

GENERAL SUBSCRIBER SERVICES TARIFF

SALEM TELEPHONE COMPANY
Kentucky

PSC 2
Section D
First Revised Sheet 1
Cancels Original Sheet 1

SERVICE CONNECTION CHARGES

APPROVED

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BY: Joel Dohmeier, Vice President

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GENERAL SUBSCRIBER SERVICES TARIFF

SALEM TELEPHONE COMPANY
Kentucky

PSC 2
Section D
Second Revised Sheet 2
Cancels First Revised Sheet 2

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D.1 GENERAL

- 1. **Service Connection Charges** are non-recurring charges for work performed by the Telephone Company in connection with customer-initiated requests for telephone service. They apply to ordering, connecting, moving, or changing of regulated telephone service.

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D.2 SERVICE DESCRIPTIONS

- 1. **Service Order Charge – Initial:**
Initial Service Order charge applies to the work performed by the telephone company to establish a new customer into the billing system.
- 2. **Service Order Charge – Subsequent:**
Subsequent Service Order charge applies to the work performed by the telephone company to change already established billing records due to a customer's service request, including name/number change.
- 3. **Central Office Work Charge:**
Central Office Work charge applies to work performed by the telephone company on the main distribution frame due to a customer's request. Work would include, but is not limited to establishment of service, adding lines, adding features, changing a telephone number, moves, and testing lines.
- 4. **Line Connection Charge:**
A Line Connection charge would apply to work performed by the telephone company on the line between the central office main distribution frame up to the pedestal or network interface device (NID); or on an outside circuit between premises or between locations on the same premises due to a customer's request.
- 5. **Premise Visit Charge:**
A premise visit charge represents the labor for a telephone company representative to go to the customer premise to establish a drop to the NID.
- 6. **Reconnect:**
Where service is terminated, at the customer's request and service is restored at the same location within twelve (12) calendar months.

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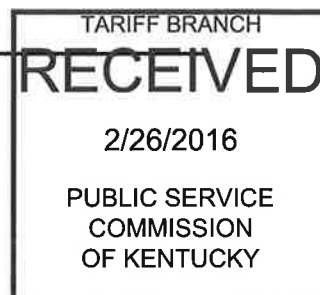
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(M) Material now shown on Section B – Sheet 17.1

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D.2 SERVICE DESCRIPTIONS – CONTINUED

7. Reconnect for Non Payment:
Reconnection of service following temporary disconnect for non-payment. In the event service is temporarily suspended for nonpayment of charges, such service will be restored upon payment of:
- a) All charges due
 - b) A charge equivalent to the Reconnect Charge will apply to each customer service disconnected for nonpayment, provided the telephone stations or terminals have not been removed.

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D.3 CONDITIONS AND LIMITATIONS

- 1. Service Connection Charges contemplate work performed by the Telephone Company during normal work hours. Additional charges may apply to work performed outside of normal work hours at the request of the customer
- 2. Service Connection Charges are in addition to scheduled rates and any other charges applying under the tariffs. They may apply in addition to special installation charges, or construction charges as are set forth in other sections of this tariff.
- 3. Service connection charges are non-refundable unless the order is cancelled before work is begun or unless specified elsewhere in the Company's tariff.
- 4. One Service Order Charge (Initial or Subsequent) applies for all services requested at one time for the same customer at the same premises.
- 5. The charges in this tariff do not include work related to the installation or repair of customer owned equipment or inside wiring.

(M) Material now shown on Sheet 17.1 of Section B

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Section D
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D.3 CONDITIONS AND LIMITATIONS - Continued

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6. Service Connection Charge Waiver – Residential customers returning to TDS Telecom service will receive a waiver of all installation charges. In order to receive the waiver, customers must not have any outstanding charges from the Company.
7. Service Connection Charges DO NOT Apply to the following situations:
 - a. When a change is made and initiated by the Company, for the convenience of the Company, such as a change in grade of service, change in customer's telephone number, or in changes of service and facilities for continuation of satisfactory service.
 - b. Changes stemming from Company errors or to normal repair and maintenance performed on general telephone service and equipment.
 - c. When telephone service is re-established at a secondary location immediately following the rendering of a customer's primary location as unfit for occupancy, due to fire, flood, etc. At the option of the Company, a different telephone number may be used.
 - d. Termination of total service or removal of a service or feature unless specified elsewhere in the tariff.
 - e. Adding or changing custom calling services, advanced calling services,
 - f. When a name is legally changed
 - g. Suspension of service requested by the customer and subsequent reconnect to full service.
 - h. Trips to visit the customer's premise to determine the origin of a trouble call.

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PSC 2
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D.3 CONDITIONS AND LIMITATIONS - Continued

7. Service Connection Charges DO NOT Apply to the following situations: *(Continued)*

i. A change from listed telephone service to non-listed or non-published telephone service is made because of the following:

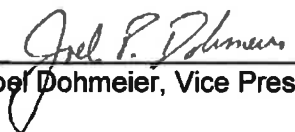
- 1) All charges due.
- 2) A charge equivalent to the reconnect Charge and Central Office Work

A service charge will apply for requests for non-listed and non-published numbers for reasons other than those expressed here or that do not meet the standard defined in 1) and 2) Above.

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PSC 2
Section D
Second Revised Sheet 6
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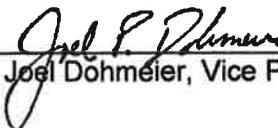
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D.4 RATES

Non-Recurring Rates

	<u>Residential</u>	<u>Business</u>	
1. Initial Service Order	\$7.50	\$7.50	
2. Subsequent Service Order	5.00	5.00	
3. Central Office Work	5.00	5.00	
4. Line Connection	5.00	10.00	(C)
5. Reconnect	12.50	12.50	
6. Reconnect for Non Payment	12.50	12.50	(M)
7. Premise Visit	3.50	7.50	(C)

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PSC 2
Section D
Seventh Revised Sheet 6A
Cancels Sixth Revised Sheet 6A

D.5 PROMOTIONS

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1. The Company may offer, subject to letter notification to the Commission, special promotions of new or existing services or products for limited periods. The Company will file a written notice for each promotion with the Commission 14 days prior to the beginning of the promotional period. These promotions will be offered on a completely non-discriminatory basis with each subscriber in the classification of service and area for which the promotion is offered having equal opportunity for participation subject to the availability of products, services and facilities.

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Section D
Seventh Revised Sheet 8
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