

TITLE SHEET

GENERAL RULES, REGULATIONS, RATES, CHARGES AND CONDITIONS

Applying to the Intrastate
Services and Facilities of

COMMUNICATIONS CORPORATION OF INDIANA

ROACHDALE, INDIANA

Explanation of Symbols

The following symbols are applicable to all sections of this tariff schedule:

- (C) Change in regulation, condition or application which may affect a rate or charge.
- (D) Discontinued regulation, condition, rate or charge.
- (I) Increase in rate or charge.
- (M) Moved text formerly appearing on this sheet as a regulation, application, condition, rate or charge to another sheet in this Tariff.
- (N) New regulation, condition, rate or charge.
- (R) Reduction in rate or charge.
- (T) Changed text with no effect on regulation, condition, rate or charge.

Effective: May 5, 2010

PREFACE

TABLE OF CONTENTS

	<u>Section</u>	
PREFACE	1	
GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS	2	(C)
DEFINITIONS	3	
LOCAL EXCHANGE SERVICES	4	
GENERAL SERVICES	5	
SPECIAL TRANSMISSION ARRANGEMENTS	6	
OPTIONAL SERVICES	7	
DIRECTORY SERVICE	8	
SERVICE CHARGES	9	
INTEREXCHANGE SERVICES	10	
INTRALATA PRESUBSCRIPTION	11	
CONSTRUCTION CHARGES	12	

PREFACE

SUBJECT INDEX

	<u>Section</u>	<u>Sheet</u>	
- A -			
Access to Customer Premises	2	7	
Additional Listings, Directory	8	3	
Advanced Calling Services	7	9-18	
Alternate Listings, Directory	8	5	
- B -			
Basic & Unlimited Phone Bundles	4	31-32	(N)
Basic 24 & Unlimited 24 Phone Bundles	4	35-36	
Basic Rate Interface (BRI) (See ISDN)			
Billing Disputes	2	16	
Billing Error and Adjustments	2	15	
Business Voice Bundle	4	33-24	

PREFACE

SUBJECT INDEX

	<u>Section</u>	<u>Sheet</u>	
- C -			
Call Forwarding	7	2, 7	
Call Hold	7	4, 7	
Call Waiting/Cancel Call Waiting	7	3, 7	
Call Reminder Service	7	5, 7	
Central Office Connect	9	2-4	
Change in Responsibility or Occupancy	2	11	(C)
Channels			
Interexchange	10	3	
Intraexchange (also see Dedicated DSI)	10	3	
Local	5	12-13	
CLASS Features (See Advanced Calling Service)			
Company Liability	2	12-13	(C)
Concurrence Statements	10	3	
Construction Charges	12	1-5	
Contract Service Arrangements	5	2	
Contract Termination	2	20	(C)
Contractual Service Arrangements	2	17	(C)
Custom Call Service	7	2-8	
Customer Complaints	2	11	(C)
Customer Provided Equipment and Inside Wire	2	10-11	(C)
Customized 911 (C911)	5	22	
- D -			
Definitions	3	--	
Deferred Payment Arrangements	2	17	(C)
			(C)
Direct Inward Dialing (DID) Service	5	8-9	
Directories	2	6	(C)
Directory Assistance Service	8	2	
Directory Listings	8	3-5	
Disconnect for Non-Payment	2	20	(C)
			(C)
Do-Not-Disturb	7	5, 7	

PREFACE

SUBJECT INDEX

	<u>Section</u>	<u>Sheet</u>	
- E -			
Electronic Billing	2	15	(C)
Employees' Telephone Service	5	10	
End User Access Charges	4	15-19	
Enhanced Intercom (see Home Intercom-Enhanced)			
Establishment of Service	2	3-6	(C)
Exchange Rates (Business/Residence)	4	3	
Extended Area Service	4	4	
- F -			
Foreign Exchange Service	10	3	
- G -			
(C)			
- H -			
Home Intercom-Basic	7	5, 7	
Home Intercom-Enhanced	7	6, 7	

PREFACE

SUBJECT INDEX

	<u>Section</u>	<u>Sheet</u>	
- I -			
Installation in Hazardous Locations	2	6	(C)
Installation, Maintenance, and Repair	2	7	 (C)
Insufficient Fund Check Charge	9	2, 4	
Integrated Service Digital Network (ISDN)	6	2-17	(C)
Interexchange Channels and Other Services	10	3	
InTRAC Surcharge	4	14	
IntraLATA Presubscription	11	2-3	
- J -			
- K -			
- L -			
Late Payment Charges	2	16	(C) (C)
Line Connection Charges	9	2, 4	
Line (Trunk) Hunting	5	14	
Local Channels	5	12-13	
Local Exchange Service	4	2	
Long Distance Call Waiting	7	3, 7	
Low Income Assistance Programs - Lifeline	4	10	
Low Income Assistance Programs - Link-up	9	5	

PREFACE

SUBJECT INDEX

	<u>Section</u>	<u>Sheet</u>	
- M -			
Message Toll Telephone Service	10	2	(C)
Minimum Contract Period	2	4-5	(C) (C)
- N -			
National Directory Assistance Service	8	2	(C)
Nonlisted Service	8	4	
Nonpublished Service	8	3	
Non-Sufficient Funds (NSF) Charge	2	16	(C)
Notice of Service Charges and Rate Increases	2	15	(C)
- O -			
Off-Premise Extension	5	11	(C)
Operator Services	8	6	
Optional Call Screening (COPTS)	4	22	
Overtime Work and Work Performed Outside Regular Working Hours	2	14	(C)
Ownership of Facilities	2	17	(C)

PREFACE

SUBJECT INDEX

	<u>Section</u>	<u>Sheet</u>	
- P -			
Paystation Service	4	20-22	(C)
Personal Ringing	7	5, 7	
Premise Visit Charge	9	2, 3, 4	
Primary Rate Interface (PRI) (See ISDN)			
Private Line - Other (See Interexchange Channels)			
Promotions	2	15	(C)
Promotional Periods - Waiver of Service Charges	9	3	
Provisioning of Telecommunications Service	2	5-6	(C)
- Q -			
- R -			
Resale	2	9	(C)
Responsibility of the Customer	2	10	
			(C)
Reconnect	9	2, 4	
Relocation Forwarding Service	5	20	
Rotary Service (see Line Hunting)			(C)

PREFACE

SUBJECT INDEX

	<u>Section</u>	<u>Sheet</u>	
- S -			
Safety Line Service (Business)	4	26	
Safety Line Service	4	10	
Service Charges	9	2-5	
Service Interruptions	2	8	(C)
Service Order Charge	9	2-5	
Service Restoration	2	17	(C)
Six-Way Calling	7	3,7	
Speed Call 8	7	4,7	
Speed Call 30	7	4,7	
STAR Business Bundles	4	24,25	
STAR Packages	4	11-12	
Suspension of Service (Seasonal Service)	5	6, 6.1	
- T -			
			(C)
			(C)
Telephone Number Referral Service	5	15	
Telephone Numbers	2	8	(C)
Termination By the Company for Cause	2	19	
Termination By the Customer	2	19	
Termination of Service	2	19-20	(C)
Three Digit Dialing Service (211)	5	17	
Three – Way Calling	7	3,7	
Toll Restriction	7	6,7	
Toll Restriction with Pin Override	7	6,7	
Touch Tone Service	5	16	
Total Talk Pack	4	7,7.1	
			(C)
			(C)
Trunk Hunt (see Line Hunting)			

PREFACE

SUBJECT INDEX

	<u>Section</u>	<u>Sheet</u>	
	- U -		
Use of and Card Of Company Facilities	2	7-8	(C)
	- V -		(C)
Vacation (Seasonal) Service	5	6-7	
	- W -		
Warm Line	7	4, 7	