use Services (Continued)

2. Multiple Services Discount Plan, Per Line

A discount will apply to additional Advanced Calling Services subscribed to based on the following:

<u>Per Service Credit</u>	<u>Credit Per Month</u>	<u>Trans Code</u>
a) Two Services	\$0.75	ACSR2
b) Three Services	\$1.50	ACSR3
c) Four Services	\$2.25	ACSR4
d) Five Services	\$3.00	ACSR5
e) Six Services	\$3.75	ACSR6
f) Seven Services	\$4.25	ACSR7
g) Eight Services	\$5.00	ACSR8

Caller ID Blocking and Pay-Per-Use Services are not offered as part of the above discount package.

3. Privacy Pack¹

The Privacy Pack combines five (5) Advanced Calling Services into one package. The package includes the following services: Caller ID - Deluxe, Call Rejection, Anonymous Call Rejection, Preferred Call Forwarding, and Priority Ringing.

Rate Per Month
\$9.95

4. Pay-Per-Use Service

	<u>Successful Activation</u>	<u>Monthly Cap</u>	<u>Per Activation Code</u>	<u>Deactivation Code</u>
Call Trace	\$4.00	\$12.00	*57	N/A
Call Return	\$0.50	\$4.50	*69	N/A

(D)

¹ This service is grandfathered to existing customers effective February 15, 2007. The service will not be available to new customers after this date.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 4
First Revised Sheet 22
Cancels Original Sheet 22

OPTIONAL SERVICES

4.4 VOICEMAIL SERVICE¹

(C)

A. General

Voice Mail Service (VMS) is a central office based service which provides customers with the capability to receive, send, store, and retrieve voice messages over the telephone network. This service is offered from central offices where Simplified Message Desk Interface II (SMDI II) Service and VMS facilities are available.

VMS answers incoming calls placed to the customer's telephone line, when the called number is busy and/or if the called number does not answer. The service will greet incoming callers with a personal or a company-provided greeting. It then receives and saves the caller's messages for review by the customer. Customers can retrieve messages left for them from any touchtone telephone.

B. Service Descriptions

1. General

Voice Mailbox - Incoming calls to existing telephone lines are forwarded to a "mailbox" in the VMS equipment when the line is busy and/or when the call is not answered after a company-defined number of rings (4). Callers are asked to leave a message in the mailbox. Voice Mail can greet callers with a personal or company-provided greeting and the mailbox receives and saves the caller's message for review by the customer. Greeting length is up to one (1) minute. The Voice Mail customer can thereafter access the mailbox at any time to retrieve stored messages using suitable customer premise equipment (CPE) from any location connected to the telephone network. After listening to each message, the customer has the option to erase or retain the message for future reference.

Where available, whenever there is a message stored in the mailbox, the customer receives a message waiting indication via a Stutter Dial Tone (an audible interrupted tone) after lifting the telephone receiver. The tone will continue until the customer has retrieved the message.

¹ This service is grandfathered to existing customers effective October 22, 2005.

(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 4
First Revised Sheet 23
Cancels Original Sheet 23

OPTIONAL SERVICES

4.4 **VOICEMAIL SERVICE**¹ (Continued)

(C)

B. Service Descriptions (Continued)

1. General (Continued)

Four different Voice Mailbox options are available to customers. Following is a description of each:

Table 1

	BASIC Voice Mailbox	STANDARD Voice Mailbox	STANDARD PLUS Voice Mailbox	PREMIUM Voice Mailbox
Default Message Length	90 seconds	2 minutes	3 minutes	3 minutes
Stored Number of Messages Allowed ⁽¹⁾	10 messages	20 messages	30 messages	30 messages
Days Messages Stored ⁽²⁾	4 days	7 days	14 days	14 days

⁽¹⁾ When the mailbox limit is reached, no further messages can be stored until existing messages are deleted.

⁽²⁾ For played messages only. Messages will be erased by the Company, unless erased by the customer first. Additional messages and/or additional message duration is available at rates listed on the Voice Mail Rate Schedule. Unplayed messages will be erased by the Company, after 21 days, for all mailboxes.

a. Announcement Only - Announcement Only service provides a dedicated telephone number and associated announcement. The Announcement Only mailbox answers incoming calls with a user-programmable message which is up to one (1) minute in length. This service does not receive and save callers' messages. Disconnection will occur immediately upon completion of message delivery. Additional minutes may be purchased according to pricing on the rate table.

b. Rotational Announcements - Rotational mailboxes allow a customer to create audiotext applications where callers can have several announcements that constantly change. Message length can be up to one (1) minute. Announcements change either by time and date (period-type rotational mailbox) or with every call (index-type rotational mailbox). Rotational mailboxes can be programmed as "announcement only," meaning that after a caller hears an announcement, the phone hangs up. They also can be programmed to allow the caller to leave a message after the announcement.

¹ This service is grandfathered to existing customers effective October 22, 2005.

(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 4
First Revised Sheet 24
Cancels Original Sheet 24

OPTIONAL SERVICES

4.4 VOICEMAIL SERVICE¹ (Continued)

(C)

B. Service Descriptions (Continued)

2. Descriptions For Non-Chargeable Services

The following services are provided with **Basic**, **Standard**, **Standard Plus** and **Premium** mailboxes for subscribers in the local exchange territory, where facilities are available: Call Forward-Busy/Call Forward After Call Waiting, Call Forward-No Answer, "0" Out to Auto Attendant (a business application), Stutter Dial Tone (an audible interrupted tone) and message waiting lamp indication. Message waiting lamp indication illuminates a lamp at the customer's premise indicating an unplayed message is awaiting retrieval. The customer must supply compatible customer premise equipment (CPE) capable of receiving and displaying the message waiting lamp indicator. This service is provided where facilities are available in the central office.

Included in **Basic**, **Standard**, **Standard Plus** and **Premium** mailboxes for out of exchange and local exchange subscribers, where facilities are available: personal greeting, security code, receiving and deletion of messages, pause, skip-forward, skip-backward, replay and message waiting lamp indication. Messages can be retrieved from any touchtone telephone.

In addition: 1) **Standard Plus** mailboxes include conditional greetings as an enhancement to the Call Forwarding services (for exchange customers only and where facilities exist), 2) **Premium** mailboxes include a Basic tree box that has ninety (90) seconds of message length, ten (10) message storage and four (4) days of storage time. **Premium** service will also provide a front-end call routing mailbox. (See Tree Service for description.)

3. Descriptions For Chargeable (Optional) Services

The following services are available to all **Basic**, **Standard**, **Standard Plus** and **Premium** VMS customers, subject to the regulations, rates and charges in the Voice Mail Service Rate Schedule section of this tariff.

- a. Additional Greeting or Messages/Duration Storage - Refer to Table 1 of this Voice Mail tariff for default number of messages that can be stored in a mailbox. The customer has the option 1) to purchase additional message storage equal to ten (10) additional messages and/or 2) increase the duration of each greeting or message by one minute and/or 3) increase the number of days of message storage in seven (7) day increments at rates found in the Voice Mail Rate Schedule.

¹ This service is grandfathered to existing customers effective October 22, 2005.

(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 4
First Revised Sheet 25
Cancels Original Sheet 25

OPTIONAL SERVICES

4.4 VOICEMAIL SERVICE¹ (Continued)

(C)

B. Service Descriptions (Continued)

3. Descriptions For Chargeable (Optional) Services (Continued)

b. Group Messaging -

- 1) Message Send - Group Messaging service allows delivery options for the customer's messages. Messages can be marked "private" or "urgent" and can be confirmed either by the confirm receipt option or notification of non-receipt. Messages can be sent up to 120 days into the future and customers may send messages to others on the same local VMS messaging system.
 - 2) Group Broadcast - Group Messaging service offers the customer the ability to send messages to others on the same local VMS messaging group without having to dial their telephone numbers one at a time. Group broadcast lists are programmed by the customers, and the maximum number of lists per mailbox and number of destinations for each individual list is determined by the current release of voice mail software. Condition #5 applies here.
- c. Auto Attendant - An optional call processing system which answers incoming calls and allows the caller to direct calls to telephone extensions without the use of a human operator. Typically, the caller is prompted to dial the extension number or hold for a line operator.
- d. Message Notification/Outdial Paging Service - An optional service which notifies the customer that a call is waiting in the customer's mailbox and provides for the delivery of notification of new messages to the subscriber's pager. The customer can choose to be notified immediately when urgent messages are left, or when any message is left. Notification can be either automatic or at the discretion of the caller. This service is limited to Paging Numbers in the local exchange or EAS areas.

¹ This service is grandfathered to existing customers effective October 22, 2005.

(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 4
First Revised Sheet 26
Cancels Original Sheet 26

OPTIONAL SERVICES

4.4 VOICEMAIL SERVICE¹ (Continued)

(C)

B. Service Descriptions (Continued)

3. Descriptions For Chargeable (Optional) Services (Continued)

- e. Message Notification/Outdial to Telephone Service - An optional feature which places a call to a predetermined telephone number. Notification can be either automatic or at the discretion of the caller. When a call is received by the subscriber's mailbox, the voice mail system will dial the telephone number which the subscriber has entered. The system will call back if the telephone line is busy, not answered or an answering machine answers. When the subscriber answers the telephone, they are asked for their passcode by the Voice Mail system. When the correct passcode is entered, the message that was left in the mailbox is then played. This service is limited to Paging Numbers in the local exchange or EAS areas.
- f. Tree Service - An optional front-end call routing mailbox that allows callers to make quick connections to a certain mailbox by pressing digits on a touch tone telephone. This is used in conjunction with two or more Voice Mailboxes and is a greeting only box. Each member of a tree can be a combination of either **Basic**, **Standard** or **Standard Plus** boxes which will store the callers private messages.

Premium Tree Service includes: one (1) front-end call routing mailbox, one (1) **Premium** Voice Mailbox and one (1) **Basic** Voice Mailbox.
- g. Wake-Up Call - Wake-up calls can be set up to call every day on a long-term basis until canceled by the customer. On a daily basis, the customer can designate different times for the wake-up call to be made, up to a maximum of five (5) different times per day. This service may be turned off by the customer for any desired period of time. Anytime prior to the scheduled delivery time, the customer may cancel the wake-up call. Customers will be awakened with a company-provided system message. If the wake-up call is not answered, a reattempt will be made every five (5) minutes for thirty (30) minutes. At the end of thirty (30) minutes, if it is still not answered, a non-delivery notification will be left in the customer's voice mailbox. When Wake-Up Call is used in conjunction with a voice mailbox, only one call is placed to the telephone. If a wake-up call is answered by Voice Mail service, the call is considered delivered by the Wake-Up Call service. Condition #5 applies here.
- h. Call Reminder - Allows a VMS customer to record a message, up to three (3) minutes in length, to be delivered within the next thirty (30) days. The message can be delivered to the customer's own mailbox, to any telephone number or to telephone numbers on a Group Distribution list.

¹ This service is grandfathered to existing customers effective October 22, 2005.

(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 4
First Revised Sheet 27
Cancels Original Sheet 27

OPTIONAL SERVICES

4.4 VOICEMAIL SERVICE¹ (Continued)

(C)

B. Service Descriptions (Continued)

3. Descriptions For Chargeable (Optional) Services (Continued)

h. Call Reminder - (Continued)

The Call Reminder message will include the name of the caller and the name of the recipient, both to be recorded by the customer. Messages will start with a system message and end with the customer's recorded message. The entire Call Reminder message will be repeated three times. When directed to the customer's own mailbox, the Call Reminder message will be delivered at the selected date and time. When directed to another telephone number, up to five (5) attempts will be made, once per hour, until answered. If the call is not delivered, notification will be left in the sender's mailbox.

The number of Call Reminders that customers may send to themselves is limited only by the maximum capacity of their mailbox. When Call Reminder is used in conjunction with a voice mailbox, the call will be placed one time. If answered by the Voice Mail Service, the information is automatically deposited into the mailbox and the message waiting indication will be activated. Condition #5 applies here.

C. Conditions

1. Touchtone Calling Service is required for the provision of VMS. Customers must use a touchtone telephone or similar dual tone multifrequency (DTMF) device to access VMS.
2. **Basic, Standard, Standard Plus** and **Premium** VMS will be provided twenty-four (24) hours per day, seven (7) days per week.
3. **Basic, Standard, Standard Plus** and **Premium** VMS will be offered where adequate and suitable facilities are available.

¹ This service is grandfathered to existing customers effective October 22, 2005.

(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 4
First Revised Sheet 28
Cancels Original Sheet 28

OPTIONAL SERVICES

4.4 VOICEMAIL SERVICE¹ (Continued)

(C)

C. Conditions (Continued)

4. Customers must have their lines equipped with Call Forward-Busy/Call Forward After Call Waiting and Call Forward-No Answer to operate Voice Mail.

Call Forward-Busy/Call Forward After Call Waiting Line and Call Forward-No Answer are programmed in the central office and the customer does not control these services. The services are programmed to forward calls only to the mailbox when the line is busy or is not answered. There is no additional charge, to local exchange customers, for Call Forward-Busy/Call Forward After Call Waiting or Call Forward-No Answer when used with Voice Mail Service. Customers outside the exchange may purchase Call Forward-Busy/Call Forward After Call Waiting and Call Forward-No Answer from their local telephone service provider or use the service without forwarding.

Any additional call forwarding features requested by the Voice Mail subscriber will be provisioned from the Custom Calling Services Tariff.

With Call Waiting (a separate custom calling service), the Voice Mail customer who is already off hook, will receive a Call Waiting signal which is notification that another call is waiting. If the customer does not choose to answer the call which is waiting, the call will be forwarded to the customer's mailbox. To have this capability, Call Waiting must be separately subscribed to at applicable tariff rates and must be able to be provided by the central office.

5. Group Broadcast, Message Notification - Announcement Only, Wake-Up Call, Call Reminder are limited to customers in the local calling area of this telephone companies respective exchanges. "Local" is defined as all local and EAS.
6. A message waiting indication, known as Stutter Dial Tone, may be connected to the line indicating a message has been received. This service is provided where available in the central office to exchange customers only.
7. A message waiting lamp indication may be connected to the line indicating a message has been received. This service is provided where available in the central office to exchange customers only. The customer must provide compatible customer premise equipment (CPE) capable of receiving and displaying the message waiting lamp indication.

¹ This service is grandfathered to existing customers effective October 22, 2005.

(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 4
First Revised Sheet 29
Cancels Original Sheet 29

OPTIONAL SERVICES

4.4 VOICEMAIL SERVICE¹ (Continued)

(C)

C. Conditions (Continued)

8. If **Basic, Standard, Standard Plus** or **Premium** VMS is interrupted for 24 hours or more, and if it is not due to the wiring or instruments in the premises, nor due to the actions of the customer, its family or guests, then the Company's Voice Mail Service Guarantee will apply.
9. The sole remedy for errors, omissions and out of service conditions, even if it is the Company's fault, is the Voice Mail Service Guarantee. The Company shall not be liable for any other damages, regardless of the theory, whether direct, indirect, incidental, special or consequential.
10. The Company is not responsible for any claimed damage associated with the installation, provision, termination, maintenance, repair or restoration of service. The Company's liability for service, if any, is specified in the Voice Mail Service Guarantee portion of this tariff. The Company is not responsible for any other claimed damage (i.e., lost messages, service interruptions, etc.). The Company makes no warranties to the customer and it expressly excludes and disclaims any implied warranties such as warranties of fitness for a particular purpose or merchantability.
11. The Company may disconnect, without advance notice, any VMS which is used in such a manner as to prevent, obstruct, delay or otherwise interfere with the service of other users.
12. The Company, at its discretion, may change the customers' interface such as the recorded prompts and directions, the length of time available for leaving messages, the number of messages which may be left and other aspects of the service without prior notice to the customer.
13. A one (1) month minimum service period applies to VMS.
14. The rates for VMS are in addition to the rates and charges for all associated services.
15. Non-recurring charges do not apply to Voice Mail Service.

¹ This service is grandfathered to existing customers effective October 22, 2005.

(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 4
Second Revised Sheet 30
Cancels First Revised Sheet 30

OPTIONAL SERVICES

4.4 **VOICEMAIL SERVICE**² (Continued)

(C)

D. Rates

Table 2

SERVICE	MONTHLY CURRENT RATE	TRANS CODE
SERVICE OPTIONS:		
<i>BASIC Mailbox</i> ¹	\$3.95 ¹	VMBMR ¹
<i>STANDARD Mailbox</i>	\$5.95	VMSMR
<i>STANDARD PLUS Mailbox</i>	\$7.95	VRSP
<i>PREMIUM Mailbox</i>	\$7.95	VMPMR
<i>Basic Mailbox - Non-Exchange</i> ¹	\$3.95 ¹	VMBNR ¹
<i>Standard Mailbox - Non-Exchange</i>	\$5.95	VMSNR
<i>Standard Plus Mailbox - Non-Exchange</i>	\$7.95	VRSPN
<i>Premium Mailbox - Non-Exchange</i>	\$7.95	VMPNR
<i>Announcement Only Service</i>	\$5.00	VMAOS
<i>Rotational Announcements Service</i>	\$10.00/Announcement	VMRAS
DISCOUNT STRUCTURE:		
Discounts will be shown as a credit on the customers bill. Discount applies per mailbox.		
Second box & all additional – <i>BASIC</i> ¹	\$0.50 ¹	DVMB ¹
Second box & all additional - <i>STANDARD</i>	\$0.75	DVMS
Second box & all additional - <i>STANDARD PLUS</i>	\$1.00	VRSPD
Second box & all additional - <i>PREMIUM</i>	\$1.00	DVMP
BASIC FEATURES (NON-CHARGEABLE):		
Exchange customers:		
Call Forward Busy Line and/or Call Forward Don't Answer, Call Forwarding After Call Waiting; "0" Out to Auto Attendant (a business application); Stutter Dial Tone (where available); Message Waiting Lamp Indication.	NO CHARGE	
Exchange and Non-Exchange customers:		
Personal Greeting; Security Code; Receiving and Deleting of Messages; Pause; Skip-Forward and Skip-Backward; Replay.		
OPTIONAL FEATURES (CHARGEABLE):		
Additional Messages/Duration:		
Additional Ten (10) Messages or	\$1.00	VMAMG
Additional Minute Per Message	\$1.00	VMAD
Additional Minute of Greeting	\$1.00	VMAGR
Additional Seven (7) Days of Message Storage	\$1.00	VAS7R
Group Messaging , includes: Message Send and Group Broadcast (limited subscription - see tariff description)	\$1.00/box	VMGM
Auto Attendant	\$30.00	VMAA
Message Notification		
a. Outdial Paging	\$2.95/Box	VMNAO
b. Outdial to Telephone	\$3.95/Box	VMNVC

¹ This Service will be grandfathered to existing customers effective January 7, 2005.

² This service will be grandfathered to existing customers effective October 22, 2005.

(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 4
Second Revised Sheet 31
Cancels First Revised Sheet 31

OPTIONAL SERVICES

4.4 **VOICEMAIL SERVICE**² (Continued)

(C)

D. **Rates** (Continued)

VOICE MAIL RATE SCHEDULE (Continued)		
SERVICE	MONTHLY CURRENT RATE	TRANS CODE
Tree Service:		
Call Routing Box plus <i>BASIC</i> Voice Mailbox ¹	\$3.95 ¹	VMTBR ¹
Call Routing Box plus <i>STANDARD</i> Voice Mailbox	\$5.95	VMTSR
Call Routing Box plus <i>STANDARD PLUS</i> Voice Mailbox	\$7.95	VRSPC
Call Routing Box plus <i>BASIC</i> Voice Mailbox - Non Exchange ¹	\$3.95 ¹	VTBNR ¹
Call Routing Box plus <i>STANDARD</i> Voice Mailbox - Non Exchange	\$5.95	VTSNR
Call Routing Box plus <i>STANDARD PLUS</i> Voice Mailbox - Non Exchange	\$7.95	VRSCR
Additional Tree Voice Mailbox – <i>BASIC</i> ¹	\$3.45 ¹	VATBR ¹
Additional Tree Voice Mailbox - <i>STANDARD</i>	\$5.20	VATSR
Additional Tree Voice Mailbox - <i>STANDARD PLUS</i>	\$6.95	VRSPA
Additional Tree Voice Mailbox - <i>PREMIUM</i>	\$6.95	VATPR
Additional Tree Voice Mailbox - <i>BASIC</i> - Non Exchange ¹	\$3.45 ¹	VABNR ¹
Additional Tree Voice Mailbox - <i>STANDARD</i> - Non Exchange	\$5.20	VASNR
Additional Tree Voice Mailbox - <i>STANDARD PLUS</i> - Non Exchange	\$6.95	VRSPB
Additional Tree Voice Mailbox - <i>PREMIUM</i> - Non Exchange	\$6.95	VAPNR
(A <i>PREMIUM</i> Voice Mailbox includes: a Premium Mailbox, a Call Routing Box and a <i>BASIC</i> Mailbox.)		
Wake-Up Call (limited subscription - see tariff description):	\$2.95	VMWU
Call Reminder (limited subscription - see tariff description):	Group Distribution Size:	
	1.....\$2.95	VCR1R
	2 - 10.....5.00	VMCRA
	11 - 25.....7.50	VMCRB
	26 - 50.....10.00	VMCRC
	51 - 75.....12.50	VMCRD
	76 - 99.....15.00	VMCRE

¹ These services are being grandfathered to existing customers effective January 7, 2005.

² This service is grandfathered to existing customers effective October 22, 2005.

(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 4
First Revised Sheet 32
Cancels Original Sheet 32

OPTIONAL SERVICES

4.4 VOICEMAIL SERVICE¹ (Continued)

(C)

E. Voice Mail Service (VMS) Guarantee Credit

The Company will provide a one (1) month Voice Mail Service (VMS) Guarantee Credit, which includes all recurring voice mail service items billed on the customer's current bill when the Company fails to provide specified levels of customer service. This program provides for credits to VMS **Basic**, **Standard**, **Standard Plus** and **Premium** customers' bills when the Company does not meet the service standards outlined below:

1. **Missed Service Commitment:** The customer will be given a one (1) month VMS credit if the Company fails to meet a commitment and has not notified the customer 24 hours prior to the agreed time and date (e.g. installations).

The credit will not apply if the customer could not be reached by telephone and a notice was left in a conspicuous place 24 hours prior to the commitment date and time, the customer did not make the meeting, or "out of service" conditions exist resulting from natural disasters, or circumstances beyond the control and knowledge of the Company.

2. **Service Outages of More Than 24 Hours:** A one (1) month VMS Guarantee Credit will be applied to the customer's telephone bill if the Company fails to restore VMS within 24 hours after the interruption was reported to or discovered by the Company.

The credit will not apply if premise access is required and neither the customer nor a representative was available at the customer premise and the Company left a notice in a conspicuous place, or the customer had been disconnected for nonpayment of a bill or request for a cash deposit, or "out of service" conditions exist resulting from natural disasters, or circumstances beyond the control and knowledge of the Company.

3. **Repeat Customer Requests:** A one (1) month VMS Guarantee Credit will be applied to the customer's telephone bill if the Company fails to accommodate the customer's request the first time and this causes the customer to make a second request within thirty (30) days. Examples of requests which may require multiple business office contacts by a customer include those for billing name and address changes, requests for adjustments, and repeat reports of service problems.

This credit will not apply to requests beyond the control of the Company or when the Company has notified the customer.

¹ This service is grandfathered to existing customers effective October 22, 2005.

(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 4
First Revised Sheet 33
Cancels Original Sheet 33

OPTIONAL SERVICES

4.4 VOICEMAIL SERVICE¹ (Continued)

(C)

E. Voice Mail Service (VMS) Guarantee Credit (Continued)

4. Credit is NOT applicable to:

Claims for credit by customers who have been temporarily disconnected for nonpayment or are requesting reconnection from a temporary disconnect for nonpayment.

Misuse or abuse of the Company-owned facilities, or if the problem is found to be associated with the customer's inside wiring or the customer's premise equipment (CPE).

Loss of service due to natural disasters resulting in a large number of utility outages, thereby obviously preventing the Company from notifying and/or meeting special commitments.

5. VMS Guarantee Credit includes all voice mail system items billed on the customer's current bill.

¹ This service is grandfathered to existing customers effective October 22, 2005.

(C)

OPTIONAL SERVICES

4.5 VOICE MAIL SERVICE

(N)

A. General

Voice Mail Service (VMS) is a central office based service which provides customers with the capability to receive, send, store, and retrieve voice messages over the telephone network.

VMS answers incoming calls placed to the customer's telephone line, when the called number is busy and/or if the called number does not answer. The service will greet incoming callers with a personal or a company-provided greeting. It then receives and saves the caller's messages for review by the customer. Customers can retrieve messages left for them from any touchtone telephone.

B. Service Descriptions

1. General

Voice Mailbox - Incoming calls to existing telephone lines are forwarded to a "mailbox" in the VMS equipment when the line is busy and/or when the call is not answered after a company-defined number of rings (4). Callers are asked to leave a message in the mailbox. Voice Mail can greet callers with a personal or company-provided greeting and the mailbox receives and saves the caller's message for review by the customer. The Voice Mail customer can thereafter access the mailbox at any time to retrieve stored messages using suitable customer premise equipment (CPE) from any location connected to the telephone network. After listening to each message, the customer has the option to erase or retain the message for future reference.

Where available, whenever there is a message stored in the mailbox, the customer receives a message waiting indication via a Stutter Dial Tone or Message Lamp Indication. The indicator will continue until the customer has retrieved the message.

(N)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 4
First Revised Sheet 35
Cancels Original Sheet 35

OPTIONAL SERVICES

4.5 **VOICE MAIL SERVICE** (Continued)

B. **Service Descriptions** (Continued)

1. General

Voice Mailbox options are available to Residential and Business customers. The basic mailbox for each will have the following limits:

	Default Greeting Length	Default Message Length	Minutes of Stored Messages Allowed⁽¹⁾	Days Messages Stored⁽²⁾
Basic Residential Mailbox ⁽⁴⁾	4 minutes	4 minutes	100 Minutes	30 days
Basic Business Mailbox ⁽³⁾⁽⁴⁾	4 minutes	4 minutes	100 Minutes	30 days

- (1) When the mailbox limit is reached, no further messages can be stored until existing messages are deleted.
- (2) For played messages only. Messages will be erased by the Company, unless erased by the customer first. Unplayed messages will be erased by the Company after 14 days, for all mailboxes. Mailboxes with increased limits are available as listed in the rate section.
- (3) Business mailboxes will include Call Transfer. This feature will allow the caller to transfer to a predetermined number by pressing zero (0).
- (4) Basic mailboxes will include local outdialing to a pager number.

- a. **Greeting Only Mailbox** - Greeting Only Mailbox service provides a dedicated telephone number and associated announcement. The Greeting Only Mailbox answers incoming calls with a user-programmable message which is up to four (4) minutes in length. This service does not receive and save callers' messages. Disconnection will occur immediately upon completion of message delivery. The customer may include call transfer with this mailbox. This feature will allow the caller to transfer to a predetermined number by pressing zero (0).
- b. **Family Mailbox** – Family Mailbox provides a residential customer with a Greeting Only Mailbox and up to four (4) Basic Residential Mailboxes. The Greeting Only Mailbox will allow the caller to select which mailbox they would prefer to leave a message at.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 4
First Revised Sheet 36
Cancels Original Sheet 36

OPTIONAL SERVICES

4.5 **VOICE MAIL SERVICE** (Continued)

B. **Service Descriptions** (Continued)

1. General (Continued)

- c. **Voice Mailbox Plus Pager** – Voice Mailbox Plus Pager is included with the Basic Voice Mailbox and provides 4 minutes of greeting time, 100 minutes of messages and 30 days of storage. This service will notify the customer’s pager when a message is waiting. The customer can choose to be notified immediately when urgent messages are left, or when any message is left. Notification can be either automatic or at the discretion of the caller. This service is limited to Paging Numbers in the local exchange or EAS areas. (C)
|
(C)
- d. **Tree Service** - An optional front-end call routing mailbox that allows callers to make quick connections to a certain mailbox by pressing digits on a touch tone telephone. This is used in conjunction with two or more Business Tree Mailboxes and is a greeting only box. (D)
|
(D)
- e. **Easy Attendant**
A simple auto attendant that provides a message with a menu, then routes calls to individual lines based on the number the caller chooses. (N)
|
(N)
- f. **Premium Attendant**
Similar to the Easy Attendant, with the added functionality of multiple menus and scheduled greetings. (N)
|
(N)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 4
Original Sheet 37

OPTIONAL SERVICES

4.5 **VOICE MAIL SERVICE** (Continued)

(N)

C. Conditions

1. Touchtone Calling Service is required for the provision of VMS. Customers must use a touchtone telephone or similar dual tone multifrequency (DTMF) device to access VMS.
2. Customers must have their lines equipped with Call Forward-Busy/Call Forward After Call Waiting and Call Forward-No Answer to operate Voice Mail.

Call Forward-Busy/Call Forward After Call Waiting Line and Call Forward-No Answer are programmed in the central office and the customer does not control these services. The services are programmed to forward calls only to the mailbox when the line is busy or is not answered. There is no additional charge, to local exchange customers, for Call Forward-Busy/Call Forward After Call Waiting or Call Forward-No Answer when used with Voice Mail Service.

Any additional call forwarding features requested by the Voice Mail subscriber will be provisioned from the Custom Calling Services Tariff.

With Call Waiting (a separate custom calling service), the Voice Mail customer who is already off hook, will receive a Call Waiting signal which is notification that another call is waiting. If the customer does not choose to answer the call which is waiting, the call will be forwarded to the customer's mailbox. To have this capability, Call Waiting must be separately subscribed to at applicable tariff rates and must be able to be provided by the central office.

3. Wake-Up Mailboxes are limited to customers in the local calling area of this telephone company's respective exchanges. "Local" is defined as all local and EAS calls.
4. A message waiting lamp indication may be connected to the line indicating a message has been received. This service is provided where available in the central office to exchange customers only. The customer must provide compatible customer premise equipment (CPE) capable of receiving and displaying the message waiting lamp indication.
5. The Company shall not be liable for any other damages, regardless of the theory, whether direct, indirect, incidental, special or consequential.

(N)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 4
Original Sheet 38

OPTIONAL SERVICES

4.5 **VOICE MAIL SERVICE** (Continued)

(N)

C. **Conditions** (Continued)

6. The Company is not responsible for any claimed damage associated with the installation, provision, termination, maintenance, repair or restoration of service. The Company is not responsible for any claimed damage (i.e., lost messages, service interruptions, etc.). The Company makes no warranties to the customer and it expressly excludes and disclaims any implied warranties such as warranties of fitness for a particular purpose or merchantability.
7. The Company may disconnect, without advance notice, any VMS which is used in such a manner as to prevent, obstruct, delay or otherwise interfere with the service of other users.
8. The Company, at its discretion, may change the customers' interface such as the recorded prompts and directions, the length of time available for leaving messages, the number of messages which may be left and other aspects of the service without prior notice to the customer.
9. A one (1) month minimum service period applies to VMS.
10. The rates for VMS are in addition to the rates and charges for all associated services.
11. Non-recurring charges do not apply to Voice Mail Service.

(N)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 4
Second Revised Sheet 39
Cancels First Revised Sheet 39

OPTIONAL SERVICES

4.5 **VOICE MAIL SERVICE** (Continued)

D. **Rates**

VOICE MAIL RATE SCHEDULE		
SERVICE	MONTHLY CURRENT RATE	TRANS CODE
RESIDENTIAL SERVICE OPTIONS:		
PERSONAL VOICE MAILBOX⁽³⁾		
<i>4 mins of greeting/ 4 min message length/ 50 mins of messages/ 30 days storage</i>	\$3.95	PRVM1
<i>4 mins of greeting/ 4 min message length/ 75 mins of messages/ 30 days storage</i>	\$4.95	PRVM2
BASIC VOICE MAILBOX		
<i>4 mins of greeting/ 4 min message length/ 100 mins of messages/ 30 days storage</i>	\$5.95	BRSVM
BUSINESS SERVICE OPTIONS:		
STANDARD VOICE MAILBOX⁽³⁾		
<i>4 mins of greeting/ 4 min message length/ 50 mins of messages/ 30 days storage</i>	\$4.95	VRBS2
BASIC VOICE MAILBOX		
<i>4 mins of greeting/ 4 min message length/ 100 mins of messages/ 30 days storage</i>	\$5.95	VRBxB
VTN/CENTREX MAILBOX		
<i>4 mins of greeting/ 4 min message length/ 100 mins of messages/ 30 days storage⁽³⁾</i>	\$2.45	VRVM2
<i>4 mins of greeting/ 4 min message length/ 100 mins of messages/ 30 days storage⁽³⁾</i>	\$1.95	VRVM3
<i>4 mins of greeting/ 4 min message length/ 100 mins of messages/ 30 days storage</i>	\$2.95	VRVM1
DID VOICE MAILBOX (Stand Alone Voice Mailbox)		
<i>4 mins of greeting/ 4 min message length/ 100 mins of messages/ 30 days storage</i>	\$6.95	VRDID
FAMILY MAILBOX		
<i>Parent Box (Greeting Only and One Basic Residential Box)</i>	\$7.95	VRFMY
<i>Second Individual Box</i>	\$0.00	VRCH2
<i>Third Individual Box</i>	\$0.00	VRCH3
<i>Fourth Individual Box</i>	\$0.00	VRCH4

(C)
|
(C)
|
(C)
|
(C)
|
(D)
|
(D)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 4
Third Revised Sheet 40
Cancels Second Revised Sheet 40

OPTIONAL SERVICES

4.5 **VOICE MAIL SERVICE** (Continued)

D. Rates (Continued)

VOICE MAIL RATE SCHEDULE (Continued)		
GREETING ONLY MAILBOX		
<i>Standard – Residential</i>	\$3.50	VRPGS
<i>Standard - Business</i>	\$3.95	VRGRT
DID Greeting Only	\$3.95	RDIDG
BUSINESS TREE MAIL		
<i>Tree Mail Router Box⁽³⁾</i>	\$3.95	VRBGP
<i>Tree Mail Router Box</i>	\$4.95	VRBGP
VOICEMAIL TREE BOX		
<i>4 mins of greeting/ 4 min message length/ 100 mins of messages/ 30 days storage⁽³⁾</i>	\$2.49	VRBGR
<i>4 mins of greeting/ 4 min message length/ 100 mins of messages/ 30 days storage</i>	\$3.00	VRBGR
AUTO ATTENDANT		
Easy Attendant	\$9.95	VRBEA
Premium Attendant	\$15.95	VRBPA
TOTAL TALK PACK RESIDENCE DISCOUNT⁽¹⁾⁽²⁾	(\$2.00)	TTVMP
TOTAL TALK PACK BUSINESS DISCOUNT⁽¹⁾	(\$3.00)	TTVMB
TOTAL TALK PACK DISCOUNT for Family Mailbox⁽¹⁾⁽²⁾	(\$4.00)	TTVMF

(D)

(D)

(N)

(T)

(C)

(C)

(C)

(N)

(N)

- (1) Customer must subscribe to Total Talk Pack in Section 2, to be eligible for this discount.
- (2) This discount is grandfathered to existing customers effective January 29, 2009. The discount will not be available to new customers after this date.
- (3) This service is grandfathered to existing customers effective January 22, 2013. The service will not be available to new customers after this date.

(N)

(N)

EFFECTIVE: January 22, 2013

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 5
Original Contents Sheet 1

NON-RECURRING CHARGES

Contents

	<u>Sheet</u>
5.1 SERVICE CONNECTION CHARGES	1

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 5
First Revised Sheet 1
Cancels Original Sheet 1

NON-RECURRING CHARGES

5.1 **SERVICE CONNECTION CHARGES**

Service Connection Charges can be found in Section 3 of Somerset's Provider of Last Resort (POLR) Tariff No. 6 which is located on TDS Telecom's website.

(C)
(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 5
First Revised Sheet 2
Cancels Original Sheet 2

EFFECTIVE: August 30, 2012

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 5
Second Revised Sheet 3
Cancels First Revised Sheet 3

EFFECTIVE: August 30, 2012

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 6
Third Revised Contents Sheet 1
Cancels Second Revised Contents Sheet 1

DIRECTORY SERVICES

	<u>SHEET</u>	
6.1 DIRECTORY LISTINGS	1	
6.2 DIRECTORY ASSISTANCE SERVICE	4	(T)
6.3 OPERATOR SERVICES	5	(T)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 6
Second Revised Sheet 1
Cancels First Revised Sheet 1

DIRECTORY SERVICES

6.1 DIRECTORY LISTINGS

A. General

The alphabetical section of the telephone directory consists of a list of names of end users in alphabetical order and is designed solely for the purpose of informing calling parties of the telephone numbers of end users and those entitled to use the end user's service as an aid to the use of the telephone service. Any restrictions, changes or additions are provided for in this section.

B. Conditions and Limitations

1. The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory.
2. The company has the right to limit the length of any listing to one line in the directory by the use of abbreviations when the clearness of the listing or the identification of the customer is not impaired thereby.
3. A listing must conform to the Company's specifications with respect to its directories.
4. Listings are regularly provided in connection with all classes of exchange service except public telephone service.
5. The length of the contract period for directory listings where the listing actually appears in the directory is the directory period. The directory period is from the day that the directory is distributed to the customers to the day the succeeding directory is distributed to the customers, unless the listing no longer services the customer because of disconnection, removal, etc., of the service, the minimum contract period will be for at least 30 days. When the listing appears on information records only, the minimum contract period will be for at least 30 days.
6. The Telephone Company shall not be liable for damage claimed on account of errors in or omissions from its directories; nor for the result of the publications of such errors in the directory; nor will the Telephone Company be a party to controversies arising between end users or others as a result of listing published in its directories.
7. In cases of extra listing in the alphabetical section of the directory for which a charge is made, the Telephone Company's liability shall be limited to cancellation of the charges and refunding of any charges to the customer in question.
8. Listings are furnished only as specified for the various services mentioned in this section. Listings which, in the opinion of the company, are not necessary in connection with any services or facilities not specifically mentioned in this section are not furnished either with or without charge.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 6
Third Revised Sheet 2
Cancels Second Revised Sheet 2

DIRECTORY SERVICES

6.1 DIRECTORY LISTINGS

C. Primary Listings

A Primary Listing, which may include the name, address and telephone number of the individual, organization, firm or corporation for whom the service has been contracted will be furnished at no charge.

1. Listings will be limited to such information as is necessary for the proper identification for the customer.
2. The length of a listing may be limited to the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.
3. The Company may refuse to insert any listing, which in its judgment does not facilitate the use of the directory.
4. Primary business listings must be the name under which the subscriber is conducting business.
5. Business listings may include a designation descriptive of the business or profession if the name does not indicate the nature of the business.
6. Titles are permitted in business or residence primary service listings where required for the purpose of identification.

When two or more main station lines or private branch exchange trunk lines are consecutively operated, the first number of the group is considered the primary listing. Where two or more main station lines or private branch exchange trunk lines are consecutively operated, a primary listing may be made for each line. DID trunk numbers and trunk hunting lines listed will be charged the applicable listing charges for regular or additional listings.

D. Additional Listings

1. General
 - a. Additional listings for which a charge is made, are available to business and residence customers and are subject to the same regulations as Primary listings.
 - b. Additional listings must bear the same address and telephone number as the primary or regular listing. An exception to this may be made in the case of off-premises access lines that are located in other premises solely occupied by the customer, in which case, a different address may be listed. This exception is not permitted when the off-premise access line is located in the residence of an employee of the customer.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 6
First Revised Sheet 3
Cancels Original Sheet 3

DIRECTORY SERVICES

6.1 **DIRECTORY LISTINGS**

(T)

D. **Additional Listings (Continued)**

1. General (Continued)

- c. Additional listings must be contracted for by the customer who is responsible for the charges.
- d. Residence additional listings are available for other persons who are members of the customer's domestic establishment and occupy the same premises.
- e. After insertion of an additional listing in the directory, such listing shall not be discontinued during the life of the directory unless the telephone is also discontinued or the party having the additional listing moves from the premises in which the telephone service is located.
- f. Additional listings may come in various forms. Below are a few examples:
 - Reverse order of the individual names
Primary Listing: Jones, John & Mary 123 Main St.-----123-4567
Additional Listing: Jones, Mary & John 123 Main St.-----123-4567
 - Reference to certain other telephone numbers
Primary Listing: Joe's Garage 12 West Main St.-----555-1212
Additional Listing: After five and weekends-----555-1243
 - Reference to another listing
Primary Listing: Housing, City
Additional Listing: See Government-Planning and Development
 - Other information possibly listed on a separate line
 - Email address -Office Hours
 - Fax Number -Former name of a company
 - Residence number for a doctor, dentist, attorney, etc.

(T)

DIRECTORY SERVICES

6.1 DIRECTORY LISTINGS

E. Non-Published and Non-Listed Numbers

1. General

At the request of the customer, a listing or listings (including name, address and telephone number) may be omitted or deleted from the telephone directory. The divulgence of the customer's telephone number to the public is dependent upon the type of service provided.

a) Non-Published Numbers

The customer listing is omitted or deleted from the telephone directory. Only the name and address of the customer will be carried in the telephone company records, and the number will not be given to any calling party.

b) Non-Listed Numbers

The customer listing is omitted or deleted from the telephone directory, but such listings will be carried in the telephone company information records and the number will be given to any calling party upon request.

2. Regulations

a) The Company shall not be liable should a non-listed or non-published telephone number be divulged inadvertently. When a non-published or a non-listed number is inadvertently published in a directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges that the customer has incurred for such service.

(T)

(T)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 6
First Revised Sheet 3.2
Cancels Original Sheet 3.2

DIRECTORY SERVICES

6.1 **DIRECTORY LISTINGS**

F. Rates

1. Listing charges date from the day information records are posted and are payable in the same manner as are charges for exchange service.
2. All listing charges are automatically discontinued upon the termination of the main service. Charges for additional listings are also discontinued when, (a) the listed party dies, (b) when the listed party subscribes for similar exchange service, and/or (c) when the listed party moves from the premises at which the exchange service is furnished. The minimum charge for additional listings is the amount of such charges for one full directory period.
3. The following monthly charges may apply:

	<u>Monthly Rate</u>
a. Additional Listing, per listing	
Business	\$1.65
Residential	\$1.15
b. Additional Lines	\$1.00
c. Non-Published Number, per listing	\$2.30
d. Non-Listed Number, per listing	\$1.20

(I)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 6
Fourth Revised Sheet 4
Cancels Third Revised Sheet 4

DIRECTORY SERVICES

6.2 DIRECTORY ASSISTANCE SERVICE

(T)

A. General

Directory Assistance Service gives customers access to telephone numbers of individuals or businesses by dialing 555-1212, 4-1-1 or 1-4-1-1.

B. Definitions

1. Local numbers are any NPA/NXXs within the customer's local calling area or home NPA.
2. National numbers are any NPA/NXXs within the United States, Canada, Puerto Rico and the U.S. Virgin Islands, but outside the customer's local calling area or home NPA.
3. Call Completion is when a customer requests that a call be completed to the number that was provided during the directory assistance call.

C. Regulations

1. A maximum of two requested telephone numbers is allowed per call.
2. Rates will apply based on the NPA/NXX requested.
3. Charges for Directory Assistance Service for requests of a local or national number are not applicable to calls placed from customers whose physical, visual, or reading handicaps prevent them from using the telephone directory.

D. Rates

The following rates apply for Directory Assistance Service.

	<u>Rate</u>
1. Local Direct Dialed, per call	\$1.20
2. National Direct Dialed, per call	\$1.20
3. Call Completion, per minute	\$0.20

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 6
First Revised Sheet 5
Cancels Original Sheet 5

DIRECTORY SERVICES

6.3 OPERATOR SERVICES

(T)

A. General Description

Operator Services allow customers to complete calls within the local calling area with the assistance of an operator. The Customer dials "0" or "0+ NXX LINE" to get the operator. Charges include a per-call rate as well as a per-minute rate.

B. Definition of Calls

1. Billed to Third Number

When the Customer dialing the Operator requests the call to be billed to a third-party. The third party will need to accept the charges before the caller and the called party can be connected.

2. Collect Calls

When the Customer dialing the Operator requests the call to be billed to the called number.

3. Person-to-Person

When the Customer requests the Operator to complete the call to a specific telephone number and in addition requests to speak to a specific person, department, extension of an office, etc. Once the requested person, department, extension, etc. joins the call, the Operator will connect the call.

4. Station-to-Station

When the Customer requests the Operator to complete the call to a specific telephone number and is willing to speak to whoever answers the called number.

5. Call Completion

When the Customer requests the Operator to complete the call to a called number. This charge is in addition to other charges that may be assessed.

C. Terms and Conditions

1. Operator Services are available 24 hours, 7 days a week. Rates apply to any time of the day and any day of the week
2. Qualified customers with disabilities will not be assessed the charges.
3. This service is not available on payphones.

D. Rates

1. The rates will be assessed on a per call basis.

	<u>Rate</u>
a) Operator Assisted Call, per call	\$1.20
b) Call Completion, per minute	\$0.20

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 7
Original Contents Sheet 1

CONSTRUCTION CHARGES

Contents

	<u>Sheet</u>
7.1 CONSTRUCTION CHARGES	1

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 7
First Revised Sheet 1
Cancels Original sheet 1

CONSTRUCTION CHARGES

7.1 CONSTRUCTION CHARGES

A. General

Construction charges are non-recurring charges applicable under certain conditions or for extending company facilities in order to provide telecommunication services. These charges are in addition to applicable charges for the class of service furnished, service connection charges, charges for moves and changes, and other charges that may be applicable.

B. Definitions

1. Applicant
A residential customer applying for telecommunication services at a location that currently does not have facilities established.
2. Application
A request to the Company for telecommunication services, as distinguished from an inquiry as to the availability or charges for such service.
3. Construction Allowance
The portion of new construction and facilities that is provided at no charge.
4. Costs
Costs associated with the construction of new facilities include, but are not limited to, engineering, labor, materials, equipment, government fees and charges, right-of-ways, road crossings, road boring, trenching, etc.
5. Developer
An Applicant who is responsible for requesting placement telecommunications services in a new area for permanent residential and/or business telecommunications services prior to, or in conjunction with, a request for telephone service by a customer located in that new area. The area to be developed is defined as land which is divided or is proposed to be divided into 5 or more lots, parcels, or units.
6. Easement
A right given to another person or entity to trespass upon land that person or entity does not own. Easements are used for roads, private property, etc. given to utility companies for the right to bury cables or access utility lines.
7. Group Application or Project
A request for telecommunications services to 4 or less premises which are located one-half mile or less between each other by individuals who wish to establish telecommunications services at the same time.
8. Line Extension
Company outside plant that is required to extend Company facilities and service beyond the existing facilities of the Company.
9. New Construction
The placement of those additional facilities required to extend telecommunications services from the nearest existing working facility within the wire center to the Applicant(s) premises.

(C)

(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 7
First Revised Sheet 2
Cancels Original Sheet 2

CONSTRUCTION CHARGES

7.1 CONSTRUCTION CHARGES (Continued)

B. Definitions (continued)

10. Permanent Service
Service provided at premises that has a permanent foundation and permanent connections to basic utilities such as water, gas and electricity.
11. Right of Way
Legal access to land not owned by the Company for the purpose of digging trenches, laying cable or planting poles.
12. Service Drop
Service conductor six-pair or smaller delivering service to the customer premise from the service provider's last network access point.
13. Special Construction
When an Applicant requests specific and/or unusual plant, equipment, or services to be installed.
14. Temporary Construction
Service provided is for a limited time and there is no immediate prospect of reusing the plant.

C. Terms and Conditions

1. This tariff applies to requests for extension of residential basic local exchange service.
2. This tariff does not apply to the application requests listed below. The terms and conditions of these requests shall be governed by an individual contract to be developed between the prospective applicant and the Company:
 - a. Applications for Extension of Service for Business Service;
 - b. Applications for Extension of Service by residential customers for other than residential basic local exchange service, unless the Company chooses to treat such application under this tariff;
 - c. Applications from Developers requesting service to developments.
3. The Company will determine the location and type of plant facilities required to provide the quantity and class of service, and to meet quality of service standards unless other arrangements have been agreed upon.
4. New construction is based on actual route and average conditions that will enable the Company to extend service to Applicant(s) at a reasonable cost without adding an undue burden to the general body of existing customers.
5. Where new construction is required, the Company will consult with other utilities to minimize construction costs (e.g., sharing trenches, poles, etc.).
6. The Company will construct, own, and maintain outside plant facilities using standard specifications, engineering, design, and materials standards unless other arrangements have been agreed upon.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 7
First Revised Sheet 3
Cancels Original Sheet 3

CONSTRUCTION CHARGES

7.1 CONSTRUCTION CHARGES (Continued)

C. Terms and Conditions (continued)

7. Reinforcement of existing physical plant will be provided at the Company's expense except where facilities on private property are provided by the Applicant.
8. Upon request by an Applicant for service; the Company will provide, without charge, a preliminary sketch and rough estimate of the construction costs to be paid by the Applicant(s).
9. Any construction performed by the Applicant must be authorized and approved by the Company.
10. The Company must receive a Service Order plus payment of any agreed upon construction charges before construction begins.
11. An Applicant(s) ordering service at more than one premise is treated as separate Applications.
12. The start and completion time will depend on when the Company can coordinate for joint engineering and construction with other utilities; and obtain the material, labor and facilities necessary to complete the new construction.
13. When the Company receives a group application or project for telephone service, any applicable construction charges for shared facilities (less a Construction Allowance per premises) will be divided between the Applicants.
14. The Company will provide the Applicant(s) the estimated construction charges to be paid by the Applicant(s) in writing. The estimated construction charges will be good for thirty days after the Company provides a bill to the Applicant(s).
15. Construction Charges will be associated with the premises for which they were established rather than the Applicant(s). Credit for Construction Charges may not be transferred from one premise to another.
16. A single Applicant's request may be combined with another Applicant or added to a Group Applicant/Project when there is one-half mile or less of construction between Applicants and/or the grouping results in lower charges (or no increase in construction charges) for all Applicants involved.
17. If an Applicant disconnects service, no refund or adjustment is made to the Construction Charge applicable to the Applicant's premises regardless of any future reconnection of basic telephone service by the Applicant or upon connection of telephone service to a new Applicant. Upon disconnect, any outstanding construction charge amounts become due and payable immediately. Charges to remaining Group Applicants will not be affected by disconnects.

(C)

(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 7
First Revised Sheet 4
Cancels Original Sheet 4

CONSTRUCTION CHARGES

7.1 CONSTRUCTION CHARGES (Continued)

D. Rates and Charges

1. General

- a. All Construction charges are payable at the time the application for service is signed or when the account is rendered based on estimated costs, unless other arrangements have been authorized by the Company.
- b. The initial NID will be provided at no cost to the Applicant(s).
- c. If a single or group applicant disconnects service, all outstanding construction charges will become due and payable immediately.

2. Construction Allowance

- a. Each Applicant with an active service order request will be provided with a one-time construction allowance per premises of 1000 feet, which includes a maximum of 300 feet on private property.

3. Charges

- a. The cost of construction above the allowance.
- b. The Applicant may be responsible for some or all the costs associated with the following:
 - Detail of the estimate, if requested prior to the start of construction;
 - Securing, clearing, and retaining right-of-ways;
 - Specific or unusual plant facilities not normally provided by the Company;
 - Establishment and removal of temporary facilities or seasonal in nature;
 - Rearrangement, change or move of facilities after construction begins;
 - Clearing the ground where facilities are to be laid of trees, stumps and other obstructions plus excavating and backfilling;
 - Removing rock or other abnormal conditions that are encountered;
 - Installation of lines after curb and sidewalks or other obstructions are in place;
 - Overtime work at the Applicant(s) request;
 - Rearrangement or relocation of existing facilities at the customer's request

(C)

(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 7
First Revised Sheet 5
Cancels Original Sheet 5

CONSTRUCTION CHARGES

(C)

(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 8
Sixth Revised Contents Sheet 1
Cancels Fifth Revised Contents Sheet 1

MISCELLANEOUS SERVICES

Contents

	<u>Sheet</u>	
8.1		CONNECTION WITH CUSTOMER PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEM
	1	
8.2		DIRECT INWARD DIALING (DID)
	5	
8.3		RESERVED FOR FUTURE USE
	7	
8.4		RESERVED FOR FUTURE USE
	8	
8.5		RESERVED FOR FUTURE USE
	9	(T) (D)
8.6		DEDICATED ETHERNET SERVICE
	11	
8.7		MISCELLANEOUS CIRCUITS, EXTENSION AND TIE LINES
	13	
8.8		OFF PREMISE EXTENSION
	15	
8.9		PUBLIC EMERGENCY CALL RECEIVING SERVICE
	16	
8.10		SUSPENSION OF SERVICE
	17	
8.11		UNIVERSAL EMERGENCY NUMBER SERVICE - 911
	18	
8.12		RELOCATION FORWARDING SERVICE
	20	
8.13		RESERVED FOR FUTURE USE
	22	
8.14		RADIO TELEPHONE SERVICE
	23	
8.15		ACCOUNT RETENTION
	33	
8.16		CUSTOMIZED 911 (C911) SERVICE
	35	

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 8
Original Sheet 1

MISCELLANEOUS SERVICES

8.1 CONNECTION WITH CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEM

The regulations specified herein are in addition to the regulations contained in other sections of this tariff.

A. Regulations Applicable to Customer-Provided Terminal Equipment and Communications Systems

1. General Provisions

- a. Customer-provided terminal equipment and customer provided communication systems may be connected with facilities furnished by the Telephone Company in accordance with the provisions contained in this section.
- b. The satisfactory performance of the exchange and message toll network requires continuing functional compatibility of the network control signals, transmission systems and the central office equipment involved. To assure such continuing compatibility, in all cases, access to the exchange and message toll network must be made via a network control signaling unit furnished, installed and maintained by the Telephone Company.

B. Responsibility of the Customer

1. The customer-owned equipment and facilities shall not:

- a. Interfere with nor damage equipment or facilities of the Telephone Company.
- b. Endanger Telephone Company employees, or the public.
- c. Require changes in Telephone Company equipment or facilities.

2. The customer shall be responsible for:

- a. Providing power for his terminal equipment and communications systems.
- b. Indemnifying the Telephone Company against claims for libel, slander, or infringement of copyright of the matter transmitted, or for patent infringement.
- c. Payment to the Telephone Company for requested service visits to the customers premises when Telephone Company equipment or facilities are not at fault.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 8
Original Sheet 2

MISCELLANEOUS SERVICES

8.1 CONNECTION WITH CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEM (Continued)

A. Regulations Applicable to Customer-Provided Terminal Equipment and Communications Systems (Continued)

3. Limitation of the Responsibility of the Telephone Company

a. The Telephone Company shall not be held responsible for:

1. Errors in transmission, when the associated Telephone Company facilities are satisfactory for voice-grade communications.
2. Changes in criteria contained in 8.1B following, or changes in operations or procedures.

b. The liability of the Telephone Company shall not exceed the prorated charge to the customer for the period during which there is defective transmission.

4. Violations of Regulations

If customer equipment is used in violation of this tariff, the customer shall discontinue use of the equipment, and shall confirm in writing to the Telephone Company within 10 days that the violation has been corrected; otherwise, the customer's service will be suspended.

MISCELLANEOUS SERVICES

8.1 **CONNECTION WITH CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEM** (Continued)

B. Minimum Network Protection Criteria

To protect the exchange and message toll network and the services furnished to the general public by the Telephone Company from harmful effects, the customer provided equipment must comply with the following minimum network protection criteria:

1. Direct Electrical Connections

To prevent excessive noise and crosstalk in the network, it is necessary that the power of the signal at the central office not exceed 12db below one milliwatt when averaged over any three-second interval. To permit each customer, independent of distance from the central office, to supply signal power which approximates the 12db below one milliwatt limit at the central office, the power of the signal which may be applied by the customer-provided terminal equipment to the Telephone Company interfact located on the customer's premises will be specified for each customer's location but in no case shall it exceed one milliwatt.

2. Acoustic and Inductive Connections

In modification of the above regulations, it is necessary that the signal input at the network control signaling unit not exceed 9db below one milliwatt when averaged over any three-second interval.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 8
Original Sheet 4

MISCELLANEOUS SERVICES

8.1 CONNECTION WITH CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEM (Continued)

B. Minimum Network Protection Criteria (Continued)

3. Private Line Services

Because each private line service is individually engineered, a single value limit for all applications cannot be specified. Therefore, the power of the signal which may be applied by the customer-provided equipment to the Telephone Company interface located on the customer's premises will be specified by the Telephone Company for each application, to be consistent with the signal power allowed on the telephone network.

4. To protect other services it is necessary that the signal which is applied by the customer-provided terminal equipment to the Telephone Company interface located on the customer's premises meet the following limits:
 - a. The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18 db below the power of the signal as specified in 305.2A proceeding.
 - b. The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 24db below one milliwatt.
 - c. The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24db below one milliwatt.
 - d. The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36 db below one milliwatt.
 - e. The power in the band above 40,000 Hertz shall not exceed 50 db below one milliwatt.
5. Where there is a connection to a local or toll central office or to a WATS access line, to prevent the interruption or disconnection of a call, or interference with network control signaling, it is necessary that the signal applied by the customer-provided terminal equipment to the telephone Company interface located on the customer's premises at no time have energy solely in the 2450 to 2750 Hertz band. If signal power is in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 24500 Hertz band.
6. The criteria in 8.1B above does no apply to type 2002 channels.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 8
Original Sheet 5

MISCELLANEOUS SERVICES

8.2 DIRECT INWARD DIALING (DID) SERVICE

A. General

The Telephone Company will provide, subject to the availability of facilities, Direct Inward Dialing (DID) Service. DID service provides for the completion of local and toll calls to associated station numbers without intermediate handling by an attendant.

B. Rates

1. The rates and charges for central office trunk associated with Direct Inward Dialing (DID) Service are as found below:

	<u>Monthly Rate</u>	<u>NRC</u>
a. DID Facility Charge, Per Trunk	(1)	(1)
b. DID Software Translation Charge, Per Trunk	N/A	\$50.00
c. DID Number Assignment Charge		\$25.00 (2)
a. 100 number block	\$25.00	
b. 10 number block	\$5.00	

*Numbers sold in conjunction with DID Service only.

C. Conditions

- a. The service is furnished subject to the availability of Central Office facilities and compatibility of customer-provided equipment.
- b. The service includes central office switching equipment for in-dialing from the exchange and toll network directly to stations associated with customer premises equipment.

- (1) See associated trunk and service connection charge tariffs for the applicable rates.
- (2) Not applicable if installed with initial installation. Subsequent installations are subject to non-recurring costs.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 8
First Revised Sheet 6
Cancels Original Sheet 6

MISCELLANEOUS SERVICES

8.2 **DIRECT INWARD DIALING (DID) SERVICE** (Continued)

C. Conditions (Continued)

1. The rates herein contemplate the use of standard Telephone Company equipment and serving arrangements and are in addition to rates and charges for the service with which it is furnished. When equipment or service of a special type is requested and provided, rates and charges are related to the costs involved to meet the individual requirements of each case.
2. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided equipment must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service.
3. The Telephone Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provisioning of DID services render any facilities provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance.
4. Directory listings will be provided in accordance with the regulations of the "Directory Listings" section of this Tariff. DID numbers furnished herein are not entitled to free directory listings.
5. Customer-provided equipment must be arranged by the customer to provide for the intercepting of assigned but unused station numbers.
6. The customer being provided DID service will be responsible for all toll calls billed to the DID numbers.
7. DID numbers will be sold in conjunction with services capable of DID translation.
8. These charges do not apply to paging companies.
9. The assignment of the telephone numbers and the sequence of numbers assigned to a DID service is determined by the Company based on the rules established in FCC order 00-104. The customer may request a sequential block of numbers to be placed into service at a later date. Non-Recurring Charges for DID numbers may apply to recover the cost of reserving the numbers. Reserved numbers can only be held for a maximum of six months. After six months, the reserved numbers must be placed into service for that specific customer or the numbers will be categorized as available for use by other customers.

(N)
|
(N)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 8
First Revised Sheet 7
Cancels Original Sheet 7

MISCELLANEOUS SERVICES

8.3 **RESERVED FOR FUTURE USE**

(T)

(D)

|

(D)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 8
First Revised Sheet 8
Cancels Original Sheet 8

MISCELLANEOUS SERVICES

8.4 **RESERVED FOR FUTURE USE**

(T)

(D)

(D)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 8
Second Revised Sheet 9
Cancels First Revised Sheet 9

MISCELLANEOUS SERVICES

8.5 **RESERVED FOR FUTURE USE**

(T) (D)

(D)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 8
Second Revised Sheet 10
Cancels First Revised Sheet 10

MISCELLANEOUS SERVICES

8.5 **RESERVED FOR FUTURE USE**

(T) (D)

(D)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 8
Second Revised Sheet 11
Cancels First Revised Sheet 11

MISCELLANEOUS SERVICES

8.6 DEDICATED ETHERNET SERVICE

(N)

A. General Description

Dedicated Ethernet Service is a packet-switched network that provides a point-to-point or multi-point service arrangement for customers requiring special high-bandwidth data applications. This service is offered with various transport speeds ranging from 1.5 to 10 Megabits per second (Mbps) from one customer premise location to another customer premise location or multiple locations within the exchanges of the Company.

B. Conditions and Limitations

1. The service is offered subject to the availability of central office equipment and appropriate outside plant facilities. The service may not be available to all customers and/or at all speeds due to loop length, line conditioning and/or facility availability.
2. Customers must subscribe to this service for a minimum of one month.
3. Rates are based on term agreements. The rates are in effect from the time the service is installed until the end of the term agreement period. Upon expiration of the term agreement period, the customer may keep the same term agreement period or select a new term agreement period. Whichever term agreement the customer chooses, the rates for that term agreement will be at the rates in effect at that time.
4. Rates will not be increased by the Company until the term agreement period expires.
5. If the service is canceled by the customer prior to the completion of the term agreement period, the customer will be obligated to pay a termination charge. The applicable termination charge will be equal to the number of months remaining in the term agreement period times the monthly rate provided under the term agreement. Termination charges will not apply, if the customer replaces the service with comparable service and a term length that is equal to or greater than the original term agreement period.
6. The service may be provided within an individual exchange or between exchanges of the same Company.

(N)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 8
Second Revised Sheet 12
Cancels First Revised Sheet 12

MISCELLANEOUS SERVICES

8.6 **DEDICATED ETHERNET SERVICE** (Continued)

(N)

C. Rates and Charges

The following rates apply from one customer premises to the Ethernet switch (one leg). The service requires two or more legs to complete the arrangement.

1. Recurring Monthly Charge

Speed	Term	Monthly Rate
1.5	12 Months	\$425.00
1.5	24 Months	\$350.00
1.5	36 Months	\$300.00
1.5	48 Months	\$250.00
1.5	60 Months	\$225.00
3.0	12 Months	\$650.00
3.0	24 Months	\$525.00
3.0	36 Months	\$450.00
3.0	48 Months	\$375.00
3.0	60 Months	\$350.00
5.0	12 Months	\$825.00
5.0	24 Months	\$675.00
5.0	36 Months	\$575.00
5.0	48 Months	\$475.00
5.0	60 Months	\$450.00
10.0	12 Months	\$1,250.00
10.0	24 Months	\$1,000.00
10.0	36 Months	\$875.00
10.0	48 Months	\$750.00
10.0	60 Months	\$675.00

2. Non-Recurring Charge

Installation, per leg Rate
\$700.00

(N)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 8
Original Sheet 13

MISCELLANEOUS SERVICES

8.7 MISCELLANEOUS CIRCUITS, EXTENSION AND TIE LINES

A. General

1. Extension lines and tie lines are provided when suitable facilities are, and continue to be, available.
2. For the purpose of this tariff, the term "building" will be interpreted as including two or more structures where (a) such structures directly adjoin each other, being separated only by a building wall, or (b) such structures are connected by a completely enclosed passageway designed for and used primarily as the regular route for foot travel between the structures, and which passageway is also suitable for the installation and maintenance therein of interior telephone facilities, and (c) the major portions of the structures are occupied by the same customer.
3. Tie lines are furnished to interconnect private branch exchanges of the same or different customer in the same or separate buildings.
4. Extension lines are furnished when the extension telephone or PBX telephone is outside the building in which the associated main telephone or PBX is located.
5. Extension and tie lines singularly or in combination will be furnished at rates as stated in 8.7B following. Extension and tie lines are designed to meet normal transmission and signaling requirements and will be furnished when practicable and where facility conditions permit. Tie line connections to central office trunk lines may be established at either end but not both ends simultaneously.
6. Communication between more than two telephones connected to the line at the same time will be furnished when specified by the customer at rates as stated in 8.8B following, when practicable and where facility conditions permit.
7. The type of circuit construction and its routing are at all time determined by the Telephone company and ownership of such circuits shall remain vested in the Company.
8. Interexchange extension or tie lines may be associated with measured or unlimited service in accordance with the offering in the exchange and subject to the general regulations governing the furnishing of measure and unlimited service on the same premises.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 8
Original Sheet 14

MISCELLANEOUS SERVICES

8.7 MISCELLANEOUS CIRCUITS, EXTENSION AND TIE LINES (Continued)

B. Rates and Charges

1. Between points in the same exchange where the points are not on the same continuous property:

a. Two-point lines:

Main Telephone Extension Lines, bridges to main telephone lines:

Business	\$1.75
Residence	1.75
PBX Extension Lines	1.75

b. For mileage charges, see Section 8.8.

2. Between points in the same exchange where the points are on the same continuous property:

Each quarter route mile or fraction	\$0.50
Minimum charge, per mile	1.50

3. Between points in different exchanges:

a. Two point, Interexchange Channels measure between the scaling centers of the terminal Telephone Rate exchanges, per airline mile or fraction Bell Rate Applies

For Multi-point, Interexchange Channels, the mileage measurement is that combination of two-point mileage connecting the scaling centers which will produce the lowest interexchange mileage charge. When the customer requests special circuit routing or sequence of connection, the mileage are based upon the conditions involved.

b. Local Channels to service locations eachBell Rate Applies

4. Drop Service (See applicable Bell Telephone Rates)

a. When an interexchange channel involves stations in more than tow exchanges, drop service charges apply.

b. Bell rates apply for the charges for drop service per month and applies once for each exchange, other than the two terminal exchanges, regardless of the number of stations connected to the service in any exchange.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 8
First Revised Sheet 15
Cancels Original Sheet 15

MISCELLANEOUS SERVICES

8.8 OFF PREMISE EXTENSION ⁽¹⁾

A. General

Off-Premise Extension (OPX) is a telephone line that connects a station located in a separate building to the main station at the Network Interface Device or at the pedestal. This allows the phone at each location to ring at the same time.

B. Conditions and Limitations

1. OPX will only be provided where technically feasible and is subject to the availability of outside plant.
2. Mileage charges will be based upon the airline mileage between the locations of the primary (main station) and secondary line terminations.
3. For multi-point channels, the mileage is the shortest airline distance between each building in which the channel terminates. The charging mileage is the combination of such segments of distance which results in the lowest total mileage for the entire channel.
4. OPX is only provided to locations residing within the same exchange as the main station.
5. OPX may be located on the premises of another customer provided the other customers has a separate access line service at that location.
6. The Telephone Company may limit the number of off premise extensions connected to a line.
7. OPX is limited to voice grade service.
8. Calls made to 9-1-1 from the extension station may only list the main station in the 9-1-1 database.
9. Non-recurring charges as stated in Section 5. apply.
10. If supporting structures are necessary for the purpose of furnishing OPX extensions on the customer's premises or the extension involves unusual construction or disproportionately large expenditures as compared with usual types of construction, the customer may be responsible for the additional costs of construction.

⁽¹⁾ Off Premises Extension provisioned in or through the Central Office is grandfathered to existing customers effective November 1, 2015. This service will not be available to new customers after this date.

(M) Material now appears on Sheet 15.1 of Section 8.

(C)

(M)

(M)

(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 8
Original Sheet 15.1

MISCELLANEOUS SERVICES

8.8 OFF PREMISE EXTENSION ⁽¹⁾ (Continued)

C. Rates

The rates below do not apply to terminals that are located in the same building.

1. Residence or Business Service

For off premise extension service, mileage charges will apply if on the same cable pair as main station.

	<u>Monthly Rate</u>
a. If between main station and central office	No Charge
b. Minimum Charge – Off Premise	\$1.85
c. Minimum Charge - Same Premise	\$1.85
d. If beyond main station on same cable pair per route - 1/4 mile	\$0.55
e. If separate cable pair bridged at central office per route - 1/4 mile	\$0.55
f. Local Loop	\$7.70

Above rates on physical non-repeated circuits only with normal loop signaling within the local exchange. On loops requiring long line adapters and repeaters, special charges will apply.

2. When multi-key off premise extension are installed, mileage charges per pair or fraction of a pair will apply to such installations.

	<u>Monthly Rate</u>
Mileage charges per route 1/4 mile or fraction thereof - per pair	\$0.55

⁽¹⁾ Off Premises Extension provisioned in or through the Central Office is grandfathered to existing customers effective November 1, 2015. This service will not be available to new customers after this date.

(M) Material previously appeared on Sheet 15 of Section 8.

(C)
(M)
(M)
(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 8
Original Sheet 16

MISCELLANEOUS SERVICES

8.9 PUBLIC EMERGENCY CALL RECEIVING SERVICE

A. General

1. Public Emergency Call Receiving Service is intended for use by Fire Department and emergency organizations of like nature where, because of lack of continuous attendance at headquarters, it is desirable to have telephones at a number of locations for the purpose of receiving emergency calls.
2. The service consists of an exchange line and associated special telephones at designated locations. Generally, a minimum of two and, because of transmission limitations, a maximum of six emergency call receiving telephones are connected to the exchange line.
3. All public emergency call receiving telephones are arranged to ring simultaneously on calls incoming to the number listed for the service. The telephones are restricted to the receipt of calls. They are not equipped with dials.
4. Signal service may be furnished in conjunction with Public Emergency Call Receiving Service. Where signal service is provided, a special key at each telephone is arranged to actuate one or more signal control relays which in turn operates equipment furnished by the customer.
5. Regular telephone service is required at each premise where a public emergency call receiving telephone is located.

B. Rates and Charges

1. A special rate of \$4.00 per month shall apply to each Red Network Telephone.
2. Charges for special signaling circuits associated with Red Network Service are:

	<u>Monthly Rate</u>
a. Each cable pair required	\$1.30
b. Each hand generator or push button	\$0.25
c. Any type of low powered relay required to activated alarm signal	\$0.25
d. Central Office battery power for special fire department services	\$1.00

The applicable service connection charges are those shown in Section 5.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 8
Second Revised Sheet 17
Cancels First Revised Sheet 17

MISCELLANEOUS SERVICES

8.10 **SUSPENSION OF SERVICE**

A. General

Suspension of Service allows local exchange service to be temporarily suspended by request of the customer. This service is provided to customers whose requirements for telephone service is less than the normal 12-month period within a year.

B. Conditions

1. Service can be temporarily suspended for a minimum of one (1) month. (T)
(T)
2. Suspension of Service is available on all one-party residence lines and up to three one-party business lines subject to the availability of facilities.
3. The customer must have at least one month of regular telephone service paid prior to the establishment of Suspension of Service.
4. The Company reserves the right to bill charges for the total number of suspended months requested prior to establishment of Suspension of Service.
5. Suspension of Service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made.
6. The Company will not provide installations, moves, changes, or maintenance during the period when the customer is billed at the reduced rate.

(D)
|
(D)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 8
Fifth Revised Sheet 17.1
Cancels Fourth Revised Sheet 17.1

MISCELLANEOUS SERVICES

8.10 **SUSPENSION OF SERVICE** (Continued)

B. Conditions (Continued)

- 7. Bills are rendered at the reduced rate at regular billing dates during the period of suspension. (T)
- 8. The customer's listing will be retained in the directory. (T)
- 9. The Company assumes no liability for failure of a calling party to reach the customer during the period of suspension. (T)
- 10. The Company reserves the right to refuse suspension of service in the case of a customer whose account is delinquent. (T)
- 11. Dial tone access will be limited to 911/E911 and the Company's business office. (T)
- 12. This service may also be used for maintaining home monitoring systems, whereby the customer's system may dial out to a pre-designated toll free number. There is no inward dialing capacity during the Suspension of Service period. (T)

(D)

C. Rates and Charges

- 1. The monthly rate will be based upon 50% of the regular rate for basic local one-party exchange service. All other local services will be zero rated except for the following:
 - a) 911/E911 applicable surcharges will be billed at the full rate.
 - b) The Federal Subscriber Line Charge will be discounted 50% per the National Exchange Carrier Association FCC Tariff No. 5, Section 4.5.5.
- 2. Non-recurring charges do not apply for reconnection to regular full service.
- 3. Personal Greeting Service

This optional service is available for customers who prefer to leave a personalized greeting for incoming calls while they are on Suspension of Service.

Monthly Rate: \$3.50

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 8
Original Sheet 18

MISCELLANEOUS SERVICES

8.11 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

A. General

1. As facilities permit, the Telephone Company will provide a universal central office number (911) for the use by emergency service bureaus engaged in assisting local governments in the protection and safety of property of the general public. It is intended that the "911" number provide the public with a means of simple and direct telephone access to such local emergency service bureaus. This offering is limited to the central office number "911" only.
2. "911" lines are designated as access lines and are available to calls originated at telephones served from any central office located in the area served by the emergency bureau. These lines provide the following features:
 - a. Tone Applications permits differentiation between a caller who abandons a call before the emergency service bureau attendant answers and a caller who retains connection but is unable to speak.
 - b. Forced Disconnect prevents a caller from typing up a line. The emergency service bureau attendant releases the line by going on-hook.
 - c. Called Party Hold enables the emergency service bureau to retain control of the connection regardless of the calling party's switchhook status. In some situations, this feature is not available with lines furnished on a foreign exchange service basis.
3. "911" service is furnished to emergency service bureaus providing 24-hour coverage, and must be subscribed to in sufficient quantity to provide adequate service to the public.
4. "911" is not arranged to operate as a substitute for the main telephone exchange service of the emergency bureau.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 8
Original Sheet 19

MISCELLANEOUS SERVICES

8.11 **UNIVERSAL EMERGENCY NUMBER SERVICE - 911** (Continued)

B. Rates and Charges

1. "911" lines are furnished at the lowest business rate available in the serving area.
2. When the "911" services of this telephone company are furnished to a community outside of the normal serving area, no interexchange channel charges apply to the service bureau.
3. If "911" service is provided from an exchange other than that in which the emergency service bureau is located, rates and charges apply for interexchange channels as specified in Section 9 of this tariff.
4. No charge applies to the calling party for calls to the "911" number.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 8
First Revised Sheet 20
Cancels Original Sheet 20

MISCELLANEOUS SERVICES

8.12 RELOCATION FORWARDING SERVICE (C)

A. General

- 1. Relocation Forwarding Service is a service which accepts calls to special telephone numbers in ESS central offices programmed for this service and automatically forwards them to a customer's terminating premises equipment. RFS is available as an optional reversed charge toll service with calls forwarded to an exchange outside the local calling area of the call forwarding location. RFS is also available as a local remote call forwarding arrangement. On local RFS, both the call forwarding location and the terminating premises equipment location must be within the same exchange. (C)
- 2. RFS service is offered subject to availability of suitable facilities. (C)
- 3. RFS service is not offered where the terminating station is a coin telephone. (C)
- 4. RFS is provided on the condition that the Telephone Company's facilities are able to adequately handle calls to the RFS customer without interfering with or impairing any services offered by the Telephone Company. If in the opinion of the Telephone Company, the facilities are inadequate to handle the calls to the RFS customer, the customer will be required to pay for the cost of additional services and facilities. (C)
- 5. One listing in the white and yellow page directories, covering the exchange in which the call forwarding central office is located, is provided without additional charge. (C)

B. Rates and Charges

- 1. The following RFS rate is charged to the subscriber in addition to local charges specified elsewhere in the tariff. (C)

	<u>Per Month</u>	<u>Trans. Code</u>	
Relocation Forwarding Service	\$15.00	CCBRF	(C)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 8
First Revised Sheet 21
Cancels Original Sheet 21

MISCELLANEOUS SERVICES

8.12 **RELOCATION FORWARDING** (Continued)

(C)

B. Rates and Charges (Continued)

2. Message Charges

The message charges applicable to remotely forwarded calls shall be comprised of two separate charges; (i) a charge for that portion of the call from the originating station to the call forwarding location, and (ii) a toll charge for that portion of the call from the call forwarding location to the terminating premises equipment. The respective charge for each such portion shall be as follows:

- a. Between the originating station and call forwarding location.

The charge between the originating station and the call forwarding telephone number location shall be the charge specified in applicable tariffs for the type of call involved chargeable to the originating station with the exception of collect toll calls which shall be billed to the RFS customer.

(C)

- b. Between the call forwarding location and the terminating premises equipment.

The RFS customer is responsible for the customer-dialed station-to-station toll charges specified in applicable tariffs. The above charge applies to all calls answered at the terminating premises equipment, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

(C)

3. Nonrecurring Charges

Service connection charges as stated in Section 5 are applicable.

- a. Per remote call forwarding feature arranged for service.
- b. To change the number at the call forwarding location.
- c. To change the number to which calls are forwarded at the request of the customer.
- d. To change both numbers as in b. and c. above at the same time.

4. Minimum Contract Period

The minimum contract period for this service is two months.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 8
First Revised Sheet 22
Cancels Original Sheet 22

MISCELLANEOUS SERVICES

8.13 **RESERVED FOR FUTURE USE**

(T)

(D)

(D)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 8
Original Sheet 23

MISCELLANEOUS SERVICES

8.14 RADIO TELEPHONE SERVICE

A. Rules and Regulations

Radio Telephone Service is a grandfathered service offered only to existing customers. Once Radio Telephone Service is terminated by a customer or is not utilized by the customer for a period of ninety (90) days, the service will no longer be offered to that customer.

1. Installation, Repair and Inspection Services

- a. All installations will be done at the North Anson Service Center by appointment.
- b. All normal repairs will be done at the North Anson Service Center.
- c. Repair service at distant locations may be made when possible on a time and expense basis if requested by the customer.
- d. Repairs may be made at other approved Service Stations only when prior approval and arrangements have been made by Somerset Repair Department.
- e. All installation, repair, and inspection of Somerset owned equipment shall be done by Somerset. Somerset may inspect customer-owned equipment.
- f. Somerset agents and employees shall have the right to enter the premises and the mobile unit in which mobile equipment may be installed at any reasonable hour for the purpose of installing, repairing, inspecting, or removing equipment.
- g. The Customer shall make mobile equipment available for periodic inspection and tests at the North Anson Service Center at such times as shall be mutually agreed upon.
- h. Somerset shall not be liable for any defacement, damage, or injury to the mobile unit or customer's premises resulting from the existence, presence, installation, inspection, repair or removal of equipment when such defacement, damage or injury is not the result of Somerset negligence.
- i. Somerset shall not be liable for damages for any accident or injury occasioned by the mobile unit, the mobile equipment or any part thereof or apparatus in connection therewith when the accident or injury is not solely due to the negligence of Somerset.
- j. Somerset will install mobile equipment only in vehicles in which suitable space is provided for the proper operation and protection of the equipment. Customers will supply suitable antenna support and noise suppressor.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 8
Original Sheet 24

MISCELLANEOUS SERVICES

8.14 RADIO TELEPHONE SERVICE (Continued)

A. Rules and Regulations (Continued)

2. Local Service

- a. Somerset will normally furnish flat rate local mobile telephone service to persons or firms living or doing business in Somerset Service Areas.
- b. Somerset may, at its option, also furnish Somerset flat rate local mobile telephone service to persons or firms living or doing business in nearby Bell System or independent exchanges if these companies or exchanges do not furnish mobile telephone service.

Such customers of other companies may subscribe to Somerset mobile telephone service, but shall be considered to be Somerset customers in so far as mobile telephone service is concerned, and subject to Somerset rules, regulations, and rates.

Somerset will furnish mobile telephone service to persons living or doing business in the service area of other telephone companies only upon request or approval of these other companies in writing.

- c. The customer's use of the radio transmitter on the mobile unit shall at all times be subject to the control of the operator at the land radio telephone station of the telephone company.

3. Service With Other Companies

- a. Somerset will provide mobile telephone service on the Bell System land mobile system only in conjunction with at least one Somerset local channel flat rate telephone service at established rates.
- b. With the approval of the Maine Public Utilities Commission, Somerset will enter into suitable agreements with other telephone companies who furnish local flat rate mobile telephone service in their area, and who wish to reciprocally furnish flat rate local mobile telephone services in the areas served by both companies.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 8
Original Sheet 25

MISCELLANEOUS SERVICES

8.14 RADIO TELEPHONE SERVICE (Continued)

A. Rules and Regulations (Continued)

4. Service Interruptions

- a. The customer will be allowed a pro rata rebate of fixed monthly service charges, based on a thirty-day month for interruption of service not due to the negligence or willful act of the customer, for the time the interruption continues in excess of twenty-four hours after delivery of the equipment to the North Anson Service Center or other authorized repair center following written or telephone notice of failure to Somerset.
- b. Somerset liability for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission occurring in the course of furnishing service or facilities shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error, or defect in transmission occurs.
- c. When the lines of other companies are used in establishing connections, Somerset is not liable for any act or omission of the other company or companies.

5. In cases where extreme reliability of service is required, additional frequencies and/or additional transmitters and receivers may be installed at special rates after permission of the F.C.C. is received. This service may be furnished through any Somerset Base Station within range.

6. Fixed Station Service

- a. Somerset will install radio telephone service at fixed locations at published rates only when there is sufficient signal strength to provide telephone quality service using normal types of fixed antennae and standard 25-watt customer equipment.
- b. Any requirement for fixed location radio telephone service in weak signal areas requiring high power equipment, special receivers or antennae will normally require special licensing arrangement. Rates for such service will be based on estimated costs of supplying such equipment and service.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 8
Original Sheet 26

MISCELLANEOUS SERVICES

8.14 **RADIO TELEPHONE SERVICE** (Continued)

A. **Rules and Regulations** (Continued)

7. Somerset proposes telephone grade service reliability within a 10-mile radius of base stations except as otherwise specified in service contracts. However, service is furnished subject to transmission limitations due to radio propagation conditions, and Somerset liabilities are limited as set forth in rules C and D, and other applicable rules.
8. Flat Rate Mobile Telephone Areas
 - a. Strong Base Station

Flat rate local service in Strong, Phillips, and New Vineyard exchanges approximately 700 telephones. Service to other places on toll basis.
 - b. Stratton Base Station

Flat rate local service in Stratton, Bigelow, and Kingsfield exchanges approximately 600 telephones. Service to other places on toll basis.
9. Charges for flat rate local mobile telephone service filed in this tariff are based on existing local free dialing areas. Further expansion of free dialing areas, with resulting additional telephones in the free dialing areas may require adjustment of flat rate charges.
10. Furnishing of mobile telephone service will be dependent on availability and deliver of suitable radio telephone equipment, allocation of appropriate channels, and issuance of proper licenses and authority. Somerset will not normally stock radio telephone equipment in excess of known requirements.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 8
Original Sheet 27

MISCELLANEOUS SERVICES

8.14 RADIO TELEPHONE SERVICE (Continued)

A. Rules and Regulations (Continued)

11. Responsibility for Company Owned Equipment

- a. The customer is required to exercise reasonable precaution to protect the equipment against damage and theft and upon termination against damage and theft and upon termination shall return all equipment furnished by Somerset in good condition, reasonable wear and tear excepted.
- b. No equipment, apparatus, circuit, or device not furnished by Somerset shall be attached to or connected with the facilities furnished by the Telephone Company, whether physically, by induction, or otherwise, except as authorized by Somerset. In case any such unauthorized attachment or connection is made, Somerset shall have the right to remove or disconnect the same, or to suspend the service during the continuance of said attachment or connection, or to terminate the service.
- c. The expense for ordinary maintenance and repair of Somerset equipment is borne by Somerset. The customer will be responsible for damage to or loss of Somerset equipment caused by his negligence or by the negligence of the operator of the mobile unit (or vehicle) in which the equipment is installed. Somerset will charge the customer the actual cost of repair or replacement of equipment for the damage or loss of which the customer is responsible.
- d. Somerset may, at its options, require the customer to provide at his expense for the benefit of Somerset Comprehensive Liability, fire, theft, and collision insurance, in amounts sufficient to cover the insurable value of Somerset equipment in the possession of the customer.

12. Somerset Telephone Mobile Radio Telephone Equipment may be operated in Canada on Canadian mobile frequencies and compatible equipment, only when application has been made to the Canadian department of transport using Canadian for 2190 and the written permission has been received from Canada. If such Canadian service is desired, sufficient time must be given to permit approval to be received. Such approval must be carried with the Radio Equipment, else Radio Equipment will be sealed when crossing the border into Canada. Unauthorized breaking of such seal may result in confiscation of the vehicle.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 8
Original Sheet 28

MISCELLANEOUS SERVICES

8.14 RADIO TELEPHONE SERVICE (Continued)

A. Rules and Regulations (Continued)

13. Customer Use of Service, Denial and Restoration of Service

- a. In the event of abandonment of the equipment provided by Somerset, the non-payment of any sum due, the use of foul or profane expressions, the impersonation of another with fraudulent intent, or of any other violation of the lawful regulations of Somerset, of the Communications Act of 1934, as amended, or of the rules and regulations of the Federal Communications Commission or the Public Utilities Commission, Somerset may either temporarily deny service, or terminate the contract.

When the service of a customer has been temporarily denied in accordance with the preceding paragraph, but the contract has not been terminated or the order to remove the service has not been issued and completed, such service will be restored upon payment of all charged due and restoral charge, as specified in this tariff.

Upon the use of the service for the purpose of performing any service in competition with the service which the Telephone Company may now or hereafter furnish, the Telephone Company may, by notice in writing to the customer without incurring any liability, forthwith discontinue the furnishing of said service and terminate the contract.

Radio telephone service is intended only for communications in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, firm or corporation for such use, or in the collection, transmission or delivery of any communication for others.

- b. Nothing herein shall be construed to permit the use of a recording device, or of a device to interconnect any line or channel of the Telephone Company with any other communication line or channel of the Company or of any other person.

14. General Land Line Rules and Regulations Applicable

The Rules and Regulations of Somerset applicable to land line telephone service, as from time to time in effect including those relating to deposits, payment, and disconnection of service, apply to radio telephone service.

15. Service to Somerset Telephone Company Vehicles

Somerset may use mobile telephone frequencies in its own vehicles to furnish maintenance and supervisory functions for Somerset normal operations, when and if appropriate subject to FCC Rules, Part. 21.511 (B).

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 8
Original Sheet 29

MISCELLANEOUS SERVICES

8.14 **RADIO TELEPHONE SERVICE** (Continued)

B. Mobile Radio Telephone Service

1. Installation and Removal Charges

- | | |
|---|---------|
| a. Original installation | \$75.00 |
| b. Transfer to another vehicle | 40.00 |
| c. Re-installation | 25.00 |
| d. Restoration | 25.00 |
| e. Removal of Equipment: | |
| 1. No charge when vehicle is brought to North Anson. | |
| 2. Time and expense basis when required to remove equipment at distant locations. | |

2. Equipment Charges

- | | <u>Monthly
Rate</u> |
|--|-------------------------|
| a. Equipment charges - all areas | \$35.00 |
| b. Local flat rate telephone service charges, multi-party service | |
| 1. Stratton, Strong | \$10.00
(each area) |
| 2. North Anson (includes Bell towns of Skowhegan and Madison) | \$15.00 |
| c. Additional channels in other areas apply appropriate local flat rate service charges to basic equipment charge. | |

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 8
Original Sheet 30

MISCELLANEOUS SERVICES

8.14 **RADIO TELEPHONE SERVICE** (Continued)

B. **Mobile Radio Telephone Service** (Continued)

3. Charges on Bell system land mobile system.

- a. Somerset equipment charge plus at least one local service channel charge, plus \$5.00 per month for each Bell channel supplied will apply.

Standard Bell system local message charges will apply when using Bell System local service. Standard toll charges apply for long distance calls.

4. Minimum service

- a. Three months' minimum service.

5. Customer Owned Equipment Monthly Charges

- a. Customers owning suitable and compatible dial operating radio telephone equipment may operate such equipment on Somerset frequencies and receive flat rate local telephone service at the following rates:

- | | |
|------------------------------|---------------------|
| 1. Local service per channel | \$10.00 per channel |
| In North Anson | \$15.00 per channel |
| 2. Service in Bell areas | \$5.00 per channel |

But must be associated with at least one Somerset channel. Bell local message charges will be added.

- b. Customer owned equipment must first be licensed to a Somerset or other company base station. Customer must establish proof of proper operator license.
- c. Customers must establish proof of maintenance arrangement satisfactory to Somerset.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 8
Original Sheet 31

MISCELLANEOUS SERVICES

8.14 **RADIO TELEPHONE SERVICE** (Continued)

B. **Mobile Radio Telephone Service** (Continued)

5. Customer Owned Equipment Monthly Charges (Continued)

- d. Somerset may deny service, or terminate service or discontinue service if customer owned radio telephone equipment, or any equipment or apparatus used in connection therewith or affecting the same in Somerset judgment adversely affects its service, operation, or inspection program.
- e. The customer shall comply with applicable regulations of the Federal Communications Commission and other regulatory bodies.
- f. Rules and regulations herein apply to customer owned equipment and service furnished therewith.

C. **Fixed Radio Telephone Service**

1. Fixed Service - Temporary Fixed

- a. Fixed service requires 6 month minimum service period.
- b. Customers will supply standard 12 volt battery and charger and AC supply or standard 60 cycle 110V AC for AC operated sets. Customers will supply a suitable antenna support.

Monthly
Rate

c. Monthly charge for local channel \$68.00

- 2. Extension telephone equipment is not yet available for fixed radio telephone service; however, an additional set may be installed using the same ringing code. \$30.00/month

- 3. Temporary fixed service is supplied at fixed locations for six months or less in any one year, and licensed under the Companies blanket authorization for temporary fixed station. Fixed stations require individual licenses.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 8
Original Sheet 32

MISCELLANEOUS SERVICES

8.14 **RADIO TELEPHONE SERVICE** (Continued)

C. Charges For Local Calls

1. Charges for local exchange calls made by roaming, manually operated radio telephones, signaling through operator access trunks, will carry a special 30-cent person-to-person zone charge. This charge applies only to the local exchange calling area where the base station is located.
2. All other calls carry regular toll rates.

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 8
Original Sheet 33

MISCELLANEOUS SERVICES

8.15 ACCOUNT RETENTION

(N)

A. General

This service allows a customer to retain their current phone number and associated services when they temporarily disconnect service. When the customer reconnects service they will receive the same phone number and associated services as when they previously held service.

B. Conditions

1. Customers will be completely disconnected from the Public Switched Network and will not have dial tone service or access to emergency services.
2. Customers may retain their current phone number for a minimum of one (1) month and a maximum of ten (10) months.
3. The customer must furnish a forwarding address for billing purposes.
4. The customer may purchase in advance the retention of the phone number if a forwarding billing address cannot be furnished.
5. Account Retention is available on all one-party residence lines and up to three one-party business lines subject to the availability of facilities.
6. The customer must have at least one month of regular telephone service paid prior to the establishment of Account Retention.
7. Account Retention may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made.
8. The Company will not provide installations, moves, changes, or maintenance during the period when the customer is billed at the reduced rate.
9. Only two suspension periods will be allowed and shall not exceed ten months in any one calendar year nor exceed ten continuous months at any time regardless of the year.

(N)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 8
First Revised Sheet 34
Cancels Original Sheet 34

MISCELLANEOUS SERVICES

8.15 **ACCOUNT RETENTION** (Continued)

B. Conditions (Continued)

10. The Company assumes no liability for failure of a calling party to reach the customer while on account retention.
11. The Company reserves the right to refuse Account Retention in the case of a customer whose account is delinquent.
12. The ten (10) month maximum does not apply to military personnel who are on active duty. (N)

C. Rates and Charges

1. The monthly rate will be \$5.00 per line on account retention.
2. An establishment fee of \$10.00 will apply for the second subscription to account retention in one calendar year. (N)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 8
Original Sheet 35

MISCELLANEOUS SERVICES

8.16 CUSTOMIZED 911 (C911)

(N)

A. General

Customized 911 (C911) allows a customer to provide 911 Dispatch Centers (PSAP) with specific information for their PBX station telephone numbers or business lines.

B. Conditions

1. There is no charge for requesting updates to information at the PSAP.
2. A No Record Found (NRF) Charge applies when the Company receives an NRF report from the local authorities when a 911 call is placed and no 911 information was in the database. If a customer receives 3 of these, C911 will be terminated. The customer is required to provide 911 via one (1) ANI with one (1) address, per PRI T1; or via Analog line.
3. The Report Request charge applies when a customer requests a list of their E911 information from the E911 database.
4. Except where caused by the willful misconduct or gross negligence of TDS Telecom, the customer agrees to release, indemnify, defend and save harmless the Company from claims, suits, actions, damages, costs, judgments and actions of any nature or from any person related to the C911 Service provided.
5. The C911 customer agrees to indemnify and hold harmless TDS Telecom for any infringement or invasion of the right to privacy of person or persons, caused or claimed to be caused by acts or omissions of the Customer and their operation or use of C911 Service.

C. Rates

	<u>Monthly Charge</u>	<u>Non-Recurring Charge</u>
1. Initial Set-Up (per number) (not to exceed \$500)		\$1.00
2. Per Number Charge	\$0.05	
3. No Record Found Charge (per number)		\$50.00
4. Report Requests Charge		Variable

(N)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 9
Sixth Revised Contents Sheet 1
Cancels Fifth Revised Contents Sheet 1

PROMOTIONS

	<u>Sheet</u>	
9.1 STAR Business Unlimited Bundle Promotion	1	(T) (D)
9.2 TDS Business Voice Bundle Promotion		(N) (D)
		(D)
		(D)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 9
Twelfth Revised Sheet 1
Cancels Eleventh Revised Sheet 1

PROMOTIONS

9.1 STAR Business Unlimited Bundle Promotion

Beginning November 15, 2022 through April 30, 2023, qualifying business customers who subscribe to the STAR Business Unlimited Bundle for 24 months will receive 6-Way Calling and the bundle for \$19.99 per month. Qualifying business customers are defined as customers who are new or returning to the Company (establishes a new account) or customers who have existing internet service and want to add a voice line to their service. New or returning customers must also agree to subscribe to the Company's Internet Service. The qualifying business customer must not have an outstanding debt with the Company. A contract will not be required and there will be no Early Termination Fee.

9.2 TDS Business Voice Bundle Promotion

Beginning March 1, 2024 through August 31, 2024, qualifying business customers who subscribe to the TDS Business Voice Bundle for 24 months will receive the bundle and 6-Way Calling for \$17.99 per month. Qualifying business customers are defined as customers who are new or returning to the Company (establishes a new account) or customers who want to add a voice line to their service. The qualifying business customer must not have an outstanding debt with the Company. A contract will not be required and there will be no Early Termination Fee.

(N)
|
(N)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 9
Sixth Revised Sheet 2
Cancels Fifth Revised Sheet 2

SPECIAL PROMOTIONS

RESERVED FOR FUTURE USE

(T) (D)

(D)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 9
First Revised Sheet 3
Cancels Original Sheet 3

RESERVED FOR FUTURE USE

(T)

(D)

(D)

EFFECTIVE: March 14, 2008

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 9
First Revised Sheet 4
Cancels Original Sheet 4

RESERVED FOR FUTURE USE

(T)

(D)

(D)

EFFECTIVE: March 14, 2008

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 9
First Revised Sheet 5
Cancels Original Sheet 5

RESERVED FOR FUTURE USE

(T)

(D)

(D)

EFFECTIVE: March 14, 2008

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 9
First Revised Sheet 6
Cancels Original Sheet 6

RESERVED FOR FUTURE USE

(T)

(D)



(D)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 9
First Revised Sheet 7
Cancels Original Sheet 7

RESERVED FOR FUTURE USE

(T)

(D)

(D)

EFFECTIVE: March 14, 2008

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 9
First Revised Sheet 8
Cancels Original Sheet 8

RESERVED FOR FUTURE USE

(T)

(D)

(D)

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 9
First Revised Sheet 9
Cancels Original Sheet 9

RESERVED FOR FUTURE USE

(T)

(D)

(D)

EFFECTIVE: March 14, 2008

MAINE TERMS OF SERVICE

SOMERSET TELEPHONE COMPANY
Maine

Section 9
Second Revised Sheet 10
Cancels First Revised Sheet 10

RESERVED FOR FUTURE USE

(T)

(D)

(D)

EFFECTIVE: March 14, 2008