QUINCY TELEPHONE COMPANY

Georgia

Section M
Fourteenth Revised Contents Sheet 1
Cancels Thirteenth Revised Contents Sheet 1

MISCELLANEOUS SERVICES

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ISSUED: March 1, 2017 EFFECTIVE: April 1, 2017

Section M

QUINCY TELEPHONE COMPANY

Seventeenth Revised Contents Sheet 2 Cancels Sixteenth Revised Contents Sheet 2

Georgia

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

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(N)

ISSUED: March 1, 2024 EFFECTIVE: May 1, 2024

BY: Andrew Petersen, Vice-President

QUINCY TELEPHONE COMPANY

Georgia

Section M Sixth Revised Sheet 1 Cancels Fifth Revised Sheet 1

MISCELLANEOUS SERVICES

M.1 CUSTOM CALLING SERVICES



A. General

Custom Calling Service are optional services offered in addition to regular exchange service to those customers served by central offices arranged to provide such services. The number of Custom Calling Services available depends upon the exchange central office providing the service and is subject to the availability of its facilities.

B. Service Descriptions

Call Forwarding

This service redirects incoming calls to another telephone number. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. When activated, all calls that are forwarded when the line is idle cause a short ring on the forwarded line as a reminder that the service is active. To deactivate Call Forward, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

This service is available on a flat monthly rate and a pay-per-use basis. Pay-per-use Call Forwarding will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge.

2. Call Forwarding-Busy (Customer Programmable)

This service routes incoming calls to another telephone number when the customer's dedicated number is busy. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - Busy, a customer must dial a special access code. All calls forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.

(N)

ISSUED: September 25, 2000 EFFECTIVE: October 25, 2000

BY: Paul E. Pederson, Vice-President

QUINCY TELEPHONE COMPANY

Georgia

Section M Fifth Revised Sheet 2 Cancels Fourth Revised Sheet 2

MISCELLANEOUS SERVICES

M.1 CUSTOM CALLING SERVICES (Continued)



B. Service Descriptions (Continued)

3. Call Forward-No Answer (Customer Programmable)

(N)

This service redirects incoming calls not answered after a predetermined number of rings to another telephone number. The number of rings is determined and set by the Company unless otherwise specified by the customer. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - No Answer, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

4. Call Hold

This service allows a customer to place a current caller on hold, which frees the line so the customer can initiate another call. To activate Call Hold, the customer depresses the switchhook to receive a dial tone and then dials a specific code. Only one call per access line can be placed on hold at a time. The held call cannot be added to another call, however, the customer can toggle between each call.

(N)

5. 3-Way Calling

(M)

This service allows a customer to add a third party to an existing telephone call. To add a third party, the customer depresses the switchhook once to place the current party on hold, receives a dial tone, dials the third party's number, and then depresses the switchhook again to establish the three-way connection. All 3-way calls are subject to transmission limitations and all applicable local and long distance charges.

This service is available on a flat monthly rate and a pay-per-use basis. Pay-per-use 3-Way Calling will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge.

(M)

(M)-Material previously appeared on Sheet 1 of this Section.

ISSUED: September 25, 2000 EFFECTIVE: October 25, 2000

BY: Paul E. Pederson, Vice-President

QUINCY TELEPHONE COMPANY

Georgia

Section M Fifth Revised Sheet 3 Cancels Fourth Revised Sheet 3

MISCELLANEOUS SERVICES

M.1 CUSTOM CALLING SERVICES (Continued)

APPROVED

EFFECTIVE: October 25, 2000

B. Service Descriptions (Continued)

6. 6-Way Calling

(N)

This service allows a customer to call up to five parties and establish a six-way conference call. To activate this service, the customer dials an access code, dials the desired telephone number (calling party must answer), depresses the switchhook to add the calling party to the line, then depresses the switchhook again to receive a new dial tone. If the called party line is busy or there is no answer, the customer must dial a special access code to drop the line. This process needs to be repeated until all parties (up to five) have been connected to the customer's line. All 6-Way Calls are subject to transmission limitations and all applicable local and long distance charges.

7. Call Transfer

This service allows the customer to hold and transfer incoming, out-going and intragroup calls. If the customer has established athree way call, this service will allow the customer to hang up while the other two parties remain connected. Any applicable long distance charges will apply for the duration of the call, even if the customer drops off the call.

(N)

8. Call Waiting/Cancel Call Waiting

(M)

This service alerts a customer who is on the phone that another local or long distance caller wants to get through the line. The customer will receive a tone signal to indicate another incoming call and the caller will receive the usual ringing tone. To place the first call on hold and answer the incoming call, the customer depresses the switchhook once. The customer can then toggle between both calls by depressing the switchhook. If the customer hangs up when a call is still on hold, the customer's line will automatically ring back.

Cancel Call Waiting allows a Call Waiting customer to deactivate the Call Waiting service by dialing a code. When this service is activated, the customer will not be interrupted by the Call Waiting tone and the incoming caller will receive a busy signal. Call Waiting will remain disabled for the rest of the call, but will be automatically restored upon call termination.

(M)

(M)-Material previously appeared on Sheet 2 of this Section.

BY: Paul E. Pederson, Vice-President

ISSUED: September 25, 2000

QUINCY TELEPHONE COMPANY

Georgia

Section M First Revised Sheet 3.1 Cancels Original Sheet 3.1

MISCELLANEOUS SERVICES

M.1 **CUSTOM CALLING SERVICES** (Continued)



B. Service Descriptions (Continued)

9. Home Intercom-Basic

This service allows customers to redial their own directory number in order to talk to another party at a different extension. To activate this service, customers redial their own directory number and then hang-up. After a short interval, the phone will ring back. Once both parties pick-up the phone, they will be able to have a two-way conversation. This service is also known as Revertive Ringing.

10. Home Intercom-Enhanced

This service allows customers to establish a talking path between two or more of their extensions. To activate this service, the customer dials one of the access code numbers predetermined by the Company, receives an announcement, and then hangs up the phone. The phone will ring back in one of the distinctive patterns, depending on the access code dialed. Also included in this package is dialable hold, where one extension can transfer an outside call to another extension.

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ISSUED: June 25, 2013 EFFECTIVE: July 25, 2013

QUINCY TELEPHONE COMPANY

Georgia

Section M First Revised Sheet 3.2 Cancels Original Sheet 3.2

MISCELLANEOUS SERVICES

APPROVED

M.1 **CUSTOM CALLING SERVICES** (Continued)

B. <u>Service Descriptions</u> (Continued)

13. Personal Ringing

This service allows the customer to have up to three distinct telephone numbers on a single line. The second and third number will each have a distinctive ringing pattern so the customer can identify which number has been called. If a customer also subscribes to Call Waiting, each phone number will have a distinctive Call Waiting tone. If a customer also subscribes to Call Forward, the main directory number or all three telephone numbers can be forwarded.

14. Speed Call 8

This service allows the customer to keep a list of eight specified telephone numbers which can be dialed by using a one-digit (2 through 9) access code.

15. Speed Call 30

This service allows the customer to keep a list of 30 specified telephone numbers which can be dialed by using a two-digit (20 through 49) access code.

16. Call Reminder

This service allows a customer to program a time at which a reminder call is desired. At the programmed time, the customer will receive a call placed by the Central Office Equipment. When the call is answered, the customer will hear a tone or a Company recorded announcement.

EFFECTIVE: August 4, 2005

BY: Paul E. Pederson, Vice-President

ISSUED: July 5, 2005

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QUINCY TELEPHONE COMPANY

Georgia

Section M First Revised Sheet 3.3 Cancels Original Sheet 3.3

MISCELLANEOUS SERVICES

M.1 CUSTOM CALLING SERVICES (Continued)

B. Service Descriptions (Continued)

17. Toll Restriction

(T)

This service enables customers to restrict all or a combination of 0+ and 1+ toll calls from being placed over their exchange lines/trunks. When a restricted call is attempted from a line/trunk equipped with this service, a dial tone or Company recorded announcement will be heard by the caller.

18. Toll Restriction with PIN override

(T)

This service enables customers to restrict all or a combination of 0+ and 1+ toll calls from being placed over their exchange lines/trunks. In addition, the customer will have the ability to override the restriction on a per call basis by using a Personal Identification Number (PIN). To activate the override, the customer dials a code, the PIN, waits for a dial tone and then dials the toll number. When a restricted call is attempted without the PIN, from a line/trunk equipped with this service, a dial tone or Company recorded announcement will be heard by the caller.

ISSUED: July 5, 2005 EFFECTIVE: August 4, 2005

BY: Paul E. Pederson, Vice-President

Section M Original Sheet 3.4

QUINCY TELEPHONE COMPANY

Georgia

MISCELLANEOUS SERVICES

M.1 CUSTOM CALLING SERVICES (Continued)

C. Limitations

- Custom Calling Services require special central office equipment and will be provided only where facilities are available.
- 2. Custom Calling Services are only available on single-line party service.
- 3. Custom Calling Services will not be provided in connection with Paystation Service (except for the business line extension), Private Branch Exchange Trunk Line Service, or Centrex Service.

D. Provision of Service for Rotary Hunt Groups

Custom Calling Service as itemized in M.1.E through M.1.G following are offered for use with Rotary Hunt Group Service subject to the following limitations:

- 1, May be provided when compatible with the equipment configuration at the customer's premises.
- 2. Available only in certain types of central offices.
- 3. Not available with Direct Inward Dial type trunks.
- 4. Call Waiting is only offered for use in conjunction with the last line of Rotary Hunt Group Service.

(M)-Material previously appeared on Sheet 3 of this Section.

ISSUED: September 25, 2000 EFFECTIVE: October 25, 2000

BY: Paul E. Pederson, Vice-President

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(M)

Georgia

Cancels Twelfth Revised Sheet 4

MISCELLANEOUS SERVICES

M.1 **CUSTOM CALLING SERVICES** (Continued)

APPROVED

Section M

E. Rates

The following monthly rates apply to Custom Calling Services and are in addition to basic local exchange service and other service, equipment or facilities subscribed to by the customer.

	Rate Pe	Rate Per Month Ad		ctivation Deactivation	
One Service Per Line	Res	Bus	Code	Code	
a) Call Forwarding	\$3.00	\$2.50	*72	*73	
b) Call Forward-Busy	3.00	2.50	*90	*91	
c) Call Forward-No Answer	3.00	2.50	*92	*93	
d) Call Hold	2.00	2.00	*52	N/A	
e) 3-Way Calling	3.50	3.50	N/A	N/A	
f) 6-Way Calling	3.50	3.50	N/A	N/A	
g) Call Transfer	2.00	2.00	N/A	N/A	
h) Call Waiting/Cancel Call Waiting	4.00	3.00	N/A/*70	N/A	
i) Home Intercom-Basic	1.50	1.50	N/A	N/A	
j) Home Intercom-Enhanced	2.50	2.50	*52,53,	N/A	
			54,55		
m) Personal Ringing					
1) 2 nd Directory Number	3.00	6.00	N/A	N/A	
2) 3 rd Directory Number 3.00	(incremental)	4.00 (incrementa	ı) N/A	N/A	
n) Speed Call 8	2.50	2.50	*74	N/A	
o) Speed Call 30	3.50	3.50	*75	N/A	

ISSUED: June 25, 2013 EFFECTIVE: July 25, 2013

BY: Joel Dohmeier, Vice-President

(D)

¹ Discounts do not apply to these services.

QUINCY TELEPHONE COMPANY

Georgia

Section M
Fourth Revised Sheet 4.1

Cancels Third Revised Sheet 4.1

MISCELLANEOUS SERVICES

M.1 CUSTOM CALLING SERVICES (Continued)

E. Rates (Continued)



	Rate Pe	r Month	Activation I	Deactivation	(C)
One Service Per Line	Res	<u>Bus</u>	<u>Code</u>	<u>Code</u>	1
	14 17000 VIII 7000				
p) Call Reminder	\$2.00	\$2.00	*76	*77	
q) Toll Restriction	2.50	2.50	N/A	N/A	J
r) Toll Restriction w/PIN override	3.50	3.50	N/A	N/A	(C)

ISSUED: December 26, 2007 EFFECTIVE: January 25, 2008

BY: Jeff Jung, Vice-President

QUINCY TELEPHONE COMPANY

Georgia

Section M Original Sheet 4.2

MISCELLANEOUS SERVICES

M.1 CUSTOM CALLING SERVICES (Continued)

APPROVED

F.	Pay-Per-Use	Per Succe Activati		Monthly Cap	(M)
	(1) 3-Way Calling	\$0.50	0	\$4.00	(M)
	(2) Call Forwarding	\$0.50	0	\$4.00	(N)
G,	Multi-Service Plan Discount, Per Line				
	Per Service Credit a) Two Services b) Three Services c) Four Services d) Five Services e) Six Services f) Seven Services g) Eight Services h) Nine Services i) Ten Services and up	Credit Per Month (1.00) (1.50) (2.50) (3.00) (3.75) (5.25) (6.00) (6.75) (7.50)	Trans Code CFD2 CFD3 CFD4 CFD5 CFD6 CFD7 CFD8 CFD9 CFD1		(N)

(M)-Material previously appeared on Sheet 4.1 of this Section.

ISSUED: September 25, 2000

EFFECTIVE: October 25, 2000

BY: Paul E. Pederson, Vice-President

QUINCY TELEPHONE COMPANY

Section M Second Revised Sheet 4.3 Cancels First Revised Sheet 4.3

Georgia

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.2 RESERVED FOR FUTURE USE

M.3 ACCOUNT RETENTION

A. General

This service allows a customer to retain their current phone number and associated services when they temporarily disconnect service. When the customer reconnects service they will receive the same phone number and associated services as when they previously held service.

B. Conditions

 Customers may retain their current phone number for a minimum of one (1) month.

(D)

- 2. The customer must furnish a forwarding address for billing purposes.
- The customer may purchase in advance the retention of the phone number if a forwarding billing address cannot be furnished.
- 4. Account Retention is available on all one-party residence lines and up to three one-party business lines subject to the availability of facilities.
- 5. The customer must have at least one month of regular telephone service paid prior to the establishment of Account Retention.
- Account Retention may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made.
- 7. The Company will not provide installations, moves, changes, or maintenance during the period when the customer is billed at the reduced rate.

8.

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ISSUED: January 29, 2024 EFFECTIVE: March 29, 2024

BY: Andrew Peterson, Vice-President

QUINCY TELEPHONE COMPANY

Georgia

Section M Second Revised Sheet 4.4 Cancels First Revised Sheet 4.4

MISCELLANEOUS SERVICE ARRANGEMENTS

M.3 ACCOUNT RETENTION (Continued)

APPROVED

- B. <u>Conditions</u> (Continued)
 - 9. The Company assumes no liability for failure of a calling party to reach the customer while on account retention.
 - The Company reserves the right to refuse Account Retention in the case of a customer whose account is delinquent.

11.

(D) (D)

C. Rates and Charges

- 1. The monthly rate will be \$5.00 per line on account retention.
- 2. An establishment fee of \$10.00 will apply for the second subscription to account retention in one calendar year.

ISSUED: January 29, 2024 EFFECTIVE: March 29, 2024

BY: Andrew Peterson, Vice-President

QUINCY TELEPHONE COMPANY

Georgia

Section M Seventh Revised Sheet 5 Cancels Sixth Revised Sheet 5

MISCELLANEOUS SERVICES

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ISSUED: March 1, 2017 EFFECTIVE: April 1, 2017

QUINCY TELEPHONE COMPANY GEORGIA PSC

SECTION M

FIRST REVISED SHEET 6
CANCELS ORIGINAL SHEET 6

CANCILLO CRIGINAL BILLET

Issued: August 13, 1991 Effective: September 13, 1991

Miscellaneous Services

M.5 976/900 Blocking Service

M.5.1 General

- A. 976/900 Blocking Service will provide a dialing (T) restriction for all 1+900, and/or 976 and 1+976 calls placed from access lines so arranged for the Service.
- B. 976/900 Blocking Service is available to basic exchange customers with Residence Service, Business Service, and PBX Service.
- C. Calls to 1+900, and/or 976 and 1+976 from subscribers to 976/900 Blocking Service will be forwarded to a recorded announcement. It will be the responsibility of the subscriber to inform users of his/her service that 1+900, and/or 976 and 1+976 cannot be reached for any reason.
- D. 976/900 Blocking Service is furnished only from central offices which have been arranged to provide the Service. 976/900 Blocking Service is subject to the availability of facilities.
- E. The Company shall not be liable to any person for damages of any kind or nature arising out of, resulting from, or in connection with the provision of 976/900 Blocking Service.

By: Lila D. Corbin, President

QUINCY TELEPHONE COMPANY

JEORGIA PSC

SECTION M FIRST REVISED SHEET 7 CANCELS ORIGINAL SHEET 7

Issued: February 17, 1992

Effective: March 25, 1992

Miscellaneous Services

M.5 976/900 Blocking Service (continued)

M.5.2 Charge

- A. The Company will provide free blocking of 976/900 pay per call services to subscribers on a per line basis.
- 3. After a subscriber's line has been blocked once without a charge, the customer will pay a one time fee as specified below to unblock the line or reblock the line.

Nonrecurring ____Charge (C)

(C)

(N)

+

(N)

(C)

(C)

(N)

+

(N)

- 1) To unblock or reblock 976 and 1+976 pay per call service, per occurrence, per line or trunk. \$ 5.00
- 2) To unblock or reblock 1+900 and 976 and 1+976 pay per call service, per occurrence, per line or trunk. \$ 5.00
- 3) To unblock or reblock 1+900 pay per
 call service, per occurrence, per
 line or trunk. \$ 5.00
- Customers transferring service to a new location may request 976/900 blocking at no charge, but will be charged, as stated above, for ay subsequent changes.

By: Daniel V. Gregory, General Manager

QUINCY TELEPHONE COMPANY

Georgia

Section M Second Revised Sheet 8 Cancels First Revised Sheet 8

MISCELLANEOUS SERVICES

RELOCATION FORWARDING SERVICE



(N)

A. GENERAL

Relocation Forwarding Service (RFS) is a voice only application service which allows calls sent to a telephone number programmed in the central office to automatically forward to a customer's terminating premises equipment or voice mail box. The customers premise equipment or voice mail box may be located in the same or different exchange from the call forwarding location.

B. CONDITIONS AND LIMITATIONS

- 1. RFS service is offered subject to availability of suitable facilities.
- 2. RFS is provided on the condition that the Telephone Company's facilities are able to adequately handle calls to the RFS customer without interfering with or impairing any services offered by the Telephone Company. If in the opinion of the Telephone Company, the facilities are inadequate to handle the calls to the RFS customer, the customer will be required to pay for the cost of additional services and facilities.
- 3. Only one call will be forwarded at one time. Another call will not be sent through until the previous call is completed.
- 4. Customers subscribing to this service are responsible for any toll call charges between the call forwarding location and the terminating point.
- 5. One listing in the white and yellow page directories, covering the exchange in which the call forwarding central office is located, is provided without additional charge.
- The minimum service period is one month.
- 7. RFS service is not offered where the terminating station is a coin telephone.
- 8. Service is not available on ported numbers or to Internet Service Providers.

C. RATES AND CHARGES

Non-Recurring Per Trans.

<u>Charges</u> <u>Month</u> <u>Code</u>

Relocation Forwarding, per number (1) 75% of B1 CCBRF

(1) Service Ordering and Access Line charges apply. The rates are listed elsewhere in this tariff.

(N)

ISSUED: February 3, 2015 EFFECTIVE: March 5, 2015

QUINCY TELEPHONE COMPANY

Georgia

Section M First Revised Sheet 9 Cancels Original Sheet 9

MISCELLANEOUS SERVICES



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(M)-Material now appears on Sheet 3.3 of this Section.

ISSUED: September 25, 2000 EFFECTIVE: October 25, 2000

BY: Paul E. Pederson, Vice-President

QUINCY TELEPHONE COMPANY

Georgia

Section M First Revised Sheet 10 Cancels Original Sheet 10

MISCELLANEOUS SERVICES

APPROVED

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(M)-Material now appears on Sheet 4.1 of this Section.

ISSUED: September 25, 2000

EFFECTIVE: October 25, 2000

BY: Paul E. Pederson, Vice-President

QUINCY TELEPHONE COMPANY

SECTION M

(C)

GEORGIA PSC

FIRST REVISED SHEET 11 CANCELS ORIGINAL SHEET 11

Issued: February 17, 1992

Effective: March 25, 1992

Miscellaneous Services

M.7 Touch-Tone Calling

M.7.1 General

- A. Touch-Tone calling provides for pushbutton calling by depressing the digit keys or buttons one after the other to place a call.
- 3. The service is provided as part of the basic local service rate for all classes of service.

By: Daniel V. Gregory, General Manager

Section M Original Sheet 12

QUINCY TELEPHONE COMPANY

Georgia

MISCELLANEOUS SERVICES

M.8 ADVANCED CALLING SERVICES

APPROVED

M.8.1 GENERAL

Advanced Calling Services (ACS) are optional services, offered in addition to regular exchange service, which allow customers to efficiently manage the call flow generated over their Exchange Access Line(s). Customers will be able to screen, redirect, or return selected calls. These services offer subscribers convenience, time savings, and a greater degree of control over the use of their telephones. Advanced Calling Services are available to residence and business customers where facilities are available. Individual feature availability may differ by exchange.

M.8.2 SERVICE DESCRIPTION

1. ANONYMOUS CALL REJECTION [Feature #99-5E-1275]

This service enables a subscriber to reject incoming calls from which a privacy indicator is received. The service is activated by dialing a unique code. When the service is active, the Telephone Company ("Company") will not complete calls to its customer when the calling party has activated Caller ID blocking services. Such calls will be routed to a Company recorded announcement. Anonymous Call Rejection is included with Caller ID at no charge.

2. CALL REJECTION [Feature #99-5E-0592]

This service enables a subscriber to reject up to a maximum of six (6) preselected incoming telephone numbers from which he/she does not wish to receive calls. To select a telephone number, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. To add an unknown telephone number to the list, a subscriber can activate a code immediately after receiving an unwanted incoming call. The Company's equipment will screen incoming calls against the subscriber's list and reject those on the list. Callers whose numbers are rejected are directed to a Company recorded announcement. If facilities are unavailable to provide incoming call screening via the subscriber's list; standard call completion will occur.

ISSUED: September 30, 1996 EFFECTIVE: October 30, 1996

Section M Original Sheet 13

QUINCY TELEPHONE COMPANY

Georgia

MISCELLANEOUS SERVICES

M.8 ADVANCED CALLING SERVICES

APPROVED

M.8.2 SERVICE DESCRIPTION (continued)

3. CALL RETURN [Feature #99-5E-0526]

This service enables the subscriber to automatically redial the telephone number of the most recent incoming call. The Company's equipment will make repeated attempts to establish the call for approximately a thirty (30) minute period, beginning with the subscriber's activation of Call Return if the most recent incoming call is busy. If the most recent incoming call is blocked, the subscriber will get a Company recorded announcement indicating the number is a private number and the call can not be returned. The service cannot be activated for calls originating from a line that is forwarded or from a line not associated with a telephone number, e.g., multiline hunting groups.

Call Return is available on a per usage or flat rate basis. This service will have a per activation rate and a specified number of chargeable activations. After the specified number of chargeable activations, each activation thereafter will be at no charge.

4. PREFERRED CALL FORWARDING [Feature #99-5E-0595]

This service enables the subscriber to forward up to a maximum of six (6) preselected incoming telephone numbers to another telephone number. To forward a telephone number, the subscriber dials an activation code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and forward only those telephone numbers on the list. Calls forwarded by this service are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations.

5. PRIORITY RINGING [Feature #99-5E-0596]

This service allows the subscriber to provide up to a maximum of six (6) preselected incoming telephone numbers with a distinctive alerting signal or ring (or a distinctive Call Waiting tone if the subscriber has subscribed to Call Waiting), when the subscriber receives calls from them. To program a telephone number, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and provide the Priority Ringing service for the preselected telephone numbers on the subscriber's list.

ISSUED: September 30, 1996 EFFECTIVE: October 30, 1996

QUINCY TELEPHONE COMPANY

Georgia

Section M First Revised Sheet 14 Cancels Original Sheet 14

MISCELLANEOUS SERVICES

M.8 ADVANCED CALLING SERVICES

M.8.2 SERVICE DESCRIPTION (continued)



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(D)

7. SPECIAL CALL ACCEPTANCE [Feature #99-5E-0593]

This service enables a subscriber to allow up to a maximum of six (6) preselected incoming telephone numbers to be accepted. To select a telephone number to be accepted, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and allow only those calls to be completed. Calls from all other numbers will be routed to a Company recorded announcement.

CALLER ID

Caller ID - Basic (Number only) and Caller ID-Deluxe (Name and Number) are the available services.

a) Caller ID - Basic [Feature #99-5E-0528]

This service utilizes specific network capabilities to transmit and display the number associated with an incoming call to the called party's access line. The number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID subscribers must provide, and connect, their own compatible premises equipment in order to process and display the number transmission. The Company will forward all telephone numbers where technically feasible.

ISSUED: June 25, 2013 EFFECTIVE: July 25, 2013

Section M Original Sheet 15

QUINCY TELEPHONE COMPANY

Georgia

MISCELLANEOUS SERVICES

M.8 ADVANCED CALLING SERVICES

APPROVED

M.8.2 SERVICE DESCRIPTION (continued)

- 8. **CALLER ID** (continued)
 - a) Caller ID Basic [Feature #99-5E-0528] (continued)

If a calling party has activated blocking, the number will not be transmitted to the display equipment of a Caller ID subscriber. Instead, the Caller ID subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID subscriber that the calling party chose to block number delivery. Anonymous Call Rejection is included with Caller ID at no charge.

b) Caller ID - Deluxe

This service utilizes specific network capabilities, where technically feasible, to transmit the Name and Number associated with an incoming call to the called party's access line. The name and number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID - Deluxe subscribers must provide, and connect, their own compatible premises equipment in order to process the name and number transmission. The Company will forward all telephone numbers and names where technically feasible.

If a calling party has activated blocking, the name and number will not be transmitted to the display equipment of a Caller ID - Deluxe subscriber. Instead, the Caller ID - Deluxe subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID - Deluxe subscriber that the calling party chose to block name and number delivery.

ISSUED: September 30, 1996 EFFECTIVE: October 30, 1996

Section M Original Sheet 16

QUINCY TELEPHONE COMPANY

Georgia

MISCELLANEOUS SERVICES

APPROVED

M.8 ADVANCED CALLING SERVICES

M.8.2 SERVICE DESCRIPTION (continued)

9. CALLER ID BLOCKING

Caller ID Blocking allows the caller to prevent the delivery of his/her calling data to a Caller ID subscriber on a per call basis (Caller ID Blocking - Per Call) or per line basis (Caller ID Blocking - Per Line).

a) Caller ID Blocking - Per Call

This service will block the delivery of the caller's data to a Caller ID subscriber for one call only and may be activated from all single party access lines by dialing *67 (1167 from a rotary phone) prior to placing the call. PER THE FCC CALLER ID ORDER, EFFECTIVE 12/1/95, CALLER ID BLOCKING - PER CALL IS PROVIDED TO ALL CUSTOMERS AT NO CHARGE.

As of 1/1/97, per FCC Docket 91-281, per call blocking will be provided on calls originating from public, semi-public or other paystations used by the general public and party lines.

b) Caller ID Blocking - Per Line

This service will automatically block the delivery of the caller's data to a Caller ID subscriber on all calls and will be made available or offered, at no charge, to all customers, including law enforcement agencies and domestic violence programs. Per line blocking can be deactivated by dialing *82 (1182 from a rotary phone) prior to placing the call.

ISSUED: September 30, 1996 EFFECTIVE: October 30, 1996

Section M Original Sheet 17

QUINCY TELEPHONE COMPANY

Georgia

MISCELLANEOUS SERVICES

M.8 ADVANCED CALLING SERVICES

APPROVED

M.8.2 SERVICE DESCRIPTION (continued)

10. **CALL TRACE** [Feature #99-5E-0527]

This service enables the customer to initiate a trace of the last incoming call completed by dialing an activation code immediately after terminating the call. A Call Trace is considered successful when the Company's equipment is able to record the incoming call detail (not the conversation). Incoming call detail includes: the calling number, the time the trace was activated, and in some locations, the time the traced call was received. Upon completion of a successful trace, the customer will be assessed a Call Trace fee that will appear on the customer's next bill. The results of the trace are never provided to the customer directly. Call Trace information will only be given to appropriate law enforcement agencies. For further action to be taken, the customer is required to contact the Telephone Company Business Office during normal business hours, which will refer the customer to appropriate law enforcement agencies, or contact the law enforcement agency directly. Call Trace detail will be retained by the company and made available to the local law enforcement for ten business days after the trace has been initiated.

Call Trace may not capture incoming telephone numbers marked "private" or "out of area".

Only calls from locations with compatible signaling services are traceable using Call Trace.

ISSUED: September 30, 1996 EFFECTIVE: October 30, 1996

Section M Original Sheet 18

QUINCY TELEPHONE COMPANY

Georgia

MISCELLANEOUS SERVICES

M.8 ADVANCED CALLING SERVICES

APPROVED

M.8.3 SPECIAL CONDITIONS AND LIMITATIONS

- 1) Special Conditions for Caller ID:
 - a) An originating caller's data may not be displayed to the called party under the following conditions:
 - The caller's data will not be displayed if the called party is off-hook. The called party must be on-hook to receive the caller's data. If the customer subscribes to both Call Waiting and Caller ID, and is on an existing call, the second incoming call information will not be displayed. Instead, the called party will receive the usual Call Waiting tone.
 - The caller's data will not be displayed if the called party answers the incoming call during the first ring interval.
 - Caller ID services cannot be provided with any distinctive ringing lines having a maximum silent interval duration that is not long enough to allow transmission of the date message.
 - Identification of names, specific stations or extensions served by a PBX or Key System is not possible. The main directory number or name and number (if available) of the PBX or Key System will be displayed.
 - Caller ID services cannot be provided if the calling party is from a multiparty line. The called party will receive an "Unavailable" display.
 - The caller's data will be unavailable if it is from another office that is not linked by appropriate facilities with the called party's office.
 - The calling party has activated blocking.
 - Caller ID services do not display a directory number or name and number (if available) for operator assisted calls, calls marked private by the originator or calls originating from pay and party line stations.

ISSUED: September 30, 1996 EFFECTIVE: October 30, 1996

Section M Original Sheet 19

QUINCY TELEPHONE COMPANY

Georgia

MISCELLANEOUS SERVICES

M.8 ADVANCED CALLING SERVICES



M.8.3 SPECIAL CONDITIONS AND LIMITATIONS (continued)

- 1) Special Conditions for Caller ID: (continued)
 - b) The following special conditions apply to Caller ID services based on the FCC Caller ID Order effective 12/1/95:
 - If a customer dials a "1-800" or other Automatic Number Identification (ANI) Service number, the telephone number that they are calling from will be revealed to the called party through ANI technology. Even if the customer has per line blocking or has activated per call blocking, the 800 number party has the right to obtain this information through ANI.
 - ANI information may not be reused or resold for other purposes without a caller's consent, even where the called party has paid for the call.
 - Caller ID services are available on all long distance calls where technically feasible.
 - All calling data will be displayed to E911 through ANI technology, even if the customer has per line blocking or has activated per call blocking.
 - All calling data will be passed, even for customers who do not subscribe to Caller ID.
 - Per Call Blocking will be available to all customers. (The FCC Order overrules all state PUC/PSC decisions on Per Call blocking.)

ISSUED: September 30, 1996 EFFECTIVE: October 30, 1996

Section M Original Sheet 20

QUINCY TELEPHONE COMPANY

Georgia

MISCELLANEOUS SERVICES

M.8 ADVANCED CALLING SERVICES

M.8.3 SPECIAL CONDITIONS AND LIMITATIONS (continued)

2) Limitations of Advanced Calling Services:

The management of these services is possible only:

- Where the calling party's data can be forwarded from the central office originating the call to the terminating central office serving the called party;
- When both the originating customer and the call terminating customer are served from the same central office:
- When both the call originating customer and the call terminating customer are served from different central offices equipped for ACS and are linked by appropriate facilities;
- If offering Caller ID Deluxe, the Calling Name will be displayed only where appropriate facilities are available to provide a match of Calling Name to Calling Number.

The Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failures, or malfunctions of ACS Services or equipment. Such damages of services after the Company has been notified, and has had reasonable time for repair, shall in no event exceed an amount equivalent to the rates charged for the service affected from the time the customer gives notice until service is restored.

It shall be the responsibility of the Customer to provide customer premise equipment (CPE) compatible with ACS.

ISSUED: September 30, 1996 EFFECTIVE: October 30, 1996

Georgia

MISCELLANEOUS SERVICES

M.8 ADVANCED CALLING SERVICES (Continued)



M.8.4 Rates, Discounts, and Usage Sensitive ACS

1. Rates

- a) The monthly rates and credits are in addition to basic local exchange service or any other services subscribed to by the customer.
- b) Activation and Deactivation codes listed below apply to touchtone telephones. (Rotary phones use the codes prefaced by a 11. For example, Call Return would be 1169.)
- c) The below rates apply to both residential and business customers.

One Service Per Line	<u>Rate Pe</u> <u>Res</u>	er Month Bus	Activation Code	Deactivation Code
1) Anonymous Call Rejection 2) Call Rejection 3) Call Return 4) Preferred Call Forwarding	\$3.00 4.00 4.00 3.00	\$3.00 4.00 4.00 3.00	*77 *60 *69 *63	*87 N/A *89 N/A
5) Priority Ringing	3.00	3.00	*61	N/A
7) Special Call Acceptance	4.00	4.00	*64	N/A
8) a. Caller ID - Basic (includes Anonymous Call Rejection b. Caller ID - Deluxe (includes Anonymous Call Rejection	8.50	6.00 7.50	N/A N/A	N/A N/A
9) Caller ID Blocking a. Per Call b. Per Line	No Charge No Charge	No Charge No Charge	*67 *82	
10) Call Trace (Per Month)	6.00	6.00	*57	N/A

ISSUED: June 25, 2013 EFFECTIVE: July 25, 2013

BY: Joel Dohmeier, Vice-President

(D)

Georgia

Section M Sixth Revised Sheet 22 Cancels Fifth Revised Sheet 22

MISCELLANEOUS SERVICES

M.8 ADVANCED CALLING SERVICES (Continued)

M.8.4 Rates, Discounts, and Usage Sensitive ACS (Continued)

2. Multiple Services Discount Plan, Per Line

A discount will apply to additional Advanced Calling Services subscribed to based on the following:

	Credit Per	Trans.
Per Service Credit	Month	Code
a) Two Services	1.00	ACSR2
b) Three Services	2.00	ACSR3
c) Four Services	3.00	ACSR4
d) Five Services	4.00	ACSR5
e) Six Services	5.00	ACSR6
f) Seven Services	6.00	ACSR7
g) Eight Services	7.00	ACSR8

3. Usage Sensitive Service

	Per Successful <u>Trace</u>	Monthly <u>Cap</u>	Trans <u>Code</u>	Activation Code	Deactivation <u>Code</u>
Call Trace	\$3.00	\$12.00	ACSCT	*57	N/A
Call Return	0.75	7.50	ACSRM	*69	*89

Privacy Pack (Residential Customers Only)¹ 4.

> The Privacy Pack combines five (5) Advanced Calling Services into one package. The package includes the following services: Caller ID-Deluxe, Call Rejection, Anonymous Call Rejection, Preferred Call Forwarding, and Priority Ringing.

> > Rate Per Month

\$9.95

ISSUED: June 25, 2013 EFFECTIVE: July 25, 2013

BY: Joel Dohmeier, Vice-President

(D)

This service is grandfathered to existing customers effective February 15, 2007. The service will not be available to new customers after this date.

QUINCY TELEPHONE COMPANY

Georgia

Section M Second Revised Sheet 23 Cancels First Revised Sheet 23

MISCELLANEOUS SERVICES

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ISSUED: March 1, 2018

EFFECTIVE: May 1, 2018

QUINCY TELEPHONE COMPANYGeorgia

Section M First Revised Sheet 24 Cancels Sheet 24

MISCELLANEOUS SERVICES

AFILOVED

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EFFECTIVE: May 1, 2018

ISSUED: March 1, 2018

QUINCY TELEPHONE COMPANY

Georgia

Section M First Revised Sheet 25 Cancels Original Sheet 25

MISCELLANEOUS SERVICES

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EFFECTIVE: May 1, 2018

ISSUED: March 1, 2018

QUINCY TELEPHONE COMPANY

Georgia

Section M First Revised Sheet 26 Cancels Original Sheet 26

MISCELLANEOUS SERVICES

AFILOVED

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ISSUED: March 1, 2018 EFFECTIVE: May 1, 2018

QUINCY TELEPHONE COMPANYGeorgia

Section M First Revised Sheet 27 Cancels Original Sheet 27

MISCELLANEOUS SERVICES

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EFFECTIVE: May 1, 2018

(D)

ISSUED: March 1, 2018

QUINCY TELEPHONE COMPANY

Georgia

Section M First Revised Sheet 28 Cancels Original Sheet 28

MISCELLANEOUS SERVICES

(D)

EFFECTIVE: May 1, 2018

(D)

ISSUED: March 1, 2018

QUINCY TELEPHONE COMPANY

Georgia

Section M Third Revised Sheet 29 Cancels Second Revised Sheet 29

MISCELLANEOUS SERVICE ARRANGEMENTS

M.11 N11 SERVICES

A. General



In compliance with FCC Order 00-256 in CC Docket 92-105 and subsequent orders, N11 Service ("N11") establishes a three-digit local dialing arrangement in the Central Office that automatically transfers "N11" calls to another pre- programmed telephone number (point-to number) determined by the N11 Subscriber.

B. Definitions

The Federal Communications Commission (FCC) administers the N11 codes, and has nationally assigned 211, 311, 511, 711, and 811 to the following special services.

"211" (Not Available)

211 is assigned for community information and referral services.

"311" (Not Available)

311 is assigned for non-emergency police and other governmental information.

"511"

511 is assigned for traffic and transportation information.

"711"

711 is assigned for access to Telecommunications Relay Service (TRS).

"811"

811 is assigned for state One Call Services for providing advance notice of excavation activities to underground facility operators.

C. Conditions and Limitations

- Requests for utilization of the N11 dialing code must be submitted in writing to the state regulatory authority, consistent with applicable state law for the assignment of the N11 code.
- 2. N11 service is provided subject to the availability of the N11 code and where facilities permit.
- 3. Only one 7 digit or 10 digit or 800 toll-free number may be used as the lead number per basic local calling area.
- Directory listings may be provided for N11 under the terms, conditions, and rates specified in section F of this Tariff. Directory Listings may be provided for 711 Service at no charge.

ISSUED: February 12, 2007 EFFECTIVE: March 15, 2007

BY: Jeff Jung, Vice-President

QUINCY TELEPHONE COMPANY

Georgia

Section M Second Revised Sheet 30 Cancels First Revised Sheet 30

MISCELLANEOUS SERVICE ARRANGEMENTS

M.11 N11 SERVICES (Continued)

C. <u>Conditions and Limitations</u> (Continued)

- 5. Access to N11 is not available to the following classes of service:
 - 1+
 - 0+, 0-(credit card, third-party billing, collect calls)
 - 101XXXX

In addition, operator assisted calls to the N11 Subscriber will not be completed.

- Suspension of N11 Service is not allowed.
- 7. The N11 Subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to N11 without impairing the Company's general telephone service or telephone plant.
- 8. The Company will provide both oral and written notification when a N11 Subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other Subscribers of N11. The Company reserves the right once notification is made to institute protective measures up to and including termination at any time and without further notice. The Company may take protective measures when the N11 Subscriber make no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.
- Calls to N11 will be delivered over existing facilities. If the N11 Subscriber requires different facilities or services; the terms, conditions, and rates for those services found elsewhere in this tariff will apply.
- 10. N11 Service does not provide calling number information in real time to the N11 Subscriber. If the N11 Subscriber needs this type of information, the Subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.
- 11. The Company will provision the Subscriber's order within a reasonable time, given the complexity of the order. The N11 Subscriber will be billed the charges when the service is provisioned by the Company.

If the N11 Subscriber cancels the order or decides to discontinue service, the N11 code will be recalled and the number will be considered available for reassignment. Any non-recurring charges associated with the establishment of service may not be refunded or waived.

ISSUED: July 26, 2006 EFFECTIVE: August 25, 2006

BY: Paul E. Pederson, Vice-President

(C)

QUINCY TELEPHONE COMPANY

Georgia

Section M Original Sheet 30.1

MISCELLANEOUS SERVICE ARRANGEMENTS

M.11 N11 SERVICES (Continued)



- C. Conditions and Limitations (Continued)
 - 12. If the point-to number provided by the N11 Subscriber is disconnected, the Company will route the N11 call to a pre-recorded announcement for 60 days. The announcement will advise the N11 caller that the service is not available.
 - 13. The Company only provides N11 dialing to its own customers. The N11 Subscriber should work separately with other providers of telecommunication services for the arrangement of N11 to their customers.
 - 14. The N11 Subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
 - The N11 Subscriber is restricted from selling or transferring the N11 code to an unaffiliated entity, either directly or indirectly.
 - 16. The N11 Subscriber shall abide by all terms and conditions, which may be identified by the FCC in CC Docket 92-105 or subsequent dockets regarding the use and return of the N11 dialing code. The N11 Subscriber will be required to migrate to any access arrangement offered in the Company's tariff within the required notice period. If a recall is ordered, the company will work with the N11 Subscriber affected by such recall to transfer their service arrangements within the required notice period. The N11 Subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.
 - 17. The N11 Subscriber, will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.
 - 18. The Company is not responsible for any and all complaints lodged with any regulatory authority against any service provided via N11.

ISSUED: July 26, 2006 EFFECTIVE: August 25, 2006

BY: Paul E. Pederson, Vice-President

(C)

QUINCY TELEPHONE COMPANY

Georgia

Section M Original Sheet 30.2

MISCELLANEOUS SERVICE ARRANGEMENTS



M.11 N11 SERVICES (Continued)

- C. <u>Conditions and Limitations</u> (Continued)
 - 19. The Company may take all legal and practical steps to disassociate itself from N11 Subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
 - 20. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties in Company facilities and equipment or on equipment owned or leased by the Subscriber.
 - 21. The Company, its employees, or its agents are not liable to any person for civil damages resulting from or caused by any act or omission in the development, design, installation, operation, maintenance, performance or provision of N11 service, except for willful or wanton misconduct.
 - 22. This service will also be subject to the general regulations of the Company as listed in Section B of this tariff.

D. Rates and Charges²

N11 Subscribers will pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the N11 Subscriber's designated premises.

1.	Service Order Charge, per point-to number	Nonrecurring <u>Charge</u> (1)
2.	Central Office Switch Activation Charge, Per Central Office Switch Translated or Changed	\$500.00
3.	Change point-to number per Subscriber request Per central office	\$13.50

(1) Service Order Charges as specified in Section D will apply. There is no charge for 711 Service.

EFFECTIVE: August 25, 2006

BY: Paul E. Pederson, Vice-President

ISSUED: July 26, 2006

1

QUINCY TELEPHONE COMPANY

Georgia

Section M Sixth Revised Sheet 31 Cancels Fifth Revised Sheet 31

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.12 RESERVED FOR FUTURE USE

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ISSUED: October 6, 2021

BY: Joel Dohmeier, Vice-President

EFFECTIVE: November 5, 2021

QUINCY TELEPHONE COMPANY

Georgia

Section M Seventeenth Revised Sheet 32 Cancels Sixteenth Revised Sheet 32

MISCELLANEOUS SERVICE ARRANGEMENTS

M.12 RESERVED FOR FUTURE USE

APPROVED

(T) (D)

(D)

ISSUED: October 6, 2021

BY: Joel Dohmeier, Vice-President

EFFECTIVE: November 5, 2021

QUINCY TELEPHONE COMPANY

Georgia

Section M Sixth Revised Sheet 33 Cancels Fifth Revised Sheet 33

MISCELLANEOUS SERVICE ARRANGEMENTS

M.13 DIRECTORY ASSISTANCE SERVICE



Rate

M.13.1 General

Directory Assistance Service gives customers access to telephone numbers of individuals or businesses by dialing 555-1212, 4-1-1 or 1-4-1-1.

M.13.2 **Definitions**

- Local numbers are any NPA/NXXs within the customer's local calling area a. or home NPA.
- b. National numbers are any NPA/NXXs within the United States, Canada, Puerto Rico and the U.S. Virgin Islands, but outside the customer's local calling area or home NPA.
- Call Completion is when a customer requests that a call be completed to the C. number that was provided during the directory assistance call.

M.13.3 Regulations

- A maximum of two requested telephone numbers is allowed per call. a.
- b. Rates will apply based on the NPA/NXX requested.
- Charges for Directory Assistance Service for requests of a local or national C. number are not applicable to calls placed from customers whose physical, visual, or reading handicaps prevent them from using the telephone directory.

M.13.4 Rates

The following rates apply for Directory Assistance Service.

a.	Local Direct Dialed, per call	\$1.20	(l)
b.	National Direct Dialed, per call	\$1.20	(l)

Call Completion, per minute \$0.20 (N) C.

ISSUED: April 1, 2015 EFFECTIVE: May 1, 2015

BY: Joel Dohmeier, Vice-President

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QUINCY TELEPHONE COMPANY

Georgia

Section M Second Revised Sheet 34 Cancels First Revised Sheet 34

MISCELLANEOUS SERVICE ARRANGEMENTS

OPERATOR ASSISTED LOCAL CALLS M.14



M.14.1 General

- A. All types of local exchange service have local calling areas as specified in this Tariff which are the areas that can be called on a flat rate basis.
- B. Local dial call: The call must be dialed and completed without the assistance of a Company operator and must be billed to the originating telephone when a charge is applicable.
- C. Coin station generated local call: A local call dialed by the customer but charged to a credit card number.
- D. Non-customer-dialed local call: A operator assisted local call placed by a subscriber where the operator performs the dialing.
- E. The following service charges for operator assisted local calls apply.
 - 1. Coin station generated Station-to-Station customer dialed credit card local call:

Nonrecurring Charge

(a) Each

\$0.30

2. Non-customer-dialed local Station-to-Station operator assisted sent-paid, collect, third number and credit card call:

> Nonrecurring **Charge**

(a) Each

\$0.70

(M)-Material previously appeared on Sheet 6 of Section C.

ISSUED: December 1, 2004

BY: Paul E. Pederson, Vice-President

EFFECTIVE:

1/30/05

(M)

QUINCY TELEPHONE COMPANY

Georgia

Section M Fourth Revised Sheet 35 Cancels Third Revised Sheet 35

MISCELLANEOUS SERVICE ARRANGEMENTS

M.15 OPERATOR SERVICES

AFFILLVED

1 General Description

Operator Services allow customers to complete calls within the local calling area with the assistance of an operator. The Customer dials "0" or "0+ NXX LINE" to get the operator. Charges include a per-call rate as well as a per-minute rate.

2 Definition of Calls

A. Billed to Third Number

When the Customer dialing the Operator requests the call to be billed to a third-party. The third party will need to accept the charges before the caller and the called party can be connected.

B. Collect Calls

When the Customer dialing the Operator requests the call to be billed to the called number.

C. Person-to-Person

When the Customer requests the Operator to complete the call to a specific telephone number and in addition requests to speak to a specific person, department, extension of an office, etc. Once the requested person, department, extension, etc. joins the call, the Operator will connect the call.

D. Station-to-Station

When the Customer requests the Operator to complete the call to a specific telephone number and is willing to speak to whoever answers the called number.

E. Call Completion

When the Customer requests the Operator to complete the call to a called number. This charge is in addition to other charges that may be assessed.

3. Terms and Conditions

- A. Operator Services are available 24 hours, 7 days a week. Rates apply to any time of the day and any day of the week
- B. Qualified customers with disabilities will not be assessed the charges.
- C. This service is not available on payphones.

4. Rates

A. The rates will be assessed on a per call basis.

		Rate
1)	Operator Assisted Call, per call	\$1.20
2)	Call Completion, per minute	\$0.20

ISSUED: January 30, 2015 EFFECTIVE: April 1, 2015

BY: Joel Dohmeier, Vice-President

(N)

(N)

QUINCY TELEPHONE COMPANY

Georgia

Section M First Revised Sheet 36 Cancels Original Sheet 36

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

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ISSUED: June 25, 2013 EFFECTIVE: July 25, 2013

QUINCY TELEPHONE COMPANY

Georgia

Section M Second Revised Sheet 37 Cancels First Revised Sheet 37

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.16 RESERVED FOR FUTURE USE

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ISSUED: October 6, 2021

BY: Joel Dohmeier, Vice-President

EFFECTIVE: November 5, 2021

QUINCY TELEPHONE COMPANYGeorgia

Section M Thirteenth Revised Sheet 38 Cancels Twelfth Revised Sheet 38

MISCELLANEOUS SERVICE ARRANGEMENTS

M.16 RESERVED FOR FUTURE USE

APPROVED

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ISSUED: October 6, 2021

BY: Joel Dohmeier, Vice-President

EFFECTIVE: November 5, 2021

QUINCY TELEPHONE COMPANY

Georgia

Section M
Thirteenth Revised Sheet 39
Cancels Twelfth Revised Sheet 39

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.17 **SAFETY LINE SERVICE** 3

A. **GENERAL**

Safety Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider but require a basic access line for back-up and high speed data.

The bundle includes a Residential One-Party Line and 1.5 Mbps high speed data.

B. TERMS AND CONDITIONS

- 1. Safety Line Service will be provisioned where facilities are available.
- 2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
- No other optional services or features are allowed with this bundle, except Toll
 Restriction, Toll Restriction PIN Override, Non-Published Numbers and Non-Listed
 Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
- 4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
- 5. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
- 6. Any toll calls will be billed at TDS Long Distance toll rates.
- 7. Service Connection Charges will not apply.
- 8. Optional Call plans are not available with this bundle.
- Seasonal Service is not available with this bundle.

C. RATES AND CHARGES

Month	ly Rate
-------	---------

Bundle Base Rate- DSL Market A \$58.20 ^{1,4} (T) (I)
Bundle Base Rate – DSL Market B \$58.20^{1,4} (T) (I)

Other data speeds may be available for an additional charge.

This service is grandfathered to existing customers effective August 1, 2012. This service will not be available to new customers as of this date.

These increases are effective on the Company's March bill cycle date. (C)

ISSUED: January 13, 2023 EFFECTIVE: March 15, 2023

QUINCY TELEPHONE COMPANY

Georgia

Section M Third Revised Sheet 40 Cancels Second Revised Sheet 40

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.18 STAR PACKAGES 3

(C)

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A. <u>General</u>

- The STAR Packages are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each STAR Package subscriber line provided. The STAR Package options include the following services:
 - a) 3 STAR Standard Package
 Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel
 Call Waiting, Call Forwarding and Preferred Call Forwarding.²
 - The 3 STAR Package can be upgraded to include Anonymous Call Rejection, Three-Way Calling, Priority Ringing, Special Call Acceptance, and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.
 - b) 4 STAR Standard Package Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, Preferred Call Forwarding, Anonymous Call Rejection, and 300 Minutes of Long Distance¹ calling
 - The 4 STAR Package can be upgraded to include Three-Way Calling, Priority Ringing, Special Call Acceptance and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.
 - c) 5 STAR Standard Package
 Includes: Residential One-Party Line,, Caller ID Deluxe, Call Waiting/Cancel
 Call Waiting, Call Forwarding, 3-Way Calling, Anonymous Call Rejection,
 Priority Ringing, Special Call Acceptance, Preferred Call Forwarding,
 Personal Voice Mail, and Unlimited Long Distance¹ calling

- 1 Customers must also subscribe to the corresponding TDS Long Distance STAR Plan.
- 2 Customers subscribing to TDS Long Distance STAR Plan will receive 30 minutes of calling at no charge.
- This service is grandfathered to existing customers effective March 15, 2023. The service will not be available to new customers after this date.

ISSUED: January 13, 2023 EFFECTIVE: March 15, 2023

QUINCY TELEPHONE COMPANY

Georgia

Section M Tenth Revised Sheet 41 Cancels Ninth Revised Sheet 41

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

(C)

M.18 STAR PACKAGES ¹ (Continued)

B. **Conditions and Limitations**

- 1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Package.
- 2. STAR Package customers may terminate their Package at any time upon notice to the company.
- 3. Unless terminated by the STAR Package customer or the Company, a customer will remain enrolled in the Package, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
- 4. Service Charges as described in Section D of this tariff, apply to requests for new and additional STAR Package lines, and moves of existing lines. Service Charges will not apply when the STAR Package replaces existing Local Exchange Service or if the customer requests a change from the STAR Package back to Local Exchange Service.
- STAR Package customers are not eligible for discounts or promotional offerings outside of 5. this Package, unless specifically provided for in a promotional offering.
- 6. The Package may not be combined with any other optional toll calling plan service, except for those specified in this offering.
- 7. Customers may upgrade their Voice Mail Service package for an additional fee.
- 8. Customers who fail to pay the entire Package rate per month will have all STAR Package optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this any of the Packages until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

1.	Recurring Charge	Rate Per Month	er Month	
	a) 3 STAR Standard Package, per line	\$30.49 ²	(1)	
	b) 4 STAR Standard Package, per line	\$40.49 ²	T	
	c) 5 STAR Standard Package, per line	\$50.49 ²	(1)	
2.	Non-Recurring a) Package Upgrade	<u>Rate</u> \$5.00		

This service is grandfathered to existing customers effective March 1, 2023. The service will not be available to new customers after this date.

ISSUED: March 1, 2024 EFFECTIVE: May 1, 2024

BY: Andrew Petersen, Vice-President

These increases are effective on the Company's May bill cycle date.

Section M Original Sheet 42

QUINCY TELEPHONE COMPANYGeorgia

MISCELLANEOUS SERVICE ARRANGEMENTS

M.19 CUSTOMIZED 911 (C911)

APPROVED

A. General

Customized 911 (C911) is an optional service that allows a PBX customer to provide specific information for their PBX station telephone numbers or business lines in addition to the primary number information for 911 call records. The information is sent to the Company. The Company processes the information using the standard 911 process for each county.

B. Conditions

- 1. The customer shall provide the Company with accurate, specific address and location information for each number enrolled in C911 in the required format that the Company uses in submitting information to the PSAP.
- 2. The customer is responsible for ensuring their PBX system is able to recognize the 911 digits as a complete dialing code when the station user dials it.
- 3. The customer is responsible for ensuring the ANI associated with the individual station line is passed.
- 4. The customer is responsible for notifying the Company of any changes or additions made to the numbers within 48 hours of the changes being made. This includes adding new numbers. If the customer fails to provide any changes or additions to the Company within 48 hours of the change, and the Company receives a "No Record Found" report from the 911 database provider/administrator; a charge will be assessed, as listed in the Rates Section below, for the Company's time and expenses associated with correcting the information. If the Company receives 3 of these "No Record Found" reports within 1 year, the service will be terminated with the customer. At that time, the customer is responsible for providing 911 via the primary number.
- 5. Except where caused by the willful misconduct or gross negligence of TDS Telecom, the customer agrees to release, indemnify, defend and save harmless the Company from claims, suits, actions, damages, costs, judgments and actions of any nature or from any person related to the C911 Service provided.
- 6. The customer agrees to indemnify and hold harmless TDS Telecom for any infringement or invasion of the right to privacy of person or persons, caused or claimed to be caused by acts or omissions of the Customer and their operation or use of C911 Service.

ISSUED: February 25, 2009 EFFECTIVE: March 26, 2009

BY: Jeff Jung, Vice-President

(N)

(N)

QUINCY TELEPHONE COMPANY

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MISCELLANEOUS SERVICE ARRANGEMENTS

M.19 **CUSTOMIZED 911 (C911)** (continued)

APPROVED

C. Rates

		Monthly <u>Charge</u>	Non-Recurring <u>Charge</u>
1.	Initial Set-Up (per number) (not to exceed \$500)	N/A	\$1.00
2.	Updates, per number (not to exceed \$5.00)	\$0.05	N/A
3.	No Record Found Charge (per instance)	N/A	\$50.00
4.	Report Requests Charge	N/A	(1)

(1) The Report Request charge applies when a customer requests a list of their E911 record information. Rates for Report Requests will be developed on an Individual Case Basis (ICB).

(N)

(N)

ISSUED: February 25, 2009 EFFECTIVE: March 26, 2009

BY: Jeff Jung, Vice-President

QUINCY TELEPHONE COMPANY

Georgia

Section M
Third Revised Sheet 44
Cancels Second Revised Sheet 44

MISCELLANEOUS SERVICE ARRANGEMENTS

M.20 STAR BUSINESS BUNDLES

A. General



- 1. The STAR Business Bundles are optional offerings that package services and features together for a flat monthly rate that is applicable to each STAR Business Bundle subscriber line provided. There are 2 STAR Business Bundle options.
 - a) STAR Business Bundle Standard¹
 Includes: Business One-Party Line, the following features: Caller ID (C)
 Deluxe, Call Forwarding, Call Waiting/Cancel Call Waiting, 3-Way
 Calling, or Voice Mail, and 200 Minutes of TDS Long Distance² calling.
 - b) STAR Business Bundle Unlimited Standard¹ Includes: Business One-Party Line, the following features: Caller ID (C) Deluxe, Call Forwarding, Call Waiting/Cancel Call Waiting, 3-Way Calling, or Voice Mail, and Unlimited TDS Long Distance² calling.

Customers must also subscribe to TDS Telecom's high speed data.

² Customers must also subscribe to the corresponding TDS Long Distance STAR Plan.

ISSUED: November 1, 2019

BY: Joel Dohmeier, Vice-President

EFFECTIVE: January 1, 2020

QUINCY TELEPHONE COMPANY

Georgia

Section M Fourth Revised Sheet 45 Cancels Third Revised Sheet 45

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.20 STAR BUSINESS BUNDLES⁴ (Continued)

B. Conditions and Limitations

(C)

- 1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply.
- 2. The Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.
- 3. Discounts or promotions outside of this Bundle are not available, unless specifically provided for in the discount or promotional offering.
- 4. Service Connection Charges, as described in Section D of this tariff, apply to requests for new and additional STAR Business Bundle lines, and moves of existing lines.
- 5. The Service Order Charge listed under the "Rates" section below will apply if the customer requests a change to their STAR Business Bundle offering (i.e. a request to change features or downgrade) or requests to change from the STAR Business Bundle back to Local Exchange Service. The charge will not apply when the STAR Business Bundle replaces existing Local Exchange Service or the customer would like to upgrade their STAR Business Bundle.
- 6. STAR Business Bundle customers may terminate their package at any time upon notice to the company.
- 7. Customers who fail to pay the entire package rate per month will have all STAR Business Bundle optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to a la carte tariff rates. Such customers will not be permitted to re-enroll in any of the packages until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

	Rate Per Month ¹					
1.	Business, Per Line					
	a) STAR Business Bundle Standard	\$42.99 ^{2,5}	(1)	(T)		
	b) STAR Business Bundle Unlimited Standard	\$62.99 ^{3,5}	(I)	(T)		

2. Rotary Line Service (Additional Charge per line) \$3.00

Non-Recurring Charge \$10.00

3. Service Order Charge

One, Two, and Three-Year Contract rates are also available.

- Maximum allowable rate is \$41.60 (MTM), \$34.99 (1 yr), \$29.99 (2&3 yr).
- Maximum allowable rate is \$61.60 (MTM), \$49.99 (1 yr), \$39.99 (2&3 yr).
- This service is grandfathered to existing customers effective May 1, 2023. The service will not be available to new customers after this date.

The rate increase is effective on the Company's May bill cycle

(T)

ISSUED: March 1, 2024 EFFECTIVE: May 1, 2024

BY: Andrew Petersen, Vice-President

Section M Original Sheet 46

(N)

QUINCY TELEPHONE COMPANY

Georgia

MISCELLANEOUS SERVICE ARRANGEMENTS

M.21 BUSINESS SAFETY LINE SERVICE



A. General

Business Safety Line Service is a bundle for business customers who have their main telecommunications service with a wireless provider, but require a basic access line for back-up and emergency service along with high speed data.

The bundle includes a Basic Access Line, and 1.5 Mbps high speed data.

B. Terms and Conditions

- 1. Safety Line Service will be provisioned where facilities are available.
- 2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
- 3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
- Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
- 5. Any toll calls will be billed at TDS Long Distance default toll rates.
- 6. Service Connection Charges will be waived if a customer signs a one year or greater contract.
- 7. Optional Call plans are not available with this bundle.
- 8. Seasonal Service/Suspension of Service is not available with this bundle.

C. Rates and Charges

Monthly Rate

Bundle Base Rate Business

\$59.00^{1,2}

Other data speeds may be available for an additional charge.

Maximum allowable rate is \$60.61

(N)

ISSUED: December 27, 2010

EFFECTIVE: January 26, 2011

QUINCY TELEPHONE COMPANY

Georgia

Section M Twelfth Revised Sheet 47 Cancels Eleventh Revised Sheet 47

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.22 **SECURITY LINE SERVICE**

A. **GENERAL**

Security Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider, but require a basic access line for back-up and emergency service along with their high speed data.

The bundle includes a Residential One-Party Line and up to 1 Mbps high speed data.

B. **TERMS AND CONDITIONS**

- 1. Security Line Service will be provisioned where facilities are available.
- 2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
- No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
- 4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
- 5. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
- 6. Any toll calls will be billed at TDS Long Distance toll rates.
- 7. Service Connection Charges will not apply.
- 8. Optional Call plans are not available with this bundle.
- 9. Seasonal Service is not available with this bundle.

C. RATES AND CHARGES

Bundle Base Rate – DSL Market A	\$50.20 ^{1,2}	(T)	(1)
Bundle Base Rate – DSL Market B	\$50.20 ^{1,2}	(T)	(1)

Monthly Rate

(C)

ISSUED: January 13, 2022 EFFECTIVE: March 15, 2022

Other data speeds may be available for an additional charge.

These increases are effective on the Company's March bill cycle date.

QUINCY TELEPHONE COMPANY

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Section M First Revised Sheet 48 Cancels Original Sheet 48

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.23 BASIC & UNLIMITED PHONE BUNDLES (2)

(C)

A. General

The Basic and Unlimited Phone Bundles are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each Basic or Unlimited Phone Bundle subscriber line provided. The Bundles include the following services:

1. Basic Phone Bundle⁽¹⁾

Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, and Basic Voice Mail

2. Unlimited Phone Bundle⁽¹⁾

Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, Call Return, Repeat Dialing, Speed Call 8, Anonymous Call Rejection, Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection, Call Forward-Busy (Variable), Call Forward-No Answer (Variable), Call Hold, Call Waiting/Cancel Call Waiting, and Basic Voice Mail

B. Conditions and Limitations

- 1. Basic and Unlimited Phone Bundles will be provisioned where facilities are available.
- 2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Bundle.
- 3. Feature availability is dependent on Central Office Facilities.
- 4. Basic & Unlimited Phone Bundle customers may terminate their Bundle at any time upon notice to the company without incurring a charge.
- 5. Service charges as described in Section D will not apply.
- 6. Customers may change their bundle without incurring a charge.
- 7. Seasonal Service is available with these bundles.

(1) Customers must also subscribe to the corresponding TDS Long Distance Basic or Unlimited Plans.

ISSUED: March 1, 2024 EFFECTIVE: May 1, 2024

BY: Andrew Petersen, Vice-President

⁽²⁾ This service is grandfathered to existing customers effective May 1, 2024. The service will not be available to new customers after this date.

QUINCY TELEPHONE COMPANY

Georgia

Section M Second Revised Sheet 49 Cancels First Revised Sheet 49

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

EFFECTIVE: May 1, 2024

M.23 BASIC & UNLIMITED PHONE BUNDLES ² (Continued)

(C)

- B. **Conditions and Limitations** (Continued)
 - 8. Basic or Unlimited Phone Bundle customers are not eligible for discounts or promotional offerings outside of this Bundle, unless specifically provided for in a promotional offering.
 - 9. The Basic or Unlimited Phone Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.
 - 10. Customers who fail to pay the entire Bundle rate per month will have all Basic or Unlimited optional features removed. The customer will then be converted to the tariffed <u>basic</u> local exchange service rate. Service charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in these bundles until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

1.	Residence Rate Pe		Rate Per Month ¹	<u>'er Month</u> 1	
	a)	Basic Phone Bundle, per line	\$22.99	(1)	(T)
	b)	Unlimited Phone Bundle, per line	\$27.99	(I)	(T)

¹ Rate includes the Subscriber Line Charge.

BY: Andrew Petersen, Vice-President

ISSUED: March 1, 2024

This service is grandfathered to existing customers effective May 1, 2024. The service will not be available to new customers after this date. (C)

The rate increase is effective on the Company's May bill cycle date.

QUINCY TELEPHONE COMPANY

Georgia

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MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.24. TDS BUSINESS VOICE BUNDLE

(N)

General

- a) The TDS Business Voice Bundle is an optional offering that packages services and features together for a flat monthly rate that is applicable to each TDS Business Voice subscriber line provided.
 - 1) TDS Business Voice Bundle⁽¹⁾
 Includes: Business One-Party Line and the following features: Caller ID Deluxe, Call Forwarding, Call Forward Remote Access, Call Waiting/Cancel Call Waiting, 3-Way Calling, Hunting, Selective Call Acceptance, Voice Mail, and Unlimited Minutes of TDS Long Distance⁽²⁾ calling.

2. Conditions and Limitations

- Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply.
- b) The Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.
- c) Discounts or promotions outside of this Bundle are not available, unless specifically provided for in the discount or promotional offering.
- d) Service Connection Charges, as described in Section D of this tariff, apply to requests for new and additional TDS Business Voice Bundle lines, and moves of existing lines.
- e) The Service Order Charge listed under the "Rates" section below will apply if the customer requests a change to their TDS Business Voice Bundle offering (i.e. a request to change features or downgrade) or requests to change from the TDS Business Voice Bundle back to Local Exchange Service. The charge will not apply when the TDS Business Voice Bundle replaces existing Local Exchange Service or the customer would like to upgrade their TDS Business Voice Bundle.

Customers must also subscribe to TDS Telecom's high speed data.

(N)

EFFECTIVE: May 1, 2023

ISSUED: March 2, 2023

Customers must also subscribe to the corresponding TDS Long Distance Business Voice Plan.

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QUINCY TELEPHONE COMPANY

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MISCELLANEOUS SERVICE ARRANGEMENTS

M.24 TDS BUSINESS VOICE BUNDLE (Continued)

(N)

- 2. <u>Conditions and Limitations</u> (Continued)
 - f) TDS Business Voice Bundle customers may terminate their package at any time upon notice to the company.
 - g) Customers who fail to pay the entire package rate per month will have all TDS Business Voice Bundle optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to a la carte tariff rates. Such customers will not be permitted to re-enroll in any of the packages until such time as all associated unpaid balances are satisfactorily paid in full.
- 3. Rates

Term Rate Per Month⁽¹⁾
MTM 1 Yr. 2/3 Yr.

a) Business, Per Line1) TDS Business Voice Bundle

\$59.99 \$49.99 \$39.99

b) Service Order Charge

Non-Recurring Charge \$10.00

(N)

ISSUED: March 2, 2023 EFFECTIVE: May 1, 2023

⁽¹⁾ Rate includes the Subscriber Line Charge.

Section M

QUINCY TELEPHONE COMPANY

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MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.25.BASIC 24 & UNLIMITED 24 PHONE BUNDLES

1. General

The Basic 24 and Unlimited 24 Phone Bundles are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each Basic 24 or Unlimited 24 Phone Bundle subscriber line provided. The Bundles include the following services:

a) Basic 24 Phone Bundle⁽¹⁾

Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, Speed Call 8, and Basic Voice Mail

b) Unlimited 24 Phone Bundle⁽¹⁾

Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, Repeat Dialing, Speed Call 8, Anonymous Call Rejection, Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection, Call Forward-Busy (Variable), Call Forward-No Answer (Variable), Call Hold, Call Waiting/Cancel Call Waiting, and Basic Voice Mail

2. Conditions and Limitations

- a) Basic 24 and Unlimited 24 Phone Bundles will be provisioned where facilities are available.
- b) Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Bundle.
- c) Feature availability is dependent on Central Office Facilities.
- d) Basic 24 & Unlimited 24 Phone Bundle customers may terminate their Bundle at any time upon notice to the company without incurring a charge.
- e) Service charges as described in Section D will not apply.
- f) Customers may change their bundle without incurring a charge.
- g) Suspension of Service is available with these bundles.

(1) Customers must also subscribe to the corresponding TDS Long Distance Basic or Unlimited Plans.

ISSUED: March 1, 2024 EFFECTIVE: May 1, 2024

BY: Andrew Petersen. Vice-President

(N)

(N)

Section M

QUINCY TELEPHONE COMPANY

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MISCELLANEOUS SERVICE ARRANGEMENTS



Rate Per Month(1)

(N)

M.25.BASIC 24 & UNLIMITED 24 PHONE BUNDLES (Continued)

- 2. <u>Conditions and Limitations</u> (Continued)
 - h) Basic 24 or Unlimited 24 Phone Bundle customers are not eligible for discounts or promotional offerings outside of this Bundle, unless specifically provided for in a promotional offering.
 - The Basic 24 or Unlimited 24 Phone Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.
 - j) Customers who fail to pay the entire Bundle rate per month will have all Basic or Unlimited optional features removed. The customer will then be converted to the tariffed <u>basic</u> local exchange service rate. Service charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in these bundles until such time as all associated unpaid balances are satisfactorily paid in full.

3. Rates

a)	a) Residence		rate For Worth	
	1)	Basic 24 Phone Bundle, per line	\$19.99	
	2)	Unlimited 24 Phone Bundle, per line	\$24.99	

(1) Rate includes the Subscriber Line Charge.

(N)

ISSUED: March 1, 2024 EFFECTIVE: May 1, 2024

BY: Andrew Petersen, Vice-President