#### **GENERAL EXCHANGE TARIFF**

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LESLIE COUNTY TELEPHONE CO., INC. Section: IV

Kentucky Third Revised Index Sheet: 1

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# **MISCELLANEOUS SERVICE ARRANGEMENTS**



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# **GENERAL SUBJECT INDEX**

LESLIE COUNTY TELEPHONE CO., INC.

Kentucky

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#### MISCELLANEOUS SERVICE ARRANGEMENTS

## A. General - Custom Calling Service

LESLIE COUNTY TELEPHONE CO., INC.

A.0.1 Custom Calling Services are optional services offered in addition to regular exchange service to those customers served by central offices arranged to provide such services. The number of Custom Calling Services available depends upon the exchange central office providing the service and is subject to the availability of its facilities.

# A.1 Feature Description

### A.1.1 Call Forwarding

This service allows calls to be redirected to another telephone number, selectable and changeable by the subscriber. A courtesy call is required for each activation which is completed by dialing a special access code, entering the desired number to forward the calls to and connecting with the party of the desired number to obtain consent. If the party of the desired number does not answer or if the line is busy, the process must be repeated immediately (within 2 minutes) to ensure the number dialed is correct, then the subscriber will receive a confirmation tone. When activated, all calls that are forwarded when the line is idle cause a short ring on the forwarded line as a reminder that the service is active. To deactivate Call Forward, a subscriber must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

This service is available on a flat monthly rate and a pay-per-use basis. Pay-per-use Call Forwarding will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge.

# A.1.2 Call Waiting/Cancel Call Waiting

This service alerts the subscriber currently on the phone that another local or long distance caller is attempting to get through the line. The subscriber will receive a tone signal to indicate there is another incoming call and the caller will receive the usual ringing tone. To place the current caller on hold and answer the incoming call, the subscriber need only depress the switchhook once. The subscriber can then toggle between both parties by depressing the switchhook. If the subscriber hangs up when a party is still on hold, the subscriber's line will automatically ring back. When the subscriber picks-up the phone, he/she will be connected to the party that was on hold.

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BY: Skohan Coll.

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BY: Paul E. Pederson, Vice President

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LESLIE COUNTY TELEPHONE CO., INC.

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#### MISCELLANEOUS SERVICE ARRANGEMENTS

#### A.1 Feature Description (Continued)

#### A.1.2 Call Waiting/Cancel Call Waiting (Continued)

Cancel Call Waiting allows a Call Waiting subscriber to deactivate the Call Waiting service. The Call Waiting subscriber will not be interrupted by the Call Waiting tone and the incoming caller will receive a busy signal instead of a ring. Call Waiting will remain disabled for the rest of the call, but will be automatically restored to the line when the subscriber hangs up. To activate this service, the subscriber dials the Cancel Call Waiting code, receives a dial tone again, and then places the call normally.

#### A.1.3 Speed Call 8

This service allows the subscriber to keep a list of eight specified telephone numbers which can be dialed by using a one-digit (2 through 9) access code.

#### A.1.4 Speed Call 30

This service allows the subscriber to keep a list of 30 specified telephone numbers which can be dialed by using a two-digit (20 through 49) access code.

#### A.1.5 3-Way Calling

This service allows a subscriber to add a third party to an existing phone conversation. To add a third party, the subscriber depresses the switchhook once to place the current party on hold, receives a dial tone, dials the third party's number, and then depresses the switchhook again to establish the three-way talking connection. All calls made with 3-Way Calling are subject to transmission limitations and all applicable local and long distance charges.

This service is available on a flat monthly rate and a pay-per-use basis. Pay-per-use 3-Way Calling will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge.

#### A.1.6 Do-Not-Disturb

This feature allows a station user to prevent incoming calls reaching their station. Customers who call the phone number will reach a recording which states the number is not accepting calls at this time and to try again later.

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#### **MISCELLANEOUS SERVICE ARRANGEMENTS**

# A.1 Feature Description (Continued)

LESLIE COUNTY TELEPHONE CO., INC.

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#### A.1.8 Call Reminder

This service allows a customer to program a time at which a reminder call is desired. At the programmed time, the customer will receive a call placed by the Central Office Equipment. When the call is answered, the customer will hear a tone or a Company recorded announcement.

#### A.1.9 Call Hold

This service allows a subscriber to place a current caller on hold, which frees the line so the subscriber can answer another incoming call. To activate Call Hold, the subscriber depresses the switchhook to receive a dial tone and then dials a specific code. Only one call per station line can be held at a time. The held call cannot be added to the original call.

#### A.1.10 Personal Ringing

This service allows the subscriber to have up to four separate telephone numbers on a single line. The second, third and fourth number will each have their own distinctive ringing pattern to identify the incoming calls. If a subscriber of this service also subscribes to Call Waiting, each phone number will have a distinctive Call Waiting tone. If a subscriber to this service also subscribes to Call Forward, they have the option to forward the main directory number or all four telephone numbers

Personal Ringing service subscribers will be entitled to one listing with each Personal Ringing service number. Listings for Personal Ring service are subject to regulations specified in other sections of this Tariff for directory listings. Other listings will also be provided under the terms and conditions described in other sections of this Tariff.

All telephone numbers associated with a line equipped with Personal Ringing service must originate from the same central office switching machine.

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BY: Paul E. Pederson, Vice President

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#### MISCELLANEOUS SERVICE ARRANGEMENTS

## A.1 Feature Description (Continued)

#### A.1.11 Call Forwarding-Remote Access

LESLIE COUNTY TELEPHONE CO., INC.

This service is an additive to the Call Forwarding service and allows the customer to activate and deactivate Call Forwarding from a telephone in another location. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

#### A.1.12 Long Distance Call Waiting

This service alerts a Call Waiting subscriber currently on a call that a long distance caller is attempting to get through the line. The subscriber receives a special tone signal, which is different than the Call Waiting tone signal for a local call, to indicate there is incoming long distance call. The long distance caller will receive the usual ringing tone. To place the current caller on hold and answer the incoming call, the subscriber need only depress the switchhook once. subscriber can then toggle between both parties by depressing the switchhook. If the subscriber hangs up when a party is still on hold, the subscriber's line will automatically ring back and the subscriber will be connected to the party that was on hold after the subscriber picks-up the phone. Long Distance Call Waiting is an add-on service which works only if a customer is subscribed to Call Waiting

#### A.1.13 Home Intercom Services

1) Home Intercom - Basic

> This service allows a subscriber to redial his/her own directory number in order to talk to another party at a different extension. To activate this service, the subscriber redials his/her own directory number and hangs-up. The phone will ring back after a short interval and then after both parties pick-up the phone, they will be able to have a two-way conversation. This service is also known as Revertive Ringing.

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#### MISCELLANEOUS SERVICE ARRANGEMENTS

#### A.1 Feature Description (Continued)

#### A.1.13 Home Intercom Services (Continued)

# 2) Home Intercom - Enhanced

This service allows single-party residential subscribers to establish a talking path between two or more of their extensions. To activate this service, the subscriber dials one of the access code numbers predetermined by the telephone company, receives an announcement, and then hangs up the phone. Their phone will ring back in one of the distinctive patterns, depending on the access code dialed. Also included in this package is dialable hold, where one extension can transfer an outside call to another extension.

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#### A.1.15 Call Transfer

This service allows the customer to hold and transfer incoming, out-going and intragroup calls. If the customer has established a three way call, this service will allow the customer to hang up while the other two parties remain connected. Any applicable long distance charges will apply for the duration of the call, even if the customer drops off the call.

#### A.1.16 Toll Restriction

This service enables customers to restrict all or a combination of 0+ and 1+ toll calls from being placed over their exchange lines/trunks. When a restricted call is attempted from a line/trunk equipped with this service, a dial tone or Company recorded announcement will be heard by the caller.

#### A.1.17 Toll Restriction with PIN override

This service enables customers to restrict all or a combination of 0+ and 1+ toll calls from being placed over their exchange lines/trunks. In addition, the customer will have the ability to override the restriction on a per call basis by using a Personal Identification Number (PIN). To activate the override, the customer dials a code, the PIN, waits for a dial tone and then dials the toll number. When a restricted call is attempted without the PIN, from a line/trunk equipped with this service, a dial tone or Company recorded announcement will be heard by the caller.

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#### MISCELLANEOUS SERVICE ARRANGEMENTS

#### A.1 Feature Description (Continued)

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#### A.1.18 Call Forward-Busy (Fixed)

LESLIE COUNTY TELEPHONE CO., INC.

This service automatically redirects incoming calls to a predesignated telephone number or voice mail service when the customer's line is busy. The customer activates the service by contacting the telephone company and designating the number to which all calls will be forwarded when the line is busy. The telephone company then establishes the fixed forward-to telephone number within the switch. To cancel the service or change the forward-to telephone number, the customer must contact the telephone company. All call forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.

#### A.1.19 Call Forwarding-Busy (Variable)

This service routes incoming calls to another telephone number when the customer's dedicated number is busy. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - Busy, a customer must dial a special access code. All calls forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.

#### A.1.20 Call Forward-No Answer (Fixed)

This service automatically redirects incoming calls to another telephone number or voice mail service when the customer's telephone is not answered in a pre-determined number of rings. The number of rings is determined and set by the Company unless otherwise specified by the customer. The customer activates the service by contacting the telephone company and designating the number to which all calls will be forwarded when the telephone is not answered within an established period of time. The telephone company then establishes the fixed forward-to telephone number within the switch. To cancel the service or change the forward-to telephone number, the customer must contact the telephone company. All calls forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.

#### A.1.21 Call Forward-No Answer (Variable)

This service redirects incoming calls not answered after a predetermined number of rings to another telephone number. The number of rings is determined and set by the Company unless otherwise specified by the customer. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - No Answer, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

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BY: Paul E. Pederson, Vice President

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#### **MISCELLANEOUS SERVICE ARRANGEMENTS**

# A.2 RATES AND CHARGES

LESLIE COUNTY TELEPHONE CO., INC.

#### A.2.1 Rates

Kentucky

The following monthly rates apply to Custom Calling Services and are in addition to basic local exchange service and any other service, equipment or facilities subscribed to by the customer. Non-recurring charges do not apply to these services.

		<u>Month</u>	ly Rate	Activation	Deactivation	
		Res	Bus	Code	Code	
IN	DIVIDUAL SERVICES, EACH LINI					
a.	Call Forwarding					
	Call Forwarding	\$2.50	\$2.15	*72	*73	
	2) Call Forward Remote Access	1.00	1.50	N/A	N/A	
	(additive to Call Forwarding)					
b.	Call Hold	1.40	1.40	*52	N/A	
C.	3-Way Calling	2.50	2.15	N/A	N/A	
d.	Call Waiting					
	1) Call Waiting/Cancel Call Waiti	ng 4.00	3.65	N/A/*70	N/A	
	2) Long Distance Call Waiting <sup>(1)</sup>	0.50	0.50	N/A	N/A	
	(additive to Call Waiting)					
e.	Home Intercom					
	1) Home Intercom - Basic	1.00	1.00	N/A	N/A	
	2) Home Intercom - Enhanced	2.00	2.00	*52, 53,	N/A	
				54, 55		
						(D)
g.	Personal Ringing					
3.	1) 2 <sup>nd</sup> Directory Number	4.25	4.25	N/A	N/A	
		\$1.00 (Incremental)		remental)	N/A	
		\$1.00 (Incremental)			N/A	
h.	Speed Calling	¥ (	· · (	, , , , , , , , , , , , , , , , , , , ,		
•••	1) Speed Call 8	2.75	2.75	*74	N/A	
	2) Speed Call 30	3.25	3.25	*75	N/A	
i.	Do-Not-Disturb	1.40	1.40	*78	*79	
						(D)
k.	Call Reminder	1.40	1.40	*95	*96	, ,
i.	Call Transfer	2.25	2.25	N/A	N/A	
m.	Toll Restriction	1.00	1.00	N/A	N/A	
n.	Toll Restriction with PIN Override		4.00	N/A	N/A	
0.	Call Forward-Busy (Fixed)	2.50	2.15	N/A	N/A	
p.	Call Forward-Busy (Variable)	2.50	2.15	*90	*91	
q.	Call Forward-No Answer (Fixed)	2.50	2.15	N/A	N/A	
r.	Call Forward-No Answer (Variable		2.15	*92	*93	
	Can I Simula Hornionoi (Valiabi	2.00	2.10	02	00	

<sup>(1)</sup> Discounts do not apply to these services.

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BY: Joel Dohmeier, Vice President

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#### MISCELLANEOUS SERVICE ARRANGEMENTS

A.2 Rates and Charges (Continued)

A.2.2 Pay-Per-Use

		Per Successful	Monthly
		Activation	Cap
a.	3-Way Calling	\$0.75	\$3.75
b.	Call Forwarding	\$0.75	\$3.75

#### **B.1** Limitations

- Custom Calling Services require special central office equipment and will be 1. provided only where facilities are available.
- 2. Custom Calling Services are only available on single-line party service.
- 3. Custom Calling Services will not be provided in connection with Paystation Service (except for the business line extension), or Private Branch Exchange Trunk Line Service.

#### C.1 **Discounts**

#### 1. MULTI-SERVICE PLAN DISCOUNT, EACH LINE

A discount will apply to additional Custom Calling Services subscribed to based on the following:

		Credit Per	Trans.
	Per Service Credit	Month	Code
a.	Two Services	\$(0.50)	CFD2
b.	Three Services	\$(1.00)	CFD3
C.	Four Services	\$(1.50)	CFD4
d.	Five Services	\$(2.00)	CFD5
e.	Six Services	\$(2.50)	CFD6
f.	Seven Services	\$(3.00)	CFD7
g.	Eight Services	\$(3.50)	CFD8
h.	Nine Services	\$(4.00)	CFD9
i.	Ten Services	\$(4.50)	CFD1

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BY: Paul E. Pederson, Vice President Stohan Bus CREWIT CATH CO VIDEN (D) (D)

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#### **MISCELLANEOUS SERVICE ARRANGEMENTS**

LESLIE COUNTY TELEPHONE CO., INC.

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#### **GENERAL EXCHANGE TARIFF**

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Kentucky

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## **MISCELLANEOUS SERVICE ARRANGEMENTS**



#### B. RELOCATION FORWARDING SERVICE

#### **GENERAL**

Relocation Forwarding Service (RFS) is a voice only application service which allows calls sent to a telephone number programmed in the central office to automatically forward to a customer's terminating premises equipment or voice mail box. The customers premise equipment or voice mail box may be located in the same or different exchange from the call forwarding location.

#### **CONDITIONS AND LIMITATIONS**

- 1. RFS service is offered subject to availability of suitable facilities.
- 2. RFS is provided on the condition that the Telephone Company's facilities are able to adequately handle calls to the RFS customer without interfering with or impairing any services offered by the Telephone Company. If in the opinion of the Telephone Company, the facilities are inadequate to handle the calls to the RFS customer, the customer will be required to pay for the cost of additional services and facilities.
- 3. Only one call will be forwarded at one time. Another call will not be sent through until the previous call is completed.
- Customers subscribing to this service are responsible for any toll call charges between the call forwarding location and the terminating point.
- 5. One listing in the white and yellow page directories, covering the exchange in which the call forwarding central office is located, is provided without additional charge.
- 6. The minimum service period is one month.
- 7. RFS service is not offered where the terminating station is a coin telephone.
- 8. Service is not available on ported numbers or to Internet Service Providers.

#### **RATES AND CHARGES**

Non-Recurring Per Trans.

<u>Charges</u> <u>Month</u> <u>Code</u>

(1) 75% of B1 CCBRF

Relocation Forwarding, per number

(1) Subsequent Service Order and Central Office Work charges apply. The rates are listed elsewhere in this tariff.

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BY: Joel Dohmeier, Vice President

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Kentucky

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## **MISCELLANEOUS SERVICE ARRANGEMENTS**



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#### MISCELLANEOUS SERVICE ARRANGEMENTS

## C. <u>DIRECTORY LISTINGS</u>

LESLIE COUNTY TELEPHONE CO., INC.

#### General

The alphabetical section of the telephone directory consists of a list of names of end users in alphabetical order and is designed solely for the purpose of informing calling parties of the telephone numbers of end users and those entitled to use the end user's service as an aid to the use of the telephone service. Any restrictions, changes or additions are provided for in this section.

#### 2. Conditions and Limitations

- a. The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory.
- b. The company has the right to limit the length of any listing to one line in the directory by the use of abbreviations when the clearness of the listing or the identification of the customer is not impaired thereby.
- c. A listing must conform to the Company's specifications with respect to its directories.
- d. Listings are regularly provided in connection with all classes of exchange service except public telephone service.
- e. The length of the contract period for directory listings where the listing actually appears in the directory is the directory period. The directory period is from the day that the directory is distributed to the customers to the day the succeeding directory is distributed to the customers, unless the listing no longer services the customer because of disconnection, removal, etc., of the service, the minimum contract period will be for at least 30 days. When the listing appears on information records only, the minimum contract period will be for at least 30 days.
- f. The Telephone Company shall not be liable for damage claimed on account of errors in or omissions from its directories; nor for the result of the publications of such errors in the directory; nor will the Telephone Company be a party to controversies arising between end users or others as a result of listing published in its directories.
- g. In cases of extra listing in the alphabetical section of the directory for which a charge is made, the Telephone Company's liability shall be limited to cancellation of the charges and refunding of any charges to the customer in question.
- h. Listings are furnished only as specified for the various services mentioned in this section. Listings which, in the opinion of the company, are not necessary in connection with any services or facilities not specifically mentioned in this section are not furnished either with or without charge permitted.

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#### **MISCELLANEOUS SERVICE ARRANGEMENTS**

## C. <u>DIRECTORY LISTING</u> (Continued)

LESLIE COUNTY TELEPHONE CO., INC.

# 3. Primary Listings

A Primary Listing, which may include the name, address and telephone number of the individual, organization, firm or corporation for whom the service has been contracted will be furnished at no charge.

- Listings will be limited to such information as is necessary for the proper identification fo the customer.
- b. The length of a listing may be limited to the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.
- c. The Company may refuse to insert any listing, which in its judgment does not facilitate the use of the directory.
- d. Primary business listings must be the name under which the subscriber is conducting business.
- e. Business listings may include a designation descriptive of the business or profession if the name does not indicate the nature of the business.
- f. Titles are permitted in business or residence primary service listings where required for the purpose of identification.

When two or more main station lines or private branch exchange trunk lines are consecutively operated, the first number of the group is considered the primary listing. Where two or more main station lines or private branch exchange trunk lines are consecutively operated, a primary listing may be made for each line. DID trunk numbers and trunk hunting lines listed will be charged the applicable listing charges for regular or additional listings.

#### 4. Additional Listings

#### General

- a. Additional listings for which a charge is made, are available to business and residence customers and are subject to the same regulations as Primary listings.
- b. Additional listings must bear the same address and telephone number as the primary or regular listing. An exception to this may be made in the case of off-premises access lines that are located in other premises solely occupied by the customer, in which case, a different address may be listed. This exception is not permitted when the off-premise access line is located in the residence of an employee of the customer.

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BY: Joel Donmeier, Vice President

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3/31/2017

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#### MISCELLANEOUS SERVICE ARRANGEMENTS

C. **DIRECTORY LISTING** (Continued)

LESLIE COUNTY TELEPHONE CO., INC.

APPROVED

4. Additional Listings (Continued)

General (Continued)

- c. Additional listings must be contracted for by the customer who is responsible for the charges.
- d. Residence additional listings are available for other persons who are members of the customer's domestic establishment and occupy the same premises.
- e. After insertion of an additional listing in the directory, such listing shall not be discontinued during the life of the directory unless the telephone is also discontinued or the party having the additional listing moves from the premises in which the telephone service is located.
- f. Additional listings may come in various forms. Below are a few examples:
  - Reverse order of the individual names
     Primary Listing: Jones, John & Mary 123 Main St.----123-4567
     Additional Listing: Jones, Mary & John 123 Main St.----123-4567
  - Reference to certain other telephone numbers
     Primary Listing: Joe's Garage 12 West Main St.----555-1212
     Additional Listing: After five and weekends----555-1243
  - Reference to another listing
     Primary Listing: Housing, City
     Additional Listing: See Government-Planning and Development
  - Other information possibly listed on a separate line

-Email address

-Office Hours

-Fax Number

-Former name of a company

-Residence number for a doctor, dentist, attorney, etc.

(C)

ISSUED: March 31, 2017

EFFECTIVE: April 14, 2017

BY: Joel Dollmeier, Vice President

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3/31/2017

Exchange(s): All

PSC: 2

Section: IV

First Revised Sheet:
Cancels Original Sheet:

8 8

(C)

#### MISCELLANEOUS SERVICE ARRANGEMENTS

C. **DIRECTORY LISTING** (Continued)

5. Non-Published and Non-Listed Numbers

LESLIE COUNTY TELEPHONE CO., INC.

#### a. General

At the request of the customer, a listing or listings (including name, address and telephone number) may be omitted or deleted from the telephone directory. The divulgence of the customer's telephone number to the public is dependent upon the type of service provided.

1) Non-Published Numbers

The customer listing is omitted or deleted from the telephone directory. Only the name and address of the customer will be carried in the telephone company records, and the number will not be given to any calling party.

2) Non-Listed Numbers

The customer listing is omitted or deleted from the telephone directory, but such listings will be carried in the telephone company information records and the number will be given to any calling party upon request.

(D)

(D)

#### b. Regulations

1) The Company shall not be liable should a non-listed or non-published telephone number be divulged inadvertently. When a non-published or a non-listed number is inadvertently published in a directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges that the customer has incurred for such service charge for the addition of the second name to the listing.

(C)

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9

Third Revised Sheet:

Cancels Second Revised Sheet: 9

#### MISCELLANEOUS SERVICE ARRANGEMENTS

C. DIRECTORY LISTING (Continued)



## 6. Rates

- a. Listing charges date from the day information records are posted and are payable in the same manner as are charges for exchange service.
- b. All listing charges are automatically discontinued upon the termination of the main service. Charges for additional listings are also discontinued when, (a) the listed party dies, (b) when the listed party subscribes for similar exchange service, and/or (c) when the listed party moves from the premises at which the exchange service is furnished. The minimum charge for additional listings is the amount of such charges for one full directory period.
- c. The following monthly charges may apply:

		Monthly Rate	
1)	Additional Listing, per listing <sup>1</sup>	\$0.50	
2)	Non-Published Number, per listing	\$2.75	(1)
3)	Non-Listed Number, per listing	\$1.50	

<sup>1</sup>Includes Alternate listings, Duplicate, Cross Reference listings, additional line matter, Temporary, dual Name, Caption & Indented listings.

ISSUED: January 5, 2018 EFFECTIVE: February 4, 2018

BY: Joel Donneier, Vice President

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1/5/2018

LESLIE COUNTY TELEPHONE CO., INC.

All Exchange(s): 2

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Section: IV

Fourth Revised Sheet: 10

Cancels Third Revised Sheet: 10

#### MISCELLANEOUS SERVICE ARRANGEMENTS

#### D. **DIRECTORY ASSISTANCE SERVICE**

1. General

> Directory Assistance Service gives customers access to telephone numbers of individuals or businesses by dialing 555-1212, 4-1-1 or 1-4-1-1.

#### 2. **Definitions**

- Local numbers are any NPA/NXXs within the customer's local calling area or home a. NPA.
- b. National numbers are any NPA/NXXs within the United States, Canada, Puerto Rico and the U.S. Virgin Islands, but outside the customer's local calling area or home NPA.
- Call Completion is when a customer requests that a call be completed to the number C. that was provided during the directory assistance call.

#### 3. Regulations

- 1. A maximum of two requested telephone numbers is allowed per call.
- 2. Rates will apply based on the NPA/NXX requested.
- 3. Charges for Directory Assistance Service for requests of a local or national number are not applicable to calls placed from customers whose physical, visual, or reading handicaps prevent them from using the telephone directory.

#### 4. Rates

The following rates apply for Directory Assistance Service.

1.	Local Direct Dialed, per call	\$1.20	(T)	(I) (D)
2.	National Direct Dialed , Per call	\$1.20	(T)	(D) (I) (D)
3.	Call Completion, per minute	\$0.20		(N)

ISSUED: April 24, 2015 EFFECTIVE: May 1, 2015

del Dohmeier, Vice President

(D) (D)

(N) (N)

(D) (D)

Exchange(s):

All

PSC:

2 IV

LESLIE COUNTY TELEPHONE CO., INC.

Section: Second Revised Sheet:

11

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11

#### MISCELLANEOUS SERVICE ARRANGEMENTS

Reserved for Future Use



(T)

(M)

Material now shown on Sheets 8 & 9 of this Section

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EFFECTIVE: April 14, 2017

BY: Joel Dollmeier, Vice President

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(M)

3/31/2017

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PSC: 2

LESLIE COUNTY TELEPHONE CO., INC.

Section: IV
Third Revised Sheet: 12

Cancels Second Revised Sheet: 12

#### MISCELLANEOUS SERVICE ARRANGEMENTS

**APPROVED** 

#### F. TRUNK HUNT (ROTARY SERVICE)

#### General

Trunk Hunt (Rotary) service provides for incoming calls to be directed to the next available (sequentially numbered) line or trunk, when previous lines or trunks in the line or trunk group are busy.

#### 2. Conditions

- a. Applicable to each line or trunk equipped in the rotary group.
- b. Sequentially numbered trunks or lines are not required when trunk hunt (rotary service) is provided from x-bar, electronic, or digital central offices.
- Trunk Hunt (rotary) service will be provided only when connector numbers are available.

#### Rates

Monthly <u>Rate</u>

a. PBX or Key Trunk Hunt (Rotary) Charge each key trunk or line

b. Business or Residential One Party Trunk Hunt (Rotary) Charge Additional Charge per Line

\$3.00

\* As set forth in Section III, Local Exchange Service Rates.

#### G. SUSPENSION OF SERVICE

#### A. General

Suspension of Service allows local exchange service to be temporarily suspended by request of the customer. This service is provided to customers whose requirements for telephone service is less than the normal 12-month period within a year.

#### B. Conditions

1) Service can be temporarily suspended for a minimum of one (1) month.
2)

(D) (D)

2. Suspension of Service is available on all one-party residence lines and up to three one-party business lines subject to the availability of facilities.

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1/10/2024

OF KENTUCKY

ISSUED: January 10, 2024 EFFECTIVE: January 20, 2024 COMMISSION

BY: Andrew Peterson, Vice President

Exchange(s): All

PSC: 2

Section: IV Fourth Revised Sheet: 13

Cancels Third Revised Sheet: 13

#### G. **SUSPENSION OF SERVICE** (Continued)

LESLIE COUNTY TELEPHONE CO., INC.

APPROVED

- B. Conditions (Continued)
  - 3. The customer must have at least one month of regular telephone service paid prior to the establishment of Suspension of Service.
  - 4. The Company reserves the right to bill charges for the total number of suspended months requested prior to establishment of Suspension of Service.
  - 5. Suspension of Service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made.
  - 6. The Company will not provide installations, moves, changes, or maintenance during the period when the customer is billed at the reduced rate.

7. (D) (D)

- 8. Bills are rendered at the reduced rate at regular billing dates during the period of suspension.
- 9. The customer's listing will be retained in the directory.
- 10. The Company assumes no liability for failure of a calling party to reach the customer during the period of suspension.
- 11. The Company reserves the right to refuse suspension of service in the case of a customer whose account is delinquent.
- 12. Dial tone access will be limited to 911/E911 and the Company's Business Office.
- 13. Unless specifically exempted, Suspension of Service shall be subject to all general regulations applicable to the provision of service by the telephone company as stated in the general tariff.

14.

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EFFECTIVE: January 120,120524RVICE ISSUED: January 10, 2024 COMMISSION OF KENTUCKY

BY: Andrew Peterson, Vice President

(D)

(D)

Exchange(s): All

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Cancels First Revised Sheet: 13.1

#### **SUSPENSION OF SERVICE** (Continued) G.

LESLIE COUNTY TELEPHONE CO., INC.

(M2)(M1)

#### C. Rates and Charges

- 1. The monthly rate will be based upon 50% of the regular rate for basic local one-party exchange service. All other local services will be zero rated except for the following:
  - 911/E911 applicable surcharges will be billed at the full rate. a)
  - b) The Federal Subscriber Line Charge will be discounted 50% per the National Exchange Carrier Association FCC Tariff No. 5, Section 4.5.5.
- 2. Non-recurring charges do not apply for reconnection to regular full service.
- 3. Personal Greeting Service

This optional service is available for customers who prefer to leave a personalized greeting for incoming calls while they are on Suspension of Service.

Monthly Rate: \$3.50

(N)

(M1)

(N)

(M2)

(M1) Material previously found on Sheet 13.

PUBLIC SERVICE COMMISSION OF KENTUCKY **EFFECTIVE** 04/07/2005

(M2) Material previously found on this page is now found on Sheet PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

ISSUED: March 7, 2005

BY: Paul E. Pederson, Vice President

il 7, 2005

**Executive Director** 

Exchange(s):

All

PSC:

2

Section:

IV

Original Sheet:

13.2

#### H. EMPLOYEE TELEPHONE SERVICE

LESLIE COUNTY TELEPHONE CO., INC.

APPROVE

1. General

The Telephone Concession Service policy shall apply to all TDS TELECOM Regular Full-Time employees Regular Part-Time employees, retirees and employees on long-term disability who reside in the service territory of our operating telephone companies.

#### 2. Eligibility

- a. Regular Full-Time employees receive telephone concession at 100% of the eligible expenses. (Regular part-time employees work a scheduled work sheet of 40 hours or more for a period of indefinite duration.)
- b. Regular Part-Time employees receive telephone concession at 75% of the eligible expenses. (Regular part-time employees work a scheduled work week of at least 30 hours per week, every week, and generally less than 40 hours per week, for a time period of indefinite duration.)
- c. Retired employees will receive telephone concession at 100% of the eligible expenses.
- d. Employees on Long-term Disability will continue to receive telephone concession at the rate they were before the disability.

#### 3. Program Coverage

The following item will be covered:

- Basic Residential Service (one line)
- Custom Calling Features
  - Touch tone charges
- End user charges interstate and intrastate
- E-911
- Dual party relay surcharge
- Advanced Calling Services

(M) Material previously found on Sheet 13.1.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE 04/07/2005

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

> il 7, 2005

ISSUED: March 7, 2005

BY: Paul E. Pederson, Vice President

Executive Director

(M)

Exchange(s): All

PSC: 2

(C)

IV Section:

First Revised Sheet: 14

Cancels Original Sheet: 14

## OFF PREMISES EXTENSION(1)

LESLIE COUNTY TELEPHONE CO., INC.

#### General

Off-Premise Extension (OPX) is a telephone line that connects a station located in a separate building to the main station at the Network Interface Device or at the pedestal. This allows the phone at each location to ring at the same time.

#### B. Conditions and Limitations

- OPX will only be provided where technically feasible and is subject to the availability of outside plant.
- Mileage charges will be based upon the airline mileage between the locations of the 2. primary (main station) and secondary line terminations.
- For multi-point channels, the mileage is the shortest airline distance between each building in which the channel terminates. The charging mileage is the combination of such segments of distance which results in the lowest total mileage for the entire channel.
- 4. OPX is only provided to locations residing within the same exchange as the main station.
- OPX may be located on the premises of another customer provided the other customer 5. has a separate access line service at that location.
- 6. The Telephone Company may limit the number of off premise extensions connected to a line
- 7. OPX is limited to voice grade service.
- 8. Calls made to 9-1-1 from the extension station may only list the main station in the 9-1-1 database.
- 9. Non-recurring charges as stated in Section 5 apply.
- If supporting structures are necessary for the purpose of furnishing OPX extensions on 10. the customer's premises or the extension involves unusual construction or disproportionally large expenditures as compared with usual types of construction, the customer may be responsible for the additional costs of construction.

(1) Off Premises Extension provisioned in or through the Central Office is grandfathered to existing customers effective November 4, 2014 This service will not be available to new customers after this date.

TARIFF BRANCH

(C)

10/12/2015

PUBLIC SERVICE COMMISSION OF KENTUCKY

ISSUED: October 12, 2015

EFFECTIVE: November 4, 2015

Joel Dohmeier, Vice President

Exchange(s):

All

PSC:

Section:

2 IV

LESLIE COUNTY TELEPHONE CO., INC.

Original Sheet:

14.1

#### I. OFF PREMISES EXTENSION(1) - Continued

C. Rates

The rates below do not apply to terminals that are located in the same building.

Monthly Rate

 Off Premise Extension Facilities charge for Business, Residence, Centrex, Tie Line, PBX or Key Stations, each (Talk Channel)

\$3.50

 Channel Mileage for Business, Residence, Centrex, Tie Lines, PBX, Key Stations and like purposes, first half-mile in excess of 150 feet from the main station.

\$3.50

3) Each additional one-quarter mile or fraction thereof

\$1.25

ISSUED: October 12, 2015

EFFECTIVE: November 4, 2015

BY: Jel Dohmeier, Vice President

TARIFF BRANCH

10/12/2015

PUBLIC SERVICE COMMISSION OF KENTUCKY

-1

Off Premises Extension provisioned in or through the Central Office is grandfathered to existing customers effective November 4, 2015 This service will not be available to new customers after this date. (C)

Exchange(s): All
PSC: 2
Section: IV
Second Revised Sheet: 15
Cancels First Revised Sheet: 15

#### **MISCELLANEOUS SERVICE ARRANGEMENTS**

#### **OPERATOR SERVICES**

#### 1. General Description

Operator Services allow customers to complete calls within the local calling area with the assistance of an operator. The Customer dials "0" or "0+ NXX LINE" to get the operator. Charges include a per-call rate as well as a per-minute rate.

#### 2. Definition of Calls

#### A. Billed to Third Number

LESLIE COUNTY TELEPHONE CO., INC.

When the Customer dialing the Operator requests the call to be billed to a third-party. The third party will need to accept the charges before the caller and the called party can be connected.

#### B. Collect Calls

When the Customer dialing the Operator requests the call to be billed to the called number.

#### C. Person-to-Person

When the Customer requests the Operator to complete the call to a specific telephone number and in addition requests to speak to a specific person, department, extension of an office, etc. Once the requested person, department, extension, etc. joins the call, the Operator will connect the call.

#### D. Station-to-Station

When the Customer requests the Operator to complete the call to a specific telephone number and is willing to speak to whoever answers the called number.

#### E. Call Completion

When the Customer requests the Operator to complete the call to a called number. This charge is in addition to other charges that may be assessed.

#### 3. Terms and Conditions

- A. Operator Services are available 24 hours, 7 days a week. Rates apply to any time of the day and any day of the week
- B. Qualified customers with disabilities will not be assessed the charges.
- C. This service is not available on payphones.

#### 4. Rates

A. The rates will be assessed on a per call basis.

		Rate
1)	Operator Assisted Call, per call	\$1.20
2)	Call Completion, per minute	\$0.20

ISSUED: March 20, 2015 EFFECTIVE: April 1, 2015

BY: Joe Dohmeier, Vice President

(N)

(N)