GENERAL EXCHANGE TARIFF

PSC 2 Section M

Seventh Revised Sheet 1 Cancels Eighth Revised Sheet 1

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LEWISPORT TELEPHONE COMPANY

Kentucky

MISCELLANEOUS EQUIPMENT

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M.6.4

BY: Joel Dohmeier, Vice President

Rates

LEWISPORT TELEPHONE COMPANY

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MISCELLANEOUS EQUIPMENT

M.1 DIRECTORY ASSISTANCE

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M.1.1 General

Directory Assistance Service gives customers access to telephone numbers of individuals or businesses by dialing 555-1212, 4-1-1 or 1-4-1-1.

M.1.2 Definitions

- 1. Local numbers are any NPA/NXXs within the customer's local calling area or home
- 2. National numbers are any NPA/NXXs within the United States, Canada, Puerto Rico and the U.S. Virgin Islands, but outside the customer's local calling area or home NPA.
- Call Completion is when a customer requests that a call be completed to the number 3. that was provided during the directory assistance call.

M.1.3 Regulations

- 1. A maximum of two requested telephone numbers is allowed per call.
- 2. Rates will apply based on the NPA/NXX requested.

3. Charges for Directory Assistance Service for requests of a local or national number are not applicable to calls placed from customers whose physical, visual, or reading handicaps prevent them from using the telephone directory.

M.1.4 Rates

The following rates apply for Directory Assistance Service.

		<u>Kate</u>	(D)
	Local Direct Dialed, per Call National Direct Dialed, per call	\$1.20 \$1.20	(T) (l) (T) (l) (D)
3.	Call Completion , per minute	\$0.20	(D) (N)

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el Dohmeier, Vice President

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GENERAL EXCHANGE TARIFF

LEWISPORT TELEPHONE COMPANY

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Cancels First Revised Sheet 3

MISCELLANEOUS EQUIPMENT



M.2 RESERVED FOR FUTURE USE

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TARIFF BRANCH
RECEIVED

6/17/2009

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GENERAL EXCHANGE TARIFF

LEWISPORT TELEPHONE COMPANY

Kentucky

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MISCELLANEOUS EQUIPMENT

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TARIFF BRANCH

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M.3 Rotary Line Service

M.3.1 General

Any individual lines arranged for rotary, level hunting or similar service which allows an incoming call to a line that is called to be completed over another line by means of central office equipment will be classed as rotary lines. Lines used as trunks to PBX are not classed as rotary lines. Rotary main service is restricted to a single premises.

M.3.2 Rates Monthly Rate

- Key Trunk w/ Rotary Hunt Service (Section C)
- Business or Residential One Party Rotary Line Service Additional Charge per Line \$3.00
 - As set forth in Section C, Local Exchange Service Rates.

M.4 Suspension of Service

M.4.1 General

Suspension of Service allows local exchange service to be temporarily suspended by request of the customer. This service is provided to customers whose requirements for telephone service is less than the normal 12-month period within a year.

M.4.2 Conditions

Service can be temporarily suspended for a minimum of one (1) month. 1.

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- 2. Suspension of Service is available on all one-party residence lines and up to three one-party business lines subject to the availability of facilities.
- The customer must have at least one month of regular telephone service paid prior 3. to the establishment of Suspension of Service.
- The Company reserves the right to bill charges for the total number of suspended 4. months requested prior to establishment of Suspension of Service.
- Suspension of Service may begin and terminate on any day of the month, provided 5. notice is given sufficiently in advance for arrangements to be made.
- The Company will not provide installations, moves, changes, or maintenance 6. during the period when the customer is billed at the reduced rate.

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M.4 Suspension of Service (Continued)

M.4.2 Conditions (Continued)

- 8. Bills are rendered at the reduced rate at regular billing dates during the period of suspension.
- 9. The customer's listing will be retained in the directory.
- 10. The Company assumes no liability for failure of a calling party to reach the customer during the period of suspension.
- 11. The Company reserves the right to refuse suspension of service in the case of a customer whose account is delinquent.
- 12. Dial tone access will be limited to 911/E911 and the Company's Business Office.
- 13. Unless specifically exempted, Suspension of Service shall be subject to all general regulations applicable to the provision of service by the telephone company as stated in the general tariff.

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M.4.3 Rates and Charges

- 1. The monthly rate will be based upon 50% of the regular rate for basic local one-party exchange service. All other local services will be zero rated except for the following:
 - a) 911/E911 applicable surcharges will be billed at the full rate.
 - b) The Federal Subscriber Line Charge will be discounted 50% per the National Exchange Carrier Association FCC Tariff No. 5, Section 4.5.5.
- 2. Non-recurring charges do not apply for reconnection to regular full service.
- 3. Personal Greeting Service

This optional service is available for customers who prefer to leave a personalized greeting for incoming calls while they are on Suspension of Service.

Monthly Rate: \$3.50

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Kentucky

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PSC₂

MISCELLANEOUS EQUIPMENT



M.5 **CUSTOMIZED 911 (C911)**

M.5.1 General

Customized 911 (C911) allows a customer to provide 911 Dispatch Centers (PSAP) with specific information for their PBX station telephone numbers or business lines.

M.5.2 Conditions

- 1. There is no charge for requesting updates to information at the PSAP.
- 2. A No Record Found (NRF) Charge applies when the Company receives an NRF report from the local authorities when a 911 call is placed and no 911 information was in the database. If a customer receives 3 of these, C911 will be terminated. The customer is required to provide 911 via one (1) ANI with one (1) address, per PRI T1; or via Analog line.
- The Report Request charge applies when a customer requests a list of their E911 information from the E911 database.
- Except where caused by the willful misconduct or gross negligence of TDS Telecom, the customer agrees to release, indemnify, defend and save harmless the Company from claims, suits, actions, damages, costs, judgments and actions of any nature or from any person related to the C911 Service provided.
- 5. The C911 customer agrees to indemnify and hold harmless TDS Telecom for any infringement or invasion of the right to privacy of person or persons, caused or claimed to be caused by acts or omissions of the Customer and their operation or use of C911 Service.

M.5.3 Rates

<u> Nato</u>	'			
		Monthly <u>Charge</u>	Non-Recurring <u>Charge</u>	
1.	Initial Set-Up (per number) (not to exceed \$500)		\$1.00	
2.	Per Number Charge	\$0.05		
3.	No Record Found Charge (per number)		\$50.00	
4.	Report Requests Charge		Variable	

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PSC 2 Section M

LEWISPORT TELEPHONE COMPANY

Kentucky

Original Sheet 8

MISCELLANEOUS EQUIPMENT

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M.6. OPERATOR SERVICES

M.6.1. General Description

Operator Services allow customers to complete calls within the local calling area with the assistance of an operator. The Customer dials "0" or "0+ NXX LINE" to get the operator. Charges include a per-call rate as well as a per-minute rate.

M.6.2 **Definition of Calls**

A. Billed to Third Number

When the Customer dialing the Operator requests the call to be billed to a third-party. The third party will need to accept the charges before the caller and the called party can be connected.

B. Collect Calls

When the Customer dialing the Operator requests the call to be billed to the called number.

C. <u>Person-to-Person</u>

When the Customer requests the Operator to complete the call to a specific telephone number and in addition requests to speak to a specific person, department, extension of an office, etc. Once the requested person, department, extension, etc. joins the call, the Operator will connect the call.

D. Station-to-Station

When the Customer requests the Operator to complete the call to a specific telephone number and is willing to speak to whoever answers the called number.

E. Call Completion

When the Customer requests the Operator to complete the call to a called number. This charge is in addition to other charges that may be assessed.

M.6.3. Terms and Conditions

- A. Operator Services are available 24 hours, 7 days a week. Rates apply to any time of the day and any day of the week
- B. Qualified customers with disabilities will not be assessed the charges
- C. This service is not available on payphones.

M.6.4 Rates

A. The rates will be assessed on a per call basis.

1) Operator Assisted Call, per call \$1.20 2) Call Completion, per minute \$0.20

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