

GENERAL EXCHANGE TARIFF

SALEM TELEPHONE COMPANY  
Kentucky

PSC 2  
Section M  
Tenth Revised Sheet 1  
Cancels Ninth Revised Sheet 1

MISCELLANEOUS SERVICES

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APPROVED

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EFFECTIVE: May 1, 2018

*Joel P. Donmeier*

BY: Joel Donmeier, Vice President

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PSC 2  
Section M

SALEM TELEPHONE COMPANY  
Kentucky

Fifth Revised Sheet 2  
Cancels Fourth Revised Sheet 2

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M.1 DIRECTORY ASSISTANCE

M.1.1 General

Directory Assistance Service gives customers access to telephone numbers of individuals or businesses by dialing 555-1212, 4-1-1 or 1-4-1-1.

M.1.2 Definitions

1. Local numbers are any NPA/NXXs within the customer's local calling area or home NPA.
2. National numbers are any NPA/NXXs within the United States, Canada, Puerto Rico and the U.S. Virgin Islands, but outside the customer's local calling area or home NPA.
3. Call Completion is when a customer requests that a call be completed to the number that was provided during the directory assistance call.

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M.1.3 Regulations

1. A maximum of two requested telephone numbers is allowed per call.
2. Rates will apply based on the NPA/NXX requested.
3. Charges for Directory Assistance Service for requests of a local or national number are not applicable to calls placed from coin telephones, hospitals, hotels, motels or customers whose physical, visual, or reading handicaps prevent them from using the telephone directory.

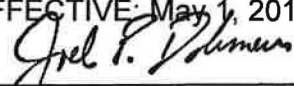
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M.1.4 Rates

The following rates apply for Directory Assistance Service.

	<u>Rate</u>	
1. Local Direct Dialed, per call	\$1.20	(T) (D)
2. National Direct Dialed, per call	\$1.20	(T) (D)
3. Call Completion, per minute	\$0.20	(D) (N)

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EFFECTIVE: May 1, 2015

  
BY: Joel Dohmeier, Vice President

GENERAL EXCHANGE TARIFF

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Section M

SALEM TELEPHONE COMPANY

Second Revised Sheet 2.1

Kentucky

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M.2 RELOCATION FORWARDING SERVICE

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M.2.1 GENERAL

Relocation Forwarding Service (RFS) is a voice only application service which allows calls sent to a telephone number programmed in the central office to automatically forward to a customer's terminating premises equipment or voice mail box. The customers premise equipment or voice mail box may be located in the same or different exchange from the call forwarding location.

M.2.2 CONDITIONS AND LIMITATIONS

1. RFS service is offered subject to availability of suitable facilities.
2. RFS is provided on the condition that the Telephone Company's facilities are able to adequately handle calls to the RFS customer without interfering with or impairing any services offered by the Telephone Company. If in the opinion of the Telephone Company, the facilities are inadequate to handle the calls to the RFS customer, the customer will be required to pay for the cost of additional services and facilities.
3. Only one call will be forwarded at one time. Another call will not be sent through until the previous call is completed
4. Customers subscribing to this service are responsible for any toll call charges between the call forwarding location and the terminating point.
5. One listing in the white and yellow page directories, covering the exchange in which the call forwarding central office is located, is provided without additional charge.
6. The minimum service period is one month.
7. RFS service is not offered where the terminating station is a coin telephone.
8. Service is not available on ported numbers or to Internet Service Providers.

M.2.3 RATES AND CHARGES

	<u>Non-Recurring Charges</u>	<u>Per Month</u>	<u>Trans. Code</u>
Relocation Forwarding, per number	(1)	75% of B1 Rate	CCBRF

(1) Basic Service Connection Charge – Instrumentalities in place - charges apply. The rates are listed elsewhere in this tariff.

(N)

ISSUED: June 10, 2011

EFFECTIVE: June 13, 2011

BY: Joel Dohmeier, Vice - President

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M.3 ROTARY LINE SERVICE

M.3.1 General

Any individual lines arranged for rotary, level hunting or similar service which allows an incoming call to a line that is called to be completed over another line by means of central office equipment will be classed as rotary lines. Lines used as trunks to PBX are not classed as rotary lines. Rotary main service is restricted to a single premise.

ISSUED: June 17, 2009

BY: Jeffrey Jung, Vice - President

EFFECTIVE: June 18, 2009



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Cancels Second Revised Sheet 4

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M.3.2 Rates

The rate for a rotary line per rotary feature.

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M.4. Suspension of Service

M.4.1 General

Suspension of Service allows local exchange service to be temporarily suspended by request of the customer. This service is provided to customers whose requirements for telephone service is less than the normal 12-month period within a year.

M.4.2 Conditions

1. Service can be temporarily suspended for a minimum of one (1) month. (D)
2. Suspension of Service is available on all one-party residence lines and up to three one-party business lines subject to the availability of facilities.
3. The customer must have at least one month of regular telephone service paid prior to the establishment of Suspension of Service.
4. The Company reserves the right to bill charges for the total number of suspended months requested prior to establishment of Suspension of Service.
5. Suspension of Service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made.
6. The Company will not provide installations, moves, changes, or maintenance during the period when the customer is billed at the reduced rate.
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8. Bills are rendered at the reduced rate at regular billing dates during the period of suspension.
9. The customer's listing will be retained in the directory.

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ISSUED: January 10, 2024

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BY: Andrew Peterson, Vice-President

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SALEM TELEPHONE COMPANY  
Kentucky

PSC 2  
Section M  
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Cancels Third Revised Sheet 5

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M.4 Suspension of Service (Continued)

M.4.2 Conditions (Continued)

- 10. The Company assumes no liability for failure of a calling party to reach the customer during the period of suspension.
- 11. The Company reserves the right to refuse suspension of service in the case of a customer whose account is delinquent.
- 12. Dial tone access will be limited to 911/E911 and the Company's Business Office.
- 13. Unless specifically exempted, Suspension of Service shall be subject to all general regulations applicable to the provision of service by the telephone company as stated in the general tariff.
- 14.

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M.4.3 Rates and Charges

- 1. The monthly rate will be based upon 50% of the regular rate for basic local one-party exchange service. All other local services will be zero rated except for the following:
  - a) 911/E911 applicable surcharges will be billed at the full rate.
  - b) The Federal Subscriber Line Charge will be discounted 50% per the National Exchange Carrier Association FCC Tariff No. 5, Section 4.5.5.
- 2. Non-recurring charges do not apply for reconnection to regular full service.
- 3. Personal Greeting Service

This optional service is available for customers who prefer to leave a personalized greeting for incoming calls while they are on Suspension of Service.

Monthly Rate: \$3.50

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Original Sheet 5.1

SALEM TELEPHONE COMPANY  
Kentucky

MISCELLANEOUS SERVICES

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M.5 CUSTOMIZED 911 (C911)

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M.5.1 General

Customized 911 (C911) allows a customer to provide 911 Dispatch Centers (PSAP) with specific information for their PBX station telephone numbers or business lines.

M.5.2 Conditions

1. There is no charge for requesting updates to information at the PSAP.
2. A No Record Found (NRF) Charge applies when the Company receives an NRF report from the local authorities when a 911 call is placed and no 911 information was in the database. If a customer receives 3 of these, C911 will be terminated. The customer is required to provide 911 via one (1) ANI with one (1) address, per PRI T1; or via Analog line.
3. The Report Request charge applies when a customer requests a list of their E911 information from the E911 database.
4. Except where caused by the willful misconduct or gross negligence of TDS Telecom, the customer agrees to release, indemnify, defend and save harmless the Company from claims, suits, actions, damages, costs, judgments and actions of any nature or from any person related to the C911 Service provided.
5. The C911 customer agrees to indemnify and hold harmless TDS Telecom for any infringement or invasion of the right to privacy of person or persons, caused or claimed to be caused by acts or omissions of the Customer and their operation or use of C911 Service.

M.5.3 Rates

	<u>Monthly Charge</u>	<u>Non-Recurring Charge</u>
1. Initial Set-Up (per number) (not to exceed \$500)		\$1.00
2. Per Number Charge	\$0.05	
3. No Record Found Charge (per number)		\$50.00
4. Report Requests Charge		Variable

(N)

ISSUED: July 31, 2008

EFFECTIVE: August 1, 2008

BY: Jeff Jung, Vice-President

**GENERAL SUBSCRIBER SERVICES TARIFF**

**SALEM TELEPHONE COMPANY**  
Kentucky

PSC 2  
Section M  
Second Revised Sheet 6  
Cancels First Revised Sheet 6

**MISCELLANEOUS SERVICES**

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EFFECTIVE: May 1, 2018

  
BY: Joel Dohmeier, Vice President

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Section M  
Second Revised Sheet 7  
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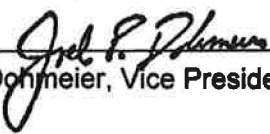
**MISCELLANEOUS SERVICES**

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BY: Joel Dohmeier, Vice President

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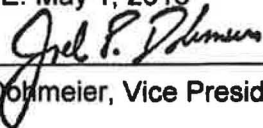
MISCELLANEOUS SERVICES

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PSC 2  
Section M

SALEM TELEPHONE COMPANY  
Kentucky

Third Revised Sheet 9  
Cancels Second Revised Sheet 9

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M.7 OPERATOR SERVICES

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M.7.1 General Description

Operator Services allow customers to complete calls within the local calling area with the assistance of an operator. The Customer dials "0" or "0+ NXX LINE" to get the operator. Charges include a per-call rate as well as a per-minute rate.

M.7.2. Definition of Calls

- A. Billed to Third Number  
When the Customer dialing the Operator requests the call to be billed to a third-party. The third party will need to accept the charges before the caller and the called party can be connected.
- B. Collect Calls  
When the Customer dialing the Operator requests the call to be billed to the called number.
- C. Person-to-Person  
When the Customer requests the Operator to complete the call to a specific telephone number and in addition requests to speak to a specific person, department, extension of an office, etc. Once the requested person, department, extension, etc. joins the call, the Operator will connect the call.
- D. Station-to-Station  
When the Customer requests the Operator to complete the call to a specific telephone number and is willing to speak to whoever answers the called number.
- E. Call Completion  
When the Customer requests the Operator to complete the call to a called number. This charge is in addition to other charges that may be assessed.

M.7.3. Terms and Conditions

- A. Operator Services are available 24 hours, 7 days a week. Rates apply to any time of the day and any day of the week
- B. Qualified customers with disabilities will not be assessed the charges
- C. This service is not available on payphones.

M.7.4. Rates

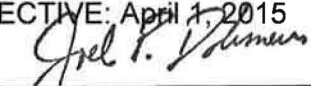
- A. The rates will be assessed on a per call basis.

	Rate
1) Operator Assisted Call, per call	\$1.20
2) Call Completion, per minute	\$0.20

(N)

ISSUED: March 20, 2015

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BY: Joel Dohmeier, Vice President

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SALEM TELEPHONE COMPANY  
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MISCELLANEOUS SERVICES

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M.8 TELEPHONE NUMBER REFERRAL SERVICE

(N)

M.8.1 General

1. When customers move to a new location outside the Telephone Company's service territory, the Company provides, without a recurring charge, a message that informs the caller to a disconnected number that the number has been disconnected or changed, and that the caller should consult the directory or call the operator.

Telephone Number Referral Service will provide a service to customers whose telephone service is being disconnected and are moving to a new location outside the Company's service territory. Dialing the customer's former number results in a prerecorded message which announces the new number.

2. The non-recurring charge applies to a 90-day increment of service and can be continued for an additional 90-day period at the customer's request.
3. Customers moving to a new location outside the Company's service area will be billed in advance for this service.

M.8.2 Rates

	Transaction Code	Non-recurring Charge
1. Non-recurring charge per telephone number, per 90 days of service	TNRS	\$20.00

M.8.3 Conditions

1. Telephone Number Referral Service will be offered where facilities and conditions permit.
2. Telephone Number Referral Service may be canceled by the customer at any time during the 90-day period.

(N)

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ISSUED: January 29, 2001

BY: Paul E. Pederson, Vice President

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SECTION 9(1)  
EFFECTIVE: March 1, 2001  
BY: Stephan W. Bell  
SECRETARY OF THE COMMISSION