

LOCAL EXCHANGE SERVICES PRICE LIST

TDS Metrocom LLC - Idaho
Price List No. 1

Section 7
Original Sheet 1

OPTIONAL SERVICES

CUSTOM CALLING SERVICES

(N)

A. GENERAL

Custom Calling Services are optional services offered to those Business customers served by central offices arranged to provide such services. The number of Custom Calling Services available depends upon the exchange central office providing the service and is subject to the availability of its facilities.

Residential bundles include some but not all of the features in this section. Optional features are not available to residential customers.

B. SERVICE DESCRIPTIONS

1) CALL FORWARDING

This service redirects incoming calls to another telephone number. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. When activated, all calls that are forwarded when the line is idle cause a short ring on the forwarded line as a reminder that the service is active. To deactivate Call Forward, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

2) CALL FORWARD – BUSY –(Fixed & Variable)

This service routes incoming calls to another telephone number when the customer's dedicated number is busy.

(Variable – Programmed by Customer) The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - Busy, a customer must dial a special access code. All calls forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.

(Fixed – Programmed by Telco) This service automatically redirects incoming calls to a predesignated telephone number or voice mail service when the customer's line is busy. The customer activates the service by contacting the telephone company and designating the number to which all calls will be forwarded when the line is busy. The telephone company then establishes the fixed forward-to telephone number within the switch. To cancel the service or change the forward-to telephone number, the customer must contact the telephone company. All call forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.

(N)

LOCAL EXCHANGE SERVICES PRICE LIST

TDS Metrocom LLC - Idaho
Price List No. 1

Section 7
Original Sheet 2

OPTIONAL SERVICES

CUSTOM CALLING SERVICES

(N)

B. SERVICE DESCRIPTIONS (Continued)

3) **CALL FORWARD - NO ANSWER (Fixed & Variable)**

This service redirects incoming calls not answered after a predetermined number of rings to another telephone number. The number of rings is determined and set by the Company unless otherwise specified by the customer. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - No Answer, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

(Variable – Programmed by Customer) This service redirects incoming calls not answered after a predetermined number of rings to another telephone number. The number of rings is determined and set by the Company unless otherwise specified by the customer. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - No Answer, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

(Fixed – Programmed by Telco) This service automatically redirects incoming calls to another telephone number or voice mail service when the customer's telephone is not answered in a pre-determined number of rings. The number of rings is determined and set by the Company unless otherwise specified by the customer. The customer activates the service by contacting the telephone company and designating the number to which all calls will be forwarded when the telephone is not answered within an established period of time. The telephone company then establishes the fixed forward-to telephone number within the switch. To cancel the service or change the forward-to telephone number, the customer must contact the telephone company. All calls forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.

4) **3-WAY CALLING**

This service allows a customer to add a third party to an existing telephone call. To add a third party, the customer depresses the switchhook once to place the current party on hold, receives a dial tone, dials the third party's number, and then depresses the switchhook again to establish the three-way connection. All 3-way calls are subject to transmission limitations and all applicable local and long distance charges.

(N)

LOCAL EXCHANGE SERVICES PRICE LIST

TDS Metrocom LLC - Idaho
Price List No. 1

Section 7
Original Sheet 3

OPTIONAL SERVICES

CUSTOM CALLING SERVICES

(N)

B. SERVICE DESCRIPTIONS (Continued)

5) **CALL WAITING/CANCEL CALL WAITING**

This service alerts a customer who is on the phone that another local or long distance caller wants to get through the line. The customer will receive a tone signal to indicate another incoming call and the caller will receive the usual ringing tone. To place the first call on hold and answer the incoming call, the customer depresses the switchhook once. The customer can then toggle between both calls by depressing the switchhook. If the customer hangs up when a call is still on hold, the customer's line will automatically ring back.

Cancel Call Waiting allows a Call Waiting customer to deactivate the Call Waiting service by dialing a code. When this service is activated, the customer will not be interrupted by the Call Waiting tone and the incoming caller will receive a busy signal. Call Waiting will remain disabled for the rest of the call, but will be automatically restored upon call termination.

6) **PERSONAL RINGING**

This service allows the customer to have up to four distinct telephone numbers on a single line. The second, third and fourth number will each have a distinctive ringing pattern so the customer can identify which number has been called. If a customer also subscribes to Call Waiting, each phone number will have a distinctive Call Waiting tone. If a customer also subscribes to Call Forward, the main directory number or all four telephone numbers can be forwarded.

7) **SPEED CALL 8**

This service allows the customer to keep a list of eight specified telephone numbers which can be dialed by using a one-digit (2 through 9) access code.

8) **SPEED CALL 30**

This service allows the customer to keep a list of 30 specified telephone numbers which can be dialed by using a two-digit (20 through 49) access code.

(N)

LOCAL EXCHANGE SERVICES PRICE LIST

**TDS Metrocom LLC - Idaho
Price List No. 1**

Section 7
Original Sheet 3

OPTIONAL SERVICES

CUSTOM CALLING SERVICES

(N)

B. SERVICE DESCRIPTIONS (Continued)

9) TOLL RESTRICTION WITH PIN OVERRIDE

This service enables customers to restrict all or a combination of 0+ and 1+ toll calls from being placed over their exchange lines/trunks. In addition, the customer will have the ability to override the restriction on a per call basis by using a Personal Identification Number (PIN). To activate the override, the customer dials a code, the PIN, waits for a dial tone and then dials the toll number. When a restricted call is attempted without the PIN, from a line/trunk equipped with this service, a dial tone or Company recorded announcement will be heard by the caller.

10) CALL TRANSFER ENHANCED

This feature enables a customer to transfer multiple incoming or outbound calls to a third party with either a Screened Transfer or a Blind Transfer. A Screened Transfer enables the transferring party to announce a call to the third party prior to completing the transfer. If the third party chooses not to take the call, the transferring party may disconnect the third party and return to the caller.

11) CALL TRANSFER ENHANCED - Continued

Otherwise, the transferring party may disconnect, completing the transfer and returning the line to an idle state. A Blind Transfer enables the transferring party to immediately disconnect after dialing the third party, prior to the third party answering the call. After disconnecting, the transferring party may either originate or receive a new call, even though the transferred call is still in progress. In addition, this feature enables a customer to establish a 3-way conference call while enabling any party (including the originator of the call) to drop out of the conference while leaving the other two parties connected. The customer is responsible for all applicable long distance charges for originating or terminating calls that will apply for the duration of the call, even if the customer drops off the call.

C. LIMITATIONS

1. Custom Calling Services require special central office equipment and will be provided only where facilities are available.

(N)

LOCAL EXCHANGE SERVICES PRICE LIST

TDS Metrocom LLC - Idaho
Price List No. 1

Section 7
Original Sheet 4

OPTIONAL SERVICES

CUSTOM CALLING SERVICES

(N)

D. RATES AND DISCOUNTS

1. RATES

The following monthly rates apply to Custom Calling Services and are in addition to basic local exchange service and any other service, equipment or facilities subscribed to by the customer. The rates apply per line.

	Rate Per Month <u>Business</u>
Call Forwarding	\$3.25
Call Forward - Busy	\$3.25
Call Forward - No Answer	\$3.25
Speed Calling	
8 codes	\$3.25
30 codes	\$4.25
3-Way Calling	\$3.75
Call Waiting/Cancel Call Waiting	\$4.75
Personal Ringing	
2 nd Directory Number	\$1.75
3 rd Directory Number ¹	\$0.75 (Incremental)
4 th Directory Number ¹	\$0.50 (Incremental)
Toll Restriction w/PIN	
Override	\$3.00
Call Transfer Enhanced	\$5.00

1. Discounts do not apply to these services.

(N)

LOCAL EXCHANGE SERVICES PRICE LIST

TDS Metrocom LLC - Idaho
Price List No. 1

Section 7
Original Sheet 5

OPTIONAL SERVICES

ADVANCED CALLING SERVICES

(N)

A. GENERAL

Advanced Calling Services (ACS) are optional services which allow customers to efficiently manage the call flow. Customers will be able to screen, redirect, or return selected calls. These services offer Customers convenience, time savings, and a greater degree of control over the use of their telephones. Advanced Calling Services are available to business customers where facilities are available. Individual feature availability may differ by exchange.

Residential bundles include some but not all of the features in this section. Optional features are not available to residential customers.

B. SERVICE DESCRIPTION

1. ANONYMOUS CALL REJECTION

This service enables a Customer to reject incoming calls from which a privacy indicator is received. The service is activated by dialing a unique code. When the service is active, the Telephone Company ("Company") will not complete calls to its customer when the calling party has activated Caller ID blocking services. Such calls will be routed to a Company recorded announcement. Anonymous Call Rejection is included with Caller ID at no charge.

2. CALL REJECTION

This service enables a Customer to reject up to a maximum of six (6) preselected incoming telephone numbers from which he/she does not wish to receive calls. To select a telephone number, the Customer dials a unique code and then constructs or modifies a telephone number screening list. To add an unknown telephone number to the list, a Customer can activate a code immediately after receiving an unwanted incoming call. The Company's equipment will screen incoming calls against the Customer's list and reject those on the list. Callers whose numbers are rejected are directed to a Company recorded announcement. If facilities are unavailable to provide incoming call screening via the Customer's list, standard call completion will occur.

(N)

LOCAL EXCHANGE SERVICES PRICE LIST

TDS Metrocom LLC - Idaho
Price List No. 1

Section 7
Original Sheet 6

OPTIONAL SERVICES

ADVANCED CALLING SERVICES

(N)

B. SERVICE DESCRIPTION (continued)

3. CALL RETURN

This service enables the Customer to automatically redial the telephone number of the most recent incoming call. The Company's equipment will make repeated attempts to establish the call for approximately a thirty (30) minute period, beginning with the Customer's activation of Call Return if the most recent incoming call is busy. If the most recent incoming call is blocked, the Customer will get a Company recorded announcement indicating the number is a private number and the call cannot be returned. The service cannot be activated for calls originating from a line that is forwarded or from a line not associated with a telephone number, e.g., multiline hunting groups.

Call Return is available on a per usage or flat rate basis. This service will have a per activation rate and a specified number of chargeable activations. After the specified number of chargeable activations, each activation thereafter will be at no charge.

4. PREFERRED CALL FORWARDING

This service enables the Customer to forward up to a maximum of six (6) preselected incoming telephone numbers to another telephone number. To forward a telephone number, the Customer dials an activation code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the Customer's list and forward only those telephone numbers on the list. Calls forwarded by this service are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations.

5. PRIORITY RINGING

This service allows the subscriber to provide up to a maximum of six (6) preselected incoming telephone numbers with a distinctive alerting signal or ring (or a distinctive Call Waiting tone if the Customer has subscribed to Call Waiting), when the Customer receives calls from them. To program a telephone number, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the Customer's list and provide the Priority Ringing service for the preselected telephone numbers on the Customer's list.

(N)

LOCAL EXCHANGE SERVICES PRICE LIST

TDS Metrocom LLC - Idaho
Price List No. 1

Section 7
Original Sheet 7

OPTIONAL SERVICES

ADVANCED CALLING SERVICES

(N)

B. SERVICE DESCRIPTION (continued)

6. **SPECIAL CALL ACCEPTANCE**

This service enables a Customer to allow up to a maximum of six (6) preselected incoming telephone numbers to be accepted. To select a telephone number to be accepted, the Customer dials a unique code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the Customer's list and allow only those calls to be completed. Calls from all other numbers will be routed to a Company recorded announcement.

7. **CALLER ID**

Caller ID - Basic (Number only) and Caller ID-Deluxe (Name and Number) are the available services.

a) **Caller ID - Basic**

This service utilizes specific network capabilities to transmit and display the number associated with an incoming call to the called party's access line. The number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID Customers must provide, and connect, their own compatible premises equipment in order to process and display the number transmission. The Company will forward all telephone numbers where technically feasible.

If a calling party has activated blocking, the number will not be transmitted to the display equipment of a Caller ID subscriber. Instead, the Caller ID Customer will receive a privacy indicator. This privacy indicator notifies the Caller ID Customer that the calling party chose to block number delivery.

(N)

LOCAL EXCHANGE SERVICES PRICE LIST

TDS Metrocom LLC - Idaho
Price List No. 1

Section 7
Original Sheet 8

OPTIONAL SERVICES

ADVANCED CALLING SERVICES

(N)

B. SERVICE DESCRIPTION (continued)

7. CALLER ID (continued)

b) **Caller ID - Deluxe**

This service utilizes specific network capabilities, where technically feasible, to transmit the Name and Number associated with an incoming call to the called party's access line. The name and number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID - Deluxe Customers must provide, and connect, their own compatible premises equipment in order to process the name and number transmission. The Company will forward all telephone numbers and names where technically feasible.

If a calling party has activated blocking, the name and number will not be transmitted to the display equipment of a Caller ID - Deluxe Customer. Instead, the Caller ID - Deluxe Customer will receive a privacy indicator. This privacy indicator notifies the Caller ID - Deluxe Customer that the calling party chose to block name and number delivery.

(N)

LOCAL EXCHANGE SERVICES PRICE LIST

TDS Metrocom LLC - Idaho
Price List No. 1

Section 7
Original Sheet 9

OPTIONAL SERVICES

ADVANCED CALLING SERVICES

(N)

B. SERVICE DESCRIPTION (continued)

8. **CALLER ID BLOCKING**

Caller ID Blocking allows the caller to prevent the delivery of his/her calling data to a Caller ID Customer on a per call basis (Caller ID Blocking - Per Call) or per line basis (Caller ID Blocking - Per Line).

a) **Caller ID Blocking - Per Call**

This service will block the delivery of the caller's data to a Caller ID Customer for one call only and may be activated from all single party access lines by dialing *67 (1167 from a rotary phone) prior to placing the call. **PER THE FCC CALLER ID ORDER, EFFECTIVE 12/1/95, CALLER ID BLOCKING - PER CALL IS PROVIDED TO ALL CUSTOMERS AT NO CHARGE.**

As of 1/1/97, per FCC Docket 91-281, per call blocking will be provided on calls originating from public, semi-public or other paystations used by the general public and party lines.

b) **Caller ID Blocking - Per Line**

This service will automatically block the delivery of the caller's data to a Caller ID Customer on all calls and will be made available or offered, at no charge, to all customers, including law enforcement agencies and domestic violence programs. Per line blocking can be deactivated by dialing *82 (1182 from a rotary phone) prior to placing the call.

(N)

LOCAL EXCHANGE SERVICES PRICE LIST

TDS Metrocom LLC - Idaho
Price List No. 1

Section 7
Original Sheet 10

OPTIONAL SERVICES

ADVANCED CALLING SERVICES

(N)

B. SERVICE DESCRIPTION (continued)

9). CALL TRACE

This service enables the customer to initiate a trace of the last incoming call completed by dialing an activation code immediately after terminating the call. A Call Trace is considered successful when the Company's equipment is able to record the incoming call detail (not the conversation). Incoming call detail includes: the calling number, the time the trace was activated, and in some locations, the time the traced call was received. Upon completion of a successful trace, the customer will be assessed a Call Trace fee that will appear on the customer's next bill. The results of the trace are never provided to the customer directly. Call Trace information will only be given to appropriate law enforcement agencies. For further action to be taken, the customer is required to contact the Telephone Company Business Office during normal business hours, which will refer the customer to appropriate law enforcement agencies, or contact the law enforcement agency directly. Call Trace detail will be retained by the company and made available to the local law enforcement for ten business days after the trace has been initiated.

Call Trace may not capture incoming telephone numbers marked "private" or "out of area".

Only calls from locations with compatible signaling services are traceable using Call Trace.

(N)

LOCAL EXCHANGE SERVICES PRICE LIST

TDS Metrocom LLC - Idaho
Price List No. 1

Section 7
Original Sheet 11

OPTIONAL SERVICES

ADVANCED CALLING SERVICES

(N)

C. SPECIAL CONDITIONS AND LIMITATIONS

1) **Special Conditions for Caller ID:**

- a) An originating caller's data may not be displayed to the called party under the following conditions:
- The caller's data will not be displayed if the called party is off-hook. The called party must be on-hook to receive the caller's data. If the customer subscribes to both Call Waiting and Caller ID, and is on an existing call, the second incoming call information will not be displayed. Instead, the called party will receive the usual Call Waiting tone.
 - The caller's data will not be displayed if the called party answers the incoming call during the first ring interval.
 - Caller ID services cannot be provided with any distinctive ringing lines having a maximum silent interval duration that is not long enough to allow transmission of the date message.
 - Identification of names, specific stations or extensions served by a PBX or Key System is not possible. The main directory number or name and number (if available) of the PBX or Key System will be displayed.
 - Caller ID services cannot be provided if the calling party is from a multi-party line. The called party will receive an "Unavailable" display.
 - The caller's data will be unavailable if it is from another office that is not linked by appropriate facilities with the called party's office.
 - The calling party has activated blocking.
 - Caller ID services do not display a directory number or name and number (if available) for operator assisted calls, calls marked private by the originator or calls originating from pay and party line stations.

(N)

LOCAL EXCHANGE SERVICES PRICE LIST

TDS Metrocom LLC - Idaho
Price List No. 1

Section 7
Original Sheet 12

OPTIONAL SERVICES

ADVANCED CALLING SERVICES

(N)

C. SPECIAL CONDITIONS AND LIMITATIONS (continued)

1) **Special Conditions for Caller ID:** (continued)

b) The following special conditions apply to Caller ID services based on the FCC Caller ID Order effective 12/1/95:

- If a customer dials a "1-800" or other Automatic Number Identification (ANI) Service number, the telephone number that they are calling from will be revealed to the called party through ANI technology. Even if the customer has per line blocking or has activated per call blocking, the 800 number party has the right to obtain this information through ANI.
- ANI information may not be reused or resold for other purposes without a caller's consent, even where the called party has paid for the call.
- Caller ID services are available on all long distance calls where technically feasible.
- All calling data will be displayed to E911 through ANI technology, even if the customer has per line blocking or has activated per call blocking.
- All calling data will be passed, even for customers who do not subscribe to Caller ID.
- Per Call Blocking will be available to all customers. (The FCC Order overrules all state PUC/PSC decisions on Per Call blocking.)

(N)

LOCAL EXCHANGE SERVICES PRICE LIST

TDS Metrocom LLC - Idaho
Price List No. 1

Section 7
Original Sheet 13

OPTIONAL SERVICES

ADVANCED CALLING SERVICES

(N)

C. SPECIAL CONDITIONS AND LIMITATIONS (continued)

2) **Limitations of Advanced Calling Services:**

The management of these services is possible only:

- Where the calling party's data can be forwarded from the central office originating the call to the terminating central office serving the called party;
- When both the originating customer and the call terminating customer are served from the same central office;
- When both the call originating customer and the call terminating customer are served from different central offices equipped for ACS and are linked by appropriate facilities;
- If offering Caller ID - Deluxe, the Calling Name will be displayed only where appropriate facilities are available to provide a match of Calling Name to Calling Number.

The Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failures, or malfunctions of ACS Services or equipment. Such damages of services after the Company has been notified, and has had reasonable time for repair, shall in no event exceed an amount equivalent to the rates charged for the service affected from the time the customer gives notice until service is restored.

It shall be the responsibility of the Customer to provide customer premise equipment (CPE) compatible with ACS.

(N)

LOCAL EXCHANGE SERVICES PRICE LIST

TDS Metrocom LLC - Idaho
Price List No. 1

Section 7
Original Sheet 14

OPTIONAL SERVICES

ADVANCED CALLING SERVICES

(N)

D. RATES, DISCOUNTS, AND PAY-PER-USE SERVICES

1. RATES

- a) The monthly rates and credits are in addition to basic local exchange service or any other services subscribed to by the customer.
- b) Activation and Deactivation codes listed below apply to touchtone telephones. (Rotary phones use the codes prefaced by a 11. For example, Call Return would be 1169.)
- c) The below rates apply to both residential and business customers.

<u>One Service Per Line</u>	<u>Bus Rate Per Month</u>
1) Anonymous Call Rejection	\$3.25
2) Call Rejection	3.25
3) Call Return N/A	3.25
4) Preferred Call Forwarding	2.75
5) Priority Ringing	3.75
6) Special Call Acceptance	2.75
7) a. Caller ID - Basic	7.50
b. Caller ID - Deluxe	9.00
8) Caller ID Blocking	
a. Per Call	No Charge
b. Per Line	No Charge

(N)

LOCAL EXCHANGE SERVICES PRICE LIST

**TDS Metrocom LLC - Idaho
Price List No. 1**

Section 7
Original Sheet 15

OPTIONAL SERVICES

ADVANCED CALLING SERVICES

(N)

D. RATES AND PAY-PER-USE SERVICES (continued)

2. **PAY-PER-USE SERVICES**

	<u>Per Successful Activation</u>	<u>Monthly Cap</u>
Call Trace	\$ 3.00	N/A
Call Return	\$0.75	N/A

(N)