
DEFINITIONS

ADDITIONAL LISTING – Any listing of a name or other authorized information in connection with a customer's telephone number in addition to that which he is entitled in connection with his regular service.

APPLICATION – A request made verbally or in writing for telephone service and including a request for a change in existing service.

AUTHORIZED USER – a person, firm or corporation (other than the customer) on whose premises a telephone, PBX or private-line service or channel is located and who may communicate over such channels in accordance with the terms of the Tariff.

BASE RATE – A rate for urban grades of exchange service available to customers located within a Base Rate Area.

BASE RATE AREA – A specific area within which urban grades of exchange service, as determined from time to time, are furnished at rates quoted in the Local Exchange Service Tariffs without extra mileage charges.

BUSINESS SERVICE – Telephone service furnished to customers where the actual or obvious use is of a business, professional or occupational nature.

CALL – An attempted telephone message.

CENTRAL OFFICE – A switching unit, in a system which provides telecommunications service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting customer lines and trunks or trunks only. There may be more than one central office in a building or exchange.

CHANNEL – A path for communication between two or more access lines or central offices furnished in such a manner as the Company may elect, whether by wire, radio or a combination thereof, and whether or not by a single physical facility or route.

CIRCUIT – A channel used for the transmission of electrical energy in the furnishing of telephone and other communication services.

CLASS OF SERVICE – The various categories of exchange service furnished to the customer such as business, residential, public or semi-public service, including rates and the locations where various rates apply.

COIN-BOX TELEPHONE SERVICE – A type of semi-public telephone service.

COIN TELEPHONE SERVICE – See "Public Telephone".

COMMISSIONS – A percentage of amounts handled, paid as a fee in consideration of services rendered to the Company.

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COMPANY – A corporation, association, partnership or individual engaged in the business of furnishing telephone and other telecommunication services to the public, under the jurisdiction of the Indiana Utility Regulatory Commission.

CONNECTING COMPANY – A corporation, association, partnership or individual owning or operating one or more exchanges and with which communication services are interchanged.

CONNECTION –

- A. Acoustic Connection: A connection made by sound.
- B. Direct Electrical Connection: A physical connection of the conductors in the communications path of a telephone system.
- C. Inductive Connection: A connection made by using the electro-magnetic field generated by telephone equipment. See "Point of Demarcation."

CONNECTION CHARGE – See "Service Connection Charge".

CONSTRUCTION CHARGE – A separate nonrecurring charge made for the construction of facilities in excess of those contemplated under the rates quoted in the Exchange Tariffs.

CONTINUOUS PROPERTY – The plot of ground, together with any building thereon, occupied by the customer which is not divided by public highways or separated by property occupied by others. Where a customer occupies property on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such as properties are treated as continuous property provided local wire or cable facilities are used and the customer furnished all local distribution pole line facilities or underground conduit required in connection therewith.

CONTRACT – The agreement between a customer and the Company under which service and facilities are furnished in accordance with the applicable provisions of the tariffs.

COST – The cost of labor and materials, which includes appropriate amounts to cover the Company's general operating and administrative expenses.

CUSTOMER – Any person, firm, partnership, corporation, municipality, governmental agency, or other entity which contracts for telecommunications services, including service provided from a coin telephone, and is responsible for the payment of charges and compliance with filed tariffs and regulations of this Company.

CUSTOMER LINE – The circuit or channel used to connect the customer's access line with the central office.

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DATA ACCESS ARRANGEMENT – A protective connecting arrangement for use with the network control signaling units; or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to assure proper operation and protection of the telecommunications network.

DIAL SWITCHING EQUIPMENT – A unit of electromechanical or electronic switching used in central office or in connection with a PBX system.

DIRECT CONNECTION – Connection of terminal equipment to the telecommunications network by means other than acoustic or inductive coupling.

DIRECTORY LISTING – A publication in the Company's alphabetical directory of information relative to a customer's name or other identification and telephone number.

DROP WIRE – That portion of a circuit between the pole line or cable disturbing box and building in which the station or switchboard is located.

ENTRANCE FACILITIES – Facilities extending from the point of entrance on a private property to the premises on which service is furnished.

EXCHANGE – A geographical area established for the administration of telephone service in a specified area, called the "exchange area", which usually embraces a city, town or village and its environs. It may contain one (1) or more central offices together with the associated plant, equipment and facilities used in furnishing communication service within that area.

EXCHANGE AREA – The territory served by an exchange.

EXCHANGE LINE – Any circuit connecting an exchange access line with a central office.

EXCHANGE SERVICE – The furnishing of facilities for the telephone communication within an exchange area in accordance with the regulations and charges specified in the Local or General Exchange Tariffs. Exchange facilities are used to establish and maintain connection between an exchange access line and the other telephone plant and facilities in connection with long-distance calls or Extended Area Service calls.

EXTENDED AREA SERVICE – Interexchange telephone service permitting persons in a given exchange to place calls and receive calls from one (1) or more other exchanges at monthly flat or measured rates without being assessed message toll charges for each message.

EXTRA LISTING – See "Additional Listing".

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FLAT-RATE SERVICE – Service furnished at a fixed monthly charge including Extended Area Service where applicable.

FOREIGN ATTACHMENT – Facilities not owned, furnished, or authorized by the Company which are attached or connected to, and used with, exchange telephone service.

FOREIGN CENTRAL OFFICE – Any central office other than that which serves the area in which the customer is located.

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FOREIGN EQUIPMENT – See "Foreign Attachment."

FOREIGN EXCHANGE MILEAGE – See "Intraexchange and Interexchange Channels Mileage."

FOREIGN EXCHANGE SERVICE – Telephone exchange service furnished to a customer through a central office of an exchange other than the exchange regularly serving the area in which the customer is located.

GRADE OF SERVICE – The type of service furnished a customer with respect to the number of access lines which may be connected to a central office line (one-party, two-party, four-party, multi-party).

HARM – Harm consists of hazards to personnel, damage to Company facilities, and impairment of service to persons other than the user of the customer-provided equipment. Types of harm include, but shall not be limited to, voltages dangerous to personnel, destruction of or damage to facilities, induced noise or cross talk, incorrect dial pulsing, failure of supervision, false answer, incorrect billing, absence of voice bank transmission path for call progress signals, and loss of capability to answer an incoming call.

INDIVIDUAL LINE – An exchange line designed for the connection of one (1) access line (not a PBX or a key trunk line).

INITIAL SERVICE PERIOD – The minimum length of time for which a customer is obligated to pay for service and facilities whether or not retained by the customer for such minimum length of time.

INSTALLATION CHARGE – A nonrecurring charge made at the time of installation of communications service which may apply in place of or in addition to service connection charges and other applicable charges for service.

INTEREXCHANGE CHANNEL – A path for communications between two or more central offices furnished in such a manner as the Company may choose.

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INTEREXCHANGE CHANNEL MILEAGE – The measurement of each mile or fraction thereof, measured in air line miles, between the central office of the serving exchange and the central office of the foreign exchange.

INTRAEXCHANGE CHANNEL – See “Local Channel”.

INTRAEXCHANGE CHANNEL MILEAGE – The measurement of 1/4 miles or fraction thereof, measured in air line miles, from the nearest point of the base rate area to the customer, and applicable to Intraexchange or Local Channels.

INTERCOMMUNICATING SYSTEM – An arrangement involving two or more access lines which enables a user to signal and connect with other access lines in the system.

INTERCONNECTION – The method by which telecommunications facilities of the Company are arranged to transmit to, or receive information from, customer-provided equipment.

JOINT-USE SERVICE – An arrangement whereby an individual, firm or corporation whose telephone needs are not such as to justify the provision of separate customer service is permitted to use the service of another customer.

KEY TRUNK – A circuit connecting a key system with a central office.

LINE ACCESS CHARGE – The nonrecurring charge a customer incurs for the operations to provide a central office lien to a customer’s premises.

LOCAL CHANNEL – That portion of a channel (intraexchange channel), which connects an access line to an interexchange channel or channel connecting two or more access lines within an exchange area.

LOCAL EXCHANGE SERVICE – Telephone communications within a local service area in accordance with the provisions of the Company’s tariffs.

LOCAL MESSAGE – A completed communication between customers’ access lines located within the same exchange area or local service area.

LOCAL SERVICE AREA – The area within which telephone service is furnished customers under a specific schedule of exchange rates and without toll charges. A local service area may include one (1) or more exchange areas or portions of exchange areas.

MAIN TERMINAL – The initial termination of a central office line on a customer’s premises.

MESSAGE – A completed telephone call.

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MILEAGE – A tariff charge, generally expressed in one-quarter (1/4) mile increments, assessed on individual line two-party line service provided beyond the base rate area boundaries and tariff charges for circuits and channels connecting other services that are auxiliary to local exchange service such as off-premise access lines, foreign exchange, foreign central office, and private line services, tie lines, and other similar services. All mileage is calculated on an air line basis.

MINIMUM CONTRACT PERIOD – The minimum length of time for which a customer is obligated to pay for service, whether or not retained by the customer for such minimum length of time.

MOBIL TELEPHONE SERVICE – A communication service provided by means of radio frequencies through a land radiotelephone base station. Connections may be established between a wire station and a mobile or fixed unit or between two (2) mobile or fixed units.

MOVE CHARGE – The charge a customer is required to pay when, at his request, service is continued under the same or superseding contract at a different location of the same premises.

NETWORK ACCESS POINTS – A connector, outlet, or wiring termination on a customer's premises which affords connection to the services of the Company.

NETWORK CONTROL SIGNALING – The transmission of signals used in the telecommunications network which perform functions such as supervision (control, status and charging signals), address signaling (e.g., dialing), calling and called number identification, audible tone signals (call progress signals indicating re-order or busy conditions, alerting, coin denominations, coin-collect and coin-return tones) to control the operation of switching machines in the telecommunications network.

NETWORK CONTROL SIGNALING UNIT – The terminal equipment furnished, installed and maintained by the Company for the provision of network control signaling.

NONRECURRING CHARGE – A one-time charge associated with certain installations, charges or transfers of service either in lieu of or in addition to recurring monthly charges.

NORMAL WORKING DAY – The normal working day for installation, repair and construction will be all days except Saturdays, Sundays, and Holidays.

POINT OF DEMARCATION –

- A. For acoustic or inductive connections, it is the protector.

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PREMISES – The buildings, portion or portions of a building on a continuous property used and/or occupied at one time by the customer in the conduct of his business or as a residence. Where the roof in adjoining buildings is made continuous and all floor space in both buildings is considered as the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

PRIMARY SERVICE – Individual line service or party line service provided a customer.

PRIVATE BRANCH EXCHANGE SYSTEM

A. PBX Trunk: A circuit connecting a PBX system with a central office.

PRIVATE BRANCH EXCHANGE TRUNKS – See “Private Branch Exchange System”.

PRIVATE LINE – A circuit provided to furnish communication between two (2) or more instrumentalities directly connected to it. Such instrumentalities do not have access to the general exchange and interexchange networks.

PUBLIC TELEPHONE – An exchange station, either attended or equipped with a coin-collecting device, designed and placed for use by the public in general at locations chosen or accepted by the Company.

RESIDENCE SERVICE – Telephone service furnished to customers when the actual or obvious use is for domestic purposes.

SEMI-PUBLIC TELEPHONE – An exchange station, equipped with a coin-collecting device, designed for a combination of customer and public use at locations more or less in character. Semi-public telephone service is considered as a form of customer exchange service.

SERVICE CONNECTION CHARGE – The charge a customer is required to pay at the time of the establishment of telephone service or subsequent additions to that service.

SPECIAL RATE AREA – A portion of an exchange area in which special base flat rates apply.

SUBSCRIBER – See “Customer”.

TARIFF – A schedule of recurring and nonrecurring charges together with general regulations, properly filed with and approved by the Indiana Utility Regulatory Commission, applicable to the customers of the Company for services furnished.

TELEPHONE COMPANY – See “Company”.

TERMINATION CHARGE – A charge under certain conditions when a contract for service is terminated by the customer before the expiration of the minimum contract period.

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TOLL CENTER – A telephone switching center at which the operations function (message timing, switching and recording) takes place in connection with the provision of toll message service.

TOLL LINE – A circuit used exclusively for the transmission of messages between points located in different exchange areas where specific charges for each such message are applicable.

TOLL MESSAGE – A completed telephone call between access lines in different exchanges for which message toll charges are applicable.

- A. **Person-to-Person Toll Message:** A toll message in which the user stipulates a desire for communication with a specified person or extension station at a specified location.
- B. **Station-to-Station Toll Message:** A toll message in which the user stipulates a desire for communication only with a specified telephone or switchboard.
- C. **Collect Message:** A toll message in which the user stipulates that the called party accept and pay all charges associated with the message.
- D. **Third Number Message:** A toll message in which associated charges are billed neither to the calling station nor to the called station but rather to a station not involved in the message.
- E. **Credit Card Message:** A toll message in which associated charges are billed to a credit card number assigned by a telephone company and issued to either the called or calling party.

TOLL RATE – The initial period charge prescribed for a toll message usually based upon a minimum period a distance between exchanges.

TOLL SERVICE – Toll service (long-distance service) is that part of the total telephone service rendered by the Company which is furnished between customer and different exchange areas in accordance with the rates and regulations specified in the Company's Toll Tariff.

TRUNK LINE – A circuit over which customers' messages are sent between two (2) central offices or between a central office and a PBX system.

UNDERGROUND SERVICE CONNECTION – A customer's "drop" wire which is run underground from a pole line or an underground distributing cable.

WATS (WIDE AREA TELECOMMUNICATIONS SERVICE) – The furnishing of inward or outward switched telephone communication service between a wide area service line and specified service areas or bands.