

GENERAL SUBSCRIBER SERVICES TARIFF

SALEM TELEPHONE COMPANY  
Kentucky

PSC 2  
Section U  
First Revised Sheet 1  
Cancels Original Sheet 1

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

ADVANCED CALLING SERVICES

A. GENERAL

(N)

Advanced Calling Services (ACS) are optional services, offered in addition to regular exchange service, which allows customers to efficiently manage the call flow generated over their Exchange Access Line(s). Customers will be able to screen, redirect, or return selected calls. These services offer subscribers convenience, time savings, and a greater degree of control over the use of their telephones. Advanced Calling Services are available to residence and business customers where facilities are available. Individual feature availability may differ by exchange.

B. SERVICE DESCRIPTION

1. CALL REJECTION

This service enables a subscriber to reject up to a maximum of six (6) preselected incoming telephone numbers from which he/she does not wish to receive calls. To select a telephone number, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. To add an unknown telephone number to the list, a subscriber can activate a code immediately after receiving an unwanted incoming call. The Company's equipment will screen incoming calls against the subscriber's list and reject those on the list. Callers whose numbers are rejected are directed to a Company recorded announcement. If facilities are unavailable to provide incoming call screening via the subscriber's list, standard call completion will occur.

2. CALL RETURN

This service enables the subscriber to automatically redial the telephone number of the most recent incoming call. The Company's equipment will make repeated attempts to establish the call for approximately a thirty (30) minute period, beginning with the subscriber's activation of Call Return if the most recent incoming call is busy. If the most recent incoming call is blocked, the subscriber will get a Company recorded announcement indicating the number is a private number and the call cannot be returned. The service cannot be activated for calls originating from a line that is forwarded or from a line not associated with a telephone number, e.g., multiline hunting groups.

Call Return is available on a per usage or flat rate basis. This service will have a per activation rate and a specified number of chargeable activations. After the specified number of chargeable activations, each activation thereafter will be at no charge.

(N)

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

SEP 18 1997

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: *Stephan Bill*  
SECRETARY OF THE COMMISSION

ISSUED: August 18, 1997

EFFECTIVE: September 18, 1997

BY: Michael A. Pandow, President

GENERAL SUBSCRIBER SERVICES TARIFF

SALEM TELEPHONE COMPANY  
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ADVANCED CALLING SERVICES

B. SERVICE DESCRIPTION (Cont'd)

3. PREFERRED CALL FORWARDING

This service enables the subscriber to forward up to a maximum of six (6) preselected incoming telephone numbers to another telephone number. To forward a telephone number, the subscriber dials an activation code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and forward only those telephone numbers on the list. Calls forwarded by this service are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations.

4. PRIORITY RINGING

This service allows the subscriber to provide up to a maximum of six (6) preselected incoming telephone numbers with a distinctive alerting signal or ring (or a distinctive Call Waiting tone if the subscriber has subscribed to Call Waiting), when the subscriber receives calls from them. To program a telephone number, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and provide the Priority Ringing service for the preselected telephone numbers on the subscriber's list.

5. REPEAT DIALING

This service enables the subscriber to automatically redial the last outgoing telephone number dialed from that line. When the recalled telephone number is busy, the Company's equipment will make repeated attempts to establish the call for approximately a thirty (30) minute period, beginning with the subscriber's activation. Repeat Dialing is available on a flat rate basis.

6. SPECIAL CALL ACCEPTANCE

This service enables a subscriber to allow up to a maximum of six (6) preselected incoming telephone numbers to be accepted. To select a telephone number to be accepted, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and allow only those calls to be completed. Calls from all other numbers will be routed to a Company recorded announcement.

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ISSUED: July 15, 2016  
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*Joel P. Dohmeier*  
BY: Joel Dohmeier, Vice President

TARIFF BRANCH  
**RECEIVED**  
7/15/2016  
PUBLIC SERVICE  
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ADVANCED CALLING SERVICES

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B. SERVICE DESCRIPTION (Cont'd)

(N)

7. CALLER ID

Caller ID - Basic (Number only) and Caller ID - Deluxe (Name and Number) are the available services.

**Caller ID - Basic (Number Only)**

This service utilizes specific network capabilities to transmit and display the number associated with an incoming call to the called party's access line. The number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID subscribers must provide, and connect, their own compatible premises equipment in order to process and display the number transmission. The Company will forward all telephone numbers where technically feasible.

If a calling party has activated blocking, the number will not be transmitted to the display equipment of a Caller ID subscriber. Instead, the Caller ID subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID subscriber that the calling party chose to block number delivery.

**Caller ID - Deluxe**

This service utilizes specific network capabilities, where technically feasible, to transmit the Name and Number associated with an incoming call to the called party's access line. The name and number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID - Deluxe subscribers must provide, and connect, their own compatible premises equipment in order to process the name and number transmission. The Company will forward all telephone numbers where technically feasible.

If a calling party has activated blocking, the name and number will not be transmitted to the display equipment of a Caller ID - Deluxe subscriber. Instead, the Caller ID - Deluxe subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID - Deluxe subscriber that the calling party chose to block name and number delivery.

At this time, name and number blocking may not be provided on all calls originating from paystations or other services used by the general public. This depends on feature availability.

(N)

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Kentucky

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ADVANCED CALLING SERVICES

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B. SERVICE DESCRIPTION (Cont'd)

8. CALLER ID BLOCKING

Caller ID Blocking allows the subscriber to prevent the delivery of their calling data to a Caller ID subscriber on a per call basis (Caller ID Blocking - Per Call) or per line basis (Caller ID Blocking - Per Line).

a) Caller ID Blocking - Per Call

This service will block the delivery of the caller's data to a Caller ID subscriber for one call only and may be activated from all single party access lines by dialing \*67 (1167 from a rotary phone) prior to placing the call. **PER THE FCC CALLER ID ORDER, EFFECTIVE 12/1/95, CALLER ID BLOCKING - PER CALL IS PROVIDED TO ALL CUSTOMERS AT NO CHARGE.**

As of 1/1/97, per FCC Docket 91-281, per call blocking will be provided on calls originating from public, semi-public or other paystations used by the general public and party lines.

b) Caller ID Blocking - Per Line

This service will automatically block the delivery of the caller's data to a Caller ID subscriber on all calls and will be made available or offered, at no charge, to law enforcement agencies and domestic violence programs and Non-Published Residential customers. Per line blocking can be deactivated by dialing \*82 (1182 from a rotary phone) prior to placing the call.

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B. SERVICE DESCRIPTION (Cont'd)

(N)

9. CALL TRACE

This service enables the customer to initiate a trace of the last incoming call completed by dialing an activation code immediately after terminating the call. A Call Trace is considered successful when the Company's equipment is able to record the incoming call detail (not the conversation). Incoming call detail includes: the calling number, the time the trace was activated, and in some locations, the time the traced call was received. Upon completion of a successful trace, the customer will be assessed a Call Trace fee that will appear on the customer's next bill. The results of the trace are never provided to the customer directly. Call Trace information will only be given to appropriate law enforcement agencies. For further action to be taken, the customer is required to contact the Telephone Company Business Office during normal business hours, which will refer the customer to appropriate law enforcement agencies, or contact the law enforcement agency directly. In addition, the business office will contact the customer when two successful traces have been made to the same number within thirty days. Call Trace detail will be retained by the company and made available to the local law enforcement for ten business days after the trace has been initiated.

Call Trace may not capture incoming telephone numbers marked "private" or "out of area".

Only calls from locations with compatible signaling services are traceable using Call Trace.

10. ANONYMOUS CALL REJECTION

This service enables a subscriber to reject incoming calls from which a privacy indicator is received. The service is activated by dialing a unique code. When the service is active, the Company will not complete calls to its customer when the calling party has activated Caller ID blocking services. Such calls will be routed to a Company recorded announcement.

(N)

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SALEM TELEPHONE COMPANY  
Kentucky

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

ADVANCED CALLING SERVICES

C. SPECIAL CONDITIONS AND LIMITATIONS

1. Special Conditions for Caller ID:

- a) An originating caller's data may not be displayed at the called party under the following conditions:
  - 1) The caller's data will not be displayed if the called party is off-hook. The called party must be on-hook to receive the caller's data. If the customer subscribes to both Call Waiting and Caller ID, and is on an existing call, a second incoming call information will not be displayed. Instead, the called party will receive the usual Call Waiting tone.
  - 2) The caller's data will not be displayed if the called party answers the incoming call during the first ring interval.
  - 3) Caller ID services cannot be provided with any distinctive ringing lines having a maximum silent interval duration that is not long enough to allow transmission of the data message.
  - 4) Identification of names, specific stations or extensions served by a PBX or Key System is not possible. The main directory number of the PBX or Key System will be displayed.
  - 5) Caller ID - Basic and Caller ID - Deluxe cannot be provided if the calling party is from a multi-party line. The called party will receive an "Unavailable" display.
  - 6) The Caller's data will be unavailable if it is from another office that is not linked by appropriate facilities with the called party's office.
  - 7) The calling party has activated blocking.
  - 8) Caller ID services do not display a directory number or name and number (if available) for operator assisted calls, calls marked private by the originator or calls originating from coin and party line stations.
  - 9) Caller ID services cannot be provided if the calling party is from a multi-party line. The called party will receive an "Unavailable" display.

(N)

(N)

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GENERAL SUBSCRIBER SERVICES TARIFF

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SALEM TELEPHONE COMPANY  
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MISCELLANEOUS SERVICE ARRANGEMENTS

ADVANCED CALLING SERVICES

APPROVED

C. SPECIAL CONDITIONS AND LIMITATIONS (Cont'd)

(N)

1. Special Conditions for Caller ID: (Cont'd)

b) The following special conditions apply to Caller ID services based on the FCC Caller ID Order effective 12/1/95:

- 1) If a customer dials a "1-800" or other Automatic Number Identification (ANI) Service number, the telephone number that they are calling from will be revealed to the called party through ANI technology. Even if the customer has per line blocking or has activated per call blocking, the 800 number party has the right to obtain this information through ANI.
- 2) ANI information may not be reused or resold for other purposes without a caller's consent, even where the called party has paid for the call.
- 3) Caller ID services are available on all long distance calls where technically feasible.
- 4) All calling data will be displayed to E911 through ANI technology, even if the customer has per line blocking or has activated per call blocking.
- 5) All calling data will be passed, even for customer who do not subscribe to Caller ID.
- 6) Per call blocking will be available to all customers. (The FCC Order overrules all state PUC/PSC decisions on Per call blocking.)

(N)

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GENERAL SUBSCRIBER SERVICES TARIFF

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MISCELLANEOUS SERVICE ARRANGEMENTS

ADVANCED CALLING SERVICES

APPROVED

C. SPECIAL CONDITIONS AND LIMITATIONS (Cont'd)

2. Limitations for Advanced Calling Services:

- a) Where the calling party's data can be forwarded from the central office originating the call to the terminating central office serving the called party;
- b) When both the originating customer and the call terminating customer are served from the same central office;
- c) When both the call originating customer and the call terminating customer are served from different central offices equipped for ACS and are linked by appropriate facilities;
- d) If offering Caller ID - Deluxe, the Calling Name will be displayed only where appropriate facilities are available to provide a match of Calling Name to Calling Number.

The Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure, or malfunctions of ACS Services or equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

It shall be the responsibility of the Customer to provide Customer Premises Equipment (CPE) compatible with ACS.

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**GENERAL SUBSCRIBER SERVICES TARIFF**

**SALEM TELEPHONE COMPANY**  
Kentucky

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**MISCELLANEOUS SERVICE ARRANGEMENTS**

**ADVANCED CALLING SERVICES**

**APPROVED**

**D. Rates, Discounts, and Usage Sensitive ACS**

1. Rates

- a) The monthly rates and discounts are in addition to basic local exchange service or any other services subscribed to by the customer.
- b) Activation and Deactivation codes listed below apply to touchtone telephones. (Rotary phones use the codes prefaced by a 11. For example, Call Return would be 1169.)

<u>One Service Per Line (1)</u>	<u>Monthly Rate</u>		<u>Activation Code</u>	<u>Deactivation Code</u>	
	<u>Res</u>	<u>Bus</u>			
1) Call Rejection	\$3.50	\$4.00	*60	N/A	(I)
2) Call Return	3.50	4.00	*69	*89	(I)
3) Preferred Call Forwarding	3.50	3.50	*63	N/A	
4) Priority Ringing	3.50	4.00	*61	N/A	(I)
5) Repeat Dialing	3.50	4.00	*66	*86	(I)
6) Special Call Acceptance	3.50	3.50	*64	N/A	
7) Caller ID					
a) Caller ID - Basic (Number Only)	7.00	7.00	N/A	N/A	(I)
b) Caller ID - Deluxe (Name and Number)	8.50	9.00	N/A	N/A	(I)
8) Caller ID Blocking					
a) Per Call	No Charge	No Charge	*67	N/A	
b) Per Line	N/A	N/A	N/A	*82	
9) Anonymous Call Rejection	3.00	3.50	*77	*87	(I) (C)

(1) Non-recurring charges do not apply to the connection of Advanced Calling Services.

ISSUED: January 3, 2008

EFFECTIVE: January 4, 2008

BY: Jeff Jung, Vice-President

**GENERAL SUBSCRIBER SERVICES TARIFF**

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Kentucky

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**MISCELLANEOUS SERVICE ARRANGEMENTS**

**APPROVED**

**ADVANCED CALLING SERVICES**

**D. RATES, DISCOUNTS AND USAGE SENSITIVE ACS (Cont'd)**

**2. MULTIPLE SERVICES DISCOUNT PLAN, Per Line**

A discount will apply to additional Advanced Calling Services subscribed to based on the following:

<u>Credit (2)</u>	<u>Credit Per Month</u>	<u>Trans. Code</u>
Two ACS Services	\$ 0.75	ACSR2
Three ACS Services	1.50	ACSR3
Four ACS Services	2.25	ACSR4
Five ACS Services	3.00	ACSR5
Six ACS Services	3.75	ACSR6
Seven ACS Services	4.50	ACSR7
Eight ACS Services	5.25	ACSR8

Caller ID Blocking and Usage Sensitive Services are not offered as part of the above discount package.


(2) Individual service rates as specified elsewhere in this tariff apply. Total monthly charges will be reduced by a credit corresponding to the number of services purchased per line.

**3. USAGE SENSITIVE SERVICES**

	<u>Per Successful Activation</u>	<u>Monthly Cap</u>	<u>Trans Code</u>	<u>Activation Code</u>	<u>Deactivation Code</u>
Call Trace	\$ 4.00	\$12.00	ACSCT	*57	N/A
Call Return	0.50	7.00	ACSRM	*69	*89

(D)

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EFFECTIVE: September 4, 2016

BY:    
Joel Dohmeier, Vice President

TARIFF BRANCH <b>RECEIVED</b> 7/15/2016 PUBLIC SERVICE COMMISSION OF KENTUCKY
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GENERAL EXCHANGE TARIFF

SALEM TELEPHONE COMPANY  
Kentucky

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MISCELLANEOUS SERVICE ARRANGEMENTS

ADVANCED CALLING SERVICES (Continued)

APPROVED

D. Rates, Discounts, and Usage Sensitive ACS (Continued)

4. Privacy Pack<sup>1</sup>

(C)

The Privacy Pack combines five (5) Advanced Calling Services into one package. The package includes the following services: Caller-ID Deluxe, Call Rejection, Anonymous Call Rejection, Preferred Call Forwarding, and Priority Ringing.

Rate Per Month  
\$9.95

<sup>1</sup> This service is grandfathered to existing customers effective February 15, 2007. The service will not be available to new customers after this date.

(C)  
(C)

ISSUED: February 14, 2007

EFFECTIVE: February 15, 2007

BY: Jeff Jung, Vice-President